EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup

[redacted]

CHRYSLER

December 30, 2015

[redacted]
Atkinson, NH 0[redacted]

RE: CAIR: [redacted]
VIN: 1C4RJFBG6EC[redacted]
Vehicle: 2014 Jeep Grand Cherokee

Dear Mrs. [redacted]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Jeep Grand Cherokee.

Mrs. [redacted]aturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
586-274-8169

LMM/sk


RYZEN


P
R
N
D/S

[illegible]	1199	psi
Wheel RPM Front Left	0.0	rpm
Wheel RPM Front Right	0.0	rpm
Wheel RPM Rear Left	0.0	rpm
Wheel RPM Rear Right	0.0	rpm
Transfer Case Status	Auto	
Oil Temperature	172	°F
Current Gear	Current gear: "N"	
Trans A/C Converter Clutch Slipping	False	


P
R
N
D
S


Brake intervention by assistance system active
False
Master cylinder pressure
Wheel RPM Front Left
T315
Wheel RPM Front Right
0.0
Wheel RPM Rear Left
0.0
Wheel RPM Rear Right
0.0
Transfer Case Status
Auto
Oil Temperature
Current Gear
Trans A/C Converter Clutch Slipping
False


MPH
P
R
N
D
S
I
H
C
E


P
R
N


LF


RF


RR


LR


Left Front


Left Front


eft Front


Right Front


Right Front


Right Front
3.185
ELECTRONIC
DIGITAL CALIPER

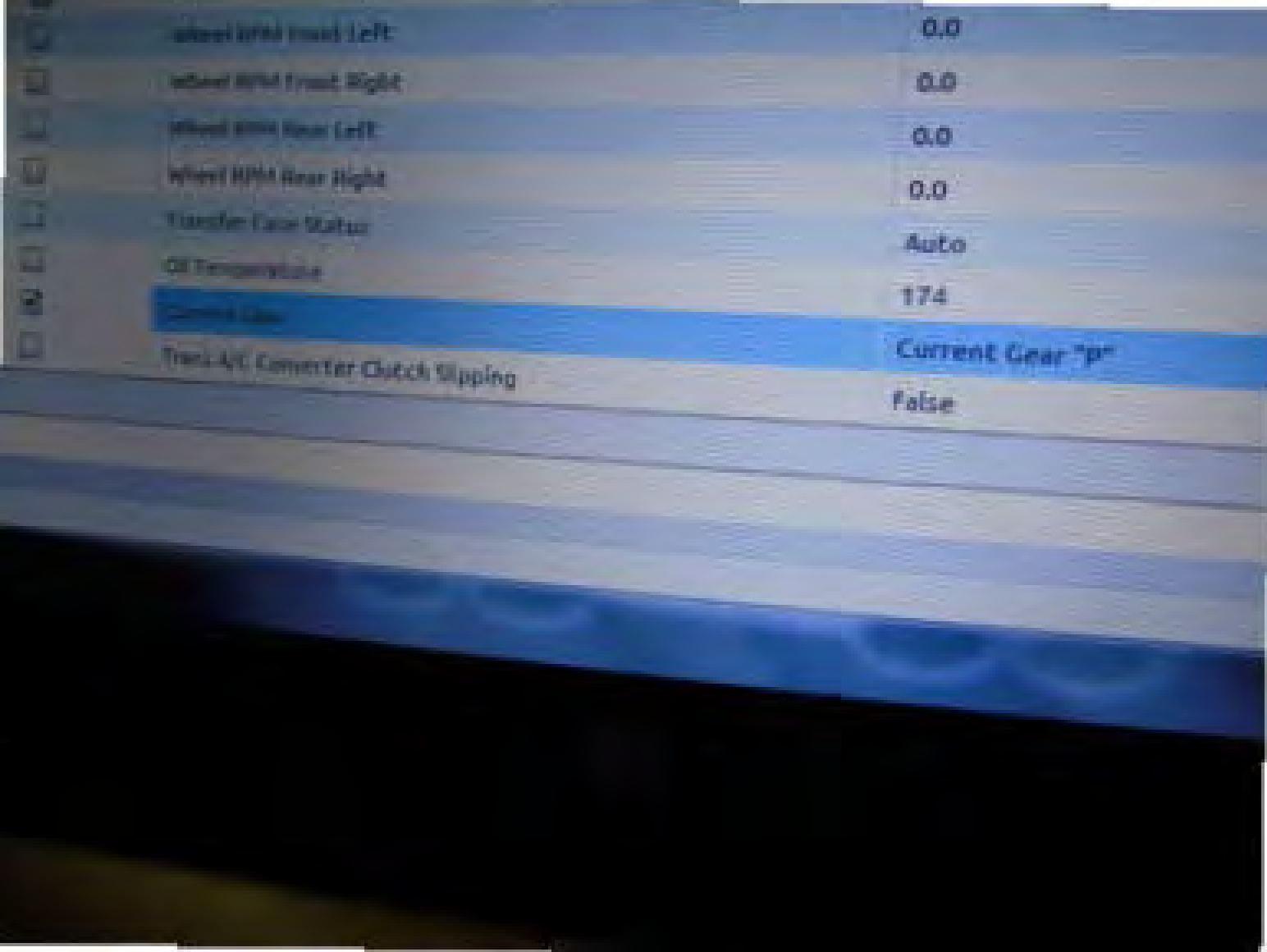

Left Rear


Left Rea


Left Rear


mm/inch
14.15
OFF
ON
ZERO


amazon


0.0
0.0
0.0
0.0
Auto
174
Current Gear "P"
False

P
R
N
D
S


P
R
N
D


Brake Pedal State
Pedal Pressed
