

PE15-030

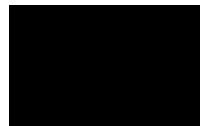
FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer





KIMMEL & SILVERMAN
P.C.

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE
October 22, 2015

JACQUELINE C. HERRITT
ROBERT A. RAPKIN
ANGELA K. TROCCOLI
AMY L. BENNECOFF GINSBURG
TARA L. PATTERSON
W. CHRISTOPHER COMPONOVO
JASON L. GRESHES
SHANNON R. HARKINS
CHAD P. DOMAN
RYAN FITZGERALD
RACHEL M. MALL

ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

Member, PA Bar
Member, NJ Bar
Member, DE Bar
Member, NY Bar
Member, MA Bar
Member, MD Bar
Member, OH Bar
Member, MI Bar
Member, NH Bar
Member, CT Bar
Member, TN Bar
Member, WY Bar
Member, WV Bar
Member, DC Bar
Member, CA Bar
Member, WI Bar
Member, TX Bar
Member, CO Bar
Member, FL Bar
Member, IL Bar

Chrysler Group LLC
1000 Chrysler Drive
Auburn Hills, MI 48326-2766

RE: Pre-Lit Program
[REDACTED] V. FCA US LLC
Vehicle Type: 2014 DODGE DURANGO
VIN: 1C4SDJCT5EC [REDACTED]

RECEIVED

OCT 26 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

To Whom It May Concern:

As you know, this office represents the above-captioned individual for problems encountered with their 2014 Dodge Durango. I am attaching the client's contracts and repair slips. As you can see, my client has returned to the dealership for various problems.

Please let me know if Chrysler LLC is interested in attempting early resolution in this matter. I will refrain from filing suit in this matter for 30 days while you evaluate my client's claim. If I do not hear from you within the next 30 days, suit will be prepared and filed.

I look forward to hearing from you.

Very truly yours,

Jacqueline C. Herritt
Jacqueline C. Herritt

JCH/mar
Enclosure
cc: [REDACTED] (via email w/encls.)

FCAUS LLC
Office of the General Counsel

OCT 23 2015
By *[Signature]* Mail/Reg. Agent/
Sec. of State/Proc. Server

DEAR REGISTERED OWNER:
HERE IS YOUR NEW REGISTRATION. WE APPRECIATE THE OPPORTUNITY TO SERVE YOU.



Raymond P. Martinez, Chief Administrator



VEHICLE REGISTRATION

PLATE NO: [REDACTED] GOOD THRU: 07/2016
VIN: 1C4SDJCT5EC [REDACTED]
DOD 2014 WAGON SL DUR WC: 8
PASSENGER
WOODCLIFF LAK NJ RENEWAL PT-PA
FEE: 84.00 WW2015139 [REDACTED]



WOODCLIFF LAK NJ





180 ROUTE 17 SOUTH
MAHWAH, NJ 07430-1357

Rental Agreement #:
Bill Ref #:
Invoice Date:
Account #:

10/16/2015

BILL TO

WOODCLIFF LAKE, NJ

RENTAL INFORMATION

Date/Time Out
09/17/2015 11:54 AM

Date/Time In
10/16/2015 05:11 PM

Renter

RENTAL VEHICLES

Color	License	Model	Unit	Miles/Kms Out	In
GRAY DK		SANF		4,303	4,809
VIN:5XYZDLB4GG					

CLAIM INFORMATION

Claim# / PO# / RO#	Insured		
Date of Loss	Type of Loss	Type of Vehicle	Repair Shop

BILLING DETAIL

Description	Qty/Per	Rate	Amount
TIME & DISTANCE	30 DAY	40.00	1,200.00

Subtotal 1,200.00

DOMESTIC SECURITY FEE	28 DAY	5.00	140.00
VEHICLE LICENSE FEE RECOVER	30 DAY	0.50	15.00
NEW JERSEY STATE SALES TAX	PCT	7.00	85.05

Total Charges (USD) 1,440.05

PAYMENTS

Payment Master Card -1,440.05

Total Payments (USD) -1,440.0

Amount Due (USD) 0.00

Individual line item charges such as rental rates for Time and Distance, percentage-based charges (e.g., sales taxes and fees or surcharges), and charges divided between multiple parties may be rounded up or down a whole cent to ensure that the charges equal the actual Total Amount Due and/or to avoid fractional cents.

For Billing Inquiries / Payment Terms :

Payment Due within days of invoice date
Late payments are subject to a finance charge.

Thank You For Choosing Enterprise

Please Return This Portion With Remittance

Remit To :
ENTERPRISE RENT-A-CAR
PO BOX 840154
KANSAS CITY, MO 64184-0154

Amount Due (USD) 0

Paid By:
WOODCLIFF LAKE, NJ

Fed Tax Id: 43-1487854

Account #	Rental Agreement	Amount	GPBR
		0	2442



IF A CREDIT SALE (REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURE STATEMENT IS MADE A PART OF THIS ORDER)

IF A LEASE (COMPLETE DISCLOSURE OF ALL LEASE TERMS AND CONDITIONS IS CONTAINED ON A SEPARATE LEASE CONTRACT)

Table with 2 columns: Description and Amount. Includes fields for Total Price of Vehicle, Dealer Fee, and State Title Tax.

IF A LEASE, THE FOLLOWING APPLY:

MONTHLY PAYMENT AMOUNT: \$1,100.00
TERM: 36 MONTHS
LEASE RESIDUAL: \$1,000.00

IF A PURCHASE, THE FOLLOWING APPLY:

Table with 2 columns: Description and Amount. Includes fields for Total Price of Vehicle, Dealer Fee, State Title Tax, and Registration/Mileage Fee.

There were no additional agreements in the written or verbal other than...

AGREEMENT TO RESOLVE ANY DISPUTES BY THE ADR PROCESS AND TO WAIVE YOUR RIGHTS INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION

The parties to this agreement agree to resolve any dispute arising out of this agreement by arbitration... This agreement shall be administered by the American Arbitration Association...

The terms, conditions, and limitations of the warranties provided by the manufacturer, dealer or lessor... The manufacturer's warranty is not affected by this disclaimer of warranties by dealer.

USED VEHICLE SALE OR LEASE OF THE APPROPRIATE TYPE... The vehicle is sold 'as is' and dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particular purpose.

The only dealer warranty on this vehicle is the limited warranty which is attached hereto and incorporated herein.

ALL USED VEHICLE SALES DEALER'S OBLIGATION... The laws of New Jersey require Motor Vehicle Dealers to make all necessary repairs without charge to the purchaser... The dealer's obligation is limited to the repair of the vehicle to meet state inspection standards.

WAIVER OF DEALER'S OBLIGATION (USED VEHICLE SALES)... The undersigned, that read and understood the above Dealer's Obligation, and does hereby WAIVE AND RELEASE THE DEALER'S OBLIGATION to make repairs to the vehicle to meet state inspection standards.

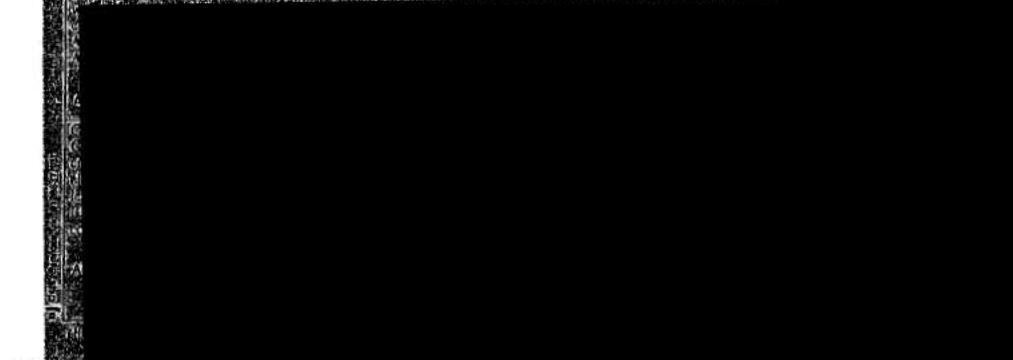
TABLE OF CONTENTS

Table of Contents listing sections such as Table of Contents, Dealer's Obligation, Waiver of Dealer's Obligation, and Arbitration.

There were no additional agreements in the written or verbal other than...

AGREEMENT TO RESOLVE ANY DISPUTES BY THE ADR PROCESS AND TO WAIVE YOUR RIGHTS INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION

The parties to this agreement agree to resolve any dispute arising out of this agreement by arbitration... This agreement shall be administered by the American Arbitration Association...





CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9600

FIAT
366 Route 17 South
Upper Saddle River, NJ 07458
(201) 259-1550

INFINITI
636 Route 17 South
Ramsey, NJ 07446
(201) 327-5100

MAZDA
436 Route 17 North
Ramsey, NJ 07446
(201) 826-4444

MITSUBISHI
633 Route 17 North
Paramus, NJ 07652
(201) 587-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 825-4040

SUBARU
905 Route 17 South
Ramsey, NJ 07446
(201) 327-0070

VOLVO
585 Route 17 South
Ramsey, NJ 07446
(201) 327-5105

RAMSEY CHRYSLER JEEP DODGE RAM

1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9592



CUSTOMER NO. [REDACTED]	SERVICE ADVISOR 323855 DYQUEENA JOHNSON T437	TAG NO.	INVOICE DATE 14AUG15	INVOICE NO. [REDACTED]
[REDACTED]	HOURLY RATE 0.00	LICENSE NO.	COLOR BILLET-SIL	NO. STOCK / STOCK NO.
WOODCLIFF LAKE, NJ [REDACTED]	YEAR/MAKE/MODEL 14 DODGE DURANGO	PO NO.	MILEAGE IN 18307	MILEAGE OUT 18307
[REDACTED]	VEHICLE IDENTIFICATION NO. 1C4SDJCT5EC [REDACTED]		PROD. DATE	IN SERVICE DATE 10JUL14
[REDACTED]	CELL PHONE	PROMISED 21:00 14AUG15	R.O. DATE 14AUG15	WAR EXP.
COMMENTS STK:CHE2384 ENG:5.7_LITER				

A CUSTOMER STATES CHECK ENGINE LITE DISPLAYS
03 ELECTRICAL DIAG
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

VEHICLE FAILED LOADS TEST
MEASURED AT 0 CCA
BATTERY NOT IN STOCK

B CUSTOMER STATES WHIEL DRIVING VEHICLE DISPLAYED TO PARK VEHICLE AND
PUT IN DESIRE GEAR
03 ELECTRICAL DIAG
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUSTOMER STATES WHEN CRUISE CONTROL IS IN USE- LOW BATTERY FLASHES,
RADIO FLASHES; ACC/FCW UNAVAILABLE SERVICE REQUIRED DISPLAYS
10 DRIVABILITY
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D PERFORM RECALL #46 RADIO SECURITY VULNERABILITY
CAUSE:
49 RECALLS
1690 W (N/C)
FC: PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
UPDATE RADIO.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS	
GAS/OIL LUBE	
SUBLET REPAIRS	
MISC/ENVIRONMENTAL CHARGES	
TOTAL CHARGES	
LESS DISCOUNT/INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X _____
CUSTOMER SIGNATURE



CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07446
(201) 818-8600

FIAT
365 Route 17 South
Upper Saddle River, NJ 07458
(201) 268-1550

INFINITI
535 Route 17 South
Ramsey, NJ 07446
(201) 327-5100

MAZDA
436 Route 17 North
Ramsey, NJ 07446
(201) 825-4444

MITSUBISHI
633 Route 17 North
Paramus, NJ 07652
(201) 587-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 825-4040

SUBARU
905 Route 17 South
Ramsey, NJ 07446
(201) 327-0070

VOLVO
585 Route 17 South
Ramsey, NJ 07446
(201) 327-5105

RAMSEY CHRYSLER JEEP DODGE RAM

1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9592



CUSTOMER NO. [REDACTED]	SERVICE ADVISOR 323855 DYQUEENA JOHNSON	TAG NO. T437	INVOICE DATE 14AUG15	INVOICE NO. [REDACTED]
[REDACTED]	HOURLY RATE 0.00	LICENSE NO. [REDACTED]	PO NO. [REDACTED]	COLOR BILLET-SIL
[REDACTED]	YEAR/MAKE/MODEL 14 DODGE DURANGO		MILEAGE IN 18307	MILEAGE OUT 18307
WOODCLIFF LAKE, NJ [REDACTED]	VEHICLE IDENTIFICATION NO. 1C4SDJCT5EC [REDACTED]		PROD. DATE [REDACTED]	IN SERVICE DATE 10JUL14
[REDACTED]	CELL PHONE [REDACTED]	PROMISED 21:00 14AUG15	R.D. DATE 14AUG15	WAR EXP. [REDACTED]
COMMENTS STK:CHE2384,ENG:5.7 LITER				

E CUSTOMER REQUEST A MULTI POINT INSPECTION
MULTI CUSTOMER REQUEST A MULTI POINT INSPECTION
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

F MAINTENANCE UP TO DATE
99 CUSTOMER DECLINED REPAIRS (N/C)
1690 ISP
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00
15K MILE SERVICE OVER DUE



DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS	0.00
GAS, OIL, LUBE	0.00
SUBLET REPAIRS	0.00
MISC/ENVIRONMENTAL CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT/INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

X _____
CUSTOMER SIGNATURE



CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07448
(201) 818-9800

FIAT
380 Route 17 South
Upper Saddle River, NJ 07458
(201) 288-1850

INFINITI
535 Route 17 South
Ramsey, NJ 07446
(201) 327-5100

MAZDA
438 Route 17 North
Ramsey, NJ 07448
(201) 825-4444

MITSUBISHI
633 Route 17 North
Paramus, NJ 07652
(201) 887-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 825-4040

SUBARU
905 Route 17 South
Ramsey, NJ 07448
(201) 327-0070

VOLVO
585 Route 17 South
Ramsey, NJ 07446
(201) 327-5105

RAMSEY CHRYSLER JEEP DODGE RAM

1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9592



CUSTOMER NO. [REDACTED]	SERVICE ADVISOR 323855 DYQUEENA JOHNSON	TAG NO. T574	INVOICE DATE 19AUG15	INVOICE NO. [REDACTED]
[REDACTED]	HOURLY RATE 0.00	LICENSE NO.	COLOR BILLET-SIL	NO. STOCK / STOCK NO.
[REDACTED]	YEAR/MAKE/MODEL 14 DODGE DURANGO	PO NO.	MILEAGE IN 18459	MILEAGE OUT 18460
WOODCLIFF LAKE, NJ [REDACTED]	VEHICLE IDENTIFICATION NO. 1C4SDJCT5E0 [REDACTED]		PROD. DATE	IN SERVICE DATE 10JUL14
[REDACTED]	CELL PHONE	PROMISED 21:00 19AUG15	R.O. DATE 19AUG15	WAR EXP.
COMMENTS STK:CHE2384 ENG:5.7_LITER				

S.O.P SEE RO

03 ELECTRICAL DIAG
337577 W (N/C)
1 BBAH7800AA *BATTERY-STORAGE (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
replaced sop battery.

B CUSTOMER REQUEST A MULTI POINT INSPECTION
MULTI CUSTOMER REQUEST A MULTI POINT INSPECTION
337577 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
performed multi point



DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS	0.00
GAS, OIL, LUBE	0.00
SUJET REPAIRS	0.00
MISC/ENVIRONMENTAL CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT/INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

X
CUSTOMER SIGNATURE _____



@ Wash

CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07448
(201) 818-9600

FIAT
388 Route 17 South
Upper Saddle River, NJ 07458
(201) 268-1550

INFINITI
535 Route 17 South
Ramsey, NJ 07448
(201) 327-6100

MAZDA
436 Route 17 North
Ramsey, NJ 07448
(201) 825-4444

MINI
533 Route 17 North
Paramus, NJ 07652
(201) 887-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 825-4040

SUBARU
805 Route 17 South
Ramsey, NJ 07448
(201) 327-0070

VOLVO
585 Route 17 South
Ramsey, NJ 07448
(201) 327-5105

RAMSEY CHRYSLER JEEP DODGE RAM

1555 Route 17 South
Ramsey, NJ 07448
(201) 818-9592



CUSTOMER NO. [REDACTED]	SERVICE ADVISOR 323855 DYQUEENA JOHNSOT1141	TAG NO. 1141	INVOICE DATE 20OCT15	INVOICE NO. [REDACTED]
[REDACTED]	HOURLY RATE 0.00	LICENSE NO.	COLOR BILLET-SIL	NO. STOCK / STOCK NO.
WOODCLIFF LAKE, NJ [REDACTED]	YEAR/MAKE/MODEL 14 DODGE DURANGO	PO NO.	MILEAGE IN 19909	MILEAGE OUT 19929
[REDACTED]	VEHICLE IDENTIFICATION NO. 1C4SDJCT5EC [REDACTED]		PROD. DATE	IN SERVICE DATE 10JUL14
EMAIL ADDRESS [REDACTED]	CELL PHONE	PROMISED 21:00 24SEP15	R.O. DATE 17SEP15	WAR EXP.
COMMENTS STK:CHE2384 ENG:5.7_LITER				

A CUSTOMER STATES ALL LITES ON IN VEHICLE;
CAUSE:

08050120 Generator/Alternator - Test and replace
5.7-6.4 liter engine (1 - Semi-Skilled)
1690 W (N/C)
1 4801833AB GENERATOR-ENGINE (N/C)
1 56029713AC SENSOR-BATTERY (N/C)
FC: 14
PART#: 4801833AB
COUNT: 1
CLAIM TYPE: W
AUTH CODE:

08144301 Sensor, battery (IBS) - Test and replace
C Intelligent battery sensor (2 - Skilled)
1690 W (N/C)
FC: PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
replaced alt. and order IBS. replaced IBS for battery system high faults.

B CUSTOMER STATES WIPERS ON WITHOUT ENGAGING

03 ELECTRICAL DIAG
1690 ISP (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C AWD DISPLAYS ; TRACTION CONTROL; BLIND SPOT ALERT UNAVIALABLE
DISPLAYED; BATTERY VOLTAGE LOW DISPLAYED

03 ELECTRICAL DIAG

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS	
GAS, OIL, LUBE	
SUBLET REPAIRS	
MISC/ENVIRONMENTAL CHARGES	
TOTAL CHARGES	
LESS DISCOUNT/INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X CUSTOMER SIGNATURE [REDACTED]

Enterprise Corporate States taxes & insurances fees are Customer's Responsibility
10-20-15 @ 4:35pm
Rates already reduced.
Customer to follow up w/ Dodge Chrysler



CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9600

FIAT
365 Route 17 South
Upper Saddle River, NJ 07458
(201) 258-1550

INFINITI
535 Route 17 South
Ramsey, NJ 07446
(201) 327-5100

MAZDA
435 Route 17 North
Ramsey, NJ 07446
(201) 825-4444

MINI
833 Route 17 North
Paramus, NJ 07652
(201) 687-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 825-4040

SUBARU
906 Route 17 South
Ramsey, NJ 07446
(201) 327-0070

VOLVO
585 Route 17 South
Ramsey, NJ 07446
(201) 327-5106

RAMSEY CHRYSLER JEEP DODGE RAM

1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9592



CUSTOMER NO. [REDACTED]	SERVICE ADVISOR 323855 DYQUEENA JOHNSON	TAG NO. T1141	INVOICE DATE 20OCT15	INVOICE NO. [REDACTED]
[REDACTED]	HOURLY RATE 0.00	LICENSE NO. [REDACTED]	PO NO. [REDACTED]	COLOR BILLET-SIL
[REDACTED]	YEAR/MAKE/MODEL 14 DODGE DURANGO	MILEAGE IN 19909		MILEAGE OUT 19929
WOODCLIFF LAKE, NJ [REDACTED]	VEHICLE IDENTIFICATION NO. 1C4SDJCT5E0 [REDACTED]	PROD. DATE [REDACTED]		IN SERVICE DATE 10JUL14
[REDACTED]	CELL PHONE [REDACTED]	PROMISED 21:00 24SEP15	R.O. DATE 17SEP15	WAR EXP. [REDACTED]
COMMENTS STK:CHE2384 ENG:5.7_LITER				

1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D ADAPTIVE CRUISE CONTROL DISPLAYED
03 ELECTRICAL DIAG
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E CUSTOMER STATES GEARS WENT OUT, HAD TO ENGAGE EMERGENCY BRAKE TO PARK
VEHICLE
09 ACCESSORIES
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

F SERVICE SHIFTER DISPLAYED
03 ELECTRICAL DIAG
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

G CUSTOMER REQUEST A MULTI POINT INSPECTION
MULTI CUSTOMER REQUEST A MULTI POINT INSPECTION
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS	0.00
GAS, OIL, LUBE	0.00
SUBLET REPAIRS	0.00
MISC/ENVIRONMENTAL CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT/INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

X _____
CUSTOMER SIGNATURE



CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9800

FIAT
385 Route 17 South
Upper Saddle River, NJ 07458
(201) 268-1650

INFINITI
635 Route 17 South
Ramsey, NJ 07448
(201) 327-5100

MAZDA
436 Route 17 North
Ramsey, NJ 07446
(201) 825-4444

MITSUBISHI
833 Route 17 North
Paramus, NJ 07652
(201) 587-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 826-4040

SUBARU
905 Route 17 South
Ramsey, NJ 07446
(201) 327-0070

VOLVO
585 Route 17 South
Ramsey, NJ 07446
(201) 327-5105

RAMSEY CHRYSLER JEEP DODGE RAM

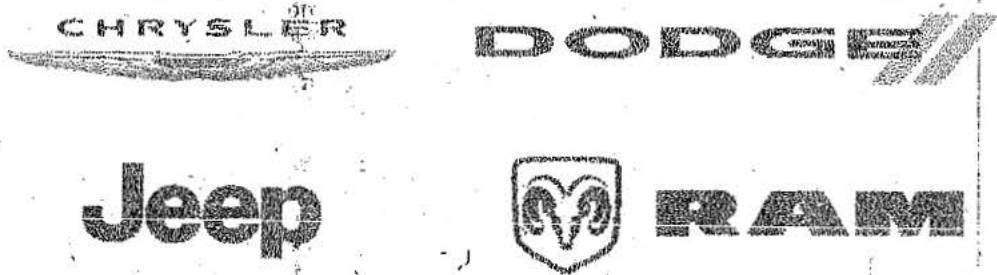
1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9592



CUSTOMER NO.	SERVICE ADVISOR 323855 DYQUEENA JOHNSON	TAG NO. 0574	INVOICE DATE 19AUG15	INVOICE NO.
	HOURLY RATE 0.00	LICENSE NO.	COLOR BILLET-SIL	NO. STOCK / STOCK NO.
	YEAR/MAKE/MODEL 14 DODGE DURANGO	PO NO.	MILEAGE IN 18459	MILEAGE OUT 18460
WOODCLIFF LAKE, NJ	VEHICLE IDENTIFICATION NO. 1C4SDJCT5E0		PROD. DATE	IN SERVICE DATE 10JUL14
EMAIL ADDRESS	CELL PHONE	PROMISED 21:00 19AUG15	R.O. DATE 19AUG15	WAR EXP.
COMMENTS STK:CHE2384 ENG:5.7 LITER				

A CUSTOMER STATES VEHICLE DIED ; INSTALL S.O.P SEE RO
03 ELECTRICAL DIAG
337577 W (N/C)
1 BBAH7800AA *BATTERY-STORAGE (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
replaced sop battery.

B CUSTOMER REQUEST A MULTI POINT INSPECTION
MULTI CUSTOMER REQUEST A MULTI POINT INSPECTION
337577 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
performed multi point



DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS	0.00
GAS, OIL, LUBE	0.00
SUBLET REPAIRS	0.00
MISC/ENVIRONMENTAL CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT/INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

X _____
CUSTOMER SIGNATURE



@ Wash

CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9600

FIAT
365 Route 17 South
Upper Saddle River, NJ 07458
(201) 258-1950

INFINITI
535 Route 17 South
Ramsey, NJ 07446
(201) 327-5100

MAZDA
436 Route 17 North
Ramsey, NJ 07446
(201) 825-4444

MITSUBISHI
633 Route 17 North
Paramus, NJ 07652
(201) 587-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 825-4040

SUBARU
905 Route 17 South
Ramsey, NJ 07446
(201) 327-0070

VOLVO
585 Route 17 South
Ramsey, NJ 07446
(201) 327-5106

RAMSEY CHRYSLER JEEP DODGE RAM

1555 Route 17 South
Ramsey, NJ 07446
(201) 818-9592



CUSTOMER NO. [REDACTED]	SERVICE ADVISOR 323855 DYQUEENA JOHNSON	TAG NO. 1141	INVOICE DATE 20OCT15	INVOICE NO. [REDACTED]
[REDACTED]	HOURLY RATE 0.00	LICENSE NO. [REDACTED]	COLOR BILLET-SIL	NO. STOCK / STOCK NO. [REDACTED]
[REDACTED]	YEAR/MAKE/MODEL 14 DODGE DURANGO	PO NO. [REDACTED]	MILEAGE IN 19909	MILEAGE OUT 19929
WOODCLIFF LAKE, NJ [REDACTED]	VEHICLE IDENTIFICATION NO. 1C4SDJCT5E0 [REDACTED]	[REDACTED]	PROD. DATE [REDACTED]	IN SERVICE DATE 10JUL14
[REDACTED]	CELL PHONE [REDACTED]	PROMISED 21:00 24SEP15	R.O. DATE 17SEP15	WAR EXP. [REDACTED]
COMMENTS STK:CHE2384 ENG:5.7_LITER				

A CUSTOMER STATES ALL LITES ON IN VEHICLE;
CAUSE:

08050120 Generator/Alternator - Test and replace
5.7-6.4 liter engine (1 - Semi-Skilled)
1690. W (N/C)
1 4801833AB GENERATOR-ENGINE (N/C)
1 56029713AC SENSOR-BATTERY (N/C)
FC: 14
PART#: 4801833AB
COUNT: 1
CLAIM TYPE: W
AUTH CODE:

08144301 Sensor, battery (IBS) - Test and replace
C Intelligent battery sensor (2 - Skilled)
1690. W (N/C)
FC: PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
replaced alt. and order IBS. replaced IBS.for battery system high faults.

B CUSTOMER STATES WIPERS ON WITHOUT ENGAGING
03 ELECTRICAL DIAG

1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C AND DISPLAYS ; TRACTION CONTROL; BLIND SPOT ALERT UNAVIALABLE
DISPLAYED; BATTERY VOLTAGE LOW DISPLAYED
03 ELECTRICAL DIAG

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS	
GAS, OIL, LUBE	
SUBLET REPAIRS	
MISC/ENVIRONMENTAL CHARGES	
TOTAL CHARGES	
LESS DISCOUNT/INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X
CUSTOMER SIGNATURE

Enterprise
Corporate
States
taxes &
insurances
fees are
Customer's
Responsibility
10-20-15
@ 4:35pm
Rates already
Reduced.
Customer to follow
up w/ Dodge
Chrysler



CHRYSLER/JEEP/DODGE
1555 Route 17 South
Ramsey, NJ 07448
(201) 818-9600

FIAT
385 Route 17 South
Upper Saddle River, NJ 07448
(201) 258-1550

INFINITI
636 Route 17 South
Ramsey, NJ 07448
(201) 327-8100

MAZDA
438 Route 17 North
Ramsey, NJ 07448
(201) 826-4444

MITSUBISHI
833 Route 17 North
Paramus, NJ 07652
(201) 887-7770

NISSAN
401 Route 17 South
Upper Saddle River, NJ 07458
(201) 825-4040

SUBARU
906 Route 17 South
Ramsey, NJ 07448
(201) 327-0070

VOLVO
686 Route 17 South
Ramsey, NJ 07448
(201) 327-6106

RAMSEY CHRYSLER JEEP DODGE RAM

1555 Route 17 South
Ramsey, NJ 07448
(201) 818-9592



CUSTOMER NO. [REDACTED]	SERVICE ADVISOR 323855 DYQUEENA JOHNSON	TAG NO. T1141	INVOICE DATE 20OCT15	INVOICE NO. [REDACTED]
[REDACTED]	HOURLY RATE 0.00	LICENSE NO. [REDACTED]	COLOR BILLET-SIL	NO. STOCK / STOCK NO. [REDACTED]
[REDACTED]	YEAR/MAKE/MODEL 14 DODGE DURANGO	PO NO. [REDACTED]	MILEAGE IN 19909	MILEAGE OUT 19929
WOODCLIFF LAKE, NJ [REDACTED]	VEHICLE IDENTIFICATION NO. 1C4SDJCT5EC [REDACTED]		PHOD. DATE [REDACTED]	IN SERVICE DATE 10JUL14
[REDACTED]	CELL PHONE [REDACTED]	PROMISED 21:00 24SEP15	R.O. DATE 17SEP15	WAR EXP. [REDACTED]
COMMENTS STK:CHE2384 ENG:5.7 LITER				

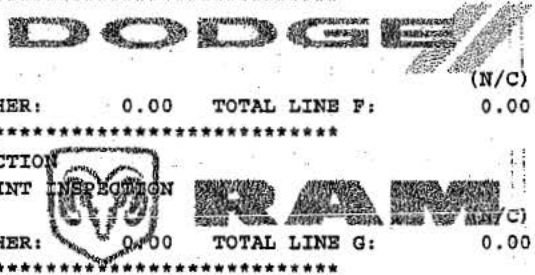
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D ADAPTIVE CRUISE CONTROL DISPLAYED
03 ELECTRICAL DIAG
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E CUSTOMER STATES GEARS WENT OUT, HAD TO ENGAGE EMERGENCY BRAKE TO PARK
VEHICLE
09 ACCESSORIES
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

F SERVICE BRIFTER DISPLAYED
03 ELECTRICAL DIAG
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

G CUSTOMER REQUEST A MULTI POINT INSPECTION
MULTI CUSTOMER REQUEST A MULTI POINT INSPECTION
1690 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00



DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS	0.00
GAS. OR. LUBR	0.00
SUBLET REPAIRS	0.00
MISC/ENVIRONMENTAL CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT/INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

X _____
CUSTOMER SIGNATURE

www.PenFed.org
MAILING ADDRESS:
P.O. BOX 1432
ALEXANDRIA, VIRGINIA
22313-2032

Pentagon Federal Credit Union

TRUTH IN LENDING DISCLOSURE

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments
The cost of your credit as a yearly rate. 1.29 %	The dollar amount the credit will cost you. \$ 1,389.30 (E)	The amount of credit provided to you or on your behalf. \$ 40,531.55	The amount you will have paid after you have made all payments as scheduled. \$ 41,900.85 (E)

(E) = ESTIMATE

Date of Loan: 7/15/2014 Member Number: [REDACTED]
Account Number: [REDACTED]
NEW VEHICLE LOAN

Your Payment Schedule will be:

No. of payments	Amount of payment \$	When payments are due.	Beginning
59	698.35	1st OF THE MONTH	9/1/2014
1	698.20	08/01/2019	

You have the right to receive at this time an itemization of the Amount Financed.

I want an itemization.

[REDACTED]
WOODCLIFF LAKE NJ [REDACTED]

Collateral securing other loans with the credit union may also secure this loan.
Security: You are giving a security interest in

your 2014 automobile/property when marked here

Property Description:
DODGE DURANGO
1C4SDJCT5EC [REDACTED]

LATE CHARGE: If a payment is 5 days or more late, you will be charged 20% of the finance charge due with a minimum charge of \$5 and a maximum charge of \$25.

PREPAYMENTS: If you pay off early, you will not have to pay a penalty.

CONTRACT DOCUMENTS: See your contract documents for any additional information about non-payment, default and penalties.

CREDIT INSURANCE

Credit Life or Credit Disability Insurance are NOT required to obtain credit, and will not be provided unless you complete and return the insurance application form(s) and SIGN below and pay the premium. Maximum term of insurance benefits is 120 months.

Credit Life \$ 0.00
Joint Credit Life \$ 0.00
Disability \$ 0.00

Not Applicable

SIGN HERE FOR CREDIT INSURANCE

PROMISSORY NOTE

In this Promissory Note the words "I," "me," "my" and "we" mean each person who signed the Note as maker, guarantor or borrower. The words "you" and "your" mean the Pentagon Federal Credit Union or any holder of this Note.

I promise to pay Pentagon Federal Credit Union or holder the amount financed stated above on the terms and at the rate stated.

RESPONSIBILITY. This Promissory Note covers my loan with you. When I sign my name below I accept the terms of this loan. Anyone else who signs as maker, guarantor or borrower also accepts the terms of this loan and will be responsible the same way I am.

REPAYMENT. I will make payments to you as stated above, which will include the amount you loan me, finance charge and insurance if applicable until the full amount has been paid. I understand that payments by mail will be posted to my loan as of the day you receive them. Though I need pay only the amount of the fixed payments, I understand I have the right to repay my loan in full at any time and you will not charge any penalty for prepayment. I will pay finance charge only to the date I repay my loan. You or I can cancel this promissory note at any time before the loan is paid in full. You can accept late payments or partial payments or payments marked "paid in full" without losing any of your rights under this Note. You may disclose information to third parties, such as credit bureaus and merchants, about my account in order to advise such third parties of the existence or condition of my account.

ACH AUTHORIZATION. If indicated on my loan application my intent to pay my loan by ACH transfer. I authorize PenFed to debit the financial institution as stated on my loan application for my loan payment on the payment due date as stated above. I may revoke this authorization, orally, by contacting Pentagon Federal at least 3 days prior to my scheduled payment date.

CREDIT LIFE/DISABILITY INSURANCE. The purchase of credit life or disability insurance is NOT required by you as a condition of approving my application or extending credit to me, if I do purchase this insurance, I may cancel it at any time by notifying you in writing. I understand I may rescind this insurance within 30 days after the date I receive the Certificate of Insurance. If I rescind, any premiums paid will be credited to my loan. If I have requested joint credit life only the Member-Borrower and first named Joint Borrower/Guarantor signing below are insured. If disability insurance is requested only the Member-Borrower is insured. Terms of my insurance coverage are governed by the Certificate of Insurance issued by the insurer. If insurance is added after the Date of Loan, I agree that at PenFed's option, the Amount of Payment will change or the Number of Payments will increase. If I have requested this insurance and I am eligible, you will obtain insurance of the life of the insured for the term of the loan. Premiums accrue on a daily basis and are deducted from my loan payments. The premium, method of calculation or assessment are subject to change, if those insurance terms change you will provide written notice before the change goes into effect. I understand that only the Member-Borrower is eligible for disability insurance and only if I am working for wages or profit 25 hours a week or more and for 30 days prior to purchasing disability insurance.

Balloon payment/residual value. If an X shows in this box my loan has a balloon payment which is due and payable as stated above in the box 'Amount of Payment'. This means my loan payments will not fully amortize this loan. My payment schedule and the balloon payment are based on the estimated residual value of the vehicle securing this loan as determined by PenFed. The residual value of the vehicle is an estimate only and may vary substantially from its actual value at the end of this loan.

FINANCE CHARGE CALCULATION. Finance Charges are calculated as follows: The ANNUAL PERCENTAGE RATE, as stated above, is divided by 365 (days). This figure is then divided by 100 to obtain a daily periodic rate. The daily periodic rate is multiplied by the loan balance. This is the daily finance charge. The daily finance charge is multiplied by the number of days since my last loan payment. This is the amount of FINANCE CHARGE, which will be deducted from my loan payment and the remaining amount will be applied to the loan balance, insurance, and fees. If I make payments prior to their due date, the FINANCE CHARGE will be less than stated above, since finance charge is applied on a daily basis. I understand payments made after the due date will increase the total amount of FINANCE CHARGES. I also understand my actual Total of Payments may be different than stated above since Finance Charge and optional Credit Insurance, Macchiarini Breakdown Insurance, and Guaranteed Asset Protection are accrued on a daily basis, which means the dates my payments are actually received and future and/or additional purchases(s) of insurance and/or protection will determine the total amount I actually pay. Finance Charges begin from the Date of Loan and continue until the loan is paid in full.

SECURITY/POWER OF ATTORNEY/CONSENT. IF NOTED ABOVE, THE PROPERTY DESCRIBED ABOVE SECURES THIS LOAN AND THE OWNER(S) SIGNING BELOW GIVES YOU A SECURITY INTEREST IN THAT PROPERTY, AND AGREES TO ABIDE BY THE ADDITIONAL TERMS AND PROVISIONS OF THE SECURITY AGREEMENT SET FORTH ON THE REVERSE SIDE. ALL OF WHICH ARE INCORPORATED INTO AND MADE A PART OF THIS PROMISSORY NOTE BY REFERENCE. To protect you if I default on this loan I pledge all my shares, deposits, payments and dividends which may be received, whether held jointly or individually, up to the amount of my loan balance. This does not include my individual Retirement Account. You may take all shares provided by you to repay my loan. If it is necessary to take all my shares for the payment of this note I understand my membership in the credit union may end. I agree that PenFed has the right pursuant to its statutory lien and further, I give my express consent to enable PenFed to charge against any balance in any of my PenFed accounts, including accounts on which I am a joint owner, to include any otherwise statutorily protected funds that may not otherwise be available by legal process, to liquidate any PenFed indebtedness or other outstanding financial obligation owed by me or any person who is listed as a joint owner on my accounts, including a deceased joint owner. PenFed may take such action without further notice to me or any joint owner. In regard to those funds that have a statutory protection I understand that I may withdraw my express consent for PenFed to apply such funds to pay any such indebtedness by notifying PenFed in writing, if my consent is withdrawn, PenFed may in its sole discretion terminate any and all services that I have with the credit union.

DEFAULT. I will be in default if I fail to pay any installment on time, if I become insolvent or file bankruptcy, if I die or become incompetent, if a judgment or tax lien is filed against me or an attachment or garnishment should be issued against any of my property including any of my accounts with you, if you in good faith consider yourself or my obligations or my ability to repay or perform my obligations with you unsafe or unsecure, or fail to live up to any of my other agreements with you. Subject to law, if I default on this note you can demand immediate payment of the remaining balance due on this note, without giving anyone notice. You may also use any of your other legal rights. If my payment is 5 days or more late I will be charged a late charge of 20 percent of the finance charge due but no less than \$5 nor more than \$25 for each late payment. If my payment is not honored or you must return it to me because it could not be processed, a charge will be made to my account in the amount indicated for "Returned Payment Check" or your current schedule of service fees. Copies of the fee schedule are available by mail, at any branch of [REDACTED]. I agree that if I default, I waive my right to be tried by a jury. (Continued on reverse)

[REDACTED] Member
 [REDACTED] Joint Borrower/Guarantor

[REDACTED] Owner of Collateral Other than Borrower(s) Sign Here

I agree that any ownership interest I have in the collateral described above is subject to the provision of the Security Agreement on the reverse. I have no responsibility for payment of this loan.

COLLECTION COSTS. If I am in default under this note I agree to pay all costs of collection, including your reasonable attorney's fees and court costs, in an amount not more than 25 percent of the principal and finance charges due on the note, or an amount which is in conformity with the DoD Standards of Fairness when applicable.

GUARANTORS. If I am signing this note as a guarantor, I agree to be equally responsible with the borrower. You do not have to notify me that this note has not been paid. You can change the terms of payment and release any guarantor without releasing me from responsibility on this note.

DELAY IN ENFORCEMENT. You can delay enforcing any of your rights under this note without losing them.

ADDITIONS/DELETION. No change, addition, erasure, deletion or cross through of any printed portion of this document shall be valid or binding on PenFed.

RECEIPT. I have received a copy of this disclosure and note.

SECURITY AGREEMENT (FINANCING STATEMENT) If collateral is pledged please read.

In this Security Agreement the words, "I", "me", "my", and "we" mean each person who signed the Promissory Note and addendum if applicable, as borrower, joint borrower/guarantor or owner of collateral other than borrower, even if one or more of the signers is not contractually responsible for repayment of the Promissory Note on the reverse side. "You" and "your" mean PenFed or any holder of this Promissory Note.

SECURITY INTEREST. I give you a security interest in my property which is described on the reverse side of this Security Agreement. By granting you a security interest in this property I provide you with security for payment and performance of my duty to you which is described in the Promissory Note on the front.

COLLATERAL. Any of my property covered by your security interest is called "collateral." Any additions and replacements to the property, or any transfer of property from the sale of the property are also part of the collateral. The collateral to used primarily for personal/business, family or household purposes. I am not using money you are lending me to buy the collateral. If I am using the money you are lending me to buy the collateral, you will have what is called a "purchase money security interest" in the collateral. This will give you more protection against others who might claim the collateral is theirs. You may pay the proceeds of this note directly to the seller of the collateral or jointly to me and the seller.

SECURITY FOR OTHER OBLIGATIONS. Except as to any collateral I use as my principal dwelling, the security interest created by this Security Agreement and Promissory Note shall also secure all of my other indebtedness, obligations, and liabilities to you, now existing or hereafter arising, including future advances, if any. If I have given you a security interest in my personal property used or purchased with the loan proceeds under this Promissory Note/Security Agreement for use as my principal dwelling (such as a mobile home or boat), this confirms that you have waived your security interest in such principal dwelling with respect to all existing and subsequent debts I may owe you or transactions I may subsequently enter into with you. Funds pledged for a Share Secured loan will be placed on hold in the Share account as collateral against the loan and may not be withdrawn until the loan is paid in full.

OWNERSHIP AND PROTECTION OF RIGHTS IN COLLATERAL. I own the collateral and no one else has any interest in it or claim against it. I agree not to sell, lease, or convey it as security to anyone else until I have obtained your written permission to do so or have repaid the loan in full. I agree to help you do all that is necessary to protect your security interest in the collateral. As such, I agree to apply for and provide you with a Certificate of Title or any other document constituting proof of ownership of the collateral and your interest in it. I further agree to furnish you with such information and execute and deliver such documents and take any and all action necessary and appropriate to maintain, perfect and maintain your valid and prior security interest and lien in the collateral. I will be responsible for the cost of recordation. IF I FAIL TO TAKE THE ACTIONS I HAVE AGREED TO IN THIS SECTION WITHIN 160 DAYS OF THE DATE OF THE LOAN, I SHALL, BE IN DEFAULT AND IN ADDITION TO THE REMEDIES OTHERWISE AVAILABLE TO YOU, I AGREE THAT YOU MAY, AT YOUR OPTION, INCREASE THE ANNUAL PERCENTAGE RATE I PAY ON THE LOAN TO THE HIGHEST RATE THEN IN EFFECT ON YOUR CLOSED END UNSECURED LOANS, THIS WILL INCREASE THE MONTHLY PAYMENT DUE ON THE LOAN.

If the security for this loan is an automobile which was purchased outside of the U.S. and the vehicle is later shipped in the U.S. It will meet U.S. specifications and I agree to title this vehicle with the appropriate state agency and have PenFed registered as Lienholder on the title.

I understand and agree that if I use a share certificate as collateral, I cannot withdraw any dividends from the share certificate. If approved by PenFed, I can use 90% of the unencumbered principal amount of such share certificate as collateral for a loan.

USE OF THE COLLATERAL. While any part of my loan is unpaid, I promise to use the collateral carefully and keep it in good repair; To obtain your written permission before making any major alterations; To notify you before changing my address or the address where the collateral is kept; To help you protect the rights I have given you; Not to use or permit anyone to use the collateral for any unlawful purposes; To permit you to inspect the collateral at reasonable times.

PROPERTY INSURANCE AND TAXES. I will keep the collateral insured for its full value against loss and damage with an insurance company that you accept. The policies must say that you are in the policy and that you are the owner of the policy. I will deliver the policies to you, if you request. If the collateral is lost or damaged, you can use the insurance proceeds to replace or repair it or to repay any amounts I owe you. I will pay all taxes and fees on the collateral. You can pay any tax or fee if I don't (although you do not have to). If you do pay for insurance, taxes or fees, I will repay you with interest at the rate stated on the reverse side.

Unless I provide you with evidence of insurance coverage required by my promissory note/security agreement with you, you may purchase limited comprehensive and collision insurance at my expense to protect your interest in my collateral. This insurance may, but need not, also protect my interest. If the collateral becomes damaged, the coverage that you purchase may not pay any claim that we make or any claim that is made against me in connection with the collateral. I may later cancel my insurance purchased by you, but only after providing you with the evidence that I have obtained acceptable insurance coverage elsewhere as required by my promissory note/security agreement with you. If you purchase insurance for the collateral, I will be responsible for the costs of that insurance, including the insurance premium, finance charges and any other charges, including tracking and administrative costs and commissions, you may impose in connection with the placement of the insurance, until the effective date of the cancellation or expiration of the insurance. The effective date of coverage may be the date my prior coverage expired or the date I failed to provide proof of acceptable insurance. The costs of the insurance, and finance charges thereon, will be added to my total outstanding balance and the number and/or amount of my periodic payments will be increased to cover such premium charges. If the cost of the insurance or any other charges imposed in connection with the placement of the insurance are added to my outstanding balance, the finance charges on my underlying promissory note/security agreement with you will apply to these added amounts. The costs of the insurance may be considerably more than the cost of insurance I may be able to obtain on my own. The coverage will not be liability insurance and will not satisfy any need for the property damage liability coverage or my obligations under my state's mandatory liability, financial responsibility or no-fault laws. A claim settlement will never exceed the lesser of: (a) the net amount I owe on this loan, (b) the actual cash value of the collateral at the time of loss (unless this has settlement limit is defined by loss settlement without actual cash value coverage), (c) the cost of repair or replacement of the collateral, or (d) the maximum limit of coverage.

ENTIRE BALANCE DUE. I agree that without giving me any written notice, you can require me to pay the unpaid balance of my loan at once if I break any promise made under this security agreement or am in default of this Promissory Note or Security Agreement.

DEFAULT AND REPOSSESSION. I will be in default if I don't make a payment when due; if I break any promise I have made to you or do not fulfill the terms and conditions in this agreement; if I become insolvent or file bankruptcy; if a lien is put on the collateral without your permission; or if the collateral is confiscated; if the collateral is misused, or in danger of losing too much value; if I do anything that reduces my ability or willingness to repay; if I die or become incompetent; if my insurance is cancelled; if a judgement of lien lien is filed against me or an attachment or garnishment should be issued against any of my property including any of my accounts with you; if you in good faith consider yourself or my obligations or my ability to repay or perform my obligations with you unsafe or unsecure.

POWER OF ATTORNEY. I appoint PenFed's Assistant Treasurer or other signatory duly employed and authorized by PenFed attorney-in-fact to do all acts and things which PenFed may deem necessary to perfect and continue perfected the security interest created by this security agreement and to protect the collateral and to request a duplicate title.

POWER OF ATTORNEY TO SIGN FOR OWNER WHEN REGISTERING AND/OR TRANSFERRING OWNERSHIP OF A MOTOR VEHICLE. I, being the owner of the motor vehicle described in this Promissory Note/Security Agreement, appoint Pentagon Federal Credit Union or other signatory duly employed and authorized by PenFed attorney-in-fact to sign my name to any Certificate of Title, or other supporting papers, covering the motor vehicle, in any manner necessary to register and/or transfer ownership of the motor vehicle; additionally I appoint Pentagon Federal Credit Union or other signatory duly employed and authorized by PenFed as attorney-in-fact to perform any other acts necessary to register or transfer title to the vehicle described in this Security Agreement or to request and receive a certified title or other similar document for this vehicle.

MONEY ADVANCED. If I fail to do anything I have promised to do in this agreement you may do it and any money spent for this purpose shall be added to my loan with interest at the rate stated on the reverse side.

TAKING POSSESSION OF THE COLLATERAL. If I am in default you can take the collateral. I will deliver the collateral to you at a time and place you choose. If I don't or if you wish, you can take the collateral without giving me advance notice. If you take the collateral you will not be responsible for any of my property that is not covered by this agreement that I leave inside the collateral, but you will try to return it to me. After you have taken the collateral, you can sell it and apply the proceeds to the unpaid balance of my loan. You will give me at least 10 days notice of any public sale of the date after which you will be free to have a public sale. I will have to pay the costs you incur in taking and selling the collateral, court costs and reasonable attorney's fees. If the money from the sale is not enough to pay you the unpaid balance of this loan and any interest I owe you, and to reimburse you for these expenses, I still will have to pay the difference. I am entitled to any money left over if the money from the sale is more than I owe. You also have all the rights and remedies regarding taking possession, keeping and use of the collateral and use of the money as are permitted by the Uniform Commercial Code. Louisiana law prohibits repossession of motor vehicles without judicial process.

FINANCING STATEMENT. You are authorized to file Financing Statements as required and I will pay the cost.

NO WAIVER. Because you receive one default by the date not meant later defaults will be excused.

EFFECTIVE DATE. This Security Agreement becomes effective on the date shown on the front side and when signed by me.

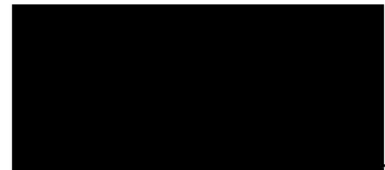
I have read this agreement and received a copy. I understand it contains all my rights and responsibilities. No oral statements can change it. All changes must be approved by you in writing. My heirs and legal representatives will also be responsible under this agreement.

PENTAGON FEDERAL CREDIT UNION

By Keuzal
Authorized Signature
Form 224 (8/14)

ET MTCA

Page 1 of 3



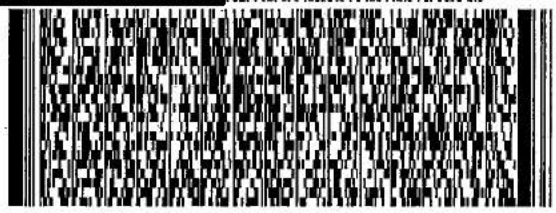
SHIP DATE: 23OCT15

BILL SENDER

TO FCA US LLC
WARRANTY LITIGATION DEPARTMENT
1000 CHRYSLER DRIVE
CIMS 485-13-62
AUBURN HILLS MI 48326

539J9401AG1D0

(215) 540-8888 REF.
INV. DEPT.
PC



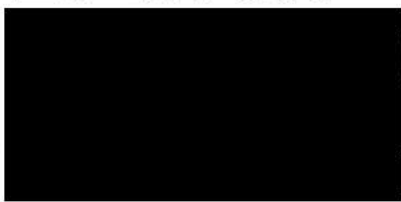
RT 467
ST L12
16:00
9145
B

FRI - 23 OCT 3:00P
STANDARD OVERNIGHT

TRK# [REDACTED]
0201

ET MTCA

48326
MI-US DTW



PE15-030

FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer

Laws

LEMON LAW GROUP PARTNERS PLC

Attorneys and Counselors at Law

722 Turnpike Street

Beaver, PA 15009

Telephone (888) 415-0610

Facsimile (888) 809-7010

Email: info@lemonlawgrouppartners.com

August 20, 2014

Chrysler Group, LLC
P.O. Box 21-8004
Auburn Hills, MI 48321

Re: [REDACTED]
Vehicle: 2014 Dodge Durango VIN: 1C4RDJAGXEC [REDACTED]

Dear Sir/Madam:

Please be advised that this law firm represents the legal interests of [REDACTED] relating to the purchase of the above-mentioned vehicle. Let this letter serve as notification that you immediately cease and desist all communications with our client without any exceptions. Moreover, if you make any attempts to settle with our client without including all statutory relief, including all damages attorney fees and costs the consumer is entitled to, we file suit against you. This letter hereby notifies you of our attorney's lien with respect to our client.

Please let this letter also serve as notification that our client's vehicle is defective. The vehicle has been brought in for repairs several times for numerous defects and although you have been afforded sufficient opportunities for repairs, the defects continue to exist and substantially impair the use and value and/or safety of the vehicle. If you are interested in any further repairs you must contact me immediately. Our client demands that you immediately take action as required by law.

