

PE16-014

FCA

3-15-2017

ATTACHMENT
ENCLOSURE 4

CAIR Backup





FIAT CHRYSLER AUTOMOBILES

August 1, 2016

[REDACTED]
Buena Vista, GA [REDACTED]

Cair: [REDACTED]

VIN: 1C4RDHDG4FC [REDACTED]

Dear [REDACTED]

This is in regard to the inspection that was performed on your 2015 Dodge Durango.

Naturally, we were sorry to learn of this incident. We appreciate the opportunity to look into this for you.

The inspection revealed that there was no evidence of a malfunction which would cause the vehicle to move by itself. The transmission, linkage, parking pawl, parking brake, and all other related systems were checked very carefully.

As stated in your owner's manual:

Unintended movement of a vehicle could injure those in or near the vehicle. As with all vehicles, you should never exit a vehicle while the engine is running. Before exiting a vehicle, always apply the parking brake, shift the transmission into PARK, turn the engine OFF, and remove the key fob. When the ignition is in the OFF position, the transmission is locked in PARK, securing the vehicle against unwanted movement.

The PARK feature is only a supplement to the parking brake. Never use the PARK position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage.

We can only suggest that you refer any damages that may have occurred to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. Susalla

J. Susalla
Special Investigations
586-274-8171

JSS/sk

Status: All DTCs

- All DTCs
- Active DTCs
- Pending DTCs
- Stored DTCs

View Freeze Frame

View Event Data

Clear All DTCs

2972 8532

ECU	Code	Description	Status
PLGM	B1963-00	Power Liftgate Strut Performance-	Stored ☐
PLGM	B1975-00	Power Liftgate Latch Cinch - Ratchet Secondary Switch Performance-	Stored ☐
PLGM	B1978-00	Power Liftgate Close Direction - Sector Switch Performance-	Stored ☐
PLGM	U0422-00	Implausible Data Received From Body Control Module-	Stored ☐

List updates as DTCs are set or cleared.

DTC's FROM DEALER
7-15-16



2015 DODGE DURANGO 3.6L V6 V.V.T.

1C4RDHDG4FC

14.02 Volts

Action Items

Topology

All DTCs

All Flashes

Recalls

<https://prod-01-app-102.fcawitech.com/index.html>

7/15/2016

2972 8532 #1

Accident Number		Agency NCIC No.		GEORGIA UNIFORM MOTOR VEHICLE ACCIDENT REPORT				County MARION		Date Rec. By DPS	
Date 06/30/2016		Day of Week ☐ Sun ☐ M ☐ T ☐ W ☒ Th ☐ F ☐ S		Time 12:30		Off. Arrived 12:35		Total Number Of: Vehicles 1 Injuries Fatalities		Inside City Of: BUENA VISTA	
Road of Occurrence 1 ☐ Interstate 2 ☐ Lowest St. Rt. 3 ☐ Co. Road 4 ☐ City St. At Its Intersection With 5TH AVE 1 ☐ Interstate 2 ☐ Lowest St. Rt. 3 ☐ Co. Road 4 ☒ City St.								Corrected Report? Yes ☐			
Not At Its Intersection But 0 ☐ Miles 1 ☐ North 3 ☐ East Of: 1 ☐ Interstate 2 ☐ Lowest St. Rt. 3 ☐ Co. Road 4 ☐ City St. 5 ☐ Co. Line ☐ Feet 2 ☐ South 4 ☐ West								Suppl. To Original? Yes ☐			
And Continuing in the Direction Checked Above The Next Reference Point Is 1 ☐ Interstate 2 ☐ Lowest St. Rt. 3 ☐ Co. Road 4 ☐ City St. 5 ☐ Co. Line								Hit and Run? Yes ☐			
Driver # 1 Last Name First Middle Address City State Zip DOB BOX SPRINGS GA [REDACTED] [REDACTED] [REDACTED] [REDACTED] State GA Zip DOB				Driver # Last Name First Middle Address City State Zip DOB				Driver's License No. Class State ☐ Male ☒ Female			
Posted Speed 30 Insurance Co. STATE FARM Policy No. [REDACTED] Year Make Model Telephone No. 2015 DODGE DURANGO [REDACTED] [REDACTED]				Posted Speed Insurance Co. Policy No. Year Make Model Telephone No.				VIN 1C4RDHG4FC [REDACTED] Vehicle Color BLACK			
Tag # State County Year 17				Tag # State County Year				Trailer Tag # State County Year			
☒ Same as Driver Owner's Last Name First Middle Address City State Zip				☐ Same as Driver Owner's Last Name First Middle Address City State Zip				Removed By ☐ Request ☐ List			
Alcohol Test 2 Type 0 Results Drug Test 0 Type 0 Results				Alcohol Test Type Results Drug Test Type Results				Driver Condition 1 Direction of Travel 3 Vision Obscured 0 Contributing Factors 1			
Vehicle Condition 1 Vehicle Maneuver 5 Pedestrian Maneuver 0				Vehicle Condition Vehicle Maneuver Pedestrian Maneuver				Most Harmful Event 0 Vehicle Class 1 Vehicle Type 1			
Traffic Control 1 Device Inoperative? ☐ Yes ☒ No				Traffic Control Device Inoperative? ☐ Yes ☐ No				Injured Taken To By:			
MS Notified Time EMS Arrival Time Hospital Arrival Time				Photos Taken: Yes ☐ No ☒ By:				Report By: Department Report Date Checked By: Date Checked			
Officer JERRY BAXTER BUENA VISTA POLICE DEPA 06/30/2016				Address City State Zip Code Telephone No.				JACKSON QUARDARIOUS P.O. BOX 426 BUENA VISTA, GA 31803 404-416-1230			
LYLES LEANN SHANAE P.O. BOX 426 BUENA VISTA, GA 31803											

