

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup











BOSCH
Made in Mexico



05 944 54 000
13-07-06 07.00
© 2006 Bosch Power Tools

Chrysler Group LLC

VEHICLE EMISSION CONTROL INFORMATION

GROUP: ECRXV03.65P0

EVAP: ECRXR0145PK0

NO ADJUSTMENTS NEEDED

TWC / HO2S / SFI

CONFORMS TO REGULATIONS: 2014 MY

ENGINE: 3.6L

U.S. EPA: T2 B4 LDV OBD: CA OBD II FUEL: GASOLINE



47480 083AA

CALIFORNIA: OBD: CA OBD II FUEL: GASOLINE
CERTIFIED FOR SALE ULEV II QUALIFIED.











DODGE







Parking brake released, Service Brake pedal firmly applied and the accelerator pedal is pressed to the floor.







CHARGER

S&S
2.0T



EXPERIENCE
INFORMATION
Congratulations on
your purchase!
We are pleased to inform
you that this vehicle is
equipped with a speed
sensitive electronic gear
shift lever.

tylt

tylt





253

253

CHARGER

Audio Off











Diagrammatic instructions for tire installation, showing steps for mounting and securing the spare tire.

673

Technical specifications and safety warnings for the battery, including voltage, capacity, and handling instructions.

INFLATE TO 42 PSI



04871800A
218110

1V 621 E
10

1V 621 S
10

1V 621 E
10

25

15
15
15

10
10
10

1V 621 E
10

10

WIPER MOTOR





2813

PN2X

993J

1007



Goodyear®

HX

P235/55R18

DIFFERENT TIRE SIZES ON THE SAME AXLE.

9

























DODGE

CHARGER

•RAY BRANDT•
Ray Brandt
DODGE • CHRYSLER • JEEP • RAM
HARVEY, LA

ROTARY

ROTARY

ELECTRONIC SHIFTER QUICK REFERENCE INFORMATION

Congratulations on your new purchase!

Your new vehicle is equipped with a state of the art, fuel efficient 8 speed transmission and electronic gear shift lever.



- The transmission gears (PRNDL) are displayed in two locations:
 - Electronic Vehicle Information Cluster (pictured above)
 - Illuminated on the shift lever
- When the vehicle is stopped, in either NEUTRAL "N" or PARK "P", you must depress the brake pedal, press the lock button on the shift lever, and either push or pull the shifter to the desired gear.



- The electronic shift lever in this vehicle does not slide like a conventional shifter. Instead, the shift lever is spring loaded and moves forward or rearward, always returning to the center position after desired gear is selected.
- You may find moving the lever to shift requires less effort, and travels a shorter distance than other shifters with which you are familiar.
- When shifting from DRIVE "D" to PARK "P" or REVERSE "R" (if equipped), pull the shift lever forward, and release. To return back to DRIVE "D", simply pull the lever forward again.

THIS VEHICLE IS EQUIPPED WITH AN 8 SPEED TRANSMISSION AND ELECTRONIC SHIFTER. ALWAYS USE THE SHIFTER CORRECTLY TO AVOID DAMAGE TO THE TRANSMISSION AND ENGINE.

RAY BRANDT DODGE, INC.

1000 Highway 100
 HARVEY, LOUISIANA 70058
 PARTS HOT LINE (704) 362-1964
 TOLL FREE 1-800-356-2137 FAX # (504) 362-1968



WORKORDER
 RECEIPT
 PAGE 2

[REDACTED]

DATE: [REDACTED] SERVICE ADVISOR: **BOB BLACKWOOD, TERRY**

YEAR	MAKE	MODEL	VIN	LICENSE	SALES TAX	TAX
1994	DODGE	CHARGER	2C3CDXBGA8	[REDACTED]	21087	7253
DATE	TIME	DATE	TIME	RATE	PAYMENT	INV. DATE
17:00	07FEB15				CASH	
K.B. BRANDT		READY	OPTIONS: SOLD-ST	[REDACTED]	DLR:43939	

OFFERED 15:23
 TIME OF CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS
 # A 10 344 W99 CUSTOMER STATES WHILE CAR WAS PARKED IN PARKING LOT SEVERAL HOURS AFTER LEAVING THE CAR IT STARTED & INGAUGED INSEAR HITTING SEVERAL OTHER PARKED CARS

- # B MPI 344 ISVC MULTI POINT INSPECTION
- # C 10 344 W99 P60 ALTERNATOR CAMPAIGN
- # D RBR 344 W99 RAY BRANDT NISSAN RENTAL PROGRAM
- # E *10 W99 CUSTOMER CALLED AND STATED THE SIRUS RADIO LOCKS UP IN SCREEN

