

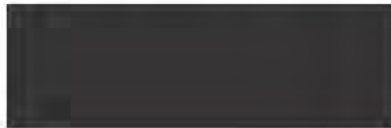
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





February 26, 2015

[REDACTED]
Gretna, LA [REDACTED]

Re: [REDACTED]

VIN: 2C3CDXBG4EH [REDACTED]

Dear Ms. [REDACTED]

This is in regard to the inspection that was performed on your vehicle by a representative of Engineering Analysis Associates.

The inspection revealed that there was no evidence of a malfunction which would cause the vehicle to move by itself. The transmission, linkage, parking pawl, parking brake, and all other related systems were checked very carefully. All systems were found to be operating properly, and as designed. In addition, your vehicle was tested with an electronic scanning tool, and no stored or active fault codes were found relating to this incident.

As stated in your owner's manual, Chrysler Group LLC recommends that the gear selector be placed in park, the parking brake set, the ignition turned off, and the keys removed whenever the driver exits the vehicle. It is our understanding that these conditions were not met. Therefore, we must respectfully decline participation with any costs associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Mr. Kon
Special Investigations
586-274-8162

TK/sk

Phone 800.992.1997

Chrysler Group LLC | CIMS 484-04-04 | P.O. Box 21-8004 | Auburn Hills, MI USA | 48321

Report Number: 1866	Accident	Report Type: Accident (Non-Employee)
Manual Number: 021615	Location: Parking Lot G	Value of Loss: \$0.00
Legal Involved: No	Rebillable: No	Report End Date: 2/7/2015 1:10 PM
Report Start Date: 2/7/2015 1:10 PM	Event: 1501004 Helen Brett Enterprises-2015 New Orleans Gift & Jewelry Show	
Security Rep.: Wanda Smith	# of Copies: 0	
Incident Date: 2/7/2015 1:10 PM	Departments Notified: Public Safety	

PEOPLE INVOLVED

Incident - Reporting Person: Michael Bibbins, Parking Asst. Manager
MCCNO
908 Convention Center Blvd.
New Orleans LA 70130
Phone Number: 504-582-3040

Incident Report - Complainant: [Redacted]
Gretna LA [Redacted]
Phone Number: [Redacted]

CAIR #

Incident Report - Complainant: [Redacted]
Washington LA [Redacted]
Phone Number: [Redacted]

VIN # 2C3CDXBG4EH

Security Rep.: Juan Taylor, Public Safety Supervisor
MCCNO
908 Convention Center Blvd.
New Orleans LA 70130
Phone Number: 504-582-3040

PROPERTY DESCRIPTION

Dawn Pierce (Gray Dodge Charger)
Karen Doucet (Tan Honda)
Kristlynn Nelson (Black Toyota Highlander)



INCIDENT NOTES

Video Date 2/7/2015
I printed this out, the original is on the SD card. The vehicle arrives around 9:44 AM, Clip #1, Look in upper right hand corner, silver Charger. Clip #2, vehicle in front of Charger moves at around 12:55, Clip #3, Charger moves at 1:01 PM into back of Honda.

W

On Saturday February 7, 2015 at approximately 1:12 PM, Public Safety Officer / Dispatcher Terry Hardiman dispatched Public Safety Supervisor Juan Taylor to Parking Lot G to meet with Assistant Parking Manager Michael Bibbins concerning a three car accident.

Upon Public Safety Supervisor Taylor's arrival in Lot G, at approximately 1:27 PM, Public Safety Supervisor Taylor met and spoke with Assistant Parking Manager Bibbins and Louisiana Probation and Parole Officer Christopher Vitrano. Assistant Parking Manager Bibbins stated that there was a three car accident inside of Parking Lot G; a Gray Dodge Charger owned by [REDACTED] Attendee [REDACTED] Tan Honda owned by [REDACTED] and a Black Toyota Highlander owned by [REDACTED] and all three vehicles were involved in an accident inside of the lot.

Assistant Parking Manager Bibbins arrived at the scene at approximately 1:12 PM, noticed that a Gray Dodge Charger smashed up against another vehicle that was parked in Lot G, the Gray Dodge Charger was running with no one present inside the Gray Dodge charger and the door was locked.

