

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents



1249583

Rose

Timothy J. Abeel, Jr.

913 Fayette St.
Conshohocken, PA 19428

tel: 888.830.1474
tim@timothyabeel.com

www.timothyabeel.com

June 19, 2014

CHRYSLER GROUP, LLC
CIMS 485-13-32
1000 CHRYSLER DRIVE
AUBURN HILLS MI 48326

Re: [REDACTED] v. Chrysler Group LLC
Vehicle: 2014 Jeep Cherokee
VIN # 1C4RJFCG7EC [REDACTED]

Dear Sir or Madam:

This is notification that Timothy Abeel & Associates, P.C. represents the above individual against Chrysler LLC for claims pursuant to the Pennsylvania Lemon Law, Magnuson Moss Warranty Act and the Pennsylvania Unfair Trade Act. Please direct any and all correspondence to this office.

Please do not have any further contact with our client, Mr. [REDACTED] only with the exception to expedite necessary warranty repairs.

Thank you for your attention to this matter. If you have any questions, please contact me at your convenience.

Sincerely,

Timothy J. Abeel, Jr. / tmc

Timothy J. Abeel, Jr., Esq.

TJA/tmc
Enclosures

RECEIVED

JUN 24 2014

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

CUSTOMER #:

INVOICE



110-112 RT. 908
NATRONA HEIGHTS, PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-8000
www.cochran.com

PAGE 3

CHESWICK, PA

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		14237/14237	T7901

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN14 IS							
01JAN14 DD			16:45 08MAY14		0.00	COUP	08MAY14

R.O. OPENED	READY	OPTIONS:
08:08 08MAY14	15:03 08MAY14	DLR:43722 ENG:3.6_Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	16PT		PERFORM MULTI-POINT INSPECTION				
			6186 Henry, James LIC#: 9999				
			CPHT			0.00	0.00

Q** #1 COCHRAN RENTAL CAR

CAUSE: .

L COCHRAN RENTAL CAR

6186 Henry, James LIC#: 9999

CP

0.00 0.00

SUBL #1 COCHRAN RENTAL CAR

WC

(N/C)

Web Appt created 2014-05-04
12:27:00pm taken by Adam
Milgrub C/S: Will need rental
car as part of max care plan.

Thank you for allowing us the opportunity to
serve you today at #1 Cochran Chrysler. We
expect the service you received to be to your
COMPLETE SATISFACTION. You can provide us
feedback by emailing to feedback@cochran.com.
Thank you again and we look forward to
serving you in the future.

PAID MAY 09 2014
Visa

4.31
0.72

DESCRIPTION	TOTALS
LABOR AMOUNT	71.90
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	71.90
LESS INSURANCE	28.84
SALES TAX	5.03
PLEASE PAY THIS AMOUNT	48.09

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #:



INVOICE



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PAGE 2

CHESWICK, PA

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC1 [REDACTED]		14237/14237	T7901	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN14 IS			16:45 08MAY14		0.00	COUP	08MAY14
01JAN14 DD							
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					

08:08 08MAY14 15:03 08MAY14

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

J EMISSION INSPECTION
 IM EMISSION INSPECTION
 6186 Henry, James LIC#: 9999
 CPHT
 44.95 44.95

K STATE SAFETY INSPECTION
 SI STATE SAFETY INSPECTION
 6186 Henry, James LIC#: 9999
 CPHT
 24.95 24.95

CHS STATE STICKER FEE
 6186 Henry, James LIC#: 9999
 CPHT
 2.00

L LUBE, OIL, FILTER, CHECK ALL FLUIDS, REMINDER STICKER ON W/SHIELD, WE USE MOPAR MOTOR OIL
 CAUSE: F
 26860303 CHRYSLER EOP
 6186 Henry, James LIC#: 9999
 WCOC
 1 68191349AA FILTER-ENGINE OIL (N/C)
 6 68055890AA *OIL-5W20 (N/C)
 FC: PART#: COUNT: (N/C)
 CLAIM TYPE: F
 AUTH CODE:

M TIRE ROTATION WITH STATE INSPECTION
 MISC TIRES DID NOT NEED ROTATED AT THIS TIME
 6186 Henry, James LIC#: 9999
 CPHT
 0.00 0.00

P PERFORM MULTI-POINT INSPECTION

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #: 3



INVOICE

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www.cochran.com

CHESWICK, PA

PAGE 1

SERVICE ADVISOR: 6135 CHRIS GEORGE

HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		14237/14237	T7901

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
01JAN14 IS			16:45 08MAY14		0.00	COUP	08MAY14

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: DLR:43722 ENG:3.6_Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
G	CHECK TRANS MODULE FOR FAULT CODES AS CUSTOME RSTATES IT SEEMS TO SHIFT HARD WHEN PULLING OUT SLOW FROM 1ST TO 2ND GEAR						

CAUSE: UPDATE AS PER TSB FOR SHIFT ENHANCEMENTS
18190590 TRANS MODULE UPDATE AS PER TSB

6186 Henry, James LIC#: 9999

WC

FC: FM PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

(N/C)



H CUSTOMER STATES WHEN FOLDING IN THE DRIVERS POWER FOLDING MIRROR IT MAKES A GRINDING SOUND
MISC ORDERED LT OUTSIDE MIRROR

6186 Henry, James LIC#: 9999

ISDP

(N/C)

I CUSTOMER STATES WHEN THE TEMP IS SET AT 66 OR 68 IT SEEMS TO BE BLOWING VERY HOT AIR AND WIL NOT TURN DOWN HEAT...Turn down to 66 and Full AC go back up a degree or two and full heat. Basically we have all heat or all cold air. I believe there might be a few TSB's out for it.

CAUSE: UPDATE

18196295 UPDATE SOFTWARE TO HVAC UNIT AS PER TSB

6186 Henry, James LIC#: 9999

WC

FC: FM PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

(N/C)

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		(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

CUSTOMER COPY



Cranberry Chrysler-Jeep-Dodge

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VIN 1C4RJFCG7EC				DATE IN 08/09/13
YEAR 2014	MAKE JEEP	MODEL GRAND CHER	COLOR SILVER	N
MILES IN 3000	MILES OUT 3000	FIRST USE 05/16/13	LISC. PA	CHESWICK PA
SEE ALSO	RES. H:	BUS. W: (412)	WRITER NASH D	

- (1) CUSTOMER STATES TRANSMISSION IS NOT SHIFTING CORRECTLY IN BETWEEN FIRST AND SECOND GEAR TCM UPDATE AVAILABLE UPDATE TCM (Tech:83) A
 Warranty Claim 18190598 FM T83 2
 (Warranty)
- (2) PERFORM SMI MULTIPOINT INSPECTION (Tech:83) A
 99P T83
 (Internal)
- (3) WASHER FLUID TOP OFF-RON LEWIS COURTESY (Tech:83) A
 Labor WFT T83
 (Internal)

Next Service ' Lube-Oil-Filter

DISCLAIMER OF WARRANTIES
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X

Page 1 of 1 Job

Customer Copy

	W/C	INT.	CUSTOMER
Labor			.00
Parts			.00
Sublet			.00
Shop Supplie			.00
Oil/Grease			.00
Sub Total			.00
.00 Tax			.00
Total			.00

COC6815116 Q. 08/12





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VIN 1C4RJFCG7EC		[REDACTED]		DATE IN 07/12/13
YEAR 2014	MAKE JEEP	MODEL GRAND CHER	COLOR SILVER N	TIME IN 08:42
MILES IN 2263	MILES OUT 2263	FIRST USE 05/16/13	LISC. PA	CLOSED 11:26
SEE ALSO			RES. H: [REDACTED] W: (412) -	WRITER 17ND NASH D

		CUSTOMER IS WAITING			
(1)	CUSTOMER STATES VIBRATION AT HWY SPEEDS UNABLE TO RECREATE COMPLAINT (Tech:83)	Labor	T83		.00
		Total Repair (Customer)..... .00			
(2)	CUSTOMER STATES RADIO IS MALFUNCTIONING REPLACED RADIO UNDER CHRYSLER CASE NUMBER 23637822 RADIO HAS SOFTWARE VERSION 13.19.0 (Tech:83) A	Warranty Claim	08600201	58 58 T83 4	
	(Warranty).....			
(3)	CUSTOMER HAS ORDERED FLASH LAMP REPLACEMENT HOLDER. PART IS EXPECTED TO BE IN WITHIN THE MONTH OF JULY. PART IS MADE ON AN "AS-NEEDED" BASIS (Tech:83) A	Warranty Claim	Labor	T83	
	(Warranty).....			
(4)	WASHER FLUID TOP OFF-RON LEWIS COURTESY (Tech:83) A	Labor	WFT	T83	
	(Internal).....			
(5)	PERFORM SMI MULTIPOINT INSPECTION (Tech:83) A	99P	T83		.00
		Total Repair (Customer)..... .00			

Next Service AUG '13 Lube-Oil-Filter	W/C	INT.	CUSTOMER
		Labor	.00
		Parts	.00
		Sublet	.00
		Shop Supplie	.00
		Oil/Grease	.00
		Sub Total	.00
		.00 Tax	.00
		Total	.00

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X

Page 1 of 1 Job 0 [REDACTED]

[REDACTED]

Customer Copy

The Reynolds and Reynolds Company, CC651516.0, (06/12)

CHRYSLER



Cranberry Chrysler-Jeep-Dodge

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VIN		LC4RJFCG7EC		[REDACTED]		DATE IN	06/17/13
YEAR	MAKE	MODEL	COLOR	N		TIME IN	07:54
2014	JEEP	GRAND CHER	SILVER	[REDACTED]		CLOSED	10:34
MILES IN	MILES OUT	FIRST USE	LIBC.	CHESWICK PA [REDACTED]		DATE	06/17/13
1842	1842	05/16/13	PA	[REDACTED]		WRITER	47ND
SEE ALSO				REP	[REDACTED]	W:	(412) -
							WASH D

		CALL WHEN READY			
		Warranty Claim			
(1) SOP RADIO		08600201	T83	4	
(Tech:83) A	 (Warranty)			
		Labor	T83		.00
(2) SOP FLASHLIGHT		Total Repair (Customer)00
(Tech:83)					
		Labor	T83		.00
(3) CUSTOMER STATES A/C DOES NOT COME ON WITH REMOTE START		Total Repair (Customer)00
STAR CASE # [REDACTED]					
JEEP GLITCH- NO SOLUTION GIVEN					
(Tech:83) A					

1 hr - (1130)
[Signature]

The Reynolds and Reynolds Company, CG651516 O, 06/12

Next Service AUG '13 Lube-Oil-Filter	W/C	INT.	CUSTOMER
DISCLAIMER OF WARRANTIES Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.			Labor .00 Parts .00 Sublet .00 Shop Supplie .00 Oil/Grease .00 Sub Total .00 Tax .00 Total .00
Page 1 of 1	Job [REDACTED]		
[REDACTED]	[REDACTED]		
[Barcode]			Customer Copy



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Phone 724-452-4040 • Fax 724-452-1487
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R [REDACTED]		VIN 1C4RJFCG7EC1 [REDACTED]		[REDACTED]		[REDACTED]	
YEAR 2014	MAKE JEEP	MODEL GRAND CHER	COLOR SILVER	N	1054 [REDACTED]		
MILES IN 674	MILES OUT 678	FIRST USE 05/16/13	LISC. PA	CHESWICK PA [REDACTED]			TIME 15:44
SEE ALSO				RES. H: [REDACTED]	BUS. W: (412)	-	CLOSED 06/05/13
							WRITER 2815 BRAD C

CALL WHEN READY

- (1) CUST STATES UCONNECT SYSTEM KEEPS RESETTING & RADIO & SPEDOMETER TURN OFF WHILE DRIVING ORDERED RADIO (Tech:83) A Labor T83(Internal).....
- (2) PERFORM SMI MULTIPOINT INSPECTION (Tech:83) A Labor T83(Internal).....
- (3) WASHER FLUID TOP OFF-RON LEWIS COURTESY (Tech:83) A Labor WFT T83(Internal).....
- (4) CUST REQUIRES SHUTTLE TO WORK - WILL DROP OFF ABOUT 7:45AM (Tech:83) A Labor T83(Internal).....
- (5) A/C DOES NOT COME ON WITH REMOTE START NORMAL OPERATION NO PROBLEM FOUND (Tech:83) A Labor T83(Internal).....
- (6) FLASHLIGHT IN REAR POPS OUT OF HOLDER AT TIME PARTS ORDERED (Tech:83) A Labor T83(Internal).....
- (7) MESSAGE FOR AIR SUSPENSION COOLING DOWN COMES ON COULD NOT DUPLICATE CONDITION STORED CODE C1562-92 AND C1562-98 RIDE HEIGHT AIR PUMP CONTROL PERFORMANCE NO PROBLEM FOUND AT THIS TIME (Tech:83) A Labor T83(Internal).....