THE ABOVE SERVICES WERE REVIEWED WITH MY SERVICE ADVISOR. ** THANK YOU **

Do Not Deliber Car **!!!**

EXCLUSION OF WARRANTIES
 Any services on the parts and accessories and labor are made by the manufacturer. The undersigned purchaser understands and agrees that these make no warranty of any kind, expressed or implied, and disclaims all warranties, including warranty of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall be liable for incidental or consequential damages or commercial losses arising out of such purchase. This undersigned purchaser further agrees that the warranties provided by Dodge, Chrysler, and any other related entities, including but not limited to, and accessories and/or replacement parts, shall not apply to any parts or services on any of its systems to perform with optimum results, efficiency, or comfort.

AUTHORIZATION FOR REPAIR
 I hereby authorize the repair work listed on this invoice along with the necessary transfer and agree that you are not responsible for loss of earnings or without an express bill or invoice for this work. I am not authorizing anyone to perform any work on my vehicle without my express written consent. I am not authorizing anyone to transfer the vehicle to anyone else. I hereby grant permission to the undersigned to perform the repair work described in this invoice on the vehicle and the parts and/or accessories. I understand that the undersigned is not responsible for any damage to the vehicle or any loss of earnings or without an express bill or invoice for this work. I am not authorizing anyone to perform any work on my vehicle without my express written consent.

PRELIMINARY ESTIMATE # _____

AUTHORIZED BY: **X**

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES.

X

SERVICE ADVISOR COPY

Request ID: 523852D

Dealer Information
 Name: [Redacted]
 Phone: [Redacted]
 Fax: [Redacted]
 Email: [Redacted]
 Street Address: [Redacted]
 City: [Redacted] State: [Redacted] Zip: [Redacted]

Vehicle Information
 VIN: [Redacted]
 Year: [Redacted]
 Make: [Redacted]
 Model: [Redacted]
 Trim: [Redacted]
 Mileage: [Redacted]
 Vehicle In Shop: [Redacted]
 Vehicle Off Road: [Redacted]
 Repeat Repair: [Redacted]

Request Information
 Primary System: STAR - Automatic Trans
 Previous Contact: STAR (Previously Had Contact)
 Priority: High (1st time reported)
 Status: Response provided
 Next Steps: This case is resolved or close the ticket

Repair Information
 Customer Concern: CUSTOMER STATES VEHICLE WHILE CAR WAS PARKED IN PARKING LOT SEVERAL HOURS AFTER LEAVING THE CAR IT STARTED AND ENGAGED IN GEAR HITTING SEVERAL OTHER PARKED CARS
 Concern Duplicated: No
 Repairs, Parts and Tests: NO REPAIR MAYED NEED TECH ADVISOR
 Service Bulletin Performed: NO DTCS
 DTCS:
 Information Sent:
 Scan Tool Software Version:
 Last TechCONNECT Search: VEHICLE GOES INTO ON ITS OWN

Customer Concern

Dealer States: CUSTOMER STATES VEHICLE WHILE CAR WAS PARKED IN PARKING LOT SEVERAL HOURS AFTER LEAVING THE CAR IT STARTED AND ENGAGED IN GEAR HITTING SEVERAL OTHER PARKED CARS

STAR Response

Agent States: Michael, I am escalating this to the Master Consultant. He will contact you. Thanks

Agent States: Star is escalating case to Technical Service Operators for assistance and review. They will reply

Agent States: You are to instruct the customer to contact the customer care group and open a CARI case. They will get the special investigation group involved with this. Customer care contact information is in the customer owners manual package

Resubmit Request With Additional Information

Ticket History

Status	ID	Date
Submitted	523852D	02/11/2015 10:45:31 AM
Response provided	1834FTB	02/11/2015 11:46:08 AM
Response provided	14083MW	02/11/2015 11:56:59 AM
Response provided	76442KS	02/13/2015 10:49:48 AM

Additional Information:

[Redacted Area]

Further Help Needed

[Close Request](#) | [Print](#) | [Close Window](#)

Cost # [Redacted]

Darren 723-0549
 Price 1-800-992-1997

Cust Service states Do not
 Release until Investigation
 Team comes out.

1/13/15 Brady
 (800) 992-1997

This is the Lot where Mrs. [REDACTED] parked her vehicle on the day of the incident. This is an overflow parking area and the condition of the lot is poor and partially unpaved. Mrs. [REDACTED] stated that she parked "on the grass". This parking area has video recording and there is a tape of the incident. It shows the vehicle move forward and strike two other vehicles.



