

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



# CHRYSLER

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December 16, 2015

[REDACTED]  
Frankfort, IN [REDACTED]

RE: CAIR: [REDACTED]  
VIN: 1C4RJFAG2EC [REDACTED]  
Vehicle: 2014 Jeep Grand Cherokee

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Jeep Grand Cherokee.

Mr. [REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

*Lisa Martinez*

Lisa Martinez  
Special Investigations  
586-274-8169

LMM/sk

Phone 800.992.1997



Jeep

TC4RJFAG2EC









(ROTARY LIFT



MFD BY CHRYSLER GROUP LLC

DATE OF MFR (BUILT): 3-14

GWR FRONT: 1452 KG 3200 LB WITH  
17XB.0 RIMS AT

GWR REAR: 1678 KG 3700 LB WITH  
17XB.0 RIMS AT

GWR: 2949 KG 6500 LB  
P245/70R17 TIRES

230 KPA ( 33 PSI) COLD  
P245/70R17 TIRES  
230 KPA ( 33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY  
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RFBCE [REDACTED] MPV  
VEHICLE MADE IN U.S.A. PAINT: PSC  
12M: P705







69001







45° F



START  
STOP  
IGN

Current

MPG  
23.6  
Average

478 mi  
Range

Hold OK to Reset

28335 mi







10079

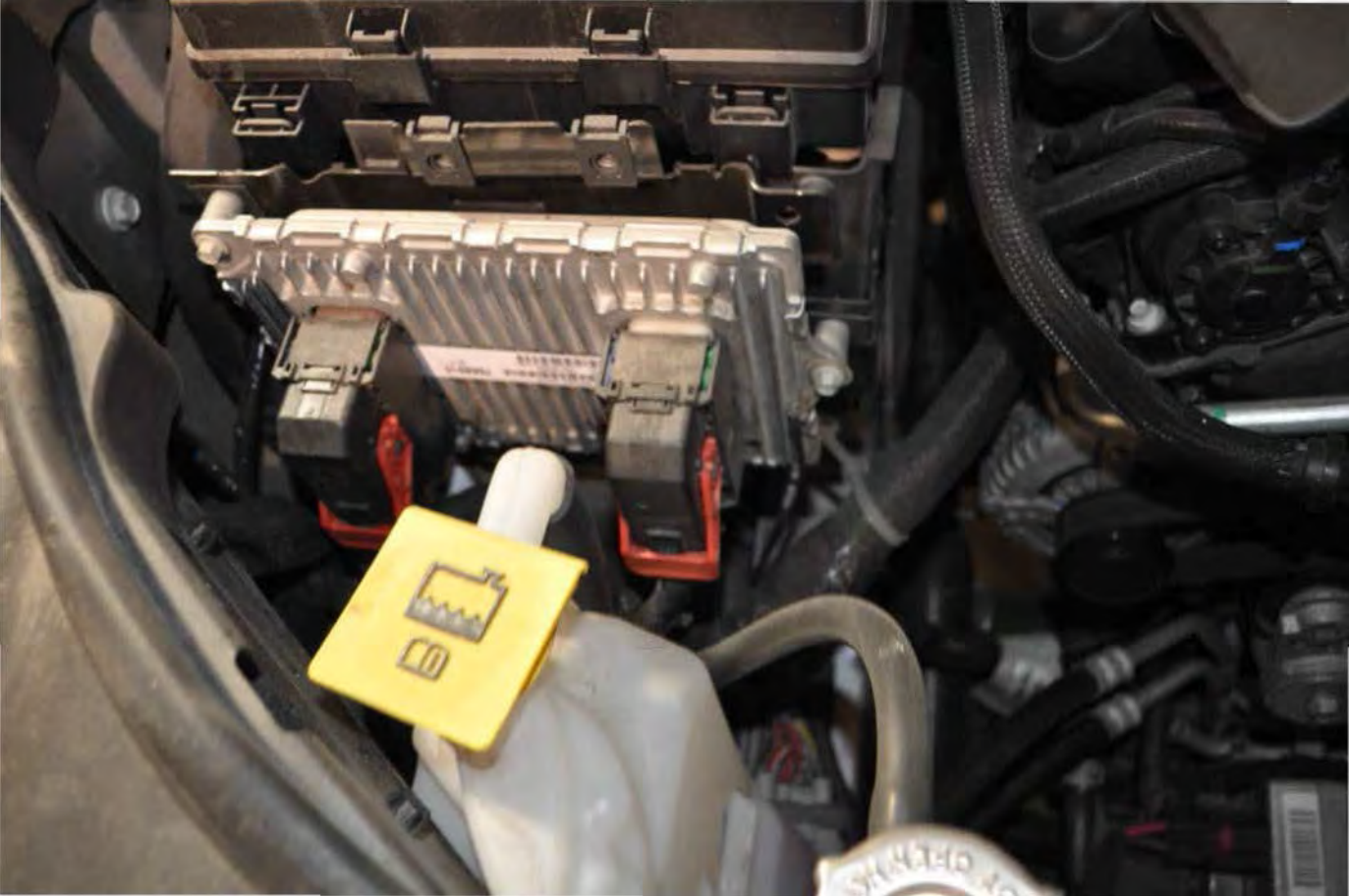




















VACUUM BRAKE 0453965548 -CAM SPRETOK- 03







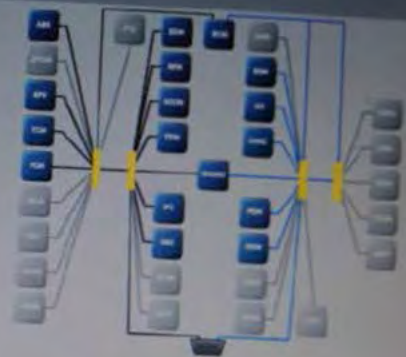
# Vehicle View

Read more on ECU's or view full name. Click on an ECU for complete details.

Service information

2014 WK 36L  
VIN: TC4RJFAG2EC [REDACTED]  
Battery: 12.253 volts

- Legend
- Active ECU
  - Non-responsive ECU
  - DTCs Present
  - ECU Not Built
  - Scanning ECU
  - ! New Flash Available
  - CAN-C
  - CAN-HS



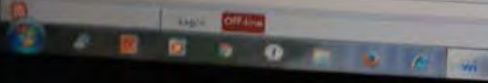
All DTCs: **D** Diagnostic Procedures **C** Customer Preferences **V** Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			

View Freeze Frame Clear DTCs





