



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: DP 17-003
Prompted by: Defect Petition
Date Opened: 12/01/2017
Investigator: Samuel Wilson **Reviewer:** Scott Yon
Approver: Stephen Ridella
Subject: Stall/Loss of Motive Power

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US LLC)
Products: Model Year 2017 Chrysler Pacifica
Population: 140,000 (Estimated)
Problem Description: The engine stalls or the vehicle loses power potentially leading to an increased risk of crash.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	0	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD
Other*:	57	TBD	TBD

***Description of Other:** Potentially relevant consumer complaints submitted to NHTSA, as identified by the Petitioner.

ACTION / SUMMARY INFORMATION

Action: Open this Defect Petition for a grant or deny decision.

Summary:

The petition was submitted by the Center for Auto Safety (CAS) located in Washington, DC. CAS states that it has identified 57 consumer complaints submitted to the agency that allege a stall or loss of motive power involving model year 2017 Chrysler Pacifica. Based on the reports, CAS requests that the agency determine that the 2017 Pacifica contains a defect that relates to motor vehicle safety, and further requests that the Agency issue a recall order pursuant to Federal law. According to CAS, drivers are unable to accelerate, decelerate, or utilize power steering, thus placing them at increased risk of a crash. CAS further alleges that dealership service personnel are unable to identify and correct the cause of the stalling condition. A copy of the petition and related documents provided by CAS will be made available in the public file for this action at NHTSA.gov.

This defect petition has been opened to evaluate the issue and determine whether to grant or deny the petition.