[REDACTED] Attendee Pierce arrived in Lot G at approximately 1:15 PM. [REDACTED] Attendee [REDACTED] stated that she remembered parking her vehicle, a Gray Dodge Charger, in Lot G, turned her Gray Dodge charger ignition switch off, and proceeded to [REDACTED] Jewelry Show at around 9:30 AM.

[REDACTED] Attendee [REDACTED] stated that she had no idea how this incident occurred.

Public Safety Supervisor Taylor took fourteen (14) photos of the accident.

[REDACTED] attendee [REDACTED] a Gray Dodge Charger hit another vehicle parked in front of it. The other vehicle involved in this incident was a Tan Honda owned by [REDACTED] who was also parked in Lot G and was shopping inside of the Riverwalk Outlet Mall. Ms. [REDACTED] arrived in Lot G at approximately 2:05 PM, and stated she just changed insurance provider. Ms. [REDACTED] Tan Honda was pushed into a Black Toyota Highlander owned by [REDACTED] from Mississippi, who was shopping at the Riverwalk Mall. Ms. [REDACTED] arrived to Lot G at approximately 2:15 PM.

Ms. [REDACTED] provided Public Safety Supervisor Taylor her insurance information, State Farm Policy Number [REDACTED] License Plate LMH-298 Mississippi.

[REDACTED] Attendee Pierce's insurance information USAA, Policy Number [REDACTED] License Plate [REDACTED] Soft Tag USAA Insurance Telephone number (210) 531 8722, Expiration Date: April 7, 2015.

All concerned parties involved exchanged insurance information. Public Safety Supervisor Taylor departed Lot G at approximately 2:35 PM.

Any additional information will be submitted in a supplemental report.

SECURITY INFORMATION

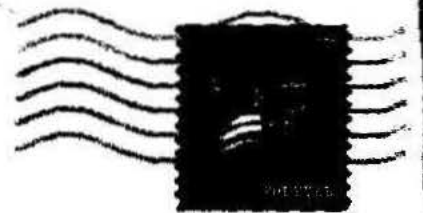
Security Company: Simmons Investigative & Security Agency
Agency Notification:
Action Taken:
Item #:

APPROVAL PROCESS

Approval Level 1: Dana Risinger	Status: Approved on 3/23/2015
Approval Level 2: Vernon Giscombe	Status: Approved on 3/27/2015
Approval Notification: Christiana Harrell	Status: Approved on 3/27/2015

[Redacted]
New Orleans, La [Redacted]

NEW ORLEANS LA 700
07 APR 2015 PM 1 L



5-13-30

Mr. Ron Leach
1000 Chrysler Drive
Auburn Hills, Mi 48326

48326276600



PLEASE SEE LEGAL DOCUMENT

RETENTION FOR SANDISK

TCM View
Click on tabs to access various ECU operations and information for the selected ECU.

- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details



Click on the buttons to view the desired information. Click on column heading to sort table.

Overview

Software Version:
#0: 13.04.00 #1: 13.04.00

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A

Original VIN
2C3CDXBG4E[REDACTED]

Current VIN
2C3CDXBG4E[REDACTED]

Variant & Version:
40 - 10

Country Code
N/A

DTC Count:
0

Name	Value
Active Diagnostic Variant	40
Active Diagnostic Version	10
Hardware Part Number	682148J2AF
ECU Part Number	68214832AF
HW - year	10
HW - week	3
HW - patch level	1F
VIN Original	2C3CDXBG4E[REDACTED]
VIN Current	2C3CDXBG4E[REDACTED]
ECU File Name	TCM-TCM-40
ECU Database Id	7621

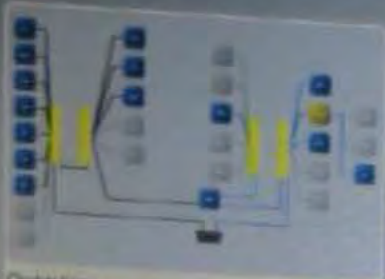
Log Off-line





TCM View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Software Version:
#0: 13.04.00 #1: 13.04.00

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A

Original VIN
2C3CDYRG4E1 [REDACTED]

Current VIN
2C3CDYRG4E1 [REDACTED]

Variant & Version:
40 - 10

Country Code:
N/A

DTC Count:
0

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			

There are no DTCs present



TCM View

Click on tabs to access various ECU operations and information for the selected ECU.

