

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

WIP	RO#	Date	Mileage	Adv/Tech	Line	Opcode	Type	Description
*	28430	10/15/2018	87,670	344				
					A	11	C	ENGINE MINOR; CK ENGINE FIRE UNDER HOOD
*	02-2586	10/15/2018	87,670	641				
					A		C	Customer states TOW-IN
	23635	05/21/2018	80,414	621				
				A61	A	WRKS	C	THE WORKS-OIL CHANGE TIRE ROTATION, BRAKE INSPECTI
				A61	B	KCP2	C	KIA MULTI POINT INSPECTION: COMPLETE MULTI-POINT I
				A61	C	11	C	ENGINE MINOR;OIL LIGHT FLICKERS
				A61	D	25K	W	KIA RECALL ;SA206 PS/EV REAR CENTER SEAT BELT COVE
	22389	04/12/2018	79,049	624				
				A18	B	10	C	DRIVEABILITY; change oil light flickers on and off
	19482	01/05/2018	75,380	624				
				A18	A	50	C	ENGINE ELECTRICAL; OIL LIGHT CAME ON AND IS STAYIN
				A18	B	02099P	C	FORD/LINCOLN MULTI POINT INSP;PERFORM MULTI-POINT
				A18	C	10	C	DRIVEABILITY; VEHICLE TOWED IN. OIL SPILLED ALL OV
				A18	D	02236P	C	INSP BATT & CLN TERM;TEST BATTERY AND CLEAN TERMIN
				A18	F	25K	W	KIA RECALL ;SC116 Safety Recall SC116 ACCELEA
				A18	G	25K	W	KIA RECALL ; SC117 Service Campaign SC117 ACU
				A18	H	25K	W	KIA RECALL ;SC144 Service Campaign SC144 DRIVE
				A18	I	25K	W	KIA RECALL ;SC155B Safety Recall SC155 STR GEA
				A18	J	00048	C	BATTERY REPLACEMENT;REPLACE BATTERY
				A18	K	02100P	C	RPL AIR FILT;REPLACE AIR CLEANER FILTER ON GAS ENG
				A18	L	2006	C	CABIN AIR FILTER;CUSTOMER REQUESTS CABIN AIR FILTE
				A18	M	00002	C	29.95 OIL CHANGE;CHANGE OIL AND FILTER, CHECK TIRE



Engine Core Data/PWA Form

COMPLETE DATA FORM THEN OPEN A TECHLINE WARRANTY AUTHORIZATION CASE

R/O Number:

28430

Dealer Information- Required

Dealer Code and Name:

R/O Date:

10/15/18

Replacement Date:

R/O Dates for Prior Engine Replacements:

Mileage:

87670

Removed Part Number:

1V011 2EH00

Removed Serial Number:

Installed Part Number:

Installed Serial Number:

Service Advisor Section- Required

Repair Type:

Customer Pay ☒ Warranty ☐ OTC ☐ Non-USA ☐

Mileage Since Last Oil Change:

7200

Describe concern in detail:

Hole in Block, Resulting in Thermal Event

Occurring for _____ Days

Symptom Occurs: Consistently Intermittently Under Load Cruise Deceleration

Coolant Temp: Hot / Cold Vehicle Speed: _____ Engine RPM: _____ Gear: _____

Oil Warning Lamp On? Yes / No If Yes, How long? _____

Diagnosis Section- Required (Not if engine is locked or has a hole in the block)

KU Technician ID: 7026

Engine is locked

Hole in Engine

Techline Case Number: _____

List of DTCs if present: _____

Are there any leaks present? ☒ [OIL] ☐ [Coolant]

Are there any unusual engine sounds present [Yes] [No] Location, if any: _____

Engine Oil Level: [No Oil] [Low] [Normal] [Overfilled]

Engine Oil Condition: [Normal] [Burnt] [Fuel Odor] [Dirty]

Coolant Level: [No Coolant] [Low] [Normal]

Coolant Condition: [Normal] [Contaminant Residue] [Rust Present]

Cooling system electrolysis test: _____ mV

Vacuum Reading: _____

Oil Pressure (after warm-up): _____ PSI @ _____ RPM

Compression Test (PSI) Dry / Wet:

