

PE16-014

FCA

3-15-2017

ATTACHMENT
ENCLOSURE 4

CAIR Backup

30324578

October 28, 2016

[REDACTED]
[REDACTED]
Elizabethtown, NY [REDACTED]

Re:

Cair: [REDACTED]
VIN: 1C4RDJDG3GC [REDACTED]

Dear [REDACTED]

This is in regard to the inspection that was performed on your 2016 DODGE DURANGO.

Naturally, we were sorry to learn of this incident. We appreciate the opportunity to look into this for you.

The inspection revealed that there was no evidence of a malfunction which would cause the vehicle to move by itself. The transmission, linkage, parking pawl, parking brake, and all other related systems were checked very carefully.

As stated in your owner's manual:

Unintended movement of a vehicle could injure those in or near the vehicle. As with all vehicles, you should never exit a vehicle while the engine is running. Before exiting a vehicle, always apply the parking brake, shift the transmission into PARK, turn the engine OFF, and remove the key fob. When the ignition is in the OFF position, the transmission is locked in PARK, securing the vehicle against unwanted movement.

The PARK feature is only a supplement to the parking brake. Never use the PARK position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage.

If there was damage to your vehicle, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Mr. Kon

Mr. Kon
Special Investigations
586-274-8162

TK/sk

Utilities
Reports
Monitors
Preferences
About
Help



Vehicle View

Roll over an ECU to see full name. Click on an ECU for complete details.

Search
Service Information

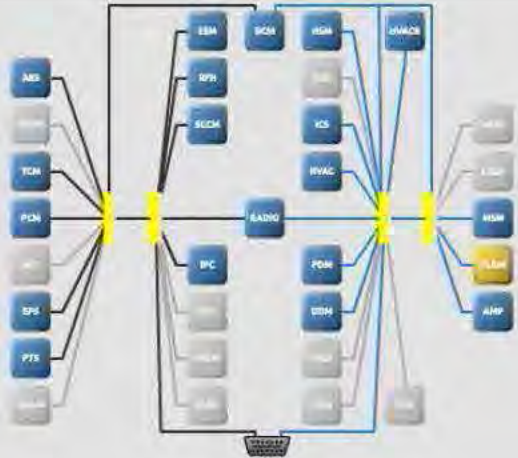


2016 WD 3.6L
VIN: 1C4RDJDG3G

Battery:  11.746 volts

Legend

-  Active ECU
-  Non-responsive ECU
-  DTCs Present
-  ECU Not Built
-  Scanning ECU
-  New Flash Available
-  CAN-C
-  CAN-IHS



All DTCs
Diagnostic Procedures
Customer Preferences
Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All
Active
Stored
Pending

View Freeze Frame
View Event Data
Clear Stored DTCs

	ECU	Code	Status	Description
	PLGM	B1975-00	stored	Power Liftgate Latch Cinch - Ratchet Secondary Switch Performance-

A
A


Login
Offline

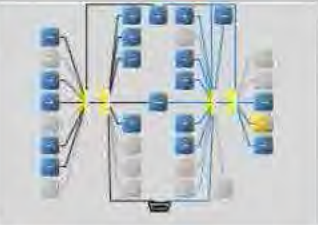
Disconnect

Warnings: 0 Errors: 0

 **PLGM View**

Click on tabs to access various ECU operations and information for the selected ECU.

Search
Service Information

Overview

Name:

Power Liftgate

Flash Part Number:

68140669AE

Bus Type:

CAN!

Hardware Version:

09.31.00

Software Version:

#0: 13.39.00

Spare Part Number:

N/A

ISO Code:

Software Number:

N/A

Hardware Number:

N/A

Original VIN

Unknown original VIN

Flash Data **DTCs** Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame

 View Event Data Clear Stored DTCs[illegible]

A



Login

Off-line

Disconnect

Warnings: 0 Errors: 0

1C4RDJDG3GC



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RDJDG3G [REDACTED] TYPE: MPV MDH: 041212 511A8
VEHICLE MADE IN U.S.A. PAINT: PAU TRIM: CLAS

MFD BY **FCA US LLC**

DATE OF MFR(BUILT): 4-16

GAWR FRONT:	1452 KG	3200 LB	WITH	2949 KG	6500 LB
	20X8.0		RIMS AT	265/50R20 107T	TIRES
				230 KPA (33 PSI) COLD	
GAWR REAR:	1770 KG	3900 LB	WITH	265/50R20 107T	TIRES
	20X8.0		RIMS AT	250 KPA (36 PSI) COLD	



THIS VEHICLE CONFORMS TO ALL
STANDARDS IN EFFECT ON
VIN: 1C4RDJDG3GC
VEHICLE MADE IN U.S.A.

MPH

BRAKE +



Press Brake
and
Push Button
to Start

8041 mi

P

36°F

0

MPH

P

41 mi





MPH

36°F

Speed
Reading

R



36°F

MPH

N

mi



36°F

MPH

0



P R N D



P R N D

P R N D

- - -
P R N D











