

Article Number: 21000

Article Type: S

Author:

Global Concern Number:

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
NA	***	09/29/2009	09/28/2019
WD	***	09/29/2009	09/28/2019

Title:

2010 FUSION/MILAN/MKZ - SJB OPEN FUSE 42 - NO COMMUNICATION WITH ABS - CHARGING LIGHT ON - A/C BLOWS WARM - BUILT BEFORE 08/10/09

Text:

SOME 2010 FUSION, MILAN, MKZ (EXCLUDES FUSION/MILAN HYBRID) VEHICLES, BUILT BEFORE 08/10/09 MAY EXHIBIT HARD TO DIAGNOSE OR INTERMITTENT SYMPTOMS, SUCH AS: MIL ON WITH MULTIPLE DTC'S, FUSE 42 OPEN AT SJB, A/C BLOWS WARM, NO COMMUNICATION WITH ABS, AND INSTRUMENT CLUSTER "SERVICE STEERING SOON" MESSAGES.INSPECT THE 14290 HARNESS AT CONNECTOR C1010 FOR A RUB THROUGH PRIOR TO ANY COMPONENT REPLACEMENT. IF A RUB THROUGH IS FOUND, REPAIR AS NECESSARY AND REPOSITION AWAY FROM ANY CONTACT. IF THERE IS CONTACT WITH OTHER COMPONENTS BUT NO RUB THROUGH IS FOUND, REPOSITION HARNESS AWAY FROM THE CONTACT AND PROCEED WITH NORMAL DIAGNOSIS.

Vehicles:

2010 FUSION (00170)
2010 MILAN (00171)
2010 MKZ (00179)

Symptom Code:

200000 ELECTRICAL
201000 ELECTRICAL LIGHTING SYSTEMS
201200 ELECTRICAL EXTERIOR LIGHTING
203000 ELECTRICAL BASIC ELECTRICAL
203100 ELECTRICAL CHARGING SYSTEM
203200 ELECTRICAL WIRING-GENERAL
204000 ELECTRICAL INSTRUMENTATION
204100 ELECTRICAL ELECTRONIC DISPLAY
204200 ELECTRICAL CONVENTIONAL/ANALOG
205000 ELECTRICAL ACCESSORIES
206000 ELECTRICAL WARNING INDICATORS
207000 ELECTRICAL ENTERTAINMENT SYSTEMS
207500 SYNC OPERATION
208000 ELECTRICAL CLIMATE CONTROL SYSTEMS
208100 ELECTRICAL LACK OF HEAT
208200 ELECTRICAL LACK OF COOLING - AIR CONDITIONING
208300 ELECTRICAL AIR DISTRIBUTION/CONTROL
208999 ELECTRICAL OTHER CLIMATE CONTROL CONCERNS
290000 ELECTRICAL PUBLICATION REVISIONS/UPDATES
300000 CHASSIS
303000 CHASSIS STEERING/HANDLING
390000 CHASSIS PUBLICATION REVISIONS/UPDATES
500000 DRIVELINE
501000 DRIVELINE AUTO TRANS UPSHIFT CONCERNS
502000 DRIVELINE AUTO TRANS DOWNSHIFT CONCERNS
503000 DRIVELINE AUTO TRANS ENGAGEMENT CONCERNS
503300 DRIVELINE AUTO TRANS SHIFT LEVER/LINKAGE
504000 DRIVELINE OTHER AUTO TRANS CONCERNS
600000 DRIVEABILITY
601000 DRIVE-STARTING
601300 DRIVEABILITY NO CRANK
603300 DRIVEABILITY NO START
606000 DRIVE-PERFORMANCE

