

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup





May 13, 2015

[REDACTED]
Springfield, IL [REDACTED]

RE: Cair: [REDACTED]
VIN: 2C3CCABG4EH [REDACTED]
Vehicle: 2014 Chrysler 300

Dear [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Chrysler 300.

[REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
586-274-8169

LMM/sk

Phone 800 992.1997

Chrysler Group LLC | CIMS 484-04-04 | P.O. Box 21-8004 | Auburn Hills, MI USA | 48321



9592

05.08.2015



9592


05.08.2015



05.08.2015



05.08.2015



CAUTION
DO NOT PLACE HANDS
ANYWHERE NEAR THE
JACKING BEAM WHILE
OPERATING THE JACK.

CAUTION
DO NOT RAISE
1.5 INCHES ABOVE
1.5 INCHES RUB RAIL

05.08.20

CAUTION

Vehicle View

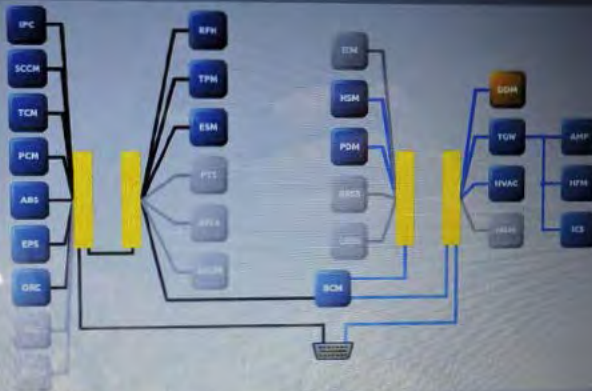
Service Information

Enter search phrase here

Click on an ECU to view Full Name. Click on an ECU for complete details.

4 LX 3.6L
 2C3CCABG4EH
 Battery: 12.03 volts

- Legend
- Active ECU
 - Non-responsive ECU
 - DTCs Present
 - ECU Not Built
 - Scanning ECU
 - New Flash Available
 - CAN-C
 - CAN-IHS



All DTCs: Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

Clear Front Brakes

View Front Data

Clear Stored DTCs

Active Stored Pending

ECU	Code	Status	Description
DDM	B10B5-00	Stored	Master Switch - Front Left Window Switch

05.08.2015

A

Log On/Offline

Disconnected

Double-click to view details

No Actuators available for TCM

05.08.2015

68105510AE

Bus Type:

CAN C

Hardware Version:

0B.0B.00

Software Version:

#0: 11.11.00, #1: 11.40.19, #2: 00.00.00

Spare Part Number:

Not Available

ISC Code:

Software Number:

Not Available

Hardware Number:

Not Available

Original VIN

Body Sty

Country

ECU Ser

Chrysler

Sw Versi

Sw Versi

Sw Versi

Sw Versi

Sw Versi

Sw Versi

Sw Versi

Sw Versi

05.08.2015

as Type:

ANC

Hardware Version:

1.0B.00

Software Version:

: 11.11.00, #1: 11.40.19, #2: 00.00.00

Part Number:

Not Available

PO Code:

Software Number:

Not Available

Hardware Number:

Not Available

Co

EC

Ch

Sw

Sw

Sw

Sw

Sw

Sw

Sw

05.08.2015

Double-click row selection to show actuator start options. Click on column heading to sort table.

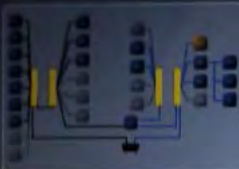
Actuator Name

No Actuators available for ESM

05.08.2015

ECU View

Click on table to access various ECU functions and information for the selected ECU.



Overview

Name:

Electronic Shifter

Flash Part Number:

55054670AB

Bus Type:

CAN C

Hardware Version:

08.17.00

Software Version:

#0: 13.08.00, #1: 13.08.00

Spine Part Number:

Not Available

ISO Code:

Software Number:

Not Available

Hardware Number:

Not Available

Original VIN

ZC3CCABG4EH1

Current VIN

XXXXXXXXXXXX

Flash Data DTCs Actuators **System Tests** Misc Functions ECU Details

Double-click row selection to launch system test. Click on column heading to sort table.

Name

NO RESULTS TO DISPLAY

05.08.2015

W
Press Brake
and Push
Button to
Start



P
R
N
D
S



05.08.2015



05.08.2015

W

1368ml

70°

▶ Fuel Economy

Cruise: Off

Vehicle Speed

Trip Info

P
R
N
D
S



05.08.2015





05.08.2015

W 10000 70
Press Brake and
Push Button to
Shift into Gear



P
R
E
S
S
S
E
R
S



05.08.2015



05.08.2015

Cruise: Oil

Vehicle Speed

Trip Info



P
R
N
D
S



05.08.2015

up info



P
R
N
-D+
S



05.08.2015

M
k



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015

300



05.08.2015



300

05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



START
STOP
⏻

ENGINE

05.08.2015



300

05.08.2015



05.08.2015



05.08.2015



05.08.2015

9-13

5 KG

0 LB

VEHICLE SAFETY,



VIN: 2C3CCABG4EH1 [REDACTED]

MDH: 092518 083AA

VEHICLE MADE IN CANADA

PAINT: PAU

TYPE: PASSENGER CAR

TRIM: DLX9

4658843

05.08.2015

SE

1368mi

70°

Start Engine
to shift
into gear

P

R

N

D



05.08.2015



05.08.2015



05.08.2015



05.08.2015



TPKTK257361137

836



AE

P68214836AE

05.08.2015



05.08.2015

1270058A
FOR THE FERRARI
P. 1-80-5072

H2

05.08.2015



52834834AA



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015



05.08.2015

300E



05.08.2015



05.08.2015

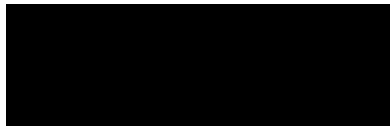
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



June 25, 2015]

Grange
Insurance

672 South High Street
P.O. Box 1218
Columbus, Ohio 43216-1218
614 445-2900 or 1 800 422-0550
grangeinsurance.com

FCA
P.O. Box 218004
Auburn Hills, MI 48321
Attn: Lisa

6/25

RECEIVED

JUL - 1 2015

Special Investigations

RE:

Claim No.: [REDACTED]
Insured: [REDACTED]
Date of Loss: 05/12/15
VIN: 2C3CCAAG0EH [REDACTED]
Your Claim No.: [REDACTED]
Amount of Loss: \$1,289.58

Dear [REDACTED]

My investigation revealed that cause of the collision was the result of a defective parking mechanism. You therefore, would be responsible for the financial loss. I am looking to you for reimbursement of \$1,289.58. Enclosed for your review is the file documentation concerning our settlement with our insured.

If liability is denied, I will require a detailed explanation supporting your position.

Grange Insurance has made payment as follows:

\$675.46	Collision
\$500.00	Deductible
\$114.12	Rental
\$1,289.58	Net Claim Including Deductible

Sincerely,

Kevin Wynne

Kevin Wynne, AIC
Claim Recovery Specialist
Wynnek@GrangeInsurance.com
(800) 422-0550 ext. 2525

sent via facsimile, attachments

Revised 04.2003 SUBREG-CLMT. CARRIER-AUTO

LEGAL PHOTOS

RETAINED IN

DOCUMENT RETENTION

Claim Number	Unit	Name (Role)	Reserve	Payment Type	Outstd Res.	Payment
	001 2014 CHRY 300	Bell, Gloria	COL LOSS-CL	Payment	\$0.00	\$347.92

ITEM	VALUE
Check Status	CLEARED
In Payment Of	iv supplement payment- 2014 chrysler 300- gloria bell
Mode of Payment	
Issued By	Scott Leslo (GRANGE HOME OFFICE)
Authorized By	

Pay to the Order of	Bob Caldwell Chrysler Plym Inc	No.	0705492951
			\$ 347.92
Address	BOB CALDWELL CHRYSLER PLYM INC 1888 MORSE RD COLUMBUS OH 43229 USA		
		Signature	<i>John Hancock</i>

Claim Number	Unit	Name (Role)	Reserve	PaymentType	Outstd Res.	Payment
	001 2014 CHRY 300	Bell, Gloria	COL LOSS-Cl	Pymt - Taxbl Pay	\$0.00	\$327.54

ITEM	VALUE
Check Status	CLEARED
In Payment Of	Damages Less Deductible
Mode of Payment	
Issued By	Jeannette Thompson (FAIRLAWN)
Authorized By	

