

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



From: [REDACTED]  
To: customerassist@chrysler.com  
Date: Tue Apr 03 21:15:17 EDT 2012  
Subject: Chrysler Group LLC Customer Assistance  
Form Selected:

-----  
Category: US Customer Service  
Brief Description:  
-----

8 speed transmission

Comments:  
-----

I have had my car to Ed Payne in Westlaco, Tx. four times for my transmission and it still isn't fixed. After driving awhile my malfunction indicator light comes on and then when I stop the service transmission light comes on and I can't get it into park. I can't leave the car or get in the trunk because the car won't go into park. After leaving it sit for an hour or so it goes into park on its own. The last time I had it to Ed Payne they had it for a week and I think all they did was reset the codes. I have been on vacation in Texas which is why I took it to Ed Payne. I am going back to Illinois soon so when I get back I will take it to Jack Wolf. Hopefully they can resolve the problem.

Sender Information:  
-----

Title: [REDACTED]  
First Name: [REDACTED]  
Middle Initial: [REDACTED]  
Last Name: [REDACTED]

From: customerassist@chrysler.com  
To: [REDACTED]  
Date: Wed Apr 04 10:12:12 EDT 2012  
Subject: Re: Chrysler Group LLC Customer Assistance  
Dear [REDACTED]

Thank you for contacting the Chrysler Customer Assistance Center in regards to your 2012 300.

I regret the problem your vehicle has experienced and appreciate the time and effort you took to bring this matter to my attention. Comments like yours are one way we have to learn of problems that may develop and improvements desired by customers.

Unfortunately, given the many variables involved, we are unable to diagnose your vehicle's problem via email. We recommend contacting your authorized dealership to arrange an appointment for proper diagnosis and repair.

Our dealerships have the factory training, equipment and information available to them to diagnose and correct problems with our vehicles. Should your dealer require factory assistance they may contact our Technical Operations Resource Group or contact their regional Business Center.

In addition, our records indicate that the following recall campaign has not been performed by an authorized dealer:

Recall Number: M08  
Description: GEAR SHIFT INDICATOR LIGHT BRIGHTNESS  
Type: WARRANTY  
Date Issued: 03/16/2012  
Status: INCOMPLETE

We suggest that you contact your local authorized Chrysler, Dodge, Jeep® or Ram dealer to make arrangements for an inspection and, if necessary, corrective action at no charge to you.

Please take a copy of this message with you at the time of service to aid the process. Although not required, it is recommended to bring a copy of the recall notification with you to your dealer's service department when you bring your vehicle in for this service.

If you wish to obtain further information, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Thank you again for your email.

Sincerely,

Becca

Customer Service Representative  
Chrysler Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: [REDACTED]  
EMAIL CASE NUMBER: [REDACTED]  
REPLY LINK: [http://www.chrysler.com/wccs/brand\\_forms/us/reply.jsp?trk\\_ID=KMM7690194V48732L0KM&](http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM7690194V48732L0KM&)

Original Message Follows:

-----  
US Customer Service - Chrysler Brand Site

Brief Description:

8 speed transmission

Comments:

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indicator light comes on and then when I stop the service transmission

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in the trunk because the car won't go into park. After leaving it sit for

an hour or so it goes into park on its own. The last time I had it to Ed

Payne they had it for a week and I think all they did was reset the codes.

I have been on vacation in Texas which is why I took it to Ed Payne. I am

going back to Illinois soon so when I get back I will take it to

Ed Payne.

Hopefully they can resolve the problem.