607000 DRIVEABILITY STALLS/QUITS
 607400 DRIVEABILITY STALLS/QUITS AT IDLE
 607500 DRIVEABILITY STALLS/QUITS - ACCELERATION
 607600 DRIVEABILITY STALLS/QUITS - CRUISE
 607700 DRIVEABILITY STALLS/QUITS - DECELERATION
 608000 DRIVEABILITY RUNS ROUGH
 608400 DRIVEABILITY RUNS ROUGH AT IDLE
 608500 DRIVEABILITY RUNS ROUGH - ACCELERATION
 608600 DRIVEABILITY RUNS ROUGH - CRUISE
 609000 DRIVEABILITY MISSES
 609400 DRIVEABILITY MISSES AT IDLE
 609600 DRIVEABILITY MISSES - CRUISE
 610000 DRIVEABILITY BUCK/JERK
 610500 DRIVEABILITY BUCK/JERK - ACCELERATION
 610600 DRIVEABILITY BUCK/JERK - CRUISE
 610700 DRIVEABILITY BUCK/JERK - DECELERATION
 611000 DRIVEABILITY HESITATION/STUMBLE
 611500 DRIVEABILITY HESITATION/STUMBLE - ACCELERATION
 690000 DRIVEABILITY PUBLICATION REVISIONS/UPDATES
 698298 DRIVEABILITY MALFUNCTION INDICATOR LAMP - MIL
 890000 PUBLICATION CHANGES
 C1277
 C1963
 C2011
 P0201
 P0202
 P0204
 P0205
 P0206
 P0625
 P0685
 P0690
 U0001
 U0161
 U0415
 U0423
 U3000

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Comfort & Entertainment				1****
Comfort & Entertainment	Climate Control			111***
Comfort & Entertainment	Climate Control	Function/Operation		1115**
Comfort & Entertainment	Climate Control	Function/Operation	Blows Warm	111507
Comfort & Entertainment	Climate Control	Function/Operation	Inaccurate	111536
Comfort & Entertainment	Climate Control	Function/Operation	Inoperative	111538
Comfort & Entertainment	Climate Control	In Vehicle Refrigerator		1117**
Comfort & Entertainment	Climate Control	In Vehicle Refrigerator	Inaccurate	111736
Comfort & Entertainment	Climate Control	In Vehicle Refrigerator	Inoperative	111738
Driver Aides & Information				2****
Driver Aides & Information	Warning Indicators/Messages/Chimes			227***
Driver Aides & Information	Warning Indicators/Messages/Chimes	AdvanceTrac/Traction Control		2272**
Driver Aides & Information	Warning Indicators/Messages/Chimes	AdvanceTrac/Traction Control	Flashes	227230
Driver Aides & Information	Warning Indicators/Messages/Chimes	AdvanceTrac/Traction Control	Stays On	227268
Driver Aides & Information	Warning Indicators/Messages/Chimes	Charging System		2278**
Driver Aides & Information	Warning Indicators/Messages/Chimes	Charging System	Stays On	227868
Driver Aides & Information	Instrumentation/Display			228***

Driver Aides & Information	Instrumentation/Display	Entire Cluster		228H**
Driver Aides & Information	Instrumentation/Display	Entire Cluster	Inaccurate	228H36
Driver Aides & Information	Instrumentation/Display	Entire Cluster	Inoperative	228H38
Start/Run/Move				4****
Start/Run/Move	Starting			440***
Start/Run/Move	Starting	No Crank		4401**
Start/Run/Move	Starting	No Crank	Always	440102
Start/Run/Move	Starting	No Crank	Intermittent	440139
Start/Run/Move	Moving			442***
Start/Run/Move	Moving	Engagement Quality		4424**
Start/Run/Move	Moving	Engagement Quality	Forward	442455
Driving Performance				5****
Driving Performance	Stalls/Quits			552***
Driving Performance	Stalls/Quits	At Idle		5521**
Driving Performance	Stalls/Quits	At Idle	Intermittent	552139
Driving Performance	Stalls/Quits	Cruise/ Steady Speed		5523**
Driving Performance	Stalls/Quits	Cruise/ Steady Speed	Intermittent	552339
Stop/Steer/Ride				6****
Stop/Steer/Ride	Steering/Steering Wheel			662***
Stop/Steer/Ride	Steering/Steering Wheel	Performance		6624**
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Excessive Effort	662428
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Intermittent	662439
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Sticks/Binds	662471
Lighting/Glass/Vision				7****
Lighting/Glass/Vision	Exterior Lighting			775***
Lighting/Glass/Vision	Exterior Lighting	Headlamp		7757**
Lighting/Glass/Vision	Exterior Lighting	Headlamp	Inoperative	775738