

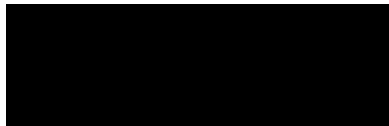
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





FIAT CHRYSLER AUTOMOBILES

March 21, 2016

[REDACTED]

Linthicum, MD [REDACTED]

RE: CAIR: [REDACTED]
VIN: 1C4RJFCT8EC [REDACTED]
Vehicle: 2014 Jeep Grand Cherokee

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Jeep Grand Cherokee.

Mr. [REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
586-274-8169

LMM/sk

















TC062

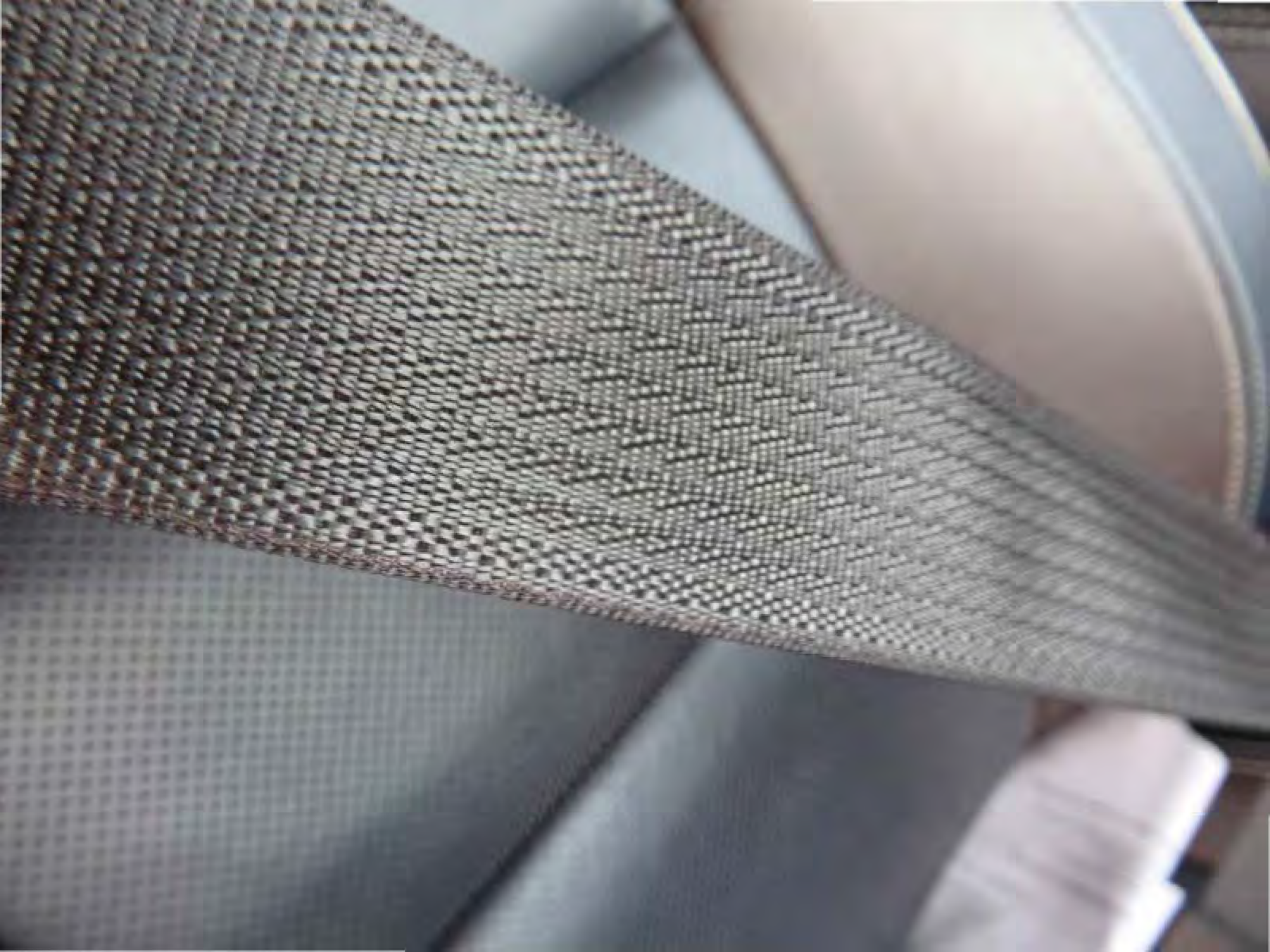




















10070









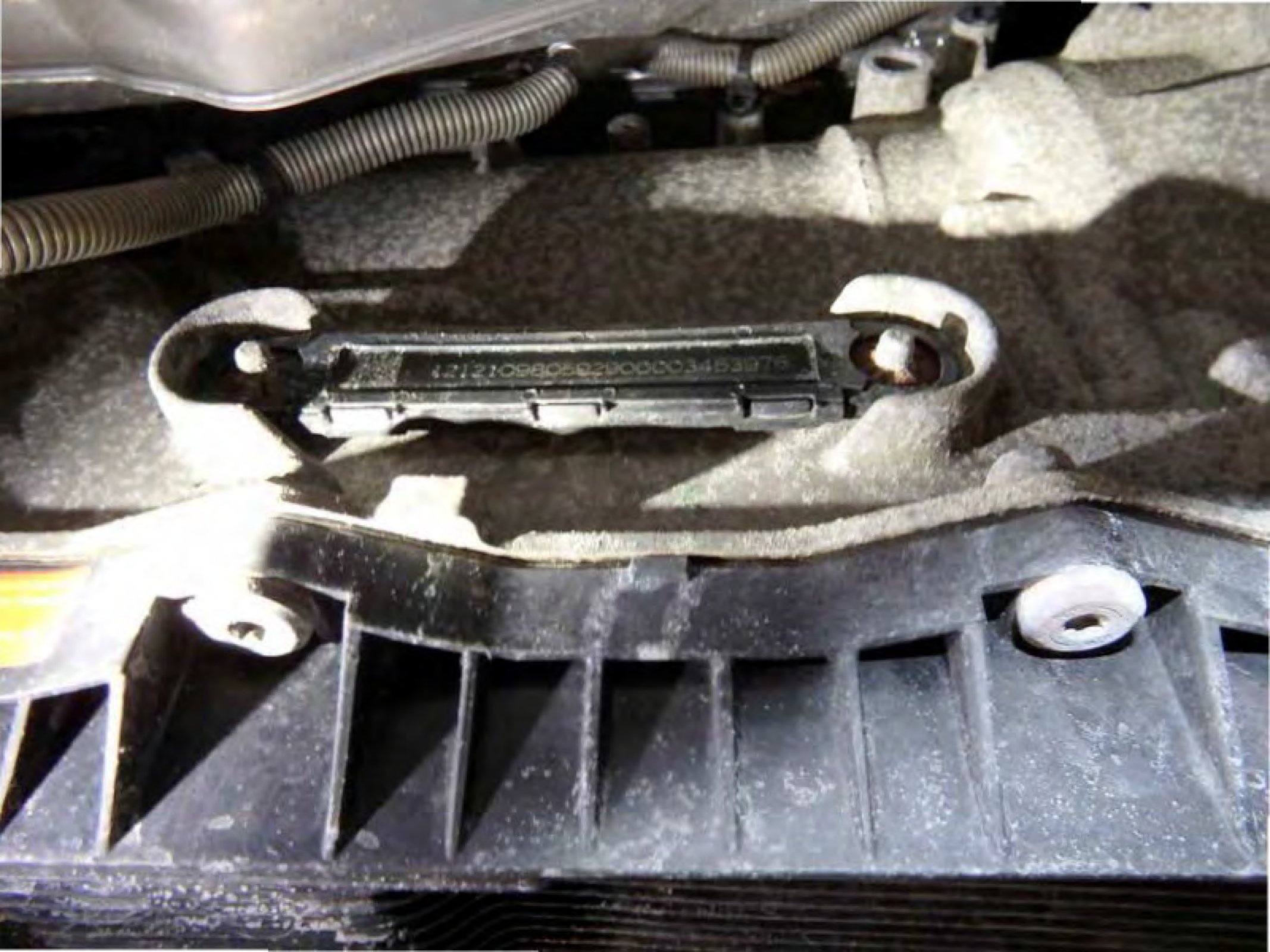


641





121210980692900003453976



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70°F



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70°F



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MFD BY CHRYSLER GROUP LLC

DATE OF MFR(BUILT): MAR 13

GAWR FRONT: 1452 KG 3200 LB WITH RIMS AT

GAWR REAR: 1679 KG 3700 LB WITH RIMS AT

GWR: 3085 KG 6800 LB

265/50R20 TIRES
250 KPA (36 PSI) COLD


265/50R20 TIRES
250 KPA (36 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RJFCT8E0 [REDACTED] TYPE: MPV NDR: 030513 038AA
VEHICLE MADE IN U.S.A. PAINT: PW7 TRIM: GLUC



BRAKE + 

Press Brake
and Push
Button to
Start

20968 mi











Jeep

4x4



SERVICE
WRITE-UP

We offer:
Late pick-up,
early drop-off
& alternate
transportation.
Please see service
advisor for details.