VIN:

CH157646

Mileage:

4050

Servicing Dealer:

Jack Wolf Chrysler Jeep Dodge

Title:

First Name:

Middle Initial:

Last Name:

Address 1:

Address 2:

City:

Belvidere

State:

IL

Zip:

Email:

Home Phone:

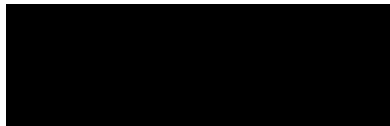
EA16-002

FLAT CHRYSLER

5-12-2016

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CAIR Backup



**Document Recieved from Customer**

**Cair Number:** [REDACTED]

**Date Received: 2012-06-01 12:15:27.958008**

**Files Not Recieved: 0**

Ma'am,

Per your request attach is the car rental receipt for the 7 days. Thank you

7 EAN HOLDINGS, LLC, 813 S W S YOUNG DR, KILLEEN, TX 765434801 (254) 690-4140

RENTAL AGREEMENT REF#  
791245 2VY95S

**SUMMARY OF CHARGES**

**RENTER**

[REDACTED]

**DATE & TIME OUT**  
05/19/2012 11:37 AM  
**DATE & TIME IN**  
05/25/2012 04:46 PM

**BILLING CYCLE**  
24-HOUR

**VEH #2 2011 DODG CALI HEAT**  
VIN# 1B3CB5HA0B [REDACTED]  
LIC# [REDACTED]  
MILES DRIVEN 137

**VEH #1 2011 JEEP PATR 1SP2**  
VIN# 1J4NT1GB6BD [REDACTED]  
LIC# [REDACTED]  
MILES DRIVEN 373

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	05/19 - 05/21	2	DAY	\$52.99	\$105.98
TIME & DISTANCE	05/21 - 05/25	5	DAY	\$39.99	\$199.95
REFUELING CHARGE	05/19 - 05/25	1.1	GALLON	\$4.94	\$54.34
				<b>Subtotal:</b>	<b>\$360.27</b>
<b>Taxes &amp; Surcharges</b>					
TEXAS REIMBURSEMENT FEE	05/19 - 05/22	3	DAY	\$1.35	\$4.05
MOTOR VEHICLE RENTAL TAX	05/19 - 05/25			10%	\$31.54
TEXAS REIMBURSEMENT FEE	05/22 - 05/25	4	DAY	\$1.35	\$5.40
				<b>Total Charges:</b>	<b>\$401.26</b>

**Total Amount Due \$0.00**

**PAYMENT INFORMATION**

**AMOUNT PAID** \$401.26      **TYPE** Mastercard      **CREDIT CARD NUMBER** xxxxxxxxxx: [REDACTED] PENDING

MO 7:30 AM - 6:00 PM TU 7:30 AM - 6:00 PM WE 7:30 AM - 6:00 PM  
 TH 7:30 AM - 6:00 PM FR 7:30 AM - 6:00 PM SA 9:00 AM - 1:00 PM  
 SU CLOSED

OWNER OF VEHICLE: **EAN HOLDINGS, LLC**  
 BRANCH ADDRESS: **813 S W'S YOUNG DR, KILLEEN, TX, 765434601**

(254) 690-4140

*Shayla*

791245

RENTAL TYPE	RETAIL	SOURCE #	RETAIL REN	I.D.#	999	RENTAL AGREEMENT NO.	NO.	
RENTER	ROSARIO		MARIA					
START CHARGES IF DIFFERENT	DAY = 24 HOUR PERIOD							
ORIGINAL VEHICLE	VEHICLE \$17.67/HOUR \$52.99/DAY <b>\$39.99</b>							
COLOR: SILVE	LICENSE NO: CN7M719						NO CHARGE MILEAGE	
MODEL: PATR	ECAR#: 7FKK07						NO CHARGE MILEAGE	
MILE-AGE	IN: 28756						NO CHARGE MILEAGE	
	OUT: 23383						NO CHARGE MILEAGE	
DRIVEN								
CONDITION AND FUEL X LEVEL AGREED TO	NO DAMAGE							
CONDITION SAME ON RETURN	Yes No							
NO GASOLINE REFUNDS								

*Rodriguez Switched out.*

**NOTICE: YOUR RENTAL AGREEMENT OFFERS, FOR AN ADDITIONAL CHARGE, AN OPTIONAL WAIVER TO COVER ALL OR A PART OF YOUR RESPONSIBILITY FOR DAMAGE TO OR LOSS OF THE VEHICLE. BEFORE DECIDING WHETHER TO PURCHASE THE WAIVER, YOU MAY WISH TO DETERMINE WHETHER YOUR OWN AUTOMOBILE INSURANCE OR CREDIT CARD AGREEMENT PROVIDES YOU COVERAGE FOR RENTAL VEHICLE DAMAGE OR LOSS AND DETERMINE THE AMOUNT OF THE DEDUCTIBLE UNDER YOUR OWN INSURANCE COVERAGE. THE PURCHASE OF THE WAIVER IS NOT MANDATORY. THE WAIVER IS NOT INSURANCE.**

RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PARAGRAPH 16.	RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE NOTICE TO LEFT AND PARAGRAPH 16. DAMAGE WAIVER IS NOT INSURANCE.	RENTER: X
RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI). SEE PARAGRAPH 9.	RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 16.	RENTER: X
RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP). SEE PARAGRAPH 7.	RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 17.	RENTER: X
RENTER DECLINES OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP). SEE PARAGRAPH 3.B.2.	RENTER ACCEPTS OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PARAGRAPH 19.	RENTER: X

ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT WHICH CONSISTS OF PAGES 1 THROUGH 4. I, THE RENTER, HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS OF THIS RENTAL AGREEMENT AND I HEREBY ACCEPT AND AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS RENTAL AGREEMENT. I CERTIFY THAT THE DRIVER'S LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED.

REPLACEMENT VEHICLE	RENTER: X	DATE	05/19/2012
05/21/2012 05:11 PM	OWNER REP: X	EMPL #	E578HN
COLOR: SILVE	LICENSE NO: CV41720	I WILL RETURN CAR BY:	
MODEL: CALI	ECAR#: 7FV037	DATE	05/24/2012
MILE-AGE	IN: 24370	TIME	5:00 PM
DRIVEN	DEPOSIT(S):		
	AMOUNT PAID BY: \$300.00		

CONDITION AND FUEL X LEVEL AGREED TO	NO DAMAGE		
CONDITION SAME ON RETURN	Yes No		
NO GASOLINE REFUNDS			

**NOTICE: YOUR PERSONAL AUTOMOBILE INSURANCE MAY PROVIDE COVERAGE FOR YOUR LIABILITY WHILE OPERATING A RENTAL VEHICLE. THE PURCHASE OF SLP IS NOT REQUIRED AS A CONDITION OF RENTING AN AUTOMOBILE. THIS INSURANCE DOES NOT APPLY TO ANY BODILY INJURY OR PROPERTY DAMAGE ARISING OUT OF THE USE OF A RENTAL VEHICLE BY ANY DRIVER WHILE UNDER THE INFLUENCE OF DRUGS OR ALCOHOL IN VIOLATION OF THE LAW. THE RENTAL CAR COMPANY'S EMPLOYEES, AGENTS OR ENDORSEES ARE NOT QUALIFIED TO EVALUATE THE ADEQUACY OF THE RENTER'S EXISTING COVERAGE.**

FUEL CHARGE \$4.94/GALLON

MOTOR VEHICLE TAX 10.00% TEXAS REIMBURSEMENT \$1.35/DA

TOTAL CHARGES **401.26**

DEPOSITS  
REFUNDS

AMOUNT DUE **0**

CLOSED BY	<i>Jason</i>		
PAID BY	CASH	CHECK	CHARGE
RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVED BY

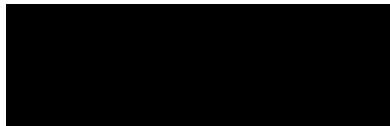
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



**Document Recieved from Customer**

**Cair Number:** [REDACTED]

**Date Received: 2012-07-30 16:47:09.377234**

**Files Not Recieved: 0**

paynent docs

07/27/2012

ATTN: Mike Lawrence

From: [REDACTED]

Car payment documents

Fax # 212-662-9390

000

HELNTID SNOS

0608299212 XVA 04:21 27/07/2012



[REDACTED]  
New York, NY

**IMPORTANT REMINDERS**

- Please contact Customer Support immediately if your loan changes in any way, e.g., loan is paid off, refinanced, lender changes, payment amount changes, etc.
- Make sure you have sufficient funds to cover your automatic debits according to your biweekly payment schedule.

