INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE16-013

NISSAN

11-16-2016

ATTACHMENT B

Request TWO Supporting Documents

Field Reports

3N1CN7AP7CL[redacted]

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL[redacted]

I. Claimant

Claimant name: [redacted] *DOB:* N/A *Day phone:* [redacted]
Address: [redacted]ast Hampton CT [redacted] *Eve. Phone:*

Driver Name Boyfriend (name withheld) *DOB:* N/A *Day phone:*
Address: *Eve. Phone:*

Owner name: [redacted] *DOB:* N/A *Day phone:*
Address: [redacted]East Hampton CT [redacted] *Eve. Phone:*

Who notified NNA of incident? [redacted] *CAR #:* [redacted]
If represented, claimant's attorney name, address, phone:

II. Vehicle

Model year & model name: VERSA 1.6 S SEDAN *Mfg. date:* 10/31/11 *VIN:* 3N1CN7AP7CL[redacted]
Mileage: 14386 *License #:* [redacted] *State:* CT

Special equipment & accessories: None
List all applicable recalls and service campaigns in table below:

Number	Description	Status (Open/Closed)
	None	

III. Description of Incident & Claim

Source of information (unless otherwise noted): [redacted]
Date & time of incident:: 10/24/12
Location of incident (describe fully):

Merging onto Route 495 in MA

Nature of weather: Rainy *Vision obstruction (describe):* None

Claimant's description of incident and statement of cause (be as detailed as possible):

- *Claimant's description of the "sequence of events" that occurred:*

C stating that C's boyfriend was driving the veh. C stating that curtain airbag and seat airbag deployed but not the frontal crash zone airbag. C stating that no collision was present.

- *Relation to roadway (on-road, off-road, left side, right side):*

C stating that this occurred while getting on the highway.

- *Driver action (braking, steering, etc):*

The door light illuminated at which point c tried to open the door to turn off the light. C was unable to open door at first so tried again at which point door opened. C then shut the door at which point the airbags deployed.

- *Special circumstances:*

Incident Investigation Report

C stating that C's boyfriend was merging onto the highway with c in the passenger seat. The seat light indicating an open door illuminated and c attempted to shut the door to turn off the light. C was unable to open the door the first time and then the 2nd time c opened the door and then closed. As soon as the door the passenger curtain and seat air bags deployed. No collision occurred.

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL[redacted]

III. Description of Incident & Claim - continued

Vehicle estimated speed: 35MPH
Source of estimate: [redacted]
Posted speed limit: N/A

Other vehicle estimated speed:
Source of estimate:
Posted speed limit:

Name & address of witnesses:

Police report taken? (Yes/No/#): No
Reporting officer name & station (if report not attached):

Incident Investigation Report

CAR #: [redacted]
Claimant:
VIN: 3N1CN7AP7CL[redacted]

List each allegation made. Be as specific as possible and list affected components and detailed reasons for allegation.

#	Allegation	Allegation made by
1	Airbags deployed with no collision	Tracey Holton
2		
3		
4		
5		

IV. Occupants & Injuries

Location:	Seat Pos.	Seat Belts:	Air Bags:

Source of information: [redacted]

Name: Boyfriend (name withheld) DOB: N/A
Address: N/A Height: N/A Weight: N/A

1	1	B	N	Nature & extent of Injuries: None

Name: [redacted]n DOB: N/A
Address: [redacted] East Hampton CT [redacted] Height: N/A Weight: N/A

1	2	B	D	Nature & extent of Injuries: None

Name: DOB:
Address: Height: Weight:

				Nature & extent of Injuries:

Name: DOB:
Address: Height: Weight:

				Nature & extent of Injuries:

Where, when, and by whom were the injured treated?

(Legend for Section IV.)

Location:	1. Incident vehicle 2. Other Vehicle 3. Pedestrian 4. Other
Seating Position:	 10. Unknown 11. Other
Seat Belts Worn:	U. Unknown L. Lap Only S. Shoulder Only B. L+S belt N. None Worn C. Child Restraint
Airbag Status:	NA. Not equipped N. Airbag not deployed D. Airbag deployed

Incident Investigation Report

V. Other Property Damage

Source of information (unless otherwise noted): [redacted]

Other vehicle model year, make, model name: None

Name, address, phone of other vehicle owner:

Name, address, phone of other vehicle driver:

Nature & extent of other vehicle damage:

Nature & extent of property (other than motor vehicle) damage & name of owner:

None

Incident Investigation Report

VI. Investigation Results

Date of vehicle inspection: 11/5/12 *Location of inspection:* Middletown Nissan Middletown CT

Nature & extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):

Have you located any related prior repair orders? (Yes/No): No

Photos taken by: Gary Lee Cross *# photos:* 54

Observations / findings. Be as detailed as possible, put "Not Available" in sections that you are not able to inspect. Include observations and findings from test drives and Consult diagnostics.

- *Exterior / Body:*

Clean, passenger's rear bumper cover has 2, 2 inch black rub marks, no other visible damage present

- *Engine / Transmission / Drivetrain:*

Clean, fluids full, no visible leaks, unremarkable

- *Underbody / Suspension / Steering / Wheels & Tires:*

Clean, no visible damage, no leaks present, unremarkable

- *Interior Observations / Seats / Instrument Panel / Headliner / Trim:*

Aftermarket seat cover's installed on driver's and passenger's front seats. A comforter is covering the rear seat, for what appears to be transporting a dog.

- *Seat Belts / Child Restraints (if applicable):*

Driver's front and all rear seatbelts function properly and are unremarkable. Passenger's front seatbelt assembly pre-tensioner deployed in the stowed postion.

- *Air Bags:*

Passenger's side airbag and passenger's side curtain deployed, all other airbags un-deployed, unremarkable

- *Additional Observations / Findings (describe any inspection items not covered under headings above, e.g. vehicle test drive with customer, site observations, etc.):*

Incident Investigation Report

Review of the extracted EDR data shows;

VEHICLE SPEED; -7s-15MPH, -6s-12MPH, -5s-10MPH, -4s-8MPH, -3s-2MPH, -2s-0MPH, -1s-0MPH, 0s-3MPH, 1s-7MPH, 2s-8MPH

ENGINE REVOLUTION; -3s-828RPM, -2s-778RPM, -2s-778RPM, -1s-1665RPM, 0s-2643RPM, 1s-1375RPM, 2s-1850RPM

THROTTLE PEDAL POSITION; -3s-0%, -2s-0%, -1s-52%, 0s-36%, 1s-20%, 2s-0%

STEERING ANGLE; -3s-148DEG, -2s-146DEG, -1s-142DEG, 0s-77DEG, 1s- -251DEG, 2s- -421DEG, 3s- -516DEG

BRAKE PEDAL SW STATE; -3s-ON, -2s-ON, -1s-OFF, 0s-OFF, 1s-OFF,2s-OFF, 3s-ON

BUCKLE SW STATE[DR]; OFF

BUCKLE SW STATE[AS]; OFF

- *Summary. List factual inspection findings pertaining to each allegation made by claimant. Ensure appropriate IIR supplements are filled out.*

#	*Allegation*	*Factual Findings*
1	Airbags deployed with no collision	
2		
3		
4		
5		

Have alleged defective parts been removed from vehicle? (Yes/No): No

If yes, by whom? *Present location:*

Reporter's Signature: Gary Lee Cross

Reporter's Name & Region: Gary Lee Cross NER

Incident Investigation Report

IIR Supplement: Restraint System Checklist

** On seat belt systems with more than one belt, buckle or retractor, please specify (e.g. Lap or Shoulder).*

DRIVER'S SEAT BELT*	
Model #:	TI-G266
Mfg. Date:	2011
Lot #:	1291 A
Manufacturer:	TK Holdings Inc.
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	
Buckled? (Yes/No):	No
BUCKLE*	
Model #:	
Buckle latches/unlatches (Yes/No):	Yes
RETRACTOR*	
Retractor(s) spring functioning? (Yes/No):	Yes
Retractor Locked? (Yes/No):	No
Emergency locking function operable? (Yes/No):	Yes
Describe how ELR was checked:	
Belt extended arm length and jerked sharply, engaging lock function	

RF PASSENGER SEAT BELT*	
Model #:	TI-G266
Mfg. Date:	2011
Lot #:	1291 A
Manufacturer:	TK Holdings Inc.
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	
Buckled? (Yes/No):	No
BUCKLE*	
Model #:	
Buckle latches/unlatches (Yes/No):	Yes
RETRACTOR*	
Retractor(s) spring functioning? (Yes/No):	No
Retractor Locked? (Yes/No):	Yes
Auto locking (ALR) function operable? (Yes/No):	No
Emergency locking function operable? (Yes/No):	No
Describe how ELR was checked:	
Belt Pre-tensioner locked	

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL[redacted]

LR PASSENGER SEAT BELT*	
Model #:	TI-G265
Mfg. Date:	2011
Lot #:	1287
Manufacturer:	TK Holdings Inc.
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	
Buckled? (Yes/No):	No
BUCKLE*	
Model #:	AB0
Buckle latches/unlatches (Yes/No):	Yes
RETRACTOR*	
Retractor(s) spring functioning? (Yes/No):	Yes
Retractor Locked? (Yes/No):	No
Auto locking (ALR) function operable? (Yes/No):	Yes
Emergency locking function operable? (Yes/No):	Yes
Describe how ELR was checked:	
Belt extended arm length and jerked sharply, engaging lock function	

RR PASSENGER SEAT BELT*	
Model #:	TI-G265
Mfg. Date:	2011
Lot #:	1287
Manufacturer:	TK Holdings Inc.
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	
Buckled? (Yes/No):	No
BUCKLE*	
Model #:	AB0
Buckle latches/unlatches (Yes/No):	Yes
RETRACTOR(S)*	
Retractor(s) spring functioning? (Yes/No):	Yes
Retractor Locked? (Yes/No):	No
Auto locking (ALR) function operable? (Yes/No):	Yes
Emergency locking function operable? (Yes/No):	Yes
Describe how ELR was checked:	
Belt extended arm length and jerked sharply, engaging lock function	

Incident Investigation Report

IIR Supplement: Restraint System Checklist (continued)

CENTER REAR PASSENGER SEAT BELT*		BUCKLE*	
Model #:	TI-G266	*Model #:*	AB0
Mfg. Date:	2011	*Buckle latches/unlatches (Yes/No):*	Yes
Lot #:	1291 A		
Manufacturer:	TK Holdings Inc.		
*AS-FOUND CONDITION**		RETRACTOR*	
Fully Stowed? (Yes/No):	Yes	*Retractor(s) spring functioning? (Yes/No):*	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:		*Retractor Locked? (Yes/No):*	No
		Auto locking (ALR) function operable? (Yes/No):	Yes
Buckled? (Yes/No):	No	*Emergency locking function operable? (Yes/No):*	Yes
		Describe how ELR was checked:	Belt extended arm length and jerked sharply, engaging lock function

If more than 5 passengers, please add additional information here:

Child Restraint Observations (if applicable):

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL[redacted]

Incident Investigation Report

AIRBAG DEPLOYMENT INFORMATION

Driver "front" airbag deployed? (Yes/No):	No	*RF pass "front" airbag deployed? (Yes/No):*	No
Driver "side" airbag deployed? (Yes/No/NA):	No	*RF pass "side" airbag deployed? (Yes/No/NA):*	Yes
Left curtain airbag deployed? (Yes/No/NA):	No	*Right curtain airbag deployed? (Yes/No/NA):*	Yes

Airbag Warning Lamp Status *(when ignition is turned ON):*

	Illuminates for approximately 7 seconds and goes off (normal)
	Does not illuminate at all
X	*Remains illuminated continuously*
	Flashes continuously

Consult Data Included in Report (Yes/No)

DTCs (all items listed in below sub-menus)?	**Yes**
o Current DTCs	Yes
o Past DTCs	Yes
o Trouble Diag Record	Yes
Hexadecimal data?	**Yes**
EDR data (all items listed in below sub-menus)?	**Yes**
o All High-frequency data	**Yes**
o All Low-frequency data	**Yes**
o All Static Data	**Yes**

Always use diagnostic tool appropriate for vehicle. Photograph or scan Consult-II printout since thermal paper will degrade over time.

If any Consult data item above is marked as "No", please explain here why not included in report:

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL[redacted]

IIR Supplement: Restraint System Photograph Checklist

VIN plate (door jam)
Odometer
8 external views
Windshield (from standing in front of hood)
Exterior damage close-ups
Underbody views
(if possible and accident circumstances dictate)
Overhead view (if possible)
Engine compartment (hood open)
Engine compartment close-ups (hood open)
Front airbag sensors (where applicable)
Driver side open door view (angled forward)
Driver seat position
(perpendicular view documenting initial position)
Overview of drivers seating area (downward view)
Driver knee bolster area
Driver side upper instrument panel
Header and visor area
Headliner over driver and passenger seating area
Driver "front" airbag overall
Close-ups of any marks on driver "front" airbag
Driver "front" airbag deployment door (upper)
Driver "front" airbag deployment door (lower)
Steering wheel rim side view
Passenger side open door view (angled forward)
RF seat position
(perpendicular view documenting initial position)
Overview of RF seating area (downward view)
RF knee bolster area
RF upper instrument panel
RF passenger "front" airbag overall
Close-ups of any marks on RF pass. "front" airbag
RF passenger "front" airbag deployment door
Driver "side" airbag
RF passenger "side" airbag
Left curtain airbag
Right curtain airbag

Drivers seatbelt - seatbelt label(s)
Drivers seatbelt - overall
Drivers seatbelt - webbing (any marks-note location)
RF seatbelt - seatbelt label(s)
RF seatbelt - overall
RF seatbelt - webbing (any marks-note location)
RF seatbelt - latch plate metal (both sides)
RF seatbelt - latchplate pass through (both sides)
RF seatbelt - pillar guide loop (D-ring)
RF seatbelt - buckle (side view-inboard & outboard)
RF seatbelt - buckle (end view)

CASE BY CASE BASIS

LR seatbelt - seatbelt label(s)
LR seatbelt - overall
LR seatbelt - webbing (any marks-note location)
LR seatbelt - latchplate metal (both sides)
LR seatbelt - latchplate pass through (both sides)
LR seatbelt - pillar guide loop (D-ring)
LR seatbelt - buckle (side view-inboard & outboard)
LR seatbelt - buckle (end view)
CR seatbelt - seatbelt label(s)
CR seatbelt - overall
CR seatbelt - webbing (any marks-note location)
CR seatbelt - latchplate metal (both sides)
CR seatbelt - latchplate pass through (both sides)
CR seatbelt - buckle (side view-inboard & outboard)
CR seatbelt - buckle (end view)
RR seatbelt - seatbelt label(s)
RR seatbelt - overall
RR seatbelt - webbing (any marks-note location)
RR seatbelt - latchplate metal (both sides)
RR seatbelt - latchplate pass through (both sides)
RR seatbelt - pillar guide loop (D-ring)
RR seatbelt - buckle (side view-inboard & outboard)
RR seatbelt - buckle (end view)
Any visible prior damage (unrelated to subject accident)
Prior repairs to vehicle
Extrication/towing damage
Any non-OEM components (accessories, etc.)
Center console SRS diagnostic module (if necessary)

Incident Investigation Report

Drivers seatbelt - latchplate metal (both sides)
Drivers seatbelt - latchplate pass thru (both sides)

Drivers seatbelt - pillar guide loop (D-ring)
Driver seatbelt - buckle (side view-inboard & outboard)
Drivers seatbelt - buckle (end view)

Incident Investigation Report

SYSTEM	AIR BAG
PART NUMBER	f122
VIN	3N1CN7AP7CL[redacted]