Next Service NOV '13 Lube-Oil-Filter

DISCLAIMER OF WARRANTIES

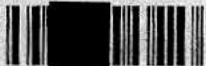
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X

Page 1 of 1

Job [REDACTED]

Customer Copy



	W/C	INT.	CUSTOMER
Labor			.00
Parts			.00
Sublet			.00
Shop Supplie			.00
Oil/Grease			.00
Sub Total			.00
Tax	.00		.00
Total			.00

CHRYSLER



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YEAR 2014		MAKE JEEP	MODEL GRAND CHER	COLOR SILVER	N	RES. H:	BUS. W: (412) -	DATE IN TIME
MILES IN 4965	MILES OUT 4965	FIRST USE 05/16/13	LIC. PA	CHESWICK PA		WRITER NASH D		CLOSED 08/29/13
VIN 1C4RJFCG7EC		SEE ALSO		DATE IN		TIME		CLOSED 15:15

- CUSTOMER IS WAITING**
Warranty Claim
- (1) INSTALL S.O.P (BEZEL AROUND RADIO)
(Tech:83) A
08808101 51 T83 3
5091842AE (STACK) 1
(F) 5LV81DX9AA (PANEL) 1
..... (Warranty)
 - (2) CUST STATES "AIR SUSPENSION COOLING LAMP" IS COMING ON AGAIN. R.O FROM 6/5/13 IS ATTACHED.
ORDERED AIR SUSPENSION CONTROL MODULE
(Tech:83) A
Labor T83
..... (Internal)
 - (3) CUST STATES ADAPTIVE CRUISE CONTROL BUTTON IS "WEARING OUT"
(BUTTON WORKS, COLOR IS FADING)
ORDERED REPLACEMENT SWITCH
(Tech:83) A
Labor T83
..... (Internal)
 - (4) INSTALL S.O.P REAR PANNEL W/FLASHLAMP ATTACHMENT
(Tech:83) A
Warranty Claim
23151005 D1 T83 2
(F) 1WK00DX9AA (PANEL) 1
..... (Warranty)
 - (5) WASHER FLUID TOP OFF-RON LEWIS COURTESY
(Tech:83) A
Labor WFT T83
..... (Internal)
 - (6) PERFORM SMI MULTIPOINT INSPECTION
(Tech:83) A
99P T83
..... (Internal)
 - (7) ENTERPRISE RENTAL VEHICLE APPROVED THROUGH CHRYSLER
1 DAY
\$35.00
(Tech:83) A
Labor T83
..... (Internal)

Next Service	Lube-Oil-Filter	W/C	INT.	CUSTOMER
DISCLAIMER OF WARRANTIES Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.			Labor	.00
			Parts	.00
X			Sublet	.00
			Shop Supplie	.00
			Oil/Grease	.00
			Sub Total	.00
			Tax	.00
			.00 Total	.00

The Remains and Remains Company, CC651516 Q (06/12)



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VIN C4RJFCG7EC [REDACTED]				DATE IN	09/04/13
2014	JEEP	GRAND CHER	SILVER	N	[REDACTED]
5166	5166	05/16/13	PA	CHESWICK PA	[REDACTED]
SEE ALSO	H: [REDACTED] W: (412) -			WRITER	DAVID C

(1) MAINTENANCE CARE LUBE, OIL & FILTER CHECK BELTS, HOSES, FLUIDS & TIRE PSI. RESET OIL REMINDER LIGHT IF EQUIPPED (Tech:99) A	CUSTOMER IS WAITING Service Contract 26860303 T99 3 68191349AA (FILTER) 1 68026603AA (OIL) 6(Warranty).....
(2) EXPRESS LANE 4 TIRE ROTATION AND VISUAL BRAKE INSPECTION (Tech:99) A	Service Contract EL2 T99 3(Warranty).....
(3) WASHER FLUID TOP OFF- RON LEWIS COURTESY (Tech:99) A	Labor WFT T99(Internal).....
(4) PERFORM SMI MULTIPOINT INSPECTION (Tech:99) A	99P T99 Total Repair (Customer)0000

Ron Lewis Company CR051516 (06/12)

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X Page 1 of 1		Labor	.00
		Parts	.00
		Sublet	.00
		Shop Supplie	.00
		Oil/Grease	.00
		Sub Total	.00
		.00 Tax	.00
	Total	.00	



Customer Copy

CUSTOMER #:



INVOICE

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CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

CHESWICK, PA

PAGE 1

HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7E[REDACTED]		5331/5757	T5452	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN14 IS							
01JAN14 DD			WAIT 18SEP13		0.00	CASH	18SEP13
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
10SEP13	18SEP13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES WHEN REMOTE STARTED THE HVAC DOES NOT COME ON LIKE IT SHOULD (CHECK TSB)NUMBER: 24-002-13 DATE: 09/05/2013 MODELS: 2014 WK (vehicles equipped with Dual Zone Automatic Temperature Control (sales code HAF) built on or before July 30, 2013).

CAUSE: F
18196295 UPDATE SOFTWARE TO HVAC UNIT AS PER TSB
6172 Polisano,Thomas LIC#: 7300

WC
FC: FM PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:

(N/C)



SUBL LEEWAY RENTAL CAR (CUSTOMER ENHANCED SATISFACTION)

WC

(N/C)

B WHEN STARTED THE RADIO HAS A MESSAGE THAT SAYS VEHICLE PHONE REQUIRES SERVICE

CAUSE: RADIO HAS INTERNAL PHONE ISSUE
08600270 Radio / telematics gateway module - Test and replace Replace with exchange unit (0 - Low skilled)
6172 Polisano,Thomas LIC#: 7300

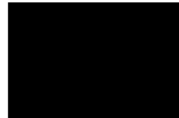
WC
1 Z8190240AG RADIO
FC: 58
PART#: Z8190240AG
COUNT: 0
CLAIM TYPE: W
AUTH CODE:

(N/C)
(N/C)

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER COPY

CUSTOMER #:



INVOICE

110-112 RT. 908
NATRONA HEIGHTS, PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

PAGE 2

CHESWICK, PA

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC		5331/5757	T5452	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN14 IS							
01JAN14 DD			WAIT 18SEP13		0.00	CASH	18SEP13
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
10SEP13	18SEP13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

C PERFORM MULTI-POINT INSPECTION
 16PT PERFORM MULTI-POINT INSPECTION
 6172 Polisano, Thomas LIC#: 7300
 ISDP (N/C)

D PERFORM RRT 13-056 RADIO UPDATES
 MISC NEW RADIO UP TO DATE
 6172 Polisano, Thomas LIC#: 7300
 ISDP (N/C)

E** THE ANOLOG SPEEDO OPTION WAS SHOWING BUT NOT READING ANY SPEED
 MISC COULD NOT DUPLICATE CONCERN AT THIS TIME AS
 ALL IS WORKING NORMAL AND FOUND NO FAULT
 CODES IN SYSTEM
 6172 Polisano, Thomas LIC#: 7300
 ISDP (N/C)

F** THE POWER FOLD MIRRORS ARE MAKING NOISE CHECK AND ADVISE
 MISC ALL SOUNDS NORMAL WITH MIRRORS AND BOTH ARE
 OPERATING NORMAL
 6172 Polisano, Thomas LIC#: 7300
 ISDP (N/C)

G** THE FORWARD COLLISION WARNING IS SETTING OFF WHEN NOTHING IS
 INFRONT OF JEEP
 MISC COULD NOT DUPLICATE CONCERN AND FOUND FAULT
 CODES WITH SYSTEM AND TURNED SENSITIVITY ON
 SYSTEM DOWN
 6172 Polisano, Thomas LIC#: 7300
 ISDP (N/C)

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(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER # [REDACTED]

INVOICE



CHESWICK, PA 1 [REDACTED]
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

PAGE 3

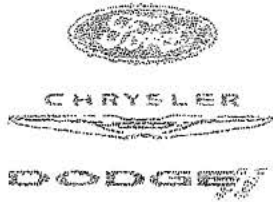
110-112 RT. 908
NATRONA HEIGHTS, PA 15066
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		5331/5757	T5452	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN14 IS							
01JAN14 DD			WAIT 18SEP13		0.00	CASH	18SEP13
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
10SEP13	18SEP13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
6059		CHRYSLER	SENDING RADIO				

Thank you for allowing us the opportunity to serve you today at #1 Cochran Chrysler. We expect the service you received to be to your COMPLETE SATISFACTION. You can provide us feedback by emailing to feedback@cochran.com. Thank you again and we look forward to serving you in the future.



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		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE		

CUSTOMER COPY



Cranberry Chrysler-Jeep-Dodge

21145 Route 19 • Cranberry Township, PA 16066
Phone 724-452-4040 • Fax 724-452-1487
www.ronlewisautomotive.com



RO	VIN	1 C 4 R J F C G 7 E C		B		DATE IN	09/24/13
YEAR	MAKE	MODEL	COLOR	N		TIME IN	08:14
2014	JEOP	GRAND CHER	SILVER	CHESWICK PA		CLOSED	15:49
MILES IN	MILES OUT	FIRST USE	LISC.			WRITER	3547
6017	6017	05/16/13	PA			NASH D	
SEE ALSO	H: (412) -						

CUSTOMER IS WAITING

- (1) THERE ARE TWO SPECIAL ORDER PARTS FOR MR. MILGRUB (Tech:83) A
Labor T83
..... (Internal)
- (2) RIGHT STEERING WHEEL SWITCH IS BLEMISHED (Tech:83) A
Warranty Claim
08808202 T83 3
-REPLACE STEERING WHEEL SWITCH (F) 68159640AC (SWITCH) 1
-COLOR WAS RUBBING OFF OF BUTTON
..... (Warranty)
- (3) AIR RIDE CONTROL MODULE HAS AN INTERNAL FAILURE. (Tech:83) A
Warranty Claim
08196701 WF T83 6
-REPLACED AIR RIDE CONTROL MODULE (F) 68109987AD (MODULE) 1
..... (Warranty)
- (4) ENTERPRISE RENTAL (Tech:83) A
Warranty Claim
Labor T83
-PAID FOR BY CHRYSLER-
ENTERPRISE 96716
..... (Warranty)
- (5) PERFORM SMI MULTIPOINT INSPECTION (Tech:83) A
99P T83
..... (Internal)
- (6) WASHER FLUID TOP OFF- RON LEWIS COURTESY (Tech:83) A
Labor WFT T83
..... (Internal)

Next Service ' Lube-Oil-Filter

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X

W/C	INT.	CUSTOMER
		Labor .00
		Parts .00
		Sublet .00
		Shop Supplie .00
		Oil/Grease .00
		Sub Total .00
		.00 Tax .00
		Total .00

Page 1 of 1

Job 0



Customer Copy

and Reynolds Company CC651516 Q (05/12)

CUSTOMER #:



INVOICE



110-112 RT. 908
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CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

CHESWICK, PA 1

PAGE 1

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6034 DARRELL JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC		8592/8592	T7038	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PC NO	RATE	PAYMENT	INV DATE
01JAN14 IS							
01JAN14 DD			WAIT 23NOV13		0.00	CASH	23NOV13
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
23NOV13	23NOV13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	N58	/	NHTSA 13V-483 Recall for 2014 Grand Cherokee, ground wire and reprogram dash			

CAUSE: RECALL

08N58184 RECALL N58

6166 Arndt, Steven LIC#: 4047

WC

FC: PART#: COUNT:

CLAIM TYPE: S

AUTH CODE:

(N/C)



B** RRT

CAUSE: MAINT

186002AB RAPID RESPONSE RADIO UPDATE

6166 Arndt, Steven LIC#: 4047

WC

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

(N/C)



WAIT Web Appt created
2013-11-13 11:37:00am tak en
by Adam Milgrub

Thank you for allowing us the opportunity to serve you today at #1 Cochran Chrysler. We expect the service you received to be to your COMPLETE SATISFACTION. You can provide us feedback by emailing to feedback@cochran.com. Thank you again and we look forward to serving you in the future.