**CONTACT US**

**Questions?**  
Call us anytime Mon-Fri, 9am-5pm EST.

**Phone:**  
☎ 800.690.1803 Ext 1  
Para Español - Ext 9

**Email:**  
support@intellipayment.com

Congratulations and welcome to the IntelliPayment Biweekly Plan! Your 2012 CHRYSLER 300 has been enrolled, and you are on your way to interest savings and convenience.

Please call us at ☎ 800.690.1803 Ext 1 if you have any questions.

**Important & Time Sensitive Steps!**

- ➔ Once you receive the first payment coupon or loan statement from your lender TD AUTO FINANCE, please make sure it reflects your loan account number, monthly payment amount, and lender payment due date.  
Don't have your statement yet? Don't worry - it can take 30 days or more to receive your statement.
- ➔ Send us your first payment coupon or loan statement to IntelliPayment Customer Support by FAX: 866.374.8658 - OR -  
Call us directly at ☎ 800.690.1803 Ext 1 to give information directly over the phone. - OR -
- ➔ Sit back, relax and enjoy your IntelliPayment benefits as we take care of the rest!

**My Biweekly Plan Start Dates**

First Full Payment	Biweekly Withdrawl Starting Date
8/3/2012 \$643.02	8/17/2012 \$321.99

• INTELLIPAYMENT WILL DEBIT YOUR BANK ACCOUNT BEFORE YOUR FIRST LENDER DUE DATE OF 8/23/2012. INTELLIPAYMENT NEEDS LEAD TIME FOR PROCESSING in order to make sure that your account is set up 100% ACCURATELY and to ensure that we can make your car payments properly on your behalf.

• Please note that you will still receive monthly statements from your lender. However, you do not need to make any payments directly to your lender - we will handle all your payments for you.

Thank you again for enrolling in the IntelliPayment Biweekly Plan. We look forward to providing you with unsurpassed customer service.

Best Regards,  
IntelliPayment Customer Support  
Empire State Building  
☎ 800.690.1803 Ext 1  
support@intellipayment.com

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HELNTID SNOS

0608299212 XVA 04:21 27/07/2012

EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



Please Paperclip Documents to CAIR number:



VIN number:

CH 

Customer Name:

SCHOEMANN

Check Amount (If Issued):

PQRC Involvement needed

Contact Phone numbers:

(241) 683-0661

Placed in Scan Bin for Paper clipping on:

8/24/2012

Thank You

## Marvin Yacoub

---

**From:** Jill Signorello  
**Sent:** Thursday, August 23, 2012 4:32 PM  
**To:** William Kendell; Lonnie Chestnut; Lou Wamsher; Marvin Yacoub  
**Cc:** Lisa Clement; Sam Marchese; Rick Thornton; Paul Goodwin; David Thomas; George Chacko  
**Subject:** RE: How to have your personal lease 2012 LX analyzed at the QEC

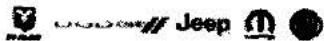
Marvin,

Please start the PQRC process. This is a Chrysler employee also. CAIR [REDACTED] has been reassigned to you.

Thanks,

*JILL SIGNORELLO*

Customer Relations Supervisor  
Executive Referral Work Flow Manager  
Customer Care  
Chrysler Group LLC  
Office: (248) 512 1420  
Cell: (630) 596 6400  
Fax: (248) 512-1153



---

**From:** William Kendell  
**Sent:** Thursday, August 23, 2012 4:31 PM  
**To:** Jill Signorello; Lonnie Chestnut; Lou Wamsher  
**Cc:** Lisa Clement; Sam Marchese; Rick Thornton; Paul Goodwin; David Thomas; George Chacko  
**Subject:** Re: How to have your personal lease 2012 LX analyzed at the QEC

I concur

---

**From:** Jill Signorello  
**Sent:** Thursday, August 23, 2012 03:30 PM  
**To:** Lonnie Chestnut; Lou Wamsher  
**Cc:** Lisa Clement; Sam Marchese; William Kendell; Rick Thornton; Paul Goodwin; David Thomas; George Chacko  
**Subject:** RE: How to have your personal lease 2012 LX analyzed at the QEC

All,

CAIR [REDACTED] has been generated for this vehicle. Once Bill approves, we will start the PQRC process.