Pay to the Order of	Bob Caldwell Chrysler Plym Inc	No.	0705505417
			\$ 327.54
Address	<div style="border: 1px solid black; padding: 5px;"> BOB CALDWELL CHRYSLER PLYM INC 1888 MORSE RD COLUMBUS OH 43229 USA </div>		
		Signature	<i>John Hancock</i>

 Memo

 Details

Done

001 2014 CHRY 300

2C3CCAAG0EH

05/14/2015

Coverage:

Collision

Deductibles

Amount	Description
500	FLAT DEDUCTIBLE

Limits

Amount	Description
--------	-------------

Details

Done

NORTHEAST OHIO REGION

Claim #: A [REDACTED]

Claim Summary

Owner: [REDACTED]

Vehicle Year: 2014 Make: CHRY Model: 300 Engine: 6-3.6L-FI Body Style: 4D SED

Estimate	\$ 1,093.45
Taxable Subtotal	\$ 1,093.45
Tax	82.01
Non-Taxable Subtotal	\$ 1,175.46
Betterment	0.00
Deductible	500.00
Appearance Allowance	0.00
0% Negligence	0.00
Calculated Net Loss	\$ 675.46

Vehicle Valuation	\$ 0.00
Supp. Taxable Adjustments	0.00
Taxable Subtotal	\$ 0.00
Tax	0.00
Supp. Non-Taxable Adjustments	0.00
Non-Taxable Subtotal	\$ 0.00
Owner Retained Salvage	0.00
Deductible	500.00
0% Negligence	0.00
Calculated Net Loss	\$ -500.00

LKQ Parts Not Included
A/M Parts Included
Opt OEM Parts Not Included
Recond Parts Not Included

Vehicle Valuation Request#

Settlement Type: Repairable
Negotiated Settlement: \$ 675.46
Settlement Outstanding: \$ 675.46

INSD- 2014 CHRYSLER 300

W= FRNT COVER

R= 7.1/4= 2 DAYS

DATE IN: NA

DATE OUT (ECD):

I= MAP With: NA SHOP NOT DETERMINED INSPECTED AT RESIDENCE

QUAL REPL PARTS: Y

QUAL RECY PARTS: Y

RECOND PARTS: Y

VERIFIED OEM PART PRICES:Y

VERIFIED QUAL REPL PART PRICES: Y

VERIFIED LKQ PART PRICES: Y

ESTIMATE COPY LEFT WITH: Y- INSD

SOC Call: N

CALL PLACED TO VEHICLE OWNER: Y- INSD

FIELD CHECK ISSUED: Y- INSD AND LIEN HOLDER

DO THE PHOTOS SUPPORT THE ESTIMATE: Y

REPLACE FRNT COVER A/M NEW CAPA, REFINSIH COVER, DETRIM COVER, WENT OVER EST WITH INSD PROVIDED COPY OF EST AND PAYMENT, COULD NOT PRINT A/M LETTER AS A/M LETTER NOT POPULATING UP IN CHIP LETTERS IN SYSTEM MESSAGE TO ADJUSTER TO MAIL A/M LETTER TO INSD.

\$827.54

Claim Summary

Owner:
Vehicle Year: 2014 Make: CHRY Model: 300 Engine: 6-3.6L-FI Body Style: 4D SED

\$-500.00 DED
\$327.54 NET

LVI POTENTIAL: Y/N
DEGREE OF LVI:

Assignment Quality:

SUPPLEMENT: REVIEW COMPLETED, REPLACE ABSORBER OE NO A/M AVAILABLE CAPA, REPLACE RT BEZEL, REPLACE FRNT SIELD.
SUPP MAP With: IKE \$347.92
REVISED ECD: 6/3/15

S= TOWING: N
STORAGE:

T= N
BODY:
PAINT:
GLASS:
INTERIOR:
TIRES:

Repair Total Loss
Estimate To Repair: ACV:
(+)-RENTAL (dmt) (+)TAX
(-)DED: (+)RENTAL (CLMT):
Total to repair: (-) UPD:
(-)DED
(-)Salvage:
Cost to Total:

5/12/2015 Loss occurred
5/14/2015 Date assigned.
5/14/2015 Loss reported
5/15/2015 8:50 AM Assignment Retrieved.
5/15/2015 9:57 AM Associated notes were sent with the assignment and were added to the workfile.
5/15/2015 9:57 AM Workfile Created.
Comments: Workfile was created.
5/15/2015 10:01 AM First preliminary estimate line written.
5/15/2015 10:02 AM On Demand request of Recycled Part data sent
5/15/2015 10:02 AM Advisor report on estimate requested
5/15/2015 10:02 AM Recycled Parts added.
Comments: Recycled Part data files added to the workfile.
5/15/2015 10:02 AM Advisor report on estimate received
5/15/2015 10:06 AM Advisor report on estimate requested
5/15/2015 10:06 AM Advisor report on estimate received
5/15/2015 10:07 AM Estimate of Record created.
5/15/2015 10:07 AM Estimate report file created.
5/15/2015 10:07 AM Workfile was placed in the Out Box.
5/15/2015 10:07 AM Claim Summary file created.
5/15/2015 10:07 AM Workfile state changed from Assigned to Inspected.

Claim Summary

Owner: [REDACTED]

Vehicle Year: 2014 Make: CHRY Model: 300 Engine: 6-3.6L-FI Body Style: 4D SED

5/15/2015	10:07 AM	Image Workfile created.
5/29/2015	1:45 PM	Preliminary Supplement 1 Created.
5/29/2015	1:48 PM	On Demand request of Recycled Part data sent
5/29/2015	1:48 PM	Advisor report on estimate requested
5/29/2015	1:48 PM	Advisor report on estimate received
5/29/2015	1:48 PM	Recycled Parts added. Comments: Recycled Part data files added to the workfile.
5/29/2015	1:53 PM	Advisor report on estimate requested
5/29/2015	1:53 PM	Advisor report on estimate received
5/29/2015	1:53 PM	Supplement of Record 1 created.

GRANGE INSURANCE COMPANIES

NORTHEAST OHIO REGION

P.O. BOX 182087

COLUMBUS, OH 43218

Phone: (800) 686-8532

Fax: (800) 686-0369

Claim #:
Workfile ID:

45814613

Supplement of Record 1 Summary

Written By: SCOTT LASLO, 5/29/2015 1:53:19 PM
Adjuster: THOMPSON, JEANETTE, (800) 686-8532 x257 Evening

Insured: [REDACTED] Owner Policy #: [REDACTED] Claim #: [REDACTED]
Type of Loss: Collision Date of Loss: 05/12/2015 05:00 PM Days to Repair: 0
Point of Impact: 12 Front Deductible: 500.00

Owner (Insured):

[REDACTED]
2270 Breunlich Ave
Columbus, OH 43221
(614) [REDACTED] Evening
(614) [REDACTED] Cellular

Inspection Location:

[REDACTED]
Columbus, OH [REDACTED]
Home [REDACTED]
[REDACTED] Evening

Appraiser Information:

grangesupp@grangeinsurance.com

Repair Facility:

VEHICLE

Year: 2014 Color: GRAY Int: License: [REDACTED] Production Date: 01/2014
Make: CHRY Body Style: 4D SED State: OH Odometer: 8964
Model: 300 Engine: 6-3.6L-FI VIN: 2C3CCAAG0EH[REDACTED] Condition:

TRANSMISSION

Automatic Transmission

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
Power Driver Seat

DECOR

Dual Mirrors
Tinted Glass
Console/Storage

Overhead Console

Wood Interior Trim

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Message Center
Steering Wheel Touch Controls
Telescopic Wheel
Climate Control

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

Satellite Radio

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags
Head/Curtain Air Bags

Hands Free Device

SEATS

Bucket Seats
Reclining/Lounge Seats
Leather Seats
Heated Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Traction Control
Stability Control
Power Trunk/Gate Release



Supplement of Record 1 Summary

2014 CHRY 300 4D SED 6-3.6L-FI GRAY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER				
2		O/H front bumper			2.4	
3	** <>	Repl A/M CAPA Bumper cover w/o SRT8 w/o park sensor	1	291.00	Incl.	3.2
4		Add for Clear Coat				1.3
5		R&I License bracket			0.2	
6	*	R&I RT Bezel w/o fog lamps w/o distance sensor			<u>Incl.</u>	
7	*	R&I LT Bezel w/o fog lamps w/o distance sensor			<u>Incl.</u>	
8		R&I Lower grille slot style w/o adaptive cruise			Incl.	
9	S01	Repl Energy absorber w/o park sensor	1	145.00	Incl.	
10	S01	Repl RT Bezel w/o fog lamps w/o distance sensor	1	80.10	0.1	
11		GRILLE				
12		R&I Grille w/o fog lamps			Incl.	
13	#	Subl HAZ. DISPOSAL FEE	1	3.00 T		
14		RADIATOR SUPPORT				
15	S01	Repl Front shield	1	93.75	Incl.	
SUBTOTALS				612.85	2.7	4.5