# Vehicle View

Roll over an ECU to see full name. Click on an ECU for complete details.

2014 WK 3.6L

VIN: 1C4RJFAG2EC [REDACTED]

Battery: 12.253 volts

### Legend

- Active ECU
- Non-responsive ECU
- DTCs Present
- ECU Not Built
- Scanning ECU
- New Flash Available
- CAN-C
- CAN-IHS



All DTCs

**Diagnostic Procedures**

Customer Preferences

Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

Active Stored Pending

ECU	Code	Status



Overview

**Name:**

Occupant Restraint

**Flash Part Number:**

68222877AA

**Bus Type:**

CAN C

**Hardware Version:**

12.43.0

**Software Version:**

#2: 00.00.00 ,#1: 13.15.00 ,#0: 13.11

**Spare Part Number:**

N/A

**ISO Code:**

**Software Number:**

N/A

**Hardware Number:**

N/A

**Original VIN**

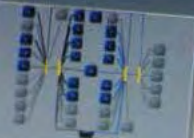
1C4RJFAG2EC [REDACTED]



Login

Off-line

A A



Overview  
Software version:  
42: 00.20.00 #1: 11.15.00 #0: 13.11  
Spare Part Number:  
N/A  
ISO Code:  
Software Number:  
N/A  
Hardware Number:  
N/A  
Original VIN  
1C8LFAC2G [REDACTED]  
Current VIN  
1C8LFAG2G [REDACTED]  
Variant & Version:  
40 - E  
Country Code  
N/A  
DTC Count:  
0

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present.			

Windows taskbar with icons for Start, Internet Explorer, Firefox, and other applications. A 'Logon' button with a 'QR-Code' label is visible.



Flash Data DTCs Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table

All Active Stored Pending

New Freeze Frame

View Event Data

ECU	Code	Status	Description
There are no DTCs present.			

## Overview

Name:  
Transmission Control Module

Flash Part Number:

88225561AC

Bus Type:

CAN C

Hardware Version:

10.3.1F

Software Version:

#1: 13.34.00 #0: 13.34.00

Spare Part Number:

N/A

ISO Code:

Software Number:

N/A

Hardware Number:

N/A

Original VIN

1CARJFAC2E

Current VIN

Login **DR-ONE**

