

PE15-030

FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

CAIR Backup





GRAND CHEROKEE



P
PULL

PULL

SPORT

PULL

PUSH TO RELEASE





10069

34139303 CONTROL







MADE IN USA

JOHNSON
MAGNETIC
ANGLE
Locator

NO. 700























Jeep

SET+
RES
SET-
OK
CANCEL
PHONE



4WD Lock
Traction Control







PUSH TO
RELEASE

GRAND

Jeep

PUSH TO
RELEASE





PUSH TO
RELEASE

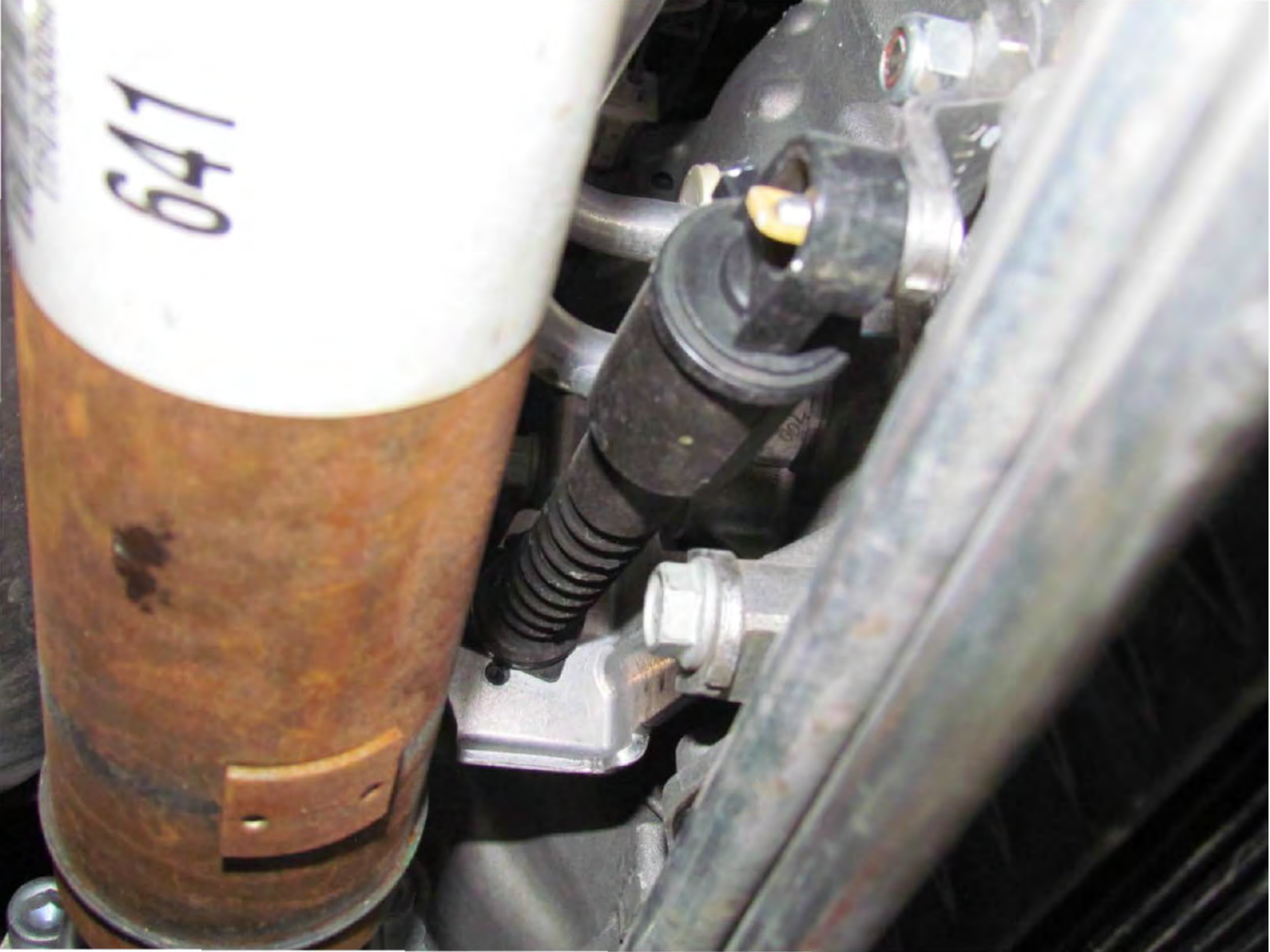


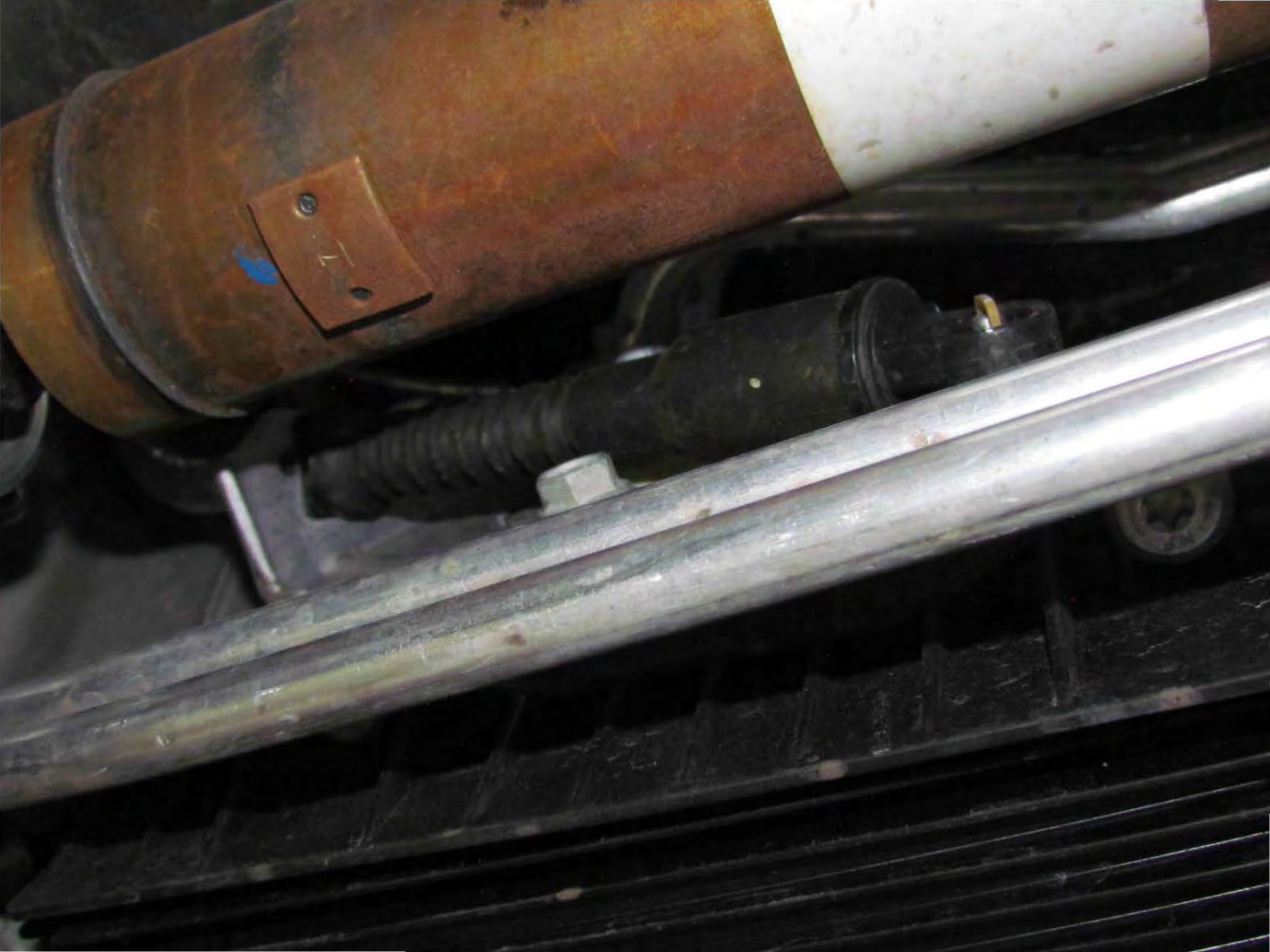




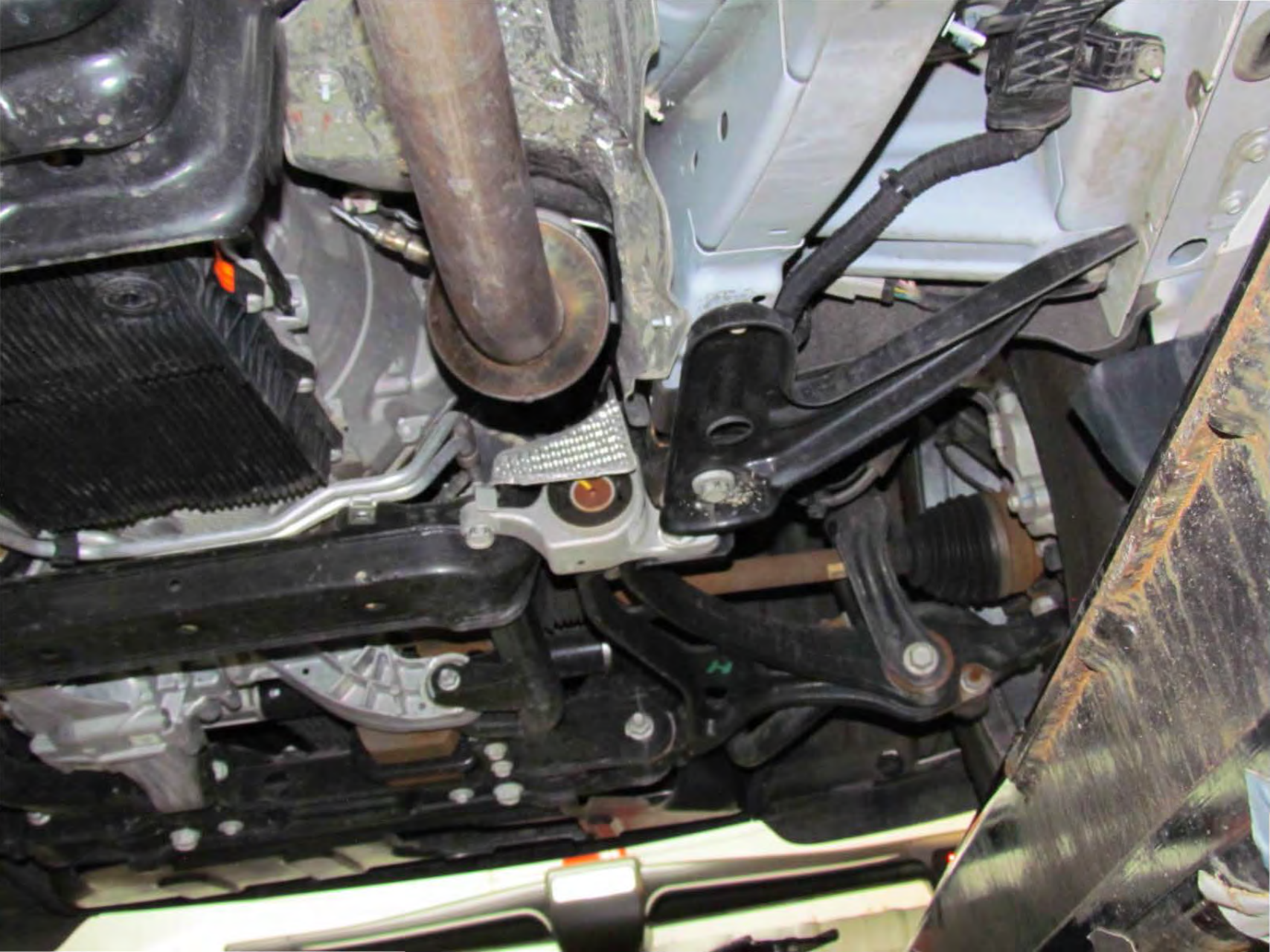