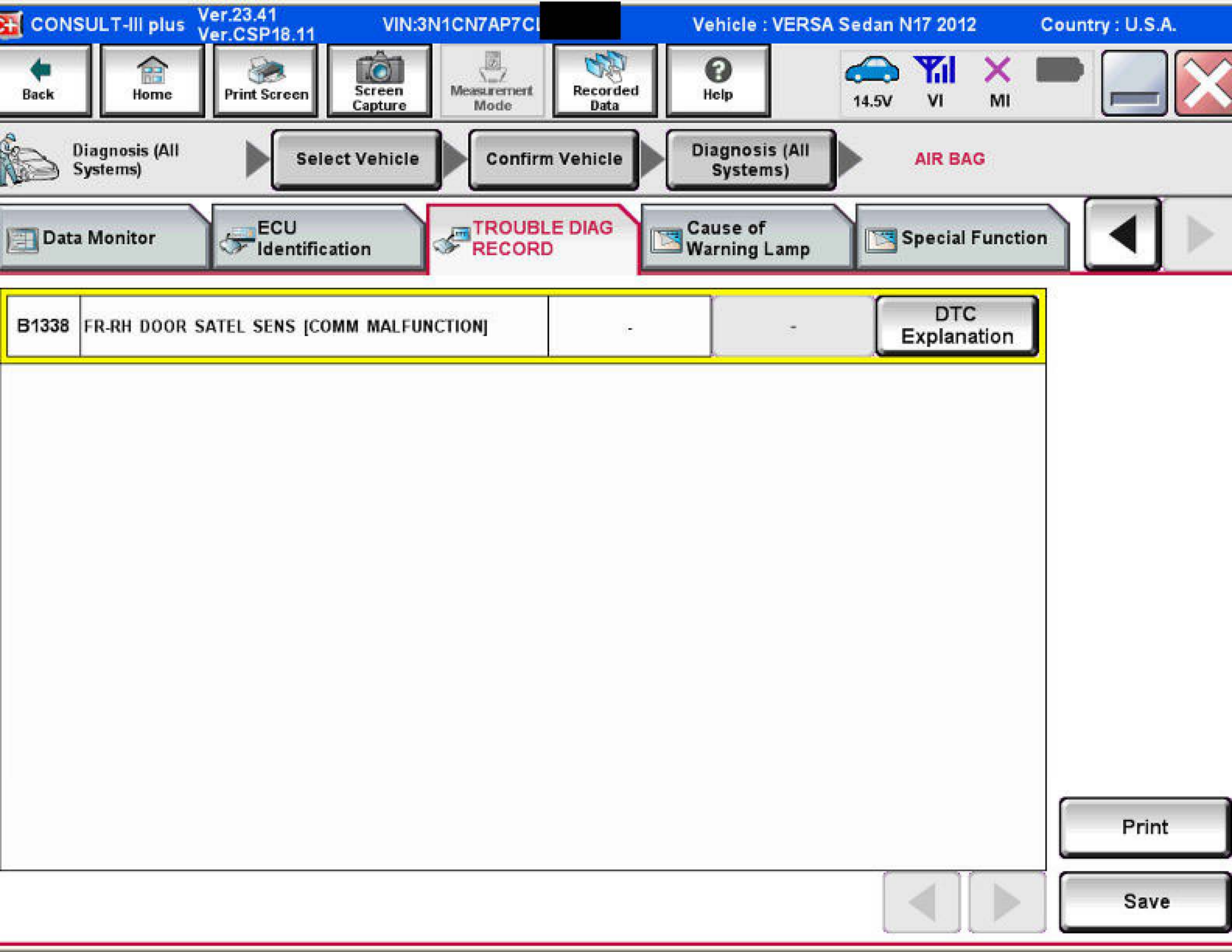
HIGH FREQUENCY DATA

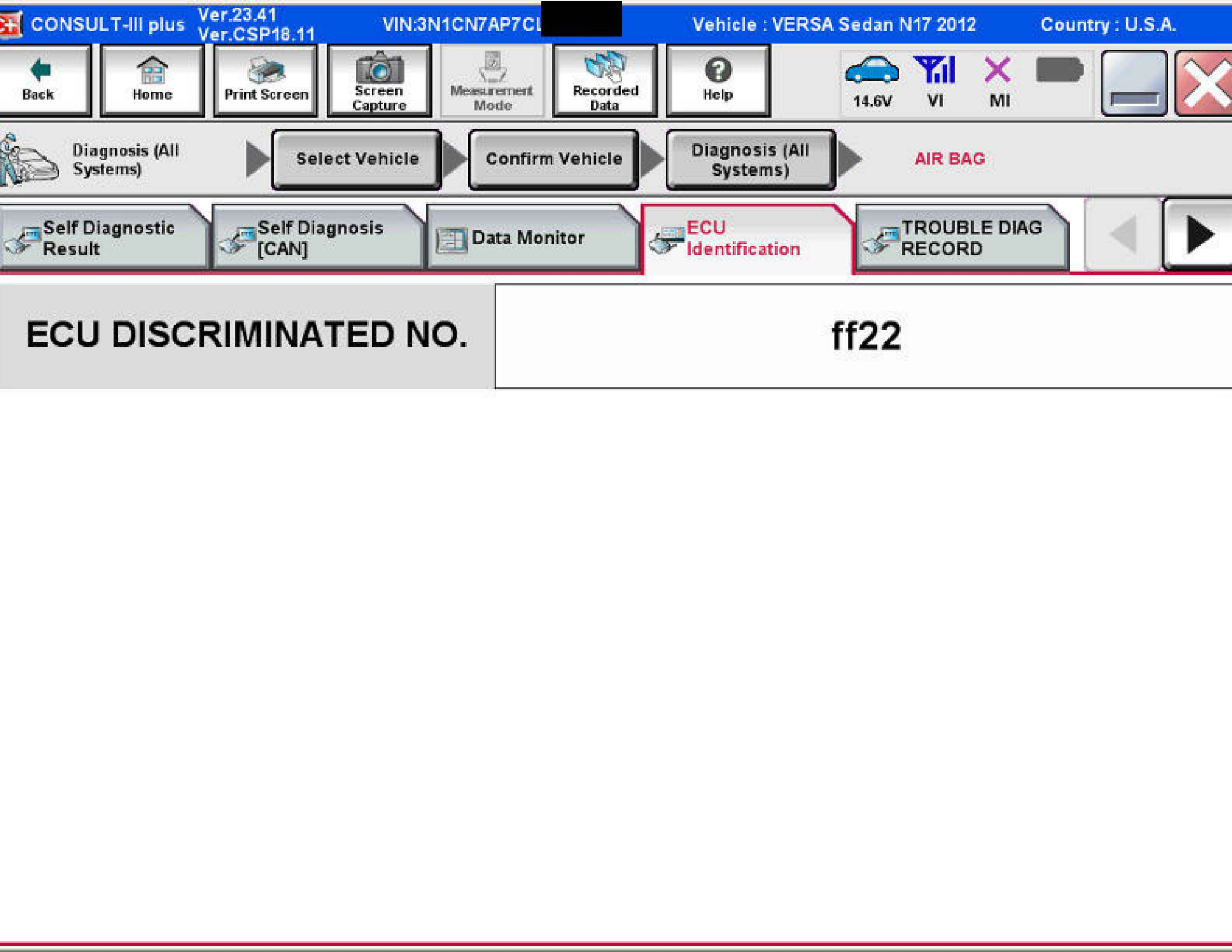
FRONTAL DELTA-V

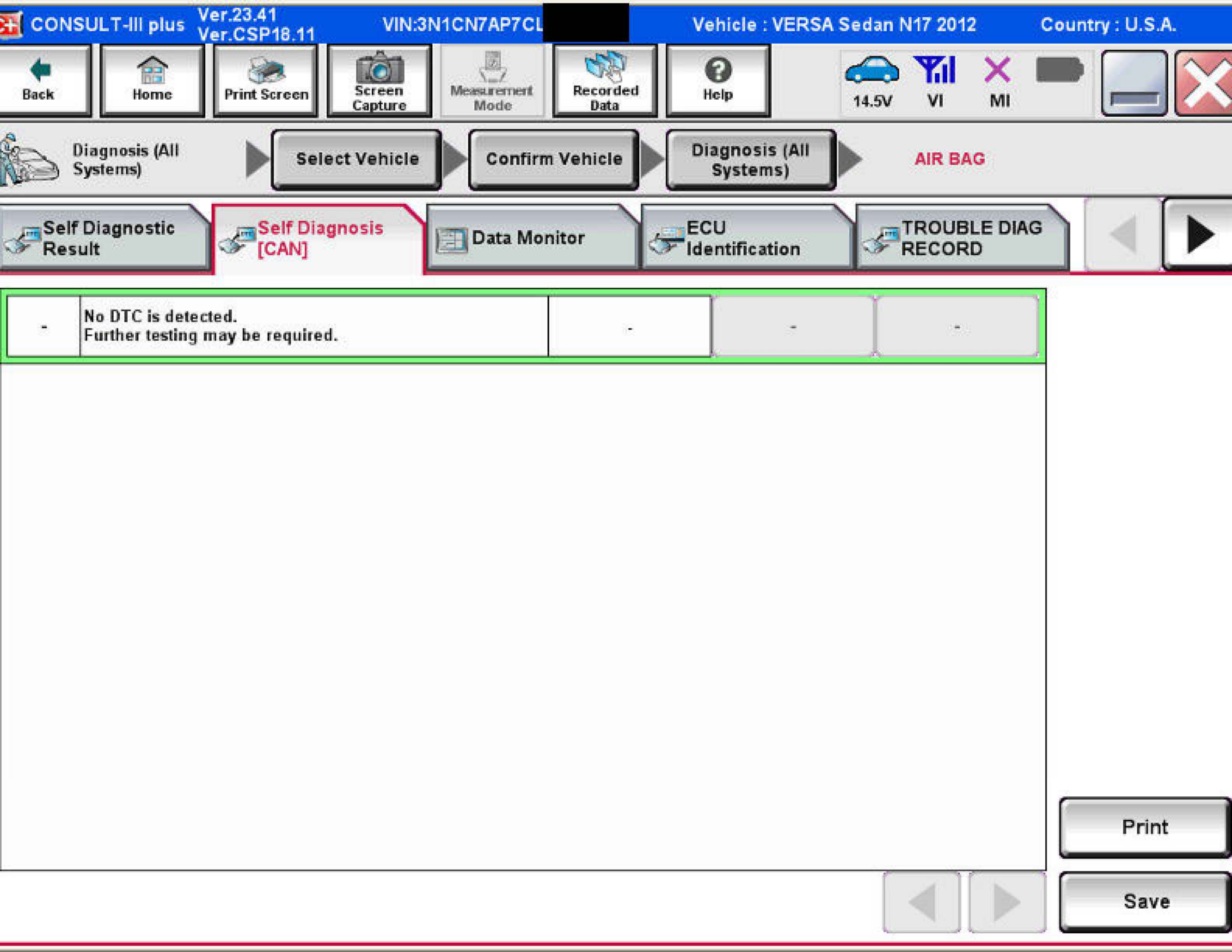
TIME	DATA
-100ms	0mph
-90ms	0mph
-80ms	0mph
-70ms	0mph
-60ms	0mph
-50ms	0mph
-40ms	0mph
-30ms	0mph
-20ms	0mph
-10ms	0mph
0ms	0mph
10ms	0mph
20ms	0mph
30ms	0mph
40ms	0mph
50ms	0mph
60ms	0mph
70ms	0mph
80ms	0mph
90ms	0mph
100ms	0mph
110ms	0mph
120ms	0mph
130ms	0mph
140ms	0mph
150ms	0mph
160ms	0mph
170ms	0mph
180ms	0mph
190ms	0mph
200ms	0mph
210ms	0mph
220ms	0mph
230ms	0mph
240ms	0mph
250ms	0mph
260ms	0mph
270ms	0mph
280ms	0mph
290ms	0mph
300ms	0mph

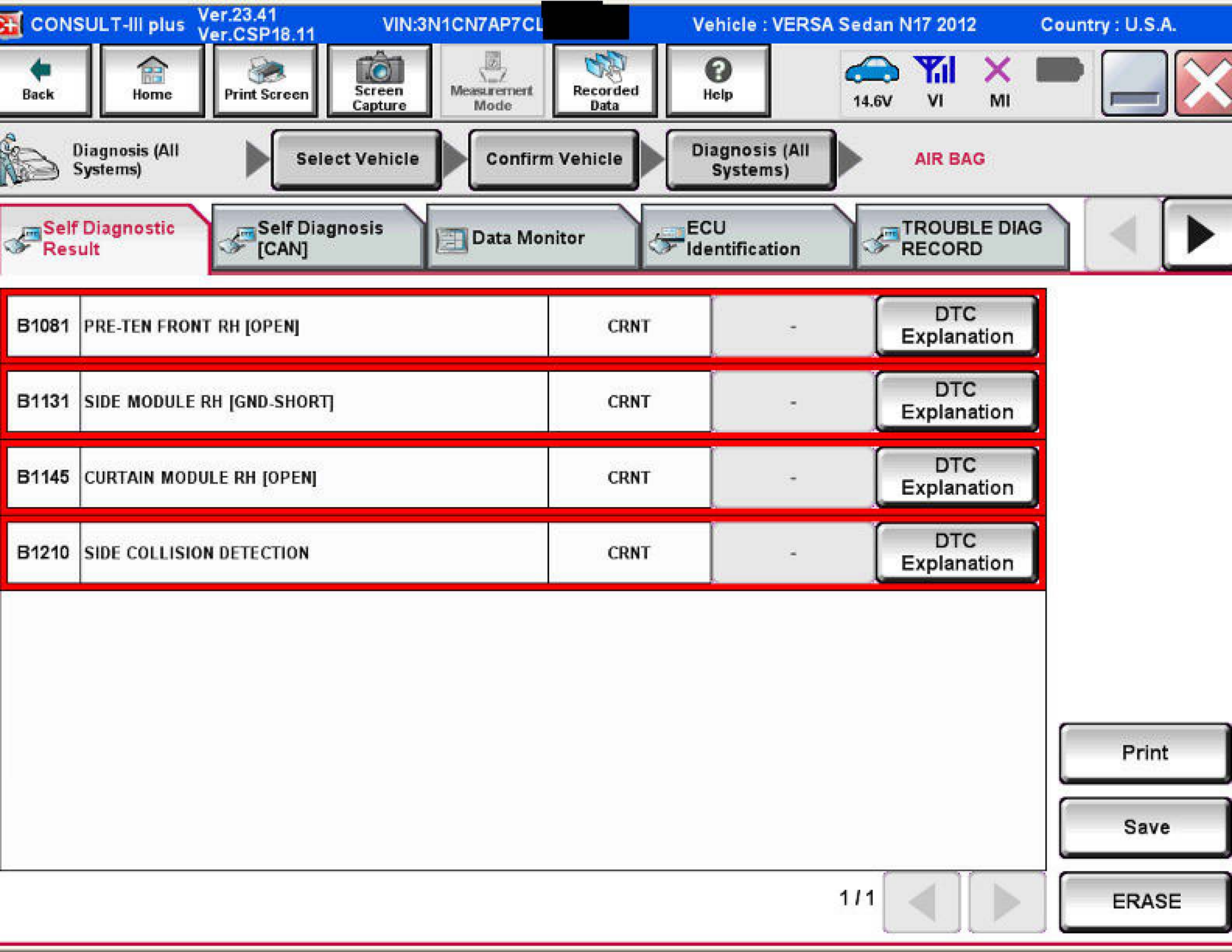
LATERAL DELTA-V

TIME	DATA
-100ms	0mph
-90ms	0mph
-80ms	0mph
-70ms	0mph
-60ms	0mph
-50ms	0mph
-40ms	0mph
-30ms	0mph
-20ms	0mph
-10ms	0mph
0ms	0mph
10ms	0mph
20ms	0mph
30ms	0mph
40ms	0mph
50ms	0mph
60ms	0mph
70ms	0mph
80ms	0mph
90ms	0mph
100ms	0mph
110ms	0mph
120ms	0mph
130ms	0mph
140ms	0mph
150ms	0mph
160ms	0mph
170ms	0mph
180ms	0mph
190ms	0mph
200ms	0mph
210ms	0mph
220ms	0mph
230ms	0mph
240ms	0mph
250ms	0mph
260ms	0mph
270ms	0mph
280ms	0mph
290ms	0mph
300ms	0mph


CONSULT-III plus Ver.23.41 Ver.CSP18.11
VIN:3N1CN7AP7CL [redacted]
Vehicle : VERSA Sedan N17 2012
Country : U.S.A.
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
14.5V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
AIR BAG
Data Monitor
ECU Identification
TROUBLE DIAG RECORD
Cause of Warning Lamp
Special Function
B1338
FR-RH DOOR SATEL SENS [COMM MALFUNCTION]
-
-
DTC Explanation
Print
Save


CONSULT-III plus Ver.23.41 Ver.CSP18.11
VIN:3N1CN7AP7CL[redacted]
Vehicle : VERSA Sedan N17 2012
Country : U.S.A.
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
14.6V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
AIR BAG
Self Diagnostic Result
Self Diagnosis [CAN]
Data Monitor
ECU Identification
TROUBLE DIAG RECORD
ECU DISCRIMINATED NO.
ff22


CONSULT-III plus Ver.23.41 Ver.CSP18.11
VIN:3N1CN7AP7CL[redacted]
Vehicle : VERSA Sedan N17 2012
Country : U.S.A.
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
14.5V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
AIR BAG
Self Diagnostic Result
Self Diagnosis [CAN]
Data Monitor
ECU Identification
TROUBLE DIAG RECORD
-
No DTC is detected.
Further testing may be required.
-
-
-
Print
Save