This letter shall also serve as our client's Revocation of Acceptance pursuant to the Uniform Commercial Code § 2608. Due to the serious defects with the Vehicle since its purchase, our client hereby demands a return of the full purchase price along with all interest paid on the finance note as well as attorney fees and incidental and consequential damages within 10 days of receipt of this letter to settle this matter prior to filing a lawsuit.

Please be advised that if you do not adhere to our demands within 10 days, our client has instructed me to file a lawsuit against you asserting claims that include, but in no way are limited to, breach of warranties, both express and implied, violation of the Magnuson Moss Warranty Act, violation of the Lemon Law, revocation of acceptance, and common law breach of contract. Please direct all future communication to my attention.

Respectfully submitted,

LEMON LAW GROUP PARTNERS PLC

By: s/n Michael F. Santicola

Attorney for Plaintiff

Michael F. Santicola

CC: Kelly Buick GMC Chrysler Dodge Jeep Mitsubishi

RECEIVED

SEP 10 2014

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

Joe

RECEIVED

SEP 0 2

SPECIAL INVESTIGATIONS

RECEIVED

SEP 09 2014

CCRG
Office of the General Counsel

Lemon Law Group Partners PLC
722 Turnpike Street
Beaver, PA 15009

CERTIFIED MAIL™



1000

48321

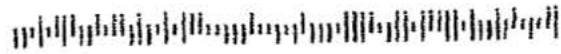
U.S. POSTAGE
PAID
PEMBROKE PINES, FL
33024
AUG 26, 14
AMOUNT

\$6.49

00010852-18

Chrysler Group, LLC
P.O. Box 21-8004
Auburn Hills, MI 48321

483218004 0198



LEMON LAW GROUP PARTNERS PLC

Attorneys and Counselors at Law
722 Turnpike Street
Beaver, PA 15009

Telephone (888) 415-0610
Facsimile (888) 809-7010

Email: info@lemonlawgrouppartners.com

RECEIVED
Legal Dept.

SEP 15 2014

Chrysler Group LLC
West Business Center

September 5, 2014

VIA US MAIL

Chrysler Group, LLC
P.O. Box 21-8004
Auburn Hills, MI 48321

Re: [REDACTED]
Vehicle: 2014 Dodge Durango VIN: 1C4RDJAGXEC [REDACTED]

Dear Sir/Madam:

As you know this law firm represents the legal interests of [REDACTED] relating to the purchase of a 2014 Dodge Durango VIN: 1C4RDJAGXEC [REDACTED] (the "Vehicle").

Please let this letter serve as our final attempt to settle this matter prior to filing a lawsuit and incurring unnecessary attorney fees and costs. As stated previously, the defects with the vehicle continue to exist. Due to the serious defects with the Vehicle since its purchase, Ms. [REDACTED] hereby demands a return of the full purchase price along with all interest paid on the finance note as well as attorney fees and incidental and consequential damages within 10 days of receipt of this letter to settle this matter prior to filing a lawsuit.

Please be advised that if you do not adhere to our demands within 7 days, [REDACTED] has instructed me to file a lawsuit against you.

Respectfully submitted,

LEMON LAW GROUP PARTNERS PLC

By: s/n Michael F. Santicola
Attorney for Plaintiff
Michael F. Santicola

RECEIVED

SEP 16 2014

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

PE15-030

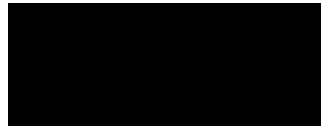
FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer



ROBERT M. SILVERMAN¹
CRAIG THOR KIMMEL²



KIMMEL & SILVERMAN
P.C.

JACQUELINE C. HERRITT³
ROBERT A. RAPKIN⁴
ANGELA K. TROCCOLI⁵
AMY L. BENNECOFF GINSBURG⁶
TARA L. PATTERSON⁷
W. CHRISTOPHER COMPONOVO⁸
JASON L. GRESHES⁹
JOHN A. DINGLE¹⁰
ROBERT E. WILLIAMS¹¹
SHANNON R. HARKINS¹²
CHAD F. DOMAN¹³
RYAN FITZGERALD¹⁴
RAYMOND F. KEENAN¹⁵

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

July 20, 2015

Chrysler Group LLC- Via Fed Ex
Via Email to mail@rosewaldorf.com

RE: **Pre-Lit Program**
[REDACTED] v. Chrysler Group LLC
Vehicle Type: 2014 JEEP PATRIOT
VIN: 1C4NJRBB9ED [REDACTED]

RECEIVED

JUL 23 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

To Whom It May Concern:

As you know, this office represents the above-captioned individual for problems encountered with her 2014 Jeep Patriot. I am attaching the clients' sales and service documents for your review. As you can see, my client has returned to the dealership for various defects in the vehicle.

Please advise if Chrysler LLC is interested in attempting early resolution in this matter. I will refrain from filing suit in this matter for 30 days while you evaluate my client's claim. If I do not hear from you within the next 30 days, suit will be prepared and filed.

I look forward to hearing from you.

Very truly yours,

Robert M. Silverman

RMS/lwm
Enclosure

FCA US LLC
Office of the General Counsel

JUL 22 2015

By mg Mail/Reg. Agent/
Sec. of State/Proc. Server

ROBERT M. SILVERMAN**
CRAIG THOR KIMMEL**

* Member, PA Bar
* Member, NJ Bar
* Member, DE Bar
* Member, NY Bar
* Member, MA Bar
* Member, MD Bar
* Member, OH Bar
* Member, MI Bar
* Member, NH Bar
* Member, CT Bar
* Member, TN Bar
* Member, WY Bar
* Member, DC Bar
* Member, CA Bar
* Member, WI Bar
* Member, TX Bar
* Member, WV Bar
* Member, CO Bar
* Member, FL Bar
* Member, IL Bar



KIMMEL & SILVERMAN
P.C.

1-800-LEMON LAW
www.lemonlaw.com

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Ambler, PA 19002
P (215) 540-8888
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BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

July 20, 2015

VIA EMAIL ONLY
mail@rosewaldorf.com

FCA US LLC
1000 Chrysler Drive
Auburn Hills, MI 48326-2766

Re: Ms. [REDACTED] v. FCA US LLC

Vehicle: 2014 Jeep Patriot

Date of Purchase: 05/26/2014

Place of Purchase: Beaver County Dodge

VIN: .

Dear Sir/Madam:

Please be advised that this office represents the above individual against FCA US LLC pursuant to the PA Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman
KIMMEL & SILVERMAN, PC

RMS\js
cc: Mercedes Martino

JACQUELINE C. HERRITT**
ROBERT A. RAPKIN*
ANGELA K. TROCCOLI**
AMY L. BENNECOFF GINSBURG**
TARA L. PATTERSON*
W. CHRISTOPHER COMPONOV*
JASON L. GRESHES +*
JOHN A. DINGLE**
ROBERT E. WILLIAMS*
SHANNON R. HARKINS*
CHAD P. DOMAN*
RYAN FITZGERALD*
RAYMOND F. KEENAN**
WILLIAM P. MANSOUR**

Purchaser: [REDACTED] B-date: 05/16/99 SS.# [REDACTED] Date: 24 APR 2014
 Street: [REDACTED] Hm. Pl: [REDACTED] Stock No.: J14372
 City: BEAVER State: PA [REDACTED] Wk. Ph: [REDACTED] Delivery Date: 24 APR 2014
 Salesperson: DELRUSSO, MAX Deal #: 385831 E-Mail Address: NONE@NONE.COM

NEW USED YR: 14 MAKE: JEEP
 MODEL: PAT BODY STYLE: SW COLOR: WHITE
 SERIAL # (V.I.N.): 1C4NJRBB9ED [REDACTED] MILEAGE: 263

DESCRIPTION OF TRADE IN: J14372A
 YEAR: 99 MAKE: [REDACTED] MODEL: EXPL COLOR: BLUE
 SERIAL NO.: [REDACTED] TITLE NO.: [REDACTED]
 MILEAGE: 116500 LICEN: [REDACTED] EXP. DATE: [REDACTED]

FACTORY OPTIONAL EQUIPMENT AND DEALER EXTRAS
 PRICE INCLUDES ANY APPLICABLE FACTORY OR DEALER INCENTIVES

BASE PRICE OF UNIT	\$ 21559.00
GAP PROTECTION	648.00
VEHICLE SERVICE AGREEMENT <input type="checkbox"/> YES <input type="checkbox"/> NO (CUST. INITIAL) X	1332.00
TOTAL PRICE: CAR & ACCESSORIES	23539.00
DEALER REBATE:	(N/A)
MANUFACTURER'S REBATE	(1500.00)
USED CAR ALLOWANCE	(1000.00)
TRADE DIFFERENCE	21039.00
SALES TAX (6.0000 %)	1223.46
DOCUMENTARY FEE (DEALER FEE)	133.00
DOLR	
New Plate	10.00
Notary Fees	20.00
PTA EXCISE TAX 1.00 PER TIRE (STATE FEES)	5.00
OLRF	15.00
PA - NEW REGISTRATION	36.00
TRANSFER OWNERS TAG	N/A
LIENHOLDER (IF NEEDED)	23.00
TITLE APPLICATION	50.00
SUB TOTAL	
BALANCE DUE TRADE TO: BANK N/A	N/A
TOTAL	22554.46
DEPOSIT	N/A
BALANCE DUE	22554.46

If you cancel this purchase agreement or refuse to take delivery of the vehicle ordered, except as permitted by law, you shall, at our option, forfeit as damages the amount of \$
 PURCHASER'S SIGNATURE X _____
 Purchaser hereby acknowledges to the above clause.

INS. CO. STATE FARM PHONE # 724/761533
 AGENT STATE FARM NAME VERIFIED
 POLICY # [REDACTED] EFF. DATE 03/12/2011 EXP. DATE 09/12/2014
 STREET _____
 CITY _____ STATE _____ ZIP _____

THE ABOVE DESCRIBED VEHICLE MAY BE REAPPRAISED IF:
 1. IT HAS SUFFERED DAMAGE OR SERIOUS MECHANICAL DETERIORATION SINCE THE DATE OF THE ORIGINAL VALUATION AND PRIOR TO ITS DELIVERY TO THE DEALER.
 2. IF PART OR ACCESSORIES OR BOTH, INCLUDING TIRES HAVE BEEN REMOVED OR REPLACED WITH PARTS AND ACCESSORIES OF INFERIOR QUALITY.
 3. 6 WEEKS OR 1,000 MILES PASSES BETWEEN DATE OF ORDER AND TIME CUSTOMER TAKES DELIVERY FROM DEALER.

DISCLAIMER OF WARRANTIES
 I UNDERSTAND THAT YOU (THE DEALER) EXPRESSLY DISCLAIM ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THAT YOU NEITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR YOU ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE, EXCEPT AS OTHERWISE PROVIDED IN WRITING BY YOU IN AN ATTACHMENT TO THIS CONTRACT OR IN A DOCUMENT DELIVERED TO ME WHEN THE VEHICLE IS DELIVERED.
 USED CAR WARRANTY - Used car is covered by a limited warranty detailed in a separate document.
 AS IS - This motor vehicle is sold "AS IS" without any warranty either expressed or implied. The purchaser will bear the entire expense of repairing or correcting any defect that presently exists or that may occur in the vehicle.

X _____ PURCHASER'S SIGNATURE X _____ PURCHASER'S SIGNATURE

CONTRACTUAL DISCLOSURE STATEMENT FOR USED VEHICLE ONLY
 "The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale."

TOTAL PRICE INCLUDES FULL CREDIT FOR ALL APPLICABLE MANUFACTURERS-REBATE AND/OR DEALER OFFERED INCENTIVES.

NEGATIVE EQUITY:
 I am aware the balance owed on my trade-in vehicle exceeds the trade-in allowance from Dealer and, as a result, I have requested that \$ _____ of negative equity from my trade-in be included in the cash price of the vehicle.

X _____
 Purchaser has read and agrees with this order and all the terms and conditions on both the face and reverse side hereof. This order constitutes the entire Agreement between the parties and may not be varied. I certify that I am Eighteen (18) years of age or older and I am entering into this Agreement and order.

PURCHASER'S SIGNATURE _____ DATE _____

THIS CONTRACT IS NOT BINDING UPON EITHER THE DEALER OR THE PURCHASER UNTIL SIGNED BY AN AUTHORIZED DEALER REPRESENTATIVE. YOU, THE BUYER MAY CANCEL THIS CONTRACT AND RECEIVE A FULL REFUND ANY TIME BEFORE RECEIPT OF A COPY OF THIS CONTRACT SIGNED BY AN AUTHORIZED DEALER REPRESENTATIVE BY GIVING WRITTEN NOTICE OF CANCELLATION TO THE DEALER.

ACCEPTED BY: _____ Dealer or his Authorized Representative

See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term 75 Mos. **GAP PROTECTION** Name of Gap Contract _____

I want to buy a gap contract. _____

Buyer Signs X _____

NO COOLING OFF PERIOD

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement relating to this contract. Any change to this contract must be in writing and we must sign it. No oral changes are binding. Buyer Signs X _____ Co-Buyer Signs X _____

If any part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

You authorize us to obtain information about you, or the vehicle you are buying, from the state motor vehicle department or other motor vehicle registration authorities.

See back for other important agreements.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

**NOTICE TO BUYER.
DO NOT SIGN THIS CONTRACT IN BLANK.
YOU ARE ENTITLED TO AN EXACT COPY OF THE CONTRACT YOU SIGN.
KEEP IT TO PROTECT YOUR LEGAL RIGHTS.**

Buyer Signs X _____ Date 04/24/14 Co-Buyer Signs _____ Date 04/24/14

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs X _____ Date 04/24/14 Co-Buyer Signs X _____ Date 04/24/14

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here X _____ Address _____

Seller Signs BEAVER COUNTY DODGE CHRYSL Date 04/24/14 By X _____ Title _____

Seller assigns its interest in this contract to ALLY BANK (Assignee) under the terms of Seller's agreement(s) with Assignee.

- Assigned with recourse Assigned without recourse Assigned with limited recourse

Seller BEAVER COUNTY DODGE CHRYSLER JEEP By XX Title ENTER TITLE

FILE COPY

Buyer Name and Address (Including County and Zip Code) BEAVER PA BEAVER	Co-Buyer Name and Address (Including County and Zip Code) BEAVER PA BEAVER	Creditor-Seller (Name and Address) BEAVER COUNTY DODGE CHRYSLER J 2761 CONSTITUTION BLVD CHIPPENAW, PA 15010
--	---	--

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used/Demo	Year	Make and Model	Mfg Gross Vehicular Weight	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2014	JEEP PATRIOT		1C4NJR8B9ED [REDACTED]	<input checked="" type="checkbox"/> personal, family or household <input type="checkbox"/> business <input type="checkbox"/> agricultural

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of
5.49%	\$ 4181.54	\$ 22554.44	\$ 26736.00	\$ 2500.00 \$ 29236.00

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
75	356.48	Monthly beginning 06/03/2014

Or As Follows:

Late Charge. If payment is not paid in full within 10 days after it is due, you will pay a late charge. If the vehicle is a heavy commercial motor vehicle, the charge will be 4% of the part of the payment that is late. Otherwise, the charge will be 2% per month of the part of the payment that is late, figured based on a full calendar month for any part of a month that is more than 10 days.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

ITEMIZATION OF AMOUNT FINANCED

1 Cash Price (including \$ 1223.46 sales tax)	\$ 22815.40
2 Total Downpayment =	
Trade-In (Year) 1999 FORD EXPI	
Trade-In (Make) 1999 FORD EXPI	
Gross Trade-In Allowance	\$ 1000.00
Less Pay Off Made By Seller	\$ #/A

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both

Credit Disability (Buyer Only)

Premium:

Credit Life \$ #/A

Credit Disability \$ #/A

Insurance Company Name

Home Office Address

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the Itemization of Amount Financed. Credit life insurance pays the unpaid part of the Amount Financed if you die. This insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance pays the scheduled payments due under this contract while you are disabled. This insurance does not cover any increase in your payment or in the number of payments. The policies or certificates issued by the named insurance companies may further limit the coverage that credit life insurance or credit disability insurance provides. See the policies or certificates for coverage limits or other terms and conditions.

+ Other	REBATE	\$	1500.00
(If total downpayment is negative, enter "0" and see 4H below)		\$	2500.00(2)
3 Unpaid Balance of Cash Price (1 minus 2)		\$	20315.40(3)
4 Other Charges Including Amounts Paid to Others on Your Behalf	(Seller may keep part of these amounts):		
A Cost of Optional Credit Insurance Paid to Insurance Company or Companies			
Life	Term	\$	N/A
Disability	Term	\$	N/A
B Other Optional Insurance Paid to Insurance Company or Companies			
(Describe)	Term	\$	N/A
(Describe)	Term	\$	N/A
C Official Fees Paid to Government Agencies			
to	for	\$	5.00
to	for	\$	N/A
to	for	\$	N/A
D Optional Gap Contract		\$	648.00
E Government Taxes Not Included in Cash Price		\$	N/A
F Government License and/or Registration Fees		\$	36.00
G Government Certificate of Title Fees		\$	50.00
(includes \$ security interest recording fee)		\$	50.00
H Other Charges (Seller must identify who is paid and describe purpose)			
to	for	\$	N/A
to	for	\$	133.00
to	for	\$	1332.00
to	for	\$	N/A
to	for	\$	20.00
to	for	\$	15.00
Total Other Charges and Amounts Paid to Others on Your Behalf		\$	2239.00(4)
5 Amount Financed (3 + 4)		\$	22554.40(5)
6 Finance Charge		\$	4181.50(6)
7 Total of Payments-Time Balance (5 + 6)		\$	26736.00(7)

Other Optional Insurance

Type of Insurance Term

Premium \$

Description of Coverage

Insurance Company Name

Home Office Address

Type of Insurance Term

Premium \$

Description of Coverage

Insurance Company Name

Home Office Address

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost. I want the insurance checked above.

X Buyer Signature Date

X Co-Buyer Signature Date

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE CAUSED TO OTHERS.

Returned Check Charge: You agree to pay the costs we actually pay to others if any check you give us is dishonored.

If you do not meet your contract obligations, you may lose the vehicle.

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before _____, Year _____. SELLER'S INITIALS _____

OPTIONAL GAP CONTRACT & gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose

PAGE 1
BEAVER COUNTY
DODGE CHRYSLER JEEP



CHRYSLER Jeep

DODGE
 2761 Constitution Blvd. • BEAVER FALLS, PA 15010
 (724) 847-7770

DIRECT SERVICE # (724) 847-7777 • TOLL FREE (866) 850-8899

[REDACTED]
 BEAVER, PA [REDACTED]

SERVICE ADVISOR **DAWN WAGNER**

REPAIR ORDER WRITER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
31OCT14	31OCT14	[REDACTED]	LC4NJRBB9ED [REDACTED]	[REDACTED]	T4806		31OCT14	3 [REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
09:23	09:42	14	JEEP PATRIOT	[REDACTED]	VARI	24APR14	243	243
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
6571	6571							

TECH	TYPE	HOURS	LST AMT	NET AMT	TOTAL	COST	SALE	COMP
B	001	Oil Change 4, PennzoilConventional Motor Oil						
	001	Oil Change 4, PennzoilConventional Motor Oil						
		221 KOSCINSKI, JORDAN LIC#: 221						
		ICMP 0.30			(N/C)	330	1350	
		1 4892339AA						
		FILTER-ENGINE OIL			(N/C)	610	1050	0
		5 68055890AA *OIL-5W20			(N/C)	1055	1225	0
C	MPI	Multipoint inspection						
		MPI Multipoint inspection						
		221 KOSCINSKI, JORDAN LIC#: 221						
		CP 0.00		0.00	0.00	0	0	

INTERNAL COPY

			DESCRIPTION	TOTALS	1995	3625	0
46002	1350	330	LABOR AMOUNT	0.00			
46703	2275	1665	PARTS AMOUNT	0.00			
33103	3625	*****	GAS,OIL, LUBE	0.00			
22500	0	*****	SUBLET AMOUNT	0.00			
			MISC. CHARGES	0.00			
			TOTAL CHARGES	0.00			
			LESS INSURANCE	0.00			
			SALES TAX	0.00			
			PLEASE PAY THIS AMOUNT	0.00			

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

***** THANK YOU FOR YOUR BUSINESS *****
 Comments?, Please email our Service Director
 Don Lehocky--don@beavercountyauto.com
 ALL DEALER INSTALLED MOPAR PARTS HAVE A 12 MO
 12K LTD. WARR. WEAR ITEMS & BATTERY EXCLUDED
 ASK ABOUT OUR NEW ALTERNATE MAKE EXPRESSLUBE

PAGE 1
BEAVER COUNTY
DODGE CHRYSLER JEEP



Jeep

2761 Constitution Blvd. - BEAVER FALLS, PA 15010
 (724) 847-7770

DIRECT SERVICE # (724) 847-7777 - TOLL FREE (866) 850-8899

BEAVER, PA

SERVICE ADVISOR **JOE CHIZMAR**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
30MAR15	01APR15	J14372	1C4NJRBB9ED		T2701B		01APR15	

TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
12:22	15:15	14	JEEP PATRIOT		VARI	24APR14	822	822

MILEAGE IN	MILEAGE OUT	LICENSE NO.
11909	11912	

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL	COST	SALE	COMP.
A GC General Concern 1 Customer states vehicle will not start. Pops or blows fuse every time. Please check and advise. CAUSE: 0892KJB2 WIRING REPAIR 6246 BOYD, DONALD LIC#: 6246 WP40 1.50 FOUND FUSE #4 BLOWN. REPLACED FUSE AND IT BLEW INSTANTLY. TRACED A952 RED/ORANGE TO IGNITION SWITCH AND TO THE CLOCK SPRING. FOUND WIRING RUBBING ON AN UNDER DASH BRACKET. REPAIRED WIRE AND REROUTED. REPLACED FUSE- STARTS. PERFORM TEST DRIVE- CHECKS OKAY. B MPI Multipoint inspection MPI Multipoint inspection 6246 BOYD, DONALD LIC#: 6246 ISPA 0.00								
					(N/C)	2400	11285	
					(N/C)	0	0	

INTERNAL COPY

	DESCRIPTION	TOTALS	2400	11285	0
46202	LABOR AMOUNT	0.00			
46302	PARTS AMOUNT	0.00			
26305	GAS,OIL, LUBE	0.00			
6704	SUBLET AMOUNT	0.00			
	MISC. CHARGES	0.00			
	TOTAL CHARGES	0.00			
	LESS INSURANCE	0.00			
	SALES TAX	0.00			
	PLEASE PAY THIS AMOUNT	0.00			

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

X

***** THANK YOU FOR YOUR BUSINESS *****
 Comments?, Please email our Service Director
 Don Lehocky--don@beavercountyauto.com
 ALL DEALER INSTALLED MOPAR PARTS HAVE A 12 MO
 12K LTD. WARR. WEAR ITEMS & BATTERY EXCLUDED
 ASK ABOUT OUR NEW ALTERNATE MAKE EXPRESSLUBE

BEAVER PA

DODGE
2761 Constitution Blvd. · BEAVER FALLS, PA 15010
(724) 847-7770

SERVICE ADVISOR JOE CHIZMAR

DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850-8899

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
21APR15	01MAY15		1C4NJRBB9ED		T1422P		01MAY15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	G/A
10:35	09:51	14	JEEP PATRIOT		VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
12934	12934							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL	COST	SALE	COMP.
A	CUSTOMER STATES WONT COME OUT OF GEAR MS MISC.							
	6246 BOYD, DONALD LIC#: 6246 ISPA 0.00				(N/C)	0	0	
B	WORLD CLASS INSPECTION MPI WORLD CLASS INSPECTION							
	6246 BOYD, DONALD LIC#: 6246 ISPA 0.00				(N/C)	0	0	

DESCRIPTION	TOTALS	0	0	0
46302 0 0 LABOR AMOUNT	0.00			
6704 0 ***** PARTS AMOUNT	0.00			
GAS,OIL, LUBE	0.00			
SUBLET AMOUNT	0.00			
MISC. CHARGES	0.00			
TOTAL CHARGES	0.00			
LESS INSURANCE	0.00			
SALES TAX	0.00			
PLEASE PAY THIS AMOUNT	0.00			

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X

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ALL DEALER INSTALLED MOPAR PARTS HAVE A 12 MO
12K LTD. WARR. WEAR ITEMS & BATTERY EXCLUDED
ASK ABOUT OUR NEW ALTERNATE MAKE EXPRESSLUBE

Three Rivers Chrysler Jeep Dodge LL

2633 W Liberty Ave.
Pittsburgh, PA 15216
(412) 343-1200

R/O 21303	VIN 1C4NJRBB9ED	[REDACTED]		DATE IN 05/05/15
YEAR 2014	MAKE JEEP	MODEL PATRIOT SP	COLOR [REDACTED]	TIME IN 06:35
MILES IN 13206	MILES OUT 13206	FIRST USE 00/00/00	LIC. BEAVER PA [REDACTED]	CLOSED 05/06/15 13:40
SEE [REDACTED]	RES [REDACTED]	BUS. () -	CEL. () -	WRITER MLABISHA

(1) TOWED IN WONT COME OUT OF PARK CRANK BUT NO START REPLACE SHIFTER ASSEMBLY (Tech:12)	Warranty Claim 21010336 07 [12] 5 10.00 41.71 (F)68186149AF (SHIFTER) 1 126.70 Total Labor 10.00 41.71 Total Parts 126.70 Total Repair (Warranty)..... 168.41
---	---

(2) COURTESY CHECK WI-TECH MODULE UPDATES WHEN APPLICABLE FILL FLUIDS AND SET TIRE PRESSURE (Tech:12)	CC [12] 300 Total Repair (Internal)..... .00
--	--

	--C/P--	--W/C--	--INT--	-Total-	Gross
Labor Time	0	5	0	5	
Total Labor	.00	41.71	.00	41.71	76.0%
Total Parts	.00	126.70	.00	126.70	(N/A)
Total G/O/G	.00	.00	.00	.00	.0%
Total Sublet	.00	.00	.00	.00	.0%
Total R/O	.00	168.41	.00	168.41	(N/A)

	W/C	INT	CUSTOMER
	41.71	.00	Labor .00
	126.70	.00	Parts .00
	.00	.00	Sublet .00
	.00	.00	Warr Deduct .00
	.00	.00	Haz. Mat. .00
	.00	.00	Oil/Grease .00
	.00	.00	Less Disc. .00
168.41	.00	.00	Total .00
.00	.00	.00	Tax .00
.00	.00	.00	Tax2 .00
.00	.00	.00	Tire Tax .00
168.41	.00	.00	TOTAL (CHRG) .00

PAGE 1
BEAVER COUNTY
DODGE CHRYSLER JEEP
 **CHRYSLER** **Jeep**

2761 Constitution Blvd. · BEAVER FALLS, PA 15010
 (724) 847-7770

DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850-8899

BEAVER, PA

SERVICE ADVISOR **JOE CHIZMAR**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
26JUN15	10JUL15		1C4NJRBB9ED		T2014		10JUL15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
08:24	15:11	14	JEEP PATRIOT		VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14012	14157							

A FLASH1 Flash Software 1 Software Flash for PCM
CAUSE:
 1819069P Module, Powertrain Control (PCM)
 - Reprogram Module, Powertrain Control (PCM) - Reprogram (0 - Low Skilled)
 325 SALDIVAR, VICENTE LIC#: 325
 WP40 0.20
 1 4275086AD
 LABEL-GENERAL
 INFORMATION
 UPDATED TO 68193983AI PER TSB
B EC Electrical Concern States vehicle will not start please check and advise
EC Electrical Concern States vehicle will not start please check and advise
 325 SALDIVAR, VICENTE LIC#: 325
 ISPA 0.00
 VEHICLE TOWED IN FOR NO START CONDITION. ONCE OFF THE TRUCK STARTED RIGHT UP. CHECKED FOR DTCS- NONE. CHECKED FOR UPDATES OR STAR CASES- PCM UPDATE BUT DOES NOT INCLUDE ANYTHING ABOUT THIS CONCERN. TEST DROVE OVER SEVERAL DAYS-

(N/C)
 (N/C)
 (N/C)

BEAVER COUNTY
DODGE CHRYSLER JEEP



DODGE

CHRYSLER

Jeep

THANK YOU FOR SERVICING YOUR CAR
 AT BEAVER COUNTY
 DODGE CHRYSLER JEEP
 CALL FOR YOUR NEXT APPOINTMENT
 (724) 847-7777
 TOLL FREE: (866) 850-8899

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.
X

SERVICE HOURS
 MONDAY THRU FRIDAY
 7:30 AM to 6:00 PM
 SATURDAY
 8:00 AM to NOON

BEAVER COUNTY
DODGE CHRYSLER JEEP



CHRYSLER

Jeep

BEAVER, PA [REDACTED]



Jeep

2761 Constitution Blvd. · BEAVER FALLS, PA 15010
(724) 847-7770

SERVICE ADVISOR **JOE CHIZMAR**

DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850-8899

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG. NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
26JUN15	10JUL15	[REDACTED]	1C4NJRBB9ED [REDACTED]	[REDACTED]	T2014		10JUL15	[REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
08:24	15:11	14	JEEP PATRIOT	[REDACTED]	VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14012	14157							

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VEHICLE TOWED IN FOR NO START CONDITION. ONCE OFF THE TRUCK STARTED RIGHT UP. CHECKED FOR DTCS- NONE. CHECKED FOR UPDATES OR STAR CASES- PCM UPDATE BUT DOES NOT INCLUDE ANYTHING ABOUT THIS CONCERN. TEST DROVE OVER SEVERAL DAYS-

**BEAVER COUNTY
DODGE CHRYSLER JEEP**

DODGE

CHRYSLER

Jeep

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

THANK YOU FOR SERVICING YOUR CAR
 AT BEAVER COUNTY
 DODGE CHRYSLER JEEP
 CALL FOR YOUR NEXT APPOINTMENT
 (724) 847-7777
 TOLL FREE: (866) 850-8899

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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SERVICE HOURS
 MONDAY THRU FRIDAY
 7:30 AM to 6:00 PM
 SATURDAY
 8:00 AM to NOON

**BEAVER COUNTY
DODGE CHRYSLER JEEP**

PAGE 2
**BEAVER COUNTY
DODGE CHRYSLER JEEP**



Jeep

2781 Constitution Blvd. · BEAVER FALLS, PA 15010
(724) 847-7770

DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850-8899

BEAVER, PA

SERVICE ADVISOR **JOE CHIZMAR**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
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TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
08:24	15:11	14	JEEP PATRIOT		VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14012	14157							

DID NOT ACT UP. RETURNED THE VEHICLE TO THE CUSTOMER TO MONITOR FURTHER.
C MPI Multipoint inspection (according to maintenance interval)
MPI Multipoint inspection (according to maintenance interval)
325 SALDIVAR, VICENTE LIC#: 325
ISPA 0.00

(N/C)

**BEAVER COUNTY
DODGE CHRYSLER JEEP**



DODGE



Jeep

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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12K LTD. WARR. WEAR ITEMS & BATTERY EXCLUDED
ASK ABOUT OUR NEW ALTERNATE MAKE EXPRESSLUBE

**BEAVER COUNTY
DODGE CHRYSLER JEEP**



Jeep

Page 1 of 3

ORIGIN ID: QFWA (215) 540-8888
SHARON STARZYNSKI
KIMMEL & SILVERMAN, P.C.
30 EAST BUTLER PIKE

SHIP DATE: 21JUL15
ACTWGT: 1.00 LB
CAD: 100586475/NET3670

AMBLER, PA 19002
UNITED STATES US

BILL SENDER

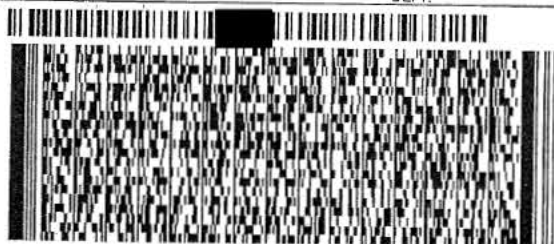
TO FCA US LLC
WARRANTY LITIGATION DEPARTMENT
1000 CHRYSLER DRIVE
CIMS 485-13-62
AUBURN HILLS MI 48326

539J311A15G1C0

(215) 540-8888
INV:
PO:

REF:

DEPT:



FedEx Express



#1C21504284144

PT 467
ST L14
4 15:00
B 0317
07.22

mail

WED - 22 JUL AA

STANDARD OVERNIGHT

TRK#
0201



ET MTCA

48326
MI-US DTW



ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

Member, PA Bar
Member, NJ Bar
Member, DE Bar
Member, NY Bar
Member, MA Bar
Member, MD Bar
Member, OH Bar
Member, MI Bar
Member, NH Bar
Member, CT Bar
Member, TN Bar
Member, WV Bar
Member, DC Bar
Member, CA Bar
Member, WI Bar
Member, TX Bar
Member, WY Bar
Member, CO Bar
Member, FL Bar
Member, IL Bar



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE WESTERN PA OFFICE

September 23, 2015

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

Re: [REDACTED] FCA US LLC
Allegheny County Docket No. [REDACTED]

Dear Sir or Madam:

Enclosed please find a copy of the above-referenced *Complaint* that has been filed against FCA US LLC in the Court of Common Pleas, Allegheny County, Pennsylvania. You are being served pursuant to the Pennsylvania Rules of Civil Procedure, Rule 403.


Please submit the enclosed to your legal department. A responsive pleading is due 20 days after the receipt of this complaint.

Very truly yours,


Robert M. Silverman
KIMMEL & SILVERMAN, P.C.

RMS/LWM
Enclosures

FCAUS LLC
Office of the General Counsel

OCT 01 2015
By  Mal/Reg. Agent/
Sec. of State/Proc. Server

Joan Hammer

From: Allegheny E-File
Sent: Monday, September 21, 2015 9:17 AM
To: Joan Hammer
Subject: FW: Allegheny County Court of Common Pleas Event Notification: [REDACTED]

Lisa T. Graham, Office Manager

Kimmel & Silverman, P.C.
Representing real people with real problems, since 1991-2015

Ambler Office
30 East Butler Pike
Ambler, PA 19002
V:1-215-540-8888 x113
F:1-215-540-8817
Toll Free: 1-800-LEMON-LAW
<http://www.lemonlaw.com>

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Thank you.

For more information about Kimmel & Silverman, please visit us at <http://www.lemonlaw.com/>
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-----Original Message-----

From: webmaster.pro@county.allegheny.pa.us [mailto:webmaster.pro@county.allegheny.pa.us]
Sent: Monday, September 21, 2015 9:15 AM
To: Allegheny E-File
Cc: promail@county.allegheny.pa.us
Subject: Allegheny County Court of Common Pleas Event Notification: AR-15-004496

~~An Arbitration Hearing has been scheduled for~~

~~Case Number [REDACTED] etux vs FCA US LLC~~

~~at Room 702, City-County Building on 11/30/2015 at 09:00:00.~~

Joan Hammer

From: Allegheny E-File
Sent: Monday, September 21, 2015 9:18 AM
To: Joan Hammer
Subject: FW: Dockets approved confirmation CaseID [REDACTED]

Lisa T. Graham, Office Manager

Kimmel & Silverman, P.C.
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Ambler Office
30 East Butler Pike
Ambler, PA 19002
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Thank you.

For more information about Kimmel & Silverman, please visit us at <http://www.lemonlaw.com/>
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-----Original Message-----

From: webmaster.pro@county.allegheny.pa.us [mailto:webmaster.pro@county.allegheny.pa.us]
Sent: Monday, September 21, 2015 9:15 AM
To: Allegheny E-File
Cc: promail@county.allegheny.pa.us
Subject: Dockets approved confirmation CaseID : [REDACTED]

9/21/2015 Please be advised that the following case has been accepted by the Allegheny County Civil/Family Division. Temporary case number [REDACTED]

Permanent case number [REDACTED]
Description: Martino etux vs FCA US LLC
Status: Approved. Docket details are as follows:
Case ID [REDACTED] Docket Type: COMPL
Sequence nbr: 1
Amount: \$167.00
Client ID: JOAN
Company ID: KIMMEL SILVERMAN.
Filing Date: 9/18/2015 Filing Time: 10:11:44.

IN THE COURT OF COMMON PLEAS OF ALLEGHENY COUNTY, PENNSYLVANIA

AND CIVIL DIVISION

Plaintiffs,

vs.

NO.:

FCA US LLC,

Defendant.

COMPLAINT IN CIVIL ACTION

Filed on behalf of Plaintiffs:
Mercedes Leslie Martino and
Bennie B. Martino

COUNSEL OF RECORD FOR THIS PARTY:

Robert M. Silverman, Esquire
Identification No. 55914

KIMMEL & SILVERMAN, P.C.
30 East Butler Pike
Ambler, PA 19002
(215) 540-8888

WRIT WAIVED

IN THE COURT OF COMMON PLEAS OF ALLEGHENY COUNTY, PENNSYLVANIA
DEPARTMENT OF COURT RECORDS CIVIL/FAMILY DIVISION
ARBITRATION DOCKET



PLAINTIFFS

____ VS.

FCA US LLC
DEFENDANT

ARBITRATION DOCKET

NO. ____ - ____ - _____

HEARING DATE: _____

Court Room 2
City-County Building
7th Floor
9:00 A.M.

NOTICE TO DEFEND

YOU HAVE BEEN SUED IN COURT. If you wish to defend against the claims set forth in the following pages, you must take action within TWENTY (20) days after this complaint and notice are served by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money, property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. If you do not have a lawyer, go to or telephone the office set forth below. This office can provide you with information about hiring a lawyer. IF YOU CANNOT AFFORD TO HIRE A LAWYER, this office may be able to provide you with information about agencies that may offer legal service to eligible persons at a reduced fee or no fee.

LAWYER REFERRAL SERVICE,
The Allegheny County Bar Association
11th Floor Koppers Bldg.
436 Seventh Ave, Pittsburgh, PA 15219
TELEPHONE 412-261-5555

HEARING NOTICE

YOU HAVE BEEN SUED IN COURT. The above Notice to Defend explains what you must do to dispute the claims made against you. If you file the written response referred to in the "Notice to Defend" a hearing before a Board of Arbitrators will take place in Court Room 2, 7th floor of the City County Building, 414 Grant Street, Pittsburgh, Pennsylvania on _____, 20____, at 9:00 a.m. IF YOU FAIL TO FILE the response described in the "Notice to Defend" a judgment for the amount claimed in the complaint may be entered against you before the hearing.

DUTY TO APPEAR AT ARBITRATION HEARING

If one or more of the parties is not present at the hearing, THE MATTER MAY BE HEARD AT THE SAME TIME AND DATE BEFORE A JUDGE OF THE COURT WITHOUT THE ABSENT PARTY OR PARTIES. THERE IS NO RIGHT TO A TRIAL DE NOVO ON APPEAL FROM A DECISION ENTERED BY A JUDGE.

NOTICE: YOU MUST RESPOND TO THIS COMPLAINT WITHIN TWENTY (20) DAYS OR A JUDGMENT FOR THE AMOUNT CLAIMED MAY BE ENTERED AGAINST YOU BEFORE THE HEARING. IF ONE OR MORE OF THE PARTIES IS NOT PRESENT AT THE HEARING, THE MATTER MAY BE HEARD IMMEDIATELY BEFORE A JUDGE WITHOUT THE ABSENT PARTY OR PARTIES. THERE IS NO RIGHT TO A TRIAL DE NOVO ON APPEAL FROM A DECISION ENTERED BY A JUDGE.

IN THE COURT OF COMMON PLEAS OF ALLEGHENY COUNTY, PENNSYLVANIA
CIVIL DIVISION

[REDACTED] AND

Plaintiffs,

vs.

No.:

FCA US LLC,

Defendant.

COMPLAINT

1. Plaintiffs, [REDACTED], are adult individual citizens and legal residents of the Commonwealth of Pennsylvania, residing at [REDACTED] Beaver, PA [REDACTED]

2. Defendant, FCA US LLC, is a corporation qualified to do and regularly conduct business in the Commonwealth of Pennsylvania, with its address and principal place of business located at CIMS 485-14-78, 1000 Chrysler Drive, Auburn Hills, Michigan 48326-2766, and can be served at this address.

BACKGROUND

3. On or about April 24, 2014, Plaintiffs purchased a new 2014 Jeep Patriot, manufactured and warranted by Defendant, bearing the Vehicle Identification Number 1C4NJRBB9ED [REDACTED].

4. The vehicle was purchased in the Commonwealth of Pennsylvania and is registered in the Commonwealth of Pennsylvania.

5. The contract price of the vehicle, including registration charges, document fees, sales tax, finance and bank charges, but excluding other collateral charges not specified, yet defined by the Lemon Law, totaled more than \$29,236.00. A true and correct copy of the contract is attached hereto, made a part hereof, and marked Exhibit "A".

6. In consideration for the purchase of said vehicle, Defendant issued to Plaintiffs several warranties, guarantees, affirmations or undertakings with respect to the material or workmanship of the vehicle and/or remedial action in the event the vehicle fails to meet the promised specifications.

7. The above-referenced warranties, guarantees, affirmations or undertakings are/were part of the basis of the bargain between Defendant and Plaintiffs.

8. The parties' bargain includes an express 3-year / 36,000 mile warranty, as well as other guarantees, affirmations and undertakings as stated in Defendant's warranty materials and owner's manual.

9. However, as a result of the ineffective repair attempts made by Defendant through its authorized dealer(s), the vehicle is rendered substantially impaired, unable to be utilized for its intended purposes, and is worthless to Plaintiffs.

10. The first documented warranty repair attempt is believed to have occurred on or before March 30, 2015, when the vehicle odometer showed 11,909 miles. On that date, repair attempts were made to the no start condition and the vehicle will not come out of park. A true

and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "B".

11. The second documented warranty repair attempt is believed to have occurred on or before April 21, 2015, when the vehicle odometer showed 12,934 miles. On that date, repair attempts were made to the vehicle will not start or come out of gear. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "C".

12. The third documented warranty repair attempt is believed to have occurred on or before May 05, 2015, when the vehicle odometer showed 13,206 miles. On that date, repair attempts were made to the no start condition and the vehicle will not come out of park. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "D".

13. The fourth documented warranty repair attempt is believed to have occurred on or before June 26, 2015, when the vehicle odometer showed 14,012 miles. On that date, repair attempts were made to the no start condition and the vehicle will not come out of park. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "E".

14. The vehicle continues to exhibit defects and nonconformities which substantially impair its use, value and/or safety as provided in 73 P.S. §1951 et seq.

COUNT I
PENNSYLVANIA AUTOMOBILE LEMON LAW

15. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

16. Plaintiffs are "Purchasers" as defined by 73 P.S. §1952.

17. Defendant is a "Manufacturer" as defined by 73 P.S. §1952.

18. Beaver County Dodge-Chrysler-Jeep is and/or was at the time of sale a Motor Vehicle Dealer in the business of buying, selling, and/or exchanging vehicles as defined by 73 P.S. §1952.

19. On or about April 24, 2014, Plaintiffs took possession of the above mentioned vehicle and experienced nonconformities as defined by 73 P.S. §1951 et seq., which substantially impair the use, value and/or safety of the vehicle.

20. The nonconformities described violate the express written warranties issued to Plaintiffs by Defendant.

21. Section 1955 of the Pennsylvania Automobile Lemon Law provides:

If a manufacturer fails to repair or correct a nonconformity after a reasonable number of attempts, the manufacturer shall, at the option of the purchaser, replace the motor vehicle... or accept return of the vehicle from the purchaser, and refund to the purchaser the full purchase price, including all collateral charges, less a reasonable allowance for the purchasers use of the vehicle, not exceeding \$.10 per mile driven or 10% of the purchase price of the vehicle, whichever is less.

22. Section 1956 of the Pennsylvania Automobile Lemon Law provides a presumption of a reasonable number of repair attempts if:

- (1) The same nonconformity has been subject to repair three times by the manufacturer, its agents or authorized dealers and the nonconformity still exists; or
- (2) The vehicle is out-of-service by reason of any nonconformity for a cumulative total of thirty or more calendar days.

23. Plaintiffs have satisfied the above definition as the vehicle has been subject to repair more than three (3) times for the same nonconformity, and the nonconformity remained uncorrected.

24. In addition, the above vehicle has or will be out-of-service by reason of the nonconformities complained of for a cumulative total of thirty (30) or more calendar days.

25. Plaintiffs have delivered the nonconforming vehicle to an authorized service and repair facility of the Defendant on numerous occasions as outlined below.

26. After a reasonable number of attempts, Defendant was unable to repair the nonconformities.

27. Plaintiffs aver the vehicle has been subject to additional repair attempts for defects and conditions for which Defendant's warranty dealer did not provide or maintain itemized statements as required by 73 P.S. § 1957.

28. Plaintiffs aver that such itemized statements, which were not provided as required by 73 P.S. § 1957 also include technicians' notes of diagnostic procedures and repairs, and Defendant's Technical Service Bulletins relating to this vehicle.

29. Plaintiffs aver the vehicle has been subject to additional repair attempts for defects and conditions for which Defendant's warranty dealer did not provide the notification required by 73 P.S. § 1957.

30. Plaintiffs have and will continue to suffer damages due to Defendant's failure to comply with the provisions of 73 P.S. §§ 1954 (repair obligations), 1955 (manufacturer's duty for refund or replacement), and 1957 (itemized statements required).

31. Pursuant to 73 P.S. § 1958, Plaintiffs seek relief for losses due to the vehicle's nonconformities, including the award of reasonable attorneys' fees and all court costs.

WHEREFORE, Plaintiffs respectfully demand judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, attorneys' fees, and court costs.

COUNT II
MAGNUSON-MOSS (FTC) WARRANTY IMPROVEMENT ACT

32. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

33. Plaintiffs have or may have resorted to Defendant's informal dispute settlement procedure, to the extent said procedure complies with 16 CFR 703.

34. Plaintiffs aver that the Federal Trade Commission (FTC) has determined that no automobile manufacturer complies with 16 CFR 703. See, Fed. Reg. 15636, Vol. 62, No. 63 (Apr. 2, 1997).

35. Plaintiffs are "Consumers" as defined by 15 U.S.C. §2301(3).

36. Defendant is a "supplier", "warrantor", and a "service contractor" as defined by 15 U.S.C. § 2301 (4),(5) and (8).

37. The subject vehicle is a "consumer product" as defined by 15 U.S.C. § 2301(1).

38. By the terms of its written warranties, affirmations, promises, or service contracts, Defendant agreed to perform effective repairs at no charge for parts and/or labor.

39. The Magnuson-Moss Warranty Improvement Act requires Defendant to be bound by all warranties implied by state law. Said warranties are imposed on all transactions in the state in which the vehicle was delivered.

40. Defendant has made attempts on several occasions to comply with the terms of its express warranties; however, such repair attempts have been ineffective.

41. The Magnuson-Moss Warranty Improvement Act, 15 U.S.C. §2310(d)(2) provides:

If a consumer finally prevails on an action brought under paragraph (1) of this subsection, he may be allowed by the court to recover as part of the judgment a sum equal to the amount of aggregate amount of costs and expenses (including attorney fees based upon actual time expended), determined by the court to have been reasonably incurred by the Plaintiff for, or in connection with the commencement and prosecution of such action, unless the court, in its discretion shall determine that such an award of attorney's fees would be inappropriate.

42. Plaintiffs have afforded Defendant a reasonable number of opportunities to conform the vehicle to the aforementioned express warranties, implied warranties and contracts.

43. As a direct and proximate result of Defendant's failure to comply with the express written warranties, Plaintiffs have suffered damages and, in accordance with 15 U.S.C. §2310(d)(1), Plaintiffs are entitled to bring suit for such damages and other legal and equitable relief.

44. Defendant's failure is a breach of Defendant's contractual and statutory obligations constituting a violation of the Magnuson-Moss Warranty Improvement Act, including but not limited to: breach of express warranties; breach of implied warranty of merchantability; breach of implied warranty of fitness for a particular purpose; breach of contract; and constitutes an Unfair Trade Practice.

45. Plaintiffs aver that Defendant's warranty was not provided to Plaintiff until after the vehicle was delivered, making any and all limitations, disclaimers and/or alternative dispute provisions ineffective for a failure of consideration.

46. Plaintiffs aver Defendant's Dispute Resolution Program was not in compliance with 16 CFR 703 for the model year of the subject vehicle.

47. Plaintiffs aver that Defendant's warranty did not require Plaintiffs to first resort to a Dispute Resolution Program before filing suit.

48. Plaintiffs aver that upon successfully prevailing upon the Magnuson-Moss claim herein, all attorney fees are recoverable and are demanded against Defendant.

WHEREFORE, Plaintiffs respectfully demand judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, incidental and consequential damages, reasonable attorneys' fees, and all court costs.

COUNT III
PENNSYLVANIA UNFAIR TRADE
PRACTICES AND CONSUMER PROTECTION LAW

49. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

50. Plaintiffs are "Persons" as defined by 73 P.S. §201-2(2).

51. Defendant is a "Person" as defined by 73 P.S. §201-2(2).

52. Section 201-9.2(a) of the Act authorizes a private cause of action for any person "who purchases or leases goods or services primarily for personal, family or household purposes."

53. Section 1961 of the Pennsylvania Automobile Lemon Law, provides that a violation of its provisions shall automatically constitute a violation of the Pennsylvania Unfair Trade Practices and Consumer Protection Act, 73 P.S. 201-1 et seq.

54. In addition, the Pennsylvania Unfair Trade Practices and Consumer Protection Act, 73 P.S. §201-2(4), defines "unfair or deceptive acts or practices" to include the following conduct:

- (vii). Representing that goods or services are of a particular standard, quality or grade, or that goods are of a particular style or model, if they are of another;
- (xiv). Failing to comply with the terms of any written guarantee or warranty given to the buyer at, prior to, or after a contract for the purchase of goods or services is made;
- (xv). Knowingly misrepresenting that services, replacements or repairs are needed if they are not needed;
- (xvi). Making repairs, improvements or replacements on tangible, real or personal property of a nature or quality inferior to or below the standard of that agreed to in writing;
- (xvii). Engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion or of misunderstanding.

55. Plaintiffs aver Defendant has violated these, as well as other provisions, of 73 P.S. §201-2 et seq.

56. Section 201-3.1 of the Act provides that the Automotive Industry Trade Practice rules and regulations adopted by the Attorney General for the enforcement of this Act shall constitute additional violations of the Act.

57. Defendant's conduct surrounding the sale and servicing of the subject vehicle falls within the aforementioned definitions of "unfair or deceptive acts or practices."

58. The Act also authorizes the Court, in its discretion, to award up to three (3) times the actual damages sustained for violations.

WHEREFORE, Plaintiffs respectfully demand judgment against Defendant in an amount not in excess of Thirty Five Thousand Dollars (\$35,000), together with all collateral charges, attorneys' fees, all court costs and treble damages.

KIMMEL & SILVERMAN, P.C.

/S/

By: _____
Robert M. Silverman, Esquire
Attorney for Plaintiffs
30 East Butler Pike
Ambler, PA 19002
(215) 540-8888

V E R I F I C A T I O N

I, Robert M. Silverman, being duly sworn according to law, depose and say that I am the attorney for the Plaintiffs, in this action and that the facts set forth in the foregoing Complaint are true and correct to the best of my knowledge, information and belief. I understand that any false statements made herein are subject to the Penalties of 18 Pa. C.S.A. §4904, relating to unsworn falsifications to authorities.

