

ON
THEIR RE-FUELING HABITS. IF THE CUSTOMER IS NOT OVER RE-FUELING
THE
VEHICLE, HOWEVER THERE IS RAW FUEL IN THE EVAP SYSTEM, IT WOULD
INDICATE AN ISSUE WITH THE CANISTER PURGE VALVE (LOCATED IN THE
ENGINE
COMPARTMENT). IF THERE IS RAW FUEL IN THE EVAP SYSTEM (ONCE THE
CAUSE
OF THE RAW FUEL IN THE SYSTEM IS DETERMINED), THE CHARCOAL
CANISTER
WILL HAVE TO BE REPLACED AND THE EVAP LINES CLEANED OF ALL
TRACES OF
RAW FUEL. IF THERE IS NO RAW FUEL IN THE EVAP SYSTEM, HOWEVER
THE ODOR
IS IMPROVED BY BLOCKING OFF THE EVAP LINE TO THE INTAKE, REPLACE
THE
CANISTER PURGE VALVE (LOCATED IN THE ENGINE COMPARTMENT).
PERFORM A
FUEL QUALITY TEST. EVEN IF THE FUEL QUALITY TEST DOES NOT APPEAR
TO
INDICATE A CONCERN, SUGGEST TO THE CUSTOMER TO TRY A DIFFERENT
BRAND
OF FUEL. DIFFERENT GASOLINE COMPANIES HAVE DIFFERENT SULFUR
CONTENT IN
THEIR FUELS, WHICH CAN CAUSE A DIFFERENT ODOR. IF THE ISSUE IS
IMPROVED BY SWITCHING FUEL BRANDS IT WOULD BE AN INDICATION
OF A FUEL
RELATED ISSUES. DISCUSS WITH THE CUSTOMER ON USING A DIFFERENT
BRAND
OF FUEL FROM KNOW ON. SOME SULFUR ODOR COMING FROM THE NEW
CATALYST
IS NORMAL (FIRST 5,000-10,000 MILES), DUE TO THE HIGHLY ACTIVE STATE
OF THE NEW CATALYST (DO NOT REPLACE THE CATALYST FOR THIS
CONDITION).
IF THERE ARE NO ISSUES WITH THE RECOMMEND TESTS, CHECK FOR A
RICH
CONDITION (MAFV, FUEL PRESSURE, ETC.). DOCUMENT IF THE VEHICLE IS
EQUIPPED WITH ANY AFTERMARKET COMPONENTS. VERIFY THE
VEHICLES
MAINTENANCE RECORDS (NOTING ANY RECENT VEHICLE REPAIRS AND
ENSURING
REGULAR MAINTENANCE IS PERFORMED).

ADD-ON 04/24/2012 06:22PM CHRIS HALL(FSE) MSS - FCSD - REG - ORLANDO
FSE, CHRIS HALL DID VISIT THE DEALER TODAY TO OBSERVE THE
SERVICE