TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	8/1/2011	3/16/14	3/16/14

Text-Incd Desc TL

SLIP/VDC LIGHTS ON INT, P1831,P1832

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2007	PTH	5N1AR18W37C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
64388	66005	09817	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	552055	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	3/30/2007	5/21/2007	USA

Installed Options

C03 50 STATE EMISSIONS
K69 HOMELINK CARD
L93 FLOOR MATS & CARPETED CARGO MAT
R93 SUNROOF WIND DEFLECTOR
U01 LE NAVIGATION PACKAGE
U35 NAVIGATION MANUAL
V01 NISSAN MOBILE ENTERTAINMENT SYSTEM

Dlr Retl Last VC

Code	Region	Name	City	State
3042	26	NISSAN OF TURNERSVILLE	TURNERSVILLE	New Je

Serv Dlr TL

Code	Region	Name	City	State
3042	26	NISSAN OF TURNERSVILLE	TURNERSVILLE	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/1/2011	P9

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-AT TIMES THE SLIP/VDC LIGHTS COME ON.-** DEALER ACTION/OBSERVATION:** VER
ORMED STEERING ANGLE SET.-FOUND TWO PAST DTC, NO LIGHTS ON NOW.-P1831 VDC OP SIGNAL (P9)-P18
IT IS INDICATED.-CALLING TO DISCUSS BEST REPAIR PROCEDURE.** TSS RECOMMENDATION/RESULT:-REMO\

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ROUND.-IF INCIDENT RETURNS, REPLACE ABS UNIT.** UPDATE 10.4.11 TSS 143- PREVIOUS TECH MARK KIMLEY
TCS OP SIGNAL (N7)P1831 VDC OP SIGNAL (P9)-ADVISED TO REPLACE ABS C/U

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	8/2/2011	3/16/14	3/16/14

Text-Incd Desc TL

VDC ABS LIGHT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F99M[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	10188	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	006856	AT6	KAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/23/2008	9/14/2008	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5001	34	WESLEY CHAPEL NISSAN	WESLEY CHAPEL	Florida

Serv Dlr TL

Code	Region	Name	City	State
19123	34	NAPLETON NISSAN	RIVIERA	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
FOGGY	61/80F=16/27C	CONSTANT	NOT PROVIDED	8/1/2011
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/2/2011	C11

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS C/U TO RESOLVE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-08-25 18:00:00

** CUSTOMER COMMENT:-VEHICLE HAS ABS AND VDC LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIE UMP/ACTUATOR MOTOR CURRENT WILL NOT EARSE-CONFIRMED BATT VOLTAGE AT PIN 1 OF ABS C/U AND G TSS RECOMMENDATION/RESULT:-PROVIDED FI # TO ORDER ABS C/U** UPDATE 8/10/11 117- CALLED DEALER F

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CONTROL UNIT ETA 8/12/11** UPDATE 8/17/11 155- TECH REPORTS STILL WAITING ON PART. VEHICLE IS AT DE D.** UPDATE TSS 124 8/26/11 CALLED DEALER BACK TO CLOSE REPORT- TECH REPLACED ABS C/U TO RESOL

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]0	MINI	0	8/2/2011	12/7/15	3/10/14
[redacted]0	MINI	0	8/3/2011	4/10/14	3/10/14

Text-Incd Desc TL

CHECK ENGINE/ABS/BRAKE/SLIP LIGHTS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2008	720	1N6AD09U98C[redacted]8
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	36186	53318	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	682026	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	1/11/2008	7/5/2008	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3940	34	NISSAN OF ATHENS	BOGART	Georgia

Serv Dlr TL

Code	Region	Name	City	State
NI	1	NI	NI	NI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/3/2011	C10
25	N	N	8/3/2011	C10

Code-Reason For Call TL Desc: NOT PROVIDED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Donald Perryman at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CHECK ENGINE, ABS, BRAKES LIGHTS ON, AND THERE IS NO SPEEDOMETER.** DEA

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

AYS DOWN 2- ABS C1110 CONTROL UNIT (C10)C1140 ACTUATOR RELAY (C40)- BCM C1729 VEHICLE SPEED S)- ON PREVIOUS VISIT ALL GROUNDS WERE REMOVED, CLEANED AND TIGHTENED, ANDVEHICLE WAS RELEAS ROL UNIT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	8/12/2011	12/7/15	3/16/14
[redacted]	MINI	2	8/13/2011	3/16/14	3/16/14

Text-Incd Desc TL

VDC C1142, 0 BAR AR ALL TIMES ****

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
121	Z - BRUCE TANKERSLEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2009	720	1N6AD07U39[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	37582	73319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	796891	AT5	QM1
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/24/2009	8/22/2009	USA

Installed Options

C02 FEDERAL EMISSIONS
F01 SE VALUE TRUCK PACKAGE
F13 FLOOR MATS & SLIDING EXTEND
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
2767	34	ESSERMAN NISSAN, LTD.	MIAMI	Florida

Serv Dlr TL

Code	Region	Name	City	State
3606	34	AUTONATION NISSAN KENDAL	PALMETTO BAY	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/13/2011	C42
25	N	N	8/13/2011	C42

Code-Reason For Call TL Desc: NOT PROVIDED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-SLIP LIGHT ON AT ALL TIMES..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPA

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

EPLACED PRESS SENSOR (MASTER CYL).-DATA MONITOR DISPLAYS 0BAR FOR ALL PEDAL POSITIONS.** TSS OLTAGE AT PINS 1,2,3 OF SENSOR, COMPARE TO PINS 19, 20, 18.** UPDATE 08-13-11 TSS 237- INSPECTED PIT F UATOR TO PRESSURE SENSOR, NO SHORTTO GROUND.-8MV ON PINS 18,19. 54 MV ON PIN 20.- SAME VOLTAGE , PLUG IN ACTUATOR 1ST.- RECHECK PRESSURE SENSOR OPERARTION.** 8.26.11 TL VMX 150 UPDATE- TECH F

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ID-Report TL	[redacted]

[redacted]-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	5	8/28/2011	12/7/15	3/10/14
[redacted]	MINI	5	8/29/2011	4/10/14	3/10/14

Text-Incd Desc TL

VDC OPERATION WHEN TURNING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NE2AN9[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	17012	83210	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	706869Z	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	4/8/2010	4/27/2010	USA

Installed Options

C03 50 STATE EMISSIONS
F01 TECHNOLOGY PACKAGE
H01 MOBILE ENTERTAINMENT SYSTEM
J92 MOONROOF WIND DEFLECTOR
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
71234	62	ALEXANDER INF / COOL SPGS	FRANKLIN	Tennes

Serv Dlr TL

Code	Region	Name	City	State
72234	62	INFINITI OF COOL SPRINGS	FRANKLIN	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/29/2011	
25	N	N	8/29/2011	

Code-Reason For Call TL Desc: NOT PROVIDED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- C/S CAN FEEL ABS ACTIVATION WHEN TURNING** DEALER ACTION/OBSERVATION:*

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ACTIVATION WHEN TURNING EITHER DIRECTION WITH OR WITHOUTPRESSING BRAKE- REPLACED STEERING GET CODES IN AWD DURING TEST DRIVE- P1813 4WD MODE SW (Z1)P1831 VDC OP SIGNAL (P9)P1832 TCS MONITOR STEERING ANGLE SENSOR, YAW RATE SIDE G DECEL G SENSORS ONA KGV AND COMPARE TO INCI DE G SENSOR VALUE ON DATA MONITOR INTERMITTENTLYJUMPING TO +25.- TSS ADVISED TECH TO CHECK P RATE/SIDE DECEL G SENSOR AND CALIBRATE.- RETEST FOR INCIDENT.**UPDATE 09.08.11/137-REPLACED BOT WHEN ABS/TCS/SLIP TURNED OFF INCIDENT DOES NOT OCCUR.-TIRE SIZES ARE ALL THE SAME P275/60 R20-C .>>>

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/29/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATION

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
TA60	2008	ARM	5N1AA08D98[redacted]	C03 50 STATE EMISSION

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	80592	49218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	583934	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/12/2007	1/9/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3902	42	UNITED NISSAN	LAS VEGAS	Nevada

Serv Dlr TL

Code	Region	Name	City	State
3902	42	UNITED NISSAN	LAS VEGAS	NV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/29/2011	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- C/S ABS ENGAGED WHEN DRIVING** DEALER ACTION/OBSERVATION:** VERIFIED N R DUE TO C1179- DELIVERED TO CUSTOMER- VEH BACK WITH C/S ABS LOCKED UP BRAKES- HAVE NOT DUPL IGHT , PEDAL FREE PLAY AND- STOP SW ADJUSTMENT, ALL OK- NO CODES IN ANY SYSTEM** TSS RECOMMEN

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CONDITIONS AT INCIDENT- TEST DRIVE DUPLICATING CONDITIONS- MONITOR VDC INPUTS AS DESCRIBED

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	8/30/2011	3/16/14	3/16/14

Text-Incd Desc TL

C1111 PUMP/ACTUATOR MOTOR OR RELAY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F99M[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	12036	65319	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VR38	006998	AT6	KAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Tochigi (NML)	6/23/2008	8/23/2008	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3686	34	SUTHERLIN NISSAN	FORT MYERS	Florida

Serv Dlr TL

Code	Region	Name	City	State
3686	34	SUTHERLIN NISSAN	FORT MYERS	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	61/80F=16/27C	CONSTANT	NOT PROVIDED	8/26/2011
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/30/2011	C11

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **REPLACED ABS CONTROL UNIT**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-09-13 18:00:00

** CUSTOMER COMMENT:-ABS LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 1
TUATOR MOTOR OR RELAY-DTC WILL NOT CLEAR-NO SIGNS OF ACCIDENT OR AFTERMARKET EQUIPTMENT-P
PLACE C/U-PROVIDED TECH WITH FI** UPDATE 9/7/11 117- CALLED DEALER FOR UPDATE- TECH REPORTED W

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

REPORTS REPLACED ABS CONTROL UNIT TO RESOLVE.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	9/1/2011	4/10/14	3/10/14

Text-Incd Desc TL

C1111 VDC/SLIP LIGHTS ON.

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F79M[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
8232	8487	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	008602	AT6	A54
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	8/29/2008	11/8/2008	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3931	34	JENKINS NISSAN, INC.	LAKELAND	Florida

Serv Dlr TL

Code	Region	Name	City	State
2363	34	UNIVERSAL NISSAN	ORLANDO	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/1/2011	C11

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC/SLIP LIGHTS ON, CHECK ENGINE LIGHT ON..** DEALER ACTION/OBSERVATION:* CTUATOR MOTOR OR RELAY-P0116 ECT SEN/CIRC-CLEARED DTC, ROAD TESTED, CODES RESET ON ROAD TE ABS C/U, ORDER WAS REJECTED.** TSS RECOMMENDATION/RESULT:-CHECK ABS C/U PIN 1, 32 FOR B+, 29 FC

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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TIGHT, AND THREADS ARE CLEAN.-REPLACE ABS ACTUATOR C/U IF CIRCUIT CHECKS ARE OKAY.-SPEAK WIT TINUING WITH P0116 DIAG.-PROVIDED TECH WITH FI # AND INSTRCUTED TO CONTACT FOM TO APPROVE ORD OVINGTON 8232 MILE-CAR WAS TRADED IN, NO REPAIRS MADE AT LAST DEALER.-C1111 STILL SETS.-HAVE VE LYDISCUSSED.##REPLACE ABS CONTROLLER, GAVE FI NUMBER.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/2/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATED ON NORMAL STOP

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1AA08C38N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	76518	49818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	567056	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	9/25/2007	2/7/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3440	48	AUBURN NISSAN, INC.	AUBURN	Washin

Serv Dlr TL

Code	Region	Name	City	State
3310	24	BILL KAY'S DOWNERS GROVE DOWNERS GROVE		IL

Installed Options

- B10 SPLASHGUARDS
- C03 50 STATE EMISSION
- K01 CAPTAIN SEAT 2ND ROW
- K69 HOMELINK CARD
- L92 FLOOR MATS & CARGO MAT
- M10 MICROFILTER
- N95 REAR CARGO NET
- P02 LE PREFERRED PACKAGE
- R93 CARGO AREA TRAY
- T01 LE TOW PKG
- U01 TECH PACKAGE
- U35 NAVIGATION BOOKLET
- V01 DVD ENTERTAINMENT SYSTEM
- Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	9/2/2011	C79

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** | Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUST STATES ABS ACTIVATED ON NORMAL BRAKING, ONE TIME** DEALER ACTION DTC STORED C1179 DELTA SENSOR SIGNAL (C79)- UNABLE TO DUPLCIATE** TSS RECOMMENDATION/RESUL HANGE REPLACE BRAKE BOOSTER

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	9/6/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS , VDC, SLIP LIGHTS ON.

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2011	720	1N6AD0EVXBC[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	169	32211	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	002202	AT5	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/24/2011	8/30/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3012	36	LEWIS NISSAN	BECKLEY	West V

Serv Dlr TL

Code	Region	Name	City	State
3012	36	LEWIS NISSAN	BECKLEY	WV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/6/2011	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS,VDC,SLIP LIGHTS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR OMMUNICATION WITH ABS MODULE.-CHECKED EXTENDED STORAGE FUSE, WAS NOT FULLY SEATED,PROPEF D SEN/CIR (14)-P1212 ABS/TCS COMM LINE-TCS/CIRC (44)-U1001 CAN COMM CIRCUIT (1K)-U1000 CAN CO

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Y6)>>>-NO CURRENT CODES OR WARNING LIGHTS DURING A 15 MILE USE.** TSS RECOMMENDATION/RESULT:-VOLT DROP TEST ABS CONTROL UNIT GROUNDS WITH ENGINE RUNN

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/7/2011	4/9/14	3/10/14

Text-Incd Desc TL

BRAKES FEELS LIKE WENT INTO ABS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C28N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	53507	86518	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	579456	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/30/2007	11/9/2007	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70075	92	BOB MOORE INFINITI, INC.	OKLAHOMA CITY	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
70075	62	BOB MOORE INFINITI, LLC.	OKLAHOMA CITY	OK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	9/7/2011	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS SYSTEM ENGAGED AND BRAKE LIGHT ON-** DEALER ACTION/OBSERVATION:**

TE CONCERN-NO WARNING LIGHTS ON AND NOT DTCS STORED-BRAKE FLUID LEVEL AND CONDITION OK** TS

K ABS C/U CONNECTOR-CHECK ABS C/U GROUNDS

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	9/7/2011	12/2/15	3/16/14

Text-Incd Desc TL

C1729, U1000, P1212, P0500

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NE2BN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4718	26611	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	757751	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/31/2011	4/20/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2323	26	CLASSIC CARS NISSAN INC	MOUNT HOLLY	New Je

Serv Dlr TL

Code	Region	Name	City	State
2323	26	CLASSIC CARS NISSAN INC	MOUNT HOLLY	NJ

Installed Options

03 50 STATE EMISSION
E92 FLOOR MAT AND CARGO MAT 5PC S
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
CONNECTORS/ELEC DEFROST/FUSE	GAUGES/WARNING LIT	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	9/8/2011

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
13	N	N	9/8/2011	CE9

Code-Reason For Call TL Desc: NOT PROVIDED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-09-14 18:00:00

** CUSTOMER COMMENT:-4WD/BRAKE VDC LIGHTS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAI RROR (CE9)- U1000 CAN COMM CIRCUIT (10) M&A, AWD- P1212 ABS/TCS COMM LINE-TCS/CIRC (44)- U1001 EN/CIR (14)- ABS NOT ON LIST, UNPLUGGED ABS ACTUATOR AND RECONNECTED.- CURRENTLY HAS ABS C

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ION/RESULT:- INSPECT ABS ACTUATOR POWER/GROUND.- CLEAN AND TIGHTEN ABS GROUND E126- REPLACE
ULD WE PLEASE GET AN UPDATE ON THE 2011 ARMADA THAT HAD THE4WD/VDC LIGHTS ON?"- TECH: "REPLA

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ID-Report TL	F[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	9/13/2011	4/11/14	4/11/14

Text-Incd Desc TL

BRAKING POOR AT TIMES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NE7BN[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	7130	26611	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	747517	AT5	Q10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	11/11/2010	1/1/2011	USA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5045	26	ADVANTAGE NISSAN	WESTBURY	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5045	26	ADVANTAGE NISSAN	WESTBURY	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE MASTER CYLINDER	BRAKING (POOR)	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	9/13/2011
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	9/13/2011	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	5169351812 SHOP	1/1/01	1/1/01

Text-Solution TL: REPLACED BATT. AND BRAK BOOSTER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-09-19 18:00:00

** CUSTOMER COMMENT:- CS VEHICLE DID NOT CRANK OR START. HAD TO JUMP START TO START.- CS 4WD L PLIT SECOND.-** DEALER ACTION/OBSERVATION:** VERIFIED Y_ REPAIR ATTEMPTS 2_DAYS DOWN _1__:- BAT TEST LIGHT TO PERFORM A DRAW TEST STATED LESS THAN .5V- NO DTC'S FOUND STORED.- DUPICATED INTE

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TATE.- APPLIED BRAKES, PEDAL FELT SOLID, DID NOT DROP.- FELT LIKE BRAKES RELEASED THEN REAPPLIE D LEAKS FOUND.** TSS RECOMMENDATION/RESULT:-TEST SYSTEM WITH GR-8 REPLACE BATTERY IF DOES N RE CHECKING DRAW.- REPLACE BRAKE BOOSTER, RECHECK CONCERN.** UPDATE 9.20.11 155- TECH REPORT

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/20/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1142 PRESSURE SENSOR CIRCUIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2009	720	1N6AD06U09C[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	5846	33319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	755630	AT5	K27
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/14/2008	12/22/2008	USA

Installed Options

C02 FEDERAL EMISSIONS
F01 SE VALUE TRUCK PACKAGE
F14 FLO & UNDER RAIL BEDLINER
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3687	32	GRAY-DANIELS NISSAN BRAN	BRANDON	Mississ

Serv Dlr TL

Code	Region	Name	City	State
3687	32	GRAY-DANIELS NISSAN BRAN	BRANDON	MS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/20/2011	C42

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Allen Wendell at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LAMP ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS**

URE SENSOR WAS AT 194 MPA. TSS RECOMMENDATION/RESULT:- EVALAUTE THE WIRING AND CONNECTIOI**

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	9/20/2011	12/7/15	3/16/14
	FULL	1	9/21/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS MOTOR RUNNING WHEN WITH IGN ON.

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2011	MUR	JN8AZ1MW1BW[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	9	23611	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	915431	CVT	K51
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	6/15/2011	9/27/2011	USA

Installed Options

- 393 ROOF RAIL CROSSBARS
- B94 REAR BUMPER PROTECTOR
- C03 50 STATE EMISSIONS
- L92 FLOOR MATS AND CARGO MAT
- M92 RETRACTABLE CARGO COVER
- U01 NAVIGATION PACKAGE
- Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5024	36	KEN POLLOCK NISSAN, LLC	WILKES-BARRE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5024	36	KEN POLLOCK NISSAN, LLC	WILKES-BARRE	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	9/21/2011

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/21/2011	
25	N	N	9/21/2011	

Code-Reason For Call TL Desc: NOT PROVIDED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	5707095630 TEXT	1/1/01	1/1/01
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR ASSY

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2011-09-25 18:00:00

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

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**** CUSTOMER COMMENT:-IN STOCK VEHICLE ABS MOTOR RUNNING ALL THE TIME, AWD LIGHT ON IN DASH.**
1_DAYS DOWN _1_:-INSPECTED VEHICLE FOR SOTRED DTC.-NO DTC STORED IN ANY VEHICLE SYSTEMS.-NO
ENGINE OPERATING ABS MOTOR OPERATES.-MOTOR STOPS WHEN BRAKES ARE OPERATED.** TSS RECOMM
ONTROL UNIT-VOLATGE DROP GROUND.-IF ALL POWER AND GROUND SUPPLIES ARE PRESENT REPLACE ABS
CED ABS ACTUATOR ASSY TO RESOLVE INCIDENT

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/26/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS C1110 CONTROL UNIT (C10)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08W08C[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	34469	04218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	707774	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/10/2008	7/5/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3091	26	ATLANTIC NISSAN SUPERSTO	WEST ISLIP	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2214	26	NISSAN 112 SALES CORP	PATCHOGUE	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/26/2011	C10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT . REPLACED BATTERY.-NOW THIS CODE SETS AND WILL NOT CLEAR.-C1110 CONTROL UNIT (C10)-NO AFTER YAW RATE SENSOR FOR PROPER OPERATION.-VOLT DROP TEST ABS CONTROL UNIT GROUND.-REPLACE ABS**

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	9/28/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT C1140 ACTUATOR RELAY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E52	2011	QST	JN8AE2KP3B9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	917	55211	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	906491	CVT	QAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
FUJIYU	5/9/2011	9/19/2011	USA

Installed Options

B92 SPLASH GUARDS 4-PIECE
C03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS 1ST, 2ND,
M93 CARGO NET
S92 PROTECTION PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
5287	48	POCATELLO NISSAN & KIA	POCATELLO	Idaho

Serv Dlr TL

Code	Region	Name	City	State
5287	48	POCATELLO NISSAN & KIA	POCATELLO	ID

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	61/80F=16/27C	CONSTANT	NOT PROVIDED	9/28/2011
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/28/2011	C40

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-10-04 18:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT Y (C40)-NO AFTERMARKET ACCESSORIES.** TSS RECOMMENDATION/RESULT:-CHECK ABS CONTROL UNIT PI F.-ASSIST BRC-77 DTC FLOW CHART.-ASSIST BRC-39 ABS WIRING DIAGRAM.** UPDATE 10.5.11 155- TECH REP

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/28/2011	3/16/14	3/16/14

Text-Incd Desc TL

P1808,C1105,C1101,P1830,P1831,P1832

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2010	PTH	5N1AR1NB4A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	22871	25610	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	848217	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	2/1/2010	3/16/2010	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
U01 HDD NAVIGATION PACKAGE
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3638	36	POMOCO NISSAN OF HAMPTO	HAMPTON	Virginia

Serv Dlr TL

Code	Region	Name	City	State
5043	36	HALL NISSAN CHESAPEAKE	CHESAPEAKE	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/28/2011	C05

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ryan Pickell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- 4WD, VDC,SLIP AND BRAKE LIGHTS ARE ON- VEHICLE IS IN 2WD-** DEALER ACTION 1- TECH FOUND 4WD, VDC,SLIP AND BRAKE LIGHTS ARE ONAND VEHICLE IS IN 2WD- CODES C1105 RIGHT REA NSOR OPEN OR SHORT (C01)AWDP1808 VHCL SPEED SEN ABS (Y6)P1830 ABS OP SIGNAL (P8)P1831 VD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ARE FACTORY SIZE WITH SIMILAR WEAR >>>>>>>>>>>>>>>>>>>>- ABS ACTIVATES ON SLOW NORMAL BRAKI
NS NOTED- MONITORED IN PILE MODE TO NO AVAIL- ALL CODES RETURN WHEN CLEARED** TSS RECOMMENC
DE DURING CONCERN- CLEAN AND RETORQUE E126 GROUND (PG-46)- IF NO GLITCH IN WHEEL SPEED SENSO

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	6	9/30/2011	3/16/14	3/16/14

Text-Incd Desc TL

C1106 C1210 C1203 LR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08W77[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	52523	07817	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	150954	CVT	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	9/15/2007	11/27/2007	USA

Installed Options

C03 50 STATE EMISSION
G04 SL TOURING PACKAGE
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M94 SPLASH GUARDS-CHROME
R92 ROOF RAILS CROSSBARS - BLACK
S92 SUNROOF WIND DEFLECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
06036	26	NAPOLI NISSAN	MILFORD	Connec

Serv Dlr TL

Code	Region	Name	City	State
614	42	EDWARDS NISSAN	COUNCIL BLUFFS IA	

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	9/30/2011
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/30/2011	C06

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	4029600579 CELL	1/1/01	1/1/01

Text-Solution TL: REPLACED ABS C/U

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-10-19 18:00:00

** CUSTOMER COMMENT:-AWD AND ABS LIGHTS COME ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y RE OR BAD SIG (C06)-C1210 ENGINE SIGNAL 1 (CB0)-C1203 ABS SYSTEM(CA3)-USED CHECKER BOX AND FOU NSOR THEMSELVES, THEN SET SAME DTC AFTER 2 DAYS.-TECH REPLACED LEFT REAR HUB, NO CHANGE.-RE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

CHANGE.-NOW UNABLE TO SEE ANY GLITCH ON CHECKER BOX OR IN DATA MONITOR FOR ABS.Q* TSS RECO
TIRE TO A DIFFERENT POSITION TEMPORARILY.-CHECK WIRING BETWEEN LR SENSOR AND ACTUATOR FOR S
ING BACK)- TIRE SWAPP DID NOT CHANGE.- JUMPERED THE SENSORS OPPOSITE OF EACH OTHER AND THE S
E CHECKED THROUGHLY.**** UPDATE 10/11/11 TSS 128 DB-SAME CODES- LOAD TEST POWER AND GROUND S
BOTH OK REPLACE ABS C/U** UPDATE 10-12-11 TSS 111 UPDATE TO FULL-LOADED CIRCUIT BETWEEN ABS CU
BRIGHT, FOUND .77V DROP ALONG P WIRE FROM PIN 37 TO PIN 2-DIAGRAM ON BRC-16.-TSS: COMPARE RESIS
LH SIDE IS HIGHER, CHECK DROP AT OTHER CONNECTORS IN LINE.-REPAIR OR REPLACE INDICATED HARNES
THE SAME, REPLACE ABS UNIT.-SENT HEADS UP TO REGION.** UPDATE TSS 124 10/20/11- CALLED TECH BACK

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	10/5/2011	3/16/14	3/16/14

Text-Incd Desc TL

C1110 CONTROL UNIT (C10

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW6CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	6	24012	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	024990	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/13/2011	3/23/2012	USA

Installed Options

S10 STEP RAILS
C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD
M92 RETRACTABLE CARGO COVER-TONNEA

Dlr Retl Last VC

Code	Region	Name	City	State
1864	24	KELLY NISSAN, INC.	OAK LAWN	Illinois

Serv Dlr TL

Code	Region	Name	City	State
1864	24	KELLY NISSAN, INC.	OAK LAWN	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	10/5/2011

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/5/2011	C10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: RECALIBRATED STEERING ANGLE SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-10-11 18:00:00

** CUSTOMER COMMENT:- C/S STOCK UNIT HAS ABS ACTIVATING AT STEADY CRUISE** DEALER ACTION/OBSE

ODE IN ABS, C1110 CONTROL UNIT (C10- ABS ACTIVATING WHEN DRIVING AT STEADY CRUISE- GRAPHED WH

TSS RECOMMENDATION/RESULT:- MONITOR STEERING ANGLE SENSOR, YAW RATE, SIDE G AND DECEL G-SE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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O SPEC AND ABS GROUND CLEAN AND TIGHT, REPLACEABS ACTUATOR ASSY** UPDATE 10.12.11 155- TECH R URTHER INCIDENT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/6/2011	4/10/14	3/10/14

Text-Incd Desc TL

BRAKE,VDC,SLIP LIGHT ON C1140

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F89M[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	17449	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	009987	AT6	KAD

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	11/19/2008	2/19/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5134	34	NAPLES NISSAN	NAPLES	Florida

Serv Dlr TL

Code	Region	Name	City	State
5134	34	NAPLES NISSAN	NAPLES	FL

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/6/2011	C40

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE WARNING LIGHTS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPA

CONFIRMED POWER ON TERMINAL 32 OF ABS C/U- TERMINALS 16 AND 47 HAVE CONTINUITY TO GROUND- TEC

NDATION/RESULT:- ADVISED TECH TO REPLACE ABS CONTROL UNIT

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/6/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS CODE C1110 CONTROL UNIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C08[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	34787	86518	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56		AT5	Q11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/16/2008	4/25/2008	USA

Installed Options

- C03 50 STATE EMISSION
- K35 NAVIGATION BOOKLET
- N95 REAR CARGO NET
- P55 LITERATURE KIT
- S01 2ND ROW SPLIT BENCH
- T95 CARGO MAT
- U02 TECHNOLOGY PACKAGE
- V01 DVD ENTERTAINMENT PACKAGE
- Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
71085	92	TIM DAHLE INFINITI	MURRAY	UT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	10/6/2011	C10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE AND VDC LIGHTS ARE ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y R

T IS STORED.** TSS RECOMMENDATION/RESULT:-CHECK ABS GROUND E126.-REPLACE THE ABS ACTUATOR.-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	10/7/2011	3/16/14	3/16/14

Text-Incd Desc TL

C1111 SET AFTER HARD BRAKING.

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NC2BN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4397	26611	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	762164	AT5	Q10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/23/2011	6/22/2011	USA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2178	26	D'ADDARIO NISSAN	SHELTON	Connec

Serv Dlr TL

Code	Region	Name	City	State
2178	26	D'ADDARIO NISSAN	SHELTON	CT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	10/7/2011
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/7/2011	C11

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: **REPLACED ABS ACTUATOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2011-10-16 18:00:00

** CUSTOMER COMMENT:-HAD TO BRAKE SUDDENLY YESTERDAY, NOW BRAKE/VDC LIGHTS ARE ON..** DEAL OWN 1__:-C1111 PUMP/ACTUATOR MOTOR OR RELAY-VERIFIED ABS/BRAKE/VDC/SLIP LIGHTS ARE ON.-ROAD NS.-NO AFTERMARKET ACCESSORIES IN VEHICLE.** TSS RECOMMENDATION/RESULT:-CHECK ABS GROUND E

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

UATOR, CONFIRM IT IS SECURE.-CLEAR CODE AND ATTEMPT TO DUPLICATE, IF DTC RETURNS, REPLACE ABS - REPLACED ABS ACTUATOR TO RESOLVE INCIDENT.- CLOSING REPORT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/11/2011	4/10/14	3/10/14

Text-Incd Desc TL

BRAKE PEDAL SINKS NEW MASTER CYL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18U19W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	30764	07419	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	267474	CVT	AX5

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	5/23/2008	11/28/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
K01 PREMIUM PACKAGE
K02 TECHNOLOGY PACKAGE
L92 3-PIECE FLOOR MATS
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2256	34	REGAL NISSAN	HUNTSVILLE	Alabam

Serv Dlr TL

Code	Region	Name	City	State
5238	34	LANDERS MCLARTY NISSAN	HUNTSVILLE	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/11/2011	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-BRAKE PEDAL SINKS WHEN SITTING AT A STOP.** DEALER ACTION/OBSERVATION:* LL GRAB NORMALLY IF STEPPED ON HARD BUT AS YOU CONTINUETO HOLD THE PEDAL DOWN, THE PEDAL W S NO CHANGE.** TSS RECOMMENDATION/RESULT:-REPLACE ABS ACTUATOR.**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/12/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS OPERATES, NORMAL BRAKE C1179

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08CX8N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	69002	86518	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	589345	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	11/21/2007	1/17/2008	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
P55 LITERATURE KIT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
71094	92	PENINSULA INFINITI LLC	REDWOOD CITY	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	10/12/2011	C79

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUST STATES BRAKE PEDAL VIBRATES** DEALER ACTION/OBSERVATION:** VERIFI A SENSOR SIGNAL (C79)- DTC WILL NOT CLEAR- ABS ACTIVATES WITH NORMAL BRAKING- ASKING IF REPRO P/N ARE NOT THE SAME THE REPROGRAM WILL NOT APPLY** TSS RECOMMENDATION/RESULT:- ADVISED TO

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	10/13/2011	3/16/14	3/16/14

Text-Incd Desc TL

C1111_PUMP/ACTUATOR MOTOR OR RELAY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F49M[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1256	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	009200	AT6	A54
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	10/1/2008	11/18/2008	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3175	32	TOM PEACOCK NISSAN	HOUSTON	Texas

Serv Dlr TL

Code	Region	Name	City	State
2802	32	ROBBINS NISSAN	HUMBLE	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	INTERMITTENT	NOT PROVIDED	10/13/2011
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/13/2011	C11

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2011-10-27 18:00:00

** CUSTOMER COMMENT:-VDC AND ABS LIGHTS.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTE
-CLEARED DTC, ROAD TESTED, CODE RESET ON ROAD TEST WHEN APPLYING BRAKESHARD.-CONNECTIONS/
ULT:-REPLACE ABS ACTUATOR.-SUPPLIED FI NUMBER FOR ORDER OF PART.** UPDATE TSS 124 10/21/11- CAL

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NOT ARRIVED** 10.28.11 TL VMX 150 UPDATE- TECH REPORTS REPLACED ABS ACTUATOR TO RESOLVE INCID

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	10/21/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON, U1000, U1001 CAN COMM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W29V[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	22688	07719	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	291516	CVT	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	7/17/2008	9/12/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS
N93 CARGO AREA PROTECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
3982	48	CONTINENTAL NISSAN/ANCHC	ANCHORAGE	Alaska

Serv Dlr TL

Code	Region	Name	City	State
3982	48	CONTINENTAL NISSAN/ANCHC	ANCHORAGE	AK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	10/21/2011
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	10/21/2011	C10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CUSOMER DECLINED

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2011-10-27 18:00:00

** CUSTOMER COMMENT:-ABS LIGHT ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS .C.-VEHICLE HAD REMOTE START INSTALLED PREVIOUSLY, IS NOW REMOVED.-SPOKE TO SM MIKE, TECH IS A C/U:-U1000 CAN COMM CIRCUIT (10)-B2409 HALF LATCH SWITCH { RD9 }-B2422 BACK DOOR STATE { HL7

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>>>

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/28/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTUATING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C68N[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	48355	86518	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56		AT5	Q11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/15/2007	7/14/2008	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
P55 LITERATURE KIT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
70231	82	INFINITI OF CINCINNATI	CINCINNATI	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/28/2011	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- AT TIMES THE ABS ACTIVATES WITHOUT REASON** DEALER ACTION/OBSERVATION ANY SYSTEM- HAVE NOT DUPLICATED INCIDENT- NO FURTHER INFORMATION FROM CUST AS TO CONDITIONS Y WHEN STOPPING OR AT OTHER TIMES (TCS, VDC?)- MONITOR ALL WHEEL SPEED SENSORS IN GRAPH MODE

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EL SENSORS- INSURE CORRECT TIRE/WHEEL SIZES CORRECT- CLEAN ABS GROUND E126

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/1/2011	4/10/14	3/10/14

Text-Incd Desc TL

C1143 C1163 UNABLE TO NTB08-027B

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08W58[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	51842	04218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	637051	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	10/10/2007	11/8/2007	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
3734	42	MIDWAY NISSAN	PHOENIX	Arizona

Serv Dlr TL

Code	Region	Name	City	State
5228	32	WEST COUNTY NISSAN	BALLWIN	MO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	CLUNK/KNOCK/POP/TH	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/1/2011	C43

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS AND SLIP LIGHTS ARE ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REF
S ARE ON.-C1143 STEERING ANGLE SENSOR CIRCUIT-C1163 STEERING ANGLE SENSOR CIRCUIT-TECH IS ATTE
EIVING "UNABLE TO CONNECT" OR "CLOSE ALL PROGRAMS" MESSAGE.-RESTARTED TOUGHBOOK WITH NO

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ACTUATOR WILL HAVE LASTEST REPROGRAM DATA.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/2/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS LT ON P0000 OK CODE

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD07W87C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	134704	83417	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	535831	AT5	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	2/28/2007	6/22/2007	USA

Installed Options

C03 50S EMISSIONS
J01 SUNROOF
L92 FLOOR MATS
P97 SLIDING BED DIVIDER
S65 BED RAIL CAPS
W94 TRAILER HITCH
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3524	42	AUTONATION NIS ARAPAHOE	CENTENNIAL	Colorad

Serv Dlr TL

Code	Region	Name	City	State
3525	42	AUTONATION NISSAN 104	DENVER	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/2/2011	55

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- C-STS NOISE IN FRONT END, ABS LIGHT IS ON** DEALER ACTION/OBSERVATION:** V
RT FRONT WHEEL BEARING WAS REPLACED FOR BEING NOISY- ABS LIGHT WAS ON WITH A P0000 OK (55)- N
SULT:- TSS RECOMMENDED TECH TO CLEAN AND SECURE ABS GROUNDS AND VERIFYPROPER ABS OPERATI

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/3/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS VDC LT NO PWR WINDOW OP

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6BA06A38[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	57971	37718	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	575331	A	Q10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/17/2007	11/29/2007	USA

Installed Options

C02 FEDERAL EMISSIONS
D32 TEXAS STATE INSPECTION
K08 POPULAR PACKAGE WITH ROCKFORD FOSGA
L92 FLOOR MATS
S01 SIDE-AIRBAG PACKAGE WITH VDC
T01 TOW PACKAGE
W01 UTILITY BED PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
838C	32	WELCH MOTOR COMPANY	PINE BLUFF	Arkans

Serv Dlr TL

Code	Region	Name	City	State
5238	34	LANDERS MCLARTY NISSAN	HUNTSVILLE	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/3/2011	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUSTOMER STATES ABS LT BRAKE LT VDC LT TPMS AND DC LT, WINDOWSWORK T SERVATION:** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 8- TECH REPORTYS WHEN VEHICLE CAME IN, TH S AN ABS CODE C1111 PUMP/ACTUATOR MOTOR ORRELAY (C11)- TECH PERFORMED DIAGNOSIS AND REPLA

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OT ABLE TO DUPLICATE ANYINCIDENT UNTIL HE TURNED INTO DEALER, TURN SIGNALS NOT OPERATING- DU EON AND C1111 RETURNED- TECH STATES NOW THAT CUSTOMER REPLACED BATTERY** TSS RECOMMENDAT AND FUSE LINKCONNECTIONS ARE PROPER- REMOVE BATTERY CABLES AND CHECK IF THEY ARE CLEAN- RE ADSAND CLEAN BOLT, USING ORIGINAL BOLT- RECHECK INCIDENT, IF ALL POWER WINDOWS QUIT, INCIDENT CIDENT- MONITOR CAN SYSTEM IF INCIDENT HAPPENS AND CHECK FOR ANY MISSINGCAN UNITS

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/10/2011	4/9/14	3/10/14

Text-Incd Desc TL

VDC, SLIP LIGHT ON, C1111

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F39[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	36791	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007251	AT6	KAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	7/1/2008	9/2/2008	USA

Installed Options

03 50 STATE EMISSIONS
E10 SUPER SILVER
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3406	34	GAINESVILLE NISSAN	GAINESVILLE	Florida

Serv Dlr TL

Code	Region	Name	City	State
5210	34	GRIECO NISSAN	FORT PIERCE	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/10/2011	C11

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- VDC, ABS, SLIP LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR A ELAY SET AS A HARD CODE- TECH IS REPLACING ABS ACTUATOR AND CALLED FOR FI NUMBER** TSS RECOM VIDED FI #

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	11/10/2011	4/9/14	3/10/14

Text-Incd Desc TL

ABS ON, LEFT AND RIGHT WSS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08W48[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29205	04218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	628987	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/26/2007	7/5/2008	USA

Installed Options

C03 50 STATE EMISSIONS
F96 RETRACTABLE CARGO COVER
K92 PROTECTION PACKAGE
L92 FLOOR MATS
W94 NEVADA TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
5155	26	DREXEL HILL NISSAN, LLC	DREXEL HILL	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
2936	26	CONCORDVILLE NISSAN	CONCORDVILLE	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/10/2011	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Ryan Pickell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS IS ACTIVATING AND SLIP LIGHT COMES ON-** DEALER ACTION/OBSERVATION:'
ABS ON AT TIMES AND SLIP LIGHT WILL ILLUMINATE- NO CODES- NO LIFT KIT- FACTORY SIZE WHEELS AND TI
H MODE AND WHEEL SPEED SENSORS ARE ALL SIMILAR** TSS RECOMMENDATION/RESULT:- REPLACE ABS C

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/11/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS VDC LIGHTS ON C1115 P1832 P1831

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08C28N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	6720	79818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	577642	AT5	K12
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/24/2007	9/2/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3202	24	ED MARTIN NISSAN	INDIANAPOLIS	Indiana

Serv Dlr TL

Code	Region	Name	City	State
2011	32	CONKLIN CARS HUTCHINSON	HUTCHINSON	KS

Installed Options

A92 SUNROOF WIND DEFLECTOR
B10 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
J01 SUNROOF
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
M10 MICROFILTER
N95 REAR CARGO NET
P03 LE PREFERRED PACKAGE
R93 CARGO AREA TRAY
T01 LE TOW PKG
U01 TECH PACKAGE
U35 NAVIGATION BOOKLET
V01 DVD ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	11/11/2011	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-CHECK ABS, 4WD, VDC LIGHTS COME ON.-** DEALER ACTION/OBSERVATION:** VERI 15 ABS SENSOR ABNORMAL SIGNAL (C15)-P1832 TCS OP SIGNAL (N7)-P1831 VDC OP SIGNAL (P9)-P1830 (Y6)-REPLACED ABS ACTUATOR MODULE. NO CHANGE.-PERFORMED STEERING ANGLE AND G SENSOR CAI

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ODIFICATIONS.** TSS RECOMMENDATION/RESULT:-LINE GRAPH WHEEL SPEED SENSORS, IF ANY DROP OUTS

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/16/2011	4/9/14	3/10/14

Text-Incd Desc TL

ABS C1103/C1104

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NC8BN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	9411	26411	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	730415	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/19/2010	3/18/2011	USA

Installed Options

C03 50 STATE EMISSION
H01 FES PACKAGE
J01 MOONROOF
L92 FLOOR MAT AND CARGO MAT 5PC S
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3802	24	HAWKINSON NISSAN, L.L.C.	MATTESON	Illinois

Serv Dlr TL

Code	Region	Name	City	State
3353	24	HOVE NISSAN INC.	BRADLEY	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/16/2011	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VEHICLE IN FROM BODY SHOP ABS LIGHT ON..** DEALER ACTION/OBSERVATION:** \
LE FOR STORED DTC.-IN ABS FOUND C1103 R/F SEN AND C1104 L/F SENSOR-INSPECTED SENSOR AND NO SIG
IVE VEHICLE-ON TEST DRIVE RIGHT REAR SENSOR STOPPED OPERATING C1105 STORED.** TSS RECOMMEND

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SENSOR FOR ANY INCIDENT.-INSPECT BATTERY AND CABLE FOR JUMP STARTING

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/25/2011	4/9/14	3/10/14

Text-Incd Desc TL

ABS C1103/C1102/C1106/C1104

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08W27[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	109371	04417	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	451377	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	10/3/2006	1/9/2007	USA

Installed Options

C03 50 STATE EMISSIONS
F96 RETRACTABLE CARGO COVER
L92 FLOOR MATS
M10 IN-CABIN MICROFILTER
W94 NEVADA TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3886	42	EARNHARDT'S NISSAN/SUPER	MESA	Arizona

Serv Dlr TL

Code	Region	Name	City	State
3481	42	TIM DAHLE NIS SOUTHTOWNE	SOUTH JORDAN	UT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	11/25/2011	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT ON IN DASH..** DEALER ACTION/OBSERVATION:** VERIFIEDY_ REPAIR AT ENTLY C1103 RIGHT FRONT SENSOR OPEN OR SHORT AND C1102 LEFT REARSENSOR OPEN ORSHORT STORE -LAST VISIT VEHICLE AND C1102/C1103 C1106 LEFT REAR SENSOR SHORT OR BADSIG AND C1104 LEFT FRONT

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VEHICLE.-VEHICLE RETURN WITH ALL ABS SENSOR WIRED TOGETHER CONNECTORS REMOVED.-SENSOR INS TH CONSULT.** TSS RECOMMENDATION/RESULT:-INSPECT FRONT SENSOR RING.-INSPECT REAR AXLE SENSC ABS SENSORCONNECTORS PRESENT.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	11/30/2011	4/9/14	3/10/14

Text-Incd Desc TL

ABS LIGHT C1110 CONTROL UNIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	A[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NE5A[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	39084	83210	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	673811	AT5	K11
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/1/2009	10/30/2009	USA

Installed Options

C03 50 STATE EMISSIONS
F01 TECHNOLOGY PACKAGE
H01 MOBILE ENTERTAINMENT SYSTEM
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70032	72	NATIONWIDE INF TIMONIUM	TIMONIUM	Marylar

Serv Dlr TL

Code	Region	Name	City	State
70032	72	NATIONWIDE INF TIMONIUM	TIMONIUM	MD

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/30/2011	C10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC AND SLIP LIGHTS CAME ON WHILE DRIVING AND A GRINDING NOISE WASHEAR TS _2 DAYS DOWN 2-ABS, VDC AND SLIP LIGHTS ARE ON.-ABS ACTIVATION DURING NORMAL BRAKING.-C1110 FOR 15K MILES.-C1110 CONTROL UNIT (C10) HAS RESET.-NO ACCESSORIES OR MODIFICATIONS.** TSS RECO

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TY AT ABS CONTROL UNIT.-VOLT DROP TEST ABS CONTROL UNIT GROUND.-MONITOR LINE GRAPH WHEEL SP THAT HAS AN ERRATIC PATTERN, ALSOINSPECT THE HUB FOR THE OFFENDING SENSOR.** UPDATE 12.2.11 TS /.04V- HAD CAN CONCERN, DISCONNECTED ICC DISTANCE SENSOR, CAN CONCERNSRESOLVED- REPLACED IC ABS C/U FOR 1'ST CONCERN

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/6/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABC LT ON C1115 ABS ABNORMAL SIGNAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08C38[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	66025	79818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	598637	AT5	Q10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/11/2008	2/5/2008	USA

Installed Options

B10 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
M10 MICROFILTER
N95 REAR CARGO NET
P03 LE PREFERRED PACKAGE
R94 REAR ORGANIZER
T01 LE TOW PKG
U01 TECH PACKAGE
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5125	32	TEXAS NISSAN OF GRAPEVINE	GRAPEVINE	Texas

Serv Dlr TL

Code	Region	Name	City	State
2497	32	SAN MARCOS NISSAN	SAN MARCOS	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	12/6/2011	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- C-STS ABS LT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT R ABNORMAL SIGNAL (C15)STORED- TECH CHECKED WHEEL SENSORS AND CONNECTIONS REPLACED ABS G- SAME INCIDENT IS STILL PRESENT WITH SAME CODE BUT TECH STATING THATHE IS NOT HEARING ABS AC

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RECOMMENDATION/RESULT:- MONITOR IN AND OUT SOLENOIDS TO ATTEMPT ISOLATION OF INCIDENT WHEEL FINDIRRATIC SIGNAL

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/7/2011	4/10/14	3/10/14

Text-Incd Desc TL

ALLEGED BRAKE,VDC & SLIP LIGHTS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C68[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	53368	86518	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	591256	AT5	Q11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	12/9/2007	3/24/2008	USA

Installed Options

- C03 50 STATE EMISSION
- K35 NAVIGATION BOOKLET
- N95 REAR CARGO NET
- P55 LITERATURE KIT
- S01 2ND ROW SPLIT BENCH
- T95 CARGO MAT
- V01 DVD ENTERTAINMENT PACKAGE
- Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70212	72	RAMSEY INFINITI, INC.	RAMSEY	New Je

Serv Dlr TL

Code	Region	Name	City	State
72252	72	ADMIRAL INFINITI LLC	EGG HARBOR TO	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	12/7/2011	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKES SLIP AND VDC LIGHTS ARE COMING ON AT LOW SPEEDS.-** DEALER ACTIO

-BRAKES SLIP AND VDC LIGHTS ARE COMING ON AT LOW SPEEDS.-CANNOT DUPLICATE CONCERN.-NO CODE

ORS.-NO ACCESSORIES OR MODIFICATIONS.-WHEELS ARE FACTORY AND ALL FOUR ARE MATCHING MANUFA

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RN.-CONSULT WITH CUSTOMER, DID INCIDENT HAPPEN ON WET PAVEMENT, OR A PANICSTOP?

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/12/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON C1142 PRESS SEM CIR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2007	PTH	5N1AR18W4[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	71985	09717	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	562785	AT5	C43

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	4/23/2007	7/7/2007	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
F10 BODY SIDE MOLDING
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3473	24	GERMAIN NISSAN	COLUMBUS	Ohio

Serv Dlr TL

Code	Region	Name	City	State
22003	24	NISSAN/NORTH, INC.	WORTHINGTON	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/12/2011	C42

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- CUST STATES ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPA SOR CIRCUIT (C42)- PREVIOUSLY REPLACED PRESS SEN- NO CHANGE- DATA MONITOR PRESS SEN= 0 BAR P T ERASED DTC- CONTINUITY FROM ABS TO PRESS SEN CORRECT, NO VALUE GIVEN** TSS RECOMMENDATION

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EN SIMULTANEOUSLY- ADJUST BRAKE SWITCH IF NOT SWITCHING TOGETHER- ERASE DTC AND MONITOR BO

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	12	12/12/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1109, C1115

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
121	Z - BRUCE TANKERSLEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1AA0NE6C[redacted]7

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	75	26612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	801320	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/19/2011	7/23/2012	USA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3214	26	RIVERHEAD AUTO MALL, LTD.	RIVERHEAD	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2214	26	NISSAN 112 SALES CORP	PATCHOGUE	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	12/12/2011

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/12/2011	C09

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-01-16 17:00:00

** CUSTOMER COMMENT:-ALL DASH LIGHTS ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATT H VOLTAGE, C1115 ABS SENSOR ABNORMALSIGNAL, C1107 RIGHT FRONT SENSOR SHORT OR BAD SIG.-TCM F L.-BCM B2126 DETENT SWITCH, B2205 VEH SPEED SENSOR, C1729 VEH SPD ERROR.-ALL WHEEL P1807 VHCL S

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AL, P1831 VDC OP SIGNAL, P1832 TCS OP SIGNAL.-ECM P1614 CHAIN IMMU-KEY.-EXTENDED STORAGE FUSE F
HES, NO DTC.-SPEEDOMETER INDICATES 80MPH WHILE VEHICLE TRAVELLING 5MPH.** TSS RECOMMENDATIO
AND GROUND TO ABS.-REFER TO MWI-64, CHECK POWER AND GROUND TO SPEEDOMETER.-SWAP COMBINAT
S ORDERED A COMBINATION METER, HAS NOT INSTALLED*** UPDATE ML 102 12/19/11- REPLACED COMBO ME
AG LIGHT OUT.- ABS ACTIVATED WHEN DRIVING OUT OF SHOP.- MILP1808 VHCL SPEED SEN ABS (Y6)- MILP1
(P9)- MILP1832 TCS OP SIGNAL (N7)- MILC1109 POWER SUPPLY LOW OR HIGH VOLTAGE (C09)>>>>>>>>>>
(C15)- TSS: MONITOR WHEEL SPEED SENSORS IN LINE GRAPH MODE WHEN DRIVING.- CHECK FOR ERRATIC O
RECHECK.- DETERMINE IF VEHICLE WAS JUMP STARTED.** UPDATE 12/19/2011 ** TSS 101 - A. W. - (DEALER CA
-100+ MPH FRAME BY FRAME ONDATA MONITOR WHILE THE METER SHOWS 5 MPH.- THIS IS ERRATIC SOME TI
OULD BE CHECKED ALONG WITH THE CONNECTOR.AT THE ABS MODULE.** UPDATE TSS 124 12/19/11- TECH C
RONTSHOWS 60 MPH, LEFT FRONT SHOWS 54, RIGHT REAR SHOWS 15 AND LEFT REARSHOWS 5MPH. TECH C
ABS C/U >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>** UPDATE 12.29.11 TSS 121-TSS CONTACTED DEALER FOR UPDA
FOLLOW UP.** UPDATE 01-03-12 TSS 237- NEW DEALER, NEW TECHNICIAN DON, PREVIOUS TECH BOB AT DEAL
CS OP SIGNAL (N7)- P1831 VDC OP SIGNAL (P9)- P1830 ABS OP SIGNAL (P8)- DTC'S RETURN AFTER CLE
ER IN SAME GROUP.- ADVISED TO CONTACT PREVIOUS DEALER AND TO DETERMINE IF ABS ACTUATORWAS R
>>>>>>>>>>>>>>>>>>>>>>>>>> NEXT >>>>>** UPDATE 1.10.12 155- TECH REPORTS VEHICLE HAS BEEN SENT
BOB ORIGINAL TECH IS NOT AVAILABLE TODAYAND IS NOT SURE OF STATUS OF VEHICLE.** UPDATE 1.17.12 1

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	12/15/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS ON DURING NORMAL BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2011	PTH	5N1AR1NB7B[redacted]

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS AND TRUNK MAT

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	19246	25011	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	951590	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	1/28/2011	3/11/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3278	26	NEWBURGH NISSAN, INC.	NEWBURGH	New Yo

Serv Dlr TL

Code	Region	Name	City	State
3278	26	NEWBURGH NISSAN, INC.	NEWBURGH	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	12/22/2011

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/15/2011	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **REPLACED ABS ACTUATOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-01-05 17:00:00

**** CUSTOMER COMMENT:- ABS KEEPS ACTIVATING EVERTIME TAPS BRAKE PEDAL,NOT INTERMITTENT-** DEA YS DOWN 1- ABS COMES ON WHEN BRAKING- TESTED CONNECTIONS- ABS ACTUATOR RELAY ON AND OFF W N SITTING STILL-** TSS RECOMMENDATION/RESULT:- SWAP G SENSOR FROM KGV AND CALIBRATE- SPEC IS -

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REPLACED G SENSOR AND CALABRATED NOW CODE C1110 CONTROLUNIT STORED AND WILL NOT CLEAR- G TRY TO CLEAR CODE IF WILL NOT CLEARREPLACE ABS CONTROL UNIT**** UPDATE 12/29/11 TSS 128 DB- PART D ABS ACTUATOR TO RESOLVE.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/19/2011	4/10/14	3/10/14

Text-Incd Desc TL

SES LIGHT ON,U1000 CAN COMM CIRCUIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W29W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	19072	07819	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	318887	CVT	K51

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	10/15/2008	1/26/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
07094	26	S. G. HYLAN MOTORS CORP	STATEN ISLAND	New Yo

Serv Dlr TL

Code	Region	Name	City	State
15039	34	FRED ANDERSON NIS ASHEVI	ASHEVILLE	NC

Inst[redacted]

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
K01 PREMIUM PACKAGE
L92 3-PIECE FLOOR MATS
X01 LEATHER PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/19/2011	10

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-SES LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 1 CLE SPEED SIGNAL ERROR (CE9)-U1000 CAN COMM CIRCUIT (10)-B2557 VEHICLE SPEED (IK7)-B2616 IGNI ACTIVATES WHEN BRAKING IN TURNS-HAVE NOT DRIVEN VEHICLE YET-NO AFTERMARKET EQUIPTMENT-NO S

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-PERFORM BATTERY CHECK-CHECK ALL GROUNDS, CHECK ABS GROUNDS-TEST DRIVE AND MONITOR WHEE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/19/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON C1146 SIDE G SENSOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18U49[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	82736	07419	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	268274	CVT	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	5/26/2008	8/1/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
K01 PREMIUM PACKAGE
K02 TECHNOLOGY PACKAGE
L92 3-PIECE FLOOR MATS
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3011	34	CHANDLER NISSAN, INC.	OXFORD	Mississ

Serv Dlr TL

Code	Region	Name	City	State
18051	34	NISSAN OF MURFREESBORO	MURFREESBORO	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	12/19/2011	C46

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS WARNING LIGHT IS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR CIRCUIT- CALLING FOR DB** TSS RECOMMENDATION/RESULT:- PERFORM DIAG AS PER ESM BRC-45**

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/19/2011	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES C1115 ABNORMAL SIG

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2008	720	1N6AD06W88[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	83684	43368	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	656516	MT6	QM1
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	11/13/2007	2/27/2008	USA

Installed Options

C03 50 STATE EMISSIONS
F01 VALUE TRUCK PACKAGE
F14 FLO & UNDER RAIL BED LINER W/RAIL C
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
5024	36	KEN POLLOCK NISSAN, LLC	WILKES-BARRE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5024	36	KEN POLLOCK NISSAN, LLC	WILKES-BARRE	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	12/19/2011	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS, SLIP LIGHT COMES ON NOISE FROM LEFT FRONT WHEN DRIVING SOUNDSLIKE ON:** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1-THE ABS WILL ACTIVATE UNDER NORMAL BRAKING.-A OUR WHEEL SPEED SENSORS IN DATA MONITOR AND THEY ALLREAD THE SAME.** TSS RECOMMENDATION/R

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RATIC SIGNAL.-INSPECT SENSORS AND PICK-UP RING.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	12/20/2011	3/16/14	3/16/14

Text-Incd Desc TL

MILC1102 LEFT REAR SENSOR OPEN OR S

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NE1B[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	11	26611	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	788518	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	8/1/2011	5/1/2012	USA

Installed Options

C03 50 STATE EMISSION
_92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3647	26	BALISE NIS W SPRINGFIELD	WEST SPRINGFIEL	Massac

Serv Dlr TL

Code	Region	Name	City	State
3647	26	BALISE NIS W SPRINGFIELD	WEST SPRINGFIE	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	12/20/2011
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	12/20/2011	C02

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **REPLACED ABS ACTUATOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-01-02 17:00:00

** CUSTOMER COMMENT:- MILTIPLE WARNING LIGHTS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REF LEFT REAR SENSOR OPEN OR SHORT C1103 RIGHTFRONT SENSOR OPEN OR SHORT AND C1104 LEFT FRONT EED FOR ALL SENSORS- SENSOR CHECKER BOX INDICATES SENSORS N.G.** TSS RECOMMENDATION/RESULT

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REPLACE OTHERSENSORS IF NO CHANGE REPLACE ABS CONTROL UNIT UPDATE 12.27.11 155- TECH REPOR 155- DEALER REPORTS REPLACED ABS ACTUATOR TO RESOLVE.**

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	12/21/2011	4/9/14	3/10/14

Text-Incd Desc TL

C1116 STOP LAMP SWITCH

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2008	720	1N6AD07UX8C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	34062	73418	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	651307	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/1/2007	7/20/2008	USA

Installed Options

B01
C03
L92
S02
S65
X01

Dlr Retl Last VC

Code	Region	Name	City	State
2261	44	SERRAMONTE NISSAN	COLMA	Californ

Serv Dlr TL

Code	Region	Name	City	State
5483	44	NISSAN SERRAMONTE	COLMA	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/21/2011	C16

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LIGHT IS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT EPLACED SWITCH AND BRAKE LIGHTS WORK BUT STILL GET C1116** TSS RECOMMENDATION/RESULT:- CHEC RESSBRAKE- IF YES, CHECK PIN FIT E125 PIN41- IF GOOD, REPLACE ABS ACTUATOR** UPDATE 12/21/11 117- T

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EDAL PRESSED- CODE IS INTERMITTENT AND TECH HAS NOT DUPLICATED CODE- VEHICLE IS EQUIPED WITH CHECK FOR AFTERMARKET TOW EQUIPMENT- DISCONNECT CAMPER SHELL STOP LIGHT IF INCIDENT REMAIN IT

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/29/2011	4/10/14	3/10/14

Text-Incd Desc TL

ABS/BCS/SLIP/4WD/C1104/C1108/C1115

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1AR18B78[redacted]

Installed Options

C03 50S EMISSIONS
L92 FLOOR MATS
S01 AIRBAG PACKAGE

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	106129	09618	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	641284	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	10/17/2007	12/6/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5077	42	LARRY H. MILLER NIS MESA	MESA	Arizona

Serv Dlr TL

Code	Region	Name	City	State
5190	42	TATES NISSAN BUICK GMC	SHOW LOW	AZ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/29/2011	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS/BCS/SLIP/4WD LIGHTS ARE ON, 4WD INOP.-** DEALER ACTION/OBSERVATION:* DTCS:C1104 LEFT FRONT SENSOR OPEN OR SHORTC1108 LEFT FRONT SENSOR SHORT/BAD SIGC1115 ABS SE OR AND C1104/C1108 ARE RESOLVED.- STILL SETTING C1115.- REPLACED ABS ACTUATOR, NC.** TSS RECOMN

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D SENSORS W/C3 AT 15-20 MPH.- GRAPH SPEED SENSOR RESULTS AND LOOK FOR SPIKE/ERRATIC GRAPH.- I

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	1/3/2012	3/16/14	3/16/14

Text-Incd Desc TL

SLIP/ABS LTS/C1102/C1103/U1000

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ER1C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	2228	32712	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	045510	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	11/11/2011	11/25/2011	USA

Installed Options

C02 FEDERAL EMISSIONS
H93 IPOD INTERFACE
J01 MOONROOF
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3453	32	TROPHY NISSAN	MESQUITE	Texas

Serv Dlr TL

Code	Region	Name	City	State
3225	32	DON DAVIS NISSAN, INC.	ARLINGTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	1/3/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/3/2012	10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	8177510026 CELL	1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-01-08 17:00:00

** CUSTOMER COMMENT:- SPUN OUT IN MUD, SLIP LIGHT ON, BRAKE LIGHTS NOT WORKING.-** DEALER ACTIC

1_:- VERIFIED SLIP/BRAKE LIGHT ON METER.- BRAKE LIGHTS AT REAR OF TRUNK INOP.- FOUND OPEN FUSE IN

FUNCTION.- UNABLE TO COMMUNICATE WITH ABS ACTUATOR.- HAS FOLLOWING ACTIVE DTCS:U1000 CAN CO

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

N OR SHORTC1103 RIGHT FRONT SENSOR OPEN OR SHORTC1104 LEFT FRONT SENSOR OPEN OR SHORT >>>> C (44)- UNDERSIDE OF VEHICLE IS PACKED FULL OF MUD.- NO BODY TRAUMA FOUND.- REPLACED ABS ACT ECH TO VERIFY POWER/GROUND TO ABS ACTUATOR PER BRC-91.- CHECK ALL UNDERHOOD FUSES/FUSELIN - DEALER REPORTS REPLACED ABS ACTUATOR TO RESOLVE.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	1/3/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES WHEN BRAKING **

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
D40	2008	720	1N6AD07U68C[redacted]	C03 L92 S65 W94
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	
74373	78314	73418		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	
VQ40	638626	AT5	KH3	
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL	
Smyrna (NMM)	10/11/2007	4/12/2008	USA	

Dlr Retl Last VC

Code	Region	Name	City	State
3306	32	PRICE LEBLANC NISSAN, L.C	BATON ROUGE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
2324	32	GERI LYNN NISSAN	HOUMA	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	TRACTION CONTROL S	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/3/2012	C15

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- CS GRINDING NOISE WHEN BRAKING-** DEALER ACTION/OBSERVATION:** VERIFIED NG.- HAS OEM WHEELS, UNKNOWN TIRE WEAR OR TYPE.- FOUND CODE 0000 IN ABS, NO OTHER DTC'S FOUND SENSORS WITH CONSULT.- INSPECT FOR ERRATIC OR SAWTOOTH PATTERN OR ERRATIC WHEEL SPEEDS.-

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

WITH KGV.** UPDATE 3.16.12 TSS 121-PREVIOUS TECH KENNETH LANDRY, DEALER 998, MILEAGE 74373.-CURR 0000 SET IN ABS, REPLACED ABS ACTUATOR.-ABS NOW SETS C1115 ABS SENSOR SIGNAL ABNORMAL.-ABS A LS SHOW NO IRREGULARITIES BETWEEN WHEEL SPEEDSENSOR SIGNALS.-LF IN AND OUT SOLENOIDS ACTIV RT NUMBER AS DISCUSSED, VERIFYCORRECT PART INSTALLED.-SWAP LEFT FRONT WHEEL SPEED SENSOR T CE SENSOR AS APPROPRIATE.-IF ACTIVITY DOES NOT FOLLOW, VERIFY CORRECT PIN FIT AT ABS C/U ANDSE X MM UPDATE- TECH REPORTS REPLACED LEFT FRONT HUB TO RESOLVE INCIDENT

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/4/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS C1102

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
121	Z - BRUCE TANKERSLEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2011	XTR	5N1AN0NW8B[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	9112	24211	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	983133	AT5	K26
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	5/10/2011	7/7/2011	USA

Installed Options

C03 50 STATE EMISSIONS
H92 IPOD INTERFACE
L93 FLOOR MATS PRO-4X
M92 RETRACTABLE CARGO COVER
M93 ADJUSTABLE CARGO ORGANIZER
X01 PRO-4X LEATHER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5005	26	FRED BEANS NISSAN	LIMERICK	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5005	26	FRED BEANS NISSAN	LIMERICK	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/4/2012	C02

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS LIGHT ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS HORT.-HARNESS RESISTANCE LESS THAN 1OHM.** TSS RECOMMENDATION/RESULT:-REPLACE LEFT REAR W**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/4/2012	4/9/14	3/10/14

Text-Incd Desc TL

VDC SLIP ABS AND SES LIGHT C1140

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08D68[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	37937	86318	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VK56	592039	AT5	G10
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Canton (NMM)	12/11/2007	4/9/2008	USA

Installed Options

B95 SPLASH GUARDS
C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
70237	92	INFINITI OF TUCSON	TUCSON	AZ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	1/4/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC SLIP ABS AND SES LIGHT WAS COMING ON AND THE SPEEDO QUIT WORKING.-*

1_ DAYS DOWN 1-VDC SLIP ABS AND SES LIGHT WAS COMING ON AND THE SPEEDO QUIT WORKING.-CANNOT

)-U1001 CAN COMM CIRCUIT (1K)-P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL SPD SEN (ICC MODELS) (9

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ECT SEN/CIRC (WW2) BULLETIN FOR THIS DTC-C1132 ENGINE SIGNAL 3 (C32)-C1110 CONTROL UNIT (C10) R MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-PERFORM ITB 08010, REPROGRAM ECM.-VOLT DROP TE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	1/4/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES DURING NORMAL BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2010	720	1N6AD0ER8A[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	22290	32110	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VQ40	863491	AT5	NAC
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Smyrna (NMM)	3/26/2010	8/26/2010	USA

Installed Options

C02 FEDERAL EMISSIONS
K02 SE VALUE TRUCK PACKAGE
K14 FLOOR MATS W BED EXTENDER
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3868	32	NISSAN OF LAKE CHARLES	LAKE CHARLES	Louisia

Serv Dlr TL

Code	Region	Name	City	State
3868	32	NISSAN OF LAKE CHARLES	LAKE CHARLES	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	1/4/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL:	CLOSED DURING SFDC MIGRATION
Code-Status TL Desc:	F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS ACTVATES DURING NORMAL BRAKING** DEALER ACTION/OBSERVATION:** VE ACTIVATES DURING NORMAL BRAKING** TSS RECOMMENDATION/RESULT:- RECOMENDED RECORD AND GRA ROUND** UPDATE 1.6.12 TSS 121-ABNORMAL SIGNAL RIGHT REAR WHEEL SPEED SENSOR.-TONE WHEEL HAS**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

D SENSOR.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/9/2012	7/16/14	3/10/14

Text-Incd Desc TL

VDC LIGHT ON, DTC C1110 C/U IN PAST

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F8[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	24168	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	008655	AT6	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	9/2/2008	10/29/2008	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
19074	34	BILL SEIDLE'S NISSAN INC.	MIAMI	Florida

Serv Dlr TL

Code	Region	Name	City	State
19123	34	NAPLETON NISSAN	RIVIERA	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/9/2012	C10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC LIGHT CAME ON, CAR SHOOK.-** DEALER ACTION/OBSERVATION:** VERIFIED Y IT STORED.-PERFORMED INSPECTION PER ESM, ABS UNIT REPLACEMENT IS INDICATED.-VEHICLE IN STOCK C T IS ON RESTRICTION, FI# NEEDED TO ORDER PART.** TSS RECOMMENDATION/RESULT:-REPLACE ABS UNIT P

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	1/13/2012	4/9/14	3/10/14

Text-Incd Desc TL

ALLEGED ABS, SLIP & REAR DIFF LIGHT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD07U57[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	81192	73517	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	445788	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/25/2006	6/5/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
37026	24	JIM JOHNSON NISSAN	BOWLING GREEN	Kentuc

Serv Dlr TL

Code	Region	Name	City	State
37026	24	JIM JOHNSON NISSAN	BOWLING GREEN	KY

Installed Options

[redacted]03 50S EMISSIONS
[redacted]92 FLOOR MATS
P97 SLIDING BED DIVIDER
S65 BED RAIL CAPS
W94 TRAILER HITCH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/13/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-WHEN TURNING THE DIFFERENTIAL LIGHT AND SLIP LIGHT ARE ALSO TURNING ON.-S 2_ DAYS DOWN 2-ALLEGED ABS, SLIP AND REAR DIFFERENTIAL LIGHTS ARE ILLUMINATED WHENTURING.-HPECTION COVER, FOUND REAR DIFF FLUID ISEXTREMELY THICK.-NO ACCESSORIES OF MODIFICATIONS.** TSS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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FLUID IN REAR DIFFERENTIAL, TEST DRIVE,-CHECK ALL TIRES ARE THE SAME SIZE, PROPER SIZE AND ALL FC WHEEL AND TIRE SIZE.-REAR END WOUND BIND ON TURNS, CLUNKED WHEN DIFF LOCK ENGAGED.-METALLIC EAR END DOES NOT BIND ON TURNS, LOCKS SMOOTHLY.-ABS, VDC, SLIP LIGHTS ON WHEN DIFF LOCK ENGA INCIDENT RESOLVED.-CLOSE REPORT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/19/2012	3/16/14	3/16/14

Text-Incd Desc TL

VDC/SLIP LIGHT ON NO ABS ACCESS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18U2[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	28185	07219	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VQ35	254947	CVT	KAH
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
KYUSHYU (NML)	4/15/2008	1/15/2009	USA

Installed Options

C03 50 STATE EMISSIONS
F01 CONVENIENCE PACKAGE
L93 4-PIECE FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
2361	34	CORAL SPRINGS NISSAN INC	CORAL SPRINGS	Florida

Serv Dlr TL

Code	Region	Name	City	State
2982	34	TED RUSSELL NISSAN	KNOXVILLE	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	1/19/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-IN STOCK USED VEHICLEVDC OFF, SLIP LIGHTS ON IN DASH.** DEALER ACTION/OBS NSPECTED VEHICLE FOR STORED DTC DUE TO WARNING LIGHTS ON.-UNABLE TO ACCESS ABS WITH CONSUL FORBATTERY POWER AND GROUND AT ABS CONTROL AND BOTH PRESENT.-** TSS RECOMMENDATION/RESU

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/20/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS,SLIP,VDC,DIFF LIGHTS C1187 DIFF

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD07W97[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	94327	83517	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	461726	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	10/17/2006	1/13/2007	USA

Installed Options

A09 SIRIUS SATELLITE RADIO
C03 50S EMISSIONS
H01 AUDIO PACKAGE
J01 SUNROOF
L92 FLOOR MATS
S01 SIDE & CURTAIN AIRBAGS PACKAGE
S65 BED RAIL CAPS
T01 TRACTION PACKAGE
W94 TRAILER HITCH

Dlr Retl Last VC

Code	Region	Name	City	State
3688	32	GRAY-DANIELS NISSAN NORT	JACKSON	Mississ

Serv Dlr TL

Code	Region	Name	City	State
3603	32	MCCARTHY BLUE SPRINGS NI	BLUE SPRINGS	MO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/20/2012	C87

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON. CUSTOMER INSTALLED NEW ABS MODULE, NO CHANGE.-** DEALE
DOWN 1-ABS,VDC,SLIP AND DIFF LOCK LIGHTS ARE ON.-C1187 DIFF LOCK CONTROL UNIT NG (C87)-CUSTOME
R.-VEHICLE HAS AN AFTERMARKET REMOTE START INSTALLED.** TSS RECOMMENDATION/RESULT:-REMOVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

M PIN FIT AND CONNECTOR INTEGRITY AT DIFF LOCK CONTOL UNITESPECIALLY THE CAN LINES.-CHECK FOR PERATE SOLENOID WITH BATTERY VOLTAGE AND GROUND, MONITORDIFF LOCK POSITION SWITCH DURING C HE DIFF LOCK ISSTICKING.-REPLACE REAR DIFFERENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	1/23/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATION C1163 C1115 ABS SENS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08W97C[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	74335	04217	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	537585	AT5	BW9

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/5/2007	4/30/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3809	36	LOVE NISSAN, INC.	SAINT ALBANS	West V

Serv Dlr TL

Code	Region	Name	City	State
3809	36	LOVE NISSAN, INC.	SAINT ALBANS	WV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/23/2012	C63

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON AND ACTIVATES WHEN APPLYING THE BRAKES.-** DEALER ACTIO
-ABS LIGHT IS ON AND ACTIVATES WHEN APPLYING THE BRAKES.-C1163 STEERING ANGLE SENSOR CIRCUIT
WAS JUST REPLACED.-CALIBRATED STEERING ANGLE SENSOR.-CLEARED CODES, TEST DROVE,NO CODES R

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ICLE IS ABOVE 40 MPH. ABS DOES NOTACTIVATE WHEN BELOW 40 MPH.-NO ACCESSORIES OR MODIFICATION SORS ON TEST DRIVE ABOVE 40 MPH,-IF ANY WHEEL SPEED SENSOR IS ERRATIC, DROPS OUT, SPIKES, GLITC TEST GROUND E-126, ASSIST PG-35.-IF ALL ABOVE TESTS GOOD, REPLACE ABS ACTUATOR.** UPDATE 1.23.12 MALITIES.-VOLTAGE DROP ON E126 LESS THAN 50MV.-TSS REPEATED RECOMMENDATION, REPLACE ABS ACT PORTED VEHICLE HAS RETURNED WITH SAMEINCIDENT NO CODES STORED.- TSS RECOMENDED RECORD WH GULAR SIGNALS- CHECK FOR CORRECT TIRE SIZE.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/24/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATION ON ICY ROADS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6BD06T77C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	19576	13257	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	096644	MT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/13/2007	8/19/2007	USA

Installed Options

- B94 SPLASH GUARDS
- C03 50S EMISSIONS
- G01 XE PREFERRED PACKAGE
- L92 FLOOR MATS
- M97 UNDER RAIL BEDLINER
- P01 POWER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
530A	48	BILL KORUM'S PUYALLUP NIS	PUYALLUP	Washin

Serv Dlr TL

Code	Region	Name	City	State
2104	48	ADVANTAGE NISSAN	BREMERTON	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/24/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-WHEN SNOW AND ICE ARE ON THE ROAD CUSTOMER HEARS A BUZZING SOUND AN IFIED N REPAIR ATTEMPTS _1 DAYS DOWN 1-ABS ACTIVATION ON SNOWY / ICY ROADS WHEN APPLYING THE OR MODIFICATIONS.-CALLING DUE TO CUSTOMER WRITING A LETTER TO CONSUMER AFFAIRS.** TSS RECOM

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/25/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES INTERMITTENT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6BA0ED3E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	2699	36311	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	767816	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/22/2011	10/15/2011	USA

Installed Options

A93 BEDLINER
B93 SPLASH GUARDS
B94 REAR BUMPER STEP ASSIST
C02 FEDERAL EMISSIONS
K01 SV VTP
K12 VTP FLOOR MATS
W10 SV/SL HEAVY METAL PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2087	34	CHRIS MYERS NISSAN	DAPHNE	Alabam

Serv Dlr TL

Code	Region	Name	City	State
2087	34	CHRIS MYERS NISSAN	DAPHNE	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/25/2012	

Code-Reason For Call TL Desc: **REASONABLE REQUEST FOR DATABASE SEARCH** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-FEELS LIKE BRAKES ARE DRAGGING VEHICLE PULLS LEFT WHILE STOPING ALSOVI FIED N REPAIR ATTEMPTS 1_ DAYS DOWN 1-VEHICLE OPERATES NORMAL ON A TEST DRIVE.-NO CODES STOR ARCH.-GET MORE INFO FROM CUSTOMER ON WHEN THE INCIDENT OCCURED AND THECONDITIONS OF THE R

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/27/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATION WHEN BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2011	PTH	5N1AR1NB[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	9345	25411	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VQ40	971320	AT5	KH3
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Smyrna (NMM)	3/23/2011	7/8/2011	USA

Installed Options

C02 FEDERAL EMISSIONS
L93 FLOOR MATS AND TRUNK MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3481	42	TIM DAHLE NIS SOUTHTOWNE	SOUTH JORDAN	Utah

Serv Dlr TL

Code	Region	Name	City	State
3481	42	TIM DAHLE NIS SOUTHTOWNE	SOUTH JORDAN	UT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	1/27/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL:	CLOSED DURING SFDC MIGRATION
Code-Status TL Desc:	F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Donald Perryman at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- VEHICLE FEELS AS IF IT IS ON ICE WHEN IT IS BRAKING.** DEALER ACTION/OBSERV ECH REPORTS ABS IS ACTIVATING ON MOST BRAKE APPLICATIONS, BUT NOT ALL- SPEED IS NOT A FACTOR, ARE THE CORRECT SIZE, INFLATION, AND EVEN WEAR.** TSS RECOMMENDATION/RESULT:- LINE GRAPH WHE

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MONITOR WHEEL IN/OUT SOLENOIDS TO DETERMINE WHICH WHEEL IS BEINGACTIVATED.- CHECK G SENSOR

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/27/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS TCS LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W29W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	90667	07619	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	281510	CVT	QX1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	6/20/2008	8/5/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
2944	32	GREAT RIVER NISSAN	NATCHEZ	MS

In [redacted]

10 SPLASH GUARDS
C03 50 STATE EMISSIONS
F01 CONVENIENCE PACKAGE
L93 4-PIECE FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/27/2012	CA3

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** *Flag-Attachment TL:* **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUST STATES ABS TCS LIGHTS** DEALER ACTION/OBSERVATION:** VERIFIED Y REF (CA3)C1102 LEFT REAR SENSOR OPEN OR SHORT (C02)C1109 POWER SUPPLY LOW OR HIGH VOLTAGE (C(C WILL NOT ERASE** TSS RECOMMENDATION/RESULT:- ADVISED TO INSPECT POWER/GROUND TO ABS C/U PI

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ERIFY CORRECT- IF OK REPLACE ABS C/U

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/30/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS VDC LIGHT ON, LEFT TURNS/ACCEL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08W17[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
P01 POWER PACKAGE

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	48754	04867	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	431127	MT6	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/31/2006	7/6/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5119	26	BERLIN CITY NISSAN	GORHAM	New Ha

Serv Dlr TL

Code	Region	Name	City	State
3032	26	MILLER NISSAN	LEBANON	NH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/30/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- CUST STATES ABS VDC SLIP LIGHTS ON** DEALER ACTION/OBSERVATION:** VERIFI S- VEH IN R/F COLLISION- DATA MONITOR SHOWS ALL WSS CORRECT DURING INCIDENT- NO DTC STORED** T ITOR ALL WSS SIGNAL TO ISOLATE INCIDENTSIGNAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/31/2012	3/16/14	3/16/14

Text-Incd Desc TL

INTERMITTANT ABS ACTUATION IN SNOW

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08C48[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	73405	79818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	514065	AT5	BW9
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	5/3/2007	4/21/2008	USA

Installed Options

B10 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
M10 MICROFILTER
P02 LE PREFERRED PACKAGE
T01 LE TOW PKG
U01 TECH PACKAGE
U35 NAVIGATION BOOKLET
V01 DVD ENTERTAINMENT SYSTEM

Dlr Retl Last VC

Code	Region	Name	City	State
990D	11	NISSAN NORTH AMERICA	FRANKLIN	Tennes

Serv Dlr TL

Code	Region	Name	City	State
3196	24	WAYZATA NISSAN, LLC	WAYZATA	MN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
TCS (TRACTION CONTROL SYSTEM)	TRACTION CONTROL S	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/31/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- INTERMITTANTLY WHEN DRIVING IN SNOW THE VEH FEELS LIKE THE BRAKESARE A
VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1- IN PAST IN SNOW CONDITIONS THE VEHICLE DID FEEL LIKE
S JUST A BRIEF "BLIP" OF POWER LOSS- NOW NO SNOW TO RETEST, CANNOT DUPLICATE INCIDENT IN CURR

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TIONS IT MAY HAVE BEEN NORMAL TCS OR VDC OPERATION- DUPLICATE INCIDENT AND MONITOR ALL ABS IN

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ID-Report TL
[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	2/2/2012	3/16/14	3/16/14

Text-Incd Desc TL

C1179 DELTA SENSOR P0732 2ND GEAR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08D88[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	51273	79418	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	589574	AT5	C43
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	12/7/2007	12/19/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
32S6	34	DICK SMITH NISSAN, INC.	LEXINGTON	South C

Serv Dlr TL

Code	Region	Name	City	State
5206	34	DICK SMITH NISSAN	LEXINGTON	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE

Installed Options

A92 SUNROOF WIND DEFLECTOR
B95 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
J01 SUNROOF
K01 CAPTAIN SEAT 2ND ROW
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
M10 MICROFILTER
N95 REAR CARGO NET
P03 LE PREFERRED PACKAGE
R93 CARGO AREA TRAY
T01 LE TOW PKG
U01 TECH PACKAGE
U35 NAVIGATION BOOKLET
V01 DVD ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	INTERMITTENT	NOT PROVIDED	2/2/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/17/2012	C79

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2012-02-16 17:00:00

** CUSTOMER COMMENT:- CS BRAKE PEDAL POPPING BACK AND FORTH AND GOING TO THE FLOOR ATTIMES _4 DAYS DOWN 2- C1179 STORED PREVIOUSLY, BRAKE BOOSTER REPLACED 2X WITH NISSAN PARTS.- ADJUSRNED 2 WEEKS LATER.- C1179 DELTA SENSOR SIGNAL (C79)- P0732 A/T 2ND GEAR FUNCTION - OR - 2GR INC

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

TION AND ABS ACTIVATION AT LOW SPEED.- DELTA SENSOR READING 0 WITH PEDAL AT REST, 1.86MM DEPRE
UID ENTERNING BOOSTER FROM MASTER CYLINDER.- REPLACE MASTER CYLINDER AND BOOSTER IF FOUND.
-91- IF LOAD TEST PASSES, REPLACE ABS ACTUATOR.** UPDATE 2.3.12 TSS 121-UPGRADED TO FULL.-TSS CO
BRAKE FLUID IN BOOSTER.-MEASURED 100MV DROP BETWEEN DELTA STROKE SENSOR AND ABS ACTUATOR
GNALS IN DATA MONITOR, VERIFYWITHIN 5BAR OF EACH OTHER AS DISCUSSED PRIOR TO REPLACING ABS A
OR STSS JH.** UPDATE 2.6.12 TSS 121-DTS TL CONTACTED TECH LINE, DTS TO INSPECT VEHICLE 2.7.12. >>>>>
BT OR STSS JH.** UPDATE 2.10.12 TSS 121-TSS CONTACTED DEALER FOR UPDATE.-ABS PRESSURE SENSOR S
REPLACED ABS ACTUATOR.-INCIDENT NOT DUPLICATED.-TSS/REQUEST SERVICE MANAGER TEST DRIVE VEH
D DEALER FOR UPDATE, SPOKE TO GERARD.-INCIDENT NO LONGER DUPLICATED AFTER ABS ACTUATOR REP

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/3/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1132/C1110/C1140

Code-TSS1 TL	Code-TSS1 TL Name
186	Z * DAVE SATTLER

[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08CX8N[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	63565	79818	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	590736	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/4/2007	1/22/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	Iowa