NOT MICROFILM NUMBER (DO NOT WRITE IN THIS SPACE)

COMMERCIAL VEHICLES ONLY

Carrier Name Vehicle # Address State Zip				Carrier Name Vehicle # Address State Zip			
No. of Axles 0	G.V.W.R. 0	Fed. Reportable 1 ☐ Yes 2 ☐ No	Cargo Body Type 0	No. of Axles	G.V.W.R.	Fed. Reportable 1 ☐ Yes 2 ☐ No	Cargo Body Type
Vehicle Config. 0	I.C.C.M.C. #	U.S. D.O.T. #	Interstate ☐ Intrastate ☐	Vehicle Config.	I.C.C.M.C. #	U.S. D.O.T. #	Interstate ☐ Intrastate ☐
C.D.L.? 1 ☐ Yes 2 ☐ No C.D.L. Suspended? 1 ☐ Yes 2 ☐ No				C.D.L.? 1 ☐ Yes 2 ☐ No C.D.L. Suspended? 1 ☐ Yes 2 ☐ No			
Vehicle Placarded? 1 ☐ Yes 2 ☐ No Hazardous Materials? 1 ☐ Yes 2 ☐ No				Vehicle Placarded? 1 ☐ Yes 2 ☐ No Hazardous Materials? 1 ☐ Yes 2 ☐ No			
Released? 1 ☐ Yes 2 ☐ No				Released? 1 ☐ Yes 2 ☐ No			
YES, Name or 4 Digit Number from Diamond or Box: 0 1 Digit Number from Bottom of Diamond: 0				If YES, Name or 4 Digit Number from Diamond or Box: _____ 1 Digit Number from Bottom of Diamond: _____			
Ran Off Road Down Hill Runaway Cargo Loss or Shift Separation of Units				Ran Off Road Down Hill Runaway Cargo Loss or Shift Separation of Units			

DOT 523 (4/2/03) MAIL TO: GEORGIA DEPARTMENT OF TRANSPORTATION CRASH REPORTING UNIT P.O. BOX 80447 CONYERS GA 30012-84

MFD BY **FCA US LLC**

DATE OF MFR(BUILT): 3-15

GAWR FRONT:	1452 KG	3200 LB	WITH	P265/60R18 109T	TIRES
	18X8.0		RIMS AT	250 KPA (36 PSI) COLD	
GAWR REAR:	1770 KG	3900 LB	WITH	P265/60R18 109T	TIRES
	18X8.0		RIMS AT	250 KPA (36 PSI) COLD	

GVWR: 2949 KG 6500 LB



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RDH0G4F [REDACTED] TYPE: MPV MSRP: \$22,610 10000
VEHICLE MADE IN U.S.A. PRINT: PIR TRN: CLKL

02/12

TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 7 FRONT 2 REAR 5

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
544 KG OR 1200 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	P265/60R18 109T	P265/60R18 109T	T175/90D18 111M
COLD TIRE INFLATION PRESSURE	250 kPa / 35 PSI	250 kPa / 35 PSI	414 kPa / 60 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION

FC829811

This vehicle may include mercury – added devices installed by the manufacturer.

- * VIDEO DISPLAY
- * NAVIGATION/CAMERA DISPLAY
- * H.I.D. HEADLAMPS

Remove devices before vehicle disposal.
Upon removal of devices please reuse,
recycle or dispose as hazardous waste.

⚠ WARNING

EVEN WITH ADVANCED AIRBAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.



05108114AA

⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÉCURITAIRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES SYSTÈMES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.



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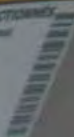
05108 114AA



⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PARFAITEMENT

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRÊTÉE EST LA PLACE LA PLUS SÉCURITAIRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT CHASSÉ-COQUE EN AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES ENTRAÎNEURS DE SÉCURITÉ POUR ENFANT.
- CONSULTER LE GUIDE DE SÉCURITÉ POUR PLUS D'INFORMATIONS SUR LES SACS GONFLABLES.



Range
121 mi

Average
17.8 MPG



P





Range
121 mi

Average
17.8 MPG



BRAKE +



Press Brake
and
Push Button
to Start

38817 mi

P





OFF

AUTO

FRONT

REAR

A/C



P OFF

eco ON

OFF



8:57 W 82° out.

1 102.9 2 94.5 3 107.5 4 103.3 5 97.9 6 107.9

AM

FM

Rock

102.9ST

Sublime

Rock 103 Wrong Way Sublime...

browse

tune

audio

Radio

Media

Controls

Climate

Nav

Phone

Apps

SCREEN OFF

BACK

A/C

P OFF

ECO ON

OFF





(P) 68267026AD
ON US SPS BASE

03/24/2015 07:20



Kendall
MULTIGRADE
10W-60

GOODYEAR

Mean Mileage

NEXT SERVICE DUE

- ☐ GT-1[®] SYNTHETIC BLEND
- ☐ GT-1[®] HIGH MILEAGE
- ☐ GT-1[®] FULL SYNTHETIC

OR MILEAGE

32,000









SCREEN
OFF



BACK





Average
17.7 MPG

ParkSense

R

H
N
C
F
E





Average
17.7 MPG

N



Program of the District Attorney
Chattahoochee Judicial Circuit
Ben McArthur
Victim Advocate

P R N D



D1



38817 mi



