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Kelly Schuler,

Thank you for taking my call this morning regarding the solenoid valves and Peter Paul Electronics Co., Inc. (Identification # EQ 16-001). This matter was resolved in August of 2015. We were notified by Chris Whitley of Peter Paul about the possible product defect of some solenoid valves and possible valve parts that we purchased from their company. He had sent us the information explaining the affected part numbers and manufacturing dates. He then called me personally and was adamant about resolving the issue immediately and correctly as he and I have had a long time business relationship. Chris Whitley also followed up with a personal visit to our facility for an inventory audit.

Upon receiving the notice of a possible parts defect all Peter Paul inventory and any inventory of our systems including parts from Peter Paul were quarantined and we began an internal investigation to sort out how we or any of our customers were or could be affected. There were (2) components that we purchased from Peter Paul that could have been defective (1) 22X01781GM 16/DC, and (2) O22X00591GM 16/DC. Part (1) 22X01781GM 16/DC is a solenoid valve this is incorporated in many different systems that we offer for sale to the general public. Part (2) O22X00591GM 16/DC is a small assembly of parts that we incorporate in conjunction with other parts we manufacture that is for internal use only, and is not for sale to the general public.

Due to the yearly blanket purchase orders and volume of inventory we stock we were lucky to find that the possible affected batch of part (1) 22X01781GM 16/DC was in the middle of our stock of inventory with quantities of unaffected (earlier parts) in front of them and unaffected (later parts) behind them. These parts were identified by their Julian dates codes and were removed from inventory, shipped back to Peter Paul, and replaced by them immediately. Part (2) O22X00591GM 16/DC the "internal use part" was identified as in the middle of usage. As s.o.p. of Switzer Dynamics LLC the systems incorporating part (2) O22X00591GM 16/DC are assembled and tested on a flow bench at pressures greater than their field use pressures prior to implementation. However, the remaining stock of O22X00591GM 16/DC was also returned to Peter Paul and replaced in a timely matter as well as a safety precaution.

The possible affected parts were returned to Peter Paul on RMA 3495, and we have them documented with UPS tracking numbers of 1Z 5Y4 6Y9 01 4066 7968 and 1Z 5Y4 6Y9 01 4207 7379.

Sorry for just getting this to you. As I stated in our phone conversation the email I received from you this morning was the first I have seen or heard concerning this situation. I had also contacted Peter Paul after speaking with you and they said they were going to be removing Switzer Dynamics from any further action regarding EQ 16-001.

In conclusion, this situation was handled immediately upon notification of the incident from Peter Paul and Switzer Dynamics has determined that none of the possibly defective parts were distributed to the public, and any possibly affected parts were returned to Peter Paul. Therefore, Switzer Dynamics sees no reason for further involvement in EQ 16-001.