

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



CHRYSLER

October 30, 2015

[REDACTED]
Springville, NY [REDACTED]

RE: CAIR: [REDACTED]
VIN: 1C4RJFBG2EC [REDACTED]
Vehicle: 2014 Jeep Grand Cherokee

Dear Mrs. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Jeep Grand Cherokee.

Mrs. [REDACTED], naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
586-274-8169

LMM/sk

Phone 800.992.1507











Always use proper tie-up technique. Always use proper tie-up technique. Always use proper tie-up technique. Always use proper tie-up technique. Always use proper tie-up technique.

























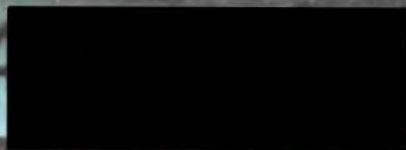
LB
TIRES
OLD
TIRES
LD

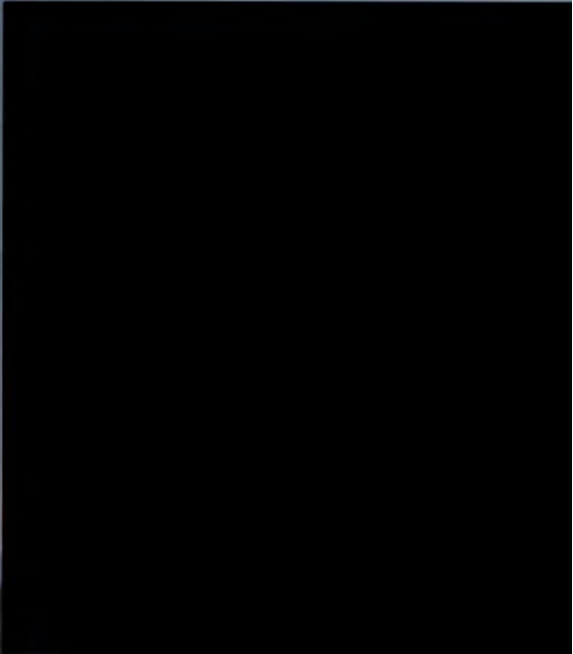


THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE

VIN: 1C4RJFBG2EC [REDACTED] TYPE: MPV
VEHICLE MADE IN U.S.A. PAINT: PW7 TR

1C4RJFBG2EC4





M
T
H

48°F

TERRAIN



P
R
N
D
S



12

140

9169 mi






SRS
AIRBAG

PUSH TO
RELEASE

SRS
AIRBAG



TD064








SP9
AIRBAG





5X4203







A close-up photograph of a metal tool, possibly a scraper or a specific type of wrench, held by a person's hand. The tool is dark, possibly black or dark grey, and has a rectangular hole in the upper portion. The number "6X4203" is stamped in white on the lower part of the tool. The background is out of focus, showing a light-colored surface with some faint lines.


