



Field Product Quality Report

Printed By: Neem Van der Reest

Case Number - 12838714

10/25/2018 03:28:54 PM

Distributor: KMA	Report No.: SW2018ML01265
Region/District: SW	Issue Date: 08/13/2018 12:00:00 AM
Dealer Code: TX115	Dealer Name: Patterson KIA of Arlington
Dealer City: Arlington	Dealer State: TX
Name: kfors kfors	

Component Group:
Component Code:
TREAD: 23. Fire

Subject/Title: LM-PL-TX115-12802664

Vehicle Data

Model Code: B1511	Model Desc: SOUL	Year: 2012
VIN: [REDACTED]	Mileage: 22	
Engi [REDACTED]	Trans No: U33MBH005948	Trans Type: TR
Prod Date: 11/10/2011	Deliver Date: 12/30/2011	Repair Date: 08/13/2018

Part Information

Part Number:	Part Name:	
Condition:	Cause:	
Part ID/Lot:	Other Part No.:	Other Part No.:

Case History

CUSTOMER COMPLAINT

Customer states the vehicle caught fire

ACTUAL CONDITION

Vehicle burnt down to the shell

INVESTIGATION RESULTS

This inspection was performed in a tow yard at the following location,1315 N Main St, Duncanville, TX 75116 vehicle locationTook many pictures of vehicleCould not find the VIN plate or windshield VIN Unbolted the slave cylinder from the transaxle assembly to take pictures of the engine VIN tagThe tag matched the VIN I was given for the vehicleThere is a hole in the engine block just behind the starter motorThere is also a hole in the valve cover in the front right corner, i.e. in front of the exhaust CVVT

POSSIBLE CAUSE

Unknown

CORRECTIVE ACTION

No repairs were made or recommended

Attachments