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			609.85
Body Labor	2.7 hrs @	\$ 48.00 /hr	129.60
Paint Labor	4.5 hrs @	\$ 48.00 /hr	216.00
Paint Supplies	4.5 hrs @	\$ 30.00 /hr	135.00
Miscellaneous			3.00
Subtotal			1,093.45
Sales Tax	\$ 1,093.45 @	7.5000 %	82.01
Total Cost of Repairs			1,175.46
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			675.46

Supplement of Record 1 Summary

2014 CHRY 300 4D SED 6-3.6L-FI GRAY

SUPPLEMENT SUMMARY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
9	S01 Repl	Energy absorber w/o park sensor	1	145.00	Incl.	
10	S01 Repl	RT Bezel w/o fog lamps w/o distance sensor	1	80.10	0.1	
14	RADIATOR SUPPORT					
15	S01 Repl	Front shield	1	93.75	Incl.	
SUBTOTALS				318.85	0.1	0.0

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			318.85
Body Labor	0.1 hrs @	\$ 48.00 /hr	4.80
Subtotal			323.65
Sales Tax	\$ 323.65 @	7.5000 %	24.27
Total Supplement Amount			347.92
NET COST OF SUPPLEMENT			347.92

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	827.54	SCOTT LASLO
Supplement S01	347.92	SCOTT LASLO
Workfile Total:	\$ 1,175.46	
TOTAL ADJUSTMENTS:	\$ 500.00	
NET COST OF REPAIRS:	\$ 675.46	

The policy provides:

Our limit of liability will be the lesser of the:

1. Actual cash value of the stolen or damaged property; or
2. Amount necessary to repair or replace the property using parts furnished by the vehicle's manufacturers or parts from other manufacturers.

The State of Ohio requires that: "the receipt and approval of the written estimate shall be acknowledged by the signature of the person requesting the repair at the bottom of the written estimate." (O.R.C. 1345.81 (B)(1)).

Therefore, we ask that you please sign and date the last page of the estimate and return it to us in the enclosed envelope.

Signature _____ Date _____

Supplement of Record 1 Summary

2014 CHRY 300 4D SED 6-3.6L-FI GRAY

Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

THIS ESTIMATE HAS BEEN PREPARED BASED UPON THE USE OF ONE OR MORE AFTERMARKET CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE AFTERMARKET CRASH PARTS ARE PROVIDED BY THE PARTS MANUFACTURER OR DISTRIBUTOR RATHER THAN BY YOUR OWN MOTOR VEHICLE MANUFACTURER.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3NW11, CCC Data Date 5/14/2015, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2015 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

Supplement of Record 1 Summary

2014 CHRY 300 4D SED 6-3.6L-FI GRAY

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Supplement of Record 1 Summary

2014 CHRY 300 4D SED 6-3.6L-FI GRAY

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
3	KEYSTONE - GROVEPORT, OH MICHAEL PHILLIPS 5830A GREEN POINTE DR SOUTH GROVEPORT OH 43125 (800) 820-3962	#CH1000A00PP A/M CAPA Bumper cover w/o SRT8 w/o park sensor	\$ 291.00

Claim Number	Unit	Name (Role)	Reserve	PaymentType	Outstd Res.	Payment
	001 2014 CHRY 300		RR LOSS-RR	Payment	\$0.00	\$114.12

ITEM	VALUE
Check Status	CLEARED
In Payment Of	3830D207474
Mode of Payment	
Issued By	Scheduler Programming (GRANGE HOME OFFICE)
Authorized By	

Pay to the Order of	Enterprise Holdings Inc	No.	ENTR061015
		\$	114.12
Address			
	<i>John Hancock</i> Signature		

 Memo

 Details

Done



Rental Company: Enterprise Rent-A-Car
Invoice: 3830 D207474
Alternate Invoice Number: 18PYSB

Bill To: GRA3902
 GRANGE MUTUAL CAS
 ATTN:JEANETTE THOMPSON
 PO BOX 182087
 COLUMBUS, OH 43218

RENTAL DETAIL:

Rental Period: 05/26/2015 to 05/29/2015 (4 days)
Billed Period: 05/26/2015 to 05/29/2015 (4 days)

RENTER INFORMATION:

Renter: [REDACTED]
 Address: [REDACTED]
 COLUMBUS, OH [REDACTED]
 Home Phone: [REDACTED]
 Office Phone: [REDACTED]

Description	Rate	Amount
4 DAYS @	\$26.25	\$105.00
4 DAYS PAI @	\$3.00	\$12.00
4 VLF REC	\$0.29	\$1.16
1 SALES TAX	\$7.50	\$7.96

Total Charges: \$126.12
Less Amount Received: \$12.00
Total Amount Due: \$114.12

RENTAL INFORMATION:

Rental Branch Location:
 ENTERPRISE RENT-A-CAR(3830)
 3245 MORSE RD
 COLUMBUS, OH 432316133

ADDITIONAL CLAIM INFORMATION:

Claim Number: [REDACTED]
 Claim Type: Insured
 Vehicle Condition: Driveable
 Date Of Loss: 00/00/0000
 Insured Name: [REDACTED]
 Owner's Vehicle: 2014 CHRYSLER 300
 Direct Repair Shop.: Unknown
 Escalated:
 Formula Days: 0

Repair Facility:

BOB CALDWELL - BODY SHOP
 COLUMBUS, OH 43229
 (614) 265-2999

VEHICLES RENTED:

Effective Date	Time	Year	Make	Model	VIN	Mileage
05/26/2015	3:33 PM	2014	CHRY	200	1C3CCBAB9E[REDACTED]	10

Rental Invoice

Please Return This Portion with Remittance

Make Payment To:
ENTERPRISE RENT-A-CAR
 P.O. BOX 640086
 KANSAS CITY, MO 641840086
 Federal ID: 43-0724835

Total Charges: \$126.12
Less Amount Received: \$12.00
Total Amount Due..... \$114.12

Please include on your Check:
 Invoice [REDACTED] D207474



Grange
Insurance®

671 S. High St., P.O. Box 1218
Columbus, Ohio 43216-1218



TEMP-RETURN SERVICE REQUESTED

FCA
P.O. Box 218004
Auburn Hills, MI
48321

Attn: Lisa

VENDOR NO: F0000001

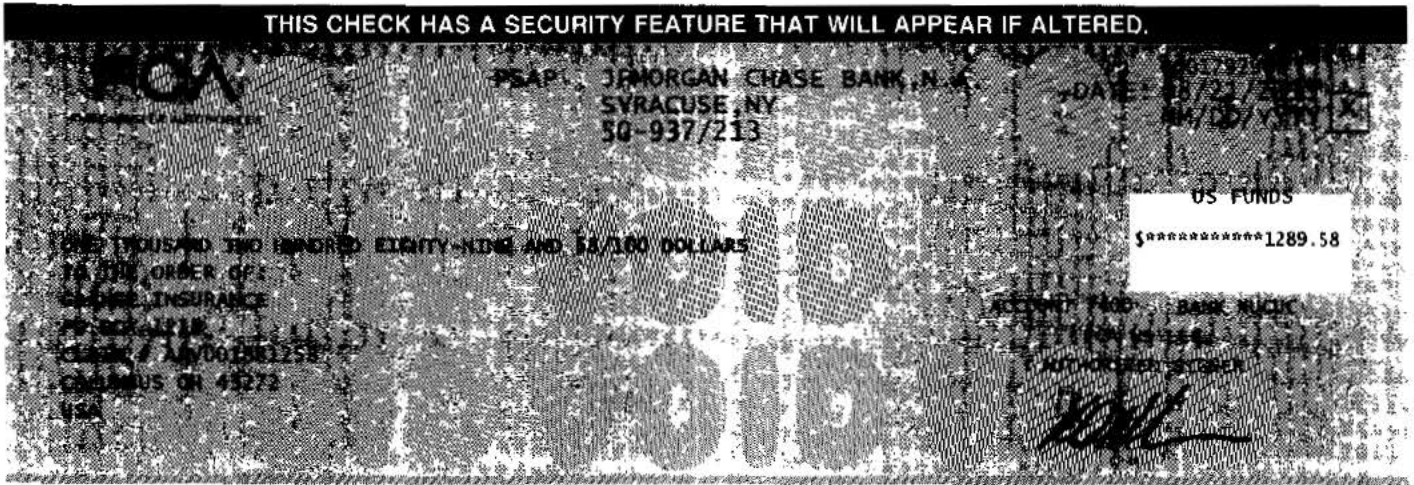
FCA US LLC
CORPORATE ACCOUNTS PAYABLE
P.O. BOX 537933
LIVONIA MI 48153-7933

PAR REF. NO: 0001792966
DATE: 08/21/2015
PM: NUCUC SOURCE: SI
MAIL: R:SI

INV/REF DATE	INVOICE/REFERENCE NUMBER-SCHEDULE PAY. NO.	GROSS AMOUNT	DISCOUNT AMOUNT	NET AMOUNT
08/21/2015	[REDACTED]	1,289.58	0.00	1,289.58
ZONE 82 VIN 2C3CCAAG0EH [REDACTED]	TOTALS	1,289.58	0.00	1,289.58

REMOVE CHECK ALONG THIS PERFORATION

THIS CHECK HAS A SECURITY FEATURE THAT WILL APPEAR IF ALTERED.