Serv Dlr TL

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	IA

Installed Options

- 810 SPLASHGUARDS
- C02 FLEXIBLE FUEL EMISSIONS
- J01 SUNROOF
- K01 CAPTAIN SEAT 2ND ROW
- K69 HOMELINK CARD
- L92 FLOOR MATS & CARGO MAT
- M10 MICROFILTER
- P03 LE PREFERRED PACKAGE
- T01 LE TOW PKG
- U01 TECH PACKAGE
- U35 NAVIGATION BOOKLET
- V01 DVD ENTERTAINMENT SYSTEM
- Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/3/2012	C40

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC OFF AND SLIP LIGHT ON, SPEEDO STOPPED OPERATING.** DEALER ACTION/OB PECTED FOR STORED DTC IN ABS.-FOUND C1132 ENGINE SPED SIG, C1110 CONTROL UNIT AND C1140 ACTUAT LL SPEED SENSOR FOR ANY INCIDENT.Q-IF ALL SENSORS OK REPLACE ABS ACTUATOR UNIT.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	2/9/2012	12/2/15	3/16/14

Text-Incd Desc TL

ABS, TCS, VDC, AND RED BRAKE LAMP F

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0NE8CN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	6279	26612	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	791869	AT5	K23
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/24/2011	10/27/2011	USA

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3071	42	RYDELL NISSAN/GRAND FORK	GRAND FORKS	North D

Serv Dlr TL

Code	Region	Name	City	State
3071	42	RYDELL NISSAN/GRAND FORK	GRAND FORKS	ND

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
CONNECTORS/ELEC DEFROST/FUSE	A/C (IMPROPER OPER C	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	2/10/2012
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
13	N	N	2/10/2012	

Code-Reason For Call TL Desc: **NOT PROVIDED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **UNABLE TO DUPLICATE**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-02-09 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT BLINKS-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMF

ABS LIGHT WAS FLASHING ON DRIVE-NO AFTERMARKET EQUIPMENT ON VEHICLE-ROADTESTED ONSERVED N

ECTED CAN SYSTEM (GOOD)-WIGGLE TESTED WIRING HARNESS AT METER** TSS RECOMMENDATION/RESULT

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

/10/12 TSS156-TECH TO GET MORE INFORMATION FROM CUSTOMER-IF INCIDENT CANNOT BE DUPLICATED AN .-REPEORT BEING CLOSED

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/10/2012	4/10/14	3/10/14

Text-Incd Desc TL

VDC SLIP LIGHTS ON C1146 SIDE G-SEN

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W99W[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	102238	07619	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	351830	CVT	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	7/31/2009	9/4/2009	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
F01 CONVENIENCE PACKAGE
G01 MODEL YEAR CHANGE
L93 4-PIECE FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3510	24	GERALD NISSAN OF N AUROR	NORTH AURORA	Illinois

Serv Dlr TL

Code	Region	Name	City	State
3510	24	GERALD NISSAN OF N AUROR	NORTH AURORA	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/10/2012	C46

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC SLIP LIGHTS ARE ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR SIDE G-SENSOR CIRCUIT (C46)-REPALCED G-SENSOR.-CALIBRATED SENSOR.-TEST DROVE, G SENSOR IS OP L NOT CLEAR.-NO ACCESSORIES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-REPALCE ABS ACTU

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	5	2/9/2012	12/2/15	3/16/14

Text-Incd Desc TL

NO ABS COMMUNICATION VDC SLIP LITES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NC8B[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3822	26611	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	763379	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/11/2011	9/10/2011	USA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3403	26	BAY RIDGE NISSAN, INC.	BROOKLYN	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5250	26	ANCHOR NISSAN	NORTH SMITHFIEL	RI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
INSTRUMENTS & GAUGES	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	2/10/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	N	2/10/2012	10

Code-Reason For Call TL Desc: NOT PROVIDED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS C/U

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-03-05 17:00:00

** CUSTOMER COMMENT:-VDC AND SLIP LIGHTS.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTE
OMM CIRCUIT IN ALL MODE AND METER, POSSIBLY OTHER SYSTEMSBUT INFO WAS NOT PRINTED OUT.** TSS
TO ABS CONTROLLER.-REPLACE ABS CONTROL UNIT.** UPDATE 2.20.12 TSS 121-TSS CONTACTED DEALER FO

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ACTUATOR ON ORDER, TECH TO FOLLOW UP.** UPDATE 2.22.12 TSS 121-REPLACED ABS ACTATOR, INCIDENT ARNESS.-ECM SETS P1212 ABS COMM LINE, U1001 CAN COMM CIRCUIT.-ALL MODE AND METER SET U1000 CA BS ACTUATOR, E125.-MEASURE PIN FIT OF E125.-MEASURE LOADED VOLTAGE DROP AT PINS 47 AND 16 OF E1 RTED CODE C1142 PRESSURE SENSOR CIRCUIT,P1832 TCS OPSIGNAL AND P1831 VDC OP SIGNAL SET- TSS RE ITCH INPUT INTO ABS CONTROL UNIT.** UPDATE TSS 124 2/28/12- TECH CALLED BACK, PLUGGED IN OLD ABS D CORRECTLY- ADVISED TECH TO REPLACE ABS C/U** UPDATE 3.6.12 155- DEALER REPORTS REPLACED ABS

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	2/13/2012	3/16/14	3/16/14

Text-Incd Desc TL

P0500 P1212 U1001 ABS/VDC LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6BA0CH3BI[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	587	34111	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	773848	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/28/2011	2/9/2012	USA

Installed Options

C02 FEDERAL EMISSIONS

L95 ALL SEASON FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
5318	36	SHEEHY NISSAN OF RICHMON	RICHMOND	Virginia

Serv Dlr TL

Code	Region	Name	City	State
5318	36	SHEEHY NISSAN OF RICHMON	RICHMOND	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	INTERMITTENT	NOT PROVIDED	2/13/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/13/2012	14

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	7042522839 TXT	1/1/01	1/1/01

Text-Solution TL: NO REPAIR MADE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-02-19 17:00:00

** CUSTOMER COMMENT:-LIGHTS ON DASH WERE ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR GHTS ON.-P0500 VEHICLE SPEED SEN/CIR-P1212 ABS/TCS COMM LINE-TCS/CIRC-U1001 CAN COMM CIRCUIT-DT KED ABS HARNESS CONNECTION, NO INCIDENT FOUND.** TSS RECOMMENDATION/RESULT:-CHECK NEGITIVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

AND RECHECK FOR DUPLICATION.** UPDATE 2.20.12 155- DEALER REPORTS DROVE FOR 65 MILES AND CODES

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	2/14/2012	12/7/15	3/16/14
	MINI	1	2/15/2012	7/16/14	3/16/14

Text-Incd Desc TL

BRAKE WARNING INDICATOR ILLUMINATED

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1AR18U28[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	24108	09418	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	599770	AT5	B25
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	7/26/2007	7/23/2008	USA

Installed Options

A10 XM SATELLITE RADIO
C03 50S EMISSIONS
K69 HOMELINK CARD
L93 FLOOR & CARPETED CARGO MATS
R93 SUNROOF WIND DEFLECTOR
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3304	34	AUTONATION NIS CLEARWAT	CLEARWATER	Florida

Serv Dlr TL

Code	Region	Name	City	State
3304	34	AUTONATION NIS CLEARWAT	CLEARWATER	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/15/2012	10
25	N	N	2/15/2012	10

Code-Reason For Call TL Desc: NOT PROVIDED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ALL WARNING LIGHTS CAME ON TODAY THERE ARE OFF.-WHEN BRAKE AT 25 MPH

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

LEFT.-** DEALER ACTION/OBSERVATION:** VERIFIED _ REPAIR ATTEMPTS __ DAYS DOWN _-NO SIGNS OF COL ANUAL MODE SWITCH-ENGINEU1001 CAN COMM CIRCUIT, U1000 CAN COMM CIRCUIT, P1574 ASCD VEH SPEED >>>>>>>>>>>>>>>>>>-ADPU1000 CAN COM CIRCUIT.-NO DTC' STORED IN ABS CONTROL MODULE-SMALL SIGN DENT NOT PRESENT CURRENTLY.** TSS RECOMMENDATION/RESULT:-CLEAN AND RESECURE ABS GROUND C DULE.** UPDATE TSS 124 2/15/12- SM CALLED BACK TO CONFIRM RECOMMENDATION- ADVISED TECH WAS TO T TRAUMA- REPLACE ABS C/U

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/16/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1107/C1108/P0500/P1574 ABS LT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E52	2011	QST	JN8AE2KP6E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16152	55111	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	906143	CVT	QAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
FUJIYU	5/10/2011	7/12/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3082	44	SANTA MONICA NISSAN, INC.	SANTA MONICA	Californ

Serv Dlr TL

Code	Region	Name	City	State
3304	34	AUTONATION NIS CLEARWAT	CLEARWATER	FL

Installed Options

C03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS 1ST, 2ND,
Z99 PRE-DELIVERY INSPECTION

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/16/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS/BRAKE LIGHTS ARE ON, CHECK BATTERY.-** DEALER ACTION/OBSERVATION:* HT FRONT SENSOR SHORT OR BAD SIG (C07)C1108 LEFT FRONT SENSOR SHORT/BAD SIG (C08)P0500 VEHIC (9W)- DTCS WERE PAST, CLEARED AND DID NOT RESET ON 6 MILE TEST.- ALL WHEEL SPEED SENSORS ARE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

TATE.- FRONT TIRES HAVE 4/32, REAR HAVE 6/32.- HAS NOT TESTED BATTERY.- VERIFIED GROUND E-42 WAS C

D TECH TO VERIFY FRONT WHEEL SPEED SENSOR CONNECTORS AREFULLY SEATED.- VERIFY ABS CONNNEC

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	2/16/2012	4/10/14	3/10/14

Text-Incd Desc TL

BRAKE PEDAL IS SOFT/SPONGY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2007	TTN	1N6AA07B97N2[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	64931	21617	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	478918	AT5	B18
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/25/2007	7/17/2007	USA

Installed Options

C03 50 STATE EMISSION
K05 POPULAR W/POWER BUCKET SEATS
L92 FLOOR MATS
N94 UNDER SEAT STORAGE BIN
T01 TOW PACKAGE
W01 UTILITY BED PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3914	48	STANLEY NISSAN, INC.	FAIRBANKS	Alaska

Serv Dlr TL

Code	Region	Name	City	State
3914	48	STANLEY NISSAN, INC.	FAIRBANKS	AK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/16/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- FRONT BRAKE PADS REPLACED AT ANOTHER FACILITY, NOW BRAKE PEDAL STAR
EPAIR ATTEMPTS 1_ DAYS DOWN 1- TECH HAS CONFIRMED SOFT/SPONGY BRAKE FEEL.- THERE IS NO EVIDEI
O CHANGE.** TSS RECOMMENDATION/RESULT:- PERFORM SEVERAL (4-5) SLOW SPEED, SAFE, ABS ACTIVATIC

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TC.- REBLEED SYSTEM.** UPDATE 2.16.12 TSS 121-ACTIVATED ABS, INCIDENT TEMPORARILY RESOLVED.-TSS/

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/17/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT COMING ON, P0000

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD06U77C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	210649	33317	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	510677	AT5	QM1
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	1/11/2007	5/18/2007	USA

Installed Options

C03 50S EMISSIONS
F01 VALUE TRUCK PACKAGE
F14 FLO & UNDER RAIL BED LINER W/RAIL C
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3974	32	VICTORIA NISSAN	VICTORIA	Texas

Serv Dlr TL

Code	Region	Name	City	State
3974	32	VICTORIA NISSAN	VICTORIA	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/17/2012	55

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Donald Perryman at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT IS COMING ON.** DEALER ACTION/OBSERVATION:** VERIFIED N REPAIR S LIGHT.- DTC P0000 OK (55) IS STORED.** TSS RECOMMENDATION/RESULT:- CHECK ABS GROUND, CLEAN A

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/22/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS VDC SLIP C1160 DECEL G-SENSOR S

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2009	TTN	1N6AA07C19N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	35932	21619	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	627310	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	4/28/2008	3/1/2009	USA

Installed Options

B95 SPLASHGUARDS
C03 50 STATE EMISSION
K02 SE POPULAR PACKAG
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3681	26	PORTER NISSAN	NEWARK	Delawa

Serv Dlr TL

Code	Region	Name	City	State
3681	26	PORTER NISSAN	NEWARK	DE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/22/2012	C60

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS,VDC,SLIP LIGHTS GO ON AND OFF.-** DEALER ACTION/OBSERVATION:** VERIFIE GO ON AND OFF.-REPLACED ABS CONTROL UNIT.-NOW THIS CODE SETS.-C1160 DECEL G-SENSOR SET (C60) ESULT:-HAD TECH PERFORM DECEL G-SENSOR CALIBRATION PROCEDURE.-CODE NO LONGER RESETS.-REP

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/24/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES LO SPEED_C1115 AB SIG

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08W97C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	67868	04217	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	484779	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/16/2006	1/9/2007	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
M10 IN-CABIN MICROFILTER
N93 AUTO DIMMING EC MIRROR WITH COMPASS
W94 NEVADA TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
5004	42	NISSAN OF OMAHA, LLC	OMAHA	Nebras

Serv Dlr TL

Code	Region	Name	City	State
014C	42	TYNAN'S NISSAN INC	AURORA	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/24/2012	C15

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS ACTIVATING.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT UT BRAKE PEDAL APPLIED.-DOES NOT HAPPEN ALL THE TIME.-MOSTLY HAPPENS LOWER SPEEDS.-C1115 AB L SENSORS, RF SHOWS ERRATIC PATTERN.-REMOVED RF SENSOR, APPEARED TO HAVE SOME GREASE PRES

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CHANGE.-HAVE ALSO CHANGED ABS ACTUATOR NO CHANGE.-INSPECTED LF, FOUND SOME GREASE BUT NO AND RF SENSOR DISCONNECTED, NO SHORT TOGROUND ON EITHER WIRE AND NO SHORT BETWEEN THE 2 W AP RF HUB WITH LF AND RECHECK.-IF ERRATIC PATTERN MOVES TO LF, REPLACE HUB.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/27/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON, C1142, C1116 REPL ABS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2009	PTH	5N1AR18B6[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	51558	09719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	793021	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/4/2009	6/19/2009	USA

Installed Options

C03 50 STATE EMISSION
J01 MOONROOF
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
3056	48	MISSOULA NISSAN-HYUNDAI	MISSOULA	Montan

Serv Dlr TL

Code	Region	Name	City	State
3229	24	WOODFIELD NISSAN, INC.	HOFFMAN ESTAT	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/27/2012	C16

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS LIGHTS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS CUIT (C42)-C1116 STOP LAMP SWITCH (C16)-REPLACED ABS UNIT, HAS INTERNAL PRESSURE SENSORS..... ORE WHEN COLD IN THE MORNING.** TSS RECOMMENDATION/RESULT:-CHECK BRAKE LAMP CIRCUIT, BRAKE

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BS DATA MONITOR.-REPLACE BRAKE LAMP SWITCH OR IMPROVE PIN FIT AS NEEDED.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/29/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS/VDC/SLIP U1000 IN ABS AND A/T

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6BA06C78[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	76134	31218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	511065	AT5	A20

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/25/2007	10/25/2008	USA

Installed Options

C02 FEDERAL EMISSIONS
K02 POPULAR PACKAGE WITH BENCH SEAT
L92 FLOOR MATS
M97 BEDLINER
X95 NON-SLIDING BED EXTENDER

Dlr Retl Last VC

Code	Region	Name	City	State
3920	34	PRESTIGE NISSAN/THOMASVI	THOMASVILLE	Georgia

Serv Dlr TL

Code	Region	Name	City	State
2618	34	TROY NISSAN, INC.	TROY	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/29/2012	10

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 17:00:00

** CUSTOMER COMMENT:ABS, VDC AND SLIP LIGHTS ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REP AT, WON'T CLEAR.-ABS, VDC AND SLIP LIGHTS ON.-UNABLE TO GET VCAN.-IN CAN DIAG ABS DOES NOT SEE M TLY HAD TO REPLACE RIGHT FRONT ABS SENSOR AND HARNESS, ANDALSO FOUND WIRING TO RIGHT REAR

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REPAIRED RIGHT REAR SENSOR WIRING, ALL WHEEL SPEEDS APPEARED NORMAL ATTHAT TIME.** TSS RECO
RM ABS BRANCH CHECK PER LAN SECTION.-IF OK, REMOVE METER, PERFORM POWER/GROUND/BRANCH CH

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	3/1/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES WHILE DRIVING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2011	PTH	5N1AR1NN7B[redacted]

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS AND TRUNK MAT

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	6199	25111	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	971648	AT5	K50

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/23/2011	7/2/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3383	44	MOSSY NISSAN OCEANSIDE	OCEANSIDE	Californ

Serv Dlr TL

Code	Region	Name	City	State
3383	44	MOSSY NISSAN OCEANSIDE	OCEANSIDE	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/1/2012	C63

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUST STATES ABS ACTVIATES WHEN DRIVING** DEALER ACTION/OBSERVATION:**
3 STEERING ANGLE SENSOR CIRCUIT (C63)- ERASED HAS NOT RETURNED- INCIDENT OCCURS WHEN DRIVIN
ME- ALL TIRES SAME SIZE** TSS RECOMMENDATION/RESULT:- ADVISED TO MONITOR IN GRAPH MODE- OR MA

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STRNG ANGLE AS WELL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	3/6/2012	4/11/14	4/11/14

Text-Incd Desc TL

C1111 PUMP/ACTUATOR MOTOR OR RELAY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F09M[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	11287	65319	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VR38	007664	AT6	KAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Tochigi (NML)	7/11/2008	9/11/2008	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3863	36	BEAVER COUNTY NISSAN	BEAVER FALLS	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
3022	34	LOKEY NISSAN	CLEARWATER	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	3/6/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	3/6/2012	C11

Code-Reason For Call TL Desc: **LEGITIMATE TECHNICAL ASSISTANCE CALL** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **FI # ONLY FOR DTS AC**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2012-03-12 18:00:00

**** CUSTOMER COMMENT:-ABS, VDC AND SLIP LIGHT REMAIN ON-** DEALER ACTION/OBSERVATION:** VERIFIE , VDC AND SLIP LIGHTS ARE ON-C1111 PUMP/ACTUATOR MOTOR OR RELAY-DTS A.C. INVOLVED CALLING FOR ON/RESULT:-TECH INSTRUCTED TO GET FI NUMBER FROM DTS A.C. AND ORDER ABS ACTUATOR-CLOSING RE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/8/2012	12/7/15	3/16/14
[redacted]	MINI	0	3/9/2012	3/16/14	3/16/14

Text-Incd Desc TL

VDC C1179, NEW BOOSTER

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
121	Z - BRUCE TANKERSLEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08DX8[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	88491	79218	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	595418	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	12/21/2007	7/26/2008	USA

Installed Options

B95 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
P01 PREMIUM PACKAGE
T01 SE TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3649	32	ALL STAR NISSAN, L.L.C.	BATON ROUGE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
3551	32	GILES NISSAN OPELOUSAS	LAFAYETTE	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/9/2012	C97
25	N	N	3/9/2012	C97

Code-Reason For Call TL Desc: NOT PROVIDED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKES PULSATING WHEN COMING TO A STOP..** DEALER ACTION/OBSERVATION:*

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

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OCK SENSOR.-DTC RESETS DURING NORMAL BRAKING.-REPLACED BOOSTER, DTC RESETS.** TSS RECOMME LTA STROCK SENSOR, REPLACEABS ACTUATOR.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/9/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES ON CURVES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2008	FX	JNRAS08U48[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	24148	87218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	202486	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	12/20/2007	8/29/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
71238	92	GLENDALE INFINITI	GLENDALE	Californ

Serv Dlr TL

Code	Region	Name	City	State
71238	92	GLENDALE INFINITI	GLENDALE	CA

Installed Options

- 595 SPLASH GUARDS
- 603 50 STATE EMISSIONS
- F01 HANDS-FREE PACKAGE
- G01 TOURING PACKAGE
- G46 FIRST AID KIT/ LITERATURE KIT
- H93 ROOF RAIL CROSSBARS, BLACK
- H95 IPOD INTERFACE
- L60 FLOOR MATS
- P93 CARGO AREA PROTECTOR
- Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	CHATTER/JUDDER	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/9/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VIBRATION ON CURVES..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR AT WO REAR TIRES WERE REPLACED.-TIRES ARE FACTORY SIZE AND THE FRONT TIRES ARE OK.** TSS RECOMM RECHECK.

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	3/12/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT CAME ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ER8C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4331	32712	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	025332	AT5	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/15/2011	11/5/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2985	34	PAT FISCHER NISSAN	TITUSVILLE	Florida

Serv Dlr TL

Code	Region	Name	City	State
2985	34	PAT FISCHER NISSAN	TITUSVILLE	FL

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	3/12/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/12/2012	

Code-Reason For Call TL Desc: LEGITIMATE TECHNICAL ASSISTANCE CALL — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-03-18 18:00:00

** CUSTOMER COMMENT:-ANTI SKID LIGHT CAME ON AND VEHICLE FEELS LIKE IT IS LURCHING-WHEN KEY CY ON:** VERIFIED N REPAIR ATTEMPTS 1_DAYS DOWN _1_:-C1110 CONTROL UNIT (C10)-C1143 STEERING ANGL ERFORMED WIGGLE TEST OF HARNESS (GOOD)-NO ACCESSORIES INSTALLED** TSS RECOMMENDATION/RES

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G SENSOR CAL-TECH TO FOLLOW UP** UPDATE 3.19.12 155- DEALER REPORTS REPLACED ABS ACTUATOR.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/13/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS VDC AND AWD LIGHT ON C1115

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1AA08CX8[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	56514	49818	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	582717	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/8/2007	12/12/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2805	48	SALEM NISSAN	SALEM	Oregon

Serv Dlr TL

Code	Region	Name	City	State
3014	48	LITHIA NISSAN OF EUGENE	EUGENE	OR

Installed Options

- A92 SUNROOF WIND DEFLECTOR
- B10 SPLASHGUARDS
- C03 50 STATE EMISSION
- J01 SUNROOF
- L92 FLOOR MATS & CARGO MAT
- M10 MICROFILTER
- N95 REAR CARGO NET
- P03 LE PREFERRED PACKAGE
- R93 CARGO AREA TRAY
- T01 LE TOW PKG
- U01 TECH PACKAGE
- U35 NAVIGATION BOOKLET
- V01 DVD ENTERTAINMENT SYSTEM
- Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/13/2012	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS VDC AND AWD LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPA GNAL (C15)- P1830 ABS OP SIGNAL (P8)- P1831 VDC OP SIGNAL (P9)- P1832 TCS OP SIGNAL (N7)- CHEC SENSORS WITH CHECKER- REPLACED ABS C/U NC- REPLACED AWD C/U NC** TSS RECOMMENDATION/RESUL

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CLEAN TIGHTEN E126 GROUND

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	3/20/2012	3/16/14	3/16/14

Text-Incd Desc TL

BRAKE WARNING LIGHT COMING ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08D6[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	50287	86318	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	545366	AT5	Q11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	7/31/2007	8/21/2007	USA

Installed Options

B95 SPLASH GUARDS
C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T01 TOW PACKAGE
U02 TECHNOLOGY PACKAGE
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
71245	72	COAST INFINITI	SARASOTA	Florida

Serv Dlr TL

Code	Region	Name	City	State
71239	62	INFINITI OF MOBILE, INC.	MOBILE	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE SYSTEM	TRACTION CONTROL S	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	3/20/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-CHECK BRAKE WARNING LIGHT COMING ON. FEELS LIKE ANTI LOCK ENGAGES BYIT
EMPTS 1_ DAYS DOWN 1-BOOSTER WAS REPLACED PREVIOUSLY FOR SIMILAR CONCERN.-47660-ZC33C/ABS (
R CONCERN AND WAS ADVISED TOTAKE VEHICLE TO INFINITI DEALER.-NO CODES STORED CURRENTLY IN AN

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AND THREAD DEPTH, MONITORED WHEEL SPEEDSENSOR SIGNALS, OK.-NO SIGNS OF COLLISION-VEHICLE IS >>>-MONITOR PRESSURE SENSOR INPUTS WHEN BRAKE PEDAL IS DEPRESSED.-NO AFTERMARKET ACCESSO TLY INCIDENT OCCURS.** TSS RECOMMENDATION/RESULT:-ADVISED TECH TO DISCUSS DETAILS OF INCIDENT HER CONDITION, BRAKING MANEUVER, ETC.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/21/2012	3/16/14	3/16/14

Text-Incd Desc TL

BRAKE PEDAL FEELS WEAK 1ST 1/2 TRAV

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W79[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	31294	07719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	202603	CVT	RAA

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	12/21/2007	11/22/2008	USA

Installed Options

- 10 SPLASH GUARDS
- C03 50 STATE EMISSIONS
- J01 MOONROOF
- L92 3-PIECE FLOOR MATS
- P93 ILLUMINATED DOOR SILLS
- R92 ROOF RAIL CROSSBARS

Dlr Retl Last VC

Code	Region	Name	City	State
3091	26	ATLANTIC NISSAN SUPERSTO	WEST ISLIP	New Yo

Serv Dlr TL

Code	Region	Name	City	State
08053	26	BRIDGEWATER NISSAN	BRIDGEWATER	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE MASTER CYLINDER	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/21/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE PEDAL GOING LOW.** DEALER ACTION/OBSERVATION:** VERIFIEDY_ REPAIR ON TEST DRIVE,.-BRAKEPEDAL SEEM TO GO LOW BEFORE STOPPING VEHICLE.-1ST 1/2 OF PEDAL MOVEME .-CAN HEARD MOVEMENT IN ABS ACTUATOR WHEN OPERATING PEDAL.** TSS RECOMMENDATION/RESULT:-O

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NGE REPLACE BRAKE MASTER CYL.-SHOULD MASTER CYL BE REPLACED AND NO AIR IN SYSTEM INCIDENT S

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/21/2012	4/10/14	3/10/14

Text-Incd Desc TL

C1115 AND C1203

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2008	FX	JNRAS08W18[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29308	87418	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	201921	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	12/18/2007	4/5/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
70207	72	FIELDS INFINITI	GLENCOE	Illinois

Serv Dlr TL

Code	Region	Name	City	State
70207	82	FIELDS INFINITI	GLENCOE	IL

Installed Options

B95 SPLASH GUARDS
C03 50 STATE EMISSIONS
F01 HANDS-FREE PACKAGE
G01 TOURING PACKAGE
G46 FIRST AID KIT/ LITERATURE KIT
K35 NAVIGATION SYSTEM BOOKLET
L60 FLOOR MATS
P93 CARGO AREA PROTECTOR
U02 TECHNOLOGY PACKAGE
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/21/2012	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS AND VDC LIGHTS ARE ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REP
S ACTUATOR LAST FRIDAY DUE TO ABSACTIVATION DURING NORMAL BRAKING.-CURRENT CODES.-AWD C111
COMMENDATION/RESULT:-CHECK TIRE CONDITION AND PROPER SIZE.-LINE GRAPH ALL WHEEL SPEED SENS

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	3/26/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ,NO COMM WITH ABS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W99W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	108554	07719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	207928	CVT	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	1/9/2008	4/29/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3895	42	PEORIA NISSAN	PEORIA	Arizona

Serv Dlr TL

Code	Region	Name	City	State
3384	42	PINNACLE NISSAN	SCOTTSDALE	AZ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/26/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT ABS CONTROL UNIT.-REPLACED ABS CONTROL UNIT.NO CHANGE.-C1729 VEHICLE SPEED SIGNAL ERROR (CE T (10)-U0415 VDC CAN 1 (VN5) - OR - VEHICLE SPEED SIG (VN3)-P1722 ESTM VEH SPD SIG - OR - VEHIC

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CESSORIES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-PERFORM NTB 10-145.-PERFORM NTB 10-
CAN COMM RESISTANCE CHECK AND WAS OK AT 60 OHMS.-THERE ARE NO CAN COMM CODES STORED BUT A
-III AND ABS NOW COMES UP ON THE SELECTION SCREEN.-ABS CODES STORED ARE C1160 DECEL G-SENSOR
SENSOR OPEN OR SHORT.-TSS: CONTINUE ON WITH INSPECTION OF THE ABS CODES.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	3/27/2012	3/16/14	3/16/14

Text-Incd Desc TL

C1184 ABS BRAKE RELEASE SW **

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1BA0NF8[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	17529	26511	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	769708	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	4/1/2011	7/6/2011	USA

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2911	32	GILES NISSAN	LAFAYETTE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
998	32	ROYAL NISSAN, LLC	BATON ROUGE	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	3/27/2012	C84

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS CLE WAS BROUGHT IN BY BODY SHOP, VEH WAS INVOLVED IN ACCIDENT.- TECH DOES NOT KNOW WHAT BOD FORM DIAGNOSIS PER BRC-72.- MONITOR ABS DATA FOR RELEASE SW NO, RELEASE SW NC, AND BRAKE SW

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IS DEPRESSED.- CHECK BRAKE SWITCH ADJUSTMENT.- CHECK HARNESS BETWEEN BOOSTER AND ACTUATO LEASE SWITCH STAYS OFF AT ALL TIMES- WIRES FROM BOOSTER TO ABS CONTROL UNIT CHECK OK- TSS RE E- TECH REPORTS REPLACED ABS CONTROL UNIT TO RESOLVE INCIDENT

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	6	3/27/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES ON RIGHT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6AA0EJXCN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12	36412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	797594	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/29/2011	8/28/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
102C	44	EMPIRE NISSAN, INC.	ONTARIO	Californ

Serv Dlr TL

Code	Region	Name	City	State
102C	44	EMPIRE NISSAN, INC.	ONTARIO	CA

Installed Options

03 50 STATE EMISSIONS
K14 SPORT PACKAGE
R01 SV SPORT APPEARANCE PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	3/27/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/27/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: PENDING RETURN OF VEHICLE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-05-09 18:00:00

** CUSTOMER COMMENT:- DEALER STOCK VEHICLE** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR A CLE SEVERAL INCHES AND INSTALLED AFTERMARKET WHEELS- NOW ABS ACTIVATES ON HARD TURNS, NOT E- TECH PERFORM STEERING ANGLE LEARN WITH NO CHANGE- TECH QUESTIONING IF LIFT COULD BE CAUSE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

BRC-41. MONITOR YAW RATE SENSOR ON KGV AND LIFTEDVEHICLE** UPDATE 04.02.12- DEALER BOUGHT BAC OW TO PROCEED STATES THEY MAY INSTALFACTORY SUSPENSION AND RETEST.** UPDATE 4.9.12 155- LEFT TE 4.16.12 155- TECH REPORTS CONTINUES TO WORK ON VEHICLE.** UPDATE TSS 124 4/24/12- VEHICLE IS CUR ICLE NO LONGER AT DEALER, LIFT SHOP.- TECH TO FOLLOW UP

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/29/2012	4/10/14	3/10/14

Text-Incd Desc TL

CRUISE INOP ABS SHUDDER C1185

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08D08[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	78109	86318	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	548895	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/8/2007	9/8/2007	USA

Installed Options

- [illegible]5 SPLASH GUARDS
- C03 50 STATE EMISSION
- K35 NAVIGATION BOOKLET
- N95 REAR CARGO NET
- P55 LITERATURE KIT
- T01 TOW PACKAGE
- U02 TECHNOLOGY PACKAGE
- V01 DVD ENTERTAINMENT PACKAGE
- Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70048	72	INFINITI OF TAMPA	TAMPA	Florida

Serv Dlr TL

Code	Region	Name	City	State
71527	62	LAUDERDALE INFINITI	FT LAUDERDALE	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/29/2012	C85

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Allen Wendell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CRUISE CONTROL INOP, SHUDDERS BRAKES ABS SEEMS TO ACTIVATE.** DEALER WN _1- FOUND DTC ABS C1185 ACC CU INTERNAL NG (C85)PAST C1179 DELTA SENSOR SIGNAL (C79)ICCLAZ TS ON A DRIVE.- THE BRAKE FLUID LEVEL IS FULL.- THE WIRING FROM THE ICC CONTROL UNIT WIRING TO TH

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

LT:- ADVISED THE WIRING AN PIN FIT TO THE ABS/VDC, ICC CONTROL UNITAND THE LAZER SENSOR SHOULD DOES NOT WORK THE ABSWOULD BE SUSPECT.- CHECK THE WIRING NEAR THE STEERING COLUMN.- ADVISE RATES

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	3/29/2012	3/16/14	3/16/14

Text-Incd Desc TL

NO COMM WITH ABS, U1000 IN ALL OTHE

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1AA0NE7C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	634	26612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	817469	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/25/2012	11/3/2012	USA

Installed Options

C03 50 STATE EMISSION

L92 FLOOR MAT & CARGO MAT 5PC SET

X01 CAPTAIN SEATS 2ND ROW

Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
08074	26	WOODBURY NISSAN, INC	WOODBURY	New Je

Serv Dlr TL

Code	Region	Name	City	State
08074	26	WOODBURY NISSAN, INC	WOODBURY	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	3/29/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/29/2012	10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	SHOP	1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-04-04 18:00:00

** CUSTOMER COMMENT:- ALL WARNING LIGHTS ON IN DASH, ABS VDC AWD AND MILFOR STOCK UNIT** DEAL S DOWN 1__:- VEH SPEED CODES IN ENG, U1000 CAN COMM, U1000 IN ALL SYSTEMS- CAN TYPE 6- ABS UNKNC GRROUND AND POWER OK** TSS RECOMMENDATION/RESULT:- CHECK CAN RESISTANCE PER ESM LAN-86- IF

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

S REPLACED ABS ACTUATOR TO RESOLVE INCIDENT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	7	4/2/2012	4/9/12	4/9/12
[redacted]	FULL	7	4/2/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LITE ON C1113 C1146

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6AA0EJ7B[redacted]

Installed Options

A93 BEDLINER
B93 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS
T92 TOW PACKAGE

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	2455	36411	
0000000	002455	36411	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	749435	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/6/2010	10/29/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3881	24	PARKWAY NISSAN	DOVER	Ohio
3881	24	PARKWAY NISSAN LINC/MERC	DOVER	

Serv Dlr TL

Code	Region	Name	City	State
3881	24	PARKWAY NISSAN	DOVER	OH
3881	24	PARKWAY NISSAN LINC/MERC	DOVER	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	ACCEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	ELECTRICAL	4/2/2012
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	4/2/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/2/2012	C13
19	N	N	4/2/2012	C13

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	4/3/12	DEALER NUMBER	1/1/01	1/1/01
N	4/3/12	DEALER NUMBER		

Text-Solution TL: REPLACED ABS ACTUATOR CONTROL UNIT

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

Text-Dealer Followup Comment TL:
Created by MitlMontoya at 2012-04-08 18:00:00 **** CUSTOMER COMMENT:-CUST STATES ABS LITE ON SLIP LITE ON, VDC OFF LITE ON-** DEALER ACTION/OBS** **1113 G-SENSOR (C13) C1146 SIDE G-SENSOR CIRCUIT (C46)-G SENSOR WAS REPLACED.....NO CHANGE-DTCS** **WERE FFFF** TSS RECOMMENDATION/RESULT:-ADVISED TO CHECK G SENSOR CIRCUITS AND TERMINALS CO** **CONTROL UNIT**UPDATE 04/03/12 TSS 165 CALL DEALER TO UPDATE-FFFF RESULTS ARE ONLY WHEN USING** **NSOR WAS CALIBRATED AFTER THE INITIAL INSTALL AND AGAIN AFTER THEFIRST CALL TO TECHLINEA STEP** **D M91 WAS SUSPECTED OF NOT BEING FULLY SEATED-AFTER SEATING IT ONLY C1146 SETS-NO OTHER CIRC** **E TRUCK-TECH IS GOING TO TRY CALIBRATING SENSOR 1 MORE TIME AFTER CIRCUIT CHECK-ADVISED TO RE** **MM UPDATE- TECH REPORTS REPLACED ABS ACTUATOR CONTROL UNIT TO RESOLVE INCIDENT**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	4/5/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ENGAGES WITHOUT CAUSE

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
170	Z - ADAM SACKNER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6BA0ED8CN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4011	36512	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	802338	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/25/2011	11/14/2011	USA

Installed Options

B94 REAR BUMPER STEP ASSIST
C02 FEDERAL EMISSIONS
L92 FLOOR MATS
W10 SV/SL HEAVY METAL PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3610	36	STEWART NISSAN	FAYETTEVILLE	North C

Serv Dlr TL

Code	Region	Name	City	State
3610	36	STEWART NISSAN	FAYETTEVILLE	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	4/5/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/5/2012	C08

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: PERFORM STEERING ANGLE ADJUSTMENT

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Alex Knepper at 2012-04-09 18:00:00

** CUSTOMER COMMENT:- ABS SLIP LIGHT IS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATT G AT ALL TIMES- C1108 LEFT FRONT SENSOR SHORT/BAD SIG (C08)- C1104 LEFT FRONT SENSOR OPEN OR S EPLACED LEFT FRONT WHEEL SPEED SENSOR - NO CHANGE- HAS ALL WHEEL SPEEDS SHOWING THE SAME

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IDENT- NO OTHER CODES FOUND** TSS RECOMMENDATION/RESULT:- INSPECT BRAKE INPUT WITH CIII+- DATA SIGNAL**UPDATE 4.10.12 TSS 166**-TECH REPORTS THAT LINE GRAPH LOOKED EVEN-LOOKING AT STEERING TED STEERING ANGLE ADJUSTMENT AND INCIDENT RESOLVED.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	4/10/2012	12/2/15	3/10/14

Text-Incd Desc TL

NO ABS COMMUNICATION

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W79[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	51103	07719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	226772	CVT	QX1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	2/13/2008	6/22/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS
U01 NAVIGATION PACKAGE
U35 NAVIGATION BOOKLET

Dlr Retl Last VC

Code	Region	Name	City	State
3743	26	COASTAL NISSAN	NORWELL	Massac

Serv Dlr TL

Code	Region	Name	City	State
3743	26	COASTAL NISSAN	NORWELL	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
INSTRUMENTS & GAUGES	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	N	4/11/2012	10

Code-Reason For Call TL Desc: NOT PROVIDED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-BRAKE WARNING LIGHTS ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPA 1000 CAN COMM CIRC IN MANY OTHER SYSTEMS.-HAVE VERIFIED POWER AND GROUND TO ALL NECESSARY S GROUND WITH NO CHANGE.** TSS RECOMMENDATION/RESULT:-REPLACE ABS CONTROLLER.*** UPDATE ML**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

AFTER ANOTHER TECH REMOVED ENGINE TO REPLACE HEAD GASKT- TSS: DISCONNECT BATTERY.- CHECK C OPEN CIRCUIT OR SHORT TO GROUND.- REFER TO WIRING DIAGRAM LAN-30 AND 31.- CHECK FOR HARNESS S TAGE AT DLC PIN 6 AND 14 WITH IGN ON.- CHECK FOR ANOTHER C/U CAUSING INCIDENT IF VOLTAGE ABORM S AT ABS C/U PINS 21/23 W/BATTERY CABLE REMOVED.- STATED HAS 2.5V ACROSS DLC PINS 6/14?- LOAD TES C/U>>>>- CLAIMS METER HAS SLIP/ABS/VDC LIGHTS ON.- DOES NOT HAVE U1000 DTC, VCAN SHOWS ABS RED GGED IN.- ADVISED TO COMPLETE ABS C/U INSTALL, CLEAR ALL/ANY DTCS AND DRIVEVEHICLE.- MONITOR ST

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	4/11/2012	4/10/14	3/10/14

Text-Incd Desc TL

UNABLE TO COMMUNICATE WITH ABS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F39[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	35153	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	009093	AT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	9/24/2008	4/22/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2036	44	MOSSY NISSAN NATL CITY	NATIONAL CITY	Californ

Serv Dlr TL

Code	Region	Name	City	State
5112	44	OC NISSAN-IRVINE	IRVINE	CA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/11/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- VEHICLE FROM BODY SHOP, ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VE CLE FROM BODY SHOP WITH ABS LIGHT ON.- THE TECHNICIAN IS UNABLE TO COMMUNICATE WITH ABS WITH CONSLT WITH ENGINEERING TO SEE IF WE CAN SEND CARDS- CONCERN IS CIII + RELATED** UPDATE TSS 124**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

J.V.- CARDS TO BE SHIPPED AND ARRIVE FRIDAY MORNING

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/12/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS VDC LIGHTS C1115 ABS SENSOR ABN

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2009	XTR	5N1AN08W79[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	85091	04219	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	747959	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	7/18/2008	8/4/2008	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
81039	6	O'REGAN'S NISSAN DARTMOU	DARTMOUTH	TH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/12/2012	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 18:00:00

**** CUSTOMER COMMENT:-ABS IS ENGAGING, ABS AND VDC LIGHTS WERE ON BUT NOT ON NOW.-** DEALER A WN 1-ABS AND VDC LIGHTS WERE ON.-ABS ACTIVATES AT TIMES WHEN BRAKE PEDAL IS NOT DEPRESSED.-C MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-LINE GRAPH ALL WHEEL SENSORS FOR ERRATIC OUTPU

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

SENSORS WITH ERATTIC OUTPUT,RETEST-IF ALL ABOVE TESTS GOOD, REPLACE ABS CONTROL UNIT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	4/12/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NE3[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	22	26611	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	777988	AT5	K12
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	5/24/2011	4/24/2012	USA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2404	26	BARON NISSAN, INC.	GREENVALE	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2404	26	BARON NISSAN, INC.	GREENVALE	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	61/80F=16/27C	CONSTANT	NOT PROVIDED	4/12/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	4/12/2012	44

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	4/18/12	N/A	1/1/01	1/1/01

Text-Solution TL: REPLACED 4 WHEEL SPEED SENSORS

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2012-04-24 18:00:00

*** CUSTOMER COMMENT:- ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 2_ 0 VEHICLE SPEED SEN/CIR (14)- P1212 ABS/TCS COMM LINE-TCS/CIRC (44)- P1830 ABS OP SIGNAL (P8)- IGHT FRONT SENSOR OPEN OR SHORT (C03)- C1104 LEFT FRONT SENSOR OPEN OR SHORT (C04)- P1828 L**

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GE- STATES WSS CHECKED OK WITH CHECKER AT SENSOR- HARNESS CONT OK** TSS RECOMMENDATION/RE C/U TO FRONT SENSORS**UPDATE 4-18-12 TSS 168-PREVIOUS CALLER WAS RYAN.-CLEANED ABS GROUND W SENSOR OPEN OR SHORTC1104 LEFT FRONT SENSOR OPEN OR SHORT, C1102 LEFT REAR SENSOR OPEN OR- 32 TCS OP SIGNAL, P1831 VDC OP SIGNAL, U1001 CAN COMM CIRCUITP1820 ENGINE SPEED SIG.-COMBO METE THE WHEEL SENSORS TO THE CU.-TSS: REPLACE ONE WHEEL SPEED SENSOR FIRST AND CHECK IF THAT CO SORS.-SENT HEADS UP TO REGION DUE TO VEHICLE WAS JUST BOUGHT.>>>>>>>>>>>>**UPDATE 04.25.12 TSS ED..... NO CHANGE.-REPLACED ALL 4 WHEEL SPEED SENSORS, INCIDENT RESOLVED.-CLOSING REP

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/17/2012	4/10/14	3/10/14

Text-Incd Desc TL

C1140 ACTUATOR RELAY (C40)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08T27W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	64648	07217	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	126894	CVT	AX5

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	7/16/2007	9/29/2007	USA

Installed Options

C03 50 STATE EMISSION
F01 CONVENIENCE PACKAGE
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M93 SPLASH GUARDS-BLACK
R92 ROOF RAILS CROSSBARS - BLACK

Dlr Retl Last VC

Code	Region	Name	City	State
2797	26	PORT CITY NISSAN, INC.	PORTSMOUTH	New Ha

Serv Dlr TL

Code	Region	Name	City	State
2797	26	PORT CITY NISSAN, INC.	PORTSMOUTH	NH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/17/2012	C40

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _ NS WITH KEY ON- NO OTHER CODES** TSS RECOMMENDATION/RESULT:- CHECK AND CLEAN ABS GROUND- IF

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	4/26/2012	3/16/14	3/16/14

Text-Incd Desc TL

LACK OF POWER ABS SLIP LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ER4CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	108	32712	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	092500	AT5	EAF

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/27/2012	4/20/2012	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PKG
C02 FEDERAL EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3488	32	BOB HOWARD NISSAN, INC.	EDMOND	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
3488	32	BOB HOWARD NISSAN, INC.	EDMOND	OK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE DRAG	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	4/26/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/26/2012	C15

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	SERVICE	1/1/01	1/1/01

Text-Solution TL: **REPLACED RR WHEEL SPEED SENSOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Christopher O'Connor at 2012-05-08 18:00:00

** CUSTOMER COMMENT:- C-STS SLIP LIGHT COMES ON AND OFF, PLEASE ADVISE** DEALER ACTION/OBSERV
H REPORTS INCIDENT DUPLICATED, SLIP LIGHT WILL COME ON AND THEREIS LACK OF ACCEL- TECH ALSO N
T TIMES GOING STRAIGHT- TECH HAS ALSO FOUND ABS ACTIVATING ON LIGHT BRAKING- ACCORDING TO TE

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E- TECH FOUND CODE C1115 ABS SENSOR ABNORMAL SIGNAL (C15) STORED- TECH MONITORED WHEEL SPE
RESULT:- VERIFY PROPER AIR PRESSURE IN TIRES- IF THE ABS ACTIVATING ON LIGHT BRAKING AND CAN BE
AND INSPECT SEBNSOR AND SENSORROTOR FOR ANY RUST OR DEBRIS** UPDATE 05-09-12 TSS 237- CALLED
NSOR.- C1105 RIGHT REAR SENSOR SHORT WAS STORED.- CLOSED REPORT.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	4/26/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS OPERATES AT TIMES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6BA0ED5B[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	9379	36311	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	772522	AT5	A20
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/14/2011	9/5/2011	USA

Installed Options

A93 BEDLINER
B93 SPLASH GUARDS
B94 REAR BUMPER STEP ASSIST
C02 FEDERAL EMISSIONS
K02 SV VTP W TEXAS TITAN PACKAGE
K13 TEXAS TITAN FLOOR MATS
W09 SV/SL TEXAS TITAN PACKAGE
W12 TEXAS TITAN BADGING

Dlr Retl Last VC

Code	Region	Name	City	State
3594	32	NORTH POINT NISSAN	LITTLE ROCK	Arkans

Serv Dlr TL

Code	Region	Name	City	State
883B	32	MURPHY MOTORS	EL DORADO	AR

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/26/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS OPERATES AT TIMES** DEALER ACTION/OBSERVATION:** VERIFIED N REPAIR A CONCERN- DID FIND ABNORMAL G SEN AND YAW SEN READINGS AT TIMES WHEN STOPPING- NO CODES- CAL N FIT AND CONNECTIONS TO YAW RATE/ G SENSOR- IF OK REPLACE SENSOR** UPDATE 5/8/12 117- TECH CAL

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RRATIC- UNABLE TO DUPLICATE CUSTOMER INCIDENT- TSS RECOMENDED COMPARE SIGNAL TO LIKE VEHICL

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	5/1/2012	3/16/14	3/16/14

Text-Incd Desc TL

C1106 LEFT REAR SENSOR SHORT OR BAD

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV0CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	34	32612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	077576	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	2/13/2012	7/5/2012	USA

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3298	34	BENSON NISSAN	EASLEY	South C

Serv Dlr TL

Code	Region	Name	City	State
3298	34	BENSON NISSAN	EASLEY	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	5/1/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/1/2012	C06

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	8649152690 CELL	1/1/01	1/1/01

Text-Solution TL: DISCONNECTED/RECONNECT LR ABS SEN

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2012-05-08 18:00:00

** CUSTOMER COMMENT:-BRAKE SYSTEM INSPECT ABS SYSTEM..** DEALER ACTION/OBSERVATION:** VERIFIE
LOWING DOWN FROM 45 MPH.-ABS CODE C1106 LEFT REAR SENSOR SHORT OR BAD SIG.-DIFF LOCK CU COD
856 DIFF LOCK CU.-INSPECTED LR SENSOR AND IT CHECKS OK WITH THE TOOL.-WHEELS ARE OEM SIZE.** TS

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SPEED SENSOR AND CHECK FOR AN ERRATICSIGNAL.-INSPECT SENSOR FOR ANY CONATAMINATION.**UPDA ALLING ABS SENSOR.-VEHICLE HAS BEEN OPERATING WITHOUT INCIDENT..... CLOSING REPORT

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	5/2/2012	4/10/14	3/10/14

Text-Incd Desc TL

MILC1115 ABS SENSOR ABNORMAL SIGNAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08D38N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	94800	79418	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	604840	AT5	A15
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/28/2008	2/29/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3882	34	JERRY DAMSON NISSAN, LLC	FLORENCE	Alabam

Serv Dlr TL

Code	Region	Name	City	State
3882	34	JERRY DAMSON NISSAN, LLC	FLORENCE	AL

Installed Options

C02 FLEXIBLE FUEL EMISSIONS
J01 SUNROOF
K01 CAPTAIN SEAT 2ND ROW
K69 HOMELINK CARD
M10 MICROFILTER
P03 LE PREFERRED PACKAGE
T01 LE TOW PKG
U01 TECH PACKAGE
U35 NAVIGATION BOOKLET
V01 DVD ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	5/2/2012	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS AND SLIP LIGHT COME ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REP SENSOR ABNORMAL SIGNAL STORED AND WILLRESET** TSS RECOMMENDATION/RESULT:- RECOMENDED CH K FOR ABNORMAL SIGNALS.**

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	5/3/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS CODES C1161 C1162

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W49W[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	59155	07619	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	310642	CVT	K23
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	9/18/2008	10/31/2008	USA

Installed Options

[redacted]310 SPLASH GUARDS
C03 50 STATE EMISSIONS
F01 CONVENIENCE PACKAGE
L93 4-PIECE FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
3387	44	CERRITOS NISSAN	CERRITOS	Californ

Serv Dlr TL

Code	Region	Name	City	State
5214	32	BRIGGS NISSAN OF LAWRENC	LAWRENCE	KS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	5/3/2012	SG1

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- C-STS ABS VDC SLIP LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REP 61 SIDE G SENSOR SET { SG1 } WITHC1162 PRESS SENSOR SET { SG2 } STORED- TECH FINDING NTB10-11 CH ERASED CODES PERFORMED CALIBRATION AND C1161 RETURNS- TECH WANTED TO FIND OUT ANY FURT

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SS RECOMMENDATION/RESULT:- VERIFY THAT ABS GROUNDS ARE CLEAN AND TIGHT THEN RECHECK IF COD

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	5/2/2012	12/7/15	3/10/14
	MINI	0	5/3/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS VDC LITES ON C1142 PRES SW CIR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0NF1A[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	20376	26510	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	726035	AT5	B30
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	7/29/2010	10/16/2010	USA

Installed Options

[redacted] SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5 PC SET
M92 REAR CARGO NET AND ORGANIZER
U35 NAVIGATION BOOKLET
X01 2ND CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5145	34	HUDSON NISSAN	NORTH CHARLES	South C

Serv Dlr TL

Code	Region	Name	City	State
5145	34	HUDSON NISSAN	NORTH CHARLES	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	CHECK ENGINE LIGHT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/3/2012	C42
25	N	N	5/3/2012	C42

Code-Reason For Call TL Desc: **NOT PROVIDED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS BRAKE LIGHT VDC AND SLIP LITE CAME ON WHILE DRIVING-** DEALER ACTION

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

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-C1142 PRESSURE SENSOR CIRCUIT (C42) SETS DEALER HAS NOT DUPLICATED-SPIRAL CABLE AND FRONT / NNECTIONS FOR PRESSURE SENSORS HAS BEEN CHECKED TSS RECOMMENDATION/RESULT:-ADVISED TO EFORE BRAKE PRESSURE RISES-IF BRAKE SWITCH IS O.K. REPLACE ABS MODULE**

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ID-Report TL	[redacted]

ID [redacted]	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
	MINI	2	5/3/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES NORMAL BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C38[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	58766	86518	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	597334	AT5	Q11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/4/2008	2/28/2008	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
S01 2ND ROW SPLIT BENCH
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70492	92	INFINITI OF MISSION VIEJO	MISSION VIEJO	Californ

Serv Dlr TL

Code	Region	Name	City	State
70507	92	INFINITI/TACOMA AT FIFE	FIFE	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	AUDIO/VIDEO RELATED	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	5/3/2012	C79

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUST STATES ABS ACTIVATES UNDER NORMAL BRAKING** DEALER ACTION/OBSE

REDC1179 DELTA SENSOR SIGNAL (C79)C1132 ENGINE SIGNAL 3 (C32)- CALLING FOR KNOWN CONCERNS-IN

GNAL ON DATAMONITOR- WITH PEDAL RELEASED= -.03 DEPRESSED= .59- PRESSURE SENSORS O BAR RELEA

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ISED TO REPLACE BRAKE BOOSTER- VERIFY BRAKE SW ADJUSTMENT*** UPDATE 107 05/16/12- REPLACED BO HT AND SWITCHES- RECOMMEND REPLACE ABS ACTUATOR, CLEAN ABS GROUND E126

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	5/3/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON, C1102, C1106

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2009	TTN	1N6AA06C99N[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	63490	11619	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	641411	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/19/2008	7/13/2009	USA

Installed Options

B95 SPLASHGUARDS
C03 50 STATE EMISSION
K02 SE POPULAR PACKAG
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3617	48	PERFORMANCE NISSAN	EVERETT	Washin

Serv Dlr TL

Code	Region	Name	City	State
5302	48	MAGIC NISSAN OF EVERETT	EVERETT	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	LIGHT RELATED (IMPRC	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/3/2012	C06

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS ACTIVATING AT STOPS** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAI FT REAR SENSOR OPEN OR SHORT, C1106 LEFTREAR SENSOR SHORT OR BAD SIG- TECH ADVISED THE ABS C TORED L/R SENSOR DURING INCIDENT AND FOUND SPEED JUMPINGWHILE MONITORING** TSS RECOMMENDA

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

R SENSOR TO ABS C/U

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	5/9/2012	3/16/14	3/16/14

Text-Incd Desc TL

VDC LIGHT ON, C1111 PUMP/ACTUATOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	5079	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	009563	AT6	QX1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	10/28/2008	2/18/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5145	34	HUDSON NISSAN	NORTH CHARLES	South C

Serv Dlr TL

Code	Region	Name	City	State
5145	34	HUDSON NISSAN	NORTH CHARLES	SC

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/9/2012	C11

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-CHECK ABS LIGHT IS COMING ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y F
ATOR MOTOR OR RELAY STORED IN ABS.-WAS ABLE TO COMMUNICATE WITH ABS USING CIII +.-ESM DIAG IS
RIFY FINDINGS.** TSS RECOMMENDATION/RESULT:-PER DIAG RESULTS REPLACE ABS UNIT.-PROVIDED FI# TO

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-12 TSS 111-TECH CALLED TO UPDATE.-ABS UNIT INSTALLED, NOW NOT ABLE TO COMMUNICATE USING CIII +-

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	5/14/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES ON NORMAL BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6BA0EC1BN[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	21166	36811	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	754469	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/6/2011	1/21/2011	USA

Installed Options

C02 FEDERAL EMISSIONS
L93 PRO-4X FLOOR MATS
P03 PRO-4X PREM UTILITY PKACKAGE
X01 PRO-4X LUXURY PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2087	34	CHRIS MYERS NISSAN	DAPHNE	Alabam

Serv Dlr TL

Code	Region	Name	City	State
2087	34	CHRIS MYERS NISSAN	DAPHNE	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	5/14/2012	DL6

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUST STATES ABS LIGHT ON AND ACTIVATES WITH NORMAL BRAKING** DEALER A N 1- DTC STORED P1856 DIFF LOCK CU (DL6)- UNABLE TO DUPLICATE- UNABLE TO FIND DTC IN ASIST- NO P CONSULT- P1856 STORED IN DIFF LOCK C/U BUT DESC SHOWS "VDC SYSTEM"- NO COM WITH ABS ON CONSU

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O ABS COMM- PERFORMED TECHLINK FOUND USING C3,NO ABS COMM, CAN DIAG SPPT MNTRSHOWS ALL OK >>>>>>>>>>>- USED CIII PLUS ONE SYSTEM, ECU NOT DETECTED- USED C3 PLUS ALL SYSTEM DIAG, NO CHAN NOT SHOW ABS ONLIST** TSS RECOMMENDATION/RESULT:- ADVISED TO INSPECT POWER/GROUND TO ABS C O GROUND- IF ALL OK SWAP ABS C.U AND RE TEST- BRC-92

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	5/21/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS AND VDC LIGHTS ON WHILE DRIVE

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F49[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	7142	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007216	AT6	KAD

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/27/2008	8/22/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3332	34	NISSAN SOUTH UNION CITY	UNION CITY	Georgia

Serv Dlr TL

Code	Region	Name	City	State
2329	34	DELAND NISSAN	DELAND	FL

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/21/2012	C11

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS AND VDC LIGHTS STAY ON WHILE DRIVING.-** DEALER ACTION/OBSERVATION:* NOT GET DRIVEN ON A REGULAR BASIS. WHEN VEHICLE ARRIVEDAT DEALER ALL WARNING INDICATORS WE ER CURRENT DRVIABILITY SYMPTOMS.-NO AFTERMARKET ACCESSORIES INSTALLED ON VEHICLE.** TSS REC

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ANGLE SENSOR RELEARN.-VERIFY TIRES ARE CORRECT SIZE FOR VEHICLE.** UPDATE 5-21-12 TSS 111-TECH NTS DO NEED REPLACEMENT.-RECHECKED DTC AND FIND ABS DOES NOT APPEAR ON MENU.-DOES HAVE PO CIII GT-R DIAG CARD BE SENT TO DEALER BY MGR J.V.E.-ONCE ABLE TO COMMUNICATE WITH ABS TECH WILL II GTR CARD ABLE TO ACCESS ABS; C1111 PUMP/ACTUATOR MOTOR/RELAY-TSS: REPLACE ABS UNIT AND PE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/1/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS/SLIP VDC LIGHTS ON C1165 CV2

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2010	720	1N6AD0FV6AC[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29974	33210	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	818867	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/30/2009	12/18/2009	USA

Installed Options

C03 50 STATE EMISSIONS
K02 SE VALUE TRUCK PACKAGE
K15 FLOOR MATS W DIVIDER
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3678	36	BOWSER NISSAN	PLEASANT HILLS	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
3678	36	BOWSER NISSAN	PLEASANT HILLS	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/1/2012	C65

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Christopher O'Connor at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- VDC/SLIP ABS AND BRAKE LIGHTS ON-** DEALER ACTION/OBSERVATION:** VERIFIE CURRENT- BATTERY POWER FOUND AT PIN 32, CONTINUITY TO GROUND FROUND AT PINS16,47.** TSS RECOM**

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/1/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON 40MPH RIGHT TURN C1106

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2010	720	1N6AD0CW7A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	60180	31260	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	862805	MT6	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/25/2010	4/5/2010	USA

Installed Options

C03 50 STATE EMISSIONS
K02 SE VALUE TRUCK PACKAGE
K12 FLOOR MATS W UNDER RAIL BEDLIN
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
2904	24	CAROUSEL NISSAN	IOWA CITY	Iowa

Serv Dlr TL

Code	Region	Name	City	State
2684	24	COURTESY CAR CITY	MOLINE	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/1/2012	C06

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ON AGGRESSIVE OFF RAMP OR ON A CLOVER LEAF, RIGHT ONLY 40MPH OR ABOVE
IED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1-C1106 LEFT REAR SENSOR SHORT OR BAD SIG-SWAPPED WHEELS
EAR SENSOR..... NO CHANGE.-INSPECTED TONE WHEEL, NO CONCERN FOUND.-INSPECTED HARNESS

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PEN OR SHORT FOUND.-DURING INCIDENT DATA MONITOR SHOWS STATIC SIGNAL FOR LEFT REAR.-CONCER S RECOMMENDATION/RESULT:-CHECK ABS GROUND E126, VOLT DROP GROUND EYELET TO NEG BATTERY P LEFT REAR BEARING FOR ANY CONCERNS OR DEBRIS.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL
[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/1/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATION NORMAL BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
121	Z - BRUCE TANKERSLEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2008	720	1N6AD06U28[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	47474	33318	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	626921	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	9/21/2007	11/13/2007	USA

Installed Options

C03 50 STATE EMISSIONS
F01 VALUE TRUCK PACKAGE
F14 FLO & UNDER RAIL BED LINER W/RAIL C
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3011	34	CHANDLER NISSAN, INC.	OXFORD	Mississ

Serv Dlr TL

Code	Region	Name	City	State
3011	34	CHANDLER NISSAN, INC.	OXFORD	MS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	6/1/2012	C15

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-NOISE WHEN APPLYING BRAKES, CAN BE HEARD WHEN STOPPING..** DEALER ACTI
-ABS ACTIVATES DURING NORMAL BRAKING, MODERATE PEDAL APPLICATION.-ABS STORED C1115 ABS SEN
TED INCIDENT.** TSS RECOMMENDATION/RESULT:-GRAPH WHEEL SPEED SIGNALS DURING INCIDENT.-REPLA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

SIGNAL.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	4	6/5/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS/SLIP LIGHTS ON, BRAKES DRAG**

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0NDXA[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	35473	26110	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	664041	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/4/2009	10/17/2009	USA

Installed Options

[redacted]392 SPLASH GUARDS
[redacted]C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5 PC SET
T92 TOW HITCH

Dlr Retl Last VC

Code	Region	Name	City	State
2324	32	GERI LYNN NISSAN	HOUMA	Louisia

Serv Dlr TL

Code	Region	Name	City	State
998	32	ROYAL NISSAN, LLC	BATON ROUGE	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	TRACTION CONTROL S	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/5/2012	C79

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE, SLIP, VDC LIGHT COMES ON AND IT VIBRATES WHEN BRAKING.-** DEALER A
DOWN 1-VIBRATION WHEN BRAKING AT SLOW SPEED, SLIP, VDC, ABS LIGHTS AREON.-FOUND DTC C1179 DEL
ERFORMED STEERING ANGLE ADJUSTMENT LAST VISIT TO DEALER FORWARNING LIGHT ILLUMINATED.-HAS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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FIED CORRECT POWER AND GROUND AT ABS CONTROL UNIT.-DELTA SENSOR READING IS ALWAYS NEGATIV
COMMENDATION/RESULT:-VERIFY NO ABNOMRAL VOLTAGE DROP AT ABS CONTROL MODULE POWER ANDGF
FY WHEELS AND TIRES ARE ALL SAME SIZE AND TREAD DEPTH.-COMPRARE DELTA STROKE READINGS TO K
ABS DATA FLUCTUATES WHEN MOVING E-HARNESS.- TSS: CHECK E126 GROUND FOR CORROSION OR RUST.-
BRAKE SWITCH PER BR-15.- EVALUATE BRAKE BOOSTER FOR C1179 CODE.- REFER TO BRC-76.** UPDATE 06-(
OR DROPS TO 6V WHEN WIGGLINGHARNESS TO ABS ACTUATOR. >>>>>>>>>>>> NEXT >>>>>>>>>>>>>>>>>>>>
EXING HARNESS.- INPSECTED PINS ON ACTUATOR VISUALLY, DOES NOT HAVE SPREAD TERMINALGAUGES.-
IR KIT.- VOLT DROP ABS GROUND WITH ACTUATOR PLUGGED IN, RED LEAD ON E126- BLACK LEAD ON NEGAT
IF MORE THAN .1V AVAILABLE IMPROVE GROUND, ADD REDUDANT GROUND TOTEST.- IF GROUND INSPECTIO
V VOLT DROP PIN 16TO BATTERY NEGITIVE AND FROM E126 TO BAT NEG-0.012V VOLT DROP PIN 47 TO BATTE
UCTUATION WHEN MANIPULATING HARNESS.-NOTICED PLASTIC CASING FOR ABS TERMS WAS LOOSE WHEN
NT TO KGV -->>>>>>>>>>>>>-REPLACE HARNESS IF MOVEMENT COMPARES TO LIKE KGV.-IF EXCESSIVE MOVE
DATE- TECH REPORTS REPLACED ABS ACTUATOR TO RESOLVE INCIDENT

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/5/2012	4/10/14	3/10/14

Text-Incd Desc TL

LOW SPEED ABS ACTIVATION/NO CODES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2010	TTN	1N6AA0EC3AN[redacted]

Installed Options

C03 50 STATE EMISSIONS
K03 PRO-4X
L93 PRO-4X FLOOR MATS
P04 PRO-4X PREM UTILITY

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	18191	36810	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	710910	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/29/2010	11/1/2010	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3870	26	ALL STAR NISSAN	DEVON	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5279	26	EXTON NISSAN	EXTON	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/5/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE LIGHT IS ON, STEERING WHEEL SHAKES.-** DEALER ACTION/OBSERVATION:
ACTIVATION.-FRONT WHEELS DO NOT ROTATE WHEN ON LIFT, REAR WHEELS SPIN WHEN IN GEAR.-OPEN FRC
1179 DELTA SENSOR SIGNAL (C79)-REQUESTED TECH LINK.-PERFORMED ABS SOLENOID ACTIVE TEST.ALL R

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L DRIVE WAS JUST REPLACED AT ANOTHER NISSAN DEALER.-NO ACCESSORIES OR MODIFICATIONS.** TSS R M RECENT WORK PERFORMED.-CONFIRM FINAL DRIVE,BRAKE CALIPERS ARE INSTALLED PROPERLY,BRAKE STILL OCCURING,-LINE GRAPH/OCILLISCOPE TEST ABS WHEEL SPEED SENSORS.-REPLACE ANY SENSORS/HU

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/8/2012	3/16/14	3/16/14

Text-Incd Desc TL

VDC, AWD & SLIP ON WHILE P1830 ABS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0NC3AN[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	32105	26210	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	659805	AT5	RAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	6/24/2009	3/31/2010	USA

Installed Options

B93 CROSS BARS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5 PC SET
T92 TOW HITCH
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5110	34	DOWNTOWN NASHVILLE NISS	NASHVILLE	Tennes

Serv Dlr TL

Code	Region	Name	City	State
2746	24	D-PATRICK NISSAN	EVANSVILLE	IN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	6/8/2012	P8

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Allen Wendell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS, VDC, AWD AND SLIP LAMPS ON..** DEALER ACTION/OBSERVATION:** VERIFIED AFTER REPAIRING A DTC C1106 LEFT REAR SENSORSHORT OR BAD SIG- NOW HAVE DTC P1830 ABS OP SIGN L (N7)P1808 VHCL SPEED SEN ABS- THERE IS NO ABS COMMUNICATION AT THIS POINT.** TSS RECOMMEND

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ALONG WITH THECOMMUNICATION LINES IF ALL ARE GOOD THE ABS SHOULD BE REPLACED.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/10/2012	12/7/15	3/10/14
	MINI	0	6/11/2012	4/9/14	3/10/14

Text-Incd Desc TL

VDC P1145/1179 ABS BRAKES ENGAGED

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C18[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	52267	86518	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	567085	AT5	Q11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	9/25/2007	11/30/2007	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70025	72	DOUGLAS MOTORS CORP.	SUMMIT	New Je

Serv Dlr TL

Code	Region	Name	City	State
71407	72	LIA INFINITI	COHOES	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/11/2012	C45
25	N	N	6/11/2012	C45

Code-Reason For Call TL Desc: NOT PROVIDED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- LOST BRAKE FUNCTION, BRAKE PEDAL WENT LOW AND PULSED LIKE ABS.-** DEAL

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Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

S DOWN 1- VDC C1145 YAW RATE SENSOR (C45)C1179 DELTA SENSOR SIGNALP1832 TCS OP SIGNAL (N7)P
TO DUPLICATE INCIDENT.- VERIFIED ABS CONNECTOR WAS FULLY SEATED, NO WATER CORROSION.** TSS RE
-33) AND CONNECTORS TO ABSACTUATOR/BOOSTER AND YAW RATE SENSOR.- IF ALL OK,REPLACE ABS ACT

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/11/2012	3/16/14	3/16/14

Text-Incd Desc TL

C1179, ABS LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08D98N[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	94534	79218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	575030	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/23/2007	12/21/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
179A	42	MELLOY NISSAN	ALBUQUERQUE	New Me

Serv Dlr TL

Code	Region	Name	City	State
3553	42	RELIABLE NISSAN	ALBUQUERQUE	NM

Installed Options

B95 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
L92 FLOOR MATS & CARGO MAT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	TRACTION CONTROL S	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/11/2012	C79

Code-Reason For Call TL Desc: LEGITIMATE TECHNICAL ASSISTANCE CALL | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Alex Knepper at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE LIGHT CAME ON AND THE BRAKE PEDAL WENT TO THE FLOOR-** DEALER A

1-UNABLE TO VERIFY BRAKE LIGHT ON AND PEDAL GOING TO FLOOR-DROVE FOR 15MILES, CAN'T DUPLICATE

TSS RECOMMENDATION/RESULT:-MONITOR BRAKE SWITCH SIGNALS IN DATA MONITOR AND MAKE SURE SW

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VERIFIED, REPLACE BOOSTER ASSEMBLY

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	6/14/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1106/C1115

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV5C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	2322	32612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	070998	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	1/27/2012	5/7/2012	USA

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
237	42	EMPIRE LAKEWOOD NISSAN	LAKEWOOD	Colorad

Serv Dlr TL

Code	Region	Name	City	State
237	42	EMPIRE LAKEWOOD NISSAN	LAKEWOOD	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	6/14/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/14/2012	C06

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** | Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	6/14/12	7204704043 TEXT	1/1/01	1/1/01

Text-Solution TL: **RESEATED CONNECTIONS**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2012-06-27 18:00:00

** CUSTOMER COMMENT:-WHEN TURING ON A RIGHT HAND TRUN THERE IS A VIBRATION AND VDC LIGHTGO IR ATTEMPTS 4_DAYS DOWN 5_:-INSPECTED VEHICLE OPERATION ON TEST DRIVE.-WHEN MAKING RIGHT TUR RNS-TOPPER WIRTH STORAGE UNIT INSTALLED-INSPECTED FOR STORED DTC AND FOUND C1106 LR SPEED

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NSPECT 05-08-12 181 MILE NOTHING05 15 12STEERING ANGLE RESET.-JUNE 12 VEHICLE WAS IN AT 1917MILES :-INSPECT OPERATION OF SPEED SENSOR WITH CONSULT IN LINE GRAPH-INSPECT HARNESS AND CONNECT NT HEADS UP TO REGION DUE TO # OF VISIT FOR THIS INCIDENT** UPDATE 6.21.12 160- SM REPORTS CHECKE RING ANGLE SENSOR TO RESOLVE, LEAVE OPEN ONE MORE WEEK** UPDATE 6.2812 160- CLOSING REPORT

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	6/19/2012	6/27/12	6/27/12
	FULL	4	6/19/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1106 LEFT REAR SENSOR SHORT OR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0CW7C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	444	31462	
0000000	000444	31462	KCB

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	116477	MT6	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/18/2012	5/30/2012	USA

Installed Options

[redacted]03	50 STATE EMISSIONS
L92	FLOOR MATS
P01	SV PREMIUM UTILITY
S65	BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
2123	34	MOSES NISSAN	BARBOURSVILLE	
2123	36	MOSES NISSAN	BARBOURSVILLE	West V

Serv Dlr TL

Code	Region	Name	City	State
2123	34	MOSES NISSAN	BARBOURSVILLE	WV
2123	36	MOSES NISSAN	BARBOURSVILLE	WV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	ACCEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	CONSTANT	ELECTRICAL	6/20/2012
DRY	81/99F=27/38C	CONSTANT	NOT PROVIDED	6/20/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/19/2012	C06
13	N	N	6/19/2012	C06

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	6/20/12		1/1/01	1/1/01
N	6/20/12			

Text-Solution TL: REPLACED AXLE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

Text-Dealer Followup Comment TL:
Created by Steve Stutzman at 2012-06-26 18:00:00 **** CUSTOMER COMMENT:-ABS LIGHT IS ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT OR BAD SIG.-REPLACED SPEED SENSOR AND THE CODE RETURNED.-RIMS AND TIRES ARE FACTORY SIZE.** T -UPDATE FOR CALL ON 6-18-12.-LINE GRAPH BOTH REAR WHEEL SPEED SENSORS AND CHECK FOR AN ERRA ENT HEADS UP TO REGION ON NEW VEHICLE PURCHASE.** UPDATE 6.27.12 160- TECH REPORTS REPLACED A**

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/25/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES NO DTCS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2007	ARM	5N1BA08C07[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	74911	79817	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	471949	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/4/2007	3/17/2007	USA

Installed Options

A92 SUNROOF WIND DEFLECTOR
B10 SPLASH GUARDS (REAR)
C02 FEDERAL EMISSION
J02 SUNROOF PACKAGE
K01 2ND ROW SPLIT BENCH SEAT
K69 HOMELINK CARD
L92 FLOOR/CARGO MATS
M10 IN-CABIN MICROFILTER
N95 REAR CARGO NET
R93 CARGO AREA PROTECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
3345	24	STAR NISSAN, INC.	NILES	Illinois

Serv Dlr TL

Code	Region	Name	City	State
5311	24	EAU CLAIRE NISSAN	EAU CLAIRE	WI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	6/25/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE WARNING LIGHTS COME ON.-FEELS LIKE ABS ACTIVATES UNDER NORMAL D
RIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1-FEELS LIKE ABS ACTIVATES NORMAL DRIVING.-NO DTCS.-ALL
ED INDIVIDUAL WHEEL SPEEDS IN DATA MONITOR AND DO NOT SEEANY VARIANCE.** TSS RECOMMENDATION

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

BE STORED.-IF SO, REPLACE BRAKE BOOSTER.-IF NOT, MONITOR SOLENOID ACTIVITY AND LINE GRAPH SENS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/26/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES C1179 CODE STORED

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1AA08C8[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	61173	49818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	512699	AT5	K12
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	5/2/2007	7/25/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
1880	26	FLEMINGTON NISSAN	FLEMINGTON	New Je

Serv Dlr TL

Code	Region	Name	City	State
1880	26	FLEMINGTON NISSAN	FLEMINGTON	NJ

Installed Options

- A92 SUNROOF WIND DEFLECTOR
- B10 SPLASHGUARDS
- C03 50 STATE EMISSION
- J01 SUNROOF
- K69 HOMELINK CARD
- L92 FLOOR MATS & CARGO MAT
- M10 MICROFILTER
- N95 REAR CARGO NET
- P02 LE PREFERRED PACKAGE
- R93 CARGO AREA TRAY
- T01 LE TOW PKG
- U01 TECH PACKAGE
- U35 NAVIGATION BOOKLET
- V01 DVD ENTERTAINMENT SYSTEM
- Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	6/26/2012	C79

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** | Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CUSTOMER STATES TOOK LONGER TO STOP ABS CAME ON WHEN NOT NEEDED- B EPAIR ATTEMPTS 1_ DAYS DOWN 1- INCIDENT NOT DUPLICATED BUT TECH FOUND C1179 DELTA SENSOR SIG ON INCIDENT** TSS RECOMMENDATION/RESULT:- VERIFY CONNECTIONS TO VACUUM BOOSTER AND ABS C/U·

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	6/29/2012	3/16/14	3/16/14

Text-Incd Desc TL

AIR BAG/ABS, AND TPMS LIGHTS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6BD0CT6CC[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	8363	31012	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
QR25	379696	AT5	NAC
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	9/13/2011	2/6/2012	USA

Installed Options

A92 UNDER RAIL BED LINER
C03 50 STATE EMISSIONS
K01 S PREFERRED PACKAGE
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
5242	44	PREMIER NISSAN OF FREMON	FREMONT	Californ

Serv Dlr TL

Code	Region	Name	City	State
5242	44	PREMIER NISSAN OF FREMON	FREMONT	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	CONSTANT	NOT PROVIDED	6/29/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	6/29/2012	44

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Christopher O'Connor at 2012-07-08 18:00:00

** CUSTOMER COMMENT:- AIR BAG, ABS, AND TPMS LIGHTS ARE ALL ON IN THE DASH.** DEALER ACTION/OBS
- MIL U1001 CAN COMM CIRCUIT (1K)P1212 ABS/TCS COMM LINE-TCS/CIRC (44)MTR U1000 CAN COMM CIRC
TER VDC/TCS/ABS ARE UNKNOWN.A/T IS THE SAME.** TSS RECOMMENDATION/RESULT:- REMOVE, CLEAN, AN

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

09-12 TSS 237- CALLED DEALER FOR UPDATE- S/A SHAWN REPORTS GROUNDS CLEANED, NO CHANGE.- REPL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/30/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON, C1103 RIGHT SENS OPEN

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2011	720	1N6AD0EV9B[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
P01 SV PREMIUM UTILITY
S65 BED RAIL CAPS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	10704	32411	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	931069	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/11/2010	3/29/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
09080	36	ABELOFF NISSAN	BARTONSVILLE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
09080	36	ABELOFF NISSAN	BARTONSVILLE	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/30/2012	C03

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC, BRAKE LIGHT COMES ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REF RIGHT FRONT SENSOR OPEN OR SHORT-UNABLE TO DUPLICATE DTC.-DRIVEN OVER 100 MILES WITH NO INCID TCHES SEEN.-REMOVED RIGHT FRONT SENSOR, FOUND HEAVY GREASE PRESENT ON HUB AREA, BUTCOMPA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

COMMENDATION/RESULT:-VERIFY CONNECTION AT RIGHT FRONT SPEED SENSOR, REPLACE RIGHT FRONTSP

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	7/2/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON SPEEDOMETER INOP

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0NF9CN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	30	26512	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	795767	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/19/2011	11/30/2012	USA

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5PC SET
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3983	32	NORTH LITTLE ROCK NISSAN	NORTH LITTLE RO	Arkans

Serv Dlr TL

Code	Region	Name	City	State
3983	32	NORTH LITTLE ROCK NISSAN	NORTH LITTLE RO	AR

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	7/2/2012
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/2/2012	C02

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: RPLD. WHEEL SPEED SENSORS

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-07-08 18:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON- SPEEDOMETER INOP** DEALER ACTION/OBSERVATION:** VERIFIED R OPEN OR SHORT (C02)- C1103 RIGHT FRONT SENSOR OPEN OR SHORT (C03)- C1104 LEFT FRONT SENSOR - OR - ICC VHL SPD SEN (ICC MODELS) (- B2205 VEH SPEED SENSOR (BT5)- FOUND NO WHEEL SPEED

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

CONCERN STARTED AFTER VEHICLE JUMPSTARTED** TSS RECOMMENDATION/RESULT:- CHECK WHEEL SPEE K REPLACE ABS C/U** UPDATE 7.9.12 155- TECH REPORTS REPLACED WHEEL SPEED SENSORS AND ABS C/U

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	7/9/2012	3/16/14	3/16/14

Text-Incd Desc TL

TRAC AND VDC LIGHTS ON/NO ABS COMM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F09M[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	7624	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	006909	AT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/21/2008	8/25/2008	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3721	34	AUTONATION NISSAN MEMPH	MEMPHIS	Tennes

Serv Dlr TL

Code	Region	Name	City	State
1971	34	JIM KERAS NISSAN INC	MEMPHIS	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	INTERMITTENT	NOT PROVIDED	7/9/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/9/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: **REPLACED ABS CONTROL UNIT**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2012-07-23 18:00:00

** CUSTOMER COMMENT:-TRAC/VDC LIGHT HAS BEEN ON WHEN DRIVING, AFTER BOOSTING RECENTLY, OFFT MPTS 1_DAYS DOWN _1_:-NO WARNING LIGHTS ON AT TIME OF VISIT TO DEALER.-FOUND 12V BATTERY WEAK CAME ON.-FOUND NO COMMUNICATION WITH ABS USING C-III+-NO DTC'S STORED IN OTHER SYSTEMS.-V-CAN

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

**** TSS RECOMMENDATION/RESULT:-RESEARCHED WITH TSS 111-SENT EMAIL TO JVE REQUESTING SHIPMENT AG CARD SHIPMENT AND TO FOLLOW UP ONCE RECEIVED.**UPDATE 07.09.12 TSS 153-JVE NOT AVAILABLE, R SS 111; OVERNIGHT SHIPMENT-ADVISED DEALER OF DIAG CARD SHIPMENT AND RETURN INSTRUCTIONS IN D E.-RECEIVED CIII GTR CARD AND FIND DTC C1111 PUMP/ACTUATOR MOTOR OR RELAY-UNIT HAS POWER AND R.>>>>>>>>>>>>>>>>>>>>>>>>>NEXT PAGE>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>** UPDATE 07/18/12 TSS RENTLY WORKING ON VEHICLE.- TECH TO FOLLOW-UP ONCE REPAIRS COMPLETE.**UPDATE 7.24.12 TSS 135-I

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	7/19/2012	3/16/14	3/16/14

Text-Incd Desc TL

SLIP, VDC, ABS LIGHTS, NO ABS COMM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F99M[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	6638	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	006312	AT6	KAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/4/2008	11/29/2008	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2936	26	CONCORDVILLE NISSAN	CONCORDVILLE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
2361	34	CORAL SPRINGS NISSAN INC	CORAL SPRINGS	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	INTERMITTENT	NOT PROVIDED	7/27/2012
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	Y	7/27/2012	

Code-Reason For Call TL Desc: **CIII REMOTE CONNECTION PERFORMED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: **REPL ABS ACTU/C-III CARDS W/ CF-18**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2012-07-26 18:00:00

** CUSTOMER COMMENT:-VDC OFF, ABS, TCS LIGHTS ARE ON..** DEALER ACTION/OBSERVATION:** VERIFIED CUIT-IPDM B2109 STEERING LOCK RELAY-ESUS C1D16 CONTROL UNIT, C1D17 BATTERY POWER SUPPLY-NO C ENT.-CHECKED CAN DIAG, V-CAN SHOWS ABS AS RED.-ALL DTC'S WERE STORED PAST AND HAVE NOT RESE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

RELATED TO C-III+ COMMUNICATION.-TSS CAN HAVE C-III GTR CARDS SENT TO DEALER.-TECH STATES CUSTC
EAK WITH S/M AND REVIEW WITH CUSTOMER.-TECH TO FOLLOW UP IF DIAG CARDS ARE REQUESTED.**UPDAT
CARDS TO DEALERFOR ABS CONCERN.** UPDATE 7-20-12 TSS 111-TECH FOUND C1111 PUMP/ACTUATOR MOT
RT RELEASE.** UPDATE 176 07-27-12- REPLACED ABS CONTROL UNIT>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>> NE
NGLE SENSOR AND G SENSOR CALIBRATION- CALIBRATION OF PRESSURE SENSOR AND CALIBRATION OF VA
C1193 INCOMPLETE VALVE CALIBRATION- PERFORMED TECHLINK...CONSULT III IS UP TO DATE, DOES NOT SE
ERFORM STEERING ANGLE AND G SENSORCALIBRATIONS- TECHNICIAN ATTEMPTING TO BORROW CONSULT
CIAN**UPDATE 07.27.12 TSS 153 DTS KB CALLING ABOUT INCIDENT.-DTS KB AND LR AT DEALER.-FOUND C-III
LR HAD CF-18 TOUGHBOOK, C-III GTR CARDS OPERATE CORRECTLY IN CF-18.-PERFORMED ALL 4 ABS CALIBR
BE RETURNED TO CUSTOMER, INCIDENT RESOLVED.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/20/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS & TCS LIGHTS ON, NO ABS COMM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF5A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	14269	43210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	015525	AT6	QAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	11/11/2009	8/7/2010	USA

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
W01 COLD WEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5048	26	MACJEL, L.L.C.	BERGENFIELD	New Je