#1 / #2 / #3 / #4 / #5 / #6 / #7 / #8 /

Compression Test (PSI) Running:

#1 / #3 / #3 / #4 / #5 / #6 / #7 / #8 /

Cylinder Leak-Down (%):

#1 / #3 / #3 / #4 / #5 / #6 / #7 / #8 /

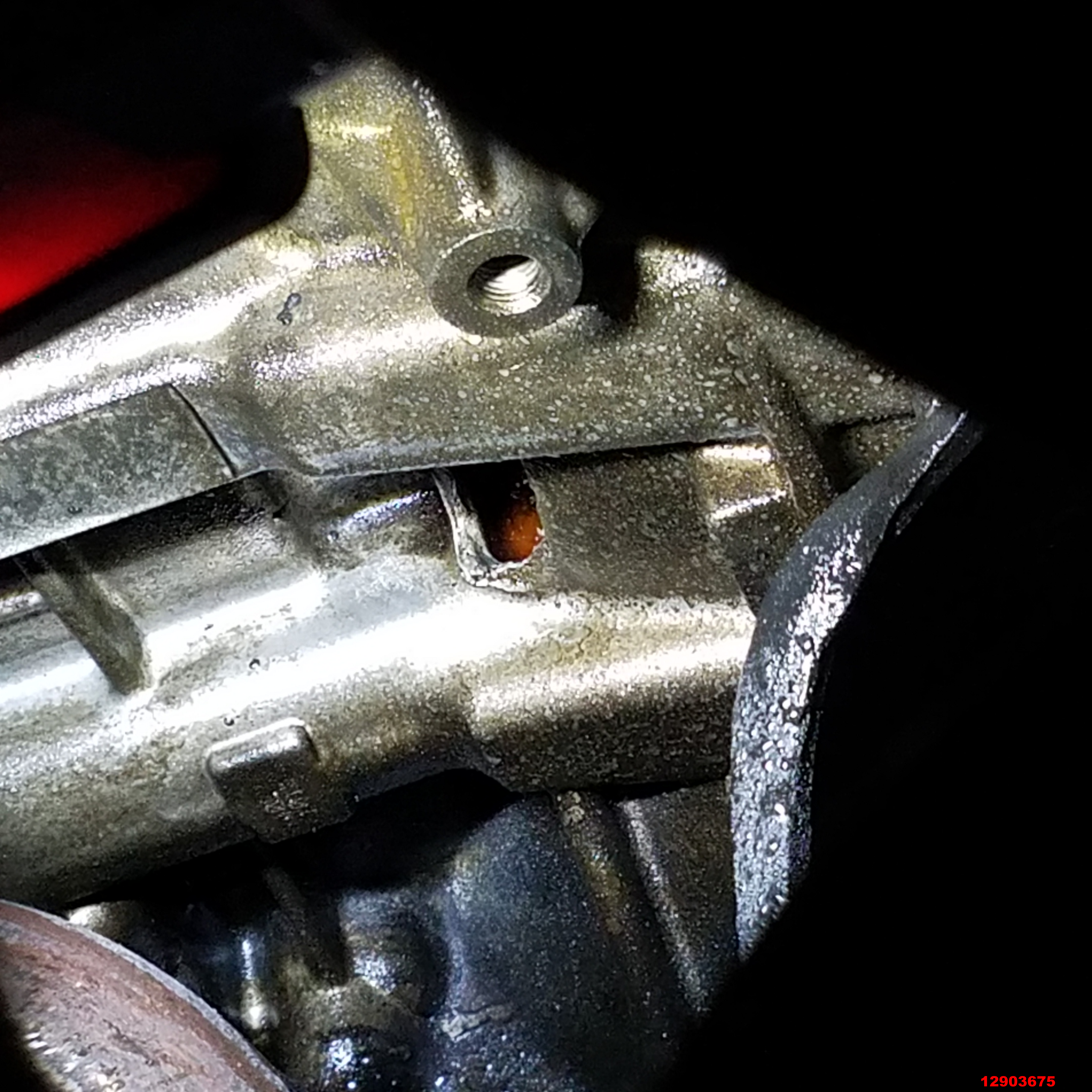
Is there debris or

FORM MUST BE S

Service Manager



12903675



12903675



12903675







