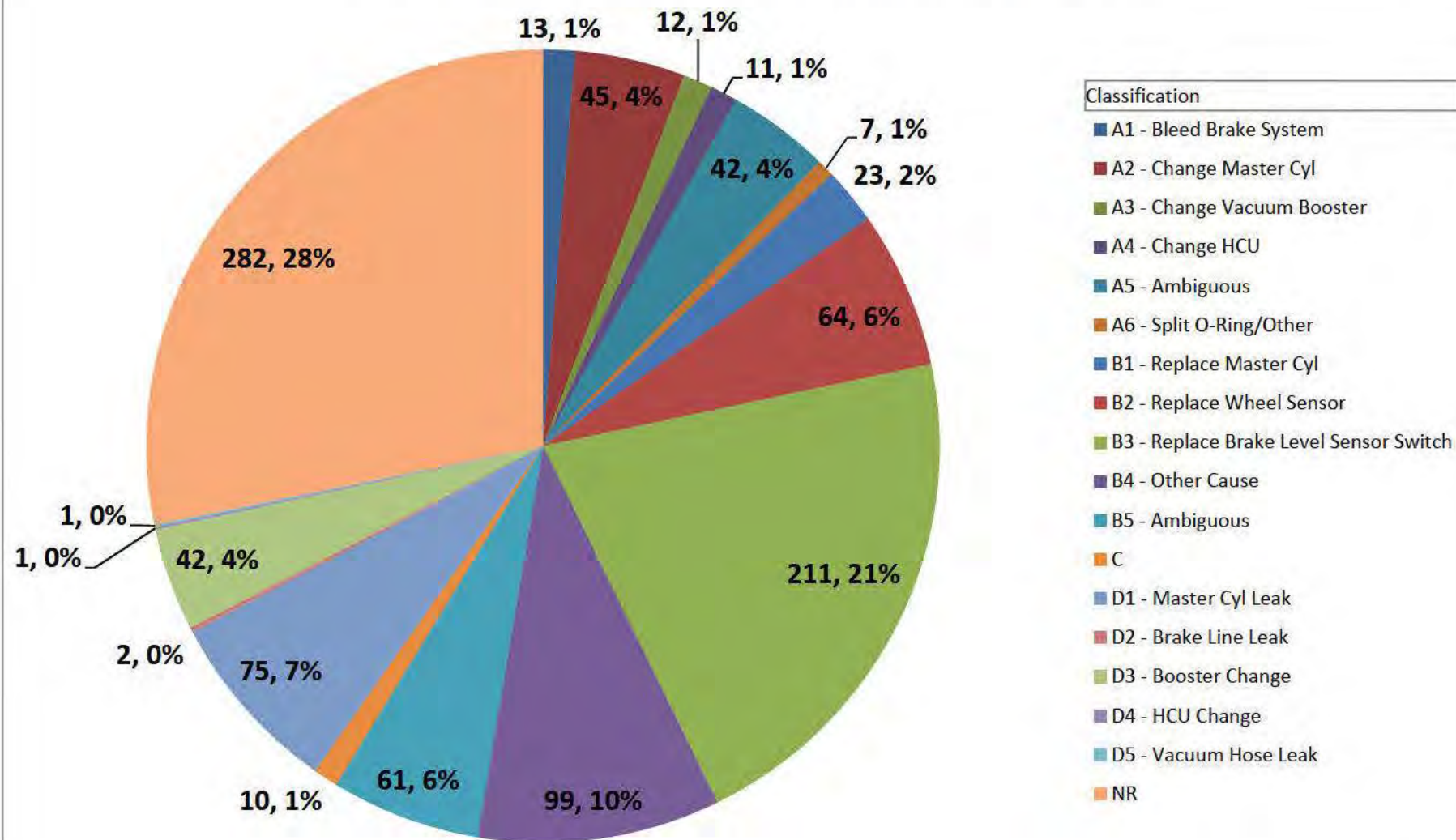
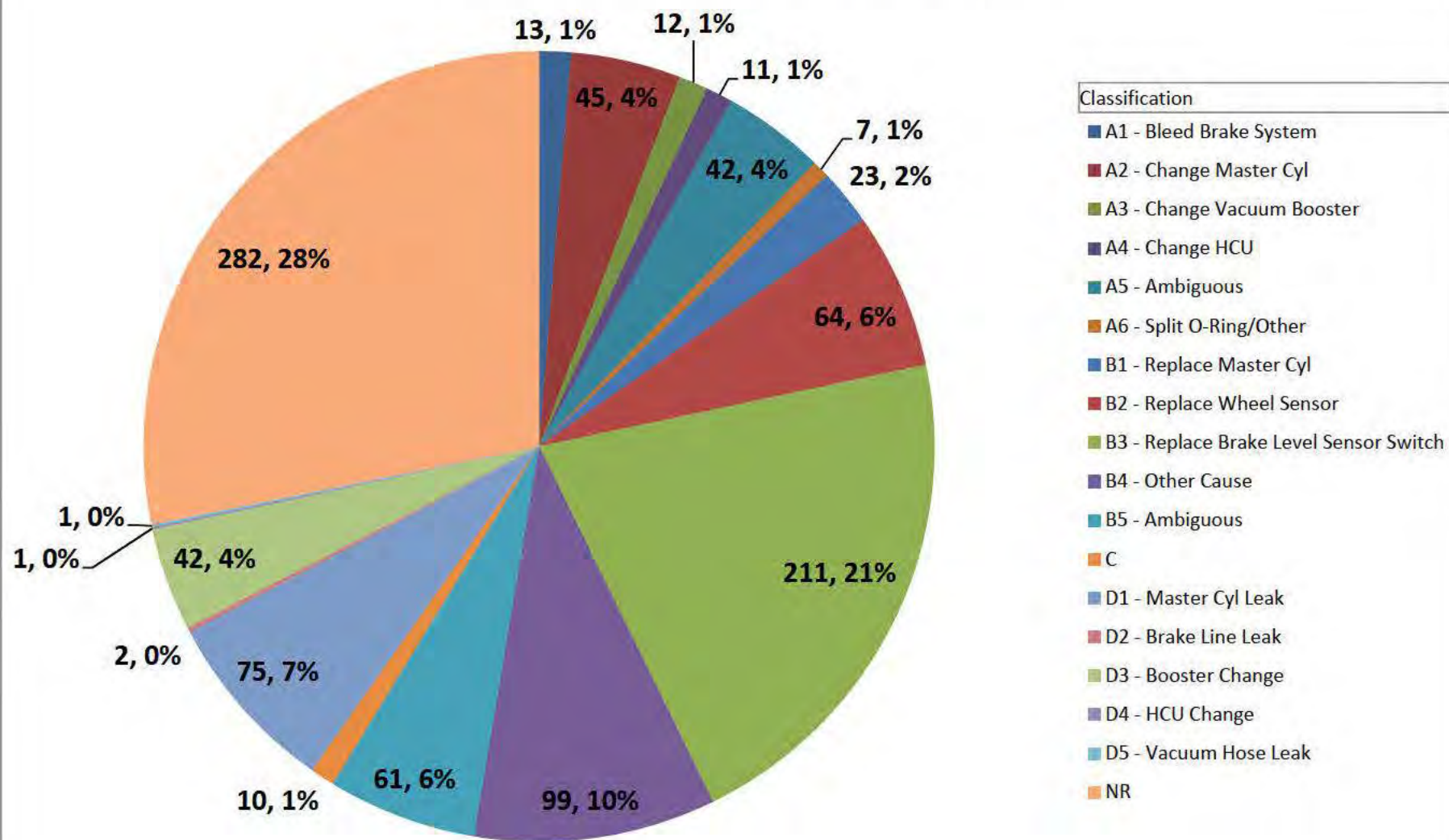


Count of Repair/Report/Paid Date

130/1000 - Pedal Goes to Floor / Loss of Braking

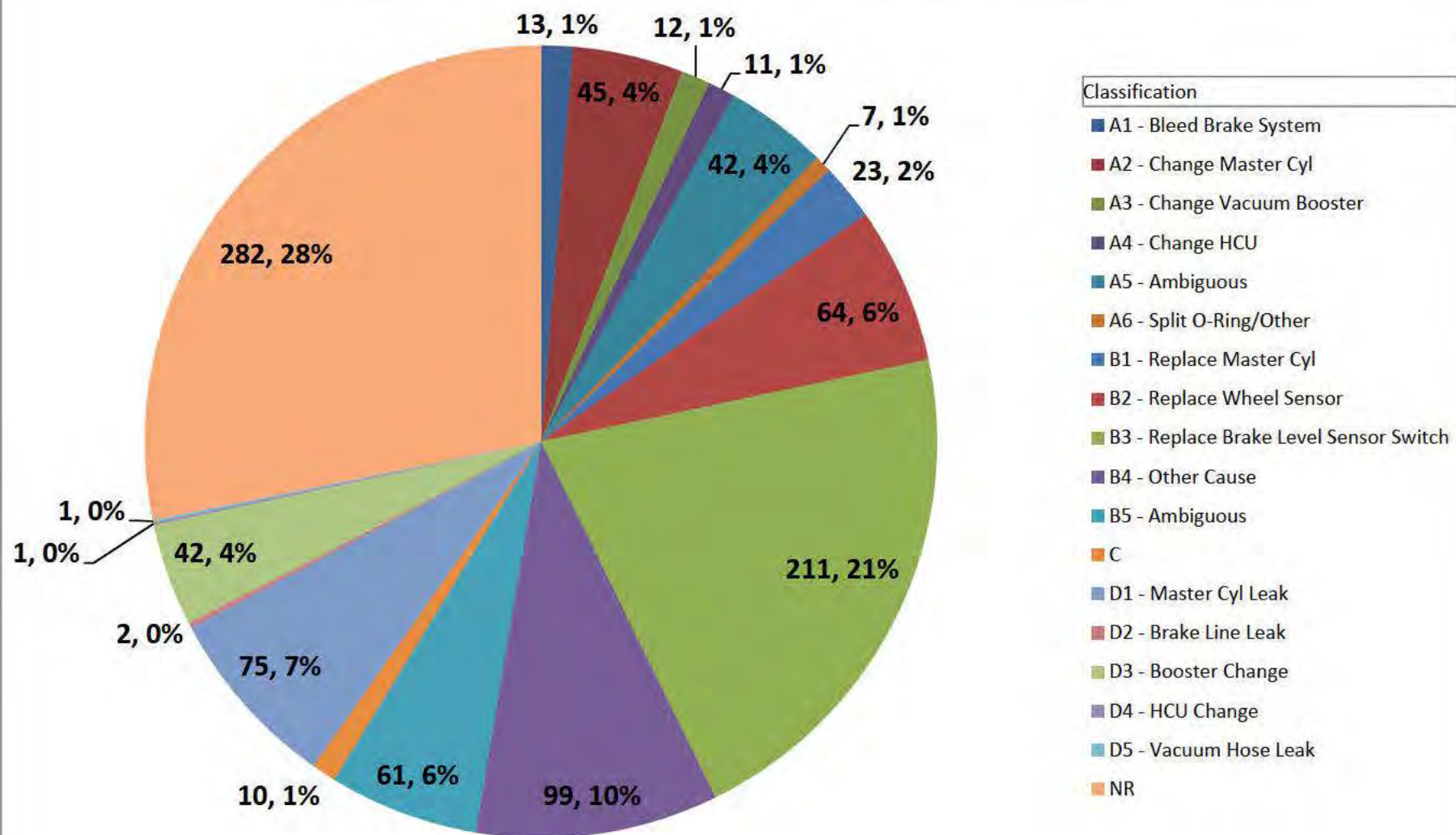
Count of Repair/Report/Paid Date

458/1000 - Brake MIL Illuminated



Count of Repair/Report/Paid Date

121/1000 - Master Cylinder / Vacuum Booster



Row Labels	Count of Repair/Report/Paid Date
A1 - Bleed Brake System	13
A2 - Change Master Cyl	45
A3 - Change Vacuum Booster	12
A4 - Change HCU	11
A5 - Ambiguous	42
A6 - Split O-Ring/Other	7
B1 - Replace Master Cyl	23
B2 - Replace Wheel Sensor	64
B3 - Replace Brake Level Sensor Switch	211
B4 - Other Cause	99
B5 - Ambiguous	61
C	10
D1 - Master Cyl Leak	75
D2 - Brake Line Leak	2
D3 - Booster Change	42
D4 - HCU Change	1
D5 - Vacuum Hose Leak	1
NR	282
Grand Total	1001

[illegible]

DOT Spare	VIN	roduction D	Model Yeacle Des	ir	ranty Start	Mileage	lassificati	omer Com	ician Conteco	men	y	ymptom	Comment
	3FAHP021	12/2/2006	2007 FUSION	#####		331	A4	CUSTOMER	ROADTEST,VERIFIED.PID MONITOR WITH IDS,C1165,C1233.PP TEST, RE RDTEST,MONITOR ALL WHL SENSORS,LF AND RR SIGNALS HAVE ELEC NOISE,RR ALL SPEED SENSOR CONN,ALL OK.RR ABS MODULE CON	TO INSPECT.NEC TO RR DEGAS BTL AND FRT ENG M			
	3MEHM08	2/28/2007	2007 MILAN	3/20/2007		829	A4	CUST STA	829 ROADTEST BRAKE PEDDLE GOES TO FLOOR PINPOINT TO HCU BYPASSING REMOVE AND REPLACE HCU PERFORM ABS SERVICE BLEED AND MANULE BLEED 2 TIMES ROADTESTED AGAIN AND WAS OK				
	3FAHP021	11/6/2006	2007 FUSION	3/29/2007		10973	A4	CUST STS	FAILED SEAL VERIFY PERFRM ABS DIAG NO CODES PNPNT TO FAILED SEAL IN HCU RENEW HCU BLEED SYS RETEST OK				
	3FAHP082	9/9/2008	2009 FUSION	#####		1923	A4	BRAKES	ATTEMPTED BLEED STILL SPONGY ORDERED NEW HCU/ ECU REMOVED HCU, NEW UNIT IS DIFFERENT , ORDERED CORRECT PARTS INSTALLED HCU. PROGRAM MODULE. MANUALLY BLEED ALL 4 CALIPERS. FEELS GOOD. LEAVE OVERNIGHT. CHECK PEDAL IN M				
	3FAHP081	7/31/2008	2009 FUSION	2/13/2009		13105	A4	BRAKE	PEVERIFY CONCERN, ABS DIAGNOSIS, PINPOINT TEST, REPLACE HCU UBIT AS PER HOTLINES INSTRUCTIONS ON CONTACT ID 103430860, STILL NO PEDAL, REPLACE BRAKE BOOSTER (LEAKING), POSTROADTEST				
	3FAHP072	10/4/2008	2009 FUSION	7/29/2009		2543	A4	BRAKE	PEVERIFIED NO BRAKES. PPT. REMOVED AND REPLACED BRAKE MASTER CYLINDER, BLED BRAKES. PEDAL IS NOT HOLDING ANY PRESSURE. FOUND HCU NOT HOLDING PRESSURE. REMOVED AND REPLACED HCU.				
	3FAHP021	3/7/2008	2008 FUSION	8/29/2008		9003	A4	UNDER H/	ROAD TEST VERIFY CONCERN. INSPECT BASE BRAKE SYSTEM.OK CHECK FOR DTCS.NO DTCS. MONITOR PIDS ON ROAD TEST. ALLOK. PEFORM OUTPUT STATE CONTROL ON INLET AND OUTLET VALVES FOUND RF OUTLET VALVE TO BE INTERMITTANTLY STICKING				
	3FAHP072	#####	2008 FUSION	11/9/2007		34657	A4	CUSTOME	CODE P809U 2C215 RD TEST WITH CUSTOMER VERIFIED ABNORMAL ABS RESPONSE AS DESCRIBED. EEC TEST ON ABS SYSTEM PASS. PERFORM ABS SERVICE BLEED AND REMOVED SOME AIR BUT NO CHANGE IN SYMPTOM.PERFORMED DIAG AND REPLACED H				
	3FAHP021	7/23/2007	2008 FUSION	2/15/2008		24800	A4	CUSTOME	VERIFY CONCERN BRAKE PEDAL TO THE FLOOR INSPECTED FOR LEAKS NO LEAKS FOUND BLOCKED CALIPERS AND STILL TO THE FLOOR IDS SCAN HCU MODULE NOT RESPONDING REPLACED MODULE AND TEST PUMP NOT ACTIVATING REPLACE HCU SERVICE B				
	3FAHP072	8/14/2007	2008 FUSION	#####		39628	A4	CUSTOME	ROAD TESTED THE VEHICLE, VERIFIED THE CONCERN. PERFORMED BRAKE SYSTEM DIAG. FOUND MASTER CYLINDER FAULTY. REPLACED TH MASTER CYLINDER. BRAKE PEDAL FELT BETTER BUT STILL FADES. CONTACTED HOTLINE. WAS TOLD TO PLUG THE LIN				
	3FAHP082	9/14/2006	2007 FUSION	#####		46513	A4	H15 DIAG	ROAD TEST DUPLICATED CONCERN INSPECT BRAKES FRONT 6MM REAR 5MM INSPECT FOR FLUID LEAKS,BRAKE HOSES,OK REPLACE MASTER CYLIDER BLEED AIR RETEST FAIL,REPLACE HCU BLEED BRAKE SYSTEM,OK BRAKE PEDAL NORMAL.ROAD TEST VEH				
						184305							
					Ave. =	2070.843							

INT,CALLED HOTLNE TOLD TO SW SENSORS SIDE TO SIDE,NEC TO RR REAR SEATS,INNER FNDR WELLS,CK WIRING,ALL OK.REPLACED ABS MODULE,RETEST,OK.MT

ORNING FEELS GOOD. ROADTEST OK NOW

; REPLACE CU AND RETEST ROADTEST AFTER REPAIR FOUND FRONT AND REAR BRAKE PULSATING SAND AND DEGLAZE FRONT AND REAR PADS MACHINE ALL 4 ROTORS OK AFTER REPAIR AT TIME FOR INSPECTI
ICU FOR STUCK INTERNAL VALVE. PERFORM ABS SERVICE BLEED AND ROAD TEST TO VERIFY
LEED SYSTME NAUL PRESSURE BLEED SCAN TOOL SERVICE BLEED R/T PEDAL IS STOPPING VEHICLE AS INTENDED EACH TIME
ES. FOUND HCU WAS BAD. REPLACED THE HCU ASSEMBLY. BLEED BRAKES. ROAD TESTED AND CHECKED OUT OK.
ILE VERIFIED REPAIR ESP PRIOR APROVAL CODE E57YX REFERENCE #9429173.1

Selection Summary

make Ford LM;

model year 2009; 2008; 2007;

vehicle line FUSION; MILAN;

commodity chassis;

commodity service brakes;

commodity abs; abs/traction control; brake pedal; master cylinder; master cylinder/booster/hydroboost; traction control/esc/rsc;

symptoms function-steering/brake ineffective; mod-driving condition-on deceleration/braking; mod-driving condition-over bump(s); mod-intermittent/random; ped

source sys AP; AW; CA; CQ; CT; CU; DU; EP; FM; GQ; JM; JP; LI; LM; LW; QF; RM; ST; UR; VO; VP; WL;

Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

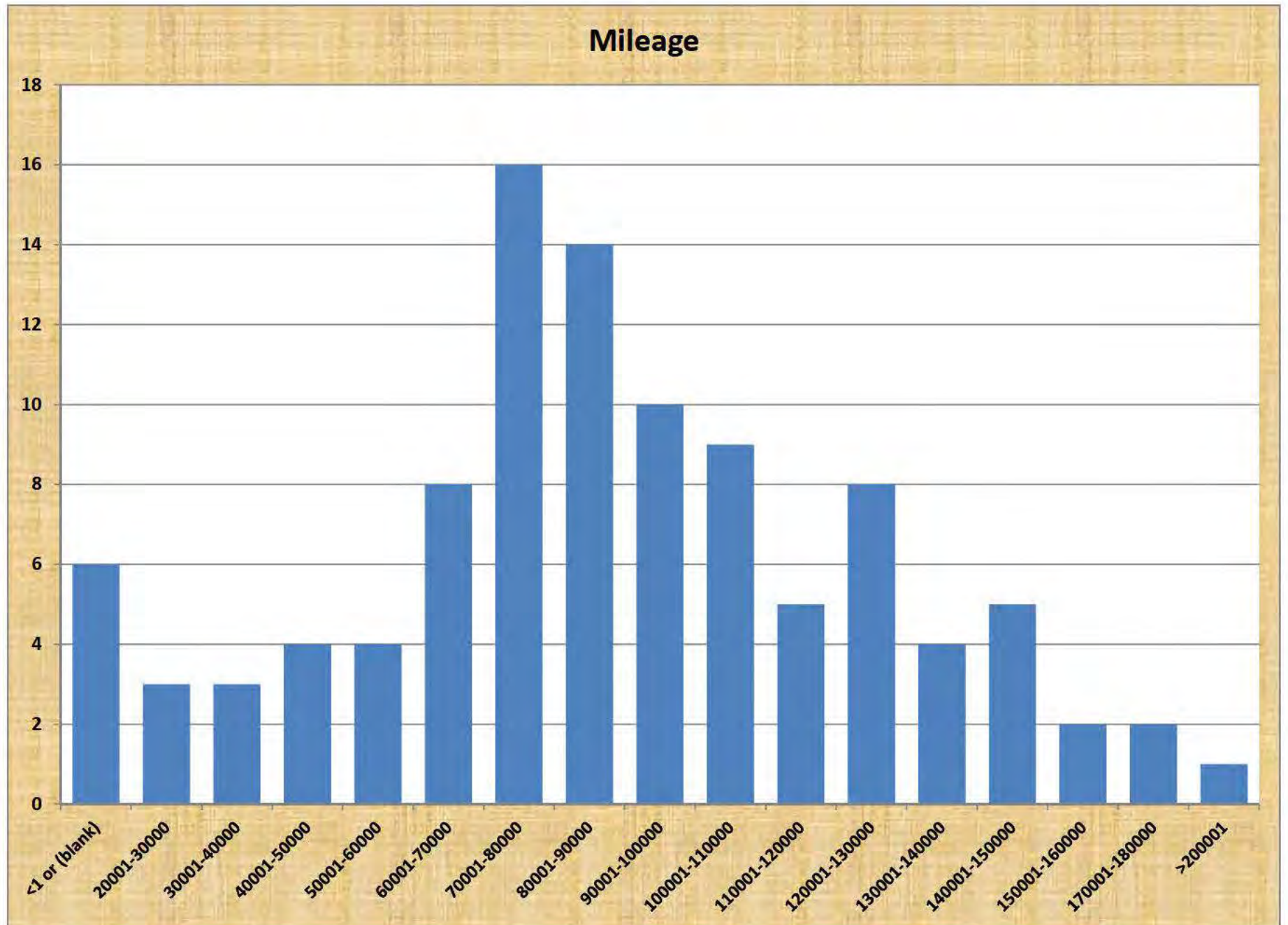
Selections chassis - service brakes -> Total

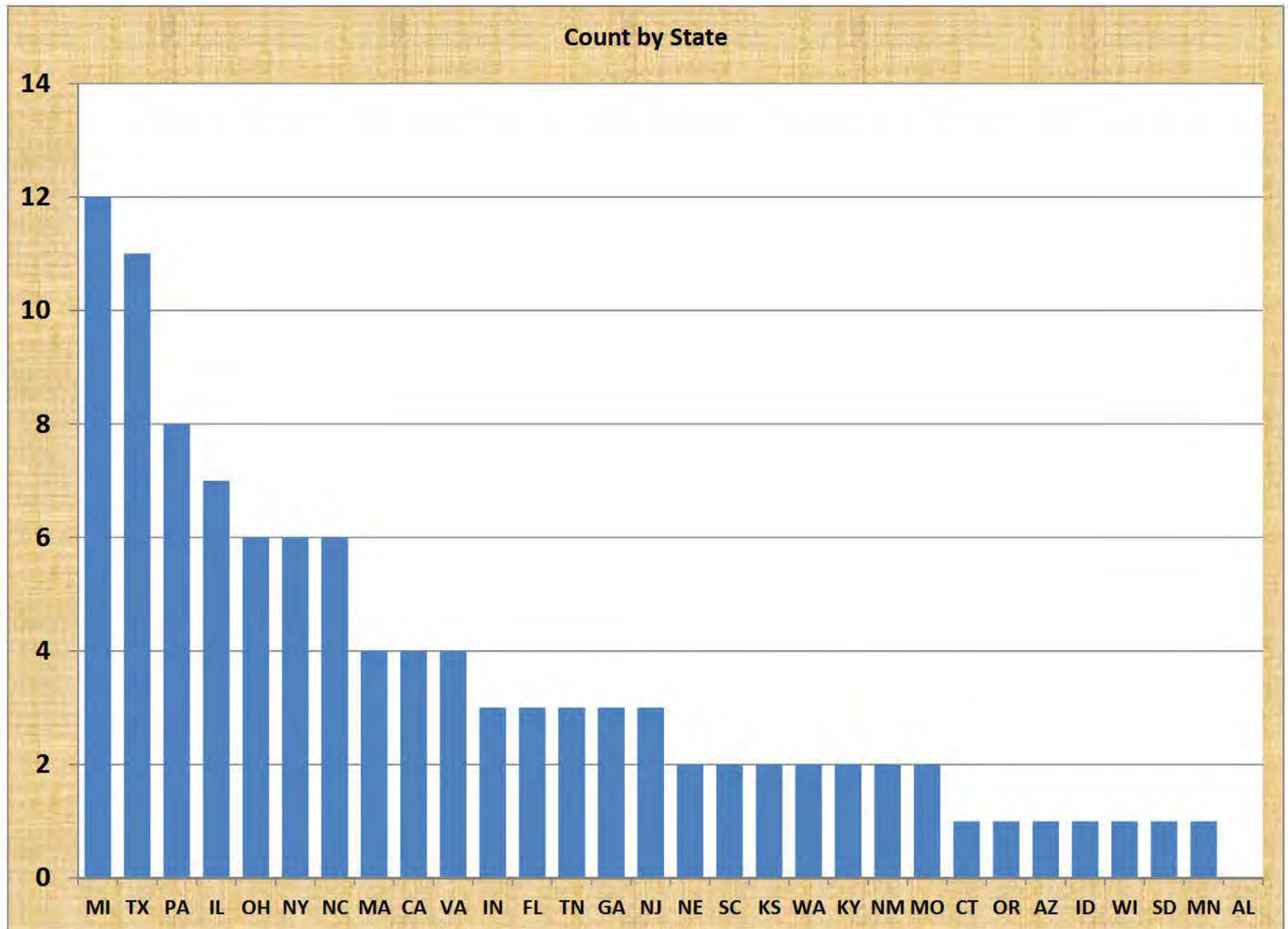
Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

al concerns-pedal positions; pedal concerns-service brake pedal;

No.	Model Year	Model	VIN	Warranty Start Date	Mileage	Summary - Service Actions
1	2007	FUSION	3FAHP02167R	12/14/2006	331	- Checked whl speed sensors. - Checked all wiring. - Replaced ABS module.
2	2007	MILAN	3MEHM08177R	3/20/2007	829	- Replaced HCU. - Bled system.
3	2007	FUSION	3FAHP02107R	3/29/2007	10973	- Identified bad seal in HCU. - Replaced HCU.
4	2009	FUSION	3FAHP08Z19R	10/22/2008	1923	- Replaced HCU. - Bled system.
5	2009	FUSION	3FAHP08109R	2/13/2009	13105	- Replaced HCU - Did not resolve issue. - Replaced leaking brake booster.
6	2009	FUSION	3FAHP07Z59R	7/29/2009	2543	- Replaced Master Cylinder. - Replaced HCU.
7	2008	FUSION	3FAHP02168R	8/29/2008	9003	- Right Front HCU valve sticking. - Replaced HCU. - Resurfaced pads and rotors.
8	2008	FUSION	3FAHP07Z78R	11/9/2007	34657	- Bled system. - Stuck internal HCU valve. - Replaced HCU.
9	2008	FUSION	3FAHP02158R	2/15/2008	24800	- HCU module not responding. - Replaced HCU.
10	2008	FUSION	3FAHP07ZX8R	12/21/2007	39628	- Replaced Master Cylinder. - Replaced HCU.
11	2007	FUSION	3FAHP08Z77R	10/25/2006	46513	- Replaced Master Cylinder. - Replaced HCU.