Thanks,

*JILL SIGNORELLO*

Customer Relations Supervisor

Executive Referral Work Flow Manager  
Customer Care  
Chrysler Group LLC  
Office: (248) 512 1420  
Cell: (630) 596 6400  
Fax: (248) 512-1153



---

**From:** Lonnie Chestnut  
**Sent:** Thursday, August 23, 2012 3:00 PM  
**To:** Lou Wamsher  
**Cc:** Lisa Clement; Sam Marchese; Jill Signorello; William Kendell; Rick Thornton; Paul Goodwin; David Thomas; George Chacko  
**Subject:** RE: How to have your personal lease 2012 LX analyzed at the QEC

Lou:

Let's get this one here. Based on the scenario we should take a look.

Jill:

Can you please generate a CAIR for this customer/vehicle.

Bill:

Please review. If you concur, we'll make arrangements to review the vehicle at PQRC.

Lisa:

Once approved, please work with Jill or Marvin to schedule the vehicle. Since this is an employee, the vehicle can come directly to us. We'll issue a loaner vehicle.

Thanks,

L.L. (Lonnie) Chestnut  
Chrysler - Quality Engineering  
Manager:  
Product Quality Research Center / Field Engineering Operations / Media Vehicle Service

Plant Manager: QEC & FREC Building Engineering and Facility Planning  
Phone: 248-451-5662 (Tie Line: 793-5662)  
E-Mail: [LLC4@Chrysler.com](mailto:LLC4@Chrysler.com)

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**From:** Lou Wamsher  
**Sent:** Thursday, August 23, 2012 2:27 PM  
**To:** Lonnie Chestnut  
**Cc:** Lisa Clement  
**Subject:** FW: How to have your personal lease 2012 LX analyzed at the QEC

Lonnie:

Below is a note from Mike Schoemann who is an employee with a retail vehicle. Not sure if you want to begin the CAIR process because he mentions a safety issue or do we recommend at least one dealer attempt.

Thanks,



Lou Wamsher

t/l 793-5683 (248-451-5683)

fax: 248-451-5733

[lbw3@chrysler.com](mailto:lbw3@chrysler.com)

Product Quality Research Center

<http://pqc.intra.chrysler.com/slsmtk/qecweb/pqrcstudy.html>

---

**From:** Michael Schoemann

**Sent:** Thursday, August 23, 2012 11:37 AM

**To:** Lou Wamsher

**Subject:** RE: How to have your personal lease 2012 LX analyzed at the QEC

Hi Lou,

I have a 2012 300 V6 automatic with an e shifter - seems when going from drive to park, the e shifter has either misled the driver, or functioned incorrectly, causing the vehicle to drive forward after being placed in park and also driving in reverse when moved from drive to park – both times in the same day. There is also a clunk when shifting from drive to park while the vehicle is on an incline.

I need to understand what actions we should take to have the vehicle taken into the QEC, have engineers review the vehicle, and determine if we have an issue. A person has been hurt. It was my wife. The door ran her over. Chrysler has the opportunity to review a vehicle with a potential issue that may affect other e shifters. I would like to bring the vehicle to QEC tomorrow morning, as I have an obligation this afternoon. Please advise my next steps.

As always, I appreciate your time,

Sincerely,

Michael Schoemann

Interiors - Purchasing



[Ms1566@chrysler.com](mailto:Ms1566@chrysler.com)

(248) 512 – 1243 Desk

(248) 613 – 6595 Cell

(722) - 1243 Tie Line

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**From:** Alfonso Alaniz Molinet  
**Sent:** Thursday, August 23, 2012 9:19 AM  
**To:** Michael Schoemann  
**Cc:** Lou Wamsher  
**Subject:** How to have your personal lease 2012 LX analyzed at the QEC

Mike,  
To investigate the issue you mentioned this morning, please contact Lou Wamsher (copied in this note) and provide detailed information for the issue to be evaluated by them to determine if they need the vehicle for further analysis or not. If so, they will follow up with you on instructions how to have it go through the QEC. Lou's tie line is 793.5683.

