



INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Second time back for fuel odor/ spill after filling tank, on the first visit the canister had liquid gas in it. I replaced the canister, purge valve and the sensor before the intake. I informed the customer of overfilling and engine off. Vehicle returned with odor complaint after customer filled tank. but no contamination of the canister, I drained 5 gallons out and went to gas station and filled it myself. no issues or odor at this time.

Case no.
Creation date
Last Edit By

2016-12-01 09.10.00

Vehicle

Vehicle Model	MB-M1CA126
FIN	
Mileage	0016478
Registration Date	2015-11-24
Engine No.	
Transmission NO.	
Production Date.	2015-09-23
Repair Attempts	2
Total Days Down	20

Dealer

Dealer Data		Contact Person	
Dealer Code	67116	Name	
Name	EURO MOTORCARS DEVON	Email	
Address	214 LANCASTER AVENUE	Phone No	
	PA 19333 DEVON	Fax No	
	United States	Mobile No	

Attachments

Attached Date	File Name	Description
2016-12-01	447_Fuel_Line.JPG	Fuel Line
2016-12-01	XD STPIE 20161118 0918 Van447603 WD344760313095809 Initial quick test with fault freeze frame data.PDF	Xentry-Initial Quick-Test- FreezeFrameDAT

Symptom

>Power generation>Fuel system>Fuel system odor>Odor

Measures Taken

Date:2016-12-16 14.09
Name:GHBAHOU Status:Close Without Tips Communication To Dealer: Hi Marco,\nCase closed,\nKind regards,\n
Date:2016-12-16 14.06
Name:D7MAMICE Status:Pm Effective/Close Req.
Date:2016-12-01 11.39
Name:GHBAHOU Status:Se Proposed Measure/Fbr Communication To Dealer: Hi Marco,\n\nIn addition to the previous proposed measure. If the vehicle also smells like fuel and there is no overspill at the tank. \nplease check for any weeping or fuel at the fuel feed line to the high pressure pump. Replace as necessary (please see attached EPC picture) sometimes leak may not be evident as it is most likely to occur when there is a large temperature gradient (cold ambient temperature and vehicle cold=> material expands as engine heats up).\n\nThank you,\n
Date:2016-12-01 10.37
Name:RAKOOS Status:Dts Escalated To Engineering Proposed Measure: Marco please replace the filler neck and and tank assembly.\nThere could be an issue where the the tank fill valve or the liquid/ vapor separator is not functioning allowing raw fuel to enter the charcoal canister. Internal Comments: Gus metris wth intermittent fuel smell and leakage. Communication To Dealer: Marco please see proposed measures.\n\n Thank you\n
Date:2016-12-01 09.16
Name:D7MAMICE Status:Submitted By Dealer
Date:2016-12-01 09.14
Name:D7MAMICE Status:Draft Parts Replaced: first visit: canister, purge valve and pressure sensor
Date:2016-12-01 09.14
Name:D7MAMICE Status:Draft Measures Performed / Technical Question(s): I performed a smoke test of the evap, even though there are no codes , everything was good.
Date:2016-12-01 09.14
Name:D7MAMICE Status:Draft
Date:2016-12-01 09.10
Name:D7MAMICE Status:Draft Workshop Findings: there are no codes in ME,

Workshop Findings

Date:2016-12-01 09.10
Name:D7MAMICE Status:Draft Workshop Findings: there are no codes in ME,

Case History

Date:2016-12-16 14.09

Name:GHBAHOU Status:Close Without Tips

Communication To Dealer:

Hi Marco,\nCase closed,\nKind regards,\n

Date:2016-12-16 14.08

Name:GHBAHOU Status:Researching

Date:2016-12-16 14.06

Name:D7MAMICE Status:Pm Effective/Close Req.

Date:2016-12-16 14.06

Name:D7MAMICE Status:Pm Effective/Close Req.

Quality Rating:

Not Prepared

Date:2016-12-01 11.39

Name:GHBAHOU Status:Se Proposed Measure/Fbr

Communication To Dealer:

Hi Marco,\n\nIn addition to the previous proposed measure. If the vehicle also smells like fuel and there is no overspill at the tank. \nplease check for any weeping or fuel at the fuel feed line to the high pressure pump. Replace as necessary (please see attached EPC picture) sometimes leak may not be evident as it is most likely to occur when there is a large temperature gradient (cold ambient temperature and vehicle cold=> material expands as engine heats up).\n\nThank you,\n

Date:2016-12-01 10.45

Name:GHBAHOU Status:Researching

Date:2016-12-01 10.37

Name:RAKOOS Status:Dts Escalated To Engineering

Proposed Measure:

Marco please replace the filler neck and and tank assembly.\nThere could be an issue where the the tank fill valve or the liquid/ vapor separator is not functioning allowing raw fuel to enter the charcoal canister.

Internal Comments:

Gus metris wth intermittent fuel smell and leakage.

Communication To Dealer:

Marco please see proposed measures.\n\n Thank you\n

Date:2016-12-01 10.24

Name:RAKOOS Status:Researching

Date:2016-12-01 09.46

Name:RAKOOS Status:Researching

Date:2016-12-01 09.16

Name:D7MAMICE Status:Submitted By Dealer

Date:2016-12-01 09.16

Name:D7MAMICE Status:Submitted By Dealer

Quality Rating:

Not Prepared

Date:2016-12-01 09.14
Name:D7MAMICE Status:Draft Parts Replaced: first visit: canister, purge valve and pressure sensor
Date:2016-12-01 09.14
Name:D7MAMICE Status:Draft Measures Performed / Technical Question(s): I performed a smoke test of the evap, even though there are no codes , everything was good.
Date:2016-12-01 09.14
Name:D7MAMICE Status:Draft
Date:2016-12-01 09.10
Name:D7MAMICE Status:Draft Workshop Findings: there are no codes in ME,

Control Unit/Fault Code						
Control Unit	Fault C0de	Description	Part Number	HW Version	SW Version	Diagnostic Variant

Hand Off					
First Contact Attempt	Appointment Date	On Site Date	Confirmed With	Hand off Rating	Hand Off Comment
					metris wth intermittent fuel smell and leakage.