

MISSISSIPPI HIGHWAY PATROL
INCIDENT/COMPLAINT REPORT

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Name Renard Harper Badge # 531 Driver License No. [REDACTED]

Date Report Taken: [REDACTED] Date of Incident/Complaint: [REDACTED]
Time Report Taken: 1954 hrs Time of Incident/Complaint: 1945

Nature of Incident/Complaint: Vehicle engulfed in flames
Vehicle fire.
*The vehicle was insured by:

RECEIVED
APR 27 2015

CONSUMER AFFAIRS

Location of Incident: [REDACTED]

Report Taken At Scene: Yes ☒ No ☐ If No, Give Location: [REDACTED]

Report Taken By Telephone: N/A

Owner: [REDACTED] MS [REDACTED]

Complainant: [REDACTED] Race B Sex F DOB 5-1-85

Address: Street Address: [REDACTED]

City: Laurel State: MS Zip: [REDACTED]

Phone: Home 601-433-0083 Work [REDACTED]

Vehicle: Year 2013 Make Kia Model [REDACTED] Color Silver

VIN: [REDACTED] No [REDACTED] State MS Date of Exp. 15

Vehicle Towed: Yes ☒ No ☐ Towed By: Henry's Towing Service

Storage Location: 601-517-8195

1) Witness: [REDACTED] Race [REDACTED] Sex [REDACTED] DOB [REDACTED]
Address: Street Address [REDACTED]
City [REDACTED] State [REDACTED] Zip [REDACTED]
Phone: Home [REDACTED] Work [REDACTED]

2) Witness: [REDACTED] Race [REDACTED] Sex [REDACTED] DOB [REDACTED]
Address: Street Address [REDACTED]
City [REDACTED] State [REDACTED] Zip [REDACTED]
Phone: Home [REDACTED] Work [REDACTED]

Details of Incident: VI was Traveling east on US 84 in the right
Lane of the road. VI Started Shaking and pulled over to
the right Side of the roadway and Started Sparking
and at that point Caught on fire. The Vehicle was
Totally destroyed by fire. END RH 531



CUSTOMER SERVICE HISTORY

Thursday 5/14/2015

Store # 0001

Laurel

Page 1

Precision Quick Lube
912 N 16 AVE
Laurel, MS 39440
601.649.9382

RECEIVED

MAY 27 2015

CONSUMER AFFAIRS

Name : M .
Street :
Zip :

Email:
VIN: [REDACTED]
Acct # [REDACTED]
Phone Number : 601--

Mileage: 123

Vehicle: 2013 KIA SOUL

Last Oil Used: 5W20 GTX Qty: 3.5 quarts Total Visits : 4

HISTORY BY INTERVAL

FULL SERVICE OIL CHANGE was performed -24,235 miles / 5 months ago.

HISTORY BY VISITS

VISIT # 1 on 02/01/2014 at 9,810 miles at Store 0001 Receipt [REDACTED]

1) BULK FULL SERVICE

VISIT # 2 on 05/30/2014 at 14,084 miles at Store 0001 Receipt [REDACTED]

1) BULK FULL SERVICE

VISIT # 3 on 09/11/2014 at 18,601 miles at Store 0001 Receipt [REDACTED]

1) BULK FULL SERVICE

VISIT # 4 on 12/17/2014 at 24,358 miles at Store 0001 Receipt [REDACTED]

1) BULK FULL SERVICE

-- ALL CURRENT COMMENTS --

No. [REDACTED]

Precision Quick Lube #0001
912 N 16 AVE
Laurel, MS 39440
601.649.9382
12/17/2014 04:06 PM State ID 320111225

COPY COPY COPY

Customer	Vehicle
M. (REP)	2013 KIA SOUL ACCT # [REDACTED] Present Mileage: 24,358 Next Service Due on 3/17/2015 at 27,358 miles.

Description	Quantity	Lubricant	Part #	Taxable	Price
BULK FULL SERVICE	3.50	5W20 GTX	21334	\$35.95	\$35.95
Lubricant Description: CASTROL 5W20					
Non-Taxable					
SubTotal				\$0.00	\$35.95
Tax (7.000%)					\$2.52
TOTAL (CASH)					\$38.47
Amount Tendered					\$40.00
Change					\$1.53

SERVICE CHECK LIST

1. Oil Change.....COMPLETE
2. Oil Filter.....COMPLETE
3. Air Filter.....CHECKED & OK
4. Transmission...CHECKED & OK
5. CoolantResrv...CHECKED & OK
6. Diff/TransAx...CHECKED & OK
7. P.S. Fluid.....CHECKED & OK
8. Brake Fluid...CHECKED & OK
9. Chassis Lube...CHECKED & OK
10. Wiper Blades...CHECKED & OK
11. Washer Fluid...CHECKED & OK
12. Tire Press.....CHECKED & OK

Please retain this receipt. It will provide a record of the date and mileage for warranty purposes.