EXPLORER 4x4 SPORT







- Non-responsive ECU
- DTCs Present
- ECU Not Built
- Scanning ECU
- New Flash Available
- CAN-C



DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

ECU	Code	Status	Description
PLGM	B1862-92	stored	Liftgate Position Sensor 1-Performance or Malfunction
PLGM	B1975-00	stored	Power Liftgate Latch Clutch - Watched Secondary Switch-Performance
BCM	B2312-15	stored	Wiper On/Off Control-Circuit Short to Battery or Gnd

Knowledge Base Articles

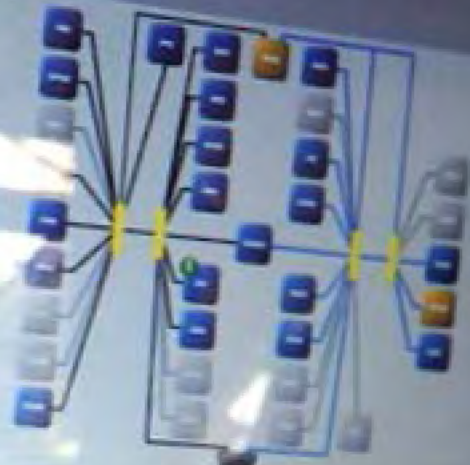


lenovo



12.363 volts

- Active ECU
- Non-responsive ECU
- DTCs Present
- ECU Not Built
- Scanning ECU
- New Flash Available
- CAN-C



DTCs **Diagnostic Procedures** Customer Preferences Vehicle Preparations

Click row selection to view environmental data. Click on column heading to sort table.

Active	Stored	Pending	ECU	Code	Status	Description
			PLGM	B1802-92	stored	Liftgate Position Sensor 1 Performance or Incorrect Operation
			PLGM	B1975-00	stored	Power Liftgate Latch Click - Retard Secondary Switch Performance
			BCM	B2312-15	stored	Wiper On/Off Control Circuit Short to Battery or Open

Knowledge Base Articles Online





P R N D/S



P R N D/S



P
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N
D/S



P

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D/S





29968 mi

AERO



NE

DISRSD P



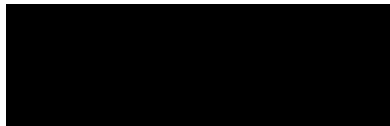
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2016-03-26 13:52:56.104538

Files Not Recieved: 0

CASE MANAGER WORKSHEET**GENERAL INFORMATION**

Case Manager:	ANGY LUCERO		
CAIR Number:	[REDACTED]	Customer:	[REDACTED]
Vehicle:	2015 JEEP GRAND CHEROKEE OVERLAND 4X4 SPORT UTILITY 4-DR		
Customer Email:	[REDACTED]		
What is the reason the case is being opened?	U-connect concern Memory seat concern		
What does the customer want from FCA?	Repair resolution		
Who has the vehicle?	Customer	Is the customer in rental?	Don't Know
Does situation fall within the Warranty Goodwill Administration Process?	No		
Has vehicle been diagnosed?	Yes	If yes, what dealer?	45453
Original Owner?	Yes	Owner History: # New: 2	# Used: 0

VEHICLE INFORMATION

What is the mileage and does it look accurate/make sense? 25069	Yes	WCC	536	ISD	11/25/2015
MVP Contract? (Mechanical, Maintenance, Other)?	N/A				
3 rd Party Service Contract?	No	Extended Warranty?	No		
VIP	Yes	GPOP	No	Restriction?	No
Reason Codes Appropriate?	Yes	Active/Recent STAR cases?	No	Previous DM Notes?	No
Legal or Arb case?	No	Previous CAIRS?	Yes	Tech Connect detail?	No

If yes for Tech Connect, note:

TOOLS AND ACTIONS

Who will be the best person to contact first?	Dealer	If other, specify
What Answer Connect Docs will be used?	Unresolved	
What information am I missing and what questions do I need to ask?	What has been done? What are the next steps? STAR case needed?	
What are my intentions/thoughts/direction?	Get a STAR case opened Refer customer to U-connect dept. if needed	

LEMON LAW REVIEW

Does this vehicle meet state LL requirements?	No	Is there a confirmed defect?	No
State:	IL	If yes, what is the defect(s)?	N/A
FRA state? Yes		Is the defect covered under the manufacturer's warranty?	N/A
Business vehicle?	No	Number of repair attempts?	1
# of allowed repair attempts <u>within</u> the specified period?	4	Total number of days out of service	N/A
# of allowed days out of svc <u>within</u> the specified period?	30	Does the defect substantially impair the vehicle's use, value, or safety?	N/A

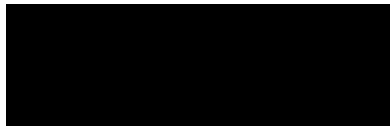
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2016-03-26 12:37:59.459170

Files Not Recieved: 0

CASE MANAGER WORKSHEET**GENERAL INFORMATION**

Case Manager:	Michelle		
CAIR Number:	██████████	Customer:	██████████
Vehicle:	2014 Jeep Grand Cherokee Limited 4x4 sport		
Customer Email:	NA		
What is the reason the case is being opened?	Vehicle rolled out of park.		
What does the customer want from FCA?	Customer would like vehicle to be repaired.		
Who has the vehicle?	Dealership	Is the customer in rental?	No
Does situation fall within the Warranty Goodwill Administration Process?	No		
Has vehicle been diagnosed?	No	If yes, what dealer?	
Original Owner?	Yes	Owner History: # New: 1	# Used: 0

VEHICLE INFORMATION

What is the mileage and does it look accurate/make sense?	No	WCC	536	ISD	08/27/2013
MVP Contract, Mechanical, Maintenance,	NONE				
3 rd Party Service Contract?	NA	Extended Warranty?	No		
VIP	Yes	GPOP	No	Restriction?	No
Reason Codes Appropriate?	No	Active/Recent STAR cases?	No	Previous DM Notes?	No
Legal or Arb case?	No	Previous CAIRS?	No	Tech Connect detail?	Choose an item.
If yes for Tech Connect, note:					

TOOLS AND ACTIONS

Who will be the best person to contact first?	Dealer	If other, specify	
What Answer Connect Docs will be used?			
What information am I missing and what questions do I need to ask?	Has the vehicle been diagnosed? What is the point of failure? Is this a manufacture defect or user neglect? Is the customer in a rental or loaner vehicle? When will the vehicle be diagnosed?		
What are my intentions/thoughts/direction?	Vehicle repaired.		

LEMON LAW REVIEW

Does this vehicle meet state LL requirements?	No	Is there a confirmed defect?	Choose an item.
State:		If yes, what is the defect(s)?	
FRA state?		Is the defect covered under the manufacturer's warranty?	Choose an item.
Business vehicle? Choose an item.		Number of repair attempts?	Choose an item.
# of allowed repair attempts <u>within</u> the specified period? Choose an item.		Total number of days out of service	Choose an item.
# of allowed days out of svc <u>within</u> the specified period? Choose an item.		Does the defect substantially impair the vehicle's use, value, or safety?	Choose an item.

*** * * * * Case Management - District T * * * * ***

IN WARRANTY

MVP: NO SC

HOUSEHOLD: 1 NEW 0 USED.

Hello, this is Michelle your case manager. This email is confirmation that your case, , was successfully escalated to me. My office hours are 7:30 AM – 4:00 PM (Mountain Time) Monday- Friday. My contact information is 800.763.8422 EXT 40629.

•

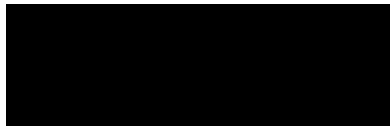
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





FIAT CHRYSLER AUTOMOBILES

March 31, 2016

AM Cabinets Inc.
[REDACTED]

Gardena, CA [REDACTED]

Cair: [REDACTED]

VIN: 1C4RJFDJ4FC [REDACTED]

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2015 Jeep Grand Cherokee.

