

TAB 2.1 (CORRECTED)

	KIA SORENTO																			
	2011MY					2012MY					2013MY					2014MY				
ALLEGED DEFECT	A	B	C	D	Total	A	B	C	D	Total	A	B	C	D	Total	A	B	C	D	Total
Complaints	0	112	36	16	164	56	74	8	13	151	16	94	17	20	147	19	15	4	14	52
Field Reports	0	0	0	0	0	2	0	0	0	2	0	0	0	0	0	0	0	0	0	0
Techline Reports	0	9	3	3	15	20	14	1	1	36	9	10	1	2	22	12	3	1	0	16
Reports Involving Injury	0	1	3	0	4	2	5	0	1	8	0	4	1	1	6	0	0	0	2	2
Reports Involving Crash Due to Fire	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Reports Involving Fatality	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Property Damage Claims	0	2	1	6	9	2	4	1	1	8	0	1	0	3	4	2	2	1	2	7
Arbitrations	0	1	1	0	2	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0
Lawsuits/ Claims	0	1	0	2	3	0	0	1	0	1	0	1	0	2	3	0	1	0	0	1

TAB 2.1 (CORRECTED)

	KIA OPTIMA																			
	2011MY					2012MY					2013MY					2014MY				
ALLEGED DEFECT CATEGORY	A	B	C	D	Total	A	B	C	D	Total	A	B	C	D	Total	A	B	C	D	Total
Complaints	43	48	4	15	110	81	86	10	23	200	68	115	17	47	247	15	28	8	17	68
Field Reports	0	0	0	0	0	0	2	1	0	3	0	0	2	0	2	0	0	0	0	0
Reports	13	3	3	4	23	12	26	0	9	47	34	39	5	8	86	4	10	2	0	16
Involving Injury	1	5	2	0	8	4	7	0	1	12	3	5	0	0	8	0	0	0	1	1
Reports Involving Crash Due to Fire	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Involving Fatality	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Property Damage Claims	1	1	1	1	4	3	3	0	3	9	1	6	0	3	10	0	2	0	1	3
Arbitrations	1	0	0	0	1	0	0	0	0	0	0	2	0	0	2	0	0	0	0	0
Lawsuits/ Claims	1	1	0	0	2	0	2	0	0	2	0	2	1	4	7	0	0	0	2	2