INFORMATION Redacted PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE16-013

NISSAN

11-16-2016

ATTACHMENT B

Request TWO Supporting Documents

Field Reports

3N1CN7AP1CL[redacted]

Incident Investigation Report

CAR #: [redacted]
Claimant: [redacted]
VIN: 3N1CN7AP1CL[redacted]

I. Claimant

Claimant name: [redacted] *DOB:* [redacted] *Day phone:* [redacted]
Address: [redacted], Spanaway, WA, [redacted] *Eve. Phone:* [redacted]

Driver Name Driver seat not occupied *DOB:* N/A *Day phone:* N/A
Address: N/A *Eve. Phone:* N/A

Owner name: [redacted] *DOB:* [redacted] *Day phone:* [redacted]
Address: [redacted] Spanaway, WA[redacted] *Eve. Phone:* [redacted]

Who notified NNA of incident? Lisa Gann – Service Advisor, Tacoma Nissan *CAR #:* [redacted]
If represented, claimant's attorney name, address, phone: None noted

II. Vehicle

Model year & model name: 2012 Versa Sedan *Mfg. date:* 7/19/2011 *VIN:* 3N1CN7AP1CL[redacted]
Mileage: 32,706 *License #:* [redacted] *State:* WA

Special equipment & accessories: Aftermarket seat covers on all seats
List all applicable recalls and service campaigns in table below:

Number	*Description*	*Status (Open/Closed)*
PM253	Versa Sedan Transmission Shift Selector – NTB12-008	Open
N/A	No Additional Campaigns	N/A
N/A	No Additional Campaigns	N/A
N/A	No Additional Campaigns	N/A
N/A	No Additional Campaigns	N/A

III. Description of Incident & Claim

Source of information (unless otherwise noted): Claimant
Date & time of incident:: 5/10/2014 – 6:30 am
Location of incident (describe fully):

McChord Air Force Base, WA 98438

Nature of weather: 45 deg F, sun starting to rise, not raining *Vision obstruction (describe):* None noted

Claimant's description of incident and statement of cause (be as detailed as possible):

- *Claimant's description of the "sequence of events" that occurred:*

Incident Investigation Report

Incident occurred in front of the P21 building o at McChord Air Force Base. The vehicle was in park and the keys were in driver's hand during the event. The gear selector was in park and not sure if the parking brake was engaged. There was nothing turned on and operating at the time of the incident. The weather conditions were light overcast and approximately 45 degree Fahrenheit, not raining, sun starting to rise. The ground in which claimant was parked on a parking lot and was black top. The ground that the vehicle was standing on is level and the condition of the black top pavement is fairly rough. The vehicle had been in operation for approximately 25 minutes when no apparent issues during that trip. The trip was a combination of residential and city, no highway.
Just before the incident occurred claimant successfully put the vehicle in park, removed the key from the ignition, unbuckled driver safety belt, opened the driver's door and exited the drivers seating area. As soon as claimant stepped out of the vehicle, claimant closed the driver's door with moderate force and as the door successfully came to a fully closed position the driver's side seat airbag and the driver's curtain airbag deployed. Claimant then ran to the other side of the vehicle, opened the passenger rear door and removed claimant's daughter from the child seat, buckled to the center rear seating area. By this time Claimants wife was exiting through the passenger front door area. Claimant successfully removed Claimants daughter from vehicle. Claimant then called 911 and the paramedics inspected Claimants wife and daughter then went to the hospital ER.

- *Relation to roadway (on-road, off-road, left side, right side):*

Parking lot.

- *Driver action (braking, steering, etc):*

Parked, Driver seat not occupied during incident.

- *Special circumstances:*

• [redacted] years, was in a full car seat facing forward with 3 point harness and fastened via the safety belt and child anchor points.

Incident Investigation Report

III. Description of Incident & Claim - continued

Vehicle estimated speed:	0 mph	*Source of estimate:*	Claimant	*Posted speed limit:*	Unknown
Other vehicle estimated speed:	N/A	*Source of estimate:*	N/A	*Posted speed limit:*	N/A

Name & address of witnesses:

No witnesses noted other than occupants

Police report taken? (Yes/No/#): No

Reporting officer name & station (if report not attached): N/A

Incident Investigation Report

List each allegation made. Be as specific as possible and list affected components and detailed reasons for allegation.

#	Allegation	Allegation made by
1	Driver's curtain and side airbag deployed when closing driver's door.	Claimant
2	No additional allegations.	N/A
3	No additional allegations.	N/A
4	No additional allegations.	N/A
5	No additional allegations.	N/A

IV. Occupants & Injuries

Location:	Seat Pos.	Seat Belts:	Air Bags:	Source of information: Claimant

Name: [redacted] *DOB:* Unknown, [redacted] age

Address: [redacted] Spanaway, WA [redacted] *Height:* 5'3" *Weight:* 180lbs

1	3	U	N	*Nature & extent of Injuries:* Ringing in the ears and current concern is light and inconsistent bleeding from the left ear.

Name: [redacted] *DOB:* Unknown, [redacted]

Address: [redacted] Spanaway, WA [redacted] *Height:* 2' *Weight:* 45 lbs

1	5	C	N	*Nature & extent of Injuries:* Unknown, Visually distraught and visual concern over the left ear area.

Name: No additional occupants. *DOB:* N/A

Address: N/A *Height:* N/A *Weight:* N/A

N/A	N/A	N/A	N/A	*Nature & extent of Injuries:* N/A

Name: No additional occupants. *DOB:* N/A

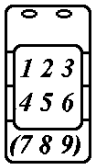
Address: N/A *Height:* N/A *Weight:* N/A

N/A	N/A	N/A	N/A	*Nature & extent of Injuries:* N/A

Where, when, and by whom were the injured treated?

