

	GROUP Safety Recall Campaign	MODEL 2010MY Soul (AM) 2011MY Sorento (XM)
	NUMBER SC083	DATE September 2010
VOLUNTARY SAFETY RECALL CAMPAIGN		
SUBJECT: SOUL (AM) / SORENTO (XM) DOOR TRIM ACCENT LIGHTING WIRING REPLACEMENT (SC083)		

This bulletin provides information relating to the replacement of the door trim panel wiring harnesses used for the lighting in the “Advanced Lighting Speakers” in some 2010MY Soul (AM) vehicles produced from September 7, 2009 to June 08, 2010 and the “Interior Accent Illumination” in some 2011MY Sorento (XM) vehicles produced from October 23, 2009 to July 30, 2010. These wiring harnesses may have been improperly soldered. As a result, when the lights are illuminated under certain conditions, an electrical short may ensue, and can result in a fire.

Use the following repair procedure to install the new harnesses and to correct the condition.



Soul



Sorento

*NOTICE

WebDCS must be checked to confirm that SC083 has not been previously done on any vehicle without a campaign completion label. **WebDCS > Warranty Coverage > Warranty Coverage Inquiry > Check Open Campaign Status**

To assure complete customer satisfaction remember to check for any additional open campaigns before returning the vehicle to the customer.

File Under: <Safety Recall Campaign>

Circulate To: ☒ General Manager ☒ Service Manager ☒ Parts Manager
☒ Service Advisor(s) ☒ Technician(s) ☒ Body Shop Manager ☒ Fleet Repair

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***NOTICE**

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected Soul (AM) or Sorento (XM) until it has been repaired pursuant to the procedures set forth in this bulletin.

***NOTICE**

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service>Warranty Coverage>Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

Soul Inspection Procedure:

Open the hood and check for SC083 campaign completion label above the driver's side fuse box. If label exists, NO FURTHER ACTION IS REQUIRED.

If label does not exist, continue to step one (1) of Service Procedure outlined below.



Soul Right/Left Wire Harness Replacement Service Procedure:

1. Verify that the vehicle is contained in the list of affected VINs.

Accent Lighting location (A)

! CAUTION

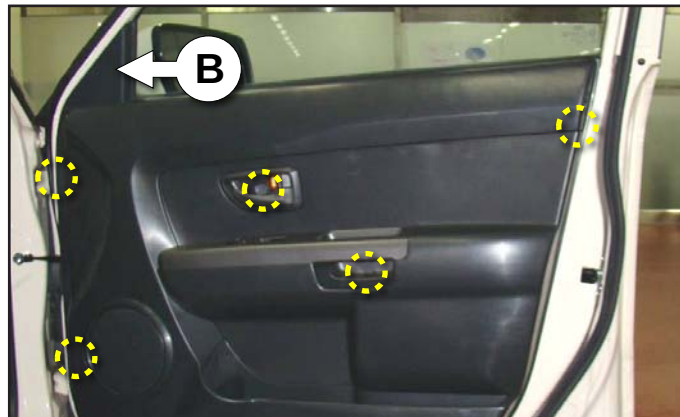
Make sure to conduct the procedure with the ignition key in the OFF position.



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2. Remove the side rear view mirror inner cover (B).

Remove five (5) door trim mounting screw covers (indicated by circles), and then remove the five (5) retaining screws; then remove interior door handle housing cover.



3. Remove the door trim from the door panel beginning with the lower section first as indicated in the photo (Accent Lighting wiring connector needs to be disconnected before door trim panel can be removed, see step 4).

CAUTION

Be careful not to damage or scratch door trim panel.



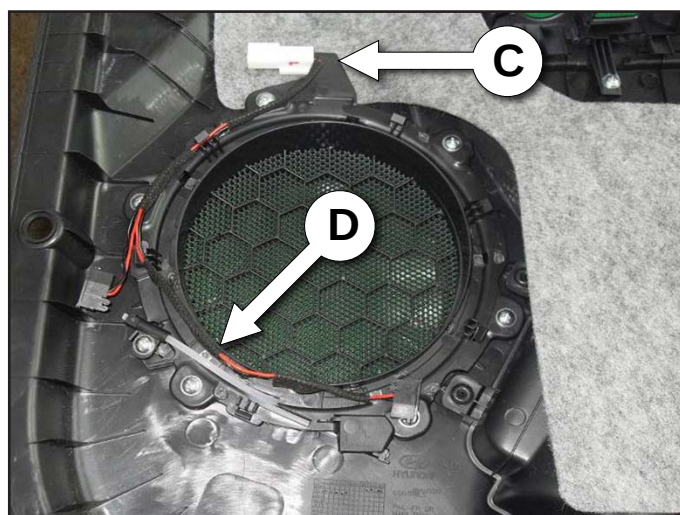
4. Disconnect the Accent Lighting wiring connector (C) from the door wiring.