**Alfonso Alaniz**  
Head of Integration & Technical Cost Reduction  
Purchasing & Supplier Quality  
O: +1.248.512.1624  
C: +1.248.701.2841

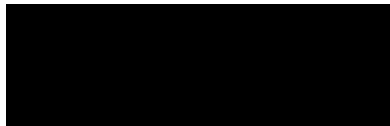
EA16-002

FLAT CHRYSLER

5-12-2016

ENCLOSURE 04

CAIR Backup



**Document Recieved from Customer**

**Cair Number:** [REDACTED]

**Date Received: 2012-11-01 15:35:48.798314**

**Files Not Recieved: 0**

**Alliance Pump & Mechanical Service, Inc.**  
627 S. Cottage Avenue, Suite 205  
Independence, MO 64050-4339  
Ph. (816) 833-8109 Fax: (816) 833-8035  
Email: pamurray@alliancepump.com

Date: 10-30-12  
To: KIM  
Company Name: Dodge Resolution Team  
Recipient's Fax #: 972-652-3590 # of pages, including cover sheet: 2  
From: [REDACTED]  
Message: Here is the statement you requested.  
Thank You!!  
[REDACTED]

If copy is not legible or if all pages are not received, please call (816) 833-8109 for re-transmission.

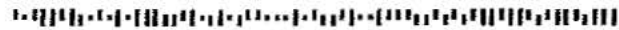


**Commerce Bank**

P.O. Box 411647 - Kansas City, MO 64141-1647

INDEPENDENCE MO

\*\*\*N0001763



### Commerce Loan Statement

#### Account Status

<b>Loan Number</b>	Principal Balance	\$25,730.09
	Regular Payment	\$392.01
	Past Due Amount	\$0.00
	Fees	\$0.00
<b>Statement Date</b>	<b>Total Amount Due</b>	<b>\$384.02</b>
08/31/12	<b>Payment Due Date</b>	<b>09/15/12</b>

#### Account History

Date	Description	Principal	Interest	Fees	Total
08/09/12	Payment - Thank You	\$333.52	\$66.48	\$0.00	\$400.00

Your payoff amount as of 09/15/12 is \$25,831.27

ask listen solve

If it's time to head off to school, make the trip in style with a College Student Auto Loan from Commerce Bank. College students can receive a discount of 0.50% off our already low auto loan rates on loans over \$7,000, plus an additional discount of up to 0.50% if parents are *CommerceOptionsSM* customers and co-sign for the loan. Head to school in style, for less - call us today about a College Student Auto Loan.

### Notes from Commerce

Need help with college expenses? A Home Equity Line of Credit can help! It's a great way to get the extra cash you need for tuition, room & board, books - you name it! Plus your payments may be tax-deductible (consult a tax advisor.) Equal Housing Lender.

Get more out of your checking account. Consider upgrading to *CommerceOptionsSM*. Your combined checking, savings and loan balances with us add up to great rewards like higher interest rates on deposits and discounts on loan rates. Call, click or come by Commerce Bank today and find out how being a valued customer pays with *CommerceOptionsSM*. Member FDIC.

Call - 1-800-449-9829

Click - [commercebank.com](http://commercebank.com)

Come by - Meet with a Financial



Independence, MO 64141  
17011 East 24 Highway  
Independence, MO 64141

BRANCH 018906 TC302 H

Date: 08/31/12 Time: 1:54  
E-Check Date: 08/29/12

Seq#: 115  
Trans Type: Payment  
Acct Type: PLS  
Amount: \$392.01

Total Payment: \$400.00

See transaction information above. All transactions subject to verification. First payment is to the bank's office & regular auto payments to bank accounts.

Thank you for banking with Commerce!

Pay with your Commerce Bank Visa® Credit Card and your checks automatically enter to wrap up \$1000.

Questions? Call, Click or Come By  
1-800-449-9829  
[www.commercebank.com](http://www.commercebank.com)

We ask, listen and solve.