Count of VIN MILES	Total
<1 or (blank)	6
20001-30000	3
30001-40000	3
40001-50000	4
50001-60000	4
60001-70000	8
70001-80000	16
80001-90000	14
90001-100000	10
100001-110000	9
110001-120000	5
120001-130000	8
130001-140000	4
140001-150000	5
150001-160000	2
170001-180000	2
>200001	1
Grand Total	104

Count of VIN	
STATE	Total
MI	12
TX	11
PA	8
IL	7
OH	6
NY	6
NC	6
MA	4
CA	4
VA	4
IN	3
FL	3
TN	3
GA	3
NJ	3
NE	2
SC	2
KS	2
WA	2
KY	2
NM	2
MO	2
CT	1
OR	1
AZ	1
ID	1
WI	1
SD	1
MN	1
AL	
Grand Total	104

ID	CMPLID	ODINO	MFR_NA ME	MAKETXT	MODELTX T	YEARTXT	CRASH	FAILDATE	FIRE	INJURED	DEATHS	COMPOS C	CITY	STATE	VIN	DATEA	LDATE	MILES	OCCUREN CES	CODESCR	"Goes to Floor" Fails to Respond- Reduced	After ABS or "bump" Event?	Bleed System?	M/Cyl Replaced?	CDR Reports of M/Cyl	Condition repeat after repair?	Replace HCU/ABS?	Code 1 non Reset after HCU/ABS replacement ?	CDR Reports of HCU/ABS	Pedal Returns to Normal?	Mention Dangerous or s or Need Recall?	Repair Cost?	CMPL_TYP E	POLICE_R PT_YN	PURCH_D T	ORIG_OW NER_YN	ANTI_BRA KES_YN		
916448	916448	10455572	FORD	MOT FORD	FUSION	2008	N	20111022	N				SERVICE BR WICHITA	KS	3FAHP07208R	20120417	20120417	31191	2	THE VEHICLE	Y	N	Y	Y	Repl MCL - OK	Y	Y	N	Repl ABS/HCU - OK	Y	N	N	IVQO	N		N	N		
931715	931715	10467597	FORD	MOT MERCURY	MILAN	2008	N	20120602	N	0	0	0	SERVICE BR RIVERVIEW	IL	3MEH08188	20120725	20120725	100600		TL* THE CC	Y	-	-	Y - 2 times	SPW MCL	Y	N	-	Repl ABS/HCU - NG	N	N	N	EVQO	N		N	N		
934128	934128	10469486	FORD	MOT MERCURY	MILAN	2007	N	20120731	N	0	0	0	SERVICE BR DANVERS	MA	3MEH071717	20120807	20120807	67000		TL* THE CC	Y	-	-	-	Not Avail	-	N	-	Not Avail	-	N	N	EVQO	N		N	N		
955586	955586	10489124	Ford	Motor/FORD	FUSION	2008	N	20120831	N	0	0	0	SERVICE BR MARLTON	NJ	3FAHP08178R	20121218	20121218	83000		1 WAS DRIVIN	Y	-	-	Y	Not Avail	Y	N	-	Not Avail	-	N	N	IVQO	N		N	N		
1000445	1000445	10533506	Ford	Motor/Ford	FUSION	2007	N	20130721	N	0	0	0	SERVICE BR ROCHESTER	NY	3FAHP02137R1	20130804	20130804	68380		1 WHEN BAC	Y	N	-	-	Not Avail	Y	N	N	Not Avail	Y	Y	Y	IVQO	N		N	N		

1025649	1025649	10554281	Ford	Motor/Ford	FUSION	2008	Y	20131018	N				SERVICE BR CLEARWAT	KS		20131201	20131201			3 BRAKE ISSU	Y	Y	-	N	No VIN	-	N	-	No VIN	N	Y	N	IVQO	Y		N	N		
1031585	1031585	10558633	Ford	Motor/MERCURY	MILAN	2009	N	20131009	N	0	0	0	SERVICE BR BELLEROSE	NY	3MEH080130	20140106	20140106	42000		6 THE 1ST FA	Y	Y	Y	-	CRC Rec. Repair	Y	-	-	No Comment	Y	N	N	IVQO	N		N	N		
1033072	1033072	10559710	Ford	Motor/MERCURY	MILAN	2007	N	20131107	N	0	0	0	SERVICE BR BRUCE	MI	3MEH0702X7	20140113	20140113	79000		2 MY DAUGH	Y	Y	-	-	No Comment	-	Y	N	CRC Rec. Inspect HCU	Y	N	N	IVQO	N		N	N		
1064112	1064112	10567183	Ford	Motor/FORD	FUSION	2008	N	20140506	N	0	0	0	SERVICE BR ARLINGTON	TX	3FAHP07133R	20140508	20140508	97140		1 I WAS SLOV	Y	-	-	-	No VIN	-	-	-	No VIN	Y	N	N	IVQO	N		N	N		
1070817	1070817	10594687	Ford	Motor/MERCURY	MILAN	2008	N	20131123	N	0	0	0	SERVICE BR MADISON	WI	3MEH080168	20140528	20140528	81500		1 VEHICLE W	Y	Y	Y	Y	Not Avail	Y	Y	-	Not Avail	N	Y	Y	IVQO	N		N	N		
1081305	1081305	10606597	Ford	Motor/FORD	FUSION	2008	N	20140626	N	0	0	0	SERVICE BR DACULA	GA	3FAHP07298R	20140627	20140627			1 AFTER ABS	Y	Y	-	-	No VIN	-	-	-	No VIN	N	N	N	IVQO	N		N	N		
1090531	1090531	10615775	Ford	Motor/FORD	FUSION	2008	N	20140723	N	0	0	0	SERVICE BR GRAND PR	TX	3FAHP08178R	20140723	20140723	178000		1 ITS THE AB	Y	-	Y	Y	No VIN	Y	-	-	No VIN	N	N	N	IVQO	N		N	N		
1094190	1094190	10618242	Ford	Motor/MERCURY	MILAN	2008	N	20140730	N	0	0	0	SERVICE BR OZONE PA	NY	3MEH080148	20140801	20140801	43000		1 AFTER ABS	Y	Y	-	-	Not Avail	-	-	-	Not Avail	N	N	N	IVQO	N		N	N		
1094324	1094324	10618330	Ford	Motor/Ford	FUSION	2008	N	20131124	N	0	0	0	SERVICE BR MORIARTY	NM	3FAHP07158R1	20140802	20140802	120000		1 AFTER BRA	Y	Y	Y	-	Not Avail	-	-	-	Not Avail	Y	N	N	IVQO	N		N	N		
1095084	1095084	10618852	Ford	Motor/MERCURY	MILAN	2008	N	20140705	N	0	0	0	SERVICE BR LUZELLA	GA		20140804	20140804	152000		1 TRYING TO	Y	-	Y	Y	No VIN	-	-	-	No VIN	N	N	N	IVQO	N		N	N		
1105002	1105002	10629592	Ford	Motor/FORD	FUSION	2008	N	20140215	N	0	0	0	SERVICE BR BLOOMINGIL	IL	3FAHP07198R2	20140830	20140830	36500		1 I WAS DRIV	Y	Y	-	-	Not Avail	-	-	-	Not Avail	N	N	N	IVQO	N		N	N		
1108303	1108303	10631905	Ford	Motor/MERCURY	MILAN	2007	N	20140605	N	0	0	0	SERVICE BR STERLING	MI	3MEH0801X7	20140909	20140909	79000		1 WHILE DRIV	Y	Y*	-	-	Not Avail	-	-	-	FMC Report of concern	N	N	N	IVQO	N		N	N		
1114222	1114222	10639014	Ford	Motor/Ford	FUSION	2007	N	20140917	N	0	0	0	SERVICE BR STANTON	IL	3FAHP01127R1	20140925	20140925	95000		1 DRIVING AL	Y	-	-	-	Not Avail	-	-	-	Not Avail	Y	Y	Y	IVQO	N		N	N		
1116033	1116033	10640257	Ford	Motor/FORD	FUSION	2008	N	20140902	N	0	0	0	SERVICE BR SOMERSET	NY	3FAHP072X8R1	20140930	20140930	85400		1 THIS PROBI	Y	Y	-	-	Not Avail	-	-	-	Not Avail	Y	N	Y	IVQO	N		N	N		
1117935	1117935	10641549	Ford	Motor/Ford	FUSION	2008	N	20141005	N	0	0	0	SERVICE BR SIOUX FALLS	SD	3FAHP071X8R1	20141005	20141005	107600		1 WHILE DRIV	Y	N	-	-	Not Avail	-	-	-	Not Avail	N	Y	N	IVQO	N		N	N		
1118527	1118527	10641941	Ford	Motor/MERCURY	MILAN	2007	N	20140914	N	0	0	0	SERVICE BR SUSQUEHA	PA	3MEH080177	20141007	20141007	89500		3 ON THREE	Y	Y	Y	-	No VIN	Y	-	-	Not Avail	N	N	N	IVQO	N		N	N		
1120567	1120567	10644354	Ford	Motor/Ford	FUSION	2008	N	20141006	N	0	0	0	SERVICE BR SANTA TER	NM	3FAHP07108R	20141013	20141013	92000		1 WHILE DRIV	Y	Y	-	-	No VIN	-	-	-	No VIN	N	N	N	IVQO	N		N	N		
1127219	1127219	10652002	Ford	Motor/Ford	FUSION	2007	N	20130924	N	0	0	0	SERVICE BR MANHASSEN	NY	3FAHP07137R1	20141103	20141103	145000		2 AFTER ABS	Y	Y	-	-	Not Avail	-	-	-	CRC Rec. Inspect Bks	N	N	N	IVQO	N		N	N		
1129147	1129147	10653400	Ford	Motor/FORD	FUSION	2008	N	20141107	N	0	0	0	SERVICE BR CLINTON	MI	3FAHP07188R1	20141107	20141107	220000		1 WHILE DRIV	Y	Y	-	-	Not Avail	-	-	-	Not Avail	N	Y	N	IVQO	N		N	N		
1131914	1131914	10655357	Ford	Motor/Ford	FUSION	2008	N	20130607	N	0	0	0	SERVICE BR MARYSVILL	OH	3FAHP07258R1	20141117	20141117	135000		2 1ST INCIDE	Y	Y	-	-	Not Avail	-	-	-	CRC Rec. Inspect Bks	N	N	N	IVQO	N		N	N		
1132658	1132658	10658960	Ford	Motor/FORD	FUSION	2008	N	20140914	N	0	0	0	SERVICE BR HOUSTON	TX	3FAHP07188R	20141118	20141118	75000		TL* THE CC	Y	-	-	-	No VIN	-	-	-	No VIN	-	N	N	EVQO	N		N	N		
1145677	1145677	10670396	Ford	Motor/MERCURY	MILAN	2007	N	20150106	N	0	0	0	SERVICE BR CLARKSVILL	TN	3MEH080827	20150106	20150106	103000		WHILE BRA	Y	Y	-	-	No VIN	-	-	-	No VIN	-	N	N	IVQO	N		N	N		
1145812	1145812	10670480	Ford	Motor/FORD	FUSION	2008	N	20141230	N	0	0	0	SERVICE BR LENEXA	KS	3FAHP08268R	20150106	20150106	70000		DRIVING SL	Y	-	-	-	No VIN	-	-	Y (ABS)	No VIN	N	N	N	IVQO	N		N	N		
1148792	1148792	10672699	Ford	Motor/Ford	FUSION	2007	N	20121008	N	0	0	0	SERVICE BR CHARLOTTIN	NC	3FAHP07257R2	20150115	20150115	125000		TL* THE CC	Y	-	-	-	No useful info	-	Y	-	No useful info	N	N	N	EVQO	N		N	N		
1153211	1153211	10679868	Ford	Motor/MERCURY	MILAN	2008	N	20141013	N	0	0	0	SERVICE BR MITCHELL	IN		20150130	20150130	140000		1 WHEN TRY	Y	-	-	-	No VIN	Y	-	-	No VIN	N	N	N	IVQO	N		N	N		
1153834	1153834	10680357	Ford	Motor/Ford	FUSION	2008	N	20120301	N	0	0	0	SERVICE BR BEAUMONT	CA		20150201	20150201	60000		1 WHEN COM	Y	-	Y	Y - 2 times	No VIN	Y	-	-	No VIN	N	Y	Y	IVQO	N		N	N		
1153840	1153840	10680363	Ford</																																				

CRUISE_C ONT_YN	NUM_CYL S	DRIVE_TR AIN	FUEL_SYS	FUEL_TYP E	TRANS_TY PE	VEH_SPEED D	DOT	TIRE_SIZE	LOC_OF_T IRE	TIRE_FAIL _TYPE	ORIG_EQ UIP_YN	MANUF_D T	SEAT_TYP E	RESTRAIN T_TYPE	DEALER_N AME	DEALER_T EL	DEALER_C ITY	DEALER_S TATE	DEALER_ZI P	PROD_TYP E	REPAIRED _YN	MEDICAL_ ATTN	VEHICLES_ TOWED_Y N				
N	4	FWD		GS																V							
N						40														V							
N						55														V							
N	6			GS		40														V							
N	6			GS		5														V							
N																							F				
N						25														V							
N						30														V							
N	4			GS		30														V							
N	6			GS		20														V		N					
N	6			GS		10														V		N					
N	4			GS																V		N					
N	6			GS																V		N					
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N						25														V		N					
N	6	FWD				30														V		N					
N						20														V		N					
N						30														V		N					
N	4	FWD				45														V		N					
N	6	FWD				20														V		N					
N	6	FWD				40														V		N					
N	6	FWD				35														V		N					
N	6	FWD				30														V		N					
N	6	FWD				45														V		N	N				
N	4	FWD				40														V		N	N				
N						35														V		N					
N						15														V		N					
N						20														V		N					
N						45														V		N					
N						40														V		N	N				
N	4	FWD				30														V		N	N				
N	4	FWD				35														V		N	N				
N	6			GS		30														V		N					
N						5														V		N	N				
N		FWD	FI	GS											TERRY'S AU 714-526-46 FULLERTON CA				92832	V		N	N				
N						25														V		N	N				
N						35														V		N	N				
N						20														V		N	N				
N						15														V		N	N				
N						5														V		N					
N						10														V		N	N				
N						60														V		N					
N						20														V		N	N				
N																				V		N	N				
N	6	FWD	FI	GS		25														V		N	N				
N																											
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N																											
N						25														V		N	N				
N						35														V		N	N				

N	25	V	N	N
N	30	V	N	N
N	50	V	N	N
N	30	V	N	N
N	20	V	N	N
N	25	V	N	N
N	18	V	N	N
N	30	V	N	N
N	20	V	N	N
N	65	V	N	N
Y	30	V	N	N
N	35	V	N	N
N	35	V	N	N
N	65	V	N	N
N	45	V	N	N
N	65	V	N	N
N	40	V	N	N
N		V	N	N
N		V	N	N
Y	15	V	N	N
N	15	V	N	N
N	15	V	N	N
N	35	V	N	N
N	20	V	N	N
N	45	V	N	N
N	45	V	N	N
N	20	V	N	N
N	35	V	N	N
N	65	V	N	N
N	25	V	N	N
N	25	V	N	N
N	15	V	N	N
N	5	V	N	N
N	40	V	N	N
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N	40	V	N	N
N		V	N	N
N		V	N	N

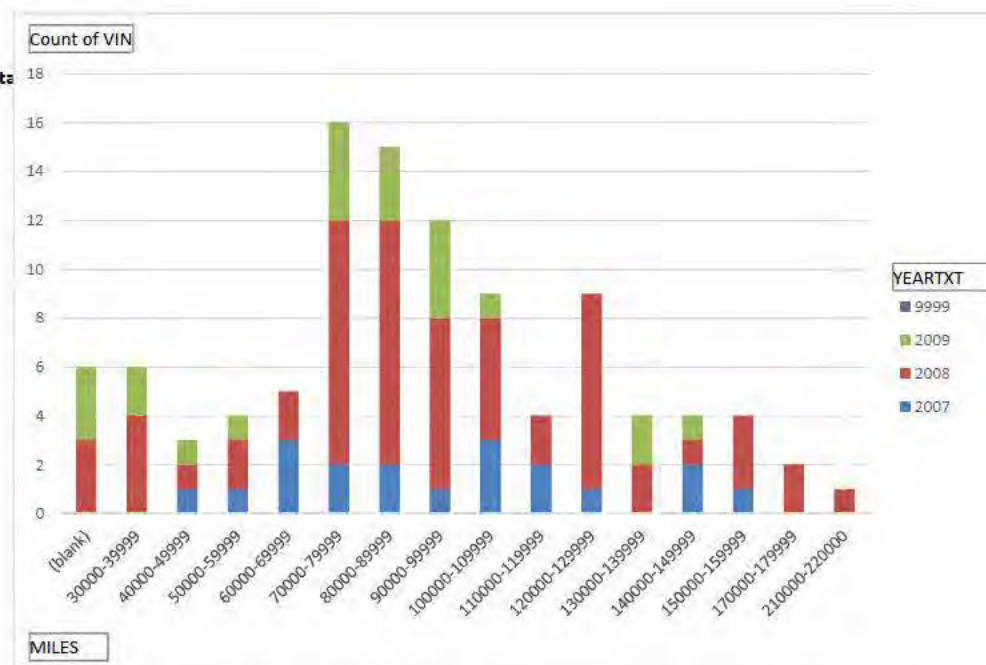
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10489124	3FAHP08178R	3FAHP08178R1
10489124	3FAHP08178R	3FAHP08178R2
10533506	3FAHP02157R	3FAHP02157R1
10558633	3MEHM081X9R	3MEHM081X9R
10559710	3MEHM07ZX7R	3MEHM07ZX7R
10587183	3FAHP07138R	3FAHP07138R1
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10594697	3MEHM08168R	3MEHM08168R
10606597	3FAHP07Z98R	3FAHP07Z98R
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10618242	3MEHM08148R	3MEHM08148R
10618330	3FAHP07158R	3FAHP07158R1
10629592	3FAHP07198R	3FAHP07198R2
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10641941	3MEHM07177R	3MEHM07177R
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10653400	3FAHP07188R	3FAHP07188R1
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Count of VIN	Column Labels			
Row Labels	2007	2008	2009	Grand Total
(blank)		3	3	6
30000-39999		4	2	6
40000-49999	1	1	1	3
50000-59999	1	2	1	4
60000-69999	3	2		5
70000-79999	2	10	4	16
80000-89999	2	10	3	15
90000-99999	1	7	4	12
100000-109999	3	5	1	9
110000-119999	2	2		4
120000-129999	1	8		9
130000-139999		2	2	4
140000-149999	2	1	1	4
150000-159999	1	3		4
170000-179999		2		2
210000-220000		1		1
Grand Total	19	63	22	##



Target vehicle
 MY 2008
 Mileage 79-110K
 State Michigan/TX

YEARTXT (All)

Count of VIN	Column Labels																															
Row Labels	AL	AZ	CA	CT	FL	GA	ID	IL	IN	KS	KY	MA	MI	MN	MO	NC	NE	NJ	NM	NY	OH	OR	PA	SC	SD	TN	TX	VA	WA	WI	Grand Total	
(blank)				1		1							3								1										6	
30000-39999								1		1											1		3								6	
40000-49999																				2			1								3	
50000-59999												1									1	1	1								4	
60000-69999						1						1		1		1				1											5	
70000-79999			1	1			1	3	1	1	1		3										2					1	1		16	
80000-89999																1	1	1	3		1			1				4		2	1	15
90000-99999			1		1			1	1			1	1				1			1	1							3			12	
100000-109999			1		1								2					1				1				1	1	1			9	
110000-119999						1		1																						2	4	
120000-129999								1				1					3			1		1					2				9	
130000-139999									1				1									1								1	4	
140000-149999		1											1							1					1						4	
150000-159999					1						1													1				1			4	
170000-179999																1												1			2	
210000-220000													1																		1	
Grand Total		1	4	1	3	3	1	7	3	2	2	4	12	1	2	6	2	3	2	6	6	1	8	2	1	3	11	4	2	1	104	

ID	CMPLID	ODINO	MFR_NAME	MAKE/TXT	MODEL/TXT	YEARTXT	CRASH	FAILDATE	FIRE	INJURED	DEATHS	COMPDESC	CITY	STATE	VIN	DATEA	LDATE	MILES	OCCURENCES	CDESCR	"Goes to Floor" Fails to Respond	M/Cyl Replaced?	After ABS or "bump" Event?	Condition repeat after repair?	Replace MCU/ABS?	Pedal Returns to Normal?	Mention Cost? Or Need for Recall?	CMPL_TYP E	POLICE_RPT_YN	
1317988	1317988	10907093	Ford Motor	MERCURY	MILAN	2008 N		20160913	N			SERVICE BR WATERFORMI			3MEHM07Z48	20160916	20160916	70000		BRAKES GO OUT AFTER ABS INCIDENT 3 TIMES IN ONE YEAR. 1ST TIME (ICY CONDITIONS) TRAVELING AT 16 MPH APPROACHING RED LIGHT, ABS ENGAGED, BRAKE PEDAL LOST PRESSURE AND STAYED TO THE FLOOR FOR 3 HOURS BEFORE RETURNING TO NORMAL. LAST MONTH, DRY CONDITIONS ON MAIN CITY ROAD, 60 MPH POSTED SPEED, HAD TO SLAM ON BRAKES TO AVOID COLLISION. ABS ENGAGED, LOST ALL BRAKING ABILITY BECAUSE OF NO BRAKE PRESSURE. ONCE AGAIN, BRAKES STAYED OUT FOR HOURS, UNTIL MINIMAL PRESSURE RETURNED. REPLACED ALL PADS AND ROTORS, FLUID, AS WELL AS MASTER CYLINDER. 3 WEEKS LATER, DRY PAVEMENT, MD TURN (20 MPH) LIGHTLY APPLIED BRAKE. ABS ENGAGED AND LOST ALL BRAKE PRESSURE AGAIN. HAS BEEN 3 DAYS AND BRAKE PRESSURE HAS STILL NOT RETURNED. AFTER MUCH RESEARCH THIS IS A COMMON AND REOCCURRING PROBLEM FOR THIS VEHICLE AND ALSO THE FOR FUSION MODEL. AFTER SPENDING A LOT OF MONEY FOR REPAIRS AND REPLACEMENTS, TESTS, THE PROBLEM PERSISTS AND RETURNS. I DO NOT FEEL SAFE IN THIS VEHICLE WITH THIS ISSUE!!! MY SON AND I HAVE BEEN PUT IN SEVERE DANGER THREE TIMES NOW DUE TO A MALFUNCTIONING ABS/BRAKE SYSTEM!!!	Y	Y	Y	Y	-	-	N		IVOQ	N
1314810	1314810	10903875	Ford Motor	MERCURY	MILAN	2008 N		20160906	N			SERVICE BR LANDENBEIPA			3MEHM07188R	20160906	20160906	73600		TWICE IN THE LAST MONTH MY WIFE OR I HAVE EXPERIENCED THE SAME PROBLEM WITH THE BRAKES. THE PROBLEM IS INTERMITTENT. TWICE WHEN APPROACHING A STOP SIGN AT SPEEDS BETWEEN 20 AND 30 MPH AND WHILE BRAKING AND HITTING A BUMPY ROAD SECTION (HEAT CAUSING ASPHALT TO FORM BUMPS AT INTERSECTIONS) THE BRAKE PEDAL WENT TOO THE FLOOR AND BECAME QUITE UNRESPONSIVE. WE LIVE IN A RURAL AREA. IN MY WIFE'S CASE SHE EVENTUALLY STOPPED 3 OR 4 FEET PAST THE ENTRANCE TO THE INTERSECTION. FORTUNATELY NEITHER TIME DID WE HAVE AN ACCIDENT. THE FIRST TIME I TOOK IT TO MY MECHANIC. WHO PULLED ALL 4 WHEELS AND FOUND THE BRAKES OPERATED PROPERLY WITH NO SIGNS OF OVERHEATING OF THE BRAKES DISKS, PADS OR CALIPERS. IN MY CASE THE BRAKE ONLY ACTUATED AND WAS SOFT. WELL BELOW THE NORMAL BRAKE POSITION. I PUMPED THE BRAKE 3 OR 4 TIMES TO GET THE BRAKE BACK TO ITS NORMAL BRAKING HEIGHT. THE FLUID LEVEL IN THE BRAKE RESEVOIR WAS BETWEEN MIN AND MAX. WITHIN TWO WEEKS THE SAME THING HAPPENED TO MY WIFE. I CHECKED THE BRAKE FLUID. AND IT WAS NORMAL. MY MECHANIC HAD NO IDEA WHAT WAS AMISS. I GOOGLED "BRAKE PEDAL SOMETIMES GOES TO FLOOR 2008 MERCURY MILANS" AND FOUND A NUMBER OF SIMILAR EXPERIENCES BY OTHER. I CALLED MY FORD DEALER AND HE LOOKED UP ANY RECOMMENDATIONS BY FOR AND FOUND NONE. THE THREADS ON THE VARIOUS FORUM POINT TO A PROBLEM WITH THE ABS SYSTEM. FORD DOES NOT SEEM TO ACKNOWLEDGE THE PROBLEM YET THERE SEEM TO BE NUMEROUS INSTANCES TL* THE CONTACT OWNS A 2008 MERCURY MILAN. WHILE DRIVING AT AN UNKNOWN SPEED OVER A BUMP THE BRAKE PEDAL HAD TO BE ENGAGED WITH FORCE TO STOP THE VEHICLE. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION AND THE TECHNICIAN ADVISED THAT THE ABS PUMP NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 54 000.	Y	-	Y	-	-	-	N		IVOQ	N
1312951	1312951	10899417	Ford Motor	MERCURY	MILAN	2008 N		20160529	N			SERVICE BR DEER PARK NY				20160830	20160830	54000		WHILE DRIVING ABOUT 50MPH OVER A SPEED BUMP IN MY APARTMENT COMPLEX AND APPLYING PRESSURE TO MY BRAKES. I FELT A SLIGHT POP FEELING AND THE BRAKE PEDAL SUDDENLY LOST BRAKE PRESSURE. I THEN HAD TO APPLY GREATER PRESSURE TO THE BRAKE PEDAL TO GET THE CAR TO COME TO A COMPLETE STOP. I PROCEEDED TO THE STOP SIGN AND AGAIN APPLIED PRESSURE TO THE BRAKE PEDAL. YET THE PROBLEM HAD NOT CORRECTED ITSELF. I WAS CONCERNED THE BRAKE FLUID LEVEL MUST BE LOW. SO I RETURNED HOME WHERE I HAD JUST LEFT. UPON LOOKING AT THE BRAKE FLUID LEVEL I NOTICE THAT THE TANK IS FULL. I HAVE NO LEAKS. I STARTED THE CAR BACK UP AND PUMPED THE BRAKE A FEW TIMES YET THE BRAKE PEDAL CONTINUES TO GO TO THE FLOOR OF MY CAR. I AM NOW CONCERNED TO DRIVE THE VEHICLE BECAUSE WHILE THE BRAKES STILL WORK THE CAR TAKES FAR TOO LONG TO COME TO A COMPLETE STOP. IF I DRIVE IT TO THE DEALERSHIP TO BE REPAIRED APPROXIMATELY 17 MILES THERE'S CONSIDERABLE REASON TO BE CONCERNED THAT I COULD FAIL TO STOP IN TIME IF I NEED TO STOP SUDDENLY.	Y	-	Y	-	-	-	N		IVOQ	N
1304814	1304814	10892944	Ford Motor	FORD	FUSION	2008 N		20160803	N			SERVICE BR KNOXVILLE TN			3FAHP07Z78R	20160803	20160803	129000		BRAKE PEDAL WENT TO FLOOR RANDOMLY CAUSING CAR TO NOT STOP ACCURATELY. TOOK IT TO SHOP FOUND VALVE STICKING IN ABS MODULE	Y	-	-	-	-	-	N		IVOQ	N
1301923	1301923	10888626	Ford Motor	FORD	FUSION	2008 N		20160720	N			SERVICE BR CANAL WIN OH			3FAHP07Z68R	20160726	20160726	108000		TL* THE CONTACT OWNS A 2008 FORD FUSION. WHILE DRIVING APPROXIMATELY 65 MPH THE BRAKES FAILED TO ENGAGE AND THERE WERE NO WARNING LIGHTS ILLUMINATED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE HYDRAULIC CONTROL UNIT FAILED AND NEEDED TO BE REPLACED. THE CONTACT STATED THAT THE MECHANIC ADVISED HER NOT TO DRIVE THE VEHICLE DUE TO THE BRAKES BEING INOPERABLE. THE MANUFACTURER WAS NOT NOTIFIED AND NO REPAIRS WERE MADE. THE FAILURE MILEAGE WAS 159 000.	Y	-	-	-	-	-	N		IVOQ	N
1293842	1293842	10881298	Ford Motor	FORD	FUSION	2008 N		20160622	N			SERVICE BR FOUNTAIN SC			3FAHP08158	20160628	20160628	159000		I HIT A SLICK SPOT ON THE ROAD AND THE ANTILOCK BRAKES ENGAGED. ONCE THEY ENGAGED THE PEDAL WENT TO THE FLOOR AND I HAD TO USE THE EMERGENCY BRAKE TO STOP THE VEHICLE. ONCE I GOT THE CAR TO STOP I PUMPED BRAKES UP AND THEY SEEMED FINE UNTIL I GOT TO THE NEXT STOP SIGN. ALTHOUGH THE ABS DIDN'T ENGAGE I STILL HAD NO BRAKES AND HAD TO USE THE EMERGENCY BRAKE TO STOP. I PUMPED AGAIN AND GOT BRAKES BACK BUT THEY WERE SPONGY. THIS MORNING I REMOVED THE ABS FUSE AND THE BRAKES WERE FINE.	Y	-	Y	-	-	Y	N		IVOQ	N
1292610	1292610	10876335	Ford Motor	FORD	FUSION	2008 N		20160623	N			SERVICE BR INDEPENDENKY			3FAHP06Z88	20160624	20160624	158200		WHY ISN'T THERE A RECALL ON THE BRAKES AND TRANSMISSION? OUR BRAKE PEDAL WENT ALL THE WAY DOWN TO THE FLOOR ON A FEW OCCASIONS. THEN IT SEEMED FINE. AND IT WOULD HAPPEN AGAIN. THERE HAVE BEEN NUMEROUS COMPLAINTS ON THIS ISSUE. WE HAD TO PAY \$2 700 TO HAVE FORD FIX IT. AND THE TRANSMISSION JUMPS WHEN YOU STEP ON THE GAS THE CAR LURCHES AND THIS IS GOING TO COST A LOT OF MONEY THAT WE DON'T HAVE.	Y	-	-	-	Y	-	Y		IVOQ	N
1291888	1291888	10875760	Ford Motor	FORD	FUSION	2008 N		20151002	N			SERVICE BR GARNER NC			3FAHP06Z38R	20160622	20160622	128000		WHY ISN'T THERE A RECALL ON THE BRAKES AND TRANSMISSION? OUR BRAKE PEDAL WENT ALL THE WAY DOWN TO THE FLOOR ON A FEW OCCASIONS. THEN IT SEEMED FINE. AND IT WOULD HAPPEN AGAIN. THERE HAVE BEEN NUMEROUS COMPLAINTS ON THIS ISSUE. WE HAD TO PAY \$2 700 TO HAVE FORD FIX IT. AND THE TRANSMISSION JUMPS WHEN YOU STEP ON THE GAS THE CAR LURCHES AND THIS IS GOING TO COST A LOT OF MONEY THAT WE DON'T HAVE.	Y	-	-	-	Y	-	Y		IVOQ	N