Mr. [REDACTED], naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. Susalla

J. Susalla
Special Investigations
586-274-8171

JSS/sk

CHR



2929 Harbor Blvd. Costa Mesa, CA 92626-6199
(714) 444-5310 (877) 537-7165
Fax: (714) 434-9310
www.ocauto.com

778-
9326
EX 4717000



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00JEZ3K	*3K LOF	MI	46.00	60JEZACSRV	AIR SERVICE	MI	119.32

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
12/29/15	217988	48	1532	9782 9782	I I	90JEZMINI 90JEZNITROFILL	MINI PDI NITROGEN TIRE SERV

SALESPERSON NO. 9130 ALDO VARGAS SERVICE STATE REG# ARD265903

TERMS	VEHICLE I.D. NO.	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO.	LICENSE NO.
CASH	1C4RJFDJ4FC	15/JEEP/GRAND CHEROKEE/4DR 4WD SRT		GC33894	
CREDIT CARD	AM CABINETS INC	CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES
CHECK	239 E GARDENA BLVD			01/30/16	72
SALES APPROVAL	GARDENA, CA 90248	ADVISOR NO.	ADVISOR	EXPIRATION DATE	EXPIRATION MILES
OTHER	AJMCKAY@AMCABINETS.COM	8595	CRAIG MARTINEZ		
CALL WHEN READY	RESIDENCE PHONE	BUSINESS PHONE	TURBO	M/MC	AIR COND.
YES	310-532-1919			JEZZ	P/S
NO	TIME RECEIVED	ONE TIME ESTIMATED	TRANS	MILEAGE	5,186
	04:41pm	03/17/16			
SAVE REMOVED PARTS FOR CUSTOMER	APPOINTMENT	ORIGINAL ESTIMATE	PRIORITY		
YES	X	0.00			
NO	CELL:				

JOB	DESCRIPTION	ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$
1	W 06JEZFLASH1 FLASH UPDATE Software Flash for HSM (Flash 1)			
2	W 01JEZINSP VISUAL INSPECTION (Multi-point inspection according to maintenance interval)			
3	W 01JEZTPC TIRE PRESSURE CHECK (Check Tire Pressure)			
4	W 20JEZAUTOTRANS AUTOMATIC TRANSMISSI CUSTOMER STATES SHIFTER WAS IN PARK AND VEHICLE MOVED FORWARD DAMAGING LF FENDER AND LF DOOR CHECK AND ADVISE			

FOR YOUR CONVENIENCE USE EXPRESS CHECKOUT TO PICK YOUR CAR UP AFTER SERVICE DEPARTMENT HOURS.
NOTICE TO CUSTOMER: PLEASE READ IMPORTANT INFORMATION ON BACK

The Riverside and Northridge Companies, Environmental, Incorporated 03/14/16

VIP Summary Report

Dealer: 24099 - ORANGE COAST CHRYSLER JEEP DODGE

Date: March 14, 2016 Time: 19:44:20

VIN: 1C4RJFDJ4FC

Dealer Entered Name:

Dealer Entered Odometer: 5,186 miles

STRICTLY CONFIDENTIAL: This information is provided to DEALER, in accordance with Section 4 of DEALER's Software License, Data Exchange and Electronic Commerce Agreement with Chrysler Group LLC. All information provided is based on entries provided by DEALER.

Warning Messages				
THIS VEHICLE HAS RETURNED FOR SERVICE WITHIN 90 DAYS				
THE OWNER NAME ENTERED () DOES NOT MATCH THE SERVICE CONTRACT OWNER DATABASE. SERVICE CONTRACT INFORMATION WILL NOT BE DISPLAYED UNLESS THE OWNER'S NAME MATCHES.				
OWNER'S LAST NAME WAS NOT ENTERED.				
Vehicle Restrictions - No Vehicle Restriction				
Vehicle Service Information				
Year/Model:	2015 JEEP GRAND CHEROKEE SRT 4X4 SPORT UTI	Last Odometer:	8 miles on December 18, 2015	
Body Style:	WKJX74	In-Service Date:	January 30, 2016	
Engine:	ESG-6.4L V8 SRT HEMI MDS Engine	In-Service Odometer:	72 miles	
Transmission:		Odometer Type:	miles	
Color 1:	PW7-Bright White Clear Coat	Car Line:	W	
Color 2:	QW7-Bright White Clear Coat	Build Date:	September 5, 2015	
Current Market Register:	U	Hour:	00	
Book:	R			
Warranty Information				
REFER TO SPECIFIC LOPS FOR ADDITIONAL COVERAGE AND LIMITS				
PLEASE CONTACT CROSS COUNTRY MOTOR CLUB FOR TOWING ASSISTANCE 800-521-2779.				
Type of Warranty	Original	Deductible	Expiration	Remaining
BASIC	36 Months or 38,000 miles	0	January 30, 2019	34 Months or 30,814 miles
POWERTRAIN	60 Months or 100,000 miles	0	January 30, 2021	58 Months or 94,814 miles
PERFORATION	60 Months or Unlimited miles	0	January 30, 2021	58 Months or Unlimited miles
EMISSIONS	36 Months or 50,000 miles	0	January 30, 2019	34 Months or 44,814 miles
ADJUSTMENT	36 Months or 36,000 miles	0	January 30, 2019	34 Months or 30,814 miles
AIR CONDITIONING	36 Months or 36,000 miles	0	January 30, 2019	34 Months or 30,814 miles
EXTENDED FEDERAL EMISSIONS	96 Months or 80,000 miles	0	January 30, 2024	93 Months or 74,814 miles
CALIFORNIA LONG TERM EMISSIONS	84 Months or 70,000 miles	0	January 30, 2023	82 Months or 64,814 miles
WCC	Roadside Assistance	Towing Assistance	Master Shield	Transferable-Powertrain Warranty
536	Yes	Yes	N/A	Yes
Service Contract Information				
Service Contract(1 of 1)				
THE OWNER NAME ENTERED () DOES NOT MATCH THE SERVICE CONTRACT OWNER DATABASE. SERVICE				

STRICTLY CONFIDENTIAL: This information is provided to DEALER, in accordance with Section 4 of DEALER's Software License, Data Exchange and Electronic Commerce Agreement with Chrysler Group LLC. All information provided is based on entries provided by DEALER.

CONTRACT INFORMATION WILL NOT BE DISPLAYED UNLESS THE OWNER'S NAME MATCHES.					
Service History (24 Month)					
Repair Date	Dealer/Payee	Claim Number	Repair Odometer	List Date	Transaction Type
December 18, 2015	26842 - HOOMAN CHRYSLER DODGE JEEP RAM 18523492 - Module, Heated Seat-Module, He	025451	8 Miles	2015125	WARRANTY
September 21, 2015	26842 - HOOMAN CHRYSLER DODGE JEEP RAM 85900054 - Road Ready-Bright Pedal Packag	PREPNV	0 Miles	2015094	PREPARATION
Recall Information - No Recall Information Available					
Vehicle Owner Information					
Name:	BUSINESS AM CABINETS INC	Preferred Name:			
Address:	239 E GARDENA BLVD	City:	GARDENA		
State/Province:	CA	Postal Code:	902482613		
Country:	USA	Language Preference:			
Telephone-Home:	(310)532-1919	Telephone-Business:			
Fax:		Original Owner:	AM CABINETS INC		
Vehicle Sale Information					
Selling Dealer:	24099 - ORANGE COAST CHRYSLER JEEP DOD	Sales Type:	B - BUSINESS SALE		
City:	COSTA MESA	State/Province:	CA		
Country:	USA	Telephone:	(714)549-8023		
CAIR - No Open/Close CAIR Information Available					

MFD BY FCA US LLC

DATE OF MFR BUILT: 9-15

GAWR FRONT: 1452 KG 3200 LB WITH 295/45ZR20 118W TIRE

20x10.0 81% HT 230 KPA | 33 PSI COL

GAWR REAR: 1679 KG 3700 LB WITH 295/45ZR20 118W TIRE

20x10.0 81% HT 230 KPA | 33 PSI COL



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RFDL4 [REDACTED] TPV 10N-090500 3020A
VEHICLE MADE IN U.S.A. 44191 007 101% 0219

Necessary on

5186 mi



9

1000

1000

1320

1320
FIC #



TEMPORARY IDENTIFICATION

(for delivery to the purchaser)

33352328

CUSTOMER NAME

[REDACTED]

1-540-875-3333 WWW.OCAUTO.COM



VALIDATED REGISTRATION CARD

PHONE NUMBER	
TYPE	DATE ISSUED
718	02/16/2014
TOTAL FEE	ISSUE DATE
\$ 245.00	15
EXPIRES	ISSUED BY
08/15	

STICKER INSTRUCTIONS

- 1. REMOVE STICKER FROM ENVELOPE AND ATTACH TO FRONT OF LICENSE PLATE.
- 2. PLACE STICKER IN FRONT WINDOW OF VEHICLE OR ON FRONT BUMPER.
- 3. APPLY TO LICENSE PLATE OR FRONT BUMPER OF VEHICLE.
- 4. VERIFY THAT THE STICKER IS FULLY VISIBLE AND NOT COVERED BY ANY OTHER STICKERS OR LABELS.
- 5. IF YOU HAVE ANY QUESTIONS, PLEASE CALL 1-800-451-7777.



