

## Howell, Rosa (NHTSA)

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**From:** Kwiatkowski, Michael (M.P.) <mkwiatko@ford.com>  
**Sent:** Wednesday, June 20, 2018 11:29 AM  
**To:** Ansley, Alexander (NHTSA)  
**Cc:** Tuneff, Mark (M.S.)  
**Subject:** RE: Interim Remedy?

Alex,  
Below is the mailing address information we have for the VINs provided.  
For each VIN, the mailing address information was provided by IHS.  
An individual letter would have been mailed for each VIN to the address noted on 7/21/17.  
All the VINs note an address for AVIS, which would explain why they were not provided with the ZipCar/PV Holding AQ18-001.  
I use the word "address" and not "owner" as we do not know the business relationship details of these corporations.  
Please let me know if you have any questions.



Regards,  
**Michael P. Kwiatkowski**  
Automotive Safety Office - FPS 5005  
Phone: (313) 32-24519

	FSA:17S15 17V-408	
VIN	Mailing address provided by IHS	Mail date
1FTNE1YM1FK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTNE1YM5FK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTNE1YM0FK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTNE1YM3FK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTNE1YM4FK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTYE1ZM0GK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTYE1ZM1GK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTYE1ZM1GK [REDACTED]	AVIS, 24050 E 78TH AVE DENVER,CO 80249 6385,UNITED STATES	7/21/2017
1FTYE1ZM2GK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTYE1ZM3GK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTYE1ZM4GK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTYE1ZM5GK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017
1FTYE1ZM5GK [REDACTED]	AVIS, 1722 M ST NW WASHINGTON,DC 20036 4504,UNITED STATES	7/21/2017

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**From:** Ansley, Alexander (NHTSA) <alexander.ansley@dot.gov>  
**Sent:** Wednesday, June 20, 2018 9:18 AM  
**To:** Kwiatkowski, Michael (M.P.) <mkwiatko@ford.com>  
**Subject:** RE: Interim Remedy?

Hi Mike,

This is related to the Zipcar AQ. I remember our previous conversation about scoping Ford's response to vehicles registered to PV Holdings or Zipcar.

However, I found about 21 VINs on Zipcar's list that were not provided on Ford's list. They are below.

Do Ford's records indicate who the registered owner of these vehicles were at the time of the recall mailing (17V-408)?

1FTNE1YM1FK	
1FTNE1YM5FK	
1FTNE1YM0FK	
1FTNE1YM3FK	
1FTNE1YM4FK	
1FTYE1ZM0GK	
1FTYE1ZM1GK	
1FTYE1ZM1GK	
1FTYE1ZM2GK	
1FTYE1ZM3GK	
1FTYE1ZM4GK	
1FTYE1ZM5GK	
1FTYE1ZM5GK	
1FTYE1ZM6GK	
1FTYE1ZM7GK	
1FTYE1ZM7GK	
1FTYE1ZM8GK	
1FTYE1ZM8GK	
1FTYE1ZM9GK	
1FTYE1ZM9GK	
1FTYE1ZMXGK	

Thanks,

-Alex

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**From:** Kwiatkowski, Michael (M.P.) [<mailto:mkwiatko@ford.com>]  
**Sent:** Tuesday, April 03, 2018 6:53 AM  
**To:** Ansley, Alexander (NHTSA) <[alexander.ansley@dot.gov](mailto:alexander.ansley@dot.gov)>  
**Subject:** RE: Interim Remedy?

OK. Thanks for the heads-up.



Regards,  
Michael P. Kwiatkowski  
Automotive Safety Office - FPS 5005  
Phone: (313) 32-24519

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**From:** Ansley, Alexander (NHTSA) <[alexander.ansley@dot.gov](mailto:alexander.ansley@dot.gov)>  
**Sent:** Monday, April 02, 2018 12:37 PM  
**To:** Kwiatkowski, Michael (M.P.) <[mkwiatko@ford.com](mailto:mkwiatko@ford.com)>  
**Subject:** RE: Interim Remedy?

Hi Mike,

Just a heads-up on this. We expect to open an Audit Query this week on Zipcar. We'll email over Ford's IR letter when it's ready.

Thanks- Alex

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**From:** Kwiatkowski, Michael (M.P.) [<mailto:mkwiatko@ford.com>]  
**Sent:** Wednesday, October 18, 2017 11:38 AM  
**To:** Ansley, Alexander (NHTSA) <[alexander.ansley@dot.gov](mailto:alexander.ansley@dot.gov)>  
**Subject:** RE: Interim Remedy?

Alex,  
The recall still shows open in our system as of today.  
We mailed an owner letter July 21, 2017 to:

PV HOLDING,  
15820 TUKWILA INTERNATIONAL BLVD  
SEATTLE,WA  
98188 2648, UNITED STATES

This is the registration address provided by Polk.  
PV Holding owns Avis, Budget, and ZipCar according to Google.

The only warranty history is for a new ABS sensor on 2/24/17 at:

**Dealer Name:** BILL PIERRE FORD, INC.  
**Dealer Code:** 08596 - \*  
**Address:** 11525 LAKE CITY WAY NE  
**City:** SEATTLE  
**State:** WA **Zip Code:** 981255327  
**Country:** USA **Region Code:** NA  
**Phone:** (206)364-2200



Regards,  
Michael P. Kwiatkowski  
Automotive Safety Office - FPS 5005  
Phone: (313) 32-24519

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**From:** Ansley, Alexander (NHTSA) [<mailto:alexander.ansley@dot.gov>]  
**Sent:** Wednesday, October 18, 2017 9:15 AM  
**To:** Kwiatkowski, Michael (M.P.) <[mkwiatko@ford.com](mailto:mkwiatko@ford.com)>  
**Subject:** Interim Remedy?

Hi Mike,

With this 2015 Transit, can Ford identify whether an interim remedy has been applied on the vehicle? It's a Zipcar rental in Seattle and we are trying to determine if the interim remedy has been performed. If so, can you please provide any remedy date as well as the recall notification date for when the registered owner should have received the 577 letter in the mail (or some electronic fleet notification, if applicable)?

VIN: 1FTNE1YM0FK [REDACTED]

Thanks,



Alex Ansley  
Sr. Safety Recall Specialist - Recall Mgmt  
Department of Transportation (W48-301)  
[National Highway Traffic Safety Administration](#)  
1200 New Jersey Avenue SE., Washington, DC 20590  
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