1288827	1288827	10873431	Ford Motor FORD	FUSION	2008	N	20140305	N	AIR BAGS	JENISON	MI	3FAHP07108R	20160609	20160609	90000	AS NUMEROUS OTHERS HAVE COMPLAINED MY VEHICLE SUFFERS FROM THE FAULTY HCU CAUSING THE BRAKE PEDAL TO GO TO THE FLOOR DURING CERTAIN ABS EVENTS AS WELL AS A MUSHY PEDAL AT ALL OTHER TIMES. FORD NEEDS TO ACKNOWLEDGE AND FIX THIS ISSUE.	Y	-	Y	-	-	-	N	IVOQ	N	
																RECENTLY IF THE A BUMP IN THE ROAD IS HIT WHILE BRAKING THE BRAKES WILL "GO OUT" AND MUST BE PUSHED TO THE FLOOR BEFORE THE CAR WILL STOP. THIS GREATLY INCREASES STOPPING DISTANCE AND POSES SIGNIFICANT SAFETY CONCERNS. AFTER THIS OCCURS THE BRAKES RETURN TO NORMAL AFTER BEING "PUMPED UP". THIS HAS OCCURRED 6-7 TIMES OVER THE PAST FEW MONTHS AND IS BECOMING MUCH MORE FREQUENT. I READ VERY SIMILAR ACCOUNTS IN THE COMPLAINTS SECTION BUT I DO NOT SEE WHERE AN INVESTIGATION HAS BEEN OPENED REGARDING THIS. IT APPEARS THAT MULTIPLE PEOPLE HAVE HAD THEIR MASTER CYLINDERS REPLACED WITHOUT RESOLUTION OF THE PROBLEM. THE CONSENSUS SEEMS TO BE A MALFUNCTION OF THE ABS WHICH IS A VERY COSTLY REPAIR.	Y	-	Y	-	-	Y	Y		IVOQ	N
1284531	1284531	10870186	Ford Motor MERCURY MILAN		2008	N	20160520	N	SERVICE BR	EVANSVILLE IN		3MEHRM08158	20160521	20160521	130000	IN OCT. 2015 I HAD TO SLAM ON BRAKES FOR EMERGENCY STOP. AFTER CONTINUING ON THE NEXT TIME I APPLIED BRAKES THE PEDAL WENT TO FLOOR. I PUMPED PEDAL TILL I HAD BRAKES BUT NEXT TIME PEDAL WENT BACK TO FLOOR. AFTER GETTING TO MY STOP I SHUT ENGINE OFF AND CAR SIT FOR APPROX. 20 MINUTES. RESTARTED AND BRAKES WORKED NORMALLY TILL MAY 15 2016. CAR WAS DRIVEN ON FREEWAY TILL I EXITED. PEDAL THEN WENT ALMOST TO FLOOR. NOT SLOWING. I QUICKLY HAD TO PUMP PEDAL TO STOP CAR. DROVE TO CLOSEST FORD DEALER AND EXPLAINED MY DELIMA. BRAKE FLUID LEVEL WAS CHECKED AND FOUND NORMAL. SERVICE DEPT. WAS CLOSED SO I RESTARTED CAR AND BRAKE PEDAL OPERATELY NORMALLY. CAR HAS 83000 MILES. NO DOUBT THIS WILL HAPPEN AGAIN. NO CLUE WHY ???	Y	-	Y	-	-	Y	N		IVOQ	N
1283227	1283227	10865169	Ford Motor MERCURY MILAN		2008	N	20160515	N	SERVICE BR	GARLAND TX		3MEHRM082K8	20160516	20160516	80000	2008 FORD FUSION FAULTY BRAKES "HYDRAULIC CONTROL UNIT". (SEE LINKS BELOW) MY WIFE AND CHILD WERE ON THE HIGHWAY WHEN SHE SWITCHED LANES AND ATTEMPTED TO USE HER BRAKES AT THE SAME TIME. LIKE OUT OF A HORROR FILM HER BRAKES DID NOT WORK AND PEDAL WENT DOWN ALL THE WAY TO THE FLOOR. BRAKES WENT SUPER SOFT AND THE VEHICLES EMERGENCY BRAKE NEEDED TO BE USED TO AVOID A COLLISION. AFTER DOING RESEARCH I AM NOT SURE WHY THIS HAS NOT BEEN A RECALL YET. I FOUND COUNTLESS PEOPLE WITH THE SAME COMPLAINT REPORTING FAULTY BRAKES AND DEALER REPORTED A FAULTY HYDRAULIC CONTROL MODULE (PLEASE SEE LINKS BELOW). WITH A COST OF UP TO \$1000. THIS IS UNACCEPTABLE PLEASE LOOK INTO THIS ISSUE. * HTTP://WWW.CARCOMPLAINTS.COM/FORD/FUSION/2008/BRAKES/ * HTTP://WWW.ARFC.ORG/COMPLAINTS/2008/FORD/FUSION/SERVICE_BRAKES_HYDRAULIC/PROBLEM.ASPX * HTTP://WWW.ABOUTAUTOMOBILE.COM/COMPLAINT/2008/FORD/FUSION/HYDRAULIC_BRAKE * HTTP://M.CARCOMPLAINTS.COM/FORD/FUSION/2008/BRAKES/SERVICE_BRAKES.SHTML * HTTP://REPAIRPAL.COM/DISGUSTED-WITH-THE-BRAKES-532	Y	-	-	-	-	-	Y		IVOQ	N
1280444	1280444	10863054	Ford Motor FORD	FUSION	2008	N	20160330	N	SERVICE BR	EL PASO TX		3FAHP07118	20160504	20160504	150000	THE BRAKE PEDAL NEEDS TO BE PUSHED DOWN TO THE FLOOR; IT IS NOT SAFE. WHEN TAKEN TO THE SHOP I FOUND OUT THAT IT'S AN ABS PUMP ISSUE. UPON SEARCHING ONLINE IT'S A WIDESPREAD PROBLEM WITH FUSIONS AND MILANS FROM 2006-08. THE BRAKE PEDAL MUST BE PUSHED ALL THE WAY DOWN ANY TIME THAT BRAKING IS REQUIRED. THIS IS A MAJOR SAFETY CONCERN.	Y	-	Y	-	-	-	N		IVOQ	N
1280701	1280701	10863250	Ford Motor MERCURY MILAN		2008	N	20150810	N	SERVICE BR	OAKDALE MN		3MEHRM07278	20160504	20160504	60000	IN WINTER 2014/2015 CARS BRAKES QUIT WORKING WHILE DRIVING IN SNOW. I TOOK THE CAR TO A MECHANIC WHO COULD NOT REPUCATE THE PROBLEM. DROVE CAR FOR ABOUT A YEAR TO THIS PAST WINTER 2015/2016 WHEN DRIVING ON SNOW ATTEMPTED TO SLOW DOWN AT TRAFFIC LIGHT FOR A LEFT-HAND TURN DOING 45 MPH WHEN BREAKS QUIT WORKING AGAIN. I COULD NOT STOP AND CARS SLID THROUGH INTERSECTION. FINALLY COASTED TO A STOP ON SIDE OF ROAD. TOOK HER BACK TO MECHANIC WHO REPLACE THE MASTER CYLINDER. ON APRIL 20 2016 I PULLED INTO A CONVENIENCE STORE AND HIT A BUMP IN THE PARKING LOT BREAKS QUIT WORKING AND I ALMOST RAN INTO THE BUILDING OF THE STORE. AFTER SITTING IN PARK AND PUSHING THE BREAK AS I HAD DONE PREVIOUSLY THEY WORKED FINE AND I WAS ABLE TO DRIVE HOME. I MAY 3 2016 I PULLED INTO THAT SAME CONVENIENT STORE WITH THE SAME BUMP AND LOST MY BRAKES AGAIN. THIS TIME BUMPING THE CURB BEFORE I STOPPED. I CALLED FORD I MAY FOR 2016 AFTER DOING SOME RESEARCH ONLINE AND FINDING THAT THIS IS A COMMON PROBLEM WITH THE 2008 FORD FUSION YET THERE IS NO RECALL. FORD SAID UNFORTUNATELY THERE IS NO RECALL BUT I COULD TAKE MY CAR TO A FORD SERVICE CENTER FOR REPAIR. I FEEL THIS IS A SERIOUS SAFETY PROBLEM AND I COULD DIE OR END UP KILLING SOMEONE ELSE BECAUSE I CAN'T STOP.	Y	Y	Y	-	-	-	N		IVOQ	N
1280581	1280581	10863161	Ford Motor FORD	FUSION	2008	N	20160503	N	SERVICE BR	ARIZONA MI			20160504	20160504	114000	THE PROBLEM INITIALLY BEGAN BECAUSE I HAD TO BRAKE HARD TO AVOID AN ACCIDENT ON THE FREEWAY AND THE BRAKES FAILED. AFTER RESTARTING THE VEHICLE THE BRAKES WENT BACK TO NORMAL. A WEEK LATER AS I WAS DRIVING DOWN A STREET I BRAKED NORMALLY TO PULL INTO A BUSINESS PARKING LOT AND THE BRAKES FAILED ALMOST COMPLETELY. THE PEDAL WENT DOWN TO THE FLOOR AND I WOULD NOT STOP THE VEHICLE IN A SAFE DISTANCE. ALSO THEY HAD A SPONGY FEEL. THEY WOULD NOT PROPERLY GRIP UNTIL I TURNED THE CAR OFF AND THEN ON AGAIN. HAD THERE BEEN ANOTHER VEHICLE IN FRONT OF ME I WOULD HAVE HIT THEM. OR IF THIS HAPPENED ON A LOCAL FREEWAY HERE IN HOUSTON TX IT COULD BE POTENTIALLY FATAL. AFTER RESEARCHING THE PROBLEM I LEARNED THAT MANY OTHER INDIVIDUALS HAVE HAD THE SAME EXACT ISSUE. THE PROBLEM APPEARS TO BE A FAULTY ABS MODULATOR.	Y	-	Y	-	-	Y	N		IVOQ	N
1279207	1279207	10862114	Ford Motor FORD	FUSION	2008	N	20160424	N	SERVICE BR	HOUSTON TX		3FAHP07218R	20160428	20160428	84000	THE PROBLEM INITIALLY BEGAN BECAUSE I HAD TO BRAKE HARD TO AVOID AN ACCIDENT ON THE FREEWAY AND THE BRAKES FAILED. AFTER RESTARTING THE VEHICLE THE BRAKES WENT BACK TO NORMAL. A WEEK LATER AS I WAS DRIVING DOWN A STREET I BRAKED NORMALLY TO PULL INTO A BUSINESS PARKING LOT AND THE BRAKES FAILED ALMOST COMPLETELY. THE PEDAL WENT DOWN TO THE FLOOR AND WOULD NOT STOP THE VEHICLE IN A SAFE DISTANCE. ALSO THEY HAD A SPONGY FEEL. THEY WOULD NOT PROPERLY GRIP UNTIL I TURNED THE CAR OFF AND THEN ON AGAIN. HAD THERE BEEN ANOTHER VEHICLE IN FRONT OF ME I WOULD HAVE HIT THEM. OR IF THIS HAPPENED ON A LOCAL FREEWAY HERE IN HOUSTON TX IT COULD BE POTENTIALLY FATAL. AFTER RESEARCHING THE PROBLEM I LEARNED THAT MANY OTHER INDIVIDUALS HAVE HAD THE SAME EXACT ISSUE. THE PROBLEM APPEARS TO BE A FAULTY ABS MODULATOR.	Y	-	Y	-	-	Y	N		IVOQ	N

1275980	1275980	10855118 Ford MotorFORD	FUSION	2008 N	20160413 N	SERVICE BR SAN ANTONIO TX	3FAHP0B178R	20160418	20160418	95000	THE PROBLEM INITIALLY (MAYBE SALES?) HAD TO BRAKE HARD TO AVOID AN ACCIDENT ON THE FREEWAY AND THE BRAKES FAILED. AFTER RESTARTING THE VEHICLE THE BRAKES WENT BACK TO NORMAL. A WEEK LATER AS I WAS DRIVING DOWN A STREET I BRAKED NORMALLY TO PULL IN TO A BUSINESS PARKING LOT AND THE BRAKES FAILED ALMOST COMPLETELY. THE PEDAL WENT DOWN TO THE FLOOR AND WOULD NOT STOP THE VEHICLE IN A SAFE DISTANCE. ALSO, THEY FELT A SPONGY FEEL. THEY WOULD NOT STOP UNTIL I TURNED THE CAR OFF AND THEN ON AGAIN. HAD THERE BEEN ANOTHER VEHICLE IN FRONT OF ME I WOULD HAVE DIED YEARS. OR IF THIS HAPPENED ON A LOCAL FREEWAY HERE IN HOUSTON IT COULD BE POTENTIALLY FATAL. AFTER RESEARCHING THE PROBLEM I LEARNED THAT MANY OTHER INDIVIDUALS HAVE HAD THE SAME EXACT ISSUE. THE PROBLEM APPEARS TO BE A SAFETY A BRE PROBLEMATON.	Y	-	-	-	-	-	Y	N	
1276525	1276525	10860086 Ford MotorFORD	FUSION	2008 N	20160413 N	SERVICE BR SAN ANTONIO TX	3FAHP0B178R	20160418	20160418	95000	ON THREE OCCASIONS UPON SUDDENLY BRAKING, BRAKE PEDAL FAILED. TOOK IT TO FORD ONCE AND THEY COULDN'T TELL ME WHAT WAS WRONG. FORD DEALER SAID "MUST'VE BEEN A FREAK ACCIDENT." I IGNORED THE SECOND TIME BRAKE PEDAL WENT TO THE FLOOR AS PRESSURE BUILT UP SOON AFTER BUT THE THIRD TIME TOOK IT BACK TO FORD DEALER. THEY QUICKLY SAID IT WAS THE MASTER CYLINDER. I DIDN'T ACCEPT THE DIAGNOSES. DID SOME RESEARCH AND FOUND ONLINE THAT THERE ARE SO MANY OTHER 2008 FUSION BRAKES ISSUES LIKE MINE! AND NO RECALL?!? RESEARCH POINTS TOWARDS THE HYDRAULIC CONTROL UNIT. THE MECHANICAL PART OF THE ABS MODULE IS BAD, AND IT'S A COMMON ISSUE! PEOPLE CAN DIE OVER THIS!! I HAVE NO ABS INDICATION SHOWING ON MY INSTRUMENT PANEL... ON ALL THREE OCCASIONS I WAS DRIVING ON LEVEL ROADS OR HIGHWAYS. HOW CAN FORD NOT FIX THIS? IS IT NOT COMMON ENOUGH JUST YET?!? MAYBE LET A FEW DIE AND HAVE THE MEDIA HAVE A FIELD DAY WITH THE DEATHS BEFORE FORD RESPONDS??? FORD HAS A RESPONSIBILITY TO ITS VEHICLES! WHERE'S THE PRIDE AND GOOD WILL FROM FORD? GOD FORBID FORD TAKE RESPONSIBILITY AND MAKE A RECALL AND PREVENT THEM FROM TAKING AWAY FROM THERE PROFITS!!! I TRIED TO STOP A LITTLE FASTER THAN NORMAL AND HAD TO PUT MY BRAKE PEDAL TO THE FLOOR. ONCE I DID THAT MY BRAKES CONTINUED TO ONLY WORK PRESSING ALL THE WAY DOW OR BY PUMPING THEM TO BUILD PRESSURE. THIS WENT ON ABOUT 24 HOURS BEFORE THEY WENT BACK TO NORMAL. THIS HAS HAPPENED A FEW TIMES IN THE SHORT MONTH I HAVE HAD THIS CAR. READING COMPLAINTS ON LINE FOR THIS SAME PROBLEM TELLS ME THERE IS NO FIX. THIS IS NOT SAFE. NOT KNOWING WHEN YOUR BRAKES AREN'T GOING TO WORK WHEN YOU NEED THEM TO. NO USERVICE OR AND LIGHTS COME ON AT ALL.	Y	-	-	-	-	-	Y	N	
1275613	1275613	10855365 Ford MotorFORD	FUSION	2008 N	20160413 N	SERVICE BR BELLEVUE NE	3FAHP07248R	20160413	20160413	100000	WHILE BRAKING AND HITTING A BUMP IN THE ROAD THAT ACTIVATED THE ANTI-LOCK BRAKING SYSTEM (ABS) SYSTEM THE BRAKE PEDAL WOULD NOT ENGAGE PROPERLY AFTER THIS, THE PEDAL WOULD HAVE TO BE DEPRESSED ALMOST ALL THE WAY TO THE FLOOR TO STOP. VEHICLE WAS INSPECTED AND DETERMINED TO HAVE A STUCK VALVE ON THE HYDRAULIC CONTROL UNIT WHICH IS AN INTEGRAL PART OF THE ABS SYSTEM. REPAIR COST WAS \$100 TO BLEED ALL NEW FLUID INTO THE SYSTEM AND \$825 TO DIAGNOSE AND REPAIR THE FAULTY ABS HYDRAULIC CONTROL UNIT. AFTER ENGAGING THE ABS ON LIGHT SNOW, MY BRAKES BECAME SPONGY. COUPLE OF INCHES OF PLAY ON THE BRAKE PEDAL BEFORE IT WOULD ENGAGE.	Y	-	Y	-	-	-	Y		
1274763	1274763	10854702 Ford MotorFORD	FUSION	2008 N	20160209 N	SERVICE BR KNOXVILLE TN	3FAHP07178	20160411	20160411	125000	I AND MANY OTHERS HAVE HAD ISSUES WITH FORD FUSION BRAKE PROBLEMS AFTER AN ABS EVENT (AS IT IS REFERRED TO). THE VEHICLE IS IN MOTION AND WHEN BRAKING AND HITTING A PATCH OF ICE FOR EXAMPLE THE ABS ACTIVATE. THE PROBLEM IS THAT THE BRAKES DO NOT RETURN TO NORMAL IMMEDIATELY BECAUSE THE ABS PUMP VALVES GET STUCK AND THE BRAKE FLUID CIRCULATES. IT TAKES TIME TO COME BACK TO NORMAL WHICH IS NOT A NORMAL THING. WE BELIEVE IT SHOULD BE A SAFETY ISSUE AND THAT THE ANTI-LOCK BRAKE PUMP/CONTROL MODULE SHOULD BE RECALLED. IF YOU WERE TO GOOGLE SEARCH FORD FUSION BRAKE PROBLEMS AND OR SOFT BRAKE PEDALS ETC (REGARDING THE FUSION) YOU WILL FIND A LOT OF INFORMATION. I AM A FORD LOVER AND LOVE MY FUSION BUT IT IS DISTURBING THAT FORD REFUSES TO RECOGNIZE THIS AS A SAFETY RECALL AFTER EMAILS AND CONTACT WITH FORD. I COPIED ONE LINK TO GIVE YOU AN IDEA OF THE PROBLEM. THIS HAS HAPPENED MULTIPLE TIMES IN THE PAST TWO YEARS. THE BRAKES SHOULD RETURN TO NORMAL INSTANTLY NOT AFTER AN INDEFINITE PERIOD OF TIME. THANK YOU. HTTPS://WWW.YOUTUBE.COM/WATCH?v=VWFLKXXZTY [REDACTED] INFORMATION REDACTED	Y	-	-	-	-	-	Y	N	
1263444	1263444	10837770 Ford MotorFORD	FUSION	2008 N	20160116 N	SERVICE BR LOWELL MA	3FAHP07248R	20160223	20160223	129000	1 PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) & 7(FR EVER SINCE I HAD TO SLAM ON THE BRAKES TO AVOID SOMEONE ELSE GETTING IN AN ACCIDENT 6 MONTHS AGO ON THE HIGHWAY THE BRAKES HAVE BEEN VERY SPONGY. I HAVE REPLACED BRAKE PADS AND TURNED THE ROTORS ALSO BLEED THE BRAKES. I CAN STILL PRESS THE PEDAL TO THE FLOOR. CAN'T SEEM TO FIND A FIX. I'M A HUGE FORD FAN BUT THIS IS JUST EMBARRASSING AND EXTREMELY DANGEROUS FOR SUCH A POPULAR CAR AND COMPANY. SACK UP AND MAKE A RECALL FOR THOSE OF US WHO ARE TRUE FORD LOVERS!	Y	-	Y	-	-	-	N	IVOQ	N
1263431	1263431	10837758 Ford MotorFORD	FUSION	2008 N	20160105 N	SERVICE BR LYNNWOOD IL		20160223	20160223	90000	MY BRAKES KEEP FAILING ON MY CAR. EVEN AFTER NEW BRAKES. THEY GO ALL THE WAY TO THE FLOOR AND I HAVE ALMOST BEEN IN 6 DIFFERENT ACCIDENTS. ONCE HAVING TO TAKE THE SHOULDER OF THE ROAD AND DAMAGING A RIM. IT STARTED AT 14000 ISH OFF AND ON AND I ONLY HAVE 59000 ON IT NOW. AND FORD NEEDS TO TAKE CARE OF THIS. I HAVE READ SO MANY COMPLAINTS OF THE SAME. I MEAN THIS IS NOT ONLY DANGEROUS FOR ME AND MY PASSENGERS BUT FOR ANYONE IN FRONT OF ME. I WANT MY INSURANCE COMPANY TO KNOW I HAVE REPORTED THIS ISSUE. AND I ALSO HAVE PRINTED A FILE OF ALL COMPLAINTS I HAVE FOUND. THEY NOT ONLY FAIL BUT THEY GRIND.... WITH NEW ROTORS AND BRAKES AS EVERYONE ELSE IS SAYING. I CANNOT DRIVE IT IF IT RAINS OR SNOWS BECAUSE YOU JUST CANNOT STOP THE CAR. I NEARLY WAS IN A PILE UP ON THE HWIWAY AS WELL. IT IS SCAREY. I WOULD CHALLENGE THEM ON THIS. THE OTHER DAY I COULD NOT STOP AGAIN. THIS IS A PROBLEM ...SO MANY PEOPLE ARE COMPLAINING OF THE SAME THING.	Y	-	-	-	-	-	-	N	
1262179	1262179	10836833 Ford MotorFORD	FUSION	2008 N	20150909 N	SERVICE BR CYPRESS CA		20160218	20160218	90000	THE FIRST TIME THIS HAPPENED I WAS SLIDING INTO TRAFFIC DUE TO ICY CONDITIONS. AFTER HITTING THE BRAKES HARD AND ENGAGING THE ABS SYSTEM THE BRAKES BECAME SPONGEY AND WENT TO THE FLOOR. THIS HAPPENED AGAIN AFTER HAVING TO HIT THE BRAKES HARD AGAIN AND THIS TIME WE WERE ON AN INTERSTATE. MY MECHANIC HAS REPLACED THE MASTER CYLINDER, BRAKES AND ADJUSTED THEM. AFTER THIS HAPPENING SEVERAL TIMES MY MECHANIC RESEARCHED IT TO FIND THE ABS MODULES ON THIS MODEL ARE FAULTY. THIS HAS HAPPENED 4 TIMES IN THE LAST YEAR. THIS IS A VERY DANGEROUS AND EXPENSIVE DEFECT ON THIS AUTOMOBILE. AFTER SEARCHING ONLINE I HAVE READ SEVERAL COMPLAINTS WITH THIS MODEL AND THE SAME DEFECT HAS BEEN NOTED.	Y	Y	Y	Y	-	-	Y		
1261824	1261824	10836561 Ford MotorFORD	FUSION	2008 N	20160216 N	SERVICE BR STEWARTS PA	3FAHP072X8R	20160216	20160216	58000		Y	Y	Y	Y	-	-	Y		
1260382	1260382	10825433 Ford MotorFORD	FUSION	2008 N	20160208 N	SERVICE BR DECATUR IL	3FAHP07258R	20160210	20160210	120000		Y	Y	Y	Y	-	-	Y		

