

PE16-014

FCA

3-15-2017

ATTACHMENT  
ENCLOSURE 4

CAIR Backup

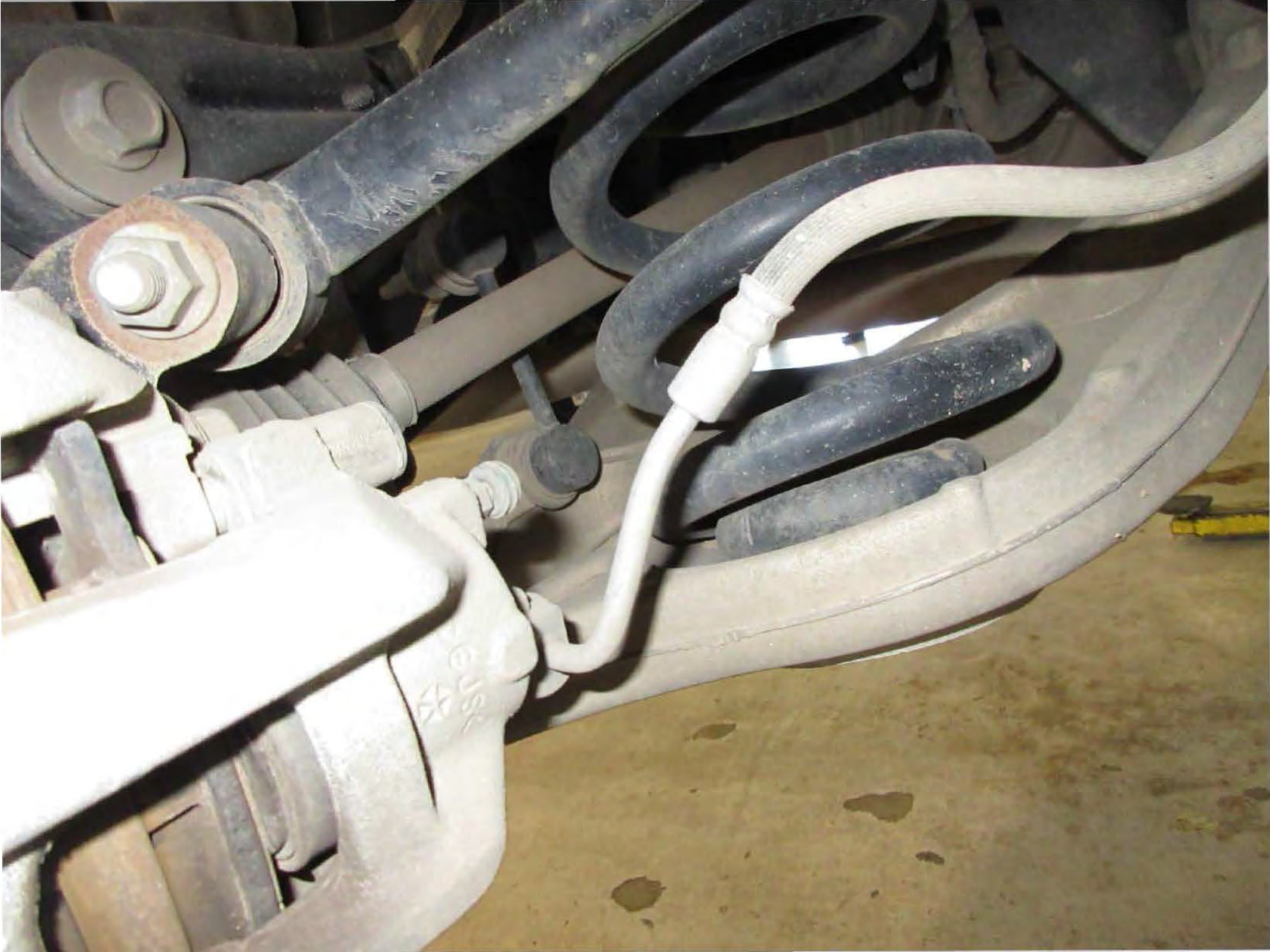




Right Rear











Rear



Left Rear



Left Rear





842





**Left Rear**

























DCS2225191

CAV. T.

PC822513

CAV.























FIAT CHRYSLER AUTOMOBILES

July 19, 2016

[REDACTED]  
Aberdeen, SD [REDACTED]

Re: CAIR: [REDACTED]  
VIN: 1C4RDJAG2FC [REDACTED]

Dear Ms. [REDACTED]

This is in regard to the inspection that was performed on your 2015 Dodge Durango.

Naturally, we were sorry to learn of this incident. We appreciate the opportunity to look into this for you.

The inspection revealed that there was no evidence of a malfunction which would cause the vehicle to move by itself. The transmission, linkage, parking pawl, parking brake, and all other related systems were checked very carefully.

As stated in your owner's manual:

Unintended movement of a vehicle could injure those in or near the vehicle. As with all vehicles, you should never exit a vehicle while the engine is running. Before exiting a vehicle, always apply the parking brake, shift the transmission into PARK, turn the engine OFF, and remove the key fob. When the ignition is in the OFF position, the transmission is locked in PARK, securing the vehicle against unwanted movement.

The PARK feature is only a supplement to the parking brake. Never use the PARK position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage.

If there was damage to your vehicle, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

*Tony Morris*

Tony Morris  
Special Investigations  
586-274-8164

TM/ss