CONSULT-III plus Ver.23.41 Ver.CSP18.11
VIN:3N1CN7AP7CL
Vehicle : VERSA Sedan N17 2012
Country : U.S.A.
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
14.6V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
AIR BAG
Self Diagnostic Result
Self Diagnosis [CAN]
Data Monitor
ECU Identification
TROUBLE DIAG RECORD
B1081 PRE-TEN FRONT RH [OPEN] CRNT - DTC Explanation
B1131 SIDE MODULE RH [GND-SHORT] CRNT - DTC Explanation
B1145 CURTAIN MODULE RH [OPEN] CRNT - DTC Explanation
B1210 SIDE COLLISION DETECTION CRNT - DTC Explanation
1/1
Print
Save
ERASE

ZA	FF	ZB	FF	ZC	FF	ZD	FF
ZE	FF	ZF	FF	RR		H3	
H4		rr					

SYSTEM	AIR BAG
PART NUMBER	f122
VIN	3N1CN7AP7[redacted]

f	00	r	01	a0	D200	a1	5100
a2	8300	a3	9100	a4	0000	a5	0000
a6	0000	a7	0000	a8	0000	a9	0000
aa	0000	ab	0000	ac	0000	ad	0000
ae	0000	af	0000	A1	5201	A2	0000
A3	0000	A4	0000	A5	0000	B1	0000
B2	0000	B3	0000	B4	0000	B5	0000
C1	0000	C2	0000	C3	0000	C4	0000
C5	0000	D1	0000	D2	0000	D3	0000
D4	0000	D5	0000	E1	0000	E2	0000
E3	0000	E4	0000	E5	0000	F1	00
F2	00	G	01	U	0C	I1	FF
J1	FF	K1	FF	L1	0B	M1	FF
I2	FF	J2	FF	K2	FF	L2	FF
M2	00	IR	0B	JR	0B	KR	08
LR	FF	MR	0B	IL	FF	JL	FF
KL	08	LL	FF	ML	FF	R	03
S1	55	S2	55	S3	55	S4	8E
S5	8E	S6	8E	S7	8E	S8	55
W	00	O1	FF	O2	FF	O3	FF
O4	FF	O5	FF	O6	FF	O7	FF
O8	FF	O9	FF	OA	FF	OB	FF
OC	FF	OD	FF	Q0	FF	Q1	FF
Q2	FF	Q3	FF	Q4	FF	Q5	FF
Q6	FF	Q7	FF	Q8	FF	Q9	FF
QA	FF	QB	FF	QC	FF	QD	FF
QE	FF	QF	FF	T1	FF	T2	FF
T3	FF	T4	FF	T5	FF	T6	FF
T7	FF	T8	FF	T9	FF	TA	FF
TB	FF	TC	FF	TD	FF	TE	FF
TF	FF	P	22FF	H1	00	H2	00
1R	FF	2R	FF	3R	FF	4R	FF
5R	FF	6R	FF	7R	FF	8R	FF
9R	FF	AR	FF	BR	FF	CR	FF
DR	FF	ER	FF	FR	FF	1L	0A
2L	FF	3L	FF	4L	08	5L	0A
6L	FF	7L	FF	8L	0A	9L	FF
AL	FF	BL	FF	CL	FF	DL	00
EL	11	FL	FF	P1	1E	P2	FF
P3	FF	P4	FF	P5	1E	P6	FF
P7	FF	P8	1A	P9	FF	PA	FF
PB	FF	PC	FF	PD	10	Z1	11
Z2	FF	Z3	FF	Z4	FF	Z5	FF
Z6	FF	Z7	FF	Z8	FF	Z9	FF

STATIC DATA

CAN ABNORMALITY

	STATE	
	NORMAL	

STATIC DATA

EDR RECORDING COMPLETE

	STATE	
Priority 1	SUCCESS	
Priority 2	SUCCESS	
Priority 3	SUCCESS	
Priority 4	SUCCESS	

GAP TIME FOR EDR

		TIME
	High Freq	17count
	Low Freq	83count

STATIC DATA

OPERATION TIME

		TIME
	Event	448hour
	Download	455hour

D/L COUNT AFTER EVENT

	STATE	
	1count	

STATIC DATA

A/B W/L STATE

	STATE	
	Off	

IGN CYCLE

		CYCLE
	Event	1912count
	Download	1939count

STATIC DATA

MAX.FRONTAL G&TIME

	FRONTAL	TIME
	4.6G	10ms

MAX.LATERAL G&TIME

	FRONTAL	TIME
	4.0G	0ms

LOW FREQUENCY DATA

DIAGMUXON STATE

TIME	DATA
-7s	On
-6s	On
-5s	On
-4s	On
-3s	On
-2s	On
-1s	On
0s	On
1s	On
2s	On
3s	On
4s	On
5s	On
6s	On

LOW FREQUENCY DATA

BUCKLE SW STATE[DR]

TIME	DATA
-7s	Off
-6s	Off
-5s	Off
-4s	Off
-3s	Off
-2s	Off
-1s	Off

BUCKLE SW STATE[AS]

TIME	DATA
-7s	Off
-6s	Off
-5s	Off
-4s	Off
-3s	Off
-2s	Off
-1s	Off

LOW FREQUENCY DATA

BRAKE PEDAL SW STATE

TIME	DATA
-7s	On
-6s	On
-5s	On
-4s	On
-3s	On
-2s	On
-1s	Off
0s	Off
1s	Off
2s	Off
3s	On
4s	Off
5s	Off
6s	Off

GEAR POSITION

TIME	DATA
-7s	D.N.A.
-6s	D.N.A.
-5s	D.N.A.
-4s	D.N.A.
-3s	D.N.A.
-2s	D.N.A.
-1s	D.N.A.
0s	D.N.A.
1s	D.N.A.
2s	D.N.A.
3s	D.N.A.
4s	D.N.A.
5s	D.N.A.
6s	D.N.A.

LOW FREQUENCY DATA

THROTTLE PEDAL POSITION

TIME	DATA
-7s	0%
-6s	0%
-5s	0%
-4s	0%
-3s	0%
-2s	0%
-1s	52%
0s	36%
1s	20%
2s	0%
3s	0%
4s	0%
5s	40%
6s	19%

STEERING ANGLE

TIME	DATA
-7s	33deg
-6s	68deg
-5s	116deg
-4s	168deg
-3s	148deg
-2s	146deg
-1s	142deg
0s	77deg
1s	-251deg
2s	-421deg
3s	-516deg
4s	-513deg
5s	-517deg
6s	-456deg

LOW FREQUENCY DATA

VEHICLE SPEED

TIME	DATA
-7s	15mph
-6s	12mph
-5s	10mph
-4s	8mph
-3s	2mph
-2s	0mph
-1s	0mph
0s	3mph
1s	7mph
2s	8mph
3s	7mph
4s	4mph
5s	4mph
6s	7mph

ENGINE REVOLUTION

TIME	DATA
-7s	1037rpm
-6s	996rpm
-5s	890rpm
-4s	868rpm
-3s	828rpm
-2s	778rpm
-1s	1665rpm
0s	2643rpm
1s	1375rpm
2s	1850rpm
3s	1187rpm
4s	906rpm
5s	896rpm
6s	2075rpm

HIGH FREQUENCY DATA

FRONTAL G

TIME	DATA
-100ms	0.0G
-90ms	0.0G
-80ms	0.0G
-70ms	0.0G
-60ms	0.0G
-50ms	0.0G
-40ms	0.0G
-30ms	-0.2G
-20ms	0.0G
-10ms	1.4G
0ms	-4.0G
10ms	1.6G
20ms	1.2G
30ms	0.0G
40ms	0.0G
50ms	0.0G
60ms	-0.4G
70ms	0.0G
80ms	0.0G
90ms	0.0G
100ms	0.0G
110ms	-0.2G
120ms	0.0G
130ms	-0.2G
140ms	0.0G
150ms	0.0G
160ms	0.0G
170ms	-0.2G
180ms	-0.2G
190ms	0.0G
200ms	0.0G
210ms	0.0G
220ms	-0.2G
230ms	0.0G
240ms	-0.2G
250ms	-0.2G
260ms	-0.2G
270ms	0.0G
280ms	-0.2G
290ms	-0.2G
300ms	-0.2G

LATERAL G

TIME	DATA
-100ms	0.0G
-90ms	0.2G
-80ms	0.0G
-70ms	0.0G
-60ms	0.0G
-50ms	0.0G
-40ms	0.0G
-30ms	0.0G
-20ms	0.0G
-10ms	2.4G
0ms	-1.2G
10ms	-0.8G
20ms	-0.4G
30ms	0.0G
40ms	-0.8G
50ms	0.0G
60ms	0.0G
70ms	0.4G
80ms	0.0G
90ms	0.0G
100ms	0.0G
110ms	0.0G
120ms	0.0G
130ms	0.0G
140ms	0.0G
150ms	0.0G
160ms	0.0G
170ms	0.0G
180ms	0.0G
190ms	0.0G
200ms	0.0G
210ms	0.0G
220ms	0.0G
230ms	0.0G
240ms	0.0G
250ms	0.0G
260ms	0.0G
270ms	0.0G
280ms	0.0G
290ms	0.0G
300ms	0.0G


5277


5277
VERSA










5277
NISSAN


CAUTION / ATTENTION
FAN BLADE CAN START AT ANY TIME.
TO HELP AVOID PERSONAL INJURY KEEP HANDS CLEAR.
LE VENTILATEUR RISQUE DE DÉMARRER À TOUT MOMENT.
POUR ÉVITER TOUTE BLESSURE, NE PAS EN APPROCHER LES MAINS.
A6


NISSAN


5277
ALL WASTE
1-800-443-3867
ALL WASTE
1-800-443-3867




VERSA


VERSA


STOP
STOP


STOP
STOP


ALL WASTE
1-800-443-3957


NISSAN


MODELO: 2011
DATE/FECHA: 1291
LOT NO/LOTE:
FABRICANTE y
MANUFACTURED BY:
TK HOLDINGS INC.
PRE


NISSAN
SEAT BELT FOR AUTOMOBILES
MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G310
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1287 A
FABRICANTE :/
MANUFACTURED BY:
TK HOLDINGS INC.
PRE


0
20
40
60
80
100
120
140
MPH
40
80
120
160
200
km/h
BRAKE
ODO
14386




VERSA


STOP





VERSA





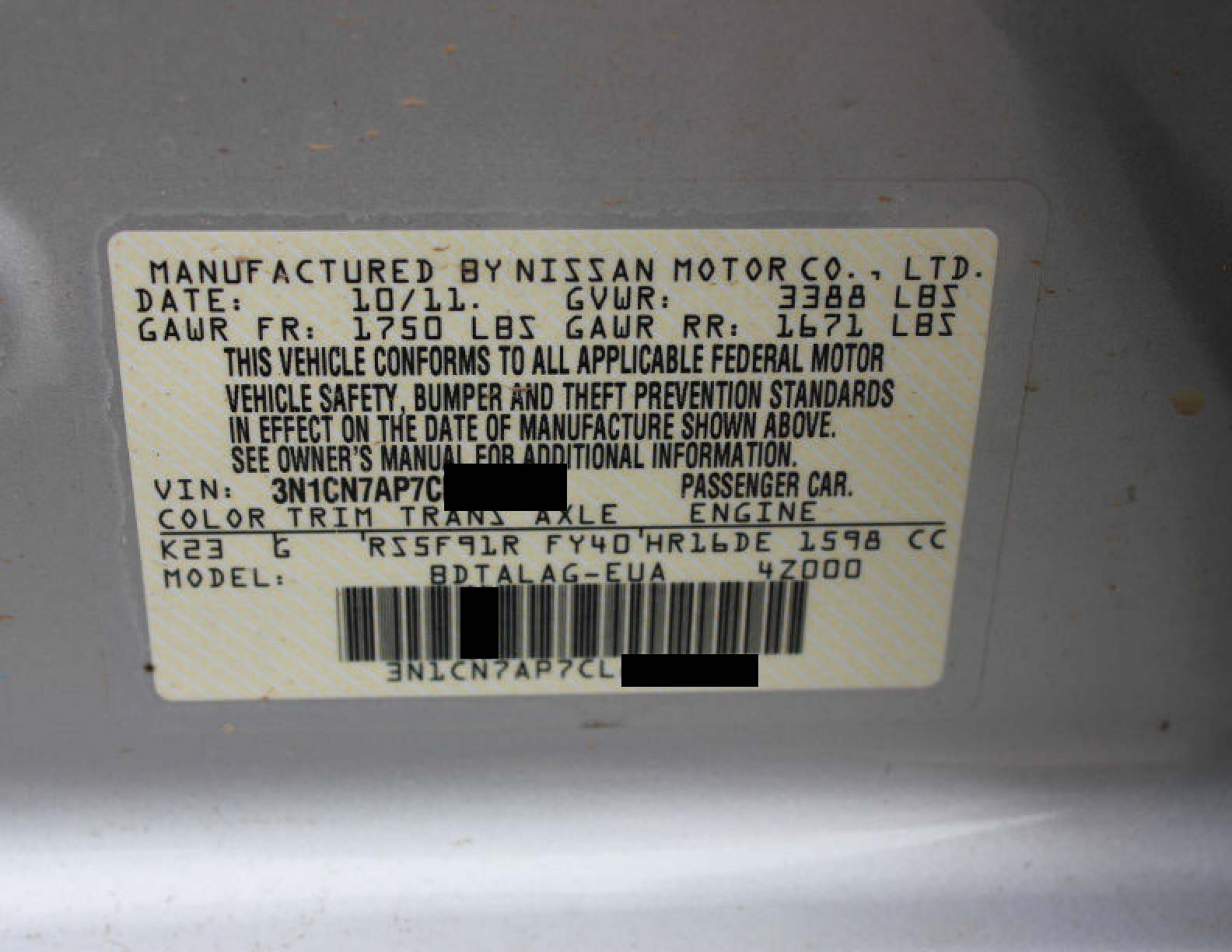







OK




MANUFACTURED BY NISSAN MOTOR CO., LTD.
DATE: 10/11. GVWR: 3388 LBS
GAWR FR: 1750 LBS GAWR RR: 1671 LBS
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION.
VIN: 3N1CN7AP7C[redacted] PASSENGER CAR.
COLOR TRIM TRANS AXLE ENGINE
K23 G RS5F91R FY40 HR16DE 1598 CC
MODEL: 8DTALAG-EUA 4Z000
3N1CN7AP7CL[redacted]


IT1808










PRESS




PRESS


PRESS


PRESS


NISSAN
SEAT BELT FOR AUTOMOBILES
MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G266
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1291 A
FABRICANTE:
EQUIPO AUTOMOTRIZ AMERICANA
MANUFACTURED BY:
TK HOLDINGS INC.


MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G265
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1287 A
FABRICANTE:
EQUIPO AUTOMOTRIZ AMERICANA


SEAT BELT FOR A
MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G265
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1287
FABRICANTE:
EQUIPO AUTOMOTRIZ AMERICANA
MANUFACTURED BY:
TK HOLDINGS INC.