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(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY

CUSTOMER #: [REDACTED]

INVOICE



CHESWICK, PA [REDACTED]

PAGE 1

110-112 RT. 908
NATRONA HEIGHTS, PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-8000
www.cochran.com

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6034 DARRELL JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		11017/11017	T7679	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN14 IS			WAIT 11JAN14		0.00	CASH	11JAN14
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
11JAN14	11JAN14						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D LUBE,OIL,FILTER, CHECK ALL FLUIDS, REMINDER STICKER ON W/SHIELD, WE USE MOPAR MOTOR OIL

CAUSE: MAINT

26860303 CHRYSLER LOF
6175 Johns,Steven LIC#: 4293
WCOC

1 68191349AA FILTER-ENGINE OIL
6 68055890AA *OIL-5W20

FC: PART#: COUNT:
CLAIM TYPE: F
AUTH CODE:

(N/C)
(N/C)
(N/C)



E Rotate tires

CAUSE: MAINT

TR ROTATION COVERED BY C S C
6175 Johns,Steven LIC#: 4293
WCOC

FC: PART#: COUNT:
CLAIM TYPE: F
AUTH CODE:

(N/C)

F CUSTOMER STATES ANY FLASHES FOR TRANS AVAILABLE ??
MISC NO FLASHES AVAILABLE AT THIS TIME

6175 Johns,Steven LIC#: 4293
CPHT

0.00 0.00

G AT TIMES DRIVERS MIRROR GRINDS WHEN MOVING
MISC MIRROR WORKS NORMAL AT THIS TIME

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		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER COPY

CUSTOMER #:



INVOICE

110-112 RT. 908
NATRONA HEIGHTS, PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

CHESWICK, PA

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6034 DARRELL JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		11017/11017	T7679	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN14 IS			WAIT 11JAN14		0.00	CASH	11JAN14
01JAN14 DD							
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
11JAN14	11JAN14						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				6175 Johns, Steven LIC#: 4293			
			CPHT			0.00	0.00

WAIT Web Appt created
2013-12-19 08:29:00pm tak en
by Adam Milgrub

Thank you for allowing us the opportunity to serve you today at #1 Cochran Chrysler. We expect the service you received to be to your COMPLETE SATISFACTION. You can provide us feedback by emailing to feedback@cochran.com. Thank you again and we look forward to serving you in the future.



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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

No. [REDACTED]

MV-1 (4-10)				I. TAX/FEES				
A. VEHICLE DESCRIPTION	MAKE OF VEHICLE JEEP	VEHICLE IDENTIFICATION NUMBER (VIN). IF TRACING REQUIRED, TAPE SECURELY TO REVERSE SIDE OF THIS COPY 1J4RP3C972C [REDACTED]	BODY TYPE (SDN, TK, BUS, ETC.) SUV	MODEL YEAR 2014	PURCHASE PRICE (See Note on Reverse.) 4,795.00			
	GROSS VEHICLE WT. RATING	FUEL TYPE: <input type="checkbox"/> GASOLINE <input type="checkbox"/> DIESEL <input type="checkbox"/> ELECTRIC <input type="checkbox"/> HYBRID <input type="checkbox"/> PROPANE <input type="checkbox"/> OTHER	AUTHORIZED NOTARY PUBLIC OR CERTIFIED INSPECTION MECHANIC (PRINT NAME)		LESS TRADE-IN N/A			
	CHECK THE APPROPRIATE BLOCK IF THE VEHICLE IS TO BE USED OR WAS FORMERLY USED AS A <input type="checkbox"/> TAXI OR A <input type="checkbox"/> POLICE VEHICLE (IF APPLICABLE) I certify that I have verified that a legible tracing cannot be secured and that the above VIN and vehicle weight information listed here and in Section F are correct. SIGN HERE				TAXABLE AMOUNT 4,795.00			
B. APPLICANT INFORMATION	LAST NAME (OR FULL BUSINESS NAME)		FIRST NAME	MIDDLE NAME	PA DL/PHOTO ID# OR BUS. ID#	DATE OF BIRTH	SALES TAX X 6% (.06), X 7% (.07) OR X 8% (.08) * (See Note on Reverse.) 3,135.65	
	CO-PURCHASER LAST NAME		FIRST NAME	MIDDLE NAME	PA DL/PHOTO ID#	DATE OF BIRTH	LESS TAX CREDIT N/A	
	CITY		STATE	ZIP CODE	DATE ACQUIRED/PURCHASED 08/13	COUNTY CODE	1. SALES TAX DUE 3,135.65	
	DEALER ID NUMBER (IF APPLICABLE)		REFER TO COUNTY CODES LISTING ON REVERSE SIDE OF YELLOW COPY					1A. EXEMPTION REASON CODE (must be a number from 1 to 26 or 0)
	NOTE: If a co-purchaser other than your spouse is listed and you want the title to be listed as "Joint Tenants With Right of Survivorship" (On death of one owner, title goes to surviving owner.) CHECK HERE <input type="checkbox"/> . Otherwise, the title will be issued as "Tenants in Common" (On death of one owner, interest of deceased owner goes to his/her heirs or estate.)							
NOTE: IF THE VEHICLE IS TO BE USED AS A DAILY RENTAL OR LEASED VEHICLE, CHECK THIS BLOCK <input type="checkbox"/> . IF BLOCK IS CHECKED, COMPLETE AND ATTACH FORM MV-1L.								
C. MILEAGE INFORMATION	<input type="checkbox"/> REFLECTS THE AMOUNT OF MILEAGE IN EXCESS OF ITS MECHANICAL LIMITS		<input type="checkbox"/> IS NOT THE ACTUAL MILEAGE		ODOMETER READING		1C. PTA NO.	
WARNING: FEDERAL AND STATE LAWS REQUIRE THAT YOU STATE THE MILEAGE IN CONNECTION WITH THE TRANSFER OF OWNERSHIP. FAILURE TO COMPLETE OR PROVIDING A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.					5 4 TENTHS		2. TITLE FEE 22.50	
D. LIEN INFORMATION	IF NO LIEN, CHECK <input type="checkbox"/> IS THIS AN ELT? (IF YES, FIN REQUIRED) <input type="checkbox"/> YES <input type="checkbox"/> NO		IF NO 2ND LIEN, CHECK <input type="checkbox"/> IS THIS AN ELT? (IF YES, FIN REQUIRED) <input type="checkbox"/> YES <input type="checkbox"/> NO				3. LIEN FEE 5.00	
	1ST LIENHOLDER FINANCIAL INSTITUTION NUMBER		2ND LIENHOLDER FINANCIAL INSTITUTION NUMBER				4. REGISTRATION OR PROCESSING FEE 36.00	
	1ST LIENHOLDER NAME		2ND LIENHOLDER NAME				FEE EXEMPT NUMBER AS ASSIGNED BY THE DEPARTMENT	
	STREET		STREET				5. DUPLICATE REG. FEE NO. OF CARDS N/A	
E. VEHICLE TRADED	MAKE OF VEHICLE	VEHICLE IDENTIFICATION NUMBER (VIN)	MODEL YEAR		BODY TYPE (SDN, BUS, TK, ETC.)		6. TRANSFER FEE N/A	
F. ADDITIONAL VEHICLE INFORMATION	PASSENGER TAXI/BUS	<input type="checkbox"/> PASSENGER <input type="checkbox"/> TAXI <input type="checkbox"/> LIMOUSINE <input type="checkbox"/> SCHOOL BUS <input type="checkbox"/> MASS TRANSIT <input type="checkbox"/> OTHER BUS		SEATING CAPACITY			7. INCREASE FEE N/A	
	MOTORCYCLE MOTOR DRIVEN CYCLE MOPED	CYLINDER CAPACITY 5000 OR LESS <input type="checkbox"/> YES <input type="checkbox"/> NO	BRAKE HORSEPOWER <input type="checkbox"/> 1.5 OR LESS <input type="checkbox"/> 1.6 TO 5.0 <input type="checkbox"/> OVFR 5.0	OPERABLE PFD/ALS <input type="checkbox"/> YES <input type="checkbox"/> NO			8. REPLACEMENT FEE N/A	
	MOTORHOME	AUTOMATIC TRANSMISSION <input type="checkbox"/> YES <input type="checkbox"/> NO		DESIGNED/ALTERED FOR ROAD USE <input type="checkbox"/> YES <input type="checkbox"/> NO			9. TOTAL PAID (ADD 1 THRU 8) Send One Check in This Amount 3,199.15	
	TRAILER & VEHICLES BELOW	CHASSIS MFR:	BODY MAKE:					
	TRUCK TRUCK TRACTOR	NUMBER OF AXLES:	REQ. REGISTERED GROSS WT. (INCLUDING LOAD)					
		SUM OF GAWRS:	LNI ADEN WT. (EMPTY)					
G. APPLICATION FOR REGISTRATION	ORIGINAL PLATE - CHECK ONE <input type="checkbox"/> PLATE TO BE ISSUED BY DEPARTMENT (PROOF OF INSURANCE MUST BE ATTACHED.)		<input type="checkbox"/> TRANSFER OF PREVIOUSLY ISSUED PLATE		<input type="checkbox"/> TRANSFER & REPLACEMENT OF PLATE			
	<input type="checkbox"/> EXCHANGE PLATE TO BE ISSUED BY DEPARTMENT		<input type="checkbox"/> TRANSFER & RENEWAL OF PLATE		<input type="checkbox"/> TRANSFER OF PLATE & REPLACEMENT OF STICKER			
	<input type="checkbox"/> TEMPORARY PLATE ISSUED BY FULL AGENT (Note: This plate will expire 90 days from date of issuance.)		PLATE NO.		REASON FOR REPLACEMENT			
	EXPIRES Month Year		TRANSFERRED FROM TITLE NO.		<input type="checkbox"/> LOST <input type="checkbox"/> DEFACED <input type="checkbox"/> STOLEN <input type="checkbox"/> NEVER RECEIVED (Lost in Mail)			
	TEMP. PLATE NO.		SIGNATURE OF PERSON FROM WHOM PLATE IS BEING TRANSFERRED (IF OTHER THAN APPLICANT)		SIGN HERE			
	INSURANCE COMPANY NAME		NAIC NO.		POLICY NO. (OR ATTACH BINDER)		POLICY EXPIRATION DATE	
	ISSUING AGENT INFORMATION		I CERTIFY THAT ON MONTH DAY YEAR I HAVE CHECKED TO DETERMINE THAT THE VEHICLE IS INSURED AND ISSUED TEMPORARY REGISTRATION TO THE ABOVE APPLICANT, IN COMPLIANCE WITH ALL APPLICABLE PROVISIONS OF THE VEHICLE CODE AND DEPARTMENT REGULATIONS.		ISSUING AGENT (PRINT NAME)		AGENT NO.	
					POLICY EFFECTIVE DATE		POLICY EXPIRATION DATE	
							TELEPHONE NO.	
H. NOTARIZATION	SUBSCRIBED AND SWORN TO BEFORE ME: MONTH DAY YEAR		I/WE CERTIFY THAT I/WE HAVE EXAMINED AND SIGNED THIS APPLICATION AFTER ITS COMPLETION. I/WE FURTHER CERTIFY THAT ALL STATEMENTS HEREIN ARE TRUE AND CORRECT AND MAKE APPLICATION FOR CERTIFICATE OF TITLE FOR THE VEHICLE DESCRIBED IN SECTION A. IF ANY EXEMPTION IS CLAIMED, THE PURCHASER FURTHER CERTIFIES THAT HE/S/HE IS AUTHORIZED TO CLAIM THIS EXEMPTION. I/WE ACKNOWLEDGE THAT I/WE MAY LOSE MY/OUR OPERATING PRIVILEGE(S) OR VEHICLE REGISTRATION FOR FAILURE TO MAINTAIN FINANCIAL RESPONSIBILITY ON THE CURRENTLY REGISTERED VEHICLE FOR THE PERIOD OF REGISTRATION. I/WE ACKNOWLEDGE THAT I/WE MAY BE SUBJECT TO A FINE NOT EXCEEDING \$5,000 AND IMPRISONMENT OF NOT MORE THAN TWO YEARS FOR ANY FALSE STATEMENT THAT I/WE MAKE ON THIS APPLICATION.					
	SIGNATURE OF PERSON ADMINISTERING OATH		SIGNATURE OF Purchaser or Authorized Signer					
	SIGN IN PRESENCE OF NOTARY		SIGNATURE OF Co-Purchaser/Title of Authorized Signer					
						Telephone No. 926-9141		
						MESSENGER NO.		

