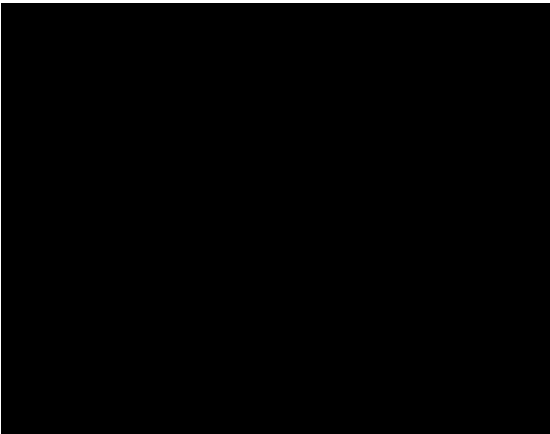


November 10, 2017



2015 Kia Soul

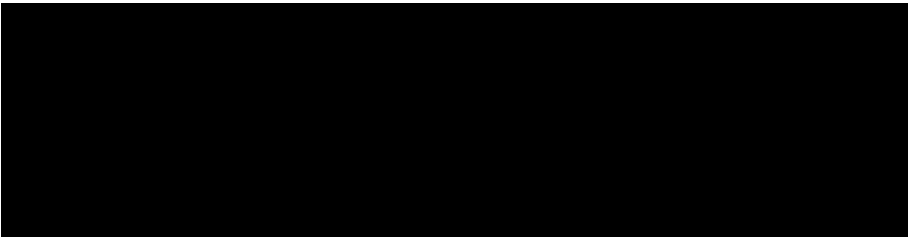
INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)

Dear 

Thank you for calling KIA Motors Inc. and requesting assistance. We appreciate hearing from our customers who inform us of issues that need to be addressed. However, a KIA representative has not been able to get a hold of you through the phone number provided.

In order to best assist you with your concerns, we need to be in contact with you. If you still have any concerns that you would like a KIA representative to address, please contact me at 949-430-3273. Thank you again for taking the time to call and we look forward to hearing from you.

Sincerely,



12528693