Brake Intervention by ESP Active
False
Brake Intervention by assistance system active
False
Master cylinder pressure
Wheel RPM Front Left
0.0
Wheel RPM Front Right
0.0
Wheel RPM Rear Left
0.0
Wheel RPM Rear Right
0.0
Transfer Case Status
Auto
Current Gear
Torque A/C Converter Clutch Slipping
False


LF


RF


RR


LR


Left Front


Left Front


eft Front


Right Front


Right Front


Right Front
3.185
ELECTRONIC
DIGITAL CALIPER


Left Rear


Left Rea


Left Rear


mm/inch
14.15
OFF
ON
ZERO


P
R
N
D/S

[illegible]	1199	psi
Wheel RPM Front Left	0.0	rpm
Wheel RPM Front Right	0.0	rpm
Wheel RPM Rear Left	0.0	rpm
Wheel RPM Rear Right	0.0	rpm
Transfer Case Status	Auto	
Oil Temperature	172	°F
Current Gear	Current gear: "N"	
Trans A/C Converter Clutch Slipping	False	


P
R
N
D
S


Brake intervention by assistance system active
False
Master cylinder pressure
Wheel RPM Front Left
T315
Wheel RPM Front Right
0.0
Wheel RPM Rear Left
0.0
Wheel RPM Rear Right
0.0
Transfer Case Status
Auto
Oil Temperature
Current Gear
Trans A/C Converter Clutch Slipping
False


MPH
P
R
N
D
S
I
H
C
E


P
R
N

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup

CHRYSLER

December 3, 2015

[redacted]
Colp, IL [redacted]

RE: CAIR: [redacted]
VIN: 2C3CCAAG2CH[redacted]
Vehicle: 2012 Chrysler 300

Dear Mr[redacted]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2012 Chrysler 300.

