

EA16-002

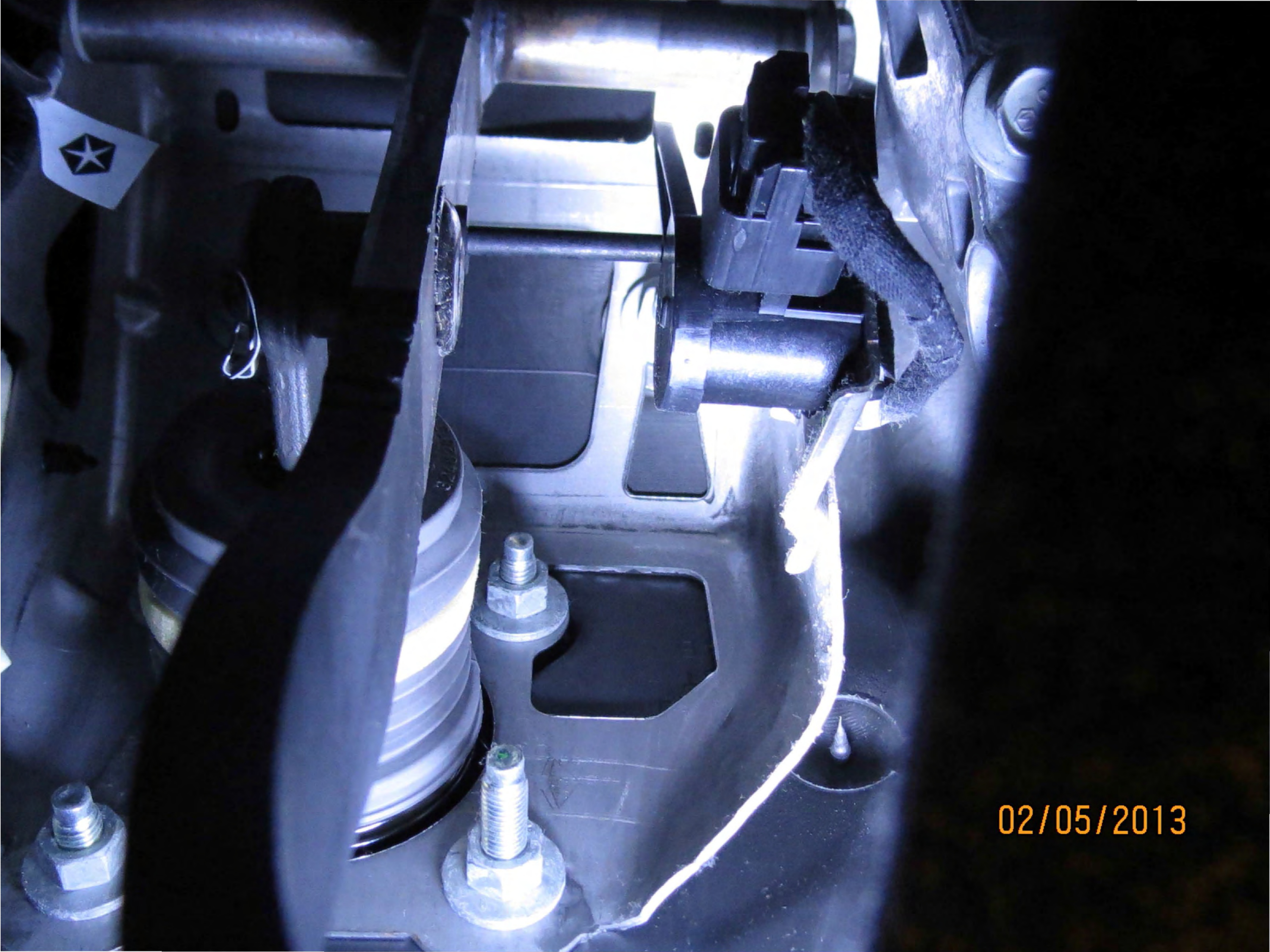
FLAT CHRYSLER

5-12-2016

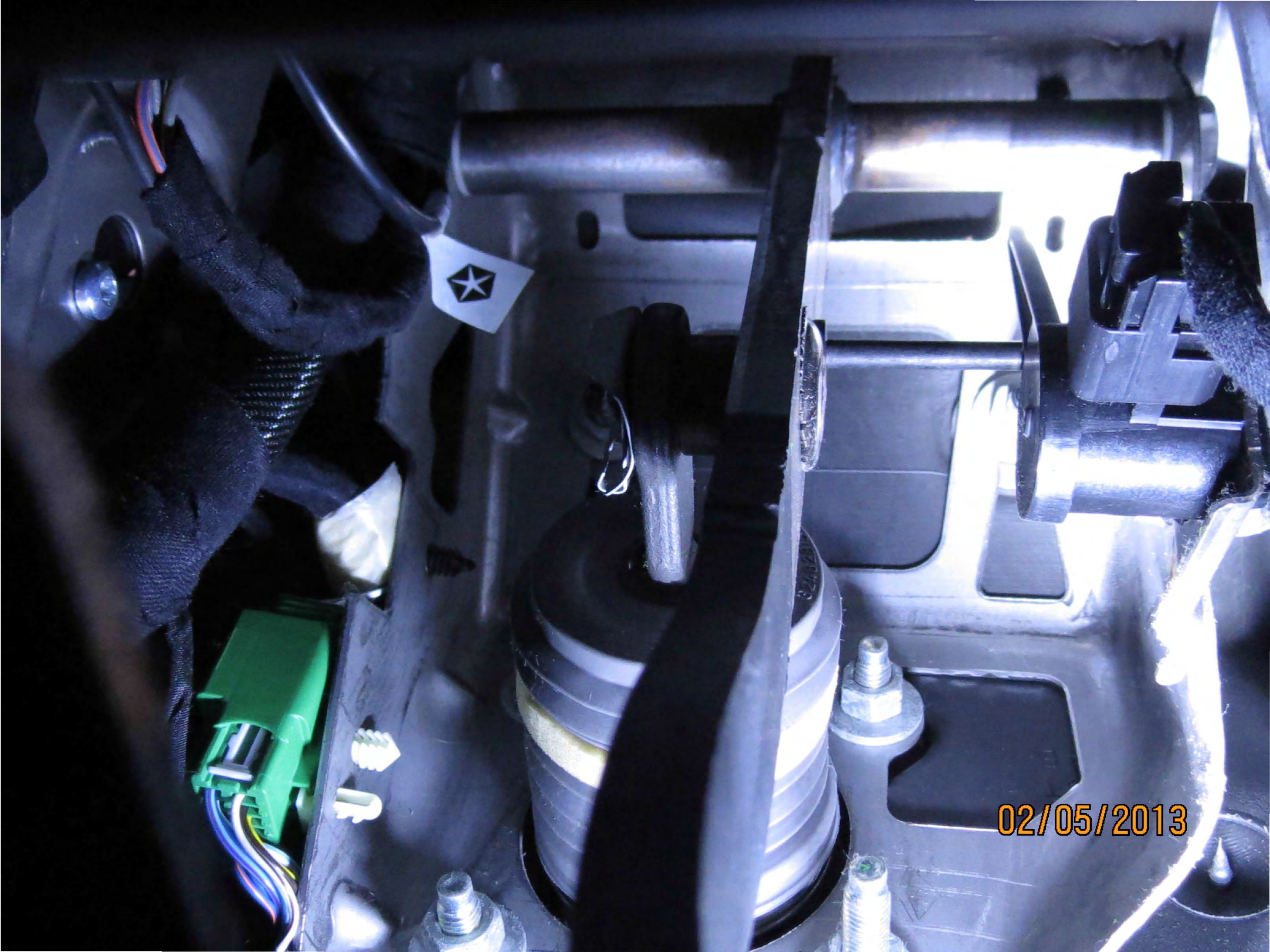
ENCLOSURE 04

CAIR Backup





02/05/2013



02/05/2013



02/05/2013



1561184

02/05/2013

PUSH
ON  OFF

02/05/2013



02/05/2013



Y(PET)CM<

VAQ

1891
1CA

02/05/2013

AVANT DE L'ENLEVER - ATTENTION - NETTOYER LE BOUCHON DE REMPLISSAGE
BEFORE REMOVING - WARNING - CLEAN FILLER CAP
DE REMPLISSAGE AVANT DE L'ENLEVER - ATTENTION - NETTOYER LE BOUCHON DE REMPLISSAGE

02/05/2013



24900045

02/05/2013



02/05/2013



02/05/2013



02/05/2013

RF

02/05/2013



CAUTION
GAS UNDER HIGH PRESSURE
DO NOT HEAT OR OPEN
52830
MADE IN MEXICO

RF

02/05/2013

RF

02/05/2013

RF

02/05/2013

LR

02/05/2013



02/05/2013



02/05/2013

LF

0 201 2R2 038

MIN DISK THY

265 MW

BOSCH

02/05/2013

LF

02/05/2013

LF

02/05/2013

Handwritten markings on a blue paper tag, possibly indicating a part number or identification code.