Remove the wiring from the Accent Lighting (D).

Install the new Accent Lighting wiring; then assemble all the removed parts in reverse order of removal.

Repeat the above procedure on opposite door.

Verify that Accent Lighting operates normally.



CAUTION

When reconnecting door trim wiring connector, insert wiring connector securely into mating connector until a “click” sound is heard.

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5. Attach campaign completion label above the driver's side fuse box.



Sorento Inspection Procedure:

Open the hood and check for SC083 campaign completion label above the driver's side fuse box. If label exists, NO FURTHER ACTION IS REQUIRED.

If label does not exist, continue to step one (1) of Service Procedure outlined below.

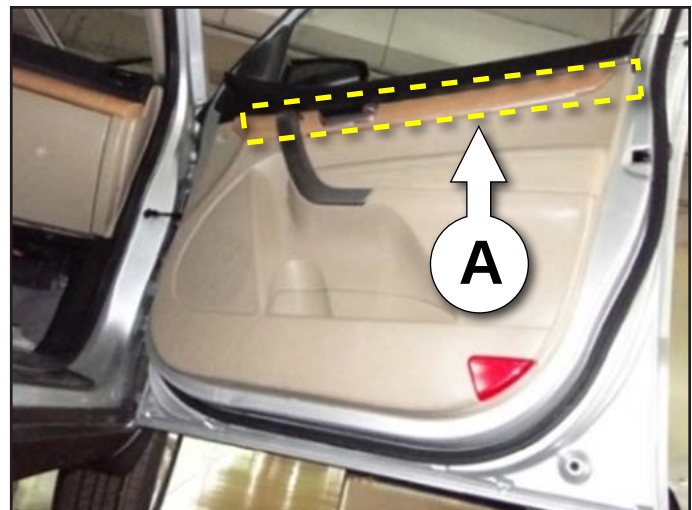


1. Verify that the vehicle is contained in the list of affected VINs.

Accent Lighting location (A)

CAUTION

Make sure to conduct the procedure with the ignition key in the OFF position.

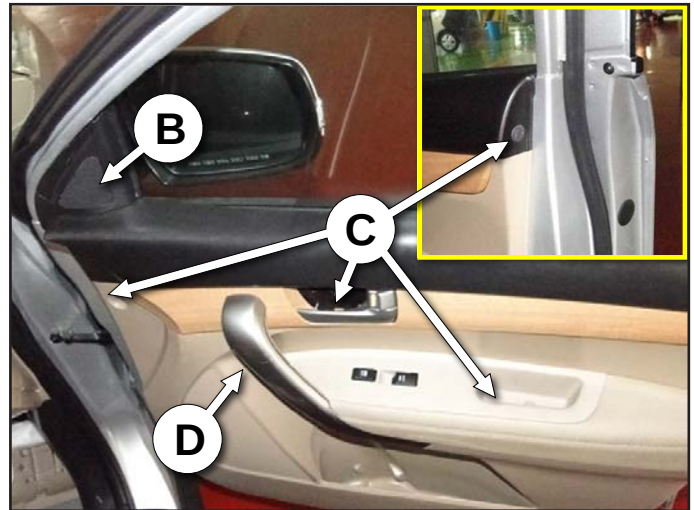


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2. Remove the side rear view mirror inner cover/tweeter (B).

Remove the four (4) door trim mounting screw covers and then remove the four (4) screws (C).

Carefully remove the door handle cover (D).



Remove the two (2) door trim mounting screws (E).



3. Carefully remove the door trim from the door panel beginning with the lower section first.

⚠ CAUTION

Be careful not to damage or scratch door trim panel.