6X4203











8X4209



















80.1

HUSKY



00.0°

On/Off

Reset



HUSKY









P

R

N

D/S



S
D
N
R
P

H

P
R
N
D/S



NE

H

P
R
N
D
S



P
R
N
D/S



NE

MPH

80

100

120

Press Brake
and
Push Button
to Shift
into Gear

N
D
S
R
P

H



P
R
N
D/S





P
R
N
D/S



P
R
N
S
D

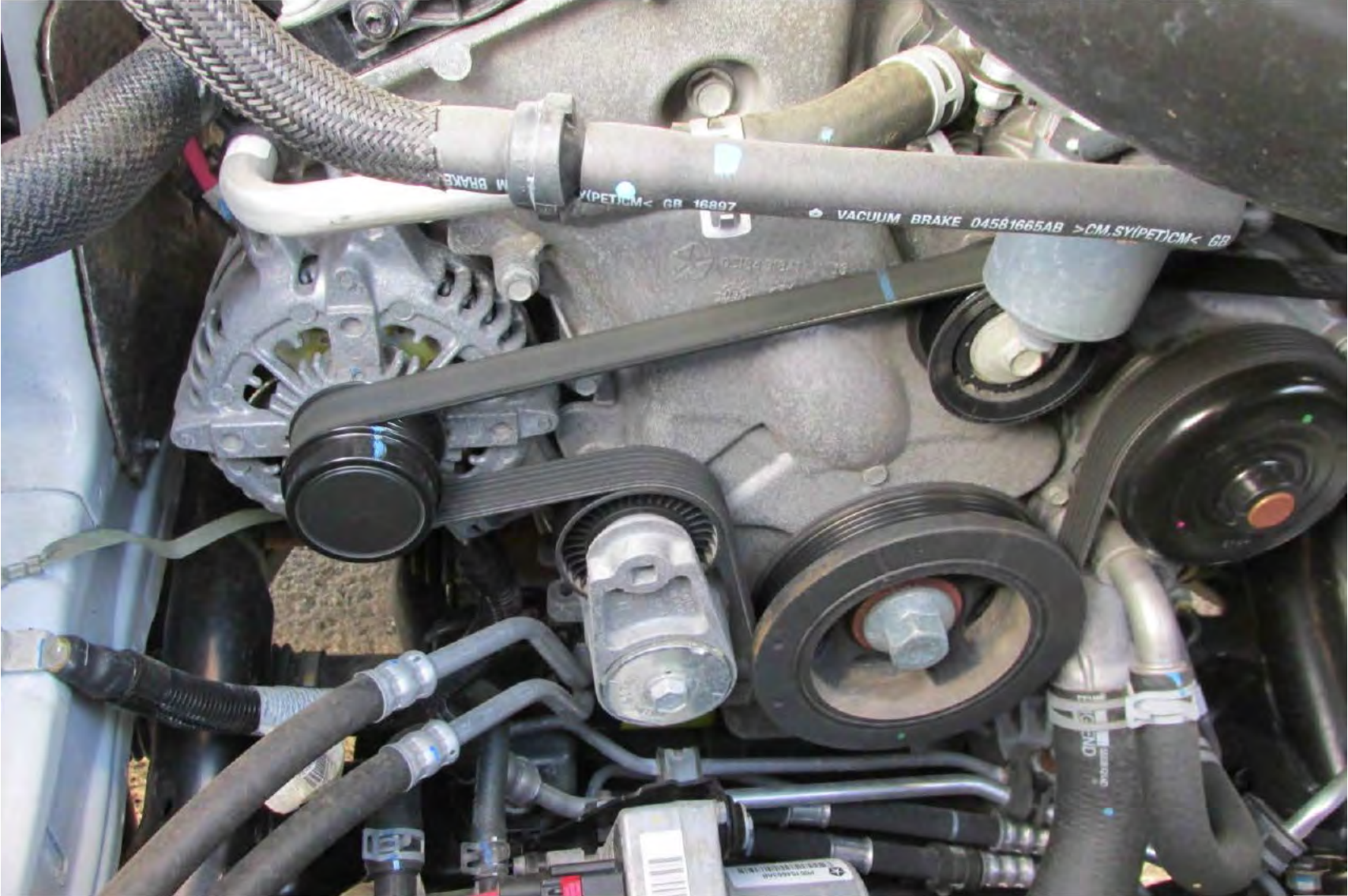


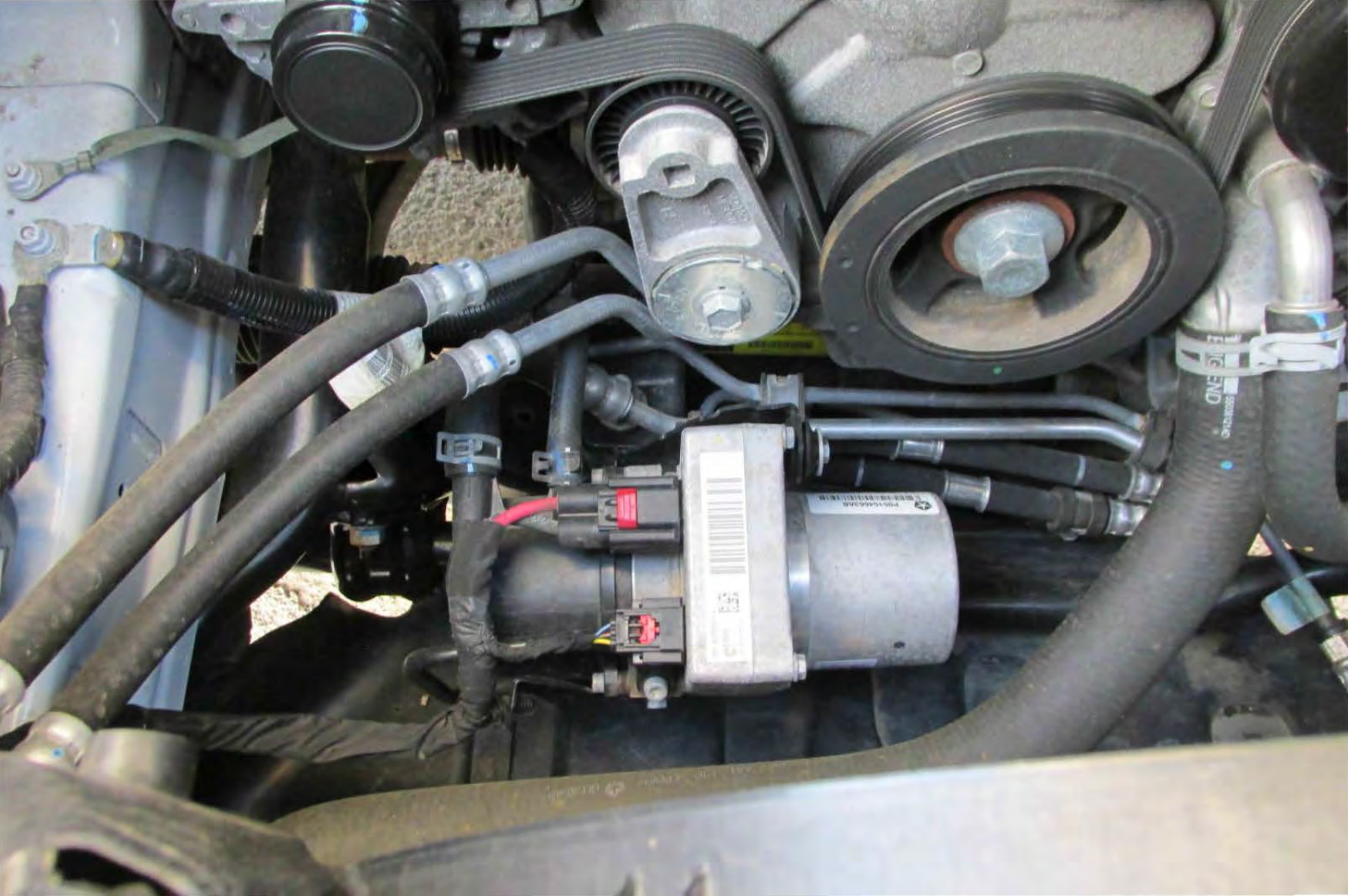


V6

OK 1260
12V 45Ah
100% DOD
100% DOD
100% DOD

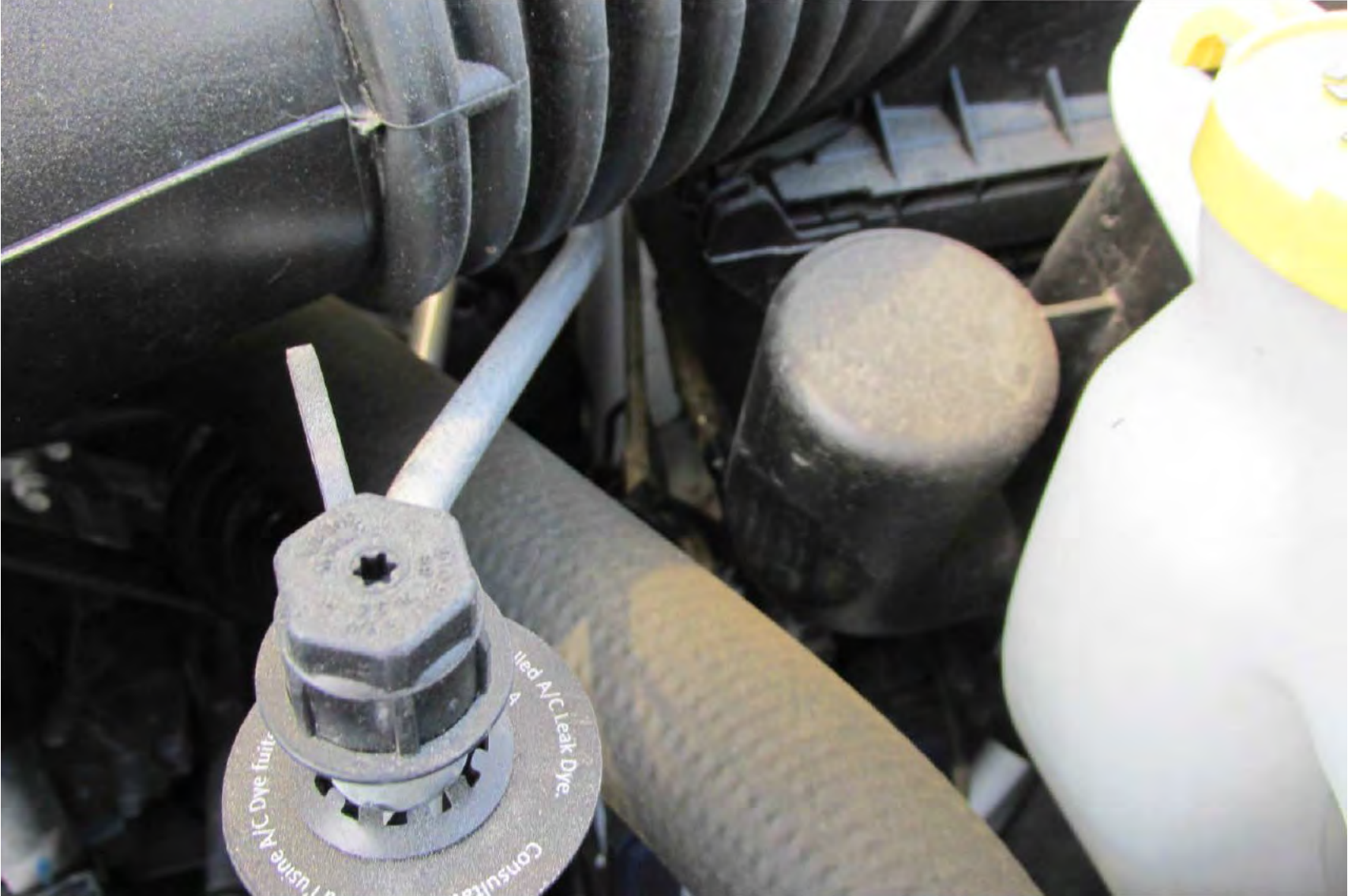
AUTHORIZED SOFTWARE UPDATE
MODULE P/N P89122883AL
MODULE VIN 1C4KJF862FC462843
7608640
03/25/14
20:24 E











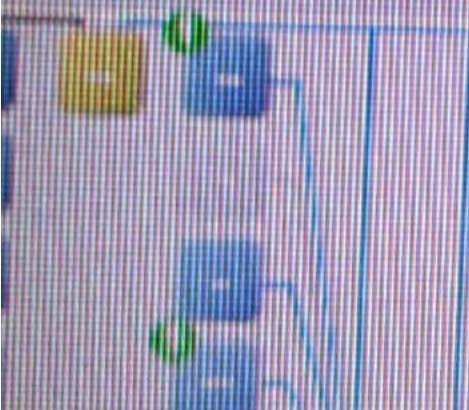






ORC View

Click on tabs to access various ECU operations



Flash