Stamped markings on the metal surface, including the number '109' and a small circular logo, matching the bolt head to the left.



02/05/2013



02/05/2013



02/05/2013



RR

02/05/2013



RF

02/05/2013

LANDERS MCLARTY

CHRYSLER-JEEP-DODGE

6533 UNIVERSITY DRIVE N.W.
HUNTSVILLE, AL 35806
(256) 830-6450



CUSTOMER NO. [REDACTED]	ADVISOR JIM HARTMAN	95669	TAG NO. 7316	INVOICE DATE 01/24/13	[REDACTED]
ENTERPRISE RENT-A-CAR INC 6775 A UNIVERSITY DRIVE 326577 HUNTSVILLE, AL 35806 X@AOL.COM	LABOR RATE	LICENSE NO.	MILEAGE 18,248	COLOR BLACK/	[REDACTED]
	YEAR / MAKE / MODEL 12/CHRYSLER/300/4DR SDN LTD RWD			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 2 C 3 C C A C G 2 C H 2 7 2 7 0 4			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO. 37-46117		P.O. NO.	R.O. DATE 01/07/13	
RESIDENCE PHONE 534-9700	BUSINESS PHONE 256-430-1818	COMMENTS			MO: 182

JOB# 1 CHARGES-----

LABOR-----

J# 1 16CHZ TRANSMISSTON, AUTO TECH(S):86168 INTERNAL

CUSTOMER STATES VEHICLE ROOLED FORWARD WHEN IN PARK AND
DAMAGED FRONT OF VEHICLE CHECK AND ADVISE
INSPECTED VEHICLE HOLDING IN PARK NO ACTIVE OR STORED
FAULT CODES IN THE SYSTEM

THIS DEALERSHIP UTILIZES THE HOU
PUBLISHED IN THE MOTOR MANU
WHICH REFLECTS AN AVERAGE TI
REQUIRED FOR PERFORMANCE
SPECIFIC VEHICLE REPAIRS WHICH M
BE EITHER MORE OR LESS THAN ACTU
CLOCK TIME IN ANY GIVEN INSTANCE.

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CHCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2 55CHZ RECALL TECH(S):86168 WARRANTY

RECALL M30
PER CHRYSLER REQUEST
COMPLETED

PARTS-----	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	4275086-AD	LABEL GEN 14086100		0.00
				TOTAL - PARTS	0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CHCS JOB# 2 TOTAL 0.00

TOTALS-----

WE APPRECIATE YOUR BUSINESS !!!!!
HAVE YOU VISITED OUR EXPRESS LANE?
NO APPOINTMENT NEEDED.
OIL CHANGE SERVICES IN 30 MINUTES OR LESS.
ASK YOUR SERVICE ADVISOR HOW TO GET OIL CHANGES FOR
AS LOW AS \$12.00 EACH!!!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE _____

ALL CHRYSLER PARTS AND LABOR A
WARRANTED FOR 12 MONTHS OR 12,
MILES WHICHEVER COMES FIRST. WE
FIX IT FREE OF CHARGE SHOULD
REPLACEMENT PART FAIL.

LANDERS MCLARTY

CHRYSLER-JEEP-DODGE

6533 UNIVERSITY DRIVE N.W.
HUNTSVILLE, AL 35806
(256) 830-6450

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CHZLOF	LUBE OIL & FILTER	MI	34.95	04CHZROT	ROTATE TIRES	MI	19.95
04CHZBAL	PER MENU CHECK SHEET	MI	53.95	04CHZALFE	PER MENU CHECK SHEET	MI	59.95
12CHZTUNE4	MAINT TUNE 4-CYL	MI	0.00	12CHZTUNE6	MAINT TUNE 6-CYL	MI	115.95
12CHZTUNE8	MAINT TUNE UP 8 CYL	MI	0.00	12CHZAIRFIL	REPLACE AIR FILTER	MI	18.95
14CHZFIL	REPLACE FUEL FILTER	MI	49.95	14CHZSERVINJ	SERV FUEL INJECTORS	MI	59.95