Serv Dlr TL

Code	Region	Name	City	State
3035	26	RAMSEY NISSAN, INC.	RAMSEY	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/20/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-PERFORM 27PT INSPECTION.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAI
ON.-NO COMMUNICATION WITH ABS-AWD: C1203 ABS SYSTEM(CA3)-NO CAN DTC'S STORED IN ANY SYSTEMS
EVIEW WITH CUSTOMER TO SEE IF CONCERN WILL BE DIAGNOSED THIS VISIT.-TSS CAN SEND C-III DIAG CARD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

3 DIRECT IF CARDS ARE REQUIRED.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	8/3/2012	4/10/14	3/10/14

Text-Incd Desc TL

VDC LIGHT ON @ X ON SWEEPING TURN

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2011	720	1N6AD0CW2BC[redacted]

Ins[redacted]

A93 BED LINER/TRAILER HITCH PKG
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	25559	31411	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	996550	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/15/2011	7/9/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5165	36	BOARDMAN NISSAN	BOARDMAN	Ohio

Serv Dlr TL

Code	Region	Name	City	State
11027	36	NATIONWIDE MOTOR SLS COR	TIMONIUM	MD

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/3/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-AT TIMES WHEN DRIVING VDC LIGHT WILL COME ON.** DEALER ACTION/OBSERVATI
VEHICLE OPERATION ON TEST DRIVE-1 TIME WHEN COMING OF INTERSTAT VDC LIGHT CAME ON BRIFLY AND
C SOTRED IN ANY VEHICLE SYSTEMS.-INSPECTED WHEEL SPPED SENSOR AT TIME OF INCIDNET ALL LINE SM

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

CE AT TIME OF INCIDENT--INSPECT ALL WHEELS AND TIRES.-INSPECT FOR ODD TIRE OR MISMATCH OF TIRES SOR.-RESET BOTH AND RECHECK FOR INCIDNET.**UPDATE TSS 165 JI 09/20/12-STEERING ANGLE WAS RESET ANIMAL COLLISION PREVIOUSLY-TIRE SIZES ALL MATCH, APPEAR TO BE EVENLY WORN-LINE GRAPHED WHE RE RECHECKED, HARNESS LOOKS O.K.-ONLY HAPPENS WHEN GOING AROUND A SWEEPING TURN AT 30-40M CONCERN STARTED AFTER COLLISION REPAIR

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	8/8/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS, VDC LIGHTS NO CIII+ COMMUNICAT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54FX9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1982	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	006512	AT6	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/10/2008	8/14/2008	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5134	34	NAPLES NISSAN	NAPLES	Florida

Serv Dlr TL

Code	Region	Name	City	State
5134	34	NAPLES NISSAN	NAPLES	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	INTERMITTENT	NOT PROVIDED	8/13/2012
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/8/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: **PENDING RETURN OF VEHICLE**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-08-26 18:00:00

** CUSTOMER COMMENT:- VDC, BRAKE LIGHTS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR AT
LL NOT COMMUNICATE WITH ABS** TSS RECOMMENDATION/RESULT:- SENT EMAIL TO J.V. REQUESTING SHIP
WITH DIAGNOSIS** UPDATE TSS 124 8/10/12- TECH CALLED BACK, RECIEVED CARD AND WAS ABLE TO COMMU

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

DVISED TECH TO MAKE SURE 12 VOLT BATTERY MEETS SPEC.**UPDATE 08.13.12 TSS 153-RELEARNED STEER -ROAD TESTED VEHICLE TWICE, NO DTC'S RESET.-CUSTOMER CAME TO PICK UP VEHICLE AND VDC LIGHT CA CONFIRMED POWERS AND GROUNDS TO ABS C/U.-ADVISED TECH TO REPLACE ABS C/U-SENT STP EMAIL TO 0- DEALER REPORTSHS ABS C/U ORDERED NO ETA** UPDATE TSS 124 8/27/12- CALLED DEALER TO UPDATE R T AT THE DEALER- CLOSED REPORT PENDING RETURN OF VEHICLE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	8/10/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT NO COMMUNICATION

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F59M[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	12166	65319	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VR38	005927	AT6	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Tochigi (NML)	5/23/2008	10/3/2008	USA

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3807	36	ANTWERPEN NISSAN, INC.	CLARKSVILLE	Marylar

Serv Dlr TL

Code	Region	Name	City	State
1894	26	LIA NISSAN	SCHENECTADY	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/10/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS AND VDC LIGHTS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR COMMUNICATE WITH ABS CONTROL UNIT- POWERS/GROUNDS TO ABS UNIT GOOD- REPLACED ABS CONTROL LT:- SENT EMAIL TO J.V. REQUESTING SHIPMENT OF GT-R CARDS TO DEALER- ADVISED AFTER RECEIVING CA

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OMES ON, PERFORM NORMAL DIAGNOSIS** UPDATE TSS 124 8/14/12- CALLED TECH BACK, ADVISED TO USE C USE CIII AND RETEST

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	8/10/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS, VDC, 4WD LIGHTS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C28N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	92181	86518	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56		AT5	B30
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	11/12/2007	12/13/2007	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
P55 LITERATURE KIT
V01 DVD ENTERTAINMENT PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
71077	62	SEWELL INFINITI	DALLAS	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	CONSTANT	NOT PROVIDED	8/10/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/10/2012	C01

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	8/10/12		1/1/01	1/1/01

Text-Solution TL: REPLACED HARNESS

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2012-08-16 18:00:00

** CUSTOMER COMMENT:- SPEEDO WILL NOT READ, GOES ERRATIC. SEVERAL WARNING LIGHTS ON DASH-**

DAYS DOWN 29- ABS, VDC, SLIP, 4WD LIGHTS ON- FOUND POOR CONNECTION AT ABS HARNESS CONNECTOR

S- AWD P1819 SHIFT ACT CIR (Z6)P1828 LINE PRESS SWITCH (P6)P1832 TCS OP SIGNAL (N7)P1831 VDC C

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)P1808 VHCL SPEED SEN ABS (Y6)>>>>>>>>>>>>>>>>>>>>>>>> NEXT >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

BS C1101 RIGHT REAR SENSOR OPEN OR SHORT (C01)- HAS 3 VOLTS AT VENT CONTROL VALVE AND PIN 21

OMMENDATION/RESULT:- VERIFY PROPER PIN FIT AT CONNECTOR E41- VERIFY BATTERY VOLTAGE AT IPDM P

1C AT CONNECTOR E41- IF LOW VOLTAGE AT PIN 21C, REPLACE ENGINE HARNESS AGAIN- UPGRADED TO FUl

17.12 160- SA REPORTS REPLACED ENGINE HARNESS TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	8/13/2012	3/16/14	3/16/14

Text-Incd Desc TL

C1106 LR SENSOR SHORT P1856 DIFF LK

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0CW6[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	501	31662	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	141889	MT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	7/12/2012	8/6/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
39007	24	KLINE NISSAN	MAPLEWOOD	Minnes

Serv Dlr TL

Code	Region	Name	City	State
39007	24	KLINE NISSAN	MAPLEWOOD	MN

Installed Options

[redacted]4 BED EXTENDER/
TRAILER HITCH PKG
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	8/13/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/13/2012	C06

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	8/13/12	SHOP	1/1/01	1/1/01

Text-Solution TL: **INSPECTED CONNECTOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2012-08-19 18:00:00

A CUSTOMER COMMENT:- CS THE ABS AND TRAC LIGHT IS COMING ON AND OFF WHEN DRIVING.-** DEALER DOWN _1_:- C1106 LEFT REAR SENSOR SHORT OR BAD SIG (C06) 9/T- C1203 ABS SYSTEM(CA3)15/T- P1856 DROVE 5 MILES, DTC'S DID NOT RETURN.- HAS HDC AND DIFF LOCK.- INSPECTED TIRE PRESSURE, ALL OK.- IN**

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** TSS RECOMMENDATION/RESULT:- ADVISED TO INSPECT C1/E41 SMJ CONNECTOR FOR LOOSE PINS.- REMO REGULARITIES.- HEADS UP SENT TO REGION FOR LOW MILES.** UPDATE 8.20.12 160- SA REPORTS INSPECTED ELEASED VEHICLE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/13/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON ACTUATOR RELAY ON/OFF

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08W9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	130174	07617	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	060713	CVT	QX1
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	1/29/2007	3/13/2007	USA

Installed Options

C03 50 STATE EMISSION
F01 CONVENIENCE PACKAGE
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M93 SPLASH GUARDS-BLACK
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
3504	44	NISSAN OF FAIRFIELD	FAIRFIELD	Californ

Serv Dlr TL

Code	Region	Name	City	State
2667	26	LEBRUN NISSAN	AUBURN	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/13/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT IS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT
DATA MONITOR ACTUATOR RELAY SWITCHES ON/OFF WITH ENGINE RUNNING- TECHNICIAN UNABLE TO LOCA
RNAL IN ABS CONTROL UNIT- VERIFY ABS GROUNDS ARE LESS THAN 0.1 VOLT DROP- IF OK, REPLACE ABS C

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	8/13/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ENGAGING ON ITS OWN, MAKES NOIS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2012	PTH	5N1AR1NBXC[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	218	25612	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	114101	AT5	K23
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	5/14/2012	6/21/2012	USA

Installed Options

C03 50 STATE EMISSIONS
H01 DVD MOBILE ENTERTAINMENT SYSTE
L92 FLOOR MATS AND TRUNK MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
990D	11	NISSAN NORTH AMERICA	FRANKLIN	Tennes

Serv Dlr TL

Code	Region	Name	City	State
5309	34	NISSAN OF COOL SPRINGS	FRANKLIN	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	8/13/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/13/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: IMPROVED ABS ACTUATOR GROUND

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-08-19 18:00:00

** CUSTOMER COMMENT:-ABS ENGAGING ON ITS OWN WHILE DRIVING-** DEALER ACTION/OBSERVATION:** VE
C1163 STEERING ANGLE SENSOR CIRCUIT-C1110 CONTROL UNIT-RESET STEERING ANGLE SENSOR-TEST DRC
CONCERN-DROVE 24 MILES, CAN NOT DUPLICATE TODAY** TSS RECOMMENDATION/RESULT:-CHECK GROUNI

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SE CONSULT TO DATA MONITOR SPEED SENSORS IN LINE GRAPH MODE-CHECK FOR DEBRIS CAUGHT BETWE 4 SPEED SENSORS** UPDATE 8.20.12 155- DEALER REPORTS AFTER IMPROVING THE GROUND TO ABS ACTUA

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/14/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ON WHEN BRAKING,NO CODES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C88N[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	66525	86518	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	604351	AT5	Q11
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/30/2008	4/24/2008	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T95 CARGO MAT
U02 TECHNOLOGY PACKAGE
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
71514	72	PRIME INFINITI OF HANOVER	HANOVER	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/14/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ryan Pickell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE LIGHT COMES ON WHEN BRAKING-** DEALER ACTION/OBSERVATION:** VER N WHEN BRAKING- NO CODES OR AFTERMARKET EQUIPMENT- NO DIAG PERFORMED AT THIS TIME** TSS REC TO ISOLATE CAUSE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	8/15/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS, VDC LIGHT C1142 C1116

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08W58C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	36615	04218	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	706097	AT5	K26
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	3/11/2008	5/13/2008	USA

Installed Options

C03 50 STATE EMISSIONS
F95 ADJUSTABLE CARGO ORGANIZER
F96 RETRACTABLE CARGO COVER
K92 PROTECTION PACKAGE
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3299	42	TEAM NISSAN	SCOTTSBLUFF	Nebras

Serv Dlr TL

Code	Region	Name	City	State
3697	42	KEN GARFF NISSAN OF SL	SALT LAKE CITY	UT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/15/2012	C42

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- VDC AND SLIP LIGHTS ON AND WILL NOT COME OUT OF PARK-** DEALER ACTION/O VDC, SLIP LIGHTS ON, NO BRAKE LIGHTS- C1142 PRESSURE SENSOR CIRCUIT (C42)- C1116 STOP LAMP SWIT URRENT CODE** TSS RECOMMENDATION/RESULT:- MONITOR BRAKE LIGHT SWITCH AND PRESSURE SENSOR

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

NSOR CHANGES- VERIFY PRESSURE SWITCH SHOWS ABOUT 0 WITH OUT PEDAL DEPRESSED- IF ALL OK, REP - (DEALER CALLING BACK)- FOUND THE BRAKE SWITCH IS ACTIVATING BEFORE THERE IS ANY PRESSURESH H IS ADJUSTED CORRECTLY.**UPDATE 08.15.12/137-PERFORMED HARD REBOOT LIGHT EXTINGUISHED.-ADVIS MINCIDENT RESOLVED.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	8/15/2012	12/7/15	3/10/14
	MINI	1	8/16/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS,VDC LIGHTS ON/C1142 PRESS SENS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08U6[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
42349	44801	04118	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	627198	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/21/2007	8/23/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2198	32	RAY BRANDT NISSAN INC	HARVEY	Louisia

Serv Dlr TL

Code	Region	Name	City	State
2280	36	COLONIAL NISSAN	CHARLOTTESVILL	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/16/2012	C42
25	N	N	8/16/2012	C42

Code-Reason For Call TL Desc: NOT PROVIDED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS, VDC, AND SLIP LIGHTS ARE ON.** DEALER ACTION/OBSERVATION:** VERIFIED**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

RESSURE SENSOR SHOWS +208 BARS PRESSURE AT REST.- TECH IS UNABLE TO LOCATE PRESSURE SENSO AND SWITCH ADJUSTMENTS.- REPLACE ABS ACTUATOR.*** UPDATE ML 102 1/29/13- VEHICLE HAS BEEN RELO N IF ANY REPAIRS OCCURRED AT PREVIOUS DEALER.- C1142 PRESSURE SEN.- DTC WILL NOT ERASE.- DTC NC R WITH PEDAL RELEASED.- BRAKE SWITCH SIGNAL CHANGES OFF AND ON WHEN PRESSING BRAKE.- NO PRE CTUATOR 47660-ZS23C.- TSS: RESET BATTERY AND RECHECK FOR DTC AND BRAKE PRESSURE READING.- DE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/16/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS LAMP ON P1212 ABS/TCS COMM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0ND7A[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	52001	26310	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	664441	AT5	Q10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	8/6/2009	8/24/2009	USA

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
H01 FES PACKAGE
J01 MOONROOF
L92 FLOOR MAT & CARGO MAT 5 PC SET
M10 MICROFILTER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
977	32	ED HICKS NISSAN, LTD.	CORPUS CHRISTI	Texas

Serv Dlr TL

Code	Region	Name	City	State
3943	32	AUTONATION NISSAN KATY	KATY	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/16/2012	44

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Allen Wendell at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LAMP ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS CIRC (44)U1001 CAN COMM CIRCUIT (1K)C1110 CONTROL UNIT (C10)C1132 ENGINE SIGNAL 3 (C32)C1142 F IRCUIT (10)- STATES THE ABS WILL NOT COMMUNICATE WITH CONSULT 3 PLUS.** TSS RECOMMENDATION/RE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ONSULT 3 APPLICATION.- IF COMMUNICATION IS NOT POSSIBLE THE CAN WIRING, POWER AND GROUNDSSHO BEREPLACED.- IF COMMUNICATION DOES OCCUR ON CONSUTL 3 FOLLOW APPLICABLE DTCDIAGNOSIS.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	7	8/21/2012	3/16/14	3/16/14

Text-Incd Desc TL

NO ABS COMMUNICATION ABS SLIP LITES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2013	GTR	JN1AR5EF9D[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z66 ACTIVATION DISCLAIMER

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29	43213	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	023346	AT6	GAG

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/18/2012	3/11/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3035	26	RAMSEY NISSAN, INC.	RAMSEY	New Je

Serv Dlr TL

Code	Region	Name	City	State
3035	26	RAMSEY NISSAN, INC.	RAMSEY	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	CONSTANT	NOT PROVIDED	8/21/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/21/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	8/27/12	9084002719 CELL	1/1/01	1/1/01

Text-Solution TL: REPLACED G-SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-09-16 18:00:00

** CUSTOMER COMMENT:-ABS AND SLIP LIGHTS ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR A
SLIP LIGHTS ON.-USING C3 PLUS WITH DIAG 1 CARD AND THERE IS NO ABS COMMUNICATION.-ATTEMPTED CC
NOCHANGE.-TECH RECENTLY HAD SAME SITUATION ON ANOTHER GTR AND HE OBTAINED THEOLDER GTR C

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

-ENSURE C3 IS FRESHLY SYNCHRONIZED.-CALL ASIST HOTLINE FOR OLDER GTR CARDS IF NEEDED.**UPDATE DULED FOR UPDATE TO ALLOW ABS COMMUNICATION USING C3 PLUS.** UPDATE TSS 176 08-24-12- TECHNICI SENSOR CIRCUIT (C46)- G SENSOR IS CONNECTED AND CONNECTOR LOOKS GOOD- ADVISED TO FOLLOW PI INSPECTION PER BRC-54.-FOUND NO VOLTAGE FROM ABS ACTUATOR TO YAW/G-SENSOR.-ALL HARNESS INS LEADS TO ABS ACTUATOR REPLACEMENT.-TECH CALLING FOR CONFIRMATION.-ADVISED TECH TO REPLACE CONFIRMATION EMAIL TO STP DC.-FLAGGED REPORT FOR HEADS UP DUE TO LOW MILEAGE.**UPDATE 09.074 ILL RESET WHENCLEARED.-G-SENSOR READING AT IDLE KOEO-REPLACE G-SENSOR.** UPDATE 9.10.12 155- T REPORTS REPLACED G-SENSOR.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/27/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS/VDC/SLIP LIGHTS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0ND9A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	44476	26310	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	663490	AT5	B30

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/31/2009	9/5/2009	USA

Installed Options

392 SPLASH GUARDS
C02 FEDERAL EMISSIONS
H01 FES PACKAGE
J01 MOONROOF
L92 FLOOR MAT & CARGO MAT 5 PC SET
M10 MICROFILTER
M92 REAR CARGO NET AND ORGANIZER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3707	34	CLEVE WHITE NISSAN	STATESBORO	Georgia

Serv Dlr TL

Code	Region	Name	City	State
2029	34	LYNCH NISSAN / AUBURN INC	AUBURN	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/27/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS AND VDC OFF AND SLIP LIGHTS ARE STAYING ON.-** DEALER ACTION/OBSERV EFT REAR SENSOR OPEN OR SHORT (C02)-REPLACED BEARING.....NO CHANGE-REPLACED SE E-MONITORED WITH CONSULT, AT 55 MPH, SPEED SIGNAL GOES FROM4MPH UP TO 62MPH-VARIES.** TSS REC

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

BETWEEN SIGNAL ROTOR ANDSENSOR.-USE OSCILLISCOPE AND CHECK SIGNAL TO ABS ACTUATOR AND CO S ISSUE/SENSOR ISSUE.-IF THE SIGNAL IS PERFECT AT ABS ACTUATOR, REPLACE ABS ACTUATOR.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/4/2012	4/10/14	3/10/14

Text-Incd Desc TL

C1106/C1110 ABS ACTIVATES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1AA0NC0A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	42569	26410	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	661486	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/20/2009	8/22/2009	USA

Installed Options

92 SPLASH GUARDS
C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5 PC SET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1768	32	ST. CHARLES NISSAN INC	SAINT PETERS	Missou

Serv Dlr TL

Code	Region	Name	City	State
1768	32	ST. CHARLES NISSAN INC	SAINT PETERS	MO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/4/2012	C06

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS ACTIVTES AT TIMES** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR A1
BAD SIG (C06)- C1110 CONTROL UNIT (C10)- P1808 VHCL SPEED SEN ABS (Y6)- P1819 SHIFT ACT CIR (Z6
DC OP SIGNAL (P9)- P1832 TCS OP SIGNAL (N7)- P1211 ABS/TCS CONT UNIT FUNCTN (17)- REPLACED LE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

SPEED MATCH- CALLED FOR INFORMATION** TSS RECOMMENDATION/RESULT:- CHECK TIRES FOR WEAR AND ND CLEAN ABS GROUND- IF ALL OK REPLACE ABS C/U

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/12/2012	4/9/14	3/10/14

Text-Incd Desc TL

C1145 YAW RATE SENSOR (C45)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2012	PTH	5N1AR1NB1C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	5597	25612	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	046050	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	11/14/2011	2/14/2012	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS AND TRUNK MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2691	26	SMITHTOWN NISSAN, INC.	SMITHTOWN	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2691	26	SMITHTOWN NISSAN, INC.	SMITHTOWN	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	9/12/2012	C45

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL:	CLOSED DURING SFDC MIGRATION
Code-Status TL Desc:	F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 5)- REPLACED SENSOR...VEHICLE RETURNED WITH SAME CONCERN AND CODE- PERFORMED STEERING ANG ROPERLY ON DATA MONITOR** TSS RECOMMENDATION/RESULT:- REPLACE ABS CONTROLLER**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/17/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS AND DIFF LOCK LIGHTS ON AT TIME

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2008	720	1N6AD06W38C[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	38322	43518	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	666523	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	12/3/2007	7/31/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	Iowa

Serv Dlr TL

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	IA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/17/2012	W6

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- DIFF LOCK AND ABS LIGHTS ON AT TIMES** DEALER ACTION/OBSERVATION:** VERI H ON (W6)- LIGHTS FLICKER AT TIMES AFTER DRIVING- DURRING CONCERN DIFF WAS NOT LOCKED- CONCE N/RESULT:- CHECK POS SW CONNECTOR FOR CORROSION- CHECK POS SW OPERATION- CHECK HARNESS F

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	3	9/17/2012	12/7/15	3/10/14
	MINI	3	9/18/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS C1142, C1109

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
121	Z - BRUCE TANKERSLEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2010	TTN	1N6BA0EC7A[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29212	36410	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	705490	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/30/2010	5/15/2010	USA

Installed Options

[redacted] NON-SLIDING BED EXTENDER
A95 BED LINER
B93 SPLASH GUARDS
C02 FEDERAL EMISSIONS
K01 SE VTP PACKAGE
K12 VTP FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3258	36	FIRST TEAM NISSAN	ROANOKE	Virginia

Serv Dlr TL

Code	Region	Name	City	State
3258	36	FIRST TEAM NISSAN	ROANOKE	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/18/2012	C42
25	N	N	9/18/2012	C42

Code-Reason For Call TL Desc: NOT PROVIDED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Thomas McBrearty at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC, SLIP, BRAKE LIGHTS ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REP

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Code-Reason For Call TL Desc:	**REASONABLE CALL FOR ASSISTANCE**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ENSOR CIRCUIT, C1109 POWER SUPPLY.-ERASED DTC HAVE NOT RESET.-PRESS SEN1 AND PRESS SEN2 DISP PPLIED.** TSS RECOMMENDATION/RESULT:-CHECK ADJUSTMENT OF STOP LAMP SWITCH AGAINST PRESS SE SSURE SENSOR CIRCUIT STILL PRESENT.- NEW TECH ROGER GIBSON OLD TECH MIKE WU.- AFTER 40 MILES C ED.- VDC LIGHT AND BRAKE LIGHT ARE NOT CURRENTLY ON.- USING CONSULT BRAKE SWITCH AND PRESSU EN PEDAL APPLIED + 97 BAR.- TECH CONFIRMED CONTINUITY AND PIN FIT BETWEEN ABS ECU AND PRESSUR

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/20/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT C1179 DELTA SENSOR SIGNAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2009	ARM	5N1AA08CX9N[redacted]

Installed Options

03 50 STATE EMISSION
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	63533	49619	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	629163	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	5/2/2008	6/18/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3504	44	NISSAN OF FAIRFIELD	FAIRFIELD	Californ

Serv Dlr TL

Code	Region	Name	City	State
3855	34	HUNT NISSAN	CHATTANOOGA	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/20/2012	C79

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT GNAL (C79)-NO ACCESSORIES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-REPLACE BRAKE BO

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/20/2012	4/9/14	3/10/14

Text-Incd Desc TL

C1111 ABS MODULE HAS PWR/GND

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F49M[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	16344	65319	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VR38	007468	AT6	KAD
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Tochigi (NML)	7/4/2008	8/20/2008	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
19029	34	REED NISSAN	ORLANDO	Florida

Serv Dlr TL

Code	Region	Name	City	State
2329	34	DELAND NISSAN	DELAND	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	9/20/2012	C11

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC AND ABS STAY ON WHILE DRIVING..** DEALER ACTION/OBSERVATION:** VERIFI MOTOR OR RELAY-CONFIRMED POWERS AND GROUNDS TO ABS ACTUATOR.-CALLING DUE TO ABS ACTUATO ABS ACTUATOR.-SENT RESTRICTED PARTS EMAIL.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/21/2012	4/10/14	3/10/14

Text-Incd Desc TL

ALLEGE ABS ACTIVATES ON RAILROAD TR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18U6[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	53429	07419	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	247719	CVT	RAA
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	4/1/2008	12/12/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2395	34	ROYAL PALM NISSAN	WEST PALM BEAC	Florida

Serv Dlr TL

Code	Region	Name	City	State
3606	34	AUTONATION NISSAN KENDAL	PALMETTO BAY	FL

Installed Options

- B10 SPLASH GUARDS
- C03 50 STATE EMISSIONS
- J01 MOONROOF
- K01 PREMIUM PACKAGE
- K02 TECHNOLOGY PACKAGE
- L92 3-PIECE FLOOR MATS
- P93 ILLUMINATED DOOR SILLS
- R92 ROOF RAIL CROSSBARS
- U01 NAVIGATION PACKAGE
- U35 NAVIGATION BOOKLET
- X01 LEATHER PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	9/21/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS ACTIVATES BRAKING ON RAILROAD TRACKS.** DEALER ACTION/OBSERVATION

HAT WHEN THEY BRAKE WHEN GOING OVER RAILROAD TRACKS AT ASOMEWHAT FAST SPEED, THE ABS ACT

CH COULD NOT FIND ANY RAILROAD TRACKS NEAR DEALER.-NO DTCS AND FUNCTION TEST OF BRAKES PER

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ERNAL LEAKS.** TSS RECOMMENDATION/RESULT:-HAVE CUSTOMER DRIVE TO ATTEMPT DUPLICATION AND M

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/24/2012	4/10/14	3/10/14

Text-Incd Desc TL

C1111 BRAKE WARNING LIGHTS ARE ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	10106	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007332	AT6	KAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	7/2/2008	9/27/2008	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2876	32	GILLMAN NISSAN	ROSENBERG	Texas

Serv Dlr TL

Code	Region	Name	City	State
3175	32	TOM PEACOCK NISSAN	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/24/2012	C11

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-CHECK VEHICLE THE ABS LIGHT COMES ON WHILE DRIVING.** DEALER ACTION/OBS 1 PUMP/ACTUATOR MOTOR OR RELAY-ALL CONNECTIONS AT ABS ACTUATOR ARE SECURE.-DTC IS STORED ABS ACTUATOR REPLACEMENT.** TSS RECOMMENDATION/RESULT:-ADVISED TECH TO REPLACE ABS ACTUA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

PARTS EMAIL.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	9/23/2012	12/2/15	3/10/14

Text-Incd Desc TL

C1111 PUMP/ACTUATOR MOTOR OR RELAY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F59M[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	5178	65319	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VR38	009284	AT6	KAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Tochigi (NML)	10/9/2008	9/24/2010	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3888	32	PREMIER NISSAN/METAIRIE	METAIRIE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
3888	32	PREMIER NISSAN/METAIRIE	METAIRIE	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
INSTRUMENTS & GAUGES	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
11	N	N	9/24/2012	C11

Code-Reason For Call TL Desc: NOT PROVIDED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE WARNING LIGHTS ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPA PUMP/ACTUATOR MOTOR OR RELAY (C11)-VERIFIED POWER AND GROUND TO ABS ACTUATOR.** TSS RECOM RELEASE OF PART.-SENT EMAIL TO TSS M.F.**UPDATE 09.24.12 TSS 153-SENT RESTRICTED PARTS EMAIL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	FI1210153

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/30/2012	12/7/15	3/10/14
	MINI	0	10/1/2012	4/9/14	3/10/14

Text-Incd Desc TL

C1179, BRAKES PULSATING/GRINDING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08DX8[redacted]9
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	71252	79418	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	580981	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	11/5/2007	7/23/2008	USA

Installed Options

A92 SUNROOF WIND DEFLECTOR
B9[redacted] SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
J01 SUNROOF
L92 FLOOR MATS & CARGO MAT
P03 LE PREFERRED PACKAGE
T01 LE TOW PKG
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
929	32	BLACKBURN NISSAN	VICKSBURG	Mississ

Serv Dlr TL

Code	Region	Name	City	State
929	32	BLACKBURN NISSAN	VICKSBURG	MS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/1/2012	
25	N	N	10/1/2012	

Code-Reason For Call TL Desc: LEGITIMATE TECHNICAL ASSISTANCE CALL — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Alex Knepper at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-WHEN APPLYING BRAKES, THERES IS A GRINDING PULSATING FEEL IN PEDAL ATTI

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Code-Reason For Call TL Desc:	**NOT PROVIDED**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

MPTS 1_ DAYS DOWN 3-VERIFIED, WHEN APPLYING BRAKES AT TIMES THERE IS A GRINDING/PULSATINGSENS
D:C1179 DELTA SENSOR SIGNAL** TSS RECOMMENDATION/RESULT:-REPLACE BOOSTER ASSEMLBY-CHECK E

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	10/1/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS SLIP LIGHT IS ON C1163 C1144

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ER4CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
12221	12278	32112	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	022549	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/7/2011	3/3/2012	USA

Installed Options

A92 UNDER RAIL BED LINER
C02 FEDERAL EMISSIONS
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
16003	34	MORRIS MOTORS, INC	CHARLESTON	South C

Serv Dlr TL

Code	Region	Name	City	State
3043	36	NISSAN OF CLINTON	CLINTON	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	10/16/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/1/2012	C63

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: REPLACED METER AND ECM

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-10-22 18:00:00

** CUSTOMER COMMENT:-ABS SLIP LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATT INE SIGNAL 3 (C32)-C1144 STEERING ANGLE SENSOR SIGNAL (C44)-C1163 STEERING ANGLE SENSOR CIRCU HOP WITH NEW NISSAN,CORRECTPN C/U.-VEHICLE COLLISION IN LEFT FRONT.-NO ACCESSORIES OR MODIFIC

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

E STEERING ANGLE SENSOR.-IF STILL NO COMM WITH ABS AND TCM,-PERFORM NTB 10066, DISCONNECT CAN
.-TECH TO FOLLOW UP.** UPDATE 10-9-12 TSS RP- REPLACED STEERING ANGLE SENSOR AND SYSTEMS NOW
CH RUSSELL MOSELEY, DEALER 3576, MILEAGE 12221, CUSTOMERGREENSBORO AUTO AUCTION.-CURRENT T
BENSON FORD.-CUSTOMER REPORTS IP GAUGES JUMP UP AND DOWN.-METER LIGHTS AND DRIVER INFO DIS
>>>>>>>>>>>>>>-VIN NOT DISPLAYED, UNABLE TO REGISTERED VIN, WORK SUPPORT FEATURELOOPS BACK
.-LEFT FRONT FENDER HAS BEEN REPLACED AND PAINTED.-CARFAX "CLEAN".-TSS/MEASURE ENGIEN ROOM
GHTNINS STRIKE.-REPLACE METER AND ECM.** UPDATE 10.23.12 155- TECH REPORTS REPLACED METER AND

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/2/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS, 4X4, VDC, SLIP LIGHTS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1AA0NE4AN[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	36673	26610	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	661461	AT5	Q10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	7/20/2009	9/30/2009	USA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5 PC SET
M92 REAR CARGO NET AND ORGANIZER
U35 NAVIGATION BOOKLET
X01 2ND CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3033	26	GEORGE HARTE NISSAN, INC.	WEST HAVEN	Connec

Serv Dlr TL

Code	Region	Name	City	State
3033	26	GEORGE HARTE NISSAN, INC.	WEST HAVEN	CT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	10/2/2012	10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS, 4X4, VDC, SLIP LIGHTS COME ON-** DEALER ACTION/OBSERVATION:** VERIFIE
P LIGHTS COME ON- ABS C1132 ENGINE SIGNAL 3 (C32),C1156 STEERING ANGLE SENSOR COMM CIRCUIT (C5
CAN COMM CIRCUIT (10)- ECM P1831 VDC OP SIGNAL (P9)P1832 TCS OP SIGNAL (N7)- LOSES VEHICLE SP

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

GES ON/OFF WHEN DRIVING TSS RECOMMENDATION/RESULT:- REPLACE ABS ACTUATOR**

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/4/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON C1111

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF0A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	8272	43210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	014848	AT6	A54

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	9/28/2009	2/22/2010	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2361	34	CORAL SPRINGS NISSAN INC	CORAL SPRINGS	Florida

Serv Dlr TL

Code	Region	Name	City	State
2831	34	WESTON NISSAN	DAVIE	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/4/2012	C11

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS AND VDC LIGHTS STAYING ON DASH-** DEALER ACTION/OBSERVATION:** VERI ON DASH- C1111 PUMP/ACTUATOR MOTOR OR RELAY (C11)- TECHNICIAN VERIFIED POWER/GROUND TO CON TOR- PROVIDED FI NUMBER**

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	10/5/2012	3/16/14	3/16/14

Text-Incd Desc TL

P1721 VEH SPEED SIGNAL, ABS LIGHTS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NE3A[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	39150	83210	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	665633	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	8/13/2009	10/12/2009	USA

Installed Options

C03 50 STATE EMISSIONS
F01 TECHNOLOGY PACKAGE
H01 MOBILE ENTERTAINMENT SYSTEM
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70265	72	INFINITI OF FORT WAYNE	FORT WAYNE	

Serv Dlr TL

Code	Region	Name	City	State
70265	82	INFINITI OF FORT WAYNE	FORT WAYNE	IN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	ACCEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	10/8/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	10/5/2012	H6

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: **REPLACED ABS ACTUATOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-10-14 18:00:00

** CUSTOMER COMMENT:- ABS, SLIP, VDC LIGHTS COME ON AND OFF.** DEALER ACTION/OBSERVATION:** VE TORED WHEN VEH FIRST ARRIVED.- DURING TEST DRIVE SPEEDOMETER NEEDLE FROZE SEVERAL SECONDS. 1721 VEH SPEED SIGNAL SET IN TCM.- NO OTHER DTC'S SET DURING INCIDENT.** TSS RECOMMENDATION/RES

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OOSENESS OR CORROSION.- MONITOR VEHICLE SPEED IN ABS, METER, AND TCM WHILE DRIVING.- DETERMIN - EVALUATE ABS CONTROL UNIT.*** UPDATE 107 10/05/12- TEST DROVE AND ONLY ISSUE WAS CODES IN ABS, (10)- IN ICC VDC OPS- DID NOT SEE ANY ISSUE WITH SPEEDO OR VEH SPEED SIGNALS- WHEN GO BACK IN TO LL OK- RECOMMEND MONITOR VEH SPEED IN ABS AND METER DURING DRIVE AND RECORDAT EITHER A DTC 10-08-12 TSS 237 UPDATED TO FULL REPORT.- TEST DROVE, VDC AND SLIP LIGHT- C1132 ENGINE SIGNAL 3 (C COMM CIRCUIT (10)ABS, METER, AWD- U1001 CAN COMM CIRCUIT (1K)- P1212 ABS/TCS COMM LINE-TCS/CIR TCS OP SIGNAL (N7)AWD- IN ICC VDC C/U, CAN COM CIRCUIT, NO DTC #.- MONITORED WHEEL SPEEDS IN AE ORT MONITOR SCREEN RESULTS READ ERRORIN MULTIPLE C/U- NO CORROSION FOUND AT ABS ACUATOR, C ERFORM STEERING AGLE AND DECEL GCALIBRATION BRC-8, BRC-9IN ESM.>>>>>>>>>>>>>>>>>>>>>>>>>>>>>> DEALER REPORTS REPLACED ABS ACTUATOR.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	13	10/8/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT C1110 P1828 P1827 P1832

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NEXA[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
48704	73787	83210	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	693239	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/26/2010	2/21/2010	USA

Installed Options

03 50 STATE EMISSIONS
H01 MOBILE ENTERTAINMENT SYSTEM
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
72100	92	INFINITI OF THOUSAND OAKS	WESTLAKE VILLA	Californ

Serv Dlr TL

Code	Region	Name	City	State
72254	82	WILLIS INFINITI	DES MOINES	IA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	10/8/2012
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/8/2012	C10

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	12/12/13		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2014-01-07 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT AT TIMES.-C1110 CONTROL UNIT (C10)-P1828 LINE PRESS SWITCH (P6)-P1827 CLUTCH PRESS SWITCH (P5 NAL (P9)-REPLACED BRAKE BOOSTER/DELTA SENSOR ON LAST VISIT FOR DELTA SENSOR CODE-NO ACCE

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CK PIN FIT AND CONNECTOR INTEGRITY AT ABS CONTROL UNIT.-VOLT DROP TEST ABS CONTROL UNIT GROU
ABOVE TESTS GOOD, REPLACE ABS ACTUATOR.-TECH TO FOLLOW UP.** UPDATE 10/11/2012 ** TSS 101 - A. W.
COMPRESSED SPRINGS BEFORE TOOL COLLAPSE- INSPECTED GROUND VOLT DROP WAS .016 VOLTS ON BAC
D NOT DUPLICATE ISSUE.- REPLACED THE ABS MODULE.- RELEARNED STEERING ANGLE.- DTC P1832 TCS OP
DITION OF BRAKE PEDAL FEEL AND METER LAMPS THAT CUSTOMER NOTEDDID NOT RETURN THOUGH. >>>>>
126 PER PG-36.- FOLLOW APPLICABLE DTC DIAGNOSIS PER DLN 79-80.** 10.12.12 TL VMX MM UPDATE- TECH R
UPDATE TSS 176 08-28-13- VEHICLE RETURNED WITH TRACTION, SLIP, VDC LIGHTS ON- C1110 CONTROL UNIT (
RESS SWITCH (P6)- P1827 CLUTCH PRESS SWITCH (P5)- P1832 TCS OP SIGNAL (N7)- P1831 VDC OP SIGN
EARED CODES...DROVE 2 MILES...UNABLE TO DUPLICATE CONCERN- CUSTOMER ALLEGES OCCURS WHEN DR
INALS 47 AND 16>>>>>>>**UPDATE 104 DAP 09/03/13- S/A PETE REPORTS GROUNDS WERE WITHIN VOLT DROP
TECH REPORTS REPLACEMENT OF ABS ACTUATOR/CONTROL UNIT, AND CLEANINGGROUND E126 RESOLVED
REVIOUS MILEAGE48704- VEHICLE HAS RETURNED WITH THE FOLLOWING DTCS:ABS C1110 CONTROL UNIT (C
S SWITCH (P6)P1831 VDC OP SIGNAL (P9)P1832 TCS OP SIGNAL (N7)- THIS IS THE 5TH TIME IN FOR ABS/
VISIT DTCS WERE CLEARED AND VEHICLE WAS RELEASED.- 7/2012 @ 43K MILES BRAKE BOOSTER WAS REPL
S ACTUATOR WAS REPLACED FOR C1110.8/2013 @ 68K MILES ABS ACTUATOR WAS REPLACED AGAIN FOR C
TC.- GROUND VOLT DROP AT E125 WITH SYSTEM HEAVILY LOADED IS .09 VOLTS.- REPLACE ABS ACTUATOR A
.**UPDATE 104 DAP 12/05/13- TECH REPORTS ABS C/U IS ON ORDER.** UPDATE 12.12.13 160- TECH REPORTS W
*** HEADS UP DUE TO PARTS AVAILABILITY** 1.8.14 TL EMAIL UPDATE- TECH REPORTS REPLACED ABS ACTU

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	5	10/9/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT C1102 C1106 P1808 P1830

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NC1B[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	24870	26211	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	735417	AT5	B30
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	9/16/2010	11/27/2010	USA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3553	42	RELIABLE NISSAN	ALBUQUERQUE	New Me

Serv Dlr TL

Code	Region	Name	City	State
3553	42	RELIABLE NISSAN	ALBUQUERQUE	NM

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	9/22/2012
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	10/9/2012	C02

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	10/9/12		1/1/01	1/1/01

Text-Solution TL: **REPLACED ABS C/U**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2012-10-30 18:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT SOR OPEN OR SHORT (C02)-C1106 LEFT REAR SENSOR SHORT OR BAD SIG (C06)-P1808 VHCL SPEED SEN OP SIGNAL (P9)-P1832 TCS OP SIGNAL (N7)-TESTED ABS SENSORS WITH SIGNAL TESTER TOOL.ALL TEST

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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U TO SENSOR.-REQUESTING PERMISSION TO REPLACE ABC C/U.-NO ACCESSORIES OR MODIFICATIONS.** TSS
RITY AT LEFT REAR ABS SENSOR,ABS C/U.-REPLACE LEFT REAR ABS WHEEL SPEED SENSOR.-TECH TO FOLL
S DOWN.**FLAGGED REPORT FOR HEADS UP DUE TO REPAIR PROGRESS/DAYS DOWN.*** UPDATE ML 102 10/1
SENSOR - NO CHANGE.- BOTH DTC'S CONTINUE TO SET WHEN VEHICLE IS DRIVEN.- CONSULT DATA DISPLAYS
CH CIRCUIT BETWEEN LR SEN AND ACTUATOR FOR SHORT TO GND.- RUN REDUNDANT WIRE ON EACH SIDE O
ESS INSPECTION REPLACE ABS ACTUATOR** UPDATE 10-23-12 TSS RP- TECH VERIFIED HARNESS INTEGRITY
E NO SHORTS OR OPENS- REPLACE ABS CONTROL UNIT*** UPDATE ML 102 10/31/12- CALLED DEALER FOR UP
PORT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	10/15/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES NORMAL DRIVING*****

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6BA0ED[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16906	36311	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	768400	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/25/2011	6/28/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5283	32	NISSAN OF SILSBEE	SILSBEE	Texas

Serv Dlr TL

Code	Region	Name	City	State
3924	32	TWIN CITY NISSAN	PORT ARTHUR	TX

Installed Options

[redacted]93 SPLASH GUARDS
[redacted]02 FEDERAL EMISSIONS
K01 SV VTP
K12 VTP FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/15/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS ACTIVATES DURING LOW SPEED DRIVING.** DEALER ACTION/OBSERVATION:**
T A BODYSHOP AFTER HAVING REPAIRS TO FRONT.-NO REPAIRS TO WHEELS/TIRES/HUBS.-WHEN DRIVING LO
BE TRIGGERING THE ABS.-NO DTCS.-HAVE CLOSELY INSPECTED THE HARNESS TO THE ABS UNIT AND THE G

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TEERING WHEEL 1/4 TURN OFF CENTER AND WILL SET A STEERING ANGLESENSOR DTC AFTER BEING DRIVEN
TO MATCH.** TSS RECOMMENDATION/RESULT:-RESOLVE THE STEERING ANGLE SENSOR ISSUE AND CALIBRA
UPDATE 10/15/12 TSS SR 132- TECH REPORTED CENTERED STEERING WHEEL AND CALIBRATED STEERINGAN

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	10/16/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVES ON SWEEPING RIGHT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3751	32612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	109409	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/3/2012	6/24/2012	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PKG
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5337	48	TACOMA NISSAN	TACOMA	Washin

Serv Dlr TL

Code	Region	Name	City	State
583	48	YOUNKER NISSAN	RENTON	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	10/16/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/16/2012	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	2534145753 TEXT	1/1/01	1/1/01

Text-Solution TL: **REPLACED LEFT REAR ABS SENSOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by MitlMontoya at 2012-10-23 18:00:00

** CUSTOMER COMMENT:-ABS OPERATE ON SLOW RIGHT TURNS AND BRAKE AND VDC LIGHT ON UNTIL IGNIS

TTEMPTS 1_DAYS DOWN _1_:-INSPECTED VEHICLE OPERATION ON TEST DRIVE.-WHEN MAIKNG SLOW RIGHT T

DTC AND NO DTC STORED IN ABS OR ANY OTHER VEHICLESYSTEMS.-WHEELS AND TIRES ARE ALL STOCK AN

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

N AND ALL SPPED LOOKS OK.** TSS RECOMMENDATION/RESULT:-INSPECT STEERING ANGLE SENSOR AND S
ECT WHEN SPEED SENSOR WITH CONSULT IN LINE GRAPH.** UPDATE 10.23.12 160- TECH REPORTS FOUND ISS
TOMORROW, WILL FOLLOW UP** 10.24.12 TL EMAIL MM UPDATE- TECH REPORTS REPLACED LEFT REAR ABS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	10/17/2012	3/16/14	3/16/14

Text-Incd Desc TL

VDC OFF AND SLIP LIGHT C1110

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
170	Z - ADAM SACKNER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2011	XTR	5N1AN0NV[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	27918	24011	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	915687	AT5	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/28/2010	10/29/2010	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5077	42	LARRY H. MILLER NIS MESA	MESA	Arizona

Serv Dlr TL

Code	Region	Name	City	State
5077	42	LARRY H. MILLER NIS MESA	MESA	AZ

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD
M92 RETRACTABLE CARGO COVER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/17/2012	C10

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Adam Sackner at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- VDC AND SLIP LIGHT COMING ON AND ABS IS ENGAGING-** DEALER ACTION/OBSEF
DROVE AND VDC OFF AND SLIP LIGHTS DID NOT COME ON.- VEHICLE TEST DROVE NORMALLY ON TEST DRIVE
TIME.** TSS RECOMMENDATION/RESULT:- ADVISED TO CHECK ABS GROUND E126 PER PG-32 IF FOUND TO BE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/18/2012	4/10/14	3/10/14

Text-Incd Desc TL

TCS/VDC OPERATION ON TURNS, NO CDS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1AA0NC1A[redacted]

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5 PC SET
Z66 ACTIVATION DISCLAIMER

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	53065	26210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	685106	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/7/2009	1/6/2010	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5028	26	CHAPMAN NISSAN LLC	PHILADELPHIA	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
3288	26	SHERIDAN NISSAN, L.L.C.	NEW CASTLE	DE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/18/2012	

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- FEELS LIKE BRAKES ARE WORKING WHEN NOT PRESSING BRAKES AND MAKING A S 2_ DAYS DOWN 2- HAD A CODE FOR A WHEEL SPEED SENSOR AND REPLACED WHEEL SPEED SENSOR- NO S, NO CODES, NOSLIP INDICATOR ON- CALIBRATED STEERING ANGLE SENSOR, NO CHANGE** TSS RECOMME

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G AND DECEL G SENSORSIGNALS AS DISCUSSED- IF SIGNALS ARE OK, REPLACE ABS ACTUATOR

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/22/2012	4/10/14	3/10/14

Text-Incd Desc TL

C1110 CONTROL UNIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W0[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	21713	07819	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	296748	CVT	AX5

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	7/31/2008	1/30/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2316	24	JEFFREY NISSAN	ROSEVILLE	Michiga

Serv Dlr TL

Code	Region	Name	City	State
3452	42	AUTONATION NIS LAS VEGAS	LAS VEGAS	NV

Inst[redacted]

10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
K01 PREMIUM PACKAGE
K02 TECHNOLOGY PACKAGE
L92 3-PIECE FLOOR MATS
X01 LEATHER PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/22/2012	C10

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **CLOSED DURING SFDC MIGRATION**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Ryan Pickell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT IS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT REPLACED ABS C/U 2 TIMES BUT CONCERN REMAINS- HAS NOT CHECKED CODES IN OTHER CONTROL UNITS- OVE ABS GROUND AND CLEAN THREADS- LOAD TEST ABS POWER AND GROUND WITH TURN SIGNAL BULB

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	13	11/1/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT C1142 PRESSURE SENSOR CIR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2010	TTN	1N6BA0CH[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	44330	34110	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	685888	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/10/2009	4/26/2010	USA

Installed Options

A95 BED LINER
B93 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MATS
P01 XE POPULAR PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2861	34	TOWNSEND NISSAN	TUSCALOOSA	Alabam

Serv Dlr TL

Code	Region	Name	City	State
2861	34	TOWNSEND NISSAN	TUSCALOOSA	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	10/19/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/1/2012	C42

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	11/23/12		1/1/01	1/1/01

Text-Solution TL: REPLACED BRAKE BOOSTER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-12-06 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT
BODY SHOP.-VEHICLE IS INVOLVED IN FRONT AND REAR COLLISION.-C1142 PRESSURE SENSOR CIRCUIT (C42
CHANGE.-ORIGINAL TECH ORDRED A NEW ABS ACTUATOR.-REPLACED ABS ACTUATOR. NO CHANGE.-BOTH E

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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MONITOR READS OFF.-NO OTHER ACCESSORIES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-REP L DUE TO REPAIR PROGRESS/DAYS DOWN.**FLAGGED REPORT FOR HEADS UP DUE TO REPAIR PROGRESS/D S ETA TOMORROW** UPDATE 11-14-12 TSS RP- REPLACED "E" HARNESS - NO CHANGE- SWAP FRONT AND RE AS REQUIRED** UPDATE TSS 124 11/16/12- TECH CALLED BACK, REPLACED BOTH SENSORS WITH NO CHANGE U- ADVISED TECH TO PARTS WARRANTY ABS C/U >>>>>>>>>>>>>>>>>*** UPDATE ML 102 11/23/12- CAL CTUATOR - NO CHANGE.- BOTH PRESSURE SENSORS ALWAYS INDICATE -12 BAR.- PRESSURE SENSORS AND FRONTAL AND REAR COLLISION.- NOISE FROM BRAKE BOOSTER WHEN PRESSING BRAKE.- TSS: DETERMINE STER CYL IF BRAKE PRESSURE NOT DISTRIBUTED EVENLY.- MONITOR ALL ABS INPUTS AND COMPARE TO KG STMENTS AND STOP LAMP SWITCH ADJUSTMENTS.- RE-SENT REGION HEADS UP DUE TO VEH DOWN ONE MO FOR VEHICLE. WILL BE INSTALLINGON 12/3.>> NEXT >>>**UPDA TO RESOLVE. DEALER NOTEDBOOSTER WAS FULL OF BRAKE FLUID.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	11/9/2012	11/9/12	11/9/12
	FULL	2	11/9/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTUATES AT TIMES, NO CODES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW5C[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	518	24012	
0000000	000518	24012	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	128486	AT5	K26
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/9/2012	10/31/2012	USA

Installed Options

202 FEDERAL EMISSIONS
L92 FLOOR MATS STANDARD

Dlr Retl Last VC

Code	Region	Name	City	State
5335	34	SERRA VISSER NISSAN	BIRMINGHAM	
5335	34	TONY SERRA NISSAN	BIRMINGHAM	Alabam

Serv Dlr TL

Code	Region	Name	City	State
5335	34	SERRA VISSER NISSAN	BIRMINGHAM	AL
5335	34	TONY SERRA NISSAN	BIRMINGHAM	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	ELECTRICAL	11/9/2012
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	11/9/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
02	N	N	11/9/2012	
03	N	N	11/9/2012	

Code-Reason For Call TL Desc: LEGITIMATE TECHNICAL ASSISTANCE CALL — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	11/9/12		1/1/01	1/1/01
N	11/9/12			

Text-Solution TL: RETORQUED RT RR WHEEL SPEED SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

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Text-Dealer Followup Comment TL:
Created by MitlMontoya at 2012-11-08 17:00:00 **** CUSTOMER COMMENT:-BRAKES ARE MESSING UP-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR IVING UNDER NORMAL CONDITIONS-NO CODES STORED-HAS TYPICALLY OCCURED EVERYTIME WHEN GOING TOCK RIMS/TIRES-MONITORED WHEEL SPEED SIGNALS IN DATA MONITOR, IN NUMBER FORMAT, DIDNOT SEE K-PERFORMED STEERING ANGLE RELEARN, NO CHANGE** TSS RECOMMENDATION/RESULT:-INSPECT WHEEL ECT FOR ANY WHEEL SPEED SENSOR SPIKES-MONITOR YAW RATE, DECEL G, G SENSOR AND STEERING ANG TO MILEAGE** 11.9.12 TL VMX MM UPDATE- TECH REPORTS RETORQUED RT RR WHEEL SPEED SENSOR BOLT**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	5	11/27/2012	4/11/14	4/11/14

Text-Incd Desc TL

BRAKE PEDAL LOW

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W5[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	104572	07819	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	269856	CVT	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	5/28/2008	8/6/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3199	24	BROOKLYN PARK AUTOMOTIV	BROOKLYN PARK	Minnes

Serv Dlr TL

Code	Region	Name	City	State
3199	24	BROOKLYN PARK AUTOMOTIV	BROOKLYN PARK	MN

Installed Options

P10 SPLASH GUARDS
[redacted]3 50 STATE EMISSIONS
K01 PREMIUM PACKAGE
L92 3-PIECE FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE MASTER CYLINDER	BRAKING (POOR)	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	11/27/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/27/2012	

Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **ACCIDENTAL FULL**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2013-09-23 18:00:00

** CUSTOMER COMMENT:- BRAKE PEDAL LOW** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEM ATES AFTER ABS ACTIVATION ON ICE PATCH PEDAL FEEL HAS BEEN POOR- C1145 YAW RATE SENSOR (C45) CALLED FOR INFORMATION** TSS RECOMMENDATION/RESULT:- REPLACE ABS ACTUATOR** UPDATE TSS 194

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CHANGE- INTERMITTANT SOFT PEDAL- DOES NOT COMPARE TO KGV-TSS/ ADVISED TO REPLACE THE ABS AC

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/5/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON (BODY SHOP)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6BD0CT[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	13613	31012	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	622089	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/21/2012	6/4/2012	USA

Installed Options

A92 UNDER RAIL BED LINER
C03 50 STATE EMISSIONS
K01 S PREFERRED PACKAGE
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3987	34	CONYERS NISSAN	CONYERS	Georgia

Serv Dlr TL

Code	Region	Name	City	State
3991	34	NISSAN SOUTH	MORROW	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/5/2012	C02

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _ CLE HIT IN LEFT FRONT- ABS AND BRAKE LIGHTS ON- C1102 LEFT REAR SENSOR OPEN OR SHORT (C02)- C1 YAW RATE SENSOR (C45)- B2205 VEH SPEED SENSOR (BT5)- WAS TOLD LEFT FRONT SENSOR REPLACED·

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ORS SHOW 0 IN DATA MONITOR- SPEEDOMETER OPERATION IS NORMAL- CALLED FOR INFORMATION** TSS R AND CLEAN ABS GROUND- CHECK SENSOR OPERATION WITH ABS CHECKER BOX

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	12/14/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS CODE C1156 STEERING ANGLE SENSO

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2011	XTR	5N1AN0NUXB[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	7346	24311	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	980206	AT5	NAC

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	4/29/2011	8/14/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3332	34	NISSAN SOUTH UNION CITY	UNION CITY	Georgia

Serv Dlr TL

Code	Region	Name	City	State
3332	34	NISSAN SOUTH UNION CITY	UNION CITY	GA

Installed Options

02 FEDERAL EMISSIONS
L92 FLOOR MATS STANDARD
S10 VALUE PACKAGE
T92 NEVADA TOW PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	12/11/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/14/2012	C56

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	SHOP	1/1/01	1/1/01

Text-Solution TL: REPLACED FUSE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2012-12-20 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT IS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT SOR- REPLACED STEERING ANGLE SENSOR, NO CHANGE- PLUGGED IN NEW ABS ACTUATOR, NO CHANGE- A RC-90- CHECK FOR BATTERY POWER PIN 8 M47- CHECK FOR IGN ON POWER AT PIN 2 M47 AND GROUND AT PI

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

M47 DISCONNECTED CHECK RESISTANCE BETWEEN PINS 3AND 4- TECH TO CALL WITH RESULTS UPDATE 12 RING TO RESOLVE.**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/19/2012	4/9/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES AT LOWS SPEEDS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2007	PTH	5N1AR18WX7[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	102889	09817	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	506761	AT5	K12
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	1/4/2007	3/30/2007	USA

Installed Options

- C03 50 STATE EMISSIONS
- K69 HOMELINK CARD
- L93 FLOOR MATS & CARPETED CARGO MAT
- R93 SUNROOF WIND DEFLECTOR
- U01 LE NAVIGATION PACKAGE
- U35 NAVIGATION MANUAL
- V01 NISSAN MOBILE ENTERTAINMENT SYSTEM

Dlr Retl Last VC

Code	Region	Name	City	State
3736	26	COX NISSAN, INC.	BRONX	New Yo

Serv Dlr TL

Code	Region	Name	City	State
3007	32	JACKIE COOPER NISSAN	TULSA	OK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	12/19/2012	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS ACTIVATES WHILE DRIVING** DEALER ACTION/OBSERVATION:** VERIFIED Y RE G OFF FROM A STOP THE ABS ACTIVATES- THERE ARE NO CODES STORED- ALL TIRES ARE NEW AND MATCH· ECH TO PERFORM STEERING ANGLE LEARN- LINE GRAPH WHEEL SPEED SENSORS FOR ERRATIC SIGNALS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	12/22/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT C1106 LEFT REAR SENSOR SH

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	249	24412	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	141367	AT5	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	7/10/2012	12/14/2012	USA

Installed Options

03 50 STATE EMISSIONS
L93 FLOOR MATS PRO-4X
M92 RETRACTABLE CARGO COVER-TONNEA
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5233	36	STRAUB NISSAN	TRIADELPHIA	West V

Serv Dlr TL

Code	Region	Name	City	State
5233	36	STRAUB NISSAN	TRIADELPHIA	WV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/22/2012	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT
R SHORT OR BAD SIG (C06)-C1102 LEFT REAR SENSOR OPEN OR SHORT (C02)-REPLACED LEFT REAR ABS
ANGE.-TESTED HARNESS FOR CONTINUITY FROM ABS CONTROL UNIT TO L.F SENSOR.-TONE RING INSPECTEI

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ON/RESULT:-CHECK PIN FIT AND CONNECTOR INTEGRITY AT WHEEL SPEED SENSOR AND ABS C/U-WAVEFOR OLCONTROL UNIT WHILE FLEXING HARNESS.-VOLT DROP TEST ABS ACTUATOR GROUND E126.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]				
[redacted]	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
	MINI	0	12/31/2012	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES IN REVERSE/TURNING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1AR18E[redacted]

C03 50S EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	87363	09618	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	657849	AT5	A15

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/15/2007	12/7/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2951	36	BROWN'S ARLINGTON NISSAN	ARLINGTON	Virginia

Serv Dlr TL

Code	Region	Name	City	State
3890	24	GATES NISSAN, LLC	RICHMOND	KY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	IMPROPER OPERATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/31/2012	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Alex Knepper at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-WHEN IN REVERSE AND CUTTING WHEEL, MAKES A BAD GRINDING NOISE-** DEALE DOWN 1-VERIFIED, CUSTOMER IS GOING IN REVERSE THROUGH THEIR DRIVEWAY ANDTHEN PUTTING IT INTO TED FOR TECH-HAS NO CODES STORED-ABS DOES NOT ACTIVATE UNDER ANY OTHER CONDITIONS** TSS RE

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BE HIGHER WHEN IN NEUTRAL WITHNO POWER SUPPLIED THAN WHEN IN REVERSE AND TAKING A TURN-MON ATESENSORS IN DATA MONITOR TO CONFIRM NO ABNORMAL READINGS-CONFIRM WHEEL SPEED DIFFERENC ATED TO CUSTOMER OPERATION

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	12/31/2012	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES DURING REGULAR BRAKIN

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NWXC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	107	24212	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	121192	AT5	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/25/2012	12/27/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5356	42	EMPIRE LAKEWOOD NISSAN	LAKEWOOD	Colorad

Serv Dlr TL

Code	Region	Name	City	State
5356	42	EMPIRE LAKEWOOD NISSAN	LAKEWOOD	CO

Install

C02 FEDERAL EMISSIONS
L92 FLOOR MATS STANDARD
S10 VALUE PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	BELOW 33F=0C	CONSTANT	NOT PROVIDED	12/29/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/31/2012	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: RPLD. ABS C/U AND DID AN ALIGNMENT

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2013-01-06 17:00:00

** CUSTOMER COMMENT:-WHEN BRAKING ABS ENGAGES TO SOON..** DEALER ACTION/OBSERVATION:** VERI NG ABS ENGAGES HAPPENS AT ALL SPEEDS-HAD A TRAILER HARNESS INSTALLED AND HITCH, INCIDENT SEE STILL OCCURS.-NO CODES PRESENT-NO WIRING TRAUMA NOTED-HAS STOCK WHEELS AND TIRES-ABS IS NO

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

DATION/RESULT:-MONITOR WHEEL SPEED SIGNAL IS LINE GRAPH FOR ANY ABNORMALITIES UPDATE 1.7.13 T**

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	1/7/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATION, NO CODES

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2009	720	1N6AD09W39C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	49813	63319	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	788720	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	5/5/2009	8/1/2009	USA

Installed Options

C02 FEDERAL EMISSIONS
F01 SE VALUE TRUCK PACKAGE
F15 FLO & SLIDING BED DIVIDER
S65 BED RAIL CAPS
W94 TRAILER HITCH

Dlr Retl Last VC

Code	Region	Name	City	State
3485	24	JEFF WYLER NISSAN FAIRFLD	FAIRFIELD	Ohio

Serv Dlr TL

Code	Region	Name	City	State
5336	24	HUDSON NISSAN	NICHOLASVILLE	KY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/7/2013	

Code-Reason For Call TL Desc: LEGITIMATE TECHNICAL ASSISTANCE CALL — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Phillip Page at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- WHEN GOING BETWEEN 25-30 MPH FEELS A VIBRATION, CHECK FRONT ANDREAR E
EMPTS 1_ DAYS DOWN 3- ABS IS ACTIVATING SOLENOIDS GOING DOWN THE ROAD- NO CODES STORED- NO V
SENSOR SIGNAL DROPS OFF IN DATA MONITOR LINE GRAPHWHEN CRUISING AT 25-30 MPH- NO RUST OR COR

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T:- PERFORM PIN FIT CHECK AT LF WHEEL SPEED SENSOR CONNECTOR E18- REPLACE LF WHEEL SPEED SEN NCREASES WITH VEHICLESPEED WITHOUT DROPPING-

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/7/2013	4/10/14	3/10/14

Text-Incd Desc TL

NO ABS COMMUNICATION

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6BA0CC8BN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12985	34411	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	777038	AT5	Q10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	5/23/2011	3/6/2012	USA

Installed Options

B93 SPLASH GUARDS
C02 FEDERAL EMISSIONS
K01 SV VTP
K12 VTP FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3334	32	BRIGGS AUTO GROUP, INC.	MANHATTAN	Kansas

Serv Dlr TL

Code	Region	Name	City	State
2620	26	BRUCE BENNETT NISSAN	WILTON	CT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/7/2013	10

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS, SLIP AND VDC LIGHTS COME ON-** DEALER ACTION/OBSERVATION:** VERIFIE
GHTS COME ON- NO COMMUNICATION WITH ABS ON CIII+- TECH DOES NOT HAVE LIST OF CAN CODES- CAN LI
CONNECTING ABS CONTROL UNIT, COMMUNICATIONOK** TSS RECOMMENDATION/RESULT:- PERFORM VOLT [

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

, INSPECT PIN FIT AT ABS CONTROL UNIT- IF OK, REPLACE ABS CONTROL UNIT

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/8/2013	4/9/14	3/10/14

Text-Incd Desc TL

SES/ABS/SLIP LIGHTS ON,P1212/U1000

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6BA07G18[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	66272	81918	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	571050	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/12/2007	9/1/2009	USA

Installed Options

C02 FEDERAL EMISSIONS
K01 LEATHER BENCH
L92 FLOOR MATS
W05 STEP RAILS

Dlr Retl Last VC

Code	Region	Name	City	State
1798	32	RIVERSIDE NISSAN	TULSA	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
3007	32	JACKIE COOPER NISSAN	TULSA	OK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/8/2013	44

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Alex Knepper at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-SPEEDOMETER/ODOMETER NOT WORKING, SES/VDC/SLIP LIGHTS ON-** DEALER AC
1-VERIFIED, SES/VDC/SLIP LIGHTS ON DASH WITH CODES:P0500 VEHICLE SPEED SEN/CIRP1212 ABS/TCS COM
ICATE WITH ABS C/U-AT TIMES SPEEDOMETER DOESN'T WORK, BLANKS OUT-CURRENTLY WORKING OK** TS

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FOR CORROSION-IF OK, INSPECT POWERS TO ABS MODULE-INSPECT PINS 11/15 AT ABS C/U FOR CONTINUITY

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/14/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1179 DELTA SENSOR SIGNAL (C79)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NEXB[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	32818	26611	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	734967	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/10/2010	10/6/2010	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2691	26	SMITHTOWN NISSAN, INC.	SMITHTOWN	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2691	26	SMITHTOWN NISSAN, INC.	SMITHTOWN	NY

Ir[redacted]

03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/14/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON AT TIME- ABS ACTIVEATES AT TIMES** DEALER ACTION/OBSERVATI ELTA SENSOR SIGNAL (C79)- LAST VISIT BRAKE BOOSTER AND MASTER CYLINDER WAS REPLACED 10/12- V CTIVATION- CODE IS PAST 4T- CALLED FOR INFORMATION** TSS RECOMMENDATION/RESULT:- REPLACE ABS

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/15/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS, SLIP AND VDC LIGHT C1107

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
170	Z - ADAM SACKNER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0ND6AN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	38942	26110	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	661931	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/23/2009	1/2/2010	USA

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5 PC SET
T92 TOW HITCH

Dlr Retl Last VC

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	Texas

Serv Dlr TL

Code	Region	Name	City	State
5350	32	CHARLIE CLARK NISSAN BRW	BROWNSVILLE	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/15/2013	C07

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Adam Sackner at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE PEDAL GETS HARD. ABS, SLIP AND VDC LIGHT COME ON AND THEN GO OFF S _3 DAYS DOWN 3`- ABS, SLIP AND VDC LIGHT ON.- C1107 RIGHT FRONT SENSOR SHORT OR BAD SIG (C07)- .....NO CHANGE- CLEANED SENSOR RING.....NO CHANGE- ALL WHEEL SPEEDS READING

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

NS OF AN ACCIDENT** TSS RECOMMENDATION/RESULT:- MONITOR WHEEL SPEEDS IN LINE GRAPH- CLEAN AN

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	14	1/16/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS COMES ON W/NORMAL BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW9CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	901	24412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	141722	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	7/10/2012	11/27/2012	USA

Installed Options

2 FEDERAL MISSIONS
H93 IPOD INTERFACE WITH SATELLITE
L93 FLOOR MATS PRO-4X
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3802	24	HAWKINSON NISSAN, L.L.C.	MATTESON	Illinois

Serv Dlr TL

Code	Region	Name	City	State
3780	24	DICK SCOTT NISSAN, INC.	CANTON	MI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	INTERMITTENT	NOT PROVIDED	1/16/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/16/2013	

Code-Reason For Call TL Desc: **REASONABLE CALL FOR ASSISTANCE** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **REINSTALLED ALL WHEEL SENSORS**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Ryan Pickell at 2013-01-28 17:00:00

** CUSTOMER COMMENT:- ABS FALSE ACTIVATION ON NON SLIPPERY SURFACE-** DEALER ACTION/OBSERVA
MES ON DURING NORMAL BRAKING AT TIMES- RR IN/OUT SOLENOID ACTIVATES DURING CONCERN- REPLACE
0-20 STOPS** TSS RECOMMENDATION/RESULT:- RECORD ALL ABS DATA AND FOLLOW UP SO DATA CAN BE C

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ECTION TO SEND DATAMONITOR FILE TO TL- REFERED TO NTB07-007 PAGE 10 ON*** UPDATE 107 01/16/13- RE
ACTIVATION BEFORE BRAKE APPLICATION- YAW RATE AND SIDE G-SENSORSIGNALS ARE IRRATIC AT RR LH
CE YAW RATE/SIDE/DECEL G SENSOR**UPDATE TSS 165 JI 01/18/13-REPLACED YAW SENSOR, STILL HAS UNW
NG-DOES NOT SET ANY DTCS OR DISPLAY ANY WARNING LIGHTS>>>>>>>>>>>>>>>>TSS: RECORD NEW DATA
3-RECEIVED DATA FROM DEALER, REVIEWED AND ADDED TO NHTSA FOLDER-SENT EMAIL TO ENG K.S. WITH
D ACTIVE THE ABS ACTIVE FOR BOTH REAR WHEELS-LR WSS DROPS LOW DURING STOP 2-3 TIMES-TECH FEE
OR ABS ACTUATOR HAS BEEN CHECKED-TSS: ADVISED ACTUATOR RELAY TUNRS ON/OFF IN BOTH DATA REC
65 ON CALLBACK****UPDATE TSS 165 JI 01/18/13-CALLED DEALER BACK, SPOKE TO SERVICE ADVISOR BOB-W
TSS 165 ON CALLBACK**>>>>>>>>>>>>>>>>>>>>>>>**UPDATE TSS 165 JI 01/21/13-CHECK GROUND TERMINAL..
.....O.K.-TSS: PERFORMED LOADED VOLTAGE DROP OF ABS POWER / GROUND**UPDATE TSS 165 JI 01/24/1
ERAITON IN-CALLED DEALER BACK-VOLT DROP ON ABS POWER GROUNDS CIRCUITS WAS 0.1V OR LESS-DEA
CTED TONE RING ON RR SENSOR.....O.K.-HAS NOT LOOKED AT THE OTHER TONE RINGS-TSS: REMOVE OT
RP- S.W. STATES THAT PARTS ARE ORDERED BUT UNSURE WHAT PARTS- REQUESTED THAT S.W. HAVE TECH
RP- REMOVED ALL WHEEL SPEED SENSORS - NO CONCERN FOUND- REINSTALLED SENSORS AND NOW THE V

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/28/2013	4/10/14	3/10/14

Text-Incd Desc TL

VDC/ABS LIGHTS ON WHILE DRIVING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2007	PTH	5N1AR18U97[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	58938	09317	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	475680	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/3/2006	3/24/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
98009	48	TONY NISSAN	WAIPAHU	Hawaii

Serv Dlr TL

Code	Region	Name	City	State
98009	48	TONY NISSAN	WAIPAHU	HI

Insta[redacted]

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/28/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS/VDC LIGHTS ARE ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR NG.-ONE CODE 0000 PRESENT.-CLEARED CODE. DID NOT RESET.-NO ACCESSORIES OR MODIFICATIONS.** TSS IBLE AFTERMARKET ACCESSORIES;LOJAC,ETC.-LINE GRAPH/OCILLISCOPE TEST ABS WHEEL SPEED SENSOF

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CE ABS CONTROL UNIT.-TECH TO FOLLOW UP.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	1/28/2013	12/8/15	3/16/14

Text-Incd Desc TL

SLIP LIGHT COMES ON WHILE CRUISING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ER6C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1479	32312	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	129495	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/11/2012	1/14/2013	USA

Installed Options

93 BED LINER/TRAILER HITCH PKG
C02 FEDERAL EMISSIONS
H92 IPOD INTERFACE
L92 FLOOR MATS
R01 SPORT PACKAGE
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
5273	34	HEADQUARTER NISS COLUMB	COLUMBUS	Georgia

Serv Dlr TL

Code	Region	Name	City	State
5273	34	HEADQUARTER NISS COLUMB	COLUMBUS	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
CONNECTORS/ELEC DEFROST/FUSE	GAUGES/WARNING LIT	ACCEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	INTERMITTENT	NOT PROVIDED	1/29/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
13	N	N	1/29/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED RIGHT REAR SPEED SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-02-04 17:00:00

** CUSTOMER COMMENT:-SLIP LIGHT COMES ON WHILE CRUISING-** DEALER ACTION/OBSERVATION:** VERIFI SLIP LIGHT IS ON-ABS APPLIES AT SLOW SPEEDS-VDC AND SLIP LIGHT COME ON WHILE DRIVING AT TIMES-M ORY WHEELS AND TIRES-NO CODES PRESENT-HAD AIRFLOW METER REPLACED PRIOR-** TSS RECOMMENDA

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R BRAKE SWITCHSIGNAL DURING INCIDENT** UPDATE 2.5.13 160- SA REPORTS REPLACED RIGHT REAR SPEE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	2/8/2013	4/10/14	3/10/14

Text-Incd Desc TL

BRAKE PEDAL LOOSES PRESSURE/SHUTTER

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0ND6CN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	8938	26112	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	851877	AT5	CAE
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/1/2012	8/28/2012	USA

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
K01 DRIVER PACKAGE
L92 FLOOR MAT & CARGO MAT 5PC SET
T01 TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3943	32	AUTONATION NISSAN KATY	KATY	Texas

Serv Dlr TL

Code	Region	Name	City	State
3943	32	AUTONATION NISSAN KATY	KATY	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/8/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-BRAKE PEDAL ISSUE..** DEALER ACTION/OBSERVATION:** VERIFIED N REPAIR ATTE**

168-BRAKE SYSTEM IS OPERATING NORMAL. TSS RECOMMENDATION/RESULT:-REFERED BACK TO CA.-SENT**

WORKED WITH DEALER AND FOUND CONCERN RELATED TO NORMAL ABSOPERATION.