ABO









NAME: [redacted] SC: ONE CONTRACT
STREET: [redacted] VIN: 3N1CN7AP7CL [redacted]
CITY: EAST HAMPTON YR/MDL: 12.0 VSD MILEAGE: 14000
ST/ZIP: CT [redacted] IN SVC DATE: 00 / 00 / 00
DAY PH: [redacted] VCAN: N RTL DLR:
EVE PH: [redacted] PAID: 1 C SVC DLR: 3355 MIDDLETOWN NISSAN, LLC
DLR PH: 860 632 6550 DENY: 0 SUSP: 0
EMAIL : [redacted] REGION: 26 AREA: A DIST SL/SV/PT: 13 13 43
LETTER RECEIVED: 00 / 00 / 00 EXEC: 00 / 00 / 00 EMAIL: 00 / 00 / 00
FIRE: N (Y/N) ROLLOVER: N (Y/N) ACCIDENT: N (Y/N) AIRBAG: Y (Y/N)
PROPERTY DAMAGE: N (Y/N) INJURY-LTR: N (Y/N) SENT TO LEGAL: N (Y/N)
PREVIOUSLY REPAIRED: 00 / 00 / 00 WHERE: NONE
VEHICLE PURCHASED: NEW X PREOWNED MILES # NISSAN/INFINITI VEHICLES: 1
VEHICLE MAINTAINED BY: NONE
OUTSIDE WARRANTY BY (B) MONTHS: MILES: (PT) MONTHS: MILES:

ORIG CODE: CT 11 OPEN DATE: 10 / 24 / 12 XFER/RESP:_ / 26 13 N
CONTACT(S): FOLLOWUP DATE: 11 / 16 / 12 DATANET(Y/N): _ N
SEVERITY: 9 CLOSE DATE: 00 / 00 / 00 DATANET DATE: 00 / 00 / 00

WAS THIS GOODWILL EXPENDITURE USED TO REPAIR OR REPLACE THE VEHICLE? N

CONCERN AND CATEGORY SUBCATEGORY AND SYMPTOM

***** CONTINUED ON NEXT PAGE *****

NAME: [redacted]

SC: ONE CONTRACT
VIN: 3N1CN7AP7CL [redacted]

CAR COMMENTS: INFO STATUS: N

Created by ZCH111N at 2012-10-24 09:04:07
crr-ch received call from c.
crr-ch verified c's contact information.
c stating that side airbags deployed without collission.
c stating that dlr advised c that dlr will be holding veh to file a report and would be unable to provide c with any type of rental.
c stating that dlr advised that c can not have veh back until report is finalized.
c stating that c needs a rental veh if the dlr is going to be holding c's car without an available time frame.
crr-ch filling out IIR probe.
crr-ch advised c that c will be contacted by a representative within 2 business.
c stating that this is unacceptable and inquired as to if the dlr has a veh that the dlr can provide.
crr-ch advised c that c would have to work directly with the dlrshp.
c stating that the dlrshp advised c to contact CA.
crr-ch advised c at this point NNA must allow the representative an oppourtunity to contact c regarding the concern.
c proved dissatisfied and disconnected before any type of case or contact information could be provided.
crr-ch exiting case.
Received c's IIR
No open recalls
Duplicate case: [redacted]
Called and left vmx for c.
Requested callback. Provided name, hours and contact#
Received vmx from c.
ARBS returned c's call. Left vmx. Provided name, hours and contact#
Requested callback
Called and left vmx for c.
Asked a few more questions for probe, i.e. birthdates, height/weight, etc.
Requested callback.
****
Called dlr and spoke w/ SA-Mark. SA advised veh is in stock and to speak w/ SM-Gino going forward. SA advised closing shop today and possibly tomorrow due to severe weather.
ARBS understood.
submitting for DTS inspection
Received vmx from c w/ rest of probing information.
****
Received email from DTS-GC proposing inspection date of 11/5. ARBS to confirm.
Called and left vmx for c advising of inspection time.
Called and spoke w/ SM-Gino and advised DTS-GC to inspect on 11/5. SM agreed.

***** CONTINUED ON NEXT PAGE *****

NAME: [redacted]

SC: ONE CONTRACT
VIN: 3N1CN7AP7CL [redacted]

C.A.R. COMMENTS:

IIR data processed & sent to Product Liability for review.
Received email from DTS-GC advising inspection report has been uploaded.
Waiting on summary report from PL
Called and left vmx for c.
Advised inspection report has been uploaded and will undergo engineering revie
w.
ARBS to f/u once summary report has been issued.

SPECIAL REMARKS: *** NONE ***

DEALER INSTRUCTIONS: *** NONE ***

DEALER ACTION: *** NONE ***

				CONTACT(S):	
SATISFIED:		ACTION CODE:	NT8F	ROOT CAUSE(S):	SCIN SCIN
CALLBACK:	_ (Y/N)	#:	DATE: 00 / 00 / 00	USERID:	
REOPEN:	CALLBACK	#:	DATE: 00 / 00 / 00	USERID:	
	NEW INFO	#:	DATE: 00 / 00 / 00	USERID:	
	OTHER	#:	DATE: 00 / 00 / 00	USERID:	
COMMENTS ONLY:		#:	DATE: 00 / 00 / 00	USERID:	
RESP DLR:	3355	EFFECTIVE:	00 / 00 / 00	CHANGED BY:	
IIR-DATE:	00 / 00 / 00	TRANS DATE:	00 / 00 / 00	CHECK REQUESTED:	NO
3RD PRTY:		PART #:		CHECK ISSUED:	NO
BYBACK ST:		OPENED BY:	ZCH111N		
HISTORY:	_	UPDATE BY:			
SVC CALL#:		UPDATE DATE:	11 / 12 / 12		
CLOSE:	_ (Y/N)	CLOSE DATE:	00 / 00 / 00	MICROFILM:	N
RESP CAA:	RUFF, JOEY	OLM:	RHONDA CALICO	DOM:	CARMICHIEL BUTC
PHONE:	(000) 000-0000	OWNER FIRST:		LANGUAGE:	E ENGLISH

** END OF REPORT **

8:29:14 Tuesday, November 13, 2012

---------- CONSUMER AFFAIRS ---------- ZCAN0564
VEHICLE INFORMATION PRIMARY
DATE 11/13/12
TIME 06:29:29

NAME: [redacted] VIN: 3N1CN7AP7CL[redacted]

VEHICLE DATA:
MANUF DATE: **10/31/11** PDI DATE: **11/21/11** PLANT NAME: **AGUASCALIENTES, MEX.**
IN SVC DATE: **11/27/11** RETAIL DEALER: **3355** **MIDDLETOWN NISSAN, LLC**
MODEL YEAR: **12.0**
MODEL LINE: **2012 VERSA 1.6 S SEDAN** TRANSMISSION TYPE: **5-SPEED MANUAL TRANS.**
MODEL CODE: **11152**
COLOR CODE: **K23 BRILLIANT SILVE** EMISSIONS CERTIFICATION: **50 STATE**
VEHICLE RECALL/SERVICE CAMPAIGN DATA:

STATUS	NUM	DESCRIPTION	DATE ADDED	DATE MAILED	DATE COMPLETED	SVC DLR

---------- ZCAM0564
PF3=RETURN F7=BACKWARD F8=FORWARD PF13=MAIN MENU PF14=BRAND DTL

PE16-013

NISSAN

11-16-2016

ATTACHMENT B

Request TWO Supporting Documents

Field Reports

3N1CN7AP7CL[redacted]

EDR (Event Data Recorder) VERSA Sedan N17 /2012- 3N1CN7AP7[redacted]

SYSTEM	AIR BAG
PART NUMBER	ff22
VIN	3N1CN7AP7[redacted]

HIGH FREQUENCY DATA

FRONTAL DELTA-V

TIME	DATA
-100ms	0mph
-90ms	0mph
-80ms	0mph
-70ms	0mph
-60ms	0mph
-50ms	0mph
-40ms	0mph
-30ms	0mph
-20ms	0mph
-10ms	0mph
0ms	0mph
10ms	0mph
20ms	0mph
30ms	0mph
40ms	0mph
50ms	0mph
60ms	0mph
70ms	0mph
80ms	0mph
90ms	0mph
100ms	0mph
110ms	0mph
120ms	0mph
130ms	0mph
140ms	0mph
150ms	0mph
160ms	0mph
170ms	0mph
180ms	0mph
190ms	0mph
200ms	0mph
210ms	0mph
220ms	0mph
230ms	0mph
240ms	0mph
250ms	0mph
260ms	0mph
270ms	0mph
280ms	0mph
290ms	0mph
300ms	0mph

LATERAL DELTA-V

TIME	DATA
-100ms	0mph
-90ms	0mph
-80ms	0mph
-70ms	0mph
-60ms	0mph
-50ms	0mph
-40ms	0mph
-30ms	0mph
-20ms	0mph
-10ms	0mph
0ms	0mph
10ms	0mph
20ms	0mph
30ms	0mph
40ms	0mph
50ms	0mph
60ms	0mph
70ms	0mph
80ms	0mph
90ms	0mph
100ms	0mph
110ms	0mph
120ms	0mph
130ms	0mph
140ms	0mph
150ms	0mph
160ms	0mph
170ms	0mph
180ms	0mph
190ms	0mph
200ms	0mph
210ms	0mph
220ms	0mph
230ms	0mph
240ms	0mph
250ms	0mph
260ms	0mph
270ms	0mph
280ms	0mph
290ms	0mph
300ms	0mph

HIGH FREQUENCY DATA

FRONTAL G

TIME	DATA
-100ms	0.0G
-90ms	0.0G
-80ms	0.0G
-70ms	0.0G
-60ms	0.0G
-50ms	0.0G
-40ms	0.0G
-30ms	0.0G
-20ms	0.0G
-10ms	0.0G
0ms	0.4G
10ms	3.2G
20ms	1.8G
30ms	-0.4G
40ms	-0.4G
50ms	0.0G
60ms	0.0G
70ms	0.0G
80ms	0.0G
90ms	0.0G
100ms	0.0G
110ms	-0.2G
120ms	0.0G
130ms	0.0G
140ms	0.0G
150ms	0.0G
160ms	0.0G
170ms	0.0G
180ms	0.0G
190ms	0.0G
200ms	0.0G
210ms	0.0G
220ms	0.0G
230ms	0.0G
240ms	0.0G
250ms	0.0G
260ms	0.0G
270ms	0.0G
280ms	0.0G
290ms	0.0G
300ms	0.0G

LATERAL G

TIME	DATA
-100ms	0.0G
-90ms	0.0G
-80ms	0.0G
-70ms	0.0G
-60ms	0.0G
-50ms	0.0G
-40ms	0.0G
-30ms	0.0G
-20ms	0.0G
-10ms	-0.4G
0ms	1.4G
10ms	0.4G
20ms	1.6G
30ms	-0.2G
40ms	1.2G
50ms	-0.6G
60ms	0.4G
70ms	-0.2G
80ms	0.0G
90ms	0.0G
100ms	0.4G
110ms	0.0G
120ms	0.0G
130ms	0.0G
140ms	0.0G
150ms	0.0G
160ms	0.0G
170ms	0.0G
180ms	0.0G
190ms	-0.2G
200ms	0.0G
210ms	0.0G
220ms	0.0G
230ms	0.0G
240ms	0.0G
250ms	0.0G
260ms	0.0G
270ms	0.0G
280ms	0.0G
290ms	0.0G
300ms	0.0G

LOW FREQUENCY DATA

VEHICLE SPEED

TIME	DATA
-7s	0mph
-6s	0mph
-5s	0mph
-4s	0mph
-3s	0mph
-2s	0mph
-1s	0mph
0s	0mph
1s	0mph
2s	0mph
3s	0mph
4s	0mph
5s	0mph
6s	0mph

ENGINE REVOLUTION

TIME	DATA
-7s	1425rpm
-6s	1418rpm
-5s	1437rpm
-4s	1425rpm
-3s	1428rpm
-2s	1434rpm
-1s	1425rpm
0s	1431rpm
1s	1421rpm
2s	1453rpm
3s	1450rpm
4s	1465rpm
5s	1340rpm
6s	1218rpm

LOW FREQUENCY DATA

THROTTLE PEDAL POSITION

TIME	DATA
-7s	0%
-6s	0%
-5s	0%
-4s	0%
-3s	0%
-2s	0%
-1s	0%
0s	0%
1s	0%
2s	0%
3s	0%
4s	0%
5s	0%
6s	0%

STEERING ANGLE

TIME	DATA
-7s	-1deg
-6s	-1deg
-5s	-1deg
-4s	-1deg
-3s	-1deg
-2s	-1deg
-1s	-1deg
0s	-1deg
1s	-1deg
2s	-1deg
3s	-1deg
4s	-1deg
5s	-1deg
6s	-1deg

LOW FREQUENCY DATA

BRAKE PEDAL SW STATE

TIME	DATA
-7s	Off
-6s	Off
-5s	Off
-4s	Off
-3s	Off
-2s	Off
-1s	Off
0s	Off
1s	Off
2s	Off
3s	Off
4s	Off
5s	Off
6s	Off

GEAR POSITION

TIME	DATA
-7s	PorN
-6s	PorN
-5s	PorN
-4s	PorN
-3s	PorN
-2s	PorN
-1s	PorN
0s	PorN
1s	PorN
2s	PorN
3s	PorN
4s	PorN
5s	PorN
6s	PorN

LOW FREQUENCY DATA

BUCKLE SW STATE[DR]

TIME	DATA
-7s	Off
-6s	Off
-5s	Off
-4s	Off
-3s	Off
-2s	Off
-1s	Off

BUCKLE SW STATE[AS]

TIME	DATA
-7s	Off
-6s	Off
-5s	Off
-4s	Off
-3s	Off
-2s	Off
-1s	Off

LOW FREQUENCY DATA

DIAGMUXON STATE

TIME	DATA
-7s	On
-6s	On
-5s	On
-4s	On
-3s	On
-2s	On
-1s	On
0s	On
1s	On
2s	On
3s	On
4s	On
5s	On
6s	On

EDR (Event Data Recorder) VERSA Sedan N17 /2012- 3N1CN7AP7C[redacted]

STATIC DATA

MAX.FRONTAL G&TIME

	FRONTAL	TIME
	-4.2G	16ms

MAX.LATERAL G&TIME

	FRONTAL	TIME
	-5.8G	20ms

EDR (Event Data Recorder) VERSA Sedan N17 /2012- 3N1CN7AP7CL[redacted]

STATIC DATA

A/B W/L STATE

	STATE	
	Off	

IGN CYCLE

		CYCLE
	Event	8504count
	Download	8517count

STATIC DATA

OPERATION TIME

		TIME
	Event	1898hour
	Download	1898hour

D/L COUNT AFTER EVENT

	STATE	
	1count	

EDR (Event Data Recorder) VERSA Sedan N17 /2012- 3N1CN7AP7CL[redacted]

STATIC DATA

EDR RECORDING COMPLETE

	STATE	
Priority 1	SUCCESS	
Priority 2	SUCCESS	
Priority 3	SUCCESS	
Priority 4	SUCCESS	