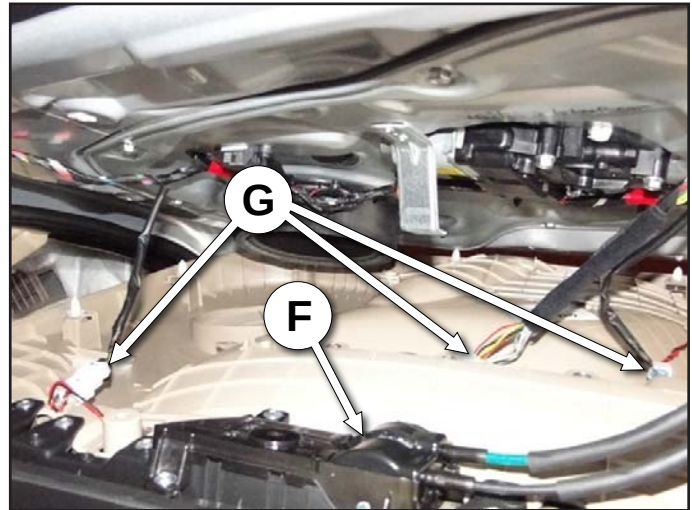


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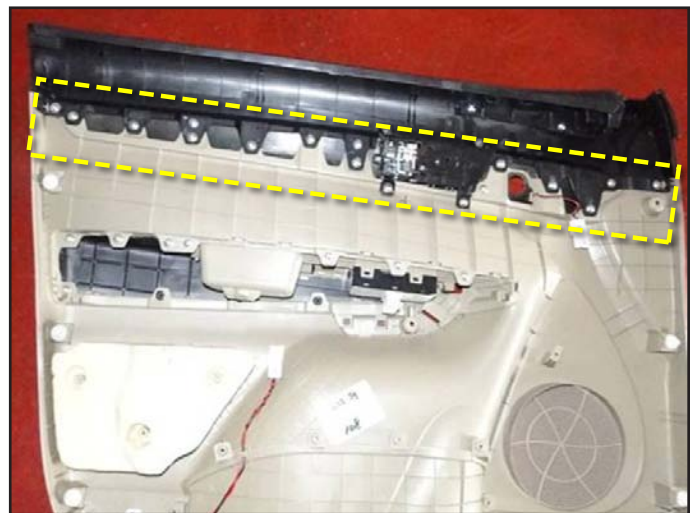
4. Remove the door latch (F) from the door trim.

Disconnect all wiring connectors (G) from the door trim.

Remove the door trim from the door panel.



5. Remove the nineteen (19) Accent Lighting garnish and inner door handle mounting screws as indicated in the photo.

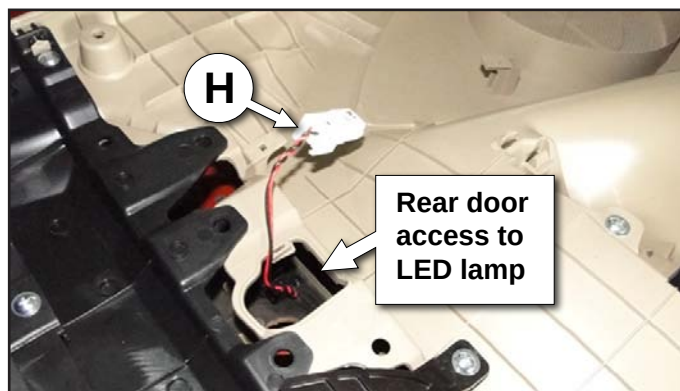


***NOTICE**

Rear doors trim panels do not require removal of any screws; access area for accent LED Lamp through the opening shown in step 6.

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6. Separate the Accent Lighting wiring connector from the wiring connector retaining bracket (H).



7. Disconnect the Accent Lighting wiring connector (I) from the Accent Lighting assembly lens as indicated in the photo.



8. Photo shows removed Accent Lighting garnish for additional clarity.

Install new Accent Lighting wiring assembly.

Reinstall all removed parts in reverse order of removal.

Repeat the procedure on the opposite front door, and right and left rear doors.

Verify that Accent Lighting operates normally.



⚠ CAUTION

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9. Attach campaign completion label above the driver's side fuse box.



AFFECTED PRODUCTION RANGE:

MODELS	PRODUCTION DATE RANGE
Soul (AM)	September 07, 2009 to June 08, 2010
Sorento (XM)	October 23, 2009 to July 30, 2010

REQUIRED PARTS

Model	Part Name	Remarks	Part No.	Qty.	Figure
2010MY Soul (AM)	Accent Lighting Wiring Kit	Kit Contains (2) Wire Harnesses For R/L Front Doors	82305 2K441QQK	1 ea	
2011MY Sorento (XM)	Accent Lighting Wiring Kit	Kit Contains (4) Wire Harnesses For Front/Rear Doors	82305 2P130QQK	1 ea	
Soul (AM) / Sorento (XM)	Campaign Label		UP100 SC083	1 ea	

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WARRANTY CLAIM INFORMATION:

Soul:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement P/N	Qty
R	91610 2K242	0	N94	C15	(SC083) Soul (AM) Accent Lighting Wiring Replacement	101060R0	0.4 M/H	82305 2K441QQK	1

Sorento:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement P/N	Qty
R	82332 2P020XBW	0	N94	C15	(SC083) Sorento (XM) Accent Lighting Wiring Replacement	101A06R0	1.0 M/H	82305 2P130QQK	1

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