PLEASE ENTER MY ORDER FOR ONE OF THE FOLLOWING:

- NEW
 DEMONSTRATOR CAR
 DAILY RENTAL TRUCK
 USED

SALESMAN
Brandon Behnaut
STOCK NUMBER
Q4111

YEAR: 2014 MAKE: JEEP MODEL: GRAND CHER

VIN: 1C4RJFCG7EC TITLE NO.

COLOR: SILVER TRIM: MILEAGE: 54

DELIVERY DATE: PURCHASE DATE: 5/2/2013

DESCRIPTION OF TRADE IN:

YEAR: MAKE: MODEL:

VIN: TITLE NO.

COLOR: TRIM: MILEAGE: DATE: 5/2/2013

BALANCE OWED ON CAR: N/A

WARRANTY ON PURCHASED CAR: The Seller Hereby Expressly Disclaims All Warranties, Either Express Or Implied, including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose. And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It Any Liability In Connection With The Sale Of The Vehicle. The Attached Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Vehicle And The Attachment Is Part Of The Contract Of Sale.

CONTRACTUAL DISCLOSURE STATEMENT FOR USED VEHICLE ONLY
The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

X [Signature] PURCHASERS SIGNATURE

VEHICLE DELIVERED SUBJECT TO ACCEPTANCE OF TERMS BY FINANCIAL INSTITUTION.

X [Signature] PURCHASERS SIGNATURE

CUSTOMER GUARANTEES FREE AND CLEAR TRADE TITLE, AND UNDERSTANDS THAT "BALANCE OWED ON TRADE" AT RIGHT MAY NOT BE THE TOTAL NECESSARY TO SECURE TITLE. CUSTOMER RESPONSIBLE FOR ANY ADDITIONAL MONEY REQUIRED.

X [Signature] PURCHASERS SIGNATURE

X [Signature] AUTHORIZED REPRESENTATIVE/TITLE

X [Signature] BUSINESS MANAGER

[Signature] DATE: 5/2/2013

X [Signature] AUTHORIZED REPRESENTATIVE/TITLE

X [Signature] BUSINESS MANAGER

PURCHASER'S NAME
STREET ADDRESS
CITY: Cheswick PA STATE: ZIP: RESIDENT PHONE: BUSINESS PHONE: SOCIAL SECURITY NO.: INSURANCE AGENT: Chambers

SELLING PRICE	44,795.00
SERVICE CONTRACT	N/A
GAP	N/A
MAINTENANCE PLUS	N/A
DEALER INSTALLED SERVICES/ACCESSORIES	
TOTAL SELLING PRICE	44,795.00
TOTAL PRICE	44,795.00
TRADE ALLOWANCE	N/A
MONEY DIFFERENCE	44,795.00
PA. SALES TAX (TAXABLE) 44,795.00	3,135.65
LICENSE FEE - TRANSFER - TAX See Below	83.50
DOCUMENTARY FEES	129.00
PTA TAX	5.00
SUB - TOTAL	48,148.15
BALANCE OWED ON TRADE	N/A
SUB - TOTAL	48,148.15
CASH DOWN PAYMENT ON PURCHASE DATE	
CASH DOWN PAYMENT ON DELIVERY DATE	13,148.15
License (10.00) Reg (36.00) Cert of Title (22.50) LIEN FEE (5.00) ONLINE REG FEE (10.00)	
CREDIT LIFE PROTECTION	N/A
Credit A/R PROTECTION	N/A
TOTAL TO BE FINANCED	35,000.00




Cranberry Chrysler Dodge Jeep Ram **Cranberry Pre-Owned**
 21145 Route 19 20839 Route 19
 Cranberry Township, PA 16066 Cranberry Township, PA 16066
 724.452.4040 724.776.7400



PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

1263472
Rose



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS

30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

June 17, 2015

RECEIVED

JUN 22 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

FCA US LLC
Office of the General Counsel

JUN 19 2015

By *[Signature]*
Mail/Reg. Agent/
Sec. of State/Proc. Server

ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

- Member, PA Bar
- Member, NJ Bar
- Member, DE Bar
- Member, NY Bar
- Member, MA Bar
- Member, MD Bar
- Member, OH Bar
- Member, MI Bar
- Member, NH Bar
- Member, CT Bar
- Member, TN Bar
- Member, WY Bar
- Member, DC Bar
- Member, CA Bar
- Member, WI Bar
- Member, TX Bar
- Member, WV Bar
- Member, CO Bar
- Member, FL Bar
- Member, IL Bar

- JACQUELINE C. HERRITT
- ROBERT A. RAPKIN
- ANGELA K. TROCCOLI
- AMY L. BENNECOFF GINSBURG
- TARA L. PATTERSON
- W. CHRISTOPHER COMPONOV
- JASON L. GRESHES
- JOHN A. DINGLE
- ROBERT E. WILLIAMS
- SHANNON R. HARKINS
- CHAD F. DOMAN
- RYAN FITZGERALD
- RAYMOND F. KEENAN
- WILLIAM P. MANSOUR

Via Certified US Mail:

FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
Auburn Hills, Michigan, 48326-2766

Re: [Redacted] v. FCA US LLC
Vehicle: 2015 Grand Cherokee
Date of Purchase: 1/2/2014
VIN: 1C4RJFCM7EC [Redacted]

Dear Sir/Madam:

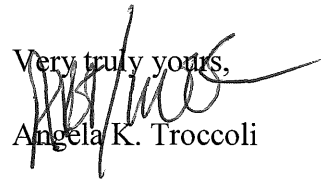
Our firm represents the above referenced individual against FCA US LLC for claims pursuant to the Connecticut Lemon Law, the Uniform Commercial Code, and the Magnuson Moss Warranty Act. My client is entitled to rescind this transaction.

The vehicle has been serviced under warranty at FCA US LLC authorized dealerships numerous times for defects and nonconformities including water leak defects. These defects and nonconformities substantially impair the use, safety and value of the vehicle. I have attached my client's contracts and repair invoices for your review.

In the interest in resolving this matter without resort to litigation, please accept this correspondence as a demand for settlement for repurchase or replacement under the Lemon Law plus \$2,500 in attorney's fees and costs. Alternatively, we would consider a reasonable cash settlement, plus fees as indicated.

We will refrain from filing suit for sixty (60) days while you evaluate this matter. Please feel free to contact the undersigned at atroccoli@lemonlaw.com if you have any questions or wish to discuss settlement. Thank you.

Very truly yours,


Angela K. Troccoli

/wcc

Enclosure



Secor Chrysler-Dodge-Jeep-Ram

01/02/2014 (860) 443-8335 D1927

Purchaser's Name: [Redacted]
 Address: [Redacted]
 City: SALES FERRY, State: CT, Zip: [Redacted]
 Date: 01/02/2014, Stock No.: [Redacted]
 Salesperson: [Redacted], Home: (860) 464-2140, Business: [Redacted]
 Model: GRAND CHEROKEE 5, Body: 4DR 4W, Color: GRAY
 Year: 2014, VIN: [Redacted], Title: [Redacted]
 Delivered on or About: 01/02/2014

FILL OUT THIS SECTION IF USED CAR OR TRUCK IS TO BE TRADED IN AS PART PAYMENT AND DO NOT WANT THE TITLE THERE TO BE FREE AND CLEAR EXCEPT FOR THE UNPAID BALANCE AS SHOWN AND TO THE BEST OF MY KNOWLEDGE, I THE UNDERSIGNED, STATE THAT THE MILEAGE AS SHOWN ON THE ODOMETER IS THE ACTUAL MILEAGE WHICH THE CAR HAS DRIVEN.

THE MILEAGE AS SHOWN ON THE ODOMETER OF THE MOTOR VEHICLE TO BE PURCHASED IS: 13

Make & Year Used: [Redacted]
 Model: [Redacted]
 Cyl: [Redacted], Body Type: [Redacted], Color Type: [Redacted], Title No.: [Redacted]
 Ident. No.: [Redacted], Allowance \$: [Redacted]
 Balance Owed \$: [Redacted], Net Allowance \$: [Redacted]
 To Whom Owed: [Redacted]

CASH PRICE AT SELLER'S PLACE OF BUSINESS: 50958.17

NO INSURANCE IS INCLUDED IN THIS ORDER
 OTHER CHARGES: Enter My Order for insurance as follows:
 CREDIT INSURANCE AGREEMENT: The purchase of Accident & Health & Credit Life Insurance is voluntary and not required for credit.
 Credit Life \$ [Redacted] Accident & Health \$ [Redacted]

ACCESSORIES AND EXTRA EQUIPMENT:

BUYER'S SIGNATURE: [Redacted]
 My Ins. Co.: METROPOLITAN, ID. No.: 01961371940
 Driver's Lic. No.: 116652097

TERMS OF WARRANTY
 THIS MOTOR VEHICLE NOT GUARANTEED BY [Redacted]
 THIS VEHICLE IS SUBJECT TO A LIMITED WARRANTY OF CHRYSLER CORP.
 FOR 36000 MILES OR 36 MONTHS, WHICHEVER OCCURS FIRST. COPY GIVEN CUSTOMER.

CASH PRICE 50958.17

The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sales. Buyer's Guide Disclosure

CASH PRICE 50958.17

THIS MOTOR VEHICLE BEING PURCHASED IS A PREVIOUS RENTAL OR LEASE VEHICLE (INIT.) [Redacted]
 THIS MOTOR VEHICLE IS GUARANTEED For [Redacted] days or [Redacted] miles whichever comes first. The dealer will pay 100% of the labor and 100% of the parts for the covered systems which renders the vehicle mechanically operational and sound during the warranty period. All work must be done in dealer shop. No outside invoice will be honored by the dealer.

