

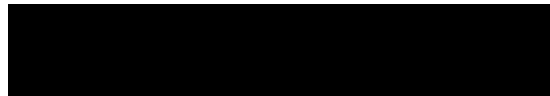
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





01/24/2013

Impacted post



Upward grade in



01/24/2013



BRIDGESTONE

Gillette



2227  
OFFICE  
2227  
2227

01/24/2013

# LANDERS MCLARTY

CHRYSLER-JEEP-DODGE

6533 UNIVERSITY DRIVE N.W.  
HUNTSVILLE, AL 35806  
(256) 830-6450



CUSTOMER NO	ADVISOR <b>JIM HARTMAN</b>	95669	TAG NO. <b>7316</b>	INVOICE DATE <b>01/24/13</b>	
<b>ENTERPRISE RENT-A-CAR INC</b> 6775 A UNIVERSITY DRIVE 326577 HUNTSVILLE, AL 35806  X@AOL.COM  RESIDENCE PHONE <b>534-9700</b> BUSINESS PHONE <b>256-430-1818</b>	LABOR RATE	LICENSE NO.	MILEAGE <b>18,248</b>	COLOR <b>BLACK/</b>	
	YEAR / MAKE / MODEL <b>12/CHRYSLER/300/4DR SDN LTD RWD</b>	VEHICLE I.D. NO. <b>2 C 3 C C A C G 2 C H</b>		DELIVERY DATE	
	F.T.E. NO. <b>37-46117</b>		P.O.	SELLING DEALER NO.	PRODUCTION DATE
	COMMENTS		R.O. DATE <b>01/07/13</b>		
MO: 182					

JOB# 1 CHARGES-----

LABOR-----  
 J# 1 16CHZ                      TRANSMISSTON, AUTO                      TECH(S):86168                      INTERNAL  
 CUSTOMER STATES VEHICLE ROOLED FORWARD WHEN IN PARK AND  
 DAMAGED FRONT OF VEHICLE CHECK AND ADVISE  
 INSPECTED VEHICLE HOLDING IN PARK NO ACTIVE OR STORED  
 FAULT CODES IN THE SYSTEM

THIS DEALERSHIP UTILIZES THE HOU  
 PUBLISHED IN THE MOTOR MANU  
 WHICH REFLECTS AN AVERAGE TI  
 REQUIRED FOR PERFORMANCE  
 SPECIFIC VEHICLE REPAIRS WHICH M  
 BE EITHER MORE OR LESS THAN ACTU  
 CLOCK TIME IN ANY GIVEN INSTANCE.

JOB# 1 TOTALS-----  
 JOB# 1 JOURNAL PREFIX CHCS JOB# 1 TOTAL                      0.00

JOB# 2 CHARGES-----

LABOR-----  
 J# 2 55CHZ                      RECALL                      TECH(S):86168                      WARRANTY  
 RECALL M30  
 PER CHRYSLER REQUEST  
 COMPLETED

PARTS-----	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	4275086-AD	LABEL GEN 14086100		0.00
				TOTAL - PARTS	0.00

JOB# 2 TOTALS-----  
 JOB# 2 JOURNAL PREFIX CHCS JOB# 2 TOTAL                      0.00

TOTALS-----

WE APPRECIATE YOUR BUSINESS !!!!!  
 HAVE YOU VISITED OUR EXPRESS LANE?  
 NO APPOINTMENT NEEDED.  
 OIL CHANGE SERVICES IN 30 MINUTES OR LESS.  
 ASK YOUR SERVICE ADVISOR HOW TO GET OIL CHANGES FOR  
 AS LOW AS \$12.00 EACH!!!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

**TOTAL INVOICE \$                      0.00**

CUSTOMER SIGNATURE \_\_\_\_\_

ALL CHRYSLER PARTS AND LABOR A  
 WARRANTED FOR 12 MONTHS OR 12,  
 MILES WHICHEVER COMES FIRST. WE  
 FIX IT FREE OF CHARGE SHOULD  
 REPLACEMENT PART FAIL.