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/11/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS, VDC, SLIP LIGHT ON, C1115

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1AR18[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	113843	09718	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	597520	AT5	K12
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	7/26/2007	8/17/2007	USA

Installed Options

A10 XM SATELLITE RADIO
C03 50S EMISSIONS
K69 HOMELINK CARD
L92 FLOOR MATS
P01 SE PREMIUM PACKAGE
R93 SUNROOF WIND DEFLECTOR
S01 AIRBAG PACKAGE
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2718	42	ABC NISSAN	PHOENIX	Arizona

Serv Dlr TL

Code	Region	Name	City	State
5013	44	WOODLAND HILLS NISSAN	WOODLAND HILL	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/11/2013	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- VDC, SLIP LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEM ABNORMAL SIGNAL- ALL WHEEL SPEED SENSORS ARE READING- STEERING SENSOR AND G SENSOR CALIBR D AND SAME SIZE** TSS RECOMMENDATION/RESULT:- ADVISED TECH TP LINE GRAPH ALL WHEEL SPEED SEN

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ING OFF LINE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/14/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS CODE C1115 ABS SENSOR ABNORMAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2007	FX	JNRAS08W07X[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	85768	87417	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	973688	AT5	WV2

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	9/28/2006	12/30/2006	USA

Dlr Retl Last VC

Code	Region	Name	City	State
70209	72	INFINITI OF NORWOOD	NORWOOD	

Serv Dlr TL

Code	Region	Name	City	State
3816	26	BALISE NISSAN OF CAPE COD HYANNIS		MA

Installed Options

- [redacted] SPLASH GUARDS (4)
- C03 50 STATE EMISSION
- F01 HANDS-FREE PACKAGE
- G02 TOURING PACKAGE
- G46 FIRST AID KIT/ LITERATURE KIT
- H93 ROOF RACK CROSSBARS, BLACK
- K35 NAVIGATION SYSTEM BOOKLET
- L60 FLOOR MATS
- P93 CARGO AREA PROTECTOR
- U09 TECHNOLOGY PACKAGE - SIRIUS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/14/2013	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS WARNING LIGHT IS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR RMAL SIGNAL- CAN SEE ABS MOTOR RELAY TURNING ON/OFF AS DRIVING- REPLACED ABS ACTUATOR, NO C NSORS IN GRAPH MODE AS DISCUSSED- CHECK PIN FIT FOR EACH WHEEL SPEED SENSOR CIRCUIT CONNECT

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/14/2013	4/10/14	3/10/14

Text-Incd Desc TL

C1110 ABS/VDC/TCS/SLIP LIGHTS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6BA07C38N[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	51521	48218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	602157	A	A20

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/17/2008	7/7/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2987	32	GRUBBS NISSAN	BEDFORD	Texas

Serv Dlr TL

Code	Region	Name	City	State
2987	32	GRUBBS NISSAN	BEDFORD	TX

Installed Options

- 02 FEDERAL EMISSIONS
- F92 REAR BUMPER STEP ASSIST
- J01 MOONROOF
- K07 LEATHER CAPTAIN SEATS WITH ROCKFORD
- L92 FLOOR MATS
- N94 REAR UNDER SEAT STORAGE BIN
- S01 SIDE-AIRBAG PACKAGE WITH VDC
- T01 TOW PACKAGE
- U01 NAVIGATION PACKAGE
- U35 NAVIGATION BOOKLET
- V01 MOBILE ENTERTAINMENT SYSTEM
- W01 UTILITY BED PACKAGE
- X94 SLIDING BED EXTENDER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/14/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Phillip Page at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS/TCS/VDC/SLIP LIGHTS ARE ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y OR OPEN OR SHORT (C03)C1104 LEFT FRONT SENSOR OPEN OR SHORT (C04)C1110 CONTROL UNIT (C10) ODES:- P0500 VEHICLE SPEED SEN/CIR (14)P1212 ABS/TCS COMM LINE-TCS/CIRC (44)U1000 CAN COMM CI

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HOUT DRIVING THE VEHICLE-** TSS RECOMMENDATION/RESULT:- PERFORM VOLTAGE DROP TEST ACROSS A TO BATTERY POSITIVE TERMINAL AND PINS #47AND #16 TO NEGATIVE BATTERY TERMINAL.- IF VOLTAGE DRO SENSOR AND G-SENSOR

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/15/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES, SLIP LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2007	ARM	5N1BA08A87N708170
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	85445	79217	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	451438	AT5	BW9
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/27/2006	3/9/2007	USA

Installed Options

B10 SPLASH GUARDS (REAR)
C02 FEDERAL EMISSION
K69 HOMELINK CARD
L92 FLOOR/CARGO MATS
N95 REAR CARGO NET
R93 CARGO AREA PROTECTOR
R94 REAR CARGO ORGANIZER

Dlr Retl Last VC

Code	Region	Name	City	State
2361	34	CORAL SPRINGS NISSAN INC	CORAL SPRINGS	Florida

Serv Dlr TL

Code	Region	Name	City	State
2361	34	CORAL SPRINGS NISSAN INC	CORAL SPRINGS	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE JUDDER	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/15/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-SLIP LIGHT COMES ON, HEARS VIBRATION NOISE LIKE ABS ON BUT BRAKES ARENC
Y REPAIR ATTEMPTS 1_ DAYS DOWN 1-WHILE DRIVING, ABS ACTUATES AND THE SLIP LIGHT COMES ON.-NO C
ED.** TSS RECOMMENDATION/RESULT:-MONITOR WHEEL SPEED IN LINE GRAPH MODE.-CHECK ANY SENSOR

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/22/2013	4/10/14	3/10/14

Text-Incd Desc TL

C1110, VDC/SLIP/ABS LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2007	FX	JNRAS08W07X[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	95793	87417	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	042509	AT5	BW9

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	12/25/2006	4/11/2007	USA

Installed Options

- B95 SPLASH GUARDS (4)
- C03 50 STATE EMISSION
- F01 HANDS-FREE PACKAGE
- G02 TOURING PACKAGE
- G46 FIRST AID KIT/ LITERATURE KIT
- H93 ROOF RACK CROSSBARS, BLACK
- L60 FLOOR MATS
- P93 CARGO AREA PROTECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
72029	72	INFINITI OF ARDMORE	WEST CHESTER	

Serv Dlr TL

Code	Region	Name	City	State
70265	82	INFINITI OF FORT WAYNE	FORT WAYNE	IN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/22/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC, SLIP, ABS LIGHTS ARE ON, HEARD A NOISE WHEN THE LIGHTS CAME ON.-** DE
_ DAYS DOWN 1-VDC, SLIP, ABS LIGHTS ARE ON, HEARD A NOISE WHEN THE LIGHTS CAME ON.-C1110 CONTR
MENDATION/RESULT:-CLEAN AND TIGHTEN GROUND CONNECTION E49.-SEE WIRING DIAGRAM BRC-19.-DISCO

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FOR CODES.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/25/2013	4/10/14	3/10/14

Text-Incd Desc TL

BRAKE ABS LIGHT ON, C1179

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C38[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	79985	86518	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	592741	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/11/2007	2/16/2008	USA

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70260	92	RED NOLAND INFINITI	COLORADO SPRIN	Colorad

Serv Dlr TL

Code	Region	Name	City	State
71505	92	MIKE WARD INFINITI	HIGHLANDS RANC	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	CHECK ENGINE LIGHT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/25/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE, ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATT IGHT ARE ON.- CODE C1179 DELTA SENSOR SIGNALIS STORED- TECH REPLACED BRAKE BOOSTER ASSY WIT HT WAS CONFIRMED AND ADJUSTED** TSS RECOMMENDATION/RESULT:- ADVISED TECH TO CONFIRM BRAKE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

EPLACE ABS C/U

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/25/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVES ON TIGNT TURN LIFT KIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6AA0EJ[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	176	36412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	846257	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/10/2012	3/15/2013	USA

Installed Options

C03 50 STATE EMISSIONS
K14 SPORT PACKAGE
R01 SV SPORT APPEARANCE PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3356	36	STAUNTON NISSAN	STAUNTON	Virginia

Serv Dlr TL

Code	Region	Name	City	State
3356	36	STAUNTON NISSAN	STAUNTON	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/25/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-INSTALL PRO COMP LIFT KIT AND LARGER TIRES.** DEALER ACTION/OBSERVATION

FT KIT AND LARGER THEN STOCK TIRES-WHEN MAKING TIGHT LEFT TURN ABS ACTIVES.** TSS RECOMMENDA

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/25/2013	3/16/14	3/16/14

Text-Incd Desc TL

REAR ABS SOLENOIDS ACTIVATING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2007	TTN	1N6BA07B97N[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	38676	41817	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	444021	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/9/2006	11/11/2006	USA

Installed Options

C02 FEDERAL EMISSION
J01 SUNROOF
L92 FLOOR MATS
N94 UNDER SEAT STORAGE BIN
S01 SIDE AIRBAG PACKAGE
T01 TOW PACKAGE
W05 STEP RAILS
X94 UTILI-TRACK SLIDING BED EXTENDER

Dlr Retl Last VC

Code	Region	Name	City	State
3690	24	WALSER NISSAN	BURNSVILLE	Minnes

Serv Dlr TL

Code	Region	Name	City	State
3199	24	BROOKLYN PARK AUTOMOTIV	BROOKLYN PARK	MN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/25/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Phillip Page at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS/TCS LIGHT COME ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR NOIDS ARE ACTIVATING- TIRES ARE EVEN, WITHIN 1/32" OF EACH OTHER- TIRES ARE THE SAME BRAND- TONE ISIBLE TRAUMA TO THE HARNESS** TSS RECOMMENDATION/RESULT:- CHECK VEHICLE HISTORY FOR DIFFER

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- SWAP WHEELS AND TIRES WITH KGV AND RECHECK

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/25/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES WHEN DRIVING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08W3[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	94921	04217	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	521199	AT5	C43
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	2/1/2007	5/22/2007	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
M10 IN-CABIN MICROFILTER
N93 AUTO DIMMING EC MIRROR WITH COMPASS
U01 UTILITY PACKAGE
W94 NEVADA TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
5051	42	DON MACKEY NISSAN	SANTA FE	New Me

Serv Dlr TL

Code	Region	Name	City	State
5280	42	GARCIA NISSAN SANTA FE	SANTA FE	NM

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/25/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CLUNKING NOISE FROM LEFT FRONT OF VEHICLE WHILE DRIVING.** DEALER ACTIO

1- ABS ACTIVATES WHEN DRIVING 30-40MPH.- NO DTC'S.- ALTERNATOR WAS REPLACED LAST WEEK.** TSS RE

MONITOR WHEEL SPEED SENSORS, YAW RATE, G-SENSORS, AND STEERING ANGLE.- CHECK TIRES FOR SIMIL

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	2/27/2013	4/9/14	3/10/14

Text-Incd Desc TL

PARTS DEPARTMENT REQUESTING FI#

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F2[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	33034	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007130	AT6	KAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/30/2008	8/14/2008	USA

Installed Options

- 03 50 STATE EMISSIONS
- E10 SUPER SILVER
- H94 IPOD INTERFACE
- L93 FLOOR MATS
- U35 NAVIGATION BOOKLET
- Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3606	34	AUTONATION NISSAN KENDAL	PALMETTO BAY	Florida

Serv Dlr TL

Code	Region	Name	City	State
19074	34	BILL SEIDLE'S NISSAN INC.	MIAMI	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/27/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-UNKNOWN.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 1_ D PLACE ABS ACTUATOR FOR UNKNOWN ISSUE.-PARTS DEPARTMENT STATED ABS ACTUATORS ON PARTS RE AFTER HE GATHERED ADDITIONAL INFORMATION ABOUTACTUAL VEHICLE CONCERN AND SYMPTOMS.** UPD

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OR RELAY (C11)- VERIFIED POWER/GROUND AT ABS ACTUATOR- REPLACE ABS ACUTATOR- SENT EMAIL FO

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	28	2/28/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES CRUISE/BRAKING NO DTC

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NF9AN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
71089	71226	83110	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	654393	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/16/2009	6/26/2009	USA

Installed Options

C03 50 STATE EMISSIONS
H01 MOBILE ENTERTAINMENT SYSTEM
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70317	92	METRO INFINITI	MONROVIA	Californ

Serv Dlr TL

Code	Region	Name	City	State
71107	92	CERRITOS INFINITI	CERRITOS	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	2/28/2013
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	Y	4/5/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	4/22/13	5627469799 CELL	4/5/13	1/1/01

Text-Solution TL: REPLACED ABS C/U, HARNESS,G SNSR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Donald Perryman at 2013-06-24 18:00:00

** CUSTOMER COMMENT:-ABS ACTIVATES UNDER NORMAL DRIVING.** DEALER ACTION/OBSERVATION:** VER ILE CRUISING AT A STEADY SPEED (10-50 MPH) ANDSOMETIMES ACTIVATES COMING TO A STOP UNDER BRAK AND TIRES MATCH AND ARE SAME CORRECT SIZE.-NO OTHER RECENT REPAIRS.-HAVE MONITORED INDIVIDU

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MMENDATION/RESULT:-VOLT DROP ABS GROUND.-MONITOR WHEEL SPEEDS IN LINE GRAPH.-MONITOR SOLE NITORED ALL WHEEL SPEED SIGNALS AND DID NOT SEE ANY ISSUES.-IF VEHICLE SWERVES, ABS WILL ACTIV ATE.-REPLACED ABS ACTUATOR.....NO CHANGE.-EMAIL DATA MONITOR FILE TO TECH LINE ATT 35JB-REVIEWED DATA, SHOWS LEFT REAR TIRE 4MPH FASTER THAN RIGHT FRONT ATPOINT OF ABS ACTIVAT DATA GOING STRAIGHT.-EMAIL TO TECH LINE ATTN JASON.>>>>>>>>>>>>>>> NEXT >>>>>>>>>>>>>>>>** UPDA T ON DATA, CALLING FOR UPDATE.- TSS 135 HAS RECIEVED, IN PROCESS OF REVIEWING.**UPDATE 03.08.13 T SOR AND DECEL G-SENSOR.-PERFORM STEERING ANGLE SENSOR CALIBRATION.-RECORD INCIDENT AND EM AS COMPLETED STEERING ANGLE SENSOR CALIBRATION, HOWEVER INCIDENTPERSISTS.- TSS REITERATED F RING ANGLE DATA.**UPDATE 104 DAP 03/13/13- TSS RECIEVED DATA, AND TRANSFERRED TO NHTSA FILE.- TS 3 FOLLOW UP >>>>>>>>>>>>>>>>>>-REVIEWED DATA, SIDE G SENSOR ERRATICA ND VDC ACTIVATES WHILE D SENSOR**UPDATE 03.18.13 TSS 153 VMX FROM TECH.-REPLACED G SENSOR AND CALIBRATED TO RESOLVE C H SAME CONCERN.- TECH DUPLICATED SLIP LIGHT COMING ON AND ABS ACTIVING ON EXIT RAMP.- NO DTC'S TSS: INSTALL WHEELS AND TIRES FROM KGV AND RECHECK.- IF STILL OCCURRING UNPLUG EACH WHEEL SP EL CAUSING INCIDENT.*** UPDATE ML 102 3/26/13- SWAPPED WHEELS AND TIRES WITH KGV - INCIDENT STILL >>>>>>>>>>- CALL BACK FOR DATA COLLECTION.- NOTIFIED DTS-AS OF INCIDENT.**UPDATE 104 DAP 03/26/13- S DATA RECORDING.- TSS REQUESTED REMOTE ASSIST.- INTERNET ACCESS WAS NOT AVAILABLE.- TSS REQ 104 DAP 03/28/13- DATA WAS RECIEVED AND CONVERTER, AND EMAILED TO ENGINEER N.S. 3/27/13.- DATA IS S HAS CONSULTED CONTINENAL ENGINEER WHO IS REQUESTING PHOTOS OFABS C/U PART NUMBER.- TSS HAS S SENT TEXT MESSAGE FOR FOLLOW UP.>>>>>>>>>>>>>>>>>

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/1/2013	4/9/14	3/10/14

Text-Incd Desc TL

ABS LIGHT IS ON C1115/NEW ABS C/U

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6AA07C88N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	54945	27618	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	600021	A	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/15/2008	4/24/2008	USA

Installed Options

B94 SPLASH GUARDS
C03 50 STATE EMISSIONS
K09 POPULAR PACKAGE WITH ROCKFORD FOSGA
L92 FLOOR MATS
T01 TOW PACKAGE
W01 UTILITY BED PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
09087	36	JOHN SISSON MOTORS, INC.	WASHINGTON	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5233	36	STRAUB NISSAN	TRIADELPHIA	WV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	3/1/2013	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Thomas McBrearty at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT NORMAL SIGNAL (C15REPLACED ABS ECU.....NO CHANGE-ABS ENGAGES WHEN COMING TO A NORMAL STOP RKET TIRES CORRECT SIZE AND WEAR IS EQUAL-TECH ONLY LOOKED AT WHEEL SPEED NOT GRAPH-** TSS F

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	3/4/2013	4/11/14	4/11/14

Text-Incd Desc TL

C1110 C1143 NEW ABS ACTUATOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2012	MUR	JN8AZ1MU7CW[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	2819	23712	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	045323	CVT	QAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	3/16/2012	10/31/2012	USA

Installed Options

B10 SPLASH GUARDS
C02 FEDERAL EMISSIONS
K01 PLATINUM EDITION
K11 PLATINUM PACKAGE
L92 FLOOR MATS AND CARGO MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
924A	32	WACO NISSAN INC	WACO	Texas

Serv Dlr TL

Code	Region	Name	City	State
924A	32	WACO NISSAN INC	WACO	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	3/4/2013
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	3/4/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: ABS CONTROL UNIT REPLACE RESOLVED

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Allen Wendell at 2013-03-04 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT
GLE SENSOR CIRCUIT-FOUND STEERING WHEEL NOT STRAIGHT.-PERFORMED ALIGNMENT.-REPLACED ABS C
F UNABLE TO COMMUNIATE WITH SELECTED ECU-VEHICLE DRIVES WITHOUT INCIDENT, NO DTC SET.** TSS RE

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-ATTEMPT G SENSOR LEARNING BY SELECTING '13 MURANO OR '11 MURANO W/C-III+** UPDATE 3.5.13 TSS 143
LL UNABLE TO PERFORM G SENSOR LEARNING- TEST DROVE VEHICLE- NO DTC RETURNED- USED C3 AS 11 M
TO ATTEMPT G SENSOR LEARN ON KGV- TECH WILL FOLLOW UP WHEN HE HAS TIME TO INSPECT VEHICLE** U
- A LIKE UNIT WOULD NOT COMPLETE CALIBRATION- TECH LINK REMOTED THERE ARE NO DTC AND THE SYST
>>>>>>>>>>>>>>>>>- APPEARS THAT 2WD APPLICATIONS DO NOT REQUIRE "G" SENSOR CALIBRATIONREVIE
INAL ISSUE.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/8/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT IS C1110 U1000 CAN COMM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW4[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	14	24212	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	170699	AT5	EAF

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/4/2012	3/26/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5041	42	LARRY H. MILLER NISSAN	HIGHLANDS RANC	Colorad

Serv Dlr TL

Code	Region	Name	City	State
5041	42	LARRY H. MILLER NISSAN	HIGHLANDS RANC	CO

Installed Options

02 FEDERAL EMISSIONS
L92 FLOOR MATS STANDARD
M92 RETRACTABLE CARGO COVER-TONNEA
S10 VALUE PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/8/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-PERFORM PDI.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 1)-REPLACED ABS ACTUATOR.-PERFORMED CALIBRATION OF STEERING ANGLE SENSOR, G-SENSOR.-NOW TH U1000 CAN COMM CIRCUIT (10)-NO ACCESSORIES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-C

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00-413-1668 OPTION #3.-IF CORRECT PN#,-PERFORM NTB 10066, CONFIRM CAN SYSTEM RESISTANCE, PAGE 6.-ONE AT A TIME UNTIL CAN VOLTAGERETURNS TO NORMAL RANGE.-REPLACE CAN MODULE THAT IS PULLING

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	3/12/2013	4/11/14	4/11/14

Text-Incd Desc TL

ABS LIGHT,4WD ISSUE, C1187/C1203

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2011	XTR	5N1AN0[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	11386	24211	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	982667	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/9/2011	3/31/2012	USA

Installed Options

C02 FEDERAL EMISSIONS
L93 FLOOR MATS PRO-4X
X01 PRO-4X LEATHER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3644	32	MCCARTHY OLATHE NISSAN	OLATHE	Kansas

Serv Dlr TL

Code	Region	Name	City	State
3644	32	MCCARTHY OLATHE NISSAN	OLATHE	KS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	INTERMITTENT	NOT PROVIDED	3/12/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/12/2013	C87

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	3/12/13		1/1/01	1/1/01

Text-Solution TL: REPLACED REAR DIFF TO RESOLVE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2013-03-17 18:00:00

** CUSTOMER COMMENT:-ABS LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 3 FF LOCK CONTROL UNIT NGC1203 ABS SYSTEMP1839 POSI SWITCH ONP1856 DIFF LOCK CU-REPLACED DIFF L R 2 DAYS, THEN CUSTOMER RETURNEDWITH SAME INCIDENT/CODES-DIFF LOCK SWITCH ALWAYS SHOWING "

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IF CHECKS OUT "OK", REPLACE REAR DIFFASSEMBLY-SENT OUT HEADS UP DUE TO NUMBER OF REPAIRS** U

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	3/14/2013	3/16/14	3/16/14

Text-Incd Desc TL

VDC ON AT EXIT RAMP, NO DTC

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV1C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	301	32612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	170347	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/4/2012	3/9/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3554	36	HERB GORDON NISSAN	SILVER SPRING	Marylar

Serv Dlr TL

Code	Region	Name	City	State
3554	36	HERB GORDON NISSAN	SILVER SPRING	MD

Installed Options

- [redacted]03 50 STATE EMISSIONS
- [redacted]193 IPOD INTERFACE
- L92 FLOOR MATS
- S65 BED RAIL CAPS
- X01 PRO-4X LUXURY PACKAGE
- Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	3/20/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/14/2013	

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	3/21/13		1/1/01	1/1/01

Text-Solution TL: **REPL SPIRAL CABLE AND COMBO SW**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2013-03-31 18:00:00

** CUSTOMER COMMENT:- CUST STATES VDC LIGHT ON WITH SLIGHT TURN LIKE EXIT RAMP** DEALER ACTIOI

1- NO DTC STORED- VERIFIED WHEN (ANY SPEED) OFF AN EXIT RAMP SLIGHT TURN, ABS ACTIVATESVEH LOO

ESULT:- ADVISED TO MONITOR ABS WSS DURING INCIDENT TO DETERMINE WHICH ISINCORRECT SIGNAL** UP

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FOUND LEFT FRONT SENSOR READING ERRACTIC IN DATA MONITOR- REPLACED LEFT FRONT WHEEL SPEED & 46 AT ABS ACTUATOR FOR LOOSE PINS- IF OK REPLACE LEFT FRONT HUB BEARING**UPDATE 04.01.13 TSS SPECTED STEERING ANGLE SENSOR, FOUND SENSOR NOT INSTALLED CORRECTLY-REPLACED SPIRAL CABL

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ID-Report TL	[redacted]				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/18/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS IGHT IS ON C1110/NEW ABS CU

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV8C[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12793	32412	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	099819	AT5	K26
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	4/12/2012	5/1/2012	USA

Installed Options

A93 BED LINER/TRAILER HITCH PKG
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
5117	24	NISSAN OF PADUCAH	PADUCAH	Kentuc

Serv Dlr TL

Code	Region	Name	City	State
5117	24	NISSAN OF PADUCAH	PADUCAH	KY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/18/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Thomas McBrearty at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS LIGHT IS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT NO ABS ISSUE NOTED-TECH PERFORMED STEERING ANGLE AND DECEL G SENSOR CALIBRATION WHEN ABS CODE IN PAST-** TSS RECOMMENDATION/RESULT:-CONFIRM CONNECTION PINS 8,32,1 TO ABS C/U CONN E127**

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O ABS C/U-REPLACE ABS C/U

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	3/21/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT C1142 PRESSURE SENSOR CIR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2010	MUR	JN8AZ1MW2AW11[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	47840	23610	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	381543	CVT	QX1
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	12/18/2009	5/31/2010	USA

Installed Options

B10 SPLASH GUARDS
B93 ROOF RAIL CROSSBARS
C03 50 STATE EMISSIONS
L92 FLOOR MATS & CARGO MAT-CARPETE
U01 NAVIGATION PACKAGE
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5108	26	CONCORD NISSAN, INC.	CONCORD	New Ha

Serv Dlr TL

Code	Region	Name	City	State
2940	26	TEAM NISSAN, INC.	MANCHESTER	NH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	3/21/2013	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT CIRCUIT (C42)-BRAKE LIGHTS OPERATE PROPERLY.-NO ACCESSORIES OR MODIFICATIONS.** TSS RECOMME RM SWITH CHANGES STATUS FROMOFF TO ON, SIMULTANEOUSLY, OR BEFORE PRESSURE SENSORS DETECT

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TOR.-TECH TO FOLLOW UP.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	3/25/2013	4/10/14	3/10/14

Text-Incd Desc TL

C1111 ABS LIGHT IS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF6AM[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	18260	43210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	014630	AT6	KAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	10/8/2009	12/20/2010	USA

Installed Options

[redacted] 50 STATE EMISSIONS
E10 SUPER SILVER
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2831	34	WESTON NISSAN	DAVIE	Florida

Serv Dlr TL

Code	Region	Name	City	State
19074	34	BILL SEIDLE'S NISSAN INC.	MIAMI	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/25/2013	C11

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT
OTOR OR RELAY (C11)-E41, CHECK FOR POWER AND GROUND, ALL OK.-SERVICE MANUAL STATES TO REPLA
RM SELF TEST.** TSS RECOMMENDATION/RESULT:-REPLACE ABS ACTUATOR.-BLEED SYSTEM WITH GTR BRA

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DATE 03.27.13 TSS 170- ATTEMPTED TO ORDER ABS ACTUATOR BUT PARTS WILL NOT RELEASE PART TODEA EDED- CALLING FOR MORE INFO- ADVISED TSS WOULD RESEARCH AND CALL BACK**UPDATE 03.27.13 TSS 15

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	5	3/26/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT IS ON/C1106 NEW SENSOR CU

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW8CC5[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	2147	24412	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	142720	AT5	K26
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	7/13/2012	2/2/2013	USA

Installed Options

C03 50 STATE EMISSIONS
H93 IPOD INTERFACE WITH SATELLITE
L93 FLOOR MATS PRO-4X
M92 RETRACTABLE CARGO COVER-TONNEA
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2836	42	NISSAN OF RENO	RENO	Nevada

Serv Dlr TL

Code	Region	Name	City	State
2836	42	NISSAN OF RENO	RENO	NV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	3/26/2013
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	3/26/2013	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	3/26/13		1/1/01	1/1/01

Text-Solution TL: REPLACED REAR DIFFERENTIAL

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-04-14 18:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT SHORT OR BAD SIG-REPLACED WSS....NO CHANGE-CHECKED WIRES TO ABS ECU AND WSS NO OPENS OR TR WHEEL NO SPEED IS DISPLAYED ON C3+-REMOVED ROTOR AND TONE RING IS SPINNING-** TSS RECOMMEND

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E125-RUN A PIECE OF METAL ACROSS WSS AND SEE IF A/C VOLTAGE IS PRODUCED-** 3/26/13 TSS 172 MADE F *** UPDATE ML 102 3/26/13- TECH STATES LOAD TEST OF LEFT REAR SENSOR CIRCUIT LIT A BULB OK.- TSS: C DANT WIRE FROM SEN PIN1 TO ABS C/U PIN36 AND RECHECK.- MOVE WIRE TO PIN2 AND PIN37 AND RECHECK E 3/28/13 TSS RP- FOUND SPEED SENSOR DISTANCE TO TONE RING AND FOUND KGV IS 1.0MMAND RR GAP IS IS MIS-DRILLED IN AXLE TUBE >>>>>>>>>>>>>>>>>- REPLACE RFD ASSEMBLY PER TECH FINDINGS** UPDATE E

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	5	3/28/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON C1106 L/R SENSOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0CW1CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1057	31462	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	139353	MT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	7/10/2012	2/24/2013	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PKG
C03 50 STATE EMISSIONS
H92 IPOD INTERFACE
L92 FLOOR MATS
P01 SV PREMIUM UTILITY
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
2836	42	NISSAN OF RENO	RENO	Nevada

Serv Dlr TL

Code	Region	Name	City	State
2836	42	NISSAN OF RENO	RENO	NV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	3/28/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/28/2013	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED REAR DIFF

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-04-14 18:00:00

** CUSTOMER COMMENT:- CUST STATES ABS OPERATES WHEN TURNING** DEALER ACTION/OBSERVATION:**
LEFT REAR SENSOR SHORT OR BAD SIG (C06)- HAS INTERMITTENT READING FROM L/RSENSOR WHEN TURN
SOR SITS 1MM AWAY FROM SIGNAL PLATE- INCIDENT PRESENT ALL THE TIME- TECH WISH TO REPLACE DIFF

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ISED TO SWAP L/R SENSOR AND RE TEST- IF NO CHANGE LOAD/VOLT DROP TEST HARNESS*** UPDATE 107 04 HAS A 1MM CLEARANCE- THIS VEH HAS 3MM- HAVE JUST REPLACED AN XTERRAREAR FINAL DRIVE WITH SA MANUFACTURE** UPDATE 4.15.13 160- TECH REPORTS REPLACED REAR DIFF TO RESOLVE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/29/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS,VDC,SLIP LIGHTS ON C1179/C1140

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08D28N9[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	46782	86318	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	592081	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/7/2007	12/29/2007	USA

Installed Options

95 SPLASH GUARDS
03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
73051	72	SAWGRASS INFINITI	TAMARAC	Florida

Serv Dlr TL

Code	Region	Name	City	State
73051	62	SAWGRASS INFINITI	TAMARAC	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/29/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Donald Perryman at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE PEDAL WAS JUDDERING, AND ABS, VDC, AND SLIP LIGHT CAME ON.** DEAL YS DOWN 2- ABS C1179 DELTA SENSOR SIGNAL (C79)C1140 ACTUATOR RELAY (C40)- TECH HAS REPLACED AND BOOSTER HAS BEEN REPLACED.- PRESSURE SENSORS ARE 0 AT REST** TSS RECOMMENDATION/RESUL

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PRESSURESENSORS DETECT PRESSURE.- ADJUST BRAKE SWITCH AS NECESSARY.- CONFIRM CORRECT BRA AT ABS C/U.- IF ALL THE ABOVE TEST ARE GOOD, REPLACE ABS C/U.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/1/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATION C1106 LEFT REAR SENS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0CW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3564	31462	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	162546	MT6	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/15/2012	11/26/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2266	36	BROWN'S FAIRFAX NISSAN	FAIRFAX	Virginia

Serv Dlr TL

Code	Region	Name	City	State
2266	36	BROWN'S FAIRFAX NISSAN	FAIRFAX	VA

Installed Options

C03	50 STATE EMISSIONS
H92	IPOD INTERFACE
L92	FLOOR MATS
P01	SV PREMIUM UTILITY
S65	BED RAIL CAPS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/1/2013	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VEHICLE WILL NOT STOP.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR A

GHT HAND TURN.-LEFT REAR SPEED SENSOR READING BECOMES ERRATIC.-C1106 LEFT REAR SENSOR SHOR

CHANGE.-REPLACED ABS ACTUATOR....NO CHANGE.-NO ACCESSORIES OR MODIFICATIONS.** TSS RECOMME

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FT REAR ABS SENSOR,ABS C/U.-LOAD TEST HARNESS WHILE PERFORMING HARNESS WIGGLE TEST.-OCILLIS .-TECH TO FOLLOW UP.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	4/1/2013	3/16/14	3/16/14

Text-Incd Desc TL

SLIP LIGHT ON WHEN MAKING TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NU8C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	385	24112	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	170430	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/4/2012	3/23/2013	USA

Installed Options

B10 STEP RAILS
C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD
M92 RETRACTABLE CARGO COVER-TONNEA
N92 AUTO DIMMING EC MIRROR WITH CO

Dlr Retl Last VC

Code	Region	Name	City	State
NP	2	NP	NP	NP

Serv Dlr TL

Code	Region	Name	City	State
5258	44	PUENTE HILLS NISSAN	CITY OF INDUSTR	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	ACCEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	4/1/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/1/2013	

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	4/1/13		1/1/01	1/1/01

Text-Solution TL: **REPLACED SPIRAL CABLE**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2013-04-07 18:00:00

** CUSTOMER COMMENT:-SLIP LIGHT COMES ON WHEN MAKING SLIGHT TURNS..** DEALER ACTION/OBSERVA ED VEHICLE OPERATION ON TEST DRIVE.-WHEN MAKIN G AND SWEEPING TYPE TURN SLIP LIGHT COMES AND H STOCK WHEELS AND TIRES.-INSPECTED FOR STORED DTC AND NO DTC STORED IN ANY VEHICLE SYSTEQS

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NDATION/RESULT:-INSPECT ALL WHEEL SPEED SENSOR AND THEIR MOUNTING.-INSPECT WHEEL SPEED SEN ND TIRE FOR ANY MISS MATCHS.****UPDATE 04-01-13 TSS 186-SENT HEADS UP TO REGION DUE TO LOW MILES ATE.-REPLACED SPIRAL CABLE.-INCIDENT RESOLVED.-CLOSE REPORT.

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ID-Report TL
[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/2/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON C1187/P1856/P1839

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW5C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	12550	24412	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	064149	AT5	QM1
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	1/10/2012	5/31/2012	USA

Installed Options

C03 50 STATE EMISSIONS
H93 IPOD INTERFACE WITH SATELLITE
L93 FLOOR MATS PRO-4X
M92 RETRACTABLE CARGO COVER-TONNEA
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2581	26	SHULTS NISSAN SUBARU	JAMESTOWN	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2948	24	GANLEY NISSAN, INC.	MAYFIELD HEIGH	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	4/2/2013	DL6

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _ P1839 POSI SWITCH ON (W6)- P1856 DIFF LOCK CU (DL6)- CHECKED POS SW AS OK- NOTES VEHICLE IS CC MMENDATION/RESULT:- CHECK REAR DIFF FOR WATER/DEBRIS

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	4/2/2013	4/3/13	
	MINI	2	4/2/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT P1211 C1133 C1106 LEFT RE

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0CU4[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3278	31312	
0000000	003278	31312	KCB
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	160913	AT5	K26
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/13/2012	12/31/2012	USA

Installed Options

A92 UNDER RAIL BED LINER
C02 FEDERAL EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
5132	34	VICTORY NISSAN SOUTH	SHELBYVILLE	Tennes
5132	34	VICTORY NISSAN SOUTH	SHELBYVILLE	

Serv Dlr TL

Code	Region	Name	City	State
5132	34	VICTORY NISSAN SOUTH	SHELBYVILLE	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/2/2013	17
06	N	N	4/2/2013	17

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

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Text-Solution TL:	
Code-Status TL Desc:	**A- PENDING DEALER FOLLOW-UP**

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Created by Michael Lemmons at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT REPROGRAMMED ECM ON INITIAL VISIT.-ORIGINAL ECM PN# 23710-9BE4A.-CURRENT ECM PN# 23710-9BE4C.-R CODES ARE NOW CURRENT.-C1106 LEFT REAR SENSOR SHORT OR BAD SIG (C06)-C1133 ENGINE SIGNAL 4 (OF ACCESSORIES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-CONFIRM NO ACCESSORIES OR MC NTROL UNIT.-CONFIRM VOLTAGE SUPPLY CIRCUITS TO ABS C/U, ASIST BRC-90,91.-VOLT DROP TEST ABS C/U ES TURNED ON.*** UPDATE ML 102 4/3/13- PIN FIT AT SENSOR AND ACTUATOR TIGHT.- LOAD TESTED ABS POW AND ALL READ IDENTICAL AND SMOOTH- ERASED DTC'S AND DROVE VEHICLE 20 MILES WITH NO ISSUES OR CIDENT CANNOT BE DUPLICATED AGAIN.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	11	4/4/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES IN TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NU6C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	460	24312	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	172798	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	12/8/2012	3/24/2013	USA

Installed Options

02 FEDERAL MISSIONS
L92 FLOOR MATS STANDARD
M92 RETRACTABLE CARGO COVER-TONNEA
M93 ADJUSTABLE CARGO ORGANIZER
S10 VALUE PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3931	34	JENKINS NISSAN, INC.	LAKELAND	Florida

Serv Dlr TL

Code	Region	Name	City	State
3931	34	JENKINS NISSAN, INC.	LAKELAND	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	4/4/2013
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	4/4/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	4/16/13	8633702272 CELL	1/1/01	1/1/01

Text-Solution TL: REPLACED STEERING ANGLE SENSOR.

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Donald Perryman at 2013-04-21 18:00:00

** CUSTOMER COMMENT:- WHEN CORNERING ABS ACTIVATES.** DEALER ACTION/OBSERVATION:** VERIFIED CTIVATES IN SWEEPING TURNS AT ~ 40 MPH.- INCIDENT IS NOT PRESENT AT HIGHER SPEEDS.- THERE ARE NC SIZE.- VEHICLE IS STOCK, NO AFTERMARKET EQUIPMENT.** TSS RECOMMENDATION/RESULT:- MONITOR WHE

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D SENSORS, AND INSPECT FOR ERRATIC/NOISY SIGNAL.**UPDATE TSS 165 JI 04/04/13-ALWAYS IS THE INNER F
RIGHT FRONT ON RIGHT TURNS)-ALL WHEEL SPEED SENSORS MATCH IN LINE GRAPH-ONLY HAPPENS ON TU
ORD ALL WHEEL SNESOR, SOLENOIDS, STEERING ANGLE, BRAKE SWYAW AND G SENSORS.-CALL BACK FOR
N PERFORMED DATA RECORDINGG- PERFORMED TECHLINK- DATA RECORDING SHOWS LF ACTIVATED- ALL
>>>>- PERFORMED STEERING ANGLE SENSOR ADJUSTMENT- ADVISED ATTEMPT TO DUPLICATE CONCERN- IF
04/16/13-PERFORMED STEERING ANGLE SENSOR RELEARN, SEEMED O.K. FOR A FEW DAYS-REPLACED ABS A
W HAS DTCS U1001 P1574 P1212, U1000 IN METER-CLEANED ABS GROUND, NOW NOT GETTING DTCS-DATA MC
MPT TO GET DATA RECORDING IS INCIDENT RETURNS-CHECK ABS WHEEL SENSOR MOUNTINGS** UPDATE 4.1
S DURING INCIDENT.-TSS CONNECTED TO DEALER CIII PLUS VIA TECHLINK. >>>>>>>>>>>>>>>-TSS DOWNLOA
HEADS UP, DAYS DOWN.**UPDATE 4.17.13 TSS 166**-TECH CHECKING STATUS OF DATA REVIEW-DATA REVIEW
ENSOR**UPDATE 104 DAP 04/19/13-TSS CONTACTED DTS T.O. AT THE REQUEST OF STSS T.T.-TSS EMAILED EC
FAST.**UPDATE 104 DAP 04/22/13-DTS EMAILED UPDATE AND STATES STEERING ANGLE SENSOR READING IS
OMMENDED.**UPDATE 104 DAP 04/22/13-DTS REPORTS REPLACING STEERING ANGLE SENSOR RESOLVED CO

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	4/9/2013	3/16/14	3/16/14

Text-Incd Desc TL

P1110, 1145, SLIP LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
191	Z - JONATHAN BEARD	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0ER4D[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	55	32313	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	177987	AT5	NAH

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/22/2013	4/13/2013	USA

Installed Options

93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2831	34	WESTON NISSAN	DAVIE	Florida

Serv Dlr TL

Code	Region	Name	City	State
2831	34	WESTON NISSAN	DAVIE	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	4/8/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/9/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED PENDING DEALER FOLLOW UP

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Christopher O'Connor at 2013-04-16 18:00:00

** CUSTOMER COMMENT:-SLIP LIGHT GOES ON WHILE DRIVING, ABS COMES ON WHILE STOPPING ON LIGHTA AIR ATTEMPTS _1DAYS DOWN _2_:-SLIP LIGHT COMES ON WHILE DRIVING NORMALLY-WHEN BRAKES ARE AP LEFT FRONT HUB, REPLACED LF HUB...NO CHANGE-C1110 CONTROL UNIT (C10)-C1145 YAW RATE SENSOR (

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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DATA MONITOR, FOUNDDATA RECORDING NORMALLY** TSS RECOMMENDATION/RESULT:-CHECK CONTINUITY AT DATA MONITOR VALUES ARE WITHIN SPEC DURING INCIDENT-PERFORM VOLTAGE DROP TEST ON ABS C/U 37- CALLED DEALER FOR FOLLOW UP.- TECH NOT AVAILABLE.- REPAIR STATUS UNKNOWN.- LEFT MESAGE FG DEALER FOLLOW UP.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	12	4/11/2013	4/23/13	4/23/13
	FULL	12	4/11/2013	3/16/14	3/16/14

Text-Incd Desc TL

TRACTION LIGHT ON/RIGHT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV2C[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	761	32612	
0000000	000761	32612	CCB

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	169636	AT5	EAF

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/17/2012	3/21/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5233	24	STRAUB NISSAN	TRIADELPHIA	
5233	36	STRAUB NISSAN	TRIADELPHIA	West V

Serv Dlr TL

Code	Region	Name	City	State
5233	24	STRAUB NISSAN	TRIADELPHIA	WV
5233	36	STRAUB NISSAN	TRIADELPHIA	WV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	ACCEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	ELECTRICAL	4/5/2013
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	4/5/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
01	N	N	4/11/2013	
03	N	N	4/11/2013	

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **REPLACED STEERING ANGLE**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

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Created by Ryan Pickell at 2013-04-22 18:00:00 **** CUSTOMER COMMENT:-TRACTION LIGHT COMES ON WHILE DRIVING AND MAKING RIGHT TURNS-** DEALER** **WN 6__:-WHEN MAKING RIGHT TURNS VEHILES ABS/TRACTION CONTROL APPLIES-GRAPHED WSS SENSORS S** **NT ON STEERING SENSOR AND G SENSOR....NO CHANGE-R/F IN SOLENOID ON DURING INCIDENT-NO CODES P** **LE SENSOR DURING INCIDENT-RELACE STEERING ANGLE SENSOR** UPDATE 4/23/13 TSS RP- REPLACED STEE**

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	4/12/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES ON RIGHT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW9C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	1258	24412	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	148314	AT5	K23
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	7/23/2012	3/17/2013	USA

Installed Options

C02 FEDERAL EMISSIONS
H93 IPOD INTERFACE WITH SATELLITE
L93 FLOOR MATS PRO-4X
T92 NEVADA TOW PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3923	34	CROWN NISSAN GREENVILLE	GREENVILLE	South C

Serv Dlr TL

Code	Region	Name	City	State
3923	34	CROWN NISSAN GREENVILLE	GREENVILLE	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	4/12/2013
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	4/12/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	8645692668 CELL	1/1/01	1/1/01

Text-Solution TL: UNRESOLVED, PENDING RETURN

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-04-18 18:00:00

** CUSTOMER COMMENT:- ABS ACTIVATES ON RIGHT TURNS** DEALER ACTION/OBSERVATION:** VERIFIED Y F

PTS _1 DAYS DOWN _1- TECH STATES ABS WILL ACTIVATE WHEN BRAKING AD TURNING RIGHT- TECH RECAL

TSS RECOMMENDATION/RESULT:- RECORD ABS SIGNALS FOR SAS YAW RATE AND WHEEL SPEED- MONITOR

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ULL REPORT.- LR WHEEL SENSOR WHEEL SPEED SLOWER THAN RIGHT REAR ON LINE GRAPH- INCIDENT OCC EELS, 265/75 16 TIRES APPEAR ORIGINAL.- SAME CONCERN NOT PRESENT IN KGV.- ADVISED TO REPLACE LR WHEEL SPEED SENSOR HAS ARRIVED, WAITING FOR CUSTOMER TORETURN

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	19	4/19/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATION WHEN TURNING/NO CODE

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NU0[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	205	24112	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	169477	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/28/2012	6/11/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3888	32	PREMIER NISSAN/METAIRIE	METAIRIE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
3888	32	PREMIER NISSAN/METAIRIE	METAIRIE	LA

[redacted]10 STEP RAILS
[redacted]02 FEDERAL EMISSIONS
L92 FLOOR MATS STANDARD

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	4/19/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/19/2013	

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	4/22/13	5042613103 CELL	1/1/01	1/1/01

Text-Solution TL: **REPLACED STEERING ANGLE SENSOR**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-06-03 18:00:00

** CUSTOMER COMMENT:-WHEN MAKING LEFT TURNS THE TRACTION LIGHT COMES ON.-** DEALER ACTION/O
BS ACTIVATION WHEN TURNING LEFT OR RIGHT ONLY AT 40 MPH OR ABOVE.-NO CODES.-DURING ABS ACTIV
NG ABS ACTIVATION, RIGHT/LEFT FRONT ABS SOLENOIDS ARE ACTIVATING.-NO ACCESSORIES OR MODIFICA

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HEEL SPEED SENSORS DURING THE INCIDENT STARTINGWITH THE RIGHT/LEFT FRONT SENSORS.-TECH TO FC
L SPEED SIGNALS, NO GRAPH DISPLAYED.- DUPLICATED INCIDENT ON A OFF/ON RAMP TO INTERSTATE.- NO A
FILE FILE RECORDED.- CALLED BACK FOR TECHLINK, REVIEWED 2 DATA RECORDINGS.- ADVISED TO PERFOR
ADS UP SENT TO REGION FOR LOW MILES.** UPDATE 4.22.13 TSS 143- UPDATED ASSIGN LEVEL>>>>>>>>>>>>>
>>>>>**UPDATE 4.22.13 TSS 166**-WORK SUPPORT DOES NOT DISPLAY G-SENSOR CALIBRATION-NO CODES S
PSI-CALLED TECH BACK ON CELLPHONE TO PERFORM TECHLINK-TECHLINKED IN TO REVIEW DATA-SIDE G S
RISING QUICKLY IN A SWEEPING LH TURN-ADVISED TO REPLACE G-SENSOR** UDPATE 4.23.13 TSS 143- UPDAT
ED G-SENSOR NOW CONCERN OCCURS MORE OFTEN- CONCERN WILL NOW OCCUR AT 20 MPH- STILL NO COD
NOTES IN SOL ON SIDE OF TRAVEL WILL OPERATE DURRING CONCERN- CHECK PIN FIT AT SENSOR AND C/U-
ORDER** UPDATE 5.6.13 160- TECH REPORTS WAITING FOR BACK ORDERED ABS C/U, NO ETA, NOTE CUSTOM
CH REPORTS WAITING FOR BACK ORDERED ABS C/U, RELEASE DATE 6.6.13CLOSED PENDING PARTS ARRIVA
- TSS CONSULTING WITH DTS RN*** UPDATE 107 05/24/13- DTS RN WANTED ABS ACTUATOR PART NUMBER CH
ULT MATCHES CORRECT NUMBER IN FAST- CONSULTED WITH STSS TT AND WILL CONVENE POW WOW TUESD
CH- RECOMMEND REPLACE STEERING ANGLE SENSOR- NO CONTACT WITH TECH** UPDATE 5.28.13 TSS 143- C
ENSOR** UPDATE 6.4.13 160- TECH REPORTS REPLACED STEERING ANGLE SENSOR TO RESOLVE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	4/18/2013	4/3/15	3/13/15

Text-Incd Desc TL

ABS C1110 CONTROL UNIT (C10)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1AR18B1[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
34192	56594	09718	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	644734	AT5	A15

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/6/2007	8/30/2008	USA

Installed Options

[redacted]0 XM SATELLITE [redacted]ADIO
C03 50S EMISSIONS
K69 HOMELINK CARD
L92 FLOOR MATS
P01 SE PREMIUM PACKAGE
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2563	42	JERRY SEINER NISSAN	N SALT LAKE CITY	Utah

Serv Dlr TL

Code	Region	Name	City	State
3481	42	TIM DAHLE NIS SOUTHTOWNE	SOUTH JORDAN	UT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/19/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: unresiolved, pending parts arrival

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake light comes on

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT COMES ON AFTER DRIVING 15 MINUTES-** DEALER ACTION/OBSERVATI COMES ON AFTER DRIVING 15 MINUTES- C1110 CONTROL UNIT (C10)- REPLACED ABS ACTUATOR 2 YEARS A LT:- REFER ESM PG-32, PERFORM VOLT DROP TEST ON GROUND E126- CONFIRM LESS THAN 0.1 VOLTS- REPL

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ACK, VOLT DROP ON GROUND WAS .075V- ADVISED TECH TO CONFIRM BATTERY WILL PASS GR8 TEST- REPL

Created by Jeff Wyatt at 2015-02-27 14:22:56

Vehiocle has returned with C1110 stored.

Abs unit replaced several times previously.

TSS Volt drop abs ground and powers.

Check pin fit at abs controller connector.

Sent heads up email due to repair attempts

Created by Jeff Wyatt at 2015-02-27 14:23:11

Heads up sent on 2015-02-27 15:23:10 to fernando.hernandez@nissan-usa.com, thomas.tejeda@nissan-usa.com, d

ssan-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com,

Created by Steve Stutzman at 2015-03-09 14:40:14

SA REPORTS ORDERED AND WAITING FOR ENGINE HARNESS TO ARRIVE, NO ETA,

TECH TO FOLLOW UP

Created by Steve Stutzman at 2015-03-13 14:54:13

tech reports waiting for engine harness to arrive, eta 3.16.15,

tech to follow up,

heads up due to parts availability

Created by John Irion at 2015-03-24 12:07:37

***** [Added after the case is closed.] *****

Vehicle returned with C1110 after replacing engine room harness.

Intermittently when in ABS data monitor all monitor items will go to "error".

TSS: Perform loaded voltage drop on ABS actuator power and ground circuits.

Created by Paul Legnon at 2015-04-03 10:22:33

***** [Added after the case is closed.] *****

Tech states unable to graph wheel speed sensors at times---items say error

ABS cu has been replaced 2 times, Engine harness has been replaced----C1110 returns at times

14.3v at battery---ABS pin 1,32?14.29v,Terminal 4- 14.19v---ground V drop less .010

When wheel speeds graph system error---voltage does not change to abs cu

Yaw rate sensor dtc generated 1 time, code was cleared and did not return

TSS--Inspect wheels/tires for same size,tread depth and model

Inspect wheel speed sensors and pick up for debris or excessive grease

swap Yaw rate sensor from KGV and check pin fit

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	4/23/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON. 2 NEW ACTUATORS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
170	Z - ADAM SACKNER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1AA08C98N6[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	36567	49818	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	609914	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/20/2008	6/30/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5026	26	OPEN ROAD NISSAN MORRIST	MORRISTOWN	New Je

Serv Dlr TL

Code	Region	Name	City	State
2157	26	KOEPPEL NISSAN INC	JACKSON HEIGHT	NY

[redacted]

B10 SPLASHGUARDS
C03 50 STATE EMISSION
J01 SUNROOF
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
M10 MICROFILTER
P03 LE PREFERRED PACKAGE
T01 LE TOW PKG
U01 TECH PACKAGE
U35 NAVIGATION BOOKLET
V01 DVD ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	4/23/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/23/2013	

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **PENDING CUSTOMER RETURN**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Adam Sackner at 2013-05-15 18:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS PLACED ABS ACTUATOR 2 TIMES- VEHICLE JUST ARRIVED AT DEALER AGAIN** TSS RECOMMENDATION/RESU T TSS 170 WITH RESULTS** UPDATE 04.23.13 TSS 170- NO CODES FOUND IN VEHICLE- TEST DROVE AND COUL

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STEERING ANGLE STRAIGHT AHEAD .7- G SENSOR WITH VEHICLE STOPPED IS 0- ADVISED TO TEST DRIVE WIT

* UPDATE 04.24.13 TSS 170- CONTACTED TECH.- STILL WAITING ON CUSTOMER TO COME INTO DEALER TO DR

>>** UPDATE 05.16.13 TSS 170- CLOSING REPORT PENDING CUSTOM

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	4/24/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON DTC C1110

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0ND7C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	855	26112	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	857933	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/27/2012	12/28/2012	USA

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5PC SET

Dlr Retl Last VC

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	Texas

Serv Dlr TL

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	CHECK ENGINE LIGHT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/24/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS T (10)P1212 ABS/TCS COMM LINE-TCS/CIRC (44)U1001 CAN COMM CIRCUIT (1K)P1574 ASCD VHCL SPD SEN C1110 CONTROL UNIT (C10) ABSU1000 CAN COMM CIRCUIT (10) METERC1729 VEHICLE SPEED SIGNAL ERRC

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>>>>>>>>>>>>NEXT<>>>>>>>>>>>>- NOW DTCP1212 ABS/TCS COMM LINE-TCS/CIRC (44)U1001 CAN COMM CIF GOOD AND GROUND CONNECTION IS GOOD** TSS RECOMMENDATION/RESULT:- INSPECT E126 GROUND REM TERMINAL 15 AND 11- MEASURE VOLTAGE AND RESISTANCE AT DLC FOLLWOING NTB 10-066**UPDATE TSS 16 ARE 2.2 AND 2.7V-PLUGGED ORIGINAL ABS ACTUATOR BACK IN, NO DTCS-WITH NEW UNIT CODES CANNOT BE ....NO CHANGE-ACTUATOR WAS REPLACED FOR SAME DTCS BUT THEY WERE NOT CURRENT-NEW P/N 47660-9

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/25/2013	4/10/14	3/10/14

Text-Incd Desc TL

P0000 OK, ABS/SLIP LIGHTS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	J[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08U9[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	80097	04117	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	595048	AT5	EW3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	7/17/2007	2/24/2009	USA

Installed Options

C03 50 STATE EMISSIONS
F95 ADJUSTABLE CARGO ORGANIZER
F96 RETRACTABLE CARGO COVER
K92 PROTECTION PACKAGE
L92 FLOOR MATS
M10 IN-CABIN MICROFILTER
N93 AUTO DIMMING EC MIRROR WITH COMPASS
S01 SIDE/CURTAIN AIRBAGS PACKAGE
U01 UTILITY PACKAGE
V94 DOCKABLE DVD

Dlr Retl Last VC

Code	Region	Name	City	State
3754	32	CHARLIE CLARK NISSAN	HARLINGEN	Texas

Serv Dlr TL

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	4/25/2013	55

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Alex Knepper at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE/VDC/SLIP LIGHTS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAI ON WITH CODE:P0000 OK-CUSTOMER NOT REPORTING ANY DRIVABILITY INCIDENTS** TSS RECOMMENDATION GROUND CLEANED, RETIGHTENED, RECHECK IF CODE RETURNS-IF CODE RETURNS, REPLACE ABS ACTUATO

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/26/2013	4/10/14	3/10/14

Text-Incd Desc TL

C1203,C1115,RT REAR ERRATIC

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2011	MUR	JN8AZ1MW7BW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16046	23811	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	487100	CVT	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	1/14/2011	3/28/2011	USA

Installed Options

B10 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MATS AND CARGO MAT
U01 NAVIGATION PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
18051	34	NISSAN OF MURFREESBORO	MURFREESBORO	Tennes

Serv Dlr TL

Code	Region	Name	City	State
2982	34	TED RUSSELL NISSAN	KNOXVILLE	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/26/2013	CA3

Code-Reason For Call TL Desc: REASONABLE CALL FOR ASSISTANCE | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ryan Pickell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- TURN ABS LIGHT OFF-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATT SENSOR ABNORMAL SIGNAL- ABS SENSOR REPLACED - NO CHANGE- RIGHT REAR HUB HAS CONCERN FROM EPLACE RIGHT REAR HUB AND RETEST

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/26/2013	4/10/14	3/10/14

Text-Incd Desc TL

NO BRAKE PEDAL WITH KEY ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W89V[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	32280	07819	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	347924	CVT	K51
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	7/14/2009	9/1/2009	USA

Installed Options

10 SPLASH GUARDS
C03 50 STATE EMISSIONS
G01 MODEL YEAR CHANGE
J02 360 VALUE PACKAGE
K01 PREMIUM PACKAGE
L92 3-PIECE FLOOR MATS
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3722	26	NISSAN CITY/PORT CHESTER	PORT CHESTER	New Yo

Serv Dlr TL

Code	Region	Name	City	State
3722	26	NISSAN CITY/PORT CHESTER	PORT CHESTER	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	4/26/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- REPLACE WHEEL BEARING** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR NG DIAG- WITH VEHICLE DRIVING ON LIFT APPLIED BRAKES AND ABS ACTIVTED- NOW BRAKE HAS NO BRAKE AL WITH KEY OFF- CALLED FOR INFORMATION** TSS RECOMMENDATION/RESULT:- REPLACE ABS C/U

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	4/29/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON, C1116 STOP LAMP SW

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2010	720	1N6AD0EV4AC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	90172	32210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	883982	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/12/2010	7/21/2010	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5036	26	NISSAN OF GARDEN CITY	HEMPSTEAD	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5036	26	NISSAN OF GARDEN CITY	HEMPSTEAD	NY

Installed Options

[redacted]3 50 STATE EMISSIONS
[redacted]2 SE VALUE TRUCK CKAGE
K14 FLOOR MATS W BED EXTENDER
S65 BED RAIL CAPS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/29/2013	C16

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- CUST STATES ABS LIGHT ON, LACK OF POWER** DEALER ACTION/OBSERVATION:**
P SWITCH (C16)- PREVIOUSLY REPLACED STOP LAMP SWAND STEERING ANGLE SENSOR- NO CHANGE- UNA
S ON DATA MONITOR ARE SAME SPEED- DATA MONITOR IN ABS SHOWS BRAKE SW OPERATING CORRECTLY-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ADVISED TO INSPECT BRAKE SW ADJUSTMENT- INSPECT PIN FIT AT BRAKE SW AND ABS C/U- IF OK LOAD/VO SS 124 4/30/13- TECH CALLED BACK, POWER AND GROUND WAS CONFIRMED TO BRAKE SWITCH- WHILE ON P D ON TAIL LAMP ASSY AND LIGHT TURNED BACK ON- ADVISED TECH TO INSPECT BRAKE LIGHT BULB CONNE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/30/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS/VDC LIGHT ON,NO SYMPTOMS,C1142

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6BA0EDXC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3101	36312	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	856332	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/21/2012	1/31/2013	USA

Installed Options

A93 BED LINERS
B93 SPLASH GUARDS
C02 FEDERAL EMISSIONS
K01 SV VTP PACKAGE
K11 VTP FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
2608	32	SOUTH POINT NISSAN	AUSTIN	Texas

Serv Dlr TL

Code	Region	Name	City	State
2608	32	SOUTH POINT NISSAN	AUSTIN	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/30/2013	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Terk at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS/VDC LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEM
PAST-NO LIGHTS ON AND NO SYMPTOMS REPORTED WHEN VEHICLE ARRIVED-PRIOR VISIT:REPLACED BRAKE
A SENSOR SIGNAL (C79)-ADJUSTED BRAKE PEDAL HEIGHT,REPLACED BOTH PRESSURE SENSORS....NO CHA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

CONTINUITY TOGROUND-BOTH SENSORS READ W/ BRAKE SWITCH OFF ABOUT -2 TO -3 BAR,BOTH READWITH
ION/RESULT:-COMPARE PRESSURE SENSOR DATA MONITOR READINGS TO A KGV-MONITOR THE BRAKE SWIT
RIFY THEY ARE ALL ACTIVATING AND DEACTIVATING AT THESAME TIME-CHECK ABS C/U CONNECTOR FOR PF
GROUND AS DISCUSSED-CALL BACK WITH RESULTS IF NOTHING HAS BEEN IDENTIFIED-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	4/30/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES TURNING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2008	FX	JNRBS08W98[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	59609	87818	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK45	097314	AT5	QX1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	11/20/2007	3/19/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
71268	72	INFINITI OF MELBOURNE	MELBOURNE	Florida

Serv Dlr TL

Code	Region	Name	City	State
71304	62	NALLEY INFINITI-MARIETTA	MARIETTA	GA

Ins[redacted]

95 SPLASH GUARDS
C03 50 STATE EMISSIONS
G46 FIRST AID KIT/ LITERATURE KIT
H94 ROOF RAIL CROSSBARS, ALUMINUM
H95 IPOD INTERFACE
K35 NAVIGATION SYSTEM BOOKLET
L60 FLOOR MATS
P93 CARGO AREA PROTECTOR
U01 NAVIGATION SYSTEM
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/30/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS ENGAGES ON RAMPS TO INTERSTATE** DEALER ACTION/OBSERVATION:** VER TAKING ON RAMPS OR TURNING SHARPLY THE ABSWILL ACTIVATE- NO CODES STORED- STEERING SENSOR CLE HAS SAME SIZE TIRES BUT DIFFERENT BRANDS** TSS RECOMMENDATION/RESULT:- ADVISED TECH TO S

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	4/30/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON C1103/C1107

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2013	TTN	1N6BA0CAXDN3[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	637	34313	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	888689	AT5	NAH

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/11/2013	4/23/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3073	32	STUART NISSAN	ENID	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
3488	32	BOB HOWARD NISSAN, INC.	EDMOND	OK

Installed Options

02 FEDERAL MISSIONS
K01 SV VTP PACKAGE
K11 VTP FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	4/30/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	4/30/2013	C03

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	4054735267 CELL	1/1/01	1/1/01

Text-Solution TL: REPLACED RIGHT FRONT SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-05-06 18:00:00

** CUSTOMER COMMENT:- ABS COMES ON AFTER HARD STOPS.** DEALER ACTION/OBSERVATION:** VERIFIED SENSOR OPEN OR SHORT (C03)C1107 RIGHT FRONT SENSOR SHORT OR BAD SIG (C07)- ABS ACTUATOR H O MOVEMENT OF VEHICLE.- RIGHT HAND FRONT SENSOR WENT TO ZERO ON ROAD TEST WHEN DTC STORED.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TINUITY HAS BEEN CONFIRMED.** TSS RECOMMENDATION/RESULT:- REPLACE ENGINE ROOM "E" HARNESS.(F ARNESS, FOUND IF RIGHT FRONT SENSORWIRE WAS WIGGLED CODE RESET, REPLACED R/F SENSOR TO RES

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	FI[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	5/10/2013	3/16/14	3/16/14

Text-Incd Desc TL

MIL ON, C1111 PUMP MOTOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F89[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12323	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	008335	AT6	KAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	8/5/2008	9/25/2008	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
98009	48	TONY NISSAN	WAIPAHU	Hawaii

Serv Dlr TL

Code	Region	Name	City	State
98009	48	TONY NISSAN	WAIPAHU	HI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/10/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ILLUMINATED-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR C WAS PAST AND TECH WAS ABLE TO CLEAR.-DTC HAS NOT RESET.-CALLED FOR INFORMATION.** TSS RECO TE CONCERN.-TECH TO FOLLOW UP.**UPDATE 05.17.13 TSS 153-12V BATTERY WAS WEAK, CUSTOMER REPLA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

VISED TECH TO REPLACE ABS ACTUATOR.-PROVIDED TECH WITH FI# FOR STP FORM.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	5/13/2013	4/9/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATION C1179 DELTA SENSOR S

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6AA0EJ9C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	26588	36412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	798850	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/5/2011	11/2/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
3711	42	SID DILLON NISSAN	LINCOLN	NE

Installed Options

A93 BED LINERS
C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/13/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT WILL COME ON INTERMITTENTLY WILL COME ON AND STAY ON.-** DEALE
S DOWN 2-ABS LIGHT IS ON.-C1179 DELTA SENSOR SIGNAL (C79)-REPLACED BOOSTER ON INITIAL VISIT.-NO
NSOR SIGNAL (C79)-AFTERMARKET WHEELS,GRILL GAURD,TONEAU COVER,ALARM SYSTEM.** TSS RECOMM

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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TION.-DOES CODE RESET AFTER VEHICLE RETURNED TO FACTORY CONDITION?-TECH TO FOLLOW UP.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	5/13/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS LIGHT ON, C1104, C1108 LFT FR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2012	PTH	5N1AR1NBXC[redacted]

Installed Options

C03 50 STATE EMISSIONS

L92 FLOOR MATS AND TRUNK MAT

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4315	25212	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	100765	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	4/14/2012	12/29/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3070	24	GORDIE BOUCHER NISSAN	GREENFIELD	Wiscon

Serv Dlr TL

Code	Region	Name	City	State
3070	24	GORDIE BOUCHER NISSAN	GREENFIELD	WI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/13/2013	C04

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS AND SLIP LIGHTS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR A

ENSOR OPEN OR SHORT (C04)C1108 LEFT FRONT SENSOR SHORT/BAD SIG (C08)- MONITORED WHEEL SPE

S RECOMMENDATION/RESULT:- LINE GRAPH LEFT FRONT WHEEL SPEED SENSOR SIGNAL AS DESCRIBED- SW

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

SO, REPLACE SENSOR- CHECK PIN FIT AT LEFT FRONT SENSOR CONNECTOR AND ABS ACTUATOR

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	5/20/2013	4/11/14	4/11/14

Text-Incd Desc TL

VDC/TCS OPERATION ON TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NU7CN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1995	24312	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	170994	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/26/2012	3/27/2013	USA

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MATS STANDARD
M92 RETRACTABLE CARGO COVER-TONNEA
S10 VALUE PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3442	32	BAKER NISSAN SOUTH	HOUSTON	Texas

Serv Dlr TL

Code	Region	Name	City	State
3442	32	BAKER NISSAN SOUTH	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	61/80F=16/27C	CONSTANT	NOT PROVIDED	5/20/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/20/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	5/20/13	DLR NUMBER	1/1/01	1/1/01

Text-Solution TL: REPLACED STEERING ANGLE SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2013-05-21 18:00:00

**** CUSTOMER COMMENT:- ABS ACTIVATING ON TURNS** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAI**

NO CODES AT THIS TIME- HAD REPLACED ABS ACTUATOR FOR THIS BUT NO CHANGE- NO CODES- ABS RELA

:- CHECK AND CLEAN ABS ACTIVATOR GROUND E-126- CHECK PIN FIT AT ACTUATOR CONNECTOR- IF OK, REF

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TS AND MILEAGE UPDATE 5.22.13 TSS 143- REPLACED STEERING ANGLE SENSOR TO RESOLVE**

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	6	5/21/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVES ON LEFT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
153	Z - MICHAEL FARRELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2010	PTH	5N1AR1NBXAC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	47236	25610	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	895619	AT5	K50

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	7/31/2010	10/22/2010	USA

Dlr Retl Last VC

Code	Region	Name	City	State
09027	26	ROTHROCK MOTOR SALES, IN	ALLENTOWN	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
09027	26	ROTHROCK MOTOR SALES, IN	ALLENTOWN	PA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	4/18/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	5/21/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: PENDING UPDATE FROM DEALER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2013-07-10 18:00:00

** CUSTOMER COMMENT:-ABS AND SLIP LIGHT ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR AT CTIVATE WHEN MAKING LEFT TURN.-REPAIR SUMMARY FOR THIS CONCERN:SPIRAL CABLE REPLACEDABS A LACED-DATA MONITORED WHEEL SPEED SENSORS, ALL ARE CONSISTENT.-STEERING WHEEL IS SLIGHTLY O

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TIME SINCE R.O OPEN.** TSS RECOMMENDATION/RESULT:-RELEARN STEERING ANGLE SENSOR WITH WHEEL RATE SENSOR OPERATION, REPLACE IF ERRATIC.** UPDATE 06.04.13 TSS 170 A.S- ATTEMPTED TO CONTACT D ED TO CONTACT THE DEALER 2 TIMES. NO ANWSER**UPDATE 07.11.13 TSS 153-CLOSING REPORT PENDING UF

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	9	5/29/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATION QUICK RIGHT TURN

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV9DN[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	4472	32413	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VQ40	175957	AT5	QAK
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Canton (NMM)	1/12/2013	3/18/2013	USA

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
1980	36	POHANKA NISSAN-CAD-OLDS	FREDERICKSBUR	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	5/29/2013
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	5/29/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	5409078359 CELL	1/1/01	1/1/01

Text-Solution TL: REPLACED STEERING ANGLE SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-07-15 18:00:00

** CUSTOMER COMMENT:- ON QUICK RIGHT TURNS VIBRATION..** DEALER ACTION/OBSERVATION:** VERIFIED THE ABS WILL ACTIVATE.- LEFT TURNS DO NOT HAVE THIS ISSUE.- NO DTC.** TSS RECOMMENDATION/RESULT SOLENOIDS AREACTIVATING DURING THE CONCERN.- CAPTURE THE DATA, REVIEW THE WHEEL SPPED SIGN

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TE 6.12.13 TSS 166AK**-DATA MONITOR ITEMS LOOK OK-NO SPIKES IN WHEEL SPEED SENSORS-REPLACED A LIGHT COMES ON DURING INCIDENT, THEN TURNS OFF WHEN IT STOPS-WILL SOMETIMES OCCUR WHILE BRA THE BRAKES-VEHICLE EQUIPPED WITH 4WD-TECH WAS USING BRC-47 FOR REFERENCE-ADVISED TO DISCON IDENT STILL EXISTS, INSPECT FOR MECHANICAL DRIVETRAIN BINDING-IF INCIDENT GOES AWAY, REINSPECT 165 JI 06/12/13-INCIDENT GOES AWAY WITH ABS ACTUATOR UNPLUGGED-GOT DATA RECORDINGS OF INCIDEN ERRATIC SIDE G SENSOR-TSS: REPLACE YAW/SIDE G SENSOR-COLLECTED DATA, FORWARDED TO TSS 166*** RATE SIDE DECEL G SENSOR AND CALIBRATED, NO CHANGE- CONSULTING WITH TSS 166- REVIEWED DATA A EERING ANGLE SIGNAL SHOWING TURN >>>>>>>>>>>>>>>>>>>>>>>- RECOMMEND REPLACE STEERING ANGL - TECH STILL WATING ON STEERING ANGLE SENSOR TO ARRIVE- TECH TO FOLLOW UP** UPDATE 7.9.13 160- T MAKE REPAIRSAND FOLLOW UP** UPDATE 7.16.13 160- TECH REPORTS REPLACED STEERING ANGLE SENSOR

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	5/29/2013	12/8/15	3/10/14

Text-Incd Desc TL

DIFF LOCK C1187 DIFF LOCK CONTROL U

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6AA06C58N33[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	62389	18218	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	574926	A	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/16/2007	9/7/2009	USA

Installed Options

C03 50 STATE EMISSIONS
K08 POPULAR PACKAGE WITH ROCKFORD FOSGA
L92 FLOOR MATS
N94 REAR UNDER SEAT STORAGE BIN
P97 SLIDING BED DIVIDER
T01 TOW PACKAGE
W01 UTILITY BED PACKAGE
X94 SLIDING BED EXTENDER

Dlr Retl Last VC

Code	Region	Name	City	State
5100	26	CURRY NISSAN	YORKTOWN HEIG	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5100	26	CURRY NISSAN	YORKTOWN HEIG	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
AXLE HOUSING/BEARINGS/SHAFTS(T	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
10	N	N	5/30/2013	C87

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-AWD/BRAKE AND ABS LIGHTS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y
87 DIFF LOCK CONTROL UNIT NG (C87)-REPLACED DIFFERENTIAL AT 56K DUE TO METAL DEBRIS IN FLUID.-N
ATA MONITOR CHANGES WITH SWITCHPOSITION.-NO ACCESSORIES OR MODIFICATIONS.** TSS RECOMMENDA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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WHEEL AND MONITOR IFTHE OTHER WHEEL TURNS IN THE OPPOSITE DIRECTION-IF THE WHEEL TURNS IN TH E DIFFERENTIAL COVER AND INSPECT FOR DEBRIS-IF DEBRIS IS FOUND, REPLACE THE DIFFERENTIAL ASSEM

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	6	6/4/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1106 LEFT REAR SENSOR SHORT OR BAD

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV9DN7[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
418	6626	32613	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	195916	AT5	K23
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/1/2013	5/23/2013	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PAC
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3505	48	LITHIA NISSAN	MEDFORD	Oregon

Serv Dlr TL

Code	Region	Name	City	State
3505	48	LITHIA NISSAN	MEDFORD	OR

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE DRAG	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	5/31/2013
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/4/2013	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: PENDING VEHICLE RETURN TO DEALER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LAMP ON AT RANDOM.** DEALER ACTION/OBSERVATION:** VERIFIED N REPAIR C1106 LEFT REAR SENSOR SHORT OR BAD SIG- DTC IS PAST- WAS CLEARED AND TOOK 100 MILES TO RETUR SENSOR IN DATA MONITOR SEEMS TO RESOLND CORRECT MAYBE EVENTO CORRECT (MAY RESPOND QUICK**

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ION/RESULT:- INSPECT THE SENSOR CONNECTION AND SENSOR FOR CAUSING.** UPDATE 6.10.13 160- TECH R
** UPDATE 6.17.13 160- TECH REPORTS WHEEL SPEED SENSOR HAS ARRIVED, WAITING FOR CUSTOMER TORE
CUSTOMER STARTING VDC OFF AND SLIP LIGHTS ONAT TIMES-INSEPCTED FOR STORED DTC AND NO DTC ST
AR SENSOR BEING REPALCED FROM LAST VISIT.-INSPECT SPEED SENSOR SIGNAL AND RECODR DATA AND I
ONTACTED DEALER FOR UPDATE. >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>-LEFT REAR WHEELS SPEE3D SENSOR
SE REPORT PENDING FURTHER DETAIL.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/4/2013	4/9/14	3/10/14

Text-Incd Desc TL

ABS/SLIP LIGHT, C1140, C1165, C1167

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2012	PTH	5N1AR1NB4CC[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12562	25212	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	076952	AT5	K50
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	2/11/2012	6/16/2012	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS AND TRUNK MAT

Dlr Retl Last VC

Code	Region	Name	City	State
3362	26	KELLY NISSAN OF LYNNFIELD	LYNNFIELD	Massac

Serv Dlr TL

Code	Region	Name	City	State
3362	26	KELLY NISSAN OF LYNNFIELD	LYNNFIELD	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/4/2013	C40

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Phillip Page at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- C/S ABS/SLIP/BRAKE LIGHTS ARE ON-** DEALER ACTION/OBSERVATION:** VERIFIEI

(C40)C1165 (VDC/TCS/ABS) - CV2 { C65 }C1167 (VDC/TCS/ABS) - SV2 { C67 }P1814 4WD DETECT SWITCH (Z2

C CHECKS** TSS RECOMMENDATION/RESULT:- CHECK FOR BATTERY VOLTAGE AVAILABLE TO PIN #1 AND #3

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S N AND L- INSPECT FUSE #18 FOR OPEN- IF BATTERY VOLTAGE IS AVAILABLE, PERFORM VOLTAGE DROP ON SPECIFICATIONS, REPLACE ABS ACTUATOR

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/5/2013	4/10/14	3/10/14

Text-Incd Desc TL

C1179 DELTA SENSOR SIGNAL (C79)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NC2A[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	57519	83210	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	659704	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/24/2009	7/10/2009	USA

Installed Options

C03 50 STATE EMISSIONS
H01 MOBILE ENTERTAINMENT SYSTEM
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
X01 2ND ROW SPLIT BENCH SEATS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70403	62	AUSTIN INFINITI, INC.	AUSTIN	Texas

Serv Dlr TL

Code	Region	Name	City	State
70477	62	CREST INFINITI	FRISCO	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/5/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT COMES ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATT
NSOR SIGNAL (C79)- REPLACED BRAKE BOOSTER YESTERDAY FOR SAME CONCERN- ADJUSTED BOOSTER F
ACTUATOR

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/6/2013	4/9/14	3/10/14

Text-Incd Desc TL

C1106 LEFT REAR SENSOR, NEW SENSOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV5C[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	7425	32262	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	160272	MT6	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/11/2012	9/26/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2894	26	SULLIVAN BROS. NISSAN L/M	KINGSTON	Massac

Serv Dlr TL

Code	Region	Name	City	State
2894	26	SULLIVAN BROS. NISSAN L/M	KINGSTON	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/6/2013	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Christopher O'Connor at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LIGHT ON, PULLS WHEN BRAKING-** DEALER ACTION/OBSERVATION:** VERIFIE**

OR SHORT OR BAD SIG (C06)- NO SIGNAL WITH CHECKER BOX FROM LR SENSOR- REPLACED SENSOR, WHE

FOUND ON RR- EXCESS AXLE PLAY NOT FOUND TSS RECOMMENDATION/RESULT:- ADVISED TO SWAP LR/RF**

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R AXLE ASSEMBLY

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/10/2013	4/10/14	3/10/14

Text-Incd Desc TL

NO COMMUNICATION WITH ABS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18WX9W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	54115	07719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	207007	CVT	QX1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	1/11/2008	11/4/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS
R92 ROOF RAIL CROSSBARS

Dlr Retl Last VC

Code	Region	Name	City	State
2273	32	SUNTRUP NISSAN VOLKSWAG	SAINT LOUIS	Missou

Serv Dlr TL

Code	Region	Name	City	State
3525	42	AUTONATION NISSAN 104	DENVER	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/10/2013	44

Code-Reason For Call TL Desc: NOT IDENTIFIED | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- SES LIGHT ON , VDC, SLIP, TRAC LIGHT ON-** DEALER ACTION/OBSERVATION:** VE ION WITH THE ABS MODULE- P1722 ESTM VEH SPD SIG - OR - VEHICLE SPEED (ELECTRIC SHIFT) { L7- P0500 COMM LINE-TCS/CIRC (44)- U1001 CAN COMM CIRCUIT (1K)- P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL

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T (M2)- P1720 V/SP SEN (A/T OUT) (90)- P0725 ENGINE SPEED SIGNAL (C7)- P0868 SEC/PRESS DOWN (L6
>>>

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/10/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT P1809 C1102 C1103 C1105

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NE5E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	53009	26611	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	743392	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/21/2010	11/26/2010	USA

C03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
09095	36	WRIGHT AUTOMOTIVE GROUP	WEXFORD	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
09095	36	WRIGHT AUTOMOTIVE GROUP	WEXFORD	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/10/2013	Y7

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTED VEHICLE WITH KEY ON.-REPLACED BATTERY WITH NEW NISSAN.-SPEEDOMETER IS INOP.-SPEEDOMETE.-C1102 LEFT REAR SENSOR OPEN OR SHORT (C02)-C1103 RIGHT FRONT SENSOR OPEN OR SHORT (C03)-

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5 VEH SPEED SENSOR (BT5)-P1808 VHCL SPEED SEN ABS (Y6)-P1819 SHIFT ACT CIR (Z6)>>>>>>>>>>>>
GNAL (P8)-P1831 VDC OP SIGNAL (P9)-P1809 CONTROL UNIT 4 (Y7)-P1828 LINE PRESS SWITCH (P6)-RE
RESENT.-C1102 LEFT REAR SENSOR OPEN OR SHORT (C02)-C1103 RIGHT FRONT SENSOR OPEN OR SHORT
)-B2205 VEH SPEED SENSOR (BT5)-P1808 VHCL SPEED SEN ABS (Y6)-P1819 SHIFT ACT CIR (Z6)-P1830 A
P9)-SWAPPED FROM KGV TRANSFER CASE SHUT OFF RELAY, TRANSFER SHIFT LOW RELAYTRANSFER SHIF
ACCESSORIES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-CHECK ALL FUSES/FUSEABLE LINKS A
.-CHECK PIN FIT AND CONNECTOR INTEGRITY AT ABS CONTROL UNIT.-CONFIRM ABS C/U VOLTAGE SUPPLY C
GROUND PINS #47,16.-LINE GRAPH ABS WHEEL SPEED SENSORS.-TECH TO FOLLOW UP.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	6/10/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATES RT TURN AFTER SP. CAB

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2007	FX	JNRAS08WX7X[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	71956	87417	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	036537	AT5	BW9

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	12/15/2006	3/13/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
71407	72	LIA INFINITI	COHOES	

Serv Dlr TL

Code	Region	Name	City	State
5290	26	CURRY NISSAN CHICOPEE	CHICOPEE	MA

Installed Options

- B95 SPLASH GUARDS (4)
- C03 50 STATE EMISSION
- F01 HANDS-FREE PACKAGE
- G02 TOURING PACKAGE
- G46 FIRST AID KIT/ LITERATURE KIT
- K35 NAVIGATION SYSTEM BOOKLET
- L60 FLOOR MATS
- P93 CARGO AREA PROTECTOR
- S01 SPORT PACKAGE
- U09 TECHNOLOGY PACKAGE - SIRIUS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/10/2013	C43

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- VDC AND SLIP LIGHTS ARE ON. CHECK AND ADVISE.-** DEALER ACTION/OBSERVAT

CABLE REPLACED FOR INOP HORM AND STEERING SWITCHES.- VEHICLE RETURNED WITH VDC LIGHTS ON.- V

C1143 STEERING ANGLE SENSOR CIRCUIT (C43)- CALIBRATED STEERING ANGL;E SENSOR, CONCERN MOVEI

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NGED TO LEFT TURNS.- RECALIBRATED AGAIN, INCIDENT OCCURS ON RIGHTTURNS.- VDC ACTIVE ABOVE 20-3
G ANLGE SENSOR, PASSED VISUAL INSPECTION>>>>>>>>>>>>>>>>>>>>>>>>>>>>> NEXT >>>>>>>>>>>>>>>>>>>
ATA MONITOR- TURNING RIGHT 90DEG, 70 DEG SHOWN ON DATA MONITOR- 1 DEGREE STRAIGHT AHEAD.** TS
LE SENSOR.**UPDATE TSS 165 JI 06/12/13-NEAL TREMAN CLOSING REPORT-REPLACED STEERING ANGLE SEN

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	6/12/2013	4/10/14	3/10/14

Text-Incd Desc TL

TCS LIGHT ON,P1212,U1000

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ER8C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	45	32312	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	172663	AT5	K23
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	12/8/2012	5/29/2013	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PKG
C02 FEDERAL EMISSIONS
L92 FLOOR MATS
P01 SV PREMIUM UTILITY
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
2868	34	MIKE ERDMAN NISSAN	MERRITT ISLAND	Florida

Serv Dlr TL

Code	Region	Name	City	State
2868	34	MIKE ERDMAN NISSAN	MERRITT ISLAND	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	CHECK ENGINE LIGHT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	6/12/2013	10

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-DEALER STOCK.-ABS AND TCS LIGHTS ON..** DEALER ACTION/OBSERVATION:** VER
ON.-FOUND NO COMMUNICATION WITH ABS WITH CONSULT.-REPLACED THE ABS CU.-TCS LIGHT IS ON.-ABS IS
M LINE-TCS/CIRC, U1001 CAN COMM CIRCUIT.-ABS CODE U1000 CAN COMM CIRCUIT.-CODES WILL RETURN WH

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----------NEXT PAGE>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>-CURRENT PART NUMBER FOR ABS IS 47660-9BF0

126.-CLEAR CODES AND IF INCIDENT REMAINS INSTALL ABS CU PART NUMBER47660-9BE0D.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	6/14/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS NOT COMMUNICATE P1212,U1000

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV4DN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	46	32413	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	195461	AT5	EAF

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/28/2013	4/23/2013	USA

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
5183	48	RUSTOM NISSAN OF PORTLAN	PORTLAND	OR

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	81/99F=27/38C	CONSTANT	NOT PROVIDED	6/13/2012

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/14/2013	44

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: LOOSE GROUND E126

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2013-06-16 18:00:00

** CUSTOMER COMMENT:-ALL THE DASH LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAI ON.-ECM P1212 ABS/TCS COMM LINE-TCS/CIRC (44) U1001 CAN COMM CIRCUIT (-METER- U1000 CAN COMM 1808 VHCL SPEED SEN ABS (Y6)-P1820 ENGINE SPEED SIG (Z7)-ABS IS NOT PRESENT IN SELF DIAGNOSIS.-

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ULT:-CHECK FOR CAN SYSTEM CONTROLLER CAUSING INCORRECT READINGS ON CAN LINES-REMOVE ONE C AFTERMARKET EQUIPMENT INSTALLED.**UPDATE 06.17.13 TSS 135JB-GROUND CONNECTION CAUSING CONC TENED.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/17/2013	3/16/14	3/16/14

Text-Incd Desc TL

ON HARD SWERVE BRAKE PEDAL PULSED

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08D78N[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	55435	86318	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VK56		AT5	K12
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Canton (NMM)	2/22/2008	3/15/2008	USA

Installed Options

B95 SPLASH GUARDS
C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
70079	62	WEST HOUSTON INFINITI LTD	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	6/17/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Thomas McBrearty at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-NOISE FROM VEHICLE WHEN TURNING AND ACCELERATING-** DEALER ACTION/OBS
G AT STEADY SPEED OF 30 MPH AND TURNED STEERING WHEEL HARD TOLEFT THERE WAS A LOUD GRINDIN
IVEN BACK TO SHOP NO CODES-ROAD TESTED KNOWN GOOD VEHICLE ANDSUSPECT CAR DID NOT PERFORM

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ES NOTED** TSS RECOMMENDATION/RESULT:- AT INCIDENT MONITOR ALL 4 WHEEL SPEED SENSORS ON LINE
R STEERING ANGLE SENSORMONITOR YAW RATE, SIDE G,DECEL G SENSOR SIGNALS AS- IF NORMAL, REPLA

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/20/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1102, C1103, C1104, C1574

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6AA0EK1CN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	22597	36312	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	837065	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	5/9/2012	5/29/2012	USA

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
2608	32	SOUTH POINT NISSAN	AUSTIN	TX

Installed Options

A93 BED LINERS
C03 50 STATE EMISSIONS
D32 TEXAS STATE INSPECTION
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/20/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Allen Wendell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LAMP ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y_ REPAIR ATTEMPTS
ORT (C02)C1103 RIGHT FRONT SENSOR OPEN OR SHORT (C03)C1104 LEFT FRONT SENSOR OPEN OR SHO
VEH SPEED SENSOR (BT5)P1721 VEH SPD SNSR CIR-MTR (H6)- THE UNIT IS FROM A BODY SHOP AND HAS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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Y SHOP THE VEHCIEL WAS ONLY PAINTED DUE TOVANDALISM.>>>>>>>>>>>>>>>>>>>>>>NEXT PAGE>>>>>>>>
ENSORS WERE INOP BUT ONE TESTEDFUNCTIONAL- PER DATA MONITOR NONE OF THE ABS SENSOR OPERAT
SPECIFICS AREKNOWN.** TSS RECOMMENDATION/RESULT:- REPLACE THE ABS SENSORS AND CHECK OPERA
LS STILLTHE CONTROL UNIT WOULD NEEED REPLACED.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	6/28/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATION ON R/TURN,C1106

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW7CC5[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4712	24412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	139586	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/28/2012	7/28/2012	USA

Installed Options

C03 50 STATE EMISSIONS
H93 IPOD INTERFACE WITH SATELLITE
L93 FLOOR MATS PRO-4X
M92 RETRACTABLE CARGO COVER-TONNEA
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3384	42	PINNACLE NISSAN	SCOTTSDALE	Arizona

Serv Dlr TL

Code	Region	Name	City	State
5130	44	DUBLIN NISSAN	DUBLIN	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	6/28/2013	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Terk at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS ACTIVATION WHEN TURNING RIGHT AT 20-30 MPH-** DEALER ACTION/OBSERVATION WHEN TURNING RIGHT AT 20-30 MPH-ABS-C1106 LEFT REAR SENSOR SHORT OR BAD SIG (C06) CL .....NO CHANGE-STEERING ANGLE SENSOR AND G SENSOR HAVE BEEN RECALIBRATED-AFTERMARKET EXH

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LT:-MONITOR ALL 4 SPEED SENSORS IN GRAPH MODE-CHECK,CLEAN,LOOSEN AND RETIGHTEN GROUND E126 TONE RINGGAP, TONE RING FOR TRAUMA-

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/1/2013	3/16/14	3/16/14

Text-Incd Desc TL

VDC/ABS/AWD ON C1106/C1102

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2009	720	1N6AD06W09C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	51957	43319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	784314	AT5	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	4/2/2009	4/24/2009	USA

Installed Options

C03 50 STATE EMISSIONS
F01 SE VALUE TRUCK PACKAGE
F14 FLO & UNDER RAIL BEDLINER
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
2729	34	HUNTER NISSAN	HENDERSONVILL	North C

Serv Dlr TL

Code	Region	Name	City	State
2729	34	HUNTER NISSAN	HENDERSONVILL	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/1/2013	C02

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Thomas McBrearty at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-SES LIGHT IS ON SLIP AWD AND ABS LIGHTS ARE ON RELAY IN ABS ECUIS CLICKIN MPTS 2_ DAYS DOWN 2-SES LIGHT IS ON SLIP AWD AND ABS LIGHTS ARE ON-ABS SENSORS WERE REPLACEI (Y6)C1101 RIGHT REAR SENSOR OPEN OR SHORT (C01)C1102 LEFT REAR SENSOR OPEN OR SHORT (C02

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CLEARED CODES AND IN DTC CONFIRMATION DID NOT RETURN-REPLAY IN ABS ECU CLICKING WITH VEHICLE EXT>>>>>>>>>-VEHICLE IS A WORK TRUCK-WHEEL SPEED SENSORS ALL SHOW SAME MILEAGE IN LINE GRAP NDATION/RESULT:-REPLACE ABS CONTROL UNIT

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	7/3/2013	3/16/14	3/16/14

Text-Incd Desc TL

TCS AND ABS LIGHTS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV5DN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	638	32613	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	194400	AT5	B17

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/25/2013	6/22/2013	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PAC
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3198	48	VALLEY NISSAN	YAKIMA	Washin

Serv Dlr TL

Code	Region	Name	City	State
3198	48	VALLEY NISSAN	YAKIMA	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	7/3/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/3/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: PENDING FURTHER DEALER CONTACT

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2013-07-10 18:00:00

**** CUSTOMER COMMENT:- TCS AND ABS LIGHTS ON ABS ACTIVATES** DEALER ACTION/OBSERVATION:** VER FRTOM ANOTHER TECH- WAS TOLD HAD SOME PAST CODES THAT CLEARED- NO CURRENT CODES- WAS TOL D FOR INFORMATION** TSS RECOMMENDATION/RESULT:- LINE GRAPH WSS- MONITOR IN/OUT SOL OPERATIO

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ALER FOR UPDATE.-NO FURTHER INSPECTIONS PERFORMED ON VEHICLE.-CLOSE REPORT.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	7	7/8/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1108 LEFT FRONT SENSOR SHORT/BAD S

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP4E[redacted]

Installed Options

B92 SPLASH GUARDS
C03 50 STATE EMISSIONS
K01 SV CONVENIENCE PACKAGE
L92 CARPETED FLOOR MATS AND CARGO

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	55	11614	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	803883	CVT	K36

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	6/13/2013	9/11/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2987	32	GRUBBS NISSAN	BEDFORD	Texas

Serv Dlr TL

Code	Region	Name	City	State
2987	32	GRUBBS NISSAN	BEDFORD	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	7/8/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/8/2013	C08

Code-Reason For Call TL Desc: NOT IDENTIFIED | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED LF WHEEL BEARING

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Phillip Page at 2013-07-21 18:00:00

** CUSTOMER COMMENT:- ABS LIGHT COMMING ON AND OFF-** DEALER ACTION/OBSERVATION:** VERIFIED Y SHORT/BAD SIG- TECH CAN SEE A POOR SIGNAL FROM LF WHEEL SPEED SENSOR AT TIMES- TECH SWAPPED T- ABS ACTIVATES WHILE DRIVING, CONCERN HAPPENS MORE AT HIGHER SPEEDS** TSS RECOMMENDATION/

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STILL PRESENT, REPLACE ABS ACTUATOR UPDATE 07-09-13 TSS 177- CALLED DEALER FOR FOLLOW UP- TE PDATE 7.16.13 160- DEALER REPORTS TECH IS ON VACATON, AND UNAVAILABLE FOR AN UPDATE, TECHTO F DATE- TECH VERIFIED PROPER PIN FIT- PIN FIT CHECKS OK- TECH REPLACED THE WHEEL BEARING TO RESO * CLOSING REPORT ****

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	7/10/2013	12/8/15	3/10/14

Text-Incd Desc TL

ABS ACTIVATES ON RH TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6AA0EJ7BI[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	30726	36211	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	787238	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/26/2011	11/16/2011	USA

Installed Options

A93 BEDLINER
B93 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS
P01 S POPULAR PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3378	44	METRO NISSAN OF REDLANDS	MONTCLAIR	Californ

Serv Dlr TL

Code	Region	Name	City	State
3951	44	VALLEY HI NISSAN	VICTORVILLE	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
AIR BAG (SRS)	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
14	N	N	7/11/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-WHILE DRIVING AND MAKING TURNS, VEHICLE VIBRATES AND SLIP LIGHT COMESON
S 1_ DAYS DOWN 3-WHEN MAKING SHARP RIGHT TURN, SEEMS ABS IS ACTIVATING-FEEL BRAKE PEDAL PULS
ORE-NOTHING AFTERMARKET NOTED EXCEPT A TRAILER BRAKE CONTROLLER** TSS RECOMMENDATION/RE

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CHECK FORANY SPIKES-IF OK, INSPECT STEERING ANGLE SENSOR, SIDE G SENSOR, DECEL G SENSOR ANDY 2-13 TSS119.-MONITORED WHEEL SPEED SIGNALS, AND OTHER SENSORS, NOTHING FOUND.-CAN DUPLICATE OR HIGHER.-HAS ONE SIZE LARGER THAN STOCK TIRES, 275 70 18 AND TIRES HAVEAGGRESSIVE TREAD AND RECHECK.*** UPDATE ML 102 7/12/13- TECH STATES CALL WAS DISCONNECTED.- VERIFIED VEHICLE HAS AGG RES AND RECHECK FOR INCIDENT.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/17/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1179 DELTA TRAVEL SENSOR, ABS LIGH

