

ON THIS

VEHICLE AND A WATER TEST WAS PERFORMED TO ENSURE THERE ARE  
NO WATER

LEAKS IN THE VEHICLE AND THE COWL WAS CHECKED FOR LEAVES AND  
PINE

NEEDLES AND NO EXCESSIVE AMOUNT OF DEBRIS WAS FOUND. THE  
VEHICLE WAS

ALSO PARKED OUTSIDE AND A SMALL RAIN STORM DID OCCUR ON  
WEDNESDAY, MAY

9TH AT APPROXIMATELY 5 PM AND THE VEHICLE WAS CHECKED THE  
NEXT DAY BY

THE FSE AS HE BROUGHT THE VEHICLE UP TO THE FRONT OF THE DEALER  
TO BE

ROAD TESTED WITH [REDACTED] AND NO ABNORMAL SMELLS WERE  
NOTED AT THAT

TIME. THE FSE DID ADD A SMALL CURVED HOSE TO THE EVAPORATOR  
DRAIN TO

AID THE EVAPORATOR CASE TO DRAIN PROPERLY IF PARKED ON AN

INCLINE. THE FSE DROVE THE VEHICLE WITH [REDACTED] AND EXPLAINED  
THAT

SOME BURNING SMELL COULD BE DETECTED WITH THE AC IN THE MAX  
POSITION

AFTER A WIDE OPEN THROTTLE EVENT AND [REDACTED] DID ADMIT THE  
CONCERN

SEEMED TO BE BETTER, BUT WANTED TO KNOW WHEN ENGINEERING  
WOULD HAVE A

COMPLETE RESOLUTION FOR HER CONCERN AND THE FSE EXPLAINED  
THAT HE DID

NOT HAVE A TIME FRAME AT THIS TIME AND WOULD ATTEMPT TO FIND  
OUT WHEN

A REPAIR PROCEDURE WILL BE AVAILABLE AND TO LET HER KNOW.  
AFTER THE

ROAD TEST ON THURSDAY, MAY 10, 2012 AT 8 AM THE VEHICLE WAS  
RETURNED

TO [REDACTED] WITH A MILEAGE OF 6,485 MILES.

**AUDIT** 05/11/2012 10:23AM CHRIS HALL(FSE) MSS - FCSD - REG - ORLANDO  
TECH ASSIST REFERRAL HAS BEEN CLOSED

**ADD-ON** 05/15/2012 02:43PM CHRIS HALL(FSE) MSS - FCSD - REG - ORLANDO  
REOPENING TAR AS CUSTOMER RETURNED TO DEALER NEXT DAY, MAY  
11TH AT 5PM

**AUDIT** 05/15/2012 02:43PM CHRIS HALL(FSE) MSS - FCSD - REG - ORLANDO  
TECH ASSIST REFERRAL HAS BEEN REOPENED

**ADD-ON** 05/15/2012 03:17PM CHRIS HALL(FSE) MSS - FCSD - REG - ORLANDO