REGISTER
in the State of California



00000
00043
00447

2513 071 **IMPORTANT INSTRUCTIONS ON REVERSE SIDE**
FOR A PINK RIBBON LICENSE PLATE
GO TO PLATE.ORG
FOR THE CALIFORNIA PINK PLATE!

FIRST CLASS MAIL
ENVELOPE CLOSED

POSTAGE WILL BE PAID BY ADDRESSEE
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES









RF



A rear view of a white Jeep SUV parked in a garage. The car features a black rear wiper, a red high-mount stop lamp, and dual red taillights. The license plate area is black with white text. The word "Jeep" is prominently displayed in the center of the rear panel. The background shows a dark garage environment with other vehicles and equipment.

Jeep

COSTA MESA
ORANGE COAST









Jeep

ORANGE COAST
ORANGE COAST

4x4



































































FCA US LLC

GROUP 1/2017-2018
NO REGULATORY MODEL
GROUP 1/2017/2018

VEHICLE EMISSION CONTROL INFORMATION

GROUP 1/2017-2018
GROUP 1/2017/2018

47400 302AA



GROUP 1/2017-2018
GROUP 1/2017/2018

GROUP 1/2017-2018
GROUP 1/2017/2018



TIRE AND LOADING INFORMATION

LOADING CAPACITY - TOTAL 5 FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
475 KG OR 1050 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	295/45ZR20 110W	295/45ZR20 110W	P245/65R18 110H
COLD TIRE INFLATION PRESSURE	230 kPa / 33 PSI	230 kPa / 33 PSI	270 kPa / 39 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



FC122071

A close-up photograph of a car's front wheel. The wheel features a multi-spoke alloy design in a light grey or silver finish. A black tire with a visible tread pattern is mounted on the rim. In the center of the wheel, a white rectangular license plate with a black border displays the letters 'LF' in a bold, black, sans-serif font. The car's white body panels are visible on either side of the wheel. The background shows a workshop environment with blue hydraulic lift posts and a concrete floor.

LF



79 286/45 ZR20 110W M+S

PIRELLI

www.pirelli.com

E


DOT JE D2

DOT JR DE MS46 (2815)

RADIAL
TUBELESS







A close-up photograph of a Pirelli tire sidewall. The tire is mounted on a silver alloy wheel with a multi-spoke design. The sidewall features the Pirelli logo in a rectangular frame, the website www.pirelli.com, a small 'E' symbol, and the alphanumeric code 'D01 JK D2 153'. The tread pattern of the tire is visible at the top of the frame.

PIRELLI

www.pirelli.com

E

D01 JK D2 153



MADE IN MEXICO
ECONOMY

Goodyear

VERDE
ALL SEASON
ECONOMY





285/45 ZR20

110W M+S

285/45 ZR20



DOT JR D2 14346 (2815)

RADIAL N+S
TUBELESS



RF

PIRELLI

www.pirelli.com

e

007

DOT JR D2 M345 (2018)

RACIAL FREE
TUBELESS



SCORPION

3

MAX



TRACK EAT
295/45 ZR20 110W M+S





PIRELLI

www.pirelli.com

P1001 JR 102

WARNING: NEVER INFLATE WITH AIR FROM AN AIR FILLER STATION. ALWAYS USE THE AIR FILLER STATION PROVIDED WITH THE TIRE. NEVER INFLATE WITH AIR FROM AN AIR FILLER STATION. NEVER INFLATE WITH AIR FROM AN AIR FILLER STATION.

9 DOT JR D2 H345 2/15

RADIAL PLY
TUBELESS

SCORPION

024192 51WR1 (E4)
(E3) 022959

FOR

FOR

PF



295/45 ZR20 110W MS

0520501
LONDON, ONTARIO
CANADA

THIS PLACARD ONLY
IS NOT A SUBSTITUTE
FOR THE ORIGINAL
PLACARD ON THE
VEHICLE













































































Music Muted 11:28 NE 82° out

90s on 8 Pop2K KIS-LA 2:00PM Velvet Culture

All

FM

AM



Pop
10 Pop2K
Linkin Park
What I've Done (07)

Source: Pop2K 14.4 104.4 99.4

- Radio
- Media
- Contact
- Climate
- App
- Phone
- Apple

Radio

Media

Controls

Climate

Nav

Phone

ERT & Apps



SCREEN
OFF



BACK



A/C



FRONT

REAR

























JOHNSON
Magnetic Protractor
Angle Locator
7000



⚠ WARNING

EVEN WITH ADVANCED AIRBAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.



01108 114AA

⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÛRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES SYSTÈMES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.













SRT

2 DEWALT 3



DEGREES

 **JOHNSON**
Magnetic Protractor
Angle Locator
700



⚠ WARNING

EVEN WITH ADVANCED AIRBAGS

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05108 114AA



⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS


- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÛRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES SYSTÈMES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.







SRS
AIRBAG

A close-up photograph of a car's gear shifter. The shifter is black with a perforated texture. A silver-colored trim piece is visible on the left side. The gear positions are labeled with illuminated white text: 'P' at the top, 'R' below it, 'N' below that, and 'D/S' at the bottom. The background is blurred, showing parts of the car's interior.

P
R
N
D/S

MPH



ake

utton
rt

mi

*P
R
N
D
S*

H



A close-up photograph of a car's gear shifter knob. The knob is black with a perforated texture. A silver-colored metal ring is mounted on top, containing a small illuminated display. The display shows the gear positions: P, R, N, and D/S, arranged vertically. The letters are white and appear to be backlit with a blue light. The background is blurred, showing parts of the car's interior.

P
R
N
D/S

NE

MPH

P
R
N
D
S

H

C

F



A close-up photograph of a car's gear shifter. The shifter is black with a perforated texture. A silver-colored metal ring surrounds the gear positions. The letters 'P', 'R', 'N', and 'D/S' are printed vertically on the shifter and are illuminated with a bright blue light. The background is dark and out of focus.

P
R
N
D/S

D

MPH

NE


s Brake
and
n Button
Shift
o Gear

86 mi

**P
R
N
D
S**

H



A close-up photograph of a car's gear shifter. The shifter is a dark, textured lever with a polished metal ring around its top. The gear positions are illuminated with a bright blue light. The letters 'P', 'R', and 'N' are arranged vertically, with 'D/S' at the bottom. The background is dark and out of focus.