Mr.[redacted]naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
586-274-8169

LMM/sk

MFD BY CHRYSLER GROUP LLC

GAWR: 02314 KG
05100 LB

GAWR: 01275 KG
FRONT: 02810 LB

DATE OF MFR: 12-11
GAWR: 01275 KG
REAR: 02810 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 2C3CCAAG2CH[redacted]

MDH: 120512 662AA PAINT: PW7

VEHICLE MADE IN CANADA

TYPE: PASSENGER CAR
TRIM: 05X9

4658843

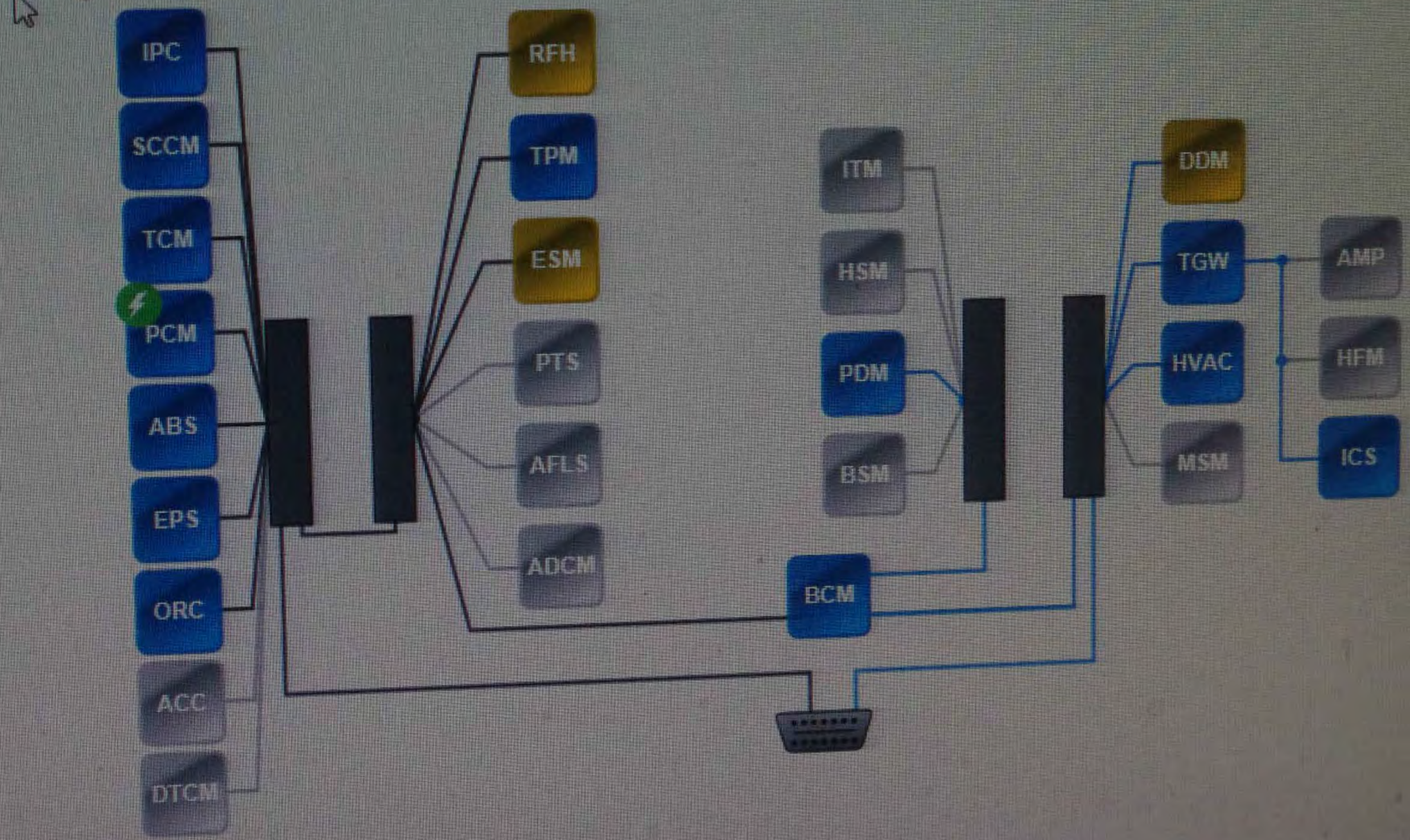

--
33710mi
56°
Press Brake
and
Push Button
to Start
START
STOP
P
R
N
40
20
6

2012 CHRYSLER 300 3.6L V6 V.V.T.

2C3CCAAG2CH[redacted]