1259438	1259438	10824708	Ford Motor	FORD	FUSION	2008	N	20160205	N	SERVICE BR POST FALLS ID	3FAHP07Z78R	20160207	20160207	74450	ABS ACTIVATED WHEN SLOWING FOR A RIGHT HAND TURN ON WET ROADS THEN BRAKE PEDAL WENT TO THE FLOOR AND GOT VERY SOFT. CAR WOULD NOT SLOW DOWN. HAD TO PULL OUT OF TRAFFIC LANES. ABS INDICATOR CAME ON. AFTER RESTARTING CAR BRAKES RECOVERED TO NORMAL HOWEVER ABS INDICATOR COMES ON INTERMITTENTLY. APPROACHING A STOP SIGN ON A MORNING WITH SOME ICE ON THE ROADS THE ABS ENGAGED AND THE BRAKE PEDAL WENT TO THE FLOOR. ALL SUBSEQUENT BRAKING ATTEMPTS RESULT IN THE PEDAL GOING DOWN TO THE FLOOR AND INCREASED STOPPING DISTANCE. THIS HAS HAPPENED MULTIPLE TIMES OVER THE YEARS WITH THIS CAR. DIFFERENT COMPONENTS HAVE BEEN REPLACED BUT NEVER SOLVED THE PROBLEM. IT TYPICALLY GOES AWAY ON ITS OWN EVENTUALLY. DOESN'T FEEL LIKE A SAFE SITUATION. ONCE THE ABS APPLIED BRAKE PEDAL CAN BE SMASHED TO THE FLOOR.	Y	-	Y	-	-	Y	N	IVOQ	N		
1257688	1257688	10823422	Ford Motor	FORD	FUSION	2008	N	20160201	N	SERVICE BR ARLINGTON IL	3FAHP08128R	20160201	20160201	75000	WHILE TRYING TO STOP THE CAR WHILE IN MOTION THE BRAKE PEDAL GOES DOWN ALL THE WAY TO THE FLOOR. AND IT TAKES LONGER THAN IT SHOULD TO STOP THE CAR. FOR SEVERAL SECONDS AFTER STARTING TO PRESS THE BRAKE IT SEEMS LIKE THE CAR WILL NOT STOP EVEN THOUGH THE BRAKE IS PRESSED TO THE FLOOR. I'VE ALMOST BEEN IN SEVERAL WRECKS AND HAVE ONLY AVOIDED THEM BY PRESSING MY BRAKES WELL. BEFORE I HAVE NEEDED TO THE POINT OF TRYING TO STOP AT GREEN LIGHTS JUST IN CASE. I HAVE TAKEN IT TO 3 DIFFERENT FORD DEALERSHIPS TO TRY AND FIX THE BREAKS TO THE POINT WHERE THE BRAKE BOOSTER, CALIPER, AND BRAKE MODULE HAVE ALL BEEN REPLACED YET THE BRAKES STILL DO NOT WORK PROPERLY. I HOPE THAT THIS PROBLEM CAN BE RESOLVED BEFORE SOMEONE IS KILLED BECAUSE HE OR SHE WAS UNABLE TO STOP HIS OR HER CAR DUE TO THE FAULTY BREAKS.	Y	-	Y	Y	-	Y	N	IVOQ	N		
1257065	1257065	10822948	Ford Motor	FORD	FUSION	2008	N	20160123	N	SERVICE BR WAPAKONOG	3FAHP071X8R	20160128	20160128													
1256003	1256003	10822164	Ford Motor	FORD	FUSION	2008	N	20160110	N	SERVICE BR BIRMINGHAM AL		20160125	20160125	95000	IN NOVEMBER 2015 I TOOK MY 2008 FORD FUSION TO A MECHANIC BECAUSE THE BRAKE PEDAL WENT SOFT. AS I RECALL I HIT A REGULAR OLE POT HOLE AND THE BRAKES WERE NON-EXISTENT UNTIL I PUSHED THE PEDAL ALL THE WAY TO THE FLOOR. WHEN I TOOK IT TO THE MECHANIC HE SAID THERE WAS POWER STEERING IN MY MASTER CYLINDER AND THAT I NEEDED MY MASTER CYLINDER REPLACED. I ALLOWED HIM TO DO SO AND THE BRAKES WERE WORKING PROPERLY AGAIN. IN DECEMBER OF 2015 I WAS PULLING INTO TED'S HOTDOGS AND THE PEDAL WENT SOFT AGAIN. I TOOK IT BACK TO THE SAME MECHANIC AND HE NOTICED THE SOFT PEDAL. AFTER BLEEDING OUT THE BRAKES THE BRAKES RETURNED TO WORKING PROPERLY. HE SAID HE SAW NOTHING WRONG WITH IT AND CALLED IT "WEIRD." WHEN I PICKED IT UP EVERYTHING WAS WORKING FINE. JANUARY 13TH 2016 I WAS RETURNING HOME. THERE WAS SNOW ON THE GROUND AND I WAS MAKING A LEFT TURN ONTO MY STREET. THE BRAKE PEDAL WENT SOFT AGAIN. THIS MORNING MY MOTHER TOOK IT TO WORK AND SHE WAS FORCED TO RUN A RED LIGHT AT 5:30 AM BECAUSE SHE COULD NOT STOP BECAUSE THE PEDAL WAS SOFT. EVERY TIME THE PEDAL WENT SOFT IT WAS BECAUSE I WAS MAKING A TURN. THE SPEEDS I WAS GOING AT WERE 40MPH 35MPH AND 20MPH. AFTER FURTHER RESEARCH I HAVE LEARNED THAT IT HAS NOTHING TO DO WITH THE MASTER CYLINDER, BRAKES, ROTORS NOR CALIPERS BUT HAS TO DO WITH THE ABS AND HCU.	Y	-	Y	Y	-	Y	N				
1253471	1253471	10820307	Ford Motor	FORD	FUSION	2008	N	20160113	N	SERVICE BR WILLIAMSVNY		20160114	20160114	81000	LIGHT SNOW ON ROADS WHEN I APPROACHED A STOP SIGN, APPROACHED SLOWLY AND BEGAN TO LIGHTLY APPLY THE BRAKES, FELT/HEARD ABS ENGAGE WHEN THE BRAKE PEDAL LOST ALL RESISTANCE AND WENT TO THE FLOOR. BEGAN FRANTICLY PUMPING THE BRAKES AND AFTER APPROXIMATELY 10 PUMPS THEY RETURNED. PULLED AWAY FROM INTERSECTION AND LIGHTLY APPLIED BRAKES ON A DRY AREA OF PAVEMENT; SAME RESULT AS ABOVE. ABS INDICATOR LIGHT IS NOT ON. IMMEDIATELY TOOK VEHICLE TO A REPAIR FACILITY (PUMPING MY LEG OFF EVERY TIME I HAD TO DECREASE SPEED) AND THEY FOUND NO ISSUE. STATED THE PROBLEM IS LIKELY WITH THE ABS HCU (AS THEY HAD SEEN THE SAME ISSUE OCCUR ON A LINCOLN MKS). PEDAL RESTORED TO NORMAL WHILE TRAVELING HOME FROM SHOP. **UPDATED 9/28/16 TWO DAYS AFTER I REPORTED THE ORIGINAL INCIDENT I WAS DRIVING MY MORNING COMMUTE AND BEGAN TO BRAKE AS I APPROACHED A BUSY INTERSECTION (THREE DIRECTIONS OF TRAFFIC BUT ONLY 1 DIRECTION HAS TO STOP). VERY SMALL SPOTS OF UNMELTED SNOW WERE PRESENT ON THE ROAD AND AGAIN THE BRAKE PEDAL WENT TO THE FLOOR. I ALSO WENT BEYOND MY DESIRED STOPPING POINT ON THIS OCCASION AS WELL. IN FACT THE VEHICLE ONLY STOPPED BECAUSE I WRECKED INTO THE BACK OF ANOTHER VEHICLE THAT WAS WAITING TO TURN.*SMCH	Y	-	Y	-	-	Y	N				
1252857	1252857	10819862	Ford Motor	FORD	FUSION	2008	Y	20160112	N	SERVICE BR HARRISON OH	3FAHP06ZV8	20160112	20160112	124000	HAD INSTANCE TO HIT BREAKS WHEN SLIDING ON ICE. CAR STOPPED AND ABS WAS WORKING. AFTERWORDS PEDAL DEPRESSED TO FLOOR. I COULD STOP BY PUMPING THEM BUT THOUGHT THEY HAD SUFFURED FAILURE. MECHANIC I TOOK THE CAR TO SAID HE RESET COMPUTER CODE FOUND AIR IN LINE AND THEY WORKED FINE FOR OVER A YEAR. LAST MONTH THEY DID THE SAME THING. THIS TIME OVER THE COURSE OF A COUPLE OF DAYS WHILE WERE AWAY FROM HOME WE STOPPED VERY CAREFULLY. THEY DID SEEM TO CORRECT THEMSELVES OVER THE COURSE OF TIME. RETURNED TO MECHANIC WHO WENT ONLINE TO TRY AND FIND REASON FOR PROBLEM AFTER FINDING NO OTHER PROBLEMA WITH SYSTEM BELIEVES THAT THE FAULT LIES IN THE ABS MODULE. THESE INCIDENTS ALL HAPPENED DURING EXTREME BRAKING PROCEDURES. AFTER AN ABS EVEN THE BRAKES BECOME SPONGY OR EVEN NON-EXISTANT. 2 DIFFERENT DEALERS SAY NO PROBLEMS. THIS ISSUE HAS NEARLY CAUSED SEVERAL ACCIDENTS AS THE BRAKES ARE INCONSISTENT. ON-LINE SEVERAL PEOPLE POINT TO A FAILURE OF THE HBU. I JUST NEED TO KNOW IF THIS IS IT. I CAN NOT KEEP THROWING MONEY AT THIS ISSUE. FORD NEEDS TO EITHER STEP UP AND RECALL THIS OR TELL DEALERS WHAT TO FIX.	Y	-	Y	Y	-	-	N	IVOQ	N		
1251411	1251411	10818806	Ford Motor	FORD	FUSION	2008	N	20151223	N	SERVICE BR THE DALLE'OR	3FAHP01158R	20160107	20160107	55000	WHILE SLOWLY DRIVING I HEARD A POP NOISE AND THEN THE BRAKE PEDAL WENT TO THE FLOOR. I HAD THE BREAKS CHECKED ROTOR PAD FLUID AND HAD THEM BLED. NOTHING WRONG AND NO CHANGE. I TOOK THEM 3 DIFFERENT PLACES AND THEY COULD FIND NOTHING WRONG. IF I PUMPED THE BREAKS THE PEDAL WILL COME BACK BUT IF I HIT A POTHOLE MINOR BUMP OR IF ITS WET SNOW OR ICE...THEY GO OUT AGAIN AND I AM TERRIFIED OF WRECKING AND HURTING MYSELF OR SOMEONE ELSE!! TOOK IT IN SOMEWHERE ELSE AND THEY WERE ABLE TO TELL ME IT'S THE ABS SYSTEM AND THAT IT MAY NEED A NEW ABS MODULE WHICH IS QUITE EXPENSIVE!! I AM VERY AFRAID TO DRIVE BUT I HAVE NO CHOICE; WORK AND HOME. THIS IS A HUGE SAFETY ISSUE!! HAVE NOW SEEN THIS PROBLEM REPORTED SEVERAL TIMES AND NO RECALL? WHY IS THIS NOT TAKEN CARE OF? I WONDER HOW MANY ACCIDENTS HAVE BEEN DUE TO THIS? WHAT DOES IT TAKE TO HAVE IT RECALLED? IT IS OBVIOUSLY A DEFECTIVE ABS PROBLEM...THAT FORD IS NOT ADDRESSING.	Y	-	Y	-	-	-	Y	IVOQ	N		
1251113	1251113	10818601	Ford Motor	FORD	FUSION	2008	N	20160101	N	SERVICE BR AUSTIN TX	3FAHP07Z18R	20160107	20160107	90000		Y	-	Y	-	-	Y	Y				
1247401	1247401	10811561	Ford Motor	FORD	FUSION	2008	N	20151002	N	SERVICE BR MISHAWA MI	3FAHP08108R	20151221	20151221	90751												

PURCHASED THE 2008 MERCURY MILAN USED IN 2011. FIRST EXPERIENCE WITH ANTI LOCK BRAKES SO THE FIRST TIME ON WET PAVEMENT APPROACHING LIGHT AND THE BRAKE PEDAL JIGGLED WHEN BEING PRESSED. CONCERNED THE CAR WOULD NOT STOP. BRAKE PRESSED FROM THAT INCIDENT STAYED LOW FOR SEVERAL DAYS, BUT THEN RETURNED TO NORMAL POSITION WHEN PRESSED. THIS ISSUE OCCURS WHEN PRESSING BRAKE OVER POTHOLES IN WET CONDITIONS. UNFORTUNATELY THIS RECENT INCIDENT HAS LASTED FOR MORE THAN 30 DAYS WHICH CAUSED ME TO TAKE CAR TO DEALER. REPAIR AND TO DO RESEARCH WHICH LED ME TO ENUMERABLE COMPLAINTS ABOUT THIS VEHICLES DEFECT. I HAVE READ POST OF THOSE WHO HAVE SPENT OVER A THOUSAND DOLLARS TO HAVE REPAIRED AND STILL EXPERIENCE THE PROBLEM. WE ARE A ONE CAR FAMILY AND I AM NOT IN A POSITION TO AFFORD THE COST OF REPAIR. THE RESULTING OF THIS DEFECT IS THE ISSUE (ABS) REGARDING THE 2008 MERCURY MILAN IS UNACCEPTABLE AND THERE NEEDS TO BE A RECALL ON THIS MATTER.

I WAS COMING TO A STOP WHILE TURNING IN A THIN PATCH OF MUD. THE BRAKE PEDAL WENT NEARLY ALL THE WAY TO THE FLOOR CAUSING A DRASTIC DROP IN BRAKING CAPABILITY. APPARENTLY AFTER AN "ABS EVENT" A VALVE IN THE ABS CONTROL UNIT STICKS OPEN ROBBING THE SYSTEM OF PRESSURE. AFTER THE ABS EVENT I WAS ABLE TO RE-PRESSURIZE THE SYSTEM BY PUMPING ON THE BRAKE PEDAL SEVERAL TIMES.

WHILE DRIVING IF HITTING A SPEED BUMP POT HOLE OR SOMETHING SIMILAR THE ABS WOULD KICK IN. THIS WOULD CAUSE THE BRAKE PEDAL TO BE PUSHED ALL THE WAY TO THE FLOOR BEFORE THE BRAKES WOULD ENGAGE. THE LAST TIME THIS HAPPENED WAS JUST DRIVING AND CAME UP TO THE STOP SIGN AND THE ABS ACTED AS IF IT KICKED IN AND HAD TO PUSH THE BRAKE PEDAL ALL THE WAY DOWN. NORMALLY AFTER TURNING THE CAR OFF AND BACK ON THE BRAKES WOULD GO TO NORMAL BUT HAS NOT THIS TIME. CHANGED THE BRAKE PADS FRONT AND REAR THE MASTER CYLINDER AND STILL NO IMPROVEMENT. AFTER READING THAT THERE WAS A RECALL ON OTHER YEARS FOR THE ABS FOUND THAT THE ABS IS THE PROBLEM WITH MINE AS WELL. HAVE RECENTLY READ THAT OTHER VEHICLES ARE HAVING THE SAME PROBLEM AS MINE. ABS KICKING IN FOR NO REASON AND NOT HAVING BRAKES UNTIL THE PEDAL IS COMPLETELY PRESSED TO THE FLOOR. THIS STARTED HAPPENING SINCE I HIT 80 MILES AND NOW HAVE 89 XXX AND IT HAS RECENTLY GOTTEN MUCH WORSE UNABLE TO DRIVE THE VEHICLE AND UNABLE TO AFFORD TO FIX IT.

I WAS DRIVING DOWN A SIDE STREET ON A MONDAY NIGHT, IT HAD SNOWED ON SATURDAY AND THERE HAD BEEN SOME THAWING AND ICING. I CAME TO A STOP SIGN AND WHEN I APPLIED THE BRAKES THE ANTI-LOCK BRAKES ENGAGED. AFTER THAT THE BRAKES LOST THEIR PRESSURE MAKING BRAKING MORE DIFFICULT. I DEFINITELY COULD NOT STOP FAST IF I NEEDED TO MAKING IT A DANGEROUS SITUATION. THIS IS EXACTLY WHAT HAPPENED IN AUGUST OF 2015 & I DROVE THE 1/2 MILE TO MY HOUSE AND DECIDED I WOULD TAKE IT TO A FORD DEALERSHIP THE NEXT DAY. UNFORTUNATELY ON MY WAY THERE THE BRAKES CAME AGAIN AND I HAD TO ABANDON THEREFORE, NOT SHOWING UP ON ANY TEST, AGAIN JUST LIKE IN AUGUST, I HAVE BEEN WARNER WITH THIS PROBLEM I DO NOT KNOW IF IT IS A DESIGN DEFECT OR A MANUFACTURING DEFECT. I COULD NOT KNOW I HAVE A PROBLEM DO NOT WANT ME TO DRIVE THEM AND THEN THERE'S MY DAUGHTER WHO I WILL NOT ALLOW TO DRIVE THE CAR, I WOULD NOT WANT TO SELL THE CAR KNOWING THAT WHOEVER PURCHASED IT WOULD BE CAUGHT OFF GUARD BECAUSE THEY WOULD BE UNAWARE OF THE PROBLEMS THAT SEEM TO BE HAPPENING TO OTHERS AS WELL. BUT YET THERE IS NO RECALL! GO FIGURE THAT NOTHING WILL BE DONE UNTIL SOMEONE (A CHILD) IS KILLED DUE TO GREED! GO TO THE FOLLOWING LINKS FOR MORE OF THE SAME COMPLAINTS: <http://www.aboutautobile.com> &

TL* THE CONTACT OWNS A 2008 FORD FUSION. THE CONTACT STATED THAT THE HCU BECAME JAMMED IN THE OPEN POSITION CAUSING THE BRAKE PEDAL TO STICK TO THE FLOOR WHEN DEPRESSED. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE HCU WAS DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 81 000.

BRAKE PEDAL WENT ALL THE WAY TO THE FLOOR. DRIVING ON THE STREET ABOUT 25-30 MILES PER HOUR WHEN BRAKE WAS PRESSED AND IT WENT ALL THE WAY TO THE FLOOR WITH NO WARNING OR LIGHTS POPPING UP. TOOK THE CAR TO THE DEALER WHERE THEY DIAGNOSED IT WITH THE NEED FOR THE MASTER CYCLING TO BE REPLACED. CALIPERS SERVICED AND SYSTEM BLED. THAT DID NOT SOLVE THE PROBLEM AND I LEFT WITH AN UNSAFE VEHICLE AND WITH A YEAR OLD SON IN THE VEHICLE. TOOK THE CAR HOME AND AFTER 5 DAYS THEY TOLD US THAT WE NEED A NEW HYDRAULIC CONTROL UNIT. THE COST FOR THE NEW HYDRAULIC CONTROL UNIT WAS \$1,200.00. I WAS NOT AWARE OF THE ISSUE SINCE THERE ARE OTHER CUSTOMERS COMPLAINTING ABOUT THE SAME ISSUE AND THEY HAVE THE EXACT SAME VEHICLE. A RECALL IS NEEDED FOR THIS ISSUED SINCE IT'S UNSAFE AND SOMEONE CAN GET HURT WITHOUT ANY SIGNS. MANUFACTURER IS NOT TAKING ANY RESPONSIBILITY FOR THE COST OF THE REPAIRS SINCE THERE ARE NO OPEN RECALLS OR WARRANTIES.

YESTERDAY WAS A WET RAINY DAY. I BRAKED COMING TO A STOP LIGHT BUT HIT A POTHOLE JUST AFTER TOUCHING THE BRAKE. MY BRAKE PEDAL SUDDENLY BECAME "SOFT" MEANING THAT I HAD TO DEPRESS THE PEDAL TO THE FLOOR IN ORDER TO STOP SAFELY. I'VE READ SIMILAR COMPLAINTS FROM OTHER PEOPLE.

WHEN ABS SYSTEM ENGAGES THE CAR FAILS TO RECOVER. BRAKES DO NOT RESPOND. PEDAL HITS FLOOR BEFORE STOPPING. THIS STARTED AT ABOUT 80 000 MILES. THE VEHICLE NOW HAS ABOUT 100 000 MILES AND IT HAS HAPPENED ABOUT 6 TIMES. MOST TIMES THE CAR RECOVERS ON ITS OWN WITHIN 24 HOURS (USUALLY WITHIN 2). THIS TIME IT HAS BEEN 3 DAYS THE CAR WILL NOT RECOVER ON ITS OWN. NO CODES ARE GENERATING. NO LIGHTS ARE ON. THE CAR THINKS IT IS FUNCTIONING PROPERLY.

SOFT PEDAL. GOES ALMOST TO THE FLOOR. HYDRAULIC CONTROL UNIT HAS BEEN CHANGED. BRAKES HAVE BEEN BLEED MANUALLY AND POWER BLEED. COMMON ISSUE FORD KNOWS ABOUT INVOLVING 2007 AND 2008 FORD FUSIONS. ALREADY CALLED FORD AND COMPLAINED. VERY COSTLY FIX FOR THE CONSUMER \$950 PART. THE VEHICLE WAS IN MOTION WHEN IT OCCURRED. IT ALSO DID IT WHEN HITTING A BUMP AND THE ABS TURNED ON. THE PEDAL REMAINED SOFT. NO ABS LIGHT OR BRAKE LIGHTS ON.

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1105002	1105002	10629592	Ford Motor	FORD	FUSION	2008	N	20140215	N	0	0 SERVICE BR BLOOMINGIL	3FAHP07196R [REDACTED]	20140830	20140830	36500	I WAS DRIVING IN SNOW AND WHEN I HIT THE BRAKES THE ABS MADE A LOUD NOISE AND MY BRAKE PEDAL WENT TO THE FLOOR. SINCE THEN MY BRAKES GO ALMOST TO THE FLOOR BEFORE STOPPING. 1 *TR	Y	-	Y	-	-	-	N	N	IVOQ	N		
1095084	1095084	10618852	Ford Motor	MERCURY	MILAN	2008	N	20140705	N	0	0 SERVICE BR LIZELLA GA	[REDACTED]	20140804	20140804	152000	TRYING TO STOP VEHICLE AND PEDAL WENT TOT HE FLOOR. HAVE HAD THE MASTER BRAKE CYLINDER BRAKE PADS AND BRAKE BOOSTER REPLACED. CAR STILL HAS A SOFT BRAKE PEDAL THAT GOES TO THE FLOOR UPON INITIAL STOP. BRAKES WILL PUMP UP AFTER A COUPLE PUSHES ON THE PEDAL. MAY NOT HAVE THAT LUXURY IN AN EMERGENCY SITUATION. WHAT ELSE COULD IT BE? WE HAVE BLED THE LINES AND THE MASTER CYLINDER SEVERAL TIMES. *TR	Y	Y	-	-	-	-	N	N		IVOQ	N	
1094324	1094324	10618330	Ford Motor	FORD	FUSION	2008	N	20131124	N	0	0 SERVICE BR MORIARTY NM	3FAHP07158R [REDACTED]	20140802	20140802	120000	AFTER BRAKING ON ICE THE ABS ENGAGED THEN THE BRAKES BECAME SPONGY AND THE BRAKE PEDAL WENT TO THE FLOOR, IT WAS SNOWING VERY BADLY AND THE SPONGINESS CONTINUED UNTIL THE CAR SAT STILL FOR HOURS AND THEN THE BRAKE PEDAL PRESSURE RETURNED. EIGHT MONTHS LATER ON A HOT DRY DAY WHILE BRAKING OVER A RAISED JOINT ON THE PAVEMENT THE ABS ENGAGED AND THE BRAKES AGAIN BECAME SPONGY AND THE BRAKE PEDAL WENT TO THE FLOOR AGAIN. WE CAME HOME AND BLED THE BRAKES THINKING THE ACTION OF THE ABS MIGHT HAVE AGITATED THE BRAKE FLUID CAUSING BUBBLES. BUT THE FLUID WAS NOT FOAMY ONLY SMALL AMOUNTS OF AIR CAME OUT. BUT THE BRAKES TWO DAYS LATER ARE STILL SPONGY. WE LOOKED ON THE INTERNET AND FOUND FORUM AFTER FORUM ON WEBSITES COMPLAINING ABOUT THIS SAME PROBLEM BUT THERE ARE NO RECALLS ON THIS VEHICLE BUT OTHER FORD VEHICLES HAVE BEEN RECALLED FOR ABS ISSUES. I AM SCARED THE BRAKES WILL FAIL WHEN I NEED THEM THE MOST. *TR	Y	-	Y	-	-	-	Y	N		IVOQ	N	
1094190	1094190	10618242	Ford Motor	MERCURY	MILAN	2008	N	20140730	N	0	0 SERVICE BR OZONE PAFNY	3MEHM08146 [REDACTED]	20140801	20140801	43000	AFTER ABS ENGAGED (SEEMED UNNECESSARY) BRAKE PEDAL GOES LOW AND STAYS LOW. CAR STILL STOPS OK BUT PEDAL REQUIRES LONG STROKE TO DEVELOP STOPPING POWER. BRAKES ENGAGE AT 1 PROPER HEIGHT BUT BRAKING FORCE DOES NOT INCREASE UNTIL PEDAL NEAR FLOOR. *TR	Y	-	Y	-	-	-	N	N		IVOQ	N	
1090531	1090531	10615775	Ford Motor	FORD	FUSION	2008	N	20140723	N	0	0 SERVICE BR GRAND PRJTX	3FAHP08178R	20140723	20140723	178000	ITS THE ABS. I HAVE CHANGED THE BRAKES GOTTEN NEW MASTER CYLINDER AND I STILL CANNOT GET FULL BRAKE CONTROL. STILL PUSHING PEDAL ALMOST TO THE FLOOR. MY MECHANIC CHECKED ON THIS 1 SITE WHICH SHOWED OTHERS WITH SAME PROBLEM. WHICH HE STATED IS A FACTORY DEFECT. *TR AFTER ABS ENGAGED THE BRAKE PEDAL IS NOW VERY SOFT AND REQUIRES THAT THE PEDAL TO BE PUSHED COMPLETELY TO FLOOR. APPROX 3MONTHS AGO NEW BRAKE PADS AND AT LEAST 2 ROTORS WERE REPLACED AS WELL AS THE BRAKE FLUID WAS FLUSHED. SO I KNOW THAT THE BRAKE SYSTEM 1 WAS IN GOOD SHAPE AT THAT TIME. *TR	Y	Y	-	-	-	-	-	N	N		IVOQ	N
1081305	1081305	10606597	Ford Motor	FORD	FUSION	2008	N	20140626	N	0	0 SERVICE BR DACULA GA	3FAHP07296R	20140627	20140627		VEHICLE WENT OVER A SLIGHT BUMP WHEN BRAKING AND THE ABS ENGAGED FOR A SECOND OR TWO. THE BRAKE PEDAL WENT TO THE FLOOR AND HAD TO BE PUMPED VERY HARD TO GET THE VEHICLE TO EVENTUALLY STOP. THE BRAKE PEDAL REMAINED VERY SOFT AND CLOSE TO THE FLOOR THEREAFTER. THE BRAKES WOULD WORK BUT THE PEDAL WAS NOT NEARLY AS RESPONSIVE AS BEFORE THE INCIDENT. THE DEALER FOUND NO CODES TRIGGERED. REPLACED THE REAR CALIPERS. ADDED BRAKE FLUID AND BLED THE BRAKE SYSTEM. THE PEDAL WAS A LITTLE MORE NORMAL AND THE BRAKES WORKED. THE SAME THING HAPPENED AGAIN ABOUT 6 MONTHS LATER. THIS TIME THE DEALER SAID THERE WAS A CODE TRIGGERED THAT SAID THE ABS CONTROL UNIT NEEDED TO BE REPLACED AT A COST OF ABOUT \$1 200 AND THE MASTER CYLINDER MAY ALSO HAVE TO BE REPLACED AT A COST OF ABOUT \$350. I DID A GOOGLE SEARCH TO SEE IF OTHER OWNERS OF MILAN'S OR TAURUSES REPORTED SIMILAR PROBLEMS AND FOUND MANY COMPLAINTS ABOUT THE SAME THING. THIS IS A SERIOUS AND EXPENSIVE SAFETY DEFECT WITH THESE VEHICLES. IS THERE ANY HOPE THE MANUFACTURER WILL PAY 1 FOR THE REPAIRS? *TR	Y	-	Y	Y	Y	Y	N	Y		IVOQ	N	
1070817	1070817	10594697	Ford Motor	MERCURY	MILAN	2008	N	20131123	N	0	0 SERVICE BR MADISON WI	3MEHM08168R [REDACTED]	20140528	20140528	81500	I WAS SLOWING TO TURN INTO THE DRIVEWAY OF MY WORK WHEN ALL OF THE SUDDEN I FELT KIND OF A POPPING SENSATION IN THE BRAKING AND THE BRAKE PEDAL WENT ALL THE WAY TO THE FLOOR. I HAD ALREADY DRIVEN AROUND THAT MORNING WITH NO ISSUES. PROBLEMS OR INCIDENTS. I CALLED MY MECHANIC AND SLOWLY DROVE THE CAR TO THE SHOP WHERE THE BRAKE PEDAL CONTINUED TO GO ALL THE WAY TO THE FLOOR AND IT WAS VERY DIFFICULT TO GET MY CAR TO STOP. THE MECHANIC INSPECTED AND PER THEIR REPORT: "THERE ARE NO VISIBLE BRAKE FLUID LEAKS PRESENT AT THIS TIME. A THOROUGH VISUAL INSPECTION WAS PERFORMED ON THE ENTIRE BRAKING SYSTEM INCLUDING BRAKE PADS. ROTORS. CALIPERS. BRAKE LINES. CLIPS. SCREWS. ABS CONTROL MODULE. ELECTRONICS ETC. 2- UPON FURTHER INVESTIGATION IT WAS ALSO DETERMINED THAT THIS COMPLAINT IS BECOMING MORE COMMON WITH FORD FUSION OWNERS (SEE SAFECAR.GOV) AND AFTER REVIEWING IDENTIFIX THERE APPEARS TO BE A EQUAL AMOUNT OF FAILURES BETWEEN THE MASTER CYLINDER AND NO ABS MALFUNCTION ERROR CODES AND NOT BEING ABLE TO DUPLICATE THE CLIENTS COMPLAINT DURING A EXTENDED ROAD TEST." WHEN I PICKED UP MY CAR THE AFTERNOON AFTER TAKING IT TO THE SHOP THE BRAKES WERE VERY HARD AT FIRST APPLICATION AND THEN THEY WENT 1 BACK TO NORMAL. *TR	Y	-	-	-	-	-	Y	N		IVOQ	N	
1064112	1064112	10587183	Ford Motor	FORD	FUSION	2008	N	20140506	N	0	0 SERVICE BR ARLINGTON TX	3FAHP07138R	20140508	20140508	97140	BRAKE ISSUE. SOFTENING OF HYDRAULICS OF BRAKES IN 2008 FORD FUSION SE. OCCURS WHENEVER ABS ARE ACTIVATED. NOW IT OCCURS MORE OFTEN. MAY BE CAUSE OF REAREND WRECK LISTED BELOW. BRAKES FAIL TO FULLY ENGAGE WHEN COMPRESSED UNLESS PUMPED. HAS OCCURRED AT 3 LEAST 3 TIMES OVER THE PAST YEAR. HAVE TO GET IT FIXED NEEDS RECALLED FOR SAFETY. *TR	Y	-	Y	N	-	-	N	Y		IVOQ	N	
1025649	1025649	10554281	Ford Motor	FORD	FUSION	2008	Y	20131018	N		SERVICE BR CLEARWAT KS	[REDACTED]	20131201	20131201		WAS DRIVING AND AS I WENT AROUND A CORNER THE BRAKE PEDAL (WHICH WAS SLIGHTLY DEPRESSED) WENT COMPLETELY TO THE FLOOR. LOST ALL PRESSURE. I PULLED INTO A PARKING LOT. TURNED CAR OFF AND BACK ON. GRADUALLY PRESSURE RESUMED. DROVE ANOTHER DAY OR SO AND IT HAPPENED AGAIN WHILE I WAS GOING STRAIGHT. I WENT TO THE DEALER. HAD MY MASTER CYLINDER. BRAKES. ROTORS AND BRAKE BOOSTER ALL REPLACED. THAT WAS THE BEGINNING OF 1 SEPTEMBER. NOW IN DECEMBER IT IS HAPPENING AGAIN. *TR	Y	Y	-	Y	N	Y	N		IVOQ	Y		
955586	955586	10489124	Ford Motor	FORD	FUSION	2008	N	20120831	N	0	0 SERVICE BR MARLTON NJ	3FAHP08178R [REDACTED]	20121218	20121218	83000	TL* THE CONTACT OWNS A 2008 MERCURY MILAN. THE CONTACT STATED THAT WHILE DRIVING 40 MPH ON A WET ROAD AND ATTEMPTING TO BRAKE THE BRAKES FAILED TO RESPOND. THE VEHICLE SLID IN THE ROAD UNTIL IT CAME TO A REST. THE VEHICLE WAS TOWED TO A REPAIR SHOP WHERE THE CONTACT WAS ADVISED THAT THE MASTER CYLINDER WAS DEFECTIVE. THE VEHICLE WAS REPAIRED HOWEVER THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO DEALER WHERE THE MASTER CYLINDER WAS FOUND DEFECTIVE A SECOND TIME. THE CURRENT MILEAGE WAS 103 000. THE FAILURE MILEAGE WAS 100 600.	Y	Y - 2 times	-	-	-	N	-	N		IVOQ	N	
931715	931715	10467597	FORD MOT	MERCURY	MILAN	2008	N	20120602	N	0	0 SERVICE BR RIVERVIEW FL	3MEHM08168R [REDACTED]	20120725	20120725	100600								EVOQ	N				