GAP TIME FOR EDR

		TIME
	High Freq	15count
	Low Freq	29count

STATIC DATA

CAN ABNORMALITY

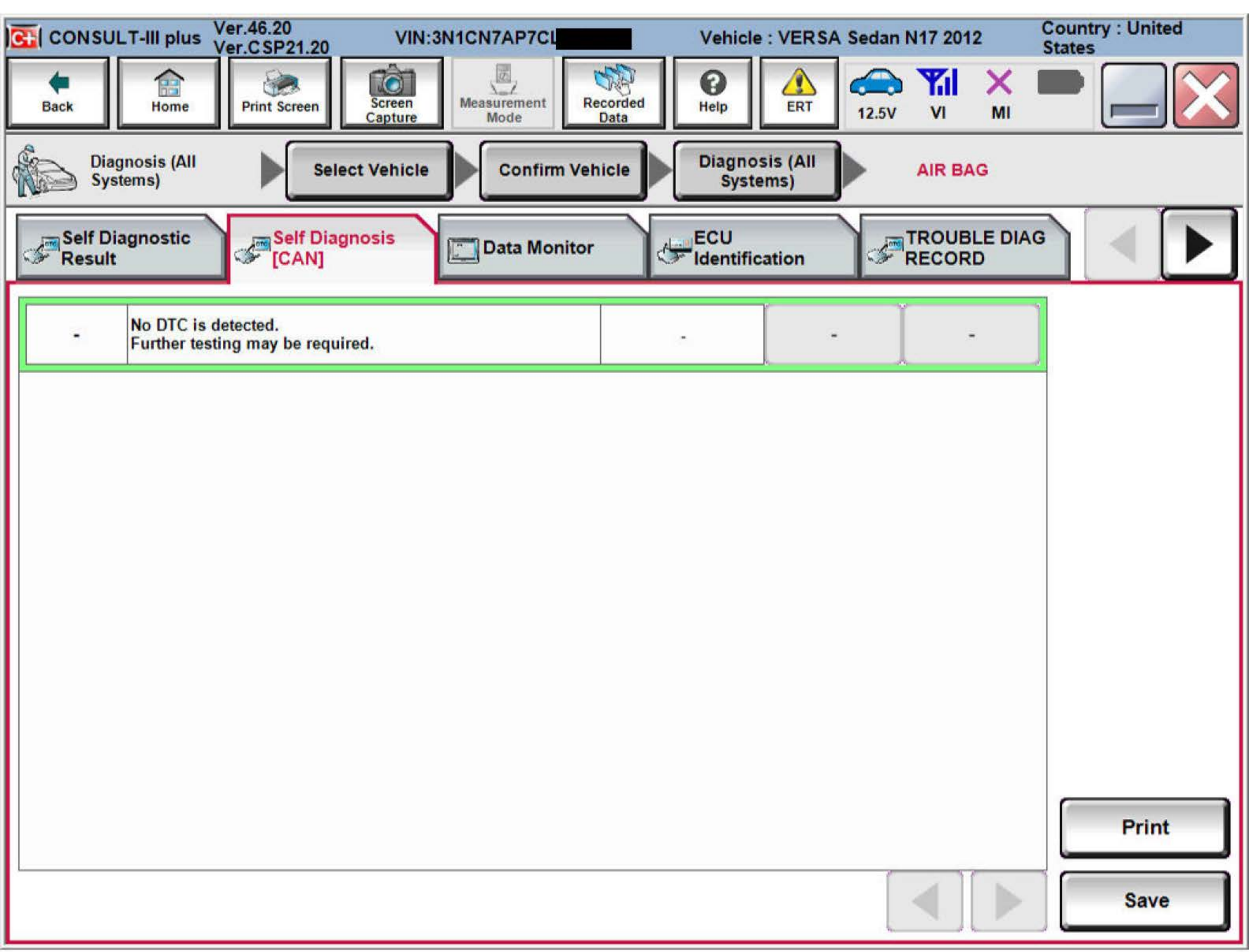
	STATE	
	NORMAL	

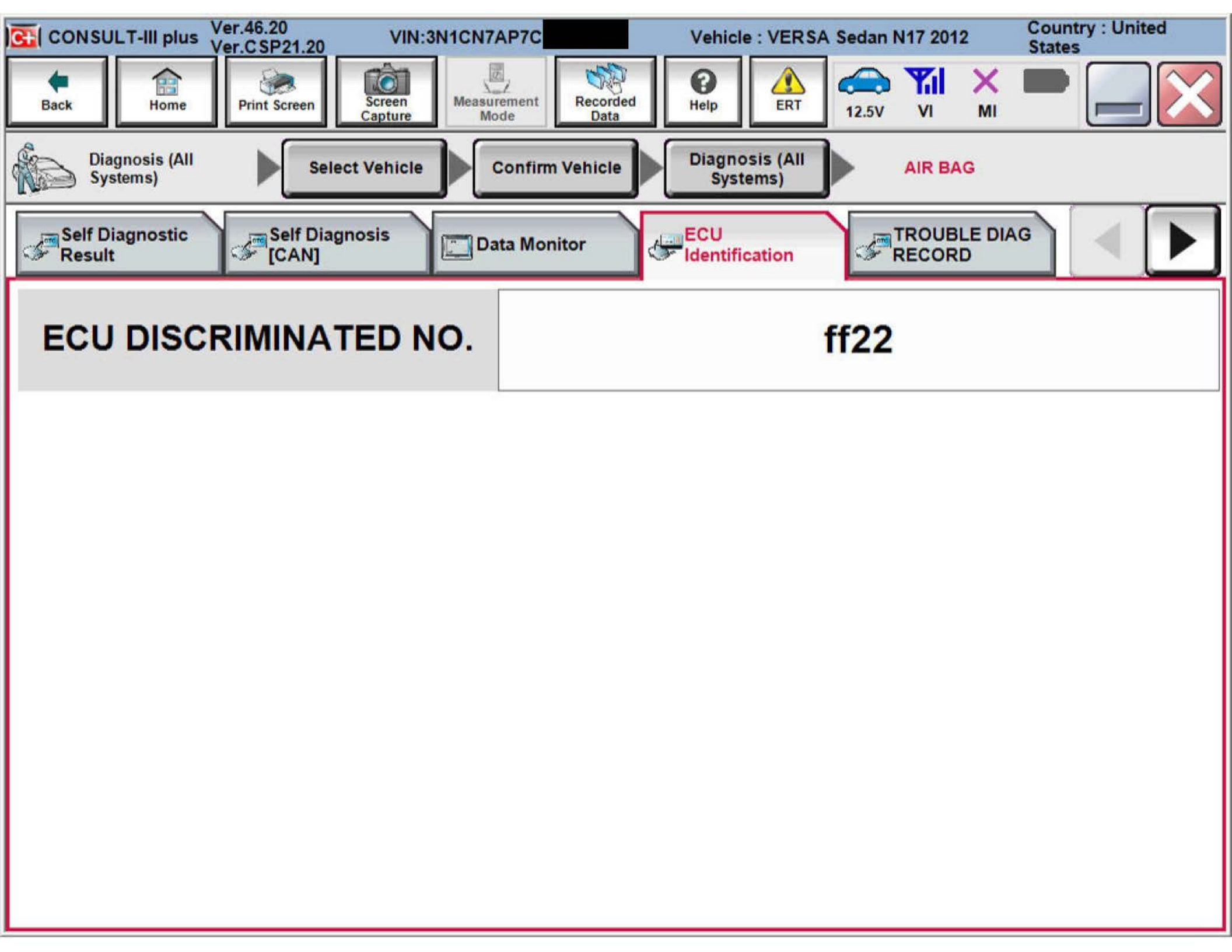
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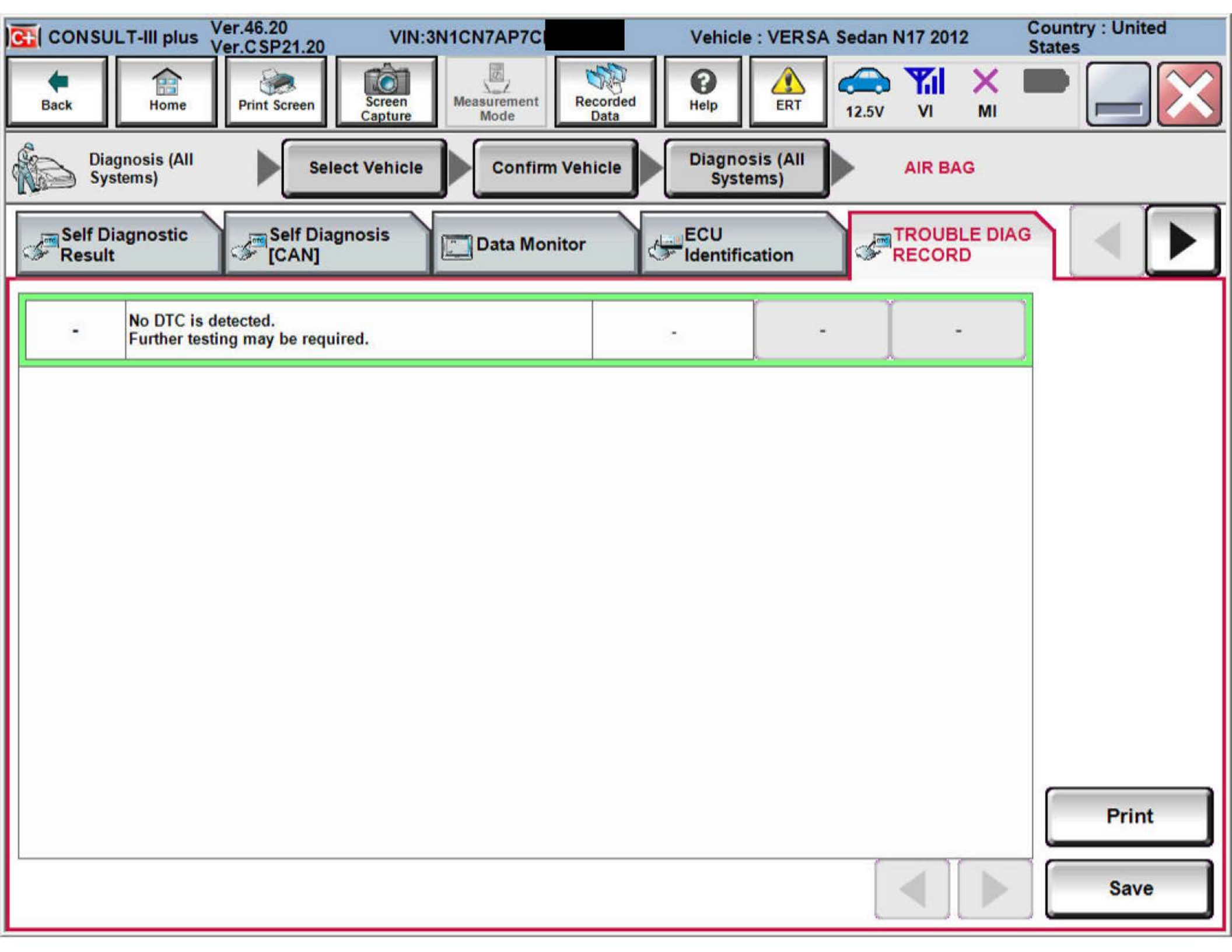
SYSTEM	AIR BAG
PART NUMBER	ff22
VIN	3N1CN7AP7C[redacted]

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a2	0086	a3	0096	a4	0000	a5	0000
a6	0000	a7	0000	a8	0000	a9	0000
aa	0000	ab	0000	ac	0000	ad	0000
ae	0000	af	0000	A1	0000	A2	0000
A3	0000	A4	0000	A5	0000	B1	0000
B2	0000	B3	0000	B4	0000	B5	0000
C1	0000	C2	0000	C3	0000	C4	0000
C5	0000	D1	0000	D2	0000	D3	0000
D4	0000	D5	0000	E1	0000	E2	0000
E3	0000	E4	0000	E5	0000	F1	00
F2	00	G	00	U	0C	I1	FF
J1	FF	K1	FF	L1	FF	M1	04
I2	FF	J2	FF	K2	FF	L2	FF
M2	00	IR	FF	JR	FF	KR	02
LR	FF	MR	FF	IL	04	JL	03
KL	02	LL	FF	ML	03	R	01
S1	55	S2	55	S3	55	S4	91
S5	91	S6	8E	S7	8E	S8	55
W	00	O1	FF	O2	FF	O3	FF
O4	FF	O5	FF	O6	FF	O7	FF
O8	FF	O9	FF	OA	FF	OB	FF
OC	FF	OD	FF	Q0	FF	Q1	FF
Q2	FF	Q3	FF	Q4	FF	Q5	FF
Q6	FF	Q7	FF	Q8	FF	Q9	FF
QA	FF	QB	FF	QC	FF	QD	FF
QE	FF	QF	FF	T1	FF	T2	FF
T3	FF	T4	FF	T5	FF	T6	FF
T7	FF	T8	FF	T9	FF	TA	FF
TB	FF	TC	FF	TD	FF	TE	FF
TF	FF	P	FF22	H1	00	H2	00
1R	FF	2R	FF	3R	FF	4R	FF
5R	FF	6R	FF	7R	FF	8R	FF
9R	FF	AR	FF	BR	FF	CR	FF
DR	FF	ER	FF	FR	FF	1L	13
2L	FF	3L	FF	4L	FF	5L	13
6L	FF	7L	FF	8L	13	9L	FF
AL	FF	BL	FF	CL	FF	DL	0F
EL	FF	FL	FF	P1	04	P2	FF
P3	FF	P4	13	P5	04	P6	FF
P7	FF	P8	04	P9	FF	PA	FF
PB	FF	PC	FF	PD	00	Z1	FF
Z2	FF	Z3	FF	Z4	FF	Z5	FF
Z6	FF	Z7	FF	Z8	FF	Z9	FF

ZA	FF	ZB	FF	ZC	FF	ZD	FF
ZE	FF	ZF	FF	RR		H3	
H4		rr					


CONSULT-III plus
Ver.46.20
Ver.CSP21.20
VIN:3N1CN7AP7CL[redacted]
Vehicle : VERSA Sedan N17 2012
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
12.5V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
AIR BAG
Self Diagnostic Result
Self Diagnosis [CAN]
Data Monitor
ECU Identification
TROUBLE DIAG RECORD
-
No DTC is detected.
Further testing may be required.
-
-
-
Print
Save


CONSULT-III plus
Ver.46.20
Ver.CSP21.20
VIN:3N1CN7AP7C[redacted]
Vehicle : VERSA Sedan N17 2012
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
12.5V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
AIR BAG
Self Diagnostic Result
Self Diagnosis [CAN]
Data Monitor
ECU Identification
TROUBLE DIAG RECORD
ECU DISCRIMINATED NO.
ff22


CONSULT-III plus
Ver.46.20
Ver.CSP21.20
VIN:3N1CN7AP7C[redacted]
Vehicle : VERSA Sedan N17 2012
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
12.5V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
AIR BAG
Self Diagnostic Result
Self Diagnosis [CAN]
Data Monitor
ECU Identification
TROUBLE DIAG RECORD
-
No DTC is detected.
Further testing may be required.
-
-
-
Print
Save

Incident Investigation Report

CAR #: 1[redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL8[redacted]63N1CN7AP7C[redacted]

I. Claimant

Claimant name:	[redacted]	*DOB:* 2[redacted]	*Day phone:* [redacted]
Address:	Camarillo, CA [redacted]		*Eve. Phone:* [redacted]
Driver Name		*DOB:* [redacted]	*Day phone:* [redacted]
Address:	Camarillo, CA [redacted]		*Eve. Phone:* [redacted]
Owner name:		*DOB:* [redacted]	*Day phone:* [redacted]3
Address:	Camarillo, CA 9[redacted]		*Eve. Phone:* [redacted]

Who notified NNA of incident? Owner *CAR #:* 1[redacted]

If represented, claimant's attorney name, address, phone: n/a

II. Vehicle

Model year & model name: 2012 Versa Sedan *Mfg. date:* 11/4/2011 *VIN:* 3N1CN7AP7CL[redacted]

Mileage: 54,849 *License #:* [redacted] *State:* CA

Special equipment & accessories: Aftermarket dash pad, aftermarket steering wheel cover, aftermarket rubber floor mat in driver's foot area. Mat was removed and placed in trunk area. Owner and dealer advised

List all applicable recalls and service campaigns in table below:

Number	*Description*	*Status (Open/Closed)*
PM253	A/T shifter NTB12-008	Open
P5308	IP cover NTB15-033	
n/a	Owner advised of Open Recall/Service Campaigns	n/a

III. Description of Incident & Claim

Source of information (unless otherwise noted): Owner

Date & time of incident:: 4/7/15 7:45 am

Location of incident (describe fully):

[redacted] Camarillo, CA[redacted]

Nature of weather: Clear/Dry *Vision obstruction (describe):* None

Claimant's description of incident and statement of cause (be as detailed as possible):

- *Claimant's description of the "sequence of events" that occurred:*

Driver states she entered vehicle and started engine. Driver states she forgot something in her residence and exited the vehicle with the engine running, automatic transmission in Park mode and the left front door closed. Driver states she returned to the vehicle in less than 5 minutes. Driver alleges the left side curtain airbag deployed when she opened the left front door.

- *Relation to roadway (on-road, off-road, left side, right side):*

Residential driveway (flat)

- *Driver action (braking, steering, etc):*

Opening the LF door

- *Special circumstances:*

Driver states she was actually standing outside of the vehicle when she opened the door when the left side curtain airbag deployed.

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]ino
VIN: [redacted]

III. Description of Incident & Claim - continued

Vehicle estimated speed:	0	*Source of estimate:*	Driver	*Posted speed limit:*	n/a
Other vehicle estimated speed:	n/a	*Source of estimate:*	n/a	*Posted speed limit:*	n/a

Name & address of witnesses:

n/a

Police report taken? (Yes/No/#): no

Reporting officer name & station (if report not attached): n/a

List each allegation made. Be as specific as possible and list affected components and detailed reasons for allegation.

#	Allegation	Allegation made by
1	Inadvertent left side curtain airbag deployment	Owner and Driver
2	n/a	n/a
3		
4		
5		

IV. Occupants & Injuries

Location:	Seat Pos.	Seat Belts:	Air Bags:	Source of information: Owner

Name: [redacted]

[redacted] [redacted] Camarillo, CA[redacted] *Height:* 5'8" *Weight:* 140lbs

1	n/a	n/a	D	*Nature & extent of Injuries:* Owner states Driver ears hurt after airbag deployment

Name: n/a *DOB:* n/a

Address: n/a *Height:* n/a *Weight:* n/a

n/a	n/a	n/a	n/a	*Nature & extent of Injuries:* n/a

Name: *DOB:*

Address: *Height:* *Weight:*

				Nature & extent of Injuries:

Name: *DOB:*

Address: *Height:* *Weight:*

				Nature & extent of Injuries:

Where, when, and by whom were the injured treated?

No treatment, Owner states Driver ears hurt after deployment

(Legend for Section IV.)

Location:	*1. Incident vehicle 2. Other Vehicle 3. Pedestrian 4. Other*
Seating Position:	 *10. Unknown 11. Other*
Seat Belts Worn:	*U. Unknown L. Lap Only S. Shoulder Only B. L+S belt N. None Worn C. Child Restraint*
Airbag Status:	*NA. Not equipped N. Airbag not deployed D. Airbag deployed*

Incident Investigation Report

V. Other Property Damage

Source of information (unless otherwise noted): Owner and Driver

Other vehicle model year, make, model name: n/a

Name, address, phone of other vehicle owner: n/a

Name, address, phone of other vehicle driver: n/a

Nature & extent of other vehicle damage: n/a

Nature & extent of property (other than motor vehicle) damage & name of owner:

n/a

Incident Investigation Report

CAR #: [redacted]
Claimant [redacted]
[redacted] 3N1CN7AP7CL8[redacted]
[redacted]
[redacted]
3N1CN7AP7CL[redacted]

VI. Investigation Results

Date of vehicle inspection: 4/18/15 *Location of inspection:* Team Nissan
1801 Auto Center Drive
Oxnard, CA 93036

Nature & extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):
Left side curtain airbag, left front seat side airbag and left front seatbelt replacement

Have you located any related prior repair orders? (Yes/No): n/a

Photos taken by: Ron Reynolds *# photos:* 141

Observations / findings. Be as detailed as possible, put "Not Available" in sections that you are not able to inspect. Include observations and findings from test drives and Consult diagnostics.

