

PE16-014

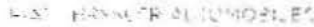
FCA

3-15-2017

ATTACHMENT
ENCLOSURE 4

CAIR Backup





February 20, 2017

Burlington, IA

RE: CAIR: [REDACTED]
VIN: 1C4RDJEG3GC [REDACTED]
Vehicle: 2016 Dodge Durango

Dear Mrs.

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2016 Dodge Durango.

██████████ naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
586-274-8169

LMM/sk

1C4RDJEG3GC



GVWR: 2949 KG 6500 LB
3200 LB WITH 265/50R20 107T TIRES
RIMS AT 230 KPA (33 PSI) COLD
2900 LB WITH 265/50R20 107T TIRES
RIMS AT 250 KPA (36 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RDJEG3G0 [REDACTED]
VEHICLE MADE IN U.S.A.

TYPE: MPV
PAINT: PW7 TRIM: TLX9

MDH:020504 511AB

PUSH TO
RELEASE

Putting People First.
Building Relationships that Last.



Nobody beats the GM Giant.
Highway 63 North • Fort Madison, IA 52627
319-372-6880
Service/Parts/Body Shop
7:00 am to 5:30 pm Monday thru Friday
7:00 am to Noon Saturday
Sales Hours
8:00 am to 8:00 pm Monday thru Friday
8:00 am to 5:00 pm Saturday

ing People First.
Relationships that Last.





First. Last.

