

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup











▲ WARNING

EVEN WITH ADVANCED AIRBAGS

- DO NOT DRINK OR USE ALCOHOL OR DRUGS BEFORE DRIVING.
- THE BEST SEAT IS THE SAFEST PLACE FOR YOU AND YOUR CHILDREN.
- ALWAYS WEAR A SEATBELT AND ALWAYS WEAR IT THE PROPER WAY.
- ALWAYS USE SEATBELT AND CHILDREN'S SEATBELT PROPERLY.
- FOR COMPLETE DETAILS, SEE YOUR INFORMATION ABOUT AIRBAGS.



02167 7444

▲ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS

- NE PAS BOISSER NI CONSOMMER D'ALCOOL NI DE MÉDICAMENTS AVANT DE CONDUIRE.
- LE MEILLEUR SIÈGE EST LE PLUS SÛR POUR VOUS ET VOS ENFANTS.
- TOUJOURS PORTER LA CEINTURE DE SÉCURITÉ ET L'UTILISER PROPREMENT.
- TOUJOURS PORTER LA CEINTURE DE SÉCURITÉ ET L'UTILISER PROPREMENT.
- POUR PLUS DE DÉTAILS, VOUS RENSEIGNEZ-VOUS CHEZ VOTRE CONCESSIONNAIRE.

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CRAFTSMAN
Protractor
Magnetic Professional













12:05 PM 45°
Press Brake
and Push
Button to
Start



P
R
N
D
L





































Vehicle View

Order # 12345
Customer Name [REDACTED]
Vehicle # 12345

- Dashboard
- Inventory
- Orders
- Customers
- Reports
- Settings
- Help



Component Details

Component Name	Part Number	Quantity	Status
Engine	ENG-1234	1	Installed
Transmission	TRN-5678	1	Installed
Cylinder 1	CYL-1001	1	Installed
Cylinder 2	CYL-1002	1	Installed
Cylinder 3	CYL-1003	1	Installed
Cylinder 4	CYL-1004	1	Installed
Gear 1	GR-2001	1	Installed
Gear 2	GR-2002	1	Installed
Gear 3	GR-2003	1	Installed
Gear 4	GR-2004	1	Installed
Clutch	CLT-3001	1	Installed
Flywheel	FLY-3002	1	Installed



Vehicle View

Dashboard on ECU data and fault codes. Shows status of ECU components.

2014 LX 3.6L

VIN: 2C3CCAAG1 [REDACTED]

Battery: 12.21 volts

Legend

- Active ECU
- Non-responding ECU
- TTCs Present
- ECU Not Built
- Scanning ECU
- Non-Plant Available
- CAN-C
- CAN-HS

ALDPEX

[REDACTED]

[REDACTED]

[REDACTED]

Diagnosis Report: [REDACTED]

Active: [REDACTED]

ECU

1/24/14

10:00 AM

ECM View

View of the information about the operation and software for the selected ECU.

Flash **Data** **DFCs** **Actuators** **System Tests** **Miss Positions** **ECU Details**

Current ECU Flash Number: 88214832AH

Factory  13.11.2018

Double click a row to access or click on appropriate buttons to delete ECU. Click on column headings to sort table.

Item Part Number	Description
88214832AH	2014 1.6L I4 16V 150hp Gasoline



ORC View

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- Manufacturer: Bosch
- Part Number: 044 511 024
- Part Type: Alternator
- Part Number: 044 511 024
- Part Type: Alternator
- Part Number: 044 511 024
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- Part Type: Alternator

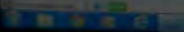
- Flash
- Data
- DTCs
- Adjusters
- System Tests
- Misc Functions
- ECU Details

Current ECU Flash Number: 98105510A6

Battery: 12.21 volts

Double-click row selection or click an appropriate button to update ECU. Click on column headers to sort tables.

Part Number	Description
NO RESULTS TO DISPLAY	





View

See current status of all available and information for the selected ECU.

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double click row selection to view environmental data. Click on column heading to sort table.

Home | Active | Stopped | Pending

ECU: [selected] | [refresh] | [close]

ECU	Code	Status	Description
There are no DTCs present.			



