

**KIA MOTORS**

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Technical Assistance Center Case Report

Case Number -T2476228

04/29/2013 07:10:51 AM

Vehicle Data

Model/Year: 2011 SOUL EXCLAIM

Engine: G4GCAH547047

Model Code: B2542

Freeze Frame Data

STFT Bank1:	LTFT Bank1:	Fuel Status Bank:
STFT Bank2:	LTFT Bank2:	Fuel Status Bank 2:
RPM:	Coolant Temp:	CALC Load:
Vehicle Speed:	APS Sensor 1% :	APS Sensor 2% :
Absolute TPS 1% :	Absolute TPS 2% :	Engine Run Time :

Dealer/Contact Data

Dealer: OH054 Van Devere Kia

Phone: (330) 253-8800

Fax: (330) 253-5553

Contact: Scott Szilagyi

Contact Title:

Service District: CE02

Case Details

Title: Engine - No Start - Electrical system #

Symptom: No Crank

System: Body Electrical

Component:

Resolution:

Solution ID:

Case History

[REDACTED]

[REDACTED] power to windows or the sunroof

Diagnostics Performed :

verified concern performed visual inspection found the wires to the starter have caught fire, checked fuses, all check ok found the two fuses to window fuses to have no power but visual see no breaks in the fuses, there is power on both sides to the connector on backside of junction box inside vehicle, headlamps are inop tail lamp are inop door locks work window inop sunroof is inop, could this be an internal junction box failure that could have overran the starter feed causing starter to short and catch the wires on fire from too much heat? voltages are ok vehicle will not crank