P
R
N
D/S

MPH

P
R
N
D
1
S

H



E

MPH

P
R
N
1
5



MPH

P
R
N
D
S



63°F

SPORT

#0

6 7 8

0

MP



MPH

300



SPORT

AUTO

SNOW

TRACK

TOW

LAUNCH



SPORT

AUTO

SNOW


LAUNCH

TRACK

TOW

#0

63°F

SNOW 



LAUNCH

SPORT

AUTO

SNOW

TRACK

TOW





0

63°F

TOW
00



SPEED

MPH
KMH

0

0

MPH

0

MPH

ParkSense
Ready



ParkSense
Ready

5186 mi



MPH
KMH

R
N
D
S

0

MPH

Press Brake
and
Push Button
to Shift
into Gear

5186 mi

0

MPH

Shift Not
Allowed

5186 mi

P
R
N
2
3
4
5

H

E

ECU Summary Information

ECU	Name	Original VIN	Current VIN	Part Number	Flash Part Number	H/W Version	S/W Version	Spare Part Number	ISO Code	S/W Number	H/W Number	Variant	Version	Bus Type	Country Code
ABS	Anti Lock Brakes	1C4RJFDJ4F	1C4RJFDJ4F	88241677AC	68241677AC	15.9.00	#0: 14.08.01	N/A		N/A	N/A	40	06	CAN C	N/A
ACC	Adaptive Cruise Control	1C4RJFDJ4F	1C4RJFDJ4F	88259548AA	68259548AA	05.00.01	#1: 0A.02.03 #0: 0A.02.03	N/A		N/A	N/A	41	02	CAN C	2-Door sedan
ADCM	Active Damping Control Module	1C4RJFDJ4F	1C4RJFDJ4F	05035318AB	05035318AB	09.1.00	#2: 14.23.00 #1: 14.23.00 #0: 14.23.00	N/A		N/A	N/A	40	03	CAN C	N/A
AFLS	Adaptive Front Lighting System	Unknown original VIN	Invalid VIN	66111000JJ	66111000JJ	0C.40.0A	#0: 13.12.04	N/A		N/A	N/A	43	01	CAN C	N/A
AMP	Amplifier	1C4RJFDJ4F	1C4RJFDJ4F	68207346AI	68207346AI	0E.17.01	#0: 15.10.01	N/A		N/A	N/A	40	0B	CAN I	N/A
BCM	Body Controller	1C4RJFDJ4F	1C4RJFDJ4F	68236140AF	68236140AF	13.17.0	#0: 15.23.96	N/A		N/A	N/A	42	01	CAN C	N/A
DDM	Driver Door Module	1C4RJFDJ4F	1C4RJFDJ4F	68245461AB	68245461AB	11.30.00	#0: 14.16.00	N/A		N/A	N/A	41	02	CAN I	N/A
DTCM	Drive Train Control Module	1C4RJFDJ4F	1C4RJFDJ4F	05150733AE	05150733AE	09.17.00	#0: 14.18.00	N/A		N/A	N/A	42	00	CAN C	N/A
ELSD	Electronic Limited Slip Differential	1C4RJFDJ4F	1C4RJFDJ4F	05150734AC	05150734AC	10.2.00	#0: 13.21.00	N/A		N/A	N/A	40	01	CAN C	N/A
ESM	Electronic Shifter	1C4RJFDJ4F	1C4RJFDJ4F	68166105AE	68166105AE	11.23.00	#1: 13.08.00 #0: 13.08.00	N/A		N/A	N/A	42	01	CAN C	N/A
FFCM	Forward Facing Camera Module	1C4RJFDJ4F	1C4RJFDJ4F	68231908AB	68231908AB	0C.4.01	#4: 12.36.01 #3: 12.12.01 #2: 12.04.01 #1: 12.36.01 #0: 14.18.01	N/A		N/A	N/A	40	01	CAN C	USA
HSM	Heated Seat Module	1C4RJFDJ4F	1C4RJFDJ4F	68217268AD	68217268AD	0D.14.00	#0: 0F.08.00	N/A		N/A	N/A	40	02	CAN I	USA
HVAC	Heat, Ventilation and A/C	1C4RJFDJ4F	1C4RJFDJ4F	68247686AC	68247686AC	2013.38.02	#2: 2014.29.07 #1: 2014.29.07 #0: 2014.29.07	N/A		N/A	N/A	43	00	CAN I	N/A
ICS	Integrated Center Stack	1C4RJFDJ4F	1C4RJFDJ4F	05091843AF	05091843AF	0D.14.A1	#0: 13.31.01	N/A		N/A	N/A	42	00	CAN I	N/A

IPC	Instrument Panel Cluster	1C4RJFDJ4F C	1C4RJFDJ4F C	88242924AE	88242924AE	12.18.00	#9: 118.05.17 #6: 255.Invalid Value.255 #7: 255.Invalid Value.255 #6: 255.Invalid Value.255 #5: 255.Invalid Value.255 #4: 255.Invalid Value.255 #3: 118.05.17 #2: 118.05.17 #1: 119.05.17 #0: 119.05.17	N/A		N/A	N/A	44	00	CAN C	USA
LBSS	Left Blind Spot Sensor	1C4RJFDJ4F C	1C4RJFDJ4F C	88137930AI	88137930AI	13.16.0	#0: 14.37.00	N/A		N/A	N/A	40	01	CAN I	N/A
MSM	Memory Seat Module	1C4RJFDJ4F C	1C4RJFDJ4F C	05026617AG	05026617AG	00.48.00	#0: 15.11.01	N/A		N/A	N/A	40	18	CAN I	N/A
ORC	Occupant Restraint	1C4RJFDJ4F C	1C4RJFDJ4F C	88222877AA	88222877AA	12.43.0	#2: 00.00.00 #1: 13.15.00 #0: 13.11.00	N/A		N/A	N/A	40	06	CAN C	N/A
PCM	Powertrain Control Module	1C4RJFDJ4F C	1C4RJFDJ4F C	05036071AD	05036071AD	1247	04.07.00	N/A		N/A	N/A	26	D0	CAN C	USA
PDM	Passenger Door Module	1C4RJFDJ4F C	1C4RJFDJ4F C	88245460AB	88245460AB	11.30.00	#0: 14.16.00	N/A		N/A	N/A	41	02	CAN I	USA
PLGM	Power Liftgate	1C4RJFDJ4F C	1C4RJFDJ4F C	88140669AE	88140669AE	09.31.00	#0: 13.39.00	N/A		N/A	N/A	40	02	CAN I	USA
PTS	Parktronics	1C4RJFDJ4F C	1C4RJFDJ4F C	88141530AH	88141530AH	08.51.01	#0: 14.42.02	N/A		N/A	N/A	41	05	CAN C	USA
RADIO	Radio	1C4RJFDJ4F C	Invalid VIN	88238619AH	88238619AH	2015.19.00	#0: 2015.17.05	N/A		N/A	N/A	80	02	CAN I	USA
RBSS	Right Blind Spot Sensor	1C4RJFDJ4F C	1C4RJFDJ4F C	88137930AI	88137930AI	13.16.0	#0: 14.37.00	N/A		N/A	N/A	40	01	CAN I	N/A
RFH	Radio Frequency Hub	1C4RJFDJ4F C	Invalid VIN	88240157AC	88240157AC	0E.24.00	#0: 0F.19.00	N/A		N/A	N/A	42	D8	CAN C	N/A

SCCM	Steering Column Control Module	1C4RJFDJ4F C [REDACTED]	1C4RJFDJ4F C [REDACTED]	68170720AD	68170720AD	0C.22.00	#0: 14.08.00	N/A		N/A	N/A	40	05	CAN C	N/A
TCM	Transmission Control Module	1C4RJFDJ4F C [REDACTED]	1C4RJFDJ4F C [REDACTED]	05035407AF	05035407AF	10.3.1F	#1: 15.03.00 #0: 15.03.00	N/A		N/A	N/A	40	13	CAN C	N/A
TPM	Tire Pressure Monitor	1C4RJFDJ4F C [REDACTED]	1C4RJFDJ4F C [REDACTED]	68219831AE	68219831AE	14.35.0	#0: 15.02.00	N/A		N/A	N/A	41	02	CAN C	USA

DTC Summary Information

ECU	DTC Code	Status	DTC Description
AFLS	B2877-01	stored	Right Headlamp Swiveling Position Sensor-General Electrical Failure
DDM	B210C-17	stored	Battery Voltage Input-Circuit Voltage Above Threshold
ELSD	U0100-00	stored	Lost Communication With ECM/PCM-
PDM	B210C-17	stored	Battery Voltage Input-Circuit Voltage Above Threshold
PLGM	B2189-17	stored	Battery Voltage-Circuit Voltage Above Threshold

Environmental Data Summary Information

AFLS | B2877-01 | stored | Right Headlamp Swiveling Position Sensor-General Electrical Failure

Name	Value	Units
Confirmed DTC	True	
DTC Extended Data Record Number - All	01	
Frequency Counter	255	
Ignition Cycle Counter	3	
Most Recent Odometer Value	5180	miles
Occurrence flag	Error	
Original Odometer Value	10	miles
Pending DTC	False	
Supply Voltage		
Test Failed	False	
Test Failed Since Last Clear	True	
Test Failed This Operation Cycle	False	
Test Not Completed Since Last Clear	False	

Test Not Completed This Operation Cycle	False	
Vehicle Speed		
Warning Indicator Requested	True	

DDM | B210C-17 | stored | Battery Voltage Input-Circuit Voltage Above Threshold

Name	Value	Units
Confirmed DTC	True	
DTC Extended Data Record Number - All	01	
Frequency Counter	2	
Most Recent Odometer Value	0	miles
Occurrence flag	Occurrence	
Operation Cycle Counter	64	
Original Odometer Value	0	miles
Pending DTC	False	
Test Failed	False	
Test Failed Since Last Clear	True	
Test Failed This Operation Cycle	False	
Test Not Completed Since Last Clear	False	
Test Not Completed This Operation Cycle	False	
Warning Indicator Requested	False	

