

PE15-030

FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

CAIR Backup



CHRYSLER

September 23, 2015

[REDACTED]
Oklahoma City, OK [REDACTED]

Reference No.: [REDACTED]
VIN: 1C4RJEAG2FC [REDACTED]

Dear Mr. [REDACTED]:

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2015 Jeep Grand Cherokee.

Mr. [REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

As outlined in your owner's manual, we remind you to never use the Park position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Mr. Kon

Mr. Kon
Special Investigations
586-274-8162

TK/sk

Phone 800.992.1597

Chrysler Group LLC | CIMS 484-04 04 | P.O. Box 21-8004 | Auburn Hills, MI, USA | 48321

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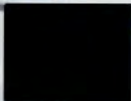


Jeep

LAREDO



Jeep



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MANUAL FOR MORE INFORMATION ABOUT

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16.01.18

Utilities Reports Monitors Preferences About Help



Vehicle View

Vehicle VIN: 3C4RJEAC2F [REDACTED] 2015 WK 3.6L

Search

Vehicle Information

[Search Input Field]

2015 WK 3.6L
VIN: 3C4RJEAC2F [REDACTED]
Battery: 14.042 volts

Legend

- Active ECU
- Non-responsive ECU
- DTCs Present
- ECU Not Built
- Scanning ECU
- New Flash Available
- CAN-C
- CAN-PPS

All DTCs: [Response Procedures](#) [Customer Preferences](#) [Vehicle Preparations](#)

Tap on a cell to view details or to filter. Click on column heading to sort table.

Filter:

ECU	Path	Status	Description
ECM	PI-02-04	Failed	Trigger Switch-Stub

DELL

ESM View

Search
Service Information

Enter search keyword here

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame


View Event Data


	ECU	Code	Status	Description
	ESM	P1C87	stored	Trigger Switch-Stuck

Flash Data **DTCs** Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

all | Active | Stored | Pending

 View Freeze Frame

 View Error

	ECU	Code	Status	Description
	ESM	P1C87	stored	Trigger Switch-Stuck

Overview

Name:

Electronic Shifter

Flash Part Number:

68166105AE

Bus Type:

CAN C

Hardware Version:

11.23.00

Software Version:

#1: 13.08.00 ,#0: 13.08.00

Spare Part Number:

N/A

ISO Code:

Software Number:

N/A

Hardware Number:

N/A

Original VIN

1F4RUEAGZF [REDACTED]

Logout

Off-line

Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data for ESM | P1C87-2A Trigger Switch-Stuck

Name	Value	Units
DTC	1C872A	
Test Failed	False	
Test Failed This Operation Cycle	False	
Pending DTC	False	

Code	Status	Description
ESM P1C87	stored	Trigger Switch-Stub

Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data for ESM | P1C87-2A Trigger Switch-Stub

Name	Value	Units
DTC	1C872A	
Test Failed	False	
Test Failed This Operation Cycle	False	
Pending DTC	False	



Active | Stopped | Pending

View Freeze Frame View Event Data

ECU	Code	Status	Description
ESM	P1C87	stored	Trigger Switch- Stuck

Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data for ESM | P1C87-2A Trigger Switch-Stuck

Environmental Data | Diagnostic Trouble

Name	Value	Units
Confirmed DTC	True	
Test Not Completed Since Last Clear	False	
Test Failed Since Last Clear	True	
Test Not Completed This Operation	False	



Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data

Environmental Data for ESM | P1C87-2A Trigger Switch-Stuck

Name	Value	Units
Confirmed DTC	True	
Test Not Completed Since Last Clear	False	
Test Failed Since Last Clear	True	
Test Not Completed This Operation	False	

Disconnect

04.08.18

DELL