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
191	Z - JONATHAN BEARD	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2007	TTN	1N6BA07B27[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	81540	41817	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	487971	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/19/2007	5/26/2007	USA

Installed Options

- C02 FEDERAL EMISSION
- J01 SUNROOF
- L92 FLOOR MATS
- N94 UNDER SEAT STORAGE BIN
- S01 SIDE AIRBAG PACKAGE
- T01 TOW PACKAGE
- W05 STEP RAILS
- X94 UTILI-TRACK SLIDING BED EXTENDER

Dlr Retl Last VC

Code	Region	Name	City	State
3079	24	JIM M'LADY NISSAN	CRYSTAL LAKE	Illinois

Serv Dlr TL

Code	Region	Name	City	State
3892	24	THOMAS NISSAN OF JOLIET	JOLIET	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/17/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jonathan Beard at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-WHILE DRIVING ABS LIGHT KICKED ON AND PEDAL FELL TO THE FLOOR-** DEALER DOWN _1-VERIFIED, ABS LIGHT COMES ON WHILE DRIVING-C1179 DELTA SENSOR SIGNAL (C79)-ABS C/U HAS NSPECT BRAKE PEDAL HEIGHT-IF OK, REPLACE BRAKE BOOSTER

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	7/18/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS C1179 DELTA SENSOR SIGNAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NC6BN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29722	26611	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	786913	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/25/2011	8/18/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2323	26	CLASSIC CARS NISSAN INC	MOUNT HOLLY	New Je

Serv Dlr TL

Code	Region	Name	City	State
2323	26	CLASSIC CARS NISSAN INC	MOUNT HOLLY	NJ

Installed Options

03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE BOOSTER & PEDAL	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/18/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 2_ D
OSTER WAS REPLACED ON A PREVIOUS VISIT.-ABS CU WAS REPLACED.-THE ABS CONNECTOR WAS VERY DIF
INSPECT ABS CU CONNECTOR.-CHECK BRAKE PEDAL ADJUSTMENT.** UPDATE TSS 176 07-25-13- ABS CONNE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

OLVE CONCERN

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/22/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS AWD LIGHT ON C1203 ABS SYSTEM(

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2011	MUR	JN8AZ1MW8BW[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	24620	23611	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	932967	CVT	K51
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	8/7/2011	12/15/2011	USA

Installed Options

[redacted] SPLASH GUARDS
B94 REAR BUMPER PROTECTOR
C03 50 STATE EMISSIONS
L92 FLOOR MATS AND CARGO MAT
M92 RETRACTABLE CARGO COVER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
40018	24	JOHN DEERY MOTORS, INC.	CEDAR FALLS	Iowa

Serv Dlr TL

Code	Region	Name	City	State
40018	24	JOHN DEERY MOTORS, INC.	CEDAR FALLS	IA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/22/2013	CA3

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS AND AWD LIGHTS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ED AWD C/U NO CHANGE- CALLED FOR INFORMATION** TSS RECOMMENDATION/RESULT:- RECHECK FOR ADI**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/23/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS WARN LIGHTS U1000 CAN COM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1AA0NC2AN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	19477	26210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	661117	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/16/2009	8/22/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5219	26	TEDDY NISSAN, LLC	BRONX	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5219	26	TEDDY NISSAN, LLC	BRONX	NY

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5 PC SET
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/23/2013	10

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS, VDC AND SLIP LIGHTS ARE ON** DEALER ACTION/OBSERVATION:** VERIFIED Y

COMM CIRCUIT (10)C1145 YAW RATE SENSOR (C45)C1132 ENGINE SIGNAL 3 (C32- CODES IN AWD,P1832 TCS

30 ABS OP SIGNAL (P8- REPLACED RIGHT REAR WHEEL SPEED SENSOR AND YAW RATE SENSOR- NOW GET

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

N AWD P1832 TCS OP SIGNAL>>>

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	6	7/23/2013	12/8/15	3/24/14

Text-Incd Desc TL

IPOD WILL NOT PLAY/C1156 C1106

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV2DI[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	186	32613	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	180750	AT5	QAK

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/16/2013	7/22/2013	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PAC
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	Texas

Serv Dlr TL

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
IPOD RELATED	AUDIO/VIDEO RELATED	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	81/99F=27/38C	CONSTANT	NOT PROVIDED	7/24/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	N	7/24/2013	C56

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **PENDING DEALER FOLLOW UP**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Craig Watson at 2013-08-04 18:00:00

** CUSTOMER COMMENT:-CANNOT SET CRUISE CONTROL, VDC,SLIP LIGHTS COME ON.-IPOD WILL NOT PLAY.-S 1_ DAYS DOWN 1-CANNOT SET CRUISE CONTROL, VDC,SLIP LIGHTS COME ON.-CANNOT DUPLICATE CRUISE WILL NOT PLAY.-IPOD VERSION IS UNKOWN.-C1106 LEFT REAR SENSOR SHORT OR BAD SIG (C06)-C1156 ST

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ES OR MODIFICATIONS.** TSS RECOMMENDATION/RESULT:-CHECK PIN FIT AND CONNECTOR INTEGRITY AT S1 ACE/CALIBRATE STEERING ANGLE SENSOR.-REPLACE LEFT REAR ABS WHEEL SPEED SENSOR.-CONSULT WI IBLE LIST, OWNER'S MANUAL 4-65.-TECH TO FOLLOW UP.**UPDATE 104 DAP 07/25/13- TECH REPORTS ALL PIN NSOR WAS REPLACED, AND NOW DTCS DO NOT RETURN.- ABS STILLS ACTIVATES INTERMITTENTLY ON TURN ED SENSORS, AND MONITOR IN/OUT SOLENOIDS FORINDIVIDUAL WHEELS.- ADDRESS ANY ABNORMAL/NOISY DEALER FOLLOW UP

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/25/2013	4/10/14	3/10/14

Text-Incd Desc TL

WONT CMPLT CONFIG AFTR ABS ACT REPL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2011	720	1N6AD0ER7B[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	19228	32111	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	987882	MT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/24/2011	10/1/2011	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2868	34	MIKE ERDMAN NISSAN	MERRITT ISLAND	Florida

Serv Dlr TL

Code	Region	Name	City	State
2868	34	MIKE ERDMAN NISSAN	MERRITT ISLAND	FL

Installed Options

A92 UNDER RAIL BED LINER
C02 FEDERAL EMISSIONS
L92 FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/25/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VERY JERKY AND TRACTION CONTROL LIGHT AND VDC LIGHT IS ON.-WHEN HITTING MISSION SEEMS VERY JERKY INTERMITTENTLY WHEN TAKING OFF FROM ASTOP.-CHECK ENGINE LIGHT IS ON TS 1_ DAYS DOWN 2-AFTER REPLACING ABS ACTUATOR, NOW HAVE CODES STORED.-STEERING ANGLE SENS

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(C09)-C1105 RIGHT REAR SENSOR SHORT OR BAD SIG (C05)-PRIOR TO REPLACING ABS ACTUATOR:-P1211
ION/RESULT:-CHECK ALTERNATOR FOR SHORT TO GROUND BY EXTERNAL BOLT.-CHECK CONNECTIONS AT B
N ABS ACTUATOR GROUND BOLT.-SWAP RIGHT REAR SENSOR WITH LEFT REAR SENSOR TO SEE IF CONCER
CHECK HARNESS FOR SHORT TO GROUND.-LOAD TEST HARNESS FROM ACTUATOR TO RIGHT REAR WHEEL S

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/25/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1142, ABS/VDC LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD07W9[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	87593	83317	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	551762	AT5	A15
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	3/29/2007	7/20/2007	USA

Installed Options

C03 50S EMISSIONS
F01 VALUE TRUCK PACKAGE
F13 FLOOR MATS & SLIDING BED EXTENDER
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3850	36	SHEEHY NISSAN OF WALDORF	WALDORF	Marylar

Serv Dlr TL

Code	Region	Name	City	State
3850	36	SHEEHY NISSAN OF WALDORF	WALDORF	MD

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	7/25/2013	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC/SLIP LIGHT IS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATT ITY CONCERNS NOTICED.-C1142 PRESSURE SENSOR CIRCUIT (C42)-REPLACED PRESSURE SENSOR 05/21/201 LIGHT SWITCHES AND ADJUSTMENT.-CHECK BRAKE PEDAL PUSH ROD HAS PLAY WHEN BRAKE IS RELEASED

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OR GROUND.-DISCONNECT/RECONNECT ABS ACTUATOR.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	7/25/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT,C1115

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08W5[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	66611	04218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	617992	AT5	A15

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/6/2007	10/15/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3504	44	NISSAN OF FAIRFIELD	FAIRFIELD	Californ

Serv Dlr TL

Code	Region	Name	City	State
5383	48	WILSON NISSAN	BELLINGHAM	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	LIGHT RELATED (IMPRC	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/25/2013	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Terk at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 1_ D
NAL (C15) CURRENT-ORIGINALLY HAD C1103 RIGHT FRONT SENSOR OPEN OR SHORT (C03) CUR-FOL
AND CUT WIRING/CONNECTOR TO RF ABS SENSOR-REPLACED BOTH CONNECTORS WITH FACTORY ONES FR

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IS C1115-UNSURE IF PART IS FACTORY OR AFTERMARKET- TSS RECOMMENDATION/RESULT:-MONITOR IN DA THAT ONE SENSOR BACKPROBE EACHCONNECTOR IN CIRCUIT 1 AT A TIME UNTIL CONNECTOR IS ISOLATED-/SENSORASSEMBLY AND RECHECK-**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/30/2013	3/16/14	3/16/14

Text-Incd Desc TL

TRACTION LIGHT ON WHEN BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NU2C[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	2415	24312	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	173593	AT5	B17
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/15/2012	5/1/2013	USA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD
M92 RETRACTABLE CARGO COVER-TONNEA
M93 ADJUSTABLE CARGO ORGANIZER
S10 VALUE PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3090	32	MOSSY NISSAN	HOUSTON	Texas

Serv Dlr TL

Code	Region	Name	City	State
3939	32	NISSAN OF MCKINNEY	MCKINNEY	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	7/30/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- TRACTION LIGHT COMES ON AND OFF WITHOUT APPLYING THE BRAKES, FEELSLIK

** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1- ALLEGED TRACTION LIGHT COMES ON AND OFF WHEN AP

PEED SENSORS READ THE SAME IN DATA MONITOR- NO AFTERMARKET ACCESSORIES- PERFORMED STEERI

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RESULT:- ADVISED TO CHECK FOR LOOSENESS IN THE WHEEL BEARINGS- CHECK FOR TRAUMA TO WHEEL S L WHEELS- CHECK EVEN WEAR ON ALL TIRES- REPLACE STEERING ANGLE SENSOR AND RETEST

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	7/31/2013	4/10/14	3/10/14

Text-Incd Desc TL

C1142,C1110 ABS/VDC LIGHT ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08TX7V[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	70841	07417	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	149331	CVT	AY2
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	9/14/2007	1/16/2008	USA

Installed Options

C03 50 STATE EMISSION
G06 SL TOUR PKG-SIRIUS SATELLITE RADIO
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M94 SPLASH GUARDS-CHROME
N93 CARGO AREA PROTECTOR
S92 SUNROOF WIND DEFLECTOR
T01 DYNAMIC CONTROL PACKAGE
U01 NAVIGATION SYSTEM
U35 NAVIGATION BOOKLET

Dlr Retl Last VC

Code	Region	Name	City	State
19089	34	HARBOR NISSAN	PORT CHARLOTT	Florida

Serv Dlr TL

Code	Region	Name	City	State
19089	34	HARBOR NISSAN	PORT CHARLOTT	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	7/31/2013	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-VDC AND SLIP LIGHTS CONTINUE TO STAY ON.-** DEALER ACTION/OBSERVATION:**

IGHTS CONTINUE TO COME ON.-CUSTOMER REPORTS AFTER BRAKE FLUSH PERFORMED AT DEALER,INCIDEN

UNIT (C10)** TSS RECOMMENDATION/RESULT:-CLEAN AND TIGHTEN ABS ACTUATOR GROUND.-DISCONNECT

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

WLY.-CHECK ADJUSTMENT OF BRAKE SWITCHES, AND BRAKE SWITCH OPERATION.-IF CODES RETURN, REPL

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/5/2013	3/16/14	3/16/14

Text-Incd Desc TL

VEHICLE DOES NOT STOP WELL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
170	Z - ADAM SACKNER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08T97[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	116000	07417	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	089818	CVT	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	3/28/2007	9/18/2007	USA

Installed Options

C03 50 STATE EMISSION
G06 SL TOUR PKG-SIRIUS SATELLITE RADIO
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M94 SPLASH GUARDS-CHROME
N93 CARGO AREA PROTECTOR
S92 SUNROOF WIND DEFLECTOR
U01 NAVIGATION SYSTEM
U35 NAVIGATION BOOKLET

Dlr Retl Last VC

Code	Region	Name	City	State
3059	44	NISSAN OF THOUSAND OAKS	THOUSAND OAKS	Californ

Serv Dlr TL

Code	Region	Name	City	State
5285	44	HOOMAN NISSAN LONG BEAC	SIGNAL HILL	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE BOOSTER & PEDAL	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/5/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Adam Sackner at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE INSPECTION-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTE
LUID LEVEL IS FULL- NO CODES FOUND- WHEN ON LIFT AND BRAKES ARE DEPRESSED THE RIGHT FRONT AN
T AND NO FLUID CAME OUT.- ATTEMPTED TO BLEED RIGHT FRONT WHEEL AT ABS ACTUATOR AND NO FLUID

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ABS ACTUATOR.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/5/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS CODE U1002 CAN COMM CIR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W89[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	37685	07719	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	267828	CVT	CAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	5/23/2008	10/28/2008	USA

Installed Options

- B10 SPLASH GUARDS
- C03 50 STATE EMISSIONS
- J01 MOONROOF
- L92 3-PIECE FLOOR MATS
- R92 ROOF RAIL CROSSBARS
- U01 NAVIGATION PACKAGE
- U35 NAVIGATION BOOKLET

Dlr Retl Last VC

Code	Region	Name	City	State
3115	24	ARLINGTON NISSAN/ARLINGT	ARLINGTON HEIG	Illinois

Serv Dlr TL

Code	Region	Name	City	State
5056	24	THE AUTOBARN NISSAN	EVANSTON	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/5/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-MIL IS ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 1_ DA

LEAR.-VCAN SHOWS A GREEN LINE TO ABS SYSTEM.** TSS RECOMMENDATION/RESULT:-CHECK AND INSPECT

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/6/2013	4/10/14	3/10/14

Text-Incd Desc TL

C1179 DELTA SENSOR SIGNAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08D68[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	96697	79218	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	597563	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	1/8/2008	5/5/2008	USA

Installed Options

B95 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
P01 PREMIUM PACKAGE
T01 SE TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3649	32	ALL STAR NISSAN, L.L.C.	BATON ROUGE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
3649	32	ALL STAR NISSAN, L.L.C.	BATON ROUGE	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/6/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-LIGHT TO MEDIUM BRAKING THE ABS ACTUATES AND MAKES THE CAR BRAKE HAR

1_ DAYS DOWN 3-FOUND C1179 DELTA SENSOR SIGNAL-REPLACED BOOSTER AND DELTA SENSOR-STILL GET

ESM DIAGNOSIS AGAIN, FOUND OPEN CIRCUIT IN STEP 2** TSS RECOMMENDATION/RESULT:-REPLACE ENGIN

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/7/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS/SLIP LIGHTS COME ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6AA07C48N3[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	54831	27818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	591580	A	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	12/10/2007	1/15/2008	USA

Installed Options

C03 50 STATE EMISSIONS
F92 REAR BUMPER STEP ASSIST
J01 MOONROOF
L92 FLOOR MATS
S01 SIDE-AIRBAG PACKAGE WITH VDC
T01 TOW PACKAGE
U01 NAVIGATION PACKAGE
U35 NAVIGATION BOOKLET
V01 MOBILE ENTERTAINMENT SYSTEM
W05 STEP RAILS
X94 SLIDING BED EXTENDER
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5003	26	NORTH PLAINFIELD NISSAN	NORTH PLAINFIEL	New Je

Serv Dlr TL

Code	Region	Name	City	State
3246	26	ROUTE 22 NISSAN, INC.	HILLSIDE	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/7/2013	

Code-Reason For Call TL Desc:	NOT IDENTIFIED	Flag-Attachment TL:	N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL:	CLOSED DURING SFDC MIGRATION
Code-Status TL Desc:	F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- WHEN BRAKING VDC/SLIP/BRAKE LIGHTS COME ON.- CYCLE IGNITION AND LIGHT G
ATION:** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 1- ABS/SLIP/BRAKE LIGHTS COME ON WHEN BRAKING
N AGAIN WHEN BRAKING.- WON'T COME ON IF PEDAL PRESSED ONLY SLIGHTLY.- NO DTC'S.** TSS RECOMME

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

NC SW, AND DELTA STROKE SEN.- COMPARE DATA TO KGV.- DETERMINE IF DTC SETS WITH CONSULT MONIT

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/7/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT C1111

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F69M[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	7125	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	008044	AT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	7/24/2008	6/20/2009	USA

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3909	34	NISSAN OF MELBOURNE	MELBOURNE	Florida

Serv Dlr TL

Code	Region	Name	City	State
3909	34	NISSAN OF MELBOURNE	MELBOURNE	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/7/2013	C11

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS, SLIP AND TRACTION LIGHTS COME ON-** DEALER ACTION/OBSERVATION:** VE**

RACTION LIGHTS COME ON- C1111 PUMP/ACTUATOR MOTOR OR RELAY (C11)- INTERMITTENT CONCERN TS**

FI NUMBER- SENT EMAIL TO RELEASE PART

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	8/7/2013	4/10/14	3/10/14

Text-Incd Desc TL

LOW SPEED TRACTION LIGHT COMES ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2012	XTR	5N1AN0NW2C[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1696	24412	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	170337	AT5	K23
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/26/2012	4/13/2013	USA

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS PRO-4X
M92 RETRACTABLE CARGO COVER-TONNEA
M93 ADJUSTABLE CARGO ORGANIZER
T92 NEVADA TOW PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5112	44	OC NISSAN-IRVINE	IRVINE	Californ

Serv Dlr TL

Code	Region	Name	City	State
5112	44	OC NISSAN-IRVINE	IRVINE	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
TCS (TRACTION CONTROL SYSTEM)	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/7/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- SLIP LIGHT COMES ON WHEN TRACTION CONTROL SYSTEM ACTIVATES AT LOWSPE
TS 1_ DAYS DOWN 1- WHEN COASTING AROUND 10-15MPH, ABS ACTIVATES- CAN FEEL IT IN THE BRAKE PEDA
HANGE- PERFORMED G SENSOR CALIBRATION.....NO CHANGE- HAPPENS WHEN GOING STRAIGHT OR

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

T TO BACK- ALL 4 WHEEL SPEEDS ARE THE SAME DURING THE INCIDENT** TSS RECOMMENDATION/RESULT:-
DROP ABS GROUNDS TO BATTERY NEGATIVE FOR LESS THAN .1V- IF OKAY, REPLACE STEERING ANGLE SEN
NECTOR INTEGRITY AT ABS C/U TESTED GOOD.-ABS GROUND VOLT DROP TESTED GOOD, UNSURE OF READI
T.-INCIDENT OCCURS WHEN JUST STARTING TO TURN.-VEHICLE HAS AN AFTERMARKET ALARM SYSTEM.-TSS
OM STILL PRESENT,-RE-VOLT DROP TEST ABS GROUND, .010 OR LESS WITH ENGINE RUNING ANDALL ELECTR
ACE AND CALIBRATE STEERING ANGLE SENSOR.>>>>>>>>>>>>>>>>>>>>>>>>-TECH TO FOLLOW UP.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/12/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS,SLIP LIGHT ON, C1111

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F99M[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16748	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	008036	AT6	KAC

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	7/24/2008	9/9/2008	USA

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
19029	34	REED NISSAN	ORLANDO	Florida

Serv Dlr TL

Code	Region	Name	City	State
19029	34	REED NISSAN	ORLANDO	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/12/2013	C11

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS SLIP LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEM

OR MOTOR OR RELAY- CALLED FOR KNOWN INCIDENTS** TSS RECOMMENDATION/RESULT:- CONFIRM GROUN

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/12/2013	4/9/14	3/10/14

Text-Incd Desc TL

SOFT BRAKE PEDAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W59V[redacted]8
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	73470	07719	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	271527	CVT	AX5
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	6/3/2008	7/11/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS
U01 NAVIGATION PACKAGE
U35 NAVIGATION BOOKLET

Dlr Retl Last VC

Code	Region	Name	City	State
977	32	ED HICKS NISSAN, LTD.	CORPUS CHRISTI	Texas

Serv Dlr TL

Code	Region	Name	City	State
977	32	ED HICKS NISSAN, LTD.	CORPUS CHRISTI	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/12/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE PEDAL SOFT** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEM NSTANT PRESSURE- REPLACED MASTER CYLINDER NO CHNAGE- CONCERN WILL OCCUR WITH ENGINE OFF- BRAKE HOSES AS DISCUSSED- IF OK REPLACE ABS C/U

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	8/14/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS C1179 DELT STROCK SENSOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2009	QX	5N3AA08D19[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	59104	86319	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VK56	646280	AT5	K12
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Canton (NMM)	8/25/2008	2/21/2009	USA

Installed Options

B95 BODY COLOR SPLASH GUARDS (2WD)
C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
P55 LITERATURE KIT
S01 2ND ROW BENCH SEATS
T95 CARGO NET AND CARPETED MAT
V01 MOBILE ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
71077	92	SEWELL INFINITI	DALLAS	Texas

Serv Dlr TL

Code	Region	Name	City	State
71077	62	SEWELL INFINITI	DALLAS	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	8/14/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS OPERATES WHEN SLOWING AND VDC OFF LIGHT IS ON.** DEALER ACTION/OBS
CTED VEHICLE FOR STORED DTC DUE TO ABS LIGHT ON.-FOUND C1179 DELTA STROKE SENSOR STORED,.-INS
WAS REPLACED AND DTC RESET ON TEST DRIVE.-REPLACED BOOSTER A 2ND TIME WITH DTC RESETTING.** T

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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AT BOOSTER AND ABS CONTROL UNIT-INSPECT PIN FIT IN CONNECTORS AT BOOSTER AND ABS CONTROL UN INFORMATION.CID-INSPECT PIN FIT IN CONNECTORS AT ABS CONTROL UNIT ALL INSPECTED AS OK.-FOUND P UATOR ASSY TO RESOLVE INCIDENT-ADDED EMAIL TO NHTSA FOLDER

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	8/21/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES HARD RIGHT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0CW2DN[redacted]

Installed Options

03 50 STATE EMISSIONS
13 VALUE TRUCK PACKAGE ITEMS M/T
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	490	31463	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	183658	MT6	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/15/2013	5/9/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3190	24	CROWN NISSAN	CAPE GIRARDEAU	Missou

Serv Dlr TL

Code	Region	Name	City	State
3190	24	CROWN NISSAN	CAPE GIRARDEAU	MO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	8/21/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/21/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	8/21/13	N/A	1/1/01	1/1/01

Text-Solution TL: CLEANED DEBRIS FOM LR HUB

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-09-03 18:00:00

** CUSTOMER COMMENT:-CLICKING NOISE ON HARD RIGHT TURNS.** DEALER ACTION/OBSERVATION:** VERIF ACTIVATING ON HARD RIGHT TURNS.-C1106 LEFT REAR SENSOR SHORT OR BAD SIG (C06)-REPLACED LEFT S WHEN DRIVING STRAIGHT.-VERIFIED SPEED ON LEFT REAR WHEEL ERRATIC AS COMPARED TO OTHERS.** 1

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EEL WITH SENSOR REMOVED.-CHECK HARNESS LEADING TO FRONT OF VEHICLE FROM LR SENSOR.** UPDAT R HUB, CLEANED HUB TORESOLVE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	8/21/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1110 CONTROL UNIT, C1145 YAW RATE

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
101	Z - ALLEN WENDELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2013	MUR	JN8AZ1MW7DW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1916	23613	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	097654	CVT	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	10/11/2012	5/14/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
09071	26	COLONIAL NISSAN INC	FEASTERVILLE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
09071	26	COLONIAL NISSAN INC	FEASTERVILLE	PA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS AND CARGO MAT
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKE CHATTER/JUDD	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	8/21/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/21/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED G SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-09-03 18:00:00

**** CUSTOMER COMMENT:- ABS LAMP ON ..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS YAW RATE SENSOR (C45)- REPLACED THE ABS UNIT BUT DTC C1110 CONTROL UNIT (C10) RETURNED.- HAS * TSS RECOMMENDATION/RESULT:- INSPECT THE YAW RATE/G SENSOR OPERATION FOR CAUSING.** UPDATE

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	8/22/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1179 DELTA SENSOR SIGNAL (C79)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0ND3AN[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	63740	26110	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	660332	AT5	K11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	7/8/2009	9/26/2009	USA

Installed Options

B93 CROSS BARS
C02 FEDERAL EMISSIONS
K01 DRIVER PACKAGE
L92 FLOOR MAT & CARGO MAT 5 PC SET
M92 REAR CARGO NET AND ORGANIZER
T01 SE TOW HITCH HARNESS ONLY

Dlr Retl Last VC

Code	Region	Name	City	State
2395	34	ROYAL PALM NISSAN	WEST PALM BEAC	Florida

Serv Dlr TL

Code	Region	Name	City	State
3248	34	GRAND STRAND NISSAN, INC.	MYRTLE BEACH	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	8/22/2013	C9

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _ CED BRAKE BOOSTER NO CHANGE- CODE SET AT TIMES WHEN BRAKING- ABS ACTIVATES DURRING CONCER D DELTA STROKE SENSOR AND BRAKE SWITCH DURRING CONCERN**** UPDATE 08/22/13 TSS 128 DB- TECH D

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

N BRAKE SW WAS ON AND DELTA STROKE WAS POSITIVE.04 (LIGHT BRAKE APPLIED)- COMPARED READING T

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	8/28/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1111 PUMP MOTOR STORED

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
188	B * JACKSON HISEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F49[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	25629	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	009745	AT6	KAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	11/14/2008	2/17/2009	USA

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
H94 IPOD INTERFACE
L93 FLOOR MATS
N01 COLD WEATHER PACKAGE
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3724	36	COLE NISSAN	BLUEFIELD	West V

Serv Dlr TL

Code	Region	Name	City	State
16003	34	MORRIS MOTORS, INC	CHARLESTON	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	8/28/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS/VDC LIGHT ILLUMINATED.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REP R MOTOR RELAY.-CLEARED DTC AND RESET AFTER VEHICLE RETURNED TO CUSTOMER.-NO OTHER PARTS W ICATIONS LISTED ON THE VEHICLE.-CALLED FOR INFORMATION.** TSS RECOMMENDATION/RESULT:-REPLACE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

RT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/4/2013	3/16/14	3/16/14

Text-Incd Desc TL

U1000 CAN COMM, C1140 ACTUATOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2009	TTN	1N6AA07C19N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	99177	21219	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	657172	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	5/27/2009	12/11/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3933	44	DIRITO BROS CONCORD NISS	CONCORD	Californ

Serv Dlr TL

Code	Region	Name	City	State
3933	44	DIRITO BROS CONCORD NISS	CONCORD	CA

Installed Options

C03 50 STATE EMISSION
F92 REAR BUMPER STEP ASSIST
G01 MID YEAR CHANGE
L92 FLOOR MATS
N94 REAR UNDER SEAT STORAGE
P02 PRO-4X PREMIUM PACKAGE
S01 SIDE-AIRBAG WITH VDC
U01 TECHNOLOGY PACKAGE
U35 NAVIGATION BOOKLET
W03 PRO-4X UTILITY PACKAGE

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	9/4/2013	10

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- WHEN DRIVING SLIP BRAKE ABS LIGHTS COME ON.** DEALER ACTION/OBSERVATIC

ATOR FRONT LEFT IN SOLENOID (C20) 7T- C1140 ACTUATOR RELAY (C40)- C1145 YAW RATE SENSOR (C45)

TOR (Z4)- P1808 VHCL SPEED SEN ABS (Y6)- C1203 ABS SYSTEM(CA3)- P1856 DIFF LOCK CU (DL6)- ERA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

AN DIAG: VDC UNKNOWN IN A/T, METER UNKNOWN IN ABS.** TSS RECOMMENDATION/RESULT:- LOAD TEST A C-231.- CHECK E126 GROUND.- WIGGLE TEST E-HARNESS AT ABS ACTUATOR AND DETERMINE IF CODES RESE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/5/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTIVATION, NORMAL BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NE6AN9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	70741	83210	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	693120	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/23/2010	2/16/2010	USA

Installed Options

C03 50 STATE EMISSIONS
H01 MOBILE ENTERTAINMENT SYSTEM
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
72100	92	INFINITI OF THOUSAND OAKS	WESTLAKE VILLA	

Serv Dlr TL

Code	Region	Name	City	State
72067	82	INFINITI OF KANSAS CITY	MERRIAM	KS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/5/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Phillip Page at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKE PULSATION-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEM
E ROTOR VIBRATION- ABS ACTIVATION AT TIMES UNDER NORMAL BRAKING- C1115 ABS SENSOR ABNORMAL
AL (P9)P1832 TCS OP SIGNAL (N7)- VERIFIED CONTINUITY BETWEEN THE WHEEL SPEED SENSOR AND ABS

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.....NO CHANGE- WHEELS AND TIRES ARE FACTORY WITH EQUAL TIRE WEAR** TSS RECOMMENDATIO E SENSOR IS SENSOR IS ERRATIC, CLEAN SURFACE BETWEEN THEHUB AND STEERING KNUCKLE- IF NO CHA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/6/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON,C1109_POWER SUPPLY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD09W7[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	59584	63317	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	461754	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	10/17/2006	5/24/2007	USA

Installed Options

03 50S EMISSIONS
L92 FLOOR MATS
P01 POWER PACKAGE
S65 BED RAIL CAPS
X94 SLIDING BED EXTENDER

Dlr Retl Last VC

Code	Region	Name	City	State
07097	26	NEMITH MOTOR CORPORATIO	LATHAM	New Yo

Serv Dlr TL

Code	Region	Name	City	State
07097	26	NEMITH MOTOR CORPORATIO	LATHAM	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/6/2013	C09

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Terk at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _ LTAGE (C09) CURRENT-NO AFTERMARKET OR FACTORY ACCESSORIES INSTALLED-NO OTHER DTC'S STOR IT IN CONNECTOR E125-DURING CONCERN BATTERY VOLTAGE IN ABS DATA MONITOR GOES FROM 14V TO 5V

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ED PIN FITAND VOLTAGE GOES BACK TO 14V-EXTENDED TEST DRIVE CODE RETURNED-** TSS RECOMMENDA FIT OF TERMINALS-IF PIN FIT IS VERIFIED MEASURE VOLTAGE DROP AT PIN#1,32,4,16,47-IF VOLTAGE DROP IS ND VOLTAGE DROP ARE IN SPEC,REPLACE ABS C/U-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	9/12/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS/SLIP LIGHT C1113

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1AA0NE2C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	11484	26612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	846851	AT5	B30

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/9/2012	9/19/2012	USA

Installed Options

[redacted]3 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5PC SET
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3031	36	SHEEHY NISSAN OF MANASSA	MANASSAS	Virginia

Serv Dlr TL

Code	Region	Name	City	State
3031	36	SHEEHY NISSAN OF MANASSA	MANASSAS	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	9/12/2013	C13

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS/SLIP LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEM

VDC OP SIGNAL (P9)- P1832 TCS OP SIGNAL (N7)- C1113 G-SENSOR (C13)- LAST VISIT CLEARED CODES- V

BS AND AWD C/U- CALLED FOR INFORMATION** TSS RECOMMENDATION/RESULT:- FOLLOW DIAG FOR C1113-

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/1/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT ON/ C1115 ABS ABNORMAL SG

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08T97[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	90520	07217	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	101979	CVT	K23
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	5/14/2007	7/13/2007	USA

Installed Options

[redacted]03 50 STATE EMISSION
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M93 SPLASH GUARDS-BLACK
N93 CARGO AREA PROTECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
3611	34	GWINNETT PLACE NISSAN	DULUTH	Georgia

Serv Dlr TL

Code	Region	Name	City	State
1870	32	NISSAN OF MERIDIAN	MERIDIAN	MS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/1/2013	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Donald Perryman at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LIGHT ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS 15)- ABS ACTIVATES DURING SLOW SPEED BRAKING.- ABS RELAY SWITCHES FROM ON TO OFF AND BACK, E AND RETIGHTEN GROUNDS E13, E26, AND E28.- LINE GRAPH ALL WHEEL SPEED SIGNALS AND ADDRESS ANY

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AND WEAR ARE EVEN.- IF ALL THE ABOVE TEST ARE GOOD, REPLACE ABS ACTUATOR.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	10/8/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1109, C1107, C1101, ABS LIGHT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6BD0C[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	68	31013	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	107914	AT5	QAK

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/18/2013	9/26/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5283	32	NISSAN OF SILSBEE	SILSBEE	Texas

Serv Dlr TL

Code	Region	Name	City	State
5283	32	NISSAN OF SILSBEE	SILSBEE	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	10/1/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/8/2013	

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	10/15/13		1/1/01	1/1/01

Text-Solution TL: **UNRESOLVED, PENDING FOLLOW UP**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-10-14 18:00:00

** CUSTOMER COMMENT:- C/S ABS AND TRACTION LIGHT CAME ON-** DEALER ACTION/OBSERVATION:** VERII LY LOW OR HIGH VOLTAGE (C09)- C1107 RIGHT FRONT SENSOR SHORT OR BAD SIG (C07)- C1103 RIGHT FRO NAL, RF SIGNAL SHOWS PROPERLY IN DATA MONITOR- SIGNAL CHECKS GOOD USING SIGNAL CHECKER- TEC

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O CHANGE** TSS RECOMMENDATION/RESULT:- REMOVE AND CLEAN HUB MOUNTING SURFACE- IF CODE CON UPDATE 10.15.13 160- HEADS UP UNABLE TO ACQUIRE AN UPDATE FROM THE DEALER

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	10/10/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES ON RIGHT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0CW2[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	607	31663	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	218993	MT6	RAQ

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/16/2013	9/30/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3064	26	NISSAN OF KEENE, INC.	SWANZEY	New Ha

Serv Dlr TL

Code	Region	Name	City	State
3064	26	NISSAN OF KEENE, INC.	SWANZEY	NH

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	INTERMITTENT	NOT PROVIDED	10/10/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/10/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	10/10/13	N/A	1/1/01	1/1/01

Text-Solution TL: SANDED DOWN MATING SURFACES ABS

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-10-16 18:00:00

** CUSTOMER COMMENT:-GRINDING NOISE LIKE ABS IS ACTIVATING ON RIGHT TURNS.** DEALER ACTION/OBS

NO DTCS.-VEHICLE DRIVES NORMALLY GOING STRAIGHT OR MAKING LEFT TURNS.-ON RIGHT TURNS, ABS AC

S TO ZERO WHENMAKING A RIGHT TURN.-CHECKED PIN FIT AT LEFT REAR SENSOR AND REMOVED SNESOR T

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ULT:-REPLACE LEFT REAR SENSOR AND RECHECK.** UPDATE 10.17.13 160- TECH REPORTS SANDED MATING

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/10/2013	4/10/14	3/10/14

Text-Incd Desc TL

VDC/ABS LIGHTS ON,C1120/21/22

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1AA08C1[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	67683	49618	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	580329	AT5	K12
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/31/2007	5/1/2008	USA

Installed Options

- B10 SPLASHGUARDS
- C03 50 STATE EMISSION
- J01 SUNROOF
- L92 FLOOR MATS & CARGO MAT
- N95 REAR CARGO NET
- P01 PREMIUM PACKAGE
- R93 CARGO AREA TRAY
- T01 SE TOW PACKAGE
- V01 DVD ENTERTAINMENT SYSTEM

Dlr Retl Last VC

Code	Region	Name	City	State
3933	44	DIRITO BROS CONCORD NISS	CONCORD	Californ

Serv Dlr TL

Code	Region	Name	City	State
2494	44	TRACY NISSAN	TRACY	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	10/10/2013	C20

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Terk at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-BRAKE/ABS/SLIP/VDC LIGHTS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y R ARE ALL ON-ALL MODE AWDP1830 ABS OP SIGNAL (P8)P1831 VDC OP SIGNAL (P9)P1832 TCS OP SIGNAL (UPPLYING AIR (CF8)-ABSC1120 ACTUATOR FRONT LEFT IN SOLENOID (C20)C1122 ACTUATOR FRONT RIGHT**

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D (C24)>>>>>>>>>>>NEXT>>>>>>>>>>>>>-C1804 VEHICLE HEIGHT ADJ TROUBLE (COMPR) (CF4)-NO REPAIRS ED TO BODY GROUND MOUNT-** TSS RECOMMENDATION/RESULT:-DIAGNOSE ABS CIRCUIT FIRST-COMPLETE ORROSION FREE-CHECK VOLTAGE AND PIN FIT @ PIN#32,CHECK VOLTAGE DROP AND PIN FIT ONGROUND TE CTUATOR-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	10/11/2013	4/9/14	3/10/14

Text-Incd Desc TL

ALLEGED BRAKE PEDAL GOES TO FLOOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W89[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	69646	07719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	317465	CVT	K51

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	10/14/2008	3/23/2009	USA

Installed Options

- [redacted]10 SPLASH GUARDS
- C03 50 STATE EMISSIONS
- J01 MOONROOF
- L92 3-PIECE FLOOR MATS
- U01 NAVIGATION PACKAGE
- U35 NAVIGATION BOOKLET

Dlr Retl Last VC

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	Iowa

Serv Dlr TL

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	IA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE MASTER CYLINDER	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/11/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- CS PEDAL INTERMITTENTLY GOES TO FLOOR-** DEALER ACTION/OBSERVATION:**

RAKE PEDAL DURING AGGRESSIVE BRAKE APPLICATION AT ADIP IN THE ROAD.- MASTER CYLINDER REPLAC

TOMER REPORTED INCIDENT DID NOT OCCUR BEFORE REAR BRAKES RESURFACEDAND PADS REPLACED AT

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MAL OPERATION WITH KGV ON SAME ROUTE/DRIVEPATTERN AS CUSTOMER.- MONITOR WHEEL SPEEDS, AND CIDENT COMPARES TO KGV.**UPDATE TSS 165 JI 10/17/13-CAN DUPLICATE INCIDENT IN CUSTOMERS VEHICLE DENT-COMPARED TO 2010 VEHICLE, ABS ACTIVATES ON IT AS WELL, NOT AS NOTICABLE-REAR SHOCKS WER ED AGAIN.....INCIDENT COMPAREABLE TO 2010-HAVE TO DRIVE OVER THE SPEED LIMIT ON SUSPECT ROA ION

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	10/22/2013	4/10/14	3/10/14

Text-Incd Desc TL

FALSE ABS ACTIVATION

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
109	Z * JASON SANDERS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1AA08C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	78259	49618	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	578806	AT5	C43

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/26/2007	7/4/2008	USA

Installed Options

[redacted]10	SPLASHGUARDS
[redacted]03	50 STATE EMISSION
H97	TOW HITCH
K69	HOMELINK CARD
L92	FLOOR MATS & CARGO MAT
N95	REAR CARGO NET
P01	PREMIUM PACKAGE
R93	CARGO AREA TRAY

Dlr Retl Last VC

Code	Region	Name	City	State
2648	44	FUTURE NISSAN, INC.	ROSEVILLE	Californ

Serv Dlr TL

Code	Region	Name	City	State
3917	44	HANLEES NISSAN	DAVIS	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/22/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Sanders at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- BRAKES MADE A NOISE AND BRAKE PEDAL KICKS BACK-** DEALER ACTION/OBSEF
EST UNABLE TO DUPLICATE INCIDENT, RETREIVED CODES:- C1179 DELTA SENSOR SIGNAL (C79)- DATAMONI
R SHOULD READ 1.05-1.80 PRESSED- NO AFTERMARKET DEVICES NOTED** TSS RECOMMENDATION/RESULT:-

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CORRODED- CHECK PINS #1 #5 #3 AT DELTS SENSOR TO PINS #26 #40 #39 RESPECTIVELYFOR CONTINUITY AT (DELTA STROKE SENSOR)

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	3	10/26/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1102 LEFT REAR SENSOR OPEN OR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0CU1D[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1343	31513	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	228623	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/21/2013	9/27/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3895	42	PEORIA NISSAN	PEORIA	Arizona

Serv Dlr TL

Code	Region	Name	City	State
3895	42	PEORIA NISSAN	PEORIA	AZ

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	DECEL	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	10/26/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/26/2013	C02

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-11-04 17:00:00

** CUSTOMER COMMENT:- THE SLIP AND ABS LIGHT INTERMITTENTLY COME ON-** DEALER ACTION/OBSERVA
P AND ABS LIGHT INTERMITTENTLY COME ON- C1102 LEFT REAR SENSOR OPEN OR SHORT- REPLACED SENS
AR CODE AND IT RETURNS WITH VEHICLE STOPPED OR MOVING** TSS RECOMMENDATION/RESULT:- TEST HA

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PDATE TSS 165 JI 10/28/13 FOLLOW UP PER STSS TT, UPGRADE TO FULL-TECH IS OFF TODAY WORKS TUES-S

REPORTS REPLACED ABS ACTUATOR TO RESOLVE

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ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	2	10/29/2013	3/16/14	3/16/14

Text-Incd Desc TL

SLIP LIGHT FLICKERS AT STOPS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2013	XTR	5N1AN0NV[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	180	24463	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	228717	MT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/22/2013	10/26/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
5006	26	KINGSTON NISSAN	KINGSTON	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5006	26	KINGSTON NISSAN	KINGSTON	NY

Installed Options

03 50 STATE INSPECTION
L93 FLOOR MATS PRO-4X (3 PC SET)
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	CONSTANT	NOT PROVIDED	10/28/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	10/29/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: REPLACED METER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Steve Stutzman at 2013-11-05 17:00:00

** CUSTOMER COMMENT:- ABS WARNING LIGHT FLICKERS AT ALL TIMESSTOCK UNIT** DEALER ACTION/OBSE
S WARNING LIGHT FLICKERSON STOCK UNIT- IN DATA MONITOR ABS RELAY FLICKERS ON/OFF- NO CODES- R
LT:- TECH MONITORED ALL ABS INPUTS AND ALL REPORTED AT 0 IN LINE GRAPHWHEN AT A STOP AND RELA

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FIT AT E125 ABS CONNECTOR** UPDATE 10.30.13 TSS 170 A.S- MONITORED ABS SIGNAL TO TURN ON THE LIGH LL INSTALL ON ARRIVAL** UPDATE 11.6.13 160- TECH REPORTS REPLACED METER TO RESOLVE

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/1/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS LIGHT, C1142, C1178, P1831

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2013	ARM	5N1BA0NC1[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4265	26613	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	879261	AT5	NAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/21/2012	3/16/2013	USA

Installed Options

C02 FEDERAL EMISSIONS
H11 DUAL DVD HEAD RESTRAINT MONITO
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2800	32	PELTIER NISSAN	TYLER	Texas

Serv Dlr TL

Code	Region	Name	City	State
2800	32	PELTIER NISSAN	TYLER	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/1/2013	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Phillip Page at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- C/S ABS/SLIP/BRAKE LIGHTS COME ON IN DASH-** DEALER ACTION/OBSERVATION: LACED THE BRAKE BOOSTER FOR PRESSURE SENSOR CONCERN- VEHICLE RETURNED WITH DIFFERENT COD SOLENOID NG (C78)P1831 VDC OP SIGNAL (P9)P1832 TCS OP SIGNAL (N7)- WIGGLED HARNESS, UNABLE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

1 WITH BRAKE PEDAL RELEASED- PRESSURE SENSORS READ A POSITIVE VALVE OF 82 WITH BRAKE PEDAL**
POWER AND GROUND CIRCUIT- INSPECT GROUND AT E126- IF OK, REPLACE THE ABS ACTUATOR

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/1/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS ENGAGES WHEN BRAKING

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NE9[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	36605	26611	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	737168	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/22/2010	10/21/2010	USA

Installed Options

03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	Iowa

Serv Dlr TL

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	IA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/1/2013	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS LIGHT CAME ON AND WAS ENGAGING WHEN BRAKING-** DEALER ACTION/OBS

DELTA SENSOR SIGNAL (C79)- C1142 PRESSURE SENSOR CIRCUIT (C42)- ALLEGED ABS ACTUATING DURING

EQUIPMENT- HAS NEW TIRES 275/60/20- DELTA PRESSURE SENSOR HAS BEEN REPLACED AT ANOTHER DEAL

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

FIT AT DELTA SENSOR AND ABS ACTUATOR- CHECK WIRING BETWEEN DELTA SENSOR AND ABS ACTUATOR-S ACTUATOR

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	11/6/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS C1110 CONTROL UNIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF4A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	8431	43210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	014894	AT6	QAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	9/29/2009	3/8/2010	USA

Installed Options

- 03 50 STATE EMISSIONS
- 194 IPOD INTERFACE
- L93 FLOOR MATS
- U35 NAVIGATION BOOKLET
- Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2767	34	ESSERMAN NISSAN, LTD.	MIAMI	Florida

Serv Dlr TL

Code	Region	Name	City	State
5213	34	JOHN LEE NISSAN	PANAMA CITY	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/6/2013	C10

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT ON, LACK OF POWER..** DEALER ACTION/OBSERVATION:** VERIFIED Y R 9.-C1110 CONTROL UNIT (C10)-ABS UNIT HAS POWER AND GROUND.-VOLT DROP ON ABS GROUND CHECKED LACE ABS ACTUATOR.-FORWARDED INFO TO M.F. AND P.F.**UPDATE 11.06.13 TSS 153-SENT RESTRICTED PAR

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/13/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1142 PRESSURE SENSOR CIRCUIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2010	720	1N6AD0CW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	54536	31210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	813193	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/9/2009	12/26/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
15039	34	FRED ANDERSON NIS ASHEVI	ASHEVILLE	North C

Serv Dlr TL

Code	Region	Name	City	State
5300	34	MCKINNON NISSAN	CLANTON	AL

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
U94 PORTABLE NAVIGATION

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/13/2013	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LIGHT ON AND BRAKES ARE LOCKING UP.** DEALER ACTION/OBSERVATION:**
EPLACED ABS ACTUATOR FOR UNKNOWN REASON.- C1142 PRESSURE SENSOR CIRCUIT- DTC IS NOT LISTED
FIED PART NUMBER CORRECT FOR VIN.** TSS RECOMMENDATION/RESULT:- MONITOR BRAKE PRESSURE WIT

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

CHECK BRAKE PEDAL HEIGHT AND BRAKE SWITCH ADJUSTMENT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	6	11/14/2013	4/10/14	3/10/14

Text-Incd Desc TL

REPLACEMENT ABS C/U C1170 (VDC/TCS/

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1BR18BX[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29152	19818	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	555788	AT5	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/29/2007	2/4/2008	USA

Installed Options

C03 50S EMISSIONS
K69 HOMELINK CARD
L93 FLOOR & CARPETED CARGO MATS
U01 HDD NAVIGATION PACKAGE + I-KEY
U35 NAVIGATION BOOKLET
V01 DVD MOBILE ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3635	26	NISSAN WORLD/SPRINGFIELD	SPRINGFIELD	New Je

Serv Dlr TL

Code	Region	Name	City	State
08073	26	SANSONE NISSAN, INC.	AVENEL	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/14/2013	C70

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Seaborn at 2014-02-20 17:00:00

** CUSTOMER COMMENT:-ABS AND BRAKE VDC LIGHTS ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y F
N.-C1111 PUMP/ACTUATOR MOTOR OR RELAY (C11)-REPLACED ABS C/U.-NOW THIS CODE HAS SET.-C1170 (V
U PN # 47660-ZS02A.-REPLACEMENT ABS C/U# 47660-ZS00A.-VEHICLE IS ABS TYPE 2, ASIST BRC-18,-CPIA CON

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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LE-V8 4X4-REQUESTED TECH LINK.-NO INTERNET CONNECTIVITY.>>>

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/18/2013	3/16/14	3/16/14

Text-Incd Desc TL

C1179 DELTA SENSOR SIGNAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1AA0NC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	73571	26210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	660569	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/13/2009	8/19/2009	USA

Dlr Retl Last VC

Code	Region	Name	City	State
09078	26	LOUGHEAD NISSAN	SWARTHMORE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
2936	26	CONCORDVILLE NISSAN	CONCORDVILLE	PA

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5 PC SET
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE SYSTEM	BRAKING (POOR)	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/18/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2014-02-02 17:00:00

** CUSTOMER COMMENT:- ABS OPERATES WHEN APPLYING THE BRAKES-** DEALER ACTION/OBSERVATION:*

SOR SIGNAL (C79)- ABS OPERATES WHEN APPLYING THE BRAKES- REPLACED THE BRAKE BOOSTER.....

ES TO 1.0V WHEN THE CODE SETS, AND WILLGO BACK TO 1.6V WHEN CODE IS ERASED- NO AFTERMARKET E

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* TSS RECOMMENDATION/RESULT:- CHECK CONTINUITY FROM SENSOR TO ABS UNIT- VOLTAGE DROP ABS UN R

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	11/19/2013	4/10/14	3/10/14

Text-Incd Desc TL

INTERMITTENT WHEEL LOCK UP W/ABS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W7[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	98054	07719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	218091	CVT	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	1/29/2008	3/18/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
40006	24	HUMMEL'S NISSAN	DES MOINES	Iowa

Serv Dlr TL

Code	Region	Name	City	State
40006	24	HUMMEL'S NISSAN	DES MOINES	IA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	TRACTION CONTROL S	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/19/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Farrell at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-BRAKE LOCKS UP, RIGHT FRONT HAS HAD PROBLEMS-** DEALER ACTION/OBSERVA
NG INTERMITTENTLY A WHEEL WILL LOCK UP,PEDAL FEEDBACK FELTDURING ABS OPERATION WHEN THIS O
DTCS STORED IN ANY SYSTEM-NO AFTERMARKET OR FACTORY ACCESSORIES INSTALLED-TIRES AND WHEEL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ASE NORMALLY,ALL BRAKE CALIPERS SLIDENORMALLY-BRAKE PAD MEASUREMENTS NOT AVAILABLE,BUT
MMENDATION/RESULT:-TECH TO RECORD ALL WHEEL SPEED SENSORS,ABS SOLENOIDS AND BRAKE SWITCH
-TECH TO FOLLOW UP WITH RECORDING**UPDATE 104 DAP 11/19/13- TECH CALLED BACK WITH DATA RECORD
NG THAT INCIDENTWHAT THE SOURCE OF VEHICLE CONTACTING AN OBSTACLE.- TSS RECOMMENDED TO HA
3-REVIEWED WITH ARBS P.R. AND STSS T.T. / J.H.-CALLED DEALER TO FOLLOW UP.-TECH TO FOLLOW UP WIT
OSIS.**********SEND TO TSS 153**********

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	11/22/2013	3/16/14	3/16/14

Text-Incd Desc TL

P1831/32 VDC OP/TCS OP SIGNALS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08C9[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	92911	79818	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	536223	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/28/2007	8/7/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2304	32	TOWN NORTH NISSAN	AUSTIN	Texas

Serv Dlr TL

Code	Region	Name	City	State
1969	32	DAVIS-MOORE NISSAN INC	WICHITA	KS

Installed Options

A92 SUNROOF WIND DEFLECTOR
B10 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
J01 SUNROOF
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
M10 MICROFILTER
N95 REAR CARGO NET
P02 LE PREFERRED PACKAGE
R93 CARGO AREA TRAY
T01 LE TOW PKG
U01 TECH PACKAGE
U35 NAVIGATION BOOKLET
V01 DVD ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	11/22/2013	P9

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-ABS/VDC LIGHTS COME ON.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ABS LIGHTS COMING ON.-P1831 VDC OP SIGNAL (P9)-P1832 TCS OP SIGNAL (N7)-DTCS CURRENT.-NOTHIN .-DRIVES NORMALLY.** TSS RECOMMENDATION/RESULT:- P1831 AND P1832 INDICATE AN ISSUE WITH ABS SYS**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

SPEED SENSORS IN LINE GRAPH MODE.- CHECK FOR MIS-MATCH OR ERRATIC SPEED SIGNAL OUTPUT.- CHEC

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	12/6/2013	4/10/14	3/10/14

Text-Incd Desc TL

ABS C1142 PRESSURE SENSOR CIRCUIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6AA0CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	37670	34811	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	756696	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/24/2011	8/31/2011	USA

Installed Options

[illegible]	BEDLINER
C03	50 STATE EMISSIONS
L93	PRO-4X FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
5169	36	MARK ARBUCKLE NISSAN	INDIANA	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
2581	26	SHULTS NISSAN SUBARU	JAMESTOWN	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/6/2013	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Aceves at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT IS ON..** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT .-BOTH PRESSURE SENSORS AND ABS CU WAS REPLACED WITH NO CHANGE.-DATA MONITOR READS -20 BAR SSURE SENSORS HAVE NO POWER TO PINS 3.-ABS CU HAS POWER PINS 1, 4, 32 AND GROUNDS 47 AND 16.-IN

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

UNIT FOROPEN CIRCUIT AND SHORT TO GROUND AND FOUND NONE.** TSS RECOMMENDATION/RESULT:-REPL

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/9/2013	4/9/14	3/10/14

Text-Incd Desc TL

ABS LIGHT FLICKERS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EVX[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	9621	32412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	174080	AT5	B17

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/19/2012	3/16/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3031	36	SHEEHY NISSAN OF MANASSA	MANASSAS	Virginia

Serv Dlr TL

Code	Region	Name	City	State
3031	36	SHEEHY NISSAN OF MANASSA	MANASSAS	VA

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
P01 SV PREMIUM UTILITY
S65 BED RAIL CAPS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/9/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Alex Knepper at 2014-02-02 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT CAME ON WHEN MAKING A TURN-** DEALER ACTION/OBSERVATION:** VE
N, NO CODES STORED-ABS C/U WAS REPLACED PREVIOUSLY DUE TO ABS C/U CODE (CODE # UNKNOWN)-AFT
HE ABSLIGHT CAME ON WHEN DRIVING DOWN A CURVY ROAD-LIGHT FLICKERED ON BREIFLY, THEN TURNED

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

NOTED THAT SLIP LIGHT ALSO CAME ON-CUSTOMER WAS GOING 35-45MPH ON ROAD DURING INCIDENT** TSS FROM CUSTOMER AS TO DETAILS OFINCIDENT-CHECK IF WHEN LIGHT CAME ON HE WAS GOING UP/DOWN A H PERATION DUE TO WHEEL SLIP-IF NO, ADVISED TO INSPECT ALL WHEEL SPEED SENSORS IN LINE GRAPHWHI PPLES ORSPIKES IN LINE GRAPH-CONFIRM ABS GROUND SECURE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	12/11/2013	4/10/14	3/10/14

Text-Incd Desc TL

RUMBLE WHILE DRIVING IN 4HI 40MPH

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD06[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	68158	43317	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	477291	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	11/7/2006	5/19/2008	USA

Installed Options

C03 50S EMISSIONS
L92 FLOOR MATS
M97 UNDER RAIL BEDLINER
P01 POWER PACKAGE
W94 TRAILER HITCH

Dlr Retl Last VC

Code	Region	Name	City	State
3014	48	LITHIA NISSAN OF EUGENE	EUGENE	Oregon

Serv Dlr TL

Code	Region	Name	City	State
3505	48	LITHIA NISSAN	MEDFORD	OR

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	EXCESS VIBRATION	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	12/11/2013	Y6

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:-INTERMITTENTLY WHILE DRIVING AROUND 40 MPH IN 4WD HIGH, THERE IS AVIBRAT VATION:** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 3-VIBRATION AT 45 MPH SHOWING ON METER, BUT 4 D.-AWD P1808 VHCL SPEED SEN ABS (Y6)-P1708 VEHICLE SPEED SENSOR-ABS-CAN FEEL IN 2WD HIGH, BUT

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.-ALL 4 WHEEL SPEED SIGNALS APPEAR TO MATCH IN C3+.-PREVIOUS CODE P1817 SHIFT ACTUATOR (Z4), C
EED SIGNALS DURING DUPLICATION.-CONVERT DATA TO FLYING GRAPH (REFERTO NTB13-086)-CHECK FOR S
-MONITOR AT VEHICLE SPEED/VEHICLE SPEED MTR.-CHECK FOR A DIFFERENCE IN THESE TWO SPEEDS.-FOLI
ES WHILE ON PHONE, ALL ARE SAME BRAND)

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	1	12/11/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES ON RIGHT TURNS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV3[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	732	32613	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	194326	AT5	EAF
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/25/2013	9/19/2013	USA

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PAC
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
98007	48	KONA NISSAN	KAILUA KONA	Hawaii

Serv Dlr TL

Code	Region	Name	City	State
98007	48	KONA NISSAN	KAILUA KONA	HI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
HUMID	81/99F=27/38C	CONSTANT	NOT PROVIDED	12/11/2013
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/11/2013	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01	N/A	1/1/01	1/1/01

Text-Solution TL: PENDING VEHICLE RETURN TO DEALER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Bruce Tankersley at 2013-12-22 17:00:00

** CUSTOMER COMMENT:- ABS ACTIVATES WHEN TURNING RIGHT** DEALER ACTION/OBSERVATION:** VERIFIE
TURNING RIGHT- NO CODES IN ANY SYSTEM- CAN SEE IN ABS DATA MONITOR RIGHT REAR WHEEL SPEED GO
EEL SPEED SENSOR, NO CHANGE** TSS RECOMMENDATION/RESULT:- SCOPE RIGHT REAR WHEEL SPEED SIG

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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NT, AND VOLTAGE IS OK AT SENSOR, REPLACE SENSOR TONE RING** UPDATE 12.23.13 TSS 121-TSS CONTACT R TO FURTHER INSPECTION.-CLOSE REPORT PENDING FURTHER DEALER CONTACT.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	4	12/13/2013	3/16/14	3/16/14

Text-Incd Desc TL

ABS C1102/C1106

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0CWX[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1481	31463	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	181574	MT6	NAH

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/5/2013	11/14/2013	USA

Installed Options

03 50 STATE EMISSIONS
13 VALUE TRUCK PACKAGE ITEMS M/T
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
11025	36	HAMILTON NISSAN, INC.	HAGERSTOWN	Marylar

Serv Dlr TL

Code	Region	Name	City	State
11025	36	HAMILTON NISSAN, INC.	HAGERSTOWN	MD

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	IDLE	ALL TEMPS

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	61/80F=16/27C	CONSTANT	NOT PROVIDED	12/13/2013

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/13/2013	C06

Code-Reason For Call TL Desc: **NOT IDENTIFIED** Flag-Attachment TL: **N**

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	12/23/13		1/1/01	1/1/01

Text-Solution TL: **REPLACED LEFT REAR WHEEL SPEED SNS**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by System Account NNAINT at 2013-12-25 17:00:00

** CUSTOMER COMMENT:-ABS LIGHT ON AND DOORS LOCK ON THEIR OWN..** DEALER ACTION/OBSERVATION

RO STORED DTC IN ASB DUE TO LIGHT ON.-FOUND C1102L/R SEN OPEN/SHORT AND C1106L/R SEN SHORT/BA

S OK-INSPECTED SENSOR SIGNAL WITH SEN CHECKING TOOLS LIGHT FLASHS-REPLACED ABS CONTROL UNI

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

AL WITH CONSULT.-L/R SENSOR150-0-150-0-150-0 MPH ALL OTHER SENSOR OK CORRECT SPEEDS.** TSS REC SYSTEM OPERATION.**UPDATE 12/17/13 TSS 172 TM-CALLED DEALER FOR FOLLOW UP WAS PLACED ON HOLD ED TO CONTACT DEALER AND WAS DISCONNECTED- CLOSING REPORT PENDING DEALER FOLLOW-UP- SENT LACED LEFT REAR ABS SENSOR TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	1	12/16/2013	3/16/14	3/16/14

Text-Incd Desc TL

SLIP/VDC OFF LIGHT,NO DTCS

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2007	FX	JNRAS08U47[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	57938	87217	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	044019	AT5	WV2
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	12/27/2006	3/11/2007	USA

Installed Options

C03 50 STATE EMISSION
G46 FIRST AID KIT/ LITERATURE KIT
L60 FLOOR MATS
P93 CARGO AREA PROTECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
70512	72	INFINITI OF COCONUT CREEK	COCONUT CREEK	

Serv Dlr TL

Code	Region	Name	City	State
70554	62	SANFORD INFINITI	SANFORD	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	12/16/2013	10

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-02-02 18:00:00

** CUSTOMER COMMENT:-SLIP LIGHT AND VDC OFF LIGHT COME ON AND MOTORIZED NOISE HEARD WHILEDR EMPTS _1 DAYS DOWN 1-SLIP LIGHT AND VDC OFF LIGHTS COMING ON WHEN TURNING AND ABS CAN BEHEA PAST-HAVE NOT CLEARED DTC AND RECHECKED YET-NO REPAIRS DONE YET-** TSS RECOMMENDATION/RES

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

OLTAGE DROP ON E56 PIN#47 AND #16-IF OVER 0.100 VOLTS REPAIR GROUND AND RECHECK-IF NORMAL REP
SORS IN GRAPH MODE DURINGABS ACTIVATION AND DIAGNOSE THAT HUB/SENSOR**UPDATE TSS 165 JI 12/18
Y DTCS, PREVIOUSLY HAD C1110-WHEEL SPEED SENSORS WERE MATCHING-TSS: RECORD ALL WHEEL SENS
WITCH AND ABS / VDC OP SIGNALS-CALL BACK FOR TECHLINK TO REVIEW DATA

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/7/2014	4/10/14	3/10/14

Text-Incd Desc TL

C1115 ABS SENSOR ABNORMAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CPX[redacted]

Installed Options

03 50 STATE EMISSIONS
92 CARPETED FLOOR MATS AND CARGO

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	2893	11614	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	840983	CVT	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	10/21/2013	11/8/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3068	34	ALAN JAY NISSAN, INC.	SEBRING	Florida

Serv Dlr TL

Code	Region	Name	City	State
2648	44	FUTURE NISSAN, INC.	ROSEVILLE	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	AUDIO/VIDEO RELATED	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/7/2014	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2014-02-02 17:00:00

**** CUSTOMER COMMENT:- ABS LIGHT ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS - GRAPHED WHEEL SPEEDS AT 50MPH AND ALL ARE THE SAME- WHEN FRONT WHEELS SPEEDS READ 53, RE TION/RESULT:- CHECK ALL TIRES FOR SAME SIZE, BRAND, AND TREAD DEPTH- SWAP TIRES FROM KGV- VOLT

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/13/2014	4/10/14	3/10/14

Text-Incd Desc TL

C1143 STEERING ANGLE SENSOR CIRCUIT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2012	MUR	JN8AZ1MW1[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	22263	23612	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	034354	CVT	QAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	2/6/2012	7/26/2012	USA

Installed Options

10 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS AND CARGO MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5228	32	WEST COUNTY NISSAN	BALLWIN	Missou

Serv Dlr TL

Code	Region	Name	City	State
5243	32	JOE MACHENS NISSAN	COLUMBIA	MO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/13/2014	C43

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-02-02 18:00:00

** CUSTOMER COMMENT:- ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _

3)- TECH CHECKED DATA MONITOR FOUND SAS READINGS ARE PRESENT- WENT TO PERFORM SAS RELEARN

RECOMMENDATION/RESULT:- ROLL BACK CONSULT TO VER 33.12 TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/16/2014	4/10/14	3/10/14

Text-Incd Desc TL

C1113 G-SENSOR (C13)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2014	GTR	JN1AR5EF7E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4504	43114	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	026069	AT6	GAG

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	4/8/2013	7/16/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
300	44	METRO NISSAN OF MONTCLAI	MONTCLAIR	Californ

Serv Dlr TL

Code	Region	Name	City	State
5248	44	NISSAN OF MISSION HILLS	MISSION HILLS	CA

Installed Options

C03 50 STATE EMISSIONS
L92 CARPETED GTR LOGO FLOOR MAT
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/16/2014	C13

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-02-02 18:00:00

** CUSTOMER COMMENT:- ABS LIGHT IS ON-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT CONFIRMED POWER/GROUND AT SENSOR- CONFIRMED WIRING IS GOOD FROM SENSOR TO ABS ACTUATOR**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/21/2014	4/10/14	3/10/14

Text-Incd Desc TL

C1111 PUMP/ACTUATOR MOTOR OR RELAY

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	11067	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007895	AT6	KAD
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	7/18/2008	8/30/2008	USA

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3090	32	MOSSY NISSAN	HOUSTON	Texas

Serv Dlr TL

Code	Region	Name	City	State
3090	32	MOSSY NISSAN	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/21/2014	C11

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jeff Wyatt at 2014-02-02 18:00:00

** CUSTOMER COMMENT:ABS LIGHT.** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _1 DA
-C1111 PUMP/ACTUATOR MOTOR OR RELAY (C11) CURRENT AND WONT CLEAR.-WONT COMPLETE CALIBRAT
IFIED POWERS AND GROUNDS.** TSS RECOMMENDATION/RESULT:-PERFORM BATTERY RESET BY TOUCHING

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/22/2014	4/10/14	3/10/14

Text-Incd Desc TL

C1143 STEERING ANGLE SENSOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W4[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	62497	07719	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	292951	CVT	CAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	7/18/2008	9/25/2008	USA

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS
R92 ROOF RAIL CROSSBARS

Dlr Retl Last VC

Code	Region	Name	City	State
2683	24	HUBLER NISSAN, INC.	INDIANAPOLIS	Indiana

Serv Dlr TL

Code	Region	Name	City	State
2683	24	HUBLER NISSAN, INC.	INDIANAPOLIS	IN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/22/2014	C43

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-02-02 18:00:00

** CUSTOMER COMMENT:- SLIP LIGHT IS ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPT SOR CIRCUIT- CLEARED CODE, PERFORMED STEERING ANGLE CAL- TEST DROVE AND AFTER 15 MILES CODE HEN CODE SET** TSS RECOMMENDATION/RESULT:- RETEST- AFTER CODE SETS, DO NOT TURN STEERING WH

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

0 DEG- IF SO, REPLACE ABS ACTUATOR

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	2	1/28/2014	3/16/14	3/16/14

Text-Incd Desc TL

ABS/VDC/SLIP LIGHTS,C1115 SENSOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1AA08C6[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
120270	84838	49818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	582102	AT5	BW9
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	11/7/2007	8/22/2008	USA

Dlr Retl Last VC

Code	Region	Name	City	State
1889	26	HABBERSTAD NISSAN, INC	HUNTINGTON STA	New Yo

Serv Dlr TL

Code	Region	Name	City	State
08053	26	BRIDGEWATER NISSAN	BRIDGEWATER	NJ

Installed Options

- A92 SUNROOF WIND DEFLECTOR
- B10 SPLASHGUARDS
- C03 50 STATE EMISSION
- J01 SUNROOF
- K01 CAPTAIN SEAT 2ND ROW
- L92 FLOOR MATS & CARGO MAT
- M10 MICROFILTER
- N95 REAR CARGO NET
- P03 LE PREFERRED PACKAGE
- R93 CARGO AREA TRAY
- T01 LE TOW PKG
- U01 TECH PACKAGE
- U35 NAVIGATION BOOKLET
- V01 DVD ENTERTAINMENT SYSTEM
- Y66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/28/2014	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Terk at 2014-02-02 18:00:00

** CUSTOMER COMMENT:-VDC OFF,SLIP,ABS AND 4WD LIGHTS ARE ON-** DEALER ACTION/OBSERVATION:** V AND 4WD LIGHTS ARE ON,NO SYMPTOMS-ABSC1115 ABS SENSOR ABNORMAL SIGNAL (C15) P/ 6) PASTP1830 ABS OP SIGNAL (P8) PASTP1831 VDC OP SIGNAL (P9

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PASTP1832 TCS OP SIGNAL (N7) PAST-AIR LEVELIZERC1804 VEHICLE HEIGHT ADJ TRO OMPR) (CF4) PAST>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>NEXT>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>> CF8) PAST-NO REPAIRS DONE YET-HAVE NOT CLEARED DTCS YET AND RECHECKED-ABS C/U HAD NO COM C/U AND RESOLVED COMMUNICATION BUT C1115 REMAINS-** TSS RECOMMENDATION/RESULT:-MONITOR ALL DROP-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	1/30/2014	4/10/14	3/10/14

Text-Incd Desc TL

C1115 ABS SENSOR ABNORMAL SIGNAL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6BA07C2[redacted]

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	96199	41618	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	549585	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/29/2007	10/30/2007	USA

Dlr Retl Last VC

Code	Region	Name	City	State
3771	32	MCGAVOCK NISSAN	LUBBOCK	Texas

Serv Dlr TL

Code	Region	Name	City	State
5269	48	GREEN NISSAN	KALISPELL	MT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	ABS WARNING (IMPROP	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/30/2014	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Lemmons at 2014-02-02 18:00:00

** CUSTOMER COMMENT:- IN 4WD STEERING RANDOMLY PULLS LEFT OR RIGHT.- CAR PULLS HARD IN 4WD ON
MPTS _1 DAYS DOWN 2- WHEN DRIVING IN 4WD VEH WILL SUDDENLY JERK AND PULL EITHER DIRECTION.- AB
MAL SIGNAL (C15)- C1203 ABS SYSTEM(CA3)- B2120 ADJUST PEDAL SENSOR (BS0)- C1729 VEHICLE SPEE

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ENT STILL OCCURS AND DTC'S DID NOT IMMEDIATELY RESET.- ALL WHEELS SPEEDS WITHIN 1 MPH DURING IN
SSUE 12/31/14.** TSS RECOMMENDATION/RESULT:- DETERMINE IF CORRECT REAR DIFFERENTIAL WAS INSTAL
S AVAILABLE.- IF DIFFERENTIAL IS CORRECT RATIO THEN UNPLUG EACH SPEED SEN ONE AT ATIME AND REC

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/3/2014	4/10/14	3/10/14

Text-Incd Desc TL

ABS/TCS LIGHT P1831 P1832 C1170

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1BR18B68C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	79524	19818	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	555481	AT5	B25
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	8/23/2007	8/11/2008	USA

Installed Options

A10 XM SATELLITE RADIO
C03 50S EMISSIONS
K69 HOMELINK CARD
L93 FLOOR & CARPETED CARGO MATS
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5049	26	CLAY NISSAN OF NEWTON INC	NEWTON	Massac

Serv Dlr TL

Code	Region	Name	City	State
5251	36	LEITH NISSAN	CARY	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/3/2014	C70

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Beagle at 2014-02-02 18:00:00

** CUSTOMER COMMENT:-ABS/TC LIGHTS ARE ON.-** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR A1
RED.-C1143 STEERING ANGLE SENSOR CIRCUIT (C43)-C1163 STEERING ANGLE SENSOR CIRCUIT (C63)-THES
ENT:-P1831 VDC OP SIGNAL (P9)-P1832 TCS OP SIGNAL (N7)-C1170 (VDC/TCS/ABS) - VARIANT CODING { C

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ACTUATOR.-REPLACED ABS ACTUATOR AGAIN.....NO CHANGE.>>>>>>>>>>>>>>>>>>>>>>>>>>>>
GED IN OLD ABS ACTUATOR, C1170 CODE WILL CLEAR.-OLD PART# 47660-ZS00A.-NEW PART# 47660-ZS02A.-IN
TER FOLLOWING BULLETIN, REPLACED STEERING ANGLE SENSOR.....NO CHANGE.-WENT BACK THROUGH BU
NS.-FOLLOWED SERVICE MANUAL DIAGNOSTIC TREE, THIS LEAD TO THE ABS ACTUATORBEING REPLACED.-A
MMENDATION/RESULT:-CONFIRM PART NUMBER IS CORRECT.-CHECK POWER AND GROUNDS TO ABS ACTUA
ECK PARTS NUMBER SUPERSESSION.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/12/2014	3/16/14	3/16/14

Text-Incd Desc TL

C1115 ABS SENSOR ABNORMAL SIGNAL (

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2009	TTN	1N6AA07C29[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	72271	21619	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	654899	AT5	BW9

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/28/2009	5/18/2009	USA

Installed Options

B95 SPLASHGUARDS
C03 50 STATE EMISSION
G01 MID YEAR CHANGE
L92 FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
2620	26	BRUCE BENNETT NISSAN	WILTON	Connec

Serv Dlr TL

Code	Region	Name	City	State
3265	26	PAUL MILLER NISSAN, LLC	FAIRFIELD	CT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	2/12/2014	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2014-03-07 18:00:00

**** CUSTOMER COMMENT:- ABS LIGHT ON** DEALER ACTION/OBSERVATION:** VERIFIED Y REPAIR ATTEMPTS _**

- CODE WAS PAST- CODE WILL NOT RETURN- CALLED FOR INFORMATION TSS RECOMMENDATION/RESULT:-**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/18/2014	4/10/14	3/10/14

Text-Incd Desc TL

ABS ACTUATES, P1212 U1000

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2014	ARM	5N1AA0ND4E[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	3711	26114	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	917862	AT5	KAD
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/5/2013	12/1/2013	USA

Installed Options

B92 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS & CARGO MAT 5PC SET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5285	44	HOOMAN NISSAN LONG BEAC	SIGNAL HILL	Californ

Serv Dlr TL

Code	Region	Name	City	State
5285	44	HOOMAN NISSAN LONG BEAC	SIGNAL HILL	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	AUDIO/VIDEO RELATED	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/18/2014	44

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2014-03-07 18:00:00

** CUSTOMER COMMENT:- BRAKE WARNING LIGHT COMES ON AND BRAKE PEDAL PULSATES- ABS ACTUATES

REPAIR ATTEMPTS 1_ DAYS DOWN 2- P1212 ABS/TCS COMM LINE-TCS/CIRC (44)- U1001 CAN COMM CIRCUIT

9)- U1000 CAN COMM CIRCUIT (10)METER- P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL SPD SEN (ICC MOI

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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- UNABLE TO DUPLICATE- PIN FIT AND CONNECTIONS ARE GOOD AT THE ABS UNIT- BATTERY VOLTAGE PRES DROP POWERS AND GROUNDS AT THE ABS UNIT- INTERVIEW CUSTOMER ABOUT WHEN, WHERE, AND TO WH

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	2/19/2014	4/10/14	3/10/14

Text-Incd Desc TL

ABS/SLIP/AWD LIGHTS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
109	Z * JASON SANDERS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2013	ARM	5N1AA0NC2D[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	74	26213	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	868535	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/26/2012	5/29/2014	USA

Installed Options

B93 CROSS BARS
C03 50 STATE EMISSIONS
L92 FLOOR MAT & CARGO MAT 5PC SET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3263	26	PINE BELT NISSAN/KEYPORT	KEYPORT	New Je

Serv Dlr TL

Code	Region	Name	City	State
2393	26	PINE BELT AUTOMOTIVE, INC	TOMS RIVER	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	GAUGES/WARNING LIT	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	2/19/2014	C02

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Jason Sanders at 2014-03-07 18:00:00

** CUSTOMER COMMENT:- ABS/SLIP/4WD ERROR DISPLAYED IN METER-** DEALER ACTION/OBSERVATION:** V SENSOR OPEN OR SHORT (C02)0T- C1103 RIGHT FRONT SENSOR OPEN OR SHORT (C03)0T- C1104 LEFT FR EED SENSOR (BT5)0T METER- P1828 LINE PRESS SWITCH (P6)0T AWD- P1830 ABS OP SIGNAL (P8)0T A

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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.....NO CHANGE- REPLACED METER.....NO CHANGE- ABS DATAMONITOR SHOW 0 AT ALL SPEEDS- SPEEDOMTER DOES NOT FUNCTION>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>> NEXT >>>>>>>>>>>> STER AND RECHECK- C1102/C1103 WENT TO PAST- REPLACED BOOSTER.....NO CHANGE RENT- ALL WHEEL SPEED SENSORS CHECK OK WITH CHECKERAT HARNESS CONNECTOR ANDAT ABS ACTUA FOR LOOSENESS- REMOVE E126 CLEAN AND REINSTALL, RETEST

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI	0	3/5/2014	3/16/14	3/16/14

Text-Incd Desc TL

ABS ACTIVATES COMING TO STOP P1721

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2013	TTN	1N6AA0EK1D[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	14021	36113	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	895949	AT5	KAD

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/1/2013	6/25/2013	USA

Dlr Retl Last VC

Code	Region	Name	City	State
2718	42	ABC NISSAN	PHOENIX	Arizona

Serv Dlr TL

Code	Region	Name	City	State
3928	42	AVONDALE NISSAN	AVONDALE	AZ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	TRACTION CONTROL S	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/5/2014	H6

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: CLOSED DURING SFDC MIGRATION

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Brian Hurewitz at 2014-03-07 18:00:00

**** CUSTOMER COMMENT:- HEARS NOISE MAINLY ON HARD BRAKING-** DEALER ACTION/OBSERVATION:** VER**

COMING TO STOP- OCCURS ON HARD BRAKING, NOT ENOUGH FOR ABS ACTIVATION- OCCURS WHEN AT 10-1

CODES STORED- WHEELS/TIRES HAVE NOT BEEN CHANGED, P265/70R18 TSS RECOMMENDATION/RESULT:-**

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ONE RING AT AFFECTED WHEEL

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL	0	3/7/2014	4/9/14	4/9/14

Text-Incd Desc TL

C1115, ABS LIGHT IS ON

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0ER5D[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1360	32313	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	211142	AT5	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/4/2013	1/18/2014	USA

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE ITEMS A/T
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
98002	48	KING WINDWARD NISSAN	KANEOHE	Hawaii

Serv Dlr TL

Code	Region	Name	City	State
98002	48	KING WINDWARD NISSAN	KANEOHE	HI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	ABS WARNING (IMPROP	CRUISE	NORMAL

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
DRY	33/60F=0/15C	INTERMITTENT	NOT PROVIDED	3/7/2014
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	3/7/2014	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending Further Dealer Contact**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by J.R. Jackson at 2014-03-06 18:00:00

** CUSTOMER COMMENT:- ABS/ TRACTION LIGHT STAYS ON, GRINDING SOUND DURING BRAKING-** DEALER A
WN _1_:- DURING RIGHT TURNS, VDC LIGHT FLASHES, TIRES NOT SLIPPING, AND LRWHEEL SPEED SENSOR P
S SENSOR ABNORMAL SIGNAL (C15)- ERASED CODE AND IT DOES NOT RESET** TSS RECOMMENDATION/RES

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LACE LR WHEEL SPEED SENSOR,- MONITOR ALL WHEEL SPEED SENSOR AFTER REPLACEMENT TO CONFIRM

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/11/2014	4/10/14	3/11/14

Text-Incd Desc TL

c1115 abs abnormal signal.resets as soon as you drive vehicle.replaced abs actuator no change.found an old check

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2007	QX	5N3AA08C17N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	53275	86417	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	470566	AT5	Q11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	12/18/2006	3/30/2007	

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSION VEHICLE
J01 POWER SLIDING GLASS SUNROOF
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
S01 2ND ROW SPLIT BENCH SEAT
T95 CARGO MAT
V01 DVD MOBILE ENTERTAINMENT SYSTEM

Dlr Retl Last VC

Code	Region	Name	City	State
70221	72	PEPE INFINITI, INC.	WHITE PLAINS	

Serv Dlr TL

Code	Region	Name	City	State
70025	72	DOUGLAS MOTORS CORP.	SUMMIT	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

abs, slip, 4wd lights come on

Created by Jeff Wyatt at 2014-03-11 14:43:58

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

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When?

Extent?

Initial Recommendation: Volt drop abs ground e126 (pg-34).

line graph wheel speed sensors.

DTC 1: -

DTC 2: -

DTC 3: -

Description: c1115 abs abnormal signal.

resets as soon as you drive vehicle.

replaced abs actuator no change.

found an old checker box, have to hold one of the wires but seemed to have abnormal signal from rf.

replaced rf sheel sensor, no change.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		3/14/2014	6/6/14	5/19/14

Text-Incd Desc TL

ABS will activate at stops.DTC: C1115 ABS SENSOR ABNORMAL SIGNAL (c15)C1156 STEERING ANGLE SENSOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER5E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	82	32314	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	270026	AT5	RAQ

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/20/2014	2/26/2014	

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
3515	34	COGGIN NISSAN AT THE AVE	JACKSONVILLE	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	Y	4/4/2014	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Replaced right rear axle ABS sensor tone ring**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS lamp on at random

Created by Allen Wendell at 2014-03-14 10:54:37

Problem Analysis: What? ABS lamp on

Where? while stopping

When? 1 week ago

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Extent? activates ar stops, sets C1115 c1156

Description: ABS will activate at stops.

DTC: C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

C1156 STEERING ANGLE SENSOR COMM CIRCUIT (c56)Replaced the ABS actuator was replaced with no change

Initial Recommendation: Data monitor record wheel speed sensors and abs solenoids for activating and review the

DTC 1: C1115

DTC 2: C1156

DTC 3: -

Created by Christopher O'Connor at 2014-03-14 14:09:10

Road tested and monitored wheel speeds and solenoids

LR, RR inlet solenoids are active when stopping.

wheel speed sensors not erratic.

DTC's have not returned since actuator replaced.

275/70R18 BFG tires with Nissan alloy wheels.

Cleaned ground between abs actuator and airbox

Speedometer operates, ASCD will set at 70 mph

ABS activates on normal braking on a interstate off ramp and below 15mph when coming to a complete stop.

Advised to remove rear wheel speed sensors, inspect for sensor debris on sensors and rear axle sensor rotors.

Created by Adam Sackner at 2014-03-20 14:01:57

Removed rear sensors an checked for debris on tone ring. none found.

checked for debris on front tone rings. none found.

replaced all four sensors..... no change

checked wiring and found to be good.

correct 265/70 r16 tires on vehicle.

advised to make recording of incident and contact TECH LINE Back for review.

Created by Thomas McBrearty at 2014-03-20 15:03:35

Tech called back has data recording of incident.

Techlinked to look at data and found right rear wss dropping out during incident.

advised to inspect pinfit at r/r wss and connections from wss to abs c/u.

added data as attachment.

Created by Thomas McBrearty at 2014-03-24 09:44:56

Tech replaced tone ring and drove vehicle incident is still present.

Tech graphed all wheel speed sensors and right rear is still dropping.

TSS check connections c-10, c-1, E41, E125 for pinfit.

Repair or replace affected harness.

Created by Christopher O'Connor at 2014-04-02 13:39:26

Called dealer for update

Engine room harness replaced 4-1-14.

ABS activates under light braking

No DTC's stored

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Parts replaced

1. abs actuator 2.E-harness, 3. all wheel speed sensors. 4.RR tone ring

Advised to swap wheels and tires with KGV, recheck concern.

Heads up sent to region for multiple repairs

>>>>>>>>>>>>>>>Refer to TSS 237>>>>>>>>>>>>>>>>>>>>>>>>

Created by Christopher O'Connor at 2014-04-02 15:08:15

Called dealer fro follow up

Steering angle sensor learn previously completed with steering wheel straight ahead

tech to swap tires with KGv and follow up

Created by Christopher O'Connor at 2014-04-04 13:29:09

Called dealer for follow up

wheels and tires swapped with KGV.

RR wheel speed sensor disconnected, no abs activation occurred.

