U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

NHTSA

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Investigation:	AQ 17-002		
Prompted by:	VOQs 10653884/10668573/Recall 14V-450		
Date Opened:	03/16/2017		
Investigator:	Joshua Neff	**Reviewer:**	Jennifer Timian
Approver:	Stephen Ridella		
Subject:	BiCal Chevrolet/Loss of Power Steering		

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	General Motors LLC
Products:	MY 2014 Chevrolet Impala vehicles
Population:	1 (Estimated)
Problem Description:	NHTSA received information suggesting that BiCal Chevrolet of Valley Stream, located in Valley Stream, NY, sold and delivered at least one new vehicle to a customer without having had all required safety recall repairs on that vehicle.

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ)

Summary:

NHTSA is opening this audit query in order to determine whether BiCal Chevrolet of Valley Stream, New York has complied with the requirements of the National Traffic and Motor Vehicle Safety Act. The Safety Act requires, among other things, that a manufacturer notify its dealers of defects related to motor vehicle safety and noncompliances with Federal Motor Vehicle Safety Standards and in turn that a dealer not deliver a new vehicle subject to a recall unless the recall remedy has been performed. 49 U.S.C. § 30120(i).

NHTSA is in receipt of information that alleges this dealer sold and delivered at least one new vehicle to a first purchaser without having performed safety recall repairs. Accordingly, we are opening this audit query to seek information concerning these allegations.