DEALER CONVEYANCE FEE 100.00

"AS IS" THIS VEHICLE IS SOLD "AS IS". THIS MEANS THAT YOU WILL LOSE YOUR IMPLIED WARRANTIES. YOU WILL HAVE TO PAY FOR ANY REPAIRS NEEDED AFTER SALE. IF WE HAVE MADE ANY PROMISES TO YOU, THE LAW SAYS, WE MUST KEEP THEM, EVEN IF WE SELL "AS IS". TO PROTECT YOURSELF, ASK US: (1) TO PUT ALL PROMISES INTO WRITING, AND (2) IF WE OFFER A WARRANTY ON THIS VEHICLE.
 CONSUMER SIGNATURE: [Redacted]

(OPTIONAL) VIN ETCH SERVICE 359.30

BRING WITH YOU AT TIME OF DELIVERY:
 TITLE ON CAR TRADED C.O.D. ON VEHICLE
 CURRENT REGISTRATION IN THE AMOUNT OF: \$54129.47
 INSURANCE CARD
 FINAL PAYMENT CASH OR CERTIFIED CHECK

SALES TAX REG. 155.00, TRANS. N/A, TITLE 25.00, VEH. N/A, TOTAL 180.00

LIENHOLDER

NUMBER OF PAYMENTS	AMOUNT OF EACH PAYMENT	WHEN PAYMENTS ARE DUE
1	N/A	02/16/2014
1 Final	N/A	DUE ON

CT LEMON LAW FEE 3.00

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
A.P.R. 0.00 %	The dollar amount the credit will cost you. \$0.00	The amount of credit provided to you or on your behalf. \$ N/A	The amount you will have paid after you have made all the payments as scheduled. \$ N/A	The total cost of your purchase on credit, including your down payment. \$ 53129.47

GREENHOUSE GAS REDUCTION FEE 5.00

I have read the terms and conditions on the back hereof and agree to them as a part of this order the same as if they were printed above my signature. The front and back hereof comprise the entire agreement affecting this order and no other agreement or understanding of any nature concerning same has been made or entered into. I hereby acknowledge receipt of a copy of this order, and certify that I am of legal age.

1. TOTAL CASH PRICE DELIVERED

THIS ORDER IS NOT BINDING UNTIL SIGNED AND ACCEPTED BY DEALER

Purchaser's Signature: [Redacted] Date: 01/02/2014
 and I have received a copy of this order
 Do-Buyer: [Redacted] Date: 01/02/2014
 Accepted By: [Redacted] Date: 01/02/2014
 Dealer: [Redacted] Date: [Redacted]

2. CASH DOWN PAYMENT AND ALLOWANCES

DEPOSIT SUBMITTED WITH ORDER	1000.00
REBATE	N/A
NET TRADE ALLOW	N/A
CASH ON DELIVERY	54129.47
TOTAL DOWN PAYMENT	53129.47

3. UNPAID BALANCE OF CASH PRICE (1-2) N/A

4. OTHER CHARGES

Credit Life Ins.	N/A
Accident & Health Ins.	N/A
Vendors Single Interest	N/A
TOTAL OTHER CHARGES	N/A

5. UNPAID BALANCE AMT. FIN. (3 + 4) N/A



STATE OF CONNECTICUT
DEPARTMENT OF MOTOR VEHICLES



F2111C REV. 04/11

**IMPORTANT
NOTICE TO YOU:**

- 1) VERIFY THAT DMV HAS RECEIVED YOUR PAYMENT AT CT.GOV/DMV/VERIFYREG;
- 2) MAKE SURE YOU PAY ALL LOCAL PROPERTY TAXES DUE AND FULFILL ANY REQUIREMENTS LISTED BELOW.
- 3) TEAR OFF REGISTRATION CERTIFICATE BELOW AND PUT IN VEHICLE OR YOU MAY BE FINED IF STOPPED BY POLICE.

Below is your new registration certificate. You must keep this document in your vehicle at all times.

Connecticut no longer issues expiration stickers.

↓ KEEP IN VEHICLE ↓

↓ KEEP IN VEHICLE ↓

↓ KEEP IN VEHICLE ↓

VALID ONLY
AFTER RESOLVING
ALL COMPLIANCE
ISSUES ABOVE

CONNECTICUT REGISTRATION CERTIFICATE

KEEP THIS PORTION IN YOUR VEHICLE - DO NOT MAIL

NO REGISTRATION STICKER REQUIRED
INSURANCE SHALL BE MAINTAINED AS REQUIRED BY CT LAW

VALID ONLY
AFTER PAYMENT
RECEIVED BY
DMV

CLASS CODE 01	PLATE NUMBER [REDACTED]	EXP. DATE 01/02/16	VEHICLE IDENTIFICATION NUMBER 1C4RJFCM7EC [REDACTED]	YR 14	MAKE JEEP	MODEL GRANDCHE	BODY STYLE ST WAG	COLOR GREY	GROSS WEIGHT	STAND CAP.
CLASS CODE DESCRIPTION PASSENGER			SUB CODE		SUB CODE DESCRIPTION		TOWN LEDYARD	CURRENT TAX TOWN LEDYARD	AXLES 2	LIGHT WEIGHT SEAT, CAP.
TITLE Y	EMISSIONS TEST DUE DATE 01/02/2018	PRINT DATE 04/10/14	PRINT TIME 16:01:36	TERM ID MWGW	CLOCK 187	TOTAL FEE \$20.00		COMMISSIONER OF MOTOR VEHICLES		

Melody A. Conway
COMMISSIONER OF MOTOR VEHICLES

[REDACTED]
GALES FERRY CT [REDACTED]

SUB REG
MVCNHA90

OLD REG: 01 OAGBAS

↓ TEAR OFF AND RETURN WITH PAYMENT ↓ TEAR OFF AND RETURN WITH PAYMENT ↓





SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 03/03/14	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 2,223	COLOR GRAY/
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE/4DR 4WD OVERL	DELIVERY DATE 01/02/14	STOCK NO. [REDACTED]	DELIVERY MILES 13
GALES FERRY, CT	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 02/28/14	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS C# 388209	MO: 2233	

LABOR & PARTS
 JOB # 1 24CHZ BODY ELECTRIC TECH(S):645 WARRANTY
 C/S CRUISE INOP BRAKES COMING ON WHEN NO CAR ARE AROUND
 ROAD TESTED VEHICLE AND CONFIRMED CUSTOMERS CONCERN.
 CHECKED FOR CODES AND FOUND NONE. INSPECTED ADDAPTIVE CRUISE
 CONTROL SENSOR. NO SIGNS OF DAMAGE. CHECKED WIRING AND
 CONNECTOR. OK. FOUND BEZEL FOR SENSOR OUT OF ADJUSTMENT.
 ADJUSTED BEZEL FOR SENSOR PROPERLY. ROAD TESTED VEHICLE.
 OK.

JOB # 1 TOTAL LABOR & PARTS 0.00

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
 JOB # 1 11940 03/03/14 RENTAL
 TOTAL - SUBLET 0.00

COMMENTS-----
 RENTAL

TOTALS-----

*****	TOTAL LABOR....	0.00
* [] CASH []CHARGE []DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU. DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED. PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.9AM-1PM

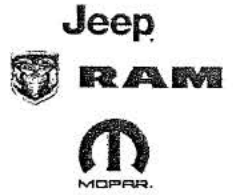
CUSTOMER SIGNATURE _____

The Reynolds and Reynolds Company EFAVNTXWE CCT10008 Q (09/12)



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 04/25/14	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 4,175	COLOR GRAY/
GALES FERRY, CT	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14		DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C	[REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O.	R.O. DATE 03/31/14	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 4180	

LABOR & PARTS
 JOB # 1 24CHZ BODY: ELECTRIC TECH(S): 636 645 WARRANTY
 CUSTOMER STATES: ADAPTIVE CRUISE CONTROL GIVES AND ERROR MESSAGE TO CLEAN THE CAMRA. ALSO WILL RANDOMLY SAY BRAKE BRAKE. UPON INSPECTION FOUND BEZEL AROUND CAMERA MISSING. ALSO FOUND LINE ON INSIDE OF WINDSHIELD IN FRONT OF CAMERA BEHIND INSIDE MIRROR. REMOVED CAMERA AND REARVIEW MIRROR AND CLEANED LINE. INSTALLED NEW BEZEL AROUND CAMERA FOR ADAPTIVE CRUISE CONTROL. ROAD TESTED. OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68143107-AB	BEZEL ADA 23108027			
				JOB # 1 TOTAL PARTS		0.00
				JOB # 1 TOTAL LABOR & PARTS		0.00

JOB # 2+88CHZ21 RRT TECH(S): 636 WARRANTY
 CUSTOMER STATES PERFORM RECALL REPROGRAMMED PCM

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS		0.00
				JOB # 2 TOTAL LABOR & PARTS		0.00

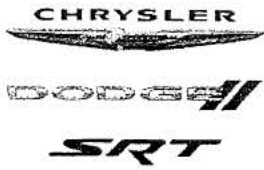
TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 06/11/14	[REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 7,709	COLOR GRAY/	[REDACTED]
GALES FERRY, CT	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14		DELIVERY MILES 13	
[REDACTED]	VEHICLE I.D. NO. 1C4RJFCM7EC	[REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 06/11/14		
RESIDENCE PHONE 3140	BUSINESS PHONE	COMMENTS C# 388209			MO: 7717

LABOR & PARTS

- # 1 23CHZ1 **DIAG ENG ELECTRIC** TECH(S):636 **WARRANTY**
 Brake collision warning is erroneously warning when no cars are in front Also applied the brakes hard when no other cars were around (ElectricalNon PCM Flashes Concern)
 SCAN TESTED AND FOUND NO TROUBLE CODES. TEST DROVE VEHICLE AND TRIED TO DUPLICATE CONCERN. COULD NOT CONFIRM CONCERN AT THIS TIME.

JOB # 1 TOTAL LABOR & PARTS 0.00

- # 2 88CHZ21 **RRT** TECH(S):652 **WARRANTY**
 Software Flash for BCM (Flash Software 1)
 PERFORMED UPDATE TO THE BODY CONTROL MODULE.

JOB # 2 TOTAL LABOR & PARTS 0.00

- # 3 88CHZ22 **RAPID RESPONSE TRANS** TECH(S):652 **WARRANTY**
 Software Flash for PCM (Flash Software 2)
 PERFORMED UPDATE TO THE POWERTRAIN CONTROL MODULE.

JOB # 3 TOTAL LABOR & PARTS 0.00

- # 4 88CHZ23 **RAPID RESPONSE TRANS** TECH(S):652 **WARRANTY**
 Software Flash for HVAC (Flash Software 3)
 PERFORMED SOFTWARE UPDATE TO HVAC MODULE

JOB # 4 TOTAL LABOR & PARTS 0.00

- # 5 88CHZ24 **RRT** TECH(S):652 **WARRANTY**
 Software Flash for TCM (Flash Software 4)
 PERFORMED SOFTWARE UPDATE TO TRANSMISSION CONTROL MODULE.