/S/

ROBERT M. SILVERMAN, ESQUIRE
Attorney for Plaintiffs

Buyer Name and Address (Including County and Zip Code) [REDACTED] BEAVER PA BEAVER	Co-Buyer Name and Address (Including County and Zip Code) [REDACTED] BEAVER PA BEAVER	Creditor-Seller (Name and Address) BEAVER COUNTY DODGE CHRYSLER 2761 CONSTITUTION BLVD CHIPPENAW, PA 15010
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You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used/Demo	Year	Make and Model	Mfg Gross Vehicular Weight	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2014	JEEP PATRIOT		1C4NJR889ED [REDACTED]	<input checked="" type="checkbox"/> Personal, family or household <input type="checkbox"/> business <input type="checkbox"/> agricultural

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of
5.4%	\$ 4181.94	\$ 22554.46	\$ 26736.00	\$ 2500.00 \$ 29236.00

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
75	356.49	Monthly beginning 06/03/2014

Or As Follows:

Late Charge. If payment is not paid in full within 10 days after it is due, you will pay a late charge. If the vehicle is a heavy commercial motor vehicle, the charge will be 4% of the part of the payment that is late. Otherwise, the charge will be 2% per month of the part of the payment that is late, figured based on a full calendar month for any part of a month that is more than 10 days.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

ITEMIZATION OF AMOUNT FINANCED	
1 Cash Price (including \$ 1223.46 sales tax)	\$ 22815.46
2 Total Downpayment =	
Trade-In (Year) 1999 FORD EXPI	
Trade-In (VIN) 1F123456789	
Gross Trade-In Allowance	\$ 1000.00
Less Pay Off Made By Seller	\$ N/A

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to satisfy this contract.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the Insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both

Credit Disability (Buyer Only)

Premium:

Credit Life \$ _____ N/A

Credit Disability \$ _____ N/A

Insurance Company Name _____

Home Office Address _____

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in Item 4A of the Itemization of Amount Financed. Credit life insurance pays the unpaid part of the Amount Financed if you die. This insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance pays the scheduled payments due under this contract while you are disabled. This insurance does not cover any increase in your payment or in the number of payments. The policies or certificates issued by the named insurance companies may further limit the coverage that credit life insurance or credit disability insurance provides. See the policies or certificates for coverage limits or other terms and conditions.



+ Other	<u>REFRATF</u>	\$	<u>1500.00</u>
(If total downpayment is negative, enter "0" and see 4H below)		\$	<u>2500.00</u>
3	Unpaid Balance of Cash Price (1 minus 2)	\$	<u>20315.40</u>
4	Other Charges Including Amounts Paid to Others on Your Behalf		
(Seller may keep part of these amounts):			
A	Cost of Optional Credit Insurance Paid to Insurance Company or Companies		
	Life	Term	\$
	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
	Disability	Term	\$
	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
B	Other Optional Insurance Paid to Insurance Company or Companies		
	(Describe)	Term	\$
	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
	(Describe)	Term	\$
	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
C	Official Fees Paid to Government Agencies		
	to <u>ST. OF PA</u>	for <u>TIRE TAX</u>	\$ <u>5.00</u>
	to <u>N/A</u>	for <u>N/A</u>	\$ <u>N/A</u>
	to <u>N/A</u>	for <u>N/A</u>	\$ <u>N/A</u>
D	Optional Gap Contract	\$	<u>648.00</u>
E	Government Taxes Not Included In Cash Price	\$	<u>N/A</u>
F	Government License and/or Registration Fees	\$	<u>36.00</u>
	<u>REG/TRANS FEE</u>		
G	Government Certificate of Title Fees	\$	<u>50.00</u>
	(includes \$ <u>N/A</u> security interest recording fee)		
H	Other Charges (Seller must identify who is paid and describe purpose)		
	to <u>N/A</u>	for <u>Prior Credit or Lease Balance</u>	\$ <u>N/A</u>
	to <u>BEAVER COUNTY DOD</u>	for <u>DOCUMENTATION FEE</u>	\$ <u>133.00</u>
	to <u>SERVICE CONTRACT</u>	for <u>SVC CONTRACT</u>	\$ <u>1332.00</u>
	to <u>N/A</u>	for <u>N/A</u>	\$ <u>N/A</u>
	to <u>BEAVER COUNTY DOD</u>	for <u>NOTARY FEES</u>	\$ <u>20.00</u>
	to <u>BEAVER COUNTY DOD</u>	for <u>OLR</u>	\$ <u>15.00</u>
	Total Other Charges and Amounts Paid to Others on Your Behalf	\$	<u>2239.00</u>
5	Amount Financed (3 + 4)	\$	<u>22554.40</u>
6	Finance Charge	\$	<u>4181.54</u>
7	Total of Payments-Time Balance (5 + 6)	\$	<u>26736.00</u>

Other Optional Insurance

N/A Type of Insurance N/A Term

Premium \$ N/A

Description of Coverage N/A

Insurance Company Name N/A

Home Office Address N/A

N/A Type of Insurance N/A Term

Premium \$ N/A

Description of Coverage N/A

Insurance Company Name N/A

Home Office Address N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost. I want the insurance checked above.

N/A Buyer Signature N/A Date

N/A Co-Buyer Signature N/A Date

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE CAUSED TO OTHERS.

If you do not meet your contract obligations, you may lose the vehicle.

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before _____, Year _____. SELLER'S INITIALS _____

Returned Check Charge: You agree to pay the costs we actually pay to others if any check you give us is dishonored.

OPTIONAL GAP CONTRACT A gap contract (debit cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose

Term 15 Mos. **GAP PROTECTION** Name of Gap Contract _____
 I want to buy a new vehicle _____
 Buyer Signs _____

NO COOLING OFF PERIOD
 State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to this contract must be in writing and we must sign it. No oral changes are binding. Buyer Signs _____ Co-Buyer Signs _____
 If any part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.
 You authorize us to obtain information about you, or the vehicle you are buying, from the state motor vehicle department or other motor vehicle registration authorities.
 See back for other important agreements.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

NOTICE TO BUYER.
DO NOT SIGN THIS CONTRACT IN BLANK.
YOU ARE ENTITLED TO AN EXACT COPY OF THE CONTRACT YOU SIGN.
KEEP IT TO PROTECT YOUR LEGAL RIGHTS.
 Buyer Signs _____ Date 04/24/14 Co-Buyer Signs _____ Date 04/24/14

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs _____ Date 04/24/14 Co-Buyer Signs _____ Date 04/24/14
 Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here _____ Address _____

Seller Signs BEAVER COUNTY DODGE CHRYSL Date 04/24/14 By _____ Title _____

Seller assigns its interest in this contract to ALLY BANK (Assignee) under the terms of Seller's agreement(s) with Assignee.
 Assigned with recourse Assigned without recourse Assigned with limited recourse

Seller BEAVER COUNTY DODGE CHRYSLER JEEP By _____ Title ENTER TITLE

Date **24/ APR /2014**
 B-date **05/16/84** S.# **/ /**
 Stock No. **J14372**
 Delivery Date **24 APR 2014**
 Street **[REDACTED]** Hm. Ph. **[REDACTED]**
 City **BEAVER** State **PA** Zip **[REDACTED]** Wk. Ph. **[REDACTED]**
 Salesperson **DELRUSSO, MAX** Deal # **385831** E-Mail Address **NONE@NONE.COM**

NEW USED YR **14** MAKE **JEEP**
 MODEL **PAT** BODY STYLE **SW** COLOR **WHITE**
 SERIAL # (V.I.N.) **1C4NJRBB9ED [REDACTED]** MILEAGE **263**

DESCRIPTION OF TRADE IN: **J14372A**
 YEAR **99** MAKE **J14372A** MODEL **EXPL** COLOR **BLUE**
 SERIAL NO. **[REDACTED]** TITLE NO. **[REDACTED]**
 MILEAGE **116500** LIC. **[REDACTED]** EXP. DATE **[REDACTED]**

FACTORY OPTIONAL EQUIPMENT AND DEALER EXTRAS
PRICE INCLUDES ANY APPLICABLE FACTORY OR DEALER INCENTIVES

BASE PRICE OF UNIT	\$ 21559.00
GAP PROTECTION	648.00
VEHICLE SERVICE AGREEMENT <input type="checkbox"/> YES <input type="checkbox"/> NO (CUST. INITIAL) X	1332.00
TOTAL PRICE: CAR & ACCESSORIES	23539.00
DEALER REBATE:	(N/A)
MANUFACTURER'S REBATE	(1500.00)
USED CAR ALLOWANCE	(1000.00)
TRADE DIFFERENCE	21039.00
SALES TAX (6.0000 %)	1223.46
DOCUMENTARY FEE (DEALER FEE)	133.00
DOLR	
New Plate	10.00
Notary Fees	20.00
PTA EXCISE TAX 1.00 PER TIRE (STATE FEES)	5.00
OLRF	15.00
PA - NEW REGISTRATION	36.00
TRANSFER OWNERS TAG	N/A
LIENHOLDER (IF NEEDED)	23.00
TITLE APPLICATION	50.00
SUB TOTAL	
BALANCE DUE TRADE TO: BANK N/A	N/A
TOTAL	22554.46
DEPOSIT	N/A
BALANCE DUE	22554.46

If you cancel this purchase agreement or refuse to take delivery of the vehicle ordered, except as permitted by law, you shall, at our option, forfeit as damage the amount of \$ **PURCHASER'S SIGNATURE X**

INS. CO. **STATE FARM** PHONE # **724/7761533**
 AGENT **STATE FARM** NAME VERIFIED
 POLICY # **[REDACTED]** EFF. DATE **03/12/2011** EXP. DATE **09/12/2014**
 STREET **[REDACTED]**
 CITY STATE ZIP

THE ABOVE DESCRIBED VEHICLE MAY BE REAPPRAISED IF:
 1. IT HAS SUFFERED DAMAGE OR SERIOUS MECHANICAL DETERIORATION SINCE THE DATE OF THE ORIGINAL VALUATION AND PRIOR TO ITS DELIVERY TO THE DEALER.
 2. IF PART OR ACCESSORIES OR BOTH, INCLUDING TIRES HAVE BEEN REMOVED OR REPLACED WITH PARTS AND ACCESSORIES OF INFERIOR QUALITY.
 3. 6 WEEKS OR 1,000 MILES PASSES BETWEEN DATE OF ORDER AND TIME CUSTOMER TAKES DELIVERY FROM DEALER.

DISCLAIMER OF WARRANTIES
 I UNDERSTAND THAT YOU (THE DEALER), EXPRESSLY DISCLAIM ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THAT YOU NEITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR YOU ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE, EXCEPT AS OTHERWISE PROVIDED IN WRITING BY YOU IN AN ATTACHMENT TO THIS CONTRACT OR IN A DOCUMENT DELIVERED TO ME WHEN THE VEHICLE IS DELIVERED.
 USED CAR WARRANTY - Used car is covered by a limited warranty detailed in a separate document.
 AS IS - This motor vehicle is sold "AS IS" without any warranty either expressed or implied. The purchaser will bear the entire expense of repairing or correcting any defect that presently exists or that may occur in the vehicle.

X _____ PURCHASER'S SIGNATURE
 X _____ PURCHASER'S SIGNATURE

CONTRACTUAL DISCLOSURE STATEMENT FOR USED VEHICLE ONLY
 "The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale."

TOTAL PRICE INCLUDES FULL CREDIT FOR ALL APPLICABLE MANUFACTURERS REBATE AND/OR DEALER OFFERED INCENTIVES.

NEGATIVE EQUITY:
 I am aware the balance owed on my trade-in vehicle exceeds the trade-in allowance from Dealer and, as a result, I have requested that \$ _____ of negative equity from my trade-in be included in the cash price of the vehicle.
 X _____

Purchaser has read and agrees with this order and all the terms and conditions on both the face and reverse side hereof. This order constitutes the entire Agreement between the parties and may not be varied. I certify that I am Eighteen (18) years of age or older and hereby accept this Agreement and order.

PURCHASER'S SIGNATURE X **[REDACTED]** DATE _____

THIS CONTRACT IS NOT BINDING UPON EITHER THE DEALER OR THE PURCHASER UNTIL SIGNED BY AN AUTHORIZED DEALER REPRESENTATIVE. YOU, THE BUYER MAY CANCEL THIS CONTRACT AND RECEIVE A FULL REFUND ANY TIME BEFORE RECEIPT OF A COPY OF THIS CONTRACT SIGNED BY AN AUTHORIZED DEALER REPRESENTATIVE BY GIVING WRITTEN NOTICE OF _____

ACCEPTED BY: **[REDACTED]**

PAGE 1
BEAVER COUNTY
DODGE CHRYSLER JEEP
 **CHRYSLER** **Jeep**

2781 Constitution Blvd. · BEAVER FALLS, PA 15010
 (724) 847-7770

DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850-889

BEAVER, PA

SERVICE ADVISOR **JOE CHIZMAR**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
30MAR15	01APR15		1C4NJRBB9E		T2701B		01APR15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	COST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
12:22	15:15	14	JEEP PATRIOT		VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
11909	11912							

A GC General Concern 1 Customer states vehicle will not start. Pops or blows fuse every time. Please check and advise.

CAUSE: .

0892KJB2 WIRING REPAIR

6246 BOYD, DONALD LIC#: 6246
 WP40 1.50

FOUND FUSE #4 BLOWN. REPLACED FUSE AND IT BLEW INSTANTLY. TRACED A952 RED/ORANGE TO IGNITION SWITCH AND TO THE CLOCK SPRING. FOUND WIRING RUBBING ON AN UNDER DASH BRACKET. REPAIRED WIRE AND REROUTED. REPLACED FUSE- STARTS. PERFORM TEST DRIVE- CHECKS OKAY.

B MPI Multipoint inspection

MPI Multipoint inspection

6246 BOYD, DONALD LIC#: 6246
 ISPA 0.00

(N/C)

2400

11285

(N/C)

0

0

	DESCRIPTION	TOTALS	2400	11285	0
46202	LABOR AMOUNT	0.00			
46302	PARTS AMOUNT	0.00			
26305	GAS,OIL, LUBE	0.00			
6704	SUBLET AMOUNT	0.00			
	MISC. CHARGES	0.00			
	TOTAL CHARGES	0.00			
	LESS INSURANCE	0.00			
	SALES TAX	0.00			
	PLEASE PAY THIS AMOUNT	0.00	X		

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

***** THANK YOU FOR YOUR BUSINESS *****

Comments?, Please email our Service Director

Don Lehocky--don@beavercountyauto.com

ALL DEALER INSTALLED MOPAR PARTS HAVE A 12 MO

12K LTD. WARR. WEAR ITEMS & BATTERY EXCLUDED

ASK ABOUT OUR NEW ALTERNATE MAKE EXPRESSLUBE



BEAVER PA [REDACTED]

DODGE
2781 Constitution Blvd. · BEAVER FALLS, PA 15010
(724) 847-7770
DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850-8891

SERVICE ADVISOR JOE CHIZMAR

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
21APR15	01MAY15	[REDACTED]	1C4NJRBB9ED [REDACTED]	[REDACTED]	T1422P		01MAY15	[REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:35	09:51	14	JEEP PATRIOT	[REDACTED]	VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
12934	12934							

TECH	TYPE	REGRS	LEASAMT	MTAMT	TOTAL	COST	SALE	COMP
A CUSTOMER STATES WONT COME OUT OF GEAR MS MISC. 6246 BOYD, DONALD LIC#: 6246 ISPA 0.00								
B WORLD CLASS INSPECTION MPI WORLD CLASS INSPECTION 6246 BOYD, DONALD LIC#: 6246 ISPA 0.00								

DESCRIPTION	TOTALS			
46302 0 0	LABOR AMOUNT	0.00		
6704 0 *****	PARTS AMOUNT	0.00		
	GAS,OIL, LUBE	0.00		
	SUBLET AMOUNT	0.00		
	MISC. CHARGES	0.00		
	TOTAL CHARGES	0.00		
	LESS INSURANCE	0.00		
	SALES TAX	0.00		
	PLEASE PAY THIS AMOUNT	0.00		

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***** THANK YOU FOR YOUR BUSINESS *****
Comments?, Please email our Service Director
Brian Neff - brian@beavercountyauto.com
ALL DEALER INSTALLED MOPAR PARTS HAVE A 12 MO
12K LTD. WARR. WEAR ITEMS & BATTERY EXCLUDED
ASK ABOUT OUR NEW ALTERNATE MAKE EXPRESSLUBE



ACC

Three Rivers Chrysler Jeep Dodge LL

2633 W Liberty Ave.
Pittsburgh, PA 15216
(412) 343-1200

ROD 21303	VIN 1C4NJRBB9ED	[REDACTED]		DATE IN 05/05/15
YEAR 2014	MAKE JEEP	MODEL PATRIOT SP	COLOR [REDACTED]	TIME IN 06:35
MILES IN 13206	MILES OUT 13206	FIRST USE 00/00/00	LIC. BEAVER PA	CLOSED 05/06/15 13:40
RES. [REDACTED]	BUS. () -	CEL. () -	WRITER MLABISHA	

(1) TOWED IN WONT COME OUT OF PARK
CRANK BUT NO START
REPLACE SHIFTER ASSEMBLY
(Tech:12)

Warranty Claim
21010336 07 [12] 5 10.00 41.71
(F)68186149AF (SHIFTER) 1 126.70
Total Labor 10.00 41.71
Total Parts 126.70
Total Repair (Warranty) 168.41

(2) COURTESY CHECK
WI-TECH MODULE UPDATES WHEN APPLICABLE
FILL FLUIDS AND SET TIRE PRESSURE
(Tech:12)

CC [12] .00
Total Repair (Internal)00

	--C/P--	--W/C--	--INT--	-Total-	Gross
Labor Time	0	5	0	5	
Total Labor	.00	41.71	.00	41.71	76.0%
Total Parts	.00	126.70	.00	126.70	(N/A)
Total G/O/G	.00	.00	.00	.00	.0%
Total Sublet	.00	.00	.00	.00	.0%
Total R/O	.00	168.41	.00	168.41	(N/A)

	W/C	INT	CUSTOMER
	41.71	.00	Labor .00
	126.70	.00	Parts .00
	.00	.00	Sublet .00
	.00	.00	Warr Deduct .00
	.00	.00	Haz. Mat. .00
	.00	.00	Oil/Grease .00
	.00	.00	Less Disc. .00
	168.41	.00	Total .00
	.00	.00	Tax .00
	.00	.00	Tax2 .00
	.00	.00	Tire Tax .00
	168.41	.00	TOTAL (CHRG) .00



PAGE 1
BEAVER COUNTY
DODGE CHRYSLER JEEP



CHRYSLER

Jeep

2761 Constitution Blvd. · BEAVER FALLS, PA 15010
 (724) 847-7770

DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850 8899

BEAVER, PA

SERVICE ADVISOR **JOE CHIZMAR**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO
26JUN15	10JUL15		1C4NJRBB9ED		T2014		10JUL15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
08:24	15:11	14	JEEP PATRIOT		VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14012	14157							

A FLASH1 Flash Software 1 Software Flash for PCM
 CAUSE:
 1819069P Module, Powertrain Control (PCM)
 - Reprogram Module, Powertrain Control (PCM) - Reprogram (0 - Low Skilled)
 325 SALDIVAR, VICENTE LIC#: 325 WP40 0.20
 1 4275086AD
 LABEL-GENERAL INFORMATION
 UPDATED TO 68193983AI PER TSB
B EC Electrical Concern States vehicle will not start please check and advise
 EC Electrical Concern States vehicle will not start please check and advise
 325 SALDIVAR, VICENTE LIC#: 325 ISPA 0.00
 VEHICLE TOWED IN FOR NO START CONDITION. ONCE OFF THE TRUCK STARTED RIGHT UP. CHECKED FOR DTCS- NONE. CHECKED FOR UPDATES OR STAR CASES- PCM UPDATE BUT DOES NOT INCLUDE ANYTHING ABOUT THIS CONCERN. TEST DROVE OVER SEVERAL DAYS-

(N/C)

(N/C)

(N/C)

BEAVER COUNTY
DODGE CHRYSLER JEEP



DODGE



Jeep

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

THANK YOU FOR SERVICING YOUR CAR
 AT BEAVER COUNTY
 DODGE CHRYSLER JEEP
 CALL FOR YOUR NEXT APPOINTMENT
 (724) 847-7777
 TOLL FREE: (866) 850-8899

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

SERVICE HOURS
 MONDAY THRU FRIDAY
 7:30 AM to 6:00 PM
 SATURDAY
 8:00 AM to NOON



NTY
 R JEEP



CHRYSLER

Jeep

PAGE 2
BEAVER COUNTY
DODGE CHRYSLER JEEP



CHRYSLER

Jeep

2751 Constitution Blvd. · BEAVER FALLS, PA 15010
 (724) 847-7770

DIRECT SERVICE # (724) 847-7777 · TOLL FREE (866) 850-8899

BEAVER, PA


SERVICE ADVISOR **JOE CHIZMAR**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
26JUN15	10JUL15		1C4NJRBB9ED		T2014		10JUL15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
08:24	15:11	14	JEEP PATRIOT		VARI	24APR14	822	822
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14012	14157							


TECH. TYPE HOURS LIST/UNIT META/UNIT TOTAL

DID NOT ACT UP. RETURNED THE VEHICLE TO THE CUSTOMER TO MONITOR FURTHER.
 C MPI Multipoint inspection (according to maintenance interval)
 MPI Multipoint inspection (according to maintenance interval)
 325 SALDIVAR, VICENTE LIC#: 325
 ISPA 0.00

BEAVER COUNTY
DODGE CHRYSLER JEEP



DODGE



Jeep

(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

THANK YOU FOR SERVICING YOUR CAR
 AT BEAVER COUNTY
 DODGE CHRYSLER JEEP
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 TOLL FREE: (866) 850-8899

SERVICE HOURS
 MONDAY THRU FRIDAY
 7:30 AM to 6:00 PM
 SATURDAY
 8:00 AM to NOON

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 ALL DEALER INSTALLED MOPAR PARTS HAVE A 12 MO
 12K LTD. WARR. WEAR ITEMS & BATTERY EXCLUDED
 ASK ABOUT OUR NEW ALTERNATE MAKE EXPRESSLUBE

BEAVER COUNTY
DODGE CHRYSLER JEEP



CHRYSLER

Jeep

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL



FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS



KIMMEL & SILVI

—P.C.—

30 East Butler Pike, Ambler, P

TO:

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

Fi

PE15-030

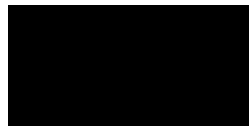
FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer



Safford



CHRYSLER JEEP DODGE OF WINCHESTER
www.saffordofwinchester.com

1659 BERRYVILLE PIKE • WINCHESTER, VA 22603
Phone 540.667.5532 www.saffordofwinchester.com

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GARY	24992	TAG NO. B22	INVOICE DATE 05/15/15	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 26,323	COLOR GRAN CRYS M	STOCK NO. [REDACTED]
	YEAR / MAKE / MODEL 14/DODGE TRUCK/DURANGO (3.6L)/4DR AW			DELIVERY DATE	DELIVERY MILES 41
CROSS JUNCTION, VA [REDACTED]	VEHICLE I.D. NO. 1C4RDJAG3EC [REDACTED]			SELLING DEALER NO. 999990	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.		R.O. DATE 05/11/15	
COMMENTS					MO: 26324

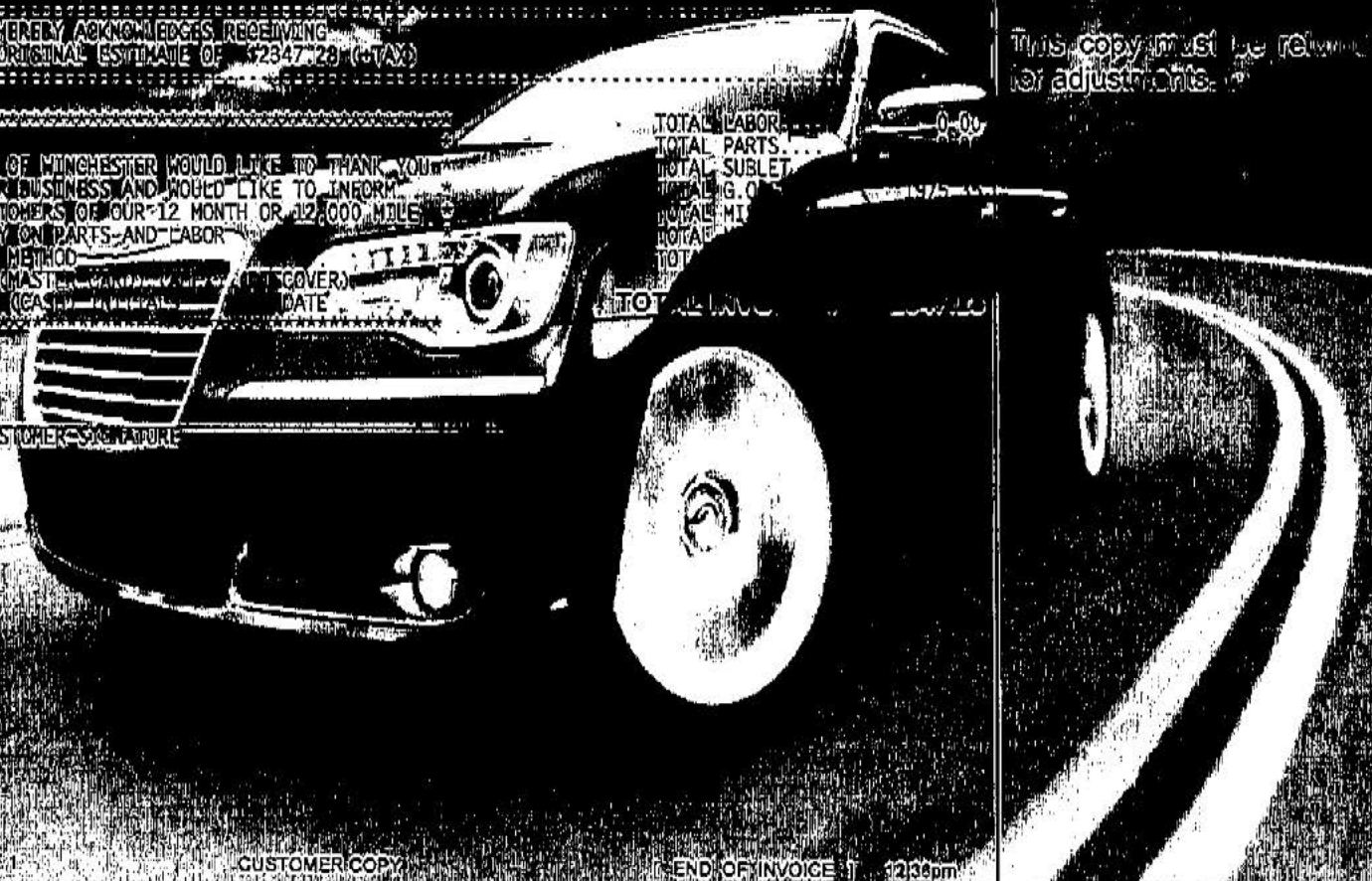
LABOR & PARTS		TECH(S):9999		0.00
J# 1 60CH201	BODYSHOP REPAIR			
JOB # 1 TOTAL LABOR & PARTS			0.00	
G.O.G. & SUPPLIES				
JOB # 1	1.0	OEM/LKQ/AM/USED PARTS	@ 1156.550 /UNIT	1156.55
JOB # 1	1.0	BDY/PNT/FRM/MECH LABOR	@ 818.800 /UNIT	818.80
TOTAL - GOG				1975.35

SERVICE HOURS
7:30 A.M. TO 6:00 P.M.
Monday through Friday
8:00 A.M. to 5:00 P.M. Saturday

MISC	CODE	DESCRIPTION	CONTROL NO.	AMOUNT
JOB # 1	PM	PAINT MATERIAL		10.00
JOB # 1	PM	PAINT MATERIAL		10.00
JOB # 1	HW	HAZARD WASTE		3.00
JOB # 1	CM	PAINT MATERIAL		142.00
JOB # 1	PM	PAINT MATERIAL		
JOB # 1	PM	PAINT MATERIAL		
TOTAL - MISC				175.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$2347.28 (G.TAX)
TOTALS

SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU FOR YOUR BUSINESS AND WOULD LIKE TO INFORM OUR CUSTOMERS OF OUR 12 MONTH OR 12,000 MILE WARRANTY ON PARTS AND LABOR
PAYMENT METHOD
(VISA) (MASTERCARD) (DISCOVER)
(CHECK) (CASH) (CREDIT CARD) DATE



This copy must be retained for adjustments.

RO: 0100793.00
56,965

Detailed Customer Invoice
5/15/15 12:22PM

Page: 1
21,591

Safford of Winchester
1659 Berryville Pike
Winchester, VA 22603
p 540.667.5532 f 540.667.5358

<p>[REDACTED] CROSS JUNCTION, VA [REDACTED] Home: [REDACTED] Work: [REDACTED] Est.: G Orndorf Received: 5/11/15 Del. Date: Date Paid: 5/13/15</p>	<p>Date of Loss: Year: 14 Make: DODG Model: DURANGO 4X4 SXT Type: UV Style: 4D UTV Engine: 6-3.6L-FI Color: GRAY License: [REDACTED] Mileage: 26,323 VIN: 1C4RDJAG3EC [REDACTED]</p>	<p>NATIONWIDE Phone: Fax: Adjuster: Claim #: [REDACTED] Policy: Betterment: Deductible: 0.00</p>
---	--	---

Ln.	Description	Parts	Labor Amt	Team	Refin Amt	Team	Other
1	FRONT DOOR			Rick			
2	LT Door shell	635.00	257.60	Rick	156.40	PAINT TEAM1	
3	Add for Clear Coat				64.40	PAINT TEAM1	
4	LT Body w/strip	140.00	18.40	Rick			
5	LT Power mirror w/o memory min				27.60	PAINT TEAM1	
6	Overlap Minor Panel				-9.20	PAINT TEAM1	
7	Add for Clear Coat				4.60	PAINT TEAM1	
8	LT Handle, outside painted, w/				27.60	PAINT TEAM1	
9	Overlap Minor Panel				-9.20	PAINT TEAM1	
10	Add for Clear Coat				4.60	PAINT TEAM1	
11	FENDER			Rick			
12	LT Fender				46.00	PAINT TEAM1	
13	LT Wheel flare w/o body color		13.80	Rick			
14	FRONT LAMPS			Rick			
15	LT Headlamp assy w/o HID chrom		18.40	Rick			
16	GRILLE			Rick			
17	R&I grille assy		13.80	Rick			
18	FRONT BUMPER			Rick			
19	R&I bumper assy		32.20	Rick			
20	PILLARS, ROCKER & FLOOR			Rick			
21	LT Rocker molding w/o chrome m		18.40	Rick			
22	REAR DOOR			Rick			
23	LT Door shell				55.20	PAINT TEAM1	
24	LT Stone guard	31.95	9.20	Rick			
25	LT Belt molding		13.80	Rick			
26	LT Applique rear		9.20	Rick			
27	LT Handle, outside painted ste		13.80	Rick			
28	LT R&I trim panel		18.40	Rick			
29	Corrosion Protection						10.00
30	Cover Vehicle For Overspray						10.00
31	REAR LAMPS			Rick			
32	Opt OEM LT Tail lamp assy	349.60	13.80	Rick			
33	HAZ MAT						3.00
913	Paint Materials						142.80
919	Clear Coat Paint Materials						54.40

RO: XXXXXXXXXX
56,965

Detailed Customer Invoice
5/15/15 12:22PM

Page: 2
21,591

925	Paint Blend Materials					74.80
	Totals	1,156.55	450.80		368.00	295.00

	Total Category	Rate	Units	Est.	Suppl.	Total
	BODY LABOR	46.00	9.80	450.80		450.80
	PAINT LABOR	46.00	8.00	368.00		368.00
	OEM PARTS			1,156.55		1,156.55
	PM	34.00		292.00		292.00
	HW			3.00		3.00
	Subtotals		17.80	2,270.35		2,270.35
	SALES TAX			76.93		76.93
	Grand Total:		17.80	2,347.28		2,347.28

Date	Payment	Received By	Method	Charge Type	Amount
5/13/15	NATIONWIDE PAYMENT RECEIVE	B Price	Check		1,847.28
	Total Payments:				1,847.28
	Balance Due:				500.00

Notes

CUSTOMER HAS \$500.00 DEDUCTIBLE. BALANCE PAID BY NATIONWIDE.

Safford of Winchester 1659 Berryville Pike Winchester, VA 22603 p 540.667.5532 f 540.667.5358	Signature _____ Date _____
--	----------------------------

SAFFORD COLLISION CENTER

Experience the Excellence!
1659 Berryville Pike Rd, WINCHESTER, VA 22603
Phone: (540) 667-5532
FAX: (540) 667-5358

Workfile ID:
Federal ID:
License Number:



Preliminary Estimate

Customer: [REDACTED]

Job Number:

Written By: GARY ORNDORFF

Insured: [REDACTED]
Type of Loss:
Point of Impact: 09 Left T-Bone (Left Side)

Policy #:
Date of Loss:

Claim #: [REDACTED]
Days to Repair: 0

Owner:
[REDACTED]
CROSS JUNCTION, VA [REDACTED]
(540) 303-4756 Cell

Inspection Location:
SAFFORD COLLISION CENTER
1659 Berryville Pike Rd
WINCHESTER, VA 22603
Repair Facility
(540) 667-5532 Business

Insurance Company:
NATIONWIDE PROPERTY AND CASUALTY COM

VEHICLE

Year: 2014 Body Style: 4D UTV VIN: 1C4RDJAG3EC [REDACTED] Mileage In: 26323
Make: DODG Engine: 6-3.6L-FI License: [REDACTED] Mileage Out:
Model: DURANGO 4X4 SXT Production Date: 1/2014 State: VA Vehicle Out:
Color: GRAY Int: Condition: Good Job #:

TRANSMISSION

Automatic Transmission
4 Wheel Drive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors

DECOR

Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Climate Control
Dual Air Condition

RADIO

AM Radio

FM Radio

Stereo
Search/Seek
Auxiliary Audio Connection
Satellite Radio

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device

SEATS

Cloth Seats
Bucket Seats
Reclining/Lounge Seats
3rd Row Seat

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

TRUCK

Rear Step Bumper
Power Trunk/Gate Release

Preliminary Estimate

Customer: [REDACTED]

Job Number:

Vehicle: 2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT DOOR					
2	Repl	LT Door shell	55369463AI	1	635.00	5.6	3.4
3		Add for Clear Coat					1.4
4	Repl	LT Body w'strip	55399173AC	1	140.00	0.4	
5	Refn	LT Power mirror w/o memory mineral gray					0.6
6		Overlap Minor Panel					-0.2
7		Add for Clear Coat					0.1
8	Refn	LT Handle, outside painted, w/o proximity keyless recline pearl					0.6
9		Overlap Minor Panel					-0.2
10		Add for Clear Coat					0.1
11		FENDER					
12	Blnd	LT Fender					1.0
13	R&I	LT Wheel flare w/o body color				0.3	
14		FRONT LAMPS					
15	*	R&I LT Headlamp assy w/o HID chrome bezel				0.4	
16		GRILLE					
17	R&I	R&I grille assy				0.3	
18		FRONT BUMPER					
19	*	R&I R&I bumper assy				0.2	
20		PILLARS, ROCKER & FLOOR					
21	R&I	LT Rocker molding w/o chrome molding paintable				0.4	
22		REAR DOOR					
23	Blnd	LT Door shell					1.2
24	Repl	LT Stone guard	68088807AA	1	31.95	0.2	
25	R&I	LT Belt molding				0.3	
26	*	R&I LT Applique rear				0.2	
27	R&I	LT Handle, outside painted steel metallic				0.3	
28	R&I	LT R&I trim panel				0.4	
29	#	Subl Corrosion Protection		1	10.00		
30	#	Subl Cover Vehicle For Overspray		1	10.00		
31		REAR LAMPS					
32	**	Repl Opt OEM LT Tail lamp assy	68155949AD	1	349.60	0.3	
33	#	Subl HAZ MAT		1	3.00		
SUBTOTALS					1,179.55	9.8	8.0

Preliminary Estimate

Customer: XXXXXXXXXX

Job Number:

Vehicle: 2014 DODG DURANGO 4X4 5XT 4D UTV 6-3.6L-FI GRAY

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,179.55
Body Labor	9.8 hrs @	\$ 46.00 /hr	450.80
Paint Labor	8.0 hrs @	\$ 46.00 /hr	368.00
Paint Supplies	8.0 hrs @	\$ 34.00 /hr	272.00
Subtotal			2,270.35
Sales Tax	\$ 1,451.55 @	5.3000 %	76.93
Grand Total			2,347.28
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			2,347.28

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

Preliminary Estimate

Customer: XXXXXXXXXX
Job Number:

Vehicle: 2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TG11, CCC Data Date 5/8/2015, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) Items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2015 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

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m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

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BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

NATIONWIDE PROPERTY AND CASUALTY COMPANY

NPCC

MARO Claims

One Nationwide Gateway, Dept 5581

Des Moines, IA 50391

Phone: (540) 273-3519

Fax: (866) 260-2936

Claim #:
Workfile ID:**Supplement of Record 1 with Summary**

Written By: JEFF JENKINS, 5/6/2015 5:43:12 PM

Adjuster: Jeff, Jenkins, (540) 273-3519 Business

Insured:	[REDACTED]	Owner Policy #:	[REDACTED]	Claim #:	[REDACTED]
Type of Loss:	Collision	Date of Loss:	05/04/2015 05:30 AM	Days to Repair:	0
Point of Impact:	10 Left Front Pillar (Left Side)	Deductible:	500.00		

Owner (Insured):	Inspection Location:	Appraiser Information:	Repair Facility:
[REDACTED]	[REDACTED]	jenkij20@nationwide.com (540) 273-3519	
CROSS JUNCTION, VA [REDACTED] [REDACTED] Evening [REDACTED] Cellular	CROSS JUNCTION, VA [REDACTED] Home [REDACTED] Evening		

VEHICLE

Year:	2014	Color:	GRAY Int: GRAY	License:	[REDACTED]	Production Date:	01/2014
Make:	DODG	Body Style:	4D UTV	State:	VA	Odometer:	26323
Model:	DURANGO 4X4 SXT	Engine:	6-3.6L-FI	VIN:	1C4RDJAG3EC [REDACTED]	Condition:	

TRANSMISSIONAutomatic Transmission
4 Wheel Drive**POWER**Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors**DECOR**Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console**CONVENIENCE**Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Climate Control
Dual Air Condition**RADIO**

AM Radio

FM Radio

Stereo
Search/Seek
Auxiliary Audio Connection
Satellite Radio**SAFETY**Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device**SEATS**Cloth Seats
Bucket Seats
Reclining/Lounge Seats
3rd Row Seat**WHEELS**

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

TRUCKRear Step Bumper
Power Trunk/Gate Release

Claim #:
 Workfile ID:

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
1	#	COPY OF ESTIMATE GIVEN TO OWNER	1			
2	#	DAYS TO REPAIR 4	1			
3 FRONT DOOR						
4	Repl	LT Door shell	1	635.00	5.6	3.4
5		Add for Clear Coat				1.4
6	R&I	LT Belt w'strip			Incl.	
7	Repl	LT Body w'strip	1	140.00	0.4	
8	R&I	LT Power mirror w/o memory mineral gray			Incl.	
9	Refn	LT Power mirror w/o memory mineral gray				0.6
10		Overlap Minor Panel				-0.2
11		Add for Clear Coat				0.1
12	R&I	LT Handle, outside painted, w/o proximity keyless steel metallic			Incl.	
13	Refn	LT Handle, outside painted, w/o proximity keyless steel metallic				0.6
14		Overlap Minor Panel				-0.2
15		Add for Clear Coat				0.1
16 FENDER						
17	Blnd	LT Fender				1.0
18	R&I	LT Wheel flare w/o body color			0.3	
19 FRONT LAMPS						
N 20	*	R&I LT Headlamp assy w/o HID chrome bezel			0.4	
21 GRILLE						
22	R&I	R&I grille assy			0.3	
23 FRONT BUMPER						
N 24	*	R&I R&I bumper assy			0.7	
25 PILLARS, ROCKER & FLOOR						
26	R&I	LT Rocker molding w/chrome molding paintable			0.4	
27 REAR DOOR						
28	Blnd	LT Outer panel				1.2
29	Repl	LT Stone guard	1	31.95	0.2	
30	R&I	LT Belt molding			0.3	
31	*	R&I LT Applique rear			0.2	
32	R&I	LT Handle, outside painted steel metallic			0.3	
33	R&I	LT R&I trim panel			0.4	
34	#	MISC OPERATIONS	1			
35	#	Subl Cover car	1	10.00 T		
36	#	Subl Corrosion Protection / RustProofing	1	10.00 T		
37	#	ALL SUPPLEMENTS MUST BE PREAPPROVED	1			
38 REAR LAMPS						
39	** S01	Repl Opt OEM LT Tail lamp assy	1	349.60	0.3	
40 OTHER CHARGES						

Claim #:
Workfile ID:

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

41	#	E.P.C.	1	3.00
SUBTOTALS			1,179.55	9.8
				8.0

NOTES

Line 20: LABOR: Time is after grille is removed. Time includes R&I/R&R headlamp cover.

Line 24: Drop Lt side for fender refinish.

Estimate Notes:

Days to repair ... 17.5 hrs x 1.5 / 8 = 4 days

Recycled door not cost effective per Danny at LKQ #9864134, Mike at Action #1103860 and APS.

Prior Damage Notes:

Misc small dings, scratches

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,156.55
Body Labor	9.8 hrs @	\$ 46.00 /hr	450.80
Paint Labor	8.0 hrs @	\$ 46.00 /hr	368.00
Paint Supplies	8.0 hrs @	\$ 34.00 /hr	272.00
Miscellaneous			20.00
Other Charges			3.00
Subtotal			2,270.35
Sales Tax	\$ 1,451.55 @	5.3000 %	76.93
Total Cost of Repairs			2,347.28
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			1,847.28

Claim #:
Workfile ID:

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

SUPPLEMENT SUMMARY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
Added Items:						
38		REAR LAMPS				
39	**	S01 Repl Opt OEM LT Tail lamp assy	1	349.60	0.3	
SUBTOTALS				349.60	0.3	0.0

NOTES

Estimate Notes:

Days to repair ... 17.5 hrs x 1.5 / 8 = 4 days

Recycled door not cost effective per Danny at LKQ #9864134, Mike at Action #1103860 and APS.

Prior Damage Notes:

Misc small dings, scratches

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			349.60
Body Labor	0.3 hrs @	\$ 46.00 /hr	13.80
Subtotal			363.40
Sales Tax	\$ 349.60 @	5.3000 %	18.53
Total Supplement Amount			381.93
NET COST OF SUPPLEMENT			381.93

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	1,965.35	JEFF JENKINS
Supplement S01	381.93	JEFF JENKINS
Workfile Total:	\$ 2,347.28	
TOTAL ADJUSTMENTS:	\$ 500.00	
NET COST OF REPAIRS:	\$ 1,847.28	

Claim #:
Workfile ID:



Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

The limit of your coverage is the actual cash value of your auto or its damaged parts at the time of loss. Fair market value, age and condition of your damaged vehicle will be considered when determining the actual cash value of a loss. Certain parts lose value or depreciate because of age, condition, and/or wear and tear. Betterment is the increase in value of a vehicle or any of its parts as a result of replacing certain parts damaged in a loss. If the replacement of certain parts results in an increase in value to your vehicle or any of its parts, a deduction for betterment may be made to your loss payment to reflect the actual cash value you are owed under your policy.

NWCPP=Natlionwide Crash Parts Program

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

ALL SUPPLEMENTS MUST BE PRE-APPROVED.

THIS IS AN ESTIMATE ONLY AND NOT AN AUTHORIZATION TO REPAIR. ADDITIONAL PAYMENT WILL BE MADE ONLY WITH THE APPROVAL PRIOR TO REPAIR. A COPY OF THIS ESTIMATE MUST BE GIVEN TO THE REPAIR SHOP BEFORE REPAIRS BEGIN.

NATIONWIDE WILL REPLACE ANY DEFECTIVE LIKE KIND AND QUALITY (USED), RECONDITIONED, RECYCLABLE AND ANY QUALITY REPLACEMENT AFTERMARKET (NON-OEM) PARTS AS SPECIFIED ON THE APPRAISAL FOR AS LONG AS YOU OWN OR LEASE THE VEHICLE.

NWPP = NATIONWIDE PARTS PROGRAM
NWCPP = NATIONWIDE CRASH PARTS PROGRAM

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. NWPP OR NWCPP PARTS SPECIFIED ON THE APPRAISAL BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE OF EQUIVALENT LIKE, KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING.

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Claim #:

Workfile ID:

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 5XT 4D UTV 6-3.6L-FI GRAY

- APPROVED NATIONWIDE PARTS PROGRAM (MQVP) NON-OEM CRASH PARTS MANUFACTURERS ARE :
- TYC / BROTHER INDUSTRIAL CO.,LTD.
- TKY- TAIWAN KAI YIH INDUSTRIAL CO.,LTD.
- TYG PRODUCTS USA
- FEY AUTOMOTIVE
- JUI LI ENTERPRISE CO,LTD.
- GORDON AUTO PARTS CO.LTD.
- API - AUTO PARTS INDUSTRIAL LTD.
- OTN- TONG YANG INDUSTRY CO.LTD.
- PRO FORTUNE INDUSTRY
- COBRA KING INDUSTRY ,LTD.
- DEPO AUTO LAMP
- PRODUCTION BUMPER STAMPINGS INC.
- REFLEXION AUTOMOTIVE
- Y.C.C.

Claim #:

Workfile ID:

Supplement of Record 1 with Summary

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Claim #:
Workfile ID:



Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
39	OEM_DLR_FITZGERALD AUTO MALL FREDERICK PARTS PARTS 114 BAUGHMAN LANE FREDERICK MD 21702 (301) 696-9200	#68155949AD Opt OEM LT Tail lamp assy	\$ 349.60

Safford

CHRYSLER JEEP DODGE
OF WINCHESTER
www.saffordofwinchester.com



1659 BERRYVILLE PIKE • WINCHESTER, VA 22603
Phone 540.667.5532 www.saffordofwinchester.com

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR BECKY	TAG NO. 18754	INVOICE DATE 01/08/15	INVOICE NO.
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 19,607	COLOR GRAN CRY M
CROSS JUNCTION, VA	YEAR / MAKE / MODEL 14/DODGE TRUCK/DURANGO (3.6L)/4DR AW	VEHICLE I.D. NO. 1C4RDJAG3EC	DELIVERY DATE	DELIVERY MILES 41
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO. 999990	PRODUCTION DATE
[REDACTED]	COMMENTS		R.O. DATE 01/08/15	REPRINT# 1

MO: 19607

LABOR & PARTS
J# 1 2600Z000 MULTIPOINT INSPECT TECH(S):3735 0.00
PERFORM MULTIPOINT INSPECTION
MULTIPOINT INSPECTION A11

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 2600Z002 OIL & FILTER CHANGE TECH(S):3735 INTERNAL
PERFORM OIL AND FILTER CHANGE
MAINTAINANCE
COMPLETED OIL AND FILTER CHANGE
FREE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 2 1 68191849-AB FILTER 1EN09657006 0.00
JOB # 2 6 68055890-AA OIL 5W20 01081090 0.00
JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 5000ZP64 REPROGRAM SCGM TECH(S):3735 WARRANTY
PERFORM SAFETY RECALL 164/NHTSA 14V636
REPROGRAM STEERING COLUMN CONTROL MODULE
THE SCGM MAY EXPERIENCE ELECTRICAL INTERFERENCE IN THE
SCGM PRINTED CIRCUIT BOARD COMMUNICATION CIRCUITS. THIS
UNINTENDED ELECTRICAL INTERFERENCE CAN CAUSE THE ELECTRONIC
STABILITY CONTROL TO BE DISABLED AND THE ESC WARNING
LAMP TO ILLUMINATE. THIS FAILS TO CONFORM TO THE REQUIRE-
MENTS OF FMVSS NO. 126.
ACTION PREVIOUSLY INDICATED.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 3 TOTAL PARTS 0.00
JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 1800Z002 CHECK ENGINE LIGHT TECH(S):3042 WARRANTY
CHK EN LIGHT AND HAS GUT OFF BEFORE
CLEARED STORED CODE AND UPDATE TRANSMISSION CONTROL MODULE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 4 TOTAL PARTS 0.00
JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5 3500Z001 STATE INSPECT 1 YEAR TECH(S):3735 INTERNAL
PERFORM VA
DONE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 5 TOTAL PARTS 0.00
JOB # 5 TOTAL LABOR & PARTS 0.00

SERVICE HOURS:

7:30 A.M. TO 6:00 P.M.
Monday through Friday
8:00 A.M. to 5:00 P.M. Saturday

Parts & Labor warranty
whichever occurs
normal driving con
This copy must be returned
for adjustments.



Safford

CHRYSLER JEEP DODGE
OF WINCHESTER
www.saffordofwinchester.com



1659 BERRYVILLE PIKE • WINCHESTER, VA 22603
Phone 540.667.5532 www.saffordofwinchester.com

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR BECKY	TAG NO. 18754	INVOICE DATE 01/08/15	INVOICE NO.
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 19,607	COLOR GRAN CRYM
CROSS JUNCTION, VA	YEAR / MAKE / MODEL 14/DODGE TRUCK/DURANGO (3.6L)/4DR AW	DELIVERY DATE	DELIVERY MILES 41	
	VEHICLE I.D. NO. 1C4RDJAG3EC	SELLING DEALER NO. 999990	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 01/08/15	REPRINT# 1
	COMMENTS	MO: 19607		

JOB # 5 TOTAL PARTS 0.00
 JOB # 5 TOTAL LABOR & PARTS 0.00
 J# 6+08D0Z103 FLASH TECH(S):3735 WARRANTY
 FLASH
 BCM, HVAC TCM AND PCM
 FLASH
 FLASH

SERVICE HOURS:
 7:30 A.M. TO 6:00 P.M.
 Monday through Friday
 8:00 A.M. to 5:00 P.M. Saturday

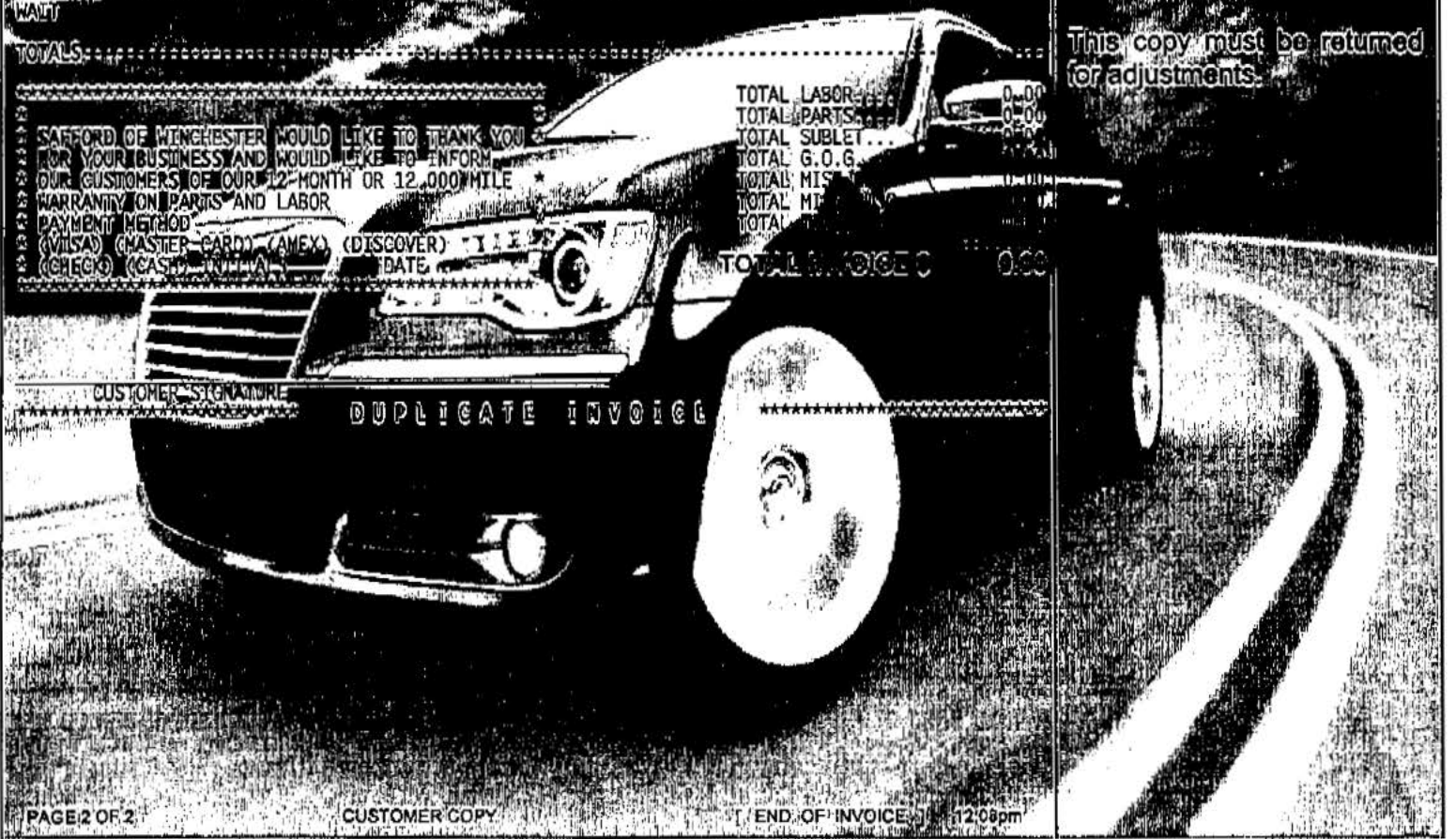
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 6 TOTAL PARTS				0.00
JOB # 6 TOTAL LABOR & PARTS				0.00
ESTIMATE				
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)				
COMMENTS				
TOTALS				

LT
 Labor warranty
 months or 12,000 miles
 whichever occur
 normal driving conditions
 This copy must be returned
 for adjustments.

SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU FOR YOUR BUSINESS AND WOULD LIKE TO INFORM OUR CUSTOMERS OF OUR 12-MONTH OR 12,000-MILE WARRANTY ON PARTS AND LABOR
 PAYMENT METHOD
 (VISA) (MASTER CARD) (AMEX) (DISCOVER) (DEBIT) (CHECK) (CASH) (W/A) DATE

TOTAL LABOR 0.00
 TOTAL PARTS 0.00
 TOTAL SUBLET 0.00
 TOTAL G.O.G. 0.00
 TOTAL MISC 0.00
 TOTAL MISC 0.00
 TOTAL 0.00

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****





[Redacted]
[Redacted]
CROSS JUNCTION, VA [Redacted]

BECKY

18754

01/08/15

CELL: [Redacted]

19,607 GRAN CRYSTAL

14/DODGE TRUCK/DURANGO (3.6L)/4DR AW

41

1 C 4 R D J A G 3 E C [Redacted]

999990

01/08/15

REPRINT# 1

MO: 19607

JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+08D0Z103 FLASH
FLASH BCM, HVAC TCM AND PCM
FLASH
FLASH

TECH(S):3735

WARRANTY

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 6 TOTAL PARTS 0.00

JOB # 6 TOTAL LABOR & PARTS 0.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

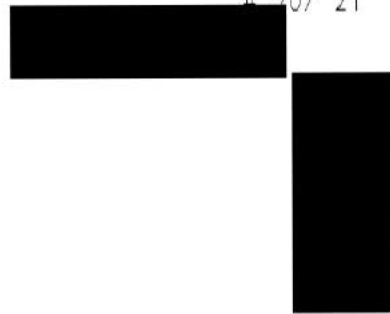
COMMENTS-----
WAIT

TOTALS-----

*****	TOTAL LABOR....	0.00
*	TOTAL PARTS....	0.00
* SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU *	TOTAL SUBLET...	0.00
* FOR YOUR BUSINESS AND WOULD LIKE TO INFORM *	TOTAL G.O.G....	0.00
* OUR CUSTOMERS OF OUR 12 MONTH OR 12,000 MILE *	TOTAL MISC CHG.	0.00
* WARRANTY ON PARTS AND LABOR *	TOTAL MISC DISC	0.00
* PAYMENT METHOD *	TOTAL TAX.....	0.00
* (VISA) (MASTER CARD) (AMEX) (DISCOVER)		
* (CHECK) (CASH) INITIALS DATE		
*****	TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE



CELL: [REDACTED]

BECKY 18754

01/08/15

19,607 GRAN CRYSTAL

CROSS JUNCTION, VA [REDACTED]

14/DODGE TRUCK/DURANGO (3.6L)/4DR AW

41

1 C 4 R D J A G 3 E C [REDACTED]

999990

01/08/15

REPRINT# 1

MO: 19607

LABOR & PARTS-----
 J# 1 26D0Z000 MULTIPOINT INSPECT TECH(S):3735 0.00
 PERFORM MULTIPOINT INSPECTION
 MULTIPOINT INSPECTION A11

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 26D0Z002 OIL & FILTER CHANGE TECH(S):3735 INTERNAL
 PERFORM OIL AND FILTER CHANGE
 MAINTAINANCE
 COMPLETED OIL AND FILTER CHANGE
 FREE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 2 1 68191349-AB FILTER EN 09057006 INTERNAL
 JOB # 2 6 68055890-AA OIL 5W20 01081090 INTERNAL
 JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 50D0ZP64 REPROGRAM SCCM TECH(S):3735 WARRANTY
 PERFORM SAFETY RECALL P64/NHTSA 14V-636
 REPROGRAM STEERING COLUMN CONTROL MODULE
 THE SCCM MAY EXPERIENCE ELECTRICAL INTERFERENCE IN THE
 SCCM PRINTED CIRCUIT BOARD COMMUNICATION CIRCUIT. THIS
 UNINTENDED ELECTRICAL INTERFERENCE CAN CAUSE THE ELECTRONIC
 STABILITY CONTROL TO BE CISALED AND THE ESC WARNING
 LAMP TO ILLUMINATE. THIS FAILS TO CONFORM TO THE REQUIRE-
 MENTS OF FMVSS NO. 126
 SCCM PREVIOUSLY UPDATED
 18P64181 .2

CELL:

BECKY

18754

01/08/15

19,607 GRAN CRYSTAL

14/DODGE TRUCK/DURANGO (3.6L)/4DR AW

41

CROSS JUNCTION, VA

1 C 4 R D J A G 3 E C

999990

01/08/15

REPRINT# 1

MO: 19607

LABOR & PARTS-----
 J# 1 26DOZ000 MULTIPOINT INSPECT TECH(S):3735 0.00
 PERFORM MULTIPOINT INSPECTION
 MULTIPOINT INSPECTION A11

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 26DOZ002 OIL & FILTER CHANGE TECH(S):3735 INTERNAL
 PERFORM OIL AND FILTER CHANGE
 MAINTAINCE
 COMPLETED OIL AND FILTER CHANGE
 FREE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 2 1 68191349-AB FILTER EN 09057006 INTERNAL
 JOB # 2 6 68055890-AA OIL 5W20 01081090 INTERNAL
 JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 50DOZP64 REPROGRAM SCCM TECH(S):3735 WARRANTY
 PERFORM SAFETY RECALL P64/NHTSA 14V-636
 REPROGRAM STEERING COLUMN CONTROL MODULE
 THE SCCM MAY EXPERIENCE ELECTRICAL INTERFERENCE IN THE
 SCCM PRINTED CIRCUIT BOARD COMMUNICATION CIRCUIT. THIS
 UNINTENDED ELECTRICAL INTERFERENCE CAN CAUSE THE ELECTRONIC
 STABILITY CONTROL TO BE CISALED AND THE ESC WARNING
 LAMP TO ILLUMINATE. THIS FAILS TO CONFORM TO THE REQUIRE-
 MENTS OF FMVSS NO. 126
 SCCM PREVIOUSLY UPDATED
 18P64181 .2

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 3 TOTAL PARTS 0.00
 JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 18DOZ002 CHECK ENGINE LIGHT TECH(S):3042 WARRANTY
 CHK EN LIGHT AND HAS CUT OFF BEFORE
 CLEARED STORED CODE AND UPDATE TRANSMISSION CONTROL MODULE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 4 TOTAL PARTS 0.00
 JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5+35DOZ001 STATE INSPECT 1 YEAR TECH(S):3735 INTERNAL
 PERFORM VA
 DONE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-

CELL:

BECKY 18754 01/08/15

19,607 GRAN CRYSTAL

CROSS JUNCTION, VA

14/DODGE TRUCK/DURANGO (3.6L)/4DR AW

41

1 C 4 R D J A G 3 E C 999990

01/08/15 REPRINT# 1

MO: 19607

JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+08D0Z103 FLASH TECH(S):3735 WARRANTY
FLASH
BCM. HVAC TCM AND PCM
FLASH
FLASH

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 6 TOTAL PARTS 0.00

JOB # 6 TOTAL LABOR & PARTS 0.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS-----
WAIT

TOTALS-----

* SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU *
* FOR YOUR BUSINESS AND WOULD LIKE TO INFORM *
* OUR CUSTOMERS OF OUR 12 MONTH OR 12,000 MILE *
* WARRANTY ON PARTS AND LABOR *
* PAYMENT METHOD *
* (VISA) (MASTER CARD) (AMEX) (DISCOVER) *
* (CHECK) (CASH) INITIALS DATE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****

RO: 0100793.00
56,965

Detailed Customer Invoice
5/15/15 12:22PM

Page: 1
21,591

Safford of Winchester
1659 Berryville Pike
Winchester, VA 22603
p 540.667.5532 f 540.667.5358

<p>[REDACTED] CROSS JUNCTION, VA [REDACTED] Home: [REDACTED] Work: [REDACTED] Est.: G Orndorf Received: 5/11/15 Del. Date: Date Paid: 5/13/15</p>	<p>Date of Loss: Year: 14 Make: DODG Model: DURANGO 4X4 SXT Type: UV Style: 4D UTV Engine: 6-3.6L-FI Color: GRAY License: [REDACTED] Mileage: 26,323 VIN: 1C4RDJAG3EC [REDACTED]</p>	<p>NATIONWIDE Phone: Fax: Adjuster: Claim #: [REDACTED] Policy: Betterment: Deductible: 0.00</p>
---	--	---

Ln.	Description	Parts	Labor Amt	Team	Refin Amt	Team	Other
1	FRONT DOOR			Rick			
2	LT Door shell	635.00	257.60	Rick	156.40	PAINT TEAM1	
3	Add for Clear Coat				64.40	PAINT TEAM1	
4	LT Body w/strip	140.00	18.40	Rick			
5	LT Power mirror w/o memory min				27.60	PAINT TEAM1	
6	Overlap Minor Panel				-9.20	PAINT TEAM1	
7	Add for Clear Coat				4.60	PAINT TEAM1	
8	LT Handle, outside painted, w/				27.60	PAINT TEAM1	
9	Overlap Minor Panel				-9.20	PAINT TEAM1	
10	Add for Clear Coat				4.60	PAINT TEAM1	
11	FENDER			Rick			
12	LT Fender				46.00	PAINT TEAM1	
13	LT Wheel flare w/o body color		13.80	Rick			
14	FRONT LAMPS			Rick			
15	LT Headlamp assy w/o HID chrom		18.40	Rick			
16	GRILLE			Rick			
17	R&l grille assy		13.80	Rick			
18	FRONT BUMPER			Rick			
19	R&l bumper assy		32.20	Rick			
20	PILLARS, ROCKER & FLOOR			Rick			
21	LT Rocker molding w/o chrome m		18.40	Rick			
22	REAR DOOR			Rick			
23	LT Door shell				55.20	PAINT TEAM1	
24	LT Stone guard	31.95	9.20	Rick			
25	LT Belt molding		13.80	Rick			
26	LT Applique rear		9.20	Rick			
27	LT Handle, outside painted ste		13.80	Rick			
28	LT R&l trim panel		18.40	Rick			
29	Corrosion Protection						10.00
30	Cover Vehicle For Overspray						10.00
31	REAR LAMPS			Rick			
32	Opt OEM LT Tail lamp assy	349.60	13.80	Rick			
33	HAZ MAT						3.00
913	Paint Materials						142.80
919	Clear Coat Paint Materials						54.40

RO: XXXXXXXXXX
56,965**Detailed Customer Invoice**
5/15/15 12:22PMPage: 2
21,591

925	Paint Blend Materials					74.80
	Totals	1,156.55	450.80		368.00	295.00

Total Category		Rate	Units	Est.	Suppl.	Total
	BODY LABOR	46.00	9.80	450.80		450.80
	PAINT LABOR	46.00	8.00	368.00		368.00
	OEM PARTS			1,156.55		1,156.55
	PM	34.00		292.00		292.00
	HW			3.00		3.00
	Subtotals		17.80	2,270.35		2,270.35
	SALES TAX			76.93		76.93
	Grand Total:		17.80	2,347.28		2,347.28

Date	Payment	Received By	Method	Charge Type	Amount
5/13/15	NATIONWIDE PAYMENT RECEIVE	B Price	Check		1,847.28
	Total Payments:				1,847.28
	Balance Duc:				500.00

Notes

CUSTOMER HAS \$500.00 DEDUCTIBLE. BALANCE PAID BY NATIONWIDE.

Safford of Winchester
1659 Berryville Pike
Winchester, VA 22603
p 540.667.5532 f 540.667.5358

Signature _____ Date _____

SAFFORD COLLISION CENTER

Experience the Excellence!
 1659 Berryville Pike Rd, WINCHESTER, VA 22603
 Phone: (540) 667-5532
 FAX: (540) 667-5358

Workfile ID: c8e1654b
 Federal ID: 273431554
 License Number: [REDACTED]

Preliminary Estimate**Customer** [REDACTED]**Job Number:**

Written By: GARY ORNDORFF

Insured: [REDACTED]
 Type of Loss:
 Point of Impact: 09 Left T-Bone (Left Side)

Policy #:
 Date of Loss:

Claim #: [REDACTED]
 Days to Repair: 0

Owner:

[REDACTED]
 CROSS JUNCTION, VA [REDACTED]
 [REDACTED] Cell

Inspection Location:
 SAFFORD COLLISION CENTER
 1659 Berryville Pike Rd
 WINCHESTER, VA 22603
 Repair Facility
 (540) 667-5532 Business

Insurance Company:
 NATIONWIDE PROPERTY AND CASUALTY COM

VEHICLE

Year: 2014	Body Style: 4D UTV	VIN: 1C4RDJAG3E0 [REDACTED]	Mileage In: 26323
Make: DODG	Engine: 6-3.6L-FI	License: [REDACTED]	Mileage Out:
Model: DURANGO 4X4 SXT	Production Date: 1/2014	State: VA	Vehicle Out:
Color: GRAY Int:	Condition: Good	Job #:	

TRANSMISSION

Automatic Transmission
 4 Wheel Drive

POWER

Power Steering
 Power Brakes
 Power Windows
 Power Locks
 Power Mirrors
 Heated Mirrors

DECOR

Dual Mirrors
 Privacy Glass
 Console/Storage
 Overhead Console

CONVENIENCE

Air Conditioning
 Intermittent Wipers
 Tilt Wheel
 Cruise Control
 Rear Defogger
 Keyless Entry
 Message Center
 Steering Wheel Touch Controls
 Rear Window Wiper
 Telescopic Wheel
 Climate Control
 Dual Air Condition

RADIO

AM Radio

FM Radio

Stereo
 Search/Seek
 Auxillary Audio Connection
 Satellite Radio

SAFETY

Drivers Side Air Bag
 Passenger Air Bag
 Anti-Lock Brakes (4)
 4 Wheel Disc Brakes
 Traction Control
 Stability Control
 Front Side Impact Air Bags
 Head/Curtain Air Bags
 Hands Free Device

SEATS

Cloth Seats
 Bucket Seats
 Reclining/Lounge Seats
 3rd Row Seat

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

TRUCK

Rear Step Bumper
 Power Trunk/Gate Release

Preliminary Estimate

Customer: [REDACTED]

Job Number:

Vehicle: 2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT DOOR					
2	Repl	LT Door shell	55369463AI	1	635.00	5.6	3.4
3		Add for Clear Coat					1.4
4	Repl	LT Body w'strip	55399173AC	1	140.00	0.4	
5	Refn	LT Power mirror w/o memory mineral gray					0.6
6		Overlap Minor Panel					-0.2
7		Add for Clear Coat					0.1
8	Refn	LT Handle, outside painted, w/o proximity keyless redline pearl					0.6
9		Overlap Minor Panel					-0.2
10		Add for Clear Coat					0.1
11		FENDER					
12	Blnd	LT Fender					1.0
13	R&I	LT Wheel flare w/o body color				0.3	
14		FRONT LAMPS					
15	*	R&I LT Headlamp assy w/o HID chrome bezel				0.4	
16		GRILLE					
17	R&I	R&I grille assy				0.3	
18		FRONT BUMPER					
19	*	R&I R&I bumper assy				0.2	
20		PILLARS, ROCKER & FLOOR					
21	R&I	LT Rocker molding w/o chrome molding paintable				0.4	
22		REAR DOOR					
23	Blnd	LT Door shell					1.2
24	Repl	LT Stone guard	68088807AA	1	31.95	0.2	
25	R&I	LT Belt molding				0.3	
26	*	R&I LT Applique rear				0.2	
27	R&I	LT Handle, outside painted steel metallic				0.3	
28	R&I	LT R&I trim panel				0.4	
29	#	Subl Corrosion Protection		1	10.00		
30	#	Subl Cover Vehicle For Overspray		1	10.00		
31		REAR LAMPS					
32	**	Repl Opt OEM LT Tail lamp assy	68155949AD	1	349.60	0.3	
33	#	Subl HAZ MAT		1	3.00		
SUBTOTALS					1,179.55	9.8	8.0

Preliminary Estimate**Customer:** [REDACTED]**Job Number:**

Vehicle: 2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,179.55
Body Labor	9.8 hrs @	\$ 46.00 /hr	450.80
Paint Labor	8.0 hrs @	\$ 46.00 /hr	368.00
Paint Supplies	8.0 hrs @	\$ 34.00 /hr	272.00
Subtotal			2,270.35
Sales Tax	\$ 1,451.55 @	5.3000 %	76.93
Grand Total			2,347.28
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			2,347.28

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

Preliminary Estimate

Customer: ██████████

Job Number:

Vehicle: 2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TG11, CCC Data Date 5/8/2015, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2015 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subi=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

NATIONWIDE PROPERTY AND CASUALTY COMPANY

NPCC

MARO Claims

One Nationwide Gateway, Dept 5581

Des Moines, IA 50391

Phone: (540) 273-3519

Fax: (866) 260-2936

Claim #: [REDACTED]

Workfile ID: [REDACTED]

e99a8fd1

Supplement of Record 1 with Summary

Written By: JEFF JENKINS, 5/6/2015 5:43:12 PM

Adjuster: Jeff, Jenkins, (540) 273-3519 Business

Insured:	[REDACTED]	Owner Policy #:	[REDACTED]	Claim #:	[REDACTED]
Type of Loss:	Collision	Date of Loss:	05/04/2015 05:30 AM	Days to Repair:	0
Point of Impact:	10 Left Front Pillar (Left Side)	Deductible:	500.00		

Owner (Insured):[REDACTED]
CROSS JUNCTION, VA [REDACTED]Evening
Cellular**Inspection Location:**[REDACTED]
CROSS JUNCTION, VA [REDACTED]Home
[REDACTED] Evening**Appraiser Information:**jenkj20@nationwide.com
(540) 273-3519**Repair Facility:****VEHICLE**

Year:	2014	Color:	GRAY Int: GRAY	License:	[REDACTED]	Production Date:	01/2014
Make:	DODG	Body Style:	4D UTV	State:	VA	Odometer:	26323
Model:	DURANGO 4X4 SXT	Engine:	6-3.6L-FI	VIN:	1C4RDJAG3EC [REDACTED]	Condition:	

TRANSMISSIONAutomatic Transmission
4 Wheel Drive**POWER**Power Steering
Power Brakes
Power Windows

Power Locks

Power Mirrors

Heated Mirrors

DECOR

Dual Mirrors

Privacy Glass

Console/Storage

Overhead Console

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Message Center

Steering Wheel Touch Controls

Rear Window Wiper

Telescopic Wheel

Climate Control

Dual Air Condition

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

Auxiliary Audio Connection

Satellite Radio

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Traction Control

Stability Control

Front Side Impact Air Bags

Head/Curtain Air Bags

Hands Free Device

SEATS

Cloth Seats

Bucket Seats

Redlining/Lounge Seats

3rd Row Seat

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

TRUCK

Rear Step Bumper

Power Trunk/Gate Release

Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Lino	Oper	Description	Qty	Extended Price \$	Labor	Paint
1	#	COPY OF ESTIMATE GIVEN TO OWNER	1			
2	#	DAYS TO REPAIR 4	1			
FRONT DOOR						
4	Repl	LT Door shell	1	635.00	5.6	3.4
5		Add for Clear Coat				1.4
6	R&I	LT Belt w'strip			Incl.	
7	Repl	LT Body w'strip	1	140.00	0.4	
8	R&I	LT Power mirror w/o memory mineral gray			Incl.	
9	Refn	LT Power mirror w/o memory mineral gray				0.6
10		Overlap Minor Panel				-0.2
11		Add for Clear Coat				0.1
12	R&I	LT Handle, outside painted, w/o proximity keyless steel metallic			Incl.	
13	Refn	LT Handle, outside painted, w/o proximity keyless steel metallic				0.6
14		Overlap Minor Panel				-0.2
15		Add for Clear Coat				0.1
FENDER						
17	Blnd	LT Fender				1.0
18	R&I	LT Wheel flare w/o body color			0.3	
FRONT LAMPS						
N 20	*	R&I LT Headlamp assy w/o HID chrome bezel			0.4	
GRILLE						
22	R&I	R&I grille assy			0.3	
FRONT BUMPER						
N 24	*	R&I R&I bumper assy			0.2	
PILLARS, ROCKER & FLOOR						
26	R&I	LT Rocker molding w/chrome molding paintable			0.4	
REAR DOOR						
28	Blnd	LT Outer panel				1.2
29	Repl	LT Stone guard	1	31.95	0.2	
30	R&I	LT Belt molding			0.3	
31	*	R&I LT Applique rear			0.2	
32	R&I	LT Handle, outside painted steel metallic			0.3	
33	R&I	LT R&I trim panel			0.4	
34	#	MISC OPERATIONS	1			
35	#	Subl Cover car	1	10.00 T		
36	#	Subl Corrosion Protection / RustProofing	1	10.00 T		
37	#	ALL SUPPLEMENTS MUST BE PREAPPROVED	1			
REAR LAMPS						
39	** S01	Repl Opt OEM LT Tall lamp assy	1	349.60	0.3	
OTHER CHARGES						

Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

41	#	E.P.C.	1	3.00
SUBTOTALS			1,179.55	9.8

NOTES

Line 20: LABOR: Time is after grille is removed. Time includes R&I/R&R headlamp cover.

Line 24: Drop Lt side for fender refinish.

Estimate Notes:

Days to repair ... 17.5 hrs x 1.5 / 8 = 4 days

Recycled door not cost effective per Danny at LKQ #9864134, Mike at Action #1103860 and APS.

Prior Damage Notes:

Misc small dings, scratches

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,156.55
Body Labor	9.8 hrs @	\$ 46.00 /hr	450.80
Paint Labor	8.0 hrs @	\$ 46.00 /hr	368.00
Paint Supplies	8.0 hrs @	\$ 34.00 /hr	272.00
Miscellaneous			20.00
Other Charges			3.00
Subtotal			2,270.35
Sales Tax	\$ 1,451.55 @	5.3000 %	76.93
Total Cost of Repairs			2,347.28
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			1,847.28

Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

SUPPLEMENT SUMMARY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
Added Items						
38		REAR LAMPS				
39	** S01	Repl Opt OEM LT Tail lamp assy	1	349.60	0.3	
SUBTOTALS				349.60	0.3	0.0

NOTES

Estimate Notes:

Days to repair ... 17.5 hrs x 1.5 / 8 = 4 days

Recycled door not cost effective per Danny at LKQ #9864134, Mike at Action #1103860 and APS.

Prior Damage Notes:

Misc small dings, scratches

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			349.60
Body Labor	0.3 hrs @	\$ 46.00 /hr	13.80
Subtotal			363.40
Sales Tax	\$ 349.60 @	5.3000 %	18.53
Total Supplement Amount			381.93
NET COST OF SUPPLEMENT			381.93

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	1,965.35	JEFF JENKINS
Supplement S01	381.93	JEFF JENKINS
Workfile Total:	\$ 2,347.28	
TOTAL ADJUSTMENTS:	\$ 500.00	
NET COST OF REPAIRS:	\$ 1,847.28	

Claim #:
Workfile ID:

[Redacted]
e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

The limit of your coverage is the actual cash value of your auto or its damaged parts at the time of loss. Fair market value, age and condition of your damaged vehicle will be considered when determining the actual cash value of a loss. Certain parts lose value or depreciate because of age, condition, and/or wear and tear. Betterment is the increase in value of a vehicle or any of its parts as a result of replacing certain parts damaged in a loss. If the replacement of certain parts results in an increase in value to your vehicle or any of its parts, a deduction for betterment may be made to your loss payment to reflect the actual cash value you are owed under your policy.

NWCPP=Nationwide Crash Parts Program

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

ALL SUPPLEMENTS MUST BE PRE-APPROVED.

THIS IS AN ESTIMATE ONLY AND NOT AN AUTHORIZATION TO REPAIR. ADDITIONAL PAYMENT WILL BE MADE ONLY WITH THE APPROVAL PRIOR TO REPAIR. A COPY OF THIS ESTIMATE MUST BE GIVEN TO THE REPAIR SHOP BEFORE REPAIRS BEGIN.

NATIONWIDE WILL REPLACE ANY DEFECTIVE LIKE KIND AND QUALITY (USED), RECONDITIONED, RECYCLABLE AND ANY QUALITY REPLACEMENT AFTERMARKET (NON-OEM) PARTS AS SPECIFIED ON THE APPRAISAL FOR AS LONG AS YOU OWN OR LEASE THE VEHICLE.

NWPP = NATIONWIDE PARTS PROGRAM
NWCPP = NATIONWIDE CRASH PARTS PROGRAM

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. NWPP OR NWCPP PARTS SPECIFIED ON THE APPRAISAL BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE OF EQUIVALENT LIKE, KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING.

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

- APPROVED NATIONWIDE PARTS PROGRAM (MQVP) NON-OEM CRASH PARTS MANUFACTURERS ARE :
- TYC / BROTHER INDUSTRIAL CO.,LTD.
- TKY- TAIWAN KAI YIH INDUSTRIAL CO.,LTD.
- TYG PRODUCTS USA
- FEY AUTOMOTIVE
- JUI LI ENTERPRISE CO.,LTD.
- GORDON AUTO PARTS CO.,LTD.
- API - AUTO PARTS INDUSTRIAL LTD.
- OTN- TONG YANG INDUSTRY CO.,LTD.
- PRO FORTUNE INDUSTRY
- COBRA KING INDUSTRY ,LTD.
- DEPO AUTO LAMP
- PRODUCTION BUMPER STAMPINGS INC.
- REFLEXXION AUTOMOTIVE
- Y.C.C.

Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TG11, CCC Data Date 5/1/2015, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS Information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2015 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories;

OTHER SYMBOLS AND ABBREVIATIONS:

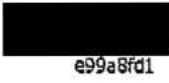
Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Claim #:
Workfile ID:



e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
39	OEM_DLR_FITZGERALD AUTO MALL FREDERICK PARTS PARTS 114 BAUGHMAN LANE FREDERICK MD 21702 (301) 696-9200	#68155949AD Opt OEM LT Tail lamp assy	\$ 349.60

Safford

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OF WINCHESTER

www.saffordofwinchester.com



1659 BERRYVILLE PIKE • WINCHESTER, VA 22603

Phone 540.667.5532 www.saffordofwinchester.com

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR BECKY	TAG NO. 18754	INVOICE DATE 01/08/15
[REDACTED]	LABOR RATE	LICENSE NO.	COLOR GRAN CRY M
[REDACTED]	[REDACTED]	MILEAGE 19,607	DELIVERY DATE
CROSS JUNCTION, VA	YEAR/MAKE/MODEL 14/DODGE TRUCK/DURANGO (3.6L)/4DR AW		DELIVERY MILES 41
[REDACTED]	VEHICLE I.D. NO. JC4RDJAG3EC	SELLING DEALER NO. 999990	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 01/08/15
[REDACTED]	COMMENTS		REPRINT# 1

MO: 19607

LABOR & PARTS
 J# 1 26DOZ000 MULTIPOINT INSPECT TECH(S):3735 0.00
 PERFORM MULTIPOINT INSPECTION
 MULTIPOINT INSPECTION ATT

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 26DOZ002 OIL & FILTER CHANGE TECH(S):3735 INTERNAL
 PERFORM OIL AND FILTER CHANGE
 MAINTAINANCE
 COMPLETED OIL AND FILTER CHANGE
 FREE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 50DOZP64 REPROGRAM SCCM TECH(S):3735 WARRANTY
 PERFORM SAFETY RECALL P64/NHTSA 14V8636
 REPROGRAM STEERING COLUMN CONTROL MODULE
 THE SCCM MAY EXPERIENCE ELECTRICAL INTERFERENCE IN THE
 SCGM-PRINTED-CIRCUIT BOARD COMMUNICATION CIRCUITS WITH
 UNINTENDED ELECTRICAL INTERFERENCE CAN CAUSE THE ELECTRONIC
 STABILITY CONTROL TO BE DISABLED AND THE ESC-WARNING
 LAMP TO ILLUMINATE. THIS FAILS TO CONFORM TO THE REQUIRE-
 MENTS OF FMVSS NO. 126.
 AS PREVIOUSLY UPDATED.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 3 TOTAL PARTS 0.00
 JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 18DOZ002 CHECK ENGINE LIGHT TECH(S):3042 WARRANTY
 CHECK ENGINE LIGHT HAS GUT OFF BEFORE
 CLEARED STORED CODE AND UPDATE TRANSMISSION CONTROL MODULE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 4 TOTAL PARTS 0.00
 JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5 35DOZ001 STATE INSPECT 1 YEAR TECH(S):3735 INTERNAL
 PERFORM VA
 DONE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

SERVICE HOURS:

7:30 A.M. TO 6:00 P.M.
 Monday through Friday
 8:00 A.M. - 5:00 P.M. Saturday

This copy must be returned
 for adjustments.



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 Phone 540.667.5532 www.saffordofwinchester.com

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR BECKY	TAG NO. 18754	INVOICE DATE 01/08/15	INVOICE NO.
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 19,607	COLOR GRAN CRYM
[REDACTED]	YEAR / MAKE / MODEL 14/DODGE TRUCK/DURANGO (3.6L)/4DR AW	DELIVERY DATE	DELIVERY MILES 41	
CROSS JUNCTION, VA	VEHICLE I.D. NO. 1C4RDJAG3EC	SELLING DEALER NO. 999990	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 01/08/15	REPRINT# 1
COMMENTS				MO: 19607

JOB # 5 TOTAL PARTS 0.00
 JOB # 5 TOTAL LABOR & PARTS 0.00
 J# 6+0800Z103 FLASH TECH(S):3735 WARRANTY
 FLASH
 BCM, HVAC TCM AND PCM
 FLASH
 FLASH

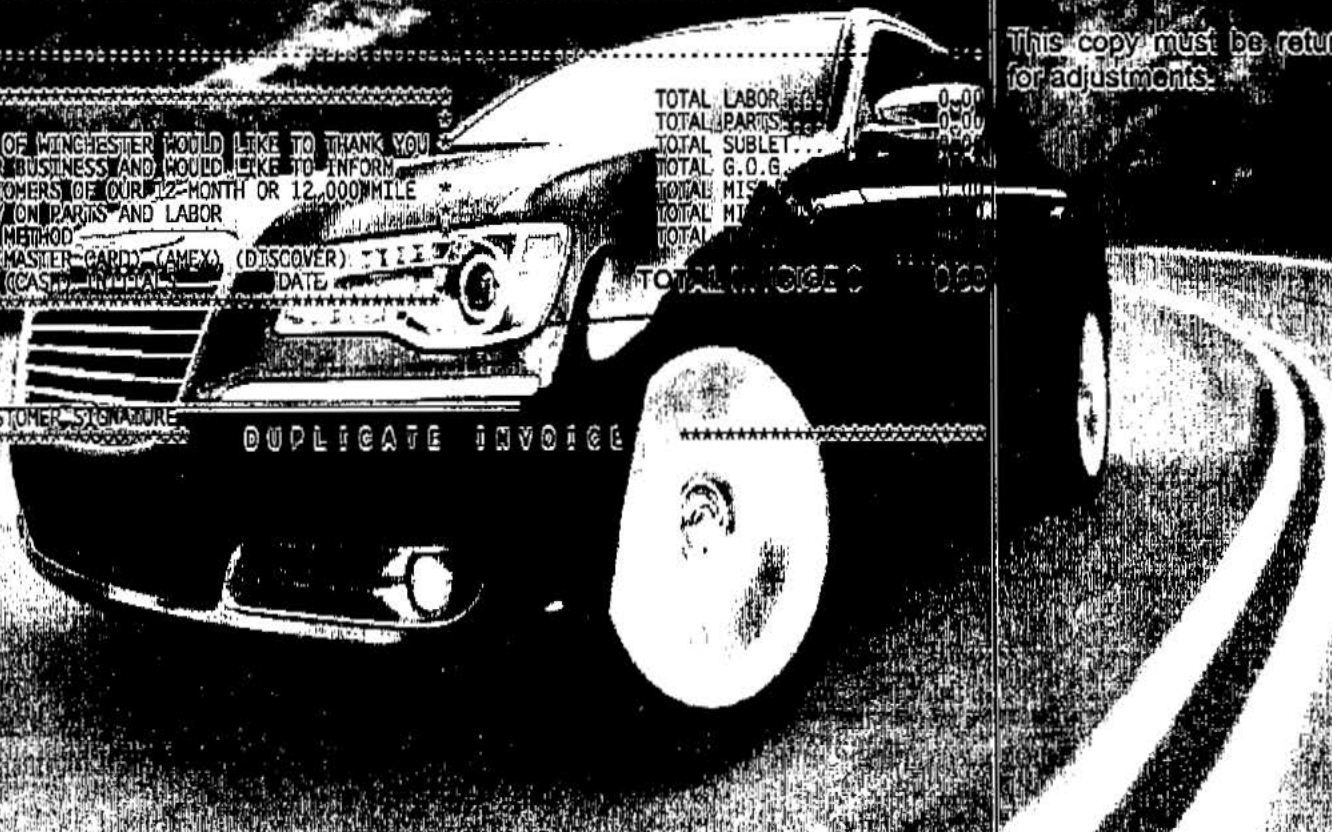
SERVICE HOURS:
 7:30 A.M. TO 6:00 P.M.
 Monday through Friday
 8:00 A.M.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 6 TOTAL PARTS 0.00
 JOB # 6 TOTAL LABOR & PARTS 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF 30.00 (G.TAX)
 COMMENTS
 WAIT

TOTALS-----
 TOTAL LABOR 0.00
 TOTAL PARTS 0.00
 TOTAL SUBLET 0.00
 TOTAL G.O.G. 0.00
 TOTAL MIS 0.00
 TOTAL HI 0.00
 TOTAL 0.00

SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU FOR YOUR BUSINESS AND WOULD LIKE TO INFORM OUR CUSTOMERS OF OUR 12-MONTH OR 12,000 MILE WARRANTY ON PARTS AND LABOR
 PAYMENT METHOD
 (VISA) (MASTER CARD) (AMEX) (DISCOVER) (CASH) (CHECK) (CASH ON DELIVERY)
 DATE



Labor warranty
 months or 12,000 miles
 whichever occurs
 normal driving con
 This copy must be returned
 for adjustments.

CUSTOMER SIGNATURE

 DUPLICATE INVOICE



[Redacted]
[Redacted]
CROSS JUNCTION, VA [Redacted]

BECKY 18754

CELL: [Redacted]
01/08/15 [Redacted]

19,607 GRAN CRYSTAL M

14/DODGE TRUCK/DURANGO (3.6L)/4DR AW

41

1 C 4 R D J A G 3 E C [Redacted] 999990

01/08/15 REPRINT# 1
MO: 19607

LABOR & PARTS-----
J# 1 26DOZ000 MULTIPOINT INSPECT TECH(S):3735 0.00
PERFORM MULTIPOINT INSPECTION
MULTIPOINT INSPECTION A11

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 26DOZ002 OIL & FILTER CHANGE TECH(S):3735 INTERNAL
PERFORM OIL AND FILTER CHANGE
MAINTAINCE
COMPLETED OIL AND FILTER CHANGE
FREE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 2 1 68191349-AB FILTER EN 09057006 INTERNAL
JOB # 2 6 68055890-AA OIL 5W20 01081090 INTERNAL
JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 50DOZP64 REPROGRAM SCCM TECH(S):3735 WARRANTY
PERFORM SAFETY RECALL P64/NHTSA 14V-636
REPROGRAM STEERING COLUMN CONTROL MODULE
THE SCCM MAY EXPERIENCE ELECTRICAL INTERFERENCE IN THE
SCCM PRINTED CIRCUIT BOARD COMMUNICATION CIRCUIT. THIS
UNINTENDED ELECTRICAL INTERFERENCE CAN CAUSE THE ELECTRONIC
STABILITY CONTROL TO BE CISALED AND THE ESC WARNING
LAMP TO ILUMINATE. THIS FAILS TO CONFORM TO THE REQUIRE-
MENTS OF FMVSS NO. 126
SCCM PREVIOUSLY UPDATED
18P64181 .2

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 3 TOTAL PARTS 0.00
JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 18DOZ002 CHECK ENGINE LIGHT TECH(S):3042 WARRANTY
CHK EN LIGHT AND HAS CUT OFF BEFORE
CLEARED STORED CODE AND UPDATE TRANSMISSION CONTROL MODULE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 4 TOTAL PARTS 0.00
JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5+35DOZ001 STATE INSPECT 1 YEAR TECH(S):3735 INTERNAL
PERFORM VA
DONE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----



CROSS JUNCTION, VA



BECKY

18754

01/08/15

CELL:



19,607 GRAN CRYSTAL

14/DODGE TRUCK/DURANGO (3.6L)/4DR AW

41

1 C 4 R D J A G 3 E C

999990

01/08/15

REPRINT# 1

MO: 19607

JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+08DOZ103

FLASH

TECH(S):3735

WARRANTY

FLASH
BCM, HVAC TCM AND PCM
FLASH
FLASH

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-

JOB # 6 TOTAL PARTS 0.00

JOB # 6 TOTAL LABOR & PARTS 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
WAIT

TOTALS-----

*
* SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU *
* FOR YOUR BUSINESS AND WOULD LIKE TO INFORM *
* OUR CUSTOMERS OF OUR 12 MONTH OR 12,000 MILE *
* WARRANTY ON PARTS AND LABOR *
* PAYMENT METHOD *
* (VISA) (MASTER CARD) (AMEX) (DISCOVER) *
* (CHECK) (CASH) INITIALS DATE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****



[Redacted]
[Redacted]
CROSS JUNCTION, VA [Redacted]

BECKY

18754

CELL

01/08/15

19,607 GRAN CRYSTAL

14/DODGE TRUCK/DURANGO (3.6L)/4DR AW

41

1 C 4 R D J A G 3 E C [Redacted]

999990

01/08/15

REPRINT# 1

MO: 19607

JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+08D0Z103 FLASH TECH(S):3735 WARRANTY
FLASH
BCM, HVAC TCM AND PCM
FLASH
FLASH

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 6 TOTAL PARTS 0.00
JOB # 6 TOTAL LABOR & PARTS 0.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)
COMMENTS-----
WAIT

TOTALS-----

* SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU *
* FOR YOUR BUSINESS AND WOULD LIKE TO INFORM *
* OUR CUSTOMERS OF OUR 12 MONTH OR 12,000 MILE *
* WARRANTY ON PARTS AND LABOR *
* PAYMENT METHOD *
* (VISA) (MASTER CARD) (AMEX) (DISCOVER) *
* (CHECK) (CASH) INITIALS DATE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

Safford



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www.saffordofwinchester.com

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Phone 540.667.5532 www.saffordofwinchester.com

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR GARY	24992	TAG NO. B22	INVOICE DATE 05/15/15	INVOICE NO.
	LABOR RATE	LICENSE NO.	MILEAGE 26,323	COLOR GRAN CRY M	
CROSS JUNCTION, VA	YEAR / MAKE / MODEL 14/DODGE TRUCK/DURANGO (3.6L)/4DR AW			DELIVERY DATE	DELIVERY MILES 41
	VEHICLE I.D. NO. 1C4RDJAG3EC			SELLING DEALER NO. 99990	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/11/15		
COMMENTS					

MO: 26324

LABOR & PARTS
 J# 1 60CHZ01 BODYSHOP REPAIR TECH(S):9999 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

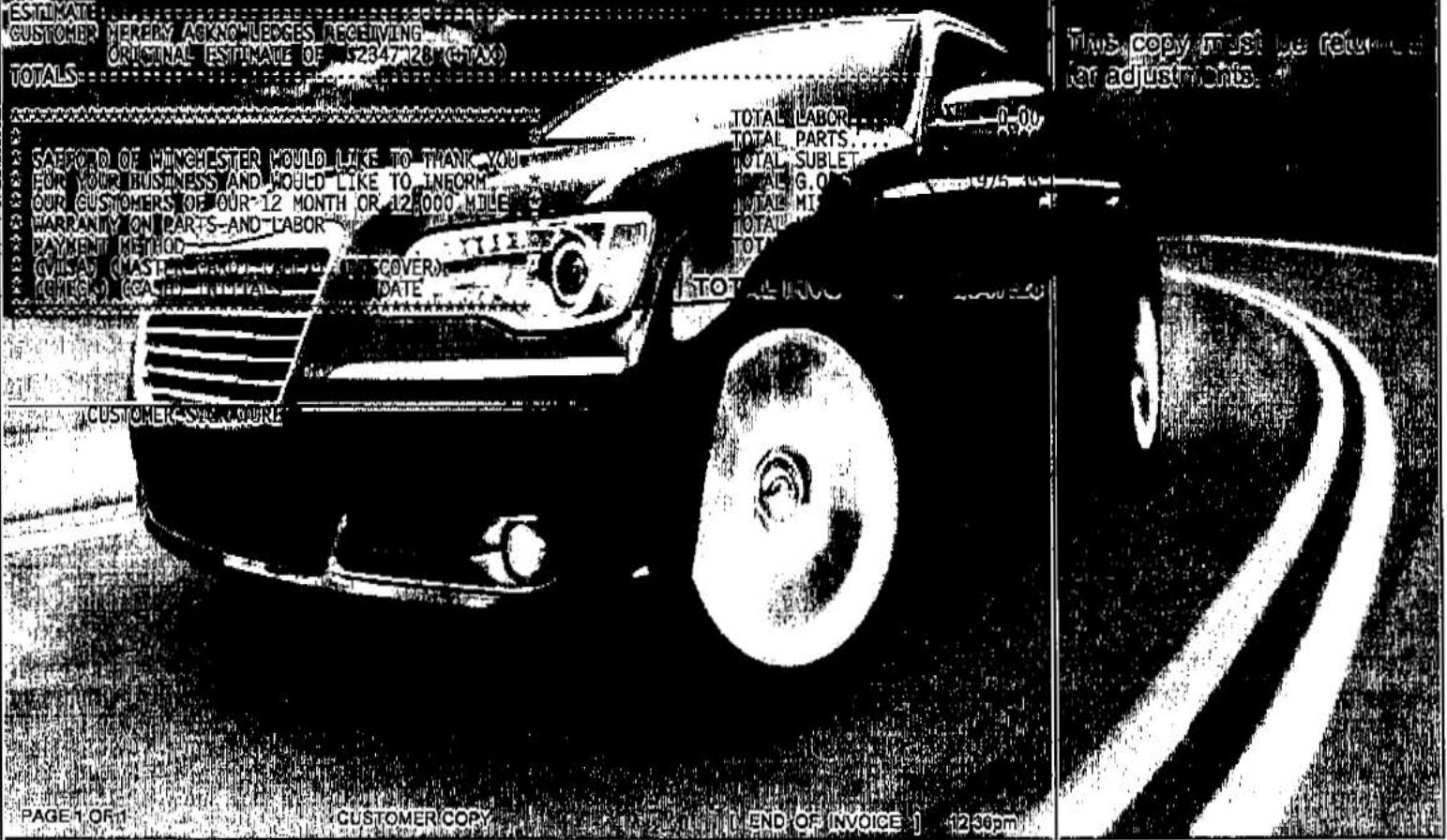
G.O.G. & SUPPLIES
 JOB # 1 1.0 OEM/LKQ/AM/USED PARTS @ 1156.550 /UNIT 1156.55
 JOB # 1 1.0 BDY/PNT/FRM/MECH LABOR @ 818.800 /UNIT 818.80
 TOTAL - GOG 1975.35

MISC	CODE	DESCRIPTION	CONTROL NO.	
JOB # 1	PM	PAINT MATERIAL		10.00
JOB # 1	PM	PAINT MATERIAL		10.00
JOB # 1	PM	HAZARDOUS WASTE		3.00
JOB # 1	PM	PAINT MATERIAL		10.00
JOB # 1	PM	PAINT MATERIAL		10.00
JOB # 1	PM	PAINT MATERIAL		10.00
TOTAL - MISC				53.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$2347.28 (G.TAX)
 TOTALS

SAFFORD OF WINCHESTER WOULD LIKE TO THANK YOU FOR YOUR BUSINESS AND WOULD LIKE TO INFORM OUR CUSTOMERS OF OUR 12 MONTH OR 12,000 MILE WARRANTY ON PARTS AND LABOR
 PAYMENT METHOD
 (VISA) (MAST) (DISCOVER) (AMEX) (CASH) (CHECK) (CREDIT) (DATE)

SERVICE HOURS
 7:30 A.M. TO 6:00 P.M.
 Monday
 8:00 A.M. TO 5:00 P.M.
 This copy must be returned for adjustments.



RO: [REDACTED]
56,965

Detailed Customer Invoice
5/15/15 12:22PM

Page: 1
21,591

Safford of Winchester
1659 Berryville Pike
Winchester, VA 22603
p 540.667.5532 f 540.667.5358

[REDACTED] CROSS JUNCTION, VA [REDACTED] Home: [REDACTED] Work: [REDACTED] Est.: G Orndorf Received: 5/11/15 Del. Date: Date Paid: 5/13/15	Date of Loss: Year: 14 Make: DODG Model: DURANGO 4X4 SXT Type: UV Style: 4D UTV Engine: 6-3.6L-FI Color: GRAY License: [REDACTED] Mileage: 26,323 VIN: 1C4RDJAG3EC [REDACTED]	NATIONWIDE Phone: Fax: Adjuster: Claim #: [REDACTED] Policy: Betterment: Deductible: 0.00
---	---	--

Ln.	Description	Parts	Labor Amt	Team	Refin Amt	Team	Other
1	FRONT DOOR			Rick			
2	LT Door shell	635.00	257.60	Rick	156.40	PAINT TEAM1	
3	Add for Clear Coat				64.40	PAINT TEAM1	
4	LT Body w'strip	140.00	18.40	Rick			
5	LT Power mirror w/o memory min				27.60	PAINT TEAM1	
6	Overlap Minor Panel				-9.20	PAINT TEAM1	
7	Add for Clear Coat				4.60	PAINT TEAM1	
8	LT Handle, outside painted, w/				27.60	PAINT TEAM1	
9	Overlap Minor Panel				-9.20	PAINT TEAM1	
10	Add for Clear Coat				4.60	PAINT TEAM1	
11	FENDER			Rick			
12	LT Fender				46.00	PAINT TEAM1	
13	LT Wheel flare w/o body color		13.80	Rick			
14	FRONT LAMPS			Rick			
15	LT Headlamp assy w/o HID chrom		18.40	Rick			
16	GRILLE			Rick			
17	R&l grille assy		13.80	Rick			
18	FRONT BUMPER			Rick			
19	R&l bumper assy		32.20	Rick			
20	PILLARS, ROCKER & FLOOR			Rick			
21	LT Rocker molding w/o chrome m		18.40	Rick			
22	REAR DOOR			Rick			
23	LT Door shell				55.20	PAINT TEAM1	
24	LT Stone guard	31.95	9.20	Rick			
25	LT Belt molding		13.80	Rick			
26	LT Applique rear		9.20	Rick			
27	LT Handle, outside painted ste		13.80	Rick			
28	LT R&l trim panel		18.40	Rick			
29	Corrosion Protection						10.00
30	Cover Vehicle For Overspray						10.00
31	REAR LAMPS			Rick			
32	Opt OEM LT Tail lamp assy	349.60	13.80	Rick			
33	HAZ MAT						3.00
913	Paint Materials						142.80
919	Clear Coat Paint Materials						54.40

RO XXXXXXXXXX
56,965

Detailed Customer Invoice
5/15/15 12:22PM

Page: 2
21,591

925 Paint Blend Materials					74.80
Totals	1,156.55	450.80		368.00	295.00

Total Category	Rate	Units	Est.	Suppl.	Total
BODY LABOR	46.00	9.80	450.80		450.80
PAINT LABOR	46.00	8.00	368.00		368.00
OEM PARTS			1,156.55		1,156.55
PM	34.00		292.00		292.00
HW			3.00		3.00
Subtotals		17.80	2,270.35		2,270.35
SALES TAX			76.93		76.93
Grand Total:		17.80	2,347.28		2,347.28

Date	Payment	Received By	Method	Charge Type	Amount
5/13/15	NATIONWIDE PAYMENT RECEIVE	B Price	Check		1,847.28
	Total Payments:				1,847.28
	Balance Due:				500.00

Notes

CUSTOMER HAS \$500.00 DEDUCTIBLE. BALANCE PAID BY NATIONWIDE.