DTS T.L. inspected , called DTS for follow up.

DTS on to way to dealer to inspect.

Chassis harness to be replaced if axle inspection passes.

Created by Steve Stutzman at 2014-04-16 08:40:55

TECH REPORTS REPLACED CHASSIS HARNESS, NO CHANGE,

DTS T.L. WAS TO SEND E-MAIL TO TSS 237, TECH WAITING FOR SOMEONE TO ADVISE

Created by Christopher O'Connor at 2014-04-16 16:49:29

Called DTS to discuss

No DTC's reported to have returned.

TSS to follow up for additional recording after latest repair.

Created by Christopher O'Connor at 2014-04-17 08:37:40

Called dealer for follow up

Tech on a road test

Left message with Anthony in service

Created by Christopher O'Connor at 2014-04-17 14:35:58

Called dealer for follow up

Tech not in shop.

Left message for follow up with S/A Jeremy.

Created by Christopher O'Connor at 2014-04-18 10:33:21

requested new data recording during concern

Inspect steering angle values on ABS data monitor at 12, 3 and 9 o'clock , full lock left and full lock right positions.

compare to KGV.

Tech to follow up

Created by Christopher O'Connor at 2014-04-29 15:06:36

Called dealer for follow up

Flying graph no longer present on CONSULT toughbook

Tech to record ABS data and follow up with TECH LINE

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Created by Christopher O'Connor at 2014-04-29 15:07:04

Heads up sent on 2014-04-29 15:07:04 to david.mackay@nissan-usa.com, lawrence.rowe@nissan-usa.com, tony.liz

om, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, jeff.childre

ssan-usa.com

Created by Christopher O'Connor at 2014-04-30 13:24:12

Returned Tech VMX

Tech linked to dealer, ABS recording made

Steering angle at 12 o'clock 0¿, 9 o'clock +90¿, 3 9 o'clock -90¿

Full lock left +611¿, Full lock right -643¿

TSS to review and follow up

Created by Christopher O'Connor at 2014-04-30 16:00:03

Called DTS to discuss repair

ABS activation duplicated under light braking, can hear actuator run.

occurs driving straight or turning

DTS request sent

Created by Christopher O'Connor at 2014-04-30 16:00:21

DTS Request sent on 2014-04-30 16:00:21 to david.mackay@nissan-usa.com, lawrence.rowe@nissan-usa.com, tony

a.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, jeff.chil

@nissan-usa.com, dtsfieldrequest@nissan-usa.com

Created by Steve Stutzman at 2014-05-06 08:04:05

TECH REPORTS WAITING FOR DTS TO ARRIVE AND ADVISE, NO ETA,

TECH TO FOLLOW UP

Created by Christopher O'Connor at 2014-05-19 10:04:38

Called DTS T.L. fro inspection results

Combination meter and spiral cable has been been ordered

DTS to follow up with Dealer.

Created by Christopher O'Connor at 2014-06-06 09:19:01

***** [Added after the case is closed.] *****

DTS T.L. reports crack found on rear axle spline.

vehicle sent to sister store for repair

Axle shaft replaced to resolve.

Created by Christopher O'Connor at 2014-06-06 11:23:40

***** [Added after the case is closed.] *****

Correction from DTS T.L.

Crack found on RR axle sensor ring.

Sensor tone ring replace to resolve.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/17/2014	4/10/14	3/17/14

Text-Incd Desc TL

Tech has confirmed that when braking at speeds of 20 to 40 mph, the right rear wheel in solenoid goes to "off".Ther

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2011	720	1N6AD0ER8B[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	18383	32311	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	997802	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/18/2011	9/26/2011	

Dlr Retl Last VC

Code	Region	Name	City	State
3418	34	FERMAN NISSAN OF NPR	NEW PORT RICHE	Florida

Serv Dlr TL

Code	Region	Name	City	State
3418	34	FERMAN NISSAN OF NPR	NEW PORT RICHE	FL

Installed Options

94 BED EXTENDER/ RAILER HITCH PKG
C02 FEDERAL EMISSIONS
L92 FLOOR MATS
P01 SV PREMIUM UTILITY
S65 BED RAIL CAPS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS Activates at 30-40 mph.

Created by Donald Perryman at 2014-03-17 10:22:48

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activates during braking.

Where? intermittently occurs when braking at slow speeds

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When? Intermittently 2 out of 10 brake operations

Extent?

Description: Tech has confirmed that when braking at speeds of 20 to 40 mph, the right rear wheel in solenoid goes

There are no DTCs stored.

Wheel speed sensor tests good with tester.

This vehicle is equipped with VDC

Initial Recommendation: Capture relevant ABS data during incident.

Line graph wheel speed sensors, and check for erratic or noisy signal.

Monitor yaw rate, and decel g, and steering angle sensor for any abnormal signals.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Jeff Wyatt at 2014-03-17 11:56:03

***** [Added after the case is closed.] *****

Called back with recording.

Techlinked and retrieved data.

Shows both rear in solenoids activate right after applying brakes, straight road.

TSS/Check smj under vehicle for water/moisture in connector, also inspect the

Created by Jeff Wyatt at 2014-03-17 11:56:34

***** [Added after the case is closed.] *****

Also Inspect connectors for rear wheel speed sensors.

Created by Thomas McBrearty at 2014-03-17 13:35:23

***** [Added after the case is closed.] *****

Tech called back found minimum water in smj connector all 4 tires are at 9/32 .

Looking at wss data found right rear has slighly erratic signal than other 3 wheels. Advised to replace right rear ser

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/21/2014	3/21/14	3/21/14

Text-Incd Desc TL

ABS activating while drivingsetting code:C1106 LEFT REAR SENSOR SHORT or BAD SIGtech replaced LR wheel sp

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV2DN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	14845	32663	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	187891	MT6	RAQ
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/5/2013	5/31/2013	

Installed Options

A95 BED EXTENDER/ TRAILER HITCH PAC
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2949	34	BENSON CADILLAC-NISSAN	SPARTANBURG	South C

Serv Dlr TL

Code	Region	Name	City	State
2949	34	BENSON CADILLAC-NISSAN	SPARTANBURG	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C06

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

abs light is on, speedometer hand jumps and clicking noise underhood

Created by Alex Knepper at 2014-03-21 08:47:50

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activates while driving

Where? anywhere

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? anytime

Extent? not comparable to KGV

Description: ABS activating while driving

setting code:

C1106 LEFT REAR SENSOR SHORT or BAD SIG

tech replaced LR wheel speed sensor, no change

nothing aftermarket noted

going 45mph signal drops to 20, then back up to 45mph, thats when tech hears actuator underhood activate

Initial Recommendation: advised to disconnect ABS module and LH wheel speed sensor

inspect continuity to ground on circuit, continuity should not be present

if confirmed, isolate C-harness or E-harness for short

If ok, perform load test on circuit

DTC 1: C1106

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F[redacted]	MINI		3/25/2014	3/25/14	3/25/14

Text-Incd Desc TL

At times when braking and turning right the abs will activate. last visit had code C1106 LEFT REAR SENSOR SHORT

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
170	Z - ADAM SACKNER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV0[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	8808	32612	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	172018	AT5	QAK
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/7/2012	5/27/2013	

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PKG
C02 FEDERAL EMISSIONS
H93 IPOD INTERFACE
L92 FLOOR MATS
S65 BED RAIL CAPS
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	Texas

Serv Dlr TL

Code	Region	Name	City	State
2871	32	BERT OGDEN NISSAN	MCALLEN	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Abs kicks in when trying to stop on dry road. Can feel it happen more often when turning right.

Created by Adam Sackner at 2014-03-25 11:22:11

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activates when braking and making a right turn.

Where? anywhere

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? at times when braking an turning.

Extent? randomly

Description: At times when braking and turning right the abs will activate.

last visit had code C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)

corrected pin fit at sensor last visit.

no codes found this visit.

no warning lights on meter.

While on phone inspected rear diff for speed sensor mounting issues. none found

removed sensor and checked for debris or trauma to tone ring found some slight brown debris.

Initial Recommendation: Advised to clean tone ring and replace Sensor.

DTC 1: C1106

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		3/27/2014	4/3/14	4/3/14

Text-Incd Desc TL

-inspected vehicle as part of PDI.ABS light is on solid when vehicle is operating./-insepcted for stored DTC and four

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E52	2014	QST	JN8AE2KP1E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3	55114	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	152169	CVT	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
FUJIYU	9/23/2013	3/24/2014	

Dlr Retl Last VC

Code	Region	Name	City	State
3248	34	GRAND STRAND NISSAN, INC.	MYRTLE BEACH	South C

Serv Dlr TL

Code	Region	Name	City	State
3248	34	GRAND STRAND NISSAN, INC.	MYRTLE BEACH	SC

Installed Options

B92 SPLASH GUARDS 4-PIECE
C03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE HOSE/PIPING/VALVE	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD LR WHEEL SPD SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

abs light on

Created by Dave Sattler at 2014-03-27 09:41:55

Problem Analysis: What? abs light

Where? unknown

When? when vehicle is operating

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: -inspected vehicle as part of PDI.

ABS light is on solid when vehicle is operating./

-insepcted for stored DTC and found C1102 l/r sensor stored

-cleared DTC and DCT reset right away.

-inspected harness and connectors.

-inspect pin fit in connectors at sen engine to body harness and at ABS unit all connectors inspected as ok and all

Initial Recommendation: replace abs control unit due to tests performed

DTC 1: c1102

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2014-04-03 09:47:11

TECH REPORTS FOUND WIRE AT LR WHEEL SPEED SENSOR CUT,

REPLACED LR WHELL SPEED SENSOR TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		3/28/2014	4/14/14	4/14/14

Text-Incd Desc TL

replaced abs actuator and now have codes that were not there before, c1113, c1160, u1000replaced abs actuator ag

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0NF8[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	22205	26512	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	835043	AT5	CAE
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/27/2012	6/7/2012	

Installed Options

C02 FEDERAL EMISSIONS
D32 TEXAS STATE INSPECTION
L92 FLOOR MAT & CARGO MAT 5PC SET
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3965	34	NISSAN OF GADSDEN, INC.	GADSDEN	Alabam

Serv Dlr TL

Code	Region	Name	City	State
3049	34	LYNN LAYTON CAD-NISSAN	DECATUR	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	Y	4/15/2014	c13

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Replaced ABS actuator**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

noise from abs actuator, buzzing

Created by Ray Rice at 2014-03-28 11:24:23

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: replaced abs actuator and now have codes that were not there before, c1113, c1160, u1000

replaced abs actuator again, no change, same codes

in data monitor abs decel g sensor shows -127 g

will not calibrate, get message cannot communicate with ecu

Initial Recommendation: connect original abs actuator electrically and see if codes clear

if so, read abs actuator part number with consult and order that number

DTC 1: c1113

DTC 2: c1160

DTC 3: u1000

Created by Michael Lemmons at 2014-03-28 16:31:05

***** [Added after the case is closed.] *****

Original and new actuators are labeled -ZZ91B. Original actuator reads -ZZ91B with consult. New actuator reads -Z

00 with new actuators installed. U1000 does not set with original. Sent email to FQI-GG requesting research on inci

fter engineering reviews.

Created by Michael Lemmons at 2014-04-01 08:22:47

***** [Added after the case is closed.] *****

Received email from FQI-GG: I talked to Design.

ZZ91B is for 2WD

ZZ96B is for 4WD Low gear ratio

Called tech and advised to order -ZZ91B. Plug in unit and check part number before installation. Call back if new a

Created by Christopher O'Connor at 2014-04-02 15:51:15

***** [Added after the case is closed.] *****

Connected actuator, 3rd actuator identified by CONSULT 47660-ZZ96B

Abs actuator replaced originally for ABS activation while driving

Original actuator is available

TSS called DTS S.J.

Called technician back, VMX left with tech.

DTS to contact S/M, re install original ABS actuator, tech to follow up

with original incident details/diagnosis

>>>>>>>>>>>>>>>>>>>>>>> refer to TSS 237>>>>>>>>>>>>>>>>>>>>

Created by Christopher O'Connor at 2014-04-03 09:53:31

***** [Added after the case is closed.] *****

Called dealer for follow up

OE actuator to be installed.

Record all WSS, steering angle, yaw and G sensor inputs when abs activates.

Tech to follow up

>>>>>>>>>>>>>>>>>>>>>> refer to TSS 237 >>>>>>>>>>>>>>>>>>>>>>

Created by Christopher O'Connor at 2014-04-03 15:10:08

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

***** [Added after the case is closed.] *****

VMX from dealer tech.

OE actuator installed no ABS activation occurring under steady cruise

Called DTS S.J.

Actuator to be replaced when confirmed 2WD part available

Advised vehicle can be returned to customer pending parts arrival.

Created by Christopher O'Connor at 2014-04-07 09:22:13

***** [Added after the case is closed.] *****

Called dealer for follow up.

Advised replacement actuator is being shipped directly from supplier

Created by Christopher O'Connor at 2014-04-14 07:52:54

VMX from technician

ABS actuator received and installed.

Closed case.

Created by Christopher O'Connor at 2014-04-14 09:57:37

***** [Added after the case is closed.] *****

Called tech fro follow up.

Advised TSM S.W. to collect parts.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/28/2014	4/24/15	3/28/14

Text-Incd Desc TL

CODES IN AWD, P1808, P1830, P1831, P1832CODE IN ABS C1102 LRFT REAR WHEEL SPEED SENSOR OPEN/SHOR

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NC4BN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	39023	26611	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	733917	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/7/2010	9/29/2011	

Dlr Retl Last VC

Code	Region	Name	City	State
3886	42	EARNHARDT'S NISSAN/SUPER	MESA	Arizona

Serv Dlr TL

Code	Region	Name	City	State
3553	42	RELIABLE NISSAN	ALBUQUERQUE	NM

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT AND CARGO MAT 5PC S
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	c02

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Ray Rice at 2014-03-28 12:09:24

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: CODES IN AWD, P1808, P1830, P1831, P1832

CODE IN ABS C1102 LRFT REAR WHEEL SPEED SENSOR OPEN/SHORT

No work done

Initial Recommendation: inspect left rear wheel speed sensor circuit for open/short

issue is circuit code

DTC 1: C1102

DTC 2: p1808

DTC 3: p1830

Created by Michael Cramer at 2015-04-24 15:52:00

***** [Added after the case is closed.] *****

Vdc and slip lights on

Abs activates while braking below 5mph

Bcm

C1725 BATT VOLT LOW FR (CV5)

Abs

C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

Awd

P1808 VHCL SPEED SEN ABS (Y6)

P1819 SHIFT ACT CIR (Z6)

P1824 MOTOR RELAY (P3)

P1827 CLUTCH PRESS SWITCH (P5)

P1828 LINE PRESS SWITCH (P6)

P1830 ABS OP SIGNAL (P8)

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

Air levelizer

C1804 VEHICLE HEIGHT ADJ TROUBLE (COMPR) (CF4)

Can clear codes and then all return after driving

Monitored wheel speed signals and found left front wheel speed erratic

No debris found on the left front wheel sensor

Connections and wiring between abs c/u and wheel sensor is normal

Performed steering angle sensor??????..no change

Vehicle shows signs of salvage parts installed, possible collision repair

TSS/

Jump right side sensor connection to left side sensor

If data monitor shows erratic signal, inspect sensor to signal plate relationship

If okay, replace the left front wheel speed sensor

Created by Michael Cramer at 2015-04-24 15:57:33

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

***** [Added after the case is closed.] *****

Disregard last entry. Not applicable to this case.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/31/2014	3/31/14	3/31/14

Text-Incd Desc TL

ABS warning light on and ABS activates during slow speed braking.P1211 ABS/TCS CONT UNIT FUNCTN (17)C11

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
104	Z - DONALD PERRYMAN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV8[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	11704	32812	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	061921	AT5	B17
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	1/4/2012	3/3/2012	

Installed Options

C03 50 STATE EMISSIONS
H93 IPOD INTERFACE
J01 MOONROOF
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3544	26	NISSAN 46	LITTLE FALLS	New Je

Serv Dlr TL

Code	Region	Name	City	State
5090	26	NISSAN OF MANHATTAN, INC.	NEW YORK	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS warning light on and ABS activates during slow speed braking.

Created by Donald Perryman at 2014-03-31 08:26:01

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS warning on, ABS activates at slow speeds.

Where? All locations

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? intermittently

Extent?

Description: ABS warning light on and ABS activates during slow speed braking.

P1211 ABS/TCS CONT UNIT FUNCTN (17)

C1102 Left Rear Sensor Open or Short (c02)

C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)

This is the second visit for this concern.

On the first visit Decel G sensor was calibrated.

DTCs were cleared and ABS warning light remained on, and DTCs reset.

ABS Actuator "clicks" rapidly when Consult is connected to vehicle.

When first connecting Consult ABS was not on system select screen.

Initial Recommendation: Remove, clean, and re tighten ground E126.

Confirm pin fits and connector security at ABS actuator.

If incident persists, replace ABS actuator.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/1/2014	4/1/14	4/1/14

Text-Incd Desc TL

Replaced the ABS actuator.Unable to calibrate the steering angle sensor.Consult will not show the option.They are

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18U1[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	82737	07419	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	297468	CVT	KAH
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	8/19/2008	1/30/2009	

Installed Options

- B10 SPLASH GUARDS
- C03 50 STATE EMISSIONS
- J01 MOONROOF
- K01 PREMIUM PACKAGE
- K02 TECHNOLOGY PACKAGE
- L92 3-PIECE FLOOR MATS
- N93 CARGO AREA PROTECTOR
- R92 ROOF RAIL CROSSBARS
- S94 REAR BUMPER PROTECTOR
- X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3304	34	AUTONATION NIS CLEARWAT	CLEARWATER	Florida

Serv Dlr TL

Code	Region	Name	City	State
3839	34	KRAFT NISSAN	TALLAHASSEE	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Install ABS actuator.

Created by Michael Aceves at 2014-04-01 13:36:21

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Replaced the ABS actuator.

Unable to calibrate the steering angle sensor.

Consult will not show the option.

They are using a loaner Toughbook.

CIII+ version # is 34.3.

This Toughbook does have Consult-III installed.

Unable to connect the Toughbook to the wireless connection.

Initial Recommendation: He will register the Consult-III VI and check if the steering angle sensor shows up in work

If this does not work, he will try and connect the Toughbook to the dealers network and call back later for a Tech Li

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		4/2/2014	4/9/14	4/9/14

Text-Incd Desc TL

The ABS will activate under normal driving.No codes stored.Found the RR wheel speed sensor has an erratic signal

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0EV9E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	6	32414	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	269108	AT5	NAH

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/17/2014	4/10/2014	

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3889	24	FOX NISSAN / GRAND RAPIDS	KENTWOOD	Michiga

Serv Dlr TL

Code	Region	Name	City	State
2788	24	TAMAROFF NISSAN	SOUTHFIELD	MI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: ADJUSTED AXLE HOUSING / ABS SENSOR MATING SURFACE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS is coming on in dry pavement.

Created by Michael Aceves at 2014-04-02 16:40:17

Problem Analysis: What? ABS activates when driving normally.

Where? Since PDI

When? Since PDI

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent? ABS activates when driving normally.

Description: The ABS will activate under normal driving.

No codes stored.

Found the RR wheel speed sensor has an erratic signal.

Replaced the RR wheel speed sensor with no change.

Performed a Tech Link to collect data.

RR wheel speed sensor has an erratic line graph.

All the ABS solenoids remain off.

ABS motor relay remains off.

Actuator relay turns on and off with a very erratic cycle rate.

Had him check ABS ground E126, he removed it and re-tighten with no change.

Had him disconnect the ABS connector to inspect and re-connect with no change.

All fuses and extended storage fuse was checked OK.

Initial Recommendation: Replace the ABS actuator.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2014-04-09 10:42:18

TECH REPORTS REPLACED ABS ACTUATOR, NO CHANGE,

AFTER FURTHER INSPECTION FOUND AIR GAP BETWEEN SENSOR AND RELUCTOR RING,

GROUND A SMALL AMOUNT OFF AXLE HOUSING TO ALLOW LESS GAP BETWEEN SENSOR AND RELUCTOR RI

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
FI14164170	MINI		4/7/2014	4/7/14	4/7/14

Text-Incd Desc TL

ABS activation when stopping.C1101 Right Rear Sensor Open or Short (c01) Steering angle sensor code was pres

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	Ben Jalapa

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ERXCC409817

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	65596	32312	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	038006	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	10/22/2011	11/11/2011	

Installed Options

C02 FEDERAL EMISSIONS
L92 FLOOR MATS
P01 SV PREMIUM UTILITY
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
2987	32	GRUBBS NISSAN	BEDFORD	Texas

Serv Dlr TL

Code	Region	Name	City	State
3939	32	NISSAN OF MCKINNEY	MCKINNEY	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Abs light is on and brakes are vibrating.

Created by John Seaborn at 2014-04-07 09:44:03

***** [Added after the case is closed.] *****

Problem Analysis: What?ABS activation when stopping. New actuator. C1101

Where? Need more data.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? 04/02/14

Extent? Sporadic

Description: ABS activation when stopping.

C1101 Right Rear Sensor Open or Short (c01)

Steering angle sensor code was present, unsure of code number.

Replaced abs acutator on initial visit due to internal leak.....no change.

Swapped right rear abs sensor.....no change.

When did this start? 04/02/14

No other concerns.

No accessories or modifications.

Initial Recommendation: During incident; Monitor right rear abs wheel speed sensor.

Check pin fit and connector integrity at right rear abs wheel speed sensor, abs c/u.

Test harness for open / short.

If steering angle sensor code resets,

Perform steering angle sensor calibration,

If code resets, tech to follow up with incident code #.

DTC 1: c1101

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		4/7/2014	4/14/14	4/14/14

Text-Incd Desc TL

code in ABS C1115 abnormal signalreplaced tight rear wheel speed sensor, data monitor showed at 15 mph the rep

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER3EN7[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	516	32314	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	268162	AT5	EAF

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/11/2014	3/22/2014	

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3489	34	AUTONATION NISSAN PEMBR	PEMBROKE PINES	Florida

Serv Dlr TL

Code	Region	Name	City	State
3489	34	AUTONATION NISSAN PEMBR	PEMBROKE PINES	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD ROTOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS warning light is on

Created by Ray Rice at 2014-04-07 09:54:44

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: code in ABS C1115 abnormal signal

replaced tight rear wheel speed sensor, data monitor showed at 15 mph the reported wheel speed goes to 7mph

no change still setting code and still see signal drops from right rear

Initial Recommendation: check pin fit at sensor and at ABS actuator

if OK, replace right rear hub and retest

DTC 1: C1115

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2014-04-14 14:40:57

TECH REPORTS FOUND SOME CONTACT MARKS ON ROTOR,

REPLACED ROTOR TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		4/7/2014	4/14/14	4/14/14

Text-Incd Desc TL

When coming to a stop and lightly push on brake pedal it feels like ABS actuator is coming on.All 4 wheel speed se

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0FV4EN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	230	33214	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	269267	AT5	NAH
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/17/2014	3/15/2014	

Installed Options

B92 SPLASH GUARDS
C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3753	44	RIVERSIDE NISSAN	RIVERSIDE	Californ

Serv Dlr TL

Code	Region	Name	City	State
3753	44	RIVERSIDE NISSAN	RIVERSIDE	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD RR ABS SONSER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

When lightly braking and coming to a stop there is a vibration felt in the pedal

Created by J.R. Jackson at 2014-04-07 10:42:11

Problem Analysis: What? ABS activation while braking during light stops

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: When coming to a stop and lightly push on brake pedal it feels like ABS actuator is coming on.

All 4 wheel speed sensors show good in consult. When monitoring line graph, looks like both rear sensors seem to

During stop Right rear In Sol would turn on almost every time, while monitoring with consult. (Left rear In Sol turne

Incident occurs during 20-30 MPH light brake application only, if brake harder, system responds normally.

No DTCs

Removed and inspected right rear wheel speed sensor, looks good, no debris, tone ring looks good.

Brake pedal does not feel low.

No Aftermarket accessories noted.

Initial Recommendation: Take a recording of all 4 wheel speed sensor line graphs to compare.

Inspect connector E41/C1.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2014-04-14 16:13:17

SA REPORTS REPLACED RR ABS SENSOR TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/14/2014	4/15/14	4/14/14

Text-Incd Desc TL

abs activates when turningoccurs turning left or rightreplaced left front hub bearing...no changeall wheel speeds ma

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1AR18B78[redacted]

Installed Options

C03 50S EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	69854	09718	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	604922	AT5	K27

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/7/2007	9/3/2007	

Dlr Retl Last VC

Code	Region	Name	City	State
3544	26	NISSAN 46	LITTLE FALLS	New Je

Serv Dlr TL

Code	Region	Name	City	State
3544	26	NISSAN 46	LITTLE FALLS	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Aligned Suspension, Replaced Steering Angle Seanor**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

has driveability concern had brakes done

Created by Brian Hurewitz at 2014-04-14 18:54:37

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: abs activates when turning

occurs turning left or right

replaced left front hub bearing...no change

all wheel speeds match

no codes stored

all 4 tires same size, different brand front and rear

Initial Recommendation: swap tires/wheels from KGV

monitor wheel speeds using line graph

DTC 1: -

DTC 2: -

DTC 3: -

Created by Bruce Tankersley at 2014-04-15 07:51:08

***** [Added after the case is closed.] *****

Swapped wheels with like equipped vehicle, incident continues to duplicate.

Selected VDC OFF, incident no longer duplicates.

TSS connected to dealer CIII plus, set up Data Monitor to record wheel speed and yaw rate when Slip light triggers.

Tech to follow up with TSS.

Created by Bruce Tankersley at 2014-04-15 08:50:41

***** [Added after the case is closed.] *****

Tech recorded ABS signals, TSS connected to dealer CIII plus to download and review.

TSS/ Swap Yaw Rate sensor and retest.

Created by Bruce Tankersley at 2014-04-15 09:31:03

***** [Added after the case is closed.] *****

Swapped Yaw Rate sensor, incident duplicated, recorded data.

TSS connected to dealer CIII plus, viewed and downloaded file.

TSS/ Replace Steering Angle Sensor.

TSS Note: Forward further dealer contact tot TSS 121.

Created by Bruce Tankersley at 2014-04-15 12:07:35

***** [Added after the case is closed.] *****

Swapped Steering angle sensor, aligned vehicle (rear total toe OOL),

Incident no longer duplicates.

Close case.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/15/2014	10/30/14	4/15/14

Text-Incd Desc TL

-inspected vehicle operation on test drive.-slip light comes on and abs operate at time slip light coming on-vehicle v

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08C08[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
92579	94287	86518	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	565864	AT5	K11
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/24/2007	10/19/2007	

Installed Options

C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T95 CARGO MAT
U02 TECHNOLOGY PACKAGE
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70243	72	BILL DODGE INFINITI	WESTBROOK	Maine

Serv Dlr TL

Code	Region	Name	City	State
70522	72	LAKE NORMAN INFINITI	CORNELIUS	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Dave Sattler at 2014-04-15 11:24:31

*** [Added after the case is closed.] ***

Problem Analysis: What? abs activates

Where? anywhere

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? not needed

Extent?

Description: -inspected vehicle operation on test drive.

-slip light comes on and abs operate at time slip light coming on

-vehicle was in a few days and and steering angle sensor was replaced for this incident and DTC tech did not have

-inspected for stored DTC and found C1110 control unit.

-inspected and improved ABs ground and operated vehicle

-slip light light and abs operate on test drive no dtc stored

Initial Recommendation: -inspect operation of speed sensor steering angle sensor and g sensor at time of incident.

-if all input are normal but abs operate or if b1110 reset replace abs control unit

DTC 1: c1110

DTC 2: -

DTC 3: -

Created by Craig Watson at 2014-04-17 11:28:39

*** [Added after the case is closed.] ***

- Performed techlink

- converted data to flying graph, reviewed all 4 wss, all are smooth with no static

- set up data monitor to record multiple ABS input items and set to record when slip lamp turns on(abs has limited red)

- tech to recapture data during incident and follow up for review if needed

Created by Brian Hurewitz at 2014-04-17 11:47:47

*** [Added after the case is closed.] ***

technician performed data recording

C1110 reset 10 key cycles ago

data recording shows erratic signal from delta stroke sensor

advised replace abs actuator and brake booster

Created by Donald Perryman at 2014-04-18 11:12:17

*** [Added after the case is closed.] ***

Tech replaced booster, but not ABS actuator, as C1110 has not reset since grounds were cleaned.

ABS continues to activate during light braking.

Tread depth on all tires are 7/32.

Brake switch changes status after pressure sensors detect pressure.

Adjust brake switch to change from off to on, before pressure sensors increase.

If incident persists, monitor wheel solenoids to determine which are activating.

Created by John Irion at 2014-04-18 13:25:27

*** [Added after the case is closed.] ***

Recorded data from ABS during incident.

TSS reviewed data recording.

Side G sensor is erratic.

Dealer will replace yaw/side G/Decel sensor and retest.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Jeff Wyatt at 2014-10-30 07:54:32

***** [Added after the case is closed.] *****

Vehicle in a new state, brought in by pre-owned car lot.

C1143 STEERING ANGLE SENSOR CIRCUIT (c43)

C1185 ACC CU INTERNAL NG (c85)

Laser sensor fail in icc

Vdc control unit in icc

previously had C1110 control unit dtc and current tech replaced abs unit (appeared to not be replaced previously).

C1110 does not reset and steering angle and g sensor both complete calibration.

Tech has found only way to set dtcs is a slow merge left into accompanying lane or a gradual left turn (not complet

Can drive straight or make complete left turn and dtcs do not set.

Rear suspension has excessive negative camber and undercarraige is rusted so adjustment not possible.

TSS monitor wheel speeds and steering angle sensor values.

ensure brake switch status changes before pressure sensor bars (previous c1142).

Check wiring to st angle sensor and volt drop abs grounds (pg-35).

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/16/2014	4/16/14	4/16/14

Text-Incd Desc TL

C1110 CONTROL UNIT (c10)absP1831 VDC OP SIGNAL (P9)P1832 TCS OP SIGNAL (N7)Replaced the abs actu

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2009	ARM	5N1BA08C39N[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	69301	79619	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	623496	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/11/2008	5/19/2009	

Installed Options

B95 SPLASHGUARDS
C02 FEDERAL EMISSION
G01 DRIVER PACKAGE
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
3690	24	WALSER NISSAN	BURNSVILLE	Minnes

Serv Dlr TL

Code	Region	Name	City	State
1841	34	REGAL NISSAN INC	ROSWELL	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Abs light on

Created by Michael Cramer at 2014-04-16 09:44:31

*** [Added after the case is closed.] ***

Problem Analysis: What? Abs light on

Where? Needs more information

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Needs more information

Extent? Constant

Description: C1110 CONTROL UNIT (c10)abs

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

Replaced the abs actuator¿¿¿¿¿.no change

No aftermarket equipment

May have been involved in a front end collision

Codes will not clear

Codes return as soon as the brake pedal is pressed

Initial Recommendation: Check wiring and connections between abs unit and active booster

Voltage drop powers and grounds at the abs unit

Check data monitor for release switch condition when brake pressed

If no change, replace active booster

DTC 1: -

DTC 2: -

DTC 3: -

Created by Christopher O'Connor at 2014-04-16 11:44:23

***** [Added after the case is closed.] *****

Inspected Actuator grounds, brake switch operation

inspected active booster circuit E49 to E125 for open

Vehicle arrived with a used ABS actuator -ZR20B prior to new actuator replacement

ABS C/U # from C3 47660-ZQ21B

Part installed 47660-ZB21B (on box)

Vehicle is 4WD, TSS confirmed correct part # in FAST

While driving a P1721 VEH SPD SNSR CIR-MTR (H6) would set at times

Equipped with VDC off switch

Decel G and steering angle learn completed after actuator replaced.

Aftermarket cooling fan, front bumper has been painted

Vehicle was in 6 months prior for diagnosis, Actuator replacement advised at 1st visit.

Car fax indicates vehicle was immersed in 2009

Release switch NC was off, pedal depressed

Release switch NO was off, pedal depressed

Advised to volt drop E126 PG-35 eylet of harness to negative battery post with engine running, inspect correct grou

improve to less than .1V

If voltage drop inspection passes, replace active booster.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	F[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/17/2014	4/17/14	4/17/14

Text-Incd Desc TL

-Brake, abs, slip and VDC lights are coming on-ABS C1145 YAW RATE SENSOR (c45) PAST (5) C1

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0ND[redacted]8

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	103728	26110	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	669066	AT5	NAD

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/2/2009	11/6/2009	

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5 PC SET

Dlr Retl Last VC

Code	Region	Name	City	State
3576	36	CROWN NISSAN	GREENSBORO	North C

Serv Dlr TL

Code	Region	Name	City	State
3576	36	CROWN NISSAN	GREENSBORO	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C45

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake, abs, slip and VDC light are coming on

Created by Brian Terk at 2014-04-17 08:29:33

*** [Added after the case is closed.] ***

Problem Analysis: What? multiple brake warning lights, no symptoms

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Yaw rate sensor spike when driving straight and cruising and when stopping on 1 occasion

Extent? DTC returned after 4k 1st time, 10k second time

Description: -Brake, abs, slip and VDC lights are coming on

-ABS

C1145 YAW RATE SENSOR (c45) PAST (5)

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05) PAST (9)

C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06) CURRENT

-prior visit, cleared dtc,next replaced yaw rate sensor, returned with C1145 again

-clear dtcs and the only one that returned is C1106 at 35-40 mph

-normally yaw sensor mild fluctuation near 0 when driving straight, intermittent spike to 30 up to 70,normal operati

5

-LR speed sensor data monitor indicates correct speed in relation to all sensors

-

Initial Recommendation: -Complete active C1106 dtc diagnosis first and repair as needed

-if C1145 is not resolved compare intermittent Yaw sensor spike to KGV

-if not normal run temporary wire between ABS c/u and sensor to check for signal change

-if resolved run temp wire from ABS c/u to E26, if not resolved run from E26 to yaw rate sensor

-if not resolved with circuit replace ABS cu

-

DTC 1: C1145

DTC 2: C1106

DTC 3: C1105

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/23/2014	4/23/14	4/23/14

Text-Incd Desc TL

Verified ABS activates when making turns at hyway speeds.Happens when making turns without applying the brake

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV0[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12428	32612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	170309	AT5	QAK

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/5/2012	3/18/2013	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2214	26	NISSAN 112 SALES CORP	PATCHOGUE	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2214	26	NISSAN 112 SALES CORP	PATCHOGUE	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Turn the wheel left or right and abs kicks in

Created by John Irion at 2014-04-23 14:55:09

***** [Added after the case is closed.] *****

Problem Analysis: What?Unwanted ABS activation when driving

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?making turns

Extent?intermittent

Description: Verified ABS activates when making turns at hyway speeds.

Happens when making turns without applying the brakes

Performed steering angle sensor adjustment.....no change.

Says vehicle is not equipped with VDC.

All wheel speed sensors are reading correctly in data monitor.

Initial Recommendation: Monitor Yaw rate, Side G, Decel G and Steering angle sensors during incident.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		4/24/2014	5/29/14	5/29/14

Text-Incd Desc TL

No communication with ABS actuatorP1212 ABS/TCS COMM LINE-TCS/CIRC (44) ecmU1001 CAN COMM CIRCUI

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
109	Z * JASON SANDERS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER7[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	5	32714	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	285258	AT5	RAQ

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/10/2014	9/26/2014	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3776	34	LANDERS NISSAN, LLC	SOUTHAVEN	Mississ

Serv Dlr TL

Code	Region	Name	City	State
3776	34	LANDERS NISSAN, LLC	SOUTHAVEN	MS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake/ABS/TCS lights are on

Created by Jason Sanders at 2014-04-24 08:27:29

Problem Analysis: What? No communication with ABS actuator

Where? Currently at dealer

When? Continuous

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: No communication with ABS actuator

P1212 ABS/TCS COMM LINE-TCS/CIRC (44) ecm

U1001 CAN COMM CIRCUIT (1K) ecm

U1000 CAN COMM CIRCUIT (10) meter

P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL SPD SEN (ICC MODELS) (9W) ecm

ABS does not come up in system call

Connections at ABS actuator checked ok

Connections at meter ok

Volt drop ground at ABS actuator 300mV

Ground E126 is tight

Initial Recommendation: Remove ground E126, clean and reinstall

Check for voltage at ABS actuator

DTC 1: P1212

DTC 2: U1001

DTC 3: U1000

Created by Steve Stutzman at 2014-05-05 13:50:30

TECH REPORTS WITH SHOP LOAD HAS NOT BEEN ABLE TO WORK ON VEHICLE,

TECH TO FOLLOW UP

Created by Steve Stutzman at 2014-05-13 11:18:55

TECH REPORTS HAS POWER AND GROUND,

ORDERED AND WAITING FOR ABS ACTUATOR, NO ETA,

VEHICLE IS DEALER STOCK,

TECH TO FOLLOW UP

Created by Steve Stutzman at 2014-05-21 16:04:40

TECH REPORTS ABS ACTUATOR HAS ARRIVED,

TECH TO MAKE REPAIRS AND FOLLOW UP

Created by Steve Stutzman at 2014-05-29 16:19:22

TECH REPORTS REPLACED ABS ACTUATOR TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		4/28/2014	5/13/14	5/13/14

Text-Incd Desc TL

ABS will activate first thing in the morning At 55 MPH, coming off hwy off-ramp, when pressing on the brake, ABS w

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0CW1[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	598	31414	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	269111	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/17/2014	3/17/2014	

Installed Options

392 SPLASH GUARDS
C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5360	26	FUCCILLO NISSAN	LIVERPOOL	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5360	26	FUCCILLO NISSAN	LIVERPOOL	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED PART # 43003-EA002 AND RE-USED ORIGINAL CABLES

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS kicking in first 20 miles of drive

Created by J.R. Jackson at 2014-04-28 08:33:25

Problem Analysis: What? ABS unintended activation while braking

Where? While braking

When? First thing in the mornings

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent? Incident will go away after a few miles of driving.

Description: ABS will activate first thing in the morning

At 55 MPH, coming off hwy off-ramp, when pressing on the brake, ABS will activate for a few seconds, then brake n

hicle reaches a complete stop.

Incident will go away after a few miles of driving.

No DTCs

Incident occurs more often at low speeds (30-40 mph)

Vehicle is equipped with HDC and HSA (ABS Type 2)

Initial Recommendation: Record all 4 wheel speed sensors, line graph to isolate.

Record all ABS solenoids to determine which wheel circuit is activating.

Inspect E41/C1 connector if isolated to either rear sensor.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Brian Hurewitz at 2014-04-28 10:20:54

data monitor shows right rear and left rear solenoids activate during concern

right rear sensor has slight dip in line graph

all other sensors show ok in line graph

no connection issues at E41/C1

advised inspect right rear sensor and tone ring

Created by J.R. Jackson at 2014-04-28 12:01:13

Heads up sent on 2014-04-28 12:01:13 to cristin.adinolfi@nissan-usa.com, rhonda.calico@nissan-usa.com, gary.cro

usa.com, tammy.pannella@infiniti.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.m

an-usa.com, dick.schwartz@nissan-usa.com, johnny.jackson@nissan-usa.com

Created by Bruce Tankersley at 2014-04-29 09:20:30

Visual in right tone ring and sensor reveals no issues.

Tech recorded ABS signals during incident.

TSS connected to dealer CIII plus, viewed and downloaded file.

TSS/ Data indicates interruption in right rear wheel speed signal.

Swap right rear wheel speed sensor and retest.

If incident continues to duplicate, replace right drive rear axle if available as single component or rear axle assemb

Created by Bruce Tankersley at 2014-04-29 10:03:58

Correction : Visual inspection of right rear tone ring and sensor reveals no issues.

Created by Ryan Pickell at 2014-05-02 13:15:24

Tech ordered 43003-EA002 but the park brake cables are too long.

The vehicle specifics are:

¿ SV

¿ 5 speed automatic transmission

¿ King cab

¿ 4WD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

¿ NON electronic locking differential

¿ Model Code 31414

Forwarded to parts guru TSS, j.i. 165 for review

Tss 138 rp to follow up after investigation

Created by John Irion at 2014-05-05 09:57:04

Dealer calling for update on parts.

TSS: Per FQI R.W., rear axle p/n -EA002 is correct for this vehicle

Swap original park brake cables

Created by Steve Stutzman at 2014-05-13 08:40:48

TECH REPORTS REPLACED PART # 43003-EA002 AND RE-USED ORIGINAL CABLES TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/29/2014	4/29/14	4/29/14

Text-Incd Desc TL

-inspected vehicle parks operation on test drive.-brake pedal feels weak going very lower, feels like air in system.-in

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2007	ARM	5N1BA08C9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	106519	79817	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	473774	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/9/2007	5/28/2007	

Dlr Retl Last VC

Code	Region	Name	City	State
3488	32	BOB HOWARD NISSAN, INC.	EDMOND	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
2319	24	KENDRICK NISSAN	LAFAYETTE	IN

Installed Options

- B10 SPLASH GUARDS (REAR)
- C02 FEDERAL EMISSION
- K69 HOMELINK CARD
- L92 FLOOR/CARGO MATS
- M10 IN-CABIN MICROFILTER
- N95 REAR CARGO NET
- R93 CARGO AREA PROTECTOR
- U06 TECHNOLOGY PACKAGE
- U35 NAVIGATION BOOKLET
- V01 DVD ENTERTAINMENT SYSTEM

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE HOSE/PIPING/VALVE	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

-brake feel week

Created by Dave Sattler at 2014-04-29 13:11:05

***** [Added after the case is closed.] *****

Problem Analysis: What? brake pedal very low

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? when stopping

Extent?

Description: -inspected vehicle parks operation on test drive.

-brake pedal feels weak going very lower, feels like air in system.

-inspected for stored DTC and found in ABS C1142 pressure sensor and C1189 brake booster defect in past.

-replaced master cyl and bleed system of all air.

-brake pedal seem weak and going very low.

-bleed brake 2 more time to verify no air in system.

Initial Recommendation: -verify no caliper installed upside down

-inspect brake pedal height and brake switch adjustments.

-replace ABS actuator assy.

DTC 1: C1142

DTC 2: C1189

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/30/2014	5/14/14	4/30/14

Text-Incd Desc TL

C1102 Left Rear Sensor Open or Short (c02) Vehicle was involved in rear collision.Another dealer replaced left rea

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP6[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	2351	11614	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	836254	CVT	B17
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	5/31/2013	11/22/2013	

Installed Options

B92 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS AND CARGO
R92 REAR ROOF SPOILER

Dlr Retl Last VC

Code	Region	Name	City	State
18051	34	NISSAN OF MURFREESBORO	MURFREESBORO	Tennes

Serv Dlr TL

Code	Region	Name	City	State
18051	34	NISSAN OF MURFREESBORO	MURFREESBORO	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light is on, collision in rear.

Created by John Seaborn at 2014-04-30 09:58:01

***** [Added after the case is closed.] *****

Problem Analysis: What?C1102 Left Rear Sensor Open or Short (c02) Replacement left rear abs sensor.

Where? Need more data.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? After rear collision.

Extent? Continuous

Description: C1102 Left Rear Sensor Open or Short (c02)

Vehicle was involved in rear collision.

Another dealer replaced left rear sensor.....no change.

When did this start? After rear collision.

No accessories or modifications.

Initial Recommendation: Inspect harness for correct routing, trauma, previous repairs.

If all above inspects good,

Replace left rear wheel bearing, RAX-6-10.

Tech to follow up.

DTC 1: c1102

DTC 2: -

DTC 3: -

Created by Bruce Tankersley at 2014-05-14 13:17:21

***** [Added after the case is closed.] *****

Replaced left rear hub, C1102 reset within 5 miles.

Re-inspected sensor connector and harness, C1102 became current DTC and would not erase.

Wiggle tested Body Harness at Fuel Filler neck, DTC no longer sets.

Unable to isoiate harness issue.

TSS/ Replace driver side Body Harness.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		4/30/2014	5/29/14	5/29/14

Text-Incd Desc TL

code in ABS C1189 brake booster defectreplaced booster, smae codereplaced abs actuator now has variant coding

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1BR18B38C6[redacted]

Installed Options

C03 50S EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	44443	19718	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	514721	AT5	E50

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/3/2007	8/11/2008	

Dlr Retl Last VC

Code	Region	Name	City	State
2261	44	SERRAMONTE NISSAN	COLMA	Californ

Serv Dlr TL

Code	Region	Name	City	State
5334	44	NISSAN SAN FRANCISCO	SAN FRANCISCO	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	c89

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD ABS C/U

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

slip light is on

Created by Ray Rice at 2014-04-30 12:12:28

***** [Added after the case is closed.] *****

Problem Analysis: What?slip light on

Where?everywhere

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?at all times

Extent?

Description: code in ABS C1189 brake booster defect

replaced booster, smae code

replaced abs actuator now has variant coding error

Initial Recommendation: directed to tech talk article for configuring abs actuator

DTC 1: c1189

DTC 2: -

DTC 3: -

Created by Jeff Wyatt at 2014-04-30 14:34:34

***** [Added after the case is closed.] *****

Saved data from original abs unit, unable to download to new abs actuator.

ABS actuator replaced 2 times with same results.

Consult shows current ABS number as 47660-ZS02A

Fast system shows same part number as being correct.

TSS to research and callback.

Called tech back, recommend to drive vehicle in straight line a distance, then erase dtcs.

Created by Jason Beagle at 2014-05-01 17:02:45

***** [Added after the case is closed.] *****

old Abs actuator# 47660-zs00a

new Abs actuator# 47660-zs02a

replaced the actuator 2 times.....no change.

current codes: C1170 (VDC/TCS/ABS) - VARIANT CODING { c70 }

P1830 ABS OP SIGNAL (P8)

P1832 TCS OP SIGNAL (N7)

could not perform the before replace and after replace configuration.

will research and follow up.

Created by Jason Beagle at 2014-05-02 10:53:36

FQI G.G. requests a photo of the part number/date on the new part box.

Tech to email photo to Tech Line attn Jason.

will forward to G.G. for further instructions.

Abs actuator has incorrect internal programming.

Created by Jason Beagle at 2014-05-07 09:56:38

Dealer has not received a part from continental as of yet.

Sent another email to FQI G.G. for an update on the part.

vehicle has been down for 14 days.

Created by Jason Beagle at 2014-05-09 13:10:08

Dealer has not received a part.

discussed case with Stss T.T.

email sent to FQI G.G.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

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Created by Bruce Tankersley at 2014-05-09 17:42:51

Tech called for status of parts availability.

TSS/ TSS JB researching and will follow up.

Created by Bruce Tankersley at 2014-05-16 10:27:13

TSS contacted dealer for follow up.

TSS/ Supplier shipped ABS C/U 5.14.14.

Created by Bruce Tankersley at 2014-05-20 11:46:56

Tech reports ABS C/U not received.

TSS emailed FQI GG.

Created by Steve Stutzman at 2014-05-29 16:24:06

TECH REPORTS REPLACED ABS C/U TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/1/2014	5/1/14	5/1/14

Text-Incd Desc TL

ABS activation under normal brakingNo code storedInspected wheel speed sensors, Both rear solenoids are activat

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0FV6[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	24035	33412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	102599	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	4/18/2012	11/21/2012	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3335	26	SERAFINI NISSAN-VOLVO	VESTAL	New Yo

Serv Dlr TL

Code	Region	Name	City	State
3335	26	SERAFINI NISSAN-VOLVO	VESTAL	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light comes on and brakes chatter when brake pedal is depressed

Created by Phillip Page at 2014-05-01 12:23:08

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activation under normal braking

Where? Unknown

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Unknown

Extent? N/A

Description: ABS activation under normal braking

No code stored

Inspected wheel speed sensors,

Both rear solenoids are activating

Same tire size all the way around

255/70/18 snow tires

Tires have been on all winter without concern

75% tread depth

Rear connectors inspected, no water contamination

No repairs performed recently

All the wheel speed sensors read the same MPH when driving in a straight line

No glitches in the line graph of all four wheel speed sensors

Monitored in line graph and ,DM file with additional inputs

ABS actuator replaced, no change

Initial Recommendation: Swap wheels and tires with KGV

If no change, record only 2 rear wheel speed sensors and inspect in flying graph format

If unable to identify a concern, spin each wheel individually while monitoring data monitor

If data monitor matches correct wheel, inspect rear differential for correct gear ratio

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/2/2014	5/15/14	5/2/14

Text-Incd Desc TL

ABS light is onSpeedometer does not operateCheck engine lightABS does not populate on C3+, several CAN codes

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1BR18BX8[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	78195	19718	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	575472	AT5	E50

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	10/19/2007	2/18/2008	

Installed Options

A10 XM SATELLITE RADIO
C03 50S EMISSIONS
K69 HOMELINK CARD
L92 FLOOR MATS
P01 SE PREMIUM PACKAGE
S01 AIRBAG PACKAGE
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
5149	42	AUTONATION NIS SOUTHWES	LITTLETON	Colorad

Serv Dlr TL

Code	Region	Name	City	State
2890	32	JOHN YOUNGBLOOD MOTORS	SPRINGFIELD	MO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C70

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS and check engine lights are on, speedometer inop, check and advise

Created by Phillip Page at 2014-05-02 11:22:22

***** [Added after the case is closed.] *****

Problem Analysis: What? Speedometer does not operate, U1000

Where? Unknown

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Unknown

Extent? N/A

Description: ABS light is on

Speedometer does not operate

Check engine light

ABS does not populate on C3+, several CAN codes

U1000

U1001

Power and ground tests to the actuator check okay, no voltage drop numbers provided

ABS actuator replaced

ABS populates and CAN codes do not set

C1170 (VDC/TCS/ABS) - VARIANT CODING { c70 }

AWD P1830 ABS OP SIGNAL (P8)

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

Replacement actuator part number: 47660-ZS02A (correct per FAST)

Actuator was replaced with battery still connected

Performed steering angle reset and decel g-sensor reset

Initial Recommendation: Tech to disconnect the battery and reconnect the 12 vdc battery and check if codes move

If codes move to a past state, erase codes and perform steering angle sensor reset and zero decel/g-sensor reset a

DTC 1: C1130

DTC 2: P1830

DTC 3: P1831

Created by Phillip Page at 2014-05-02 12:17:19

***** [Added after the case is closed.] *****

Called tech to follow up

Tech used ABS power and ground circuits to illuminate a bulb

Disconnected 12 vdc battery and reconnected, no change

Completed steering angle sensor reset and decel g-sensor reset a second time, no change

ABS software ID: 47660-ZS00A

Unable to change configuration

TSS to review and follow up

Created by Phillip Page at 2014-05-05 13:11:07

***** [Added after the case is closed.] *****

G.G. requesting part label and dealer contact information for shipment of ABS actuator back to supplier

Called tech on direct contact to follow up

No answer

Left VMX to take photo of the part label on the replacement actuator and send to TECH LINE along with dealer cont

Tech to contact TECH LINE with requested information

Created by Thomas McBrearty at 2014-05-08 12:22:49

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

***** [Added after the case is closed.] *****

s/m called back. pictures of shipping label was emailed along with shipping information.

Sent email to g.g. and j.g. for assistance.

Created by Thomas McBrearty at 2014-05-09 08:08:33

***** [Added after the case is closed.] *****

Received email from engineer G.G. with shipping information for abs control unit.

Contacted dealer with shipping information.

Created by Dave Sattler at 2014-05-15 12:19:41

***** [Added after the case is closed.] *****

-dealer calling from update on part for incident vehicle.

-dealer has not received any part at this time.

-incident part is still at dealer.

-contacted TSS 172 on incident.

-information was sent to dealer by VQI TSS to follow up to VQI and part information

-TSS to contact Shawn on his cell

Created by Thomas McBrearty at 2014-05-15 12:45:51

***** [Added after the case is closed.] *****

Received email from tss 186. Dealer has not received direct ship abs control unit. Contacted anita at continental an ht.

Called dealer back and part has arrived.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/6/2014	5/6/14	5/6/14

Text-Incd Desc TL

-inspected vehicle operation on test drive.-when driving at 40 mph and apply light brake pressure abs operates.-in A

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER6E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1326	32314	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	270073	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/17/2014	3/27/2014	

Installed Options

93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
2718	42	ABC NISSAN	PHOENIX	AZ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

abs is active during normal driv ing

Created by Dave Sattler at 2014-05-06 18:33:02

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS operates

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? not needed

Extent?

Description: -inspected vehicle operation on test drive.

-when driving at 40 mph and apply light brake pressure abs operates.

-in ABS found a past C1115 ABS abnormal signal was stored.

-vehicle is in stock condition with stock wheels and tires.

Initial Recommendation: -inspect wheel speed sensor with c3+, note wheel of sol activation. .

-record data for speed sensor g sensor and steering angle sensor.

-save data in flying graph and looks for noise erratic signal.

DTC 1: C1115

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		5/8/2014	5/19/14	5/13/14

Text-Incd Desc TL

ABS activation and slip light will flash, while turning right slightly (best duplicated on on-ramp)Incident occurs betw

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2014	XTR	5N1AN0NWXEN[redacted]17

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	100	24414	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	271274	AT5	NAH

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/20/2014	4/24/2014	

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS PRO-4X (3 PC SET)
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NP	2	NP	NP	NP

Serv Dlr TL

Code	Region	Name	City	State
3780	24	DICK SCOTT NISSAN, INC.	CANTON	MI

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **cleaned ABS sensors**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS activates on normal braking and on the freeway on-ramp when turning right, slip light will flash

Created by J.R. Jackson at 2014-05-08 11:18:17

Heads up sent on 2014-05-08 11:18:17 to joseph.stone@nissan-usa.com, dan.yee@nissan-usa.com, jeffrey.silverth .com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, bill.mcra .com, johnny.jackson@nissan-usa.com

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by J.R. Jackson at 2014-05-08 11:18:18

Problem Analysis: What? False ABS or Slip (VDC) activation

Where? while driving

When? On on-ramp

Extent? Incident occurs between 20-50 MPH

Description: ABS activation and slip light will flash, while turning right slightly (best duplicated on on-ramp)

Incident occurs between 20-50 MPH

No DTCs

Incident does not change with foot on or off the brake

Steering angle relearn completed.....no change

Inspected all 4 wheel speed sensors.....no issue found

Incident is present in both 2WD and 4WD.

Tech recorded data of the incident, but states all 4 wheel speed sensor are the same, and no issue found.

Tech states his data does not include the ABS solenoid valves.

Initial Recommendation: Advised to record all ABS signals during the incident.

Advised to compare G-sensor and steering angle data to KGV on the same route.

Advised to turn VDC off, is incident still present?

Tech to record data and send to TECH LINE.

DTC 1: -

DTC 2: -

DTC 3: -

Created by J.R. Jackson at 2014-05-08 15:07:02

Received data from tech (attached to case)

Called dealer back

Data indicates RF solenoid actuating, and RF speed sensor shows some signal fluctuations.

Front sensors are housed in grease making exciter ring inspection difficult.

Advised to check tire size on all 4 wheels and make sure the circumferences are the same.

If OK, replace the hub and sensor assembly.

Created by Brian Hurewitz at 2014-05-13 10:33:22

cleaned ABS sensors to resolve concern

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		5/9/2014	6/2/14	6/2/14

Text-Incd Desc TL

ABS activation intermittently when stopping. No codes.When did this start? Couple weeks ago, unknown mileage.N

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0EV6E[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	803	32414	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VQ40	270115	AT5	NAH
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Canton (NMM)	2/17/2014	4/22/2014	

Installed Options

03 50 STATE EMISSIONS
02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5199	34	PIEDMONT NISSAN	ANDERSON	South C

Serv Dlr TL

Code	Region	Name	City	State
5199	34	PIEDMONT NISSAN	ANDERSON	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD ABS C/U

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Hears a thump every fourth or fith time you press brakes, seems like abs wants to engage, stopping fine though.

Created by John Seaborn at 2014-05-09 16:26:55

Problem Analysis: What? ABS activation intermittently when stopping.

Where? Need more data.

When? Couple weeks ago, unknown mileage.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: ABS activation intermittently when stopping.

No codes.

When did this start? Couple weeks ago, unknown mileage.

No other concerns.

No accessories or modifications.

Initial Recommendation: Line graph abs wheel speed sensors during incident.

Tech to follow up.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Donald Perryman at 2014-05-13 15:05:22

Tech followed up with data recording.

Data was inconclusive.

Tss performed remote assist and set data to record data at Cruise Cancel button, 10 second recording, 50/50 trigge

Created by Steve Stutzman at 2014-06-02 09:16:38

TECH REPORTS REPLACED ABS C/U TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/12/2014	5/12/14	5/12/14

Text-Incd Desc TL

Speedo drops to zero, ABS/brake/VDC lights come onU1000 CAN COMM CIRCUIT (10) awdP1721 VEH SPD SNSR C

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
109	Z * JASON SANDERS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
S50	2008	FX	JNRAS08W88[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	72711	87418	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35		AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
NISSHA-HIRATSHU	8/4/2007	11/22/2008	

Installed Options

B95 SPLASH GUARDS
C03 50 STATE EMISSIONS
F01 HANDS-FREE PACKAGE
G01 TOURING PACKAGE
G46 FIRST AID KIT/ LITERATURE KIT
H93 ROOF RAIL CROSSBARS, BLACK
H95 IPOD INTERFACE
L60 FLOOR MATS
P93 CARGO AREA PROTECTOR
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
70517	72	INFINITI OF CHANTILLY	CHANTILLY	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	10

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Multiple dash lights come on

Created by Jason Sanders at 2014-05-12 14:45:08

***** [Added after the case is closed.] *****

Problem Analysis: What? Speedo drops to zero, ABS/brake/VDC lights come on

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Speedo drops to zero, ABS/brake/VDC lights come on

U1000 CAN COMM CIRCUIT (10) awd

P1721 VEH SPD SNSR CIR-MTR (H6) meter

C1110 CONTROL UNIT (c10) abs

U1001 CAN COMM CIRCUIT (1K) abs

Swapped meter and ac amp.....no change

Swapped AWD c/u.....no change

During incident all four wheel speed sensors jump to 180mph

Looses communication with ABS actuator

No corrosion in trans connector

ABS connector checks ok

Initial Recommendation: Check ABS ground for proper connections

Replace ABS actuator

DTC 1: U1000

DTC 2: P1721

DTC 3: C1110

TECH LINE INCIDENT REPORT - CONFIDENTIAL

NISSAN

[redacted] LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	
	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/13/2014	8/14/14	5/13/14

Text-Incd Desc TL

C1179 DELTA SENSOR SIGNAL (c79)Replaced the brake boosterVehicle returned 4 days laterC1179 DELTA SENSC

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08D58N[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	108403	86318	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	571968	AT5	K12
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/5/2007	12/17/2007	

Installed Options

B95 SPLASH GUARDS
C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
T01 TOW PACKAGE
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
71248	72	PASSPORT INFINITI/ALEXAND	ALEXANDRIA	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE BOOSTER & PEDAL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Cramer at 2014-05-13 08:22:13

*** [Added after the case is closed.] ***

Problem Analysis: What? C1179 DELTA SENSOR SIGNAL (c79)

Where? Needs more information

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? After booster was replaced

Extent? Intermittent, no pattern

Description: C1179 DELTA SENSOR SIGNAL (c79)

Replaced the brake booster

Vehicle returned 4 days later

C1179 DELTA SENSOR SIGNAL (c79)

Abs actuates during normal braking

Adjusted the brake pedal??????.no change

Front of the vehicle is 2 inches higher than the rear

C/s front springs and shocks replaced at a different shop with aftermarket parts

Ride height is 38inches in front and 36inches in the back

No aftermarket equipment

No signs of previous collision

Tread depth is 7/32 on front and 7/32 on rear tires

Tire size is 275/60/20 on front and back

Cleared codes and none have returned

Delta sensor is at -56mm and changes to +12mm when pressed and released

Voltage at delta sensor pin 1 is 5v

Jumped meter between pins 1 and 3; Voltage is 5v

Delta sensor signal is 2.13v (29mm) with pedal released

Pressed and release pedal, voltage went to 2.34v (1.4mm)

Initial Recommendation: Check pins and connections at the delta pressure sensor

If okay, replace the booster/ delta sensor

DTC 1: C1179

DTC 2: -

DTC 3: -

Created by Ray Rice at 2014-05-19 08:04:54

***** [Added after the case is closed.] *****

cannot get abs actuator connector off abs actuator

recommend get connector disconnected and inspect contacts

if non standard condition replace connector or harness or abs actuator based on findings

Created by David Blunkall at 2014-07-22 12:14:56

***** [Added after the case is closed.] *****

new tech same dealer

replaced abs actuator and brake booster

replaced all pins in abs connector

vehicle left

vehicle was sold and has returned with C1179

tech found during ESM testing on BRC-76/77 harness readings varied with wiggle test

called for information

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

replace harness

Created by Craig Watson at 2014-08-14 07:37:55

***** [Added after the case is closed.] *****

- replaced e harness

- no incident returned

- now VDC slip lights come on

-C1184 BRAKE RELEASE SWITCH NG (c84) PAST

- tech has not duplicated DTC resetting, has not driven vehicle due to fuel level

- release sw was not operating correctly on data monitor

- tech adjusted brake pedal to make data monitor release sw and delta stroke values be correct on data monitor

- has not driven vehicle since adjustment to see if incident present or not

- tss advised if brake pedal adjustment was made to accommodate data monitor adjustment may be incorrect

- tss advised to perform brake pedal height adjustment per BR-15

- once in spec, adjust brake sw 1/2

- then re check data monitor delta stroke and release sw values

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/15/2014	5/15/14	5/15/14

Text-Incd Desc TL

C1104 Left Front Sensor Open or Short (c04)C1142 PRESSURE SENSOR CIRCUIT (c42)C1145 YAW RATE SENSC

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2010	TTN	1N6AA0EC5[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	41614	36810	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	725123	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/26/2010	10/11/2010	

Installed Options

C03 50 STATE EMISSIONS
K03 PRO-4X
L93 PRO-4X FLOOR MATS
P04 PRO-4X PREM UTILITY

Dlr Retl Last VC

Code	Region	Name	City	State
3771	32	MCGAVOCK NISSAN	LUBBOCK	Texas

Serv Dlr TL

Code	Region	Name	City	State
3433	32	MONKEN DG-CR-PL-JP-NISSA	CENTRALIA	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	c04

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Abs light is on

Created by Michael Cramer at 2014-05-15 12:02:04

***** [Added after the case is closed.] *****

Problem Analysis: What? C1104 Left Front Sensor Open or Short (c04)

Where? Needs more information

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Needs more information

Extent? Constant

Description: C1104 Left Front Sensor Open or Short (c04)

Left front hub and sensor replaced at a different shop

Replaced the abs unit¿¿¿¿¿¿¿¿..no

Vehicle equipment with a lift kit and larger rims and tires

No signs of previous collision

Can clear code and it returns immediately

Left front wss stays at 0mph when driving

Initial Recommendation: -

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Cramer at 2014-05-15 12:07:40

***** [Added after the case is closed.] *****

C1104 Left Front Sensor Open or Short (c04)

Left front hub and sensor replaced at a different shop

Replaced the abs unit¿¿¿¿¿¿¿¿..no

Vehicle equipment with a lift kit and larger rims and tires

No signs of previous collision

Can clear code and it returns immediately

Left front wss stays at 0mph when driving

Created by Alex Knepper at 2014-05-15 14:40:51

***** [Added after the case is closed.] *****

Tech swapped pins at ABS actuator for left and right circuits, no change

C1104 Left Front Sensor Open or Short still setting

ABS tool will flash at ABS connector when spinning wheel

Cleaned E126 ABS ground, no change

5 ohm difference between LF and RF wheel speed sensor circuits

harness was spliced at LF sensor when it was replaced at another shop

tech unsure if sensor is aftermarket, but its possible

advised to load test harness from abs actuator to wheel speed sensor with both disconnected

if load test passes, advised to replace LF ABS sensor with a factory sensor, and install new connector onto factory

Created by John Irion at 2014-05-15 15:23:56

***** [Added after the case is closed.] *****

LF sensor and hub have been replaced, ABS actuator has been replaced.

C1104 resets as soon as it is cleared.

When LF and RF circuits were swapped, incident stayed the same, C1104, 0mph reading for LF wheel speed.

TSS: perform loaded voltage drop test on ABS actuator power and ground

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/16/2014	5/16/14	5/16/14

Text-Incd Desc TL

ABS activation intermittently when stopping. C1179 DELTA SENSOR SIGNAL (c79)Replaced abs brake booster.....

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0ND[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	81996	26510	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	659961	AT5	Q10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/25/2009	7/27/2009	

Installed Options

[redacted] SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5 PC SET
M92 REAR CARGO NET AND ORGANIZER
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3586	32	INGRAM PARK NISSAN	SAN ANTONIO	Texas

Serv Dlr TL

Code	Region	Name	City	State
2268	32	BROWN NISSAN OF DEL RIO	DEL RIO	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

When going to brake, their is grinding noise.

Created by John Seaborn at 2014-05-16 08:51:01

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activation intermittently when stopping. C1179 DELTA SENSOR SIGNAL (c79)

Where? Need more data.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Need more data.

Extent? Sporadic.

Description: ABS activation intermittently when stopping.

C1179 DELTA SENSOR SIGNAL (c79)

Replaced abs brake booster.....no change.

When did this start? Need more data.

No accessories or modifications.

Initial Recommendation: Check pin fit and connector integrity at delta sensor and ABS control unit.

Test harness for open / short while performing a harness flex test.

Tech to follow up.

DTC 1: c1179

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/21/2014	5/29/14	5/21/14

Text-Incd Desc TL

ABS activation when turning left or right.MeterU1000 CAN COMM CIRCUIT (10) 0tAll modeU1000 CAN COMM CIRC

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08W[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
P01 POWER PACKAGE

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	58889	04817	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	585717	AT5	EW3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/11/2007	8/15/2007	

Dlr Retl Last VC

Code	Region	Name	City	State
22031	24	BEDFORD NISSAN INC	BEDFORD	Ohio

Serv Dlr TL

Code	Region	Name	City	State
2948	24	GANLEY NISSAN, INC.	MAYFIELD HEIGH	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

When getting on highway, hair pin turn to right, a grinding noise, slip lamp came on, has also occurred on left turn.

Created by John Seaborn at 2014-05-21 11:44:39

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activation when turning. Meter U1000 CAN COMM CIRCUIT (10) 0t All mode U1000 SEN ABS (Y6) 0t

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Where? When turning left or right.

When? After dealer replaced both rear tires.

Extent? Sporadic.

Description: ABS activation when turning left or right.

Meter

U1000 CAN COMM CIRCUIT (10) 0t

All mode

U1000 CAN COMM CIRCUIT (10) 0t

P1808 VHCL SPEED SEN ABS (Y6) 0t

When did this start? After dealer replaced both rear tires.

Front left tire tread depth is 8/32.

Front right tire depth is 10/32.

Both rear tires tread depth 11/32.

No other concerns.

Aftermarket remote start.

Initial Recommendation: Customer to remove all accessories or modifications.

If CAN codes or ABS symptoms are still present,

Perform NTB 10-066, Possible steering angle sensor pulling can voltage out of range.

Once CAN codes are resolved,

If ABS activation when turning symptom is still present,

During incident; Line graph / record steering angle sensor data monitors, abs wheel speed sensor data monitors.

If all above read correctly,

Swap wheels from similar equipped kgv if available.

Tech to follow up.

DTC 1: u1000

DTC 2: p1808

DTC 3: -

Created by John Irion at 2014-05-23 12:10:28

***** [Added after the case is closed.] *****

Removed aftermarket remote start.....no change.

Has data recording of wheel speed sensors and steering angle sensor during incident.

Incident only occurs during turns.

TSS offered techlink, internet connection was n/a

Advised to review data in flying graph, check for all wheel speed sensors to match and steering angle increases an nput.

Replace yaw rate sensor if o.k.

Created by John Irion at 2014-05-29 11:56:43

***** [Added after the case is closed.] *****

Replaced yaw rate sensor.....no change.

Still gets activation on turns.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TSS: record all wheel speed sensor, strg angle, side and decel g sensors, yaw sensor, brake switch, EBD, ABS, TC

Created by Craig Watson at 2014-05-29 13:01:06

***** [Added after the case is closed.] *****

- Tech linkd to review data

-Tire tread depth REAR= 11, R/F= 10, L/F = 8 (1/32")

- tech duplicates concern while braking and turning

- unsure if occurs when turning and not braking

- data indicates l/f wss slightly different than all other 3 wss

- advised to swap all 4 wheels tires from KGV and re test

- if no change monitor press sensor during incident

- if NG perform inspection BRC-48

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/21/2014	5/21/14	5/21/14

Text-Incd Desc TL

Low brake fluid in the master cylinderLeaking from the ABS unitReplaced the ABS actuator unit.....now it

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0ND3C[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	18033	26512	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	799038	AT5	G10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/6/2011	11/8/2012	

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5PC SET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5309	34	NISSAN OF COOL SPRINGS	FRANKLIN	Tennes

Serv Dlr TL

Code	Region	Name	City	State
5309	34	NISSAN OF COOL SPRINGS	FRANKLIN	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	C13

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Check brakes

Created by J.R. Jackson at 2014-05-21 16:29:21

***** [Added after the case is closed.] *****

Problem Analysis: What? G-sensor will not calibrate after replacing the ABS unit

Where? at the dealer

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? codes are current

Extent? codes were not present prior to replacing ABS unit

Description: Low brake fluid in the master cylinder

Leaking from the ABS unit

Replaced the ABS actuator unit.....now it is setting codes and will not complete the G-sensor calibration

C1113 G-SENSOR (c13)

C1160 DECEL G-SENSOR SET (c60)

U1000 CAN COMM CIRCUIT (10)

Initial Recommendation: Advised to re-connect the old ABS unit electrically, if codes are no longer present, check

If OK, replace ABS unit.

DTC 1: C1113

DTC 2: C1160

DTC 3: U1000

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/21/2014	5/21/14	5/21/14

Text-Incd Desc TL

RR lugnut seizedWhen removing stud, it spun in the axleAxle seal leaking, covering parking brake pads in fluidrepla

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0ER0D[redacted]
Mileage-Initial TL	*Mileage-Current TL*	*Code-NNA Model VC*	*Code-Body Type TL*
0	7571	32313	
Code-Engine Prefix VC	*Number-Engine Serial VC*	*Code-Trans Type VC*	*Code-Vehicle Color VC*
VQ40	238292	AT5	B17
Name-Plant VC	*Date-Manufacture VC*	*Date-In Service TL*	*Code-Distributor TL*
Canton (NMM)	9/27/2013	12/14/2013	

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3933	44	DIRITO BROS CONCORD NISS	CONCORD	Californ

Serv Dlr TL

Code	Region	Name	City	State
5417	44	AUTOCOM NISSAN OF CONCO	CONCORD	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	*Flag-FSSS TL*	*Flag-NNA Inspection TL*	*Date-NNA Inspection Flag*	*Number-Project TL*
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS activates at times

Created by Alex Knepper at 2014-05-21 17:01:41

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: RR lugnut seized

When removing stud, it spun in the axle

Axle seal leaking, covering parking brake pads in fluid

replaced RR axle

Vehicle would activate ABS while driving

U1000 CAN COMM CIRCUIT

P1212 ABS/TCS COMM LINE-TCS/CIRC

ABS c/u is offline

Cleaned ABS ground, communication returned

At low speeds, speed is hopping, RR wheel speed erratic, varies from 7-12mph, and after 25mph, will read normal

ABS reluctor wheel was replaced on new axle

Vehicle is a standard model, not PRO-4X

Initial Recommendation: advised to inspect reluctor wheel for any magnetism

if ok, replace wheel speed sensor on RR

DTC 1: -

DTC 2: -

DTC 3: -

Created by David Blunkall at 2014-05-21 18:02:51

***** [Added after the case is closed.] *****

tech removed sensor to perform testing

found no concern

after reassembly concern has not occurred again

tech ask what to do next

continue to operate vehicle

if concern does not return vehicle will have to be released

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/23/2014	5/23/14	5/23/14

Text-Incd Desc TL

main fuse link openreplaced fuse link and has code C1161 SIDE G SENSOR SET and B1018 Alleges loses power 190

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54M6[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	47231	65119	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	008574	AT6	A54

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	8/25/2008	10/7/2008	

Installed Options

C03 50 STATE EMISSIONS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3306	32	PRICE LEBLANC NISSAN, L.C	BATON ROUGE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
5338	44	TUSTIN NISSAN	TUSTIN	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Loses power 190 mph

Created by Ryan Pickell at 2014-05-23 16:17:13

***** [Added after the case is closed.] *****

Problem Analysis: What?Alleges loses power 190 mph, C1161 SIDE G SENSOR SET and B1018 ASSIST WEIGHT SE

AIL] (B17) and vdc and airbag lights are on

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Where?dealer

When?current

Extent?

Description: main fuse link open

replaced fuse link and has code C1161 SIDE G SENSOR SET and B1018 Alleges loses power 190 mph, C1161 SIDE IT FAIL) - OR - OCCUPANT SENS C/U [UNIT FAIL] and vdc and airbag lights are on

calibrated G-sensor ¿ no change

Passenger airbag off light remains on

Side G sensor does change when turning

code will not clear

code not in asist

Initial Recommendation: Replace ABS actuator

Replace ocs sensor

DTC 1: c1161

DTC 2: b1018

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/27/2014	1/14/15	5/27/14

Text-Incd Desc TL

ABS is activatingLR speed sensor keeps dropping out.C1115 ABS SENSOR ABNORMAL SIGNAL (c15)Wiggle teste

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2014	XTR	5N1AN0NW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
5600	20944	24214	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	270358	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/20/2014	3/5/2014	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD (3 PC SET)
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5028	26	CHAPMAN NISSAN LLC	PHILADELPHIA	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
1908	36	ROSENTHAL NISSAN MAZDA	VIENNA	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by J.R. Jackson at 2014-05-27 11:08:51

*** [Added after the case is closed.] ***

Problem Analysis: What? ABS is activating

Where? While driving

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? 45 mph and above

Extent? LR wheel speed sensor is dropping out.

Description: ABS is activating

LR speed sensor keeps dropping out.

C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

Wiggle tested wiring harness.....no change.

Replaced the ABS actuator.....no change.

Replaced LR sensor.....no change.

Connected sensor to tester and it works normal.

Unable to duplicate LR sensor dropping out on the lift.

Sensor does not drop out until 45 mph and above.

The first LR sensor removed had a mark on the tip of the sensor

Initial Recommendation: Advised to remove axle and inspect Sensor ring and rear axle for debris.

DTC 1: C1115

DTC 2: -

DTC 3: -

Created by Michael Cramer at 2015-01-14 15:06:25

***** [Added after the case is closed.] *****

Abs actuates while driving

New tech and dealer

No signs of previous collision reported

No aftermarket equipment reported

No codes in any system

TSS/

Inspect left rear signal plate and sensor installation height

Graph all wheel speed sensors in 4-5 graphs

Inspect for erratic signal in flying graph

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/28/2014	5/28/14	5/28/14

Text-Incd Desc TL

tech is unable to locate codes: C1161 SIDE G SENSOR SET { SG1 }C1162 PRESS SENSOR SET { SG2 } states

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2011	MUR	JN8AZ1MU8BW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	49313	23711	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	482159	CVT	CAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	12/22/2010	4/23/2011	

Installed Options

[redacted]10 SPLASH GUARDS
[redacted]94 REAR BUMPER PROTECTOR
C02 FEDERAL EMISSIONS
L92 FLOOR MATS AND CARGO MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5188	36	CHARLES BARKER NISSAN	NORFOLK	Virginia

Serv Dlr TL

Code	Region	Name	City	State
5044	36	HALL NISSAN VIRGINIA BCH	VIRGINIA BEACH	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS LIGHT ON

Created by David Blunkall at 2014-05-28 08:06:32

***** [Added after the case is closed.] *****

Problem Analysis: What? Unable to located codes in ESM

Where? dealer

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? now

Extent? unable to locate codes

Description: tech is unable to locate codes:

C1161 SIDE G SENSOR SET { SG1 }

C1162 PRESS SENSOR SET { SG2 }

states only has code listed in MCC

called for information

Initial Recommendation: BRC-77/78

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/10/2014	6/10/14	6/10/14

Text-Incd Desc TL

ABS activation when turning corners. Replaced ABS C/U due to C1110 CONTROL UNIT (c10) This code was cleare

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6BD0CT2[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29951	31112	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	565556	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/23/2012	4/18/2012	

Dlr Retl Last VC

Code	Region	Name	City	State
3385	26	MARLBORO NISSAN	MARLBOROUGH	Massac

Serv Dlr TL

Code	Region	Name	City	State
5294	26	NISSAN WORLD OF DARTMOU	NORTH DARTMOU	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Traction control light is on, grinding noise when going around corners.

Created by John Seaborn at 2014-06-10 15:33:30

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activation when turning corners. Replaced ABS C/U. No current codes.

Where? When turning corners.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Need more data.

Extent? Sporadic.

Description: ABS activation when turning corners.

Replaced ABS C/U due to C1110 CONTROL UNIT (c10)

This code was cleared out on initial visit C1163 STEERING ANGLE SENSOR CIRCUIT (c63)

No codes have reset since ABS C/U replacement.

Aftermarket tires.

Aftermarket remote start.

Initial Recommendation: Confirm replacement tires are all correct size / matching brand.

Customer to remove all accessories / modifications.

If symptom still present,

Monitor steering angle sensor data monitors during incident.

If data is erratic, Replace / Calibrate steering angle sensor.

Tech to follow up.

DTC 1: c1110

DTC 2: c1163

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/12/2014	6/12/14	6/12/14

Text-Incd Desc TL

C1179 DELTA SENSOR SIGNAL (c79)Replaced the brake booster.....no changeAdjusted both brake s

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NC2A[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	91586	83210	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	664472	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/7/2009	9/7/2009	

Installed Options

03 50 STATE EMISSIONS
01 TECHNOLOGY PACKAGE
H01 MOBILE ENTERTAINMENT SYSTEM
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
X01 2ND ROW SPLIT BENCH SEATS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
71097	92	FRESNO INFINITI	FRESNO	Californ

Serv Dlr TL

Code	Region	Name	City	State
71097	92	FRESNO INFINITI	FRESNO	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C79

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light is on

Created by J.R. Jackson at 2014-06-12 16:24:16

***** [Added after the case is closed.] *****

Problem Analysis: What? C1179 DELTA SENSOR SIGNAL (c79)

Where? Tech is able to duplicate DTC currently

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Before and after replacing the brake booster

Extent? Stroke sensor does not read correctly in data monitor

Description: C1179 DELTA SENSOR SIGNAL (c79)

Replaced the brake booster.....no change

Adjusted both brake switches.....no change

Monitor stroke sensor, brake fully applied = +.17 mm, brake released = -1.0 mm.

Initial Recommendation: Advised to adjust stroke sensor to spec per BRC-77, brake released should = 0.0 mm. If D

Advised to follow ESM test for C1179, perform harness checks per BRC-76, if OK, replace ABS actuator and contro

DTC 1: C1179

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/18/2014	6/18/14	6/18/14

Text-Incd Desc TL

traction control and VDC lights onC1111 PUMP/ACTUATOR MOTOR OR RELAY (c11)technician confirmed power/g

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F9[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	10415	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	008468	AT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	8/21/2008	10/4/2008	

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3888	32	PREMIER NISSAN/METAIRIE	METAIRIE	Louisia

Serv Dlr TL

Code	Region	Name	City	State
3888	32	PREMIER NISSAN/METAIRIE	METAIRIE	LA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

traction control and VDC lights on

Created by Brian Hurewitz at 2014-06-18 13:20:39

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: traction control and VDC lights on

C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11)

technician confirmed power/ground

calling for part release

Initial Recommendation: replace ABS control unit

sent email for part release

DTC 1: C1111

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/20/2014	7/17/14	6/20/14

Text-Incd Desc TL

Vehicle was in a year ago with code:C1178 ACTIVE BOOSTER SOLENOID NG Replaced boosterVehicle was ok for a

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2009	QX	5N3AA08C39[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	26933	86519	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	644774	AT5	K11
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/1/2008	3/14/2009	

Installed Options

[redacted]03 50 STATE EMISSION
[redacted]35 NAVIGATION BOOKLET
P55 LITERATURE KIT
S01 2ND ROW BENCH SEATS
T95 CARGO NET AND CARPETED MAT
U01 TECHNOLOGY PACKAGE
V01 MOBILE ENTERTAINMENT SYSTEM
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70513	72	INFINITI OF MANHATTAN INC	NEW YORK	New Yo

Serv Dlr TL

Code	Region	Name	City	State
72015	72	LYNBROOK INFINITI	LYNBROOK	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light on

Created by Alex Knepper at 2014-06-20 08:56:03

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Vehicle was in a year ago with code:

C1178 ACTIVE BOOSTER SOLENOID NG

Replaced booster

Vehicle was ok for a year

Vehicle came in today with code:

C1185 ACC CU INTERNAL NG

tech cleared code, and code has not reset

Initial Recommendation: advised to clean/inspect E126 ground as per PG-35

if ok, inspect ICC laser for water behind lens or in connector

DTC 1: -

DTC 2: -

DTC 3: -

Created by Dave Sattler at 2014-07-03 12:31:27

***** [Added after the case is closed.] *****

-new tech same dealer, last tech Vahn Thomas.

-vehicle returned with c1178 active boost sol and c1185 acc cu internal.

-current tech replaced ABS actuator assy and vehicle was released.

-customer returned after only a few miles. with same DTC stored.

-first tech inspected and improved ABS ground E126.

-inspect harness and connector at ICC sensor and no water found.

-replaced booster and vehicle returned for current tech,

-inspect harness and connectors from ABS control unit to active booster sol.

-inspect pin fit in connector at ABS control unit and booster connector

-inspect connector if in ABS control unit

Created by Michael Cramer at 2014-07-17 11:17:26

***** [Added after the case is closed.] *****

C1178 ACTIVE BOOSTER SOLENOID NG (c78)

C1185 ACC CU INTERNAL NG (c85)

Harness and connections are normal at the booster

No wiring between abs unit and icc unit shorted to ground

Abs unit replaced.....no change

TSS

Voltage drop abs unit powers and grounds at the abs unit

If okay, replace the brake booster

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/27/2014	6/30/14	6/27/14

Text-Incd Desc TL

C1187 DIFF LOCK CONTROL UNIT NG (c87) Aftermarket 17 inch wheels, 265/ 70 r17.Correct factory size wheels are

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV0[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	35974	32613	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	188453	AT5	RAQ
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	3/7/2013	7/3/2013	

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PAC
C03 50 STATE EMISSIONS
L92 FLOOR MATS
X01 PRO-4X LUXURY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
37027	24	NEIL HUFFMAN NISSAN, INC.	LOUISVILLE	Kentuc

Serv Dlr TL

Code	Region	Name	City	State
37027	24	NEIL HUFFMAN NISSAN, INC.	LOUISVILLE	KY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS VDC slip lights are on.

Created by John Seaborn at 2014-06-27 08:14:41

***** [Added after the case is closed.] *****

Problem Analysis: What? C1187 DIFF LOCK CONTROL UNIT NG (c87) Aftermarket 17 inch wheels.

Where? Need more data.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Need more data.

Extent? Continuous

Description: C1187 DIFF LOCK CONTROL UNIT NG (c87)

Aftermarket 17 inch wheels, 265/ 70 r17.

Correct factory size wheels are 265/65 r16.

When did this start? Need more data.

Initial Recommendation: Swap wheels and tires from similar equipped kgv.