JOB # 5 TOTAL LABOR & PARTS 0.00

- # 6 88CHZ25 **RRT** TECH(S):652 **WARRANTY**
 Software Flash for AMP (Flash Software 5)
 PERFORMED SOFTWARE UPDATE TO THE AMP

JOB # 6 TOTAL LABOR & PARTS 0.00

MICRO-TEC (401) 436-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GERALD CARANGIA	737	TAG NO.	INVOICE DATE 08/07/14	[REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 11,129	COLOR GRAY/	[REDACTED]
GALES FERRY, CT	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1C4RJFCM7EC [REDACTED]			SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 07/24/14		
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209			MO: 11129

LABOR & PARTS
 # 1 24CHZ BODY ELECTRIC TECH(S): 719 WARRANTY
 C/S PASSENGER OUTSIDE MIRROR IS NOISY
 BINDING AND STICKING
 INSTALLED NEW RIGHT FRONT PASSENGER MIRROR, TESTED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68110612-AB	MIRROR OU 23021003			WARRANTY
JOB # 1	2	6509673-AA	PIN NONE 23015009			WARRANTY
				JOB # 1 TOTAL PARTS		0.00
				JOB # 1 TOTAL LABOR & PARTS		0.00

TOTALS

*****	TOTAL LABOR....	0.00
* <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE <input type="checkbox"/> DISCOVER <input type="checkbox"/> VISA <input type="checkbox"/> AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* <input type="checkbox"/> MASTER CARD <input type="checkbox"/> OTHER <input type="checkbox"/> CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335

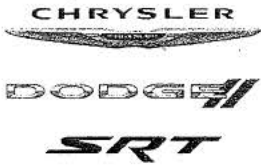


CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 12/12/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 16,761
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1C4RJFCM7EC [REDACTED]	SELLING DEALER NO. 44	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 12/04/14
RESIDENCE PHONE 8 [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 16764

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
J# 1 23CHZ1			DIAG ENG ELECTRIC			TECH(S):636
CUSTOMER STATES FORWARD COLLISION ACTUATION ERRONEOUSLY (E1e WILL BE DRIVING ON THE HIGHWAY AND THE BRAKE BRAKE WARNING WILL SOUND OFF AND THE VEHICLE WILL APPLY THE BRAKES WITHOUT ANY VEHICLES NEARBY. PERFORMED DIAGNOSTICS ADN FOUND NO TROUBLE CODES-COULD NOT CONFIRM CONCERN. CONTACTED STAR AND WAS INSTRUCTED TO PERFORM A BATTERY DISCHARGE. DISCONNECTED BATTERY AND PERFORMED A CAPACITOR DRAIN PER STAR. CUSTOMER WILL NEED TO REPORT BACK IF ANY CONCERNS STILL EXIST.						
PARTS-----				JOB # 1 TOTAL PARTS	0.00	
PARTS-----				JOB # 1 TOTAL LABOR & PARTS	0.00	
J# 2 88CHZ23			RAPID RESPONSE TRANS			TECH(S):636
14-087 2014 WD WK AUTO TEMP CONTROL TOO HIGH HVAC FLASH (R RT 1) PERFORMED UPDATE TO HVAC SYSTEM						
PARTS-----				JOB # 2 TOTAL PARTS	0.00	
PARTS-----				JOB # 2 TOTAL LABOR & PARTS	0.00	
J# 3 88CHZ25			RRT			TECH(S):636
14-075 2014 WK 30L DIESEL DEF INJECTOR LINE RETENTION (RR T 2) PERFORMED RRT 14-075						
PARTS-----				JOB # 3 TOTAL PARTS	0.00	WARRANTY
PARTS-----				JOB # 3 TOTAL LABOR & PARTS	0.00	
J# 4 88CHZ04			RECALL			TECH(S):636
P36 Safety Recall P36 - Sun Visor Wiring (Recall CSN 1) PERFORMED RECALL P-36						
PARTS-----				JOB # 4 TOTAL PARTS	0.00	WARRANTY
PARTS-----				JOB # 4 TOTAL LABOR & PARTS	0.00	
J# 5 88CHZ02			RECALLS / CAMPAIGN			TECH(S):636
PERFORM RECALL P64 REPROGRAMED STEERING COLUMN CONTROL MODULE PER RECALL						
PARTS-----				JOB # 5 TOTAL PARTS	0.00	WARRANTY

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SECOR CHRYSLER DODGE JEEP RAM

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 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GERALD CARANGIA	TAG NO. 737	INVOICE DATE 09/24/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 12,958
GALES FERRY, CT 06355	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	COLOR GRAY/	DELIVERY DATE 01/02/14
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C	SELLING DEALER NO. 744	PRODUCTION DATE 13
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 09/23/14
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 12959

LABOR & PARTS
 # 1 49CHZEXTTRIM EXTERIOR TRIM TECH(S):719 WARRANTY
 INSTALLED PASSENGER DOOR TRIM
 INSTALLED NEW PASSENGER DOOR INSIDE TRIM PIECE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	1WN60DX9-AB	MOLDING F 23023007			
				JOB # 1 TOTAL PARTS		0.00
				JOB # 1 TOTAL LABOR & PARTS		0.00

2 49CHZ INT / EXT REPAIRS TECH(S):719 400.00
 Customer requests Install customer supplied rock guard (Body Systems Trim Concern Non-Electrical)
 INSTALLED CUSTOMER SUPPLIED ROCK GUARDS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS		0.00
				JOB # 2 TOTAL LABOR & PARTS		400.00

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	12687	123	09/24/14	RENTAL		33.00
					TOTAL - SUBLET	33.00

MISC	CODE	DESCRIPTION	CONTROL NO	LIST PRICE	UNIT PRICE
JOB # A	SS	SHOP SUPPLIES/HAZARDOUS WASTE			16.00
				TOTAL - MISC	16.00

TOTALS

TOTAL LABOR....	400.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	33.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	16.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	28.51

TOTAL INVOICE \$ 477.51

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE _____

The Reynolds and Reynolds Company EPAINITIVE CC710009 Q (09/12)



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 12/31/14	CELL [REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 18,868	COLOR GRAY/	[REDACTED]
GALES FERRY, CT	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1C4RJFCM7EC [REDACTED]			SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.		R.O. DATE 12/19/14	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209			MO: 18886

LABOR & PARTS
 JOB # 1 41CHZ1 **DIAGNOSE BRAKES** TECH(S):636 **WARRANTY**

Customer states Forward collision warning is actuating when no cars are in front of vehicle or when driving and there is a car on the side but not in the same lane.
 SCAN TESTED AND FOUND NO TROUBLE CODES IN THE SYSTEM. COULD NOT DUPLICATE CONCERN. CONTACTED STAR AND WAS INSTRUCTED TO PERFORM BATTERY DISCONNECT WITH CAPACITOR DISCHARGE AND + DELEVER TO CUSTOMER. CUSTOMER REPORTED SIMILAR CONCERN AFTER BATTERY DISCHARGE PERFORMED.
 NO FURTHER ADVICE RECEIVED FROM STAR.
 REPLACED FORWARD FACING CAMERA AND CALIBRATED CAMERA.
 TEST DROVE VEHICLE AND COULD NOT DUPLICATE ANY CONCERNS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68231908-AA	CAMERA FO 08037155			WARRANTY
JOB # 1	1	52124785-AF	PEDAL ACC 14070001			WARRANTY
JOB # 1 TOTAL PARTS						0.00
JOB # 1 TOTAL LABOR & PARTS						0.00

JOB # 2+23CHZ ENGINE ELECTRIC TECH(S):636 WARRANTY

CUSTOMER STATES: WSS DRIVING AND LOST TROTTLE RESPONSE FOR A COUPLE OF MOMENTS AND COUND NOT ACCELERATE.
 PERFORMED DIAGNOSTICS AND FOUND TROUBLE CODE P2299-00.
 REPLACED AND CALIBRATED THROTTLE PEDAL SENSOR. CLEARED FAULTS AND TEST DROVE. NO CONCERNS FOUND.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00

TOTALS

*****	TOTAL LABOR....	0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

MICRO-TEC (401) 439-0642



SECOR CHRYSLER DODGE JEEP RAM

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 Sales Tel. (860) 443-8335



CELL

CUSTOMER	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 02/05/15
	LABOR RATE 99.00	LICENSE NO.	MILEAGE 21,229	COLOR GRAY/
GALES FERRY, CT	YEAR / MAKE / MODEL 14 / JEEP / GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14
	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C			SELLING DEALER NO. 744
	P.T.E. NO.	P.O. NO.		R.O. DATE 02/05/15
RESIDENTIAL	COMMENTS C# 388209			PRODUCTION

MO:

LABOR & PARTS
 J# 1 88CHZ23 RAPID RESPONSE TRANS TECH(S): 719 WARRANTY
 14-107 2014 WK 30L MIL DIAGNOSTIC SYSTEM IMPROVEMENTS (RRT
 1)
 PERFORMED RRT 14-107 PCM FLASH

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01CHZSC80 SC90 OIL CHANGE TECH(S): 765 WARRANTY
 SC90 DIESEL OIL AND FILTER CHANGE
 MAINTENANCE
 PERFORM OIL AND FILTER SERVICE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
 JOB # 2 1 68229402-AA FILTER EN 09057006 WARRANTY
 JOB # 2 8 68001334-PB OIL 5W30 01081090 WARRANTY
 JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 00CHZ3FREE BUY 1 GET 3 FREE TECH(S): 765 320.00
 CUSTOMER REQUESTS BUY 1 GET 3 FREE OIL CHANGE SPECIAL
 MAINTENANCE
 OIL CHANGE PACKAGE SPECIAL

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
 JOB # 3 TOTAL PARTS 0.00
 JOB # 3 TOTAL LABOR & PARTS 320.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A SS SHOP SUPPLIES/HAZARDOUS WASTE 4.00
 TOTAL - MISC 4.00

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

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 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 03/10/15
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 22,810
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	COLOR GRAY/	
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	DELIVERY DATE 01/02/14	
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO. 744
[REDACTED]	BUSINESS PHONE [REDACTED]	R.O. DATE 03/03/15	
[REDACTED]	COMMENTS C# 388209		PRODUCTION DATE

MO: 22840

LABOR & PARTS
 J# 1 24CHZ1 DIAG BODY ELECTRIC TECH(S):636 396.00

CUSTOMER STATES WHEN USING THE ADAPTIVE CRUISE AND TRAVELING IN THE FAST LANE THE CAR WILL BRAKE AND ACCELERATE QUICKLY WHEN COMING UP ON CARS IN THE TRAVEL LANE. ALSO IS ACTUATING THE FOWARD COLLISION WARNING WHEN NO CARS ARE IN THE WAY. WILL RANDOMLY ACTUATE WARNING CHIME AND HAS ALSO APPLIED THE BRAKES.
 FOUND NO FAULTS IN THE SYSTEM. ROAD TESTED 20 MILES WITH NO CONCERNS. INSPECTED AND FOUND SMALL NICK IN THE CAMERA GLASS. NEED TO START BY REPLACEING THE FRONT ADDAPTIVE CRUISE CONTROL CAMERA. REPLACED CAMERA AND PERFORMED CAMERA ALIGNMNET PROCEDURE. TESTED ADDAPTIVE CRUISE CONTROL SYSTEM WITH NO INCIDENTS TO REPORT. NO CONCERNS FOUND WITH CRUISE OR FORWARD COLLISION SYSTEM.

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1	68259548-AA	SENSOR AD 08037155	1395.00	1395.00	1395.00
JOB # 1	3	68186439-AA	RETAINER 08059036	5.20	5.20	15.60
JOB # 1 TOTAL PARTS						1410.60
JOB # 1 TOTAL LABOR & PARTS						1806.60

COMMENTS

TOTALS

*****	TOTAL LABOR....	396.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	1410.60
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL SUBLET...	0.00
*****	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	114.72

TOTAL INVOICE \$ 1921.32

THANK YOU.. DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 03/18/15	INVOICE NO. CHCS12039
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 23,071	COLOR GRAY/
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV		DELIVERY DATE 01/02/14	STOCK NO. D1927
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]		SELLING DEALER NO. 744	DELIVERY MILES 13
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/18/15	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209		MO: 23106

LABOR & PARTS
 J# 1 88CHZ21 RRT TECH(S):636 WARRANTY

Software Flash for PCM (Flash Software 1)
 COMPLETED SOFTWARE UPDATE

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 10CHZCHKENG CHECK ENGINE LIGHT TECH(S):636 WARRANTY

CODE FOR FOG LIGHT SWITCH STUCK ON
 TECH FOUND CODE FOR FOG LAMP SWITCH STUCK. CHECKED OPERATION
 OK. BELIEVE CODE WAS CUSTOMER INDUCED BECAUSE OF LOCATION
 (IE: HIT WITH KNEE OR HELD TOO LONG.

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 41CHZ1 DIAGNOSE BRAKES TECH(S):642 WARRANTY

CUSTOMER STATES JEEP START TELLING HIM TO BRAKE WHEN NO
 CAR AROUND HIM
 CHECKED FOR DTC'S FOUND FOR ACC AND FCW SYSTEMS. ALL
 SOFTWARE UP TO DATE. ROAD TESTED FOR 1 HR, 33 MILES.
 SYSTEM OPERATED AS DESIGNED. MILEAGE WAS 23071 TO
 23104.