# LANDERS MCLARTY

## CHRYSLER-JEEP-DODGE

6533 UNIVERSITY DRIVE N.W.

HUNTSVILLE, AL 35806

(256) 830-6450

### RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CHZLOF	LUBE OIL & FILTER	MI	34.95	04CHZROT	ROTATE TIRES	MI	19.95
04CHZBAL	PER MENU CHECK SHEET	MI	53.95	04CHZALFE	PER MENU CHECK SHEET	MI	59.95
12CHZTUNE4	MAINT TUNE 4-CYL	MI	0.00	12CHZTUNE6	MAINT TUNE 6-CYL	MI	115.95
12CHZTUNE8	MAINT TUNE UP 8 CYL	MI	0.00	12CHZAIRFIL	REPLACE AIR FILTER	MI	18.95
14CHZFIL	REPLACE FUEL FILTER	MI	49.95	14CHZSERVINJ	SERV FUEL INJECTORS	MI	59.95

### SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

### S E R V I C E

STATE REG# 2

TERMS CASH <input type="checkbox"/> CREDIT/CARD <input type="checkbox"/> CHECK <input type="checkbox"/> PRIOR APPROVAL <input type="checkbox"/> OTHER <input type="checkbox"/>	VEHICLE VIN NO <b>2C3CCACG2C</b>	YEAR/MAKE/MODEL <b>12/CHRYSLER/300/4DR SDN LTD RWD</b>	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.					
CALL WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO	ENTERPRISE RENT-A-CAR INC 6775 A UNIVERSITY DRIVE 326577 HUNTSVILLE, AL 35806 X@AQL.COM	CUSTOMER [REDACTED]	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO. R.I. DATE 01/07/13					
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input type="checkbox"/> NO	RESIDENCE PHONE <b>534-9700</b>	BUSINESS PHONE <b>256-430-1818</b>	DISCLAIMER OF WARRANTIES The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealer has the right to charge reasonable attorney's fees on amounts necessary for collections.								
APPOINTMENT <input type="checkbox"/> YES <input type="checkbox"/> NO	TIME RECEIVED <b>09:22am</b>	DATE/TIME PROMISED <b>07/07/13 06:00pm</b>	PRIORITY	TURBO N	M/M/CZ CHZZ	AIR COND. Y	F/S Y	TRANS A	MILEAGE <b>18,248</b>	ADVISOR NO. <b>95669</b>	ADVISOR <b>JIM HARTMAN</b>

JOB

ORIGINAL CUSTOMER ESTIMATE: PARTS LABOR TOTAL

**WE**

All Chrysler parts and labor are warranted for 12 months - 12,000 miles - whichever comes first.

- X \_\_\_\_\_
- 1 C 16CHZ **TRANSMISSION, AUTO** **80668**  
CUSTOMER STATES VEHICLE ROULED FORWARD WHEN IN PARK AND DAMAGED FRONT OF VEHICLE CHECK AND ADVISE  
*Park is holding nothing 1.0 Showing a problem*
- 2 W 55CHZ **RECALL** **80668**  
**RECALL M30**  
*Flashed controllers Complete*  
**68138430AG** Old PCM  
**68138430AH** New  
  
**68046526AK** Old Tem  
**68046526AL** New Tem

**ARBITRATION AGREEMENT FOR REPAIR ORDER AND PARTS**  
Customer and Dealer agree that the service repairs and parts on the Customer's vehicle are involved in, affect, or have a direct impact upon interstate commerce. Customer and Dealer agree that all claims, demands, disputes, or controversies of every kind or nature that may arise between them concerning any of the negotiations for and performance of service or repairs to the vehicle, charges for and adequacy of such service and repairs, and all other aspects of the service and repairs performed on the vehicle shall be settled by binding arbitration with the Better Business Bureau of Alabama conducted pursuant to the provisions of 9 U.S.C. 1, et seq. Either party may demand arbitration by serving upon the other party a written demand for arbitration along with a statement of the matter in controversy. The Customer and Dealer agree that the arbitrator proceedings to resolve all such disputes shall be conducted in the city where the Dealer's facility is located. Customer and Dealer further agree that any question regarding whether a particular controversy is subject to arbitration shall be decided by the Arbitrator. Judgment upon the arbitration award rendered may be entered in court having jurisdiction. This Agreement is binding upon, and inures to the benefit of, the Customer and Dealer and the officers, employees, agents, and affiliated entities of each of them.