Safford of Winchester
1659 Berryville Pike
Winchester, VA 22603
p 540.667.5532 f 540.667.5358

Signature _____ Date _____

SAFFORD COLLISION CENTER

Experience the Excellence!
1659 Berryville Pike Rd, WINCHESTER, VA 22603
Phone: (540) 667-5532
FAX: (540) 667-5358

Workfile ID: c8e1654b
Federal ID: 273431554
License Number: [REDACTED]

Preliminary Estimate

Customer: [REDACTED]

Job Number:

Written By: GARY ORNDORFF

Insured: [REDACTED]
Type of Loss:
Point of Impact: 09 Left T-Bone (Left Side)

Policy #:
Date of Loss:

Claim #: [REDACTED]
Days to Repair: 0

Owner:
[REDACTED]
CROSS JUNCTION, VA [REDACTED]
[REDACTED] Cell

Inspection Location:
SAFFORD COLLISION CENTER
1659 Berryville Pike Rd
WINCHESTER, VA 22603
Repair Facility
(540) 667-5532 Business

Insurance Company:
NATIONWIDE PROPERTY AND CASUALTY COM

VEHICLE

Year: 2014	Body Style: 4D UTV	VIN: 1C4RDJAG3E0 [REDACTED]	Mileage In: 26323
Make: DODG	Engine: 6-3.6L-FI	License: [REDACTED]	Mileage Out:
Model: DURANGO 4X4 SXT	Production Date: 1/2014	State: VA	Vehicle Out:
Color: GRAY Int:	Condition: Good	Job #:	

TRANSMISSION

Automatic Transmission
4 Wheel Drive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors

DECOR

Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Climate Control
Dual Air Condition

RADIO

AM Radio

FM Radio

Stereo
Search/Seek
Auxiliary Audio Connection
Satellite Radio

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device

SEATS

Cloth Seats
Bucket Seats
Reclining/Lounge Seats
3rd Row Seat

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

TRUCK

Rear Step Bumper
Power Trunk/Gate Release

Preliminary Estimate

Customer: [REDACTED]

Job Number:

Vehicle: 2014 DODG DURANGO 4X4 5XT 4D UTV 6-3.6L-FI GRAY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT DOOR					
2	Repl	LT Door shell	55369463AI	1	635.00	5.6	3.4
3		Add for Clear Coat					1.4
4	Repl	LT Body w'strip	55399173AC	1	140.00	0.4	
5	Refn	LT Power mirror w/o memory mineral gray					0.6
6		Overlap Minor Panel					-0.2
7		Add for Clear Coat					0.1
8	Refn	LT Handle, outside painted, w/o proximity keyless redline pearl					0.6
9		Overlap Minor Panel					-0.2
10		Add for Clear Coat					0.1
11		FENDER					
12	Bind	LT Fender					1.0
13	R&I	LT Wheel flare w/o body color				0.3	
14		FRONT LAMPS					
15	*	R&I LT Headlamp assy w/o HID chrome bezel				0.4	
16		GRILLE					
17	R&I	R&I grille assy				0.3	
18		FRONT BUMPER					
19	*	R&I R&I bumper assy				0.7	
20		PILLARS, ROCKER & FLOOR					
21	R&I	LT Rocker molding w/o chrome molding paintable				0.4	
22		REAR DOOR					
23	Bind	LT Door shell					1.2
24	Repl	LT Stone guard	68088807AA	1	31.95	0.2	
25	R&I	LT Belt molding				0.3	
26	*	R&I LT Applique rear				0.2	
27	R&I	LT Handle, outside painted steel metallic				0.3	
28	R&I	LT R&I trim panel				0.4	
29	#	Subl Corrosion Protection		1	10.00		
30	#	Subl Cover Vehicle For Overspray		1	10.00		
31		REAR LAMPS					
32	**	Repl Opt OEM LT Tail lamp assy	68155949AD	1	349.60	0.3	
33	#	Subl HAZ MAT		1	3.00		
SUBTOTALS					1,179.55	9.8	8.0

Preliminary Estimate

Customer: XXXXXXXXXX

Job Number:

Vehicle: 2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,179.55
Body Labor	9.8 hrs @	\$ 46.00 /hr	450.80
Paint Labor	8.0 hrs @	\$ 46.00 /hr	368.00
Paint Supplies	8.0 hrs @	\$ 34.00 /hr	272.00
Subtotal			2,270.35
Sales Tax	\$ 1,451.55 @	5.3000 %	76.93
Grand Total			2,347.28
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			2,347.28

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Preliminary Estimate

Customer: ██████████

Job Number:

Vehicle: 2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TG11, CCC Data Date 5/8/2015, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2015 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

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NATIONWIDE PROPERTY AND CASUALTY COMPANY

NPCC

MARO Claims

One Nationwide Gateway, Dept 5581

Des Moines, IA 50391

Phone: (540) 273-3519

Fax: (866) 260-2936

Claim #:
Workfile ID:

e99a8fd1

Supplement of Record 1 with SummaryWritten By: JEFF JENKINS, 5/6/2015 5:43:12 PM
Adjuster: Jeff, Jenkins, (540) 273-3519 Business

Insured:	[REDACTED]	Owner Policy #:	[REDACTED]	Claim #:	[REDACTED]
Type of Loss:	Collision	Date of Loss:	05/04/2015 05:30 AM	Days to Repair:	0
Point of Impact:	10 Left Front Pillar (Left Side)	Deductible:	500.00		

Owner (Insured):	Inspection Location:	Appraiser Information:	Repair Facility:
[REDACTED]	[REDACTED]	jenkij20@nationwide.com (540) 273-3519	
CROSS JUNCTION, VA [REDACTED] Evening [REDACTED] Cellular	CROSS JUNCTION, VA [REDACTED] Home [REDACTED] Evening		

VEHICLE

Year:	2014	Color:	GRAY Int: GRAY	License:	[REDACTED]	Production Date:	01/2014
Make:	DODG	Body Style:	4D UTV	State:	VA	Odometer:	26323
Model:	DURANGO 4X4 SXT	Engine:	6-3.6L-FI	VIN:	1C4RDJAG3EC [REDACTED]	Condition:	

TRANSMISSIONAutomatic Transmission
4 Wheel Drive**POWER**Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors**DECOR**Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console**CONVENIENCE**Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic WheelClimate Control
Dual Air Condition**RADIO**

AM Radio

FM Radio

Stereo
Search/Seek
Auxiliary Audio Connection
Satellite Radio**SAFETY**Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device**SEATS**Cloth Seats
Bucket Seats
Reclining/Lounge Seats
3rd Row Seat**WHEELS**

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

TRUCKRear Step Bumper
Power Trunk/Gate Release

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Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 5XT 4D UTV 6-3.6L-FI GRAY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
1	#	COPY OF ESTIMATE GIVEN TO OWNER	1			
2	#	DAYS TO REPAIR 4	1			
3 FRONT DOOR						
4	Repl	LT Door shell	1	635.00	5.6	3.4
5		Add for Clear Coat				1.4
6	R&I	LT Belt w'strip			Incl.	
7	Repl	LT Body w'strip	1	140.00	0.4	
8	R&I	LT Power mirror w/o memory mineral gray			Incl.	
9	Refn	LT Power mirror w/o memory mineral gray				0.6
10		Overlap Minor Panel				-0.2
11		Add for Clear Coat				0.1
12	R&I	LT Handle, outside painted, w/o proximity keyless steel metallic			Incl.	
13	Refn	LT Handle, outside painted, w/o proximity keyless steel metallic				0.6
14		Overlap Minor Panel				-0.2
15		Add for Clear Coat				0.1
16 FENDER						
17	Blnd	LT Fender				1.0
18	R&I	LT Wheel flare w/o body color			0.3	
19 FRONT LAMPS						
N 20	*	R&I LT Headlamp assy w/o HID chrome bezel			0.4	
21 GRILLE						
22	R&I	R&I grille assy			0.3	
23 FRONT BUMPER						
N 24	*	R&I R&I bumper assy			0.7	
25 PILLARS, ROCKER & FLOOR						
26	R&I	LT Rocker molding w/chrome molding paintable			0.4	
27 REAR DOOR						
28	Blnd	LT Outer panel				1.2
29	Repl	LT Stone guard	1	31.95	0.2	
30	R&I	LT Belt molding			0.3	
31	*	R&I LT Applique rear			0.2	
32	R&I	LT Handle, outside painted steel metallic			0.3	
33	R&I	LT R&I trim panel			0.4	
34	#	MISC OPERATIONS	1			
35	#	Subl Cover car	1	10.00 T		
36	#	Subl Corrosion Protection / RustProofing	1	10.00 T		
37	#	ALL SUPPLEMENTS MUST BE PREAPPROVED	1			
38 REAR LAMPS						
39	** S01	Repl Opt OEM LT Tail lamp assy	1	349.60	0.3	
40 OTHER CHARGES						

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Claim #:

Workfile ID:

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Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

41	#	E.P.C.	1	3.00
SUBTOTALS			1,179.55	9.8
				8.0

NOTES

Line 20: LABOR: Time is after grille is removed. Time includes R&I/R&R headlamp cover.

Line 24: Drop Lt side for fender refinish.

Estimate Notes:

Days to repair ... 17.5 hrs x 1.5 / 8 = 4 days

Recycled door not cost effective per Danny at LKQ #9864134, Mike at Action #1103860 and APS.

Prior Damage Notes:

Misc small dings, scratches

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,156.55
Body Labor	9.8 hrs @	\$ 46.00 /hr	450.80
Paint Labor	8.0 hrs @	\$ 46.00 /hr	368.00
Paint Supplies	8.0 hrs @	\$ 34.00 /hr	272.00
Miscellaneous			20.00
Other Charges			3.00
Subtotal			2,270.35
Sales Tax	\$ 1,451.55 @	5.3000 %	76.93
Total Cost of Repairs			2,347.28
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			1,847.28

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Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

SUPPLEMENT SUMMARY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
Added Items:						
38		REAR LAMPS				
39	**	S01 Repl Opt OEM LT Tail lamp assy	1	349.60	0.3	
SUBTOTALS				349.60	0.3	0.0

NOTES**Estimate Notes:**

Days to repair ... 17.5 hrs x 1.5 / 8 = 4 days

Recycled door not cost effective per Danny at LKQ #9864134, Mike at Action #1103860 and APS.

Prior Damage Notes:

Misc small dings, scratches

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			349.60
Body Labor	0.3 hrs @	\$ 46.00 /hr	13.80
Subtotal			363.40
Sales Tax	\$ 349.60 @	5.3000 %	18.53
Total Supplement Amount			381.93
NET COST OF SUPPLEMENT			381.93

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	1,965.35	JEFF JENKINS
Supplement S01	381.93	JEFF JENKINS
Workfile Total:	\$ 2,347.28	
TOTAL ADJUSTMENTS:	\$ 500.00	
NET COST OF REPAIRS:	\$ 1,847.28	

Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

The limit of your coverage is the actual cash value of your auto or its damaged parts at the time of loss. Fair market value, age and condition of your damaged vehicle will be considered when determining the actual cash value of a loss. Certain parts lose value or depreciate because of age, condition, and/or wear and tear. Betterment is the increase in value of a vehicle or any of its parts as a result of replacing certain parts damaged in a loss. If the replacement of certain parts results in an increase in value to your vehicle or any of its parts, a deduction for betterment may be made to your loss payment to reflect the actual cash value you are owed under your policy.

NWCPP=Nationwide Crash Parts Program

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

ALL SUPPLEMENTS MUST BE PRE-APPROVED.

THIS IS AN ESTIMATE ONLY AND NOT AN AUTHORIZATION TO REPAIR. ADDITIONAL PAYMENT WILL BE MADE ONLY WITH THE APPROVAL PRIOR TO REPAIR. A COPY OF THIS ESTIMATE MUST BE GIVEN TO THE REPAIR SHOP BEFORE REPAIRS BEGIN.

NATIONWIDE WILL REPLACE ANY DEFECTIVE LIKE KIND AND QUALITY (USED), RECONDITIONED, RECYCLABLE AND ANY QUALITY REPLACEMENT AFTERMARKET (NON-OEM) PARTS AS SPECIFIED ON THE APPRAISAL FOR AS LONG AS YOU OWN OR LEASE THE VEHICLE.

NWPP = NATIONWIDE PARTS PROGRAM
NWCPP = NATIONWIDE CRASH PARTS PROGRAM

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. NWPP OR NWCPP PARTS SPECIFIED ON THE APPRAISAL BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE OF EQUIVALENT LIKE, KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING.

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Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

- APPROVED NATIONWIDE PARTS PROGRAM (MQVP) NON-OEM CRASH PARTS MANUFACTURERS ARE :
- TYC / BROTHER INDUSTRIAL CO.,LTD.
- TKY- TAIWAN KAI YIH INDUSTRIAL CO.,LTD.
- TYG PRODUCTS USA
- FEY AUTOMOTIVE
- JUI LI ENTERPRISE CO.,LTD.
- GORDON AUTO PARTS CO.,LTD.
- API - AUTO PARTS INDUSTRIAL LTD.
- OTN- TONG YANG INDUSTRY CO.,LTD.
- PRO FORTUNE INDUSTRY
- COBRA KING INDUSTRY ,LTD.
- DEPO AUTO LAMP
- PRODUCTION BUMPER STAMPINGS INC.
- REFLEXION AUTOMOTIVE
- Y.C.C.

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Claim #:

Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TG11, CCC Data Date 5/1/2015, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehide dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

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SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

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Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

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Claim #:



Workfile ID:

e99a8fd1

Supplement of Record 1 with Summary

2014 DODG DURANGO 4X4 SXT 4D UTV 6-3.6L-FI GRAY

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
39	OEM_DLR_FITZGERALD AUTO MALL FREDERICK PARTS PARTS 114 BAUGHMAN LANE FREDERICK MD 21702 (301) 696-9200	#68155949AD Opt OEM LT Tail lamp assy	\$ 349.60

PE15-030

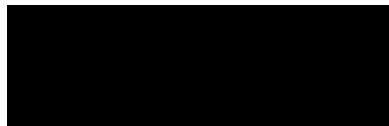
FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer





Kinerk, Schmidt & Sethi, PLLC
ATTORNEYS

Matthew F. Schmidt
Writer's Direct Line: (520)545-1677
mschmidt@kss-law.com

September 29, 2014

Office of the General Counsel
Chrysler Group LLC
100 Chrysler Drive
Auburn Hills, MI 48326-2776

Chrysler Group LLC
Office of the General Counsel

OCT 07 2014

By  (Mail/Reg. Agent/
Sec. of State/Proc. Server

RE: *Our Client:* [REDACTED]
Date of Loss: May 30, 2014
VIN: 1C4SDHCT2EC [REDACTED]

To whom it may concern,

We represent [REDACTED] with regard to injuries she sustained when her 2014 Dodge Durango ran her over. On May 30, 2014, [REDACTED] put her vehicle in park in the driveway so she could run into the house to grab something. Her young daughter was strapped into the back seat of car. As [REDACTED] got out of the car, the car began rolling backwards out of the driveway and into the street. [REDACTED] fell in her attempt to stop the car and the car ran over her. When law enforcement came to inspect the scene, they noted the car resting in the "park" position over the sidewalk on the other side of the street. No one touched the transmission dial between the time [REDACTED] put the car in park and when the car finally stopped. The police report and scene photos are enclosed.

[REDACTED] injuries and treatment are ongoing, but her initial diagnosis includes a right leg de-gloving injury, fractured fibula and patella. She also suffered a concussion that has caused problems with her vision, short term memory loss, migraines and other cognitive issues. Medical bills and records collected to date are enclosed as are photos of her leg injuries.

Let this letter serve as official notice of our representation and this claim. After the incident, the Dodge Durango was moved into the garage and has not been touched since. We do plan to inspect the vehicle and will let you know when that occurs.

If you have any further questions, don't hesitate to contact me. I look forward to working with you in getting this matter resolved. If you have any questions feel free to contact me.

Very truly yours,

KINERK, SCHMIDT & SETHI, PLLC


Matt F. Schmidt



Marana Police Department

Detail Incident Report for [REDACTED]

Nature: 1052
Location: Marana Police Beat 2

Address: [REDACTED]
Marana AZ

Offense Codes: 3302

Received By: Neal-Jessen, Gra How Received: Telephone Agency: MPD
Responding Officers: Smith, Brandt Holberg, Michael Samano, Abel N Bejarano, Steven Destefano, John
Responsible Officers: Smith, Brandt Disposition: Closed unassigned 05/30/14
When Reported: 12:44:38 05/30/14 Occurred Between: 12:44:04 05/30/14 and 12:44:04 05/30/14

NARRATIVE:

[REDACTED] NARRATIVE #331

Vehicle information:

LIC [REDACTED] 001 TAB:ATK0739 EXPIRE: 01/15/2015
VIN [REDACTED] VYR:2014 VMA:DODG VMO: VST:4DSW

Narrative: On May 30, 2014 at 1244 hours I responded to [REDACTED] with my assigned vehicle #564 emergency equipment activated for a reported pedestrian versus a motor vehicle call.

Upon arrival members of Northwest Fire Department were on-scene rendering aid to a female sitting on the driveway, with an apparent severe injury to her right leg. I then noticed the above listed vehicle across the street stopped in the front yard of the residence directly across. There appeared to be no damage to this vehicle and the driver side door was still open.

Contact was then made with a young male juvenile who identified himself to me as [REDACTED] the son of the victim later known to me as [REDACTED]. He reported the following: They were leaving to go to a dentist appointment and as they were backing out his mother told him to get out of the car and move the garbage can that was down at the curb. [REDACTED] stated as he was outside of the vehicle he noticed his mother began driving back up towards the house and when she got out it appeared the car began to roll backwards. He reported that his mother had both of her legs outside of the car and her torso inside as if she was trying to put the vehicle into park. Davey then stated the vehicle ran over her legs in the driveway of the residence and continued to roll

until it stopped in the yard across the street.

I was then approached by a female who I had seen near the victim upon my arrival who verbally identified herself as, [REDACTED], [REDACTED] reported the following: While driving down the street she noticed a young male [REDACTED] on the phone and then noticed the victim sitting on the driveway bleeding from her leg. She states that the victim was alert and responsive and told her where some towels were at which time she went and recovered. After getting the towels, she applied pressure to her right leg until medical attention arrived on scene.

Photographs were taken by Officer A. Samono #401 of the vehicle and location where this incident was reported to have taken place. They were later placed into property and evidence by Ofc. Samono #401.

Nicholson was transported to University Medical Center by Southwest Ambulance #834 and was later visited at University Medical Center by Officer Samono #401 and she reported the following events: While backing out of the driveway to take her son to a dentist appointment, she noticed the garbage can needed to be moved and instructed her son to do so. While waiting for her son, she got a migraine and decided to pull back into the garage to get some medication. As she exited her vehicle, she looked back and noticed it was beginning to roll backwards. [REDACTED] stated she then attempted to put the vehicle into park as she thought she had already done and realized the vehicle was rolling back faster than she thought, at which time she remembers falling to the ground and being ran over by the tires of the vehicle.

Per hospital staff, [REDACTED] received a severe laceration to her right leg where the bone was exposed from her mid-thing to her calf area.

Before leaving the area, I utilized the towels that were used to wrap the victim's leg to clean up blood and other debris left from the incident and placed them into a biohazard bag and sprayed down this area with water.

The listed vehicle was later found to be position in "Park" at its' final resting area and was driven back to the listed address. NFI

Entered by: Ofc. B. Smith #331

Assigned To:
Status:

Detail:
Status Date: **/**/**

Date Assigned: **/**/**
Due Date: **/**/**

Case History:

Case Notes:

Radiolog:

Unit: 10U3M	Enroute:	Arrived: 12:54:17 05/30/14
	Completed: 13:13:03 05/30/14	

Unit: 1U1M	Enroute: 12:46:32 05/30/14	Arrived: 13:11:59 05/30/14
	Completed: 13:32:52 05/30/14	

Unit: 331M	Enroute: 12:45:33 05/30/14	Arrived: 12:52:08 05/30/14
	Completed: 13:32:23 05/30/14	

Unit: 373M	Enroute: 12:45:48 05/30/14	Arrived: 12:54:30 05/30/14
	Completed: 13:20:13 05/30/14	

Unit: 401M	Enroute: 12:46:26 05/30/14	Arrived: 12:55:51 05/30/14
	Completed:	

OTHER:

Name: [REDACTED]

Name Number: [REDACTED]

Race: 5

Sex: F

DOB: [REDACTED]

Address: [REDACTED]

Home Phone: [REDACTED]

Work Phone: (-)

VICTIM:

Name: [REDACTED]

Name Number: [REDACTED]

Race: 1

Sex: F

DOB: [REDACTED]

Address: [REDACTED]

Home Phone: [REDACTED]

Work Phone: [REDACTED]

EVIDENCE INFORMATION:

Item Number: 1

Item Type: EVI

Serial Number:

Item: DIGITAL PHOTO

Brand:

Model:

Color:

Description: DIGITAL PHOTOS

VEHICLE INFORMATION:

Owner ID Number: [REDACTED] Vehicle Number: 1046040 License Plate: [REDACTED]
VIN: [REDACTED] State: AZ Expires: 01/15/15 Year: 2014
Make: DODG Model: Type: SW Color: / Doors: 4
Value: 0 Characteristics:

PE15-030

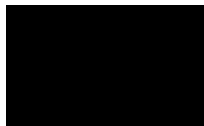
FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer



ROBERT M. SILVERMAN**
CRAIG THOR KIMMEL**

* Member, PA Bar
* Member, NJ Bar
* Member, DE Bar
* Member, NY Bar
* Member, MA Bar
* Member, MD Bar
* Member, OH Bar
* Member, MI Bar
* Member, NH Bar
* Member, CT Bar
* Member, TN Bar
* Member, WY Bar
* Member, DC Bar
* Member, CA Bar
* Member, WI Bar
* Member, TX Bar
* Member, WY Bar
* Member, CO Bar
* Member, FL Bar



KIMMEL & SILVERMAN
P.C.

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

JACQUELINE C. HERRITT**
ROBERT A. RAPKIN**
ANGELA K. TROCCHI**
AMY L. BENNECOFF GINSBURG**
TARA L. PATTERSON**
W. CHRISTOPHER COMPONONO**
JASON L. GRESHES**
JOHN A. DINGLE**
ROBERT E. WILLIAMS**
SHANNON R. HARKINS**
CHAD P. DOMAN**

April 21, 2015

Chrysler Group LLC – Via FedEx
Keith Rose, Esquire – Via Email mail@theroselawfirm.com

RE: **Pre-Lit Program**
[REDACTED] v FCA US LLC
Vehicle Type: 2014 DODGE DURANGO
VIN: 1C4RDJAG5EC [REDACTED]

RECEIVED

APR 23 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

To Whom It May Concern:

As you know, this office represents the above-captioned individual for problems encountered with their 2014 Dodge Durango. I am attaching the client's sales and service documents for your review. As you can see, my client has returned to the dealership for various defects in the vehicle.

Please advise if Chrysler LLC is interested in attempting early resolution in this matter. I will refrain from filing suit in this matter for 30 days while you evaluate my client's claim. If I do not hear from you within the next 30 days, suit will be prepared and filed.

I look forward to hearing from you.

Very truly yours,

Robert M. Silverman

FCA US LLC
Office of the General Counsel

APR 22 2015

By HF Mail/Reg. Agent/
Sec. of State/Proc. Server

RMS/es
Enclosure

ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

Member, PA Bar
Member, NJ Bar
Member, DE Bar
Member, NY Bar
Member, MA Bar
Member, MD Bar
Member, OH Bar
Member, MI Bar
Member, NH Bar
Member, CT Bar
Member, TN Bar
Member, WY Bar
Member, DC Bar
Member, CA Bar
Member, WI Bar
Member, TX Bar
Member, WV Bar
Member, CO Bar
Member, FL Bar



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PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

March 23, 2015

VIA FAX ONLY
518-869-3334

FCA US LLC
1000 Chrysler Drive
Auburn Hills, MI 48326-2766

Re: Mr. [REDACTED] v. FCA US LLC
Vehicle: 2014 Dodge Durango
Date of Purchase: 01/01/2014
Place of Purchase: Monroeville Dodge
VIN: .

Dear Sir/Madam:

Please be advised that this office represents the above individual against FCA US LLC pursuant to the PA Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman
KIMMEL & SILVERMAN, PC

RMS\es
cc: [REDACTED]

JACQUELINE C. HERRITT
ROBERT A. RAPKIN
ANGELA K. TROCCOLI
AMY L. BENNECOFF GINSBURG
TARA L. PATTERSON
W. CHRISTOPHER COMPONOV
JASON L. GRESHES
DAIVY P. DAMBREVILLE
JOHN A. DINGLE
ROBERT E. WILLIAMS
SHANNON R. HARKINS

Monroeville Dodge, Inc.

3633 WILLIAM PENN HIGHWAY • MONROEVILLE, PA. 15146
PHONE (412) 856-1700

Stock No. 015218
Salesman HARRISON, TRINITY

Purchaser's Name [REDACTED] Date 01/29/2014
 Purchaser's Address VANDERGRIFT, PA [REDACTED]
 Social Security No. _____ Residence Phone [REDACTED] Business Phone [REDACTED]
 Please Enter My Order For One New Used Car Truck Year 14 Make DODGE Model DURANGO
 Demo Truck
 Body Type LT Exterior Color PXP Brilliant Blue Top Color _____
 Serial No. 1C4RDJAG5E0 [REDACTED] Interior Color _____ Mileage 17

To be delivered upon notification by the seller that the car is available for delivery. No promises, express or implied, have been made regarding the delivery date of the car hereby ordered and no promises or representation has been made regarding the manner by which car orders will be filled by the seller. It is understood that no such promises or representations hereafter made shall bind the seller unless made in writing and signed by a sales manager.

FILL OUT THIS SECTION IF USED CAR IS TRADED IN		OPTION NUMBER	SELLING PRICE
Make <u>DODGE</u>	Year <u>08</u>		<u>37825.00</u>
Body Type <u>LT</u>	Series <u>CHARGER</u>		
Serial No. <u>2B3KA43G681 [REDACTED]</u>			
Title No. _____			
Mileage <u>44760</u>			
License Plate No. <u>[REDACTED]</u>			
Effect Dates _____			
Coverage: <u>01/29/2014</u> Comp: _____ Coll: _____			
Name of Insurance Co. <u>FRIE INS</u>			
Policy No. <u>[REDACTED]</u>			
Agent Name <u>WILL SLAGEL</u>			
Phone <u>412.437.7660</u>			
Bal. Owed To <u>PNG FCU</u>		EXTENDED SERVICE CONTRACT	
Address _____			
1. Used Car Allowance \$ _____			
2. Balance Owed On Car \$ <u>14000.00</u>			
3. Net Allowance (1-2) \$ <u>14000.00</u>			
Down 4. Deposit With Order Payment \$ <u>1000.00</u>			
5. Additional Payment \$ <u>1000.00</u>			
6. Transfer To Right Column (3+4+5) \$ <u>2000.00</u>			
TITLE TO TRADE DUE THE NEW MONROEVILLE DODGE, INC. FREE AND CLEAR OF ANY ENCUMBRANCE		OWNER APPEARANCE/MAINTENANCE GROUP	
Cust. Sign. _____		PAINT SEALANT YES <input type="checkbox"/> NO <input type="checkbox"/>	<u>N/A</u>
Cust. Sign. _____		FABRIC PROTECTION YES <input type="checkbox"/> NO <input type="checkbox"/>	<u>N/A</u>
NOTICE - - IMPORTANT - - PLEASE READ Your trade-in allowance is based on our appraisal of your car and its general condition. If at the time of delivery of your new car, your car has suffered damage or serious mechanical deterioration or if parts or accessories of inferior quality, the trade-in allowance will be reduced. Your signature on this order authorizes any adjustments required as outlined.		RUSTPROOFING YES <input type="checkbox"/> NO <input type="checkbox"/>	<u>N/A</u>
		CONSUMER SERVICES	<u>315.50</u>
		DOCUMENTARY FEE	<u>135.00</u>
ALL BALANCES MUST BE PAID IN CASH, CASHIERS OR CERTIFIED CHECK ONLY		SUB-TOTAL	<u>38277.50</u>
Purchaser agrees that this Order includes all of the terms and conditions on face. This Order cancels and supersedes any prior agreement and as of the date hereof comprises the entire agreement relating to the subject matters covered hereby, and that I am 18 years of age or older and of full legal capacity to enter into this contract. A full copy of the new vehicle warranty may be obtained (from any salesman or from the sales manager or some other source). The information you see on the window of this particular vehicle is part of the contract. The _____ contrary provisions in the Contract of _____		STATE & LOCAL TAXES (If ANY)	<u>1388.67</u>
PURCHASER'S SIGNATURE _____	<u>01/29/2014</u>	LICENSE, LICENSE TRANSFER, TITLE, REGISTRATION FEE	<u>20.50</u>
DATE		TOTAL OF ABOVE ITEMS	<u>39686.67</u>
Accepted By _____	SALES MANAGER	6. TOTAL CREDIT (Transferred From Left Column)	<u>2000.00</u>
		TIRE TAX	<u>5.00</u>
		Transfer Fee	<u>5.00</u>
		Lien/Encumbrance Fee	<u>5.00</u>
		Online Registration	<u>14.55</u>
		BALANCE DUE ON DELIVERY	<u>37719.22</u>

If your order form covers the sale of a new vehicle, the only warranty applicable to said new vehicle is the Chrysler new vehicle warranty delivered to the purchaser. This factory warranty is in lieu of all other warranties expressed or implied and the seller hereby expressly disclaims any and all warranties. If this order form covers the sale of a used vehicle, said used vehicle is sold "AS IS" WITHOUT ANY WARRANTY, EXPRESSED OR IMPLIED. THE PURCHASER WILL BEAR THE ENTIRE EXPENSE OF REPAIRING OR CORRECTING ANY DEFECTS THAT PRESENTLY EXIST OR THAT MAY OCCUR IN THE VEHICLE. A SEPARATE SERVICE CONTRACT MAY BE OFFERED BY THE DEALER IN LIEU OF WARRANTY.

ON ALL VEHICLES, THE SELLER EXPRESSLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND THE SELLER SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF PROFITS OR INCOME, OR ANY OTHER DAMAGES.

**RETAIL INSTALLMENT SALE CONTRACT
SIMPLE FINANCE CHARGE**

DEAL 272508
STK [REDACTED]

Dealer Number _____ Contract Number _____

Buyer Name and Address (Including County and Zip Code) [REDACTED] VANDERGRIFT PA WESTMORELAND	Co-Buyer Name and Address (Including County and Zip Code)	Creditor-Seller (Name and Address) THE NEW MONROEVILLE DODGE INC. 3633 WILLIAM PENN HIGHWAY MONROEVILLE, PA 15146
---	--	---

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used/Demo	Year	Make and Model	Mfg. Gross Vehicle Weight	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2014	DODGE DURANGO		1C4RDJAG5EC [REDACTED]	<input checked="" type="checkbox"/> Personal, family or household <input type="checkbox"/> business <input type="checkbox"/> agricultural

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your down payment of \$2000.00
4.09%	\$ 5789.42	\$ 37719.22	\$ 43508.64	\$ 45508.64

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
84	\$17.96	Monthly beginning 03/12/2014

Or As Follows:

Late Charge: If payment is not paid in full within 10 days after it is due, you will pay a late charge. If the vehicle is a heavy commercial motor vehicle, the charge will be 4% of the part of the payment that is late. Otherwise, the charge will be 2% per month of the part of the payment that is late, figured based on a full calendar month for any part of a month that is more than 10 days.

Prepayment: If you pay off all your debt early, you will not have to pay a penalty.

Security Interest: You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit. If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both

Credit Disability (Buyer Only)

Premium:

Credit Life \$ _____ N/A

Credit Disability \$ _____ N/A

Insurance Company Name: _____

Home Office Address: _____

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the Itemization of Amount Financed. Credit life insurance pays the unpaid part of the Amount Financed if you die. This insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance pays the scheduled payments due under this contract while you are disabled. This insurance does not cover any increase in your payment or in the number of payments. The policies or certificates issued by the named insurance companies may further limit the coverage that credit life insurance or credit disability insurance provides. See the policies or certificates for coverage limits or other terms and conditions.

ITEMIZATION OF AMOUNT FINANCED

- Cash Price (including \$ 1388.67 sales tax) \$ 3958.72(1)
- Total Downpayment =

Trade-In (Year) 2002 FORD EXPLORER	
Trade-In (Year) 2008 DODGE CHARGER	
Trade-In 2B3KA43668 [REDACTED]	
Gross Trade-In Allowance	\$ 14000.00
Less Pay Off Made By Seller	\$ 14000.00
Equals Net Trade In	\$ N/A
+ Cash	\$ 1000.00
+ Other REBATE	\$ 1000.00
(If total downpayment is negative, enter "0" and see 4H below)	\$ 2000.00(2)
- Unpaid Balance of Cash Price (1 minus 2) \$ 3758.72(3)
- Other Charges, including Amounts Paid to Others on Your Behalf (Seller may keep part of these amounts):

A Cost of Optional Credit Insurance Paid to Insurance Company or Companies	
Life Term \$ N/A	
Disability Term \$ N/A	\$ N/A
B Other Optional Insurance Paid to Insurance Company or Companies	
(Describe) N/A Term N/A	\$
(Describe) N/A Term N/A	\$
C Official Fees Paid to Government	
to ST OF PA	\$ 5.00

Other Optional Insurance

<input type="checkbox"/> N/A	N/A
Type of Insurance	Term
Premium \$	N/A
Description of Coverage	N/A
Insurance Company Name	N/A
Home Office Address	N/A
<input type="checkbox"/> N/A	N/A

E	Government Taxes Not Included in Cash Price	\$	N/A
F	Government License and/or Registration Fees	\$	N/A
G	Government Certificate of Title Fees (includes \$ <u>N/A</u> security interest recording fee)	\$	22.50
H	Other Charges (Seller must identify who is paid and describe purpose)		
	to <u>N/A</u> for Prior Credit or Lease Balance	\$	N/A
	to <u>THE NEW MONROEVILLE</u> for <u>Documentation Fee</u>	\$	133.00
	to <u>N/A</u> for <u>N/A</u>	\$	N/A
	to <u>N/A</u> for <u>N/A</u>	\$	N/A
	to <u>N/A</u> for <u>N/A</u>	\$	N/A
	to <u>N/A</u> for <u>N/A</u>	\$	N/A
	Total Other Charges and Amounts Paid to Others on Your Behalf	\$	133.00
5	Amount Financed (3 + 4)	\$	43508.64
6	Finance Charge	\$	2720.28
7	Total of Payments: Time Balance (5 + 6)	\$	46228.92

Insurance Company Name: N/A

Home Office Address: N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost. I want the insurance checked above.

Buyer Signature: X N/A Date: _____

Co-Buyer Signature: X N/A Date: _____

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE CAUSED TO OTHERS.

If you do not meet your contract obligations, you may lose the vehicle.

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before _____ Year. **SELLER'S INITIALS** _____

Returned Check Charge: You agree to pay the costs we actually pay to others if any check you give us is dishonored.

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 4D of the itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. If it is a part of this contract.

Term: N/A Mos. Name of Gap Contract: N/A

I want to buy a gap contract.

Buyer Signs X _____

NO COOLING OFF PERIOD.

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between the parties relating to this contract. Any change to this contract must be in writing and we must sign it. No oral changes are binding. Buyer Signs X _____ Co-Buyer Signs X _____

If any part of this contract is not valid, all other parts stay valid. We may extend the time for making some payments without extending the time for making others. For example, we may extend the time for making some payments without extending the time for making others.

You authorize us to obtain information about you, or the vehicle you are buying, from the state motor vehicle department or other motor vehicle registration authorities.

See back for other important agreements.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

NOTICE TO BUYER.

DO NOT SIGN THIS CONTRACT IN BLANK.

YOU ARE ENTITLED TO AN EXACT COPY OF THE CONTRACT YOU SIGN.

KEEP IT TO PROTECT YOUR LEGAL RIGHTS.

Buyer Signs X _____ Date 01/29/14 Co-Buyer Signs X _____ Date _____

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs X _____ Date 01/29/14 Co-Buyer Signs X _____ Date _____

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here Address _____ Title _____

Seller Signs THE NEW MONROEVILLE DODGE Date 01/29/14 By X _____

Seller assigns its interest in this contract to M&T BANK (Assignee) under the terms of Seller's agreement(s) with Assignee.

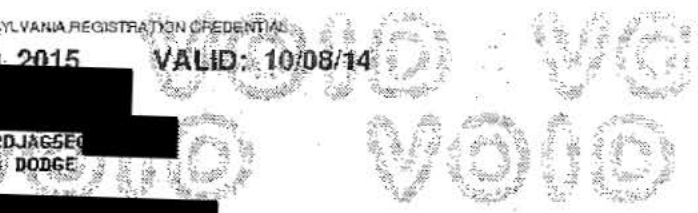
Assigned with recourse Assigned without recourse Assigned with limited recourse

Seller: THE NEW MONROEVILLE DODGE INC. By _____ Title: FINANCE MANAGER

ATTENTION: EVELYN

COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

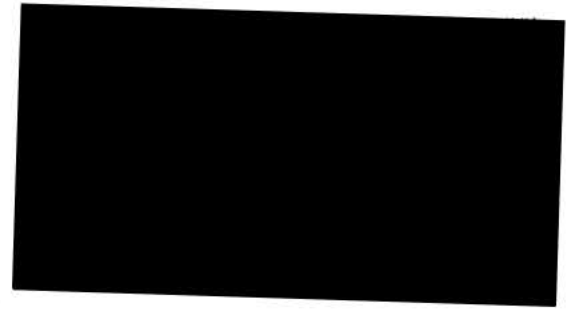
EXPIRY: SEP 30 2015 VALID: 10/08/14
 PLATE: [REDACTED]
 TITLE: [REDACTED]
 VIN: 1C4RDJAG5E0 [REDACTED]
 YR/MAKE: 2014 DODGE
 TYPE: SH
 MID: [REDACTED]



I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.

EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: ARMSTRONG

[REDACTED]
 VANDERGRIFT PA [REDACTED]



W

VANDERGRIFT, PA



MONROEVILLE DODGE
 3533 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST. NO	TAG NO	P.O. NO	INVOICE PRINTED	INVOICE NO
05MAR14	12MAR14		1C4RDJAG5EC		T128.		12MAR14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	CUST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:50	11:48	14	DODGE DURANGO			29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO						
1800	1802							

A CHECK ENGINE LIGHT
 CAUSE: ..
 CEL CHECK ENGINE LIGHT
 4216 I 0.00
 , , , , PERFORMED DIAGNOSTIC TESTING BY CHECKING SENSORS, RELAYS AND MODULES. CHECKED AND FOUND NO STORED OR ACTIVE CODES IN COMPUTER SYTEM. CHECKED FOR ANY AVAILBALE TSB'S OR STAR CASES (NONE AVAILABLE). CONDITION DESCRIBED BY CUSTOMER OCLUD NOT BE DUPLCIATED. ROAD TEST AND CHECK - OK.
B C/S NO POWER AFTER PULL OUT FROM STOP
 CAUSE: ..
 MISC MISCELLANEOUS
 4216 I 0.50
 , , , , ROAD TESTED VEHICLE AND FOUND ON ABNORMAL CONDITIONS DURING ROAD TEST. CONDITION DESCRIBED BY CUTSOMER OCLUD NOT BE DUPLICATED. ROAD TEST AND CHECK - OK
C MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 I 0.00
D ENTERPRISE RENT A CAR
 RENT ENTERPRISE RENT A CAR

- (N/C) * Early Bird Drop-Off Available
 - (N/C) * Rentals Available
 - * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - (N/C) * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*
-
- Visit our New Website
www.monroevilledodge.com

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

EXCLUSION OF WARRANTY
 Any warranty on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that it is no dealer shall be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties included by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All Of Your Collision Needs

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH AN ACCIDENT. INSURANCE OR INSURE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

CUSTOMER COPY

VANDERGRIFT, PA



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR JOSEPH F JAROUDI

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
05MAR14	12MAR14		1C4RDJAG5EC		T128		12MAR14	1
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	COST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:50	11:48	14	DODGE DURANGO			29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
1800	1802							

TECH	TYRE	HOURS	ESTIMATE	NET AMT	TOTAL		
4216	I	0.00			(N/C)	* Early Bird Drop-Off Available	
SUBL ENTERPRISE INV:781227						(N/C)	* Rentals Available
WI							* Customer Lounge With Coffee
							* Quality Repairs Guaranteed All Makes And Models
							* Free Mini Detail With All Collision Repairs
							<i>Thank You For Your Business!</i>
							Visit our New Website www.monroevilledodge.com

** PRE-INVOICE **		DESCRIPTION	TOTALS	EXCLUSION OF WARRANTY
Service Hours Mon. - Fri. 7:30 A.M. - 6:00 P.M. Sat. 8:00 A.M. to 4:00 P.M. * Shuttle Service Available * AAA Approved Service Center * Full Service Body Shop For All Of Your Collision Needs	LABOR AMOUNT	0.00	Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.	
	PARTS AMOUNT	0.00		
	GAS,OIL, LUBE	0.00		
	SUBLET AMOUNT	0.00		
	MISC. CHARGES	0.00		
	TOTAL CHARGES	0.00		
	LESS INSURANCE	0.00		
	SALES TAX	0.00		
	PLEASE PAY THIS AMOUNT	0.00		
				CUSTOMER SIGNATURE
PLEASE NOTE: YOUR NEXT SERVICE IS DUE IN 3 MONTHS OR 3,000 MILES...PLEASE CALL 1-888-337-8297 TO SCHEDULE AN APPOINTMENT.				
<small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>				
(SIGNED)	DEALER, GENERAL MANAGER OR AUTHORIZED PERSON		DATE	

VANDERGRIFT, PA



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 858-1700
 Fax (412) 858-8051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPORT ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P.O. NO.	INVOICE PRINTED	INVOICE NO
12JUL14	14JUL14		C4RDJAG5EC		T082		14JUL14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	LOST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:14	08:00	14	DODGE DURANGO		99.00	29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO						
8025	8025							

DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL
A PERFORM OIL & FILTER CHANGE AND TOP OFF ALL UNDERHOOD FLUIDS PERFORM EVERY 3000 MILES OR 3 MONTHS			
LOF PERFORM OIL & FILTER CHANGE AND TOP OFF ALL UNDERHOOD FLUIDS PERFORM EVERY 3000 MILES OR 3 MONTHS			
4294 CM 0.30		13.86	13.86
6 68055890AA 5W20 PENNZOIL	2.31	2.31	13.86
1 68191349AA FILTER-ENGINE OIL	8.85	7.52	7.52

* Early Bird Drop-Off Available
 * Rentals Available
 * Customer Lounge With Coffee
 * Quality Repairs Guaranteed All Makes And Models
 * Free Mini Detail With All Collision Repairs
Thank You For Your Business!

 Visit our New Website
 www.monroevilledodge.com

**** PRE-INVOICE ****

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

* Shuttle Service Available
 * AAA Approved Service Center
 * Full Service Body Shop For All Of Your Collision Needs

DESCRIPTION	TOTALS
LABOR AMOUNT	13.86
PARTS AMOUNT	21.38
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	35.24
LESS INSURANCE	35.24
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties included by dealer, in whole, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

PLEASE NOTE: YOUR NEXT SERVICE IS DUE IN 3 MONTHS OR 3,000 MILES...PLEASE CALL 1-888-337-8297 TO SCHEDULE AN APPOINTMENT.

ON BEHALF OF SERVING DEALER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE

(SIGNED) _____ DEALER GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

VANDERGRIFT, PA



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P D NO	INVOICE PRINTED	INVOICE NO
18NOV14	26NOV14		C4RDJAG5EC		T827		26NOV14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	COST PAY LABOR RATE	DEPART DATE	PREPARED BY	S/A
16:53	12:11	14	DODGE DURANGO			29JAN14	3852	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
15654	15654							

A CUSTOMERS STATES NOISE FROM SUSPENTION
 PLEASE ADVISE (REAR) HITTING BUMPS
 PLEASE ADVISE
 CAUSE: .
 MISC MISCELLANEOUS
 4115 WI 0.00
 , , , , UNABLE TO DUPLICATE CUSTOMERS CONCERN ,
 CHECKED ENTIRE SUSPENTION , NO PROBLEMS FOUND
 , RETOURQUED ALL BOLTS - OK
 SUBL ENTERPRISE 788023 PO#16868
 WI
 SUBL ENTERPRISE 788023 PO 16868
 I

- * Early Bird Drop-Off Available
- * Rentals Available
- * Customer Lounge With Coffee
- * Quality Repairs Guaranteed All Makes And Models
- * Free Mini Detail With All Collision Repairs

Thank You For Your Business!



Visit our New Website
www.monroevilledodge.com

**** PRE-INVOICE ****

Service Hours

Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

* Shuttle Service Available

* AAA Approved Service Center

* Full Service Body Shop For All Of Your Collision Needs

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties provided by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE

X

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(S/CMS)

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

DATE

VANDERGRIFT, PA



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051



www.monroevilledodge.com

SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
04DEC14	10DEC14		C4RDJAG5E0		T616..		10DEC14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:38	10:57	14	DODGE DURANGO			29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14877	14877							

A P64;
 CAUSE: F
 18P64182 FLASH SCCM
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

B MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 I 0.00
 1 4275086AD
 LABEL-GENERAL
 INFORMATION

C** FLASH BCM
 CAUSE: F
 181902P9 FLASH BCM
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

- (N/C) * Early Bird Drop-Off Available
- (N/C) * Rentals Available
- (N/C) * Customer Lounge With Coffee
- (N/C) * Quality Repairs Guaranteed All Makes And Models
- (N/C) * Free Mini Detail With All Collision Repairs
- (N/C) * Thank You For Your Business!



Visit our New Website
www.monroevilledodge.com

DESCRIPTION	TOTALS	EXCLUSION OF WARRANTY
LABOR AMOUNT		Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.
PARTS AMOUNT		
GAS, OIL, LUBE		
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS INSURANCE		
SALES TAX		
PLEASE PAY THIS AMOUNT		
CUSTOMER SIGNATURE	X	

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All Of Your Collision Needs

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

CUSTOMER COPY

VANDERGRIFT, PA



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 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
04DEC14	10DEC14		1C4RDJAG5E		616..		10DEC14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:38	10:57	14	DODGE DURANGO			29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14877	14877							

D** FLASH PCM
 CAUSE: F
 181906Y8 FLASH
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

E** PERFORM RRT - 14-087
 CAUSE: F
 1819629F HVAC FLASH
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

F** CUSTOMER STTAE RADIO CONTROLL ON STEERING
 WHEEL INOP PLEASE ADVISE

* Early Bird Drop-Off Available
 * Rentals Available
 * Customer Lounge With Coffee
 * Quality Repairs Guaranteed All Makes And Models
 * Free Mini Detail With All Collision Repairs

Thank You For Your Business!

Visit our New Website
www.monroevilledodge.com

<p>Service Hours</p> <p>Mon. - Fri. 7:30 A.M. - 6:00 P.M. Sat. 8:00 A.M. to 4:00 P.M.</p> <p>* Shuttle Service Available</p> <p>* AAA Approved Service Center</p> <p>* Full Service Body Shop For All Of Your Collision Needs</p>	DESCRIPTION	TOTALS	<p>EXCLUSION OF WARRANTY</p> <p>Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties included by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.</p> <p>CUSTOMER SIGNATURE X</p>
	LABOR AMOUNT		
	PARTS AMOUNT		
	GAS,OIL, LUBE		
	SUBLET AMOUNT		
	MISC. CHARGES		
	TOTAL CHARGES		
	LESS INSURANCE		
	SALES TAX		
	PLEASE PAY THIS AMOUNT		

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

VANDERGRIFT, PA



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 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P.O. NO	MOBILE PRINTED	INVOICE NO.
04DEC14	10DEC14		1C4RDJAG5E0		T616..		10DEC14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	LAST PAID / LEASE RATE	DECEASET DATE	PREPARED BY	SA
16:38	10:57	14	DODGE DURANGO			29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14877	14877							

MISC MISCELLANEOUS
 4216 I 0.00
 , , , , CHECKED AND FOUND FAILURE TO STEERING
 WHEEL SWITCH - PLACED PARTS ON ORDER ,
 CUSTOMER WILL BE NOTIFIED WHEN PARTS ARRIVE

- (N/C)
- * Early Bird Drop-Off Available
 - * Rentals Available
 - * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*
- VISA Discover Card DODGE AMERICAN EXPRESS
- Visit our New Website
www.monroevilledodge.com

** PRE-INVOICE **

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

* Shuttle Service Available

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY

any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages or commercial losses resulting out of such purchase. The undersigned purchaser further agrees that the warranties provided by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, reliability, or economy.

CUSTOMER SIGNATURE
 X

* AAA Approved Service Center

* Full Service Body Shop For All Of Your Collision Needs

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ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICE DESCRIBED WERE PERFORMED AT NO CHARGE TO DRIVER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PAINT REPAIRS OR REPLACEMENTS HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

CUSTOMER COPY

VANDERGRIFT, PA



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 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051



www.monroevilledodge.com

SERVICE ADVISOR **JOSEPH N PERRIELLO**

ADVISOR/ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P.O. NO	INVOICE PRINTED	INVOICE NO
10DEC14	11DEC14		1C4RDJAG5EC				11DEC14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	LABOR PRY LABOR RATE	LIBRARY DATE	WORKED BY	BY
16:44	17:32	14	DODGE DURANGO			29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO						
14899	14899							

A CUSTOMER STATES RADIO NOT OPERATING FROM STEERING WHEEL PLEASE ADVISE MISC MISCELLANEOUS 4216 I 0.00

- * Early Bird Drop-Off Available
 - (N/C) * Rentals Available
 - * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*



Visit our New Website
www.monroevilledodge.com

** PRE-INVOICE **	DESCRIPTION	TOTALS	EXCLUSION OF WARRANTY
Service Hours Mon. - Fri. 7:30 A.M. - 6:00 P.M. Sat. 8:00 A.M. to 4:00 P.M. * Shuttle Service Available * AAA Approved Service Center * Full Service Body Shop For All Of Your Collision Needs	LABOR AMOUNT	0.00	Any warranty on the parts and accessories sold hereby provided by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranty of merchantability, or fitness for a particular purpose, with regard to the parts and accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties provided by dealer, include, but are not limited to any warranty that such parts and accessories are of merchantable quality or that they will enable any vehicle or any of its systems to proceed with reasonable safety, efficiency, or economy.
	PARTS AMOUNT	0.00	
	GRS, OIL, LUBE	0.00	
	SUBLET AMOUNT	0.00	
	MISC. CHARGES	0.00	
	TOTAL CHARGES	0.00	
	LESS INSURANCE	0.00	
	SALES TAX	0.00	
	PLEASE PAY THIS AMOUNT	0.00	
	CUSTOMER SIGNATURE	X	

PLEASE NOTE: YOUR NEXT SERVICE IS DUE IN 3 MONTHS OR 3,000 MILES... PLEASE CALL 1-888-337-8297 TO SCHEDULE AN APPOINTMENT.

ON BEHALF OF SERVICE CENTER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE IS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRS OR REPLACEMENTS THIS CLAIM HAS BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE CENTER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

VANDERGRIFT, PA



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 3633 William Penn Highway
 Monroeville, PA 15146
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 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **NICHOLAS J LAZEWSKI**

REPORT ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P.O. NO	INVOICE PRINTED	INVOICE NO
13DEC14	13DEC14		1C4RDJAG5E		T199		13DEC14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	LOST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
10:48	13:13	14	DODGE DURANGO			29JAN14	4517	4517
MILEAGE IN	MILEAGE OUT	LICENSE NO						
15085	15085							

A CUSTOMER STATES BUTTON ON STEERING WHEEL NOT WORKING. (PARTS AVAILABLE.)
 CAUSE: E
 19850803 PADDLE SHIFTER
 4115 W 0.20
 1 1YR09DX9AC
 SWITCH-PADDLE DOWN

- * Early Bird Drop-Off Available
 - * Rentals Available (N/C)
 - * Customer Lounge With Coffee (N/C)
 - * Quality Repairs Guaranteed All Makes And Models
 - * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*



Visit our New Website
www.monroevilledodge.com

**** PRE-INVOICE ****

Service Hours

Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

* Shuttle Service Available

* AAA Approved Service Center

* Full Service Body Shop For All Of Your Collision Needs

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with respect to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchase. The undersigned purchaser further agrees and the warranties included by dealer, include, but are not limited to any warranties that each part and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with merchantable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X _____

PLEASE NOTE: YOUR NEXT SERVICE IS DUE IN 3 MONTHS OR 3,000 MILES...PLEASE CALL 1-888-337-8297 TO SCHEDULE AN APPOINTMENT.