Customer Signature

Any claims for faulty workmanship must first be presented to the store manager before any refunds and/or damage reimbursement will be honored. Do not have any work performed on your vehicle without calling the store manager first if you expect reimbursement.

No. 142145

Precision Quick Lube #0001

912 N 16 AVE

Laurel, MS 39440

601.649.9382

09/11/2014 01:18 PM State ID 320111225

COPY COPY COPY

Customer	Vehicle
M. (REP)	2013 KIA SOUL ACCT # XXXXXXXXXX Present Mileage: 18,601 Next Service Due on 12/10/2014 at 21,601 miles.

Description	Quantity	Lubricant	Part #	Taxable	Price
BULK FULL SERVICE	3.50	5W20 GTX	21334	\$35.95	\$35.95
Lubricant Description: CASTROL 5W20					
Non-Taxable					
SubTotal		\$0.00		\$35.95	\$35.95
Tax (7.000%)					\$2.52
TOTAL (CASH)					\$38.47
Amount Tendered					\$40.00
Change					\$1.53

SERVICE CHECK LIST

1. Oil Change.....COMPLETE
2. Oil Filter.....COMPLETE
3. Air Filter.....CHECKED & OK
4. Transmission...CHECKED & OK
5. CoolantResrv...CHECKED & OK
6. Diff/TransAx...CHECKED & OK
7. P.S. Fluid.....CHECKED & OK
8. Brake Fluid....CHECKED & OK
9. Chassis Lube...CHECKED & OK
10. Wiper Blades...CHECKED & OK
11. Washer Fluid...CHECKED & OK
12. Tire Press.....CHECKED & OK

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No. 137354

Precision Quick Lube #0001
912 N 16 AVE
Laurel, MS 39440
601.649.9382
05/30/2014 04:34 PM State ID 320111225

COPY COPY COPY

Customer	Vehicle
M. (REP)	2013 KIA SOUL ACCT # XXXXXXXXXX Present Mileage: 14,084 Next Service Due on 8/28/2014 at 17,084 miles.

Description	Quantity	Lubricant	Part #	Taxable	Price
BULK FULL SERVICE	3.50	5W20 GTX	21334	\$35.95	\$35.95
Lubricant Description: CASTROL 5W20					
Non-Taxable					
SubTotal		\$0.00		\$35.95	\$35.95
Tax (7.000%)					\$2.52
TOTAL (CASH)					\$38.47
Amount Tendered					\$40.00
Change					\$1.53

SERVICE CHECK LIST

1. Oil Change.....COMPLETE
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3. Air Filter.....CHECKED & OK
4. Transmission...CHECKED & OK
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7. P.S. Fluid.....CHECKED & OK
8. Brake Fluid....CHECKED & OK
9. Chassis Lube...CHECKED & OK
10. Wiper Blades...CHECKED & OK
11. Washer Fluid...CHECKED & OK
12. Tire Press.....CHECKED & OK

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Customer Signature

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No. 131321

Precision Quick Lube #0001

912 N 16 AVE

Laurel, MS 39440

601.649.9382

02/01/2014 09:39 AM State ID 320111225

COPY COPY COPY

Customer	Vehicle
MR. (NEW)	2013 KIA SOUL ACCT # XXXXXXXXXX Present Mileage: 9,810 Next Service Due on 5/2/2014 at 12,810 miles.

Description	Quantity	Lubricant	Part #	Taxable	Price
BULK FULL SERVICE	3.50	5W20 GTX	21334	\$35.95	\$35.95
Lubricant Description: CASTROL 5W20					
Non-Taxable					
		SubTotal	\$0.00	\$35.95	\$35.95
		Tax (7.000%)			\$2.52
		TOTAL (CASH)			\$38.47
		Amount Tendered			\$40.00
		Change			\$1.53

SERVICE CHECK LIST

1. Oil Change.....COMPLETE
2. Oil Filter.....COMPLETE
3. Air Filter.....CHECKED & OK
4. Transmission...CHECKED & OK
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10. Wiper Blades...CHECKED & OK
11. Washer Fluid...CHECKED & OK
12. Tire Press.....CHECKED & OK

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