Data

Current ECU Flash

NO RESULTS TO DISPLAY

various ECU operations and information for the selected

sh

Data

DTCs

Actuators

System Tests

Current ECU Flash Number: 68222877AA

Battery:  12.105 volts

Double-click row selection or click on appropriate button to

View Part Number

Overview

Name:

Occupant Restraint

Flash Part Number:

68222877AA

Bus Type:

CAN C

Hardware Version:

12.43.0

Software Version:

#2: 00.00.00 ,#1: 13.15.00 ,#0: 13.11

Spare Part Number:

N/A


ISO Code:


is ECU operations and information for the selected ECU.

- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

click row selection to view environmental data. Click on column heading to sort table.

Active Stored Pending

 View Freeze Frame

 View Events

ECU	Code	Status	Description
BCM	B2303-11	stored	Wiper Park Switch Input-Circuit Short to Ground















SPRINGCREEK PHARMACY

Jeep



SPRINGCREEK PHARMACY

Jeep









EMERLING

Jeep
RAM

EMERLING





EMERLING

Jeep

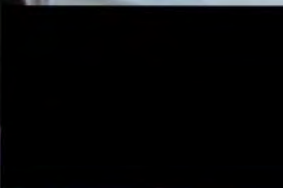
4x4
EMERLING

LIMITED



Jeep

LIMITED





SAFARI
Safari
Safari

⚠ WARNING

EVEN WITH ADVANCED AIRBAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.

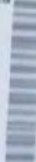
05108114AA



⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÛRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES SYSTÈMES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.



