U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

NHTSA

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Investigation:	AQ 18-003		
Prompted by:			
Date Opened:	07/19/2018		
Investigator:	Alexander Ansley	**Reviewer:**	Jennifer Timian
Approver:	Stephen Ridella		
Subject:	Potential Safety Act Violations		

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	Diono (formerly Sunshine Kids Juvenile)
Products:	Certain Diono child seats manf. between 11/25/13 and 9/5/17
Population:	519,052 (Estimated)
Problem Description:	NHTSA is opening this audit query to determine whether Diono (formerly Sunshine Kids Juvenile) has complied with the National Traffic and Motor Vehicle Safety Act (Safety Act).

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ)

Summary:

NHTSA is opening this AQ to better understand and evaluate Diono's process(es) for its notification procedures and for timely and efficient execution of its Safety Act obligations.

Diono may have failed to timely report a noncompliance with Federal motor vehicle safety standard (FMVSS) No. 213 to NHTSA. On or about September 14, 2017, Diono submitted a 49 CFR Part 573 Safety Recall Report to NHTSA describing various noncompliances with FMVSS No. 213 in 519,052 child restraints they manufactured (NHTSA Recall No. 17C-003). The chronology submitted by Diono indicates that Diono knew or should have known there was a noncompliance with FMVSS No. 213 more than 5 working days before it filed a report under 49 CFR Part 573. NHTSA also has concerns regarding the recall remedy for Recall No. 17C-003 and concerns relating to owner notifications for this recall.

Additionally, NHTSA has concerns that Diono also may have failed to submit foreign recall information in compliance with 49 CFR 579.12, that it may have failed to comply with the early warning reporting requirements of 49 CFR Part 579, and may have also failed to comply with other regulations under the Safety Act.

This audit query is opened to seek information from Diono relating to its compliance with the Safety Act.