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, RESCUE OR REUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

CUSTOMER COPY

VANDERGRIFT, PA



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JAN15	25FEB15		LC4RDJAG5EC		T741		25FEB15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:42	12:17	14	DODGE DURANGO			29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
16971	16971							

<p>A CUSTOMER STATES SERVICE TRANSMISSION LIGHT IS ON AND VEHICLE WILL NOT GO INTO PARK. CHECK AND ADVISE</p> <p>CAUSE:</p> <p>08197790 ELECTRONIC SHIFTER (WD) 4216 W 0.30 1 56054430AE SHIFTER-TRANSMISSION 8 68218925AA *FLUID-AUT OMATIC TRANSMISSION 1 RL259301AA VALVE BOD FC: PART#: COUNT: CLAIM TYPE: W AUTH CODE: E</p> <p>21550231 PAN, OIL-Remove and install (A) 4216 W 1.00 2195015B INSTALL NEW VALVE BODY 4216 W 1.90</p> <p>PERFORMED DIAGNOSTIC TESTING BY CHECKING SENSORS, RELAYS AND MODULES. REPLACED SHIFTER AS PER TSB 0807214. AFTER REPLACING SHIFTER</p>	<p>* Early Bird Drop-Off Available</p> <p>* Rentals Available</p> <p>* Customer Lounge With Coffee</p> <p>* Quality Repairs Guaranteed All Makes And Models</p> <p>* Free Mini Detail With All Collision Repairs</p> <p><i>Thank You For Your Business!</i></p> <p> </p> <p>Visit our New Website www.monroevilledodge.com</p>
---	---

<p>Service Hours</p> <p>Mon. - Fri. 7:30 A.M. - 6:00 P.M. Sat. 8:00 A.M. to 4:00 P.M.</p>	<p>DESCRIPTION</p> <p>LABOR AMOUNT</p> <p>PARTS AMOUNT</p> <p>GAS,OIL, LUBE</p> <p>SUBLET AMOUNT</p> <p>MISC. CHARGES</p> <p>TOTAL CHARGES</p> <p>LESS INSURANCE</p> <p>SALES TAX</p> <p>PLEASE PAY THIS AMOUNT</p>	TOTALS	<p>EXCLUSION OF WARRANTY</p> <p>Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.</p>
			<p>CUSTOMER SIGNATURE</p> <p>X</p>

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VANDERGRIFT, PA

SERVICE ADVISOR JOSEPH F JAROUDI

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JAN15	25FEB15		1C4RDJAG5EC		T741		25FEB15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:42	12:17	14	DODGE DURANGO			29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
16971	16971							

WONT GO INTO PARK. FOUND CODE P1B13-00 PARK BY WIRE OUT OF PARK POSITION. REPLACED VALVE BODY AND TCM ASSEMBLY. RELEARNED. VEHICLE PASSES ALL TESTS. ROAD TEST AND CHECK - OK.

B MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 W 0.00

C** PERFORM OIL & FILTER CHANGE AND TOP OFF ALL UNDERHOOD FLUIDS PERFORM EVERY 3000 MILES OR 3 MONTHS

CMLOF PERFORM OIL CHANGE AS PER OIL CHANGE PROGRAM.
 4216 C 0.30 7.92

6 68055890AA 5W20 2.31 2.31 13.86

PENNZOIL 1 68191349AA 10.71 10.71 10.71

D** FLASH TCM AS PER TSB 21-004-15 CAUSE:

181905A3 FLASH TCM 4216 W 0.50 (N/C)

- * Early Bird Drop-Off Available
 - * Rentals Available
 - (N/C) * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
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 - Thank You For Your Business!*
- Visit our New Website
www.monroevilledodge.com



DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

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(SIGNED)

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

DATE

VANDERGRIFT, PA



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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JAN15	25FEB15	I	1C4RDJAG5EC		T741		25FEB15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:42	12:17	14	DODGE DURANGO			29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
16971	16971							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
SUBL ENTERPRISE	INV:789698	PO:18071			
	WI				(N/C)
SUBL ENTERPRISE	INV:789698	PO:18071			
	W				(N/C)
SUBL ENTERPRISE	INV:789698	PO:18071			
	W				(N/C)
SUBL ENTERPRISE	INV:789698	PO:18071			
	I				(N/C)
SUBL ENTERPRISE	789698	PO:18071			
	I				(N/C)

* Early Bird Drop-Off Available
 * Rentals Available
 * Customer Lounge With Coffee
 * Quality Repairs Guaranteed All Makes And Models
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DESCRIPTION	TOTALS
LABOR AMOUNT	7.92
PARTS AMOUNT	24.57
GAS,OIL,LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	32.49
LESS INSURANCE	32.49
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

RENTAL CAR 5 DAYS CSC, 5 DAYS CSC EXTENTION
 AUTHORIZED WITH CASE # 26350153, 5 DAYS
 WARRANTY GOODWILL AND 5 DAYS INTERNAL AS
 AUTHORIZED BY RON HARNISH

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

VANDERGRIFT, PA



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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24FEB15	31MAR15		1C4RDJAG5EC		T287		31MAR15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:58	09:42	14	DODGE DURANGO			29JAN14	4056	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
17105	17740							

A MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 I 0.00

B CUSTOMER STATES THAT VEHICLE WILL NOT START. CHECK AND ADVSIE
 CAUSE:
 21550231 PAN, OIL-Remove and install (A)
 4216 W 1.00
 1 RL259301AA VALVE BOD
 5 68218925AA *FLUID-AUT
 OMATIC TRANSMISSION
 2195015B INSTALL NEW VALVE BODY
 4216 W 1.90
 , , , , PERFORMED DIAGNOSTIC TESTING BY CHECKING
 SENSORS, RELAYS AND MODULES. CHECKED AND FOUND
 FAILURE TO VALVE BODY REPLACED. AFTER
 REPLACING VEHICLE STILL INOP SEE JOB C FOR
 REPAIRS

C CUSTOMER STATES ALL SHIFTER LIGHTS ON AND BRAKE PEDAL WILL NOT DEPRESS. CHECK AND ADVISE
 CAUSE:
 08906505 WIRING HARNESS, ENGINE
 COMPARTMENT AND HEADLAMP-Replace (B)

(N/C)
 (N/C)
 (N/C)
 (N/C)

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Thank You For Your Business!



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 Sat.
 8:00 A.M. to 4:00 P.M.

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24FEB15	31MAR15		1C4RDJAG5EC		T287		31MAR15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:58	09:42	14	DODGE DURANGO			29JAN14	4056	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
17105	17740							

TECH: 4216 TYPE: W HOURS: 3.50
 1 68148073AF
 WIRING-ENGINE
 6 5184562AC
 GASKET-INTAKE PLENUM
 REPLACED WIRING HARNESS AS PER CHYSLER
 ENGINEERING. REPLACED AND CONCERN STILL
 EXSISTS. SEE JOB D FOR REPAIRS
 D** REPAIRED CONNECTION AT WIRING HARNESS AND
 VALVE BODY DUE TO NOT HOLDING PROPER
 PLACEMENT.
 CAUSE:
 0891CFJ5 WIRING HARNESS CONNECT-OR REPAIR
 4216 W 2.80
 CHECKED AND FOUND PINS ON MAIN CONNECTOR
 TO VALVE BODY AND WIRING HARNESS NOT SEATING
 PROPERLY CAUSING VEHICLE NOT TO START.
 REPAIRED. ROAD TEST AND CHECK - OK.
 SUBL ENTERPRISE INV:934385 PO:18197
 WI
 SUBL ENTERPRISE INV:934385 PO:18197
 W
 SUBL ENTERPRISE INV:934385 PO:18197
 W

- (N/C) * Early Bird Drop-Off Available
 - (N/C) * Rentals Available
 - (N/C) * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - (N/C) * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*
- VISA MasterCard DISCOVER AMERICAN EXPRESS
- Visit our New Website
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 Sat.
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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

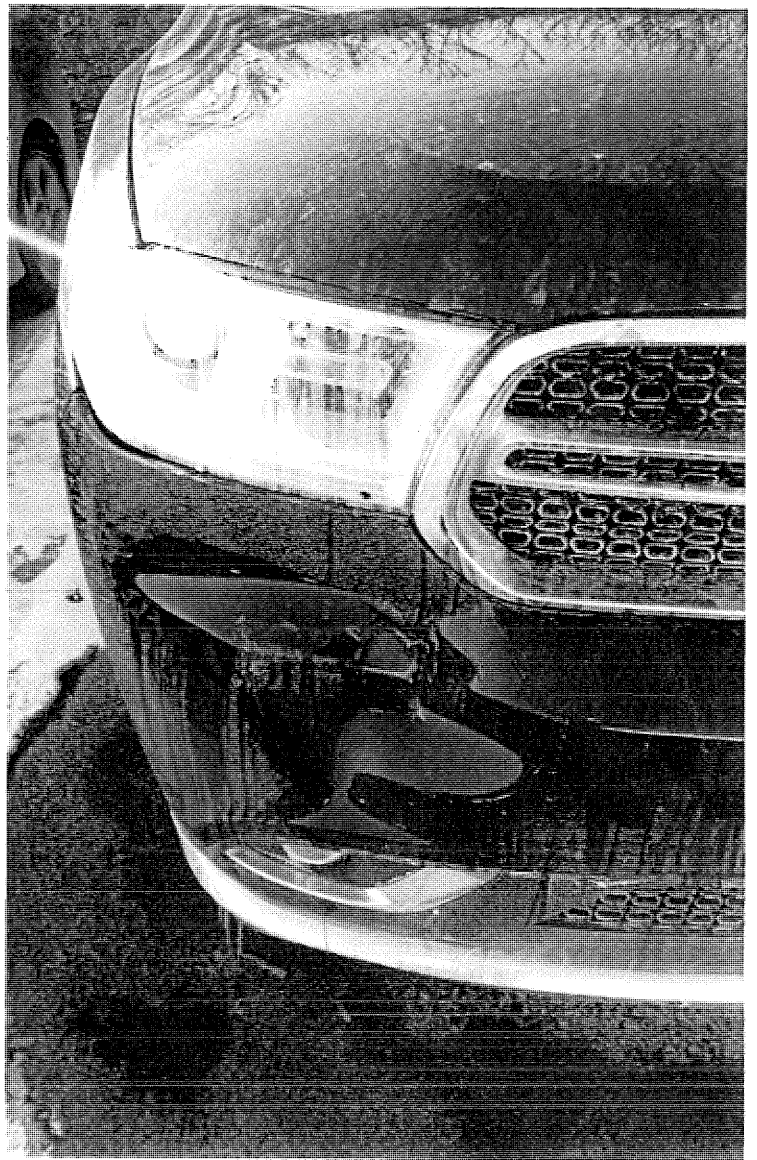
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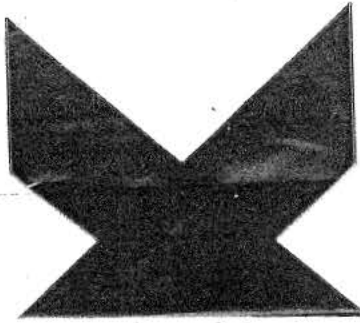
CUSTOMER SIGNATURE
 X

FIVE DAYS CSC FIVE DAYS GOOD WILL AND 25 DAYS WARRANTY FOR RENTAL CAR

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.



Align top of FedEx Express® shipping



From: (215) 540-8888
Sharon Starynski
Kimmel & Silverman, P.C.
30 East Butler Pike
Ambler, PA 19002

Origin ID: QFWA



Ship Date: 21APR15
ActWgt: 1.0 LB
CAD: 100586475/NET3610

Delivery Address Bar Code



SHIP TO: (215) 540-8888

BILL SENDER

FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
AUBURN HILLS, MI 48326

Ref #
Invoice #
PO #
Dept #

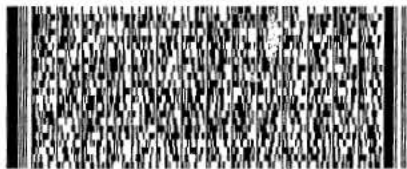
WED - 22 APR AA
STANDARD OVERNIGHT

TRK#
9281



ET MTCA

48326
MI-US
DTW



537 128F 05/EE 48

Page 1 of 2

04:22
2300
B 16:00 6

RT 469
ST 20

all

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2. Fold the printed page along the horizontal line.
3. Place label in shipping pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.

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ROBERT M. SILVERMAN^{1*}
CRAIG THOR KIMMEL^{2*}

¹ Member, PA Bar
² Member, NJ Bar
³ Member, DE Bar
⁴ Member, NY Bar
⁵ Member, MA Bar
⁶ Member, MD Bar
⁷ Member, OH Bar
⁸ Member, MI Bar
⁹ Member, NH Bar
¹⁰ Member, CT Bar
¹¹ Member, TN Bar
¹² Member, WY Bar
¹³ Member, DC Bar
¹⁴ Member, CA Bar
¹⁵ Member, WI Bar
¹⁶ Member, TX Bar
¹⁷ Member, WV Bar
¹⁸ Member, CO Bar
¹⁹ Member, FL Bar
²⁰ Member, IL Bar



KIMMEL & SILVERMAN
P.C.

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE WESTERN PA OFFICE

June 2, 2015

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

Re: [REDACTED] v FCA US LLC
Allegheny County Docket No.: [REDACTED]

Dear Sir or Madam:

Enclosed please find a copy of the above-referenced *Complaint* that has been filed against FCA US LLC in the Court of Common Pleas, Allegheny County, Pennsylvania. You are being served pursuant to the Pennsylvania Rules of Civil Procedure, Rule 403.


Please submit the enclosed to your legal department. A responsive pleading is due 20 days after the receipt of this complaint.

Very truly yours,

Robert M. Silverman
KIMMEL & SILVERMAN, P.C.

RMS/JS
Enclosures

FCA US LLC
Office of the General Counsel

JUN 11 2015
By  (Mail/Reg. Agent/
Sec. of State/Proc. Server

JACQUELINE C. HERRITT^{1*}
ROBERT A. RAPKIN^{2*}
ANGELA K. TROCCHI^{3*}
AMY L. BENNECOFF GINSBURG^{4*}
TARA L. PATTERSON^{5*}
W. CHRISTOPHER COMPONONO^{6*}
JASON L. GRESHES^{7*}
JOHN A. DINGLE^{8*}
ROBERT E. WILLIAMS^{9*}
SHANNON R. HARKINS^{10*}
CHAD P. DOMAN^{11*}
RYAN FITZGERALD^{12*}
RAYMOND F. KEENAN^{13*}

Joan Hammer

From: Allegheny E-File
Sent: Friday, May 29, 2015 9:24 AM
To: Joan Hammer
Subject: FW: Allegheny County Court of Common Pleas Event Notification: [REDACTED]

Lisa T. Graham, Office Manager

Kimmel & Silverman, P.C.
Representing real people with real problems, since 1991-2015

Ambler Office
30 East Butler Pike
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-----Original Message-----

From: webmaster.pro@county.allegheny.pa.us [mailto:webmaster.pro@county.allegheny.pa.us]
Sent: Friday, May 29, 2015 9:08 AM
To: Allegheny E-File
Cc: promail@county.allegheny.pa.us
Subject: Allegheny County Court of Common Pleas Event Notification: AR-15-002499

An Arbitration Hearing has been scheduled for

Case Number [REDACTED] Scott vs FCA US LLC

at Room 702, City-County Building on 09/22/2015 at 09:00:00.

Joan Hammer

From: Allegheny E-File
Sent: Friday, May 29, 2015 9:24 AM
To: Joan Hammer
Subject: FW: Dockets approved confirmation CaseID : [REDACTED]

Lisa T. Graham, Office Manager

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Thank you.

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-----Original Message-----

From: webmaster.pro@county.allegheny.pa.us [mailto:webmaster.pro@county.allegheny.pa.us]
Sent: Friday, May 29, 2015 9:06 AM
To: Allegheny E-File
Cc: promail@county.allegheny.pa.us
Subject: Dockets approved confirmation CaseID : [REDACTED]

5/29/2015 Please be advised that the following case has been accepted by the Allegheny County Civil/Family Division. Temporary case number: [REDACTED]

Permanent case number [REDACTED]
Description: Scott vs FCA US LLC
Status: Approved. Docket details are as follows:
Case ID: [REDACTED] Docket Type: COMPL
Sequence nbr: 1
Amount: \$167.00
Client ID: JOAN
Company ID: KIMMELSILVERMAN.
Filing Date: 5/28/2015 Filing Time: 17:38:42.

IN THE COURT OF COMMON PLEAS OF ALLEGHENY COUNTY, PENNSYLVANIA

[REDACTED]

CIVIL DIVISION

Plaintiff,

vs.

NO.:

FCA US LLC,

Defendant.

COMPLAINT IN CIVIL ACTION

Filed on behalf of Plaintiff:

[REDACTED]

COUNSEL OF RECORD FOR THIS PARTY:

Robert M. Silverman, Esquire
Identification No. 55914

KIMMEL & SILVERMAN, P.C.
30 East Butler Pike
Ambler, PA 19002
(215) 540-8888

WRIT WAIVED

NOTICE: YOU MUST RESPOND TO THIS COMPLAINT WITHIN TWENTY (20) DAYS OR A JUDGMENT FOR THE AMOUNT CLAIMED MAY BE ENTERED AGAINST YOU BEFORE THE HEARING. IF ONE OR MORE OF THE PARTIES IS NOT PRESENT AT THE HEARING, THE MATTER MAY BE HEARD IMMEDIATELY BEFORE A JUDGE WITHOUT THE ABSENT PARTY OR PARTIES. THERE IS NO RIGHT TO A TRIAL DE NOVO ON APPEAL FROM A DECISION ENTERED BY A JUDGE.

**IN THE COURT OF COMMON PLEAS OF ALLEGHENY COUNTY, PENNSYLVANIA
CIVIL DIVISION**

████████████████████

Plaintiff,

vs.

FCA US LLC,

Defendant.

No.:

COMPLAINT

1. Plaintiff, ██████████ is an adult individual citizen and legal resident of the Commonwealth of Pennsylvania, residing at ██████████, Vandergrift, PA ██████.

2. Defendant, FCA US LLC, is a corporation qualified to do and regularly conduct business in the Commonwealth of Pennsylvania, with its address and principal place of business located at CIMS 485-14-78, 1000 Chrysler Drive, Auburn Hills, Michigan 48326-2766, and can be served at this address.

BACKGROUND

3. On or about January 29, 2014, Plaintiff purchased a new 2014 Dodge Durango, manufactured and warranted by Defendant, bearing the Vehicle Identification Number 1C4RDJAG5EC ██████████

4. The vehicle was purchased in the Commonwealth of Pennsylvania and is registered in the Commonwealth of Pennsylvania.

5. The contract price of the vehicle, including registration charges, document fees, sales tax, finance and bank charges, but excluding other collateral charges not specified, yet defined by the Lemon Law, totaled more than \$45,508.64. A true and correct copy of the contract is attached hereto, made a part hereof, and marked Exhibit "A".

6. In consideration for the purchase of said vehicle, Defendant issued to Plaintiff several warranties, guarantees, affirmations or undertakings with respect to the material or workmanship of the vehicle and/or remedial action in the event the vehicle fails to meet the promised specifications.

7. The above-referenced warranties, guarantees, affirmations or undertakings are/were part of the basis of the bargain between Defendant and Plaintiff.

8. The parties' bargain includes an express 3-year / 36,000 mile warranty, as well as other guarantees, affirmations and undertakings as stated in Defendant's warranty materials and owner's manual.

9. However, as a result of the ineffective repair attempts made by Defendant through its authorized dealer(s), the vehicle is rendered substantially impaired, unable to be utilized for its intended purposes, and is worthless to Plaintiff.

10. The first documented warranty repair attempt is believed to have occurred on or before March 05, 2014, when the vehicle odometer showed 1,800 miles. On that date, repair attempts were made to the check engine light is illuminated. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "B".

11. The second documented warranty repair attempt is believed to have occurred on or before November 18, 2014, when the vehicle odometer showed 15,654 miles. On that date,

repair attempts were made to the noise from suspension. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "C".

12. The third documented warranty repair attempt is believed to have occurred on or before December 04, 2014, when the vehicle odometer showed 14,877 miles. On that date, repair attempts were made to the radio controls on the steering wheel are inoperable. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "D".

13. The fourth documented warranty repair attempt is believed to have occurred on or before December 10, 2014, when the vehicle odometer showed 14,899 miles. On that date, repair attempts were made to the radio controls on the steering wheel are inoperable. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "E".

14. The fifth documented warranty repair attempt is believed to have occurred on or before December 13, 2014, when the vehicle odometer showed 15,085 miles. On that date, repair attempts were made to the paddle shifter replaced. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "F".

15. The sixth documented warranty repair attempt is believed to have occurred on or before January 24, 2015, when the vehicle odometer showed 16,971 miles. On that date, repair attempts were made to the service transmissison light is illuminated and the vehicle will not go into park. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "G".

16. The seventh documented warranty repair attempt is believed to have occurred on or before February 24, 2015, when the vehicle odometer showed 17,105 miles. On that date, repair attempts were made to the vehicle will not start, all shifter lights are on and the brake

pedal is not working. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "H".

17. The vehicle continues to exhibit defects and nonconformities which substantially impair its use, value and/or safety as provided in 73 P.S. §1951 et seq.

COUNT I
PENNSYLVANIA AUTOMOBILE LEMON LAW

18. Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

19. Plaintiff is a "Purchaser" as defined by 73 P.S. §1952.

20. Defendant is a "Manufacturer" as defined by 73 P.S. §1952.

21. Monroeville Dodge, Inc., Monroeville is and/or was at the time of sale a Motor Vehicle Dealer in the business of buying, selling, and/or exchanging vehicles as defined by 73 P.S. §1952.

22. On or about January 29, 2014, Plaintiff took possession of the above mentioned vehicle and experienced nonconformities as defined by 73 P.S. §1951 et seq., which substantially impair the use, value and/or safety of the vehicle.

23. The nonconformities described violate the express written warranties issued to Plaintiff by Defendant.

24. Section 1955 of the Pennsylvania Automobile Lemon Law provides:

If a manufacturer fails to repair or correct a nonconformity after a reasonable number of attempts, the manufacturer shall, at the option of the purchaser, replace the motor vehicle... or accept return of the vehicle from the purchaser, and refund to the purchaser the full purchase price, including all collateral charges, less a reasonable allowance for the purchasers use of the vehicle, not exceeding \$.10 per mile driven or 10% of the purchase price of the vehicle, whichever is less.

25. Section 1956 of the Pennsylvania Automobile Lemon Law provides a presumption of a reasonable number of repair attempts if:

- (1) The same nonconformity has been subject to repair three times by the manufacturer, its agents or authorized dealers and the nonconformity still exists; or
- (2) The vehicle is out-of-service by reason of any nonconformity for a cumulative total of thirty or more calendar days.

26. Plaintiff has satisfied the above definition as the vehicle has been subject to repair more than three (3) times for the same nonconformity, and the nonconformity remained uncorrected.

27. In addition, the above vehicle has or will be out-of-service by reason of the nonconformities complained of for a cumulative total of thirty (30) or more calendar days.

28. Plaintiff has delivered the nonconforming vehicle to an authorized service and repair facility of the Defendant on numerous occasions as outlined below.

29. After a reasonable number of attempts, Defendant was unable to repair the nonconformities.

30. Plaintiff avers the vehicle has been subject to additional repair attempts for defects and conditions for which Defendant's warranty dealer did not provide or maintain itemized statements as required by 73 P.S. § 1957.

31. Plaintiff avers that such itemized statements, which were not provided as required by 73 P.S. § 1957 also include technicians' notes of diagnostic procedures and repairs, and Defendant's Technical Service Bulletins relating to this vehicle.

32. Plaintiff avers the vehicle has been subject to additional repair attempts for defects and conditions for which Defendant's warranty dealer did not provide the notification required by 73 P.S. § 1957.

33. Plaintiff has and will continue to suffer damages due to Defendant's failure to comply with the provisions of 73 P.S. §§ 1954 (repair obligations), 1955 (manufacturer's duty for refund or replacement), and 1957 (itemized statements required).

34. Pursuant to 73 P.S. § 1958, Plaintiff seeks relief for losses due to the vehicle's nonconformities, including the award of reasonable attorneys' fees and all court costs.

WHEREFORE, Plaintiff respectfully demands judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, attorneys' fees, and court costs.

COUNT II
MAGNUSON-MOSS (FTC) WARRANTY IMPROVEMENT ACT

35. Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

36. Plaintiff has or may have resorted to Defendant's informal dispute settlement procedure, to the extent said procedure complies with 16 CFR 703.

37. Plaintiff avers that the Federal Trade Commission (FTC) has determined that no automobile manufacturer complies with 16 CFR 703. See, Fed. Reg. 15636, Vol. 62, No. 63 (Apr. 2, 1997).

38. Plaintiff is a "Consumer" as defined by 15 U.S.C. §2301(3).

39. Defendant is a "supplier", "warrantor", and a "service contractor" as defined by 15 U.S.C. § 2301 (4),(5) and (8).

40. The subject vehicle is a "consumer product" as defined by 15 U.S.C. § 2301(1).

41. By the terms of its written warranties, affirmations, promises, or service contracts, Defendant agreed to perform effective repairs at no charge for parts and/or labor.

42. The Magnuson-Moss Warranty Improvement Act requires Defendant to be bound by all warranties implied by state law. Said warranties are imposed on all transactions in the state in which the vehicle was delivered.

43. Defendant has made attempts on several occasions to comply with the terms of its express warranties; however, such repair attempts have been ineffective.

44. The Magnuson-Moss Warranty Improvement Act, 15 U.S.C. §2310(d)(2) provides:

If a consumer finally prevails on an action brought under paragraph (1) of this subsection, he may be allowed by the court to recover as part of the judgment a sum equal to the amount of aggregate amount of costs and expenses (including attorney fees based upon actual time expended), determined by the court to have been reasonably incurred by the Plaintiff for, or in connection with the commencement and prosecution of such action, unless the court, in its discretion shall determine that such an award of attorney's fees would be inappropriate.

45. Plaintiff has afforded Defendant a reasonable number of opportunities to conform the vehicle to the aforementioned express warranties, implied warranties and contracts.

46. As a direct and proximate result of Defendant's failure to comply with the express written warranties, Plaintiff has suffered damages and, in accordance with 15 U.S.C. §2310(d)(1), Plaintiff is entitled to bring suit for such damages and other legal and equitable relief.

47. Defendant's failure is a breach of Defendant's contractual and statutory obligations constituting a violation of the Magnuson-Moss Warranty Improvement Act, including but not limited to: breach of express warranties; breach of implied warranty of merchantability; breach of implied warranty of fitness for a particular purpose; breach of contract; and constitutes an Unfair Trade Practice.

48. Plaintiff avers that Defendant's warranty was not provided to Plaintiff until after the vehicle was delivered, making any and all limitations, disclaimers and/or alternative dispute provisions ineffective for a failure of consideration.

49. Plaintiff avers Defendant's Dispute Resolution Program was not in compliance with 16 CFR 703 for the model year of the subject vehicle.

50. Plaintiff avers that Defendant's warranty did not require Plaintiff to first resort to a Dispute Resolution Program before filing suit.

51. Plaintiff avers that upon successfully prevailing upon the Magnuson-Moss claim herein, all attorney fees are recoverable and are demanded against Defendant.

WHEREFORE, Plaintiff respectfully demands judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, incidental and consequential damages, reasonable attorneys' fees, and all court costs.

COUNT III
PENNSYLVANIA UNFAIR TRADE
PRACTICES AND CONSUMER PROTECTION LAW

52. Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

53. Plaintiff is a "Person" as defined by 73 P.S. §201-2(2).

54. Defendant is a "Person" as defined by 73 P.S. §201-2(2).

55. Section 201-9.2(a) of the Act authorizes a private cause of action for any person "who purchases or leases goods or services primarily for personal, family or household purposes."

56. Section 1961 of the Pennsylvania Automobile Lemon Law, provides that a violation of its provisions shall automatically constitute a violation of the Pennsylvania Unfair Trade Practices and Consumer Protection Act, 73 P.S. 201-1 et seq.

57. In addition, the Pennsylvania Unfair Trade Practices and Consumer Protection Act, 73 P.S. §201-2(4), defines "unfair or deceptive acts or practices" to include the following conduct:

- (vii). Representing that goods or services are of a particular standard, quality or grade, or that goods are of a particular style or model, if they are of another;
- (xiv). Failing to comply with the terms of any written guarantee or warranty given to the buyer at, prior to, or after a contract for the purchase of goods or services is made;
- (xv). Knowingly misrepresenting that services, replacements or repairs are needed if they are not needed;
- (xvi). Making repairs, improvements or replacements on tangible, real or personal property of a nature or quality inferior to or below the standard of that agreed to in writing;
- (xvii). Engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion or of misunderstanding.

58. Plaintiff avers Defendant has violated these, as well as other provisions, of 73 P.S. §201-2 et seq.

59. Section 201-3.1 of the Act provides that the Automotive Industry Trade Practice rules and regulations adopted by the Attorney General for the enforcement of this Act shall constitute additional violations of the Act.

60. Defendant's conduct surrounding the sale and servicing of the subject vehicle falls within the aforementioned definitions of "unfair or deceptive acts or practices."

61. The Act also authorizes the Court, in its discretion, to award up to three (3) times the actual damages sustained for violations.

WHEREFORE, Plaintiff respectfully demands judgment against Defendant in an amount not in excess of Thirty Five Thousand Dollars (\$35,000), together with all collateral charges, attorneys' fees, all court costs and treble damages.

KIMMEL & SILVERMAN, P.C.

/S/

By: _____
Robert M. Silverman, Esquire
Attorney for Plaintiff
30 East Butler Pike
Ambler, PA 19002
(215) 540-8888

V E R I F I C A T I O N

I, Robert M. Silverman, being duly sworn according to law, depose and say that I am the attorney for the Plaintiff, in this action and that the facts set forth in the foregoing Complaint are true and correct to the best of my knowledge, information and belief. I understand that any false statements made herein are subject to the Penalties of 18 Pa. C.S.A. §4904, relating to unsworn falsifications to authorities.

/S/

ROBERT M. SILVERMAN, ESQUIRE
Attorney for Plaintiff

**RETAIL INSTALLMENT SALE CONTRACT
SIMPLE FINANCE CHARGE**

DEAL 272508

STK [REDACTED]

Dealer Number _____

Contract Number _____

Buyer Name and Address [REDACTED] VANDERGRIFT PA WESTMORELAND	Co-Buyer Name and Address (including County and Zip Code)	Creditor-Seller (Name and Address) THE NEW MONROEVILLE DODGE INC. 3633 WILLIAM PENN HIGHWAY MONROEVILLE, PA 15146
--	--	---

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used/Demo	Year	Make and Model	Mfg/Gross Vehicle Weight	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2014	DODGE DURANGO		1C4RDJAG5EC [REDACTED]	<input checked="" type="checkbox"/> Personal, family, or household <input type="checkbox"/> business <input type="checkbox"/> agricultural

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of
4.09%	\$ 5789.42	\$ 37719.22	\$ 43508.64	\$ 45508.64

Number of Payments	Amount of Payments	When Payments Are Due
84	\$ 517.98	Monthly beginning 03/12/2014

Or As Follows:

Late Charge. If payment is not paid in full within 10 days after it is due, you will pay a late charge. If the vehicle is a heavy commercial motor vehicle, the charge will be 4% of the part of the payment that is late. Otherwise, the charge will be 2% per month of the part of the payment that is late, figured based on a full calendar month for any part of a month that is more than 10 days.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

1 Cash Price (including \$ 1388.67 sales tax)	\$ 39558.72(1)
2 Total Downpayment =	
Trade-In (Year) 2002 FORD EXPLORER 2008 DODGE	
Trade-In 2B3KA43688H [REDACTED]	
Gross Trade-In Allowance	\$ 14000.00
Less Pay Off Made By Seller	\$ 14500.00
Equals Net Trade In	\$ N/A
+ Cash	\$ 1000.00
+ Other REBATE	\$ 1000.00
(If total downpayment is negative, enter "0" and see 4H below)	\$ 2000.00(2)
3 Unpaid Balance of Cash Price (1 minus 2)	\$ 37558.72(3)
4 Other Charges Including Amounts Paid to Others on Your Behalf	
(Seller may keep part of these amounts)	
A Cost of Optional Credit Insurance Paid to Insurance Company or Companies	
Life Term \$ N/A	
Disability Term \$ N/A \$ N/A	
B Other Optional Insurance Paid to Insurance Company or Companies	
(Describe) N/A Term N/A	
(Describe) N/A Term N/A	
C Official Fees Paid to [REDACTED]	
to ST. OF PA	

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit. If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both

Credit Disability (Buyer Only)

Premium:

Credit Life \$ _____ N/A

Credit Disability \$ _____ N/A

Insurance Company Name _____

Home Office Address _____

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the itemization of Amount Financed. Credit life insurance pays the unpaid part of the Amount Financed if you die. This insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance pays the scheduled payments due under this contract while you are disabled. This insurance does not cover any increase in your payment or in the number of payments. The policies or certificates issued by the named insurance companies may further limit the coverage that credit life insurance or credit disability insurance provides. See the policies or certificates for coverage limits or other terms and conditions.

Other Optional Insurance

N/A N/A

Type of Insurance Term

Premium \$ _____ N/A

Description of Coverage _____

Insurance Company Name _____

Home Office Address _____

N/A N/A



E Government Taxes Not Included in Cash Price	\$	N/A
F Government License and/or Registration Fees	\$	N/A
G Government Certificate of Title Fees	\$	N/A
(includes \$ _____ security interest recording fee)	\$	22.50
H Other Charges (Seller must identify who is paid and describe purpose)	\$	
to N/A for Prior Credit or Lease Balance	\$	N/A
to THE NEW MONROEVILLE Documentation Fee	\$	133.00
to N/A for N/A	\$	N/A
to N/A for N/A	\$	N/A
to N/A for N/A	\$	N/A
to N/A for N/A	\$	N/A
Total Other Charges and Amounts Paid to Others on Your Behalf	\$	
5 Amount Financed (3 + 4)	\$	43508.64
6 Finance Charge	\$	
7 Total of Payments: Time Balance (5 + 6)	\$	43508.64

Insurance Company Name _____ N/A

Home Office Address _____ N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost. I want the insurance checked above.

Buyer Signature _____ N/A Date _____

Co-Buyer Signatures _____ N/A Date _____

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE CAUSED TO OTHERS.

If you do not meet your contract obligations, you may lose the vehicle.

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before _____ Year. SELLER'S INITIALS _____

Returned Check Charge: You agree to pay the costs we actually pay to others if any check you give us is dishonored.

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term _____ N/A Mos. Name of Gap Contract _____ N/A

I want to buy a gap contract _____

Buyer Signs _____

NO COOLING OFF PERIOD

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us. It is not to be changed orally. We must sign it. No oral changes are binding. Buyer signs _____

If any part of this contract is not valid, all other parts stay valid. We may extend the time for making some payments without extending the time for making others. You authorize us to obtain information about you, or the vehicle you are buying, from the state motor vehicle department or other motor vehicle registration authorities. See back for other important agreements.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

NOTICE TO BUYER.

DO NOT SIGN THIS CONTRACT IN BLANK.

YOU ARE ENTITLED TO AN EXACT COPY OF THE CONTRACT YOU SIGN.

KEEP IT TO PROTECT YOUR LEGAL RIGHTS.

Date 01/29/14 Co-Buyer Signs _____ Date _____

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You confirm that you received a completely filled-in copy when you signed it.

Date 01/29/14 Co-Buyer Signs _____ Date _____

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here _____ Address _____ Title _____

Seller Signs THE NEW MONROEVILLE DODGE Date 01/29/14 By [Signature] Title _____

Seller assigns its interest in this contract to M&T BANK (Assignee) under the terms of Seller's agreement(s) with Assignee

Assigned with recourse Assigned without recourse Assigned with limited recourse

Seller THE NEW MONROEVILLE DODGE INC. By [Signature] Title FINANCE MANAGER

Monroeville Dodge, Inc.

3633 WILLIAM PENN HIGHWAY • MONROEVILLE, PA. 15146
PHONE (412) 856-1700

Stock No. 015218

Salesman HARRISON, TRINITY

[Redacted] Date 01/29/2014
[Redacted] VANDERGRIFT

Social Security No. _____ Residence Phone [Redacted] Business Phone [Redacted]

Please Enter My Order For One New Used Car Truck Year 14 Make DODGE Model DURANGO
 Dem Truck

Body Type LT Exterior Color PXR Brilliant Blue Top Color _____

Serial No. 1C4RDJAG5E0 Interior Color _____ Mileage 17

To be delivered upon notification of the seller that the car is available for delivery. No promises, express or implied, have been made regarding the delivery date of the car hereby ordered and no promises or representation has been made regarding the manner by which car orders will be filled by the seller. It is understood that no such promises or representations hereafter made shall bind the seller unless made in writing and signed by a sales manager.


FILL OUT THIS SECTION IF USED CAR IS TRADED IN		OPTION NUMBER	SELLING PRICE	
Make <u>DODGE</u>	Year <u>08</u>			
Body Type <u>LT</u>	Series <u>CHARGER</u>		<u>37825.00</u>	
Serial No. <u>2B3KA43G5B</u>				
Title No. _____				
Mileage <u>44785</u>				
License Plate No. _____				
Coverage <u>01/29/2014</u>	Comp. _____ Coll. _____			
Name of Insurance Co. _____				
Policy No. _____				
Agent Name <u>WILL SLAGEL</u>				
Phone <u>412 487 7650</u>				
Bal Owed To <u>PNC FCU</u>		EXTENDED SERVICE CONTRACT		
Address _____				
1. Used Car Allowance	\$ <u>14000.00</u>			
2. Balance Owed On Car	\$ _____			
3. Net Allowance (1-2)	\$ <u>14000.00</u>			
Down & Deposit With Order Payment	\$ <u>1000.00</u>			
* 5. Additional Dealer Fee	\$ <u>1000.00</u>			
6. Transfer To Right Column (3+4+5)	\$ <u>2000.00</u>			
TITLE TO TRADE DUE THE NEW MONROEVILLE DODGE, INC. FREE AND CLEAR OF ANY ENCUMBRANCE		OWNER APPEARANCE/MAINTENANCE GROUP		
Cust. Sign _____		PAINT SEALANT YES <input type="checkbox"/> NO <input type="checkbox"/>	N/A	
Cust. Sign _____		FABRIC PROTECTION YES <input type="checkbox"/> NO <input type="checkbox"/>	N/A	
NOTICE - - IMPORTANT - - PLEASE READ Your trade-in allowance is based on our appraisal of your car and its general condition. If at the time of delivery of your new car, your car has suffered damage or serious mechanical deterioration or if parts or accessories of interior quality, the trade-in allowance will be reduced. Your signature on this order authorizes any adjustments required as outlined.			RUSTPROOFING YES <input type="checkbox"/> NO <input type="checkbox"/>	N/A
			CONSUMER SERVICES	<u>315.50</u>
			DOCUMENTARY FEE	
ALL BALANCES MUST BE PAID IN CASH, CASHIERS OR CERTIFIED CHECK ONLY			SUB-TOTAL	<u>135.00</u>
Purchaser agrees that this Order includes all of the terms and conditions on face. This Order cancels and supersedes any prior agreement and as of the date hereof comprises the entire agreement relating to the subject matter covered hereby, and that I am 18 years of age or older and of full legal capacity to enter into this contract. A full copy of the new vehicle warranty may be obtained (from any salesman or from the sales manager or some other source). The information you see on the window of this particular vehicle is part of the contract. The information on the window overrides any contrary provisions in the _____			STATE & LOCAL TAXES (IF ANY)	<u>38277.50</u>
PURCHASER'S SIGNATURE _____			LICENSE, LICENSE TRANSFER, TITLE REGISTRATION FEE	<u>1388.67</u>
	<u>01/29/2014</u> DATE		TOTAL OF ABOVE ITEMS	<u>26.50</u>
Accepted By _____	SALES MANAGER		6. TOTAL CREDIT (Transferred From Left Column)	<u>39685.67</u>
			TIRE TAX	<u>5.00</u>
			Transfer Fee	<u>5.00</u>
			Lien/Encumbrance Fee	<u>5.00</u>
			Online Registration	<u>14.55</u>
			BALANCE DUE ON DELIVERY	<u>37715.22</u>

*If your order form covers the sale of a new vehicle, the only warranty applicable to said new vehicle is the Chrysler new vehicle warranty delivered to the purchaser. This factory warranty is in lieu of all other warranties expressed or implied and the seller hereby expressly disclaims any and all warranties. If this order form covers the sale of a used vehicle, said used vehicle is sold "AS IS" WITHOUT ANY WARRANTY, EXPRESSED OR IMPLIED. THE PURCHASER WILL BEAR THE ENTIRE EXPENSE OF REPAIRING OR CORRECTING ANY DEFECTS THAT PRESENTLY EXIST OR THAT MAY OCCUR IN THE VEHICLE. A SEPARATE SERVICE CONTRACT MAY BE OFFERED BY THE DEALER IN LIEU OF WARRANTY.

ON ALL VEHICLES, THE SELLER EXPRESSLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND THE SELLER SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME OR ANY OTHER INCIDENTAL DAMAGES (Some states do not allow the exclusion or

VANDERGRIFT, PA

MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P.O NO	INVOICE PRINTED	INVOICE NO
05MAR14	12MAR14		1C4RDJAG5EC		T128.		12MAR14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	COST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
16:50	11:48	14	DODGE DURANGO			29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO						
1800	1802							

A CHECK ENGINE LIGHT
 CAUSE: ...
 CEL CHECK ENGINE LIGHT
 4216 I 0.00
 , , , , PERFORMED DIAGNOSTIC TESTING BY CHECKING SENSORS, RELAYS AND MODULES. CHECKED AND FOUND NO STORED OR ACTIVE CODES IN COMPUTER SYTEM. CHECKED FOR ANY AVAILBALE TSB'S OR STAR CASES (NONE AVAILABLE). CONDITION DESCRIBED BY CUSTOMER OCLUD NOT BE DUPLCIATED. ROAD TEST AND CHECK - OK.
B C/S NO POWER AFTER PULL OUT FROM STOP
 CAUSE: ...
 MISC MISCELLANEOUS
 4216 I 0.50
 , , , , ROAD TESTED VEHICLE AND FOUND ON ABNORMAL CONDITIONS DURING ROAD TEST. CONDITION DESCRIBED BY CUTSOMER OCLUD NOT BE DUPLICATED. ROAD TEST AND CHECK - OK
C MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 I 0.00
D ENTERPRISE RENT A CAR
 RENT ENTERPRISE RENT A CAR

- (N/C) * Early Bird Drop-Off Available
 - (N/C) * Rentals Available
 - * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - (N/C) * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*
- 
- Visit our New Website
www.monroevilledodge.com

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All Of Your Collision Needs

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIR OR REPLACEMENT UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT. NOTIFICATION OF THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT BY MANUFACTURER'S REPRESENTATIVE.

ALL-STATE LEGAL
PLAINTIFF'S EXHIBIT


(SIGNED) _____ MANAGER OR AUTHORIZED PERSON _____ DATE _____

VANDERGRIFT, PA



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SERVICE ADVISOR JOSEPH F JAROUDI

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P.O. NO	INVOICE PRINTED	INVOICE NO
05MAR14	12MAR14		1C4RDJAG5EC		T128		12MAR14	1
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	COST PAY LABCR RATE	DELIVERY DATE	PREPARED BY	S/A
16:50	11:48	14	DODGE DURANGO			29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO						
1800	1802							

TECH	TYPE	HOURS	LISTING	NET/HR	TOTAL		
4216	I	0.00			(N/C)	* Early Bird Drop-Off Available	
SUBL ENTERPRISE INV: 7						(N/C)	* Rentals Available
							* Customer Lounge With Coffee
							* Quality Repairs Guaranteed All Makes And Models
							* Free Mini Detail With All Collision Repairs
							<i>Thank You For Your Business!</i>
							Visit our New Website www.monroevilledodge.com

** PRE-INVOICE **		DESCRIPTION	TOTALS
Service Hours Mon. - Fri. 7:30 A.M. - 6:00 P.M. Sat. 8:00 A.M. to 4:00 P.M. * Shuttle Service Available * AAA Approved Service Center * Full Service Body Shop For All Of Your Collision Needs	LABOR AMOUNT	0.00	
	PARTS AMOUNT	0.00	
	GAS,OIL, LUBE	0.00	
	SUBLET AMOUNT	0.00	
	MISC CHARGES	0.00	
	TOTAL CHARGES	0.00	
	LESS INSURANCE	0.00	
	SALES TAX	0.00	
PLEASE PAY THIS AMOUNT	0.00		

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency or comfort.

CUSTOMER SIGNATURE
 X

PLEASE NOTE: YOUR NEXT SERVICE IS DUE IN 3 MONTHS OR 3,000 MILES... PLEASE CALL 1-888-337-8297 TO SCHEDULE AN APPOINTMENT.

ON BEHALF OF SERVICING DEALER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

CUSTOMER COPY

VANDERGRIFT, PA



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 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR: JOSEPH N PERRIELLO

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO	TAG NO	P.O. NO	INVOICE PRINTED	INVOICE NO
18NOV14	26NOV14		1C4RDJAG5E0		T827		26NOV14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	LAST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:53	12:11	14	DODGE DURANGO			29JAN14	3852	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO						
15654	15654							

A CUSTOMERS STATES NOISE FROM SUSPENTION
 PLEASE ADVISE (REAR) HITTING BUMPS
 PLEASE ADVISE
 CAUSE:
 MISC MISCELLANEOUS
 4115 WI 0.00
 , , , , UNABLE TO DUPLICATE CUSTOMERS CONCERN ,
 CHECKED ENTIRE SUSPENTION , NO PROBLEMS FOUND
 , RETOURQUED ALL BOLTS - OK
 SUBL ENTERPRISE 788023 PO#16868
 WI
 SUBL ENTERPRISE 788023 PO 16868
 I

- * Early Bird Drop-Off Available
 - * Rentals Available
 - * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*



Visit our New Website
www.monroevilledodge.com

** PRE-INVOICE **

Service Hours

Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All of Your Collision Needs

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

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(SIGNED) _____ MANAGER OR AUTHORIZED PERSON DATE _____

VANDERGRIFT, PA



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SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
04DEC14	10DEC14		C4RDJAG5E	97	T616		10DEC14	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	COST PER LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:38	10:57	14	DODGE DURANGO			29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14877	14877							

A P64;
 CAUSE: F
 18P64182 FLASH SCCM
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

B MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 I 0.00
 I 4275086AD
 LABEL-GENERAL
 INFORMATION

C** FLASH BCM
 CAUSE: F
 181902P9 FLASH BCM
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

- * Early Bird Drop-Off Available
 - (N/C) * Rentals Available
 - * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - (N/C) * Free Mini Detail With All Collision Repairs
 - (N/C)
 - Thank You For Your Business!*
- Visit our New Website
www.monroevilledodge.com

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

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- * Full Service Body Shop For All Of Your Collision Needs

EXCLUSION OF WARRANTY
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CUSTOMER SIGNATURE
 X

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(SIGNATURE) **PLAINTIFF'S EXHIBIT** (MANAGER OR AUTHORIZED PERSON) DATE



VANDERGRIFT, PA



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 Monroeville, PA 15146
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SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST NO.	TAG NO.	P O NO.	INVOICE PRINTED	INVOICE NO
04DEC14	10DEC14	8	1C4RDJAG5E		T616..		10DEC14	1
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:38	10:57	14	DODGE DURANGO			29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO						
14877	14877							

D FLASH PCM**
 CAUSE: F
 181906Y8 FLASH
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

E PERFORM RRT - 14-087**
 CAUSE: F
 1819629F HVAC FLASH
 4216 W 0.20
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

F CUSTOMER STTAEES RADIO CONTROLL ON STEERING WHEEL INOP PLEASE ADVISE**

* Early Bird Drop-Off Available

* Rentals Available

* Customer Lounge With Coffee

* Quality Repairs Guaranteed All Makes And Models

* Free Mini Detail With All Collision Repairs

Thank You For Your Business!

Visit our New Website
www.monroevilledodge.com

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Service Hours

Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

* Shuttle Service Available

* AAA Approved Service Center

* Full Service Body Shop For All Of Your Collision Needs

EXCLUSION OF WARRANTY

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CUSTOMER SIGNATURE
 X _____

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

[REDACTED]
 VANDERGRIFT, PA [REDACTED]



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 Monroeville, PA 15146
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 Fax (412) 856-6051
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SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
04DEC14	10DEC14	[REDACTED]	1C4RDJAG5EC [REDACTED]	[REDACTED]	T616..		10DEC14	18 [REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:38	10:57	14	DODGE DURANGO	[REDACTED]		29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14877	14877							

TECH	TYPE	HOURS	LIST PRICE	RETAIL	TOTAL	
	MISC MISCELLANEOUS	4216	I	0.00	(N/C)	
, , , , CHECKED AND FOUND FAILURE TO STEERING WHEEL SWITCH - PLACED PARTS ON ORDER , CUSTOMER WILL BE NOTIFIED WHEN PARTS ARRIVE						* Early Bird Drop-Off Available * Rentals Available * Customer Lounge With Coffee * Quality Repairs Guaranteed All Makes And Models * Free Mini Detail With All Collision Repairs Thank You For Your Business! Visit our New Website www.monroevilledodge.com

** PRE-INVOICE **		DESCRIPTION	TOTALS	EXCLUSION OF WARRANTY
Service Hours Mon. - Fri. 7:30 A.M. - 6:00 P.M. Sat. 8:00 A.M. to 4:00 P.M. * Shuttle Service Available * AAA Approved Service Center * Full Service Body Shop For All Of Your Collision Needs	LABOR AMOUNT	0.00	Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damage or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency or comfort. CUSTOMER SIGNATURE X	
	PARTS AMOUNT	0.00		
	GAS,OIL, LUBE	0.00		
	SUBLET AMOUNT	0.00		
	MISC CHARGES	0.00		
	TOTAL CHARGES	0.00		
	LESS INSURANCE	0.00		
	SALES TAX	0.00		
PLEASE PAY THIS AMOUNT	0.00			

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON _____ DATE _____

CUSTOMER COPY

[REDACTED]
 VANDERGRIFT, PA [REDACTED]



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 Monroeville, PA 15146
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SERVICE ADVISOR **JOSEPH N PERRIELLO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST ID	TAG NO	P O NO	INVOICE PRINTED	INVOICE NO
10DEC14	11DEC14	[REDACTED]	1C4RDJAG5EC [REDACTED]	[REDACTED]			11DEC14	[REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO	CUST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S-A
16:44	17:32	14	DODGE DURANGO	[REDACTED]		29JAN14	3906	3906
MILEAGE IN	MILEAGE OUT	LICENSE NO						
14899	14899							

A CUSTOMER STATES RADIO NOT OPERATING FROM STEERING WHEEL PLEASE ADVISE
 MISC MISCELLANEOUS
 4216 I 0.00

- * Early Bird Drop-Off Available
 - (N/C) * Rentals Available
 - * Customer Lounge With Coffee
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 - * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*



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 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All Of Your Collision Needs

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL,LUBE	0.00
SUBLET AMOUNT	0.00
MISC CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for accident or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

PLEASE NOTE: YOUR NEXT SERVICE IS DUE IN 3 MONTHS OR 3,000 MILES...PLEASE CALL 1-888-337-8297 TO SCHEDULE AN APPOINTMENT.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT OR DAMAGE TO THE VEHICLE. THIS CLAIM IS AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT OF THIS CLAIM BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ MANAGER OR AUTHORIZED PERSON _____ DATE _____



VANDERGRIFT, PA



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **NICHOLAS J LAZEWSKI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST NO.	TAG NO	P.O. NO	INVOICE PRINTED	INVOICE NO
13DEC14	13DEC14		1C4RDJAG5EC	7	T199		13DEC14	18
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:48	13:13	14	DODGE DURANGO			29JAN14	4517	4517
MILEAGE IN	MILEAGE OUT	LICENSE NO						
15085	15085							

A CUSTOMER STATES BUTTON ON STEERING WHEEL NOT WORKING. (PARTS AVAILABLE.)
 CAUSE: E
 19850803 PADDLE SHIFTER
 4115 W 0.20
 1 1YR09DX9AC
 SWITCH-PADDLE DOWN

- * Early Bird Drop-Off Available
 - * Rentals Available
 - * Customer Lounge With Coffee
 - * Quality Repairs Guaranteed All Makes And Models
 - * Free Mini Detail With All Collision Repairs
- Thank You For Your Business!*
-
- Visit our New Website
www.monroevilledodge.com

**** PRE-INVOICE ****

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All Of Your Collision Needs

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL,LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

PLEASE NOTE: YOUR NEXT SERVICE IS DUE IN 3 MONTHS OR 3,000 MILES... PLEASE CALL 1-888-337-8297 TO SCHEDULE AN APPOINTMENT.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION. NO LIABILITY IS ASSUMED BY MANUFACTURER'S REPRESENTATIVE.