Action Items

Topology | All DTCs | All Flashes | Recalls | RRTs



2012 CHRYSLER 300 3.6L V6 V.V.T.

2C3CCAAG2CH[redacted]

12.23 Volts

Action Items

Topology | All DTCs | All Flashes | Recalls | RRTs

Status: All DTCs | View Freeze Frame | View Event Data | Clear All DTCs

ECU	Code	Description	Status
DDM	B1672-15	Driver Courtesy Lamp Control-Circuit Short to Battery or Open	Active
ESM	U1175-00	Lost Ignition Status Message-	Stored
RFH	B1A10-00	RKE fob 1 Battery Low-	Active

List updates as DTCs are set or cleared.

Favorites Tools Help

2012 CHRYSLER 300 3.6L V6 V.V.T.

2C3CCAAG2CH[redacted]

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Preferences

ording Viewer

Display

ording

gnostics

PCM

Powertrain Control Module

Flash | DTCs | Data | Misc Functions | System Tests | Actuators | Details | Configuration

Current Part Number: *68138431AH*

ECU Status: *Out-Of-Date*

ECU	New Part Number	Calibration
PCM	68138431AI	2012 LX 3.6L 8 SPD AUTO FEDERAL RWD

2C3CCAAG2CH[redacted]

ction

n Items

List

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ports

BDII Monitors

hibit Monitors

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TCM

Transmission Control Module

Flash | DTCs | Data | Misc Functions | System Tests | Actuators | Details | Configuration

Current Part Number: *68046526AL*

ECU Status: *Up-to-Date*

ECU	New Part Number	Calibration
TCM	52108862AB	2012 2013 LD LX 3.6L 8 SPEED AUTO ONLY RWD HIGH OUTPUT
TCM	52108863AB	2012 2013 LD LX 3.6L 8 SPEED AUTO ONLY AWD HIGH OUTPUT
TCM	68046525AL	2012 2013 LD LX 3.6L 8 SPEED AUTO ONLY AWD
TCM	68046526AL	2012 2013 LD LX 3.6L 8 SPEED AUTO ONLY RWD

2012 CHRYSLER 300 3.6L V6 V.V.T.

2C3CCAAG2CH[redacted]

TCM

Transmission Control Module

Flash | DTCs | Data | Misc Functions | System Tests | Actuators | Details | Configur

There are no DTCs present for this ECU.

Diagnostics

e Preparations

ner Preferences

Recording Viewer

m Display

Recording

ts

2012 CHRYSLER 300 3.6L V6 V.V.T.

2C3CCAAG2CH[redacted]

BCM

Body Controller

Flash | DTCs | Data | Misc Functions | System Tests | Actuators | Details | Configuration

There are no DTCs present for this ECU.

ESM

Electronic Shifter

Flash | DTCs | Data | Misc Functions | System Tests | Actuators | Details | Configuration

Status: All DTCs | View Freeze Frame | View Event Data

ECU	Code	Description
ESM	U1175-00	Lost Ignition Status Message-

List updates as DTCs are set or cleared.