Unknown ER Doctor, Madigan Army Medical Center, 9040 Jackson Ave, Tacoma, WA 98431, 253-968-1110.

(Legend for Section IV.)

Location:	*1. Incident vehicle 2. Other Vehicle 3. Pedestrian 4. Other*
Seating Position:	 *10. Unknown 11. Other*
Seat Belts Worn:	*U. Unknown L. Lap Only S. Shoulder Only B. L+S belt N. None Worn C. Child Restraint*
Airbag Status:	*NA. Not equipped N. Airbag not deployed D. Airbag deployed*

Incident Investigation Report

V. Other Property Damage

Source of information (unless otherwise noted): Claimant

Other vehicle model year, make, model name: N/A

Name, address, phone of other vehicle owner: N/A

Name, address, phone of other vehicle driver: N/A

Nature & extent of other vehicle damage: N/A

Nature & extent of property (other than motor vehicle) damage & name of owner:

None reported.

Incident Investigation Report

VI. Investigation Results

Date of vehicle inspection: 6/10/14 *Location of inspection:* Tacoma Nissan, Tacoma, WA

Nature & extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):
Left curtain and Left side airbag deployed. No estimate available.

Have you located any related prior repair orders? (Yes/No): Yes, attached.

Photos taken by: Joe Dill - DTS *# photos:* 243

Observations / findings. Be as detailed as possible, put "Not Available" in sections that you are not able to inspect. Include observations and findings from test drives and Consult diagnostics.

- *Exterior / Body:*

• Front license plate bent lower left.
• Front license plate frame broken, missing right side and lower side.
• Dent on left side roof near upper front corner of rear door.
• Dent on roof front center near upper windshield.
• Left front fender liner not installed correctly at bumper cover.
• Left front headlight lens has several scratches.
• Right side mirror has scratches on painted section.
• Right side mirror glass is missing.
• Left rear door has two dents above front part of handle near glass.

- *Engine / Transmission / Drivetrain:*

• Nothing abnormal to note.

- *Underbody / Suspension / Steering / Wheels & Tires:*

• Nothing abnormal to note.

- *Interior Observations / Seats / Instrument Panel / Headliner / Trim:*

• Interior of vehicle has excessive amounts of rubbish.
• Many interior panels have stains and film on them.
• Front driver's seat has aftermarket seat cover installed.
• Passenger front seat has aftermarket seat cover installed.
• Rear seat has aftermarket seat cover installed.
• Headliner has several stains.
• Driver's seat has rubbish under seat.
• Center console has several stains.
• Aftermarket floor mat installed on driver front.
• Center console has several papers and rubbish on it.
• Aftermarket floor mat installed on passenger front.
• Trunk is filled with many cloths, personal items and rubbish.
• Spare tire has been installed and used.
• Left rear tire low in pressure.
• Front door satellite sensor left hand nuts have marks on them.
• Carpet near driver's seat belt anchor and left rear seat track has dark marks. (photo 220)
• French fries and rubbish on and around Airbag control unit. (Photos 233-243)

- *Seat Belts / Child Restraints (if applicable):*

• Left front seat belt locked in the stowed position.
• Left front seat belt retractor connector not attached.
• Cover trim not present for rear center upper child seat latch.

- *Air Bags:*

• Left front side airbag deployed.
• Left side curtain airbag deployed.

- *Additional Observations / Findings (describe any inspection items not covered under headings above, e.g. vehicle test drive with customer, site observations, etc):*

Incident Investigation Report

- This is the second occurrence of unintended airbag deployment. Previous repair order attached.
- Claimant is requesting to have vehicle repurchased.
  - *Summary. List factual inspection findings pertaining to each allegation made by claimant. Ensure appropriate IIR supplements are filled out.*

#	*Allegation*	*Factual Findings*
1	Driver's curtain and side airbag deployed when closing driver's door.	Confirmed that driver's side airbag and driver's curtain airbag deployed.
2	No additional allegations.	N/A
3	No additional allegations.	N/A
4	No additional allegations.	N/A
5	No additional allegations.	N/A

Have alleged defective parts been removed from vehicle? (Yes/No): No

If yes, by whom? N/A *Present location:* *N/A*

Reporter's Signature: *Joseph Dill*

Reporter's Name & Region: Joseph Dill – DTS West Region

Incident Investigation Report

IIR Supplement: Restraint System Checklist

** On seat belt systems with more than one belt, buckle or retractor, please specify (e.g. Lap or Shoulder).*

DRIVER'S SEAT BELT*

Model #:	TI G310
Mfg. Date:	2012
Lot #:	2312
Manufacturer:	TK HOLDINGS INC

AS-FOUND CONDITION*

Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	N/A
Buckled? (Yes/No):	No

BUCKLE*

Model #:	AH
Buckle latches/unlatches (Yes/No):	Unknown

RETRACTOR*

Retractor(s) spring functioning? (Yes/No):	Unknown
Retractor Locked? (Yes/No):	Yes
Emergency locking function operable? (Yes/No):	Unknown
Describe how ELR was checked:	N/A

RF PASSENGER SEAT BELT*

Model #:	TI G319
Mfg. Date:	2011
Lot #:	1168
Manufacturer:	TK HOLDINGS INC

AS-FOUND CONDITION*

Fully Stowed? (Yes/No):	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	N/A
Buckled? (Yes/No):	No

BUCKLE*

Model #:	AH
Buckle latches/unlatches (Yes/No):	Yes

RETRACTOR*

Retractor(s) spring functioning? (Yes/No):	Yes
Retractor Locked? (Yes/No):	No
Auto locking (ALR) function operable? (Yes/No):	Yes
Emergency locking function operable? (Yes/No):	Yes
Describe how ELR was checked:	Extended webbing then rapidly extended webbing.

