

PE16-014

FCA

3-15-2017

ATTACHMENT
ENCLOSURE 4

CAIR Backup

29950458



194318



52014750AC

2014-11-12-31F1-4699



P R N D

4WD
AUTO

4WD
LOCK

N

4WD
LOW

2WD

A/C

OFF

AUTO

START
STOP
ENGINE







































ART
OP
ENGINE

P R N D

4WD
AUTO

4WD
LOCK

2WD

4WD
LOW

N

A/C

OFF

4WD
AUTO

4WD
LOCK

N▶

4WD
LOW

2WD

P R N D





P R N D

4WD
AUTO

4WD
LOCK

2WD

4WD
LOW



VOLUME



A/C



START
STOP
ENGINE



FIAT CHRYSLER AUTOMOBILES

August 31, 2016

[REDACTED]
Marathon, WI [REDACTED]

RE: CAIR: [REDACTED]
VIN: 1C6RR7NT4FS [REDACTED]
Vehicle: 2015 Ram 1500

Dear Mr. [REDACTED]

This is in regard to the inspection that was performed on your 2015 Ram 1500.

Naturally, we were sorry to learn of this incident. We appreciate the opportunity to look into this for you.

The inspection revealed that there was no evidence of a malfunction which would cause the vehicle to move by itself. The transmission, linkage, parking pawl, parking brake, and all other related systems were checked very carefully.

As stated in your owner's manual:

Unintended movement of a vehicle could injure those in or near the vehicle. As with all vehicles, you should never exit a vehicle while the engine is running. Before exiting a vehicle, always apply the parking brake, shift the transmission into PARK, turn the engine OFF, and remove the key fob. When the ignition is in the OFF position, the transmission is locked in PARK, securing the vehicle against unwanted movement.

The PARK feature is only a supplement to the parking brake. Never use the PARK position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage.

We can only suggest that you refer any damages that may have occurred to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
586-274-8169

LMM/sk