



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 16-012
Date Opened: 09/28/2016
Investigator: Evan Frings **Reviewer:** Michael Lee
Approver: Michael Brown
Subject: Door Ajar Warning Light Always On

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Ford Motor Company
Products: 2011-2013 Ford Edge
Population: 380,000 (Estimated)
Problem Description: Door ajar warning light is on continuously.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	1,560	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	1	TBD	TBD
Number of Injuries:	1	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation (ODI) has received 1,560 reports concerning the "door ajar" light on model year 2011-2013 Ford Edge vehicles. Complainants alleged that the "door ajar" light located on the instrument cluster stays on all of the time even when all doors are closed and fully latched. When the light is illuminated continuously, vehicle occupants cannot be certain if any of the doors are properly latched. Reported safety consequences as a result of this issue include doors opening while driving, doors cannot be locked while driving, and the interior dome lights staying on continuously. One injury and no crashes have been reported.

ODI has opened this investigation to assess the scope, frequency and safety-related consequences of the alleged defect in the subject vehicles.

ODI numbers for the reports cited above are shown in the attached document.

10905672, 10905632, 10905620, 10905592, 10905504, 10905129, 10905117, 10904984,
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