SEE REVERSE SIDE FOR OPENING INSTRUCTIONS

FCA

FIAT CHRYSLER AUTOMOBILES

FCA US LLC
CORPORATE ACCOUNTS PAYABLE



PRESORTED
FIRST CLASS
U.S. POSTAGE



August 24, 2015

Grange Insurance
[REDACTED]
[REDACTED]
Columbus, OH [REDACTED]

RE: Claim Number: [REDACTED]
Insured: [REDACTED]
Date of Loss: 05/12/15
VIN: 2C3CCAAG0EH [REDACTED]
Our File Number: [REDACTED]
Amount of Loss: \$1,289.58

Dear Mr. [REDACTED]

Attached please find FCA (Fiat Chrysler Automobiles) check # 0001792966, in the amount of \$1,289.58.

This check represents our agreed upon settlement for previously approved rental, collision repairs and deductible incurred by your insured.

Acceptance of this check indicates that FCA's responsibility in the issue has ended.

We appreciate the opportunity to be of assistance.

Sincerely,

Lisa Martinez

Lisa Martinez
Special Investigations
(586) 274-8169

LMM/sk



ENTRADA 3415

152113201

ENTRADA 3415



ENTRADA 3415



Two horizontal stone tablets with inscriptions in a cuneiform script. The top tablet is longer and contains more characters than the bottom one.

A horizontal stone tablet with a single line of inscriptions in a cuneiform script.

A large, rectangular stone tablet with a grid of small holes, similar to the one in the top left. The grid is arranged in approximately 10 rows and 10 columns.







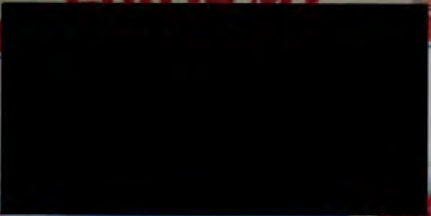








FOOD IS MY



PILOT

6-10
LAWRENCE









TREAD
DEPTH GAUGE
MADE IN U.S.A.

Longacre

TREAD
DEPTH GAUGE

LEADS IN 1/32"

Longacre





TREAD
DEPTH GAUGE

READS IN 1/32"

Loggace



TREAD
DEPTH GAUGE
READS IN 1/32"

Longacre



System Status

AMIL Status	OFF
Codes Found	0
Monitors N/A	2
Monitors OK	8
Monitors INC	0

OK
Save
Print











Chrysler Group LLC

VEHICLE EMISSION CONTROL INFORMATION

GROUP: ECRXV03.65PA
NO ADJUSTMENTS NEEDED
TWC / HO2S / SF1

EVAP: ECRXR0149PKA

CONFIRMS TO REGULATIONS: 2014 MY FFV
ENGINE: 3.6L

U.S. EPA: T2 B4 LDV OBD: CA OBD II FUEL: GASOLINE / ETHANOL



47480 084AA

CALIFORNIA: OBD: CA OBD II FUEL: GASOLINE / ETHANOL
CERTIFIED FOR SALE ULEV II QUALIFIED.









GGG 8











P215/65R17

9

TREE
DEPTH GAUGE

READS IN 1/32"

longacre













32

P225/65PR17

PR

K7

9

MFD BY CHRYSLER GROUP LLC

DATE OF MFR(BUILT): 10-14

GWR: 02314 KG

GWR: 01275 KG

GWR: 01275 KG

05100 LB

FRONT: 02810 LB

REAR: 02810 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY,
BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON
THE DATE OF MANUFACTURE SHOWN ABOVE.



VIN: ZUSLAA

Y0H: 100623

VEHICLE MADE IN





2C3CCAAG0EH3









SW 1064mi 68°
Cruise: Off
Vehicle Speed
Trip Info
Tire PSI: OK
P
R
N
D
L





IF MFR (BUILT): 10-14

GVWR: 01275 KG

REAR: 02810 LB

L MOTOR VEHICLE SAFETY.
PECT ON



VIN: 2C3CCAAG2 [REDACTED]

MDH: 102623 004AA

VEHICLE MADE IN CANADA

PRINT: PAU

TYPE: PASSENGER CAR

TRIM: TLX9

4000043





P
R
N
D/L



SW 1064mi 68°
Press Brake and
Push Button to
Shift into Gear

P
R
N
D

The central digital display shows a blue-tinted graphic of a hand with a glowing red button being pressed. Below the hand is a gear shift lever icon with a blue highlight on the 'D' position. The gear shift is labeled with 'P', 'R', 'N', and 'D' vertically.









100mi
Cruise: On
Vehicle Speed
Trip Info
The PSI: On
P
R
N
D
L





SW 100mi 68°
Choke Off
Vehicle Speed
Trip Info
Tire PSI OK
P
R
N
D
L

BRAKE





300

350

350



W 1964mi 88°
Cruise: Off
Vehicle Speed
Trip Info
Tire PSI: OK
P
R
N
D
L



SW 1067mi 68°

Press Brake
and Push
Button to
Start



SW 1064mi 68°

Press Brake
and Push
Button to
Start































P68214832A1

100
100

X

1917

1917

1917

1917

1917

































TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 5 FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
392 KG OR 865 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	P215/65R17	P216/65R17	T135/90D17
COLD TIRE INFLATION PRESSURE	220 kPa / 32 PSI	220 kPa / 32 PSI	420 kPa / 60 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



EH373682



300

153







300

N
D/L

858

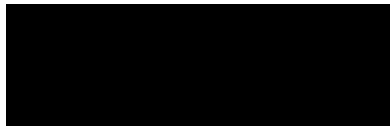
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



FLORIDA TRAFFIC CRASH REPORT

SAFETY & MOTOR VEHICLES

TRAFFIC CRASH RECORDS

NEIL KIRKMAN BUILDING, TALLAHASSEE, FL 32399-0537

LONG FORM SHORT FORM UPDATE
(Electronic Version)

Crash Date May 15 2015	Time Reported 14:40	Time Dispatched 14:40
---------------------------	------------------------	--------------------------

CRASH IDENTIFIERS

County Code 35	City Code 40	County of Crash Madison	City of Crash Madison	Within Limits Yes	Time Reported 14:40	Time Dispatched 14:40
Time on Scene 14:41	Time Cleared Scene 15:15	Completed Yes	Reason (If Investigation NOT Complete)	Notified By Law Enforcement		

ROADWAY INFORMATION (CHOOSE ONLY 1 OF 4 OPTIONS)

Crash Occurred On Highway Harry Ave	1	2	3	4
Alphabetical Order 50	Direction North	2	3	4
Type of Intersection Not at Intersection	Type of Shoulder Curb	Road System Identifier Local		

CRASH INFORMATION (CHECK IF PICTURES TAKEN)

Light Condition Daylight	Weather Condition Clear	Roadway Surface Condition Dry	School Bus Related No	Manner Of Collision Rear to Side
First Harmful Event Type Collision Non-Fixed Object	First Harmful Event Parked Motor Vehicle	First Harmful Event Location In Parking Lane or Zone	Within Interchange No	First Harmful Event Relation To Junction Non-Function
Contributing Circumstances: Road None	Contributing Circumstances: Road None	Contributing Circumstances: Road None	Contributing Circumstances: Road None	Contributing Circumstances: Road None
Contributing Circumstances: Environment None	Contributing Circumstances: Environment None	Contributing Circumstances: Environment None	Contributing Circumstances: Environment None	Contributing Circumstances: Environment None
Work Zone Related No	Crash In Work Zone	Type Of Work Zone	Workers In Work Zone No	LAW ENFORCEMENT IN WORK ZONE No

VEHICLE

Check if Commercial

Vehicle 1	Motor Vehicle Type Vehicle In Transport	Hit and Run No	Reg. Expires July 30, 2015	Permanent Reg. No
Year 2013	Make Dodge	Color Black	Extent Of Damage Minor	Est. Damage 1000
Towed Due To Damage No	Vehicle Removed By Owner	Rotation Other, Explain in Narrative	Name Suffix of Vehicle Owner	
Current Address 158 SW Warren Ave				