LR PASSENGER SEAT BELT*

Model #:	Seat Not Occupied.
Mfg. Date:	N/A
Lot #:	N/A
Manufacturer:	N/A

AS-FOUND CONDITION*

Fully Stowed? (Yes/No):	N/A
If extended, measure webbing length from outboard floor anchor to D-ring:	N/A
Buckled? (Yes/No):	N/A

BUCKLE*

Model #:	N/A
Buckle latches/unlatches (Yes/No):	N/A

RETRACTOR*

Retractor(s) spring functioning? (Yes/No):	N/A
Retractor Locked? (Yes/No):	N/A
Auto locking (ALR) function operable? (Yes/No):	N/A
Emergency locking function operable? (Yes/No):	N/A
Describe how ELR was checked:	N/A

RR PASSENGER SEAT BELT*

Model #:	Seat Not Occupied.
Mfg. Date:	N/A
Lot #:	N/A
Manufacturer:	N/A

AS-FOUND CONDITION*

Fully Stowed? (Yes/No):	N/A
If extended, measure webbing length from outboard floor anchor to D-ring:	N/A
Buckled? (Yes/No):	N/A

BUCKLE*

Model #:	N/A
Buckle latches/unlatches (Yes/No):	N/A

RETRACTOR(S)*

Retractor(s) spring functioning? (Yes/No):	N/A
Retractor Locked? (Yes/No):	N/A
Auto locking (ALR) function operable? (Yes/No):	N/A
Emergency locking function operable? (Yes/No):	N/A
Describe how ELR was checked:	N/A

Incident Investigation Report

IIR Supplement: Restraint System Checklist (continued)

CENTER REAR PASSENGER SEAT BELT*		BUCKLE*	
Model #:	TI G266	*Model #:*	AB0
Mfg. Date:	2011	*Buckle latches/unlatches (Yes/No):*	Yes
Lot #:	1171A		
Manufacturer:	TK HOLDINGS INC		
*AS-FOUND CONDITION**		RETRACTOR*	
Fully Stowed? (Yes/No):	Yes	*Retractor(s) spring functioning? (Yes/No):*	Yes
If extended, measure webbing length from outboard floor anchor to D-ring:	N/A	*Retractor Locked? (Yes/No):*	No
		Auto locking (ALR) function operable? (Yes/No):	Yes
Buckled? (Yes/No):	No	*Emergency locking function operable? (Yes/No):*	Yes
		Describe how ELR was checked:	Extended webbing then rapidly extended webbing.

If more than 5 passengers, please add additional information here:

N/A

Child Restraint Observations (if applicable):

Center rear deck anchor trim cover removed.

AIRBAG DEPLOYMENT INFORMATION

Driver "front" airbag deployed? (Yes/No):	No	*RF pass "front" airbag deployed? (Yes/No):*	No
Driver "side" airbag deployed? (Yes/No/NA):	Yes	*RF pass "side" airbag deployed? (Yes/No/NA):*	No
Left curtain airbag deployed? (Yes/No/NA):	Yes	*Right curtain airbag deployed? (Yes/No/NA):*	No

Airbag Warning Lamp Status *(when ignition is turned ON):*

	Illuminates for approximately 7 seconds and goes off (normal)
	Does not illuminate at all
X	*Remains illuminated continuously*
	Flashes continuously

Consult or CDR Data Included in Report (Yes/No)

Consult DTCs (all items in sub-menus below)	**X**
○ Current DTCs	X
○ Past DTCs	X
○ Trouble Diag Record	X
Consult Hexadecimal data	**X**
Consult EDR data (all items in sub-menus below)	**X**
○ All High-frequency data	**X**
○ All Low-frequency data	**X**
○ All Static Data	**X**
OR	
CDR data (includes DTCs, EDR, and hex data)	

Always use diagnostic tool appropriate for vehicle. Photograph or scan Consult-II printout since thermal paper will degrade over time.

If any Consult or CDR data above is marked as "No", please explain here why not included in report:

Incident Investigation Report

IIR Supplement: Restraint System Photograph Checklist

VIN plate (door jam)
Odometer
8 external views
Windshield (from standing in front of hood)
Exterior damage close-ups
Underbody views
(if possible and accident circumstances dictate)
Overhead view (if possible)
Engine compartment (hood open)
Engine compartment close-ups (hood open)
Front airbag sensors (where applicable)
Driver side open door view (angled forward)
Driver seat position
(perpendicular view documenting initial position)
Overview of drivers seating area (downward view)
Driver knee bolster area
Driver side upper instrument panel
Header and visor area
Headliner over driver and passenger seating area
Driver "front" airbag overall
Close-ups of any marks on driver "front" airbag
Driver "front" airbag deployment door (upper)
Driver "front" airbag deployment door (lower)
Steering wheel rim side view
Passenger side open door view (angled forward)
RF seat position
(perpendicular view documenting initial position)
Overview of RF seating area (downward view)
RF knee bolster area
RF upper instrument panel
RF passenger "front" airbag overall
Close-ups of any marks on RF pass. "front" airbag
RF passenger "front" airbag deployment door
Driver "side" airbag
RF passenger "side" airbag
Left curtain airbag
Right curtain airbag

Drivers seatbelt - seatbelt label(s)
Drivers seatbelt - overall
Drivers seatbelt - webbing (any marks-note location)
Drivers seatbelt - latchplate metal (both sides)
Drivers seatbelt - latchplate pass thru (both sides)