916448	916448	10455572 FORD MOT FORD	FUSION	2008 N	20111022 N	SERVICE BR WICHITA KS	3FAFP072D8	20120417 20120417	31191	2 *JS	THE VEHICLE WOULD RANDOMLY LOSE ITS BREAKING EFFICIENCY. THE BRAKE PEDAL WOULD GO ALL THE WAY TO THE FLOOR AND WOULD REQUIRE 3 TIMES MORE DISTANCE TO STOP. THE VEHICLE WAS TAKEN TO A FORD SERVICE CENTER FOR REPAIRS. THE CORRECTION COMPLETED INCLUDED: TEST DRIVE FOUND BRAKE PEDAL IS LOW DUE TO AIR IN THE SYSTEM CHECK FOR LEAKS FOUND MASTER CYLINDER IS LEAKING ON THE INSIDE REPLACED MASTER CYLINDER BLEED BRAKE SYSTEM PERFORM ABS SYSTEM BLEED AND RETEST. THEN AGAIN ON 02/14/2012 THE ISSUE REAPPEARED WITHOUT WARNING. TOOK VEHICLE BACK TO FORD SERVICE CENTER AND THE FOLLOWING CORRECTIONS WERE COMPLETED. TEST DRIVE CANNOT DUPLICATE CUSTOMERS CONCERNS AT THIS TIME. (SERVICE CENTER ADVISED ME THAT THEY BLEED THE BRAKE BUT DIDNT LIST IT OUT ON THE REPORT. ON 04/11/12 AGAIN HAD THE SAME ISSUE COME EXPECTANTLY. TOOK THE VEHICLE TO A FORD SERVICE CENTER AND THE FOLLOWING CORRECTIONS WERE MADE. FOUND BRAKE PEDAL GOES TO THE FLOOR AND CAR DOES NOT STOP VERY WELL. FOUND ABS VALVE IS STUCK OPEN R&R ABS MODULE REPLACE HCU BLEED BRAKE SYSTEM PERFORM ABS SYSTEM BLEED BLEED BRAKE SYSTEM AGAIN AND RETEST.	Y	Y	N	Y	Y	Y	N	IVDQ	N
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PURCH_D T	ORIG_OW NER_YN	ANTI_BRA KES_YN	CRUISE_C ONT_YN	NUM_CYL S	DRIVE_TR AIN	FUEL_SYS	FUEL_TYP E	TRANS_TY PE	VEH_SPEE D	DOT	TIRE_SIZE	LOC_OF_T IRE	TIRE_FAIL _TYPE	ORIG_EQ UIP_YN	MANUF_D T	SEAT_TYP E	RESTRAIN T_TYPE	DEALER_N AME	DEALER_T EL	DEALER_C ITY	DEALER_S TATE	DEALER_ZI P	PROD_TYP E	REPAIRED _YN	MEDICAL_ ATTN	VEHICLES_ TOWED_Y N
N	N	N																					V		N	N
N	N	N							203														V		N	N
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N	N	N							5														V		N	N
N	N	N							15														V		N	N
N	N	N							65														V		N	N
N	N	N							35														V		N	N
N	N	N							45														V		N	N
N	N	N							45														V		N	N

N	N	N	15	V	N	N
N	N	Y	15	V	N	N
N	N	N	40	V	N	N
N	N	N	65	V	N	N
N	N	N	65	V	N	N
N	N	N	45	V	N	N
N	N	N	35	V	N	N
N	N	N	35	V	N	N

N	N	N	35	V	N	N
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N	N	Y	30	V	N	N
N	N	N	65	V	N	N
N	N	N	30	V	N	N
N	N	N	20	V	N	N
N	N	N	30	V	N	N
N	N	N	50	V	N	N
N	N	N	30	V	N	N
N	N	N	35	V	N	N

N N N

20

V N N

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20

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40

V N N

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V N N

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40

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10

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N	N	N	6 FWD	FI	GS	25		V	N	N	
N	N	N				20		V	N	N	
N	N	N				5		V	N		
N	N	N				15		V	N		
N	N	N	6 FWD			20		V	N	N	
N	N	N				25		V	N	N	
N	Y	N	FWD	FI	GS		TERRY'S AU 714-526-46 FULLERTON CA	92832	V	N	
N	N	N	6		GS	30		V	N		
N	N	N				40		V	N	N	
N	N	N						V	N	N	

N	N	N		20	V	N	
N	N	N		35	V	N	
N	N	N	4 FWD	40	V	N	N
N	N	N	6 FWD	45	V	N	N
N	N	N	6 FWD	35	V	N	
N	N	N	6 FWD	20	V	N	
N	N	N	4 FWD	45	V	N	



N	N	N	6 FWD		30		V	N
N	N	N			25		V	N
N	N	N	6	GS	25		V	N
N	N	N	6	GS	30		V	N
N	N	N	6	GS			V	N
N	N	N	4	GS			V	N
N	N	N	6	GS	10		V	N
N	N	N	6	GS	20		V	N
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N	N	N	6	GS	40		V	
N	N	N			40		V	

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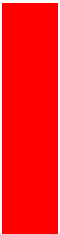
N

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4 FWD

GS

V



VIN: 3LNHM26T87R
Location: Dexter, MI
MY 2007
Build date: 24-May-07
ABS level: 6E5Z-2C215-AA
7E5Z-2C219-B

Concern:)AL FEEL IS SPONGY AND THE PEDAL TRAVEL IS EXCESSIVE (3-4") BEFORE THE BRAKES
OW THE VEHICLE DOWN. BRAKES WERE FULLY BLED TO ENSURE OLD FLUID WITH TOO MUCH MOISTURE IN IT WASN'T THE
HIS ACTION DIDN'T FIX THE PROBLEM. JUST HAD A FORD DEALER REPLACE THE MASTER CYLINDER--THAT DID NOT CORRECT
AFTER CONDUCTING A WEB SEARCH AND TALKING WITH THE DEALER MORE, APPARENTLY THE PROBLEM IS A VALVE STUCK IN
POSITION ON THE ABS SYSTEM'S HYDRAULIC CONTROL UNIT. THIS APPEARS TO BE A BIT OF A COMMON PROBLEM WITH THE
ND MILAN VEHICLES OVER NUMEROUS YEARS. THERE ALSO APPEARS TO BE AN UPDATED PART NUMBER FOR THE HYDRAULIC
IIT. THIS CONDITION IS A SAFETY HAZARD AS THE BRAKES DO NOT PROPERLY SLOW THE VEHICLE DOWN WHEN THE BRAKES
ARE APPLIED.

Part name	Part number	qty
ECU	7E5Z-2C219-B	1
HCU	6E5Z-2C215-AA	1
Front Rotor asy	6E5Z-1125-AA ,	1
Front Brake Caliper asy RH	6E5Z-2B120-C	1
Front Brake Caliper asy LH	6E5Z-2B121-C	1
Rear Brake Caliper asy RH	6E5Z-2552-C	1
Rear Brake Caliper asy LH	6E5Z-2553-C	1
Rear Rotor asy	6E5Z-2C026-AA	1
brakelines from abs	7H6Z-2C360-A	1
brake line clip	6E5Z-2L198-A	1
brakelines	7E5Z-2263-A	1
m/c	6E5Z-2140-BA	1
booster	6E5Z-2005-E	1
Front brake pad	6E5Z-2001-B	2
Rear brake kit	6E5Z-2200-C	2
manifold - vac supply	7H6Z-9C490-D	1

VIN: 3FAHP08179R [REDACTED]
Location: Chicago, IL
MY 2009
Build date: 14-Aug-08
ABS level: 9E5Z-2C215-A
7E5Z-2C219-B

Concern: LIKE SO MANY OTHERS, I EXPERIENCE A LOW/SOFT BRAKE PEDAL. BRAKES HAVE BEEN REPLACED, LINES BLED, LEAKS CHECK
PROBLEM IS CLEARLY THE MALFUNCTIONING ABS HYDRAULIC MODULE, DESCRIBED IN THIS YOUTUBE VIDEO.

[REDACTED]

Additional comments: THIS IS A SAFETY ISSUE FOR WHICH CAR OWNERS SHOULD NOT BE HELD LIABLE. A RECALL SHOULD BE ORDERED.
I removed the fuse for the ABS to disable ABS. If I put the fuse back in then the problem will reoccur.
I watch a video on youtube and they told me how to disable the abs.

ED FOR. THE

Task

Review complaints

Any common trends in complaint vehicles

Any known issues in MOP with high amount of complaints

Identify key vehicles

Interview customer

Visit dealer

Add datalogger?

ride with customer?

collect data

Next steps:

Remove parts or buy back vehicle to investigate further

Reproduce issue in another location

identify root cause

Is this a safety issue?

Was the vehicle properly maintained?

See questions:

VIN: 3LNHM26T87R [REDACTED]
 Location: Dexter, MI
 MY 2007
 Build date: 24-May-07
 ABS level: 6E5Z-2C215-AA
 7E5Z-2C219-B

Concern: BRAKE PEDAL FEEL IS SPONGY AND THE PEDAL TRAVEL IS EXCESSIVE (3-4") BEFORE THE BRAKES SLOW THE VEHICLE DOWN. BRAKES WERE FULLY BLED TO ENSURE OLD FLUID WITH TOO MUCH MOISTURE IN IT WASN'T THE CAUSE. THIS ACTION DIDN'T FIX THE PROBLEM. JUST HAD A FORD DEALER REPLACE THE MASTER CYLINDER--THAT DID NOT CORRECT THE PROBLEM. AFTER CONDUCTING A WEB SEARCH AND TALKING WITH THE DEALER MORE, APPARENTLY THE PROBLEM IS A VALVE STUCK IN AN UNDESIRABLE POSITION ON THE ABS SYSTEM'S HYDRAULIC CONTROL UNIT. THIS APPEARS TO BE A BIT OF A COMMON PROBLEM WITH THE FORD MILAN VEHICLES OVER NUMEROUS YEARS. THERE ALSO APPEARS TO BE AN UPDATED PART NUMBER FOR THE HYDRAULIC CONTROL UNIT. THIS CONDITION IS A SAFETY HAZARD AS THE BRAKES DO NOT PROPERLY SLOW THE VEHICLE DOWN WHEN THE BRAKES ARE APPLIED.

Part name	Part number	qty
ECU	7E5Z-2C219-B	1
HCU	6E5Z-2C215-AA	1
Front Rotor asy	6E5Z-1125-AA ,	2
Front Brake Caliper asy RH	6E5Z-2B120-C	1
Front Brake Caliper asy LH	6E5Z-2B121-C	1
Rear Brake Caliper asy RH	6E5Z-2552-C	1
Rear Brake Caliper asy LH	6E5Z-2553-C	1
Rear Rotor asy	6E5Z-2C026-AA	2
brakelines from abs	7H6Z-2C360-A	1
brake line clip	6E5Z-2L198-A	1
brakelines	7E5Z-2263-A	1
m/c	6E5Z-2140-BA	1
booster	6E5Z-2005-E	1
Front brake pad	6E5Z-2001-B	2
Rear brake kit	6E5Z-2200-C	2
manifold - vac supply	7H6Z-9C490-D	1

VIN: 3FAHP08179R [REDACTED]
Location: Chicago, IL
MY 2009
Build date: 14-Aug-08
ABS level: 6E5Z-2C215-A
7E5Z-2C219-B
booster asy 6E5Z-2005-E
MC AE5Z-2140-A

Concern: BRAKE PEDAL. BRAKES HAVE BEEN REPLACED, LINES BLED, LEAKS CHECKED FOR. THE
IS CLEARLY THE MALFUNCTIONING ABS HYDRAULIC MODULE, DESCRIBED IN THIS YOUTUBE VIDEO.

[REDACTED]

FETY ISSUE FOR WHICH CAR OWNERS SHOULD NOT BE HELD LIABLE. A RECALL SHOULD BE ORDERED.

Ad it onal comments: disable ABS. If I put the fuse back in then the problem will reoccur.

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Task

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Reproduce issue in another location

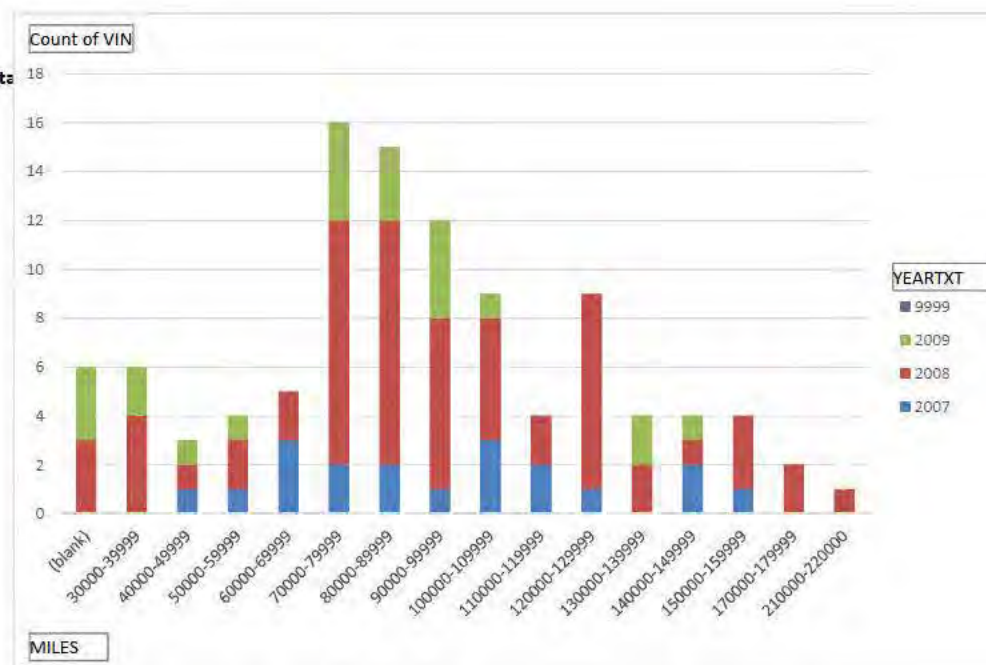
identify root cause

Is this a safety issue?

Was the vehicle properly maintained?

See questions:

Count of VIN	Column Labels			
Row Labels	2007	2008	2009	Grand Total
(blank)		3	3	6
30000-39999		4	2	6
40000-49999	1	1	1	3
50000-59999	1	2	1	4
60000-69999	3	2		5
70000-79999	2	10	4	16
80000-89999	2	10	3	15
90000-99999	1	7	4	12
100000-109999	3	5	1	9
110000-119999	2	2		4
120000-129999	1	8		9
130000-139999		2	2	4
140000-149999	2	1	1	4
150000-159999	1	3		4
170000-179999		2		2
210000-220000		1		1
Grand Total	19	63	22	##



Target vehicle
MY 2008
Mileage 79-110K
State Michigan/TX

YEARTXT (All)

Count of VIN	Column Labels																															
Row Labels	AL	AZ	CA	CT	FL	GA	ID	IL	IN	KS	KY	MA	MI	MN	MO	NC	NE	NJ	NM	NY	OH	OR	PA	SC	SD	TN	TX	VA	WA	WI	Grand Total	
(blank)				1			1						3								1										6	
30000-39999								1		1											1		3								6	
40000-49999																				2			1								3	
50000-59999												1									1	1	1								4	
60000-69999						1						1		1		1				1											5	
70000-79999			1	1			1	3	1	1	1		3										2					1	1		16	
80000-89999																1	1	1	3		1			1				4		2	1	15
90000-99999			1		1			1	1			1	1				1			1	1							3			12	
100000-109999			1		1								2					1				1				1	1	1			9	
110000-119999						1		1																						2	4	
120000-129999								1				1					3			1		1					2				9	
130000-139999									1				1									1								1	4	
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150000-159999					1						1													1				1			4	
170000-179999																1												1			2	
210000-220000													1																		1	
Grand Total		1	4	1	3	3	1	7	3	2	2	4	12	1	2	6	2	3	2	6	6	1	8	2	1	3	11	4	2	1	104	

ID	CMPLID	ODINO	MFR_NA ME	MAKETXT	MODELTX T	YEARTXT	CRASH	FAILDATE	FIRE	INJURED	DEATHS	COMPDES C	CITY	STATE	VIN	DATEA	LDATE	MILES	OCCUREN CES	CDESCR	"Goes to Floor" Fails to Respond	M/Cyl Replaced?	After ABS or "bump" Event?	Condition repeat after repair?	Replace MCU/ABS?	Pedal Returns to Normal?	Cost? Or Need for Recall?	CMPL_TYP E	POLICE_R PT_YN		
1317988	1317988	10907093	Ford Motor	MERCURY	MILAN	2008 N		20160913	N			SERVICE BR WATERFORMI			3MEHM07Z48	20160916	20160916	70000		BRAKES GO OUT AFTER ABS INCIDENT 3 TIMES IN ONE YEAR. 1ST TIME/ ICY CONDITIONS TRAVELING AT 16 MPH APPROACHING RED LIGHT, ABS ENGAGED, BRAKE PEDAL LOST PRESSURE AND STAYED TO THE FLOOR FOR 3 HOURS BEFORE RETURNING TO NORMAL. LAST MONTH, DRY CONDITIONS ON MAIN CITY ROAD, 60 MPH POSTED SPEED, HAD TO SLAM ON BRAKES TO AVOID COLLISION. ABS ENGAGED, LOST ALL BRAKING ABILITY BECAUSE OF NO BRAKE PRESSURE. ONCE AGAIN, BRAKES STAYED OUT FOR HOURS, UNTIL MINIMAL PRESSURE RETURNED. REPLACED ALL PADS AND ROTORS, FLUID, AS WELL AS MASTER CYLINDER. 3 WEEKS LATER, DRY PAVEMENT, MD TURN (20 MPH) LIGHTLY APPLIED BRAKE. ABS ENGAGED AND LOST ALL BRAKE PRESSURE AGAIN. HAS BEEN 3 DAYS AND BRAKE PRESSURE HAS STILL NOT RETURNED. AFTER MUCH RESEARCH THIS IS A COMMON AND REOCCURRING PROBLEM FOR THIS VEHICLE AND ALSO THE FOR FUSION MODEL. AFTER SPENDING A LOT OF MONEY FOR REPAIRS AND REPLACEMENTS, TESTS, THE PROBLEM PERSISTS AND RETURNS. I DO NOT FEEL SAFE IN THIS VEHICLE WITH THIS ISSUE!!! MY SON AND I HAVE BEEN PUT IN SEVERE DANGER THREE TIMES NOW DUE TO A MALFUNCTIONING ABS/BRAKE SYSTEM!!!	Y	Y	Y	Y	-	-	N		I VOQ	N	
1314810	1314810	10903875	Ford Motor	MERCURY	MILAN	2008 N		20160906	N			SERVICE BR LANDEN BEIPA			3MEHM07198	20160906	20160906	73600		TWICE IN THE LAST MONTH MY WIFE OR I HAVE EXPERIENCED THE SAME PROBLEM WITH THE BRAKES. THE PROBLEM IS INTERMITTENT. TWICE WHEN APPROACHING A STOP SIGN AT SPEEDS BETWEEN 20 AND 30 MPH AND WHILE BRAKING AND HITTING A BUMPY ROAD SECTION (HEAT CAUSING ASPHALT TO FORM BUMPS AT INTERSECTIONS) THE BRAKE PEDAL WENT TOO THE FLOOR AND BECAME QUITE UNRESPONSIVE. WE LIVE IN A RURAL AREA. IN MY WIFE'S CASE SHE EVENTUALLY STOPPED 3 OR 4 FEET PAST THE ENTRANCE TO THE INTERSECTION. FORTUNATELY NEITHER TIME DID WE HAVE AN ACCIDENT. THE FIRST TIME I TOOK IT TO MY MECHANIC. WHO PULLED ALL 4 WHEELS AND FOUND THE BRAKES OPERATED PROPERLY WITH NO SIGNS OF OVERHEATING OF THE BRAKES DISKS, PADS OR CALIPERS. IN MY CASE THE BRAKE ONLY ACTUATED, AND WAS SOFT, WELL BELOW THE NORMAL BRAKE POSITION. I PUMPED THE BRAKE 3 OR 4 TIMES TO GET THE BRAKE BACK TO ITS NORMAL BRAKING HEIGHT. THE FLUID LEVEL IN THE BRAKE RESEVOIR WAS BETWEEN MIN AND MAX. WITHIN TWO WEEKS THE SAME THING HAPPENED TO MY WIFE. I CHECKED THE BRAKE FLUID, AND IT WAS NORMAL. MY MECHANIC HAD NO IDEA WHAT WAS AMISS. I GOOGLED "BRAKE PEDAL SOMETIMES GOES TO FLOOR 2008 MERCURY MILANS" AND FOUND A NUMBER OF SIMILAR EXPERIENCES BY OTHER. I CALLED MY FORD DEALER AND HE LOOKED UP ANY RECOMMENDATIONS BY FORD AND FOUND NONE. THE THREADS ON THE VARIOUS FORUM POINT TO A PROBLEM WITH THE ABS SYSTEM. FORD DOES NOT SEEM TO ACKNOWLEDGE THE PROBLEM YET THERE SEEM TO BE NUMEROUS INSTANCES TL* THE CONTACT OWNS A 2008 MERCURY MILAN. WHILE DRIVING AT AN UNKNOWN SPEED OVER A BUMP, THE BRAKE PEDAL HAD TO BE ENGAGED WITH FORCE TO STOP THE VEHICLE. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION AND THE TECHNICIAN ADVISED THAT THE ABS PUMP NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 54 000.	Y	-	Y	-	-	-	N	N		I VOQ	N
1312951	1312951	10899417	Ford Motor	MERCURY	MILAN	2008 N		20160529	N			SERVICE BR DEER PARK NY				20160830	20160830	54000		WHILE DRIVING ABOUT 5MPH OVER A SPEED BUMP IN MY APARTMENT COMPLEX AND APPLYING PRESSURE TO MY BRAKES, I FELT A SLIGHT POP FEELING AND THE BRAKE PEDAL SUDDENLY LOST BRAKE PRESSURE. I THEN HAD TO APPLY GREATER PRESSURE TO THE BRAKE PEDAL TO GET THE CAR TO COME TO A COMPLETE STOP. I PROCEEDED TO THE STOP SIGN AND AGAIN APPLIED PRESSURE TO THE BRAKE PEDAL. YET THE PROBLEM HAD NOT CORRECTED ITSELF. I WAS CONCERNED THE BRAKE FLUID LEVEL MUST BE LOW, SO I RETURNED HOME WHERE I HAD JUST LEFT. UPON LOOKING AT THE BRAKE FLUID LEVEL, I NOTICE THAT THAT THE TANK IS FULL. I HAVE NO LEAKS. I STARTED THE CAR BACK UP AND PUMPED THE BRAKE A FEW TIMES. YET THE BRAKE PEDAL CONTINUES TO GO TO THE FLOOR OF MY CAR. I AM NOW CONCERNED TO DRIVE THE VEHICLE BECAUSE WHILE THE BRAKES STILL WORK, THE CAR TAKES FAR TOO LONG TO COME TO A COMPLETE STOP. IF I DRIVE IT TO THE DEALERSHIP TO BE REPAIRED, APPROXIMATELY 17 MILES. THERE'S CONSIDERABLE REASON TO BE CONCERNED THAT I COULD FAIL TO STOP IN TIME IF I NEED TO STOP SUDDENLY. BRAKE PEDAL WENT TO FLOOR RANDOMLY CAUSING CAR TO NOT STOP ACCURATELY. TOOK IT TO SHOP FOUND VALVE STICKING IN ABS MODULE	Y	-	Y	-	-	-	N	N		E VOQ	N
1304814	1304814	10892944	Ford Motor	FORD	FUSION	2008 N		20160803	N			SERVICE BR KNOXVILLE TN			3FAHP07Z78R	20160803	20160803	129000		TL* THE CONTACT OWNS A 2008 FORD FUSION. WHILE DRIVING APPROXIMATELY 65 MPH THE BRAKES FAILED TO ENGAGE AND THERE WERE NO WARNING LIGHTS ILLUMINATED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE HYDRAULIC CONTROL UNIT FAILED AND NEEDED TO BE REPLACED. THE CONTACT STATED THAT THE MECHANIC ADVISED HER NOT TO DRIVE THE VEHICLE DUE TO THE BRAKES BEING INOPERABLE. THE MANUFACTURER WAS NOT NOTIFIED AND NO REPAIRS WERE MADE. THE FAILURE MILEAGE WAS 159 000.	Y	-	-	-	-	-	N	N		I VOQ	N
1301923	1301923	10888626	Ford Motor	FORD	FUSION	2008 N		20160720	N			SERVICE BR CANAL WIN OH			3FAHP07Z68	20160726	20160726	108000		TL* THE CONTACT OWNS A 2008 FORD FUSION. WHILE DRIVING APPROXIMATELY 65 MPH THE BRAKES FAILED TO ENGAGE AND THERE WERE NO WARNING LIGHTS ILLUMINATED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE HYDRAULIC CONTROL UNIT FAILED AND NEEDED TO BE REPLACED. THE CONTACT STATED THAT THE MECHANIC ADVISED HER NOT TO DRIVE THE VEHICLE DUE TO THE BRAKES BEING INOPERABLE. THE MANUFACTURER WAS NOT NOTIFIED AND NO REPAIRS WERE MADE. THE FAILURE MILEAGE WAS 159 000.	Y	-	-	-	-	-	N	N		I VOQ	N
1293842	1293842	10881298	Ford Motor	FORD	FUSION	2008 N		20160622	N			SERVICE BR FOUNTAIN SC			3FAHP08158	20160628	20160628	159000		I HIT A SLICK SPOT ON THE ROAD AND THE ANTILOCK BRAKES ENGAGED. ONCE THEY ENGAGED THE PEDAL WENT TO THE FLOOR AND I HAD TO USE THE EMERGENCY BRAKE TO STOP THE VEHICLE. ONCE I GOT THE CAR TO STOP I PUMPED BRAKES UP AND THEY SEEMED FINE UNTIL I GOT TO THE NEXT STOP SIGN. ALTHOUGH THE ABS DIDN'T ENGAGE I STILL HAD NO BRAKES AND HAD TO USE THE EMERGENCY BRAKE TO STOP. I PUMPED AGAIN AND GOT BRAKES BACK BUT THEY WERE SPONGY. THIS MORNING I REMOVED THE ABS FUSE AND THE BRAKES WERE FINE.	Y	-	Y	-	-	Y	N		I VOQ	N	
1292610	1292610	10876335	Ford Motor	FORD	FUSION	2008 N		20160623	N			SERVICE BR INDEPENDEN KY			3FAHP06Z88	20160624	20160624	158200		WHY ISN'T THERE A RECALL ON THE BRAKES AND TRANSMISSION? OUR BRAKE PEDAL WENT ALL THE WAY DOWN TO THE FLOOR ON A FEW OCCASIONS. THEN IT SEEMED FINE. AND IT WOULD HAPPEN AGAIN. THERE HAVE BEEN NUMEROUS COMPLAINTS ON THIS ISSUE. WE HAD TO PAY \$2,700 TO HAVE FORD FIX IT. AND THE TRANSMISSION JUMPS WHEN YOU STEP ON THE GAS THE CAR LURCHES AND THIS IS GOING TO COST A LOT OF MONEY THAT WE DON'T HAVE.	Y	-	-	-	Y	-	Y		I VOQ	N	
1291888	1291888	10875760	Ford Motor	FORD	FUSION	2008 N		20151002	N			SERVICE BR GARNER NC			3FAHP06Z38R	20160622	20160622	128000		WHY ISN'T THERE A RECALL ON THE BRAKES AND TRANSMISSION? OUR BRAKE PEDAL WENT ALL THE WAY DOWN TO THE FLOOR ON A FEW OCCASIONS. THEN IT SEEMED FINE. AND IT WOULD HAPPEN AGAIN. THERE HAVE BEEN NUMEROUS COMPLAINTS ON THIS ISSUE. WE HAD TO PAY \$2,700 TO HAVE FORD FIX IT. AND THE TRANSMISSION JUMPS WHEN YOU STEP ON THE GAS THE CAR LURCHES AND THIS IS GOING TO COST A LOT OF MONEY THAT WE DON'T HAVE.	Y	-	-	-	Y	-	Y		I VOQ	N	