CUSTOMER AND DEALER UNDERSTAND THAT THEY ARE AGREEING

BY

JRT.

Signature of Dealer Representative

Date



2012 LX 3.6L | VIN: 2C3CCACG2CH [REDACTED]

ECU	Code	Status	Description
IPC	B21DD-84	Active	System Voltage-Signal Below Allowable Range
TPM	C0077-00	Stored	Low Tire Pressure-
HVAC	B210A-84	Stored	System Voltage Low-Signal Below Allowable Range
ICS	B210D-16	Stored	Battery Voltage Low-Circuit Voltage Below Threshold

Device Serial Number: WVP-15021

Page 1

Device Software Version: 3.0.3

Thu Jan 24 2013



01/24/2013



01/24/2013



01/24/2013

73

01/24/2013

replay



3.5L  
VVT

01/24/2013



01/24/2013



01/24/2013



01/24/2013



01/24/2013



01/24/2013



7010

01/24/2013



7010

01/24/2013

2C3CCACG2CH

01/24/2013

6,500 Miles  
Chrysler, Dodge, Jeep, Sat  
5,000 Miles  
Mazda, Toyota, Volkswag  
4,000 Miles  
Other \_\_\_\_\_ Miles  
Form 3102 4/0

MFD BY CHRYSLER GROUP LLC

DATE OF MFR (BUILT): MAY 12

GAWR: 02314 KG

GAWR: 01275 KG

GAWR: 01275 KG

05100 LB

FRONT: 02810 LB

REAR: 02810 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY,  
BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON  
THE DATE OF MANUFACTURE SHOWN ABOVE.



VIN: 2C3CCACG2CH2 [REDACTED]

TYPE: PASSENGER CAR

MDH: 051221 664AA

PAINT: PX8

TRIM: TLX9

VEHICLE MADE IN CANADA

4658843

01/24/2013

--

18248mi

37°

Ignition or  
Accessory

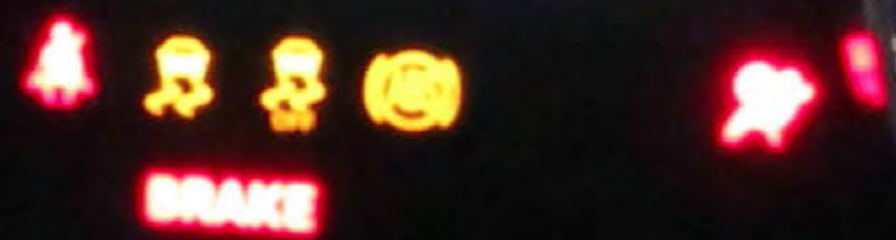
ON

01/24/2013



  
**BRAKE**

01/24/2013



01/24/2013

Press Brake  
and  
Push Button  
to Start

START  
STOP



P  
R  
N  
D  
L

01/24/2013



01/24/2013



**BRAKE**



**01/24/2013**



01/24/2013



SE 10240mi 37°  
Press Brake and  
Push Button to Shift  
into Gear

A diagram showing a shift knob and a gear selector lever. The gear selector is labeled with P, R, N, D, L. A red car icon is shown on the left side of the diagram.

**BRAKE**



01/24/2013



01/24/2013



SE 18240mi 37  
▲  
Audio OFF  
Fuel Economy  
▶ Vehicle Speed  
Trip Info  
▼  
P R N D L  
/



01/24/2013



01/24/2013



SE 18240mi 37°  
▲  
Audio OFF  
Fuel Economy  
▶ Vehicle Speed  
Trip Info  
▼  
/ P  
R  
N  
D  
D



01/24/2013



01/24/2013



01/24/2013