Trailer One Dnr:	Reg. Expires	Permanent Reg.	Year	Make	Length	Axles
Trailer Two Dnr:	Reg. Expires	Permanent Reg.	Year	Make	Length	Axles
Vehicle Traveling: North	Direction North	On Street, Road, Highway Harry Ave.	At Est. Speed 10	Posted Speed 20	Total Lanes 2	

CMV Configuration	Cargo Body Type	Area of Initial Impact	Most Damaged Area
Comm GVWR/GCWR	Trailer Type (Trailer One)	Trailer Type (Trailer Two)	
Haz. Mat. Release	Haz. Mat. Placard	Number	Class
Motor Carrier Name	US DOT Number		
Motor Carrier Address	City	State	Zip Code
Motor Carrier Address	City	State	Zip Code

Comm/Non-Commercial	Vehicle Body Type Passenger Car	Vehicle Defects (one) Other, Explain in Narrative	Vehicle Defects (two) None	Emergency Vehicle Use No	Special Function of MV No Special Function
Vehicle Maneuver Action Backing	Trafficway Two-Way, Not Divided	Roadway Grade Level	Roadway Alignment Straight	Most Harmful Event Collision with Fixed Object	Most Harmful Detail Parked Motor Vehicle
Traffic Control Device For This Vehicle No Controls	First (1) Sequence of Events Parked Motor Vehicle	Second (2) Sequence of Events	Third (3) Sequence of Events	Fourth (4) Sequence of Events	

PERSON

Person #	Description	First Name	Middle Name	Last Name	Suffix	Date of Birth	Sex	Injury Severity	Phone Number
1	NON-MOTORIST	Latanja	Michelle	Perry Dansey		July 30, 1975	Male	None	

Crash Date May 15, 2015	Time of Crash 14:40	Date of Report May 15, 2015	Reporting Agency Case Number [REDACTED]	HSMV Crash Report Number
Address [REDACTED]		City Madison	State FL	Zip Code [REDACTED]
Non-Motorist Description Detail Pedestrian		Non-Motorist Action Prior to Crash None		Non-Motorist Location at Time of Crash Other, Explain in Narrative
Non-Motorist Actions/Circumstances (First)		Non-Motorist Actions/Circumstances (Second)		Non-Motorist Safety Equipment (one)
Non-Motorist Safety Equipment (two)		Suspected Alcohol Use No		Alcohol Tested No
Alcohol Test Type		Alcohol Test Result		BAC
Suspected Drug Use No		Drug Tested		Drug Test Type
Drug Test Result		Source of Transport to Medical Facility Not Transported		EMS Agency Name or ID
EMS Run Number		Medical Facility Transported To		

VEHICLE Check if Commercial <input type="checkbox"/>										
Vehicle 2	Motor Vehicle Type Parked Motor Vehicle	Hit and Run No	Reg. Expires November 29, 2015	Permanent Reg. No	[REDACTED]					[REDACTED]
Year 1994	Color White	Extent Of Damage Minor	Est. Damage 2000	Towed Due to Damage No	Vehicle Removed By Owner	Rotation Other, Explain in Narrative				
Insurance Company Name [REDACTED]										
Alleged Property Damage [REDACTED]										
First Name [REDACTED]										
Name Suffix of Vehicle Owner Jr										
Current Address [REDACTED]										
Trailer One:	Reg. Expires	Permanent Reg.	Year	Make	Length	Axles				
Trailer Two:	Reg. Expires	Permanent Reg.	Year	Make	Length	Axles				
Vehicle Travelling:	Direction Off-Road	On Street, Road, Highway			At Est. Speed	Posted Speed	Total Lanes			
CMV Configuration	Cargo Body Type			Area of Initial Impact			Most Damaged Area			
Compo GVWR/GCWR	Trailer Type (Trailer One)		Trailer Type (Trailer Two)							
Haz. Mat. Release	Haz. Mat. Placard	Number	Class		18 Undercarriage	19	20	21		
Motor Carrier Name	US DOT Number									
Motor Carrier Address			City	State	Zip Code	Phone Number				
Comm/Non-Commercial	Vehicle Body Type Passenger Van	Vehicle Defects (one) None		Vehicle Defects (two) None		Emergency Vehicle Use No	Special Function of MV No Special Function			
Vehicle Maneuver Action Parked	Trafficway Two-Way, Not Divided	Roadway Grade Level	Roadway Alignment Straight	Most Harmful Event Non-Collision		Most Harmful Detail Parked Motor Vehicle				
Traffic Control Device For This Vehicle		First (1) Sequence of Events		Second (2) Sequence of Events		Third (3) Sequence of Events		Fourth (4) Sequence of Events		
PERSON										
Person # 1	Description NON-MOTORIST	Last Name [REDACTED]	Suffix Jr.	Date of Birth November 29, 1968	Sex Male	Injury Severity None	Phone Number			
Address [REDACTED]			City Madison	State FL	Zip Code [REDACTED]					
Non-Motorist Description Detail		Non-Motorist Action Prior to Crash			Non-Motorist Location at Time of Crash Other, Explain in Narrative					
Non-Motorist Actions/Circumstances (First)		Non-Motorist Actions/Circumstances (Second)		Non-Motorist Safety Equipment (one)		Non-Motorist Safety Equipment (two)				
Suspected Alcohol Use No		Alcohol Tested No		Alcohol Test Type		Alcohol Test Result		BAC	Suspected Drug Use No	
Drug Tested		Drug Test Type		Drug Test Result		Source of Transport to Medical Facility Not Transported		EMS Agency Name or ID		
EMS Run Number		Medical Facility Transported To								

Time of Crash May 15, 2015	Date of Report May 15, 2015	Reporting Agency Case Number 1	HSMV Crash Report Number
-------------------------------	--------------------------------	-----------------------------------	--------------------------

VIOLATIONS					
Vehicle #	Person #	Name	Charge	FL Statute Number	Citation Number

WITNESSES					
Street Name	City	State	Zip Code	Name	Phone
Atlantic	Madison	FL	32340		
Address: 470 NE Horry Ave.					

NON VEHICLE PROPERTY DAMAGE					
Vehicle #	Person #	Name	Address	City	Zip Code
1		Stop Sign		Madison	32340
Address: 321 SW Rutledge St.					

NARRATIVE

On 05/15/15 at approximately 1440 hrs I was dispatched to a traffic crash near the intersection of Horry Ave. and Pinckney St. Upon arrival I made contact with the owners of both vehicles involved and a witness to the incident.

The Driver of Vehicle #1 pulled into a parking spot on Pinckney St. with the vehicle Facing South towards a business on the South Side of Pinckney St. the driver of Vehicle #1 then got out of her vehicle and went into the business leaving her car running. The Owner of vehicle #2 had parked his Vehicle Facing East on the West Side of Horry Ave. and was inside of his business.

Vehicle #1 is reported to have possibly drop out of park and into reverse at which time it backed Northbound across Pinckney St. over the curb on the North side of Pinckney St. ran over a Stop Sign and then across Horry Ave. where it made contact with Vehicle #1. The Witness Advised that the vehicle nearly hit her vehicle causing her to stop on Horry Ave. The Witness also stated that she then realized that there was no one in the Vehicle at which time she parked her vehicle and awaited responding Officers. The Rear of Vehicle #1 made contact with the Right Side of Vehicle #2.