Drivers seatbelt - pillar guide loop (D-ring)
Driver seatbelt - buckle (side view-inboard & outboard)
Drivers seatbelt - buckle (end view)

RF seatbelt - seatbelt label(s)
RF seatbelt - overall
RF seatbelt - webbing (any marks-note location)
RF seatbelt - latch plate metal (both sides)
RF seatbelt - latchplate pass through (both sides)
RF seatbelt - pillar guide loop (D-ring)
RF seatbelt - buckle (side view-inboard & outboard)
RF seatbelt - buckle (end view)

CASE BY CASE BASIS

LR seatbelt - seatbelt label(s)
LR seatbelt - overall
LR seatbelt - webbing (any marks-note location)
LR seatbelt - latchplate metal (both sides)
LR seatbelt - latchplate pass through (both sides)
LR seatbelt - pillar guide loop (D-ring)
LR seatbelt - buckle (side view-inboard & outboard)
LR seatbelt - buckle (end view)
CR seatbelt - seatbelt label(s)
CR seatbelt - overall
CR seatbelt - webbing (any marks-note location)
CR seatbelt - latchplate metal (both sides)
CR seatbelt - latchplate pass through (both sides)
CR seatbelt - buckle (side view-inboard & outboard)
CR seatbelt - buckle (end view)
RR seatbelt - seatbelt label(s)
RR seatbelt - overall
RR seatbelt - webbing (any marks-note location)
RR seatbelt - latchplate metal (both sides)
RR seatbelt - latchplate pass through (both sides)
RR seatbelt - pillar guide loop (D-ring)
RR seatbelt - buckle (side view-inboard & outboard)
RR seatbelt - buckle (end view)
Any visible prior damage (unrelated to subject accident)
Prior repairs to vehicle
Extrication/towing damage
Any non-OEM components (accessories, etc.)
Center console SRS diagnostic module (if necessary)

Incident Investigation Report

All Self Diagnosis Results | VERSA Sedan | N17 | /2012- | 3N1CN7AP1CL8[redacted]

SYSTEM	PART NUMBER	DTC	Detailed Information	TIME
BCM	284B2-3AN1A	C1707	LOW PRESSURE RL	CRNT
BCM	284B2-3AN1A	C1709	[NO DATA] FR	CRNT
AIR BAG	ff22	B1086	PRE-TEN FRONT LH [OPEN]	CRNT
AIR BAG	ff22	B1136	SIDE MODULE LH [GND-SHORT]	CRNT
AIR BAG	ff22	B1150	CURTAIN MODULE LH [OPEN]	CRNT
AIR BAG	ff22	B1210	SIDE COLLISION DETECTION	CRNT
ABS	47660-3BA2B	C1116	STOP LAMP SW	PAST
ENGINE	23710-3AB4A	No DTC		
METER/M&A		No DTC		
TRANSMISSION	31036-3AA6A	No DTC		
EPS/DAST 3	28500-3AN0A	No DTC		
IPDM E/R	284B7-1HA0A	No DTC		

SYSTEM	AIR BAG
PART NUMBER	ff22
VIN	3N1CN7AP1C[redacted]

HIGH FREQUENCY DATA

FRONTAL DELTA-V

TIME	DATA
-100ms	0mph
-90ms	0mph
-80ms	0mph
-70ms	0mph
-60ms	0mph
-50ms	0mph
-40ms	0mph
-30ms	0mph
-20ms	0mph
-10ms	0mph
0ms	0mph
10ms	0mph
20ms	0mph
30ms	0mph
40ms	0mph
50ms	0mph
60ms	0mph
70ms	0mph
80ms	0mph
90ms	0mph
100ms	0mph
110ms	0mph
120ms	0mph
130ms	0mph
140ms	0mph
150ms	0mph
160ms	0mph
170ms	0mph
180ms	0mph
190ms	0mph
200ms	0mph
210ms	0mph
220ms	0mph
230ms	0mph
240ms	0mph
250ms	0mph
260ms	0mph
270ms	0mph
280ms	0mph
290ms	0mph
300ms	0mph

LATERAL DELTA-V

TIME	DATA
-100ms	0mph
-90ms	0mph
-80ms	0mph
-70ms	0mph
-60ms	0mph
-50ms	0mph
-40ms	0mph
-30ms	0mph
-20ms	0mph
-10ms	0mph
0ms	0mph
10ms	0mph
20ms	0mph
30ms	0mph
40ms	0mph
50ms	0mph
60ms	0mph
70ms	0mph
80ms	0mph
90ms	0mph
100ms	0mph
110ms	0mph
120ms	0mph
130ms	0mph
140ms	0mph
150ms	0mph
160ms	0mph
170ms	0mph
180ms	0mph
190ms	0mph
200ms	0mph
210ms	0mph
220ms	0mph
230ms	0mph
240ms	0mph
250ms	0mph
260ms	0mph
270ms	0mph
280ms	0mph
290ms	0mph
300ms	0mph

HIGH FREQUENCY DATA

FRONTAL G

TIME	DATA
-100ms	0.0G
-90ms	0.0G
-80ms	0.0G
-70ms	0.0G
-60ms	0.0G
-50ms	0.0G
-40ms	0.0G
-30ms	0.0G
-20ms	0.0G
-10ms	-0.4G
0ms	-1.2G
10ms	0.4G
20ms	3.0G
30ms	0.0G
40ms	0.2G
50ms	0.0G
60ms	0.0G
70ms	0.0G
80ms	0.0G
90ms	-0.4G
100ms	0.0G
110ms	0.0G
120ms	0.0G
130ms	0.0G
140ms	0.0G
150ms	0.0G
160ms	0.0G
170ms	0.0G
180ms	0.0G
190ms	0.0G
200ms	0.0G
210ms	0.0G
220ms	0.0G
230ms	0.0G
240ms	0.0G
250ms	0.0G
260ms	0.0G
270ms	0.0G
280ms	0.0G
290ms	0.0G
300ms	0.0G

