



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: AQ 17-003

Prompted by:

Date Opened: 06/20/2017

Investigator: Elizabeth Wolfe

Approver: Stephen Ridella

Subject: Lazydays RV Retail Delivery Issue

Date Closed: 06/13/2022

Reviewer: Alexander Ansley

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Winnebago Industries, Inc.

Products: Various

Population: 7 (Estimated)

Problem Description: The National Highway Traffic Safety Administration (NHTSA) received information suggesting that Lazydays RV, located in Seffner, Florida, delivered at least one new vehicle to a customer without having had all required recall repairs on that vehicle.

ACTION / SUMMARY INFORMATION

Action: Close Audit Query (AQ).

Summary:

NHTSA opened AQ17-003 to determine whether Lazydays RV of Seffner, Florida ("Lazydays") has complied with the requirements of the National Traffic and Motor Vehicle Safety Act, 49 U.S.C. Chapter 301 (Safety Act) and its implementing regulations. NHTSA received information suggesting Lazydays delivered a new Winnebago recreational vehicle (RV) without having remedied a recall. The Safety Act requires, among other things, that a manufacturer notify its dealers of defects related to motor vehicle safety and noncompliances with Federal Motor Vehicle Safety Standards and, in turn, that a dealer not deliver a new vehicle subject to a recall unless the recall remedy has been performed (49 U.S.C. 30120(i)).

In June 2017, NHTSA issued information request (IR) letters to Lazydays and Winnebago Industries, Inc. (Winnebago), and again to Lazydays in August 2017. NHTSA's investigation indicated that Lazydays delivered at least seven recalled vehicles that did not have the recall remedy completed at the time the vehicles were delivered to the customers. On May 3, 2022, NHTSA entered into a Settlement Agreement with Lazydays to resolve the Audit Query. In the agreement, Lazydays agreed to pay a \$45,000 civil penalty and to certain training and auditing requirements. Specifically, Lazydays committed to mandatory employee training regarding the delivery of new vehicles with open recalls and the implementation of new vehicle sale and delivery process controls at its dealership and any newly acquired dealerships.

This Audit Query is closed.