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T*EC146745*

DE FRIEBE-NR.
SERIAL-NO.
STUECKL. 1087
MODEL-NO.
SHP-70

01475258
021038



























BRAKE + 

Press Brake
and
Push Button
to Start



START
STOP
ENGINE



START
STOP
ENGINE



48° F



RPM
x1000



Blind Spot
Alert
Unavailable
Service Required

10536 mi

N

P



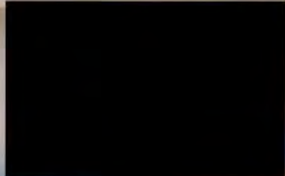








Jeep



V8

3.6L V6

180HP

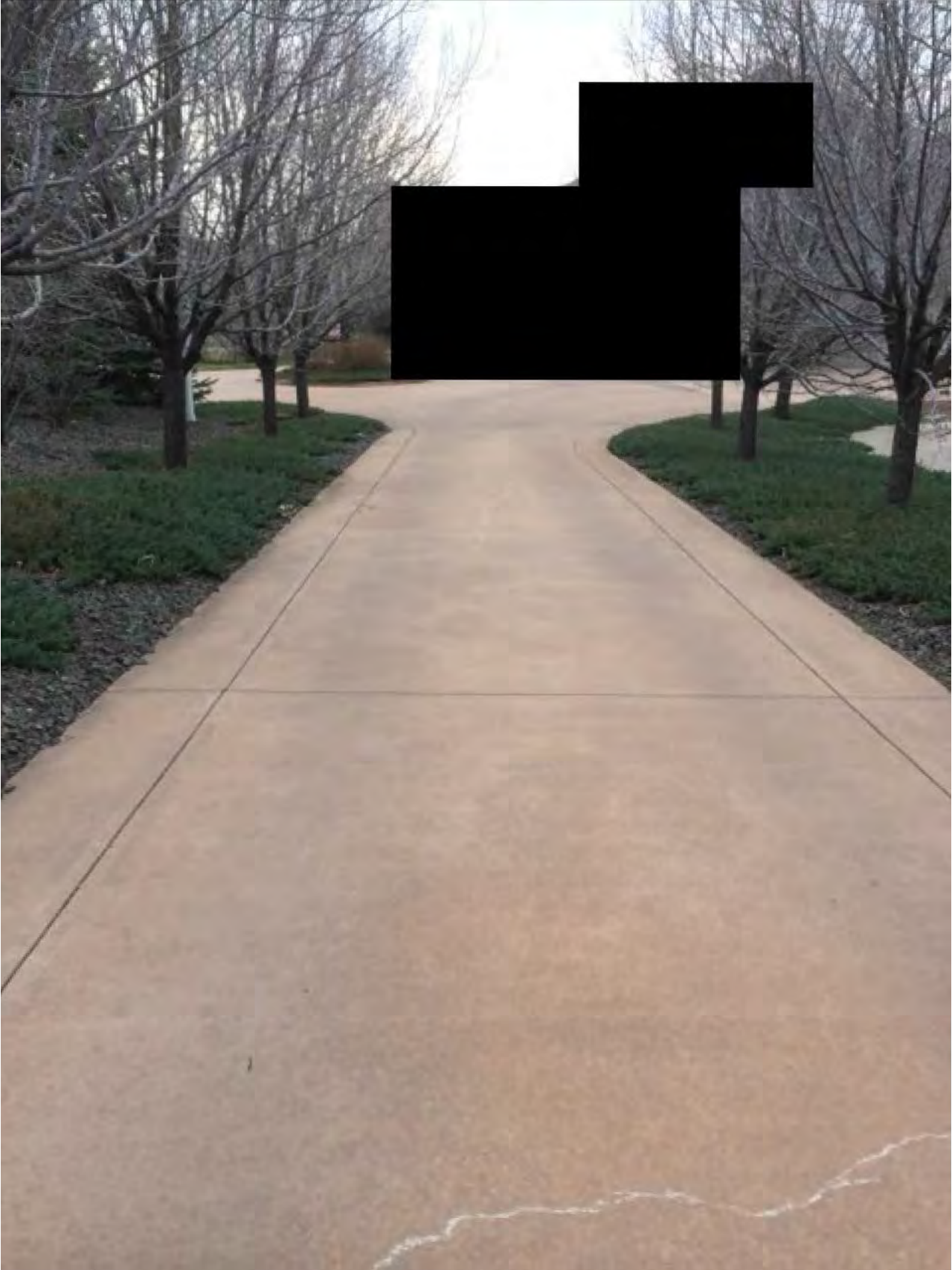






















BRESNAN
OnLine

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Subject: Jeep Grand Cherokee photos.... Ron Rudolf !!!

Date: Wed, 09 Apr 2014 11:44:53 -0600

To: [REDACTED]

Hi Al:

It was good talking to you today.

I've attached some photos of the damaged 2014 Jeep Grand Cherokee. I have a bit over 10,000 miles on the vehicle. You'll note in the photos the damage to the vehicle, and the damage to the house. Also, the driveway it rolled down toward the home. I like to tinker so you'll see some upgrades to the vehicle from standard equipment. SRT8 chrome wheels, chrome strip on bottom side, running boards, chrome grill insert, brake caliper covers etc. I also added the Borla catback exhaust system.

I love driving it. The transmission shifter is a concern. Because you have to go thru reverse to get to park, and there is no detent at park, there's no way of knowing whether it's in park unless you look at the shifter to find out. I know there's also a spot on the dash display that tells me, but, I've driven so long that I usually go by feel as a habit. And, the instrument cluster is so busy with information, plus if it's sunny, you really have to look to find it.