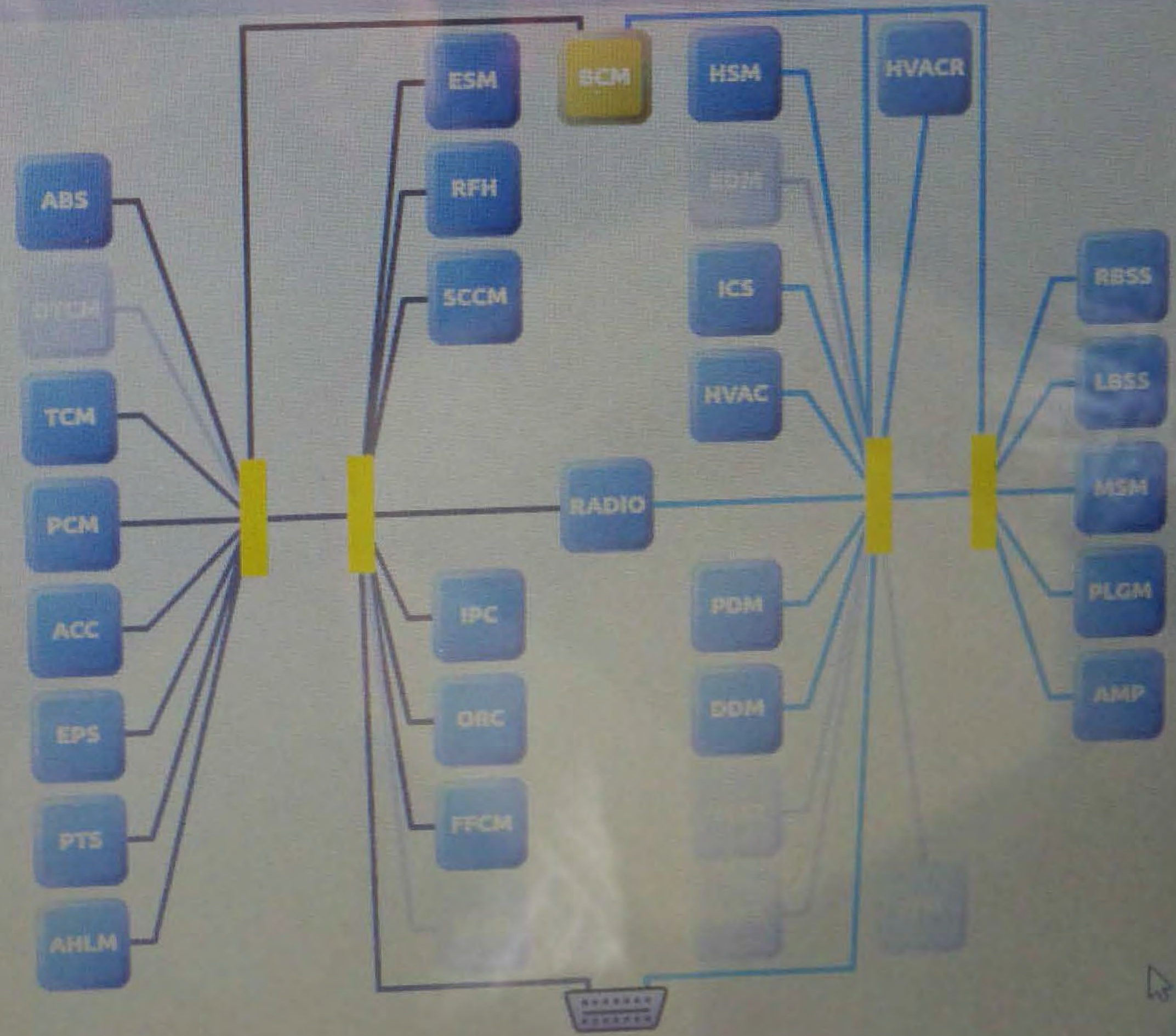
17.03.10

Vehicle View

Roll over an ECU to see full name. Click on an ECU for complete details.

2016 WD 3.6L
VIN: 1C4RDJEG3G
Battery: 11.879 volts

- Legend
- Active ECU
 - Non-responsive ECU
 - DTCs Present
 - ECU Not Built
 - Scanning ECU
 - New Flash Available
 - CAN-C
 - CAN-IHS



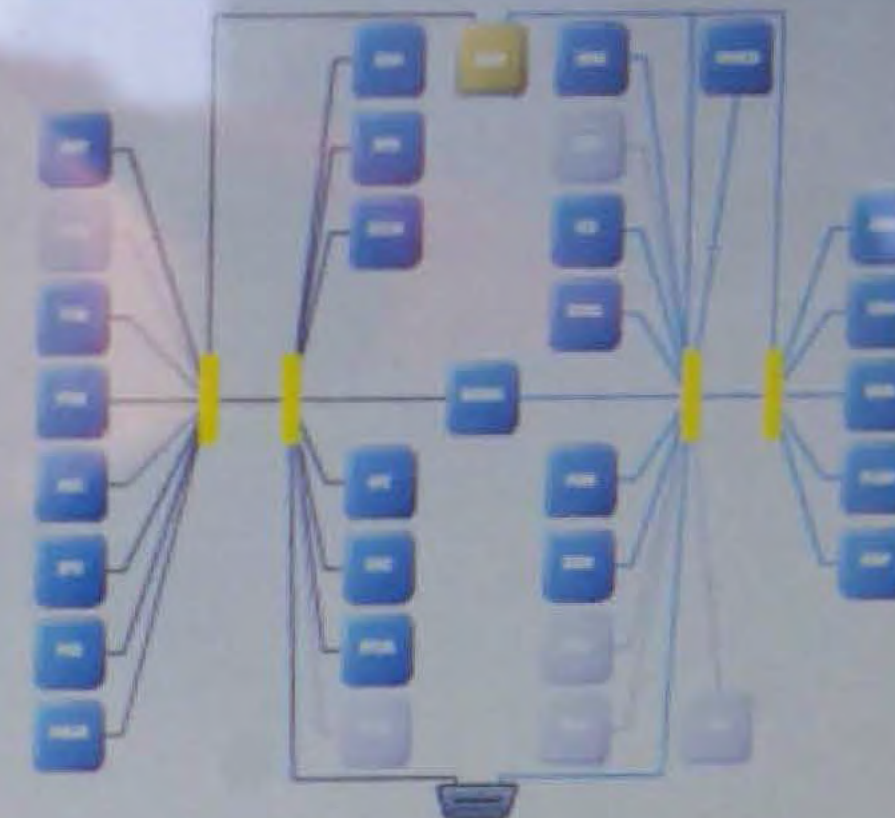
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Legend

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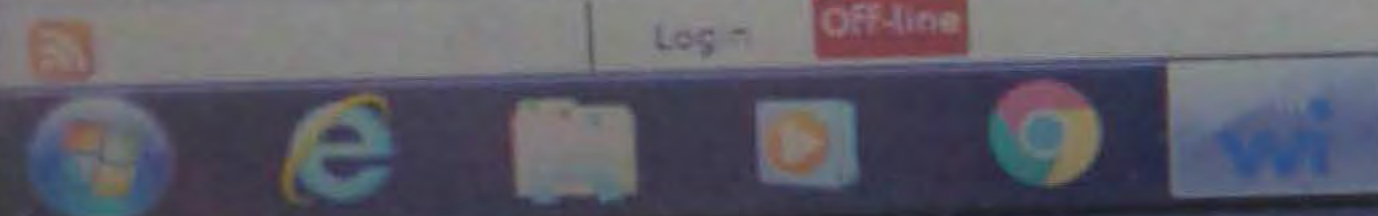


All DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

	ECU	Code	Status	Description
	BCM	B16FB-15	stored	Front Right Fog Lamp Control-Circuit Short to Battery or Open
	BCM	B16F7-15	stored	Front Left Fog Lamp Control-Circuit Short to Battery or Open



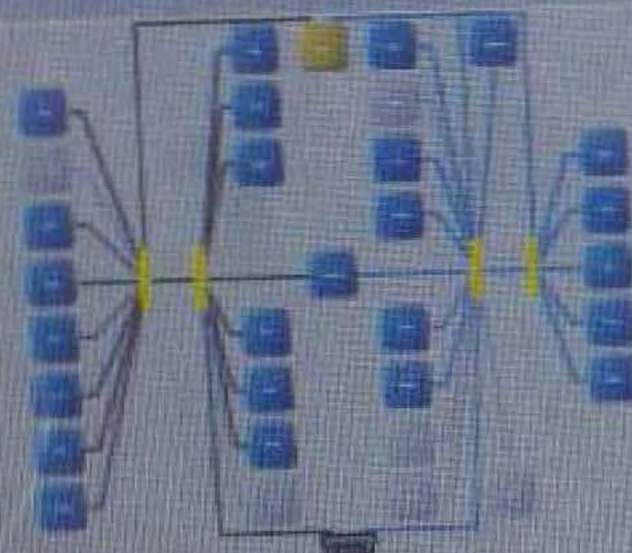
TOSHIBA

17.03.10

[Utilities](#) [Reports](#) [Monitors](#) [Preferences](#) [About](#) [Help](#)

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Name:

Occupant Restraint

Flash Part Number:

68251023AB

Bus Type:

CAN C

Hardware Version:

13.1.0

Software Version:

#2: 00.00.00 , #1: 15.26.00 , #0: 15.24

Spare Part Number:

N/A

ISO Code:**Software Number:**

N/A

Hardware Number:

N/A

Original VIN[Flash](#)[Data](#)[DTCs](#)[Actuators](#)[System Tests](#)[Misc Functions](#)[ECU Details](#)

Double-click row selection to view environmental data. Click on column heading to sort table.

[All](#) [Active](#) [Stored](#) [Pending](#)

	ECU	Code	Status	Description
--	-----	------	--------	-------------

There are no DTCs present

Log in

Off-line



ACC View

Click on tabs to access various ECU operations and information for the selected ECU



Overview

Name: _____

Adaptive Cruise Control

Flash Part Number:

68251506AF

Bus Type:

CAN C

Hardware Version:

2016.3.00

Software Version:

#0: 2015.50.00

Spare Part Number:

N/A

ISO Code:

Software Number:

N/A

Hardware Number:

NA

Original VIN

1C4RDJEC3G0

Flash

Data

DTCs

System Tests

Misc E

Double-click row selection to view environmental data. Click on co

All Active Stored Pending

100





All Active Stored Pending

Overview

Software Number:

Hardware Number:

1C4RDJEG3GC



17.03.10

Utilities

Reports

Monitors

Preferences

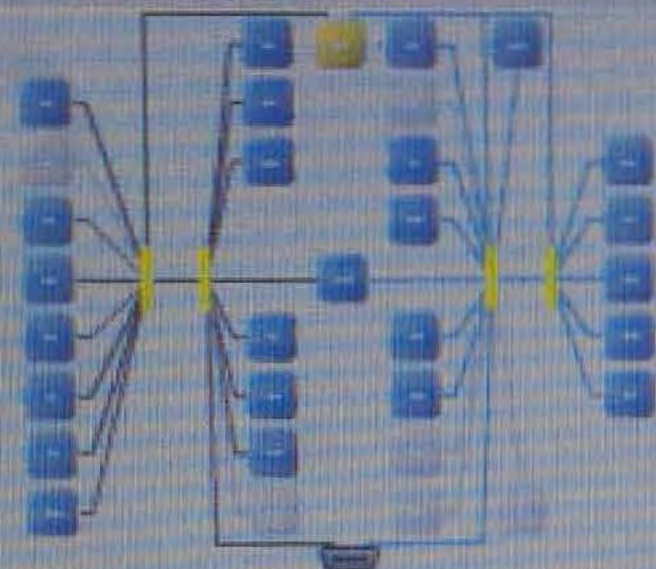
About

Help



TCM View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Name:

Transmission Control Module

Flash Part Number:

68253235AD

Bus Type:

CAN C

Hardware Version:

10.3.1F

Software Version:

#1: 15.47.04 #0: 15.18.00

Spare Part Number:

N/A

ISO Code:

Software Number:

N/A

Hardware Number:

N/A

Original VIN

1C4RDJEG3G

Flash

Data

DTCs

Actuators

System Tests

Misc Functions

ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

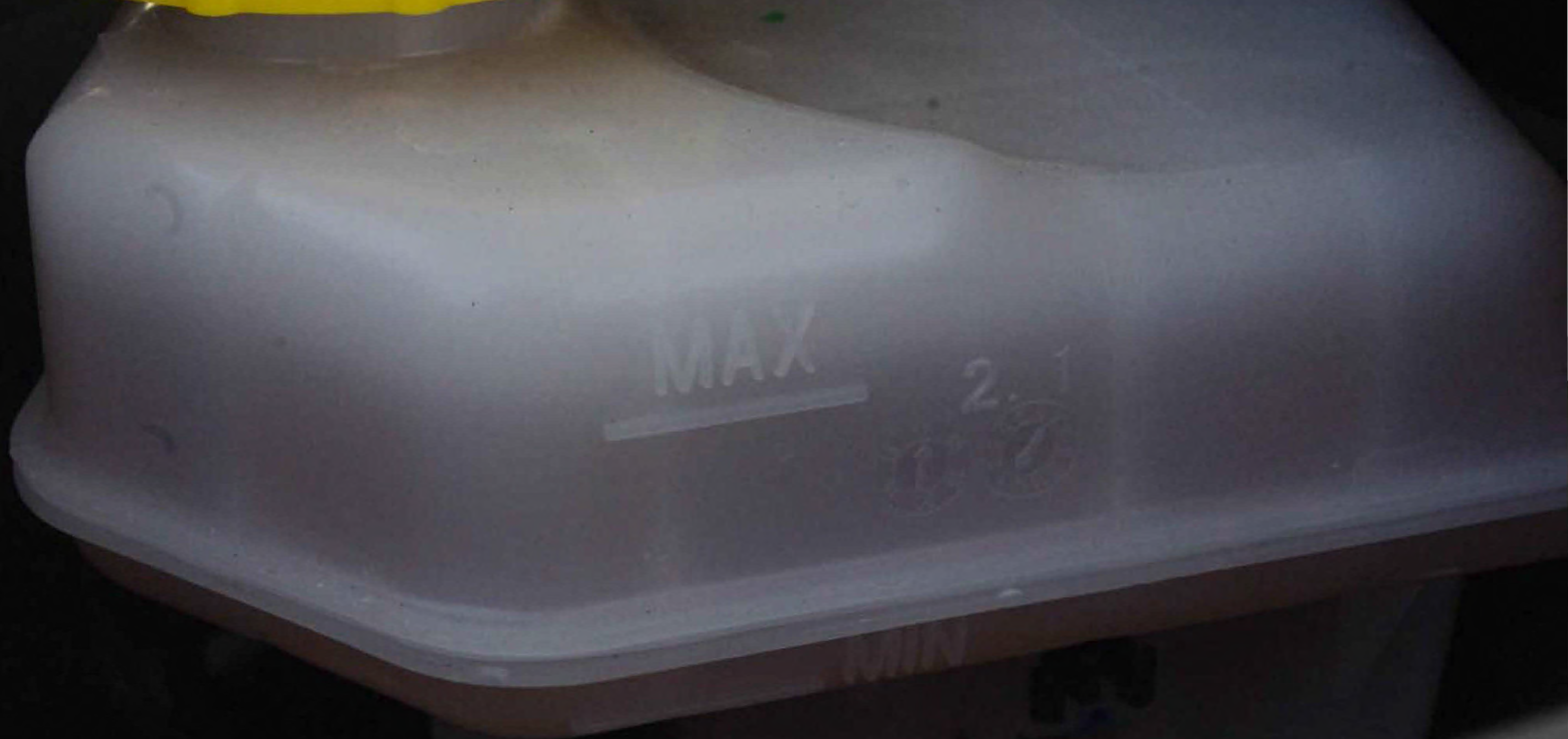
All Active Stored Pending

	ECU	Code	Status	Description
There are no DTCs present				



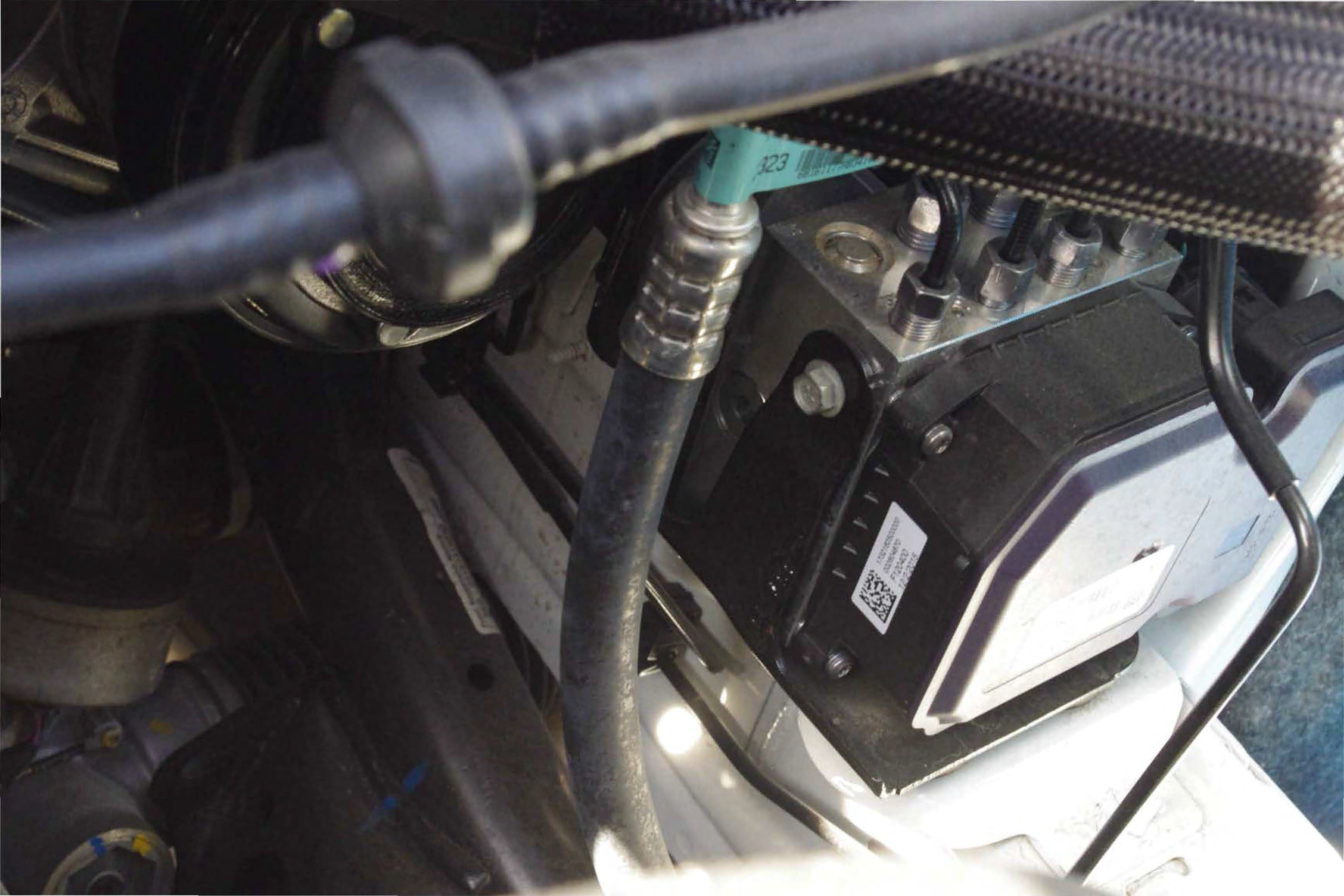










































WARNING

EVEN WITH ADVANCED AIRBAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.

05108 114AA



M

MÊME AVEC

- LES ENFANTS
- UN SAC GON
- LA BANQUET
- POUR LES EN
- NE JAMAIS PL
- L'ARRIÈRE À L
- TOUJOURS UT
- DE RETENUE P
- CONSULTER LI
- DE RENSEIGNE



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05108 114AA



MISE EN G

MÊME AVEC DES SACS GO

- LES ENFANTS PEUVENT ÊTRE TUÉS O UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFA L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉC DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE PO DE RENSEIGNEMENTS SUR LES SACS GONFLAB

1X5Z05







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BEST BEATER
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