

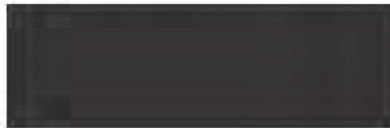
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





FIAT CHRYSLER AUTOMOBILES

March 29, 2016

[REDACTED]
Indianapolis, IN [REDACTED]

Re:

File #: [REDACTED]
VIN: 2C3CCAAG6EH [REDACTED]

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 CHRYSLER 300C.

Mr. [REDACTED], naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Mr. Kon

Mr. Kon
Special Investigations
586-274-8162

TK/sk

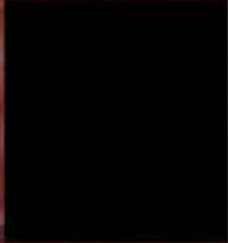


YORK
JEEP
1000
1000



AWD

YORK
Jeep





AWD

YORK
Chevrolet Jeep
1000 York Blvd. York, PA 17404
717.854.1234





AWD

YORK

CHRYSLER













































TCM View

Click on tabs to access various ECU operations and information for the selected ECU

Flash Data DTCs Actuators Custom Tools IMU Position Actuators

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			

Overview

GA 03.17

Software Version:
#0: 14.19.00, #1: 14.35.00

Spare Part Number:
Not Available

ISO Code:

Software Number:
Not Available

Hardware Number:
Not Available

Original VIN:
2C3CCAKG6E[REDACTED]

Current VIN:
2C3CCAKG6E[REDACTED]

Variant & Version:
40 - 11

Country Code:
NA

DTC Count:
0



S 18183mi 53°

Vehicle Speed

0 mph

change to km/h

P
R
N
D
L



Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to re-order table elements.

Show Graphs

Graph	Name	Value	Unit	Type
<input type="checkbox"/>	Left/Right Hand Drive	Left Hand Drive		Busset Input
<input type="checkbox"/>	T-Case Type	Transfer Case 2x		Busset Input
<input type="checkbox"/>	ESP Disable	Enabled		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Flashing Request	OFF		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Request	OFF		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Steady State Request	OFF		Busset Input
<input type="checkbox"/>	Wheel Speed Rear Right	0.0	rpm	Busset Input
<input type="checkbox"/>	Wheel Speed Rear Left	0.0	rpm	Busset Input
<input type="checkbox"/>	Transfer Case Shift Request Status	4 Wheel Drive L4		Busset Input
<input type="checkbox"/>	Embracing Roll-Over Mode Is Active	False		Busset Input
<input type="checkbox"/>	Ignition Start Status	OFF		Busset Input
<input type="checkbox"/>	Ignition Run Status	On		Busset Input
<input type="checkbox"/>	Vehicle Speed	0.0	kmh	Busset Input
<input type="checkbox"/>	Engine RPM	071	rpm	Busset Input
<input type="checkbox"/>	FRONT T-Side	None		Busset Input
<input type="checkbox"/>	ESP-Requested Control (T-Case) Differential SLS	FDCA Control		Busset Input





S 18183mi 53°
Vehicle Speed
0 mph
→ change to km/h
P
R
N
D
L





Double-click row selection to graph data elements or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to re-order table elements.

Show Graph

Graph	Name	Value	Unit	Type
<input type="checkbox"/>	Left/Right Hand Drive	Left Hand Drive		Bussed Input
<input type="checkbox"/>	T-Case Type	Transfer case 1A		Bussed Input
<input type="checkbox"/>	ESP Enable	Enabled		Bussed Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Flashing Request	Off		Bussed Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Request	Off		Bussed Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Steady State Request	Off		Bussed Input
<input type="checkbox"/>	Wheel Speed Rear Right	0.0	rpm	Bussed Input
<input type="checkbox"/>	Wheel Speed Rear Left	0.0	rpm	Bussed Input
<input type="checkbox"/>	Transfer Case Shift Request Status	4 Wheel Drive 1A		Bussed Input
<input type="checkbox"/>	Emissions Reduct Mode is Active	False		Bussed Input
<input type="checkbox"/>	Ignition Start Status	Off		Bussed Input
<input type="checkbox"/>	Ignition Run Status	On		Bussed Input
<input type="checkbox"/>	Vehicle Speed	0.0	MPH	Bussed Input
<input type="checkbox"/>	Engine RPM	071	rpm	Bussed Input
<input type="checkbox"/>	MINIOL P (rpm)	Reverse		Bussed Input
<input type="checkbox"/>	ESP Integrated Center (T-Case) Differential State	FOCAL Control		Bussed Input

DELL





Group	Name	Value	Unit	Type
<input type="checkbox"/>	Left/Right Hand Drive	Left Hand Drive		Busset Input
<input type="checkbox"/>	T-Case Type	Transfer case 1a		Busset Input
<input type="checkbox"/>	ESP Disable	Enabled		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Flashing Request	OFF		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Request	OFF		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Steady State Request	OFF		Busset Input
<input type="checkbox"/>	Wheel Speed Rear Right	0.0	rpm	Busset Input
<input type="checkbox"/>	Wheel Speed Rear Left	0.0	rpm	Busset Input
<input type="checkbox"/>	Transfer Case Shift Request Status	4 wheel Drive 1a		Busset Input
<input type="checkbox"/>	Emission Roll-Over Test Mode Is Active	False		Busset Input
<input type="checkbox"/>	Ignition Start Status	OFF		Busset Input
<input type="checkbox"/>	Ignition Run Status	On		Busset Input
<input type="checkbox"/>	Vehicle Speed	0.0	mph	Busset Input
<input type="checkbox"/>	Engine RPM	072	rpm	Busset Input
<input checked="" type="checkbox"/>	PRNDL T-Yale	Neutral		Busset Input
<input type="checkbox"/>	ESP Requested Center (T-Case) Differential Status	FDCl Control		Busset Input

DELL





P
R
N
D/L



File Data DTC Actuators System Tests Misc Positioning ECU Details

Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click in column heading to sort table. Drag and drop row or multiple row selections to reorder table elements.

