

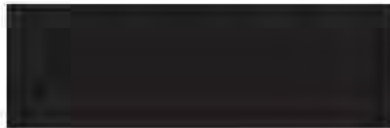
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





FIAT CHRYSLER AUTOMOBILES

March 18, 2016

[REDACTED]  
Lubbock, TX [REDACTED]

CAIR: [REDACTED]  
VIN: 2C3CCAAG5E[REDACTED]

Dear Ms. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Chrysler 300.

Ms. [REDACTED], naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

*Tony Morris*

Tony Morris  
Special Investigations  
586-274-8164

TM/sk









































AIRBAG



































Press Brake and Push Button to Shift into Gear

P



0.000



P  
R  
N  
D/L













07888mi 91  
Vehicle Speed

0

0-100 MPH

0-160 KPH



# Vehicle VIN

Vehicle Identification Number (VIN) is a unique code that identifies a vehicle's manufacturer, model, and year.

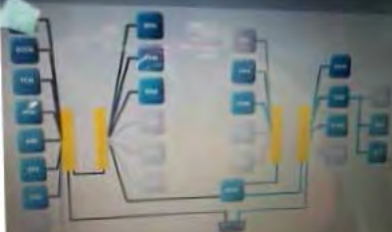
4 LK 3 M

E 2C30CAAG1

Very 88 12.30 volts

- 1. 12V battery
- 2. 12V battery
- 3. 12V battery
- 4. 12V battery
- 5. 12V battery
- 6. 12V battery
- 7. 12V battery
- 8. 12V battery
- 9. 12V battery
- 10. 12V battery





Overview

Name:

Maximum Speed:

Part Number:

Part Number:

Part Type:

CANC

Hardware Version:

08.08.00

Software Version:

00.11.11.00, 02.11.05.11, 11.00.00

Spare Part Number:

not available

Part Code:

Software Number:

not available

Hardware Number:

not available

Original VIN:

not available

There are no DT Cs present



There are no DDC positions

**Overview**

**Model**

Part Load Status  
Peak Part Number  
Serial Number  
Box Type

**Call C**

Hardware Version:  
00.04.00

**Software Version**

00.12.00.10

**Space Port Number**

Not Available

**IP Address**

**Software Number**

Not Available

**Hardware Method**

Not Available

**Original VM**

Not Available

**Current VM**

Not Available

















































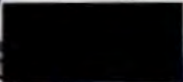






03-16

CAIR





ALBERT

ALBERT





































047 04501 49085101-60211

There are no OTC products

Unit Name

Name

Powertrain Control Module

Main Part Number:

62741354E

Sub Type:

CAN C

Hardware Version:

12.87

Software Version:

07.04.01

Spare Part Number:

Not Available

ISF Code:

Software Number:

Not Available

Hardware Number:

Not Available

Original VIN

XXXXXX

4 A

There are no DCs present

Hardware Number:

Spare Part Number:

2400407040

Box Type:

CANC

Hardware Version:

08.17.00

Software Version:

00-13.04.00, 01-13.04.00

Spare Part Number:

Not Available

ISO Code:

Software Number:

Not Available

Hardware Number:

Not Available

Original VIN

XXXXXXXXXX

There are no 0's present















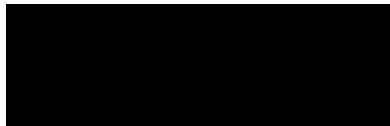
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





March 3, 2016

Cedar Ridge Custom Woodworking  
2295 North Opdyke Road, Suite B  
Auburn Hills, MI 48326-2470  
Attn.: Mr. [REDACTED]

Re:

File #: [REDACTED]  
VIN: 1C4RJFAG2FC [REDACTED]

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2015 JEEP GRAND CHEROKEE.

Mr. [REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

*Mr. Kon*

Mr. Kon  
Special Investigations  
586-274-8162

TK/sk



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY  
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RJFAG2FC7 [REDACTED]

TYPE:

MPV

MDH: 112612 1034

VEHICLE MADE IN U.S.A.

PAINT: PAU

TRIM: KLX9

20

Ignition or  
Accessory On

21591 mi

14



40°F



Oil Change  
Required

21591 mi



N  
RESERVE







Jeep













Diagnostic Procedures   Customer Preferences   **Vehicle Preparations**

Click row selection to view environmental data. Click on column heading to sort table.

Active | **Stored** | Pending

| ECU  | Code     | Status | Description               |
|------|----------|--------|---------------------------|
| PDM  | B1DD0-15 | active | Mirror Heater Control-Cir |
| PLGM | B1975-00 | stored | Power Liftgate Latch Cinc |
| PLGM | U0422-00 | stored | Implausible Data Received |

Knowledge base articles

Online

Taskbar icons: Chrome, Edge, Next button, Wi-Fi, PDF viewer, Next button

acer



Click on the buttons to view the desired information. Click on column heading to sort table.

Clear Stored DTCs

Environmental Data

Snapshot Data

Environmental Data for PLGM | U0422-00 Implausible Data Received From Body Control Module-

| Name                                    | Value      | Units |
|---|------------|-------|
| Test Failed This Operation Cycle        | False      |       |
| Pending DTC                             | False      |       |
| Confirmed DTC                           | True       |       |
| Test Not Completed Since Last Clear     | False      |       |
| Test Failed Since Last Clear            | True       |       |
| Test Not Completed This Operation Cycle | False      |       |
| Warning Indicator Requested             | False      |       |
| Occurrence flag                         | Occurrence |       |
| Original Odometer Value                 | 6691       | miles |
| Most Recent Odometer Value              | 6691       | miles |
| Frequency Counter                       | 1          |       |
| Operation Cycle Counter                 | 0          |       |

Disconnect

Update Available

Warnings: 0 Errors: 0

Desktop

12:25 PM

2/29/2016

acer

AUTO

MENU





P5285364240



201508081120





XXXX

10251017HE

3284A85861122

10251017HE









































P  
R  
N  
D/S



USDRP

H



P  
R  
N  
D/S



N

H

Vehicle  
Not in  
Park

P  
R  
N  
D  
S

80

100

120

140

21591 mi



P  
R  
N  
D/S



80

100

120

140

Brake  
and  
Button  
Shift  
Gear

591 mi

S D R P  
N

H





Vehicle  
Not in  
Park

21591 mi



H

E

9548

V6

















