



RESPONSE TO:
QUESTION 1

NHTSA Safety Recall 17V-108

TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #144 – LP Hose

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2016 - 2017 model year Winnebago® Touring Coach™ Travato® motorhomes.

These motorhomes were manufactured April 17, 2015 through January 24, 2017. The LP hose may be in contact with the emergency brake cable potentially resulting in a propane leak. A propane leak, in the presence of an ignition source, could result in a fire causing injury and/or damage to property.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

SM104 US/1

INSTRUCTION TO PERFORM CAMPAIGN #144

Affected Models:

Certain 2016 - 2017 model year Winnebago Touring Coach Travato motorhomes.

Repair Procedure:

Refer to the instruction sheet for inspection and repositioning of LP hose, if necessary.

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>
INSPECT AND REPOSITION THE LP HOSE		0.3

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

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Enclosures



INSTRUCTIONS TO PERFORM RECALL CAMPAIGN 144

Models Affected:

- Certain 2016 and 2017 model year Winnebago Travato[®], Models 259G and 259K, motorhomes.

These motorhomes were manufactured from April 17, 2015 through January 24, 2017.

Tools Required:

- Screw Gun (Phillips)

Procedure:

- Ensure there is adequate clearance between the park brake rod and park brake cable.

NOTE: *The vehicle will need to be elevated to visually inspect the LP hose.*

1. Visually inspect the LP hose for clearance. If adjustment is needed, loosen the adjustment clamp and move LP hose to ensure the hose is not coming in contact with the park brake rod and park brake cable. The hose should not touch anything other than the rubberized clamp.
2. Replace the LP hose if any damage is noticed. Contact Part Sales at 1-800-556-9670 to order a replacement LP hose.