Search Enter search parameters

- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to re-order table elements.

Graph	Name	Value	Unit	Type
<input type="checkbox"/>	Clutch B - Fast Filling Counter	13	Counts	Sensors
<input type="checkbox"/>	Clutch C - Filling Pressure	-1	PSI	Sensors
<input type="checkbox"/>	Clutch C - Filling Counter	10	Counts	Sensors
<input type="checkbox"/>	Clutch C - Filling Time	6	ms	Sensors
<input type="checkbox"/>	Clutch C - Fast Filling Counter	10	Counts	Sensors
<input type="checkbox"/>	Clutch D - Filling Pressure	2	PSI	Sensors
<input type="checkbox"/>	Clutch D - Filling Counter	10	Counts	Sensors
<input type="checkbox"/>	Clutch D - Filling Time	0	ms	Sensors
<input type="checkbox"/>	Clutch D - Fast Filling Counter	2	Counts	Sensors
<input type="checkbox"/>	Clutch E - Filling Pressure	2	PSI	Sensors
<input type="checkbox"/>	Clutch E - Filling Counter	13	Counts	Sensors
<input type="checkbox"/>	Clutch E - Filling Time	0	ms	Sensors
<input type="checkbox"/>	Clutch E - Fast Filling Counter	14	Counts	Sensors
<input type="checkbox"/>	Voltage Power Supply Of Valves	11.633	V	Sensors
<input type="checkbox"/>	Engine Coolant Temperature	25	°C	Sensors

Version:
0.01.13.04.00

Number:

Number:

Number:

IN

CAEN

IN

CAEN

Version:

Code

TCM View

Click on tabs to access various ECU operations and information for the selected ECU.

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- System Tests
- Misc Functions
- ECU Details

Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to order table elements.

Graph	Name	Value	Unit	Type
<input type="checkbox"/>	Brake Pedal State	Pedal Pressed		Sensors
<input type="checkbox"/>	Brake Intervention by ESP Active	False		Sensors
<input type="checkbox"/>	Brake intervention by assistance system active	False		Sensors
<input type="checkbox"/>	Master cylinder pressure	103	psi	Sensors
<input type="checkbox"/>	Wheel RPM Front Left	0.0	rpm	Sensors
<input type="checkbox"/>	Wheel RPM Front Right	0.0	rpm	Sensors
<input type="checkbox"/>	Wheel RPM Rear Left	0.0	rpm	Sensors
<input type="checkbox"/>	Wheel RPM Rear Right	0.0	rpm	Sensors
<input type="checkbox"/>	Transfer Case Status	Shift in Progress		Sensors
<input type="checkbox"/>	Oil Temperature	45	°F	Sensors
<input type="checkbox"/>	Current Gear	Current Gear "P"		Sensors
<input type="checkbox"/>	Trans A/C Converter Clutch Slipping	False		Sensors
<input type="checkbox"/>	PRND Status	Lever in position "P"		Sensors
<input type="checkbox"/>	Paddle Shift	Signal not available		Sensors
<input type="checkbox"/>	Transmission A/C Converter Clutch Slip Request	No		Sensors

Overview

Software Version:
#0: 13.04.00 #1: 13.04.00

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A

Original VIN [REDACTED]
2C3CDXBG4EH [REDACTED]

Current VIN [REDACTED]
2C3CDXBG4EH [REDACTED]

Variant & Version:
40 - 10

Country Code:
N/A

DTC Count:
0

Logoff [OFF Line]



TCM View

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- Data
- DTCs
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- System Tests
- Misc Functions
- ECU Details

Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row...

