

U.S. Department of Transportation

National Highway Traffic Safety Administration

## **ODI RESUME**

Investigation: AQ 17-004

Prompted by:

**Date Opened:** 08/18/2017

**Investigator:** Alexander Ansley **Reviewer:** Kara Fischer

**Approver:** Stephen Ridella

**Subject:** Northwest Chrysler Jeep Dodge Sale Issue

## MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US LLC)

**Products:** 2017 Jeep Compass Vehicles

Population: 1 (Estimated)

Problem Description: NHTSA received information suggesting that Northwest Chrysler Jeep Dodge, located in

Houston, TX, sold and delivered at least one new vehicle to a customer without having

had all required safety recall repairs on that vehicle.

## **ACTION / SUMMARY INFORMATION**

**Action:** Open Audit Query (AQ)

## Summary:

NHTSA is opening this audit query in order to determine whether Northwest Chrysler Jeep Dodge, of Houston, Texas, has complied with the requirements of the National Traffic and Motor Vehicle Safety Act. The Safety Act requires, among other things, that a manufacturer notify its dealers of defects related to motor vehicle safety and noncompliances with Federal Motor Vehicle Safety Standards and, in turn, that a dealer not sell a new vehicle subject to a recall unless the recall remedy has been performed. 49 U.S.C. § 30120(i).

NHTSA is in receipt of information that alleges this dealer sold and delivered at least one new vehicle to a first purchaser without having remedied safety defects. Accordingly, we are opening this audit query to seek information concerning these allegations and to verify whether improper sales were made. The recall included in this audit is NHTSA recall No. 17V-301.

Investigation: AQ 17-004 Open Resume Page 1 of 1