Data view

Name:

Pusat Data Medan

Parent Part Number:

101177042

Part Type:

CAN 1-0

Hardware Version:

V1.00.01

Software Version:

01_V1.00.01

Spares Part Number:

N/A 2010

NSL Code:

Software Version:

N/A 2010

Hardware Version:

N/A 2010

Part Number:

N/A 2010

Part Name:

N/A 2010

Plan

Data

View

Edit

Delete

Refresh

Detailed view of the selected part. The view shows the part's name, parent part number, and other attributes.

Part: ALL | Search | Refresh

Part	Parent	Part Name
101177042		Pusat Data Medan





3097

2C3CCAAG3EH











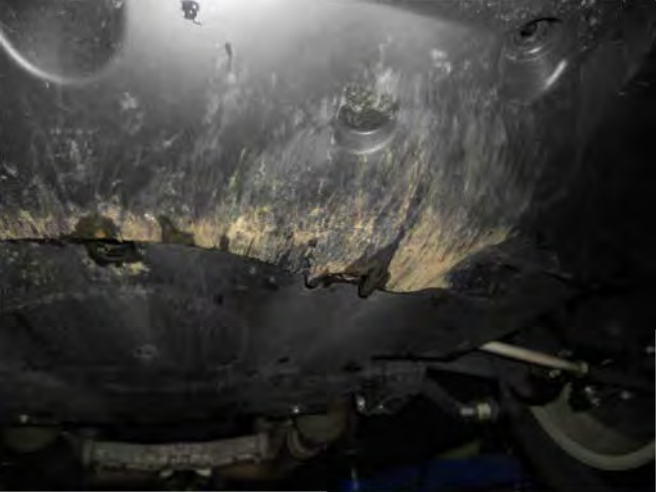




































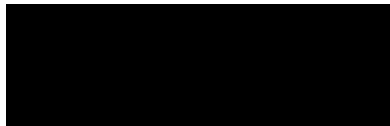
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CAIR Backup



From: [REDACTED]
To: customerassist@chrysler.com
Date: Sun Jan 18 07:25:58 EST 2015
Subject: Chrysler Group LLC Customer Assistance
Form Selected:

Category: US Customer Service

Brief Description:

Electronic Shifter

Comments:

Worse device on any vehicle I have owned in 25 years. Have had car for 24 months and this device is horrid. Not intuitive. Have to always look at where it is, i.e. in park. reverse, etc. Does not easily go into park. Have exited the car on numerous occasions with car in reverse. Think the best thing I can do is write NHTSA

Sender Information:

Title:

First Name: [REDACTED]

Middle Initial:

Last Name: [REDACTED]

From: customerassist@chrysler.com

To: [REDACTED]

Date: Tue Jan 20 13:53:34 EST 2015

Subject: Re: Chrysler Group LLC Customer Assistance

[REDACTED],

Thank you for contacting the Dodge Customer Assistance Center.

I do apologize for the inconvenience. I can imagine how frustrating this must be for you Rich and understand your safety concerns as well.

We appreciate the time and effort you took to tell us of your dissatisfaction in our product. We have documented your comments and will provide them to our product development team for review. If you feel that there is an issue with the electronic shifter in your Jeep, we recommend having a diagnosis done at your local Chrysler Dealership to ensure that it is working properly and they may be able to address the concern with putting the vehicle in the park position.

Our dealerships have the factory training, equipment and information available to them to diagnose and correct problems with our vehicles. Should your dealer require technical assistance they may contact our Technical Operations Resource Group or contact their regional Business Center.

Thank you again for your email. Should you require additional assistance, or have any new information to provide, please reply to this email message or call 1-800-4A-DODGE (1-800-423-6343).

Sincerely,

Myranda

Customer Service Representative

Dodge Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: [REDACTED]

EMAIL CASE NUMBER: [REDACTED]

REPLY LINK:

http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM8979842V80014L0KM&

Original Message Follows:

US Customer Service - Dodge Brand Site

Brief Description:

Electronic Shifter

Comments:

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VIN:

CH2 [REDACTED]

Mileage:

16000

Servicing Dealer:

Golling

Title:

First Name:

[REDACTED]

Middle Initial:

Last Name:

[REDACTED]

Address 1:

[REDACTED]

Address 2:

City:

Bloomfield Hills MI

State:

MI

Zip:

[REDACTED]

Email:

[REDACTED]

Work Phone:

[REDACTED]