- *Exterior / Body:*

Left rear bumper fascia corner has scratch mark, no other damage observed

- *Engine / Transmission / Drivetrain:*

No damage observed

- *Underbody / Suspension / Steering / Wheels & Tires:*

No damage observed

- *Interior Observations / Seats / Instrument Panel / Headliner / Trim:*

No damage observed other than airbag deployment trim

- *Seat Belts / Child Restraints (if applicable):*

No damage observed other than airbag deployment trim and left front seatbelt is fully retracted and will not extend. All other seatbelts latch, unlatch and inertia locks are functional

- *Air Bags:*

Left front seat and left side curtain airbags are deployed. All other airbags no damage was observed

- *Additional Observations / Findings (describe any inspection items not covered under headings above, e.g. vehicle test drive with customer, site observations, etc):*

n/a

- *Summary. List factual inspection findings pertaining to each allegation made by claimant. Ensure appropriate IIR supplements are filled out.*

See below

Incident Investigation Report

CAR # [redacted]9
[redacted]
[redacted] 3N1CN7AP7CL[redacted]
[redacted]
[redacted]
3N1CN7AP7CL[redacted]

#	*Allegation*	*Factual Findings*
1	Left front seat side airbag deployed for no apparent reason	Airbag deployed, Consult III scan performed
2	Left side curtain airbag deployed for no apparent reason	Airbag deployed, Consult III scan performed
3	Left front seatbelt will not extend	Seatbelt fully retracted and will not extend, Consult III scan performed
4	n/a	All consult III EDR data included with report
5		

Have alleged defective parts been removed from vehicle? (Yes/No): No

If yes, by whom? n/a *Present location:* On vehicle

Reporter's Signature: Ron Reynolds

Reporter's Name & Region: Ron Reynolds- EAA

Incident Investigation Report

CAR #: 1[redacted]9
Claimant: [redacted]
VIN: 3N1CN7A[redacted]
[redacted]
[redacted]
3N1CN7AP7C[redacted]

IIR Supplement: Restraint System Checklist

** On seat belt systems with more than one belt, buckle or retractor, please specify (e.g. Lap or Shoulder).*

DRIVER'S SEAT BELT*	
Model #:	TI-G310
Mfg. Date:	2011
Lot #:	1300
Manufacturer:	TK Holdings
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	n/a
Buckled? (Yes/No):	No
BUCKLE*	
Model #:	AH
Buckle latches/unlatches (Yes/No):	Yes, verified with right front seatbelt latch
RETRACTOR*	
Retractor(s) spring functioning? (Yes/No):	No
Retractor Locked? (Yes/No):	Yes
Emergency locking function operable? (Yes/No):	No
Describe how ELR was checked:	n/a
Belt locked	

RF PASSENGER SEAT BELT*	
Model #:	TI-G319
Mfg. Date:	2011
Lot #:	1283
Manufacturer:	TK Holdings
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	n/a
Buckled? (Yes/No):	No
BUCKLE*	
Model #:	AH
Buckle latches/unlatches (Yes/No):	Yes
RETRACTOR*	
Retractor(s) spring functioning? (Yes/No):	Yes
Retractor Locked? (Yes/No):	No
Auto locking (ALR) function operable? (Yes/No):	Yes
Emergency locking function operable? (Yes/No):	Yes
Describe how ELR was checked:	
A firm downward pull on the seatbelt webbing	

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL[redacted]
[redacted]orentino
3N1CN7AP7C[redacted]

LR PASSENGER SEAT BELT*	
Model #:	n/a
Mfg. Date:	n/a
Lot #:	n/a
Manufacturer:	n/a
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	n/a
If extended, measure webbing length from outboard floor anchor to D-ring:	n/a
Buckled? (Yes/No):	n/a
BUCKLE*	
Model #:	n/a
Buckle latches/unlatches (Yes/No):	n/a
RETRACTOR*	
Retractor(s) spring functioning? (Yes/No):	n/a
Retractor Locked? (Yes/No):	*n/a*
Auto locking (ALR) function operable? (Yes/No):	n/a
Emergency locking function operable? (Yes/No):	n/a
Describe how ELR was checked:	
n/a	

RR PASSENGER SEAT BELT*	
Model #:	n/a
Mfg. Date:	n/a
Lot #:	n/a
Manufacturer:	n/a
AS-FOUND CONDITION*	
Fully Stowed? (Yes/No):	n/a
If extended, measure webbing length from outboard floor anchor to D-ring:	n/a
Buckled? (Yes/No):	n/a
BUCKLE*	
Model #:	n/a
Buckle latches/unlatches (Yes/No):	n/a
RETRACTOR(S)*	
Retractor(s) spring functioning? (Yes/No):	n/a
Retractor Locked? (Yes/No):	*n/a*
Auto locking (ALR) function operable? (Yes/No):	n/a
Emergency locking function operable? (Yes/No):	n/a
Describe how ELR was checked:	
n/a	

IIR Supplement: Restraint System Checklist (continued)

CENTER REAR PASSENGER SEAT BELT*	
Model #:	n/a
Mfg. Date:	n/a
Lot #:	n/a
Manufacturer:	n/a
*AS-FOUND CONDITION**	
Fully Stowed? (Yes/No):	n/a
If extended, measure webbing length from outboard floor anchor to D-ring:	n/a
Buckled? (Yes/No):	n/a

BUCKLE*	
Model #:	n/a
Buckle latches/unlatches (Yes/No):	n/a
RETRACTOR*	
Retractor(s) spring functioning? (Yes/No):	n/a
Retractor Locked? (Yes/No):	n/a
Auto locking (ALR) function operable? (Yes/No):	n/a
Emergency locking function operable? (Yes/No):	n/a
Describe how ELR was checked:	n/a

If more than 5 passengers, please add additional information here:

n/a

Child Restraint Observations (if applicable):

n/a

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP7CL[redacted]

AIRBAG DEPLOYMENT INFORMATION

Driver "front" airbag deployed? (Yes/No):	No	*RF pass "front" airbag deployed? (Yes/No):*	No
Driver "side" airbag deployed? (Yes/No/NA):	Yes	*RF pass "side" airbag deployed? (Yes/No/NA):*	No
Left curtain airbag deployed? (Yes/No/NA):	Yes	*Right curtain airbag deployed? (Yes/No/NA):*	No

Airbag Warning Lamp Status *(when ignition is turned ON):*

	Illuminates for approximately 7 seconds and goes off (normal)
	Does not illuminate at all
X	*Remains illuminated continuously*
	Flashes continuously

Consult or CDR Data Included in Report (Yes/No)

Consult DTCs (all items in sub-menus below)	**Yes**
○ Current DTCs	Yes
○ Past DTCs	Yes
○ Trouble Diag Record	Yes
Consult Hexadecimal data	**Yes**
Consult EDR data (all items in sub-menus below)	**Yes**
○ All High-frequency data	**Yes**
○ All Low-frequency data	**Yes**
○ All Static Data	**Yes**
OR	
CDR data (includes DTCs, EDR, and hex data)	

Always use diagnostic tool appropriate for vehicle. Photograph or scan Consult-II printout since thermal paper will degrade over time.

If any Consult or CDR data above is marked as "No", please explain here why not included in report:

Incident Investigation Report

IIR Supplement: Restraint System Photograph Checklist

VIN plate (door jam)
Odometer
8 external views
Windshield (from standing in front of hood)
Exterior damage close-ups
Underbody views
(if possible and accident circumstances dictate)
Overhead view (if possible)
Engine compartment (hood open)
Engine compartment close-ups (hood open)
Front airbag sensors (where applicable)
Driver side open door view (angled forward)
Driver seat position
(perpendicular view documenting initial position)
Overview of drivers seating area (downward view)
Driver knee bolster area
Driver side upper instrument panel
Header and visor area
Headliner over driver and passenger seating area
Driver "front" airbag overall
Close-ups of any marks on driver "front" airbag
Driver "front" airbag deployment door (upper)
Driver "front" airbag deployment door (lower)
Steering wheel rim side view
Passenger side open door view (angled forward)
RF seat position
(perpendicular view documenting initial position)
Overview of RF seating area (downward view)
RF knee bolster area
RF upper instrument panel
RF passenger "front" airbag overall
Close-ups of any marks on RF pass. "front" airbag
RF passenger "front" airbag deployment door
Driver "side" airbag
RF passenger "side" airbag
Left curtain airbag
Right curtain airbag

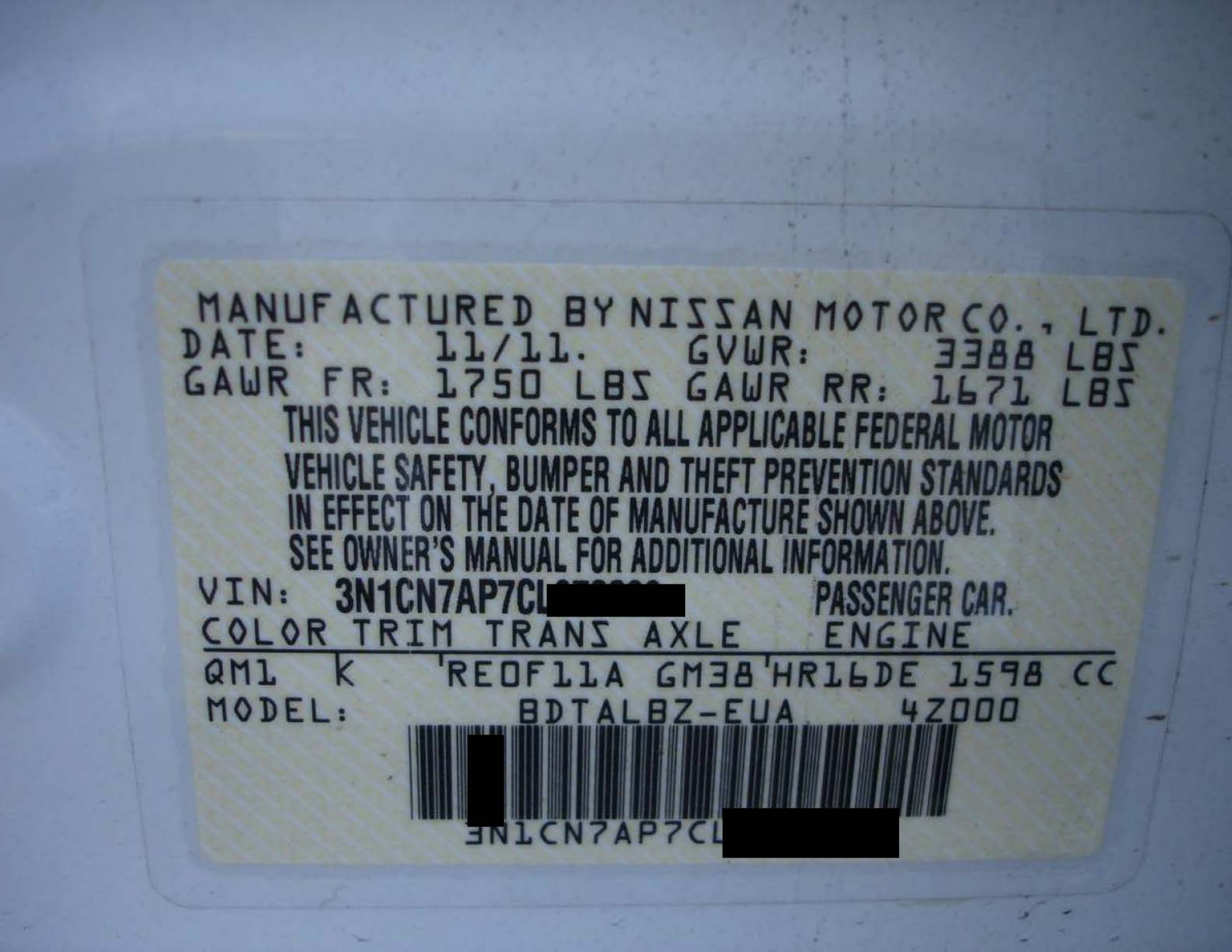
Drivers seatbelt - seatbelt label(s)
Drivers seatbelt - overall
Drivers seatbelt - webbing (any marks-note location)
Drivers seatbelt - latchplate metal (both sides)
Drivers seatbelt - latchplate pass thru (both sides)

Drivers seatbelt - pillar guide loop (D-ring)
Driver seatbelt - buckle (side view-inboard & outboard)
Drivers seatbelt - buckle (end view)

RF seatbelt - seatbelt label(s)
RF seatbelt - overall
RF seatbelt - webbing (any marks-note location)
RF seatbelt - latch plate metal (both sides)
RF seatbelt - latchplate pass through (both sides)
RF seatbelt - pillar guide loop (D-ring)
RF seatbelt - buckle (side view-inboard & outboard)
RF seatbelt - buckle (end view)

CASE BY CASE BASIS

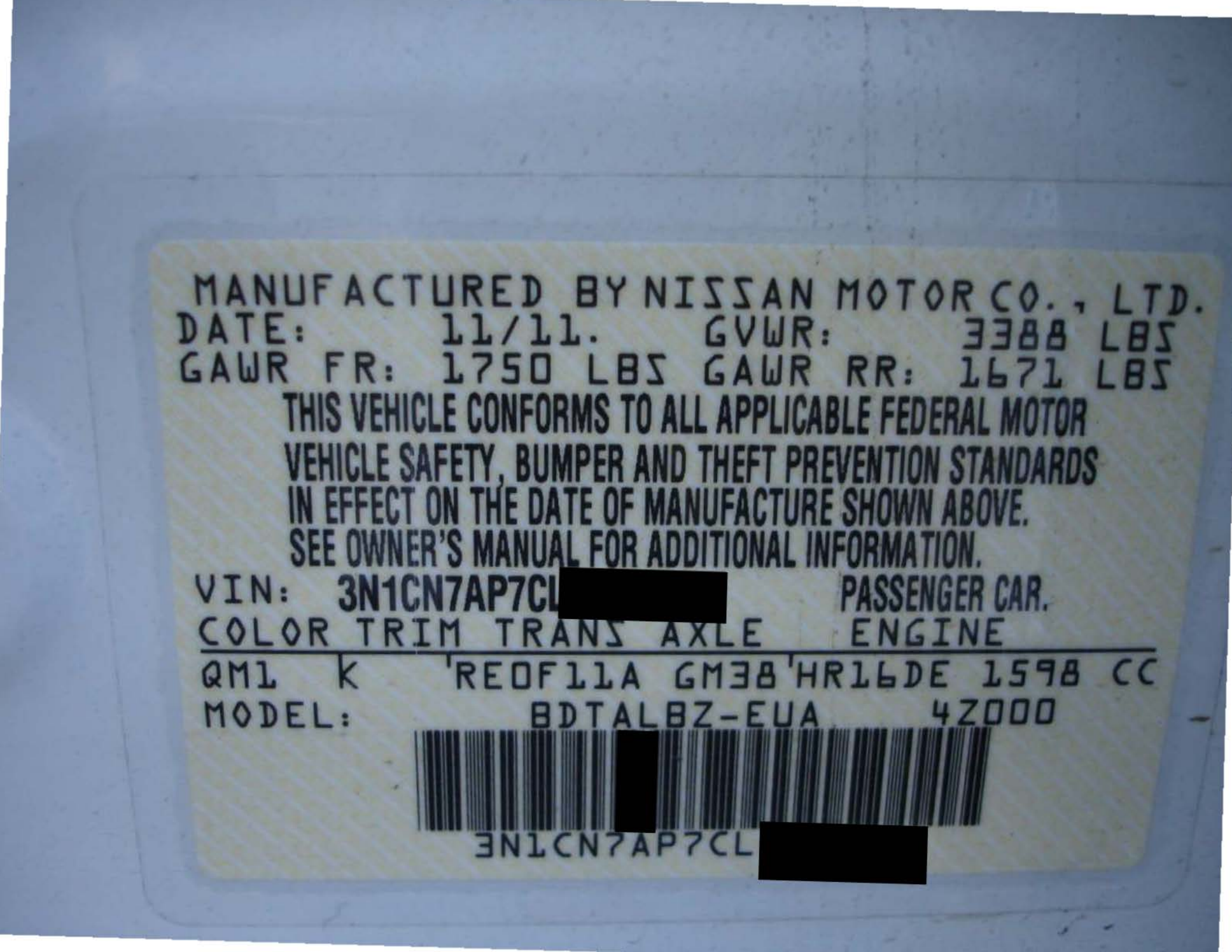
LR seatbelt - seatbelt label(s)
LR seatbelt - overall
LR seatbelt - webbing (any marks-note location)
LR seatbelt - latchplate metal (both sides)
LR seatbelt - latchplate pass through (both sides)
LR seatbelt - pillar guide loop (D-ring)
LR seatbelt - buckle (side view-inboard & outboard)
LR seatbelt - buckle (end view)
CR seatbelt - seatbelt label(s)
CR seatbelt - overall
CR seatbelt - webbing (any marks-note location)
CR seatbelt - latchplate metal (both sides)
CR seatbelt - latchplate pass through (both sides)
CR seatbelt - buckle (side view-inboard & outboard)
CR seatbelt - buckle (end view)
RR seatbelt - seatbelt label(s)
RR seatbelt - overall
RR seatbelt - webbing (any marks-note location)
RR seatbelt - latchplate metal (both sides)
RR seatbelt - latchplate pass through (both sides)
RR seatbelt - pillar guide loop (D-ring)
RR seatbelt - buckle (side view-inboard & outboard)
RR seatbelt - buckle (end view)
Any visible prior damage (unrelated to subject accident)
Prior repairs to vehicle
Extrication/towing damage
Any non-OEM components (accessories, etc.)
Center console SRS diagnostic module (if necessary)