1268827	1288827	10873431	Ford Motor	FORD	FUSION	2008	N	20140305	N	AIR BAGS	JENISON	MI	3FAHP07108R	20160609	20160609	90000	AS NUMEROUS OTHERS HAVE COMPLAINED MY VEHICLE SUFFERS FROM THE FAULTY HCU CAUSING THE BRAKE PEDAL TO GO TO THE FLOOR DURING CERTAIN ABS EVENTS AS WELL AS A MUSHY PEDAL AT ALL OTHER TIMES. FORD NEEDS TO ACKNOWLEDGE AND FIX THIS ISSUE.	Y	-	Y	-	-	-	N	IVOQ	N
1284531	1284531	10870186	Ford Motor	MERCURY	MILAN	2008	N	20160520	N	SERVICE BR	EVANSVILLE	IN	3MEHRM08158	20160521	20160521	130000	RECENTLY IF THE A BUMP IN THE ROAD IS HIT WHILE BRAKING THE BRAKES WILL "GO OUT" AND MUST BE PUSHED TO THE FLOOR BEFORE THE CAR WILL STOP. THIS GREATLY INCREASES STOPPING DISTANCE AND POSES SIGNIFICANT SAFETY CONCERNS. AFTER THIS OCCURS THE BRAKES RETURN TO NORMAL AFTER BEING "PUMPED UP". THIS HAS OCCURRED 6-7 TIMES OVER THE PAST FEW MONTHS AND IS BECOMING MUCH MORE FREQUENT. I READ VERY SIMILAR ACCOUNTS IN THE COMPLAINTS SECTION BUT I DO NOT SEE WHERE AN INVESTIGATION HAS BEEN OPENED REGARDING THIS. IT APPEARS THAT MULTIPLE PEOPLE HAVE HAD THEIR MASTER CYLINDERS REPLACED WITHOUT RESOLUTION OF THE PROBLEM. THE CONSENSUS SEEMS TO BE A MALFUNCTION OF THE ABS WHICH IS A VERY COSTLY REPAIR.	Y	-	Y	-	-	Y	Y	IVOQ	N
1283227	1283227	10865169	Ford Motor	MERCURY	MILAN	2008	N	20160515	N	SERVICE BR	GARLAND	TX	3MEHRM082K8	20160516	20160516	80000	IN OCT. 2015 I HAD TO SLAM ON BRAKES FOR EMERGENCY STOP. AFTER CONTINUING ON THE NEXT TIME I APPLIED BRAKES THE PEDAL WENT TO FLOOR. I PUMPED PEDAL TILL I HAD BRAKES BUT NEXT TIME PEDAL WENT BACK TO FLOOR. AFTER GETTING TO MY STOP I SHUT ENGINE OFF AND CAR SIT FOR APPROX. 20 MINUTES. RESTARTED AND BRAKES WORKED NORMALLY TILL MAY 15 2016. CAR WAS DRIVEN ON FREEWAY TILL I EXITED. PEDAL THEN WENT ALMOST TO FLOOR. NOT SLOWING. I QUICKLY HAD TO PUMP PEDAL TO STOP CAR. DROVE TO CLOSEST FORD DEALER AND EXPLAINED MY DELIMA. BRAKE FLUID LEVEL WAS CHECKED AND FOUND NORMAL. SERVICE DEPT. WAS CLOSED SO I RESTARTED CAR AND BRAKE PEDAL OPERATELY NORMALLY. CAR HAS 83000 MILES. NO DOUBT THIS WILL HAPPEN AGAIN. NO CLUE WHY ???	Y	-	Y	-	-	Y	N	IVOQ	N
1280444	1280444	10863054	Ford Motor	FORD	FUSION	2008	N	20160330	N	SERVICE BR	EL PASO	TX	3FAHP07118	20160504	20160504	150000	2008 FORD FUSION FAULTY BRAKES "HYDRAULIC CONTROL UNIT". (SEE LINKS BELOW) MY WIFE AND CHILD WHERE ON THE HIGHWAY WHEN SHE SWITCHED LANES AND ATTEMPTED TO USE HER BRAKES AT THE SAME TIME. LIKE OUT OF A HORROR FILM HER BRAKES DID NOT WORK AND PEDAL WENT DOWN ALL THE WAY TO THE FLOOR. BRAKES WENT SUPER SOFT AND THE VEHICLES EMERGENCY BRAKE NEEDED TO BE USED TO AVOID A COLLISION. AFTER DOING RESEARCH I AM NOT SURE WHY THIS HAS NOT BEEN A RECALL YET. I FOUND COUNTLESS PEOPLE WITH THE SAME COMPLAINT REPORTING FAULTY BRAKES AND DEALER REPORTED A FAULTY HYDRAULIC CONTROL MODULE (PLEASE SEE LINKS BELOW). WITH A COST OF UP TO \$1000. THIS IS UNACCEPTABLE PLEASE LOOK INTO THIS ISSUE. * HTTP://WWW.CARCOMPLAINTS.COM/FORD/FUSION/2008/BRAKES/ * HTTP://WWW.ARFC.ORG/COMPLAINTS/2008/FORD/FUSION/SERVICE_BRAKES_HYDRAULIC/PROBLEM.ASPX * HTTP://WWW.ABOUTAUTOMOBILE.COM/COMPLAINT/2008/FORD/FUSION/HYDRAULIC_BRAKE * HTTP://NA.CARCOMPLAINTS.COM/FORD/FUSION/2008/BRAKES/SERVICE_BRAKES.SHTML * HTTP://REPAIRPAL.COM/DISGUSTED-WITH-THE-BRAKES-532	Y	-	-	-	-	-	Y	IVOQ	N
1280701	1280701	10863250	Ford Motor	MERCURY	MILAN	2008	N	20150810	N	SERVICE BR	OAKDALE	MIN	3MEHRM07278	20160504	20160504	60000	THE BRAKE PEDAL NEEDS TO BE PUSHED DOWN TO THE FLOOR; IT IS NOT SAFE. WHEN TAKEN TO THE SHOP I FOUND OUT THAT IT'S AN ABS PUMP ISSUE. UPON SEARCHING ONLINE IT'S A WIDESPREAD PROBLEM WITH FUSIONS AND MILANS FROM 2006-08. THE BRAKE PEDAL MUST BE PUSHED ALL THE WAY DOWN ANY TIME THAT BRAKING IS REQUIRED. THIS IS A MAJOR SAFETY CONCERN.	Y	-	Y	-	-	-	N	IVOQ	N
1280581	1280581	10863101	Ford Motor	FORD	FUSION	2008	N	20160503	N	SERVICE BR	ARIZONA	MI	3FAHP07108R	20160504	20160504	114000	IN WINTER 2014/2015 CARS BRAKES QUIT WORKING WHILE DRIVING IN SNOW. I TOOK THE CAR TO A MECHANIC WHO COULD NOT REPUCATE THE PROBLEM. DROVE CAR FOR ABOUT A YEAR TO THIS PAST WINTER 2015/2016 WHEN DRIVING ON SNOW ATTEMPTED TO SLOW DOWN AT TRAFFIC LIGHT FOR A LEFT-HAND TURN DOING 45 MPH WHEN BREAKS QUIT WORKING AGAIN. I COULD NOT STOP AND CARS SLID THROUGH INTERSECTION. FINALLY COASTED TO A STOP ON SIDE OF ROAD. TOOK HER BACK TO MECHANIC WHO REPLACE THE MASTER CYLINDER. ON APRIL 20 2016 I PULLED INTO A CONVENIENCE STORE AND HIT A BUMP IN THE PARKING LOT BREAKS QUIT WORKING AND I ALMOST RAN INTO THE BUILDING OF THE STORE. AFTER SITTING IN PARK AND PUSHING THE BREAK AS I HAD DONE PREVIOUSLY THEY WORKED FINE AND I WAS ABLE TO DRIVE HOME. I MAY 3 2016 I PULLED INTO THAT SAME CONVENIENT STORE WITH THE SAME BUMP AND LOST MY BRAKES AGAIN. THIS TIME BUMPING THE CURB BEFORE I STOPPED. I CALLED FORD I MAY FOR 2016 AFTER DOING SOME RESEARCH ONLINE AND FINDING THAT THIS IS A COMMON PROBLEM WITH THE 2008 FORD FUSION YET THERE IS NO RECALL. FORD SAID UNFORTUNATELY THERE IS NO RECALL BUT I COULD TAKE MY CAR TO A FORD SERVICE CENTER FOR REPAIR. I FEEL THIS IS A SERIOUS SAFETY PROBLEM AND I COULD DIE OR END UP KILLING SOMEONE ELSE BECAUSE I CAN'T STOP.	Y	Y	Y	-	-	-	N	IVOQ	N
1279207	1279207	10862114	Ford Motor	FORD	FUSION	2008	N	20160424	N	SERVICE BR	HOUSTON	TX	3FAHP07218R	20160428	20160428	84000	THE PROBLEM INITIALLY BEGAN BECAUSE I HAD TO BRAKE HARD TO AVOID AN ACCIDENT ON THE FREEWAY AND THE BRAKES FAILED. AFTER RESTARTING THE VEHICLE THE BRAKES WENT BACK TO NORMAL. A WEEK LATER AS I WAS DRIVING DOWN A STREET I BRAKED NORMALLY TO PULL INTO A BUSINESS PARKING LOT AND THE BRAKES FAILED ALMOST COMPLETELY. THE PEDAL WENT DOWN TO THE FLOOR AND WOULD NOT STOP THE VEHICLE IN A SAFE DISTANCE. ALSO THEY HAD A SPONGY FEEL. THEY WOULD NOT PROPERLY GRIP UNTIL I TURNED THE CAR OFF AND THEN ON AGAIN. HAD THERE BEEN ANOTHER VEHICLE IN FRONT OF ME I WOULD HAVE HIT THEM. OR IF THIS HAPPENED ON A LOCAL FREEWAY HERE IN HOUSTON TX IT COULD BE POTENTIALLY FATAL. AFTER RESEARCHING THE PROBLEM I LEARNED THAT MANY OTHER INDIVIDUALS HAVE HAD THE SAME EXACT ISSUE. THE PROBLEM APPEARS TO BE A FAULTY ABS MODULATOR.	Y	-	Y	-	-	Y	N	IVOQ	N

1275980	1275980	10855118 Ford MotorFORD	FUSION	2008 N	20160413 N	SERVICE BR ANTOIX TX	3FAHP08178R	20160418	20160418	95000	THE PROBLEM INITIALLY (WAS) (RECALLED) HAD TO BRAKE HARD TO AVOID AN ACCIDENT ON THE FREEWAY AND THE BRAKES FAILED. AFTER RESETTING THE VEHICLE THE BRAKES WENT BACK TO NORMAL. A WEEK LATER AS I WAS DRIVING DOWN A STREET I BRAKED NORMALLY TO PULL IN TO A BUSINESS PARKING LOT AND THE BRAKES FAILED ALMOST COMPLETELY. THE PEDAL WENT DOWN TO THE FLOOR AND WOULD NOT STOP THE VEHICLE IN A SAFE DISTANCE. ALSO, THEY FUD A SPONGY FEEL. THEY WOULD NOT BRIDGELY STOP UNTIL I TURNED THE CAR OFF AND THEN ON AGAIN. HAD THERE BEEN ANOTHER VEHICLE IN FRONT OF ME I WOULD HAVE DIED YEARS. OR IF THIS HAPPENED ON A LOCAL FREEWAY HERE IN HOUSTON TEXAS IT COULD BE POTENTIALLY FATAL. AFTER RESEARCHING THE PROBLEM I LEARNED THAT MANY OTHER INDIVIDUALS HAVE HAD THE SAME EXACT ISSUE. THE PROBLEM APPEARS TO BE A SAFETY AND PRODUCTION	Y	-	-	-	-	-	Y	N		
1276525	1276525	10860086 Ford MotorFORD	FUSION	2008 N	20160413 N	SERVICE BR SAN ANTOIX TX	3FAHP08178R	20160418	20160418	95000	ON THREE OCCASIONS UPON SUDDENLY BRAKING, BRAKE PEDAL FAILED. TOOK IT TO FORD ONCE AND THEY COULDN'T TELL ME WHAT WAS WRONG. FORD DEALER SAID "MUST'VE BEEN A FREAK ACCIDENT." I IGNORED THE SECOND TIME BRAKE PEDAL WENT TO THE FLOOR AS PRESSURE BUILT UP SOON AFTER BUT THE THIRD TIME TOOK IT BACK TO FORD DEALER. THEY QUICKLY SAID IT WAS THE MASTER CYLINDER. I DIDN'T ACCEPT THE DIAGNOSES. DID SOME RESEARCH AND FOUND ONLINE THAT THERE ARE SO MANY OTHER 2008 FUSION BRAKES ISSUES LIKE MINE! AND NO RECALL?!? RESEARCH POINTS TOWARDS THE HYDRAULIC CONTROL UNIT. THE MECHANICAL PART OF THE ABS MODULE IS BAD. AND IT'S A COMMON ISSUE! PEOPLE CAN DIE OVER THIS!! I HAVE NO ABS INDICATION SHOWING ON MY INSTRUMENT PANEL... ON ALL THREE OCCASIONS I WAS DRIVING ON LEVEL ROADS OR HIGHWAYS. HOW CAN FORD NOT FIX THIS? IS IT NOT COMMON ENOUGH JUST YET?!? MAYBE LET A FEW DIE AND HAVE THE MEDIA HAVE A FIELD DAY WITH THE DEATHS BEFORE FORD RESPONDS??? FORD HAS A RESPONSIBILITY TO ITS VEHICLES! WHERE'S THE PRIDE AND GOOD WILL FROM FORD? GOD FORBID FORD TAKE RESPONSIBILITY AND MAKE A RECALL AND PREVENT THEM FROM TAKING AWAY FROM THERE PROFITS!!! I TRIED TO STOP A LITTLE FASTER THAN NORMAL AND HAD TO PUT MY BRAKE PEDAL TO THE FLOOR. ONCE I DID THAT MY BRAKES CONTINUED TO ONLY WORK PRESSING ALL THE WAY DOW OR BY PUMPING THEM TO BUILD PRESSURE. THIS WENT ON ABOUT 24 HOURS BEFORE THEY WENT BACK TO NORMAL. THIS HAS HAPPENED A FEW TIMES IN THE SHORT MONTH I HAVE HAD THIS CAR. READING COMPLAINTS ON LINE FOR THIS SAME PROBLEM TELLS ME THERE IS NO FIX. THIS IS NOT SAFE. NOT KNOWING WHEN YOUR BRAKES AREN'T GOING TO WORK WHEN YOU NEED THEM TO. NO USERVICE OR AND LIGHTS COME ON AT ALL.	Y	-	-	-	-	-	Y	N	IVOQ	N
1275613	1275613	10855365 Ford MotorFORD	FUSION	2008 N	20160413 N	SERVICE BR BELLEVUE NE	3FAHP07248R	20160413	20160413	100000	WHILE BRAKING AND HITTING A BUMP IN THE ROAD THAT ACTIVATED THE ANTI-LOCK BRAKING SYSTEM (ABS) SYSTEM THE BRAKE PEDAL WOULD NOT ENGAGE PROPERLY AFTER THIS THE PEDAL WOULD HAVE TO BE DEPRESSED ALMOST ALL THE WAY TO THE FLOOR TO STOP. VEHICLE WAS INSPECTED AND DETERMINED TO HAVE A STUCK VALVE ON THE HYDRAULIC CONTROL UNIT WHICH IS AN INTEGRAL PART OF THE ABS SYSTEM. REPAIR COST WAS \$100 TO BLEED ALL NEW FLUID INTO THE SYSTEM AND \$825 TO DIAGNOSE AND REPAIR THE FAULTY ABS HYDRAULIC CONTROL UNIT. AFTER ENGAGING THE ABS ON LIGHT SNOW MY BRAKES BECAME SPONGY. COUPLE OF INCHES OF PLAY ON THE BRAKE PEDAL BEFORE IT WOULD ENGAGE.	Y	-	-	Y	-	-	-	Y	IVOQ	N
1274763	1274763	10854702 Ford MotorFORD	FUSION	2008 N	20160209 N	SERVICE BR KNOXVILLE TN	3FAHP07178	20160411	20160411	125000	I AND MANY OTHERS HAVE HAD ISSUES WITH FORD FUSION BRAKE PROBLEMS AFTER AN ABS EVENT (AS IT IS REFERRED TO). THE VEHICLE IS IN MOTION AND WHEN BRAKING AND HITTING A PATCH OF ICE FOR EXAMPLE THE ABS ACTIVATE. THE PROBLEM IS THAT THE BRAKES DO NOT RETURN TO NORMAL IMMEDIATELY BECAUSE THE ABS PUMP VALVES GET STUCK AND THE BRAKE FLUID CIRCULATES. IT TAKES TIME TO COME BACK TO NORMAL WHICH IS NOT A NORMAL THING. WE BELIEVE IT SHOULD BE A SAFETY ISSUE AND THAT THE ANTI-LOCK BRAKE PUMP/CONTROL MODULE SHOULD BE RECALLED. IF YOU WERE TO GOOGLE SEARCH FORD FUSION BRAKE PROBLEMS AND OR SOFT BRAKE PEDALS ETC (REGARDING THE FUSION) YOU WILL FIND A LOT OF INFORMATION. I AM A FORD LOVER AND LOVE MY FUSION BUT IT IS DISTURBING THAT FORD REFUSES TO RECOGNIZE THIS AS A SAFETY RECALL AFTER EMAILS AND CONTACT WITH FORD. I COPIED ONE LINK TO GIVE YOU AN IDEA OF THE PROBLEM. THIS HAS HAPPENED MULTIPLE TIMES IN THE PAST TWO YEARS. THE BRAKES SHOULD RETURN TO NORMAL INSTANTLY NOT AFTER AN INDEFINITE PERIOD OF TIME. THANK YOU. HTTPS://WWW.YOUTUBE.COM/WATCH?v=VWFLKXXZTY [REDACTED] INFORMATION REDACTED	Y	-	-	Y	-	-	-	Y	IVOQ	N
1263444	1263444	10837770 Ford MotorFORD	FUSION	2008 N	20160116 N	SERVICE BR LOWELL MA	3FAHP07248R	20160223	20160223	129000	1 PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) & 7(FR EVER SINCE I HAD TO SLAM ON THE BRAKES TO AVOID SOMEONE ELSE GETTING IN AN ACCIDENT 6 MONTHS AGO ON THE HIGHWAY THE BRAKES HAVE BEEN VERY SPONGY. I HAVE REPLACED BRAKE PADS AND TURNED THE ROTORS ALSO BLEED THE BRAKES. I CAN STILL PRESS THE PEDAL TO THE FLOOR. CAN'T SEEM TO FIND A FIX. I'M A HUGE FORD FAN BUT THIS IS JUST EMBARRASSING AND EXTREMELY DANGEROUS FOR SUCH A POPULAR CAR AND COMPANY. SACK UP AND MAKE A RECALL FOR THOSE OF US WHO ARE TRUE FORD LOVERS!	Y	-	-	Y	-	-	-	N	IVOQ	N
1263431	1263431	10837758 Ford MotorFORD	FUSION	2008 N	20160105 N	SERVICE BR LYNNWOOD IL		20160223	20160223	90000	MY BRAKES KEEP FAILING ON MY CAR. EVEN AFTER NEW BRAKES. THEY GO ALL THE WAY TO THE FLOOR AND I HAVE ALMOST BEEN IN 6 DIFFERENT ACCIDENTS ONCE HAVING TO TAKE THE SHOULDER OF THE ROAD AND DAMAGING A RIM. IT STARTED AT 14000 ISH OFF AND ON AND I ONLY HAVE 59000 ON IT NOW. AND FORD NEEDS TO TAKE CARE OF THIS. I HAVE READ SO MANY COMPLAINTS OF THE SAME. I MEAN THIS IS NOT ONLY DANGEROUS FOR ME AND MY PASSENGERS BUT FOR ANYONE IN FRONT OF ME. I WANT MY INSURANCE COMPANY TO KNOW I HAVE REPORTED THIS ISSUE. AND I ALSO HAVE PRINTED A FILE OF ALL COMPLAINTS I HAVE FOUND. THEY NOT ONLY FAIL BUT THEY GRIND.... WITH NEW ROTORS AND BRAKES AS EVERYONE ELSE IS SAYING. I CANNOT DRIVE IT IF IT RAINS OR SNOWS BECAUSE YOU JUST CANNOT STOP THE CAR. I NEARLY WAS IN A PILE UP ON THE HWIWAY AS WELL. IT IS SCAREY. I WOULD CHALLENGE THEM ON THIS. THE OTHER DAY I COULD NOT STOP AGAIN. THIS IS A PROBLEM ...SO MANY PEOPLE ARE COMPLAINING OF THE SAME THING.	Y	-	-	Y	-	-	-	N	IVOQ	N
1262179	1262179	10836833 Ford MotorFORD	FUSION	2008 N	20150909 N	SERVICE BR CYPRESS CA		20160218	20160218	90000	THE FIRST TIME THIS HAPPENED I WAS SLIDING INTO TRAFFIC DUE TO ICY CONDITIONS. AFTER HITTING THE BRAKES HARD AND ENGAGING THE ABS SYSTEM THE BRAKES BECAME SPONGEY AND WENT TO THE FLOOR. THIS HAPPENED AGAIN AFTER HAVING TO HIT THE BRAKES HARD AGAIN AND THIS TIME WE WERE ON AN INTERSTATE. MY MECHANIC HAS REPLACED THE MASTER CYLINDER BRAKES AND ADJUSTED THEM. AFTER THIS HAPPENING SEVERAL TIMES MY MECHANIC RESEARCHED IT TO FIND THE ABS MODULES ON THIS MODEL ARE FAULTY. THIS HAS HAPPENED 4 TIMES IN THE LAST YEAR. THIS IS A VERY DANGEROUS AND EXPENSIVE DEFECT ON THIS AUTOMOBILE. AFTER SEARCHING ONLINE I HAVE READ SEVERAL COMPLAINTS WITH THIS MODEL AND THE SAME DEFECT HAS BEEN NOTED.	Y	Y	Y	Y	-	-	Y	IVOQ	N	
1261824	1261824	10836561 Ford MotorFORD	FUSION	2008 N	20160216 N	SERVICE BR STEWARTS PA	3FAHP072X8R	20160216	20160216	58000		IVOQ	N								
1260382	1260382	10825433 Ford MotorFORD	FUSION	2008 N	20160208 N	SERVICE BR DECATUR IL	3FAHP07258R	20160210	20160210	120000		IVOQ	N								