My wife, who also has driven a lot, growing up on a farm in North Dakota as did I, doesn't like driving it because of that specific reason. I can't tell you how many times I've pulled in to a parking lot, or garage, put it in park, or what I thought to be park, and attempted to shut down the engine. It keeps running and when I look down, it's in reverse instead of park. Fortunately I have my foot on the brake at the time. But if I did not, it would back out to wherever. Some other car, or kid, or person, or animal could be back there and get hit before I got it stopped.

Here's what happened. I stopped the vehicle in the driveway because a trash can had blown over into the driveway. I put it in what I thought was park, opened the door with the engine idling, and got out to set up the trash can. When I looked back the Jeep was rolling down the driveway toward the house. I ran as fast as I could to catch it. I grabbed the door handle just as it hit the house. You'll see the door edge picture where it's bottom is tipped out. That was done by my leg trying to get in the car. I've a pretty good bruise there and am going to see a doc to see if it's just a bruise of cracked shinbone.

I don't know what the solution is. My thoughts would be to either put a detent in the shifter so a person knows whether it's in park, or swap the location of the neutral and reverse so if it's not in park, it's in neutral instead of reverse. My son is a claims adjuster for State Farm Insurance. After this, he's asked around and found 2 people in his facility that have had similar problems. One, because it was his wife's vehicle, then traded it off because he didn't want her getting in a wreck because of it.

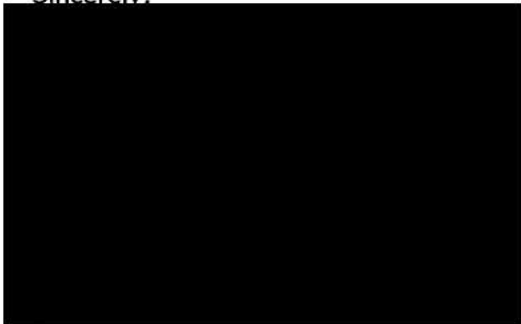
I think it's a serious issue. One other time, I pulled up the mail box to pick up the mail. It's on a short incline, I put it in park, or so I thought, started to get out of the car to get the mail, and the Jeep started rolling back. Fortunately, I only had one foot out, and jumped back in to hit the brake finding that it was not in park but reverse. That could have been another major issue because it would have gained big time momentum before it would have hit something else, another car, another house in the neighborhood, who knows.

I hope they do something about this. I'm a big supporter of the Jeep Grand Cherokee. My brother and nephew in Minnesota have both bought new Grand Cherokees because of my positive report. They really like theirs but can see where this could happen. They've told me to let them know what your response is.

Please keep me posted. I'll not trade the vehicle, unless there's another issue like this. I had an issue with a new 2003 GMC Yukon XL. It never quit using oil, tranny and drivetrain gave me problems, plus a bunch of other stuff. I got rid of it and will never go back to GM again.

Anyway, sorry to be so wordy. Again, enjoyed talking to you today, and hope you can gain some resolution in this before it becomes a major issue like GM is experiencing right now with their ignition switch. Another reason I will not look at GM again.

Sincerely,



IMG_2361



Auto-Owners Insurance Company

Home-Owners Insurance Company
Owners Insurance Company
Property-Owners Insurance Company
Southern-Owners Insurance Company

Insured: [REDACTED]
Property: [REDACTED]
FORT COLLINS, CO [REDACTED]
Home: [REDACTED]
FORT COLLINS, CO [REDACTED]

Home: [REDACTED]
Business: [REDACTED]
E-mail: [REDACTED]

Claim Rep.: Erin Connell
Business: PO Box
Broomfield, CO 80021

Business: (303) 262-1015 x 3709
E-mail: broomfield.clm@aoins.com

Estimator: Erin Connell
Business: PO Box
Broomfield, CO 80021

Claim Number: [REDACTED] **Policy Number:** [REDACTED] **Type of Loss:** Vehicle

Date Contacted: 4/7/2014 Date Received: 4/7/2014
Date of Loss: 4/7/2014 Date Entered: 4/14/2014 9:56 AM
Date Inspected: 4/8/2014

Price List: COFC8X_APR14
Restoration/Service/Remodel
Estimate: RON_RUDOLF

NOTICE: This is a repair estimate only and not an offer of settlement. All estimate figures may be subject to additional company review and approval. This is not an authorization to repair or guarantee of payment. Authorization to repair and/or guarantee of payment must come from the owner of the property. The insurer assumes no responsibility for the quality nor any deficiencies in repairs.