Name	Value	Unit
Confirmed DTC	True	
DTC	D1 75 00	
Frequency Counter	255	
Ignition Cycle Counter	2	
Ignition Status	Ignition Lock	
Most Recent Odometer Value	33713	miles
Occurrence flag	Occurrence	
Operating Voltage	12.8	Volts
Original Odometer Value	30174	miles
Pending DTC	False	
Sub-Faults Active	00 00	
Sub-Faults Saved	00 00	

Confirmed DTC	True	
DTC	D1 75 00	
Frequency Counter	255	
Ignition Cycle Counter	2	
Ignition Status	Ignition Lock	
Most Recent Odometer Value	33713	miles
Occurrence flag	Occurrence	
Operating Voltage	12.8	Volts
Original Odometer Value	30174	miles
Pending DTC	False	
Sub-Faults Active	00 00	
Sub-Faults Saved		

Most Recent Odometer Value	33713	miles
Occurrence flag	Occurrence	
Operating Voltage	12.8	Volts
Original Odometer Value	30174	miles
Pending DTC	False	
Sub-Faults Active	00 00	
Sub-Faults Saved	00 00	
Test Failed	False	
Test Failed Since Last Clear	True	
Test Failed This Operation Cycle	False	
Test Not Completed Since Last Clear	False	
Test Not Completed This Operation Cycle	False	
Warning Indicator Requested	False	


W
33710mi
56°
Vehicle Speed
0
mph
change to km/h
P
R
N
D
L
4
5
6
7
H
40
60
80
100
120
140
20
MPH


W
33710mi
56°
Vehicle Speed
0
mph
change to km/h
P
R
N
L
D
MPH


W
33710mi
56°
Press Brake and
Push Button to Shift
into Gear
P
R
N
D
L
4
5
6
7
H
20
40
60
80
100
120
140
MPH
km/h


W
33710mi
56°
Vehicle Speed
0
mph
change to km/h
P
R
N
D
L
MPH


OF HERRIN


CHRYSLER
300


CHRYSLER
300


SERVICE


PUSH
ON/OFF
300


300


PUSH
ON•OFF


3.6L
VVT


DE FREESE & NEE
SERIAL NO.
STUECKI 1050
MODEL NO.
3043585
01001

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup

CHRYSLER

December 16, 2015

[redacted]
Sugarloaf Key, FL 3[redacted]

Re:

File #: [redacted]
VIN: 1C4RJFAG1FC[redacted]

Dear Mrs. S[redacted]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2015 Jeep Grand Cherokee.

Mrs[redacted]naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Mr. Kon

Mr. Kon
Special Investigations
586-274-8162

TK/sk


Reports
Monitors
Preferences
About
Help
Vehicle View


MFD BY CHRYSLER GROUP LLC
DATE OF MFR(MO/YR): 7-14
GAWR:
2948 KG 6500 LB
GAWR FRONT:
1452 KG 3200 LB WITH
P245/70R17 TIRES
17X8.0 RIMS AT
230 KPA (33 PSI) COLD
GAWR REAR:
1679 KG 3700 LB WITH
P245/70R17 TIRES
17X8.0 RIMS AT
230 KPA (33 PSI) COLD
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SA
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE
VIN: 1C4R JFAG1 [redacted]
MPV
VEHICLE MADE IN U.S.A.


MPH
15831 mi


Jeep


Jeep


Jeep


Jeep


PUSH TO
RELEASE

⚠ WARNING

EVEN WITH ADVANCED AIRBAGS

- [illegible] CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.

05106114AA

⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTI

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÉCURITAIRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES SYSTÈMES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.

RNING

ADVANCED AIRBAGS

N BE KILLED OR SERIOUSLY INJURED BY

ET IS THE SAFEST PLACE FOR CHILDREN.
REAR FACING CHILD SEAT IN THE FRONT.
SEATBELTS AND CHILD RESTRAINTS.
R'S MANUAL FOR MORE INFORMATION ABOUT