ELSD | U0100-00 | stored | Lost Communication With ECM/PCM-

Name	Value	Units
Actual Servo Motor Current	-0.42	A
Actual Torque	0	ft-Lbs
Clutch Temperature	97	°F
Confirmed DTC	True	
DTC Extended Data Record Number - Record #2 (Original)	02	
DTC Extended Information 1	0	Counts
DTC Extended Information 2	0	Counts
DTC Extended Information 3	0	Counts
ELSD System State	ELSD Initialization	
Engine RPM	864.0000	rpm
Frequency Counter	1	
Hardware Version		
Left Rear Wheel Speed	0	MPH
Most Recent Odometer Value	5021	miles
Occurrence flag	Occurrence	

Operation Cycle Counter	71	
Original Odometer Value	5021	miles
Requested torque	0	Ft-Lbs
Right Rear Wheel Speed	0	MPH
Servo Motor Temperature	90	°F
Test Failed	False	
Test Failed Since Last Clear	True	
Test Failed This Operation Cycle	False	
Test Not Completed Since Last Clear	False	
Torque Availability Percentage	100	%

PDM | B210C-17 | stored | Battery Voltage Input-Circuit Voltage Above Threshold

Name	Value	Units
Confirmed DTC	True	
DTC Extended Data Record Number - All	01	
Frequency Counter	2	
Most Recent Odometer Value	0	miles
Occurrence flag	Occurrence	
Operation Cycle Counter	62	
Original Odometer Value	0	miles
Pending DTC	False	
Test Failed	False	
Test Failed Since Last Clear	True	
Test Failed This Operation Cycle	False	
Test Not Completed Since Last Clear	False	
Test Not Completed This Operation Cycle	False	
Warning Indicator Requested	False	

PLGM | B2199-17 | stored | Battery Voltage-Circuit Voltage Above Threshold

Name	Value	Units
Confirmed DTC	True	
Frequency Counter	14	
Most Recent Odometer Value	0	miles
Occurrence flag	Error	
Operation Cycle Counter	0	
Original Odometer Value	0	miles
Pending DTC	False	
Test Failed	False	

Test Failed Since Last Clear	True	
Test Failed This Operation Cycle	False	
Test Not Completed Since Last Clear	False	
Test Not Completed This Operation Cycle	False	
Warning Indicator Requested	False	

DTC Summary Information

ECU	DTC Code	Status	DTC Description
AFLS	B2877-01	stored	Right Headlamp Swiveling Position Sensor-General Electrical Failure
ELSD	U0100-00	stored	Lost Communication With ECM/PCM-
DDM	B210C-17	stored	Battery Voltage Input-Circuit Voltage Above Threshold
PLGM	B2199-17	stored	Battery Voltage-Circuit Voltage Above Threshold
PDM	B210C-17	stored	Battery Voltage Input-Circuit Voltage Above Threshold

Snapshot Data Summary Information

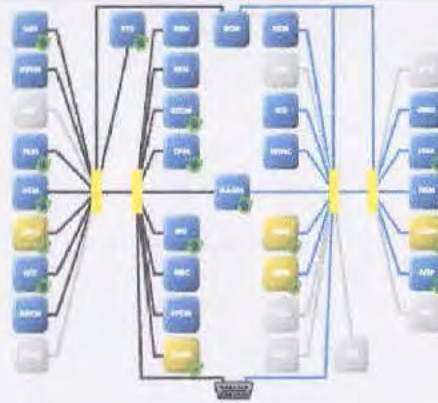
Vehicle View

Roll over an ECU to see Full name. Click on an ECU for complete details.



2015 WK 6.4L
VIN: 1C4RJFDJ4FC
Battery: 12.331 volts

- Legend
- Active ECU
 - Non-responsive ECU
 - DTCs Present
 - ECU Not Built
 - Scanning ECU
 - New Flash Available
 - CAN-C
 - CAN-IHS



All DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame View Event Data Clear Stored DTCs

	ECU	Code	Status	Description
	AFLS	B2877-01	stored	Right Headlamp Swiveling Position Sensor-General Electrical Failure

Login Offline

Disconnect Warnings: 0 Errors: 0



Vehicle View

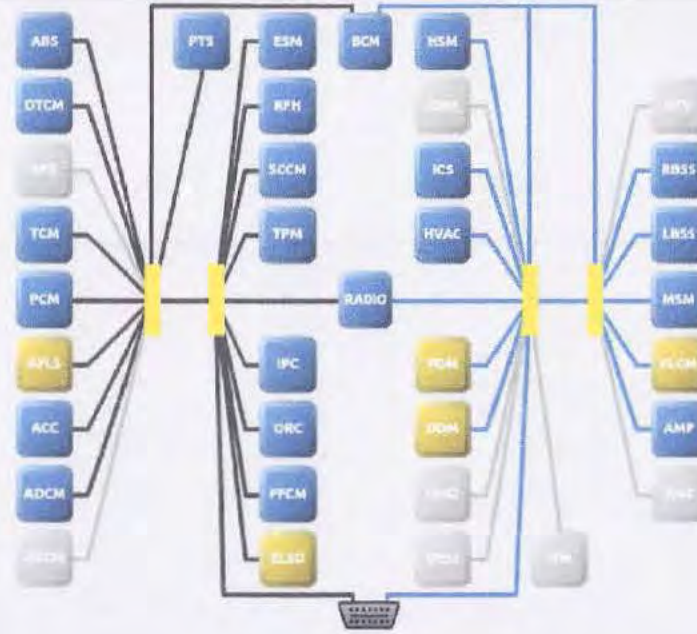
Roll over an ECU to see full name. Click on an ECU for complete details.

Search Service Information



2015 WK 6.4L
VIN: 1C4RJFDJ4FC
Battery: 12.331 volts

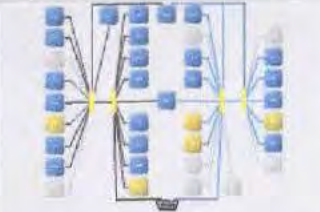
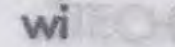
- Legend
- Active ECU
 - Non-responsive ECU
 - DTCs Present
 - ECU Not Built
 - Scanning ECU
 - New Flash Available
 - CAN-C
 - CAN-IHS





AFLS View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Name:
Adaptive Front Lighting System

Flash Part Number:
68111000JJ

Bus Type:
CAN C

Hardware Version:
0C.40.0A

Software Version:
#: 13.12.04

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

	ECU	Code	Status	Description
	AFLS	B2877-01	stored	Right Headlamp Swiveling Position Sensor-General Electrical Failure



ELSD View

Click on tabs to access various ECU operations and information for the selected ECU.

Search Service Information



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table

All Active Stored Pending

	ECU	Code	Status	Description
	ELSD	U0100-00	stored	Lost Communication With ECM/PCM-

Overview

Name: Electronic Limited Slip Differential
Flash Part Number: 05150734AC
Bus Type: CAN C
Hardware Version: 10.2.00
Software Version: #0: 13.21.00
Spare Part Number: N/A
ISO Code:
Software Number: N/A
Hardware Number: N/A

Login Off-line

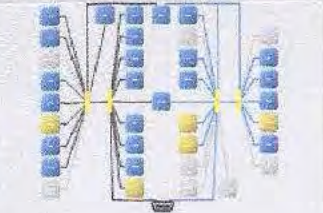
Disconnect | Warnings: 0 Errors: 0

Utilities Reports Monitors Preferences About Help

Search Service Information:

ESM View

Click on tabs to access various ECU operations and information for the selected ECU.



Flash Data **DTCs** Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			

Overview

Name: Electronic Shifter
Flash Part Number: 68166105AE
Bus Type: CAN C
Hardware Version: 11.23.00
Software Version: #1: 13.08.00 #0: 13.08.00
Spare Part Number: N/A
ISO Code:
Software Number: N/A
Hardware Number: N/A

Login Offline Warnings: 0 Errors: 0



ESM View

Click on tabs to access various ECU operations and information for the selected ECU.