(SIGNATURE) _____ (DATE) _____
GENERAL MANAGER OR AUTHORIZED PERSON

[REDACTED]
 VANDERGRIFT, PA [REDACTED]



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
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SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JAN15	25FEB15	[REDACTED]	1C4RDJAG5EC1 [REDACTED]	[REDACTED] 7	T741		25FEB15	[REDACTED] 4
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:42	12:17	14	DODGE DURANGO	[REDACTED]		29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
16971	16971							

TECH	TYPE	HOURS	LIT/AMT	NET/AMT	TOTAL
A CUSTOMER STATES SERVICE TRANSMISSION LIGHT IS ON AND VEHICLE WILL NOT GO INTO PARK. CHECK AND ADVISE CAUSE:					
08197790	ELECTRONIC SHIFTER (WD)	4216	W	0.30	(N/C)
1	56054430AE SHIFTER-TRANSMISSION				(N/C)
8	68218925AA *FLUID-AUTOMATIC TRANSMISSION				(N/C)
1	RL259301AA VALVE BOD				(N/C)
FC: PART#: COUNT:					
CLAIM TYPE: W					
AUTH CODE: E					
21550231	PAN, OIL-Remove and install (A)	4216	W	1.00	(N/C)
2195015B	INSTALL NEW VALVE BODY	4216	W	1.90	(N/C)
, , , , PERFORMED DIAGNOSTIC TESTING BY CHECKING SENSORS, RELAYS AND MODULES. REPLACED SHIFTER AS PER TSB 0807214. AFTER REPLACING SHIFTER					

* Early Bird Drop-Off Available
 * Rentals Available
 * Customer Lounge With Coffee
 * Quality Repairs Guaranteed All Makes And Models
 * Free Mini Detail With All Collision Repairs
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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and declines all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.
 CUSTOMER SIGNATURE
 X

Service Hours
 Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All Of Your Collision Needs

ON BEHALF OF THE VEHICLE ACCIDENT NOTIFICATION
 AT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE CHARGE TO OWNER THERE WAS NO INDICATION FROM THE APPEARANCE OF OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT BY MANUFACTURER'S REPRESENTATIVE



(SIGNED) _____ MANAGER OR AUTHORIZED PERSON DATE _____

VANDERGRIFT, PA



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SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24 JAN 15	25 FEB 15		1C4RDJAG5E		T741		25 FEB 15	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:42	12:17	14	DODGE DURANGO			29 JAN 14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
16971	16971							

WONT GO INTO PARK. FOUND CODE P1B13-00 PARK BY WIRE OUT OF PARK POSITION. REPLACED VALVE BODY AND TCM ASSEMBLY. RELEARNED. VEHICLE PASSES ALL TESTS. ROAD TEST AND CHECK - OK.
 B MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 W 0.00

C** PERFORM OIL& FILTER CHANGE AND TOP OFF ALL UNDERHOOD FLUIDS PERFORM EVERY 3000 MILES OR 3 MONTHS
 CMLOF PERFORM OIL CHANGE AS PER OIL CHANGE PROGRAM.
 4216 C 0.30 7.92
 6 68055890AA 5W20
 PENNZOIL 2.31 2.31 13.86
 1 68191349AA
 FILTER-ENGINE OIL 10.71 10.71 10.71

D** FLASH TCM AS PER TSB 21-004-15
 CAUSE:
 181905A3 FLASH TCM
 4216 W 0.50

TECH	TYPE	HOURS	LIST UNIT	NET UNIT	TOTAL
					(N/C)
					7.92
					13.86
					10.71
					(N/C)

* Early Bird Drop-Off Available
 * Rentals Available
 * Customer Lounge With Coffee
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 Sat.
 8:00 A.M. to 4:00 P.M.

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.



VANDERGRIFT, PA [blacked out]



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SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JAN15	25FEB15	[blacked out]	1C4RDJAG5EC3 [blacked out]	[blacked out]	T741		25FEB15	[blacked out]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
10:42	12:17	14	DODGE DURANGO	[blacked out]		29JAN14	3852	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
16971	16971							

TECH	TYPE	HOURS	LIST/UNT	NET/UNT	TOTAL
SUBL ENTERPRISE	INV:789698	PO:18071			
	WI				(N/C)
SUBL ENTERPRISE	INV:789698	PO:18071			
	W				(N/C)
SUBL ENTERPRISE	INV:789698	PO:18071			
	W				(N/C)
SUBL ENTERPRISE	INV:789698	PO:18071			
	I				(N/C)
SUBL ENTERPRISE	789698	PO 18071			
	I				(N/C)

* Early Bird Drop-Off Available
 (N/C)
 * Rentals Available
 (N/C)
 * Customer Lounge With Coffee
 (N/C)
 * Quality Repairs Guaranteed All Makes And Models
 (N/C)
 * Free Mini Detail With All Collision Repairs
Thank You For Your Business!




 Visit our New Website
 www.monroevilledodge.com

**** PRE-INVOICE ****

Service Hours
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 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

* Shuttle Service Available

* AAA Approved Service Center

* Full Service Body Shop For All Of Your Collision Needs

DESCRIPTION	TOTALS
LABOR AMOUNT	7.92
PARTS AMOUNT	24.57
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	32.49
LESS INSURANCE	32.49
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

EXCLUSION OF WARRANTY
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE
 X

RENTAL CAR 5 DAYS CSC, 5 DAYS CSC EXTENTION
 AUTHORIZED WITH CASE # 26350153, 5 DAYS
 WARRANTY GOODWILL AND 5 DAYS INTERNAL AS
 AUTHORIZED BY RON HARNISH

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

VANDERGRIFT, PA



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 Monroeville, PA 15146
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 Fax (412) 856-6051
 www.monroevilledodge.com



SERVICE ADVISOR **JOSEPH F JAROUDI**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24FEB15	31MAR15		1C4RDJAG5E0	1	T287		31MAR15	1
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:58	09:42	14	DODGE DURANGO			29JAN14	4056	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
17105	17740							

A MULTI POINT INSPECTION
 MPI MULTI POINT INSPECTION
 4216 I 0.00

B CUSTOMER STATES THAT VEHICLE WILL NOT START. CHECK AND ADVISE
 CAUSE:
 21550231 PAN, OIL-Remove and install (A)
 4216 W 1.00
 1 RL259301AA VALVE BOD
 5 68218925AA *FLUID-AUTOMATIC TRANSMISSION
 2195015B INSTALL NEW VALVE BODY
 4216 W 1.90
 , , , , PERFORMED DIAGNOSTIC TESTING BY CHECKING SENSORS, RELAYS AND MODULES. CHECKED AND FOUND FAILURE TO VALVE BODY REPLACED. AFTER REPLACING VEHICLE STILL INOP SEE JOB C FOR REPAIRS

C CUSTOMER STATES ALL SHIFTER LIGHTS ON AND BRAKE PEDAL WILL NOT DEPRESS. CHECK AND ADVISE
 CAUSE:
 08906505 WIRING HARNESS, ENGINE COMPARTMENT AND HEADLAMP-Replace (B)

- * Early Bird Drop-Off Available (N/C)
 - * Rentals Available
 - * Customer Lounge With Coffee (N/C)
 - * Quality Repairs Guaranteed All Makes And Models (N/C)
 - * Free Mini Detail With All Collision Repairs (N/C)
- Thank You For Your Business!*
- 



- Visit our New Website
www.monroevilledodge.com

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

EXCLUSION OF WARRANTY
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CUSTOMER SIGNATURE
 X

Service Hours

Mon. - Fri.
 7:30 A.M. - 6:00 P.M.
 Sat.
 8:00 A.M. to 4:00 P.M.

- * Shuttle Service Available
- * AAA Approved Service Center
- * Full Service Body Shop For All Of Your Collision Needs



ON BEHALF OF THE VEHICLE OWNER, THE VEHICLE ACCIDENT NOTIFICATION

STATEMENT THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE NOTED OR CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY REPORTING THIS CLAIM ARE AVAILABLE FOR (11) YEAR FROM THE DATE OF PAYMENT BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED)

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

DATE

VANDERGRIFT, PA



MONROEVILLE DODGE
 3633 William Penn Highway
 Monroeville, PA 15146
 Phone (412) 856-1700
 Fax (412) 856-6051



www.monroevilledodge.com

SERVICE ADVISOR: JOSEPH F JAROUDI

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24FEB15	31MAR15		LC4RDJAG5EC	7	T287		31MAR15	1
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
16:58	09:42	14	DODGE DURANGO			29JAN14	4056	4056
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
17105	17740							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL	
4216	W	3.50			(N/C)	* Early Bird Drop-Off Available
1 68148073AF					(N/C)	* Rentals Available
WIRING-ENGINE					(N/C)	* Customer Lounge With Coffee
6 5184562AC						* Quality Repairs Guaranteed All Makes And Models
GASKET-INTAKE PLENUM						
,,,,,REPLACED WIRING HARNESS AS PER CHYSLER ENGINEERING. REPLACED AND CONCERN STILL EXSISTS. SEE JOB D FOR REPAIRS						
D** REPAIRED CONNECTION AT WIRING HARNESS AND VALVE BODY DUE TO NOT HOLDING PROPER PLACEMENT.						
CAUSE:						
0891CFJ5 WIRING HARNESS CONNECT-OR REPAIR						
4216	W	2.80			(N/C)	* Free Mini Detail With All Collision Repairs
,,,,,CHECKED AND FOUND PINS ON MAIN CONNECTOR TO VALVE BODY AND WIRING HARNESS NOT SEATING PROPERLY CAUSING VEHICLE NOT TO START. REPAIRED. ROAD TEST AND CHECK - OK.						
SUBL ENTERPRISE INV:934385 PO:18197						
WI					(N/C)	
SUBL ENTERPRISE INV:934385 PO:18197						
W					(N/C)	
SUBL ENTERPRISE INV:934385 PO:18197						
W					(N/C)	

Thank You For Your Business!



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** PRE-INVOICE **		DESCRIPTION	TOTALS	EXCLUSION OF WARRANTY
<p>Service Hours</p> <p>Mon. - Fri. 7:30 A.M. - 6:00 P.M. Sat. 8:00 A.M. to 4:00 P.M.</p> <p>* Shuttle Service Available</p> <p>* AAA Approved Service Center</p> <p>* Full Service Body Shop For All Of Your Collision Needs</p>		LABOR AMOUNT	0.00	Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.
		PARTS AMOUNT	0.00	
		GAS,OIL, LUBE	0.00	
		SUBLET AMOUNT	0.00	
		MISC. CHARGES	0.00	
		TOTAL CHARGES	0.00	
		LESS INSURANCE	0.00	
		SALES TAX	0.00	
		PLEASE PAY THIS AMOUNT	0.00	CUSTOMER SIGNATURE
				X
FIVE DAYS CSC FIVE DAYS GOOD WILL AND 25 DAYS WARRANTY FOR RENTAL CAR				
<small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>				
(SIGNED)	DEALER, GENERAL MANAGER OR AUTHORIZED PERSON			DATE



PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL™



KIMMEL & SILVER
P.C.

30 East Butler Pike, Ambler, PA 1900.

TO:

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

PE15-030

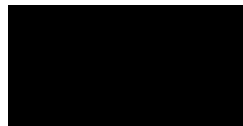
FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer



ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

DAVID SWEENEY, ESQ.
LICENSED IN TENNESSEE
EXTENSION: 1055
E-MAIL: DSWEENEY@LEMONLAWINFO.COM

P.O. Box 341698
Bartlett, TN 38184

CORPORATE OFFICE:
2300 HENDERSON MILL ROAD, SUITE 300
ATLANTA, GA 30345
770-414-1002 1-866-865-3666
FACSIMILE: 770-414-9891 1-877-216-0365

PLEASE DIRECT ALL CORRESPONDENCE
TO CORPORATE OFFICE

March 11, 2014

Chrysler Group, LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326-2766

RE: [REDACTED] v. Chrysler Group, LLC

NOTICE OF CONSUMER WARRANTY LAW VIOLATION

Our Client: [REDACTED]
Vehicle: 2014 Dodge Durango
VIN: 5GALRCED2AJ [REDACTED]
Date of purchase: 12/31/13
Our File No.: [REDACTED]

RECEIVED

MAR 24 2014

To Whom It May Concern:

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

Please be advised that this office represents the above-named individual regarding claims pursuant to the federal Magnuson-Moss Warranty Act and the Uniform Commercial Code ("U.C.C.") with regard to the above-listed vehicle. Please direct all future contacts and correspondence to the office listed above.

There were numerous non-conformities with my client's automobile for which relief is sought, and numerous attempts to repair the vehicle have been unsuccessful. There were also numerous violations of both federal and state law in connection with the delivery and/or repair of the aforementioned vehicle. The primary non-conformities and violations include, but are not limited to:

1. **Engine;**
2. **Electrical;**
3. **Excessive days out of service.**

The non-conformities listed above constitute a substantial impairment of the use, value and safety of the subject vehicle. Because of the inordinate amount of repairs my client has justifiably lost confidence in the vehicle.

My client's repair history clearly shows there was a breach of the written warranty and/or implied warranties of merchantability and fitness for a particular purpose, *see* U.C.C. §§ 2-314 and 2-315, based upon the generally accepted rule that an unsuccessful

effort to remedy defects found to exist renders the warrantor liable; the buyer is not bound to allow him the opportunity or permit him to tinker with the article indefinitely in the hope that it may ultimately be made to comply with the warranty.

Therefore, you are hereby notified that my client is revoking acceptance of the vehicle, pursuant to the provisions of U.C.C. § 2-608. Our client has directed us to demand the return of all funds paid towards this vehicle, the cancellation of the contracts, and compensation for all damages and attorneys' fees.

Please be advised that under U.C.C. § 2-711(3) my client has a security interest in the car for return of the total purchase price, plus expenses in handling and inspecting the car. Until you pay this amount, my client will hold the car and use it to the extent necessary to preserve it, to protect its security interest, and to minimize your damages. Moreover, my client demands return of the purchase price before substitute goods can be acquired. In addition, any attempt by you or your agents to repossess the car will be wrongful and will subject you to liability for conversion and for wrongful repossession under U.C.C. §§ 9-503 and 9-507 as well as other applicable Consumer Fraud remedies.

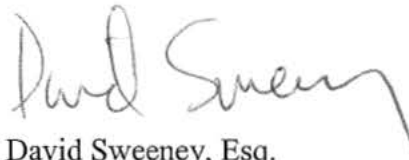
If the seller [or, if applicable the assignee, or any creditor subject to the FTC Holder Rule] has filed a financing statement covering the goods, we demand, pursuant to U.C.C. § 9-404, that you file a termination statement within ten days to terminate your security interest and forward a copy to this office. Since my client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten days and cooperate in removing the lien, you will be liable under U.C.C. § 9-404(1) in the amount of \$100.00 plus any loss caused my client by your failure.

HAVING BEEN FORMALLY NOTIFIED OF OUR REPRESENTATION, YOU ARE INSTRUCTED NOT TO CONTACT OUR CLIENT UNDER ANY CIRCUMSTANCES. DIRECT ALL INQUIRIES TO THIS OFFICE. IF YOU FAIL TO ACT IN CONFORMITY WITH THIS DIRECTIVE, INJUNCTIVE RELIEF WILL BE SOUGHT AGAINST YOU. IN ADDITION, YOU ARE HEREBY NOTIFIED OF OUR ATTORNEYS' LIEN.

To avoid any further litigation, my client merely requests a refund for the defective product and will waive any incidental and consequential damages at this point. Our attorneys' fees are minimal at this stage and we would prefer to resolve this matter without the need for any more needless effort and expense spent on our part and on the part of your attorneys. Time, money and effort would be saved by both sides with a quick resolution of this claim.

Accordingly, if you wish to resolve this matter amicably, please feel free to contact my office within fourteen (14) days. If the matter has not been resolved within that time, a complaint will be filed.

Sincerely,

A handwritten signature in cursive script that reads "David Sweeney". The signature is written in dark ink and is positioned above the printed name.

David Sweeney, Esq.
Attorney at Law

CC:



COUNTY FEE

Invoice: 13231

WHEN VALIDATED
REGISTRATION EXPIRES
07/31/2014

AS TYPE	BASE YEAR	COLOR	COMPANY VEHICLE NO.	PREVIOUS LICENSE NO.	REGISTERED WEIGHTS	REG. WEIGHTS CHANGE	RENEWAL FEE	24.00		
1000	2006	L			0		COUNTY FEE	.00		
Port:	5	VIN		TITLE NO.	MAKE	YEAR	BODY	MODEL	DONOR	TOTAL
Drawer:	5	5GALRCED2A		81811781	BUIC	2010	UT	ENC		.00
Cash:	.00	COUNTY STICKER NO.		ADDRESS TYPE:		TO ORDER BY MAIL SEND ADDITIONAL \$2.00				
Check#:	24.00	PRIMARY DRIVER'S LIC. NO.		FINGER						
Check#:	2529									
Credit:	.00									
Change:	.00									



TENNESSEE
DEPARTMENT
OF REVENUE

INDICATE CHANGE OF ADDRESS BELOW

IN THIS YEAR ADDED TO AN EXISTING LICENSE OR DRIVER LICENSE		YES <input type="checkbox"/>	NO <input type="checkbox"/>
FOR PRIVATE PASSENGER VEHICLE I HEREBY CERTIFY THAT I AM A RESIDENT OF MCNAIRY		COUNTY	
CITY	STATE	COUNTY	AGE
		RONNIE PRICE	EL 55

CUSTOMER COPY

55 MCNAIRY

OFFICIAL DOCUMENT
NOTICE OF VEHICLE REGISTRATION

T.C.A. 55-4-108 Every Certificate of Registration shall at all times be carried in the vehicle to which it refers or shall be carried by the person driving or in control of such vehicle.

Renewals of registration for all vehicles (except permanent registrations) are for twelve (12) months from the current expiration date. If the current expiration date falls on Saturday, Sunday, or a holiday, the current registration remains valid until the next business day.

This registration was transferred to the Durango.

HUMBOLDT CHRYSLER, DODGE, JEEP, INC.

3301 East End Drive
Humboldt, TN 38343
(731) 784-4500

Salesman LONNIE COBB	Stock No.
Date 12/31/2013	P. O. No.

RETAIL BUYERS ORDER

Purchaser Phone

Address City **FINGER** State Zip

Enter My Order For Used NEW Year 2014 Type Utili Make Dodge Model Durango

Motor No. 1C4RDHEG9EC Color SILVER Trim Citadel

Unless Otherwise Specifically Stated, All Prices Hereon Shown Are The Dealer's Prices For Cash And Do Not Constitute The Time Price.

BASE PRICE	\$ 46403.00	No taxes, Tags, or Doc Fees are included in figures on this document. License, Title and Recording instructions at Buyer's expense.
		State License Purchase <input type="checkbox"/> Transfer <input type="checkbox"/>
		Title and Recording
		City License Purchase <input type="checkbox"/> Transfer <input type="checkbox"/>
		City Inspection <input type="checkbox"/>
The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.		
DISCLAIMER OF WARRANTIES		
The Seller, HUMBOLDT CHRYSLER, DODGE, JEEP, INC., Herby Expressly Disclaims All Warranties, Either Expressed or Implied including any Implied Warranty of Merchantability or Fitness for a Particular Purpose, and HUMBOLDT CHRYSLER, DODGE, JEEP, INC. Neither assumes Nor Authorizes Any Other Person To Assume For It Any Liability in Connection With This Sale.		
Dealer Installed Items Total Price	\$ N/A	I (We) certify in tendering the described vehicle as part payment on vehicle ordered hereon. It is free from any encumbrances, except as stated, which amount HUMBOLDT CHRYSLER, DODGE, JEEP, INC. will assume upon the completion of this purchase. I hereby authorize HUMBOLDT CHRYSLER, DODGE, JEEP, INC. own herein and agree to reimburse HUMBOLDT CHRYSLER, DODGE, JEEP, INC. for any amount of payoff in excess of that shown. I (We) here certify that I am (We are) the sole and absolute owner(s). I (We) now make delivery and pass title of said vehicle. I (We) agree to pay the balance of purchase price on terms set forth above and will accept delivery within forty-eight (48) hours after being notified that the car or truck is ready. Failure on any part to complete this purchase under terms of this contract forfeits my deposit as liquidated damage for your expense and efforts incident to this transaction and in which event permits you to dispose of the cash, car or truck without any liability on your part whatsoever. It is further agreed and understood that this instrument is not assignable nor transferable. In the event that any instrument of payment hereunder must be placed in outside hands for collection, I (We) agree to pay interest at the maximum legal rate and attorney or other collection fees and court costs incurred. It is agreed that you will not be held liable for any delay or failure to make delivery through any cause whatsoever. It is expressly agreed that legal title to said car or truck shall not pass to me until the full purchase price thereof, including freight and delivery charges, as stipulated above, shall have been paid by me. It is also agreed that said vehicle will not be used for hire until fully paid for. Any new vehicle price quoted is for immediate delivery, but if the price should be increased by the manufacturer before any new car or truck has been assigned to me then this order shall be construed as if the increase price was originally inserted herein.
TOTAL PRICE	\$ 46403.00	
Used Vehicle Allowance	(20000.00	
BALANCE	26403.00	
Doc. Fee	\$ 289.00	
Sub-TOTAL	26692.00	
TITLE AND/OR LIC FEES	28.75	
SALES TAX	2042.13	
Sub-TOTAL	28757.88	
Balance Owed On Used Vehicle	22638.73	
GRAND TOTAL	51441.61	
Deposit &/OR REBATE	\$ 1500.00	
Additional Cash or Check	\$ N/A	
BALANCE DUE ON DELIVERY	\$ 4994.61	

Payoff To: **ALLY BANK**

Address **00000-0000**

Used Vehicle Yr. **2010** Make **Enclave** Model **Enclave**

Vin No. **5GALRCED2A**

THIS COMPRISES THE ENTIRE AGREEMENT PERTAINING TO THE PURCHASE AND NO OTHER AGREEMENT OF ANY KIND. VERBAL UNDERSTANDINGS OF PROMISE WHATSOEVER WILL BE RECOGNIZED NOR SHALL THIS AGREEMENT BECOME BINDING UPON HUMBOLDT CHRYSLER, DODGE, JEEP, INC. UNTIL ACCEPTED.

I hereby order from you, subject to all terms conditions and agreements contained hereon, and the ADDITIONAL CONDITIONS printed on the reverse side hereof.

PURCHASER ACKNOWLEDGES THAT HE/SHE HAS READ, UNDERSTANDS, AND ACCEPTS ALL OF THE PROVISIONS OF THIS DISCLAIMER OF WARRANTY SET OUT ON THIS DOCUMENT.

I FURTHER AGREE TO ALL AGE (18 YRS. OR OLDER).

Buyer's Signature

Co-Buyer's Signature

THIS ORDER IS NOT VALID UNLESS SIGNED AND ACCEPTED BY DEALER AND APPROVED BY A RESPONSIBLE FINANCE COMPANY AS TO ANY DEFERRED BALANCES.

Dealer Authorized Signature

Buyer Name and Address (Including County and Zip Code) MCNAIRY [REDACTED] FINGER, TN	Co-Buyer Name and Address (Including County and Zip Code) MADISON [REDACTED] FINGER TN	Seller-Creditor (Name and Address) HUMBOLDT CHRYSLER DODGE JEEP 3301 EAST END DRIVE HUMBOLDT TN 38343
---	---	---

You, the Buyer (and Co-Buyer if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Seller-Creditor (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-in-Lending Disclosures Below are part of this contract.

New/Used NEW	Year 2014	Make and Model Dodge Durango	Vehicle Identification Number 1G4EDR6G9EC [REDACTED]	Primary Use For Which Purchased Personal, family, or household unless otherwise indicated below: <input type="checkbox"/> business <input type="checkbox"/> agricultural <input type="checkbox"/>
------------------------	---------------------	--	--	--

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of 00 .
3.90 %	\$ 6335.63	\$ 50736.61	\$ 57072.24	\$ 57072.24

Your Payment Schedule Will Be:

Number of Payments 72	Amount of Payments 792.63	When Payments Are Due Monthly beginning 02/14/2014
---------------------------------	-------------------------------------	--

OP As Follows:

Late Charge: If payment is not received in full within **10** days after it is due, you will pay a late charge of \$ **1.00** or **5** % of the part of the payment that is late, whichever is greater.

Prepayment: If you pay off all your debt early, you will not have to pay a penalty.

Security Interest: You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

ITEMIZATION OF AMOUNT FINANCED	
1. Cash Price (including sales tax)	\$ 48445.13 (1)
2. Total Downpayment	
Trade-in: 2010 Buick Enclave (Year) (Make) (Model)	
Gross Trade-in Allowance	\$ 20000.00
Less Pay-Off Made By Seller	\$ 22683.73
Equals Net Trade-In	\$ 2683.73-
+ Cash	\$ N/A
+ Other: REBATE	\$ 1500.00
(If total downpayment is negative, enter 0 and see 1 below)	\$ 00 (2)
3. Unpaid Balance of Cash Price (1 minus 2)	\$ 48445.13 (3)
A. Other Charges Including Amounts Paid to Others on Your Behalf (Seller may keep part of these amounts):	
A. Cost of Optional Credit Insurance Paid to Insurance Company or Companies	
Life	\$ N/A
Disability	\$ N/A
B. Vendor's Single Interest Insurance Paid to Insurance Company	\$ N/A
C. Other Optional Insurance Paid to Insurance Company or Companies	\$ N/A

Insurance: You may buy the physical damage insurance this contract requires (see back) from anyone you choose subject to our approval of your choice as the law allows. Your choice of insurance providers will not affect the credit terms or our decision to sell the vehicle or extend credit to you. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest Insurance is required is checked below.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both
 Credit Disability: Buyer Co-Buyer Both

Premium: **N/A**
 Credit Life \$: **N/A**
 Credit Disability \$: **N/A**

Insurance Company Name: **N/A**
 Home Office Address: **N/A**

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other Optional Insurance

N/A Type of Insurance **N/A** Term

Premium \$: **N/A**
 Insurance Company Name: **N/A**
 Home Office Address: **N/A**

N/A Type of Insurance **N/A** Term

Insurance Company Name: **N/A**

Company or Companies.

Life	\$	N/A	\$	N/A
Disability	\$	N/A	\$	N/A
B. Vendor's Single Interest Insurance				
Banker Insurance Company				N/A
C. Other Optional Insurance Paid to Insurance Companies	\$	N/A		
D. Optional Gap Contract	\$	795.00		
E. Official Fees Paid to Government Agencies	\$	N/A		
F. Government Taxes Not Included in Cash Price	\$	N/A		
G. Government License and/or Registration Fees	\$	5.50		
H. Government Certificate of Title Fees	\$	18.25		

I. Other Charges (Seller must identify where payment describe purpose)				
to ALLY BANK for Prior Credit or Lease Balance	\$	1183.73		
to HUMBOLDT CHRYSLER for DOC FEE	\$	289.00		
to _____ for _____	\$	N/A		
to _____ for _____	\$	N/A		
to _____ for _____	\$	N/A		
to _____ for _____	\$	N/A		
to _____ for _____	\$	N/A		
to _____ for _____	\$	N/A		
to _____ for _____	\$	N/A		
to _____ for _____	\$	N/A		
Total Other Charges and Amounts Paid to Others on Your Behalf	\$	2291.48 (4)		
5. Amount Financed (3+4)	\$	50736.61 (5)		

N/A N/A

Type of Insurance Term

Insurance Company Name N/A

Home Office Address N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will be provided unless you sign and agree to pay the extra cost.

I want the insurance checked above:

Buyer Signature _____ Date _____

Co-Buyer Signature _____ Date _____

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE. WITH SUCH INSURANCE YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS.

Buyer Signature _____

Co-Buyer Signature _____

OPTIONAL GAP CONTRACT: A gap contract (also cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the cost of this insurance through the Creditor, the cost of this insurance is \$ _____ and is also shown in the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term 72 Mos. **ALLSTATE GAP** Name of Gap Contract _____

I want to buy a _____

Buyer Signs _____

Returned Check Charge: You agree to pay a charge of \$ 30.00 if any check you give us is dishonored. If any electronic payment is returned unpaid, _____

VENDOR'S SINGLE INTEREST INSURANCE (VSI insurance): If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor's loss or damage to the vehicle (collision, fire, theft). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$ N/A and is also shown in the Itemization of Amount Financed. The coverage is for the initial term of the contract.

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before _____ Year _____ SELLER'S INITIALS _____

NO COOLING OFF PERIOD
 State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract you may only cancel if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

HOW THIS CONTRACT CAN BE CHANGED: This contract contains terms and conditions relating to this contract. Any change to this contract must be in writing and we must sign it. No oral changes are binding. Buyer Signs _____ Co-Buyer Signs _____

If any part of this contract is not valid, all other parts stay valid. We may extend the time for making some payments without extending the time for making others. See back for other important agreements.

NOTICE TO RETAIL BUYER: Do not sign this contract in blank. You are entitled to a copy of the contract at the time you sign. Keep it to protect your legal rights.

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs _____ Date 12/31/13 Co-Buyer Signs _____ Date 12/31/13

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in _____

Other owner signs here _____ Date 12/31/13 Address _____ By _____ Title _____

PE15-030

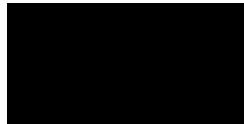
FLAT CHRYSLER

11-24-2015

ENCLOSURE 4

Legal Backup

Peer



ROBERT M. SILVERMAN¹
CRAIG THOR KIMMEL²

¹ Member, PA Bar
² Member, NJ Bar
³ Member, DE Bar
⁴ Member, NY Bar
⁵ Member, MA Bar
⁶ Member, MD Bar
⁷ Member, OH Bar
⁸ Member, MI Bar
⁹ Member, NH Bar
¹⁰ Member, CT Bar
¹¹ Member, TN Bar
¹² Member, WY Bar
¹³ Member, DC Bar
¹⁴ Member, CA Bar
¹⁵ Member, WI Bar
¹⁶ Member, TX Bar
¹⁷ Member, WV Bar
¹⁸ Member, CO Bar
¹⁹ Member, FL Bar
²⁰ Member, IL Bar



KIMMEL & SILVERMAN
P.C.

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

JACQUELINE C. HERRITT¹
ROBERT A. RAPKIN²
ANGELA K. TROCCOLI³
AMY L. BENNECOFF GINSBURG⁴
TARA L. PATTERSON⁵
W. CHRISTOPHER COMPONOV⁶
JASON L. GRESHES⁷
JOHN A. DINGLE⁸
ROBERT E. WILLIAMS⁹
SHANNON B. HARKINS¹⁰
CHAD P. DOMAN¹¹
RYAN FITZGERALD¹²
RAYMOND F. KEENAN¹³

May 5, 2015

Chrysler Group LLC – Via FedEx
Keith Rose, Esquire – Via Email mail@theroselawfirm.com

RE: **Pre-Lit Program**
[REDACTED] V. FCA US LLC
Vehicle Type: 2014 DODGE DURANGO
VIN: 1C4RDJAG4EC [REDACTED]

RECEIVED

MAY - 7 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

To Whom It May Concern:

As you know, this office represents the above-captioned individual for problems encountered with their 2014 Dodge Durango. I am attaching the client's sales and service documents for your review. As you can see, my client has returned to the dealership for various defects in the vehicle.

Please advise if Chrysler LLC is interested in attempting early resolution in this matter. I will refrain from filing suit in this matter for 30 days while you evaluate my client's claim. If I do not hear from you within the next 30 days, suit will be prepared and filed.

I look forward to hearing from you.

Very truly yours,

Robert M. Silverman

RMS/es
Enclosure

FCA US LLC
Office of the General Counsel

MAY 06 2015

By  Mail/Reg. Agent/
Sec. of State Proc. Server



KIMMEL & SILVERMAN
P.C.

1-800-LEMON LAW
www.lemonlaw.com

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BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

April 16, 2015

VIA FAX ONLY
518-869-3334

FCA US LLC
1000 Chrysler Drive
Auburn Hills, MI 48326-2766

Re: Ms. [REDACTED] v. FCA US LLC
Vehicle: 2014 Dodge Durango
Date of Purchase: 10/13/2014
Place of Purchase: Scranton Dodge
VIN: 1C4RDJAG4EC [REDACTED]

Dear Sir/Madam:

Please be advised that this office represents the above individual against FCA US LLC pursuant to the PA Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman
KIMMEL & SILVERMAN, PC

RMS\es

cc: [REDACTED]

ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

Member, PA Bar
Member, NJ Bar
Member, DE Bar
Member, NY Bar
Member, MA Bar
Member, MD Bar
Member, OH Bar
Member, MI Bar
Member, NH Bar
Member, CT Bar
Member, TN Bar
Member, WY Bar
Member, DC Bar
Member, CA Bar
Member, WI Bar
Member, TX Bar
Member, WY Bar
Member, CO Bar
Member, FL Bar

JACQUELINE C. HERRITT
ROBERT A. RAPKIN
ANGELA K. TROCCHI
AMY L. BENNECOFF GINSBURG
TARA L. PATTERSON
W. CHRISTOPHER COMPONONO
JASON L. GRESHES
JOHN A. DINGLE
ROBERT E. WILLIAMS
SHANNON R. HARKINS
CHAD P. DOMAN

Lessee (and Co-Lessee) ("You")		Lessor	
Name and address, including county	Garaging address (if different)	SCRANTON DODGE CHRYSLER JEE	
[REDACTED] PLYMOUTH, PA LUZERNE	Principal driver (if business use)	146 WYOMING AVENUE SCRANTON, PA 18508	

This is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and back.

"We," "us," and "our" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned).

- If this box is checked, Lessor will assign this lease and sell the vehicle to ALLY LEASE TRUST (Assignee).
 If this box is checked, Lessor intends not to assign this lease.

Monthly Payment Lease. If your payment schedule shows monthly scheduled payments (Section 2(a)), your lease is a monthly payment lease.

Single Payment Lease. If your payment schedule shows a single scheduled payment (Section 2(b)), your lease is a single payment lease.

The Vehicle You Are Leasing						
New/Used	Year	Make & Model	Body Style	Vehicle ID #	Mileage	Primary Use: Personal, unless otherwise indicated below
NEW	2014	DODGE DURANGO	SUV	1C4RDJAG4EC [REDACTED]	10	<input type="checkbox"/> Commercial, Business, or Agricultural <input type="checkbox"/> Public Conveyance
Dealer Installed Options _____ (if truck) _____						

Federal Consumer Leasing Act Disclosures

<p>1. Amount Due at Lease Signing or Delivery (Itemized Below)*</p> <p>\$ <u>10043.87</u></p>	<p>2(a). Monthly Scheduled Payments</p> <p>Your first monthly payment of \$ <u>460.87</u> is due on <u>13 OCT</u> <u>2014</u>, followed by <u>35</u> payments of \$ <u>460.87</u> due on the <u>13TH</u> of each month. The total of your monthly payments is \$ <u>16591.32</u></p> <p>2(b). Single Scheduled Payment</p> <p>Your single payment of \$ <u>N/A</u> is due on <u>N/A</u>. This is the total of your scheduled payments.</p>	<p>3. Other Charges (not part of your scheduled payment)</p> <p>Disposition fee (if you do not purchase the vehicle and we do not waive the fee under Section 13) \$ <u>N/A</u></p> <p><u>N/A</u> \$ <u>N/A</u></p> <p>Total \$ <u>N/A</u></p>	<p>4. Total of Payments (The amount you will have paid by the end of the lease.)</p> <p>\$ <u>25693.32</u></p>
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* Itemization of Amount Due at Lease Signing or Delivery

<p>5. Amount Due at Lease Signing or Delivery:</p> <p>a. Capitalized cost reduction \$ <u>9500.00</u></p> <p>b. First monthly payment \$ <u>460.87</u></p> <p>c. Single scheduled payment \$ <u>N/A</u></p> <p>d. Refundable security deposit \$ <u>475.00</u></p> <p>e. Title fees \$ <u>50.00</u></p> <p>f. Registration fees \$ <u>45.00</u></p> <p>g. Sales/use tax \$ <u>378.00</u></p> <p>h. <u>LNF \$23.00</u> <u>DOC \$112.00</u> <u>135.00</u></p> <p>i. <u>N/A</u> \$ <u>N/A</u></p> <p>j. <u>N/A</u> \$ <u>N/A</u></p> <p>k. Total \$ <u>10043.87</u></p>	<p>6. How the Amount Due at Lease Signing or Delivery will be paid:</p> <p>a. Net trade-in allowance \$ <u>N/A</u></p> <p>b. Rebates and noncash credits \$ <u>9500.00</u></p> <p>c. Amount to be paid in cash \$ <u>1543.87</u></p> <p>d. Total \$ <u>10043.87</u></p>
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7. Your scheduled payment is determined as shown below:

a. Gross capitalized cost. The agreed upon value of the vehicle (\$ <u>28000.00</u>) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	\$ <u>30133.00</u>
b. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	- \$ <u>9500.00</u>
c. Adjusted capitalized cost. The amount used in calculating your base scheduled payment	= \$ <u>30633.00</u>
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base scheduled payment	- \$ <u>20359.20</u>
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term	= \$ <u>10273.80</u>
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$ <u>4847.72</u>
g. Total of base scheduled payment(s). The depreciation and any amortized amounts plus the rent charge	= \$ <u>15221.52</u>
h. Lease payments. The number of payments in your lease	+ <u>36</u>
i. Base scheduled payment	= \$ <u>422.82</u>
j. Sales/use tax (estimated)	+ \$ <u>39.05</u>
k. <u>N/A</u>	+ \$ <u>N/A</u>
.....	= \$ <u>460.87</u>

Total scheduled payment _____

Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.

- 8. **Excessive Wear and Use.** You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 12,000 miles per year at the rate of \$ 20 per mile.
- 9. **Purchase Option at End of Lease Term.** You have an option to buy the vehicle at the end of the lease term for \$ 22859.20 plus official fees and taxes.
- 10. **Other Important Terms.** See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

1. Itemization of Gross Capitalized Cost.

a. Agreed upon value of the vehicle	EL# 37800	KT	\$ <u>30800.00</u>
b. Ally administrative fee			+ \$ <u>N/A</u>
c. License/registration/title fees			+ \$ <u>N/A</u>
d. Sales tax			+ \$ <u>N/A</u>
e. Other tax (describe)	N/A		+ \$ <u>N/A</u>
f. Optional service contract			+ \$ <u>N/A</u>
g. Optional maintenance contract	EL# 289	KT	+ \$ <u>100.00</u>
h. Optional life insurance			+ \$ <u>N/A</u>
i. Optional disability insurance			+ \$ <u>N/A</u>
j. <u>N/A</u>			+ \$ <u>N/A</u>
k. Trade-in allowance			+ \$ <u>1044.00</u>
I. Gross Capitalized Cost			= \$ <u>39132.00</u>

16. Required Vehicle Insurance Information. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lease as follows:

Insurance company name: STATE FARM
 Insurance agency name: _____
 Agency address: _____
 Agency phone no.: 570-823-2500
 Agent's name: WRIGHT INS AGENCY INC
 Policy no.: _____
 Deductibles: Collision \$ N/A Comprehensive \$ N/A

INSURANCE NOTICE. Our liability insurance or self-insurance providing coverage or liability protection for third party liability claims arising out of the operation of the vehicle will not be primary. Liability insurance that you obtain will be primary.

12. Official Fees and Taxes. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease, payments due under the lease, or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes.

Estimated Total Official Fees and Taxes You Must Pay During Lease. \$ 1882.80
 The actual total of official fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

13. Disposition Fee Waiver. We will waive any Disposition Fee shown in Section 3 if, at the time this lease ends, you enter into a motor vehicle lease or installment sale contract that the dealer assigns to Ally.

14. Lease Term: 36 months.

15. Total Allowed Mileage. The total mileage allowed on the odometer at lease end is 36,000 miles.
Extra Miles. The total allowed mileage includes N/A extra miles that you are buying at \$ N/A per mile. If this lease ends on or after the start of the next-to-last monthly period, we will give you a credit for each unused extra mile you bought. **There will be no credit if the lease ends earlier, you buy the vehicle, or the vehicle is a total loss.**

17. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of the standard manufacturer's warranty unless this box is checked.

If this box is checked, you have the benefit of the following warranty:
N/A

Warranty papers that are separate from this lease state any coverage limits. The law gives you a warranty that the vehicle conforms to the description in this lease. **THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE.**

The following exclusion and limitation of implied warranties does not apply if (1) you signed this lease in Kansas and you are an individual; or (2) you signed this lease in Maine and this lease is primarily for personal, family, or household purposes: **Unless Lessor makes a written warranty or enters into a service contract within 90 days from the date of this lease, LESSOR MAKES NO IMPLIED WARRANTY OF MERCHANTABILITY, AND THERE IS NO IMPLIED WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE.** If Lessor makes a written warranty or enters into a service contract within 90 days from the date of this lease, then any implied warranty of merchantability and any warranty that the vehicle is fit for a particular purpose are limited in duration to the longer of the term of the written warranty or the term of the service contract.

18. Optional Insurance, Service Contracts, and Maintenance Agreements. We do not require any of the insurance, products, or services listed in this section. Your decision to buy them or not buy them is not a factor in our decision to approve this lease. We will try to get any optional insurance coverage(s) that you initial below. A notice you receive when you sign this lease describes the coverage(s) in greater detail. Life insurance and disability insurance may not cover taxes and other amounts due besides the base monthly payment.

Optional Insurance	Coverage	Charge or Premium	Provider	By initialing below, you indicate you want the insurance
Life Insurance (Monthly Payment Lease Only)	____ Lessee ____ Co-Lessee Coverage is for lease term Coverage limit \$ <u>N/A</u>	\$ <u>N/A</u>	<u>N/A</u>	Lessee/Co-Lessee initials <u>N/A / N/A</u>
Disability Insurance (Monthly Payment Lease Only)	Lessee Coverage is for lease term Monthly Coverage limit \$ <u>N/A</u>	\$ <u>N/A</u>	<u>N/A</u>	Lessee/Co-Lessee initials <u>N/A / N/A</u>
<u>N/A</u>	<u>N/A</u> Months <u>N/A</u> Miles Coverage limit \$ <u>N/A</u>	\$ <u>N/A</u>	<u>N/A</u>	Lessee/Co-Lessee initials <u>N/A / N/A</u>
Other Optional Product or Service			Term	

N/A	N/A Months	N/A Miles	Lessee/Co-Lessee initials	
	Coverage limit \$	N/A \$	N/A	N/A

Other Optional Product or Service	Term
N/A	N/A Months, N/A Miles
N/A	N/A Months, N/A Miles

Signatures

THIS IS THE ENTIRE AGREEMENT. This lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle. Any change to this lease must be in writing, and we must sign it. No oral changes.

LESSEE: [Redacted] BY: X [Redacted] CO-LESSEE: X [Redacted]

We may delay or refrain from enforcing any of our rights under this lease without losing them.

NOTICE TO CONSUMER. 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2. YOU ARE ENTITLED TO A COPY OF THIS AGREEMENT.

YOU AGREE TO THE TERMS OF THIS LEASE. YOU CONFIRM THAT BEFORE YOU SIGNED THIS LEASE, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT.

YOU CONFIRM THAT YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT SCRANTON, PA ON 10/13/2014
(city) (day) (year)

LESSEE: X [Redacted] BY: X [Redacted] CO-LESSEE: X [Redacted]

Lessor agrees to the following: (1) Lessor accepts this lease, (2) If a party is identified in this lease as the intended assignee ("Intended Assignee"), Lessor (i) assigns all right, title, and interest in this lease to the Intended Assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to time with the assignee (the "Dealer Agreement"), and (ii) assigns all right, title, and interest in the leased vehicle to the Intended Assignee, or its designee, under the terms of the Dealer Agreement. Lessor acknowledges that neither the Dealer Agreement nor this assignment renders Lessor an agent of the assignee.

LESSOR: SCRANTON DODGE CHRYSLER X [Redacted] TITLE: FI MGR DATE: 10/13/2014

SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST

Authorization For Automatic Electronic Payments - Optional - Monthly Payment Lease Only

You have the option to ask that your monthly payments be transferred to us automatically and electronically from your checking or savings account when each monthly payment is due. We do not charge for this optional service. If you elect this optional service, we will send you a confirmation letter that will tell you the due date of the first payment that will be withdrawn. If a due date falls on a weekend or holiday, funds will be withdrawn on the next business day. If the amount to be transferred will vary from the previous transfer, we will reflect the amount to be transferred on your statement.

To elect this optional service, please complete the authorization below.

Authorization

Name of your financial institution ("Bank"): N/A

ABA routing number: N/A

Bank account number: N/A

Checking account Savings account - Please contact your financial institution for assistance

Name(s) on account: N/A

You authorize and request us (lessor, any assignee, and any servicer) to initiate electronic debit entries or use any other commercially reasonable accepted practice to charge your Bank account identified above. You authorize and request Bank to honor debit entries we initiate and debit these charges to your account. This authorization relates to your monthly lease payment. This authorization will remain in effect until all amounts related to the lease are paid in full, or until you cancel this authorization. To cancel, you must call us at 1-888-925-2559 at least three business days before the next payment due date. This is the only way you may cancel this authorization.

Lessee: X _____

Anyone else whose signature is required to withdraw funds from the Bank account: X _____

What You Owe at Lease End (Cont.)

Excess Mileage Charge. See Section 8 for the charge per excess mile and Section 15 for the total allowed mileage. If the lease ends before the start of the monthly period and the vehicle is not a total loss, any Early Excess Mileage Wear Charge (Section 35(c)) will not exceed the Residual Value (Section 7(d)) as the Realized Value (Section 35(b)). If the vehicle is a total loss before the scheduled lease end date, any excess mileage charge will not exceed the applicable amount specified in Section 38 (Monthly Payment Lease) or Section 39 (Single Payment Lease). There is no excess mileage charge if you buy the vehicle.

Late Charge. If we do not receive a full monthly payment within 10 days after due, you will pay a late charge of 5% of the part of the payment that is late. However, if you signed this lease in Kansas, the charge will not exceed \$25 if this lease is primarily for a personal, family, or household purpose. If you signed this lease in Maine and this lease is primarily for a personal, family, or household purpose, we will impose a late charge only if we do not receive a full monthly payment within 15 days after it is due, and the charge will not exceed \$10. If you signed this lease in Iowa, we will not impose a late charge if this lease is primarily for a personal, family, or household purpose.

Charge for Fines and Other Items. You will pay promptly any fine, parking fee, toll charge, toll penalty charge, moving violation fine, or similar charge relating to the vehicle. If you do not, we may pay it. Each time we pay any such fine or charge, you will pay us the amount we pay. If you signed this lease in Pennsylvania, Rhode Island, or South Carolina, you will also pay us \$10. If we need to remove a lien we did not agree to, you will pay us the amount we pay.

Insurance, Use, and Care of the Vehicle

Required Vehicle Insurance. You must insure the vehicle through liability and physical damage policies acceptable to us. The policies must not exclude or restrict coverage if you were to drive the vehicle, or when the driver is someone not allowed to drive the vehicle or who is likely to drive the vehicle. The policies must show any additional insureds and loss payees that we require. You must show us proof of insurance when we ask. **We require no other insurance.**

Liability insurance must (a) cover at least \$50,000 for property damage, \$100,000 for bodily injuries to any one person, and \$300,000 for bodily injuries for any one accident, or (b) have a combined single limit of at least \$500,000 for bodily injuries and property damage for any one accident.

For trucks of 10,000 lbs. GVW or more and public conveyance vehicles, liability insurance must instead (a) provide primary coverage of at least \$50,000 for property damage, \$100,000 for bodily injuries to any one person, and \$300,000 for bodily injuries for any one accident, and umbrella coverage of \$1,000,000 or more with a combined single limit of at least \$1,000,000 for bodily injuries and property damage for any one accident.

Physical damage insurance must be for the full value of the vehicle with deductibles no more than \$1,000 for collision and upset loss and \$1,000 for comprehensive damage and theft loss.

If you move to a new state, we will require coverage amounts in keeping with our requirements for the new state. We now estimate that those amounts will be the same as those in this lease, but they may be higher.

Use. You will not:

- Use the vehicle illegally, improperly, or for hire.
- Use the vehicle in a way that causes the insurance coverage on the vehicle to be ineffective.
- Remove the vehicle from the United States, except for trips to Canada of under 60 days,
- Move the vehicle to another state for more than 30 days without telling us.
- Change the vehicle without our written consent.
- Replace parts, accessories, or tires with rented or leased items.
- Expose the vehicle to seizure, confiscation, forfeiture, or other involuntary transfer.
- Allow a lien to be placed on the vehicle unless we agree.

We will not let anyone else do any of these things.

Maintenance, Repairs, Operating Expenses, and Damage. You will maintain and repair the vehicle to keep it in good condition. Replacement sheet metal must be new original equipment manufacturer parts. Other replacement parts must be original equipment manufacturer parts or parts of equal quality and design. (If your insurance will pay for repairs, ask your insurance company to specify original equipment manufacturer sheet metal.) You will pay all maintenance, repair, and operating expenses, including gas and oil. If the odometer stops working, you must fix it immediately. You will service the vehicle as the manufacturer recommends. You will follow the manufacturer's instructions in any recall. If you don't do these things, we may do them. You will owe us our cost if we do. We may inspect the vehicle at any reasonable time and place.

When you take possession of the vehicle, you take on the risks of loss of the vehicle and of damage to it. If the vehicle is damaged, stolen, or destroyed and only becomes available from insurance, a judgment, a settlement, or the like, we will treat the money as an insurance settlement. We and/or Vehicle Asset

If there is no Surplus, you will also owe us any Early Excess Mileage and Wear Charge (see definition in this section).

You will also owe us: (1) any Disposition Fee shown in Section 3 (unless waived; see Section 13); and (2) any additional amounts due under Section 40. We will give you any credits due under Section 40.

(b) Definition of "Realized Value" and "Surplus": We will sell the vehicle at wholesale. We will use the sale price of the vehicle as its Realized Value, unless you get an independent appraisal of the wholesale value of the vehicle that could be realized at sale (see below in this section). If you get such an appraisal, we will use the appraised value of the vehicle as its Realized Value. If the Realized Value exceeds Residual Value (Section 7(d)), the excess is the Surplus. If the Realized Value is the same as or less than Residual Value, there is no Surplus.

Your Right to Obtain an Independent Appraisal of the Vehicle's Wholesale Value. You may get a professional appraisal of the wholesale value of the vehicle that could be realized at sale. The appraiser must be an independent third party. You and we must agree on the appraiser. You must pay for the appraisal and get it within a reasonable time after lease end. The appraised value will then be used as the Realized Value.