If concern is no longer present, educate customer about proper size wheels /tires

Tech to follow up if further assistance required.

DTC 1: c1187

DTC 2: -

DTC 3: -

Created by Jason Beagle at 2014-06-30 15:22:19

***** [Added after the case is closed.] *****

cannot find the diff lock control unit in parts file.

refer to DLN-272, and DLN-93 for difference between Transfer control unit and Diff Lock control unit.

check power and ground to Diff Lock control unit.

check harness to diff lock solenoid.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		7/1/2014	7/22/14	7/22/14

Text-Incd Desc TL

Abs is activating during normal braking on dry pavement. Happens every time vehicle is braking from speeds highe

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0FV8E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	348	33214	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	269115	AT5	NAH
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/17/2014	6/22/2014	

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3553	42	RELIABLE NISSAN	ALBUQUERQUE	New Me

Serv Dlr TL

Code	Region	Name	City	State
3553	42	RELIABLE NISSAN	ALBUQUERQUE	NM

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Spring bouncing type noise and pedal vibrates when braking.

Created by Michael Lemmons at 2014-07-01 16:05:31

Heads up sent on 2014-07-01 16:05:31 to fernando.hernandez@nissan-usa.com, joe.sorzano@nissan-usa.com, fran nissan-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.co ons@nissan-usa.com

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Michael Lemmons at 2014-07-01 16:05:33

Problem Analysis: What? abs activates during normal braking.

Where?anywhere

When?all braking events above 15mph.

Extent? excessive activation.

Description: Abs is activating during normal braking on dry pavement.

Happens every time vehicle is braking from speeds higher than 15 mph.

No dtc's.

No further diagnosis.

Initial Recommendation: Monitor abs input signals per BRC-86.

Check for any signal out of range or mis-matched wheel speed input.

If unable to find any data out of range monitor each solenoid input/output operation. Check for debris in hub interf

wheel with excessive solenoid operation.

Sent region heads up due to low mileage.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Brian Terk at 2014-07-02 16:02:40

-R/R speed sensor has 2 spikes that are in regular intervals that differ from all other speed sensors

-tone ring has 2 teeth with deep grooves in them

-tss: replace axle

-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/7/2014	7/7/14	7/7/14

Text-Incd Desc TL

Vehicle came from another dealerWhen making a RH turn, the ABS activatesHas codes stored:P1839 POSI SWITCH

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6AA0EC0E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	48626	36811	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	781909	AT5	K11
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/14/2011	8/8/2011	

Installed Options

03 50 STATE EMISSIONS
L93 PRO-4X FLOOR MATS
P03 PRO-4X PREM UTILITY PKACKAGE
X01 PRO-4X LUXURY PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3936	36	ALEXANDER NISSAN INC.	MUNCY	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5357	36	NORTHWOODS NISSAN	HUMMELS WHARF	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

abs/vdc/slip lights on, brakes locking up and ABS engaging

Created by Alex Knepper at 2014-07-07 15:58:04

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Vehicle came from another dealer

When making a RH turn, the ABS activates

Has codes stored:

P1839 POSI SWITCH ON

C1187 DIFF LOCK CONTROL UNIT NG

Diagnosis shows both as ok

Inspected wheel speed sensors, checked ok

Steering angle sensor looks ok in data monitor

ABS actuator was replaced at another dealer, no change

LF wheel bearing was replaced at other dealer, no change

Initial Recommendation: advised to inspect E126 ground

if ok, advised to inspect yaw rate, decel g, side g signals for proper + or - values, make sure values are not opposite

record all ABS data for review if all check ok

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/9/2014	7/9/14	7/9/14

Text-Incd Desc TL

Replaced rear axlesVDC/brake/slip lights coming onC1115 ABS SENSOR ABNORMAL SIGNAL Inspect harness/conr

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2009	XTR	5N1AN08U69[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	62623	04119	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	774931	AT5	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	1/29/2009	2/17/2009	

Installed Options

C03 50 STATE EMISSIONS
D32 TEXAS STATE INSPECTION
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
5125	32	TEXAS NISSAN OF GRAPEVINE	GRAPEVINE	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS/Brake/Slip lights on

Created by Alex Knepper at 2014-07-09 10:12:06

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Replaced rear axles

VDC/brake/slip lights coming on

C1115 ABS SENSOR ABNORMAL SIGNAL

Inspect harness/connections to ABS module

By the time customer gets home, code resets for customer

Nothing aftermarket noted

No evidence of an accident

Incident started after axles were replaced

Reluctor ring was replaced on driverside during axle replacement

Initial Recommendation: advised to inspect wheel speed sensors in data monitor, in line graph, especially driversid

DTC 1: C1115

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/10/2014	7/10/14	7/10/14

Text-Incd Desc TL

ABS/traction light onReplaced ABS actuatorLights are coming back onWhen turning, traction light flashesWhen tur

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
166	Z - ALEX KNEPPER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6BD0CT7CC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29420	31012	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	395724	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/28/2011	11/29/2011	

Dlr Retl Last VC

Code	Region	Name	City	State
5283	32	NISSAN OF SILSBEE	SILSBEE	Texas

Serv Dlr TL

Code	Region	Name	City	State
5283	32	NISSAN OF SILSBEE	SILSBEE	TX

Installed Options

92 UNDER RAIL BED LINER
C03 50 STATE EMISSIONS
K01 S PREFERRED PACKAGE
L92 FLOOR MATS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

when turning left or right, tries to brake

Created by Alex Knepper at 2014-07-10 08:16:43

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS/traction light on

Replaced ABS actuator

Lights are coming back on

When turning, traction light flashes

When turning straight, moves normally

When turning has a vibration in steering wheel

Power steering fluid pushes out of reservoir when turning

Can lift vehicle up, turn steering by hand and will push fluid out of reservoir

No noises when turning the wheel

Initial Recommendation: advised to monitor ABS data monitor (wheel speed, steering angle, yaw rate/decel g sensc

if all check ok, replace rack and pinion

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		7/15/2014	7/22/14	7/22/14

Text-Incd Desc TL

C1142 PRESSURE SENSOR CIRCUIT (c42)Data moniter shows -2 bar move ? inch to get 0 readingComes on drivin

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2014	ARM	5N1BA0NF4[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	11935	26514	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	914390	AT5	QAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/20/2013	10/2/2013	

Installed Options

392 SPLASH GUARDS
C02 FEDERAL EMISSIONS
H11 DUAL DVD HEAD RESTRAINT MONITO
K02 PLATINUM RESERVE PACKAGE
X01 2ND ROW CAPTAIN SEAT PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3768	34	MODERN NISSAN OF CONCOR	CLEMMONS	North C

Serv Dlr TL

Code	Region	Name	City	State
3825	34	BEN MYNATT NISSAN	SALISBURY	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

When driving within 10 miles vdc and slip lights come on and stay on until key is cycled

Created by Mike Terrill at 2014-07-15 09:09:40

Heads up sent on 2014-07-15 09:09:40 to david.mackay@nissan-usa.com, lawrence.rowe@nissan-usa.com, anthon a.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, chris.c usa.com, mike.terrill@nissan-usa.com

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Mike Terrill at 2014-07-15 09:09:44

Problem Analysis: What?

Where?

When?

Extent?

Description: C1142 PRESSURE SENSOR CIRCUIT (c42)

Data moniter shows -2 bar move ¿ inch to get 0 reading

Comes on driving no brake applied

June 17 sensor 2 was replaced at another dealer

March 3rd heated steering wheel switch replaced

47240-7s000

Initial Recommendation: Bleed brakes

Swap brake switch from KGV and adjust brake switch to switch off to on before brake pressure changes

DTC 1: -

DTC 2: -

DTC 3: -

Created by Craig Watson at 2014-07-15 10:29:15

- bled brakes, sensor 1 and 2 now reads -1 bar with pedal at rest

- KGV shows sensor 1/2= -1 bar with pedal at rest

- dtc has not re set since erased, has not driven vehicle though

- stop lamp sw changes when pedal depressed jst prior to press sen showing pressure increase

- has not checked ascd brake sw

- advised to inspect brake sw 1/2 adjustment not just stop lamp sw

- test drive vehicle to see if dtc re sets

- if dtc returns replace both master cyl press sensors

Created by Brian Hurewitz at 2014-07-17 16:32:09

vehicle driven 47 miles with no issues

customer returned with ABS light on again

C1142 PRESSURE SENSOR CIRCUIT (c42)

swapped both pressure sensors with KGV

code reset again

advised replace ABS actuator

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/17/2014	7/22/14	7/17/14

Text-Incd Desc TL

Slip light comes on on left curves and ABS activates.

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2010	PTH	5N1AR1NB4AC[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	69081	25610	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	828707	AT5	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/5/2009	12/30/2009	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
U01 HDD NAVIGATION PACKAGE
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5028	26	CHAPMAN NISSAN LLC	PHILADELPHIA	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
503	48	FAIRBANKS NISSAN INC	FAIRBANKS	AK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

When coming off ramp on express way the slip light comes on.

Created by Michael Aceves at 2014-07-17 08:11:00

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Slip light comes on on left curves and ABS activates.

Initial Recommendation: Check for any excessive tire wear and different tire brands.

Line graph all wheel speed sensors and check for an erratic speed signal.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Ray Rice at 2014-07-22 07:51:20

***** [Added after the case is closed.] *****

replaced both front wheel speed sensors and steering angle sensor

calibrated steering angle sensor but after turning steering wheel it shows in abs data monitor +12 to -10 deg when steering angle changes each time turned from straight then back to straight

recommend wiggle test harness at spiral cable and at abs actuator

check pin fit at abs and at spiral cable

if OK, replace abs actuator

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/22/2014	7/25/14	7/22/14

Text-Incd Desc TL

-inspected vehicle for flashing in meter on test drive.-no light flashing in meter when vehicle is operating-inspected

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
186	Z * DAVE SATTLER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD07W17[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	56619	83317	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	537968	AT5	K27

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	3/5/2007	5/3/2007	

Dlr Retl Last VC

Code	Region	Name	City	State
3367	26	NISSAN OF MIDDLETOWN	NEW HAMPTON	New Yo

Serv Dlr TL

Code	Region	Name	City	State
09080	36	ABELOFF NISSAN	BARTONSVILLE	PA

Installed Options

[redacted]3 50S EMISSIONS
F01 VALUE TRUCK PACKAGE
F13 FLOOR MATS & SLIDING BED EXTENDER
S65 BED RAIL CAPS
W94 TRAILER HITCH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
INSTRUMENTS & GAUGES	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS and air bag light flashing at times

Created by Dave Sattler at 2014-07-22 16:20:02

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS and air bag lights flashing

Where? in meter

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? at times when driving

Extent?

Description: -inspected vehicle for flashing in meter on test drive.

-no light flashing in meter when vehicle is operating

-inspected vehicle for stored DTC and no DTC stored.

-inspected vehicle operation on test drive and while driving p1721 veh spd snsr cir-mtr will be set while driving and

Initial Recommendation: -inspect abs wheel speed sensor and record signal.

-inspect wheel speed sensor signals in flying graph.

-verify what light are flashing in meter with customer on test drive with customer

DTC 1: P1721

DTC 2: -

DTC 3: -

Created by Craig Watson at 2014-07-25 13:48:21

***** [Added after the case is closed.] *****

- tech called back and duplicated concern

- ABS, BRAKE, SLIP lights come on

- data monitor shows actuator relay changing on/off when MIL on, vehicle was stopped in park at idle

- veh equipped with ABLS

- advised to verify power/ground to abs c.u during incident

- if ok replace ABS c/u

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		7/23/2014	8/26/14	8/26/14

Text-Incd Desc TL

Unable to aim ICC after sensor replacementConsult shows waitingICC has can comm error that will not clearReplac

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
109	Z * JASON SANDERS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NC5[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	68921	83210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	677242	AT5	Q11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/21/2009	2/13/2010	

Dlr Retl Last VC

Code	Region	Name	City	State
70025	72	DOUGLAS MOTORS CORP.	SUMMIT	

Serv Dlr TL

Code	Region	Name	City	State
70025	72	DOUGLAS MOTORS CORP.	SUMMIT	NJ

Installed Options

C03 50 STATE EMISSIONS
F01 TECHNOLOGY PACKAGE
H01 MOBILE ENTERTAINMENT SYSTEM
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
X01 2ND ROW SPLIT BENCH SEATS
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ASCD (CRUISE CONTROL) & RELATE	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
18	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Cruise control does not function

Created by Jason Sanders at 2014-07-23 13:00:19

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Unable to aim ICC after sensor replacement

Consult shows waiting

ICC has can comm error that will not clear

Replaced ICC c/u.....no change

ICC shows meter, lane camera as unknown

No evidence of accident

Vehicle is set up normally for alignment procedure

Initial Recommendation: Tech able to perform tests on call

Check voltage to pin #1 at ICC sensor

During test found open in Pink wire to ICC sensor (Can-L)

Repair/replace E-harness

DTC 1: -

DTC 2: -

DTC 3: -

Created by John Seaborn at 2014-08-04 11:17:24

***** [Added after the case is closed.] *****

Cruise control issues resolved on previous visit.

Vehicle has returned with ABS activation during test drive.

C1142 PRESSURE SENSOR CIRCUIT (c42) cleared code, has not reset.

Cleared a 'G sensor" code, unsure of code #.

Replaced ABS control unit.....no change.

Replaced G-sensor.....no change.

Calibrated G-sensor.....no change.

TSS, Inspect for accessories / modifications.

Confirm all tires are correct size, similar tread depth and matching brand.

Confirm brake switch is adjusted correctly for c1142.

During incident; Line graph ABS wheel speed sensors, steering angle sensor data monitors.

Tech to follow up if further assistance required.

Created by David Blunkall at 2014-08-04 13:14:18

***** [Added after the case is closed.] *****

Tech called back

states monitored ABS WSS found no concern

tech states concern occurs when driving not stopping

called for information

check brake sw to pressure sensor operation as discussed

Created by Christopher O'Connor at 2014-08-04 14:00:53

***** [Added after the case is closed.] *****

ABS pressure sensor -1 BAR with brake pedal released, pressure sensor was positive value with pedal pressed, br

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

C1142 has not returned

ABS activates at steady cruise 30 mph

Can hear ABS Actuator run, if brake peal pressed kickback felt through pedal

Harness repaired 3" from ICC laser, pin and wire soldered to original Pin 3 can low circuit

Aimed ICC laser with C2

Original repair order DTC's ICC can comm, Laser sensor and C1185 stored

Vehicle did not have ABS activation or C1142 before ICC harness repair and aiming

Advised to re aim ICC laser with C2 or C3 per ITB10-003

Created by Craig Watson at 2014-08-05 13:57:09

***** [Added after the case is closed.] *****

- re aimed ICC laser sen

- unplugged ICC laser sensor, incident still occurred

- no dtc stored currently

- brake sw's and brake press sen operating correctly

- incident always occurs 20-30mph

- occurs when not braking but cruising with light throttle

- incident is not ABS self test

- slip light comes on and ABS is felt in pedal for about 10 seconds

- tech had recorded ABS WSS during incident

- performed tech link to view data

- wss show with in 1 mph at all times

- R/R sensor was the only sensor not exactly the same

- advised to disconnect r/r sensor and re test for concern

- after r/r sensor continue with l/f, r/f, l/r sensors

- if one sensor isolates concern inspect sensor/hub

- if one sensor does not isolate concern inspect yaw/g sensor value during incident

Created by Craig Watson at 2014-08-08 08:40:44

***** [Added after the case is closed.] *****

- disconnected each WSS 1 by 1

- disconnected r/r wss and incident was resolved

- replaced r/r hub and wss, no change

- then disconnected l/f and l/r, r/f and each sensor disconnected resolved incident

- all tire press= 36psi

- all tread depth at 5/32", all stock size

- tech has recording of WSS during incident, no abnormalities seen

- performed tech link data shows normal operation

- tech to perform volt drop test on ABS C/U power ground pin 1/4/32/47/16

- if no change a recording of ALL ABS signals is required

Created by Craig Watson at 2014-08-08 08:41:30

Heads up sent on 2014-08-08 08:41:30 to gary.cross@nissan-usa.com, carlos.ferreira@nissan-usa.com, richard.wal

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n-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, charles.seymour@nissan-usa.com,

an-usa.com

Created by Michael Cramer at 2014-08-08 11:52:37

Abs actuates while coasting decel around 30mph

Pin fit and connections at good at the abs unit

Cleaned abs unit ground and now issue is less frequent

Battery voltage present at abs unit pins 32, 1, and 4

Resistance from abs unit pins 47 and 16 to battery negative post is 58 ohms with module unplugged

Graphed data for abs sensors during the issue

TSS/

Graph data added to the case

Graph data is inconclusive

Repair abs unit ground connection until less than 2 ohms present

Check available voltage on abs unit pins 47 and 16 with engine running after repair

Created by Allen Wendell at 2014-08-14 09:11:55

ABS terminal Pin 16 volt drop was 11 mv and pin 47 was 12 mv, the test was with a headlamp bulb connected to the

Tech Link remoted and reviewed

The wheel speeds on the right side are questionable for the right hand turn.

Advised to check the wheel speed sensors are reacting for the correct wheels.

Suggest data monitor capturing and reviewing additional data to aid in isolating

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/29/2014	7/31/14	7/29/14

Text-Incd Desc TL

- Abs light on with codes U1000 CAN COMM CIRCUIT (10)-01U1002 CAN COMM CIR (1K2) current .- Also has co

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP5[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12955	11614	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	711489	CVT	NAC
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	10/25/2013	11/11/2013	

Installed Options

B92 SPLASH GUARDS
03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS AND CARGO
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
2694	34	TWIN CITY NISSAN	ALCOA	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

slip light will not turn off

Created by Robert Aponte at 2014-07-29 09:27:16

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs light on. Code u1000 stored.

Where? unknown

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?unknown

Extent?constant

Description: - Abs light on with codes U1000 CAN COMM CIRCUIT (10)-01

U1002 CAN COMM CIR (1K2) current .

- Also has codes in airbag B00A0 OCS SYSTEM { H33 }-00

B142a-16

U1000 CAN COMM CIRCUIT (10)-01

- Tech checked all fuse and states all OK.

Initial Recommendation: - TSS research and return call to tech with test recommendations.

- TSS returned call and waiting for dealer follow up return call{tech busy}

DTC 1: -

DTC 2: -

DTC 3: -

Created by Robert Aponte at 2014-07-31 09:06:59

***** [Added after the case is closed.] *****

- Tech Linked with shop foreman leland to diagnose can concern

- Found no can communication with steering angle sensor.

- Check fuse 10 for power supply to steering angle sensor and found OK.

- Advised tech to access steering angle sensor and check pins # 4 for battery voltage and voltage drop. Voltage drc

s pins #5 and #2.

- If all values OK replace steering angle sensor as needed.

- Call back if further assistance is needed.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/31/2014	7/31/14	7/31/14

Text-Incd Desc TL

Tech has not noticed concernABS activates and pedal goes down more than KGVTakes a 3-5 seconds for pedal to r

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W39W[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	151699	07619	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	170930	CVT	KAH
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	11/12/2007	1/26/2008	

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
F01 CONVENIENCE PACKAGE
L93 4-PIECE FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
18054	34	HAROLD MATHEWS NISSAN	CLARKSVILLE	Tennes

Serv Dlr TL

Code	Region	Name	City	State
5431	34	FENTON NISSAN / KNOXVILLE	KNOXVILLE	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Hit a pot hole, brakes will not catch, feels very soft, will eventually come back up

Created by Phillip Page at 2014-07-31 10:17:31

***** [Added after the case is closed.] *****

Problem Analysis: What? Low brake pedal

Where? Pot hole

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? After ABS activation

Extent? 3-5 second delay before brake pedal will rise

Description: Tech has not noticed concern

ABS activates and pedal goes down more than KGV

Takes a 3-5 seconds for pedal to rise after ABS activation

Delay does not ocur on KGV

Only occurs after ABS activation

No codes stored

Stops properly under normal braking

Brake pads look okay all the way around

Initial Recommendation: Bleed any air from the hydraulic system

If no change, replace the ABS actuator

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/31/2014	7/31/14	7/31/14

Text-Incd Desc TL

C1104 Left Front Sensor Open or Short (c04)P1808 VHCL SPEED SEN ABS (Y6)P1830 ABS OP SIGNAL (P8)P

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
109	Z * JASON SANDERS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1AA0NE7C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	23427	26612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	848503	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/17/2012	8/16/2013	

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5275	48	CAR PROS BURIEN NISSAN	BURIEN	Washin

Serv Dlr TL

Code	Region	Name	City	State
5275	48	CAR PROS BURIEN NISSAN	BURIEN	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C04

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS/Traction/4wd lights on dash

Created by Jason Sanders at 2014-07-31 17:57:40

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1104 Left Front Sensor Open or Short (c04)

P1808 VHCL SPEED SEN ABS (Y6)

P1830 ABS OP SIGNAL (P8)

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

LF sensor harness was cut

Replaced sensor.....new DTC

C1109 POWER SUPPLY LOW or HIGH VOLTAGE (c09)

Cleared C1109, has not returned

Now when driving vehicle, Slip light flashes and ABS pump starts running

No DTCS have reset

Reset G sensor and steering angle sensor.....no change

Removed and cleaned E126

Tires are all the same size

Initial Recommendation: Monitor all wheel speed sensors, inlet/outlet solenoids

Record incident, look for erratic wheel speed sensor signals

DTC 1: C1104

DTC 2: P1808

DTC 3: P1830

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		8/4/2014	8/26/14	8/26/14

Text-Incd Desc TL

abs light on, activates on light braking, C1107 RIGHT FRONT SENSOR SHORT or BAD SIG inspected sensor and hu

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP2[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	246	11614	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
HR16	873674	CVT	QAC
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
AGUASCALIENTES	1/23/2014	7/20/2014	

Installed Options

- B92 SPLASH GUARDS
- B94 REAR BUMPER PROTECTOR
- C03 50 STATE EMISSIONS
- K02 SL PACKAGE
- L92 CARPETED FLOOR MATS AND CARGO
- U01 SL TECH PACKAGE
- U35 NAVIGATION MANUAL

Dlr Retl Last VC

Code	Region	Name	City	State
5416	44	AUTOCOM NIS OF WALNUT CK	WALNUT CREEK	Californ

Serv Dlr TL

Code	Region	Name	City	State
5416	44	AUTOCOM NIS OF WALNUT CK	WALNUT CREEK	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

abs light on, brake pedal hard, abs actuates on light braking

Created by Ryan Pickell at 2014-08-04 15:11:26

Problem Analysis: What?abs light on, activates on light braking, C1107 RIGHT FRONT SENSOR SHORT or BAD SIG

Where?1840 N MAIN ST WALNUT CREEK CA 94596

When?8/4/14

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?when braking

Description: abs light on, activates on light braking, C1107 RIGHT FRONT SENSOR SHORT or BAD SIG

inspected sensor and hub and used sensor tester

reconnected and test drove and now has codes;

C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

U0428 STRG ANGL CAL

replaced abs actuator but abs will still activate on normal driving but has not set any codes

all tires and wheels are stock and have no abnormal wear

tech recorded data but abs is deactivated with c3+ connected

techlinked to view data and found right front sensor dropping out at low speeds

Initial Recommendation: inspect rf wheel sensor harness

replace rf wheel speed sensor and perform steering angle relearn

attached file to report

DTC 1: c1107

DTC 2: c1115

DTC 3: u0428

Created by David Blunkall at 2014-08-05 10:38:08

tech called back

states replaced speed sensor no change

tech inspected harness for concern none found

verify pin fit

if ok replace hub

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		8/6/2014	8/7/14	8/7/14

Text-Incd Desc TL

ABS activates while braking at times.No DTCsData monitor wheel speed sensors during incident, no abnormal signa

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
159	Z - J.R. JACKSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2014	XTR	5N1AN0NW6E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16	24214	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	311678	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/21/2014	7/26/2014	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD (3 PC SET)
M92 RETRACTABLE CARGO COVER
S10 VALUE PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5356	42	EMPIRE LAKEWOOD NISSAN	LAKEWOOD	Colorad

Serv Dlr TL

Code	Region	Name	City	State
5356	42	EMPIRE LAKEWOOD NISSAN	LAKEWOOD	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS activates while braking at times.

Created by J.R. Jackson at 2014-08-06 11:22:20

Heads up sent on 2014-08-06 11:22:20 to bob.brissie@nissan-usa.com, daniel.guzman@nissan-usa.com, thomas.te
-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, albe
issan-usa.com

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by J.R. Jackson at 2014-08-06 11:22:22

Problem Analysis: What? ABS activates while braking at times.

Where?

When? since new

Extent?

Description: ABS activates while braking at times.

No DTCs

Data monitor wheel speed sensors during incident, no abnormal signal noticed.

Initial Recommendation: Advised to make recording of all wheel speed signals and all ABS inlet and outlet solenoic

If narrowed down to 1 wheel, swap wheel speed sensor to opposite side to test.

If incident stays with that wheel, inspect wheel bearing, and reluctor wheel for trauma /debris.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Cramer at 2014-08-07 10:27:14

Calling for follow up

Tech states found left rear solenoid activates when issue occurs

Unable to find abnormalities in the wheel speed signals with c3+ data

Left rear wheel speed sensor currently on order

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/6/2014	8/6/14	8/6/14

Text-Incd Desc TL

replaced abs actuatorESM shows need to calibrate yaw rate decel g sensorcannot find procedure

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2008	ARM	5N1BA08[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	150194	79218	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	560767	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/11/2007	8/19/2008	

Installed Options

A92 SUNROOF WIND DEFLECTOR
B95 SPLASHGUARDS
C02 FLEXIBLE FUEL EMISSIONS
J01 SUNROOF
K69 HOMELINK CARD
L92 FLOOR MATS & CARGO MAT
N95 REAR CARGO NET
P01 PREMIUM PACKAGE
R93 CARGO AREA TRAY
T01 SE TOW PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3616	34	HARRELSON NISSAN, INC.	ROCK HILL	South C

Serv Dlr TL

Code	Region	Name	City	State
5234	34	HARRELSON NIS SO CAROLIN	ROCK HILL	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

replace special order part

Created by Ray Rice at 2014-08-06 15:40:43

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: replaced abs actuator

ESM shows need to calibrate yaw rate decel g sensor

cannot find procedure

Initial Recommendation: none exists

with tech on phone monitored yaw rate side g sensor and both in range

deliver vehicle to customer

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/7/2014	8/7/14	8/7/14

Text-Incd Desc TL

ABS sets C1156 Steering Angle Sensor, vehicle to steering wheel not moving.No data from Steering Angle Sensor ir

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
121	Z - BRUCE TANKERSLEY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2010	TTN	1N6BA0CC5A[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	20713	34410	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	675137	AT5	A20
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/13/2009	11/30/2009	

Installed Options

A95 BED LINER
C02 FEDERAL EMISSIONS
K01 SE VTP PACKAGE
K12 VTP FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3866	36	BLUE RIDGE NISSAN	WYTHEVILLE	Virginia

Serv Dlr TL

Code	Region	Name	City	State
3866	36	BLUE RIDGE NISSAN	WYTHEVILLE	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light is on.

Created by Bruce Tankersley at 2014-08-07 13:06:24

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS sets C1156 Steering Angle Sensor, vehicle to steering wheel not moving.

No data from Steering Angle Sensor in ABS Data Monitor.

Initial Recommendation: Measure power and ground at steering Angle Sensor.

Replace Steering Angle Sensor as appropriate.

DTC 1: C1156

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/11/2014	8/11/14	8/11/14

Text-Incd Desc TL

TPMS SES Brake ABS lights came on multiple DTC in various systemsShift position indicator flickersU1001 CAN C

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08T2[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	174148	07417	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	093592	CVT	QX1
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	4/10/2007	7/24/2007	

Installed Options

C03 50 STATE EMISSION
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M94 SPLASH GUARDS-CHROME
N93 CARGO AREA PROTECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
3917	44	HANLEES NISSAN	DAVIS	Californ

Serv Dlr TL

Code	Region	Name	City	State
3917	44	HANLEES NISSAN	DAVIS	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
CONNECTORS/ELEC DEFROST/FUSE	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
13	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

TPMS SES Brake ABS lights came on and shift position indicator flickers

Created by Mike Terrill at 2014-08-11 16:04:01

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: TPMS SES Brake ABS lights came on multiple DTC in various systems

Shift position indicator flickers

U1001 CAN COMM CIRCUIT (1K) Engine

P1700 CVT C/U FUNCT (M2) Engine

P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL SPD SEN (ICC MODELS) (9W) Engine

P0762 SHIFT SOL C STUCK ON (5T) Engine

P0462 FUEL LEVEL SEN/CIR LOW (7K) Engine

P1720 V/SP SEN (A/T OUT) (90) ENGINE

U1000 CAN COMM CIRCUIT (10) Trans

P0703 BRAKE SW CIRC (N8) Trans

P0868 SEC/PRESS DOWN (L6)Trans

U1000 CAN COMM CIRCUIT (10)meter

All past DTC and unable to duplicate

Cleared and have not returned

Initial Recommendation: Check terminal pin fit at ECM, TCM and meter

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/13/2014	8/13/14	8/13/14

Text-Incd Desc TL

- dtc stored C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11)- power/ground to ABS c.u has been verified - follwe

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	9952	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007419	AT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	7/4/2008	8/21/2008	

Installed Options

03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1841	34	REGAL NISSAN INC	ROSWELL	Georgia

Serv Dlr TL

Code	Region	Name	City	State
3213	34	AUTONATION NISSAN MARIET	MARIETTA	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	c11

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light on

Created by Craig Watson at 2014-08-13 08:05:15

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: - dtc stored C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11)

- power/ground to ABS c.u has been verified

- follwed ESM diag leads to ABS c.u replacement

- calling due to parts restriction on ABS c/u

Initial Recommendation: - tss advised to replace ABS c/u

DTC 1: c111

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		8/13/2014	8/15/14	8/15/14

Text-Incd Desc TL

Verified ABS and slip lights come on while driving.Found DTC C1115 ABS SENSOR ABNORMAL SIGNAL.Check con

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0EV6EN7[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	1135	32414	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	308376	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/17/2014	8/4/2014	

Installed Options

92 SPLASH GUARDS
03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1880	26	FLEMINGTON NISSAN	FLEMINGTON	New Je

Serv Dlr TL

Code	Region	Name	City	State
2214	26	NISSAN 112 SALES CORP	PATCHOGUE	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light and skid light are on

Created by John Irion at 2014-08-13 10:19:36

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: Verified ABS and slip lights come on while driving.

Found DTC C1115 ABS SENSOR ABNORMAL SIGNAL.

Check connectors at wheel speed sensors.....o.k.

DTC sets when braking at low speeds.

Initial Recommendation: Monitor wheel speed sensors only, and let data recording auto trigger with consult

Convert to flying graph as discussed and look for sensor dropping out.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Ryan Pickell at 2014-08-13 11:20:58

Tech recorded partial data

tech linked and set up recording and instructed tech on flying graph usage

tech to record data during concern and follow up

Created by Michael Cramer at 2014-08-15 15:29:14

Tech reports tone wheel on right rear wheel cracked

Tone wheel and sensor currently on order

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/13/2014	8/26/14	8/13/14

Text-Incd Desc TL

ABS activates when slowing at speeds above 50 mph.Tech line graphed all 4 wss and found no irregularities.both re

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2014	XTR	5N1AN0NW8EN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	11857	24214	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	270188	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/20/2014	3/28/2014	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD (3 PC SET)
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5028	26	CHAPMAN NISSAN LLC	PHILADELPHIA	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
2960	24	RICART NISSAN	COLUMBUS	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

abs activates when slowing

Created by Thomas McBrearty at 2014-08-13 10:59:09

*** [Added after the case is closed.] ***

Problem Analysis: What? abs activates when braking at speeds under 50 mph.

Where? unknown

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? unknown

Extent? constant at speeds above 50 when braking

Description: ABS activates when slowing at speeds above 50 mph.

Tech line graphed all 4 wss and found no irregularities.

both rear inlet and outlet solenoids are operating.

Tires are same correct size all the way around with equal wear.

Initial Recommendation: monitor g sensor, yaw rate, and SAS

DTC 1: -

DTC 2: -

DTC 3: -

Created by Allen Wendell at 2014-08-21 09:41:38

***** [Added after the case is closed.] *****

"G" sensor and steering angle checked good.

The "G" sensor and steering angle was relearned with no change.

Control unit and 2 rear wheel speed sensors were replaced with no change.

Reluctor rings look good.

Advised to data monitor record the even and utilize flying graph program to analyze the wheel speed data.

Created by Craig Watson at 2014-08-21 13:11:08

***** [Added after the case is closed.] *****

- performed tech link to review data

- data items were solenoids in/out and WSS

- tss unable to isolate cause, l/r sensor signal dropped 8mph during recording but not during incident

- unsure when incident began occurring

- vehicle is rental vehicle, no info avail

- tss advised to run temp harness from l/r sensor to abs c/u and r/r sen to abs c/u by removing all factory pins, insta

ment pins and re test for incident

Created by Brian Hurewitz at 2014-08-26 08:13:01

***** [Added after the case is closed.] *****

ran temporary harness from left rear sensor to ABS control unit...no change

advised replace left rear tone ring

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/13/2014	8/13/14	8/13/14

Text-Incd Desc TL

ABS is activating every time brakes are applied at low speeds.C1108 LEFT FRONT SENSOR SHORT/BAD SIG (c08)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP3E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3061	11514	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	723815	CVT	FAK
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	11/16/2013	4/9/2014	

Installed Options

B92 SPLASH GUARDS
B94 REAR BUMPER PROTECTOR
C03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS AND CARGO
N93 EC MIRROR

Dlr Retl Last VC

Code	Region	Name	City	State
3671	44	SELMA NISSAN	SELMA	Californ

Serv Dlr TL

Code	Region	Name	City	State
3671	44	SELMA NISSAN	SELMA	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C08

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brakes have some pulsation at times and abs light comes on. There is a ticking sound while driving.

Created by Michael Lemmons at 2014-08-13 16:52:48

***** [Added after the case is closed.] *****

Problem Analysis: What?ABS activates.

Where? on dry pavement

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? when braking at low speed.

Extent? Consistant

Description: ABS is activating every time brakes are applied at low speeds.

C1108 LEFT FRONT SENSOR SHORT/BAD SIG (c08)

Used wheel speed tester and light blinks.

Replaced wheel speed sensor ¿ no change.

Line graph is not smooth for Left front sensor.

Harness does not have open or short.

Initial Recommendation: Check for debris in hub.

Replace hub/bearing assembly and recheck.

DTC 1: C1108

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/15/2014	8/18/14	8/15/14

Text-Incd Desc TL

ABS and VDC lights come onC1105 RIGHT REAR SENSOR SHORT or BAD SIG replaced right rear hub bearing and

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2010	MUR	JN8AZ1MU[redacted]21
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	46205	23310	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	386873	CVT	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	1/20/2010	3/20/2010	

Installed Options

- B10 SPLASH GUARDS
- C02 FEDERAL EMISSIONS
- H01 TECHNOLOGY PACKAGE
- J01 MOONROOF
- L92 FLOOR MATS & CARGO MAT-CARPETE
- N94 ACCESSORY VALUE GROUP
- P01 PREMIUM PACKAGE
- U01 NAVIGATION PACKAGE
- U35 NAVIGATION BOOKLET
- X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2361	34	CORAL SPRINGS NISSAN INC	CORAL SPRINGS	Florida

Serv Dlr TL

Code	Region	Name	City	State
1841	34	REGAL NISSAN INC	ROSWELL	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

VDC off light and ABS lights are still going off and causing drop in power

Created by Brian Hurewitz at 2014-08-15 08:04:48

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS and VDC lights come on

C1105 RIGHT REAR SENSOR SHORT or BAD SIG

replaced right rear hub bearing and sensor...no change

intermittent concern

wiggle tested harness...harness appears good

right rear speed sensor erratic and drops to zero over 20 MPH

Initial Recommendation: connect right rear harness to left rear and vice versa

if same code, replace ABS actuator

if left rear code, replace harness

DTC 1: C1105

DTC 2: -

DTC 3: -

Created by Ryan Pickell at 2014-08-18 09:33:52

***** [Added after the case is closed.] *****

Called in to new call group

Swapped harness between left and right rear sensors and same concern returned

Replace abs actuator as initially discussed with tss bhure

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/19/2014	8/19/14	8/19/14

Text-Incd Desc TL

ABS activation at low speeds when stopping.No codes.No wheel bearing play.Unsure if tires are correct size / match

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6BD0CT2D[redacted]

Installed Options

92 UNDER RAIL BED LINER
C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	30294	31013	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	954187	AT5	NAH

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	5/6/2013	5/15/2013	

Dlr Retl Last VC

Code	Region	Name	City	State
3346	32	STREATER-SMITH NISSAN	CONROE	Texas

Serv Dlr TL

Code	Region	Name	City	State
3346	32	STREATER-SMITH NISSAN	CONROE	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

When coming to a stop, it feels like the ABS is engaged.

Created by John Seaborn at 2014-08-19 14:14:50

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS activation at low speeds when stopping.

Where? Need more data.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Need more data.

Extent? Sporadic.

Description: ABS activation at low speeds when stopping.

No codes.

No wheel bearing play.

Unsure if tires are correct size / matching.

No accessories or modifications.

Initial Recommendation: Confirm tires sizes are correct size, matching brand, similar tread depth.

Line graph ABS wheel speed sensors, steering angle sensor during incident.

Replace any sensor that has an erratic pattern.

Tech to follow up if further assistance required.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/20/2014	8/22/14	8/20/14

Text-Incd Desc TL

C1143 STEERING ANGLE SENSOR CIRCUIT (c43) ABS activation when turning.Unsure if vehicle is ABS Type #1,2

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2010	720	1N6AD0ER7[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	47520	32110	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	866744	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	4/8/2010	7/10/2010	

Installed Options

C02 FEDERAL EMISSIONS
K02 SE VALUE TRUCK PACKAGE
K14 FLOOR MATS W BED EXTENDER
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3939	32	NISSAN OF MCKINNEY	MCKINNEY	Texas

Serv Dlr TL

Code	Region	Name	City	State
3971	32	FENTON NISSAN WEST	OKLAHOMA CITY	OK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Replaced ABS, spiral cable, air bag c/u, needs programming. Make sure when turning the abs does not engage.

Created by John Seaborn at 2014-08-20 08:09:45

***** [Added after the case is closed.] *****

Problem Analysis: What? C1143 STEERING ANGLE SENSOR CIRCUIT (c43)

Where? Need more data.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? After collision.

Extent? Continuous.

Description: C1143 STEERING ANGLE SENSOR CIRCUIT (c43)

ABS activation when turning.

Unsure if vehicle is ABS Type #1,2 or 3.

Vehicle has been in collision.

12 volts present at steering angle sensor pins # 8, #2.

Replaced steering angle sensor.....no change.

Now this code sets;

C1163 STEERING ANGLE SENSOR CIRCUIT (c63)

Customer replaced ABS control unit and spiral cable with new Nissan.

Customer replaced driver's air bag module with salvage yard.

Initial Recommendation: Check pin fit and connector integrity at steering angle sensor, ABS C/U.

Volt drop test steering angle sensor ground, BRC-156.

Determine vehicle ABS type, BRC-9.

Confirm replacement ABS control unit PN# is correct by VIN, ABS type.

Tech to follow up if further assistance required.

DTC 1: c1143

DTC 2: c1163

DTC 3: -

Created by Brian Terk at 2014-08-20 15:53:16

***** [Added after the case is closed.] *****

-summary: vdc operation with no warning lights on when turning left or right slightly when driving over 10 mph

-swapped back in original abs c/u.....no change

-replaced steering angle sensor.....no change

-collision repair done recently: no harness, suspension or steering components have been replaced

-steering wheel is straight with a steering angle reading 0 at all times and never changes

-there are currently no dtcs stored in any system, all systems come up on system call

-verified connector integrity and pin tension with pin fit tool

-Voltage drop on pin#8 -.033, pin#2=0.020 V, pin#1=0.45 V if measured with DVOM red lead on battery + and black le

-tech ran jumper wire from ground to pin#1.....no change

-TSS: Using c3+ check all system dtcs, VCAN and CAN diag support monitor

-if normal measure resistance w/battery disconnected at SAS pin#3/4,should be 60 ohms

-if normal load test pin#2,1,8 at SAS and retest voltage drop on all 3 as discussed

-

Created by Allen Wendell at 2014-08-22 08:55:37

***** [Added after the case is closed.] *****

Vehicle is a salvage vehicle title vehicle.

The grounds, power CAN lines ETC all look good.

The extent on the repairs are no t known.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

The situation should be data monitor capture , pay special attention to the "G" and yaw rate operation if possible c

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/20/2014	8/20/14	8/20/14

Text-Incd Desc TL

ABS and Tire lights were on when vehicle arrived. C1107 RIGHT FRONT SENSOR SHORT or BAD SIG (c07)C1108 L

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0ND2[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	33001	26112	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	817263	AT5	G10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/24/2012	12/30/2012	

Installed Options

B92 SPLASH GUARDS
B93 CROSS BARS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5PC SET

Dlr Retl Last VC

Code	Region	Name	City	State
5308	34	NISSAN OF COOKEVILLE	COOKEVILLE	Tennes

Serv Dlr TL

Code	Region	Name	City	State
5308	34	NISSAN OF COOKEVILLE	COOKEVILLE	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C07

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Got in truck and abs light came on during acceleration. Brakes were not working correctly.

Created by Michael Lemmons at 2014-08-20 10:27:34

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS and Tire lights were on when vehicle arrived.

C1107 RIGHT FRONT SENSOR SHORT or BAD SIG (c07)

C1108 LEFT FRONT SENSOR SHORT/BAD SIG (c08)

C1116 STOP LAMP SWITCH (c16)

C1708 NO DATA FRONT LEFT (CC8)

C1709 NO DATA FRONT RIGHT (CC9)

C1710 NO DATA REAR RIGHT (CD0)

C1711 NO DATA REAR LEFT (CD1)

Cleared dtc's and drove vehicle 50 miles with no issues or dtc's.

All wheel speeds reading properly at this time.

All tire pressure data reading correct pressure at this time.

All stop lamp and ascd brake switch signals changing properly.

Initial Recommendation: Ask customer for details of incident.

Check for any previous battery issues.

Check for any aftermarket devices that may cause interference for TPMS.

Continue to test drive and determine if anything can be duplicated.

DTC 1: C1107

DTC 2: C1108

DTC 3: C1116

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/25/2014	8/29/14	8/25/14

Text-Incd Desc TL

abs activates when coming to a stopno codesreplaced ABS activator, no changehas stock wheels and tiresvehicle i

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER7[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	13592	32314	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	269105	AT5	K23
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/17/2014	5/16/2014	

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5078	44	WEST COVINA NISSAN	WEST COVINA	Californ

Serv Dlr TL

Code	Region	Name	City	State
5078	44	WEST COVINA NISSAN	WEST COVINA	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

brakes pulsate when stopping

Created by Ray Rice at 2014-08-25 14:21:35

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: abs activates when coming to a stop

no codes

replaced ABS activator, no change

has stock wheels and tires

vehicle is stock

Initial Recommendation: monitor and graph all wheel speed sensor signals

inspect hub and sensor for signal that is erratic

DTC 1: -

DTC 2: -

DTC 3: -

Created by David Blunkall at 2014-08-25 17:51:35

***** [Added after the case is closed.] *****

Tech called back

Tech states recorded ABS WSS in data monitor

tech states did not fin concern in WSS

tech notes rear IN for left and right activate during concern

tech states data shows when concern occurred front senors show 26 and rear show 27 MPH

concern occurred on level ground going in straight line with brakes with "normal force"

tech found concern did not occur at start of brake application (2-3 sec after)

concern occurs more often when vehicle is cold

recheck WSS in Flying Graph using overlay as discussed

if concern not evident send data for review

check and clean abs ground

check E41 to C1 connector for concerns

Created by Thomas McBrearty at 2014-08-29 14:20:59

***** [Added after the case is closed.] *****

Tech called back and asked if data was reviewed.

Gathered data and placed in case as attachment.

Data shows both rear WSS drop during incident

wss were swapped and harness was checked

TSS check hub/tone ring for trauma

Replace as needed

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/25/2014	8/25/14	8/25/14

Text-Incd Desc TL

code in abs c1184 release swreplaced abs actuator and boostervehicle back same C1184in abs data monitor release

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
107	Z - RAYMOND RICE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2008	QX	5N3AA08D3[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	71456	86318	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56		AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/12/2007	4/8/2008	

Installed Options

[redacted]5 SPLASH GUARDS
C03 50 STATE EMISSION
K35 NAVIGATION BOOKLET
N95 REAR CARGO NET
P55 LITERATURE KIT
S01 2ND ROW SPLIT BENCH
T01 TOW PACKAGE
T95 CARGO MAT
V01 DVD ENTERTAINMENT PACKAGE
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
NI	1	NI	NI	NI

Serv Dlr TL

Code	Region	Name	City	State
5313	36	CAPITAL NISSAN WILMINGTON	WILMINGTON	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE BOOSTER & PEDAL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	c84

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

abs vdc warning lights on

Created by Ray Rice at 2014-08-25 14:57:11

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: code in abs c1184 release sw

replaced abs actuator and booster

vehicle back same C1184

in abs data monitor release sw no is on with pedal pressed and for a second goes to off when release pedal then ba

release switch nc is off when press brake and briefly goes to on when release brake pedal then back to off

harness checks OK

Initial Recommendation: replace active booster

DTC 1: c1184

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/25/2014	8/25/14	8/25/14

Text-Incd Desc TL

C1101 Right Rear Sensor Open or Short (c01)C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05) Replaced

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2013	ARM	5N1AA0NE3D[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	9895	26613	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	897796	AT5	KAD
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/11/2013	6/26/2013	

Installed Options

C03 50 STATE EMISSIONS
G01 MID-YEAR CHANGE
G92 MID-YEAR CHANGE
H11 DUAL DVD HEAD RESTRAINT MONITO
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
X01 2ND ROW CAPTAIN SEAT PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5093	44	BUENA PARK NISSAN	BUENA PARK	Californ

Serv Dlr TL

Code	Region	Name	City	State
5093	44	BUENA PARK NISSAN	BUENA PARK	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light came on while driving.

Created by John Seaborn at 2014-08-25 15:07:06

*** [Added after the case is closed.] ***

Problem Analysis: What? C1101 Right Rear Sensor Open or Short (c01)

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Where? Need more data.

When? Need more data.

Extent? Continuous

Description: C1101 Right Rear Sensor Open or Short (c01)

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

Replaced right rear ABS wheel speed sensor.

Replaced ABS control unit.....no change.

Now these codes have set.

P1808 VHCL SPEED SEN ABS (Y6)

P1830 ABS OP SIGNAL (P8)

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

C1101 Right Rear Sensor Open or Short (c01)

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

Initial Recommendation: Line graph / ocilliscope test right rear ABS wheel speed sensor.

If pattern is erratic; possible tone ring, pin fit, harness, replacement sensor issue.

Tech to follow up if further assistance required.

DTC 1: p1808

DTC 2: p1830

DTC 3: p1831

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		8/26/2014	9/2/14	8/26/14

Text-Incd Desc TL

anti lock and slip light is on c1106. Replaced wss.... no change.Vehicle has factory wheels and tires. Tech can see w

Code-TSS1 TL	Code-TSS1 TL Name	
172	Z * THOMAS MCBREARTY	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2014	XTR	5N1AN0NW3E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	621	24414	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	313438	AT5	K26
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/27/2014	8/15/2014	

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS PRO-4X (3 PC SET)
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2936	26	CONCORDVILLE NISSAN	CONCORDVILLE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
2936	26	CONCORDVILLE NISSAN	CONCORDVILLE	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

slip light is on

Created by Thomas McBrearty at 2014-08-26 09:17:47

Problem Analysis: What? abs light is on has codes c1106

Where? unknown

When? 8/15/14

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent? intermittent

Description: anti lock and slip light is on c1106. Replaced wss.... no change.

Vehicle has factory wheels and tires. Tech can see wss data when driving on lift.

Has aftermarket trailor hitch

Initial Recommendation: load test harness from pin 36-1 and 37-2 found on page BRC 211

DTC 1: c1106

DTC 2: -

DTC 3: -

Created by Dave Sattler at 2014-09-02 15:29:07

***** [Added after the case is closed.] *****

-tech called with update

-load test harness for left rear sensor-

-harness lites 1157 bulb ok when load testing.

-replaced abs control unit and no change same c1106 DTC reset.

-inspect pin fit in connectors at left rear sensor, at ABS control unit and c1/e41

.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		8/27/2014	5/8/15	9/5/14

Text-Incd Desc TL

Was able to get ABS to briefly activates going over railroad tracks and braking.Customer says when going over bun

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W09[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
43451	48272	07819	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	298872	CVT	K23
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	8/27/2008	11/28/2008	

Installed Options

[redacted]10 SPLASH GUARDS
[redacted]03 50 STATE EMISSIONS
K01 PREMIUM PACKAGE
L92 3-PIECE FLOOR MATS
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
1880	26	FLEMINGTON NISSAN	FLEMINGTON	New Je

Serv Dlr TL

Code	Region	Name	City	State
1880	26	FLEMINGTON NISSAN	FLEMINGTON	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD MASTER CYLINDER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by John Irion at 2014-08-27 11:40:24

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Was able to get ABS to briefly activates going over railroad tracks and braking.

Customer says when going over bumps / railroad tracks they lose brake pedal. Customer says took 15 minutes for

Initial Recommendation: Referred dealer to CA

DTC 1: -

DTC 2: -

DTC 3: -

Created by Craig Watson at 2014-08-28 08:21:48

***** [Added after the case is closed.] *****

- tech called back, incident was duplicated 1 time by tech

- tech performed panic stop on dirt road, abs engaged and had no brake system pressure for 10 minutes, all of a su

al

- tss advised to replace master cyl, bleed system of all air and re test by performing panic stop on dirt road

Created by Craig Watson at 2014-08-28 08:22:21

Heads up sent on 2014-08-28 09:22:21 to sam.sapienza@nissan-usa.com, gary.cross@nissan-usa.com, nicholas.fla

san-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com,

@nissan-usa.com, craig.watson@nissan-usa.com

Created by Brian Terk at 2014-08-29 12:10:05

-replaced master cylinder and bled system.....no change

-all brake pads are worn evenly, apply and release normally

-replace ABS actuator

-

Created by Steve Stutzman at 2014-09-05 07:43:32

TECH REPORT AFTER REPLACING MASTER CYLINDER WAS NOT ABLE TO DUPLICATE,

NOTE, DID NOT REPLACE ABS ACTUATOR,

RELEASED VEHICLE

Created by Jeff Wyatt at 2015-05-08 13:08:55

***** [Added after the case is closed.] *****

Vehicle was released at time of last repair.

Master cylinder was replaced.

Vehicle has returned and brake pedal sinks.

On first apply, pedal grabs slightly, enought to slow/stop vehicle but then pedal sinks.

no dtcs.

TSS activate abs using consult and recheck.

block brake hoses at calipers and recheck.

If possible, block master cylinder and ensure current master cylinder is not bypassing.

If master cyl is not bypassing and no change with calipers blocked replace abs actuator.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/2/2014	9/2/14	9/2/14

Text-Incd Desc TL

tech inspected vehicle for ABS light on found code:C1179 DELTA SENSOR SIGNAL (c79)replaced brake booster la

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1AA0NCX[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	81159	26210	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	659398	AT5	RAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/23/2009	8/24/2009	

Installed Options

C03 50 STATE EMISSION
L92 FLOOR MAT & CARGO MAT 5 PC SET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5009	24	ANDY MOHR NISSAN, INC.	INDIANAPOLIS	Indiana

Serv Dlr TL

Code	Region	Name	City	State
5009	24	ANDY MOHR NISSAN, INC.	INDIANAPOLIS	IN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

abs light on

Created by David Blunkall at 2014-09-02 13:02:14

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: tech inspected vehicle for ABS light on

found code:

C1179 DELTA SENSOR SIGNAL (c79)

replaced brake booster last visit 8/27

vehicle has returned

code tends to occur when vehicle is hot

ABS activation is felt during concern

Initial Recommendation: check and clean ABS ground

if no change replace ABS C/U

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/3/2014	9/3/14	9/3/14

Text-Incd Desc TL

ABS and VDC lights onC1111 PUMP/ACTUATOR MOTOR OR RELAY confirmed power/ground to ABS actuator

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF5AM[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12492	43210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	014833	AT6	KAD

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	9/29/2009	12/14/2009	

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1889	26	HABBERSTAD NISSAN, INC	HUNTINGTON STA	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5326	26	NISSAN OF HUNTINGTON	HUNTINGTON STA	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light VDC light was on

Created by Brian Hurewitz at 2014-09-03 13:52:07

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS and VDC lights on

C1111 PUMP/ACTUATOR MOTOR OR RELAY

confirmed power/ground to ABS actuator

Initial Recommendation: replace ABS actuator

sent email for part release

DTC 1: C1111

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F[redacted]	MINI		9/3/2014	9/3/14	9/3/14

Text-Incd Desc TL

Duplicates during slights left or right turn above 30mphPedal pulsation/feedback felt Not duplicated with a standard

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
237	Z - CHRIS O'CONNOR	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2013	XTR	5N1AN0NW7DN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29769	24413	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	178931	AT5	K26
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/23/2013	5/30/2013	

Installed Options

C03 50 STATE INSPECTION
L93 FLOOR MATS PRO-4X (3 PC SET)
M93 ADJUSTABLE CARGO ORGANIZER
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
530A	48	BILL KORUM'S PUYALLUP NIS	PUYALLUP	Washin

Serv Dlr TL

Code	Region	Name	City	State
530A	48	BILL KORUM'S PUYALLUP NIS	PUYALLUP	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

CS abs locks up prematurely

Created by Christopher O'Connor at 2014-09-03 15:28:09

***** [Added after the case is closed.] *****

Problem Analysis: What? VDC operates at 30mph turns

Where? Curvy roads uphill or downhill above 30 mph

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? 8 months ago

Extent? all times

Description: Duplicates during slights left or right turn above 30mph

Pedal pulsation/feedback felt

Not duplicated with a standard Xterra, customer vehicle is a PRO-4X

S/A Joey rode with customer 8 months ago on wet and curvy roads, incidnet not duplicated.

No abnormal WSS, Yaw or steering angle reported

265/75R16 BFG tires on Nissan wheels

Initial Recommendation: Inspect tire tread depth.

Advised to compare to another PRO4X on same road

If incident does not occur on KGV, Swap wheels and tires with KGV and recheck.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/4/2014	9/9/14	9/4/14

Text-Incd Desc TL

U1000 CAN COMM CIRCUIT (10)P0500 VEHICLE SPEED SEN/CIR (14)P0507 IDLE CNTRL SYS RPM HIGH (7N)P

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08W88C[redacted]

Installed Options

3 50 STATE EMISSIONS
2 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	95278	04218	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	694161	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	2/6/2008	3/3/2008	

Dlr Retl Last VC

Code	Region	Name	City	State
3646	26	AMITY NISSAN SUPERSTORE	MASSAPEQUA	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2894	26	SULLIVAN BROS. NISSAN L/M	KINGSTON	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Speedometer odometer do not work, service engine light, VOD off, slip, ABS lights are on

Created by Phillip Page at 2014-09-04 14:08:46

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: U1000 CAN COMM CIRCUIT (10)

P0500 VEHICLE SPEED SEN/CIR (14)

P0507 IDLE CNTRL SYS RPM HIGH (7N)

P1212 ABS/TCS COMM LINE-TCS/CIRC (44)

U1001 CAN COMM CIRCUIT (1K)

CAN resistance is okay

Ground for ABS actuator is okay

Battery voltage is available to the actuator

Initial Recommendation: Load test ABS actuator power and ground circuits

If okay, replace the ABS actuator

DTC 1: -

DTC 2: -

DTC 3: -

Created by Brian Hurewitz at 2014-09-09 08:18:31

***** [Added after the case is closed.] *****

replaced ABS actuator

speedometer and odometer operate now

all previous codes cleared

C1110 CONTROL UNIT

advised replace ABS actuator

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/4/2014	9/4/14	9/4/14

Text-Incd Desc TL

Abs is active and Transmission downshifts hard when coming to a stop and light pedal pressure.P1721 VEH SPD S

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2012	PTH	5N1AR1NN[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	37138	25112	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	157505	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	8/8/2012	10/25/2012	

Installed Options

C02 FEDERAL EMISSIONS

L92 FLOOR MATS AND TRUNK MAT

Dlr Retl Last VC

Code	Region	Name	City	State
3939	32	NISSAN OF MCKINNEY	MCKINNEY	Texas

Serv Dlr TL

Code	Region	Name	City	State
3939	32	NISSAN OF MCKINNEY	MCKINNEY	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

When driving and coming to a stop, vehicle has a hard idle and a loud noise.

Created by Jason Beagle at 2014-09-04 15:45:42

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs is active and Transmission downshifts hard when coming to a stop and light pedal p

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Abs is active and Transmission downshifts hard when coming to a stop and light pedal pressure.

P1721 VEH SPD SNSR CIR-MTR (H6) in Trans

when driving, the speedometer will cut out intermittently above 20 mph.

when C3+ is connected, the symptoms go away.

Initial Recommendation: monitor the 4 wheel speed sensor signals and press record when the speedometer cuts o

repair any wheel speed sensor concerns.

clean and tighten abs actuator ground.

check pin fit for power and ground at ABS actuator connector.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/9/2014	9/11/14	9/9/14

Text-Incd Desc TL

-abs activates intermittently while braking lightly at about 40 mph, duplicated driving down hill on clear dry day-no c

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	5704	32314	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	273260	AT5	RAQ
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/28/2014	6/21/2014	

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5325	34	NISSAN OF ATHENS	ATHENS	Georgia

Serv Dlr TL

Code	Region	Name	City	State
5325	34	NISSAN OF ATHENS	ATHENS	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake pedal pulsates

Created by Dave Sattler at 2014-09-11 09:22:50

*** [Added after the case is closed.] ***

-tech called with update and collected data from incident.

-perform tech link to review some collected data.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

-found a spike in L/R speed sensor signal at time of rear in sol operation.

-tech inspect harness and connectors to left rear speed sensor.

-swap sensor from a KGV and recheck operation.

-added collected data to case

Created by Brian Terk at 2014-09-09 10:01:28

***** [Added after the case is closed.] *****

Problem Analysis: What? pulsation

Where?

When? braking lightly at about 35 mph

Extent? 3-4 times per week for customer, tech duplicated 1 time

Description: -abs activates intermittently while braking lightly at about 40 mph, duplicated driving down hill on clea

-no dtcs stored in any system

-no aftermarket or factory accessories installed,equipped w/factory wheel and tires

-car no longer at dealership

-

Initial Recommendation: -compare to KGV

-if different then when car returns tech to record in flying graph all abs speed sensors, in and out solenoids, decel or for review

-

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/9/2014	9/9/14	9/9/14

Text-Incd Desc TL

-abs activating when above 35 mph and braking normally, no power concern has not been duplicated-no dtcs stored

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV8D[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	12128	32413	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	177873	AT5	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/17/2013	6/8/2013	

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE ITEMS A/T
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3748	42	BOULDER NISSAN	BOULDER	Colorad

Serv Dlr TL

Code	Region	Name	City	State
3748	42	BOULDER NISSAN	BOULDER	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	H6

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

After leaving brakes started pulsing after 10-15 minutes, lost power and then would not accelerate, warning lights f

Created by Brian Terk at 2014-09-09 13:48:10

*** [Added after the case is closed.] ***

Problem Analysis: What? abs activating

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? when slowing from 35 mph with normal braking

Extent? 80% of attempts

Description: -abs activating when above 35 mph and braking normally, no power concern has not been duplicated

-no dtcs stored when car first arrived

-TRANSMISSION

P1721 VEH SPD SNSR CIR-MTR (H6) PAST

-while dtc sets speedometer falls out and then dtc clears by itself and speedo operation returns for a split second a

-no aftermarket or factory accessories installed, factory wheels and tires

-

Initial Recommendation: -P1721 and speedo fluctuation may be caused by C3+ connection

-disconnect C3+ and if P1721 goes away get more information on how to duplicate actual concern

-

DTC 1: P1721

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/11/2014	10/1/14	9/11/14

Text-Incd Desc TL

-ABS light is on and ABS activates every time the brake pedal is depressed-ABS C1179 DELTA SENSOR SIGNAL (c

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6AA0EC2E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	50156	36611	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	786103	AT5	K12
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/18/2011	2/15/2012	

Installed Options

C03 50 STATE EMISSIONS
K04 SL MAX UTILITY PACKAGE
L92 FLOOR MATS
U01 SL/PRO-4X TECHNOLOGY PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2895	26	CARBONE NISSAN	YORKVILLE	New Yo

Serv Dlr TL

Code	Region	Name	City	State
3854	26	ARDMORE NISSAN, LLC	ARDMORE	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C42

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light is on and brakes are making grinding noise

Created by Brian Terk at 2014-09-11 13:47:20

*** [Added after the case is closed.] ***

Problem Analysis: What? ABS and red brake light on, ABS activates without need

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? recent purchase, not sure

Extent? constant

Description: -ABS light is on and ABS activates every time the brake pedal is depressed

-ABS

C1179 DELTA SENSOR SIGNAL (c79) CURRENT

C1142 PRESSURE SENSOR CIRCUIT (c42) PAST

-IPDMER

U1000 CAN COMM CIRCUIT (10) PAST

-BCM

C1735 IGN LINE FAILURE (NU5) PAST

-clear dtcs and C1179 or C1142 return intermittently

-swapped brake switch with KGV.....no change

-now only C1142 returns only

-pedal released/applied: delta stroke=-0.12mm/1.85mm, pressure switch#1 AND #2=0 bar/ 95 bar, Stop lamp switch=

sets with key on only

-

Initial Recommendation: -measure ground voltage drop at abs c/u pin#16/47, if excessive check ground E126

-if normal verify delta stroke sensor, pressure switch and brake switch operation

-if normal replace abs c/u

-

DTC 1: C1142

DTC 2: C1179

DTC 3: -

Created by Jeff Wyatt at 2014-10-01 15:23:05

***** [Added after the case is closed.] *****

current tech found a harness issue to pressure sensors.

replaced harness end with pigtail, c1142 seems resolved but did reset c1179.

TSS verify correct brake switch operation.

monitor brake switches and pressure sensors at rest and when first applying brakes.

ensure no lag in brake switch reaction compared to pressure sensors.

if ok replace brake booster if connections to delta sensor check ok.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		9/11/2014	9/16/14	9/16/14

Text-Incd Desc TL

-when applying brakes at any speed over 35 mph abs activation occurs under any conditions-no dtcs stored in any

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
D40	2014	720	1N6BD0CT5[redacted]	C03 50 STATE EMISSIONS
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	
0	44	31014		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	
QR25	288286	AT5	QAK	
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL	
Canton (NMM)	2/18/2014	3/28/2014		

Dlr Retl Last VC

Code	Region	Name	City	State
3287	32	ANCIRA NISSAN, INC.	SAN ANTONIO	Texas

Serv Dlr TL

Code	Region	Name	City	State
2192	42	JIM CLICK NISSAN	TUCSON	AZ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: replaced R/R wheel speed sensor to resolve

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

when applying brakes at 35 mph or higher brakes grab and feel weird

Created by Brian Terk at 2014-09-11 16:25:55

Heads up sent on 2014-09-11 16:25:55 to fernando.hernandez@nissan-usa.com, frank.gibford@nissan-usa.com, joe nissan-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.co

Created by Brian Terk at 2014-09-11 16:25:57

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Problem Analysis: What? brake pedal feedback, abs activation

Where?

When? when slowing at 35 mph or higher since new

Extent? every brake application

Description: -when applying brakes at any speed over 35 mph abs activation occurs under any conditions

-no dtcs stored in any system

-oversized commercial bed installed, factory wheels and tires

-during concern both rear solenoid in read on during concern

-all WSS indicate the same mileage

-

Initial Recommendation: -verify wire colors are correct at rear WSS connectors, if not swap connectors

-measure abs c/u voltage drop on pin#16 and #47

-if above is normal tech to record all ABS data for review

-heads up sent for new vehicle incident

-

DTC 1: -

DTC 2: -

DTC 3: -

Created by Brian Terk at 2014-09-12 10:37:27

-reviewed recording: RR WSS has drop off just prior to abs activation

-

Created by Brian Terk at 2014-09-12 10:52:12

-swap R/R WSS from KGV and recheck operation

-tech to follow up

-

Created by Brian Terk at 2014-09-15 11:49:06

-unable to reach tech, left VMX requesting TECHLINE follow up

-

Created by Brian Terk at 2014-09-16 12:41:22

-replaced R/R wheel speed sensor to resolve

-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/15/2014	9/15/14	9/15/14

Text-Incd Desc TL

-ABS light on since wheel bearing/hub replacement-LF wheel bearing had play, replaced bearing and hub.....

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP[redacted]

Installed Options

C03 50 STATE EMISSIONS

[redacted]2 CARPETED FLOOR MATS AND CARGO

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4913	11454	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	729248	MT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	4/14/2014	5/20/2014	

Dlr Retl Last VC

Code	Region	Name	City	State
2982	34	TED RUSSELL NISSAN	KNOXVILLE	Tennes

Serv Dlr TL

Code	Region	Name	City	State
2982	34	TED RUSSELL NISSAN	KNOXVILLE	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C15

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

A strange sound when going over speed bumps in the front

Created by Brian Terk at 2014-09-15 12:48:09

*** [Added after the case is closed.] ***

Problem Analysis: What? ABS light

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? since hub/bearing replacement

Extent?

Description: -ABS light on since wheel bearing/hub replacement

-LF wheel bearing had play, replaced bearing and hub.....no change

-C1115 ABS SENSOR ABNORMAL SIGNAL (c15) current

-clear dtc and returns when reaching 19-20 mph

-

Initial Recommendation: -inspect LF WSS for witness marks from installation/removal, swap from KGV if not certai

-if not resolved verify in data monitor circuit provides WSS input

-replace wheel bearing again

-

DTC 1: C1115

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		9/24/2014	10/1/14	10/1/14

Text-Incd Desc TL

vehicle came in with a DTC for one of the rear wheel speed sensors.sensor output was erratic.replaced the one rear

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0CW6D[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	431	31613	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	235476	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/16/2013	9/1/2014	

Installed Options

03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3799	36	NORRIS NISSAN WEST	ELLICOTT CITY	Marylar

Serv Dlr TL

Code	Region	Name	City	State
3799	36	NORRIS NISSAN WEST	ELLICOTT CITY	MD

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: SANDED PAINT OFF LR ABS RING AND CLEANED

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

abs light when making right turns

Created by Jeff Wyatt at 2014-09-24 08:30:15

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: vehicle came in with a DTC for one of the rear wheel speed sensors.

sensor output was erratic.

replaced the one rear wheel speed sensor.

still had abs light and a controller DTC.

replaced abs actuator and released vehicle.

now when customer makes right turns, abs light comes on.

unable to communicate with abs.

Initial Recommendation: configure the new abs unit, calibrate steering angle sensor and g sensor

DTC 1: -

DTC 2: -

DTC 3: -

Created by Robert Aponte at 2014-09-24 14:52:46

- Having issues configuring new abs unit.

- Tech linked. Found code C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06).

- Checked for correct abs part # in fast. Found ABS part # 47660-9bf4b. OK

- When performing all system call found meter

U1000 CAN COMM CIRCUIT (10)

All mode awd

U1000 CAN COMM CIRCUIT (10)

P1808 VHCL SPEED SEN ABS (Y6)

P1820 ENGINE SPEED SIG (Z7)

Ecm

P1212 ABS/TCS COMM LINE-TCS/CIRC (44)

U1001 CAN COMM CIRCUIT (1K)

- TSS recommendations Check voltage supply at abs pins #32 and #1**

- Check pin fits on power and ground wires to abs.

- Check pin fits at can wiring at abs.

- Check can voltages and resistance as per ntb 10-066a.

- Check air gap at left rear wheel speed sensor and compare to right rear.

Created by Steve Stutzman at 2014-10-01 09:35:30

TECH REPORTS FOUND EXCESSIVE PAINT ON LR ABS RING,

SANDED PAINT OFF RING AND CLEANED TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/24/2014	9/24/14	9/24/14

Text-Incd Desc TL

- Abs light on. Codes abs- This vehicle is a trade in.C1102 Left Rear Sensor Open or Short (c02)currentC1103 Righ

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1BA0ND[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	32619	26112	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	806693	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/17/2011	9/8/2012	

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
L92 FLOOR MAT & CARGO MAT 5PC SET

Dlr Retl Last VC

Code	Region	Name	City	State
3687	32	GRAY-DANIELS NISSAN BRAN	BRANDON	Mississ

Serv Dlr TL

Code	Region	Name	City	State
5036	26	NISSAN OF GARDEN CITY	HEMPSTEAD	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

cust states speed o inop. and abs engine light on.

Created by Robert Aponte at 2014-09-24 15:39:10

*** [Added after the case is closed.] ***

Problem Analysis: What? Abs light on. Codes c1102, c1103, c1104.

Where? Trade in. Nmd

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? while driving

Extent? constant.

Description: - Abs light on. Codes abs

- This vehicle is a trade in.

C1102 Left Rear Sensor Open or Short (c02)current

C1103 Right Front Sensor Open or Short (c03)current

C1104 Left Front Sensor Open or Short (c04) Right Front Sensor Open or Short (c03)current

meter

B2205 VEH SPEED SENSOR (BT5)

-ECm P0500 VEHICLE SPEED SEN/CIR (14)

- Checked all wheel speed signals with abs test tool.

- Checked all wiring from abs to speed sensors.

- Verified good pin fit at abs and sensor harness.

- Found no pulse when checking with tool.

- Verified tester OK by using on KGV.

- No speed sensor signal in data monitor.

- No oscilloscope present to check speed sensor output.

- Have after marker alarm and speaker. Removed all A/M accessory.

- Ordered abs actuator came in defective.

Initial Recommendation: - Replace 1 speed sensor and see if code goes to stored for that wheel.

- If code still present replace speed sensor pick up ring on one wheel and retest for code to go to stored.

- Call back with results.

DTC 1: c1102

DTC 2: c1103

DTC 3: c1104

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		9/25/2014	10/2/14	10/2/14

Text-Incd Desc TL

-ABS and slip lights on-ALL MODE AWD P1830 ABS OP SIGNAL (P8) CURRENT P1831 VDC OP SI

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2012	ARM	5N1AA0NE6CN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	33460	26612	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	796461	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/22/2011	2/29/2012	

Installed Options

03 50 STATE EMISSION
92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
X01 CAPTAIN SEATS 2ND ROW
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3094	26	CONICELLI NISSAN	CONSHOHOCKEN	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
3335	26	SERAFINI NISSAN-VOLVO	VESTAL	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	P8

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: pending customer return for ordered abs c/u

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS and slip light are on

Created by Brian Terk at 2014-09-25 09:48:42

Heads up sent on 2014-09-25 09:48:42 to sam.sapienza@nissan-usa.com, gary.cross@nissan-usa.com, peter.merke
sa.com, timothy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, mitl.montoya@nissan-usa.com, techli

Created by Brian Terk at 2014-09-25 09:48:44

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Problem Analysis: What? ABS and slip lights on

Where?

When? no information

Extent? constant

Description: -ABS and slip lights on

-ALL MODE AWD

P1830 ABS OP SIGNAL (P8) CURRENT

P1831 VDC OP SIGNAL (P9) CURRENT

P1832 TCS OP SIGNAL (N7) CURRENT

-no dtcs stored in any other system

-no aftermarket or factory accessories installed

-replaced awd c/u.....no change

-if key is off and immediately cranked above dtcs set and will not clear without cycling key

-if key is on for 2 or more seconds before cranking dtcs will not set

-

Initial Recommendation: -perform VCAN diagnosis and CAN diag support monitor, verify no CAN concerns and all

-if normal measure ground voltage drops on abs c/u and awd c/u

-if normal check voltage supply to awd and abs c/u

-if ok replace abs c/u

-heads up sent due to number of days down

-

DTC 1: P1830

DTC 2: P1831

DTC 3: P1832

Created by Brian Terk at 2014-09-26 13:12:06

-found abs relay cycling on/off during concern

-abs c/u power and ground voltage drops all below 50 mV

-abs c/u on order

-

Created by Brian Terk at 2014-09-30 09:27:20

-S.A. Andrea reports waiting on part still, follow up on 10/02

-

Created by Brian Terk at 2014-09-30 09:29:18

-additional heads up sent due to number of days down

-

Created by Brian Terk at 2014-10-02 09:16:28

-vehicle released to customer, part on order

-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		10/1/2014	10/2/14	10/1/14

Text-Incd Desc TL

Abs actuates when using the brakes at 40mphAll wheel speed sensors are reading the sameNo signs of previous cc

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2012	PTH	5N1AR1NN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	27906	25712	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	139062	AT5	QM1
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/27/2012	8/28/2012	

Installed Options

C02 FEDERAL EMISSIONS
H01 DVD MOBILE ENTERTAINMENT SYSTE
J92 MOONROOF WIND DEFLECTOR
L92 FLOOR MATS AND TRUNK MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5001	34	WESLEY CHAPEL NISSAN	WESLEY CHAPEL	Florida

Serv Dlr TL

Code	Region	Name	City	State
5001	34	WESLEY CHAPEL NISSAN	WESLEY CHAPEL	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Check all brakes

Created by Michael Cramer at 2014-10-01 09:08:27

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs actuates when using the brakes at 40mph

Where? Straight line driving

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? Above 40mph

Extent? Constant

Description: Abs actuates when using the brakes at 40mph

All wheel speed sensors are reading the same

No signs of previous collision reported

No aftermarket equipment reported

No codes in any system

Issue present on straight line driving

Unsure when/ where issue began

Tires are 4/32 in the front and 5/32 in the rear

Tires are all 265/60/18

Initial Recommendation: Line graph all wheel speed signals

Check for small differences in wheel speed

Graph data during the issue and inspect signals

Use flying graph to better see the data

Ask customer when/ where issue began

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Lemmons at 2014-10-01 13:35:43

***** [Added after the case is closed.] *****

Data monitor indicates all wheel speeds read the same when driving.

Yaw rate sensor fluctuates .3 to .5 even with vehicle sitting still.

TSS: compare yaw rate sensor against kgv in same condition. Determine if normal or not. If excessive fluctuation c

sor and recheck.

Record wheel speed sensor in 10ms/div during incident. Save recording as flying graph. Check for minor deviation

Swap speed sensor for any wheel with erratic output and recheck.

Created by Brian Terk at 2014-10-02 12:24:51

***** [Added after the case is closed.] *****

-summary: normal braking when driving over 40 mph results in abs activation occasionally

-has not compared yaw rate sensor to KGV yet

-tech has C3+ recording for review

-TECHLINK and RF WSS has 4 mph drop off during both front abs in solenoid applications

-check hub/ wheel bearings in front for play

-if normal replace RF WSS

-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		10/1/2014	10/1/14	10/1/14

ABS and VDC lights are onC1111 PUMP/ACTUATOR MOTOR OR RELAY confirmed power/ground at ABS actuator

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F4[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	19270	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007966	AT6	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	7/22/2008	9/2/2008	

Installed Options

C03 50 STATE EMISSIONS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3175	32	TOM PEACOCK NISSAN	HOUSTON	Texas

Serv Dlr TL

Code	Region	Name	City	State
3175	32	TOM PEACOCK NISSAN	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS and VDC lights are on

Created by Brian Hurewitz at 2014-10-01 09:09:19

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS and VDC lights are on

C1111 PUMP/ACTUATOR MOTOR OR RELAY

confirmed power/ground at ABS actuator

Initial Recommendation: replace ABS actuator

DTC 1: C1111

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		10/9/2014	10/9/14	10/9/14

Text-Incd Desc TL

ABS codes: C1144 STEERING ANGLE SENSOR SIGNAL, C1145 YAW RATE SENSOR, C1160 DECEL G-SENSOR SET

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2013	XTR	5N1AN0NV[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	21411	24413	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	208906	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	5/24/2013	6/19/2013	

Installed Options

C03 50 STATE INSPECTION
L93 FLOOR MATS PRO-4X (3 PC SET)
M93 ADJUSTABLE CARGO ORGANIZER
X01 PRO-4X LEATHER PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2940	26	TEAM NISSAN, INC.	MANCHESTER	New Ha

Serv Dlr TL

Code	Region	Name	City	State
5370	26	KELLY NISSAN OF WOBURN	WOBURN	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C44

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light is on.

Created by Michael Aceves at 2014-10-09 13:57:19

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS codes: C1144 STEERING ANGLE SENSOR SIGNAL, C1145 YAW RATE SENSOR, C1160 DECEL G

Diff lock codes: C1203 ABS SYSTEM, P1856 DIFF LOCK CU

Replaced the Yaw rate sensor/Decel G sensor and codes returned.

Initial Recommendation: Perform steering angle calibration and decel g sensor calibration with CONSULT.

DTC 1: C1144

DTC 2: C1145

DTC 3: C1160

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F[redacted]	MINI		10/9/2014	10/9/14	10/9/14

Text-Incd Desc TL

-while driving on bumpy road customer states lost brake pedal pressure, unable to duplicate customers concern-no

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W7[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	89091	07819	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	295392	CVT	K51
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	8/1/2008	11/11/2008	

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
K01 PREMIUM PACKAGE
K02 TECHNOLOGY PACKAGE
L92 3-PIECE FLOOR MATS
X01 LEATHER PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3962	24	CLASSIC NISSAN	STREETSBORO	Ohio

Serv Dlr TL

Code	Region	Name	City	State
3961	36	PITTSBURGH EAST NISSAN	PITTSBURGH	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

lost brake pedal pressure on bumpy road

Created by Brian Terk at 2014-10-09 14:35:21

*** [Added after the case is closed.] ***

Problem Analysis: What? alleged lost brake pedal pressure

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? while driving on bumpy road

Extent? customer states had to pull over and pump brake pedal several times to return to normal operation, has on

Description: -while driving on bumpy road customer states lost brake pedal pressure, unable to duplicate customer

-no dtcs stored in any system

-no aftermarket or factory accessories installed,factory wheels and tires

-tire tread depth all around 6/32", tire pressure at 34 psi

-all brake pads worn evenly: front @ 8/32", rears @ 4/32"

-brake fluid level and condition are normal for age and mileage

-

Initial Recommendation: -contact Nissan consumer affairs

-

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		10/16/2014	10/17/14	10/17/14

Text-Incd Desc TL

- Abs activating while making right hand turns.- Data monitored abs and found no activation.- No foot has to be on b

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2014	XTR	5N1AN0NW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3155	24214	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	308022	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/14/2014	8/22/2014	

Installed Options

[redacted]3 50 STATE EMISSIONS
[redacted]2 FLOOR MATS STANDARD (3 PC SET)
S10 VALUE PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5307	26	COMMONWEALTH NISSAN	LAWRENCE	Massac

Serv Dlr TL

Code	Region	Name	City	State
3268	26	RON BOUCHARD'S NISSAN	LANCASTER	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: removed bolt rolling around from under LF carpet to resolve

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Customer states there is a clunk noise coming from under left foot while making left hand turn. You can feel it.

Created by Robert Aponte at 2014-10-16 09:31:09

*** [Added after the case is closed.] ***

Heads up sent on 2014-10-16 09:31:09 to sam.sapienza@nissan-usa.com, gary.cross@nissan-usa.com, matthew.br
n-usa.com, timothy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, mitl.montoya@nissan-usa.com, tec

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Robert Aponte at 2014-10-16 09:31:09

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs activating while making right hand turns.

Where? nmd

When?nmd

Extent?constant.

Description: - Abs activating while making right hand turns.

- Data monitored abs and found no activation.

- No foot has to be on brake pedal, Just has to be turning right.

- Only on right hard turns and Most at under 20 mph.

- Does it with vdc switch off.

- Factory tires and wheels 9/32 tread at rear and 10/32 front.

-

- No codes.

Initial Recommendation: - Unplug abs actuator and test drive to see if noise still is heard.

- Swap front wheel speed sensors left to right.

- After swapping speed sensors see if it now happens when making left hard turns.

- Data monitor wheel speed signals in graph mode and compare.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Brian Terk at 2014-10-17 12:57:56

-found bolt rolling around under LF carpeting was the cause, removed bolt to resolve

-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		10/16/2014	10/22/14	10/22/14

Text-Incd Desc TL

-under normal acceleration at 25-45 mph when cold slip light comes on and ABS engages-ABS C1145 YAW RATE S

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2014	MUR	JN8AZ1MW8E[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	1722	23614	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	213657	CVT	QAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	7/10/2014	9/11/2014	

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS AND CARGO MAT
U01 NAVIGATION PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
22047	24	BUCKEYE NISSAN, INC.	HILLIARD	Ohio

Serv Dlr TL

Code	Region	Name	City	State
22047	24	BUCKEYE NISSAN, INC.	HILLIARD	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	C45

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

lurched forward under acceleration and made a sound like going over rumble strips

Created by Brian Terk at 2014-10-16 11:19:28

Heads up sent on 2014-10-16 11:19:28 to rachel.denney@nissan-usa.com, jeffrey.silverthorn@nissan-usa.com, dan sa.com, timothy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, mitl.montoya@nissan-usa.com, techli

Created by Brian Terk at 2014-10-16 11:19:28

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Problem Analysis: What? unnecessary ABS/TCS operation

Where?

When? since new, 25-45 mph

Extent? easily duplicated, more easily when cold

Description: -under normal acceleration at 25-45 mph when cold slip light comes on and ABS engages

-ABS

C1145 YAW RATE SENSOR (c45) PAST

-AVM

C1A04 ABS/TCS/VDC CIRC (VC4) PAST

-cleared dtcs, performed S.A.S. relearn, dtcs did not return but symptoms remain

-no aftermarket or factory accessories installed

-

Initial Recommendation: -tech to record Yaw rate,G-sensor, VDC/Slip light and all WSS on this and KGV for compar

-heads up sent due to new vehicle incident

-

DTC 1: C1145

DTC 2: -

DTC 3: -

Created by Brian Terk at 2014-10-17 10:17:10

-recording sent in via email

-review and found yaw rate change from 1 to -15 with no steering angle change and steady speed

-replace yaw rate sensor

-

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/3/2014	11/3/14	11/3/14

Text-Incd Desc TL

ABS and VDC lights onC1111 PUMP/ACTUATOR MOTOR OR RELAY code resets during road testconfirmed power/g

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF4[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	23811	43210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	014113	AT6	QAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	8/3/2009	10/31/2009	

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3018	34	AUTONATION NISSAN FT LAU	FORT LAUDERDA	Florida

Serv Dlr TL

Code	Region	Name	City	State
2395	34	ROYAL PALM NISSAN	WEST PALM BEAC	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS malfunction and VDC lights on

Created by Brian Hurewitz at 2014-11-03 11:51:15

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS and VDC lights on

C1111 PUMP/ACTUATOR MOTOR OR RELAY

code resets during road test

confirmed power/ground at ABS actuator

confirmed pin fit is secure

Initial Recommendation: replace ABS actuator

DTC 1: C1111

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		11/4/2014	2/23/15	12/19/14

Text-Incd Desc TL

- Abs activates under light braking when slowing down under 35 mph.- Checked grounds and connectors at abs and

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0EV2E[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	14019	32414	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	271489	AT5	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	2/20/2014	3/20/2014	

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
5275	48	CAR PROS BURIEN NISSAN	BURIEN	WA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Replaced Rear Axle Assembly**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Robert Aponte at 2014-11-04 12:32:51

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs activates under light braking.