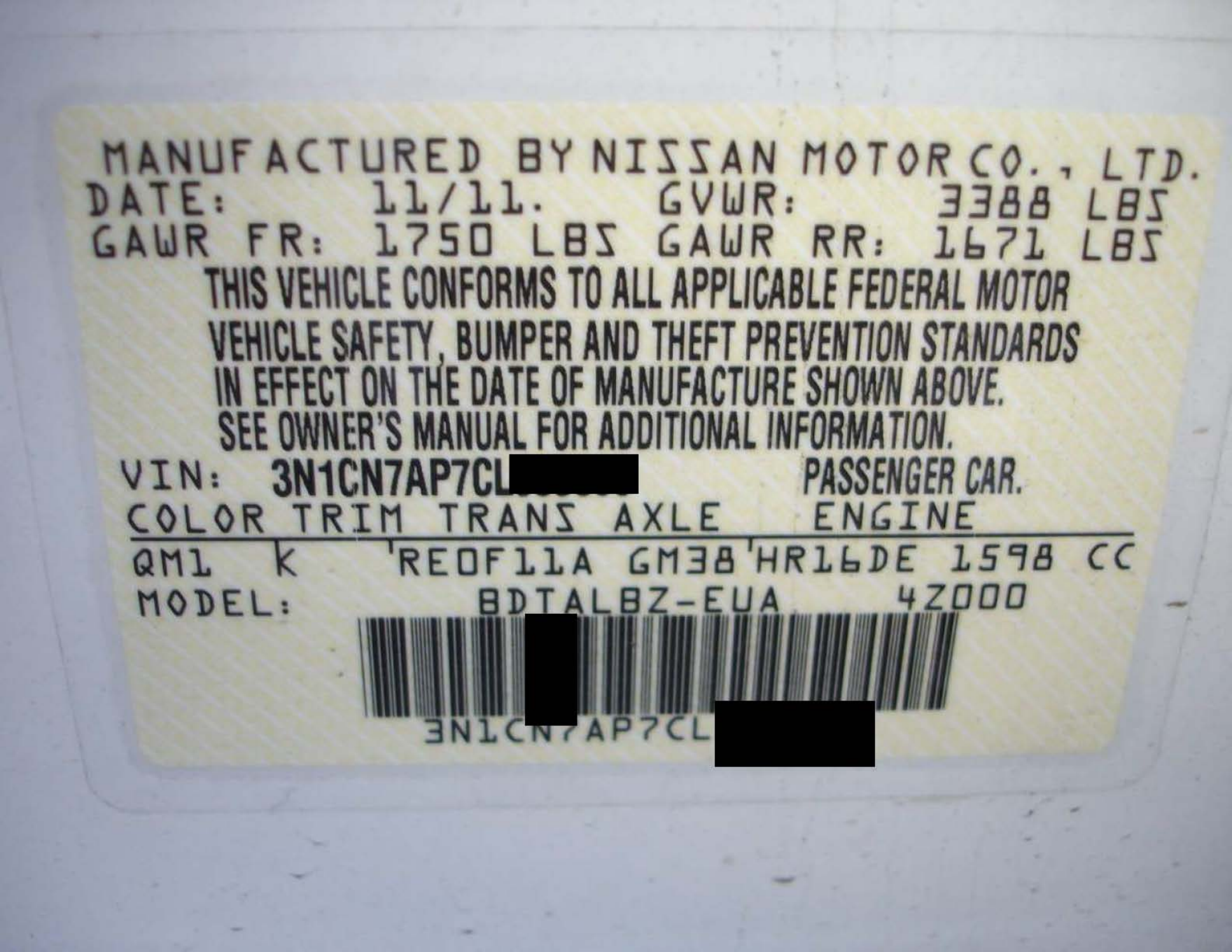

MANUFACTURED BY NISSAN MOTOR CO., LTD.
DATE: 11/11. GVWR: 3388 LBS
GAWR FR: 1750 LBS GAWR RR: 1671 LBS
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION.
VIN: 3N1CN7AP7CL[redacted] PASSENGER CAR.

COLOR	TRIM	TRANS	AXLE	ENGINE
QM1	K	REOF11A	GM38	HR16DE 1598 CC

MODEL: BDTALBZ-EUA 4Z000

3N1CN7AP7CL[redacted]


MANUFACTURED BY NISSAN MOTOR CO., LTD.
DATE: 11/11. GVWR: 3388 LBS
GAWR FR: 1750 LBS GAWR RR: 1671 LBS
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION.
VIN: 3N1CN7AP7CL [redacted] PASSENGER CAR.
COLOR TRIM TRANS AXLE ENGINE
QM1 K REOF11A GM38 HR16DE 1598 CC
MODEL: BDTALBZ-EUA 4Z000
3N1CN7AP7CL [redacted]


MANUFACTURED BY NISSAN MOTOR CO., LTD.
DATE: 11/11. GVWR: 3388 LBS
GAWR FR: 1750 LBS GAWR RR: 1671 LBS
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION.
VIN: 3N1CN7AP7CL[redacted] PASSENGER CAR.

COLOR	TRIM	TRANS	AXLE	ENGINE
QM1	K	REOF11A	GM38	HR16DE 1598 CC

MODEL: BDIALBZ-EUA 4Z000

3N1CN7AP7CL[redacted]


112
6HTG124
NISSAN
California


112


NISSAN


112
112


112
36215696909




112




112










VERSA






VERSA


VERSA
NISSAN
SV


VERSA
NISSAN
SV

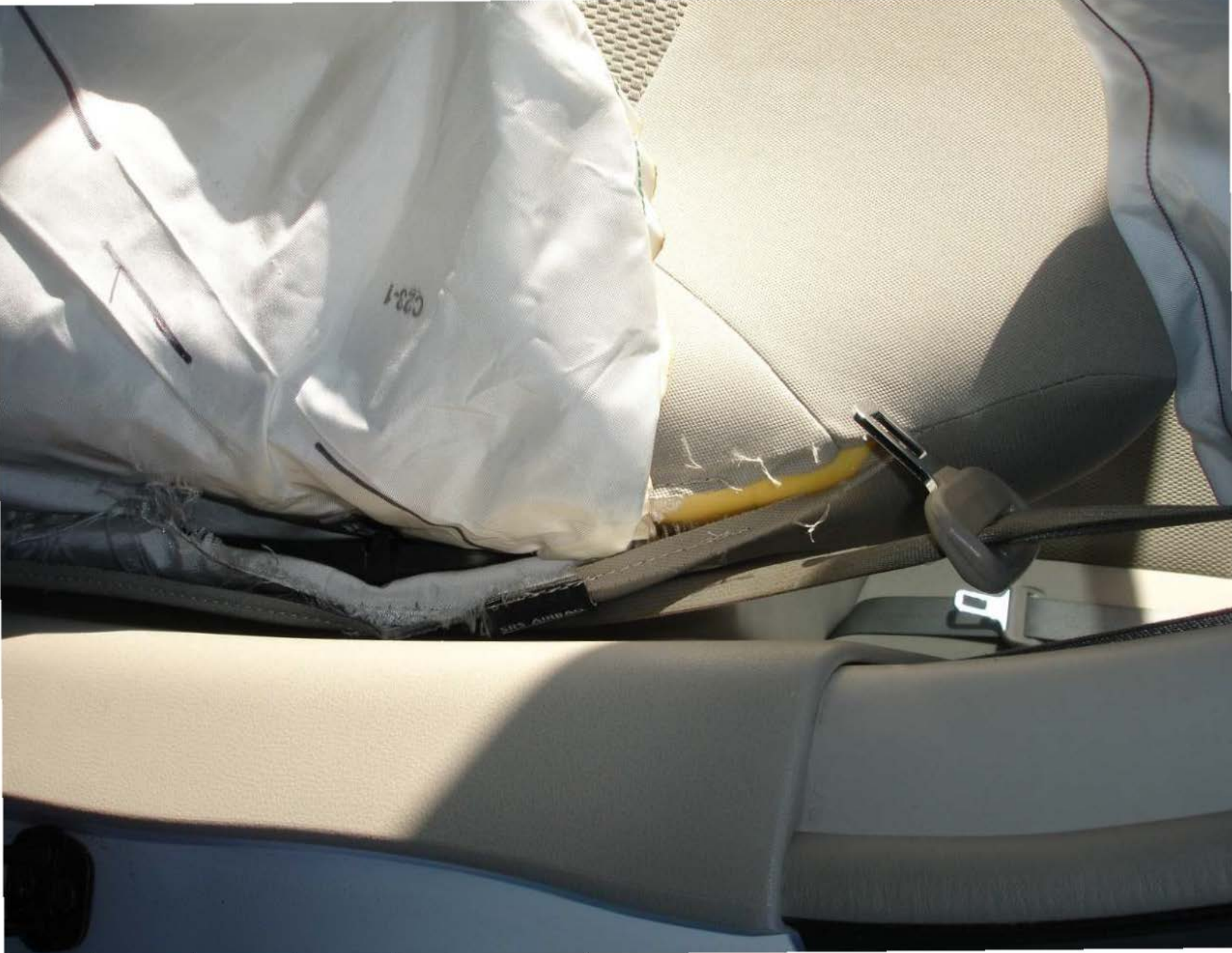






SOUR
PUNCH


SOUR
PUNCH




4JB605


4JB605


NISSAN
SEAT BELT FOR AUTOMOBI
MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G310
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1300
FABRICANTE :/
MANUFACTURED BY:
TK HOLDINGS INC.


SAN
SEAT BELT FOR AUTOMOBILE
MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G310
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1300
FABRICANTE :/
MANUFACTURED BY:
TK HOLDINGS INC.


37
36
3F
35
34
33
32


PRESS


PRESS
Your Visit!


ΔAH




SRS AIRBAG
SOUR PATCH


PRESS


PRESS


4JB605


4JB605




NISSAN
SEAT BELT FOR AUTOMOBILES
MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G319
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1283 A
FABRICANTE :/
MANUFACTURED BY:
TK HOLDINGS INC.
PRE




HF53

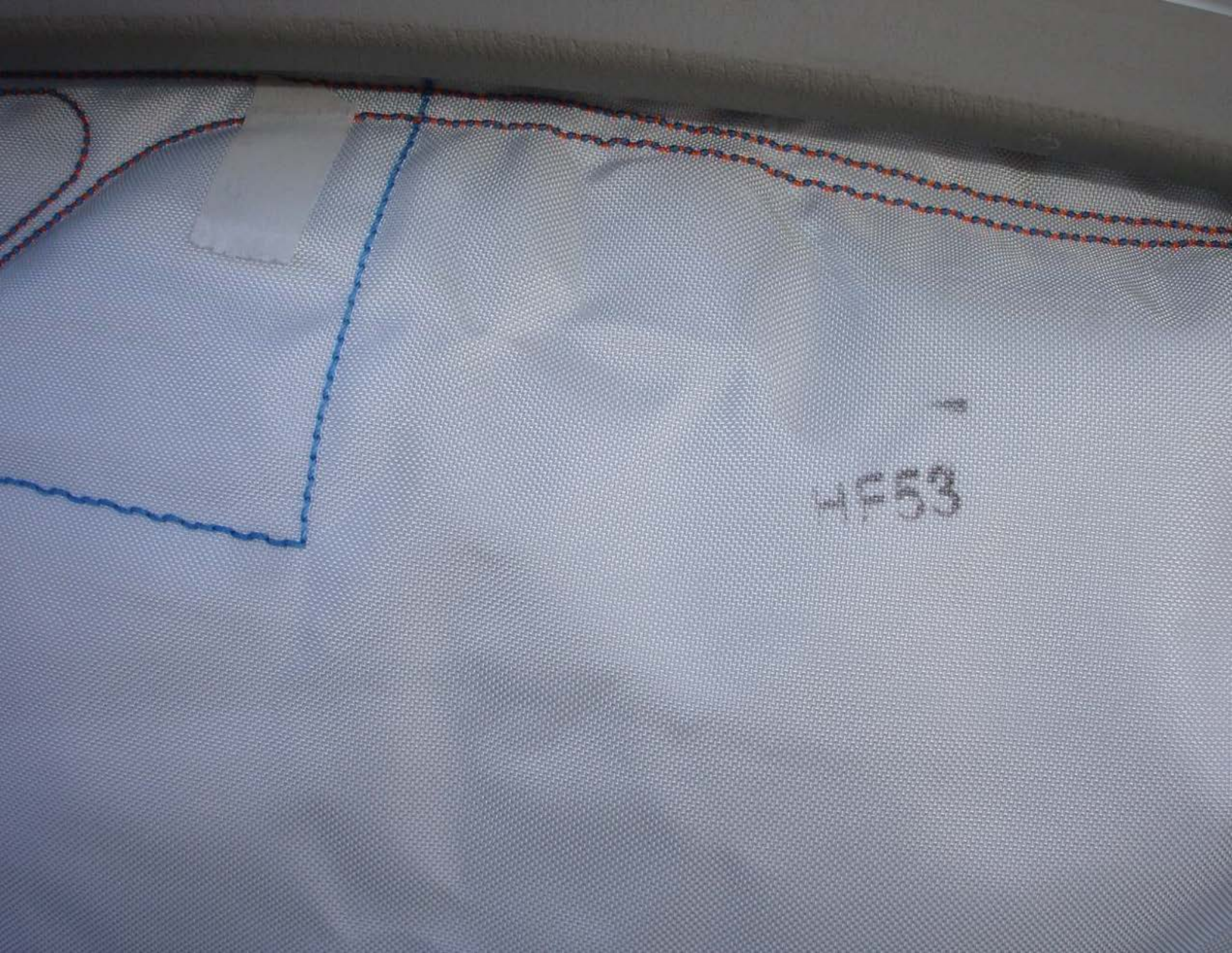

HF53








HF53
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NISSAN




112
NISSAN


NISSAN



C23-1













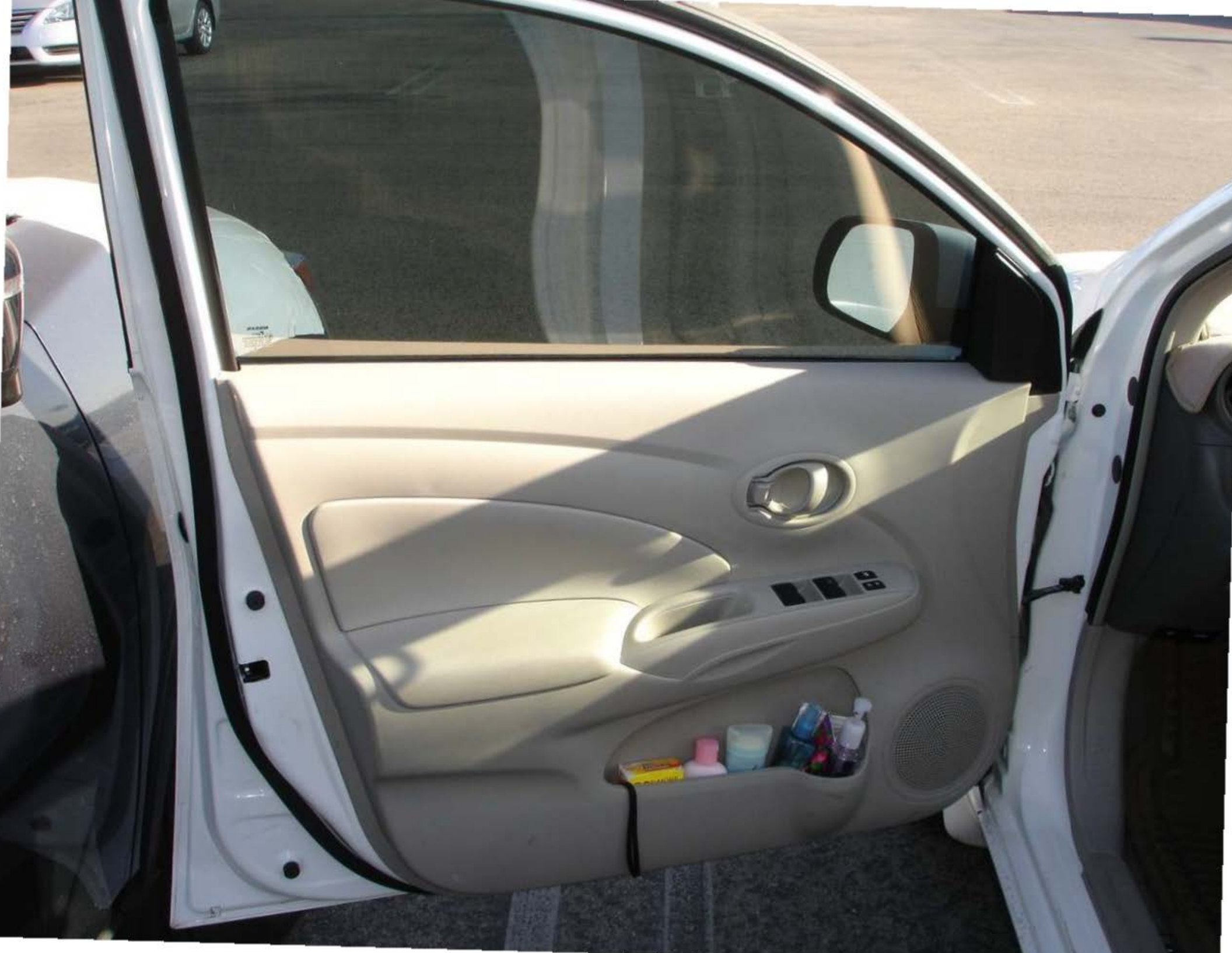















112

SOUR
PUNCH


VERSA









TEAM NISSAN

P.O. BOX 5486 • 1801 AUTO CENTER DRIVE • OXNARD, CA 93031
(805) 485-8517
www.teamnissandirect.com