JOB # 3 TOTAL LABOR & PARTS 0.00

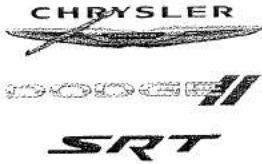
TOTALS

*****	TOTAL LABOR....	0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.8AM-1PM

CUSTOMER SIGNATURE



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL [REDACTED]

CUSTOMER [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 04/17/15
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 24,314
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	13
30 LABEL RIDGE DRIVE GALES FERRY, CT [REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 04/15/15
RESIDENCE PHONE 860-464-3140	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 24345

LABOR & PARTS
 J# 1 10CHZCHKENG CHECK ENGINE LIGHT TECH(S): 636 WARRANTY
 Customer states Check engine light on (Perform DTC Inspection)
 SCANNED AND FOUND TROUBLE CODE FOR SCR CATALYTIC CONVERTER PERFORMANCE P20EE
 CHECKED DEF SYSTEM AND FOUND NO LEAKS, REMOVED INJECTOR AND TEST FOR QUANTITY FOUND ALL OK. FOUND IN NEED OF CATALYTIC CONVERTER. REPLACED CATALYTIC CONVERTER AND RESET SYSTEM.
 TEST DROVE AND FOUND NO FURTHER CONCERNS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68243268-AB	CONVERTER 14072009			WARRANTY
JOB # 1	1	68249512-AA	SENSOR PA 14070020			WARRANTY
JOB # 1 TOTAL PARTS					0.00	
JOB # 1 TOTAL LABOR & PARTS					0.00	

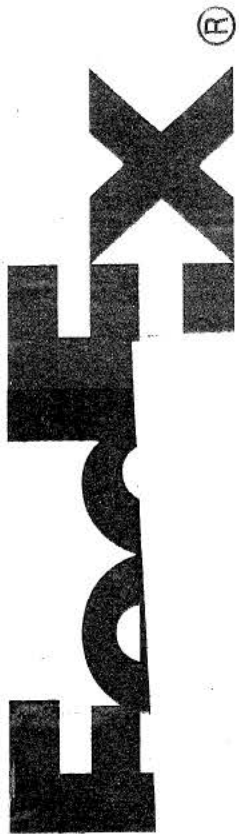
J# 2 41CHZ1 DIAGNOSE BRAKES TECH(S): 636 WARRANTY
 Customer states Anti collision brake warning light is coming on when no cars are in front of vehicle Sometimes it hits the brakes hard or light (Brake Systems Concern)
 SCAN TESTED AND FOUND NO TROUBLE CODES IN THE FOWARD COLLISION SYSTEM OR THE ADAPTIVE CRUISE CONTROL SYSTEM.
 TEST DROVE IN ALL TYPES OF CONDITION AND COULD CONFIRM ANY CONCERNS. CONTACTED CRYSLER TECH SUPPORT AND NO NEW INFORMATION GAINED ABOUT CUSTOMER CONCERN.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS					0.00	
JOB # 2 TOTAL LABOR & PARTS					0.00	

SUBLET
 JOB # 1 PO# 13485 VEND INV# 04/17/15 INV. DATE RENTAL DESCRIPTION
 TOTAL - SUBLET 0.00 WARRANTY

G.O.G. & SUPPLIES
 JOB # 1 FREIGHT (PARTS)
 TOTAL - GOG 0.00 INTERNAL

MCRP TEC (401) 438-0642



xpress

Extremely Urgent

Page 1 of 2

From: (215) 540-8888
Sharon Starynski
Kimmel & Silverman, P.C.
30 East Butler Pike
Ambler, PA 19002

Origin ID: QFWA



J151215022303iv

Ship Date: 18 JUN 15
ActWgt: 1.0 LB
CAD: 100586475/INET3610

Delivery Address Bar Code



SHIP TO: (215) 540-8888
FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
AUBURN HILLS, MI 48326

BILL SENDER

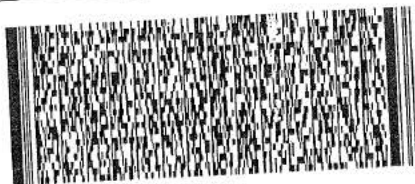
Ref #
Invoice #
PO #
Dept #

FRI - 19 JUN AA
STANDARD OVERNIGHT

TRK#
0201



48326
MI-US
DTW



ET MTCA



637J1RADEEE#B

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JUN 19

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2. Fold the printed page along the horizontal line.
3. Place label in shipping pouch and attach it to your shipment so that the barcode portion of the label can be read and scanned.

Warning: Use only the printed original label for shipping. Using a photocopy of this label for shipping purposes is fraudulent and could result in additional billing charges, along with the cancellation of your FedEx account number.
Use of this system constitutes your agreement to the service conditions in the current FedEx Service Guide, available on fedex.com. FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value, is limited to the actual loss and the amount of any declared value.

1263472
Rose



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

June 8, 2015

VIA FAX ONLY
518-869-3334

FCA US LLC
1000 Chrysler Drive
CIMS 485-14-78
Auburn Hills, MI 48326-2766

RECEIVED

JUN 15 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

Re: Mr. [REDACTED] v. FCA US LLC
Vehicle: 2014 Jeep Grand Cherokee Overland
Date of Purchase: 01/02/2014
Place of Purchase: Secor Chrysler, New London
VIN: 1C4RJFCM7EC [REDACTED]

Dear Sir/Madam:

Please be advised that this office represents the above individual against FCA US LLC pursuant to the CT Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Angela K. Troccoli
KIMMEL & SILVERMAN, PC

FCAUS LLC
Office of the General Counsel

AKT\em
cc: William J. Miller

JUN 12 2015
By Mail/Reg. Agent
Sec. of State/Proc. Server



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS

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BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

June 11, 2015

ROBERT M. SILVERMAN¹
CRAIG THOR KIMMEL²

¹ Member, PA Bar
² Member, NJ Bar
³ Member, DE Bar
⁴ Member, NY Bar
⁵ Member, MA Bar
⁶ Member, MD Bar
⁷ Member, OH Bar
⁸ Member, MI Bar
⁹ Member, NH Bar
¹⁰ Member, CT Bar
¹¹ Member, TN Bar
¹² Member, WY Bar
¹³ Member, DC Bar
¹⁴ Member, CA Bar
¹⁵ Member, WI Bar
¹⁶ Member, TX Bar
¹⁷ Member, WV Bar
¹⁸ Member, CO Bar
¹⁹ Member, FL Bar
²⁰ Member, IL Bar

JACQUELINE C. HERRITT²¹
ROBERT A. RAPKIN²²
ANGELA K. TROCCELLI²³
AMY L. BENNECOFF GINSBURG²⁴
TARA L. PATTERSON²⁵
W. CHRISTOPHER COMPONOVO²⁶
JASON L. GRESHES²⁷
JOHN A. DINGLE²⁸
ROBERT E. WILLIAMS²⁹
SHANNON R. HARKINS³⁰
CHAD P. DOMAN³¹
RYAN FITZGERALD³²
RAYMOND F. KEENAN³³
WILLIAM P. MANSOUR³⁴

FCA US LLC
1000 Chrysler Drive
Auburn Hills, MI 48226
Email: mail@rosewaldorf.com

Re:

[REDACTED]
2014 Jeep Cherokee
VIN: 1C4RJFCM7EC [REDACTED]

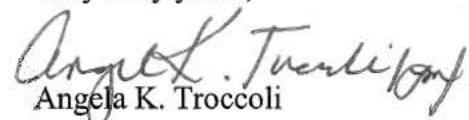
Dear Sir/Madam:

As you know, this office represents the above-referenced individual for problems encountered with the 2014 Jeep Cherokee. I am enclosing the repair slips. As you can see, my client has returned to the dealership for problems with the braking system, electrical system, engine and HVAC system.

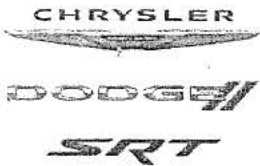
Please let me know if FCA US LLC is interested in attempting an early resolution in this matter. I will refrain from filing suit in this matter for 30 days while you evaluate my client's claim. If I do not hear from you within the next 30 days, suit will be prepared and filed.

I look forward to hearing from you.

Very truly yours,


Angela K. Troccoli

AKT/em
Attachments



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 03/03/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 2,223
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE/4DR 4WD OVERL	COLOR GRAY/	DELIVERY DATE 01/02/14
GALES FERRY, CT	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE 13
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 02/28/14
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	

LABOR & PARTS
 JOB # 1 24CHZ BODY ELECTRIC TECH(S):645 WARRANTY

C/S CRUISE INOP BRAKES COMING ON WHEN NO CAR ARE AROUND
 ROAD TESTED VEHICLE AND CONFIRMED CUSTOMERS CONCERN.
 CHECKED FOR CODES AND FOUND NONE. INSPECTED ADDAPTIVE CRUISE
 CONTROL SENSOR. NO SIGNS OF DAMAGE. CHECKED WIRING AND
 CONNECTOR. OK. FOUND BEZEL FOR SENSOR OUT OF ADJUSTMENT.
 ADJUSTED BEZEL FOR SENSOR PROPERLY. ROAD TESTED VEHICLE.
 OK.

JOB # 1 TOTAL LABOR & PARTS 0.00

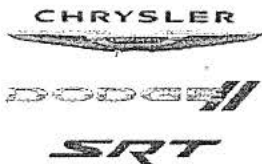
SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	WARRANTY
JOB # 1	11940		03/03/14	RENTAL	
TOTAL - SUBLET					0.00

COMMENTS
 RENTAL

TOTALS	
*****	TOTAL LABOR.... 0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS.... 0.00
*	TOTAL SUBLET... 0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G.... 0.00
*****	TOTAL MISC CHG. 0.00
	TOTAL MISC DISC 0.00
	TOTAL TAX..... 0.00
	TOTAL INVOICE \$ 0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED.PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.9AM-1PM

CUSTOMER SIGNATURE



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 04/25/14
LABOR RATE 99.00	LICENSE NO.	MILEAGE 4,175	COLOR GRAY/
YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14
VEHICLE I.D. NO. 1C4RJFCM7EC [REDACTED]			SELLING DEALER NO. 744
F.T.E. NO.	P.O. NO.	R.O. DATE 03/31/14	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	PRODUCTION DATE 13

MO: 4180

LABOR & PARTS
 JOB # 1 24CHZ BODY, ELECTRIC TECH(S):636 645 WARRANTY
 CUSTOMER STATES: ADAPTIVE CRUISE CONTROL GIVES AND ERROR
 MESSAGE TO CLEAN THE CAMRA. ALSO WILL RANDOMLY SAY BRAKE
 BRAKE BRAKE.
 UPON INSPECTION FOUND BEZEL AROUND CAMERA MISSING.
 ALSO FOUND LINE ON INSIDE OF WINDSHIELD IN FRONT
 OF CAMERA BEHIND INSIDE MIRROR. REMOVED CAMERA AND
 REARVIEW MIRROR AND CLEANED LINE.
 INSTALLED NEW BEZEL AROUND CAMERA FOR ADAPTIVE CRUISE
 CONTROL. ROAD TESTED. OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68143107-AB	BEZEL ADA 23108027			
				JOB # 1 TOTAL PARTS	0.00	
				JOB # 1 TOTAL LABOR & PARTS	0.00	

JOB # 2+88CHZ21 RRT TECH(S):636 WARRANTY
 CUSTOMER STATES PERFORM RECALL
 REPROGRAMMED PCM

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00	
				JOB # 2 TOTAL LABOR & PARTS	0.00	

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.8AM-1PM

TOTAL INVOICE \$ 0.00

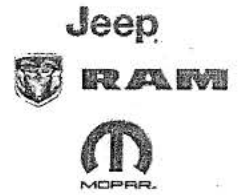
CUSTOMER SIGNATURE

***** DUPLICATE INVOICE *****



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CEL

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 12/12/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 16,761
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	[REDACTED]
GALES FERRY, CT	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 12/04/14
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 16764