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05108 114AA

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05108114AA



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SRS
AIRBAG

SPS
AIRBAG





12
11 THRU
10

METRIC 1cm

2
3
4
5
6
7









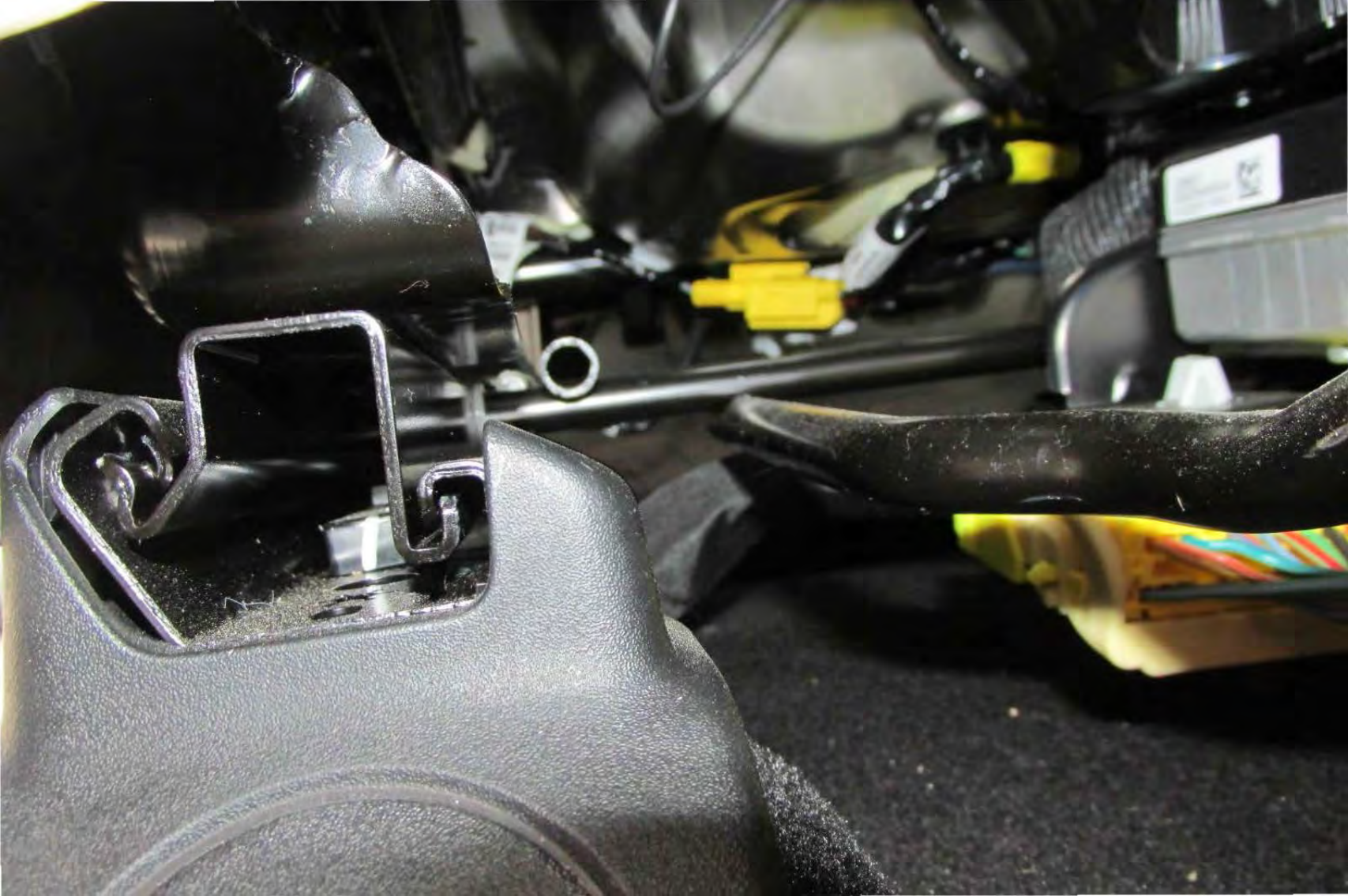
Weather
Made in
WeatherTech, Inc.











ECU operations and information for the selected ECU.

Data

DTCs

Actuators


System Tests

Misc Functions

ECU Details

Click row selection to view environmental data. Click on column heading to sort table.

