



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 17-001
Date Opened: 03/07/2017
Investigator: Peter Kivett
Approver: Stephen Ridella
Subject: Motorcycle stalls in 1st gear

Reviewer: Bruce York-B

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Suzuki Motor of America, Inc.
Products: 2014 - 2015 Suzuki DL1000
Population: 3,000 (Estimated)
Problem Description: Motorcycle stalls will trying to accelerate in first gear from a stop.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	TBD	5
Crashes/Fires:	0	TBD	0
Injury Incidents:	0	TBD	0
Fatality Incidents:	0	TBD	0
Other*:	0	Confidential	Confidential

***Description of Other:** Suzuki EWR field reports

ACTION / SUMMARY INFORMATION

Action: This Preliminary Evaluation is open.

Summary:

The Office of Defects Investigations (ODI) has received 5 consumer complaints on 2014 - 2015 Suzuki DL1000 motorcycles for stalling while taking off from a stop. ODI contacted two of the complainants and both alleged losing balance and control of the bike when it stalled. Additionally, both consumers allege when the vehicle is stalling, it bucks back and forth and in some cases comes to a complete stop quickly.

ODI has opened this Preliminary Evaluation to further assess the scope and severity of the alleged defect.

The ODI reports cited above can be reviewed at:
<http://www-odi.nhtsa.dot.gov/owners/SearchNHTSAID>
using the following complaint identification numbers:
10945402, 10945365, 10924660, 10850467, 10823843