REPORTING OFFICER					
ID/Badge #	Name	Address	City	State	Zip Code
307			Madison	FL	32340

Crash Date
May 15, 2015

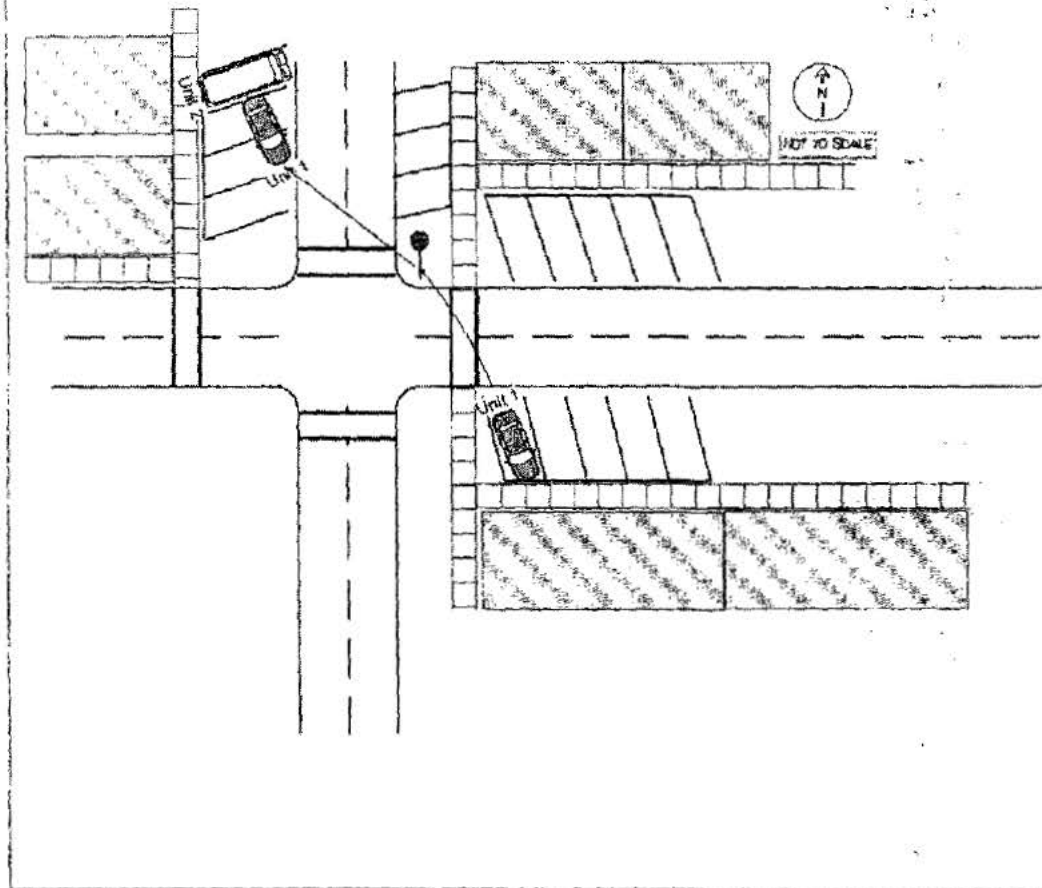
Time of Crash
14:40

Date of Report
May 15, 2015

Reporting Agency Case Number
15

HSMV Crash Report Number

DIAGRAM



ROUNTREE MOORE FORD LLP

Workfile ID:

dcadaf70

PO BOX 1647, LAKE CITY, FL 32056

Phone: (386) 755-0630

FAX: (386) 961-9589

Estimate of Record

Customer: [REDACTED]

Job Number: [REDACTED]

Written By: MARK BLUMER, D082130

Adjuster: CMS0

Insured: [REDACTED]

Policy #: [REDACTED]

Claim #: [REDACTED]

Type of Loss: Collision

Date of Loss: 5/15/2015 3:40:00 PM

Days to Repair: 8

Point of Impact: 06 Rear

Owner: [REDACTED]

Inspection Location:

Insurance Company:

PO BOX 1647

GEICO

LAKE CITY, FL 32056

VI

Repair Facility

LAKELAND

MADISON, FL

Business

(386) 755-0630 Business

by

VEHICLE

Year: 2013

Body Style: 4D SED

VIN: 2C3CDXBG1DH [REDACTED]

Mileage In: 30748

Make: DODG

Engine: 6-3.6L-FI

License: 301iq

Mileage Out:

Model: CHARGER SE

Production Date:

State:

Vehicle Out: 5/22/2015

Color: black Int:

Condition:

Job #: 8513145

TRANSMISSION

Automatic Transmission

POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

Power Driver Seat

DECOR

Dual Mirrors

Tinted Glass

Console/Storage

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Steering Wheel Touch Controls

Telescopic Wheel

Climate Control

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Front Side Impact Air Bags

Head/Curtain Air Bags

Hands Free Device

SEATS

Cloth Seats

Bucket Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Traction Control

Stability Control

Power Trunk/Gate Release

Estimate of Record

Customer: [REDACTED]

Job Number: [REDACTED]

Vehicle: 2013 DODG CHARGER SE 4D SED 6-3.6L-FI black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		REAR BUMPER					
2		O/H bumper assy				2.0	
3	**	Repl A/M CAPA Bumper cover w/o rev sensor	68092608AB	1	272.00	Incl.	3.2
4		Add for Clear Coat					1.3
5	*	R&I Center support				0.4	
6		R&I RT Outer support				0.1	
7		Repl Energy absorber	57010467AB	1	46.75	Incl.	
8		Repl Rear valance	68092615AA	1	205.00	Incl.	
9		REAR LAMPS					
10		R&I Backup lamp				0.3	
11		R&I High mount lamp code LPA				0.2	
12		R&I RT Tail lamp assy				0.4	
13		R&I LT Tail lamp assy				0.4	
14		REAR BODY & FLOOR					
15	*	Rpr Rear body panel				3.0	1.0
16		Add for Clear Coat					0.4
17		R&I Rear panel trim				0.2	
18		TRUNK LID					
19		R&I Trunk lid trim				0.3	
20	*	Rpr Trunk lid				2.0	2.3
21		Overlap Major Adj. Panel					-0.4
22		Add for Clear Coat					0.4
23	#	Repl Flex Additive - Rear Bumper Cover		1	5.00		
24	#	Corrosion Protection		1	5.00	0.1	
25	#	Subl Cover Car		1	5.00		
26		OTHER CHARGES					
27	#	E.P.C.		1	2.50		
SUBTOTALS					541.25	9.4	8.2

NOTES

Estimate Notes:

pc 2 co 06 - acor w/Paul D.

8 days of repair. includes 2 days for parts order and 2 weekend days.

ECD - 5/27/15

Prior Damage Notes:

small ding on top of rt qbpanel.

Estimate of Record

Customer: [REDACTED]

Job Number: [REDACTED]

Vehicle: 2013 DODG CHARGER SE 4D SED 6-3.6L-FI black

ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				538.75
Body Labor	9.4 hrs	@	\$ 44.00 /hr	413.60
Paint Labor	8.2 hrs	@	\$ 44.00 /hr	360.80
Paint Supplies	8.2 hrs	@	\$ 24.00 /hr	196.80
Other Charges				2.50
Subtotal				1,512.45
Sales Tax	Tier 1	\$ 1,512.45	@ 7.0000 %	105.87
Grand Total				1,618.32
Deductible				500.00
CUSTOMER PAY				500.00
INSURANCE PAY				1,118.32

This is not an authorization to repair.

All GEICO customers have the right to have their vehicle repaired in the shop of their choice.

No Supplement will be honored unless authorized by GEICO.

NOTICE: Vehicles constructed of special metals may require the use of specialized welding and bonding equipment. Proper measuring and structural repair systems are required on today's vehicle to accurately accomplish vehicle repairs. Make sure your shop has the proper equipment to repair your vehicle.

ALTERNATE PARTS DISCLAIMER:

IF A QUALITY REPLACEMENT PART (A/M, LKQ, RECOND OR OPT OEM) APPEARS ON THIS ESTIMATE, IT INDICATES THAT THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. GUARANTEES, IF ANY, APPLICABLE TO THESE REPLACEMENT CRASH PARTS ARE PROVIDED BY THE PART MANUFACTURER OR DISTRIBUTOR RATHER THAN BY THE MANUFACTURER OF YOUR VEHICLE.

***IN ADDITION TO ANY SUCH GUARANTEES, GEICO PROVIDES THE FOLLOWING:

****OWNER LIMITED GUARANTEE**** WE GUARANTEE THAT ALL QUALITY REPLACEMENT BODY PARTS (PARTS NOT MANUFACTURED BY THE MANUFACTURER) IDENTIFIED ON YOUR ESTIMATE, ARE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP AND MEET GENERALLY ACCEPTED INDUSTRY STANDARDS. THIS PARTS AND LABOR GUARANTEE WILL BE IN EFFECT FOR AS LONG AS YOU OWN THE VEHICLE DESCRIBED IN THE ESTIMATE. THIS GUARANTEE COVERS THE COST OF THE PART, LABOR TO INSTALL, AND INCIDENTALS SUCH AS PAINT AND MATERIALS AND IS SPECIFICALLY LIMITED TO THOSE ITEMS. THIS GUARANTEE DOES NOT COVER LOSS OR DAMAGE THAT IS UNRELATED TO DEFECTS IN THE QUALITY REPLACEMENT PARTS. THIS IS NOT TRANSFERABLE. IF ANY QUALITY REPLACEMENT PARTS ARE DEFECTIVE IN EITHER MATERIAL OR WORKMANSHIP, CONTACT YOUR LOCAL GEICO REPRESENTATIVE.