Active | Stored | Pending

 View Free

ECU	Code	Status	Description
RADIO	B1560-13	stored	Cellular Antenna 1-Circuit Open


View


Access various ECU operations and information for the selected ECU.

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

 View Freeze Frame

 View ECU

	ECU	Code	Status	Description
	ASCM	C15A3-00	active	Ride Height System Manually Switch Off





STAD
5172400097

314

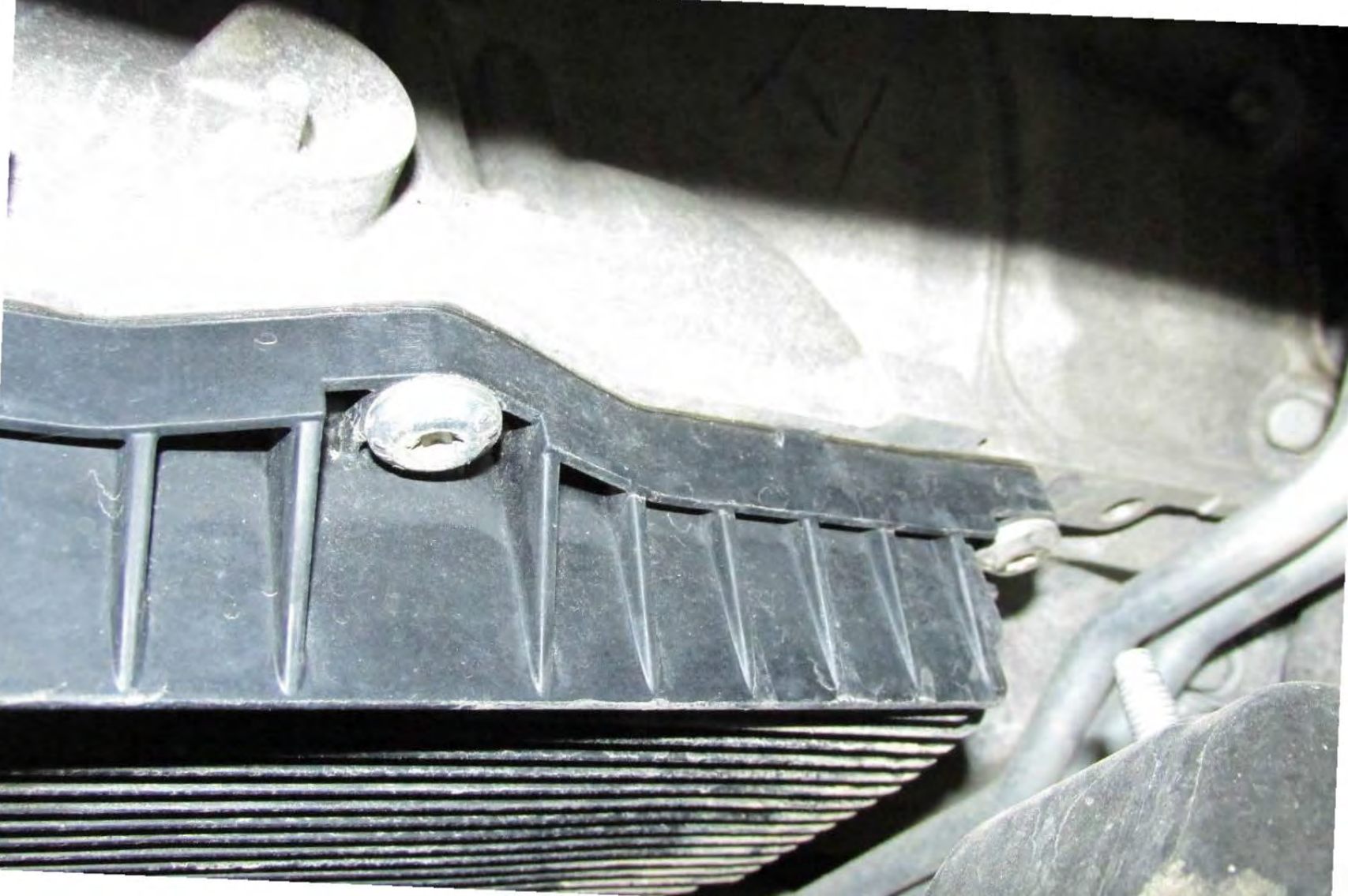
SPINABEZZON
PUNTA TORO 118

5172400097

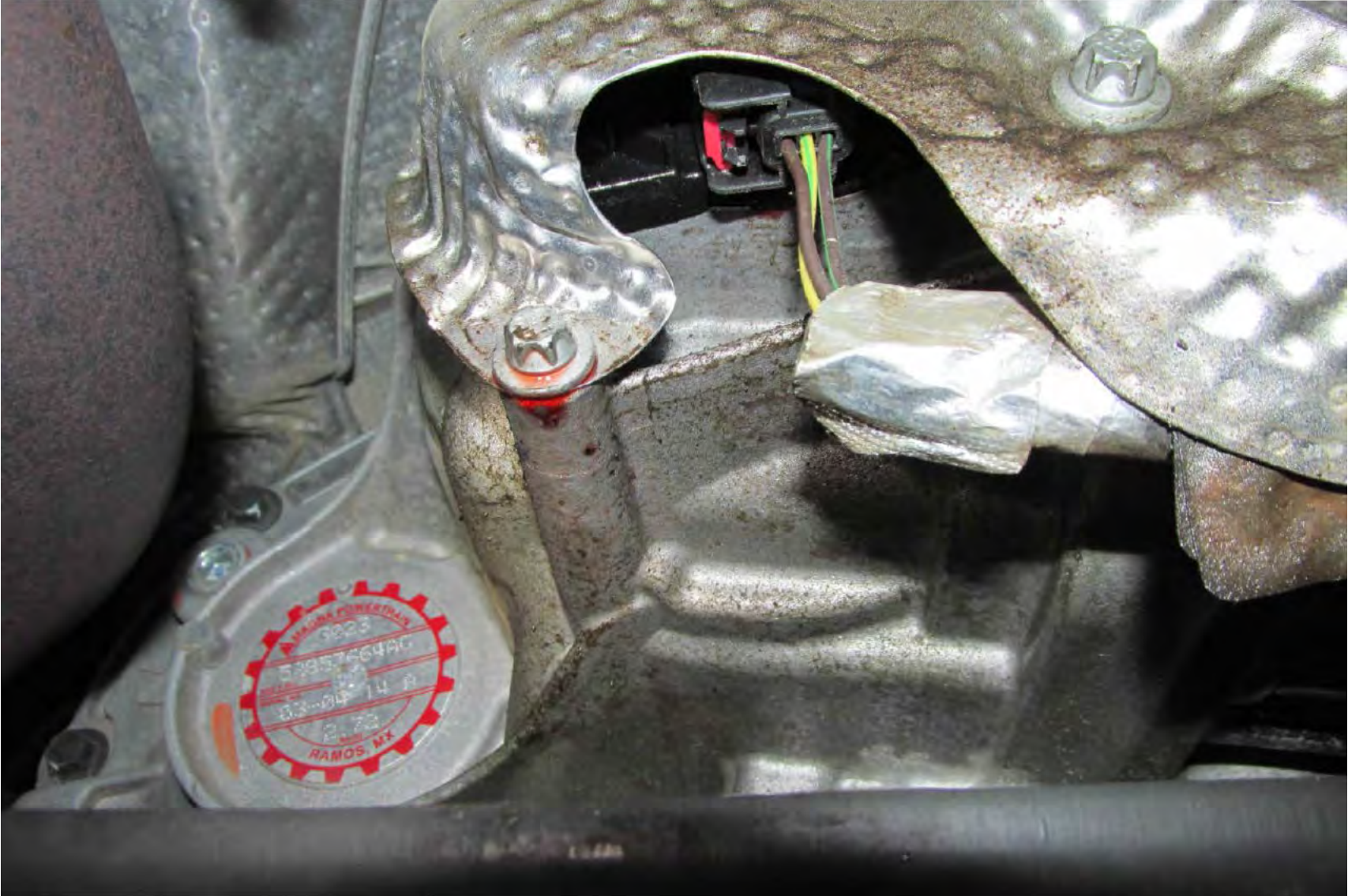




USE ONLY CHRYSLER 8-SPEED-TRANS FLUID 68157995AA
PER SERVICE MANUAL, USE DIAGNOSTIC TOOL TO DETERMINE
TRANS FLUID TEMPERATURE
ONLY CHECK FILL LEVEL AT FLUID TEMP 86-122°F/30-50 °C
OTHERWISE DO NOT OPEN!







MAGNA POWER TRAY
9823
52857664AC
03-04-14 A
2.22
RAMOS, MX