LATERAL G

TIME	DATA
-100ms	0.0G
-90ms	0.0G
-80ms	0.0G
-70ms	0.0G
-60ms	0.0G
-50ms	0.0G
-40ms	0.0G
-30ms	0.0G
-20ms	0.0G
-10ms	-0.4G
0ms	-1.2G
10ms	2.4G
20ms	1.4G
30ms	-1.2G
40ms	0.2G
50ms	0.6G
60ms	0.0G
70ms	0.0G
80ms	0.0G
90ms	0.0G
100ms	0.0G
110ms	0.0G
120ms	0.2G
130ms	0.0G
140ms	0.0G
150ms	0.2G
160ms	0.0G
170ms	0.0G
180ms	0.0G
190ms	0.0G
200ms	0.0G
210ms	0.0G
220ms	0.0G
230ms	0.0G
240ms	0.0G
250ms	0.0G
260ms	0.0G
270ms	0.0G
280ms	0.0G
290ms	0.0G
300ms	0.0G

LOW FREQUENCY DATA

VEHICLE SPEED

TIME	DATA
-7s	9mph
-6s	1mph
-5s	0mph
-4s	0mph
-3s	0mph
-2s	0mph
-1s	0mph
0s	0mph
1s	0mph
2s	0mph
3s	0mph
4s	0mph
5s	0mph
6s	0mph

ENGINE REVOLUTION

TIME	DATA
-7s	881rpm
-6s	700rpm
-5s	878rpm
-4s	812rpm
-3s	821rpm
-2s	790rpm
-1s	803rpm
0s	787rpm
1s	778rpm
2s	771rpm
3s	787rpm
4s	775rpm
5s	756rpm
6s	759rpm

LOW FREQUENCY DATA

THROTTLE PEDAL POSITION

TIME	DATA
-7s	0%
-6s	0%
-5s	0%
-4s	0%
-3s	0%
-2s	0%
-1s	0%
0s	0%
1s	0%
2s	0%
3s	0%
4s	0%
5s	0%
6s	0%

STEERING ANGLE

TIME	DATA
-7s	137deg
-6s	-79deg
-5s	-79deg
-4s	-79deg
-3s	-79deg
-2s	-79deg
-1s	-78deg
0s	-78deg
1s	-78deg
2s	-78deg
3s	-78deg
4s	-78deg
5s	-78deg
6s	-78deg

LOW FREQUENCY DATA

BRAKE PEDAL SW STATE

TIME	DATA
-7s	On
-6s	On
-5s	Off
-4s	Off
-3s	Off
-2s	Off
-1s	Off
0s	Off
1s	Off
2s	Off
3s	Off
4s	Off
5s	Off
6s	Off

GEAR POSITION

TIME	DATA
-7s	CVT
-6s	REVERSE
-5s	PorN
-4s	PorN
-3s	PorN
-2s	PorN
-1s	PorN
0s	PorN
1s	PorN
2s	PorN
3s	PorN
4s	PorN
5s	PorN
6s	PorN

LOW FREQUENCY DATA

BUCKLE SW STATE[DR]

TIME	DATA
-7s	Off
-6s	Off
-5s	Off
-4s	Off
-3s	Off
-2s	Off
-1s	Off

BUCKLE SW STATE[AS]

TIME	DATA
-7s	On
-6s	On
-5s	On
-4s	On
-3s	On
-2s	On
-1s	On

LOW FREQUENCY DATA

DIAGMUXON STATE

TIME	DATA
-7s	On
-6s	On
-5s	On
-4s	On
-3s	On
-2s	On
-1s	On
0s	On
1s	On
2s	On
3s	On
4s	On
5s	On
6s	On

STATIC DATA

MAX.FRONTAL G&TIME

	FRONTAL	TIME
	3.0G	28ms

MAX.LATERAL G&TIME

	FRONTAL	TIME
	5.2G	15ms

STATIC DATA

A/B W/L STATE

	STATE	
	Off	

IGN CYCLE

		CYCLE
	Event	1439count
	Download	1465count

STATIC DATA

OPERATION TIME

		TIME
	Event	472hour
	Download	477hour

D/L COUNT AFTER EVENT

	STATE	
	1count	

STATIC DATA

EDR RECORDING COMPLETE

	STATE	
Priority 1	SUCCESS	
Priority 2	SUCCESS	
Priority 3	SUCCESS	
Priority 4	SUCCESS	