1259438	1259438	10824708	Ford Motor	FORD	FUSION	2008	N	20160205	N	SERVICE BR POST FALLS ID	3FAHP07Z78R	20160207	20160207	74450	ABS ACTIVATED WHEN SLOWING FOR A RIGHT HAND TURN ON WET ROADS THEN BRAKE PEDAL WENT TO THE FLOOR AND GOT VERY SOFT. CAR WOULD NOT SLOW DOWN. HAD TO PULL OUT OF TRAFFIC LANES. ABS INDICATOR CAME ON. AFTER RESTARTING CAR BRAKES RECOVERED TO NORMAL HOWEVER ABS INDICATOR COMES ON INTERMITTENTLY. APPROACHING A STOP SIGN ON A MORNING WITH SOME ICE ON THE ROADS THE ABS ENGAGED AND THE BRAKE PEDAL WENT TO THE FLOOR. ALL SUBSEQUENT BRAKING ATTEMPTS RESULT IN THE PEDAL GOING DOWN TO THE FLOOR AND INCREASED STOPPING DISTANCE. THIS HAS HAPPENED MULTIPLE TIMES OVER THE YEARS WITH THIS CAR. DIFFERENT COMPONENTS HAVE BEEN REPLACED BUT NEVER SOLVED THE PROBLEM. IT TYPICALLY GOES AWAY ON ITS OWN EVENTUALLY. DOESN'T FEEL LIKE A SAFE SITUATION. ONCE THE ABS APPLIED BRAKE PEDAL CAN BE SMASHED TO THE FLOOR.	Y	-	Y	-	-	Y	N	IVOQ	N	
1257688	1257688	10823422	Ford Motor	FORD	FUSION	2008	N	20160201	N	SERVICE BR ARLINGTON IL	3FAHP08128R	20160201	20160201	75000	WHILE TRYING TO STOP THE CAR WHILE IN MOTION THE BRAKE PEDAL GOES DOWN ALL THE WAY TO THE FLOOR. AND IT TAKES LONGER THAN IT SHOULD TO STOP THE CAR. FOR SEVERAL SECONDS AFTER STARTING TO PRESS THE BRAKE IT SEEMS LIKE THE CAR WILL NOT STOP EVEN THOUGH THE BRAKE IS PRESSED TO THE FLOOR. I'VE ALMOST BEEN IN SEVERAL WRECKS AND HAVE ONLY AVOIDED THEM BY PRESSING MY BRAKES WELL. BEFORE I HAVE NEEDED TO THE POINT OF TRYING TO STOP AT GREEN LIGHTS JUST IN CASE I HAVE TAKEN IT TO 3 DIFFERENT FORD DEALERSHIPS TO TRY AND FIX THE BREAKS TO THE POINT WHERE THE BRAKE BOOSTER, CALIPER, AND BRAKE MODULE HAVE ALL BEEN REPLACED YET THE BRAKES STILL DO NOT WORK PROPERLY. I HOPE THAT THIS PROBLEM CAN BE RESOLVED BEFORE SOMEONE IS KILLED BECAUSE HE OR SHE WAS UNABLE TO STOP HIS OR HER CAR DUE TO THE FAULTY BREAKS.	Y	-	Y	Y	-	Y	N	IVOQ	N	
1257065	1257065	10822948	Ford Motor	FORD	FUSION	2008	N	20160123	N	SERVICE BR WAPAKONOG	3FAHP071X8R	20160128	20160128			Y	-	Y	-	-	-	N	IVOQ	N	
1256003	1256003	10822164	Ford Motor	FORD	FUSION	2008	N	20160110	N	SERVICE BR BIRMINGHAM AL		20160125	20160125	95000	IN NOVEMBER 2015 I TOOK MY 2008 FORD FUSION TO A MECHANIC BECAUSE THE BRAKE PEDAL WENT SOFT. AS I RECALL I HIT A REGULAR OLE POT HOLE AND THE BRAKES WERE NON-EXISTENT UNTIL I PUSHED THE PEDAL ALL THE WAY TO THE FLOOR. WHEN I TOOK IT TO THE MECHANIC HE SAID THERE WAS POWER STEERING IN MY MASTER CYLINDER AND THAT I NEEDED MY MASTER CYLINDER REPLACED. I ALLOWED HIM TO DO SO AND THE BRAKES WERE WORKING PROPERLY AGAIN. IN DECEMBER OF 2015 I WAS PULLING INTO TED'S HOTDOGS AND THE PEDAL WENT SOFT AGAIN. I TOOK IT BACK TO THE SAME MECHANIC AND HE NOTICED THE SOFT PEDAL. AFTER BLEEDING OUT THE BRAKES THE BRAKES RETURNED TO WORKING PROPERLY. HE SAID HE SAW NOTHING WRONG WITH IT AND CALLED IT "WEIRD." WHEN I PICKED IT UP EVERYTHING WAS WORKING FINE. JANUARY 13TH, 2016 I WAS RETURNING HOME. THERE WAS SNOW ON THE GROUND AND I WAS MAKING A LEFT TURN ONTO MY STREET. THE BRAKE PEDAL WENT SOFT AGAIN. THIS MORNING MY MOTHER TOOK IT TO WORK AND SHE WAS FORCED TO RUN A RED LIGHT AT 5:30 AM BECAUSE SHE COULD NOT STOP BECAUSE THE PEDAL WAS SOFT. EVERY TIME THE PEDAL WENT SOFT IT WAS BECAUSE I WAS MAKING A TURN. THE SPEEDS I WAS GOING AT WERE 40MPH, 35MPH AND 30MPH. AFTER FURTHER RESEARCH I HAVE LEARNED THAT IT HAS NOTHING TO DO WITH THE MASTER CYLINDER, BRAKES, ROTORS NOR CALIPERS BUT HAS TO DO WITH THE ABS AND HCU.	Y	-	Y	Y	-	Y	N	IVOQ	N	
1253471	1253471	10820307	Ford Motor	FORD	FUSION	2008	N	20160113	N	SERVICE BR WILLIAMS NY		20160114	20160114	81000	LIGHT SNOW ON ROADS WHEN I APPROACHED A STOP SIGN, APPROACHED SLOWLY AND BEGAN TO LIGHTLY APPLY THE BRAKES, FELT/HEARD ABS ENGAGE WHEN THE BRAKE PEDAL LOST ALL RESISTANCE AND WENT TO THE FLOOR. BEGAN FRANTICLY PUMPING THE BRAKES AND AFTER APPROXIMATELY 10 PUMPS THEY RETURNED. PULLED AWAY FROM INTERSECTION AND LIGHTLY APPLIED BRAKES ON A DRY AREA OF PAVEMENT; SAME RESULT AS ABOVE. ABS INDICATOR LIGHT IS NOT ON. IMMEDIATELY TOOK VEHICLE TO A REPAIR FACILITY (PUMPING MY LEG OFF EVERY TIME I HAD TO DECREASE SPEED) AND THEY FOUND NO ISSUE. STATED THE PROBLEM IS LIKELY WITH THE ABS HCU (AS THEY HAD SEEN THE SAME ISSUE OCCUR ON A LINCOLN MKS). PEDAL RESTORED TO NORMAL WHILE TRAVELING HOME FROM SHOP. **UPDATED 9/28/16 TWO DAYS AFTER I REPORTED THE ORIGINAL INCIDENT I WAS DRIVING MY MORNING COMMUTE AND BEGAN TO BRAKE AS I APPROACHED A BUSY INTERSECTION (THREE DIRECTIONS OF TRAFFIC BUT ONLY 1 DIRECTION HAS TO STOP). VERY SMALL SPOTS OF UNMELTED SNOW WERE PRESENT ON THE ROAD AND AGAIN THE BRAKE PEDAL WENT TO THE FLOOR. I ALSO WENT BEYOND MY DESIRED STOPPING POINT ON THIS OCCASION AS WELL. IN FACT THE VEHICLE ONLY STOPPED BECAUSE I WRECKED INTO THE BACK OF ANOTHER VEHICLE THAT WAS WAITING TO TURN. *SMCH	Y	-	Y	-	-	Y	N	IVOQ	N	
1252857	1252857	10819862	Ford Motor	FORD	FUSION	2008	Y	20160112	N	SERVICE BR HARRISON OH	3FAHP06ZV8	20160112	20160112	124000	HAD INSTANCE TO HIT BREAKS WHEN SLIDING ON ICE. CAR STOPPED AND ABS WAS WORKING. AFTERWORDS PEDAL DEPRESSED TO FLOOR. I COULD STOP BY PUMPING THEM BUT THOUGHT THEY HAD SUFFURED FAILURE. MECHANIC I TOOK THE CAR TO SAID HE RESET COMPUTER CODE FOUND AIR IN LINE AND THEY WORKED FINE FOR OVER A YEAR. LAST MONTH THEY DID THE SAME THING. THIS TIME OVER THE COURSE OF A COUPLE OF DAYS WHILE WERE AWAY FROM HOME WE STOPPED VERY CAREFULLY. THEY DID SEEM TO CORRECT THEMSELVES OVER THE COURSE OF TIME. RETURNED TO MECHANIC WHO WENT ONLINE TO TRY AND FIND REASON FOR PROBLEM AFTER FINDING NO OTHER PROBLEMS WITH SYSTEM BELIEVES THAT THE FAULT LIES IN THE ABS MODULE. THESE INCIDENTS ALL HAPPENED DURING EXTREME BRAKING PROCEDURES. AFTER AN ABS EVEN THE BRAKES BECOME SPONGY OR EVEN NON-EXISTANT. 2 DIFFERENT DEALERS SAY NO PROBLEMS. THIS ISSUE HAS NEARLY CAUSED SEVERAL ACCIDENTS AS THE BRAKES ARE INCONSISTENT. ON-LINE SEVERAL PEOPLE POINT TO A FAILURE OF THE HBU. I JUST NEED TO KNOW IF THIS IS IT. I CAN NOT KEEP THROWING MONEY AT THIS ISSUE. FORD NEEDS TO EITHER STEP UP AND RECALL THIS OR TELL DEALERS WHAT TO FIX.	Y	-	Y	Y	-	-	N	IVOQ	N	
1251411	1251411	10818806	Ford Motor	FORD	FUSION	2008	N	20151223	N	SERVICE BR THE DALLES OR	3FAHP01158	20160107	20160107	55000	WHILE SLOWLY DRIVING I HEARD A POP NOISE AND THEN THE BRAKE PEDAL WENT TO THE FLOOR. I HAD THE BREAKS CHECKED, ROTOR, PAD, FLUID AND HAD THEM BLED. NOTHING WRONG AND NO CHANGE. I TOOK THEM 3 DIFFERENT PLACES AND THEY COULD FIND NOTHING WRONG. IF I PUMPED THE BREAKS THE PEDAL WILL COME BACK BUT IF I HIT A POT HOLE, MINOR BUMP OR IF IT'S WET SNOW OR ICE...THEY GO OUT AGAIN AND I AM TERRIFIED OF WRECKING AND HURTING MYSELF OR SOMEONE ELSE!! I TOOK IT IN SOMEWHERE ELSE AND THEY WERE ABLE TO TELL ME IT'S THE ABS SYSTEM AND THAT IT MAY NEED A NEW ABS MODULE WHICH IS QUITE EXPENSIVE!! I AM VERY AFRAID TO DRIVE BUT I HAVE NO CHOICE; WORK AND HOME. THIS IS A HUGE SAFETY ISSUE!! I HAVE NOW SEEN THIS PROBLEM REPORTED SEVERAL TIMES AND NO RECALL? WHY IS THIS NOT TAKEN CARE OF? I WONDER HOW MANY ACCIDENTS HAVE BEEN DUE TO THIS? WHAT DOES IT TAKE TO HAVE IT RECALLED? IT IS OBVIOUSLY A DEFECTIVE ABS PROBLEM...THAT FORD IS NOT ADDRESSING.	Y	-	Y	-	-	-	Y	IVOQ	N	
1251113	1251113	10818601	Ford Motor	FORD	FUSION	2008	N	20160101	N	SERVICE BR AUSTIN TX	3FAHP07Z18R	20160107	20160107	90000		Y	-	Y	-	-	-	Y	Y	IVOQ	N
1247401	1247401	10811561	Ford Motor	FORD	FUSION	2008	N	20151002	N	SERVICE BR MISHAWA MI	3FAHP08108R	20151221	20151221	90751										IVOQ	N

PURCHASED THE 2008 MERCURY MILAN USED IN 2011. FIRST EXPERIENCE WITH ANTI LOCK BRAKES 5-6 THE FIRST TIME ON WET PAVEMENT APPROACHING LIGHT AND THE BRAKE PEDAL JIGGLED WHEN BEING PRESSED. CONCERNED THE CAR WOULD NOT STOP. BRAKE PRESSED FROM THAT INCIDENT STAYED LOW FOR SEVERAL DAYS BUT THEN RETURNED TO NORMAL POSITION WHEN PRESSED. THIS ISSUE OCCURS WHEN PRESSING BRAKE OVER POTHOLES IN WET CONDITIONS. UNFORTUNATELY THIS RECENT EPISODE HAS LASTED FOR MORE THAN 30 DAYS WHICH CAUSED ME TO TAKE CAR TO DEALER. REPAIR AND TO DO RESEARCH WHICH LED ME TO ENUMERABLE COMPLAINTS ABOUT THIS VEHICLES DEFECT. I HAVE READ POST OF THOSE WHO HAVE SPENT OVER A THOUSAND DOLLARS TO HAVE REPAIRED AND STILL EXPERIENCE THE PROBLEM. WE ARE A ONE CAR FAMILY AND I AM NOT IN A POSITION TO AFFORD THIS. THE RESULT OF THIS REPAIR ISSUE HAS CAUSED MY TRAVEL ISSUE (ABS) REGARDING THE 2008 MERCURY MILAN IS UNACCEPTABLE AND THERE NEEDS TO BE A RECALL ON THIS MATTER.

I WAS COMING TO A STOP WHILE TURNING IN A THIN PATCH OF MUD THE BRAKE PEDAL WENT NEARLY ALL THE WAY TO THE FLOOR CAUSING A DRASTIC DROP IN BRAKING CAPABILITY. APPARENTLY AFTER AN "ABS EVENT" A VALVE IN THE ABS CONTROL UNIT STICKS OPEN ROBBING THE SYSTEM OF PRESSURE. AFTER THE ABS EVENT I WAS ABLE TO RE-PRESSURIZE THE SYSTEM BY PUMPING ON THE BRAKE PEDAL SEVERAL TIMES.

WHILE DRIVING IF HITTING SPEED BUMP POT HOLE OR SOMETHING SIMILAR THE ABS WOULD KICK IN. THIS WOULD CAUSE THE BRAKE PEDAL TO BE PUSHED ALL THE WAY TO THE FLOOR BEFORE THE BRAKES WOULD ENGAGE. THE LAST TIME THIS HAPPENED WAS JUST DRIVING AND CAME UP TO THE STOP SIGN AND THE ABS ACTED AS IF IT KICKED IN AND HAD TO PUSH THE BRAKE PEDAL ALL THE WAY DOWN. NORMALLY AFTER TURNING THE CAR OFF AND BACK ON THE BRAKES WOULD GO TO NORMAL BUT HAS NOT THIS TIME. CHANGED THE BRAKE PADS FRONT AND REAR THE MASTER CYLINDER AND STILL NO IMPROVEMENT. AFTER READING THAT THERE WAS A RECALL ON OTHER YEARS FOR THE ABS FOUND THAT THE ABS IS THE PROBLEM WITH MINE AS WELL. HAVE RECENTLY READ THAT OTHER VEHICLES ARE HAVING THE SAME PROBLEM AS MINE. ABS KICKING IN FOR NO REASON AND NOT HAVING BRAKES UNTIL THE PEDAL IS COMPLETELY PRESSED TO THE FLOOR. THIS STARTED HAPPENING SINCE I HIT 80 000 MILES AND NOW HAVE 89 XXX AND IT HAS RECENTLY GOTTEN MUCH WORSE UNABLE TO DRIVE THE VEHICLE AND UNABLE TO AFFORD TO FIX IT.

I WAS DRIVING DOWN A SIDE STREET ON A MONDAY NIGHT. IT HAD SNOWED ON SATURDAY AND THERE HAD BEEN SOME THAWING AND ICING. I CAME TO A STOP SIGN AND WHEN I APPLIED THE BRAKES THE ANTI-LOCK BRAKES ENGAGED. AFTER THAT THE BRAKES LOST THEIR PRESSURE MAKING BRAKING MORE DIFFICULT. I DEFINITELY COULD NOT STOP FAST IF I NEEDED TOO MAKING IT A DANGEROUS SITUATION. THIS IS EXACTLY WHAT HAPPENED IN AUGUST OF 2015 AS WELL. I DROVE THE 1/2 MILE TO MY HOUSE AND DECIDED I WOULD TAKE IT TO A FORD DEALERSHIP THE NEXT DAY. UNFORTUNATELY ON MY WAY THERE THE BRAKES CAME AGAIN ENGAGED THEREFORE, NOT SHOWING UP ON ANY TEST. AGAIN JUST LIKE IN AUGUST. I HAVE MANY CONCERNS WITH THIS PROBLEM. I DO NOT WANT TO DRIVE THE CAR AND THEN THERE'S MY DAUGHTER WHO I WILL NOT ALLOW TO DRIVE THE CAR. I WOULD NOT WANT TO SELL THE CAR KNOWING THAT WHOEVER PURCHASED IT WOULD BE CAUGHT OFF GUARD BECAUSE THEY WOULD BE UNAWARE OF THE PROBLEMS THAT SEEM TO BE HAPPENING TO OTHERS AS WELL. BUT YET THERE IS NO RECALL! GO FIGURE THAT NOTHING WILL BE DONE UNTIL SOMEONE (A CHILD) IS KILLED DUE TO GREEN! GO TO THE FOLLOWING LINKS FOR MORE OF THE SAME COMPLAINTS: <http://www.aboutautotomobile.com & http://fordproblem.com> 2008-FORD-FUSION-SERVICE-RAKES-PROBLEMS-DEFECTS/COMPLAINT/2008/FORD-FUSION/HYDRAULIC BRAKE

TL* THE CONTACT OWNS A 2008 FORD FUSION. THE CONTACT STATED THAT THE HCU BECAME JAMMED IN THE OPEN POSITION CAUSING THE BRAKE PEDAL TO STICK TO THE FLOOR WHEN DERESSED. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE HCU WAS DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 81 000.

BRAKE PEDAL WENT ALL THE WAY TO THE FLOOR. DRIVING ON THE STREET ABOUT 25-30 MILES PER HOUR WHEN BRAKE WAS PRESSED AND IT WENT ALL THE WAY TO THE FLOOR WITH NO WARNING OR LIGHTS GOING UP. TOOK THE CAR TO THE DEALER WHERE THEY DIAGNOSED IT WITH THE NEED FOR THE MASTER CYLINDER TO BE REPLACED. CALIPERS SERVICED AND SYSTEM BLED. THAT DID NOT SOLVE THE PROBLEM AND I LEFT WITH AN UNSAFE VEHICLE AND WITH MY 2 YEAR OLD SON IN THE VEHICLE. TOOK THE CAR BACK AND AFTER 5 DAYS THEY TOLD US THAT WE NEED A NEW HYDRAULIC CONTROL UNIT. AFTER 2 WEEKS OF WAITING AND NO ANSWERS WE WERE MADE AWARE OF THE ISSUE SINCE THERE ARE OTHER CUSTOMERS COMPLAINTING ABOUT THE SAME ISSUE AND THEY HAVE THE EXACT SAME VEHICLE. A RECALL IS NEEDED FOR THIS ISSUED SINCE IT'S UNSAFE AND SOMEONE CAN GET HURT WITHOUT ANY SIGNS. MANUFACTURER IS NOT TAKING ANY RESPONSIBILITY FOR THE COST OF THE REPAIRS SINCE THERE ARE NO OPEN RECALLS OR WARRANTIES.

YESTERDAY WAS A WET RAINY DAY. I BRAKED COMING TO A STOP LIGHT BUT HIT A POTHOLE JUST AFTER TOUCHING THE BRAKE. MY BRAKE PEDAL SUDDENLY BECAME "SOFT" MEANING THAT I HAD TO DEPRESS THE PEDAL TO THE FLOOR IN ORDER TO STOP SAFELY. I'VE READ SIMILAR COMPLAINTS FROM OTHER PEOPLE.

WHEN ABS SYSTEM ENGAGES THE CAR FAILS TO RECOVER. BRAKES DO NOT RESPOND. PEDAL HITS FLOOR BEFORE STOPPING. THIS STARTED AT ABOUT 80 000 MILES. THE VEHICLE NOW HAS ABOUT 100 000 MILES AND IT HAS HAPPENED ABOUT 6 TIMES. MOST TIMES THE CAR RECOVERS ON ITS OWN WITHIN 24 HOURS (USUALLY WITHIN 2). THIS TIME IT HAS BEEN 3 DAYS. THE CAR WILL NOT RECOVER ON ITS OWN. NO CODES ARE GENERATING. NO LIGHTS ARE ON. THE CAR THINKS IT IS FUNCTIONING PROPERLY.

SOFT PEDAL. GOES ALMOST TO THE FLOOR. HYDRAULIC CONTROL UNIT HAS BEEN CHANGED. BRAKES HAVE BEEN BLEED MANUALLY AND POWER BLEED. COMMON ISSUE FORD KNOWS ABOUT INVOLVING 2007 AND 2008 FORD FUSIONS. ALREADY CALLED FORD AND COMPLAINED. VERY COSTLY FIX FOR THE CONSUMER \$950 PART. THE VEHICLE WAS IN MOTION WHEN IT OCCURRED. IT ALSO DID IT WHEN HITTING A BUMP AND THE ABS TURNED ON. THE PEDAL REMAINED SOFT. NO ABS LIGHT OR BRAKE LIGHTS ON.

1231512	1231512	10785218	Ford Motor	MERCURY MILAN	2008	N	20151020	N		SERVICE BR JAMAICA NY	3MEHWM001390	20151021	20151021	96401	1	I PURCHASED MY CAR IN 2008 USED AT 25 000 MILES. I AM EXPERIENCING TROUBLE WITH MY MASTER CYLINDER. AS I WENT OVER A POT HOLE AND PRESSED ON MY BRAKES THE BRAKE PEDAL WENT ALL THE WAY TO THE FLOOR. I TOOK MY CAR TO A MECHANIC AND HE STATED IT WAS THE MASTER CYLINDER. I HAD MY MASTER CYLINDER REPLACED AND I AM STILL HAVING HE SAME PROBLEM. AN AMBULANCE STOPPED IN FRONT OF A CAR AHEAD OF ME AND I HAD TO SLAM ON BRAKES THE PEDAL WENT ALL THE WAY TO THE FLOOR. I WENT BACK TO THE MECHANIC AND HE STATED THE MASTER CYLINDER WAS BRAND NEW. HE TOLD ME TO LOOK UP TO SEE IF THERE IS A RECALL ON THE BRAKE SYSTEM. THANK GOODNESS I HAVE NOT EXPERIENCED AN ACCIDENT YET. I WANTED TO HAVE THIS ON FILE....UPDATED 12/03/15 *BF	Y	Y	Y	Y	-	-	Y	IVOQ	N	
1225185	1225185	10779110	Ford Motor	FORD FUSION	2008	N	20151001	N		SERVICE BR ABINGDON VA	3FAHP08268R	20151001	20151001	118000		WHILE DRIVING ON A GRAVEL ROAD AT SLOW SPEED FOR ABOUT 3 MILES I CAME TO A STOP SIGN/INTERSECTION. WHEN I APPLIED THE BRAKES THERE WAS NO RESISTANCE AND THE PEDAL WENT TO THE FLOOR BEFORE IT DID BRAKE AND LOCKED THE WHEELS AND SLID TO A STOP. I DROVE ANOTHER HUNDRED FEET AND PULLED OFF THE ROAD AND IT DID THE SAME THING; PEDAL TO THE FLOOR. WITH MOTOR IDLING I OPENED THE HOOD AND CHECKED THE BRAKE FLUID LEVEL WHICH WAS FULL. CLOSED THE HOOD AND CHECKED THE BRAKES AND THEY WERE FINE; A FULL PEDAL. I DROVE ANOTHER 20 MILES OR SO IN STOP AND GO TRAFFIC AND THE BRAKES WERE FLAWLESS FULL WORKING PEDAL NO PROBLEMS AT ALL. I THEN WENT TO MY LOCAL FORD DEALERSHIP WHERE I RELATED THE ABOVE TO THE SERVICE MGR. AND WAS TOLD THERE WAS NO WAY TO DIAGNOSE THE PROBLEM SINCE AT THAT TIME EVERYTHING WAS WORKING FINE. HE ADVISED ME THAT IT COULD BE THE BOOSTER OR MASTER CYLINDER LOSING VACUUM BUT THERE WAS NO WAY TO CHECK IT. I SUGGESTED TRADING THE VEHICLE SINCE IT IS DANGEROUS TO DRIVE BUT THAT MIGHT GET SOMEONE ELSE KILLED. THE SERVICE MGR. SAID IF/WHEN IT HAPPENS AND DOES NOT CHANGE OR CORRECT ITSELF THEY COULD THEN FIX IT. WHEN IT HAPPENS AGAIN I FEAR IT WILL RESULT IN AN ACCIDENT. WHAT CAN I DO? THERE ARE SEVERAL FORUMS ETC. THAT SUGGEST I AM NOT ALONE. I BOUGHT THIS CAR NEW AND NOTHING HAS BEEN DONE TO IT. I AM SO AFRAID IT WILL HAPPEN AGAIN AND CAUSE AN ACCIDENT THAT I CANNOT KEEP IT AND I FEAR FOR ANYONE WHO PURCHASES IT. I NEED AN ANSWER.	Y	-	-	-	-	-	Y	N	IVOQ	N
1194215	1194215	10730359	Ford Motor	MERCURY MILAN	2008	N	20150625	N	0	O SERVICE BR MARIETTA GA	3MEHWM00268R	20150625	20150625	115000		WHEN TRAVERSING OVER A SPEED BUMP ABS WAS ENGAGED UNNECESSARILY. AFTER WHICH THE DRIVER IS REQUIRED TO DEPRESS THE BRAKE PEDAL 3/4 OF THE BRAKE PEDAL'S TRAVEL DISTANCE TO THE FLOOR BOARD IN ORDER TO INITIALLY ENGAGE BRAKING. ONCE AT THE 3/4 POSITION BRAKING THEN BECOMES "LOOSE" AND THEREFORE REQUIRES THE DRIVER TO DEPRESS THE BRAKE PEDAL THE REMAINING TRAVEL DISTANCE TO THE FLOOR BOARD. THIS HAS LEAD TO A MAJOR DETEIORATION IN BRAKING PERFORMANCE AS A RESULT.	Y	-	Y	-	-	N	N	IVOQ	N	
1185436	1185436	10721041	Ford Motor	MERCURY MILAN	2008	N	20131216	N	0	O SERVICE BR PHILADELPIA	3MEHWM072X9R	20150522	20150522	36000		TL* THE CONTACT OWNS A 2008 MERCURY MILAN. WHILE DRIVING AT APPROXIMATELY 15 MPH THE BRAKE PEDAL WAS DEPRESSED BUT THE VEHICLE FAILED TO STOP. THE CONTACT PUMPED THE BRAKE PEDAL MULTIPLE TIMES UNTIL THE VEHICLE STOPPED. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND THE MASTER CYLINDER WAS REPLACED BUT THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO THE INDEPENDENT MECHANIC AND THE ABS SYSTEM WAS REPLACED BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 36 000. UPDATED 7/29/15 *CN	Y	Y	-	Y	Y	-	N	EVOQ	N	
1177991	1177991	10712615	Ford Motor	FORD FUSION	2008	N	20150413	N	0	O SERVICE BR HOUSTON TX	3FAHP08128R	20150424	20150424	104400		BRAKES FAILED WENT ALL THE WAY TO THE FLOOR. HAD TO PUT THE CAR INTO FIRST GEAR PULL OVER TO THE EMERGENCY LANE AND PUMP MADLY TO GET BRAKES TO FINALLY STOP THE CAR. THIS IS THE THIRD TIME IT HAPPENED AND BY FAR THE WORST INCIDENT. HAD TO PAY FORD DEALER \$1688.00 FOR NEW MASTER CYLINDER AND NEW HCU. WENT ONLINE TO SEE IF THERE WAS A RECALL. SO FAR NONE. BUT SCORES OF OTHER COMPLAINTS ON SEVERAL WEB SITES DESCRIBE THE SAME SITUATION. SAME COST TO REPAIR. *TR	Y	Y	-	-	Y	-	Y	IVOQ	N	
1167177	1167177	10694951	Ford Motor	FORD FUSION	2008	N	20130314	N	0	O SERVICE BR CHALFONT PA	3FAHP077X8R	20150317	20150317	30000	1	LOSE BRAKES AFTER ABS WENT ON - HAS HAPPEN FEW TIMES EACH YEAR I HAVE OWN THE CAR. *TR 2008 FORD FUSION. CONSUMER WRITES IN REGARDS TO ANTI-LOCK BRAKING SYSTEM PROBLEMS.	Y	-	Y	-	-	-	IVOQ	N		
1164432	1164432	10692468	Ford Motor	FORD FUSION	2008	N	20150212	N		SERVICE BR YORBA LUNICA	3FADP07748R	20150309	20150309		1	*SMD HYDRAULIC CONTROL UNIT ON THE ANTI-LOCK BRAKE SYSTEM FAILED! CRITICAL SAFETY SYSTEM FAILURE. DRIVING ON RESIDENTIAL STREET AT AROUND 30 MPH CLEAR AND DRY CONDITIONS. MADE A HARD STOP TO AVOID A DOG IN THE ROAD. THE ANTI-LOCK BRAKES ENGAGED AND THEN THE BRAKES FAILED BRAKE PEDAL WENT TO THE FLOOR. PUMPED THEM AND THE BRAKES WERE NOW SPONGY AND WENT TO THE BOTTOM AGAIN. I TOOK THE CAR TO MY MECHANIC AND HE CHANGED THE BRAKE MASTER CYLINDER AND IT FAILED TO FIX THE PROBLEM. THEY HAD TO TAKE IT TO THE DEALER TO CHANGE THE HYDRAULIC CONTROL UNIT ON THE ANTI-LOCK BRAKE SYSTEM. IT FAILED AND WAS STUCK OPEN. THERE HAVE BEEN MANY SIMILAR COMPLAINTS ON THIS CAR. COST TO REPAIR WAS \$1678.00.	Y	Y	Y	Y	Y	N	Y	LETR	N	
1160425	1160425	10690056	Ford Motor	FORD FUSION	2008	N	20141111	N	0	O SERVICE BR PERRIS CA	3FAHP08108R	20150223	20150223	79959	1	*TR	Y	Y	-	Y	-	N	Y	IVOQ	N	
1153834	1153834	10680357	Ford Motor	FORD FUSION	2008	N	20120201	N	0	O SERVICE BR BEAUMONT CA		20150201	20150201	60000		WHEN COMING TO A SUDDEN STOP AND PRESSING HARD ON THE BRAKE PEDAL THE PEDAL WENT ALL THE WAY TO THE FLOOR AND THE ABS SYSTEM RAPIDLY PUMPED. SINCE THE CAR WAS NOT STOPPING LIKE IT SHOULD I HAD TO PUMP THE PEDAL AGAIN TO FINALLY GET THE CAR STOPPED. AFTER THIS I HAD TO DEPRESS THE PEDAL NEARLY TO THE FLOOR TO PROPERLY BRAKE THE CAR. CHECKING BRAKE FLUID LEVEL I FOUND IT WAS NORMAL. THE FIRST AUTO REPAIR SHOP CHANGED THE MASTER CYLINDER FOUND NO IMPROVEMENT AND RE-INSTALLED THE ORIGINAL MASTER CYLINDER. THE SECOND AUTO REPAIR SHOP STATED IT REQUIRED AUTHORIZED FORD DEALER TO COMMUNICATE WITH A "SOLENOID" TO CLEAR THE PROBLEM. THE THIRD AUTO REPAIR (A FORD DEALER) STATED NO PROBLEM FOUND WITHOUT MAJOR DIS-ASSEMBLY AND LIKELY \$\$\$ TO FIX. HOWEVER THE BRAKES WORKED A LITTLE BETTER BUT STILL "MUSHY" WHEN DEPRESSING THE PEDAL. THERE HAVE BEEN MULTIPLE TIMES WHEN BRAKING HARD ON A ROUGH ROAD THE ABS RAPIDLY PUMPS WITH WORSENING OF BRAKING. IT GENERALLY RECOVERS SOMEWHAT OVER TIME BUT STILL TOO "MUSHY" FOR A NORMAL BRAKING. EX-FORD REPAIR MAN SUGGESTED CHECKING RECALLS AND HAVE FOUND SIMILAR EXPERIENCES ON THIS WEBSITE. SURPRISED TO FIND NO RECALL YET. *TR	Y	Y	-	Y	-	N	Y	IVOQ	N	
1153211	1153211	10679868	Ford Motor	MERCURY MILAN	2008	N	20141013	N	0	O SERVICE BR MITCHELL IN		20150130	20150130	140000		WHEN TRYING TO STOP THE VEHICLE AND PEDAL WENT TO THE FLOOR. HAVE HAD THE MASTER BRAKE CYLINDER BRAKE PADS AND BRAKE BOOSTER REPLACED. CAR STILL HAS A SOFT BRAKE PEDAL THAT GOES TO THE FLOOR UPON INITIAL STOP. BRAKES WILL PUMP UP AFTER A COUPLE PUSHES ON THE PEDAL. MAY NOT HAVE THAT LUXURY IN AN EMERGENCY SITUATION. *TR	Y	Y	-	Y	-	N	N	IVOQ	N	

