



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

**Investigation:** PE 16-001  
**Date Opened:** 01/16/2016  
**Investigator:** Evan Frings  
**Approver:** Otto Matheke  
**Subject:** Door Latch Failure  
**Reviewer:** Scott Yon

## MANUFACTURER & PRODUCT INFORMATION

**Manufacturer:** Ford Motor Company  
**Products:** 2012-2013 Ford Focus  
**Population:** 400,000 (Estimated)  
**Problem Description:** The door(s) may fail to latch and/or inadvertently open.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
<b>Complaints:</b>	73	TBD	TBD
<b>Crashes/Fires:</b>	0	TBD	TBD
<b>Injury Incidents:</b>	1	TBD	TBD
<b>Number of Injuries:</b>	1	TBD	TBD
<b>Fatality Incidents:</b>	0	TBD	TBD
<b>Number of Fatalities:</b>	0	TBD	TBD

## ACTION / SUMMARY INFORMATION

**Action:** A Preliminary Evaluation (PE) has been opened.

### Summary:

The Office of Defects Investigation (ODI) has received 73 reports concerning the door latches on model year 2012-2013 Ford Focus vehicles. Complainants alleged that the door(s) failed to latch, with several reports indicating that the "door ajar" warning light on the dash appeared. Some drivers allege that the door opened while the vehicle was being driven. Complainants with a failed door latch indicate that in some cases the door had to be physically tied down to keep shut while others stopped driving the vehicle out of fear of the door opening while driving. One injury was reported which was caused by a consumer being struck by a door that rebounded after attempting to close it. The failure mode appears to be similar to the investigation EA15-002.

ODI has opened this investigation to further analyze the scope, frequency and consequence of the alleged incidents.

ODI reports cited above can be reviewed at [www-odi.nhtsa.gov/complaints](http://www-odi.nhtsa.gov/complaints) under the following identification (ODI) numbers: 10818622, 10816923, 10816587, 10816367, 10810611, 10810607, 10809371, 10807578, 10794726, 10794361, 10790724, 10790360, 10790078, 10789811, 10789078, 10788509, 10787871, 10786601, 10785732, 10785693, 10784961, 10783413, 10783227, 10783215, 10782996, 10782586, 10781519, 10781069, 10780996, 10780150, 10779734, 10779095, 10778881, 10776613, 10776484, 10766696, 10766355, 10765319, 10765089, 10763900, 10763727, 10763528, 10763339, 10762958, 10762709, 10762637, 10761093, 10760899, 10760370, 10759398, 10759242, 10759141, 10759100, 10759093, 10758787, 10748625, 10747564, 10745771, 10745480, 10735258, 10734889, 10734886, 10734282, 10733739, 10726024, 10723813, 10721861, 10712999, 10629964, 10628099, 10621386, 10621384, 10620640.