GAP TIME FOR EDR

		TIME
	High Freq	17count
	Low Freq	52count

STATIC DATA

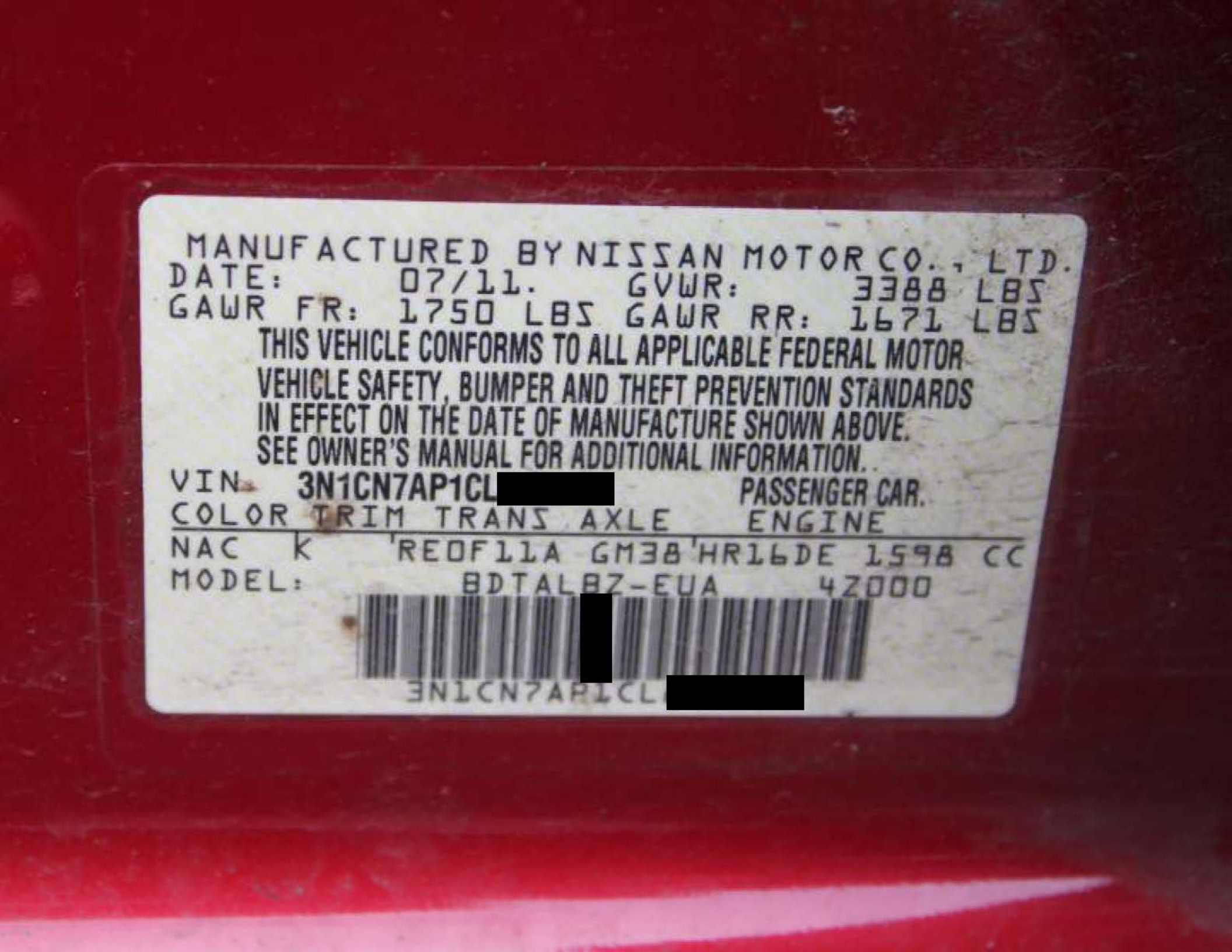
CAN ABNORMALITY

	STATE	
	NORMAL	

SYSTEM	AIR BAG
PART NUMBER	ff22
VIN	3N1CN7AP1CL[redacted]

f	00	r	01	a0	00D2	a1	0056
a2	0088	a3	0096	a4	0000	a5	0000
a6	0000	a7	0000	a8	0000	a9	0000
aa	0000	ab	0000	ac	0000	ad	0000
ae	0000	af	0000	A1	0000	A2	0000
A3	0000	A4	0000	A5	0000	B1	0000
B2	0000	B3	0000	B4	0000	B5	0000
C1	0000	C2	0000	C3	0000	C4	0000
C5	0000	D1	0000	D2	0000	D3	0000
D4	0000	D5	0000	E1	0000	E2	0000
E3	0000	E4	0000	E5	0000	F1	00
F2	00	G	00	U	0C	I1	FF
J1	FF	K1	FF	L1	FF	M1	06
I2	FF	J2	FF	K2	FF	L2	FF
M2	00	IR	FF	JR	FF	KR	01
LR	FF	MR	FF	IL	06	JL	03
KL	01	LL	FF	ML	03	R	43
S1	55	S2	55	S3	55	S4	8F
S5	8F	S6	8D	S7	8D	S8	55
W	00	O1	FF	O2	FF	O3	FF
O4	FF	O5	FF	O6	FF	O7	FF
O8	FF	O9	FF	OA	FF	OB	FF
OC	FF	OD	FF	Q0	FF	Q1	FF
Q2	FF	Q3	FF	Q4	FF	Q5	FF
Q6	FF	Q7	FF	Q8	FF	Q9	FF
QA	FF	QB	FF	QC	FF	QD	FF
QE	FF	QF	FF	T1	FF	T2	FF
T3	FF	T4	FF	T5	FF	T6	FF
T7	FF	T8	FF	T9	FF	TA	FF
TB	FF	TC	FF	TD	FF	TE	FF
TF	FF	P	FF22	H1	00	H2	00
1R	FF	2R	FF	3R	FF	4R	FF
5R	FF	6R	FF	7R	FF	8R	FF
9R	FF	AR	FF	BR	FF	CR	FF
DR	FF	ER	FF	FR	FF	1L	10
2L	FF	3L	FF	4L	FF	5L	10
6L	FF	7L	FF	8L	10	9L	FF
AL	FF	BL	FF	CL	FF	DL	10
EL	FF	FL	FF	P1	06	P2	FF
P3	FF	P4	07	P5	06	P6	FF
P7	FF	P8	06	P9	FF	PA	FF
PB	FF	PC	1A	PD	00	Z1	FF
Z2	FF	Z3	FF	Z4	FF	Z5	FF
Z6	FF	Z7	FF	Z8	FF	Z9	FF

