

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Customer Number: 9088

Invoice No: 40143



85 V TWIN DRIVE
GETTYSBURG, PA 17325
717-334-0128

48 SALVATORE ZUCCAREL

LICENSE	MILEAGE IN / OUT	TAG
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94696 / 94696

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
04MAY13			17:00 18JAN16		0.00	CASH	19JAN16
R.O. OPENED	READY	OPTIONS: SOLD-STK:13534 ENG:G4NACH04039 1)FIRST OIL CHANGE FREE 2)FREE LIFETIME INSPECTION EXCLUDES LABOR,REPAIRS,PARTS & EMISSIONS (More...)					
12:36 18JAN16	08:03 19JAN16						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM	LUBE	OIL AND FILTER				
	LOF	PERFORM	LUBE OIL AND FILTER				
		407	CPK	0.40		12.50	12.50
	1	26300-35503	FILTER ASSY-ENGINE		6.60	6.60	6.60
	1	21513-23001	GASKET-OIL PLUG		1.00	1.00	1.00
	5	OIL 5W20 OIL			2.97	2.97	14.85
PARTS:	22.45	LABOR:	12.50	OTHER:	0.00	TOTAL LINE A:	34.95

B	FREE	KIA 360	WALKAROUND/MPI INSPECTION				
	23PT	FREE	KIA 360 WALKAROUND/MPI INSPECTION				
		407	CPK	0.00		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C	CUSTOMER REQUEST	CHECK BLOWER AND AC CONTROL PANEL					
	99	DIAG	FOR BLOWER MOTOR				
		407	CPK	1.00		89.95	89.95
PARTS:	0.00	LABOR:	89.95	OTHER:	0.00	TOTAL LINE C:	89.95

D	CUSTOMER REQUESTS	RECALL SAA205					
CAUSE:	SAA205						
	150046R0	(SAA205)					
		407	WK	0.20		(N/C)	(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

E	CUSTOMER REQUESTS	RECALL SC122					
CAUSE:	SC122						
	150033R0	SC122					
		407	WK	0.50		(N/C)	(N/C)
	1	UM090-CH041	CAVITY WAX			(N/C)	(N/C)
	3	UM010-CH044	UNDERCOATING SPRAY			(N/C)	(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00

YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM KIA IN THE NEXT FEW WEEKS. IF FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED" WITH YOUR SERVICE PLEASE CONTACT YOUR CONSULTANT (SEE ADVISOR BOX ABOVE) OR YOUR MANAGER IMMEDIATELY. YOUR "COMPLETE SATISFACTION" IS OUR NUMBER 1 CONCERN. THANK YOU!

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item.

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 102.45
PARTS AMOUNT	\$ 22.45
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 124.90
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 7.50
PLEASE PAY THIS AMOUNT	\$ 132.40

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

Customer Copy

Customer Number: 9088

Invoice No: 35997



85 V TWIN DRIVE
GETTYSBURG, PA 17325
717-334-0128

242 REBECCA KUHN

LICENSE	MILEAGE IN / OUT	TAG
	59765 / 59768	

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
04MAY13			17:00 10FEB15		0.00	CASH	11FEB15
R.O. OPENED	READY	OPTIONS: SOLD-STK:13534 ENG:G4NACH04039 1)FIRST OIL CHANGE FREE 2)FREE LIFETIME INSPECTION EXCLUDES LABOR,REPAIRS,PARTS & EMISSIONS (More...)					
13:32 10FEB15	15:41 11FEB15						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A CUSTOMER STATES HEAT NOT WORKING
CAUSE: BLOWER/ HEAT INOP

61810R00 REPLACE BLOWER MOTOR

407 WK 0.40

1 97113-2K001 MOTOR & FAN ASSY-A/C

1 97035-08000 RESISTOR

25386R00 REPLACED COOLANT FAN MOTOR

407 WK 0.40

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

(N/C)

(N/C)

(N/C)

(N/C)

0.00

B FREE KIA 360 WALKAROUND/MPI INSPECTION

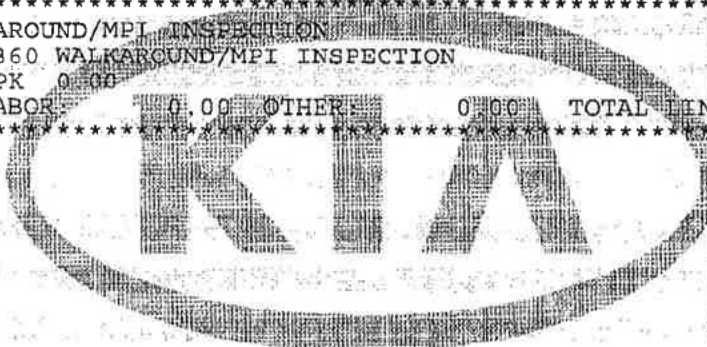
23PT FREE KIA 360 WALKAROUND/MPI INSPECTION

407 CPK 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

0.00

0.00



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DESCRIPTION

TOTALS

LABOR AMOUNT	\$	0.00
PARTS AMOUNT	\$	0.00
GAS, OIL, LUBE	\$	0.00
SUBLET AMOUNT	\$	0.00
MISC. CHARGES	\$	0.00
TOTAL CHARGES	\$	0.00
LESS INSURANCE	\$	0.00
SALES TAX	\$	0.00
PLEASE PAY THIS AMOUNT	\$	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

Customer Copy

Customer Number: 9088

Invoice No: 35319



85 V TWIN DRIVE
GETTYSBURG, PA 17325
717-334-0128

33 BENJAMIN JOHNSON

LICENSE	MILEAGE IN / OUT	TAG
	54743 / 54744	

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
04MAY13			17:00 03DEC14		0.00	CASH	05DEC14

R.O. OPENED READY OPTIONS: SOLD-STK:13534 ENG:G4NACH04039 1)FIRST OIL CHANGE FREE
2)FREE LIFETIME INSPECTION EXCLUDES LABOR,REPAIRS,PARTS & EMISSIONS (More...)

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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B CUSTOMER STATES HEAT MODE ISNT BLOWING TO THE FLOOR OR DEFROSTER

CAUSE: NO HEAD AND MODE DOORS NOT SWITCHINOPERATION GOOD NOW

93790R00 REPLACE HEATER CONTROL HEAD

407 WK 0.30

1 97250-2KAE1WK CONTROL ASSY-HEATER

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

(N/C)

(N/C)

0.00

C FREE KIA 360 WALKAROUND/MPI INSPECTION

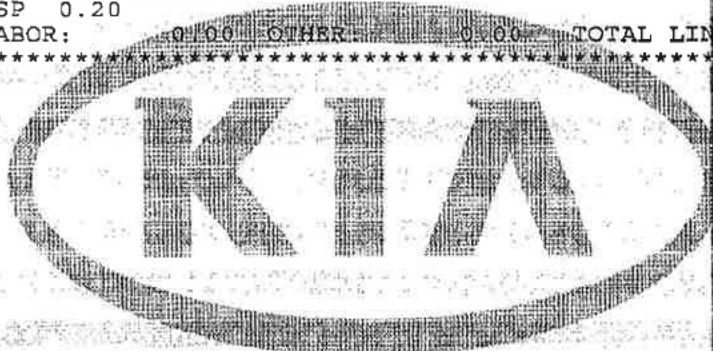
23PT FREE KIA 360 WALKAROUND/MPI INSPECTION

407 INSP 0.20

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:

(N/C)

0.00



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DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

Customer Copy