05108114AA

⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
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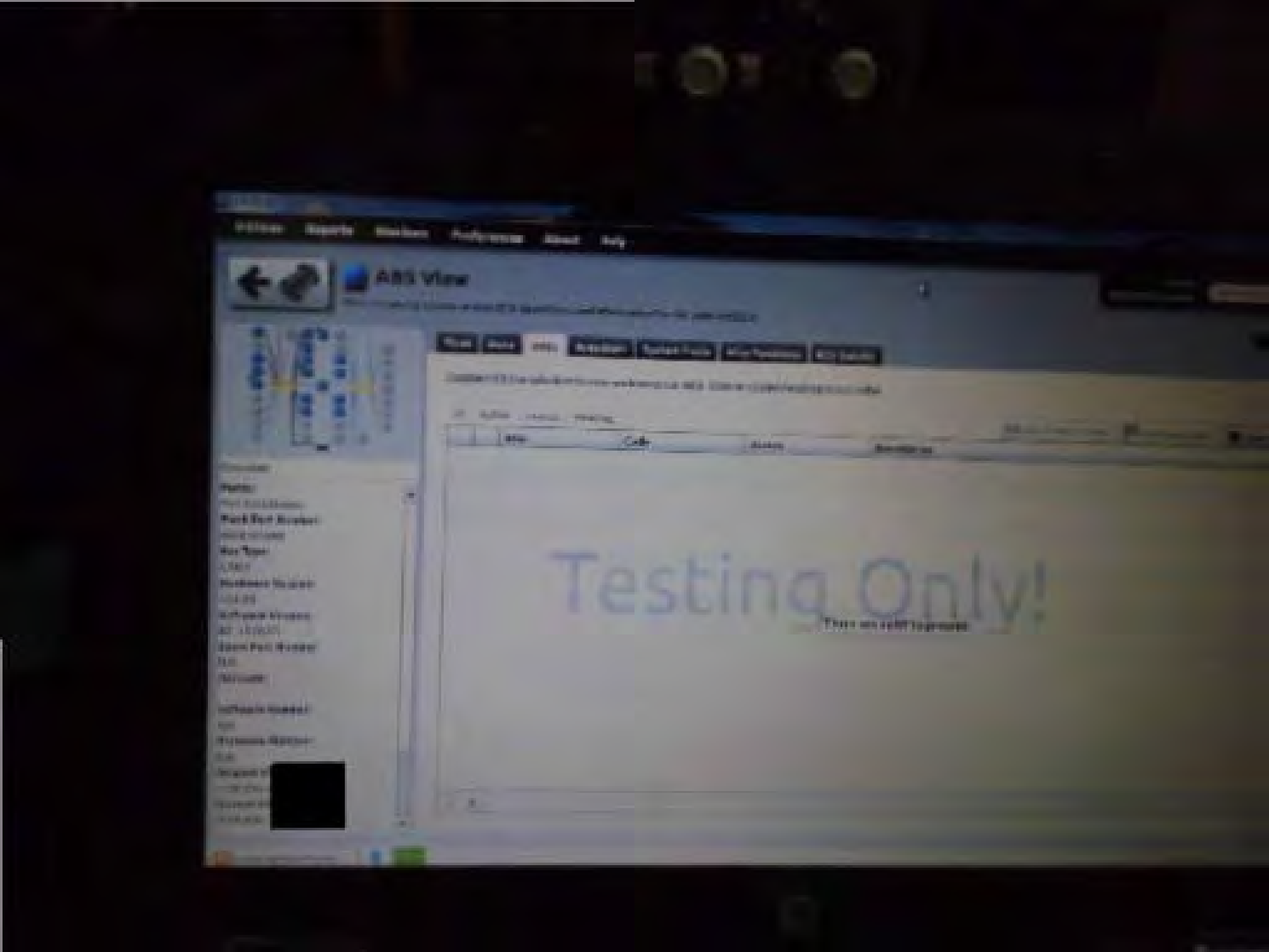
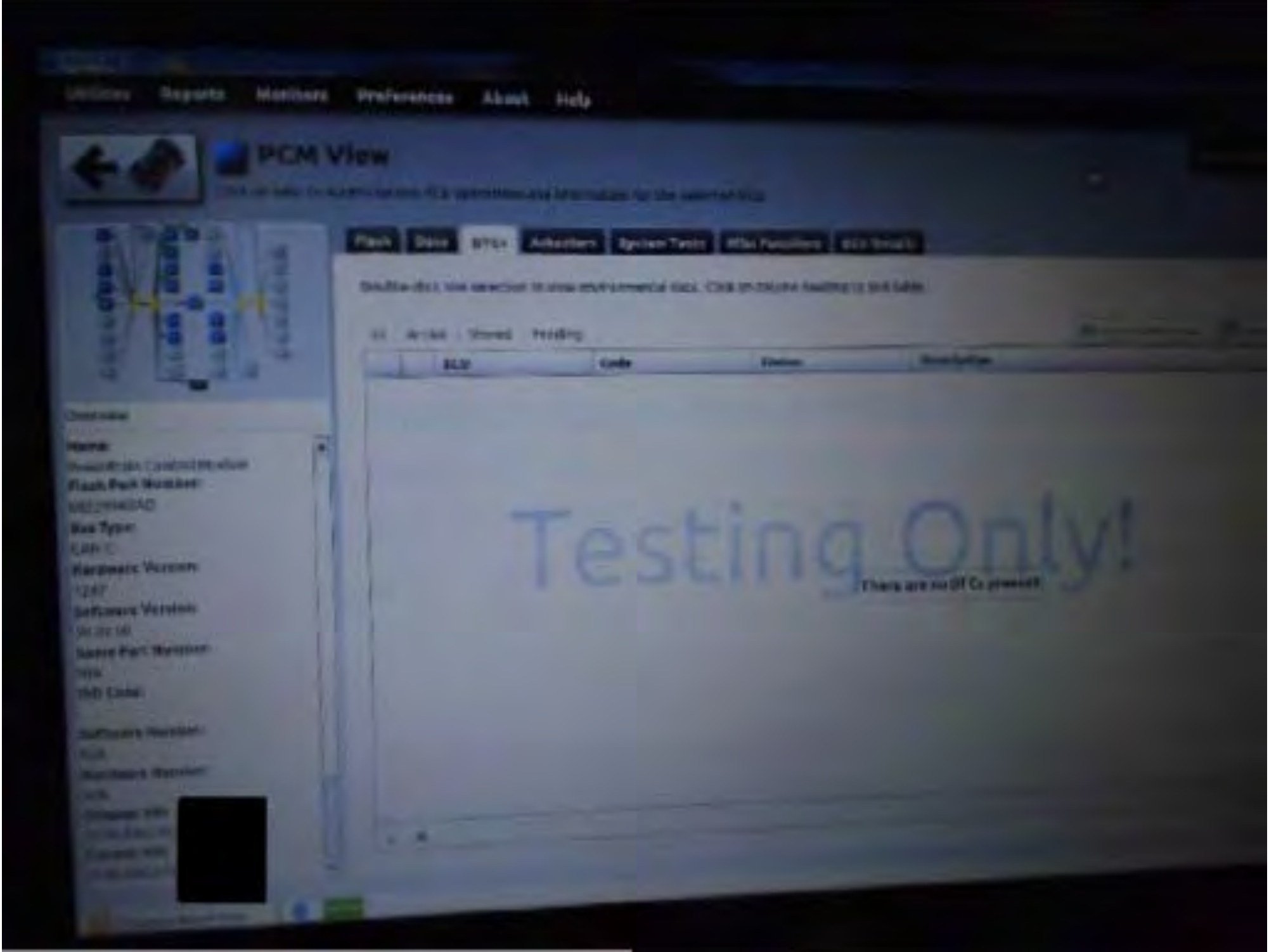
V6