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO. _____ SERVICE STATE REG# 2 _____

TERMS CASH <input type="checkbox"/> CREDIT/CARD <input type="checkbox"/> CHECK <input type="checkbox"/> PRIOR APPROVAL <input type="checkbox"/> OTHER <input type="checkbox"/>	VEHICLE VIN NO 2C3CCACG2CH2	YEAR/MAKE/MODEL 12/CHRYSLER/300/4DR SDN LTD RWD	PRODUCTION DATE	STOCK NO.	LICENSE NO.
CALL WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO	ENTERPRISE RENT-A-CAR INC 6775 A UNIVERSITY DRIVE 326577 HUNTSVILLE, AL 35806 X@AQL.COM	CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input type="checkbox"/> NO	RESIDENCE PHONE 534-9700	BUSINESS PHONE 256-430-1818	DISCLAIMER OF WARRANTIES	CONTRACT NO.	EXPIRATION DATE
APPOINTMENT <input type="checkbox"/> YES <input type="checkbox"/> NO	TIME RECEIVED 09:22am	DATE/TIME PROMISED 07/07/13 06:00pm	LABOR RATE	EXPIRATION MILES	EXPIRATION MILES
JOB	TIME RECEIVED		DISCLAIMER OF WARRANTIES		
	DATE/TIME PROMISED		The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealer has the right to charge reasonable attorney's fees on amounts necessary for collections.		
	LABOR RATE		MILEAGE 18,248 ADVISOR NO. 95669 ADVISOR JIM HARTMAN		
	PRIORITY		SIGNATURE 7316		

ORIGINAL CUSTOMER ESTIMATE: PARTS LABOR TOTAL

WE

All Chrysler parts and labor are warranted for 12 months - 12,000 miles - whichever comes first.

ARBITRATION AGREEMENT FOR REPAIR ORDER AND PARTS

Customer and Dealer agree that the service repairs and parts on the Customer's vehicle are involved in, affect, or have a direct impact upon interstate commerce. Customer and Dealer agree that all claims, demands, disputes, or controversies of every kind or nature that may arise between them concerning any of the negotiations for and performance of service or repairs to the vehicle, charges for and adequacy of such service and repairs, and all other aspects of the service and repairs performed on the vehicle shall be settled by binding arbitration with the Better Business Bureau of Alabama conducted pursuant to the provisions of 9 U.S.C. 1, et seq. Either party may demand arbitration by serving upon the other party a written demand for arbitration along with a statement of the matter in controversy. The Customer and Dealer agree that the arbitrator proceedings to resolve all such disputes shall be conducted in the city where the Dealer's facility is located. Customer and Dealer further agree that any question regarding whether a particular controversy is subject to arbitration shall be decided by the Arbitrator. Judgement upon the arbitration award rendered may be entered in court having jurisdiction. This Agreement is binding upon, and inures to the benefit of, the Customer and Dealer and the officers, employees, agents, and affiliated entities of each of them.

CUSTOMER AND DEALER UNDERSTAND THAT THEY ARE AGREEING TO RESOLVE THE DISPUTES BETWEEN THEM DESCRIBED ABOVE BY BINDING ARBITRATION RATHER THAN BY LITIGATION IN ANY COURT.

Signature of Customer
Night drop

Signature of Dealer Representative

Date

- 1 **C 16CHZ TRANSMISSION, AUTO** *80668*
CUSTOMER STATES VEHICLE ROULED FORWARD WHEN IN PARK AND DAMAGED FRONT OF VEHICLE CHECK AND ADVISE
Park is holding nothing 1.0 Showing a problem
- 2 **W 55CHZ RECALL M30** *80668*
Flashed controllers Complete
68138430AG Old PCM
68138430AH New
68046526AK Old Tem
68046526AL New Tem



2012 LX 3.6L | VIN: 2C3CCACG2CH2 [REDACTED]

ECU	Code	Status	Description
IPC	B21DD-84	Active	System Voltage-Signal Below Allowable Range
TPM	C0077-00	Stored	Low Tire Pressure-
HVAC	B210A-84	Stored	System Voltage Low-Signal Below Allowable Range
ICS	B210D-16	Stored	Battery Voltage Low-Circuit Voltage Below Threshold