[redacted]

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
46NIZTIRES	FOUR TIRE CHECK	MI	0.00	05NIZGBAT	PERFORM BATTERY TEST	MI	0.00
05NIZEINSP	EXPRESS INSPECTION	MI	0.00	55NIZINSP	INSPECTION	MI	0.00
50NIZGBAT	PERFORM BATTERY TEST	MI	0.00	10NIZ06	CHECK ENGINE LIGHT		124.95
60NIZ19	SRS LIGHT ON		139.95	30NIZ08	AUTO TRANS CAMPAIGN		0.00
60NIZ	INTERIOR TRIM		0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/31/12	170608	110[illegible]	8220	8108	W	51NIZ09	POWER LOCKS
				8108	W	46NIZTIRES	FOUR TIRE CHECK
01/23/12	170124	694	8220	8108	I	51NIZ	BODY ELECTRICAL
01/19/12	169904	51[illegible]	8220	8108	I	51NIZ09	POWER LOCKS
				8108	I	46NIZTIRES	FOUR TIRE CHECK

100-1W

SERVICE

STATE REG# AE153575

SALESPERSON NO.

PARTS ☐ YES ☐ NO

3N1CN7AP7CL[redacted] | 12/NISSAN/VERSA/4DR SDN I4 1.6SL CV | 117770 | WHITE/ | 112

[redacted]

CAMARILLO, CA [redacted]

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

[redacted]

APPOINTMENT 10:46am 04/17/15 07:00pm 5

☐ YES ☐ NO

N N1ZZ Y Y A 54,849 8225 DAVID RIVERA

04/17/15

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and your employees permission to operate the car or truck herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

Any controversy or claim arising out of or relating to this order for repairs shall be settled by arbitration in the County of Los Angeles, State of California, in accordance with the commercial arbitration rules of the American Arbitration Association, and judgement upon the award may be entered in any court having jurisdiction thereof. Approval is hereby granted for sublet repairs.

X _____

B.A.R. # ARD 153575 EPA# CALD0053707S

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00

X _____

1 C 10NIZ06 **CHECK ENGINE LIGHT**
CUSTOMER STATES CHECK ENGINE LIGHT IS ON - CHECK AND ADVISE

2 C 60NIZ19 **SRS LIGHT ON**
CUSTOMER STATES DRIVERS FRONT CURTAIN AIR BAG DEPLOY BY ITSELF, NISSAN NORTH AMERICA TO INSPECT VEHICLE.....

3 C 30NIZ08 **AUTO TRANS CAMPAIGN**
PERFORM PM253 VERSA AT SHIFTER CAMPAIGN

4 C 60NIZ **INTERIOR TRIM**
PERFORM P5308 IP COVER CAMPAIGN

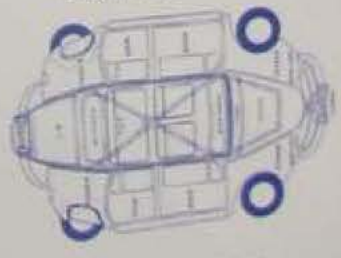
5 C 55NIZINSP **INSPECTION**
PERFORM MULTI POINT INSPECTION

ORIGINAL ESTIMATE $ | REVISED ESTIMATE $ | ADDITIONAL COST $
REASON | CONTACTED BY
AUTHORIZED BY | ☐ PERSON ☐ PHONE # | DATE | TIME
ESTIMATES DO NOT INCLUDE SALES TAX | 2ND REVISED ESTIMATE $ | ADDITIONAL COST $
REASON | CONTACTED BY
AUTHORIZED BY | ☐ PERSON ☐ PHONE # | DATE | TIME

I hereby designate the individual named below to authorize any additional work not specified or parts not included in the original written estimated price for parts and labor.

NAME OF DESIGNEE | EVENING PHONE
DAY PHONE | EMAIL
FAX
CUSTOMER NAME (Please Print) | DATE
CUSTOMER SIGNATURE

PRIOR BODY DAMAGE



01017247309 PRIOR BODY DAMAGE LF ☐ RF ☐ LR ☐ RR ☐ ROOF ☐ HOOD ☐ TRUNK ☐ INITIALS _____

HARD COPY

[CONTINUED ON NEXT PAGE]

247309

TEAM NISSAN

[redacted]

P.O. BOX 5486 • 1801 AUTO CENTER DRIVE • OXNARD, CA 93031

(805) 485-8517

www.teamnissandirect.com

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
46NIZTIRES	FOUR TIRE CHECK	MI	0.00	05NIZGBAT	PERFORM BATTERY TEST	MI	0.00
05NIZEINSP	EXPRESS INSPECTION	MI	0.00	55NIZINSP	INSPECTION	MI	0.00
50NIZGBAT	PERFORM BATTERY TEST	MI	0.00	10NIZ06	CHECK ENGINE LIGHT		124.95
60NIZ19	SRS LIGHT ON		139.95	30NIZ08	AUTO TRANS CAMPAIGN		0.00
60NIZ	INTERIOR TRIM		0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/31/12	170608	110[illegible]	8225	8108	W	51NIZ09	POWER LOCKS
				8108	W	46NIZTIRES	FOUR TIRE CHECK
01/23/12	170125	694[illegible]	8220	8108	I	51NIZ	BODY ELECTRICAL
01/19/12	169904	51[illegible]	8220	8108	I	51NIZ09	POWER LOCKS
				8108	I	46NIZTIRES	FOUR TIRE CHECK

1000-14

SALESPERSON NO. [redacted]

SAVE PARTS ☐ YES ☐ NO

YEAR/MAKE/MODEL: 3N1CN7AP7CL[redacted] 12/NISSAN/VERSA/4DR SDN I4 1.6SL CV

PRODUCTION DATE | STOCK NO. | STATE REG# AE153575

DELIVERY DATE | DELIVERY MILES | SELLING DEALER NO. [redacted]

COLOR: WHITE/ | CONTRACT NO. | EXPIRATION DATE: 04/17/15 | EXPIRATION MILES

AIR COND. | P.S. | TRANS | MILEAGE: 54,849 | ADVISOR NO.: 8225 | ADVISOR: DAVID RIVERA

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

CAMARILLO, CA [redacted]

RESIDENCE PHONE | BUSINESS PHONE

[redacted] | PROMISED | PRIORITY

APPOINTMENT ☐ YES ☐ NO: 10:46am 04/17/15 07:00pm 5

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and your employees permission to operate the car or truck herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

Any controversy or claim arising out of or relating to this order for repairs shall be settled by arbitration in the County of Los Angeles, State of California, in accordance with the commercial arbitration rules of the American Arbitration Association, and judgement upon the award may be entered in any court having jurisdiction thereof. Approval is hereby granted for sublet repairs.

X _____

B.A.R. # ARD 153575

EPA# CAL000337075

JOB

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00

X _____

1 C 10NIZ06 **CHECK ENGINE LIGHT**
CUSTOMER STATES CHECK ENGINE LIGHT IS ON - CHECK AND ADVISE

2 C 60NIZ19 **SRS LIGHT ON**
CUSTOMER STATES DRIVERS FRONT CURTAIN AIR BAG DEPLOY BY ITSELF, NISSAN NORTH AMERICA TO INSPECT VEHICLE.....

3 C 30NIZ08 **AUTO TRANS CAMPAIGN**
PERFORM PM253 VERSA AT SHIFTER CAMPAIGN

4 C 60NIZ **INTERIOR TRIM**
PERFORM P5308 IP COVER CAMPAIGN

5 C 55NIZINSP **INSPECTION**
PERFORM MULTI POINT INSPECTION

ORIGINAL ESTIMATE $ | REVISED ESTIMATE $ | ADDITIONAL COST $

REASON | CONTACTED BY

AUTHORIZED BY | ☐ PERSON ☐ PHONE # | DATE | TIME

ESTIMATES DO NOT INCLUDE SALES TAX | 2ND REVISED ESTIMATE $ | ADDITIONAL COST $

REASON | CONTACTED BY

AUTHORIZED BY | ☐ PERSON ☐ PHONE # | DATE | TIME

I hereby designate the individual named below to authorize any additional work not specified or parts not included in the original written estimate price for parts and labor.

NAME OF DESIGNEE

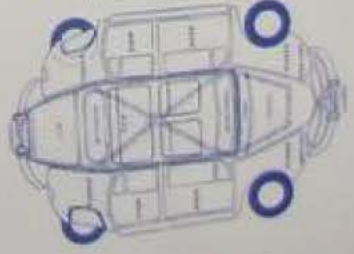
DAY PHONE | EVENING PHONE

FAX | EMAIL

CUSTOMER NAME (Please Print) | DATE

CUSTOMER SIGNATURE

PRIOR BODY DAMAGE



INITIALS _____ NEXT PAGE!

2473


RPMx1000
0
1
2
3
4
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8
54849
MPH
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200


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A/C












SRS AIRBAG


PWR
SCAN
A/C


FM·AM
CD
AUX
MENU
SEEK
TUNE
VOL
PWR
SCAN
RDM
RPT
1
2
3
4
5
6
AUX IN













































CUSTOMER NAME : [redacted] SERIAL NO. : 3N1CN7AP7C[redacted]

R.O NO. : [redacted] R.O DATE : 01/19/2012 R.O TYPE : S

MILEAGE : 514 ADVISOR NO. : 8220

JOB NUMBER : 1 OPERATION 51NIZ09 OP. DESC. POWER LOCKS
SALE TYPE : I TECHNICIAN NO(S). 8108
COMPLAINT : CUST STATES LEFT FRONT DOOR LOCK DOES NOT LOCK WHEN USING REMOTE
CORRECTION : ORDERED L.S FRT DOOR LOCK ACTUATOR

1

JOB NUMBER : 2 OPERATION 46NIZTIRES OP. DESC. FOUR TIRE CHECK
SALE TYPE : I TECHNICIAN NO(S). 8108
COMPLAINT : CHECK PRESSURE ON ALL 4 TIRES
CAUSE : MANDATORY PER STATE OF CALIFORNIA
ALL TIRE PRESSURE MUST BE RECORDED
CORRECTION : L/FRT R/FRT L/REAR R/REAR PSI
SET ALL TIRE PSI TO SPEC'S 33

04/18/2015 HISTORY LISTING
07:46:14 PAGE 1

CUSTOMER NAME : [redacted] SERIAL NO. : 3N1CN7AP7C[redacted]

R.O NO. : [redacted] R.O DATE : 01/23/2012 R.O TYPE : S

MILEAGE : 694 ADVISOR NO. : 8220

JOB NUMBER : 1 OPERATION 51NIZ OP. DESC. BODY ELECTRICAL

SALE TYPE : I TECHNICIAN NO(S). 8108

COMPLAINT : CUST STATES LEFT FRONT DOOR LOCK DOES NOT LOCK WHEN USING REMOTE
SOP NOW IN STK

CORRECTION : PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE.
ON CORRECT ACTUATOR (WARRANTY), DOOR LOCK DID NOT COME WITH ACTUATOR ASS'Y

ORIGINAL CORRECTION : PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE.

04/18/15 07:44:42

S E R V I C E - C O M M

FIVE YEARS CLAIM HISTORY

ARRANTY CLAIM DATA

RO DATE: 01/31/12 **RO NBR:** [redacted] **VIN:** 3N1C
MILEAGE: 1,102 **SERVICING DEALER:** TEAM NIS
OXNARD

PNC: 24014 BODY HARNESS
SUBLET: 0.00
OPERATIONS: RA16AA REPAIR WIRING HARNESS

PARTS REPLACED:
240143AN1A HARNESS-BODY

TER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM

CUSTOMER NAME : [redacted] SERIAL NO. : 3N1CN7AP7CL[redacted]

R.O NO. : [redacted] R.O DATE : 01/31/2012 R.O TYPE : S

MILEAGE : 1102 ADVISOR NO. : 8220

JOB NUMBER : 1 OPERATION 51NIZ09 OP. DESC. POWER LOCKS
SALE TYPE : W TECHNICIAN NO(S). 8108
COMPLAINT : CUST STATES LEFT FROM POWER LOCK INOP, SO PARTS NOW IN STOCK
CAUSE : TECH INSTALLED NEW ACTUATOR & STILL HAD NO POWER, CHECKED BCM CONNECTOR #M19 NO GOOD. TECH REMOVED DOOR HARNESS & L/S KICK PANEL & FOUND M9 CONNECTOR& PIN 7 BENT, REPAIRED CONNECTOR PLUG HARNESS BACK & ALL POWER LOCKS OPERATING AS DECLINED
CORRECTION : REPAIRED SHORT TO GROUND ON LEFT SIDE KICK PANEL WIRING HARNESS, TECH REQUESTING STRAIGHT TIME...
ORIGINAL CORRECTION : E

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
170608-01 RA16AA

JOB NUMBER : 2 OPERATION 46NIZTIRES OP. DESC. FOUR TIRE CHECK
SALE TYPE : W TECHNICIAN NO(S). 8108
COMPLAINT : CHECK PRESSURE ON ALL 4 TIRES
CAUSE : MANDATORY PER STATE OF CALIFORNIA ALL TIRE PRESSURE MUST BE RECORDED
CORRECTION : L/FRT R/FRT L/REAR R/REAR PSI

S E R V I C E - C O M M

04/18/15 07:44:34

PRIMARY DATA

12 VSD 1.6SV SDN CVT AUTOMATIC **NMC MODEL:** 11212 **VIN:** 3N1CN7AP7CL[redacted] **CIC**

MANUFACTURE DATE: 11/04/11 **PLANT:** AGUASCALIENTES, MEX.

IN-SERVICE DATE: 01/06/12 **RETAIL DATE:** 01/06/12

PDI DATE: 12/08/11 **SELLING DEALER:** WOODLAND HILLS NISSA
WOODLAND HILLS CA

----------VIN WARRANTY EXCLUSIONS ON PNC----------

PNC	---------DESCRIPTION----------	PNC	---------DESCRIPTION-----
NO PNC WARRANTY EXCLUSIONS			

----------OUTSTANDING SERVICE/RECALL CAMPAIGNS----------

--NUMBER--	--------DESCRIPTION---------	--NUMBER--	--------DESCRIPTION---
PM253	VERSA AT SHIFTER NTB12-008		
P5308	VERSA IP COVER NTB15-033		

NO CONTRACTS EXIST

ENTER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM MENU =>