(c) Definition of "Early Excess Mileage and Wear Charge": Our estimated or actual cost of any repairs the vehicle needs because of excess wear (we do not have to make repairs), plus any excess mileage charge (Sections 8, 15, and 19). This charge will not exceed the Residual Value (Section 7(d)) of the vehicle minus its Realized Value (Section 35(b)).

36. What You Owe If You End This Lease Before the Start of the Last Monthly Period, and You Do Not Buy the Vehicle - Single Payment Lease.

(a) What You Owe: The single scheduled payment due at lease signing prepays the rent charge, depreciation, and any amortized amounts.

We will give you a credit for any unearned rent charge, figured by the Actuarial Method (see Section 41) based on the number of full monthly periods between early end and scheduled end.

We will give you a credit for any Surplus (see Section 35(b)), up to the amount of the Remaining Prepaid Depreciation (see definition in this section). If the vehicle's Realized Value (Section 35(b)) is less than its Residual Value, you will also owe us any Early Excess Mileage and Wear Charge (Section 35(c)).

You will also owe us: (1) any Disposition Fee shown in Section 3 (unless waived, see Section 13); and (2) any additional amounts due under Section 40. We will give you any credits due under Section 40.

If the sum of the credits exceeds the sum of the amounts due, we will refund the difference to you. If the sum of the amounts due exceeds the sum of the credits, you will owe us the difference.

(b) Definition of "Remaining Prepaid Depreciation": The Remaining Prepaid Depreciation is:

- The base single scheduled payment
- + The number of months in the lease
- x The number of full monthly periods between early end and the scheduled lease end date
- The unearned rent charge credit

37. Our Rights Upon Default (Including What You Owe Upon Default). If you are in default, we may, subject to any right to cure the default that you may have:

- End this lease and require you to pay the amount you would have owed: (1) under Section 35 (Monthly Payment Lease) or Section 36 (Single Payment Lease) if you had ended the lease before the start of the last monthly period; or (2) under Section 34 if you had ended the lease on or after the start of the last monthly period.
- Take the vehicle from you without demand. If the law permits, we may go on your property to take the vehicle. If you signed this lease in Rhode Island, we may not enter property you own or rent unless you consent. If the vehicle has an electronic locating device, we may use the device to find the vehicle.
- Sue you for damages and to get the vehicle back.
- Pursue any other remedy the law gives us.

We will exercise our rights without breach of the peace, at reasonable times and places, in a reasonable way, as the law permits. We may take and store any personal items that are in the vehicle. If you do not ask for these items back, we may dispose of them as the law allows. You will pay our reasonable expenses of taking these actions as the law allows. These expenses may include expenses of taking and storing the vehicle. If you signed this lease in Pennsylvania, Rhode Island, or South Carolina, or if this lease is not primarily for a personal, family, or household purpose, these expenses may include attorney's fees, collection costs, and court costs.

If you signed this lease in Kansas and this lease is primarily for a personal, family, or household purpose, these expenses may also include our reasonable collection costs. Collection costs may include court costs. Collection costs may also include collection agency fees or attorney's fees, but not both. Collection costs will not include costs our salaried employees incur. Collection costs will not exceed 15% of what you owe.

derault (see Section 37).

At Lease End

30. Vehicle Return. Unless you buy the vehicle, you will return the vehicle (including any dealer-installed options you do not buy outright) at lease end to any reasonable place we tell you. After you return the vehicle, you will call us promptly and tell us where you returned the vehicle.

31. Option to Buy the Vehicle. You have an option to buy the vehicle. The price to buy the vehicle after the start of the last monthly period is disclosed in Section 9. The purchase option price disclosed in Section 9 is our view of a reasonable price to charge for selling the vehicle to a retail purchaser after the start of the last monthly period.

If this is a monthly payment lease, the price to buy the vehicle before the start of the last monthly period is: (1) the price to buy the vehicle disclosed in Section 9, plus (2) the base monthly payment times the number of payments not yet due, minus (3) any unearned rent charge figured by the Actuarial Method (see Section 41) based on the number of full monthly periods between early end and scheduled end.

If this is a single payment lease, the price to buy the vehicle before the start of the last monthly period is: (1) the price to buy the vehicle disclosed in Section 9, plus (2) the Remaining Prepaid Depreciation (Section 36(b)). If this is a single payment lease and you buy the vehicle before the start of the last monthly period, we will give you a credit for (1) the Remaining Prepaid Depreciation (Section 36(b)), plus (2) any unearned rent charge figured by the Actuarial Method (see Section 41) based on the number of full monthly periods between early end and scheduled end.

Regardless of when you buy the vehicle, you must also pay any related official fees and taxes, plus any amounts due because you broke agreements in this lease.

32. Odometer Disclosure. Federal law requires you to tell us the vehicle's mileage in connection with a transfer of vehicle ownership. You may be fined and/or imprisoned if you do not complete the disclosure or if you make a false statement.

What You Owe at Lease End

33. What You Owe If You Buy the Vehicle. If you have paid us the amount you must pay to buy the vehicle under Section 31 and kept your agreements, you will owe us nothing more.

34. What You Owe at Scheduled End, or If You End This Lease On or After the Start of the Last Monthly Period, and You Do Not Buy the Vehicle. You will owe us: (1) any Disposition Fee shown in Section 3 (unless waived; see Section 3); (2) any excess mileage charge (Sections 8, 15, and 19); (3) our estimated actual cost of repairing excess wear (we do not have to make repairs); (4) any lease end daily extension charge (Section 27); and (5) any additional amounts due under Section 40. We will give you any credits due under Section 40. However, if the vehicle is a total loss before the scheduled lease end date, you will owe us the amount described in Section 38 (Monthly Payment Lease) or Section 39 (Single Payment Lease).

35. What You Owe If You End This Lease Before the Start of the Last Monthly Period, and You Do Not Buy the Vehicle - Monthly Payment Lease.

36. What You Owe: You will owe us an Early End Charge as follows:

- The base monthly payment times the number of payments not yet due,
- Any unearned rent charge figured by the Actuarial Method (see Section 41), based on the number of full monthly periods between early end and scheduled end
- Any Surplus (see definition in this section) on the vehicle sale
- = The total. If this total is less than zero, we will not give you a refund or credit.

You will also owe us any additional amounts due under Section 40, plus, if the vehicle is returned to us, any Disposition Fee shown in Section 3 (unless waived see Section 13). We will give you any credits due under Section 40.

If the sum of the credits exceeds the sum of the amounts due, we will refund the difference to you. If the sum of the amounts due exceeds the sum of the credits, you will owe us the difference.

40. Additional Credits and Amounts Due. Regardless of how the lease ends, you will owe us any unpaid fees and taxes, including any tax on what you owe because this lease ends early, plus any amounts due because you broke agreements in this lease. We may cancel any optional insurance or service, maintenance, or other contracts that we financed for you. We will give you a credit for any amount we get from cancellations. If the lease ends on or after the start of the next-to-last monthly period and you do not buy the vehicle, we will give you a credit for any unused extra miles, unless the vehicle is a total loss (see Section 15).

41. Actuarial Method of Figuring the Unearned Rent Charge. We will use the Actuarial Method to figure the unearned rent charge on a monthly basis. We will treat the rent charge for each monthly period as fully earned on the period's first day. If this is a monthly payment lease, we will treat each monthly payment that you made as if we received it on its due date. We will give you a written explanation of the Actuarial Method upon request.

42. NOTICE: If you do not meet your lease obligations, you may lose use of the vehicle.

43. Security Deposit. If you paid a security deposit, we will use it at lease end to pay anything you owe under this lease and do not pay. We will not pay you interest on the security deposit. We will not add to the security deposit any proceeds, money, or funds we receive from the security deposit. After lease end, we will give back any part of the security deposit that remains.

Additional Terms

44. Assignment By Lessor. If this lease is assigned, the assignee may designate Vehicle Asset Universal Leasing Trust, or its trustee, as agent to hold title for the benefit of the assignee on the vehicle's certificate of title and/or registration.

Any sale and assignment will not be considered to change materially your duties, burden, or risk under this lease.

If we assign this lease, you will not receive notice of assignment.

45. PROHIBITION OF TRANSFER OF YOUR INTEREST. YOU WILL NOT SUBLEASE OR OTHERWISE TRANSFER (EXCEPT TO YOUR ESTATE) ANY RIGHT OR INTEREST YOU HAVE UNDER THIS LEASE OR IN THE VEHICLE WITHOUT OUR PRIOR WRITTEN CONSENT.

46. Indemnity. You will protect us from all losses, damages, injuries, claims, demands, and expenses arising out of the condition, maintenance, use, or operation of the vehicle. You agree to indemnify, and hold harmless, us and our assigns from all such losses, damages, injuries, claims, demands, and expenses.

47. Servicing and Collection Contacts. We may try to contact you in writing, by e-mail, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. We may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS

EXPIRY: Nov 30, 2015 VALID: 10/14/2014

PLATE: [REDACTED]
TITLE: [REDACTED]
VIN: 1C4RDJAG4EC
YR/MAKE: 2014/DODGE
TYPE: SW
WID: [REDACTED]

EMISSION INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: LUZERNE

[REDACTED]
PLYMOUTH PA
[REDACTED]

[REDACTED]
I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code

C70895705

31

2nd visit

CUSTOMER #

Scranton Dodge Chrysler Jeep

1146 Wyoming Avenue · Scranton, PA 18509
Service 346-1723 · Parts 346-1721
Body Shop 344-4745

INVOICE

PAGE 1

PLYMOUTH, PA

HOME: CONT: N/A

BUS: CELL:

SERVICE ADVISOR: 19 ANTHONY S BELLANCO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	14	DODGE DURANGO	1C4RDJAG4EC		6032/6040	T1983	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT14 DD			16:30 26MAR15		90.00	CASH	08APR15
R.O. OPENED	READY	OPTIONS: STK: H DLR: 42958 ENG: 3.6L_V6					
26MAR15	08APR15	TRN: 8-SPD_AUTO					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S VEHICLE HAS INTERMIT CEL AGAIN

CAUSE: .

01 GENERAL

26 W

(N/C)

1 RL259301AA VALVE BOD

(N/C)

CORE CHARGE W

(N/C)

8 68218925AA *FLUID-AUTOMATIC TRANSMISSION

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

SUBL LOANER

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
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B CUSTOMER NEEDS LOANER CAR

01 GENERAL

26 C

0.00 0.00

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
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CUSTOMER COPY

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort. All parts new except as noted.

CUSTOMER AUTHORIZATION X

SERVICE HOURS
8:00 AM - 4:30 PM
MONDAY - SATURDAY

EARLY BIRD/NIGHT OWL
DROP OFF AVAILABLE!

LOCAL SHUTTLE SERVICE!

LATE PICKUP AVAILABLE!

SERVICE: (570) 346-1723
PARTS: (570) 346-1721
SALES: (570) 344-1261

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Thank You!
CUSTOMER COPY

From: (215) 540-8888
Sharon Starynski
Kimmel & Silverman, P.C.
30 East Butler Pike
Ambler, PA 19002

Origin ID: QFWA



J151215022303M

Ship Date: 05MAY15
ActWgt: 1.0 LB
CAD: 100586475/NET3610

Delivery Address Bar Code



Ref #
Invoice #
PO #
Dept #

SHIP TO: (215) 540-8888

BILL SENDER

FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
AUBURN HILLS, MI 48326

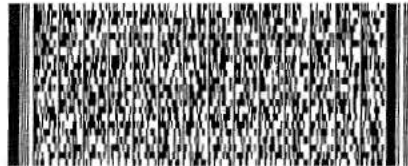
WED - 06 MAY AA
STANDARD OVERNIGHT

TRK#
0201



48326
MI US
DTW

ET MTCA



537 J1/25E2/EE-48

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ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

Member, PA Bar
Member, NJ Bar
Member, DE Bar
Member, NY Bar
Member, MA Bar
Member, MD Bar
Member, OH Bar
Member, MI Bar
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Member, CT Bar
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JACQUELINE C. HERRITT
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ANGELA K. TROCCOLI
AMY L. BENNECOFF GINSBURG
TARA L. PATTERSON
W. CHRISTOPHER COMPONOV
JASON L. GRESHES
JOHN A. DINGLE
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CHAD P. DOMAN
RYAN FITZGERALD
RAYMOND F. KEENAN
WILLIAM F. MANSOUR

1-800-LEMON LAW
www.lemonlaw.com

CORPORATE HEADQUARTERS
30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE OF THE GENERAL COUNSEL
FCA US LLC

June 15, 2015

CERTIFIED MAIL/RETURN RECEIPT REQUESTED

JUN 23 2015

By *[Signature]* Mail Reg. Agent
Sec. of State/Proc. Server

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

RE: [REDACTED] V. FCA US LLC
June Term 2015, No. 001770

Dear Sir/Madam:

Enclosed please find a copy of the Complaint which has been filed against FCA US LLC in the Court of Common Pleas, Philadelphia County, Pennsylvania. You are being served pursuant to the Pennsylvania Rules of Civil Procedure, Rule 403.

Please refer the attached to the legal department. **Note:** A responsive pleading is due 20 days after the receipt of the Complaint.

Very truly yours,

[Signature]
Robert M. Silverman

RMS/jh

Court of Common Pleas of Philadelphia County
 Trial Division
Civil Cover Sheet

For Prothonotary Use Only (Docket Number)
JUNE 2015
001770

PLAINTIFF'S NAME [REDACTED] PLYMOUTH PA [REDACTED]		DEFENDANT'S NAME FCA US LLC	
PLAINTIFF'S NAME [REDACTED] PLYMOUTH PA [REDACTED]		DEFENDANT'S NAME	
PLAINTIFF'S NAME		DEFENDANT'S NAME	
PLAINTIFF'S ADDRESS		DEFENDANT'S ADDRESS	
TOTAL NUMBER OF PLAINTIFFS 2	TOTAL NUMBER OF DEFENDANTS 1	COMMENCEMENT OF ACTION <input checked="" type="checkbox"/> Complaint <input type="checkbox"/> Petition Action <input type="checkbox"/> Notice of Appeal <input checked="" type="checkbox"/> Writ of Summons <input type="checkbox"/> Transfer From Other Jurisdictions	
AMOUNT IN CONTROVERSY <input checked="" type="checkbox"/> \$50,000.00 or less <input type="checkbox"/> More than \$50,000.00	COURT PROGRAMS <input checked="" type="checkbox"/> Arbitration <input type="checkbox"/> Jury <input type="checkbox"/> Non-Jury <input type="checkbox"/> Other:	Mass Tort <input type="checkbox"/> Commerce Savings Action <input type="checkbox"/> Minor Court Appeal Petition <input type="checkbox"/> Statutory Appeals <input type="checkbox"/> Settlement <input type="checkbox"/> Minors <input type="checkbox"/> W/D/Survival	
CASE TYPE AND CODE 10 - CONTRACTS OTHER			
STATUTORY BASIS FOR CAUSE OF ACTION			
RELATED PENDING CASES (LIST BY CASE CAPTION AND DOCKET NUMBER)		IS CASE SUBJECT TO COORDINATION ORDER? YES NO	
TO THE PROTHONOTARY: Kindly enter my appearance on behalf of Plaintiff/Petitioner/Appellant [REDACTED] Papers may be served at the address set forth below.		FILED PRO PROTHY JUN 12 2015 K. EDWARDS	
NAME OF PLAINTIFF'S/PETITIONER'S/APPELLANT'S ATTORNEY ROBERT M. SILVERMAN		ADDRESS 30 E. BUTLER PIKE AMBLER PA 19002	
PHONE NUMBER (215) 540-8888	FAX NUMBER (215) 540-8817		
SUPREME COURT IDENTIFICATION NO. 55914		E-MAIL ADDRESS rmsphillyefile@lemonlaw.com	
SIGNATURE OF FILING ATTORNEY OR PARTY ROBERT SILVERMAN		DATE SUBMITTED Friday, June 12, 2015, 03:37 pm	



USTED ESTA ORDENADO COMPARECER EN Arbitration Hearing 1880 JFK Blvd. 5th fl. at 02:00 PM - 03/10/2016
You must still comply with the notice below. USTED TODAVIA DEBE CUJPLIR CON EL AVISO PARA DEFENDERSE.
This matter will be heard by a Board of Arbitrators at the time, date and place specified but, if one or more parties is not present
at the hearing, the matter may be heard at the same time and date before a judge of the court without the absent party or parties.
There is no right to a trial de novo on appeal from a decision entered by a Judge.

Robert M. Silverman, Esquire
Identification No. 55914
RIMMEL & SILVERMAN, P.C.
30 East Butler Pike
Ambler, PA 19002
(215) 540-8888

ATTORNEY FOR PLAINTIFFS
THIS IS AN ARBITRATION
MATTER. ASSESSMENT OF
DAMAGES HEARD AND TESTED BY
REQUESTED. 12/10/2015 2:03 pm



[Redacted]
Plymouth, PA

COURT OF COMMON PLEAS
PHILADELPHIA COUNTY

v.

CIVIL ACTION

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

**NOTICE TO DEFEND
CODE: 1900**

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFORD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP.

**PHILADELPHIA BAR ASSOCIATION
LAWYER REFERRAL & INFORMATION SERVICE
ONE READING CENTER
PHILADELPHIA, PA 19107
TELEPHONE: 215-238-1701**

AVISO

Le han demandado a usted en la corte. Si usted quiere defenderse de estas de estas demandas expuestas an las paginas signientes, usted tiene veinte (20) dias de plazo al partir de ia fecha de la demanda y ia notificacion. Hace falta asentar una comparencia escrita o en persona o con un abogado y entregar a la corte en forma escrita sus defensas o sus objeciones a las demandas en contra de su persona. Sea avisado que si usted no se defiende, le corte tomara medidas y puede continuar la demanda en contra suya sin previo aviso o notificacion. Además, la corte puede decidir a favor del demandante y requiere que usted cumpla con todas las provisiones de esta demanda. Usted puede perder dinero o sus propiedades u ostros derechos importantes para usted.

LLEVE ESTA DEMANDA A UN ABOGADO INMEDIATAMENTE, SI NO TIENE ABOGADO O SI NO TIENE EL DINERO SUFICIENTE DE PAGAR TAL SERVICIO. VAYA EN PERSONA O LLAME POR TELEFONO A LA OFICINA CUYA DIRECCION SE ENCUENTRA ESCRITA ABAJO PARA AVERIGUAR DONDE SE PUEDE CONSEGUIR ASISTENCIA LEGAL.

**SERVICIO DE REFERENCIA LEGAL
ONE READING CENTER
FILADELFIA, PA 19107
TELEFONO: 215-238-1701**

Robert M. Silverman, Esquire
Identification No. 55914
KIMMEL & SILVERMAN, P.C.
30 East Butler Pike
Ambler, PA 19002
(215) 540-8888

ATTORNEY FOR PLAINTIFFS

THIS IS AN ARBITRATION
MATTER. ASSESSMENT OF
DAMAGES HEARING IS
REQUESTED.


Plymouth, PA

v.

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

COURT OF COMMON PLEAS
PHILADELPHIA COUNTY

CIVIL ACTION

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LLEVE ESTA DEMANDA A UN ABOGADO INMEDIATAMENTE, SI NO TIENE ABOGADO O SI NO TIENE EL DINERO SUFICIENTE DE PAGAR TAL SERVICIO. VAYA EN PERSONA O LLAME POR TELEFONO A LA OFICINA CUYA DIRECCION SE ENCUENTRA ESCRITA ABAJO PARA AVERIGUAR DONDE SE PUEDE CONSEGUIR ASISTENCIA LEGAL.

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FILADELFIA, PA 19107
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30 East Butler Pike
Ambler, PA 19002
(215) 540-8888

ATTORNEY FOR PLAINTIFFS

THIS IS AN ARBITRATION
MATTER. ASSESSMENT OF
DAMAGES HEARING IS
REQUESTED.

[REDACTED]
Plymouth, PA [REDACTED]

v.

FCA US LLC
CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326

COURT OF COMMON PLEAS
PHILADELPHIA COUNTY

CIVIL ACTION

COMPLAINT
CODE: 1900

1. Plaintiffs, [REDACTED] and [REDACTED] are adult individual citizens and legal residents of the Commonwealth of Pennsylvania, residing at 121 Cherry Street, Plymouth, PA 18651.

2. Defendant, FCA US LLC, is a corporation qualified to do and regularly conduct business in the Commonwealth of Pennsylvania, with its address and principal place of business located at 12000 Chrysler Drive, Highland Park, Michigan 48288-1919, and can be served at CIMS 485-13-32, 1000 Chrysler Drive, Auburn Hills, MI 48326.

BACKGROUND

3. On or about October 13, 2014, Plaintiffs leased a new 2014 Dodge Durango, manufactured and warranted by Defendant, bearing the Vehicle Identification Number 1C4RDJAG4EC [REDACTED]

4. The vehicle was leased in the Commonwealth of Pennsylvania and is registered in the Commonwealth of Pennsylvania.

5. The lease price of the vehicle, including registration charges, document fees, sales tax, finance and bank charges, but excluding other collateral charges not specified, yet defined by the Lemon Law, totaled more than \$25,899.32. A true and correct copy of the contract is attached hereto, made a part hereof, and marked Exhibit "A".

6. In consideration for the purchase of said vehicle, Defendant issued to Plaintiffs several warranties, guarantees, affirmations or undertakings with respect to the material or workmanship of the vehicle and/or remedial action in the event the vehicle fails to meet the promised specifications.

7. The above-referenced warranties, guarantees, affirmations or undertakings are/were part of the basis of the bargain between Defendant and Plaintiffs.

8. The parties' bargain includes an express 3-year / 36,000 mile warranty, as well as other guarantees, affirmations and undertakings as stated in Defendant's warranty materials and owner's manual.

9. However, as a result of the ineffective repair attempts made by Defendant through its authorized dealer(s), the vehicle is rendered substantially impaired, unable to be utilized for its intended purposes, and is worthless to Plaintiffs.

10. The first documented warranty repair attempt is believed to have occurred on or before March 16, 2015, when the vehicle odometer showed 5,672 miles. On that date, repair attempts were made to the check engine light is illuminated and the vehicle will not accelerate over 15mph. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "B".

11. The second documented warranty repair attempt is believed to have occurred on or before March 26, 2015, when the vehicle odometer showed 6,032 miles. On that date, repair attempts were made to the check engine light is illuminated intermittently and the transmission is defective. This repair invoice was held open. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "C".

12. The third documented warranty repair attempt is believed to have occurred on or before March 26, 2015, when the vehicle odometer showed 6,032 miles. On that date, repair attempts were made to the check engine light is illuminated intermittently and the transmission is defective. This repair invoice was held open from previous visit. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "D".

13. The fourth documented warranty repair attempt is believed to have occurred on or before April 09, 2015, when the vehicle odometer showed 6,507 miles. On that date, repair attempts were made to the vehicle will not come out of park or move and the check engine light is illuminated. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "E".

14. The vehicle continues to exhibit defects and nonconformities which substantially impair its use, value and/or safety as provided in 73 P.S. §1951 et seq. This is a presumptive Lemon Law case.

COUNT I
PENNSYLVANIA AUTOMOBILE LEMON LAW

15. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

16. Plaintiffs are "Purchasers" as defined by 73 P.S. §1952.

17. Defendant is a "Manufacturer" as defined by 73 P.S. §1952.

18. Scranton Dodge is and/or was at the time of sale a Motor Vehicle Dealer in the business of buying, selling, and/or exchanging vehicles as defined by 73 P.S. §1952.

19. On or about October 13, 2014, Plaintiffs took possession of the above mentioned vehicle and experienced nonconformities as defined by 73 P.S. §1951 et seq., which substantially impair the use, value and/or safety of the vehicle.

20. The nonconformities described violate the express written warranties issued to Plaintiffs by Defendant.

21. Section 1955 of the Pennsylvania Automobile Lemon Law provides:

If a manufacturer fails to repair or correct a nonconformity after a reasonable number of attempts, the manufacturer shall, at the option of the purchaser, replace the motor vehicle... or accept return of the vehicle from the purchaser, and refund to the purchaser the full purchase price, including all collateral charges, less a reasonable allowance for the purchaser's use of the vehicle, not exceeding \$.10 per mile driven or 10% of the purchase price of the vehicle, whichever is less.

22. Section 1956 of the Pennsylvania Automobile Lemon Law provides a presumption of a reasonable number of repair attempts if:

- (1) The same nonconformity has been subject to repair three times by the manufacturer, its agents or authorized dealers and the nonconformity still exists; or
- (2) The vehicle is out-of-service by reason of any nonconformity for a cumulative total of thirty or more calendar days.

23. Plaintiffs have satisfied the above definition as the vehicle has been subject to repair more than three (3) times for the same nonconformity, and the nonconformity remained uncorrected.

24. In addition, the above vehicle has or will be out-of-service by reason of the nonconformities complained of for a cumulative total of thirty (30) or more calendar days.

25. Plaintiffs have delivered the nonconforming vehicle to an authorized service and repair facility of the Defendant on numerous occasions as outlined below.

26. After a reasonable number of attempts, Defendant was unable to repair the nonconformities.

27. Plaintiffs aver the vehicle has been subject to additional repair attempts for defects and conditions for which Defendant's warranty dealer did not provide or maintain itemized statements as required by 73 P.S. § 1957.

28. Plaintiffs aver that such itemized statements, which were not provided as required by 73 P.S. § 1957 also include technicians' notes of diagnostic procedures and repairs, and Defendant's Technical Service Bulletins relating to this vehicle.

29. Plaintiffs aver the vehicle has been subject to additional repair attempts for defects and conditions for which Defendant's warranty dealer did not provide the notification required by 73 P.S. § 1957.

30. Plaintiffs have and will continue to suffer damages due to Defendant's failure to comply with the provisions of 73 P.S. §§ 1954 (repair obligations), 1955 (manufacturer's duty for refund or replacement), and 1957 (itemized statements required).

31. Pursuant to 73 P.S. § 1958, Plaintiffs seek relief for losses due to the vehicle's nonconformities, including the award of reasonable attorneys' fees and all court costs.

WHEREFORE, Plaintiffs respectfully demand judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, attorneys' fees, and court costs.

COUNT II
MAGNUSON-MOSS (FTC) WARRANTY IMPROVEMENT ACT

32. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

33. Plaintiffs have or may have resorted to Defendant's informal dispute settlement procedure, to the extent said procedure complies with 16 CFR 703.

34. Plaintiffs aver that the Federal Trade Commission (FTC) has determined that no automobile manufacturer complies with 16 CFR 703. See, Fed. Reg. 15636, Vol. 62, No. 63 (Apr. 2, 1997).

35. Plaintiffs are "Consumers" as defined by 15 U.S.C. §2301(3).

36. Defendant is a "supplier", "warrantor", and a "service contractor" as defined by 15 U.S.C. § 2301 (4),(5) and (8).

37. The subject vehicle is a "consumer product" as defined by 15 U.S.C. § 2301(1).

38. By the terms of its written warranties, affirmations, promises, or service contracts, Defendant agreed to perform effective repairs at no charge for parts and/or labor.

39. The Magnuson-Moss Warranty Improvement Act requires Defendant to be bound by all warranties implied by state law. Said warranties are imposed on all transactions in the state in which the vehicle was delivered.

40. Defendant has made attempts on several occasions to comply with the terms of its express warranties; however, such repair attempts have been ineffective.

41. The Magnuson-Moss Warranty Improvement Act, 15 U.S.C. §2310(d)(2) provides:

If a consumer finally prevails on an action brought under paragraph (1) of this subsection, he may be allowed by the court to recover as part of the judgment a sum equal to the amount of aggregate amount of costs and expenses (including attorney fees based upon actual time expended), determined by the court to have been reasonably incurred by the Plaintiff for, or in connection with the commencement and prosecution of such action, unless the court, in its discretion shall determine that such an award of attorney's fees would be inappropriate.

42. Plaintiffs have afforded Defendant a reasonable number of opportunities to conform the vehicle to the aforementioned express warranties, implied warranties and contracts.

43. As a direct and proximate result of Defendant's failure to comply with the express written warranties, Plaintiffs have suffered damages and, in accordance with 15 U.S.C. §2310(d)(1), Plaintiffs are entitled to bring suit for such damages and other legal and equitable relief.

44. Defendant's failure is a breach of Defendant's contractual and statutory obligations constituting a violation of the Magnuson-Moss Warranty Improvement Act, including but not limited to: breach of express warranties; breach of implied warranty of merchantability; breach of implied warranty of fitness for a particular purpose; breach of contract; and constitutes an Unfair Trade Practice.

45. Plaintiffs aver that Defendant's warranty was not provided to Plaintiff until after the vehicle was delivered, making any and all limitations, disclaimers and/or alternative dispute provisions ineffective for a failure of consideration.

46. Plaintiffs aver Defendant's Dispute Resolution Program was not in compliance with 16 CFR 703 for the model year of the subject vehicle.

47. Plaintiffs aver that Defendant's warranty did not require Plaintiffs to first resort to a Dispute Resolution Program before filing suit.

48. Plaintiffs aver that upon successfully prevailing upon the Magnuson-Moss claim herein, all attorney fees are recoverable and are demanded against Defendant.

WHEREFORE, Plaintiffs respectfully demand judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, incidental and consequential damages, reasonable attorneys' fees, and all court costs.

COUNT III
PENNSYLVANIA UNFAIR TRADE PRACTICES AND
CONSUMER PROTECTION LAW

49. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

50. Plaintiffs are "Persons" as defined by 73 P.S. §201-2(2).

51. Defendant is a "Person" as defined by 73 P.S. §201-2(2).

52. Section 201-9.2(a) of the Act authorizes a private cause of action for any person "who purchases or leases goods or services primarily for personal, family or household purposes."

53. Section 1961 of the Pennsylvania Automobile Lemon Law, provides that a violation of its provisions shall automatically constitute a violation of the Pennsylvania Unfair Trade Practices and Consumer Protection Act, 73 P.S. 201-1 et seq.

54. In addition, the Pennsylvania Unfair Trade Practices and Consumer Protection Act, 73 P.S. §201-2(4), defines "unfair or deceptive acts or practices" to include the following conduct:

(vii). Representing that goods or services are of a particular standard, quality or grade, or that goods are of a particular style or model, if they are of another;

(xiv). Failing to comply with the terms of any written guarantee or warranty given to the buyer at, prior to, or after a contract for the purchase of goods or services is made;

(xv). Knowingly misrepresenting that services, replacements or repairs are needed if they are not needed;

(xvi). Making repairs, improvements or replacements on tangible, real or personal property of a nature or quality inferior to or below the standard of that agreed to in writing;

(xvii). Engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion or of misunderstanding.

55. Plaintiffs aver Defendant has violated these, as well as other provisions, of 73 P.S. §201-2 et seq.

56. Section 201-3.1 of the Act provides that the Automotive Industry Trade Practice rules and regulations adopted by the Attorney General for the enforcement of this Act shall constitute additional violations of the Act.

57. Defendant's conduct surrounding the sale and servicing of the subject vehicle falls within the aforementioned definitions of "unfair or deceptive acts or practices."

58. The Act also authorizes the Court, in its discretion, to award up to three (3) times the actual damages sustained for violations.

WHEREFORE, Plaintiffs respectfully demand judgment against Defendant in an amount not in excess of Fifty Thousand Dollars (\$50,000.00), together with all collateral charges, attorneys' fees, all court costs and treble damages.

KIMMEL & SILVERMAN, P.C.

By:

ROBERT M. SILVERMAN, ESQUIRE
Attorney for Plaintiffs
30 East Butler Pike
Ambler, Pennsylvania 19002
(215) 540-8888

VERIFICATION

Robert M. Silverman, states that they are the attorney for the Plaintiffs herein; that they are acquainted with the facts set forth in the foregoing Complaint; that same are true and correct to the best of his knowledge, information and belief; and that this statement is made subject to the Penalties of 18 Pa. C.S.A. §4904, relating to unsworn falsifications to authorities.



ROBERT M. SILVERMAN, ESQUIRE
Attorney for Plaintiffs

Lessee (and Co-Lessee) ("You")		Lessor	
Address, including county [REDACTED] PLYMOUTH, PA LUZERNE		Garaging address (if different) Principal driver (if business use) SCRANTON DODGE CHRYSLER JEE P 1146 WYOMING AVENUE SCRANTON, PA 18509	

This is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and back.

"We," "us," and "our" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned).

If this box is checked, Lessor will assign this lease and sell the vehicle to ALLY LEASE TRUST (Assignee).
 If this box is checked, Lessor intends not to assign this lease.

Monthly Payment Lease. If your payment schedule shows monthly scheduled payments (Section 2(a)), your lease is a monthly payment lease.

Single Payment Lease. If your payment schedule shows a single scheduled payment (Section 2(b)), your lease is a single payment lease.

The Vehicle You Are Leasing

New/Used	Year	Make & Model	Body Style	Vehicle ID #	Mileage	Primary Use: Personal, unless otherwise indicated below
NEW	2014	DODGE DURANGO	SUV	1C4RDJAG4EC [REDACTED]	10	<input type="checkbox"/> Commercial, Business, or Agricultural <input type="checkbox"/> Public Conveyance
Dealer Installed Options _____ GVW (if truck) _____						

Federal Consumer Leasing Act Disclosures

1. Amount Due at Lease Signing or Delivery (Itemized Below)* \$ <u>10043.87</u>	2(a). Monthly Scheduled Payments Your first monthly payment of \$ <u>460.87</u> is due on <u>13 OCT 2014</u> , followed by <u>35</u> payments of \$ <u>460.87</u> due on the <u>13TH</u> of each month. The total of your monthly payments is \$ <u>16501.32</u> 2(b). Single Scheduled Payment Your single payment of \$ <u>N/A</u> is due on <u>N/A</u> . This is the total of your scheduled payments.	3. Other Charges (not part of your scheduled payment) Disposition fee (if you do not purchase the vehicle and we do not waive the fee under Section 13) \$ <u>N/A</u> <u>N/A</u> \$ <u>N/A</u> Total \$ <u>N/A</u>	4. Total of Payments (The amount you will have paid by the end of the lease.) \$ <u>25695.32</u>
--	--	--	---

* Itemization of Amount Due at Lease Signing or Delivery

5. Amount Due at Lease Signing or Delivery:		6. How the Amount Due at Lease Signing or Delivery will be paid:	
a. Capitalized cost reduction	\$ <u>8500.00</u>	a. Net trade-in allowance	\$ <u>N/A</u>
b. First monthly payment	\$ <u>460.87</u>	b. Rebates and noncash credits	\$ <u>8500.00</u>
c. Single scheduled payment	\$ <u>N/A</u>	c. Amount to be paid in cash	\$ <u>1543.87</u>
d. Refundable security deposit	\$ <u>475.00</u>		
e. Title fees	\$ <u>50.00</u>		
f. Registration fees	\$ <u>45.00</u>		
g. Sales/use tax	\$ <u>378.00</u>		
h. LNF \$23.00	DOC \$112.00		
i. N/A	\$ <u>N/A</u>		
j. N/A	\$ <u>N/A</u>		
k. Total	\$ <u>10043.87</u>	d. Total	\$ <u>1543.87</u>

7. Your scheduled payment is determined as shown below:

a. Gross capitalized cost. The agreed upon value of the vehicle (\$ <u>38082.00</u>) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	\$ <u>38133.00</u>
b. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	- \$ <u>8500.00</u>
c. Adjusted capitalized cost. The amount used in calculating your base scheduled payment	= \$ <u>29633.00</u>
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base scheduled payment	- \$ <u>20259.20</u>
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term	= \$ <u>10273.80</u>
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$ <u>4947.72</u>
g. Total of base scheduled payment(s). The depreciation plus the rent charge	= \$ <u>15221.52</u>
h. Lease payments. The number of payments in your lease	+ <u>36</u>
i. Base scheduled payment	= \$ <u>422.82</u>
j. Sales/use tax (estimated)	+ \$ <u>38.05</u>
k. N/A	+ \$ <u>N/A</u>



Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.

8. **Excessive Wear and Use.** You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 12,000 miles per year at the rate of \$ 20 per mile.
9. **Purchase Option at End of Lease Term.** You have an option to buy the vehicle at the end of the lease term for \$ 22,959.20 plus official fees and taxes.
10. **Other Important Terms.** See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

1. Itemization of Gross Capitalized Cost.

a. Agreed upon value of the vehicle	Handwritten: \$ 37,800	Original: \$ 38,999.00
b. Ally administrative fee	+\$	N/A
c. License/registration/title fees	+\$	N/A
d. Sales tax	+\$	N/A
e. Other tax (describe)	N/A	+\$ N/A
f. Optional service contract	+\$	N/A
g. Optional maintenance contract	Handwritten: \$ 289.00	Original: N/A
h. Optional life insurance	+\$	N/A
i. Optional disability insurance	+\$	N/A
j. N/A	+\$	N/A
k. Trade-in allowance	Handwritten: \$ 1,044.00	Original: \$ 1,044.00
I. Gross Capitalized Cost	= \$	39,133.00

2. Official Fees and Taxes. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes in the lease, payments due under the lease, or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes.

Estimated Total Official Fees and Taxes You Must Pay During Lease. \$ 1,882.90

The actual total of official fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

13. Disposition Fee Waiver. We will waive any Disposition Fee shown in Section 3 if, at the time this lease ends, you enter into a motor vehicle lease or installment sale contract that the dealer assigns to Ally.

14. Lease Term: 36 months.

15. Total Allowed Mileage. The total mileage allowed on the odometer at lease end is 36,000 miles.

Extra Miles. The total allowed mileage includes N/A extra miles that you are buying at \$ N/A per mile. If this lease ends on or after the start of the next-to-last monthly period, we will give you a credit for each unused extra mile you bought. **There will be no credit if the lease ends earlier, you buy the vehicle, or the vehicle is a total loss.**

18. Optional Insurance, Service Contracts, and Maintenance Agreements. We do not require any of the insurance, products, or services listed in this section. Your decision to buy them or not buy them is not a factor in our decision to approve this lease. We will try to get any optional insurance coverage(s) that you initial below. A notice you receive when you sign this lease describes the coverage(s) in greater detail. Life insurance and disability insurance may not cover taxes and other amounts due besides the base monthly payment.

16. Required Vehicle Insurance Information. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lease as follows:

Insurance company name: STATE FARM
 Insurance agency name: _____
 Agency address: _____
 Agency phone no.: 570-823-2500
 Agent's name: WRIGHT INS AGCY INC
 Policy no.: _____
 Deductibles: Collision \$ N/A Comprehensive \$ N/A

INSURANCE NOTICE. Our liability insurance or self-insurance providing coverage or liability protection for third party liability claims arising out of the operation of the vehicle will not be primary. Liability insurance that you obtain will be primary.

17. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of the standard manufacturer's warranty unless this box is checked.

If this box is checked, you have the benefit of the following warranty:

N/A
 Warranty papers that are separate from this lease state any coverage limits. The law gives you a warranty that the vehicle conforms to the description in this lease. **THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE.**

The following exclusion and limitation of implied warranties does not apply if (1) you signed this lease in Kansas and you are an individual; or (2) you signed this lease in Maine and this lease is primarily for personal, family, or household purposes: **Unless Lessor makes a written warranty or enters into a service contract within 90 days from the date of this lease, LESSOR MAKES NO IMPLIED WARRANTY OF MERCHANTABILITY, AND THERE IS NO IMPLIED WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE.** If Lessor makes a written warranty or enters into a service contract within 90 days from the date of this lease, then any implied warranty of merchantability and any warranty that the vehicle is fit for a particular purpose are limited in duration to the longer of the term of the written warranty or the term of the service contract.

Optional Insurance	Coverage	Charge or Premium	Provider	By initialing below, you indicate you want the insurance
Life Insurance (Monthly Payment Lease Only)	____ Lessee ____ Co-Lessee Coverage is for lease term Coverage limit \$ <u>N/A</u>	\$ <u>N/A</u>	<u>N/A</u>	Lessee/Co-Lessee initials <u>N/A / N/A</u>
Disability Insurance (Monthly Payment Lease Only)	Lessee Coverage is for lease term Monthly Coverage limit \$ <u>N/A</u>	\$ <u>N/A</u>	<u>N/A</u>	Lessee/Co-Lessee initials <u>N/A / N/A</u>
<u>N/A</u>	<u>N/A</u> Months <u>N/A</u> Miles Coverage limit \$ <u>N/A</u>	\$ <u>N/A</u>	<u>N/A</u>	Lessee/Co-Lessee initials <u>N/A / N/A</u>
Other Optional Product or Service			Term	

N/A	N/A Months	N/A Miles		Lessee/Co-Lessee initials
	Coverage limit	\$ N/A	\$ N/A	N/A / N/A

Other Optional Product or Service	Term
N/A	N/A Months, N/A Miles
N/A	N/A Months, N/A Miles

Signatures

THIS IS THE ENTIRE AGREEMENT. This lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of this vehicle. Any change to this lease must be in writing, and we must sign it. No oral changes.

LESSEE: X [Redacted] BY: X [Redacted] CO-LESSEE: X [Redacted]

We may delay or refrain from enforcing any of our rights under this lease without losing them.

NOTICE TO CONSUMER. 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2. YOU ARE ENTITLED TO A COPY OF THIS AGREEMENT.

YOU AGREE TO THE TERMS OF THIS LEASE. YOU CONFIRM THAT BEFORE YOU SIGNED THIS LEASE, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT.

YOU CONFIRM THAT YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT SCRANTON, PA ON 10/13/2014
(city) (month) (year)

LESSEE: X [Redacted] BY: X [Redacted] CO-LESSEE: X [Redacted]

Lessor agrees to the following: (1) Lessor accepts this lease. (2) If a party is identified in this lease as the intended assignee ("Intended Assignee"), Lessor (i) assigns all right, title, and interest in this lease to the Intended Assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to time with the assignee (the "Dealer Agreement"), and (ii) assigns all right, title, and interest in the leased vehicle to the Intended Assignee, or its designee, under the terms of the Dealer Agreement. Lessor acknowledges that neither the Dealer Agreement nor this assignment renders Lessor an agent of the assignee.

LESSOR: SCRANTON DODGE CHRYSLER X [Signature] TITLE: F1 MGR DATE: 10/13/2014

SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST

Authorization For Automatic Electronic Payments - Optional - Monthly Payment Lease Only

You have the option to ask that your monthly payments be transferred to us automatically and electronically from your checking or savings account when each monthly payment is due. We do not charge for this optional service. If you elect this optional service, we will send you a confirmation letter that will tell you the due date of the first payment that will be withdrawn. If a due date falls on a weekend or holiday, funds will be withdrawn on the next business day. If the amount to be transferred will vary from the previous transfer, we will reflect the amount to be transferred on your statement.

To elect this optional service, please complete the authorization below.

Authorization

Name of your financial institution ("Bank"): N/A

ABA routing number: N/A

Bank account number: N/A

Checking account Savings account - Please contact your financial institution for assistance

Name(s) on account: N/A

You authorize and request us (lessor, any assignee, and any servicer) to initiate electronic debit entries or use any other commercially reasonable accepted practice to charge your Bank account identified above. You authorize and request Bank to honor debit entries we initiate and debit these charges to your account. This authorization relates to your monthly lease payment. This authorization will remain in effect until all amounts related to the lease are paid in full, or until you cancel this authorization. To cancel, you must call us at 1-888-925-2559 at least three business days before the next payment due date. This is the only way you may cancel this authorization.

Lessee: X _____

Anyone else whose signature is required to withdraw funds from the Bank account: X _____

AF-671-MULTISTATE-3 8/11 IA, KS, ME, PA, RI, SC

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Lease Agreement 10

Ally Financial - Original

Customer - Blue

Dealer - Yellow

Filing - Green

CUSTOMER #:

Scranton Dodge Chrysler Jeep

INVOICE

1146 Wyoming Avenue · Scranton, PA 18509
Service 346-1723 · Parts 346-1721
Body Shop 344-4745

PAGE 1

PLYMOUTH, PA

HOME: [REDACTED] ONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 19 ANTHONY S BELLANCO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BILLET SIL	14	DODGE DURANGO	1C4RDJAG4E0 [REDACTED]		5672/5673	T1983	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
13OCT14 DD			16:30 16MAR15		90.00	CASH	16MAR15
R.O. OPENED	READY	OPTIONS:	STK:	DLR:	ENG:		
16MAR15	16MAR15	TRN:8-SPD_AUTO	[REDACTED]	42958	3.6L V6		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

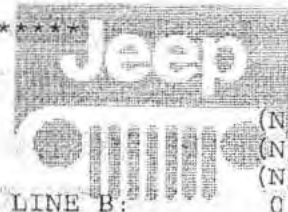
A CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON VEHICLE WAS NOT EXCERLORATION AND WON'T GO OVER 15MPH
 CAUSE: UPDATED TCM TO LATEST SOFTWARE AS PER TSB 2100415 STORE CODE P076F 18 GOOD TRIPS SINCE CODE SET
 181905A3 TCM UPDATE

41 W
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B LUBE OIL FILTER SERVICE
 LOP LUBE OIL FILTER SERVICE
 41 LPR
 1 68191349AB FILTER-ENGINE OIL
 6 68055890AA *OIL-5W20



(N/C)
(N/C)
(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C FREE 23 POINT INSPECTION
 23 FREE 23 POINT INSPECTION

41 C
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

CUSTOMER COPY

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or one of its systems to perform with reasonable safety, efficiency, or comfort. All parts not as noted.

CUSTOMER AUTHORIZATION X

SERVICE HOURS
 8:00 AM - 4:30 PM
 MONDAY - SATURDAY

EARLY BIRD/NIGHT OWL
 DROP OFF AVAILABLE!

LOCAL SHUTTLE SERVICE!

LATE PICKUP AVAILABLE!

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

723
721
261
PLAINTIFF'S EXHIBIT
B

ALL-STATE LEGAL

CUSTOMER #:

Scranton Dodge Chrysler Jeep

INVOICE

1146 Wyoming Avenue - Scranton, PA 18509
Service 346-1723 - Parts 346-1721
Body Shop 344-4745

PAGE 1

PLYMOUTH, PA

HOME: CONT:N/A

BUS: CELL:

SERVICE ADVISOR: 19 ANTHONY S BELLANCO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BILLET SIL	14	DODGE DURANGO	1C4RDJAG4EC		6032/6040	T1983	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT14 DD			16:30 26MAR15		90.00	CASH	08APR15
R.O. OPENED	READY	OPTIONS:	STK:	DLR:	ENG:		
26MAR15	08APR15	TRN:8-SPD_AUTO		42958	3.6L_V6		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S VEHICLE HAS INTERMIT CEL AGAIN

CAUSE:

- 21550231 Pan, Oil - Related Repairs - Remove and install (3 - Highly Skilled)
- 26 W (N/C)
- 1 RL259301AA VALVE BOD (N/C)
- 8 68218925AA *FLUID-AUTOMATIC TRANSMISSION (N/C)
- 2195015B REPLACE VALVE BODY
- 26 W (N/C)

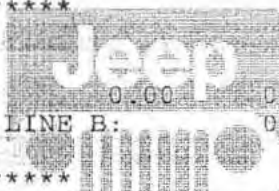
SUBL LOANER

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

B CUSTOMER NEEDS LOANER CAR

01 GENERAL

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------



DODGE

CUSTOMER COPY

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or its systems to perform with reasonable safety, efficiency, or comfort. All parts new as noted.

CUSTOMER AUTHORIZATION X

SERVICE HOURS
8:00 AM - 4:30 PM
MONDAY - SATURDAY

EARLY BIRD/NIGHT OWL
DROP OFF AVAILABLE!

LOCAL SHUTTLE SERVICE!

LATE PICKUP AVAILABLE!

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



2nd VISIT

CUSTOMER #: [REDACTED]

Scranton Dodge Chrysler Jeep

1146 Wyoming Avenue · Scranton, PA 18509
Service 346-1723 · Parts 346-1721
Body Shop 344-4745

INVOICE

PAGE 1

PLYMOUTH, PA
HOME [REDACTED] MONT:N/A
BUS: [REDACTED] CELL:

SERVICE ADVISOR: 19 ANTHONY S BELLANCO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BILLET SIL	14	DODGE DURANGO	1C4RDJAG4E0 [REDACTED]		6032/6040	T1983	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
13OCT14 DD			16:30 26MAR15		90.00	CASH	08APR15
R.O. OPENED	READY	OPTIONS: STK: [REDACTED] DLR:42958 ENG:3.6L_V6					
26MAR15	08APR15	TRN:8-SPD_AUTO					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S VEHICLE HAS INTERMIT CEL AGAIN

CAUSE: .

01 GENERAL							
	26	W					(N/C)
1	RL259301AA	VALVE BOD					(N/C)
	CORE CHARGE	W					(N/C)
8	68218925AA	*FLUID-AUTOMATIC TRANSMISSION					(N/C)
	FC:	PART#:	COUNT:				
	CLAIM TYPE:	W					
	AUTH CODE:						

SUBL LOANER

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

B CUSTOMER NEEDS LOANER CAR

01 GENERAL							
	26	C				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

CUSTOMER COPY

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort. All parts new except as noted.

CUSTOMER AUTHORIZATION X

SERVICE HOURS
8:00 AM - 4:30 PM
MONDAY - SATURDAY

EARLY BIRD/NIGHT OWL
DROP OFF AVAILABLE!

LOCAL SHUTTLE SERVICE!

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #:

Scranton Dodge Chrysler Jeep

1148 Wyoming Avenue · Scranton, PA 18509
Service 346-1723 · Parts 346-1721
Body Shop 344-4745

INVOICE

DUPLICATE 1
PAGE 1

PLYMOUTH, PA
HOME: CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 19 ANTHONY S BELLANCO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BILLET SIL	14	DODGE DURANGO	1C4RDJAG4E		6507/6507	T1983	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT14 DD			16:30 16APR15		90.00	CASH	21APR15
R.O. OPENED	READY	OPTIONS:	STK:	DLR:	ENG:		
09APR15	21APR15	TRN:8-SPD_AUTO		42958	3.6L V6		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A C/S VEHICLE TOWED IN CEL ON AND VEHICLE WILL NOT COME OUT OF PARK OR MOVE							

- CAUSE: 3
- 08197701 REPLACE ELECTRONIC SHIFTER 26 W (N/C)
 - 1 56054430AE SHIFTER-TRANSMISSION (N/C)
 - 21550231 Pan, Oil - Related Repairs - Remove and install (3 - Highly Skilled) 26 W (N/C)
 - 1 RL259301AA VALVE BOD (N/C)
 - 8 68218925AA *FLUID-AUTOMATIC TRANSMISSION (N/C)
 - 2195015B REPLACE VALVE BODY 26 W (N/C)

SUBL RENTAL
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

6507 check will not come out of park get dtc in the tcm active
 ulle3-00 tcm lost communication with the esm on d-pt can call star
 check the wiring and the pins at the tcm and esm replace the shifter
 asper star will come out of park now the dtc is still active and will
 not clear call star the dtc did not set till after valve body was
 replaced remove the trans pan replace the valve body install the pan
 and fill the trans asper star program the tcm drive ok at this time

CUSTOMER COPY

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort. All parts new as noted.

CUSTOMER AUTHORIZATION X

SERVICE HOURS	DESCRIPTION	TOTALS
8:00 AM - 4:30 PM MONDAY - SATURDAY	LABOR AMOUNT	0.00
	PARTS AMOUNT	0.00
EARLY BIRD/NIGHT OWL DROP OFF AVAILABLE!	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
LOCAL SHUTTLE SERVICE!	MISC. CHARGES	0.00
LATE PICKUP AVAILABLE!	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
	PLEASE PAY THIS AMOUNT	0.00



FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS, FOLD AT DOTTED LINE
CERTIFIED MAIL



FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS

FIRST • CLASS



KIMMEL & S
P.C.

30 East Butler Pike

TO:

FCA US LLC
CIMS 485-13-3
1000 Chrysler
Auburn Hills, I