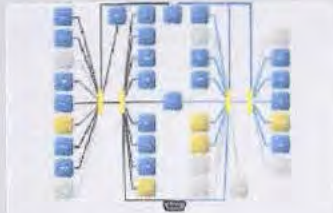


- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

- Overview
- Configuration**

Name	Value
ECU Serial Number	TU1209501419
HW - year	11
HW - week	23
HW - patch level	00
ECU Part Number	68166105AE
Hardware Part Number	68166105AA
Model Year	2015
Vehicle Line	WK
Body Style	Station Wagon
Country Code	USA
SW - year	13



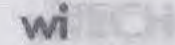
Overview

Name:
Electronic Shifter
Flash Part Number:
68166105AE
Bus Type:
CAN C
Hardware Version:
11.23.00
Software Version:
#: 13.08.00 ,#0: 13.08.00
Spare Part Number:
N/A
ISO Code:

Software Number:
N/A
Hardware Number:
N/A

 **ESM View**

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

- Overview
- Configuration**

Name	Value
ECU Part Number	68166105AE
Hardware Part Number	68166105AA
Model Year	2015
Vehicle Line	WK
Body Style	Station Wagon
Country Code	USA
SW - year	13
SW - week	8
SW - patch level	0
ECU File Name	ESM-ESM_PN-42
ECU Database Id	7205

Overview

Name:
Electronic Shifter
Flash Part Number:
68166105AE
Bus Type:
CAN C
Hardware Version:
11.23.00
Software Version:
#1: 13.08.00 #0: 13.08.00
Spare Part Number:
N/A
ISO Code:

Software Number:
N/A
Hardware Number:
N/A

Utilities Reports Monitors Preferences About Help

Service Information Search

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

Flash Data **DTCs** Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			

Overview

Name: Occupant Restraint
Flash Part Number: 68222B77AA
Bus Type: CAN C
Hardware Version: 12.43.0
Software Version: #2: 00.00.00 ,#1: 13.15.00 ,#0: 13.11
Spare Part Number: N/A
ISO Code:
Software Number: N/A
Hardware Number:

Login Offline Disconnect Warnings: 0 Errors: 0

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



Flash Data DTCs Actuators System Tests Misc Functions **ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Configuration

Name	Value	Units
Passenger Airbag (PAB) Frontal Squib(s)	Configured	
Passenger Inflator Knee Bag (PIKB) Squib(s)	Not Configured	
Driver Airbag (DAB) Frontal Squib(s)	Configured	
Driver Inflator Knee Bag (DIKB) Squib(s)	Configured	
1st Row Passenger Side Seat Mounted Airbag Squib(s)	Not Configured	
1st Row Right Side Seat Mounted Airbag Squib(s)	Configured	
1st Row Right Side Window Curtain Airbag Squib(s)	Configured	
2nd Row Right Side Seat Mounted Airbag Squib(s)	Not Configured	
1st Row Passenger Side Pelvis Airbag squib(s)	Not Configured	
1st Row Left Side Seat Mounted Airbag Squib(s)	Configured	
1st Row Left Side Window Curtain Airbag Squib(s)	Configured	

Overview

Name:
Occupant Restraint
Flash Part Number:
68222877AA
Bus Type:
CAN C
Hardware Version:
12.43.0
Software Version:
#2: 00.00.00 #1: 13.15.00 #0: 13.11
Spare Part Number:
N/A
ISO Code:

Software Number:
N/A
Hardware Number:

Login **Off-line**

Disconnect

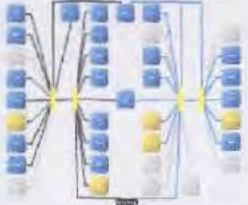
Warnings: 0 Errors: 0

Utilities Reports Monitors Preferences About Help

Service Information Search

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



Flash Data DTCs Actuators System Tests Misc Functions **ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Configuration

Name	Value	Units
2nd Row Left Side Seat Mounted Airbag Squib(s)	Not Configured	
1st Row Driver Side Pelvis Airbag squib(s)	Not Configured	
1st Row Driver Side Seat Mounted Bag(s)	Not Configured	
1st Row Driver Seatbelt Buckle Pretensioner (SBP)	Not Configured	
1st Row Driver Seatbelt Anchor Pretensioner (SAP)	Not Configured	
1st Row Driver Seatbelt Retractor Pretensioner (SRP)	Configured	
1st Row Passenger Seatbelt Buckle Pretensioner (SBP)	Not Configured	
1st Row Passenger Seatbelt Anchor Pretensioner (SAP)	Not Configured	
1st Row Passenger Seatbelt Retractor Pretensioner (SRP)	Configured	
2nd Row Left Seatbelt Retractor Pretensioner (SRP)	Not Configured	
2nd Row Right Seatbelt Retractor Pretensioner (SRP)	Not Configured	

Overview

Name: Occupant Restraint
Flash Part Number: 68222877AA
Bus Type: CAN C
Hardware Version: 12.43.0
Software Version: #2: 00.00.00 #1: 13.15.00 #0: 13.11
Spare Part Number: N/A
ISO Code:
Software Number: N/A
Hardware Number:

Login Offline Disconnect Warnings: 0 Errors: 0

Utilities Reports Monitors Preferences About Help

Search Service Information

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

Flash Data DTCs Actuators System Tests Misc Functions **ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Configuration

Name	Value	Units
3rd Row Left Seatbelt Retractor Pretensioner (SRP)	Not Configured	
3rd Row Right Seatbelt Retractor Pretensioner (SRP)	Not Configured	
Driver Digressive Load Limiter (DLL)	Not Configured	
Passenger Digressive Load Limiter (DLL)	Not Configured	
Driver Crash Active Headrest	Configured	
Passenger Crash Active Headrest	Configured	
Pedestrian Protection Actuator(s)	Not Configured	
Pyrofuse Squib	Not Configured	
Pyro fuse-Hybrid Squib	Not Configured	
Left Side Satellite Sensor #1	Configured	
Left Side Satellite Sensor #2	Configured	

Overview

Name: Occupant Restraint
Flash Part Number: 68222877AA
Bus Type: CAN C
Hardware Version: 12.43.0
Software Version: #2: 00.00.00 ,#1: 13.15.00 ,#0: 13.11
Spare Part Number: N/A
ISO Code:
Software Number: N/A
Hardware Number:

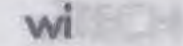
Login **Offline** Disconnect Warnings: 0 Errors: 0



ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

Search

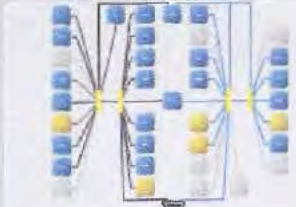


- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

- Overview
- Configuration**

Name	Value	Units
Left Side Satellite Sensor #3	Not Configured	
Left Side Satellite Sensor #4	Configured	
Right Side Satellite Sensor #1	Configured	
Right Side Satellite Sensor #2	Configured	
Right Side Satellite Sensor #3	Not Configured	
Right Side Satellite Sensor #4	Configured	
Left Up-Front Satellite Sensor	Configured	
Right Up-Front Satellite Sensor	Configured	
Pedestrian Protection Satellite Sensor(s)	Not Configured	
Driver Seat Belt Buckle Status Signal	Not Configured	
Battery Voltage Signal	Configured	



Overview

Name:
Occupant Restraint

Flash Part Number:
68222877AA

Bus Type:
CAN C

Hardware Version:
12.43.0

Software Version:
#2: 00.00.00 , #1: 13.15.00 , #0: 13.11

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:

Login Offline

Disconnect

Warnings: 0 Errors: 0

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

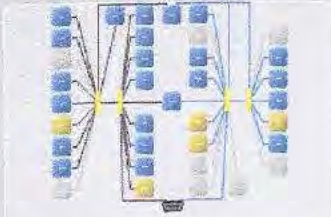


- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

- Overview
- Configuration**

Name	Value	Units
Vehicle Configuration-1: Status Signal	Configured	
Vehicle Configuration-1: Model Year Signal	Configured	
Vehicle Configuration-1: Vehicle Line Signal	Configured	
Vehicle Configuration-1: Country Code Signal	Configured	
Vehicle Configuration-1: Body Style Signal	Configured	
Vehicle Configuration-1: RHD/ LHD signal	Not Configured	
1st Row Driver Seatbelt Buckle Switch (SBS)	Configured	
1st Row Passenger Seatbelt Buckle Switch (SBS)	Configured	
2nd Row Left Seatbelt Buckle Switch (SBS)	Not Configured	
2nd Row Center Seatbelt Buckle Switch (SBS)	Not Configured	
2nd Row Right Seatbelt Buckle Switch (SBS)	Not Configured	



Overview

Name:
Occupant Restraint

Flash Part Number:
68222877AA

Bus Type:
CAN C

Hardware Version:
12.43.0

Software Version:
#2: 00.00.00 #1: 13.15.00 #0: 13.11

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

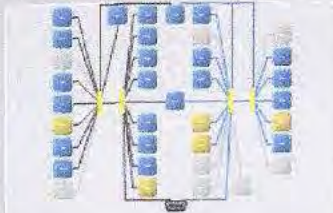


- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

- Overview
- Configuration**

Name	Value	Units
Passenger Seat Track Position Sensor (STPS)	Not Configured	
Driver Seat Track Position Sensor (STPS)	Not Configured	
Passenger Airbag Disable (PAD) Switch	Not Configured	
Passenger Occupant Detection Sensor (ODS)	Configured	
Left Hood Switch	Not Configured	
Right Hood Switch	Not Configured	
SRS Indicator Lamp Request	Not Configured	
Passenger Airbag Disable Lamp/Indicator Request	Not Configured	
Passenger Occupant Detection Sensor Status	Configured	
Driver Seat Belt Status	Configured	
Passengers Seat Belt Status	Configured	