ZA	FF	ZB	FF	ZC	FF	ZD	FF
ZE	FF	ZF	FF	RR		H3	
H4		rr					


MANUFACTURED BY NISSAN MOTOR CO., LTD.
DATE: 07/11. GVWR: 3388 LBS
GAWR FR: 1750 LBS GAWR RR: 1671 LBS
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION.
VIN 3N1CN7AP1CL[redacted] PASSENGER CAR.
COLOR TRIM TRANS AXLE ENGINE
NAC K REOF11A GM38 HR16DE 1598 CC
MODEL: BDTAL8Z-EUA 4Z000
3N1CN7AP1CL[redacted]


000
32706
6
40
20


32706
RPMx1000
MPH


Express


NISSAN






SV


VERSA
SV


VERSA
SV




1087


Express
1087
















TREADWEAR
TRACTION
P 185/65 R






NISSAN


KORUM'S


KORUM'S







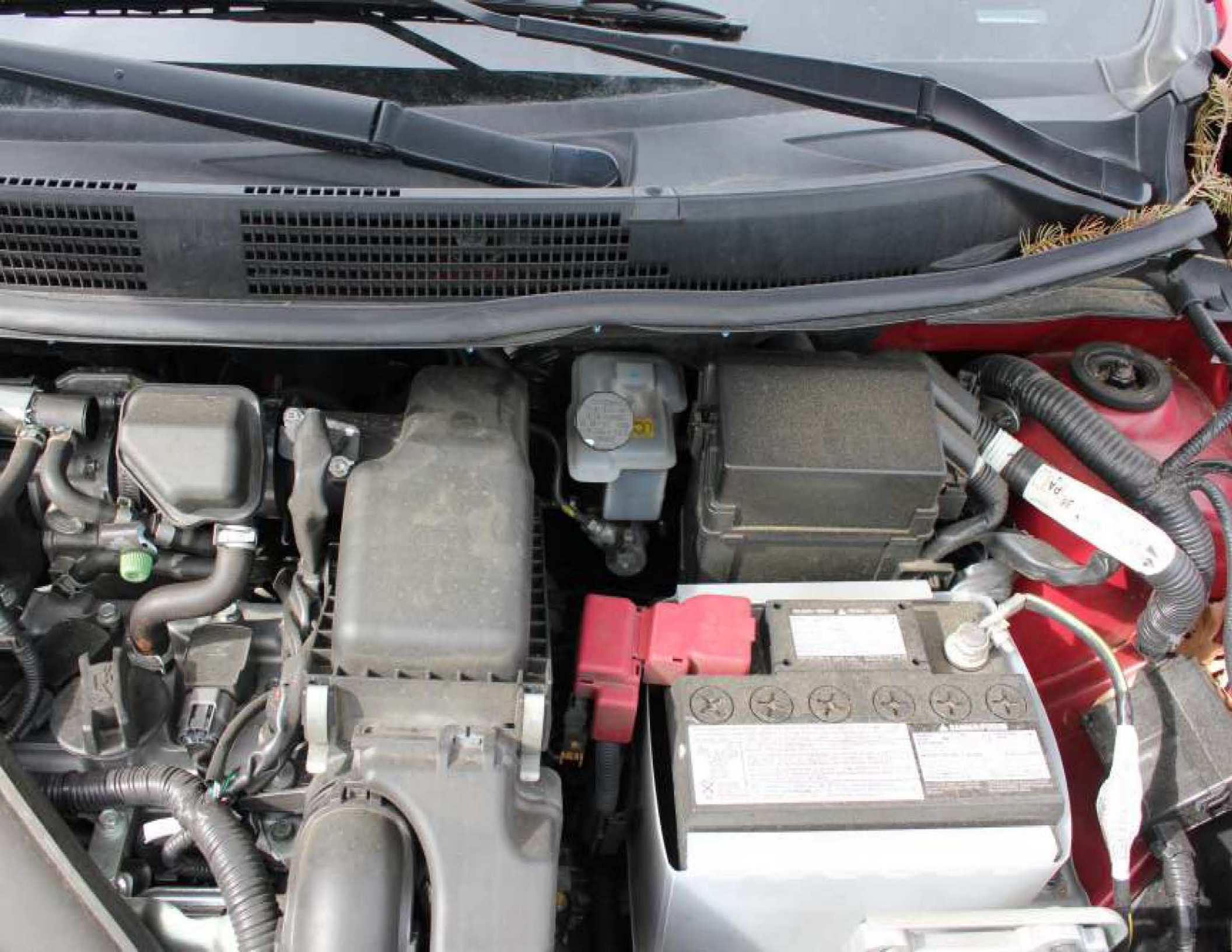





NISSAN


NISSAN






CAUTION / ATTENTION


CAUTION / ATTE
FAN BLADE CAN START AT ANY TIME.
TO HELP AVOID PERSONAL INJURY,KEEP HANDS CLEA
LE VENTILATEUR RISQUE DE DÉMARRER À TOUT MOM
POUR ÉVITER TOUTE BLESSURE, NE PAS EN APPROC