Graph	Name	Value	Unit	Type
<input type="checkbox"/>	Brake intervention by assistance system active	False		
<input type="checkbox"/>	Master cylinder pressure	0	psi	
<input type="checkbox"/>	Wheel RPM Front Left	0.0	rpm	
<input type="checkbox"/>	Wheel RPM Front Right	0.0	rpm	
<input type="checkbox"/>	Wheel RPM Rear Left	0.0	rpm	
<input type="checkbox"/>	Wheel RPM Rear Right	0.0	rpm	
<input type="checkbox"/>	Transfer Case Status	Shift in Progress		
<input type="checkbox"/>	Oil Temperature	-45	°	
<input type="checkbox"/>	Current Gear	Current Gear "P"		
<input type="checkbox"/>	Trans A/C Converter Clutch Slipping	False		
<input type="checkbox"/>	PRND Status	Level in position "P"		
<input type="checkbox"/>	Paddle Shift	Signal not available		
<input type="checkbox"/>	Transmission AC Converter Clutch Slip Request	No		
<input type="checkbox"/>	Trans in Limp Home Mode	False		
<input type="checkbox"/>	Transmission Output Shaft Speed	0.00	rpm	

Software Version:
 13.04.00 #1: 13.04.00
 Part Number:
 Code:
 Software Number:
 Hardware Number:
 Original VIN
 3CDXBCA5H [REDACTED]
 Current VIN
 3CDXBCA5H [REDACTED]
 Variant & Version:
 Country Code
 ATC Count:



P
R
N
D/L



2109mi

50°

Press Brake
and Push
Button to
Start



P
R
N
D
L



BRAKE




RPM
x 1000

MPH
km/h



210km/h 99°
Press Brake and Push
Button to Start



P
R
N
D
L



I found that I could not make the gear selector come out of PARK without both pressing the service brake pedal and pressing the button on the shifter handle.







P
R
N
D/L



2100mi 60°
Press Brake and
Push Button to
Shift into Gear



P
R
N
D
L





P
R
N
D/L



2100kwh 55°
Vehicle Speed
0 mph
change to inch
BATTERY

RPM
x 1000
TEMP

MPH
km/h
FUEL



P
R
N
D/L



2100mi 55°F
Vehicle Speed
0 mph
change to high
DIP

RPM
x 1000

60 80
40 20 100 120 140 160 180 200
MPH
km/h
E F



P
R
N
D/L

I could not make the gear selector come out of neutral without pressing the button.







	Value	Unit
<input type="checkbox"/> Brake intervention by assistance system active	False	
<input type="checkbox"/> Master cylinder pressure	1002	psi
<input type="checkbox"/> Wheel RPM Front Left	0.0	rpm
<input type="checkbox"/> Wheel RPM Front Right	0.0	rpm
<input type="checkbox"/> Wheel RPM Rear Left	0.0	rpm
<input type="checkbox"/> Wheel RPM Rear Right	0.0	rpm
<input type="checkbox"/> Transfer Case Status	Shift in Progress	
<input type="checkbox"/> Oil Temperature	46	°F
<input type="checkbox"/> Current Gear	Current Gear "R"	
<input type="checkbox"/> Trans A/C Converter Clutch Slipping	False	
<input type="checkbox"/> PRND Status	Lever in Position "R"	
<input type="checkbox"/> Paddle Shift	Signal not available	
<input type="checkbox"/> Transmission AC Converter Clutch Slip Request	No	
<input type="checkbox"/> Trans in Limp Home Mode	False	
<input type="checkbox"/> Transmission Output Shaft Speed	0.00	rpm

DELL

Wheel RPM Front Left	0.0	rpm
Wheel RPM Front Right	0.0	rpm
Wheel RPM Rear Left	0.0	rpm
Wheel RPM Rear Right	0.0	rpm
Transfer Case Status	Shift in Progress	
Oil Temperature	46	°F
Current Gear	Current gear "N"	
Trans A/C Converter Clutch Slipping	False	
PRND Status	Lever in Position "N"	
Paddle Shift	Signal not available	
Transmission AC Converter Clutch Slip Request	No	
Trans in Limp Home Mode	False	
Transmission Output Shaft Speed	0.00	rpm



P
R
N
D/L

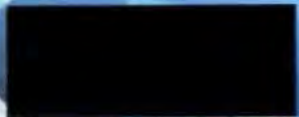


253

DODGE







Kay Brandt
1000-1000-1000-1000
1000-1000-1000-1000



DODGE

CHARGER

RAY BRANDT
Ray Brandt
DODGE • CHRYSLER • JEEP • RAM
HARVEY, LA









253