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
J# 1 23CHZ1 DIAG ENG ELECTRIC TECH(S):636 WARRANTY CUSTOMER STATES FORWARD COLLISION ACTUATION ERRONEOUSLY (E1e WILL BE DRIVING ON THE HIGHWAY AND THE BRAKE BRAKE BRAKE WARNING WILL SOUND OFF AND THE VEHICLE WILL APPLY THE BRAKES WITHOUT ANY VEHICLES NEARBY. PERFORMED DIAGNOSTICS ADN FOUND NO TROUBLE CODES-COULD NOT CONFIRM CONCERN.CONTACTED STAR AND WAS INSTRUCTED TO PERFORM A BATTERY DISCHARGE. DISCONNECTED BATTERY AND PERFORMED A CAPACITOR DRAIN PER STAR.CUSTOMER WILL NEED TO REPORT BACK IF ANY CONCERNS STILL EXIST.						
PARTS-----				JOB # 1 TOTAL PARTS	0.00	
PARTS-----				JOB # 1 TOTAL LABOR & PARTS	0.00	
J# 2 88CHZ23 RAPID RESPONSE TRANS TECH(S):636 WARRANTY 14-087 2014 WD WK AUTO TEMP CONTROL TOO HIGH HVAC FLASH (R RT 1) PERFORMED UPDATE TO HVAC SYSTEM						
PARTS-----				JOB # 2 TOTAL PARTS	0.00	
PARTS-----				JOB # 2 TOTAL LABOR & PARTS	0.00	
J# 3 88CHZ25 RRT TECH(S):636 WARRANTY 14-075 2014 WK 30L DIESEL DEF INJECTOR LINE RETENTION (RR T 2) PERFORMED RRT 14-075						
PARTS-----				JOB # 3 TOTAL PARTS	0.00	
PARTS-----				JOB # 3 TOTAL LABOR & PARTS	0.00	
J# 4 88CHZ04 RECALL TECH(S):636 WARRANTY P36 Safety Recall P36 - Sun Visor Wiring (Recall CSN 1) PERFORMED RECALL P-36						
PARTS-----				JOB # 4 TOTAL PARTS	0.00	
PARTS-----				JOB # 4 TOTAL LABOR & PARTS	0.00	
J# 5 88CHZ02 RECALLS / CAMPAIGN TECH(S):636 WARRANTY PERFORM RECALL P64 REPROGRAMED STEERING COLUMN CONTROL MODULE PER RECALL						
PARTS-----				JOB # 5 TOTAL PARTS	0.00	
PARTS-----				JOB # 5 TOTAL LABOR & PARTS	0.00	

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 12/31/14	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 18,868	COLOR GRAY/	[REDACTED]
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14	CONVERT MILES 13
[REDACTED]	VEHICLE ID. NO. 1C4RJFCM7EC [REDACTED]			SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.		R.O. DATE 12/19/14	
RE [REDACTED]	COMMENTS C# 388209				

MO: 18886

LABOR & PARTS
 JOB # 1 41CHZ1 DIAGNOSE BRAKES TECH(S):636 WARRANTY

Customer states Forward collision warning is actuating when no cars are in front of vehicle or when driving and there is a car on the side but not in the same lane.
 SCAN TESTED AND FOUND NO TROUBLE CODES IN THE SYSTEM. COULD NOT DUPLICATE CONCERN. CONTACTED STAR AND WAS INSTRUCTED TO PERFORM BATTERY DISCONNECT WITH CAPACITOR DISCHARGE AND + DELEVER TO CUSTOMER. CUSTOMER REPORTED SIMILAR CONCERN AFTER BATTERY DISCHARGE PERFORMED.
 NO FURTHER ADVICE RECEIVED FROM STAR.
 REPLACED FORWARD FACING CAMERA AND CALIBRATED CAMERA.
 TEST DROVE VEHICLE AND COULD NOT DUPLICATE ANY CONCERNS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68231908-AA	CAMERA FO 08037155			WARRANTY
JOB # 1	1	52124785-AF	PEDAL ACC 14070001			WARRANTY
JOB # 1 TOTAL PARTS					0.00	
JOB # 1 TOTAL LABOR & PARTS					0.00	

JOB # 2+23CHZ ENGINE ELECTRIC TECH(S):636 WARRANTY

CUSTOMER STATES: WSS DRIVING AND LOST TROTTLE RESPONSE FOR A COUPLE OF MOMENTS AND COUND NOT ACCELERATE.
 PERFORMED DIAGNOSTICS AND FOUND TROUBLE CODE P2299-00.
 REPLACED AND CALIBRATED THROTTLE PEDAL SENSOR. CLEARED FAULTS AND TEST DROVE. NO CONCERNS FOUND.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS					0.00	
JOB # 2 TOTAL LABOR & PARTS					0.00	

TOTALS

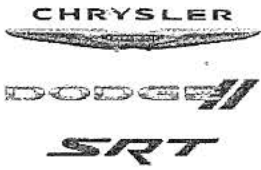
*****	TOTAL LABOR....	0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET....	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

TOTAL INVOICE \$ 0.00

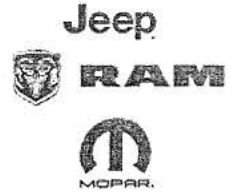
CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL [REDACTED]

CUSTOMER N [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 03/10/15
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 22,810
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	13
GALES FERRY, CT [REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F. T. E. NO.	P. O. NO.	R. O. DATE 03/03/15
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 22840

LABOR & PARTS
 J# 1 24CHZ1 DIAG BODY ELECTRIC TECH(S):636 396.00
 CUSTOMER STATES WHEN USING THE ADAPTIVE CRUISE AND TRAVELING IN THE FAST LANE THE CAR WILL BRAKE AND ACCELERATE QUICKLY WHEN COMING UP ON CARS IN THE TRAVEL LANE. ALSO IS ACTUATING THE FOWARD COLLISION WARNING WHEN NO CARS ARE IN THE WAY. WILL RANDOMLY ACTUATE WARNING CHIME AND HAS ALSO APPLIED THE BRAKES.
 FOUND NO FAULTS IN THE SYSTEM. ROAD TESTED 20 MILES WITH NO CONCERNS. INSPECTED AND FOUND SMALL NICK IN THE CAMERA GLASS. NEED TO START BY REPLACING THE FRONT ADDAPTIVE CRUISE CONTROL CAMERA. REPLACED CAMERA AND PERFORMED CAMERA ALIGNMNET PROCEDURE. TESTED ADDAPTIVE CRUISE CONTROL SYSTEM WITH NO INCIDENTS TO REPORT. NO CONCERNS FOUND WITH CRUISE OR FORWARD COLLISION SYSTEM.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1	68259548-AA	SENSOR AD 08037155	1395.00	1395.00	1395.00
JOB # 1	3	68186439-AA	RETAINER 08059036	5.20	5.20	15.60
JOB # 1 TOTAL PARTS						1410.60
JOB # 1 TOTAL LABOR & PARTS						1806.60

COMMENTS

TOTALS

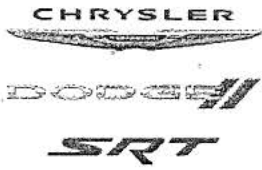
TOTAL LABOR....	396.00
TOTAL PARTS....	1410.60
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	114.72

THANK YOU. DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

TOTAL INVOICE \$ 1921.32

CUSTOMER SIGNATURE

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 03/18/15
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 23,071	COLOR GRAY/
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]			SELLING DEALER NO. 744
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/18/15	
RESIDENCE PHONE [REDACTED]	COMPLISSES C# 388209			MO: 23106

LABOR & PARTS
 # 1 88CHZ21 RRT TECH(S):636 WARRANTY
 Software Flash for PCM (Flash Software 1)
 COMPLETED SOFTWARE UPDATE
 JOB # 1 TOTAL LABOR & PARTS 0.00

2 10CHZCHKENG CHECK ENGINE LIGHT TECH(S):636 WARRANTY
 CODE FOR FOG LIGHT SWITCH STUCK ON
 TECH FOUND CODE FOR FOG LAMP SWITCH STUCK. CHECKED OPERATION
 OK. BELIEVE CODE WAS CUSTOMER INDUCED BECAUSE OF LOCATION
 (IE: HIT WITH KNEE OR HELD TOO LONG.)
 JOB # 2 TOTAL LABOR & PARTS 0.00

3 41CHZ1 DIAGNOSE BRAKES TECH(S):642 0.00
 CUSTOMER STATES JEEP START TELLING HIM TO BRAKE WHEN NO
 CAR AROUND HIM
 CHECKED FOR DTC'S FOUND FOR ACC AND FCW SYSTEMS. ALL
 SOFTWARE UP TO DATE. ROAD TESTED FOR 1 HR. 33 MILES.
 SYSTEM OPERATED AS DESIGNED. MILEAGE WAS 23071 TO
 23104.
 JOB # 3 TOTAL LABOR & PARTS 0.00

TOTALS

 * [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *
 * [] MASTER CARD [] OTHER [] CHECK # *

 TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
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 MATT PERL PARTS MANAGER 860-442-9243
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 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE _____

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 06/11/14	[REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 7,709	COLOR GRAY/	[REDACTED]
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE ID NO. 1C4RJFCM7EC [REDACTED]		SELLING DEALER NO. 744	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 06/11/14		
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS C# 388209			MO: 7717

LABOR & PARTS	DIAG	TECH(S)	WARRANTY
J# 1 23CHZ1	DIAG ENG ELECTRIC	636	WARRANTY
Brake collision warning is erroneously warning when no cars are in front Also applied the brakes hard when no other cars were around (ElectricalNon PCM Flashes Concern) SCAN TESTED AND FOUND NO TROUBLE CODES. TEST DROVE VEHICLE AND TRIED TO DUPLICATE CONCERN. COULD NOT CONFIRM CONCERN AT THIS TIME.			
		JOB # 1 TOTAL LABOR & PARTS	0.00
J# 2 88CHZ21	RRT	652	WARRANTY
Software Flash for BCM (Flash Software 1) PERFORMED UPDATE TO THE BODY CONTROL MODULE.			
		JOB # 2 TOTAL LABOR & PARTS	0.00
J# 3 88CHZ22	RAPID RESPONSE TRANS	652	WARRANTY
Software Flash for PCM (Flash Software 2) PERFORMED UPDATE TO THE POWERTRAIN CONTROL MODULE.			
		JOB # 3 TOTAL LABOR & PARTS	0.00
J# 4 88CHZ23	RAPID RESPONSE TRANS	652	WARRANTY
Software Flash for HVAC (Flash Software 3) PERFORMED SOFTWARE UPDATE TO HVAC MODULE			
		JOB # 4 TOTAL LABOR & PARTS	0.00
J# 5 88CHZ24	RRT	652	WARRANTY
Software Flash for TCM (Flash Software 4) PERFORMED SOFTWARE UPDATE TO TRANSMISSION CONTROL MODULE.			
		JOB # 5 TOTAL LABOR & PARTS	0.00
J# 6 88CHZ25	RRT	652	WARRANTY
Software Flash for AMP (Flash Software 5) PERFORMED SOFTWARE UPDATE TO THE AMP			
		JOB # 6 TOTAL LABOR & PARTS	0.00

MICRO-TEC (401) 438-0642

From: (215) 540-8888
Sharon Starynski
Kimmel & Silverman, P.C.
30 East Butler Pike

Origin ID: QFWA



J151215022303uv

Ambler, PA 19002

Ship Date: 11JUN15
ActWgt: 1.0 LB
CAD: 100586475/INET3610

Delivery Address Bar Code



SHIP TO: (215) 540-8888

BILL SENDER

FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
AUBURN HILLS, MI 48326

Ref #
Invoice #
PO #
Dept #

FRI - 12 JUN AA
STANDARD OVERNIGHT

TRK#
0201



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DTW



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RT 467
ST L15

A 15:00
B 3:28
06.12



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