Overview

Name: Occupant Restraint
Flash Part Number: 68222877AA
Bus Type: CAN C
Hardware Version: 12.43.0
Software Version: #2: 00.00.00 #1: 13.15.00 #0: 13.11
Spare Part Number: N/A
ISO Code:
Software Number: N/A
Hardware Number:

Utilities Reports Monitors Preferences About Help

Service Information Search

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

Flash Data DTCs Actuators System Tests Misc Functions **ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Configuration

Name	Value	Units
Driver Seat Track Position Sensor (STPS)	Not Configured	
Passenger Airbag Disable (PAD) Switch	Not Configured	
Passenger Occupant Detection Sensor (ODS)	Configured	
Left Hood Switch	Not Configured	
Right Hood Switch	Not Configured	
SRS Indicator Lamp Request	Not Configured	
Passenger Airbag Disable Lamp/Indicator Request	Not Configured	
Passenger Occupant Detection Sensor Status	Configured	
Driver Seat Belt Status	Configured	
Passengers Seat Belt Status	Configured	
PAB Status	Not Configured	

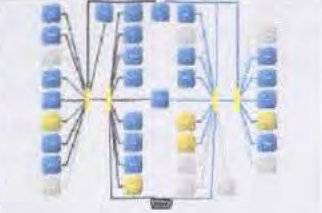
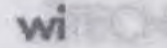
Overview

Name:
Occupant Restraint
Flash Part Number:
6B222877AA
Bus Type:
CAN C
Hardware Version:
12.43.0
Software Version:
#2: 00.00.00 ,#1: 13.15.00 ,#0: 13.11
Spare Part Number:
N/A
ISO Code:
Software Number:
N/A
Hardware Number:

Login **OFFLINE** Disconnect Warnings: 0 Errors: 0

PCM View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Name:
Powertrain Control Module

Flash Part Number:
05036071AD

Bus Type:
CAN C

Hardware Version:
1247

Software Version:
04.07.00

Spare Part Number:
N/A

ISD Code:

Software Number:
N/A

Hardware Number:
N/A

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

all Active Stored Pending

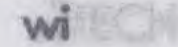
View Freeze Frame View Event Data Clear Stored DTCs

ECU	Code	Status	Description
There are no DTCs present			



SCCM View

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

	ECU	Code	Status	Description
There are no DTCs present				

▲ A



Overview

Name:
Steering Column Control Module

Flash Part Number:
68170720AD

Bus Type:
CAN C

Hardware Version:
0C.22.00

Software Version:
#0: 14.08.00

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A

Login Offline

Disconnect

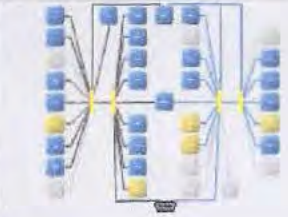
Warnings: 0 Errors: 0



SCCM View

Click on tabs to access various ECU operations and information for the selected ECU.

Search
Service information



[Flash](#) [Data](#) [DTCs](#) [Actuators](#) [System Tests](#) [Misc Functions](#) **ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

[Overview](#) [Configuration](#)

Name	Value
ECU Software Mode	Running in Application
Gateway	False
Active Diagnostic Variant	40
Active Diagnostic Version	5
Active Diagnostic Session	Default
ECU Part Number	68170720AD
VIN Original	1C4RJFDJ4FC [REDACTED]
VIN Current	1C4RJFDJ4FC [REDACTED]
ECU File Name	SCCM-SCCM_PN-40
ECU Database Id	9296

▲ A



Overview

Name:
Steering Column Control Module

Flash Part Number:
68170720AD

Bus Type:
CAN C

Hardware Version:
0C.22.00

Software Version:
#0: 14.08.00

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A



Login

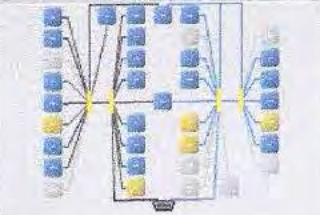
OFFLINE

Disconnect

Warnings: 0 Errors: 0

TCM View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Name:
Transmission Control Module

Flash Part Number:
05035407AF

Bus Type:
CAN C

Hardware Version:
10.3.1F

Software Version:
#1: 15.03.00 ,#0: 15.03.00

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame View Event Data Clear Stored DTCs

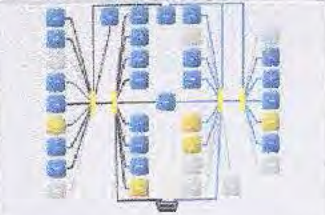
ECU	Code	Status	Description
There are no DTCs present			

A A



TCM View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Name: Transmission Control Module
Flash Part Number: 05035407AF
Bus Type: CAN C
Hardware Version: 10.3.1F
Software Version: #1: 15.03.00 #0: 15.03.00
Spare Part Number: N/A
ISO Code:
Software Number: N/A
Hardware Number: N/A

- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Configuration

Name	Value	Units
Autostick/ERS On/Off Switch Equipped	False	
Paddle-Shift Switches Equipped	True	
Shifter with Sport Mode Position Equipped	True	
Shifter with Low Mode Position Equipped	False	
Sport Mode Switch or Virtual Switch (Non-Terrain) Equipped	False	
Overdrive Off or Tow Haul Mode Switch or Virtual Switch (Non-Terrain) E	False	
ECO/Optimizer Switch Equipped	True	
ERS/Autostick/Tip Non-paddle on Steering Wheel equipped	False	
ERS/Autostick/Tip Non-paddle on Shifter in D position equipped	False	
ERS/Autostick/Tip Non-paddle on Shifter in A or M position equipped	False	
FWD Equipped	False	

TCM View

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

- Overview
- Configuration

Name	Value	Units
ERS/Autostick/Tip Non-paddle on Steering Wheel equipped	False	
ERS/Autostick/Tip Non-paddle on Shifter in D position equipped	False	
ERS/Autostick/Tip Non-paddle on Shifter in A or M position equipped	False	
FWD Equipped	False	
RWD Equipped	False	
AWD Equipped	False	
4WD with switchable Lo Range equipped	False	
Engine Start/Stop equipped	False	
Polystable E-shift (Cableless without return-to-center) equipped	False	
Long Learn Enabled	True	
Short Learn Enabled	False	

Overview

Name:
Transmission Control Module

Flash Part Number:
05035407AF

Bus Type:
CAN C

Hardware Version:
10.3.1F

Software Version:
#1: 15.03.00 #0: 15.03.00

Spare Part Number:
N/A

ISO Code:

Software Number:
N/A

Hardware Number:
N/A

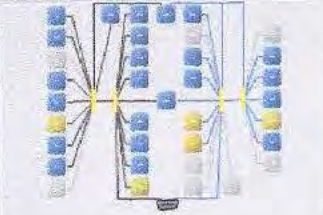
Login Offline

Disconnect

Warnings: 0 Errors: 0

TCM View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

Name: Transmission Control Module

Flash Part Number: 05035407AF

Bus Type: CAN C

Hardware Version: 10.3.1F

Software Version: #1: 15.03.00 ,#0: 15.03.00

Spare Part Number: N/A

ISO Code:

Software Number: N/A

Hardware Number: N/A

- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Configuration

Name	Value
Active Diagnostic Variant	40
Active Diagnostic Version	13
Hardware Part Number	68189077AB
ECU Part Number	05035407AF
HW - year	10
HW - week	3
HW - patch level	1F
VIN Original	1C4RJFDJ4FC1 [REDACTED]
VIN Current	1C4RJFDJ4FC1 [REDACTED]
ECU File Name	TCM-TCM-40
ECU Database Id	8221

A A



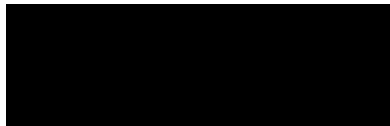
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





FIAT CHRYSLER AUTOMOBILES

April 8, 2016

[REDACTED]
Tallahassee, FL [REDACTED]

Cair: [REDACTED]

VIN: 1C4RJFBG2EC [REDACTED]

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Jeep Grand Cherokee.

Mr. [REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. Susalla

J. Susalla
Special Investigations
586-274-8171

JSS/sk