PE16-017 000056 WTY

1105002	1105002	10629592	Ford Motor	FORD	FUSION	2008	N	20140215	N	0	0 SERVICE BR BLOOMINGIL	3FAHP07198	20140630	20140830	36500	I WAS DRIVING IN SNOW AND WHEN I HIT THE BRAKES THE ABS MADE A LOUD NOISE AND MY BRAKE PEDAL WENT TO THE FLOOR. SINCE THEN MY BRAKES GO ALMOST TO THE FLOOR BEFORE STOPPING. 1 *TR	Y	-	Y	-	-	-	N	N	IVOQ	N	
1095084	1095084	10618852	Ford Motor	MERCURY	MILAN	2008	N	20140705	N	0	0 SERVICE BR LIZELLA GA		20140804	20140804	152000	TRYING TO STOP VEHICLE AND PEDAL WENT TOT HE FLOOR. HAVE HAD THE MASTER BRAKE CYLINDER BRAKE PADS AND BRAKE BOOSTER REPLACED. CAR STILL HAS A SOFT BRAKE PEDAL THAT GOES TO THE FLOOR UPON INITIAL STOP. BRAKES WILL PUMP UP AFTER A COUPLE PUSHES ON THE PEDAL. MAY NOT HAVE THAT LUXURY IN AN EMERGENCY SITUATION. WHAT ELSE COULD IT BE? WE HAVE BLED THE LINES AND THE MASTER CYLINDER SEVERAL TIMES. *TR	Y	Y	-	-	-	-	N	N		IVOQ	N
1094324	1094324	10618330	Ford Motor	FORD	FUSION	2008	N	20131124	N	0	0 SERVICE BR MORIARTY NM	3FAHP07158	20140802	20140802	120000	AFTER BRAKING ON ICE THE ABS ENGAGED THEN THE BRAKES BECAME SPONGY AND THE BRAKE PEDAL WENT TO THE FLOOR. IT WAS SNOWING VERY BADLY AND THE SPONGINESS CONTINUED UNTIL THE CAR SAT STILL FOR HOURS AND THEN THE BRAKE PEDAL PRESSURE RETURNED. EIGHT MONTHS LATER ON A HOT DRY DAY WHILE BRAKING OVER A RAISED JOINT ON THE PAVEMENT THE ABS ENGAGED AND THE BRAKES AGAIN BECAME SPONGY AND THE BRAKE PEDAL WENT TO THE FLOOR AGAIN. WE CAME HOME AND BLED THE BRAKES THINKING THE ACTION OF THE ABS MIGHT HAVE AGITATED THE BRAKE FLUID CAUSING BUBBLES. BUT THE FLUID WAS NOT FOAMY ONLY SMALL AMOUNTS OF AIR CAME OUT. BUT THE BRAKES TWO DAYS LATER ARE STILL SPONGY. WE LOOKED ON THE INTERNET AND FOUND FORUM AFTER FORUM ON WEBSITES COMPLAINING ABOUT THIS SAME PROBLEM BUT THERE ARE NO RECALLS ON THIS VEHICLE BUT OTHER FORD VEHICLES HAVE BEEN RECALLED FOR ABS ISSUES. I AM SCARED THE BRAKES WILL FAIL WHEN I NEED THEM THE MOST. *TR	Y	-	Y	-	-	-	Y	N		IVOQ	N
1094190	1094190	10618242	Ford Motor	MERCURY	MILAN	2008	N	20140730	N	0	0 SERVICE BR OZONE PAFNY	3MEHM08148	20140801	20140801	43000	AFTER ABS ENGAGED (SEEMED UNNECESSARY) BRAKE PEDAL GOES LOW AND STAYS LOW. CAR STILL STOPS OK BUT PEDAL REQUIRES LONG STROKE TO DEVELOP STOPPING POWER. BRAKES ENGAGE AT 1 PROPER HEIGHT BUT BRAKING FORCE DOES NOT INCREASE UNTIL PEDAL NEAR FLOOR. *TR	Y	-	Y	-	-	-	N	N		IVOQ	N
1090531	1090531	10615775	Ford Motor	FORD	FUSION	2008	N	20140723	N	0	0 SERVICE BR GRAND PR/TX	3FAHP08178R	20140723	20140723	178000	ITS THE ABS. I HAVE CHANGED THE BRAKES GOTTEN NEW MASTER CYLINDER AND I STILL CANNOT GET FULL BRAKE CONTROL. STILL PUSHING PEDAL ALMOST TO THE FLOOR. MY MECHANIC CHECKED ON THIS 1 SITE WHICH SHOWED OTHERS WITH SAME PROBLEM. WHICH HE STATED IS A FACTORY DEFECT. *TR AFTER ABS ENGAGED THE BRAKE PEDAL IS NOW VERY SOFT AND REQUIRES THAT THE PEDAL TO BE PUSHED COMPLETELY TO FLOOR. APPROX 3MONTHS AGO NEW BRAKE PADS AND AT LEAST 2 ROTORS WERE REPLACED AS WELL AS THE BRAKE FLUID WAS FLUSHED. SO I KNOW THAT THE BRAKE SYSTEM 1 WAS IN GOOD SHAPE AT THAT TIME. *TR	Y	Y	-	-	-	-	N	N		IVOQ	N
1081305	1081305	10606597	Ford Motor	FORD	FUSION	2008	N	20140626	N	0	0 SERVICE BR DACULA GA	3FAHP07298R	20140627	20140627		VEHICLE WENT OVER A SLIGHT BUMP WHEN BRAKING AND THE ABS ENGAGED FOR A SECOND OR TWO. THE BRAKE PEDAL WENT TO THE FLOOR AND HAD TO BE PUMPED VERY HARD TO GET THE VEHICLE TO EVENTUALLY STOP. THE BRAKE PEDAL REMAINED VERY SOFT AND CLOSE TO THE FLOOR THEREAFTER. THE BRAKES WOULD WORK BUT THE PEDAL WAS NOT NEARLY AS RESPONSIVE AS BEFORE THE INCIDENT. THE DEALER FOUND NO CODES TRIGGERED. REPLACED THE REAR CALIPERS. ADDED BRAKE FLUID AND BLED THE BRAKE SYSTEM. THE PEDAL WAS A LITTLE MORE NORMAL AND THE BRAKES WORKED. THE SAME THING HAPPENED AGAIN ABOUT 6 MONTHS LATER. THIS TIME THE DEALER SAID THERE WAS A CODE TRIGGERED THAT SAID THE ABS CONTROL UNIT NEEDED TO BE REPLACED AT A COST OF ABOUT \$1 200 AND THE MASTER CYLINDER MAY ALSO HAVE TO BE REPLACED AT A COST OF ABOUT \$350. I DID A GOOGLE SEARCH TO SEE IF OTHER OWNERS OF MILAN'S OR TAURUSES REPORTED SIMILAR PROBLEMS AND FOUND MANY COMPLAINTS ABOUT THE SAME THING. THIS IS A SERIOUS AND EXPENSIVE SAFETY DEFECT WITH THESE VEHICLES. IS THERE ANY HOPE THE MANUFACTURER WILL PAY 1 FOR THE REPAIRS? *TR	Y	-	Y	Y	Y	Y	N	Y		IVOQ	N
1070817	1070817	10594697	Ford Motor	MERCURY	MILAN	2008	N	20131123	N	0	0 SERVICE BR MADISON WI	3MEHM08168	20140528	20140528	81500	I WAS SLOWING TO TURN INTO THE DRIVEWAY OF MY WORK WHEN ALL OF THE SUDDEN I FELT KIND OF A POPPING SENSATION IN THE BRAKING AND THE BRAKE PEDAL WENT ALL THE WAY TO THE FLOOR. I HAD ALREADY DRIVEN AROUND THAT MORNING WITH NO ISSUES PROBLEMS OR INCIDENTS. I CALLED MY MECHANIC AND SLOWLY DROVE THE CAR TO THE SHOP WHERE THE BRAKE PEDAL CONTINUED TO GO ALL THE WAY TO THE FLOOR AND IT WAS VERY DIFFICULT TO GET MY CAR TO STOP. THE MECHANIC INSPECTED AND PER THEIR REPORT: "THERE ARE NO VISIBLE BRAKE FLUID LEAKS PRESENT AT THIS TIME. A THOROUGH VISUAL INSPECTION WAS PERFORMED ON THE ENTIRE BRAKING SYSTEM INCLUDING BRAKE PADS ROTORS CALIPERS BRAKE LINES CLIPS SCREWS ABS CONTROL MODULE ELECTRONICS ETC. 2- UPON FURTHER INVESTIGATION IT WAS ALSO DETERMINED THAT THIS COMPLAINT IS BECOMING MORE COMMON WITH FORD FUSION OWNERS (SEE SAFECAR.GOV) AND AFTER REVIEWING IDENTIFIX THERE APPEARS TO BE A EQUAL AMOUNT OF FAILURES BETWEEN THE MASTER CYLINDER AND NO ABS MALFUNCTION ERROR CODES AND NOT BEING ABLE TO DUPLICATE THE CLIENTS COMPLAINT DURING A EXTENDED ROAD TEST." WHEN I PICKED UP MY CAR THE AFTERNOON AFTER TAKING IT TO THE SHOP THE BRAKES WERE VERY HARD AT FIRST APPLICATION AND THEN THEY WENT 1 BACK TO NORMAL. *TR	Y	-	-	-	-	-	Y	N		IVOQ	N
1064112	1064112	10587183	Ford Motor	FORD	FUSION	2008	N	20140506	N	0	0 SERVICE BR ARLINGTON TX	3FAHP07138R	20140508	20140508	97140	BRAKE ISSUE. SOFTENING OF HYDRAULICS OF BRAKES IN 2008 FORD FUSION SE. OCCURS WHENEVER ABS ARE ACTIVATED. NOW IT OCCURS MORE OFTEN. MAY BE CAUSE OF REAREND WRECK LISTED BELOW. BRAKES FAIL TO FULLY ENGAGE WHEN COMPRESSED UNLESS PUMPED. HAS OCCURRED AT 3 LEAST 3 TIMES OVER THE PAST YEAR. HAVE TO GET IT FIXED NEEDS RECALLED FOR SAFETY. *TR	Y	-	Y	N	-	-	N	Y		IVOQ	N
1025649	1025649	10554281	Ford Motor	FORD	FUSION	2008	Y	20131018	N		SERVICE BR CLEARWAT KS		20131201	20131201		WAS DRIVING AND AS I WENT AROUND A CORNER THE BRAKE PEDAL (WHICH WAS SLIGHTLY DEPRESSED) WENT COMPLETELY TO THE FLOOR. LOST ALL PRESSURE. I PULLED INTO A PARKING LOT. TURNED CAR OFF AND BACK ON. GRADUALLY PRESSURE RESUMED. DROVE ANOTHER DAY OR SO AND IT HAPPENED AGAIN WHILE I WAS GOING STRAIGHT. I WENT TO THE DEALER. HAD MY MASTER CYLINDER BRAKES ROTORS AND BRAKE BOOSTER ALL REPLACED. THAT WAS THE BEGINNING OF 1 SEPTEMBER. NOW IN DECEMBER IT IS HAPPENING AGAIN. *TR	Y	Y	-	Y	N	Y	N		IVOQ	Y	
955586	955586	10489124	Ford Motor	FORD	FUSION	2008	N	20120831	N	0	0 SERVICE BR MARLTON NJ	3FAHP08178R	20121218	20121218	83000	TL" THE CONTACT OWNS A 2008 MERCURY MILAN. THE CONTACT STATED THAT WHILE DRIVING 40 MPH ON A WET ROAD AND ATTEMPTING TO BRAKE THE BRAKES FAILED TO RESPOND. THE VEHICLE SLID IN THE ROAD UNTIL IT CAME TO A REST. THE VEHICLE WAS TOWED TO A REPAIR SHOP WHERE THE CONTACT WAS ADVISED THAT THE MASTER CYLINDER WAS DEFECTIVE. THE VEHICLE WAS REPAIRED HOWEVER THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO DEALER WHERE THE MASTER CYLINDER WAS FOUND DEFECTIVE A SECOND TIME. THE CURRENT MILEAGE WAS 103 000. THE FAILURE MILEAGE WAS 100 600.	Y	Y - 2 times	-	-	-	N	-	N		IVOQ	N
931715	931715	10467597	FORD MOT	MERCURY	MILAN	2008	N	20120602	N	0	0 SERVICE BR RIVERVIEW FL	3MEHM08168	20120725	20120725	100600									EVOQ	N		

916448	916448	10455572 FORD MOT FORD	FUSION	2008 N	20111022 N	SERVICE BR WICHITA KS	3FAFP0720	20120417	20120417	31191	2 *JS	THE VEHICLE WOULD RANDOMLY LOSE ITS BREAKING EFFICIENCY. THE BRAKE PEDAL WOULD GO ALL THE WAY TO THE FLOOR AND WOULD REQUIRE 3 TIMES MORE DISTANCE TO STOP. THE VEHICLE WAS TAKEN TO A FORD SERVICE CENTER FOR REPAIRS. THE CORRECTION COMPLETED INCLUDED: TEST DRIVE FOUND BRAKE PEDAL IS LOW DUE TO AIR IN THE SYSTEM CHECK FOR LEAKS FOUND MASTER CYLINDER IS LEAKING ON THE INSIDE REPLACED MASTER CYLINDER BLEED BRAKE SYSTEM PERFORM ABS SYSTEM BLEED AND RETEST. THEN AGAIN ON 02/14/2012 THE ISSUE REAPPEARED WITHOUT WARNING. TOOK VEHICLE BACK TO FORD SERVICE CENTER AND THE FOLLOWING CORRECTIONS WERE COMPLETED. TEST DRIVE CANNOT DUPLICATE CUSTOMERS CONCERNS AT THIS TIME. (SERVICE CENTER ADVISED ME THAT THEY BLEED THE BRAKE BUT DIDN'T LIST IT OUT ON THE REPORT. ON 04/11/12 AGAIN HAD THE SAME ISSUE COME EXPECTANTLY. TOOK THE VEHICLE TO A FORD SERVICE CENTER AND THE FOLLOWING CORRECTIONS WERE MADE. FOUND BRAKE PEDAL GOES TO THE FLOOR AND CAR DOES NOT STOP VERY WELL. FOUND ABS VALVE IS STUCK OPEN R&R ABS MODULE REPLACE HCU BLEED BRAKE SYSTEM PERFORM ABS SYSTEM BLEED BLEED BRAKE SYSTEM AGAIN AND RETEST.	Y	Y	N	Y	Y	Y	N	IVDQ	N
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PURCH_D T	ORIG_OW NER_YN	ANTI_BRA KES_YN	CRUISE_C ONT_YN	NUM_CYL S	DRIVE_TR AIN	FUEL_SYS	FUEL_TYP E	TRANS_TY PE	VEH_SPEE D	DOT	TIRE_SIZE	LOC_OF_T IRE	TIRE_FAIL _TYPE	ORIG_EQ UIP_YN	MANUF_D T	SEAT_TYP E	RESTRAIN T_TYPE	DEALER_N AME	DEALER_T EL	DEALER_C ITY	DEALER_S TATE	DEALER_ZI P	PROD_TYP E	REPAIRED _YN	MEDICAL_ ATTN	VEHICLES_ TOWED_Y N
N		N	N																				V		N	N
N		N	N							203													V		N	N
N		N	N																				V		N	N
N		N	N							5													V		N	N
N		N	N							15													V		N	N
N		N	N							65													V		N	N
N		N	N							35													V		N	N
N		N	N							45													V		N	N
N		N	N							45													V		N	N

N	N	N	15	V	N	N
N	N	Y	15	V	N	N
N	N	N	40	V	N	N
N	N	N	65	V	N	N
N	N	N	65	V	N	N
N	N	N	45	V	N	N
N	N	N	35	V	N	N
N	N	N	35	V	N	N

N	N	N	35	V	N	N
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N	N	Y	30	V	N	N
N	N	N	65	V	N	N
N	N	N	30	V	N	N
N	N	N	20	V	N	N
N	N	N	30	V	N	N
N	N	N	50	V	N	N
N	N	N	30	V	N	N
N	N	N	35	V	N	N

N N N

20

V N N

N N N
N N N

20

V N N
V N N

N N N

40

V N N

N N N

20

V N N

N N N

15

V N N

N N N

10

V N N

N N N

20

V N N

N N N

15

V N N

N N N

35

V N N

N N N

10

V N N

N N N

10

V N N

N N N

15

V N N

N N N

35

V N N

N N N

25

V N N

N N N

35

V N N

N N N

40

V N N

N N N

10

V N N

N	N	N	6 FWD	FI	GS	25		V	N	N	
N	N	N				20		V	N	N	
N	N	N				5		V	N		
N	N	N				15		V	N		
N	N	N	6 FWD			20		V	N	N	
N	N	N				25		V	N	N	
N	Y	N	FWD	FI	GS		TERRY'S AU 714-526-46 FULLERTON CA	92832	V	N	
N	N	N	6		GS	30		V	N		
N	N	N				40		V	N	N	
N	N	N						V	N	N	

N	N	N		20	V	N	
N	N	N		35	V	N	
N	N	N	4 FWD	40	V	N	N
N	N	N	6 FWD	45	V	N	N
N	N	N	6 FWD	35	V	N	
N	N	N	6 FWD	20	V	N	
N	N	N	4 FWD	45	V	N	



N	N	N	6 FWD		30		V	N
N	N	N			25		V	N
N	N	N	6	GS	25		V	N
N	N	N	6	GS	30		V	N
N	N	N	6	GS			V	N
N	N	N	4	GS			V	N
N	N	N	6	GS	10		V	N
N	N	N	6	GS	20		V	N
N	N	N					V	
N	N	N	6	GS	40		V	
N	N	N			40		V	

N

N

N

4 FWD

GS

V



VIN: 3LNHM26T87R
 Location: Dexter, MI
 MY 2007
 Build date: 24-May-07
 ABS level: 6E5Z-2C215-AA
 7E5Z-2C219-B

Concern: BRAKE PEDAL FEEL IS SPONGY AND THE PEDAL TRAVEL IS EXCESSIVE (3-4") BEFORE THE BRAKES SLOW THE VEHICLE DOWN. BRAKES WERE FULLY BLED TO ENSURE OLD FLUID WITH TOO MUCH MOISTURE IN IT WASN'T THE CAUSE. THIS ACTION DIDN'T FIX THE PROBLEM. JUST HAD A FORD DEALER REPLACE THE MASTER CYLINDER--THAT DID NOT CORRECT THE PROBLEM. AFTER CONDUCTING A WEB SEARCH AND TALKING WITH THE DEALER MORE, APPARENTLY THE PROBLEM IS A VALVE STUCK IN AN UNDESIRABLE POSITION ON THE ABS SYSTEM'S HYDRAULIC CONTROL UNIT. THIS APPEARS TO BE A BIT OF A COMMON PROBLEM WITH THE FORD MILAN VEHICLES OVER NUMEROUS YEARS. THERE ALSO APPEARS TO BE AN UPDATED PART NUMBER FOR THE HYDRAULIC CONTROL UNIT. THIS CONDITION IS A SAFETY HAZARD AS THE BRAKES DO NOT PROPERLY SLOW THE VEHICLE DOWN WHEN THE BRAKES ARE APPLIED.

Part name	Part number	qty
ECU	7E5Z-2C219-B	1
HCU	6E5Z-2C215-AA	1
Front Rotor asy	6E5Z-1125-AA ,	1
Front Brake Caliper asy RH	6E5Z-2B120-C	1
Front Brake Caliper asy LH	6E5Z-2B121-C	1
Rear Brake Caliper asy RH	6E5Z-2552-C	1
Rear Brake Caliper asy LH	6E5Z-2553-C	1
Rear Rotor asy	6E5Z-2C026-AA	1
brakelines from abs	7H6Z-2C360-A	1
brake line clip	6E5Z-2L198-A	1
brakelines	7E5Z-2263-A	1
m/c	6E5Z-2140-BA	1
booster	6E5Z-2005-E	1
Front brake pad	6E5Z-2001-B	2
Rear brake kit	6E5Z-2200-C	2
manifold - vac supply	7H6Z-9C490-D	1

VIN: 3FAHP08179R [REDACTED]
Location: Chicago, IL
MY 2009
Build date: 14-Aug-08
ABS level: 9E5Z-2C215-A
7E5Z-2C219-B

Concern: LIKE SO MANY OTHERS, I EXPERIENCE A LOW/SOFT BRAKE PEDAL. BRAKES HAVE BEEN REI
PROBLEM IS CLEARLY THE MALFUNCTIONING ABS HYDRAULIC MODULE, DESCRIBED IN TF

[REDACTED]

Additional comments: THIS IS A SAFETY ISSUE FOR WHICH CAR OWNERS SHOULD NOT BE HELD LIABLE. A RECALI
I removed the fuse for the ABS to disable ABS. If I put the fuse back in then the problem v
I watch a video on youtube and they told me how to disable the abs.

PLACED, LINES BLED, LEAKS CHECKED FOR. THE
HIS YOUTUBE VIDEO.

L SHOULD BE ORDERED
will reoccur

Task

Review complaints

Any common trends in complaint vehicles

Any known issues in MOP with high amount of complaints

Identify key vehicles

Interview customer

Visit dealer

Add datalogger?

ride with customer?

collect data

Next steps:

Remove parts or buy back vehicle to investigate further

Reproduce issue in another location

identify root cause

Is this a safety issue?

Was the vehicle properly maintained?

See questions:

Topic	Comments	Target Date	Actual Date
Visit Vehicle	Ravi 2008 Fusion Basil Badawi - 805-7846 Bhargava, Swati -1-313-5943089 Tony Bull 1-313-8050377		
Vehicle tests	Drive vehicle (w/customer w/o customer) Subjective pedal feel evaluation (add slight incline) ABS events - eval pedal feel Braking events at different g's Canalyzer Data collection		
Vehicle inspection	brake fluid - sample brake fluid from all 4 wheels Check booster asy Check Valve Pedal Asy Tubing/hoses Braketub fittings Part Wear Seal rollback		
Re-test Vehicle after new parts are on vehicle	verify vehicle had a full fluid flush Subjective pedal feel evaluation (add slight incline) ABS events - eval pedal feel Braking events at different g's Canalyzer Data collection		
Parts from vehicles	ABS asy with brake tubes attached (remove in one piece) Collect brake fluid (2 samples)		
Part teardown analysis	ABS asy Caliper Asy ? LR Brake fluid		

Specifications

General Specifications

Item	Specification
Lubricant	
High Performance DOT 3 Motor Vehicle Brake Fluid PM-1 or PM-1-C (US); CPM-1 or CPM-1-C (Canada)	ESA-M6C25-A or WSS-M6C26-A

MAINTENANCE PRODUCT SPECIFICATIONS AND CAPACITIES

Item	Capacity	Ford part name	Ford part number / Ford specification
Brake and clutch (if equipped) fluid	Between Min and Max on reservoir	Motorcraft High Performance DOT 3 Motor Vehicle Brake Fluid	PM-1 or PM-1-C / ESA-M6C25-A or WSS-M6C62-A
Door weatherstrips	—	Silicone Spray Lubricant	XL-6 / ESR-M13P4-A
Door latch, hood latch, auxiliary hood latch, door hinges, striker plates, seat tracks and fuel filler door hinge	—	Multi-Purpose Grease	XG-4 or XL-5 / ESB-M1C93-B
Lock cylinders	—	Motorcraft Penetrating and Lock Lubricant	XL-1 / None
Engine coolant 2.3L engine	8.56 quarts (8.1L)	Motorcraft Premium Gold Engine Coolant with bittering agent (yellow-colored) ¹	VC-7-B / WSS-M97B51-A1
Engine coolant 3.0L engine	9.72 quarts (9.2L)		
Cooling system stop leak pellets	—	Motorcraft Cooling System Stop Leak Pellets	VC-6 / WSS-M99B37-B6

2007 Fusion (fsn)
Owners Guide (post-2002-fmt)
USA (fus)

Maintenance and Specifications

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)