Device Serial Number: WVP-15021

Device Software Version: 3.0.3

Thu Jan 24 2013

Estimate Information

Estimate ID: 154582b0

Claim: DX5569G75

Estimator:

File ID: 1835

Platform: CCC

Date Created: 11/14/2012

Repair Facility

Repair Facility: Athens Auto Collision Repair

Address: 1104 B HWY 72 East

Phone: 256-2324242

Fax:

Federal Tax ID:

State Tax ID:

BAR:

Vehicle Data

Unit #: 7GG5YS

Year: 2012

Make: Chrysler

Model: 300 LIMITED

VIN: 2C3CCACG2CH

Color: BLACK

Lic. State: OH

License:

Body Style: 4D SED

Engine: 6-3.6L-FI

Odometer: 18245

Prod. Date: 05/2012

Points of Impact

Primary: Unknown Point of Impact

Secondary: Unknown Point of Impact

Line

Line	Op	Description	Type	Part #	Price	Qty	Labor	Paint
001		FRONT BUMPER						
002	O/H	O/H bumper assy	N		0.00	0	2.4B	
003	R&R	Bumper cover w/o SRT8 w/o park sensor	N	68127938AD	325.00	1	0B	3.2R
004	BLANK	Add for Clear Coat						1.3R
005	BLANK	Add for fog lamps					0.3B	
006	R&R	Impact bar	N	68100209AB	156.00	1	0.7B	
007	R&R	Energy absorber w/o park sensor	N	57010463AB	71.10	1	0B	
008		GRILLE						
009	R&R	Grille w/fog lamps w/o SRT8	N	1SF04SZ0AA	407.00	1	0.3B	
010		FENDER						
011*	RPR	RT Fender (BUFF & TOUCH-UP)					1B	
012		FRONT DOOR						
013*	RPR	RT Door shell					1.5B	2.1R
014	BLANK	Add for Clear Coat						0.8R
015	R&I	RT Lower w'strip					0.2B	
016	R&I	RT Front w'strip					0.2B	
017	R&I	RT Belt w'strip					0.3B	
018	R&I	RT Mirror w/o power fold, w/o memory bil					0.5B	
019*	R&I	RT Window channel					0.3B	
020	R&I	RT Regulator module					0.6B	
021	R&I	RT Handle, outside chrome					0.4B	
022	R&I	RT R&I trim panel					0.5B	
023		REAR DOOR						
024*	RPR	RT Door shell					1B	2R
025	BLANK	Overlap Major Adj. Panel						-0.4R
026	BLANK	Add for Clear Coat						0.3R
027	R&I	RT Lower w'strip					0.2B	
028	R&I	RT Belt w'strip					0.3B	

029	R&I	RT Run channel				0.4B
030	R&I	RT Regulator module				0.6B
031	R&I	RT Handle, outside chrome				0.4B
032	R&I	RT R&I trim panel				0.5B
033	BLANK	***** ADD-ONS *****				0B
034*	SUB	Cover car	SL	8.00	1	0B
035*	R&R	Flex additive	AC	5.00	1	0B

Totals

Parts

Part	Subtotal	Adj %	Adj \$	Total
Parts - New	959.10	-20.00	(191.82)	767.28
Parts Total				767.28

Labor

Type	Additional Labor	Rate	Hours	Total
Labor - Body		35.00	12.6	441.00
Labor - Refinish		35.00	9.3	325.50
Labor Total				766.50

Materials

Materials - Hazardous Waste	5.00
Materials - Paint	213.20
Materials - 2 Stage Paint Materials	28.60
Materials Total	246.80

Miscellaneous

Other - Sublet	8.00
Other - Additional Cost	5.00
Miscellaneous Total	13.00

Adjustment

Insurance Pay	1,793.58
Total Claim Before Taxes	1,793.58
Discount Amount	191.82
Final Total	1,793.58

Op Codes	
BLANK	Operation - Blank
O/H	Operation - Overhaul
R&I	Operation - Remove/Install
R&R	Operation - Remove/Replace
RPR	Operation - Repair
SUB	Operation - Sublet
Part Type Codes	
AC	Other - Additional Cost
N	Parts - New
SL	Other - Sublet
Labor Codes	



7316

01/24/2013



7316

01/24/2013