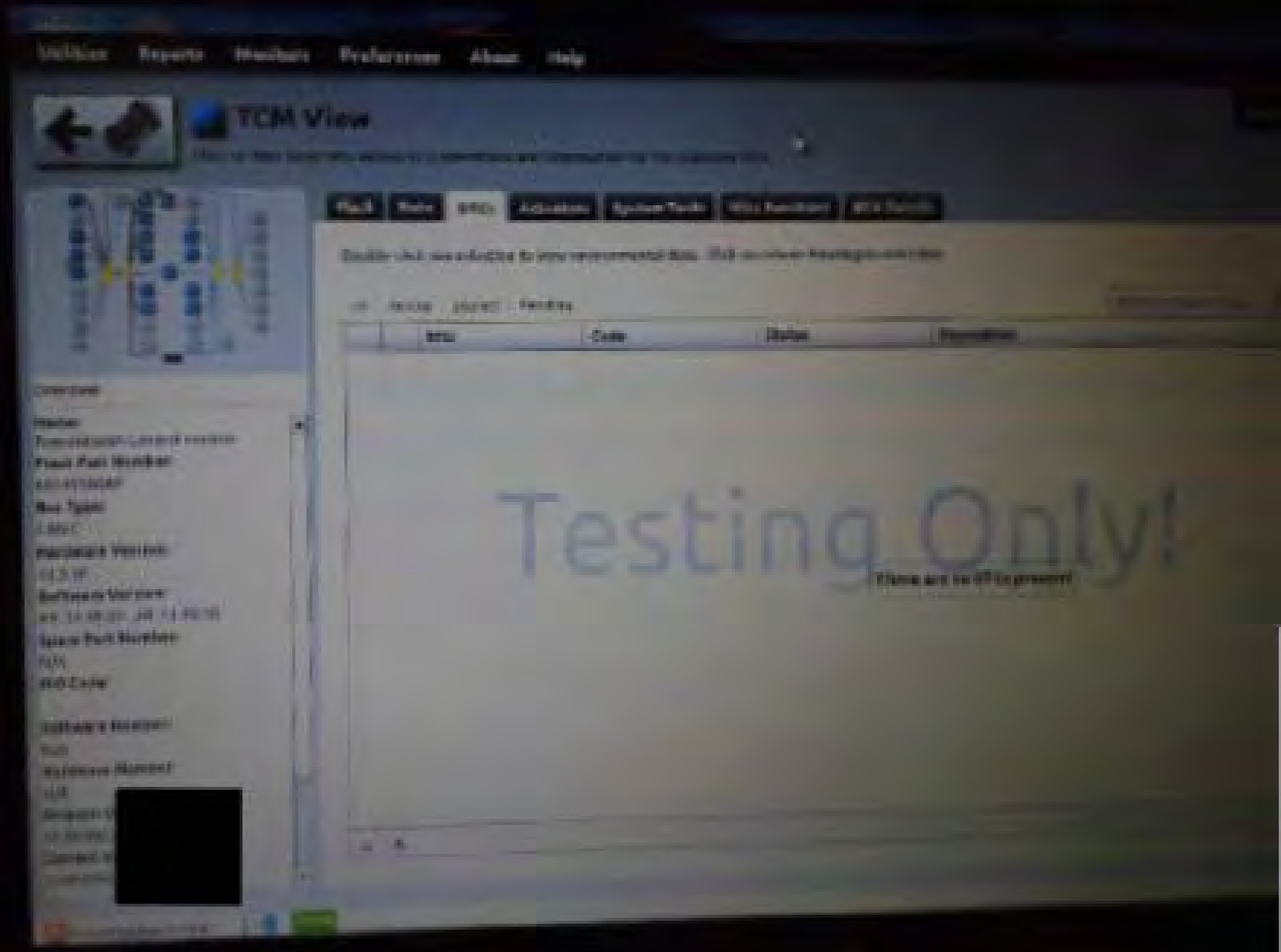

V6


VACUUM BRAKE


DATE : 16414
4137


ASS View
Testing Only!


Reports
Monitors
Preferences
About
Help
PCM View
Testing Only!


TCM View
Testing Only!