Show Graph

Group	Name	Value	Unit	Type
<input type="checkbox"/>	Left/Right Hand Drive	LEFT Hand Drive		Buscard Input
<input type="checkbox"/>	T-Case Type	Transfer case 4x4		Buscard Input
<input type="checkbox"/>	ESP Disabled	Enabled		Buscard Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Request	OFF		Buscard Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Request	OFF		Buscard Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Steady State Request	OFF		Buscard Input
<input type="checkbox"/>	Wheel Speed Rear Right	0.0	rpm	Buscard Input
<input type="checkbox"/>	Wheel Speed Rear Left	0.0	rpm	Buscard Input
<input type="checkbox"/>	Transfer Case Shift Request-Status	4 Wheel Drive 1		Buscard Input
<input type="checkbox"/>	Brakeless Hold Test Mode In Action	False		Buscard Input
<input type="checkbox"/>	Appl On Start Status	OFF		Buscard Input
<input type="checkbox"/>	Appl On Run Status	OK		Buscard Input
<input type="checkbox"/>	Vehicle Speed	0.0	km/h	Buscard Input
<input type="checkbox"/>	Engine RPM	0.0	rpm	Buscard Input
<input checked="" type="checkbox"/>	Vehicle Voltage	5.06	V	Buscard Input
<input type="checkbox"/>	ESP Requested Center (T-Case) Differential State	EDCM Control		Buscard Input





100000 mi
Vehicle Speed
0 mph
4.2L/100km
CRUISE



S 18183mi 53°
Vehicle Speed
0 mph
change to km/h
P
R
N
L
D





Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to re-order table elements.

Show Graph

Drag	Name	Value	Units	Type
<input type="checkbox"/>	Left/Right Hand Drive	Left Hand Drive		Busset Input
<input type="checkbox"/>	T-Case Type	Transfer case 1A		Busset Input
<input type="checkbox"/>	ESP Disable	Enabled		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Flashing Request	OFF		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Request	OFF		Busset Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Steady State Request	OFF		Busset Input
<input type="checkbox"/>	Wheel Speed Rear Right	0.0	rpm	Busset Input
<input type="checkbox"/>	Wheel Speed Rear Left	0.0	rpm	Busset Input
<input type="checkbox"/>	Transfer Case Shift Request Status	4 Wheel Drive L		Busset Input
<input type="checkbox"/>	Electronic Roll Test Mode Is Active	False		Busset Input
<input type="checkbox"/>	Ignition Start Status	OFF		Busset Input
<input type="checkbox"/>	Ignition Run Status	On		Busset Input
<input type="checkbox"/>	Vehicle Speed	0.0	kmh	Busset Input
<input type="checkbox"/>	Engine RPM	001	rpm	Busset Input
<input type="checkbox"/>	IMMGR System	Low		Busset Input
<input type="checkbox"/>	ESP Requested Center (T-Case) Differential State	FOCUS Control		Busset Input

DELL





Diagnosis
Vehicle
1. Add New / Import Database
2. Add New / Transfer
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99. Add New / Import
100. Add New / Import

Home Data ITCs Actuation System Tools Misc Functions ECU Details

Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to re-order table elements.

Graph	Name	Value	Units	Type
<input type="checkbox"/>	Left/Right Hand Drive	Left Hand Drive		Stowed Input
<input type="checkbox"/>	T-Case Type	Transfer case hi		Stowed Input
<input type="checkbox"/>	ESP Disable	Enabled		Stowed Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Flashing Request	Off		Stowed Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Request	Off		Stowed Input
<input type="checkbox"/>	ESP Fault Indicator Lamp Steady State Request	Off		Stowed Input
<input type="checkbox"/>	Wheel Speed Rear Right	0.0	km	Stowed Input
<input type="checkbox"/>	Wheel Speed Rear Left	0.0	km	Stowed Input
<input type="checkbox"/>	Transfer Case Shift Request Status	4 wheel Drive Lr		Stowed Input
<input type="checkbox"/>	Emissions Roll-Over Test Mode is Active	False		Stowed Input
<input type="checkbox"/>	Ignition Start Status	Off		Stowed Input
<input type="checkbox"/>	Ignition Run Status	On		Stowed Input
<input type="checkbox"/>	Vehicle Speed	0.0	kmh	Stowed Input
<input type="checkbox"/>	Engine RPM	0.0	rpm	Stowed Input
<input checked="" type="checkbox"/>	PERCS Codes	None		Stowed Input
<input type="checkbox"/>	ESP Requested Center (T-Case) Differential Lock	FDLr Control		Stowed Input

DELL