ROUNTREE-MOORE FORD, LLLP

P.O. Box 1647
 2588 W. US Hwy. 90
 Lake City, FL 32056-1647
 (386) 755-0630



SERVICE DEPARTMENT HOURS
 7:00 a.m. to 5:30 p.m.
 Monday - Thursday
 7:00 a.m. to 5:00 p.m. Friday
 8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number				
5/18/15					
R/O Close Date					
5/22/15	Pre-Invoice				
Mileage In	Mileage Out				
30748	30748				
Service Advisor / Tag #					
BEVERLY BARRERA					
Vehicle Identification Number					
2C3CDXBG1DF					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2013	DODGE	CHARGER	4DR SDN SE RWD	BLACK	

MV8972

[Redacted]		Work Phone	[Redacted]	
MADISON, FL		Home Phone	[Redacted]	
Year	Make	Model	Body	Color
2013	DODGE	CHARGER	4DR SDN SE RWD	BLACK

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] AR#: DANS003	
#1 - 23FOZINSBO: COLLISION BODY RPR REPAIR PER ESTIMATE Work performed by HENRY L PARRAMORE (952) Installed 57010467AB :ABSORB 1@46.75 Installed 68092615AA :VALANCE 1@205.00 Installed 68092608AB :FASCIA 1@272.00 Sub Total: 937.35	413.60 46.75 205.00 272.00
#2 - 23FOZINSPA: COLLISION REFINISH REFINISH PER ESTIMATE Work performed by David Hardcastle (613) Work performed by DAVID HARDCASTLE (465) Sub Total: 360.80	180.40 180.40
Paint & Materials	214.30
Please Note: GEICO INS CO CLAIM NO 050116753010103001 CUST PAY 500.00 DEDUCTIBLE GEICO TO PAY SHOP DIRECT FOR BALANCE OF REPAIR CHARGE DANS003	
***** * THANK YOU FOR CHOOSING ROUNTREE MOORE * * FORD-LINCOLN AND NOW *****KIA***** * *****	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.	LABOR	774.40
	PARTS	738.05
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX I.D.	105.87
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	1618.32

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. All parts and labor are guaranteed for 12 months/12,000 miles (whichever comes first) unless otherwise stated.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

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ROUNTREE-MOORE FORD, LLLP

P.O. Box 1647
 2588 W. US Hwy 90
 Lake City, FL 32056-1647
 (386) 755-0630



SERVICE DEPARTMENT HOURS
 7:00 a.m. to 5:30 p.m.
 Monday - Thursday
 7:00 a.m. to 5:00 p.m. Friday
 8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number				
5/18/15					
R/O Close Date	Status				
5/22/15	Pre-Invoice				
Mileage In	Mileage Out				
30748	30748				
Service Advisor / Tag #					
BEVERLY BARRERA					
Vehicle Identification Number					
2C3CDXBG1D					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2013	DODGE	CHARGER	4DR SDN SE RWD	BLACK	

MV8972

Work Phone	
MADISON, FL	
Home Phone	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] AR#: DANS003	
#1 - 23FOZINSBO: COLLISION BODY RPR REPAIR PER ESTIMATE Work performed by HENRY L PARRAMORE (952) Installed 57010467AB :ABSORB 1@46.75 Installed 68092615AA :VALANCE 1@205.00 Installed 68092608AB :FASCIA 1@272.00 Sub Total: 937.35	413.60 46.75 205.00 272.00
#2 - 23FOZINSPA: COLLISION REFINISH REFINISH PER ESTIMATE Work performed by David Hardcastle (613) Work performed by DAVID HARDCASTLE (465) Sub Total: 360.80	180.40 180.40
Paint & Materials	214.30
Please Note: GEICO INS CO CLAIM NO 050116753010103001 CUST PAY 500.00 DEDUCTIBLE GEICO TO PAY SHOP DIRECT FOR BALANCE OF REPAIR CHARGE DANS003	
***** * THANK YOU FOR CHOOSING ROUNTREE MOORE * * FORD-LINCOLN AND NOW *****KIA***** * *****	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	774.40
PARTS	738.05
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	105.87
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1618.32

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



June 2, 2015

[REDACTED]
[REDACTED]
Madison, FL [REDACTED]

Cair: [REDACTED]

VIN: 2C3CDXBG1DH [REDACTED]

Dear Ms. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2013 Dodge Charger.

Ms. [REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. Susalla

J.S. Susalla
Special Investigations
586-274-8171

JSS/sk

Phone: 202-2-1091





























1

25ft

2

STANLEY®

3

4



















DO NOT REMOVE THE FILLER CAP BEFORE REMOVING. USE ONLY
FROM A SEALED CONTAINER. CLEAN FILLER CAP BEFORE REMOVING.
NE PAS Retirer le bouchon de remplissage avant de le
retirer. Utilisez un récipient scellé.
NE PAS Retirer le bouchon de remplissage avant de le
retirer. Utilisez un récipient scellé.



Chrysler Group LLC | **VEHICLE EMISSION CONTROL INFORMATION**

GROUP: DCRXV03.0RHA
NO ADJUSTMENTS NEEDED
TWC / HC25 / SF1

EVAP: DCRXR0146PKA

CONFORMS TO REGULATIONS: 2013 MY FFV
ENGINE: 3.6L

U.S. EPA: T3 95 LDV DBD: CA DBD II FUEL: GASOLINE / ETHANOL



04722 065AA

CALIFORNIA: N/A DBD: N/A FUEL: N/A
NOT FOR SALE IN STATES WITH CALIFORNIA EMISSION STANDARDS.



30769mi

84°

Press Brake and
Push Button to
Shift into Gear



P
R
N
D
L

ery: 12.15 volts

able-click row selection or click on appropriate button to update ECU. Click on column heading to sort table.

Part Number

Description

08862AB

2012 2013 LD LX 3.6L 8 SPEED AUTO ONLY RWD HIGH OUTPUT

A

Please review all available service documentation (SB's, RRT's, Recall's) to ensure the available flash applies to the connected vehicle. If a flash is not applicable to the vehicle, it may cause damage to the ECU or cause the vehicle system to NOT function properly!

Additional Flash Information: Flash released without SB or RRT documentation, please use the following LOP code for claim purposes: 18-19-05-08
Service Bulletins for 68046526AL

Service Documentation

Service Documentation Description

007-12

Flash: Launch Shudder And/Or MIL Illumination And/Or Harsh Shifts With Transmission Operation Improvements

M30-12

Emissions Recall M30 - Reprogram PCM and TCM

A

Battery: 12.15 volts

Double-click row selection or click on appropriate button



Overview

Software Version:

#0: 12.26.00, #1: 12.26.00

Spare Part Number:

Not Available

ISO Code:

Software Number:

Not Available

Hardware Number:

Not Available

Original VIN

2C3CDXBG1DH [Redacted]

Current VIN

2C3CDXBG1DH [Redacted]

Variant & Version:

40-06

Country Code

N/A

DTC Count:

0

New Part Number

52108862AB

▲ ▲

Note: Please review all available service documentation before flashing. Incorrect flashing could damage the ECU or cause the vehicle system to malfunction.

Additional Flash Information: Flash released without Service Bulletins for 68046526AL

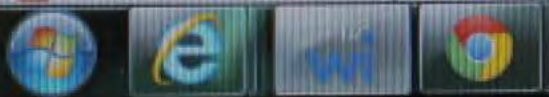
Service Bulletins for 68046526AL

Service Documentation	Service Documentation
21-007-12	Flash: Launch Shudder
RC-M30-12	Emissions Recall M30

▲ ▲

Knowledge Base Articles

Online



Right Rear




Right Rear




A close-up photograph of a car's left front brake assembly. The image shows a dark grey brake disc with a central hub and a grey brake caliper. The hub has five silver-colored studs. A white rectangular label with the text "Left Front" is placed on the hub. The background is dark and out of focus.

Left Front

A close-up photograph of a car's front suspension assembly. The image shows several curved metal components, likely control arms, with a reddish-brown patina. A white label with the text "Left Front" is attached to the assembly. The background is dark and out of focus.

Left Front

A close-up photograph of a vehicle's right front brake assembly. The central hub is visible, surrounded by six silver-colored wheel studs. A grey brake caliper is mounted on the left side of the brake disc. A white rectangular label with the text "Right Front" is placed on the brake disc. The brake disc shows signs of wear and rust, particularly around the hub area. The background is dark and out of focus.

Right Front

Right Front

A close-up photograph of a mechanical assembly. A white label with the text "Right Front" in bold black font is attached to the top left. Below the label, a vertical grey metal shaft is visible, with several small metal pins or fasteners along its length. To the right of the shaft, there is a large, curved, brownish-orange component, possibly a rubber boot or a protective cover, which is out of focus. The background is dark and blurry.