63








OFF




1087


1087






NISSAN
SRS
AIRBAG










NISSAN L02B LH
P618663301AA03
L
Y2A22RSDAJX





Shasta
$99
$99










Shasta




Shasta










L H
NY3BA117140112


NY3BA117140112












Shasta
Black Cherry
12


Shasta
Black Cherry




Shasta
Black Cherry
12 CANS










Shasta

Shasta


Shasta






Shasta
Black Cherry







G299
H105






TACOMA
AMP9205






TYLENOL
























FM-AM
CD
SEEK
AUX
MENU
TUNE
VOL
PWR
SCAN
RPT
RDM
1
2
3
4
5
6
OFF
INT
LO
HI


ACCEL/RES
COAST/SET

$9.99

Smart
yle
$9
99
PRESS
PRESS


































AUX
MENU
TUNE
RPT

GRIZZLY


Shasta

Skasta

Slasta
Black cherry

Skittles
Skittles
black cherry


Shasta
Shasta






























NISSAN
Nitro
E9 43R-004584
TEMPERED A32
NISSAN
Nitro
E9 43R-004584
TEMPERED A32


N MEXICO
9
1


Shopkin

hasta
Black Cherry
12

Black Cherry
12

SEAT BELT FOR
MEETS OR EXCEEDS
MEETS OR EXCEEDS
MODEL/MODÈLE
MFD. DATE/FAB.:
LOT. NO./LOT:
FABRICANTE:
MANUFACTURED BY:
HOLDINGS INC.
PRE


NISSAN
SEAT BELT FOR
MEETS/CUMPLE
MVSS NO.208, NO.302
HECHO EN MEXICO
MODEL/MODELO: T1-G310
MFD. DATE/FECHA: 2012
LOT NO/LOTE: 2312
FABRICANTE:/
MANUFACTURED BY:
TK HOLDINGS INC.
PRE


NISSAN
SEAT BELT
MEETS/COMPLE
MVSS NO
HECHO EN
MODEL/MODELO
MFD. DATE/FECHA
LOT NO/LOTE
2012
2312
FABRICANTE:
MANUFACTURED BY:
TK HOLDINGS INC.
PRE










PRESS








NISSAN
SEAT BELT FOR AUTOMOBILES
MEETS/CUMPLE:
MVSS NO.209, NO.302
HECHO EN MEXICO
MODEL/MODELO: TI-G319
MFD. DATE/FECHA: 2011
LOT NO/LOTE: 1168
FABRICANTE :/
MANUFACTURED BY:
TK HOLDINGS INC.
PRE




4JB402


ADAF018










PRESS






SEAT BELT FOR AUTOMOBILES
NO.209, NO.302
EN MEXICO
MODELO: TI-G266
2011
1171 A
EQUIPO AUTOMOTRIZ AMERICANA
TK HOLDINGS INC.


SEAT BELT FOR AUTOMOBILES
NO.209; NO.302
EN MEXICO
MODELO: TI-G266
2011
1171 A
EQUIPO AUTOMOTRIZ AMERICANA
TK HOLDINGS INC.


SEAT BELT FOR AUTOMOBILES
NO.209, NO.302
MODELO: TI-G266
2011
1171 A
EQUIPO AUTOMOTRIZ AMERICANA
TK HOLDINGS INC.




4X1S18




56


PRESS





[redacted]

LAKEWOOD, WA [redacted]

Open Date	
5/12/14	[redacted]

Work Phone	Time Received	Time Promised
	11:48	5/13 17:00

Key Tag #	Current Mileage	Mileage Out
1087	19311	32706

Year	Make	Model	Body	Engine Code	Service Advisor
2012	NISSAN	VERSA	SEDAN		LISA GANN

Vehicle Identification Number	Color	License Number	Delivery Date	In-Service Date
3N1CN7AP1CL[redacted]				

#1 - REPAIR: REPAIR
CUSTOMER STATES DRIVERSIDE SEAT AIRBAG AND DRIVER S REAR AIRBAG ABOVE THE WINDOW DEPLOYED. THE CUSTOMER HAD GOTTEN OUT OF THE DRIVERS SEAT AND WHEN HE SHUT THE DRIVERS DOOR THE AIRBAG S DEPLOYED AND THE VEHICLE WAS TURNED OFF AT THE TIME.

Original Estimate: .00

CO#	RO#	Date	Miles	Service Writer	Tech	Time	Total
AU6	6019210	10/14/13	19308	LISA GANN			1121.19
	C MAINT/NIS: MAINTENANCE/NISSAN				557	.00	
	C XLOF: EXPRESS LUBE OIL AND FILTER CHANGE SERVICE				557	.30	
	C SUBLET/NIS: SUBLET WORK/NISSAN				999	.00	.00
AU6	6014222	5/10/13	19303	LISA GANN			
	W REPAIR: REPAIR				200	7.70	

Enterprise 5/12/14 @ 11:30am

USAA
Ruth @
800-531-8722
EXT 40647

regional consumer affairs



[redacted]

USAA

Ruth @ 800-531-8722 ext 410477



Chris Lunt
I-CAR Certified
WA Field Appraiser

USAA - Auto Physical Damage
P.O. Box 659463
San Antonio, TX 78265

253.970.7809 / Fax: 877.588.3172
E-Mail: Check claims status on USAA.com

other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said product. Any limitation contained herein does not apply where prohibited by law.

(C) 2010 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (800)945-1028


NISSAN
EVERGREEN STATE



R
L










998836 1AA0A









98836 1MA0A

YA1MA11331SJ6Y


12
Black


caffeine free
Black

2457898-AB
L
G
231121345768987


2457898-AB L
G 11067 A
23112134578987










2457898-AB L
G 11067 A
231121345786987


231121345789B7


2311213457898?




2457898-AB L
G 11067 A




AIRBAG
DC 12V
369
WRIGLEY'S



WRIGLEY'S
CAUTION





Self Diagnosis Result History VERSA Sedan N17 /2012- 3N1CN7AP1CL[redacted]

SYSTEM	PART NUMBER	DTC	Detailed Information	TIME
AIR BAG	ff22	No DTC		