



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: AQ 18-005
Prompted by: Review of EWR CFR 579.5 Communications
Date Opened: 10/22/2018
Investigator: Larry Long **Reviewer:** Bruce York-B
Approver: Stephen Ridella
Subject: Discrepancies in Required CFR Reporting

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Volvo Trucks North America, Volvo Bus Corporation
Products: Volvo Trucks - Multiple Models and Model Years
Population: 10,000 (Estimated)
Problem Description: An Audit Query has been opened to assess Volvo's failure to report EWR, Safety Recalls, and communications to the agency in a timely manner.

ACTION / SUMMARY INFORMATION

Action: Open an Audit Query

Summary:

During a review of Volvo Trucks (Volvo) 2016, 4th Quarter EWR field report submissions, ODI discovered, multiple communications that had not been submitted to the Agency under CFR 579.5 EWR reporting requirements.

Also, during a review of the Nova LFS Transit Bus (a subsidiary of the Volvo Group) recall 17V-323 ODI became concerned Volvo may not have acted with appropriate speed in making a defect determination and filing the recall with the Agency.

Based on a review of these issues with Volvo, their Compliance Office agreed to conduct an internal audit of all required reporting and found the following:

1. Various forms of communications including, Service Bulletins, Tech Tips, Case Base Reasoning Reports and other data were not submitted.
2. Reporting of some Death and Injury Reports (D&I) had been overlooked and not submitted

This investigation will examine whether Volvo acted in conformance with its responsibilities under the Safety Act.