Left Front

Right Front





Left Rear

Left Rear





Right Rear

This image shows a close-up view of the right rear suspension assembly of a vehicle. The main component is a dark-colored control arm with a white label that reads "Right Rear". The control arm is connected to a vertical steering knuckle on the left. A coil spring is visible in the center, and a shock absorber is partially visible on the right. The background shows a blurred garage or workshop environment.



Right Rear

This image shows a close-up view of a vehicle's right rear suspension system. A white label with the text "Right Rear" is affixed to a dark, cylindrical component, likely a shock absorber or coil spring. The assembly includes various metal parts, bolts, and a large black plastic wheel well liner. The background is a blurred workshop environment.











30796mi 85°

30756mi

85°

Press Brake
and Push
Button to
Start



2C3CDXBG1DH













ECU	DTC	Description
EPS	U041500	stored - Implausible Data Received from ABS-
BCM	P152800	stored -
BCM	P152896	active -
BCM	P156896	active -
BCM	B16AB15	-pending - Trunk Lamp Control-Circuit Short to Battery or Open
BCM	P071568	active -
BCM	P0B1568	pending -

32340-4300

USA

850-973-4888

✓ ECS Vehicle:	no
✓ Flash Update(s) Available:	no
✓ Recall(s)/CSN(s):	no
✓ RRTs:	no
⚠ DTCs Present:	yes

Left Rear

CAUTION
DO NOT OIL
OR GREASE
5280
MOTOR



Left Rear

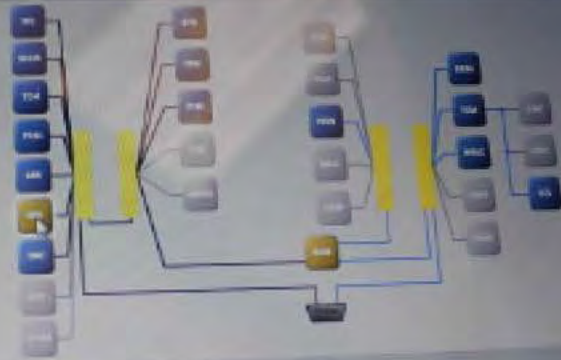


Vehicle View

Will cover all ECUs to be seen. Full vehicle CAN bus or ECUs for complete vehicle.

2013 LD T-4L
VIN: 2C3CDKRG1DH1 [REDACTED]
Battery: 12.18 volts

- Legend
- Active ECU
 - Non-responsive ECU
 - DTCs Present
 - ECU Not Built
 - Scanning ECU
 - New Flash Available
 - CAN-C
 - CAN-HS



All DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row select or to view environmental data. Click on column heading to sort table

Display Freeze Frame View Fault Data Clear DTCs

All	Active	Stored	Pending		ECU	Code	Status	Description
					DPS	U0415-03	Stored	Implausible Data Received from ABS

← EPS View

Search Service Information

Click on tabs to access various ECU operations and information for the selected ECU.

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame View Best Data Clear Stored DTCs

	ECU	Code	Status	Description
	EPS	U0415-00	Stored	Implausible Data Received from ABS

Overview

Name:
Electric Power Steering

Flash Part Number:
J805V524A

Bus Type:
CAN-C

Hardware Version:
B.1B.00

Software Version:
0.11.31.00, #1: 11.31.00

Part Number:
Not Available

IO Code:

Software Number:
Not Available

Hardware Number:
Not Available

Original VIN:
YCDABC10H1 [REDACTED]

Flash Data DTCs Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame

View Data Logs

	ECU	Code	Status	Description
	BCM	B16AB-15	Stored	Trunk Lamp Control-Circuit Short to Battery or Open
	BCM	B1707-15	Stored	Left Reverse Lamp Control-Circuit Short to Battery or Open
	BCM	B1708-15	Stored	Right Reverse Lamp Control-Circuit Short to Battery or Open
	BCM	B16AF-15	Stored	Left Stop Lamp Control-Circuit Short to Battery or Open
	BCM	B1683-15	Stored	Right Stop Lamp Control-Circuit Short to Battery or Open
	BCM	B1687-15	Stored	Center Stop Lamp Control-Circuit Short to Battery or Open
	BCM	B16DF-15	Stored	Right Tailamp 1 Control-Circuit Short to Battery or Open
	BCM	B16D7-15	Stored	Left Tailamp 1 Control-Circuit Short to Battery or Open
	BCM	B16E7-15	Stored	License Plate Lamp Control-Circuit Short to Battery or Open



Overview

Name:
Body Controller

Flash Part Number:
68164834AD

Bus Type:
CAN C

Hardware Version:
0A.14.00

Software Version:
#0: 12.43.01

Spare Part Number:
Not Available

ISO Code:

Software Number:
Not Available

Hardware Number:
Not Available

Original VIN
2C3CDX8G1DH [REDACTED]

Double-click row selection to view environmental data

All Active Stored Pending

	ECU	Code
	BCM	B16A8-15
	BCM	B1707-15
	BCM	B170B-15
	BCM	B16AF-15
	BCM	B16B3-15
	BCM	B16B7-15
	BCM	B16DF-15
	BCM	B16D7-15
	BCM	B16E7-15



Overview

Software Version:
#0: 12.43.01
Spare Part Number:
Not Available
ISO Code:

Software Number:
Not Available
Hardware Number:
Not Available

Original VIN
2C3CDXBG1DHS [REDACTED]
Current VIN
2C3CDXBG1DHS [REDACTED]

Variant & Version:
40 - 0C
Country Code
N/A
DTC Count:
9

Double-click row selection to view environmental data. Click on column heading to sort

All | Active | Stored | Pending

ECU	Code	Status
BCM	B16AB-15	Stored
BCM	B1707-15	Stored
BCM	B170B-15	Stored
BCM	B16AF-15	Stored
BCM	B16B3-15	Stored
BCM	B16B7-15	Stored
BCM	B16DF-15	Stored
BCM	B16D7-15	Stored
BCM	B16E7-15	Stored

Knowledge Base Articles

Online



TCM View

Click on tabs to access various TCM information and information for the selected ECU.

Search
Vehicle Information

- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details

Current ECU Flash Number: 60046526AL

Battery: 12.15 volts

Double-click row selection or click on appropriate button to update ECU. Click on column heading to sort table.

New Part Number	Description
5210886240	2012-2013 LD LX 3.6L 8 SPEED AUTO ONLY RWD HIGH OUTPUT
5210886340	2012-2013 LD LX 3.6L 8 SPEED AUTO ONLY AWD HIGH OUTPUT
60046525AL	2012-2013 LD LX 3.6L 8 SPEED AUTO ONLY AWD
60046526AL	2012-2013 LD LX 3.6L 8 SPEED AUTO ONLY RWD
60249620AA	2013 LD LX 3.6L 8 SPEED AUTO ONLY AWD HIGH OUTPUT
60249621AA	2013 LD LX 3.6L 8 SPEED AUTO ONLY AWD

← A

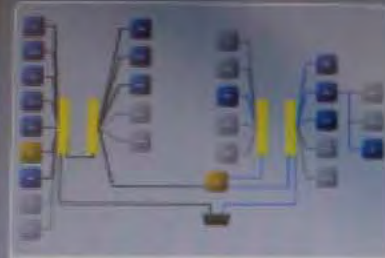
Note: Please review all available service documentation (SE's, TRT's, Recall's) to ensure the available flash applies to the connected vehicle. If a flash is not applicable to the connected vehicle, it could damage the ECU or cause the vehicle system to NOT function properly!

Close



TCM View

Click on tabs to access various functions and information for the selected ECU.



Overview

Software Version:
 #0: 12.26.00, #1: 12.26.00

Spare Part Number:
 Not Available

ISO Code:

Software Number:
 Not Available

Hardware Number:
 Not Available

Original VIN [REDACTED]
 2C3CDXBG1DH55

Current VIN [REDACTED]
 2C3CDXBG1DH55

Variant & Version:
 40 - 06

Country Code
 N/A

DTC Count:
 0

- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details

Current ECU Flash Number: 68046526AL

Battery: 12.15 volts

Double-click row selection or click on appropriate button to update ECU. Click on column heading

New Part Number	Description
52108862AB	2012 2013 LD LX 3.6L
52108863AB	2012 2013 LD LX 3.6L
68046525AL	2012 2013 LD LX 3.6L
68046526AL	2012 2013 LD LX 3.6L
68249620AA	2013 LD LX 3.6L
68249621AA	2013 LD LX 3.6L

Note: Please review all available service documentation (SB's, RRT's, Recall's) to ensure that you could damage the ECU or cause the vehicle system to NOT function properly!

Knowledge Base Articles