Where? nmd

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?nmd

Extent? intermittent. Does it 7 out of 10 times.

Description: - Abs activates under light braking when slowing down under 35 mph.

- Checked grounds and connectors at abs and found OK.

- Checked all pin fits at abs actuator and found OK.

- Happens when coming to a stop with light pressure on brake pedal.

- Does it 7 out of 10 times.

- Has Original wheels and tires.

- Looks like vehicle has been driven in the mud.

- 4x4 model.

Initial Recommendation: - During abs stop activation check all In Sol while monitoring with consult.

- Line graph all wheel speed sensor and check for irregular patterns.

- If traced to a specific wheel speed sensor check wheel speed pic up for debris.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Paul Legnon at 2014-11-04 14:47:18

***** [Added after the case is closed.] *****

Tech called in with data---techlinked

vehicle wheel speed was not recorded

technician suspects front wheel speed signal loss due to ---ABS sensor tester not flashing

TSS--record ABS data for review

Created by Michael Aceves at 2014-11-04 15:44:46

***** [Added after the case is closed.] *****

Performed a Tech Link to review data.

Attached data to case.

The right rear wheel speed sensor shows a drop in speed.

TSS: Remove the right rear wheel speed sensor for further inspection and clean if needed and recheck. If no debris speed sensor and recheck.

Created by Jeff Wyatt at 2014-11-07 15:55:14

***** [Added after the case is closed.] *****

Inspected right rear sensor.

Nothing visually seen with right rear sensor.

Swapped a right rear sensor from a kgv.

Incident resolved on several mile road test.

Replaced right rear sensor, abs activating again.

Mounting surface for sensor clean and sensor sits as it should.

have disconnected e41 and inspected, pins clean.

alos performed continuity between e41 and abs unit, and between e41 and rr sensor, and circuits test ok.

TSS replace rr wheel hub.

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Jeff Wyatt at 2014-11-14 10:58:47

replaced right rear reluctor ring and axle.

drove normally for 11 mile road test for tech.

service advisor drove vehicle and abs activated 3 times in 50 mile road test.

TSS monitor solenoid activity during incident and make a new recording, send in for review.

sent heads up email due to days down repair path

Created by Jeff Wyatt at 2014-11-14 10:59:01

Heads up sent on 2014-11-14 11:59:01 to fernando.hernandez@nissan-usa.com, joseph.dill@nissan-usa.com, danie

@nissan-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.c

issan-usa.com

Created by Steve Stutzman at 2014-11-24 11:27:46

TECH REPORTS SWAPPED ABS C/U WITH KGV, NO CHANGE,

TECH HAS BEEN ATTEMPTING TO SEND RECORDING AND HAS NOT BEEN ABLE TO SEND IT,

TECH IS REQUESTING TO PERFORM TECH-LINK TO DOWN LOAD RECORDING,

WILL SPEAK WITH TL J.W. FOR FOLLOW UP CALL

Created by Michael Cramer at 2014-11-24 14:12:01

Abs actuates while braking

Issue occurs while going straight or turning

Issue is intermittent with no pattern

No signs of previous collision reported

No aftermarket equipment reported

No codes in any system

Replaced right rear axle/ reluctor.....no change

Replaced the right rear wss.....no change

Replaced the abs actuator.....no change

Graphed abs data for review

TSS/

Graph data inconclusive

Advised to check g sensor installation

Graph 4 wss only

Compare installation height side to side on suspect sensors

Created by Michael Cramer at 2014-11-25 11:38:44

Discussed with STSS M.FARR

Sending DTS request

Created by Michael Cramer at 2014-12-03 11:24:43

Tech calling in for update on dts visit

TSS/

DTS J.DILL inspection date set for 12/5/14

Created by Michael Cramer at 2014-12-12 15:52:35

DTS update states engine harness currently on order

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Michael Cramer at 2014-12-18 14:51:53

Email sent to DTS concerning the case

Closing the case pending DTS follow up

Created by Michael Cramer at 2014-12-19 15:08:48

DTS reports vehicle still undergoing repairs

Report remains closed pending dealer follow up

Created by Paul Legnon at 2015-01-07 09:06:29

***** [Added after the case is closed.] *****

Tech states that engine harness has been replaced

concern is not resolved

TSS- Email sent to DTS

Created by Michael Cramer at 2015-02-23 13:39:46

***** [Added after the case is closed.] *****

DTS reports replaced rear axle assembly to resolve

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/4/2014	11/4/14	11/4/14

Text-Incd Desc TL

Left rear quarter panel collision repairData monitored---left rear wheel speed is reading---other 3 sensors are notC11

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2010	ARM	5N1BA0ND[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	132682	26110	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	668504	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/31/2009	11/7/2009	

Installed Options

C02 FEDERAL EMISSIONS

L92 FLOOR MAT & CARGO MAT 5 PC SET

Dlr Retl Last VC

Code	Region	Name	City	State
2181	34	AUTONATION NIS THORNTON	LITHIA SPRINGS	Georgia

Serv Dlr TL

Code	Region	Name	City	State
3213	34	AUTONATION NISSAN MARIET	MARIETTA	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Collision repair--ABS, Traction/slip light on

Created by Paul Legnon at 2014-11-04 16:21:50

***** [Added after the case is closed.] *****

Problem Analysis: What? Collision repair--ABS, Traction/slip light on

Where? NMD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? after collision repair

Extent? Constant

Description: Left rear quarter panel collision repair

Data monitored---left rear wheel speed is reading---other 3 sensors are not

C1103 Right Front Sensor Open or Short (c03)

C1101 Right Rear Sensor Open or Short (c01)

C1104 Left Front Sensor Open or Short (c04)

P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL SPD SEN (ICC MODELS) (9W)

Tech unable to use active wheel speed tester tool J-45741

Left wheel speed sensor has been replaced

Initial Recommendation: Check ABS circuits for open or shorts---BRC-92

Check vehicle battery condition

Use known good sensor to test sensor circuit operation-- if available

DTC 1: -

DTC 2: -

DTC 3: -

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/5/2014	11/5/14	11/5/14

Text-Incd Desc TL

- Abs light on code C1108 LEFT FRONT SENSOR SHORT/BAD SIG (c08)- Replaced front wheel bearings. Now abs l

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP4[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS AND CARGO

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	7959	11454	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	770662	MT5	NAC

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	3/10/2014	4/25/2014	

Dlr Retl Last VC

Code	Region	Name	City	State
5425	34	CLERMONT NISSAN	CLERMONT	Florida

Serv Dlr TL

Code	Region	Name	City	State
5425	34	CLERMONT NISSAN	CLERMONT	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Customer states ck abs light is on in the dash.

Created by Robert Aponte at 2014-11-05 15:29:55

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs light on code c1108 stored.

Where? on road

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? after front wheel bearing replacement

Extent? constant.

Description: - Abs light on code C1108 LEFT FRONT SENSOR SHORT/BAD SIG (c08)

- Replaced front wheel bearings. Now ans light on.

- Left front wheel speed sensor not reading.

- Swapped front wheel speed sensors.....No change.

Initial Recommendation: - Remove left front wheel bearing and check for proper installation.

- Replace wheel bearing as needed.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Robert Aponte at 2014-11-05 15:30:41

***** [Added after the case is closed.] *****

- Abs light on code C1108 LEFT FRONT SENSOR SHORT/BAD SIG (c08)

- Replaced front wheel bearings. Now ans light on.

- Left front wheel speed sensor not reading.

- Swapped front wheel speed sensors.....No change.

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ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/6/2014	11/6/14	11/6/14

Text-Incd Desc TL

ABS code C1101 Right Rear Sensor Open or Short Replaced the RR wheel speed sensor and the code returns.

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	45210	32413	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	182897	AT5	QAK
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/11/2013	3/7/2013	

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2867	44	TEAM NISSAN	OXNARD	Californ

Serv Dlr TL

Code	Region	Name	City	State
3837	32	STERLING MCCALL NISSAN	STAFFORD	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	C01

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

The ABS light is on and the traction control light is on.

Created by Michael Aceves at 2014-11-06 10:00:25

***** [Added after the case is closed.] *****

Heads up sent on 2014-11-06 10:00:25 to bob.brissie@nissan-usa.com, daniel.guzman@nissan-usa.com, james.bar an-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, al

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issan-usa.com

Created by Michael Aceves at 2014-11-06 10:00:26

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

When?

Extent?

Description: ABS code C1101 Right Rear Sensor Open or Short

Replaced the RR wheel speed sensor and the code returns.

Initial Recommendation: Disconnect the ABS CU and wheel speed sensor for an open or short to ground.

DTC 1: C1101

DTC 2: -

DTC 3: -

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		11/12/2014	1/8/15	12/4/14

Text-Incd Desc TL

MIL, BRAKE, ABS, SLIP lights are on.when moving the vehicle, all lights went out.C1106 LEFT REAR SENSOR SHO

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2013	GTR	JN1AR5EF2D[redacted]

Installed Options

C03 50 STATE EMISSIONS
Z66 ACTIVATION DISCLAIMER

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
31505	31611	43213	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	021972	AT6	GAG

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	2/23/2012	5/15/2012	

Dlr Retl Last VC

Code	Region	Name	City	State
946	32	AUTONATION NISSAN IRVING	IRVING	Texas

Serv Dlr TL

Code	Region	Name	City	State
3902	42	UNITED NISSAN	LAS VEGAS	NV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

track / slip lights are displayed, ses light is displayed, multiple lights displayed on the cluster

Created by Jason Beagle at 2014-11-12 10:06:04

*** [Added after the case is closed.] ***

Heads up sent on 2014-11-12 11:06:04 to fernando.hernandez@nissan-usa.com, frank.gibford@nissan-usa.com, joe

-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, stev

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

n-usa.com

Created by Jason Beagle at 2014-11-12 10:06:05

*** [Added after the case is closed.] ***

Problem Analysis: What? ABS light back on after repair attempt

Where? NMD

When? NMD driving

Extent? NMD

Description: MIL, BRAKE, ABS, SLIP lights are on.

when moving the vehicle, all lights went out.

C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)

C1107 RIGHT FRONT SENSOR SHORT or BAD SIG (c07)

C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

AWD C1203 ABS SYSTEM(CA3)

previous repair: 11/03/2014 31268 miles, replaced both rear wheel speed sensors for C1106 LEFT REAR SENSOR S

SENSOR SHORT or BAD SIG (c05)

vehicle does not appear to be altered.

rear tires 295 / 35 / 20 front tires 255 / 40 / 20 bridgestones

codes have cleared.

did not check FF Data to see when codes set.

Initial Recommendation: make recordings of wheel speed sensor during the following conditions:

slight accelerating, braking, turning left, turning right.

convert data to flying graph and check for wheel speed differences.

check mounting of the rear abs sensor, flush and has normal air gap.

pull VSDR data for review.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Phillip Page at 2014-11-21 13:27:09

*** [Added after the case is closed.] ***

Tech found axle flange separating from the differential

Tech replaced the LH axle flange using bulletin as a reference

Vehicle returned after 20 miles with axle flange separating from differential housing

C1106 code stored

No play in the control arm, radius rod, or lower link

No aftermarket accessories

Factory wheels and tires

Occurred after a RH turn

Performed remote access and downloaded VSDR data

No aftermarket programming

TSS to review and follow up

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Phillip Page at 2014-11-24 13:57:34

***** [Added after the case is closed.] *****

Called tech for additional information

No response from direct contact or dealer number

Left VXM on direct contact number for tech to contact TECH LINE

Remove axle flange and inspect c-clip

Take photos and email to TECH LINE for review

Created by Phillip Page at 2014-11-24 15:41:33

***** [Added after the case is closed.] *****

Received photos, forwarded to B.J.

C-clip is designed to remain the the differential

Called tech to follow up

No response from direct contact

Tech to re-seat the flange and attempt to remove by hand

If removed by hand, order a new seal and flange and use micrometer to determine any differences between the new

Created by Phillip Page at 2014-11-25 09:19:49

***** [Added after the case is closed.] *****

Discussed with FQI B.J.

Called tech to follow up

No response from direct contact

Left VXM for tech to verify axle flange installed is the part number for the LH side per bulletin

Order a new LH axle flange and mic both splined surfaces before installation

Replace the seal and install 2nd LH axle flange

Attempt to remove by hand

If able to remove by hand, contact TECH LINE - provide axle measurements and update B.J.

Created by Phillip Page at 2014-12-04 10:05:00

***** [Added after the case is closed.] *****

Tech installed a new flange

Unable to remove by hand

Took on test drive and axle separated from transmission on 10 mph turn

Tech measured the axle flange splines - flanges compare, no measurements provided

Forwarded update to B.J.

Created by Phillip Page at 2014-12-04 13:07:42

Discussed with FQI B.J.

Transaxle replacement will be required due to differential concern

Reviewed VSDR data

Found vehicle has factory programming

Signs of closed loop operation with high engine rpm and boost pressures

Vehicle has been operated on a closed loop with VDC off

Previous owner is Dream Dealers USA - performance shop

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TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Phillip Page at 2014-12-16 13:23:29

***** [Added after the case is closed.] *****

Received email from S/M requesting VCAN for 8.1 hours for axle hub replacements

Called S/M on direct contact number, no response

Left VMX providing the TECH LINE case number and advising to contact warranty for VCAN information

Created by Phillip Page at 2015-01-08 17:17:04

***** [Added after the case is closed.] *****

New dealer

Same codes stored

Advised warranty has been declined previously due to closed loop operation

Tech to contact warranty for pre-approval before any additional diagnosis or repairs

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/13/2014	11/13/14	11/13/14

Text-Incd Desc TL

- Abs actuator relay heard clicking on and off.- Has not being able to duplicate customer concern but does hear actu

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18UX[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	87534	07219	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	264158	CVT	QX1
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	5/16/2008	4/29/2009	

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
L93 4-PIECE FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
996	32	HUDIBURG NISSAN, L.L.C.	OKLAHOMA CITY	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
996	32	HUDIBURG NISSAN, L.L.C.	OKLAHOMA CITY	OK

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Cust states low speeds and turning to right it fell like it shuttering.

Created by Robert Aponte at 2014-11-13 15:56:53

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs actuator relay heard clicking on and off.

Where? nmd

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? nmd

Extent? constant

Description: - Abs actuator relay heard clicking on and off.

- Has not being able to duplicate customer concern but does hear actuator relay clicking on/off.

- Test drove with cust 1/2 hour and could not duplicate.

- Test drove once and felt wheel slip while going around turn.

- All same size wheels are worn evenly.

- Wheel speeds are stays correct.

- Actuator relays turning on.

- Has recording of actuator relay coming on and off.

Initial Recommendation: - Check actuator relay as per BRC -58.

- Check actuator relay with key on engine off.

- Check g sensor calibration.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/18/2014	11/18/14	11/18/14

Text-Incd Desc TL

ABS actuation intermittently under light to moderate brakingOccurs at 35-40 mphOccurs under light to moderate br

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	8290	32314	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	270282	AT5	RAQ
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/19/2014	3/28/2014	

Installed Options

C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3586	32	INGRAM PARK NISSAN	SAN ANTONIO	Texas

Serv Dlr TL

Code	Region	Name	City	State
3586	32	INGRAM PARK NISSAN	SAN ANTONIO	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brakes gring and jump when applying brakes

Created by Phillip Page at 2014-11-18 10:38:45

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS actuation intermittently under light to moderate braking

Occurs at 35-40 mph

Occurs under light to moderate braking

RR wheel speed sensor drops slightly when incident occurs

Replaced the RR wheel speed sensor, no change

Initial Recommendation: Inspect clearance between the sensor and sensor rotor (LR) compared to (RR)

If difference is found, clean any corrosion between sensor and axle housing and recheck concern

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		11/18/2014	11/26/14	11/26/14

Text-Incd Desc TL

- Abs light on. Code C1115 ABS SENSOR ABNORMAL SIGNAL (c15)- Low mileage vehicle and is calling in to see if

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0ER7[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	3001	32313	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	234768	AT5	QAK
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	9/16/2013	10/19/2013	

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
4000	34	EAST CHARLOTTE NISSAN	CHARLOTTE	North C

Serv Dlr TL

Code	Region	Name	City	State
5433	34	FIVE STAR NISSAN FLORENCE	FLORENCE	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: NO REPAIRS MADE

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Cust states abs light is on.

Created by Robert Aponte at 2014-11-18 14:57:43

Problem Analysis: What? Abs light on. Code c1115.

Where? nmd

When?nmd

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent? intermittent.

Description: - Abs light on. Code C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

- Low mileage vehicle and is calling in to see if we know anything about code.

- TSS checked data base and did not find any related incidents on frontier.

Initial Recommendation: - Check pin fits at abs sensor and abs module.

- Swap sensor from KGV.

- Check sensor for debris.

- IF no change removed hub and check signal pick up for debris.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2014-11-26 10:34:17

TECH REPORTS UNABLE TO DUPLICATE INCIDENT,

RELEASED VEHICLE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/20/2014	11/20/14	11/20/14

Text-Incd Desc TL

C1184 BRAKE RELEASE SWITCH NG (c84)Brake switch operates as expected.RELEASE SW NO & RELEASE SW N

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2010	TTN	1N6AA0CC9A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	52429	34810	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	726448	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/31/2010	9/11/2010	

Installed Options

C03 50 STATE EMISSIONS
K03 PRO-4X
L93 PRO-4X FLOOR MATS
P04 PRO-4X PREM UTILITY

Dlr Retl Last VC

Code	Region	Name	City	State
3473	24	GERMAIN NISSAN	COLUMBUS	Ohio

Serv Dlr TL

Code	Region	Name	City	State
5179	42	HENDERSON NISSAN	HENDERSON	NV

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light is on.

Created by Stacy Jefcoat at 2014-11-20 18:24:51

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1184 BRAKE RELEASE SWITCH NG (c84)

Brake switch operates as expected.

RELEASE SW NO & RELEASE SW NC data monitor items do not change with brake pedal input.

Initial Recommendation: Check brake input in ABS data monitor.

Check input and output of Active Booster at E49.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		11/26/2014	11/26/14	11/26/14

Text-Incd Desc TL

Abs light, C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)C1115 ABS SENSOR ABNORMAL SIGNAL (c15

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2010	720	1N6AD0ER[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	77010	32110	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	888900	AT5	NAC
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	6/29/2010	8/26/2010	

Installed Options

C03 50 STATE EMISSIONS
K02 SE VALUE TRUCK PACKAGE
K14 FLOOR MATS W BED EXTENDER
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
3601	32	AUFFENBERG NISSAN	O FALLON	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Traction light is on intermittently and rear end kicks out

Created by Paul Legnon at 2014-11-26 11:44:16

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS light c1115, c1105

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Abs light, C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

Replaced right rear sensor code C1105 resolved

C1115 returns during test drive

graphed and monitored wheel speed signals, all are equal with speed

Tires are stock size, same make, tread depth, tread type and air pressure setting

Wheel bearings check inspection was ok

Initial Recommendation: Perform ABS sensor checks with tester J-45741

follow diag procedure for C1115 BRC 114-115

Perform harness checks, if all circuits are ok

Replace ABS control unit

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		11/26/2014	12/11/14	12/11/14

VDC,ABS and slip lights come onC1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)--27-pastC1187 DIFF LOCK

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0CW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	22591	31613	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	181142	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	1/31/2013	4/18/2013	

Installed Options

[redacted]3 50 STATE EMISSIONS
[redacted]92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2214	26	NISSAN 112 SALES CORP	PATCHOGUE	New Yo

Serv Dlr TL

Code	Region	Name	City	State
2214	26	NISSAN 112 SALES CORP	PATCHOGUE	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD ABS ACTUATOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

VDC, ABS and slip lights come on

Created by Paul Legnon at 2014-11-26 15:07:44

Problem Analysis: What?ABS, VDC lights

Where?NMD

When?NMD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?NMD

Description: VDC,ABS and slip lights come on

C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)--27-past

C1187 DIFF LOCK CONTROL UNIT NG (c87)--45-past

C1704 FLAT/LOW TIRE FRONT LEFT (CC4)

C1705 FLAT/LOW TIRE FRONT RIGHT (CC5)

C1706 FLAT/LOW TIRE REAR RIGHT (CC6)

C1707 FLAT/LOW TIRE REAR LEFT (CC7)

Tech states tire pressures were very low, reset tire pressures

Data monitored wheels speeds- all were equal

Initial Recommendation: Verify correct tire size,make,type and tread depth are the same

Test ABS sensors with wheel speed tester

More info from customer---

did they have a flat tire or spare tire on the vehicle?

when when did this incident occur?

DTC 1: -

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2014-12-11 08:32:53

TECH REPORTS REPLACED ABS ACTUATOR TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		12/2/2014	12/4/14	12/4/14

Text-Incd Desc TL

Abs and traction light comes onC1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)Replaced the right rear wh

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
D40	2014	720	1N6BD0CT[redacted]03	50 STATE EMISSIONS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	2412	31014	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	292086	AT5	QAK

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/21/2014	3/10/2014	

Dlr Retl Last VC

Code	Region	Name	City	State
3312	32	DAN MULLINS NISSAN	LAWTON	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
5262	32	CLAY COOLEY NISSAN	DALLAS	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED | Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Repaired Pin Fit At The Wheel Speed Sensor Connector**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

Created by Michael Cramer at 2014-12-02 11:11:25

Problem Analysis: What? C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

Where? NMD

When? NMD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent? Constant

Description: Abs and traction light comes on

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

Replaced the right rear wheel sensor¿¿¿¿¿¿¿no change

Right rear wheel signal is erratic over 5mph in data monitor

Signal tone wheel appears in normal condition, no trauma

Replaced the abs actuator¿¿¿¿¿¿¿¿¿¿.no change

Replaced the tone ring on the right rear axle¿¿¿¿.no change

No signs of previous collision reported

No aftermarket equipment reported

Initial Recommendation: Compare wheel speed sensor installation height left and right sides

Jump right side harness to left sensor/ hub and see if issue resolves

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Cramer at 2014-12-03 14:48:07

Unable to reach tech through service or cell number

Follow up set for next day

Created by Michael Cramer at 2014-12-04 14:48:07

Tech jumped harness to left side and issue followed

Found loose pin fit at the sensor connector

Repaired pin fit and issue resolved

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/10/2014	12/10/14	12/10/14

Text-Incd Desc TL

Abs actuates when turningVehicle has aftermarket rims and tiresNo signs of previous collision reportedNo codes in

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6BA0EC9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	25298	36812	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	849714	AT5	Q10
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/24/2012	11/8/2012	

Installed Options

- [redacted]2 UTILITY ACCESSORY [redacted]CKAGE
- B94 REAR BUMPER STEP ASSIST
- C02 FEDERAL EMISSIONS
- H93 IPOD INTERFACE
- L93 PRO-4X FLOOR MATS
- P03 PRO-4X PREM UTILITY PKACKAGE
- X01 PRO-4X LUXURY PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
5017	42	WOODMEN NISSAN	COLORADO SPRIN	Colorad

Serv Dlr TL

Code	Region	Name	City	State
5017	42	WOODMEN NISSAN	COLORADO SPRI	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Abs actuates when turning

Created by Michael Cramer at 2014-12-10 13:13:33

***** [Added after the case is closed.] *****

Problem Analysis: What? Abs actuates when turning

Where? At the dealer

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? After rotating the tires

Extent? Constant

Description: Abs actuates when turning

Vehicle has aftermarket rims and tires

No signs of previous collision reported

No codes in any system

Issue began after tires were rotated

Can duplicate every drive

Initial Recommendation: Swap wheels from a kgv

Check tire tread depth for even wear

Line graph all wheel speeds and compare signals

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/12/2014	12/12/14	12/12/14

Text-Incd Desc TL

C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11) (0)ABS activates properly Code returned 1st tripPower and grou

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F5[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16012	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	006365	AT6	KAC
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/5/2008	9/15/2008	

Installed Options

[redacted]03 50 STATE EMISSIONS
[redacted]H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
19099	34	AUTONATION NISSAN ORANG	JACKSONVILLE	Florida

Serv Dlr TL

Code	Region	Name	City	State
2291	34	AUTONATION NISSAN DELRAY	DELRAY BEACH	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Check ABS/VDC slip light on

Created by Phillip Page at 2014-12-12 16:10:04

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11) (0)

ABS activates properly

Code returned 1st trip

Power and grounds inspected with meter - available voltage and continuity to ground

No CAN communication codes stored

FOM has given dealer authorization for ABS actuator replacement and advised to contact TECH LINE for ordering p

Initial Recommendation: Tech to replace the ABS actuator

Sent restricted part email and provided tech with case number

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/15/2014	12/16/14	12/15/14

Text-Incd Desc TL

Brake, VDC, Slip lights onC1142 PRESSURE SENSOR CIRCUIT (c42)C1185 ACC CU INTERNAL NG (c85)C1705 FL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
194	Z * MICHAEL CRAMER	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NE2[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	65113	83210	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	708018Z	AT5	Q11
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	4/14/2010	6/29/2010	

Installed Options

C03 50 STATE EMISSIONS
F01 TECHNOLOGY PACKAGE
H01 MOBILE ENTERTAINMENT SYSTEM
J92 MOONROOF WIND DEFLECTOR
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
70522	72	LAKE NORMAN INFINITI	CORNELIUS	North C

Serv Dlr TL

Code	Region	Name	City	State
70522	72	LAKE NORMAN INFINITI	CORNELIUS	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake, VDC, Slip lights on

Created by Michael Cramer at 2014-12-15 12:45:04

***** [Added after the case is closed.] *****

Problem Analysis: What? Brake, VDC, Slip lights on

Where? NMD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? NMD

Extent? Constant

Description: Brake, VDC, Slip lights on

C1142 PRESSURE SENSOR CIRCUIT (c42)

C1185 ACC CU INTERNAL NG (c85)

C1705 FLAT/LOW TIRE FRONT RIGHT (CC5)

C1706 FLAT/LOW TIRE REAR RIGHT (CC6)

C1709 NO DATA FRONT RIGHT (CC9)

C1711 NO DATA REAR LEFT (CD1)

C1727 BATT VOLT LOW RL (CV7)

C1729 VEHICLE SPEED SIGNAL ERROR (CE9)

C1735 IGN LINE FAILURE (NU5)

LASER SENSOR FAIL

VDC CONTROL UNIT

CAN COMM CKT

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

U1000 CAN COMM CIRCUIT (10) Ikey

Clear codes and they all return

Data monitor shows pressure sensor reading +7

Replaced the pressure sensor and readings came back down to less than 1

All codes still remain

No signs of previous collision reported

No aftermarket equipment reported

Unsure when/ where issue began

Vehicle braking is normal

Performed hard reset on the vehicle¿¿¿¿no change

Initial Recommendation: Voltage drop abs actuator powers and grounds

Check pin fit/ connections at the abs unit

If all okay, replace the abs actuator

DTC 1: C1142

DTC 2: C1185

DTC 3: -

Created by Michael Cramer at 2014-12-16 14:44:45

***** [Added after the case is closed.] *****

Tech reports replaced abs actuator to resolve

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/15/2014	12/15/14	12/15/14

Text-Incd Desc TL

ABS, slip, traction lights onC1111 PUMP/ACTUATOR MOTOR OR RELAY replaced 12 volt battery...no changeconfir

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2011	GTR	JN1AR5EF9B[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	17474	43211	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	016326	AT6	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	1/29/2010	4/8/2010	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2854	34	CARRIAGE NISSAN	GAINESVILLE	Georgia

Serv Dlr TL

Code	Region	Name	City	State
19051	34	BILL RAY NISSAN	LONGWOOD	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

traction control, slip, ABS lights on

Created by Brian Hurewitz at 2014-12-15 13:47:15

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS, slip, traction lights on

C1111 PUMP/ACTUATOR MOTOR OR RELAY

replaced 12 volt battery...no change

confirmed power/ground at ABS actuator

Initial Recommendation: replace ABS actuator

DTC 1: C1111

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/23/2014	12/23/14	12/23/14

Text-Incd Desc TL

C1187 DIFF LOCK CONTROL UNIT NG (c87) 18P1839 POSI SWITCH ON (W6) 18Posi switch operating properly in

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6AA0CC6[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	61360	34811	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	786327	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/20/2011	11/30/2011	

Installed Options

[redacted]03 50 STATE EMISSIONS
[redacted]93 PRO-4X FLOOR MATS
P03 PRO-4X PREM UTILITY PKACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3664	26	NISSAN OF NORWICH	NORWICH	Connec

Serv Dlr TL

Code	Region	Name	City	State
3664	26	NISSAN OF NORWICH	NORWICH	CT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

When driving down dry roads ABS and VDC come on

Created by Phillip Page at 2014-12-23 09:21:43

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS/VDC lights illuminate

Where? Dry dusty roads

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? NMD

Extent? Intermittent

Description: C1187 DIFF LOCK CONTROL UNIT NG (c87) 18

P1839 POSI SWITCH ON (W6) 18

Posi switch operating properly in data monitor

Codes did not return on test drive

P1721 VEH SPD SNSR CIR-MTR (H6) set on test drive

No concerns with posi switch not operating properly

No concerns with diff lock switch light remaining illuminated

Occurs on dry dusty roads

No details of when incident started

Tire sizes are all the same with similar tread depth

Tires are all brand new

Unsure if incident was present before tires were installed

Initial Recommendation: Get additional information from the customer about when incident first occurred

Did this occur before tires were replaced?

Attempt to duplicate codes on test drive in conditions described by customer

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/29/2014	1/19/15	12/29/14

Text-Incd Desc TL

ABS sensor ring separated from stub axle.

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
R35	2009	GTR	JN1AR54F79[redacted]	03 50 STATE EMISSIONS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	18689	65319	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	004329	AT6	KAC

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	4/10/2008	8/25/2008	

Dlr Retl Last VC

Code	Region	Name	City	State
2144	24	MARTIN NISSAN	SKOKIE	Illinois

Serv Dlr TL

Code	Region	Name	City	State
3611	34	GWINNETT PLACE NISSAN	DULUTH	GA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light is on

Created by Jason Beagle at 2014-12-29 09:24:50

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS sensor ring separated from stub axle

Where? NMD

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? current

Extent? constant

Description: ABS sensor ring separated from stub axle.

Initial Recommendation: replace stub axle and diff side seal.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Stacy Jefcoat at 2015-01-16 11:26:19

***** [Added after the case is closed.] *****

Spoke to dealer at CA request for parts ordering incident.

TSS:

Dealer to use NTB09-124 for parts and repair information only for side flange replacement.

Created by Brian Hurewitz at 2015-01-19 09:09:16

***** [Added after the case is closed.] *****

new shaft appears different than original

while on phone, checked measurement from seal protector to C clip groove

original 5 1/4 inches

new 4 7/8 inches

measurement from end of flange to C clip groove

original 8 1/4 inches

new 7 3/4 inches

P/N ordered 38220-38B0A

new shaft will not fit in differential

transaxle was replaced last year

advised order P/N 38220-62B0A

provided direct line for follow up

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		12/29/2014	2/11/15	2/10/15

Text-Incd Desc TL

C1145 YAW RATE SENSOR (c45)Replaced ABS actuator on initial visit.....no change.Replaced G sensor on

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
157	Z - JOHN SEABORN	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2013	ARM	5N1AA0ND5D[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type T[redacted]**
0	22132	26113	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	897921	AT5	K23
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	6/11/2013	7/7/2013	

Installed Options

B92 SPLASH GUARDS
C03 50 STATE EMISSIONS
G92 MID-YEAR CHANGE
K01 DRIVER PACKAGE
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
T01 TOW PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5258	44	PUENTE HILLS NISSAN	CITY OF INDUSTR	Californ

Serv Dlr TL

Code	Region	Name	City	State
5078	44	WEST COVINA NISSAN	WEST COVINA	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Replaced Main And Engine Harness**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light is on.

Created by John Seaborn at 2014-12-29 13:53:31

***** [Added after the case is closed.] *****

Problem Analysis: What? C1145 YAW RATE SENSOR (c45)

Where? Need more data

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? 11/28/14 At 21k.

Extent?

Description: C1145 YAW RATE SENSOR (c45)

Replaced ABS actuator on initial visit.....no change.

Replaced G sensor on current visit.....no change.

Cannot perform G sensor calibration using C3+.

Aftermarket DVD player.

Initial Recommendation: -

DTC 1: c1145

DTC 2: -

DTC 3: -

Created by John Seaborn at 2014-12-29 13:54:28

***** [Added after the case is closed.] *****

Transferred to Body chassis group.

Created by Robert Aponte at 2014-12-29 14:29:28

***** [Added after the case is closed.] *****

- Replaced abs actuator 800 miles ago and 1 month ago.

- Now back with same code c1145{original complaint code}

- Replaced yaw rate/g sensor.....No change.

- Will not perform g sensor calibration. States Does not apply to vehicle.

- Cannot access g sensor through abs menu. Only through maintenance menu

- .G sensor does not show decell in data monitor.

- G sensor part number is 479319ff0a. Same as old part number.

- TSS recom** Perform loaded voltage drop test on wiring from abs module to g sensor as discussed.**

Created by Jason Sanders at 2014-12-29 16:52:53

***** [Added after the case is closed.] *****

Load test of all circuits between ABS actuator and G-sensor tested good

C1145 is current, cannot clear

Techlinked dealer

Verified ABS actuator part number is correct per FAST

Unable to view Decel G-sensor data in datamonitor

G-sensor part number is correct

G-sensor calibration is not listed in Consult work support

Pin fit at ABS actuator and G-sensor is correct

TSS: Replace G-sensor, clear DTCs

Created by Jeff Wyatt at 2015-01-12 13:03:27

***** [Added after the case is closed.] *****

C1145 current and won't clear.

Steering angle was reading 3.5 degrees straight ahead.

Was able to get st angle sensor calibration in work support, performed the calibration and now reads zero straight

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Built vehicle on consult as 2010, 2011, 2012 model year, no change.

Did get side decel g sensor calibration and it completes but nothing for yaw rate or decel g sensor (esm shows 1 ca

TSS to research and callback.

Created by Jeff Wyatt at 2015-01-12 16:02:52

***** [Added after the case is closed.] *****

Called tech back.

Attempt to check a like armada or titan with consult to see if work support items exist.

Volt drop e126 ground for ABS.

Still being researched by T.T. and A.K.

Created by Jeff Wyatt at 2015-01-21 15:26:00

***** [Added after the case is closed.] *****

Conversed with AKnep.

AKnep had sent email to consult group for info, no response as of yet.

Called dealer, vehicle still there, still sets C1145 and unable to calibrate.

Tried calibration on a 2008, also not supported for some work support items.

Tech will be at school 1-22-15 and 1-23-15.

Created by Michael Cramer at 2015-01-22 14:17:55

Reviewed email sent from STSS M.FARR and TSS A.KNEP

Sending DTS request

Created by Michael Cramer at 2015-01-26 14:30:53

Tech reports discussed with DTS D.BOEL

ABS actuator currently on order

Created by Michael Cramer at 2015-01-30 10:50:20

DTS reports replaced ABS c/u.....no change

FQI G.GUZM reports G Sensor Calibration only affects 4wd

TSS/

Engine and main harness to be replaced

Created by Michael Cramer at 2015-02-03 13:07:42

Calling for follow up

Waiting on parts arrival

Follow up set for 7 day

Created by Michael Cramer at 2015-02-10 12:19:45

Tech currently installing parts

Closing pending dealer follow up

Created by Michael Cramer at 2015-02-11 15:15:38

***** [Added after the case is closed.] *****

Tech reports replaced engine and main harness to resolve

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/30/2014	12/30/14	12/30/14

Text-Incd Desc TL

- Abs light on. Code C1203 ABS SYSTEM(CA3)past- P1856 DIFF LOCK CU (DL6)past- Has Factory wheels and tir

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6AA0CC1C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	26928	34812	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	812210	AT5	Q10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/20/2011	11/12/2012	

Installed Options

A93	BED LINERS
C03	50 STATE EMISSIONS
H92	IPOD INTERFACE
L93	PRO-4X FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3588	32	ADA NISSAN, INC.	ADA	Oklaho

Serv Dlr TL

Code	Region	Name	City	State
5280	42	GARCIA NISSAN SANTA FE	SANTA FE	NM

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Cust states the abs and skid light come on and off. Diagnose and advise.

Created by Robert Aponte at 2014-12-30 12:09:55

*** [Added after the case is closed.] ***

Problem Analysis: What? Abs light on. Code c1203.

Where? nmd

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?nmd

Extent? constant.

Description: - Abs light on. Code C1203 ABS SYSTEM(CA3)past

- P1856 DIFF LOCK CU (DL6)past

- Has Factory wheels and tires.

- While on phone with tech TSS had him go check tire size.

- 275/70/18 rear and 265/70/18 front.

Initial Recommendation: - Install 275/70/18 on front and retest.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		1/7/2015	1/20/15	1/20/15

Text-Incd Desc TL

ABS light is flickering as soon as truck is started.No dtcs.Checked pins at abs controller, all tight.Verified power to a

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0ER6[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	13783	32314	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	271733	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/27/2014	3/24/2014	

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
5281	44	NISSAN OF VALENCIA	VALENCIA	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD CLUSTER

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

abs light is flickering

Created by Jeff Wyatt at 2015-01-07 10:45:05

Heads up sent on 2015-01-07 11:45:05 to fernando.hernandez@nissan-usa.com, tim.zingerman@nissan-usa.com, jc
an-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, te

Created by Jeff Wyatt at 2015-01-07 10:45:06

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Problem Analysis: What?

Where?

When?

Extent?

Description: ABS light is flickering as soon as truck is started.

No dtcs.

Checked pins at abs controller, all tight.

Verified power to abs unit and cleaned all underhood grounds including the one for abs, no change.

Replaced abs unit no change.

Initial Recommendation: Inspect connector C1 under vehicle on right frame rail.

if ok inspect pins at combo meter.

sent heads up email due to days down

DTC 1: -

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2015-01-09 07:41:54

VMX TECH REPORTS SWAPPED CLUSTER AND INCIDENT DID NOT RETURN,

ORDERED AND WAITING FOR CLUSTER,

TECH WILL FOLLOW UP

Created by Steve Stutzman at 2015-01-20 10:57:36

TECH REPORTS REPLACED CLUSTER TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		1/9/2015	1/20/15	1/20/15

Text-Incd Desc TL

C1101 Right Rear Sensor Open or Short (c01)C1109 POWER SUPPLY LOW or HIGH VOLTAGE (c09)Removed rig

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
E12	2014	VER	3N1CE2CP[redacted]

Installed Options

B92 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 CARPETED FLOOR MATS AND CARGO

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	236	11514	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
HR16	840588	CVT	B17

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
AGUASCALIENTES	10/21/2013	10/31/2014	

Dlr Retl Last VC

Code	Region	Name	City	State
5248	44	NISSAN OF MISSION HILLS	MISSION HILLS	Californ

Serv Dlr TL

Code	Region	Name	City	State
5248	44	NISSAN OF MISSION HILLS	MISSION HILLS	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLD RELUCTOR & SENSOR

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light

Created by Jeff Wyatt at 2015-01-09 10:34:53

Heads up sent on 2015-01-09 11:34:53 to fernando.hernandez@nissan-usa.com, tim.zingerman@nissan-usa.com, jc
an-usa.com, michael.farrell@nissan-usa.com, timothy.toombs@nissan-usa.com, mitl.montoya@nissan-usa.com, te

Created by Jeff Wyatt at 2015-01-09 10:34:55

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Problem Analysis: What?

Where?

When?

Extent?

Description: C1101 Right Rear Sensor Open or Short (c01)

C1109 POWER SUPPLY LOW or HIGH VOLTAGE (c09)

Removed right rear drum and sensor for inspection.

Can see what looks like an arc mark on the tip of the sensor and on one spot of the reluctor.

It does not look like the sensor rubbed the reluctor, but does have what looks like an arc mark.

Wheel spins smoothly and no roughness felt in bearing, and no looseness.

Initial Recommendation: Perform charging system test and ensure not overcharging.

Replace sensor and reluctor, recheck.

Sent heads up email due to mileage

DTC 1: c1101

DTC 2: c1109

DTC 3: -

Created by Steve Stutzman at 2015-01-20 11:28:08

TECH REPORTS REPLACED RELUCTOR AND SENSOR TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/9/2015	1/13/15	1/9/15

Text-Incd Desc TL

ABS light is on.C1115 ABS SENSOR ABNORMAL SIGNAL (c15) ABSC1203 ABS SYSTEM(CA3) AWD1st visit: deal

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2013	GTR	JN1AR5EF0DM[redacted]

Installed Options

603 50 STATE EMISSIONS
892 FLOOR MATS
Z66 ACTIVATION DISCLAIMER

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	30577	43213	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	023916	AT6	QAB

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	8/20/2012	12/8/2012	

Dlr Retl Last VC

Code	Region	Name	City	State
946	32	AUTONATION NISSAN IRVING	IRVING	Texas

Serv Dlr TL

Code	Region	Name	City	State
5401	32	CENTRAL HOUSTON NISSAN	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light and slip light come on

Created by Jason Beagle at 2015-01-09 14:57:47

***** [Added after the case is closed.] *****

Problem Analysis: What? ABS light is on

Where? parking lot maneuvers

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? turning

Extent? frequent

Description: ABS light is on.

C1115 ABS SENSOR ABNORMAL SIGNAL (c15) ABS

C1203 ABS SYSTEM(CA3) AWD

1st visit: dealer recommended new tires.

2nd visit: customer has new tires but concern still occurs.

customer reports concern started after the POS service.

aftermarket: radar detector

Initial Recommendation: record all 4 wheels speed signals during event.

convert data to flying graph.

check for wheel speed abnormalities.

check both rear ABS tone rings for proper alignment.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Phillip Page at 2015-01-12 07:24:36

***** [Added after the case is closed.] *****

Tech recorded data

Front sensors differ left/right

No difference in rear sensors

Vehicle has 295 tires in the rear

No visual trauma to the wheel speed sensors

Performed remote access and inspected wheel speed sensor signals

RF wheel speed sensor drops to 1 mph intermittently

-

Tech to verify continuity between the ABS actuator and RF wheel speed sensor

Inspect pin fit at ABS sensor

Visually inspect sensor rotor

If no concerns found, replace the RF wheel speed sensor

Created by Brian Hurewitz at 2015-01-13 13:11:22

***** [Added after the case is closed.] *****

harness appears normal

sensor installation appears normal

replaced RF sensor...no change

performed another data recording...also shows RF losing signal

advised replace right front wheel hub/bearing

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/12/2015	1/12/15	1/12/15

Text-Incd Desc TL

VDC and SLIP light come on while driving.concern started after performing G-sensor calibration and steering angle

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2011	MUR	JN8AZ1MW6B[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	36775	23411	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	480895	CVT	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	12/20/2010	10/3/2011	

Installed Options

50 STATE EMISSIONS
FLOOR MATS AND CARGO MAT
M92 RETRACTABLE CARGO COVER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5187	24	MUNCIE NISSAN	MUNCIE	Indiana

Serv Dlr TL

Code	Region	Name	City	State
5440	24	ED MARTIN NIS / ANDERSON	ANDERSON	IN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light is on

Created by Jason Beagle at 2015-01-12 15:11:22

***** [Added after the case is closed.] *****

Problem Analysis: What? VDC and SLIP light come on while driving

Where? Dealer

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? after performing the G-sensor calibration

Extent? constant

Description: VDC and SLIP light come on while driving.

concern started after performing G-sensor calibration and steering angle sensor calibration.

above 2 calibrations were performed after an alignment.

previous concern: steering wheel was crooked.

current codes: C1161 SIDE G SENSOR SET { SG1 }

C1162 PRESS SENSOR SET { SG2 }

G-sensor will calibrate and show completed, codes will stay current and not clear.

performed battery reset 2 times.....no change.

Initial Recommendation: replace the ABS actuator.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/14/2015	1/14/15	1/14/15

Text-Incd Desc TL

ABS light on and brake pedal vibrates at times.C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)On first visit,

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2007	PTH	5N1AR18W97[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	105597	09617	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	523428	AT5	K27

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	2/6/2007	3/31/2007	

Installed Options

- 310 SPLASH GUARDS
- C03 50 STATE EMISSIONS
- F10 BODY SIDE MOLDING
- L93 FLOOR MATS & CARPETED CARGO MAT
- M10 MICROFILTER

Dlr Retl Last VC

Code	Region	Name	City	State
1908	36	ROSENTHAL NISSAN MAZDA	VIENNA	Virginia

Serv Dlr TL

Code	Region	Name	City	State
3038	36	PASSPORT NIS/MARLOW HGT	MARLOW HEIGHT	MD

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light on and brake pedal vibrates at times.

Created by Jeff Wyatt at 2015-01-14 09:37:10

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS light on and brake pedal vibrates at times.

C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)

On first visit, grahed wheel speed sensors and found erratic signal from lr.

Replaced both rear sensors as they come in a pair.

Drove vehicle several miles with no abs light.

Cust took vehicle, has returned and c1106 reset.

Air gaps within .1 mm between the 2 rear sensors.

Tone ring appears clean and no trauma.

All tires matching size.

Inspected smj on frame rail while on phone, connector is clean.

Initial Recommendation: Graph the sensors again to confirm lr has glitch or use checker box.

Temporarily jumper lr sensor to circuits for rr and use checker box to determine if signal still erratic or is good.

If rr shows to be erratic when connected to lr sensor, recheck sensor, airgap and tone ring. If rr reads correct, chec ort as discussed..

DTC 1: c1106

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/15/2015	1/15/15	1/15/15

Text-Incd Desc TL

tech inspected vehicle for ABS/VDC/Slip lights on found codes:P0500 VEHICLE SPEED SEN/CIR (14)P1212 ABS/T

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6BA0ED4[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	7476	36311	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	751073	AT5	K11
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/8/2010	3/31/2011	

Installed Options

A93 BEDLINER
B93 SPLASH GUARDS
B94 REAR BUMPER STEP ASSIST
C02 FEDERAL EMISSIONS
K01 SV VTP
K12 VTP FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
2000	34	SERRA NISSAN	BIRMINGHAM	Alabam

Serv Dlr TL

Code	Region	Name	City	State
5439	34	BENTON NISSAN OF HOOVER	BIRMINGHAM	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS VDC and Slip lights on

Created by David Blunkall at 2015-01-15 07:22:15

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: tech inspected vehicle for ABS/VDC/Slip lights on

found codes:

P0500 VEHICLE SPEED SEN/CIR (14)

P1212 ABS/TCS COMM LINE-TCS/CIRC (44)

U1001 CAN COMM CIRCUIT (1K)

P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL SPD SEN (ICC MODELS) (9W)

C1729 VEHICLE SPEED SIGNAL ERROR (CE9)

states disconnected ABS and reconnected

cleared codes and released

vehicle returned after 1 day with same codes plus 1 new code:

C1110 CONTROL UNIT (c10)

again cleared codes disconnected and reconnected ABS

concern has not returned

called for information

Initial Recommendation: check and clean ABS ground

if concern returns replace ABS c/u

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/19/2015	1/19/15	1/19/15

Text-Incd Desc TL

- Abs codes c1163 and c1143.- Is not able to update vdc as per ntb 09106. Gets up to page #5 and then shows error.-

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2008	720	1N6AD07W6[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	47056	83418	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	653486	AT5	A15
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/6/2007	11/12/2007	

Installed Options

C03
H01
L92
S02
S65
T01
W94
X01

Dlr Retl Last VC

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	Iowa

Serv Dlr TL

Code	Region	Name	City	State
40019	24	DAVE WRIGHT NISSAN	HIAWATHA	IA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Cust states check brake and slip warning lights are on.

Created by Robert Aponte at 2015-01-19 08:15:01

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: - Abs codes c1163 and c1143.

- Is not able to update vdc as per ntb 09106. Gets up to page #5 and then shows error.

- Is using c3 plus to complete re-program.

Initial Recommendation: - Use c3 and not c3 plus to complete re-programming.

- IF still not able replace vdc/abs control unit and retest.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/21/2015	1/21/15	1/21/15

Text-Incd Desc TL

tech inspected vehicle for ABS operation states on cold start at 30-40 ABS will activate under light brake applicatior

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6BD0CTXE[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	11360	31114	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
QR25	288465	AT5	QAK

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/18/2014	3/27/2014	

Dlr Retl Last VC

Code	Region	Name	City	State
5112	44	OC NISSAN-IRVINE	IRVINE	Californ

Serv Dlr TL

Code	Region	Name	City	State
5467	44	IMPERIO NISSAN OF IRVINE	IRVINE	CA

Installed Options

A92 UNDER RAIL BEDLINER
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

abs activates at times

Created by David Blunkall at 2015-01-21 10:43:15

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: tech inspected vehicle for ABS operation

states on cold start at 30-40 ABS will activate under light brake application

no codes

Initial Recommendation: monitor ABS system to isolate solenoid operation

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/23/2015	1/23/15	1/23/15

Text-Incd Desc TL

Brake pedal goes to the floor with light to medium pressure.Replaced the brake master cylinder with no change.Rep

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W79[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	42342	07719	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	192532	CVT	CAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	12/7/2007	2/12/2008	

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
J01 MOONROOF
L92 3-PIECE FLOOR MATS
R92 ROOF RAIL CROSSBARS
U01 NAVIGATION PACKAGE
U35 NAVIGATION BOOKLET

Dlr Retl Last VC

Code	Region	Name	City	State
3802	24	HAWKINSON NISSAN, L.L.C.	MATTESON	Illinois

Serv Dlr TL

Code	Region	Name	City	State
3802	24	HAWKINSON NISSAN, L.L.C.	MATTESON	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Brake pedal is going to floor.

Created by Michael Aceves at 2015-01-23 11:59:54

***** [Added after the case is closed.] *****

Heads up sent on 2015-01-23 12:59:54 to rachel.denney@nissan-usa.com, dan.yee@nissan-usa.com, dan.yee@niss

thy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, mitl.montoya@nissan-usa.com, techlinesfdc@niss

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Created by Michael Aceves at 2015-01-23 11:59:55

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

When?

Extent?

Description: Brake pedal goes to the floor with light to medium pressure.

Replaced the brake master cylinder with no change.

Replaced 3 brake calipers for seized slide pin issue.

Brake system has been bled several times.

With the engine off and after pumping the brake pedal several times the same issue can be duplicated.

When this occurs he can hear a fluid sound coming from inside the ABS actuator.

No ABS codes stored.

Initial Recommendation: Replace the ABS actuator.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/26/2015	1/26/15	1/26/15

Text-Incd Desc TL

ABS light onC1111 PUMP/ACTUATOR MOTOR OR RELAYcode will not clearconfirmed power/ground at ABS actuato

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
176	Z - BRIAN HUREWITZ	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F4[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	20035	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	005827	AT6	QX1
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	5/20/2008	8/14/2008	

Installed Options

C03 50 STATE EMISSIONS
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2291	34	AUTONATION NISSAN DELRAY	DELRAY BEACH	Florida

Serv Dlr TL

Code	Region	Name	City	State
2291	34	AUTONATION NISSAN DELRAY	DELRAY BEACH	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light on

Created by Brian Hurewitz at 2015-01-26 14:43:19

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS light on

C1111 PUMP/ACTUATOR MOTOR OR RELAY

code will not clear

confirmed power/ground at ABS actuator

Initial Recommendation: replace ABS actuator

sent email for part release

DTC 1: C1111

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		1/27/2015	1/27/15	1/27/15

Text-Incd Desc TL

-AWD and ABS light on at all times-AWD C1210 ENGINE SIGNAL 1(CB0) CURRENT C1203 ABS SYSTEM(CA3)

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08W07[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	144505	07817	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	959441	CVT	K21
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	9/12/2006	2/26/2007	

Installed Options

C03 50 STATE EMISSION
G04 SL TOURING PACKAGE
K69 HOMELINK CARD
M94 SPLASH GUARDS-CHROME
N93 CARGO AREA PROTECTOR
S92 SUNROOF WIND DEFLECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
2029	34	LYNCH NISSAN / AUBURN INC	AUBURN	Alabam

Serv Dlr TL

Code	Region	Name	City	State
5300	34	MCKINNON NISSAN	CLANTON	AL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	C03

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake light, ABS light, SES light is on, diagnosed at aftermarket shop and ABS c/u needs to be replaced

Created by Brian Terk at 2015-01-27 07:21:04

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: -AWD and ABS light on at all times

-AWD

C1210 ENGINE SIGNAL 1(CB0) CURRENT

C1203 ABS SYSTEM(CA3) CURRENT

-ABS

C1103 Right Front Sensor Open or Short (c03) CURRENT

-replaced ABS c/u due to several undocumented U codes with 47660-CB805, removed: 47660-CB800

-tss verified part# in WinFast

-no work support feature available for steering angle sensor and G-sensor on C3+ or C2

-RF WSS is aftermarket and needs to be replaced

-

Initial Recommendation: -replace RF WSS and clear DTC's, recheck for C1210

-ESM does not indicate a work support feature for this ABS c/u, with no DTC's this condition is normal

-

DTC 1: C1103

DTC 2: C1203

DTC 3: C1210

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		2/18/2015	2/18/15	2/18/15

Text-Incd Desc TL

C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11)Code is currentTech verified proper ABS actuator power and gr

Code-TSS1 TL	Code-TSS1 TL Name	
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2009	GTR	JN1AR54F39[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	414	65319	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	007188	AT6	KAB
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	6/27/2008	9/30/2008	

Installed Options

C03 50 STATE EMISSIONS
E10 SUPER SILVER
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Y66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3821	32	BILL HOOD NISSAN	HAMMOND	Louisia

Serv Dlr TL

Code	Region	Name	City	State
3175	32	TOM PEACOCK NISSAN	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS, SLIP, and VDC lights are on

Created by Phillip Page at 2015-02-18 11:14:31

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11)

Code is current

Tech verified proper ABS actuator power and ground voltage drops

Initial Recommendation: ABS actuator replacement required

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		2/18/2015	3/2/15	3/2/15

Text-Incd Desc TL

- abs light on. Code C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)- Checked Data monitor and found spee

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2013	ARM	5N1AA0ND[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	22335	26113	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	897921	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/11/2013	7/7/2013	

Installed Options

[redacted]92 SPLASH GUARDS
[redacted]03 50 STATE EMISSIONS
G92 MID-YEAR CHANGE
K01 DRIVER PACKAGE
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
T01 TOW PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
5258	44	PUENTE HILLS NISSAN	CITY OF INDUSTR	Californ

Serv Dlr TL

Code	Region	Name	City	State
5078	44	WEST COVINA NISSAN	WEST COVINA	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: REPLACED REAR HUB

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Cust states abs light and traction came back on while driving.

Created by Robert Aponte at 2015-02-18 15:10:36

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: - abs light on. Code C1106 LEFT REAR SENSOR SHORT or BAD SIG (c06)

- Checked Data monitor and found speed sensor not dropping out.

- Checked left rear speed sensor with active tester and it reads.

- Vehicle has new tires and are all the same size.

Initial Recommendation: - Check pins fits and abs connections.

- Load test 2 wires from abs to rear sensor connector.

- If OK swap sensor.

- If codes continues replace wheel hub.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Steve Stutzman at 2015-03-02 11:30:42

SA REPORTS REPLACED REAR HUB TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		2/20/2015	2/23/15	2/20/15

Text-Incd Desc TL

ABS light on after repairs.ABS C1145 YAW RATE SENSOR (c45) AVM C1A04 ABS/TCS/VDC CIRC (VC4) replace

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2013	MUR	JN8AZ1MW1DW[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	22051	23813	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	101968	CVT	RAQ

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	10/24/2012	1/19/2013	

Installed Options

10 SPLASH GUARDS
93 ROOF RAIL CROSSBARS
C03 50 STATE EMISSIONS
K02 PLATINUM EDITION
K11 PLATINUM PACKAGE
L92 FLOOR MATS AND CARGO MAT
M92 RETRACTABLE CARGO COVER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3268	26	RON BOUCHARD'S NISSAN	LANCASTER	Massac

Serv Dlr TL

Code	Region	Name	City	State
3268	26	RON BOUCHARD'S NISSAN	LANCASTER	MA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS light came back on, check

Created by Jason Beagle at 2015-02-20 11:14:18

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS light on after repairs.

ABS C1145 YAW RATE SENSOR (c45)

AVM C1A04 ABS/TCS/VDC CIRC (VC4)

replaced the yaw rate sensor.....no change.

replaced the ABS acutator.....no change.

codes will reset after clearing.

found M52 pin 1 has 11 ohms (sensor ground)

Initial Recommendation: clean and tighten ground E38.

recheck resistance from pin 1 M52.

check if the yaw rate sensor is facing the correct direction.

attempt to calibrate the sensor.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Cramer at 2015-02-23 08:47:01

***** [Added after the case is closed.] *****

Cleaned ground e38¿¿¿¿¿¿¿¿..no change

Vehicle equipped with aftermarket remote start and uhual trailer hitch wiring

No signs of previous collision reported

C1145 YAW RATE SENSOR (c45)

C1A04 ABS/TCS/VDC CIRC (VC4)

Codes will not erase

Replaced the yaw rate sensor¿¿¿¿¿¿¿..no change

Replaced the abs c/u¿¿¿¿¿¿¿¿¿¿¿¿.no change

Disconnected M11 and e38 ground

Found 1.8 ohms resistance to ground on pin 10 at abs unit

TSS/

Unplug e36 at the abs unit and M11

Check for continuity to ground in the 4 engine harness wires

If continuity present, replace the engine harness

If okay, voltage drop abs unit power pins 14, 1, and 20

Voltage drop abs unit ground pins 13 and 26 during cranking

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		2/27/2015	3/11/15	3/6/15

Text-Incd Desc TL

- Abs activates when coming to a stop.- No codes.- Monitored all wheel speed sensors. Can see left rear wheel signa

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2014	XTR	5N1AN0NW4[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	18680	24214	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	270183	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/20/2014	4/22/2014	

Dlr Retl Last VC

Code	Region	Name	City	State
5028	26	CHAPMAN NISSAN LLC	PHILADELPHIA	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5408	32	FENTON NIS TIFFANY SPRING	KANSAS CITY	MO

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS STANDARD (3 PC SET)
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Replaced Rear Differential

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Cust states brake pulsates when applied as if abs was activating.

Created by Robert Aponte at 2015-02-27 12:37:34

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: - Abs activates when coming to a stop.

- No codes.

- Monitored all wheel speed sensors. Can see left rear wheel signal drop out.

- Brake usually pulsate at speeds under 20 mph.

- Removed speed sensor and can see trauma to pick up ring.

- Looks like something scraped on pick up ring.

- Vehicle is a Rental car.

Initial Recommendation: - Replace pick up ring due to visible trauma.

- Send in pictures as discussed.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Aceves at 2015-03-05 10:06:27

Replaced the left rear pick up ring.

The ring does not come assembled with the axle so he had to press to old one out and the new one in.

Data monitor shows a 3 to 5 mph drop on the left rear wheel when braking between 37 to 25 mph.

Also the in solenoids are activating for the left rear and right rear.

TSS: Take a recording of all wheel speed sensors and in/out solenoids for all wheels and save as a flying graph. Ca view.

Created by Michael Cramer at 2015-03-05 12:44:08

Replaced left rear tone wheel¿¿¿¿¿¿no change

Swapped left rear wheel speed sensor¿¿¿..no change

Graphed data during the issue

TSS/

Graph data confirms issue is left rear sensor signal drop out

Advised to compare left side sensor installation height to right side

Jump right side harness to left sensor and see if signal drop remains

Created by Michael Cramer at 2015-03-06 12:36:50

Jumpered harness and issue changed to right side

Issue pin pointed to axle housing/ axle

Sensor installation height matches left and right sides

Removed both axles and found no obvious trauma

No excessive play found in rear wheel bearings

Tone wheel installation depth matches exactly for right and left sides

TSS/

Replace the rear differential assembly

Created by Michael Cramer at 2015-03-11 07:24:38

***** [Added after the case is closed.] *****

Tech reports replaced the rear differential to resolve

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/10/2015	3/10/15	3/10/15

Text-Incd Desc TL

Vehicle will not engage into 4wd 4x4 light is flashingC1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)Repai

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0CWXC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16723	31412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	061416	AT5	B17

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	1/3/2012	10/25/2012	

Dlr Retl Last VC

Code	Region	Name	City	State
3936	36	ALEXANDER NISSAN INC.	MUNCY	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
3936	36	ALEXANDER NISSAN INC.	MUNCY	PA

Code	Description
C03	50 STATE EMISSIONS
H93	IPOD INTERFACE
L92	FLOOR MATS
P01	SV PREMIUM UTILITY
S65	BED RAIL CAPS

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Vehicle will not engage into 4wd 4x4 light is flashing

Created by Paul Legnon at 2015-03-10 13:37:09

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Vehicle will not engage into 4wd 4x4 light is flashing

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

Repaired issue---ABS wire pinched towards the axle¿Replaced right rear wheel speed sensor was replaced

Continued to have erratic reading from RR wheel speed sensor----at 60 mph----moved from 40-0mph

Wheel speed tester was used and right rear sensor was replaced again to resolve

----Now during braking at 20-40 mph unwanted ABS activation occurs----Rear solenoids are activated

Wheel speed signals are consistent with each other

Initial Recommendation: Review wheel speed signals in Flying graph--singe graph form

if no concerns are found, perform pin fit checks at wheels speed connector and ABS actuator

Check continuity from ABS to wheel speed sensor

voltage drop powers and grounds as discussed

if ok, replace ABS actuator

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		3/18/2015	4/7/15	4/7/15

Text-Incd Desc TL

When turning right on an on-ramp the ABS will activate.Data monitor shows the RF in solenoid is turning on.Replac

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2010	XTR	5N1AN0NW9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	64542	24660	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	812493	MT6	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	9/9/2009	1/8/2010	

Installed Options

C02 FEDERAL EMISSIONS
H94 IPOD INTERFACE
L92 FLOOR MATS
U94 PORTABLE NAVIGATION
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3525	42	AUTONATION NISSAN 104	DENVER	Colorad

Serv Dlr TL

Code	Region	Name	City	State
5356	42	EMPIRE LAKEWOOD NISSAN	LAKEWOOD	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Replaced Tires**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS goes off high speed right turns.

Created by Michael Aceves at 2015-03-18 15:06:22

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: When turning right on an on-ramp the ABS will activate.

Data monitor shows the RF in solenoid is turning on.

Replaced the right front hub and wheel sensor with no change.

No codes stored.

Tires are new: Hancook 265/75 16.

Initial Recommendation: Ask the customer if this issue started after new tires were installed?

If possible swap the wheels from a good vehicle and recheck.

Line graph all wheel speed sensors with Flying Graph and check for any abnormal signals.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Aceves at 2015-03-30 15:04:35

***** [Added after the case is closed.] *****

Swapped wheels, all wheel speed sensors, g sensor, ABS actuator with no change.

Machined the front rotors with no change.

Line graphed the wheel speed sensors and all look smooth.

Incident occurs when banking turning right while applying the brake.

He recorded the wheel speed sensor.

Performed a tech link to view data and did not see any abnormal signals.

Attached recording to case.

No other aftermarket parts on the vehicle.

TSS: Record data again and include wheel speed sensors, in/out solenoids, brake switch, steering angle sensor, g-or review.

Created by Michael Aceves at 2015-03-30 15:47:22

***** [Added after the case is closed.] *****

Data was recorded when the incident occurs.

Performed a Tech Link to review data and attached data to case.

Data shows the right front wheel in solenoid turns on when the ABS motor relay activates.

Wheel speed sensors look ok.

TSS: Check if the right front wheel hub is interchangeable to the left front and switch them. Check if the incident m

Created by Michael Cramer at 2015-04-01 10:14:21

Abs actuates while driving

Issue present around 35mph

Issue present when turning only

Issue only present when using brakes

Swapped only the front tires with a kgv¿¿¿¿¿¿¿no change

Tires are 265/ 75/ 16 and match the door placard

Unsure when/ where issue began

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

No signs of previous collision reported

Vehicle equipped with aftermarket trailer brake system

No codes in any system

Performed steering angle sensor calibration¿¿¿¿¿¿.no change

Performed G sensor calibration ¿¿¿¿¿¿¿¿¿¿..no change

Swapped G sensor with a kgv¿¿¿¿¿¿¿¿¿¿¿¿no change

Front tires show 11/32

Rear tires show 13/ 32

TSS/

Reviewed previous data

Data shows normal operation of the vehicle

Advised to compare to a kgv

If not comparable, unplug G sensor and duplicate

Discussed with DTS T.TEJA

DTS to follow up with the dealer

Created by Michael Cramer at 2015-04-07 10:18:17

Email sent to DTS T.TEJA concerning the update

Created by Michael Cramer at 2015-04-07 10:44:27

DTS reports tires as the root cause

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/23/2015	5/19/15	3/23/15

Text-Incd Desc TL

no warning lights are on at this time.ABS C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11) PASTB210A STEERI

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF8A[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
37552	38743	43210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VR38	015649	AT6	A54

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Tochigi (NML)	11/19/2009	2/11/2010	

Dlr Retl Last VC

Code	Region	Name	City	State
3418	34	FERMAN NISSAN OF NPR	NEW PORT RICHE	Florida

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Installed Options

- 03 50 STATE EMISSIONS
- 94 IPOD INTERFACE
- L93 FLOOR MATS
- U35 NAVIGATION BOOKLET
- Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS TRAC VDC lights are on

Created by Jason Beagle at 2015-03-23 09:33:53

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: no warning lights are on at this time.

ABS C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11) PAST

B210A STEERING LCK STATE SW/CONTITION (ST2)

no service manual description for C1111 found.

Initial Recommendation: check power and ground to ABS actuator.

clean and tighten ground bolt to body.

discuss with FOM and service manager about becoming a GT-R certified dealer.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Jason Beagle at 2015-05-19 11:37:49

***** [Added after the case is closed.] *****

ABS light came on.

C1111 stored again.

service manual leads to replace the ABS actuator.

ABS actuator is on restriction.

email sent.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/24/2015	3/24/15	3/24/15

Text-Incd Desc TL

BRAKE and ABS light on, speedometer inop.ENGINE P0500 VEHICLE SPEED SEN/CIR (14) P1212 ABS/TCS COM

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
135	Z - JASON BEAGLE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2007	720	1N6AD0[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	15896	33367	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	475323	MT6	QM1
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	11/3/2006	4/2/2007	

Installed Options

C03 50S EMISSIONS
F01 VALUE TRUCK PACKAGE
F14 FLO & UNDER RAIL BED LINER W/RAIL C
S01 SIDE & CURTAIN AIRBAGS PACKAGE
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3571	34	MARBURGER NISSAN	SHELBY	North C

Serv Dlr TL

Code	Region	Name	City	State
2949	34	BENSON CADILLAC-NISSAN	SPARTANBURG	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

brake light / abs light and speedometer inop

Created by Jason Beagle at 2015-03-24 07:14:30

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: BRAKE and ABS light on, speedometer inop.

ENGINE P0500 VEHICLE SPEED SEN/CIR (14)

P1212 ABS/TCS COMM LINE-TCS/CIRC (44)

U1001 CAN COMM CIRCUIT (1K)

METER U1000 CAN COMM CIRCUIT (10)

ABS is missing from system call.

checked fuses for ABS actuator, all 3 are good.

have power at ABS connector pins 1, 32, and 4. (with test light)

have ground pin 47, 16. (with test light reverse polarity)

with ABS connector disconnected, pin 11 and 15 = 60.18 ohms with battery disconnected.

Initial Recommendation: verify power and ground with ABS actuator connected and key on.

use voltmeter while back probing pins 1, 32, 4.

check connection of ground to body bolts.

if concern continues, replace ABS actuator.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL
[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/24/2015	3/24/15	3/24/15

Text-Incd Desc TL

ABS VDC off brake slip lights on Replaced meter on month ago, was working until yesterdayVehicle returned ABS n

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1BA0NF6[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	58213	26511	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	737198	AT5	K11
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/24/2010	8/1/2011	

Installed Options

- B92 SPLASH GUARDS
- C02 FEDERAL EMISSIONS
- L92 FLOOR MAT AND CARGO MAT 5PC S
- M92 REAR CARGO NET & ORGANIZER
- X01 CAPTAIN SEATS 2ND ROW
- Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3610	36	STEWART NISSAN	FAYETTEVILLE	North C

Serv Dlr TL

Code	Region	Name	City	State
3043	36	NISSAN OF CLINTON	CLINTON	NC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
CONNECTORS/ELEC DEFROST/FUSE	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
13	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

All lights on right side of dash on vehicle jerking

Created by Mike Terrill at 2015-03-24 07:20:45

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS VDC off brake slip lights on

Replaced meter on month ago, was working until yesterday

Vehicle returned ABS not communicating

ECM

P0500 VEH SPEED SEN/CIRC

P1212 TCS CIRC

U1001 CAN COMM CIRCUIT

P1574 ICC VHL SPD SEN (ICC Models)

Meter

U1000 CAN COMM CIRCUIT (ABS AND ELEC UNIT - W/ ICC)

C1729 VHCL_SPEED_SIG_ERR BCM

Perform system call and no ABS

Has not performed V-CAN

Has not performed system diag

Initial Recommendation: Advised to check for power on pins 1, 4, 32

Grounds on 16, 47

measure CAN resistance on 11, 15 and check for short to power and ground

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		3/24/2015	3/31/15	3/31/15

Text-Incd Desc TL

-ABS light on when driving or idling C1187 DIFF LOCK CONTROL UNIT NG(c87) CURRENT-originally had Di

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2013	720	1N6AD0EV9[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	25350	32613	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	197173	AT5	K26

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	4/9/2013	5/9/2013	

Installed Options

A94 BED EXTENDER/ TRAILER HITCH PAC
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAP
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2248	24	JEFF WYLER NISSAN	BATAVIA	Ohio

Serv Dlr TL

Code	Region	Name	City	State
2248	24	JEFF WYLER NISSAN	BATAVIA	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
DIFFERENTIAL (FINAL DRIVE)	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
10	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Repalced diff lock on/off switch

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

After start up and drive off the diff lock light comes on and goes off, abs light will come on with traction light

Created by Brian Terk at 2015-03-24 11:02:35

Heads up sent on 2015-03-24 12:02:34 to alex.chan@nissan-usa.com, jeffrey.silverthorn@nissan-usa.com, dan.yee com, timothy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, mitl.montoya@nissan-usa.com, techlines

Created by Brian Terk at 2015-03-24 11:02:36

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Problem Analysis: What?

Where?

When?

Extent?

Description: -ABS light on when driving or idling

C1187 DIFF LOCK CONTROL UNIT NG(c87) CURRENT

-originally had Diff lock, ABS and traction lights come on when driving or when idling

-original DTCs stored were:

-ABS

C1106 WHEEL SENSOR PAST(17)

C1187 DIFF LOCK CONTROL UNIT NG(c87) CURRENT

-BCM

C1729 VHCL_SPEED_SIG_ERR PAST

-replaced LR WSS and speedo fluctuated at times

-replaced ABS c/u, DIFF lock c/u, combination meter

-now only C1187 returns sometimes at idle and sometimes when driving

-no aftermarket or factory accessories installed

-Diff lock c/u is missing on system call

-

Initial Recommendation: -perform VCAN diagnosis and inspect for missing Diff lock c/u

-as per DLN-299 inspect for B+ and Ground at Diff lock c/u

-heads up sent due to number of days down

-

DTC 1: C1187

DTC 2: -

DTC 3: -

Created by Brian Terk at 2015-03-24 11:55:34

-terminals 1,2,15 have B+, terminals 3,10 have Ground

-equipped with CAN type 16

-Diff lock c/u not available on system call

-Tech Link and found Diff lock c/u available on single system call

-P1839 Position Switch ON stored in Diff lock c/u

-TSS: perform P1839 diagnosis

-

Created by Craig Watson at 2015-03-26 11:53:43

- called tech to follow up

- tech still performing inspections

- tech to follow up after inspections completed

Created by Matthew Mead at 2015-03-27 12:26:32

Called tech to follow up.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Tech has replaced Differential lock position switch and resolved p1839.

Tech states that now the ABS engages in a sharp turn when brakes are applied firmly on dry pavement.

Tech states that this is not normal operation.

TSS advised to monitor WSS operation on all 4 sensors and look for any abnormal functions of WSS.

Created by Craig Watson at 2015-03-31 08:38:46

- tech informed diff lock on/off switch was found to be shorting with out being pressed

- replaced diff lock on/off switch to resolve

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		3/31/2015	4/1/15	3/31/15

Text-Incd Desc TL

C1115 ABS SENSOR ABNORMAL SIGNAL (c15)U1000 CAN COMM CIRCUIT (10)C1203 ABS SYSTEM(CA3)Can cl

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2014	MUR	JN8AZ1MWX[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	10048	23614	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	172874	CVT	KH3
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	11/27/2013	9/22/2014	

Installed Options

[redacted]10 SPLASH GUARDS
[redacted]03 50 STATE EMISSIONS
L92 FLOOR MATS AND CARGO MAT
M92 RETRACTABLE CARGO COVER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3441	26	COUNTRY NISSAN	HADLEY	Massac

Serv Dlr TL

Code	Region	Name	City	State
5091	26	HOFFMAN NISSAN	WEST SIMSBURY	CT

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS, brake and slip lights come on, vehicle hesitates

Created by Jeff Wyatt at 2015-03-31 08:46:59

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1115 ABS SENSOR ABNORMAL SIGNAL (c15)

U1000 CAN COMM CIRCUIT (10)

C1203 ABS SYSTEM(CA3)

Can clear dtcs, and after driving very short distance, abs slip and brake lights come on and dtcs reset.

Also goes into a torque down request or hesitation type feel at that time.

monitored wheel speed sensors in data monitor and all speeds match.

No impact marks on wheels or vehicle but cust added that they slid on ice and this started happening afterwards.

vcan green

Initial Recommendation: volt drop abs ground near abs controller.

remove abs connector, inspect for bent or backed out pins.

If nothing found, remove wheel speed sensors one at a time and visually inspect.

DTC 1: c1115

DTC 2: u1000

DTC 3: c1203

Created by Michael Lemmons at 2015-04-01 07:42:17

***** [Added after the case is closed.] *****

Only 2 dtc's reset when driving:

C1115 ABS SENSOR [ABNORMAL SIGNAL]

C1203 ABS SYSTEM

Removed and cleaned all the wheel speed sensors - no change.

Consult indicates the same mph for each speed sensor while driving.

TSS: check data for input and output solenoid operation for each wheel.

Determine if solenoids are turning on and off for one specific wheel.

Unplug speed sensor and determine if driveability issue is eliminated.

Unplug each speed sensor as necessary to isolate which wheel is causing incident.

Swap sensor and recheck.

Check hub and wheel bearing.

Check pin fit at speed sensor connector.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/2/2015	4/3/15	4/2/15

[redacted]UATOR MOTOR OR RELAY (c11)Larger than factory tiresReplaced the tires with factory, no chan

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R35	2010	GTR	JN1AR5EF9A[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	12865	43210	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VR38	015139	AT6	KAB
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Tochigi (NML)	10/19/2009	8/7/2010	

Installed Options

03 50 STATE EMISSIONS
E10 SUPER SILVER
H94 IPOD INTERFACE
L93 FLOOR MATS
U35 NAVIGATION BOOKLET
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1744	36	COWLES NISSAN	WOODBRIDGE	Virginia

Serv Dlr TL

Code	Region	Name	City	State
5320	36	NISSAN OF STAFFORD	STAFFORD	VA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED *Flag-Attachment TL:* N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS light on on

Created by Phillip Page at 2015-04-02 14:43:01

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1111 PUMP/ACTUATOR MOTOR OR RELAY (c11)

Larger than factory tires

Replaced the tires with factory, no change

When brake pedal is depressed, C1111 returns

Vehicle is dealer owned and out of warranty

Initial Recommendation: ABS actuator replacement recommended

Get approval for actuator

If approved, contact TECH LINE for part release

DTC 1: C1111

DTC 2: -

DTC 3: -

Created by Jason Beagle at 2015-04-03 14:24:02

***** [Added after the case is closed.] *****

abs actuator is approved.

email sent.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/13/2015	4/20/15	4/13/15

Text-Incd Desc TL

The ABS activates when slightly turning to the right.Replaced the ABS CU and RF wheel hub with sensor and there

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2011	PTH	5N1AR1N[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	51715	25611	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	937925	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	12/9/2010	2/21/2011	

Installed Options

C03 50 STATE EMISSIONS
L93 FLOOR MATS AND TRUNK MAT
U01 NAVIGATION PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
2764	26	MEADOWLANDS NISSAN	HASBROUCK HEI	New Je

Serv Dlr TL

Code	Region	Name	City	State
5455	26	AUTOEASTERN NIS MEADOWL	HASBROUCK HEI	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

The slip light comes on around turns.

Created by Michael Aceves at 2015-04-13 07:30:43

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: The ABS activates when slightly turning to the right.

Replaced the ABS CU and RF wheel hub with sensor and there is no change to the incident.

Line graphed all wheel speed sensors and they all look smooth.

All the tires where recently replaced.

Tires are factory size.

Initial Recommendation: If possible swap wheels from a like vehicle and recheck to confirm the incident goes away

DTC 1: -

DTC 2: -

DTC 3: -

Created by Brian Terk at 2015-04-20 06:40:45

***** [Added after the case is closed.] *****

-swapped wheel/tire assemblies from KGV.....no change

-ABS activation when driving and turning slightly on on/off ramp with very mild braking

-no DTCs stored in any system

-no info regarding when this began

-RF hub was replaced due to 2-3 mph variation

-tech to record all ABS data for review in txt

-

Created by Kevin MacKay at 2015-04-20 10:27:03

***** [Added after the case is closed.] *****

Issue only present when turning right.

Abs actuator replaced¿¿¿¿¿no change.

RF wheel bearing/ sensor assembly replaced¿¿¿no change.

Swapped KG wheels and tires¿¿¿¿¿.no change.

Issue present when turning with foot off of the brake.

Slip light comes on.

Performed TL to review data.

Data indicated abs activation on LF wheel in one recording and RF wheel in the other.

Issue present when costing off the brake and turning right.

-TSS advised to disconnect each WSS one at a time to isolate suspect input.

Created by Paul Legnon at 2015-04-20 15:17:03

***** [Added after the case is closed.] *****

Tech states with left front wheel sensor disconnected, ABS did not activate

Replaced left front wheel bearing and sensor....no change Abs activates when taking a slow right turn

Yaw / decel G sensor has been replaced....no change

Yaw and steering angle have been reset....no change

--TSS--Inspect wheel speed sensor for any signs of debris, check pin fit at ABS controller and wheel speed sensors

Data monitor brake switch for unwanted signal, check brake pedal/switch adjustment

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Voltage drop powers and grounds to ABS actuator as discussed, clean ground E126 and retest
Load test wheel speed sensor circuits to LH and RH wheel speed sensors
If all is ok, replace related E harness

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/13/2015	4/13/15	4/13/15

Text-Incd Desc TL

Vehicle required jump start recently, then battery was replaced.Since then, VDC and slip lights are on.C1161 SIDE G

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2009	MUR	JN8AZ18W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	122600	07719	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	229144	CVT	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	2/19/2008	10/24/2008	

Dlr Retl Last VC

Code	Region	Name	City	State
5043	36	HALL NISSAN CHESAPEAKE	CHESAPEAKE	Virginia

Serv Dlr TL

Code	Region	Name	City	State
5443	36	PRIORITY NISS NEWPORT NW	NEWPORT NEWS	VA

Installed Options

- 10 SPLASH GUARDS
- C03 50 STATE EMISSIONS
- J01 MOONROOF
- L92 3-PIECE FLOOR MATS
- U01 NAVIGATION PACKAGE
- U35 NAVIGATION BOOKLET

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

VDC and slip lights on

Created by Jeff Wyatt at 2015-04-13 09:39:58

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Vehicle required jump start recently, then battery was replaced.

Since then, VDC and slip lights are on.

C1161 SIDE G SENSOR SET { SG1 }

C1162 PRESS SENSOR SET { SG2 }

DTCS will not clear.

calibrated steering angle sensor no change

Initial Recommendation: verify power and ground to ab.

verify brake switch status changes before pressure sensor bars increase.

Replace abs unit.

DTC 1: c1161

DTC 2: c1162

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/14/2015	4/14/15	4/14/15

Text-Incd Desc TL

slip light comes on and abs activateshappens on right turns above 45 mphno dtcsvehicle brought in from a used ca

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2014	TTN	1N6BA0CA3[redacted]0

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	3473	34314	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	928582	AT5	NAH

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/21/2013	5/7/2014	

Installed Options

A93 BED LINERS
B93 SPLASH GUARDS
C02 FEDERAL EMISSIONS
K01 SV VTP PACKAGE
K11 VTP FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
908	34	JACK INGRAM MOTORS, INC.	MONTGOMERY	Alabam

Serv Dlr TL

Code	Region	Name	City	State
18051	34	NISSAN OF MURFREESBORO	MURFREESBORO	TN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

slip light comes on and abs activates

Created by Jeff Wyatt at 2015-04-14 08:44:50

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: slip light comes on and abs activates

happens on right turns above 45 mph

no dtcs

vehicle brought in from a used car lot, appears to have had frontal impact repairs.

found the abs ground somewhat loose, cleaned and tightened with no change.

made a data recording during the incident.

all wheel speeds on a line graph were a steady 60 mph

select lever position seems to drop off recording during incident.

Initial Recommendation: send recordings in for review.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Jeff Wyatt at 2015-04-14 12:22:05

***** [Added after the case is closed.] *****

Called tech back, no answer left message to record steering angle sensor and yaw rate, steering angle was not on

Perform steering angle sensor calibration and yaw rate sen calibration, recheck.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/17/2015	4/22/15	4/17/15

Text-Incd Desc TL

40-45 mph on hard right turn, ABS light will flashFirst occurred after front end collision repairSteering angle sensor

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2011	720	1N6AD0EV[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	35003	32411	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	018703	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	8/24/2011	9/19/2011	

Installed Options

03	50 STATE EMISSIONS
L92	FLOOR MATS
P01	SV PREMIUM UTILITY
S65	BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3093	32	AL WEST NISSAN	ROLLA	Missou

Serv Dlr TL

Code	Region	Name	City	State
3093	32	AL WEST NISSAN	ROLLA	MO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Slip light still on and acts up when turning left

Created by Phillip Page at 2015-04-17 15:01:51

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: 40-45 mph on hard right turn, ABS light will flash

First occurred after front end collision repair

Steering angle sensor 60* off

Performed steering angle sensor reset, no change

Unable to duplicate after reset

U1001 code set on test drive

Cleaned and tightened ABS ground, U1001 code continues to set but slip light continues to illuminate

Only occurs above 35 mph

Only occurs as the steering wheel is turning

Each wheel speed sensor reads in the correct location on C3+

Steering angle sensor reads negative when turning right and matches the yaw sensor

Steering angle sensor reads positive when turning left and matches the yaw sensor

No difference in wheel speed sensor signals or erratic signals

Initial Recommendation: Swap wheels and tires with KGV and retest

If no change, inspect solenoid operation when abs light comes on

If no concerns found, replace the ABS actuator

DTC 1: -

DTC 2: -

DTC 3: -

Created by Paul Legnon at 2015-04-22 11:09:36

***** [Added after the case is closed.] *****

Swapped wheels and tires from KGV....no change

Replaced ABS CU, reset steering angle and Yaw sensor....no change

No codes

Slip light is flashing at 40-45 mph during right turn, steering is 45¿ gradual turn

Steering angle during left turn 44.2 degrees pos and Yaw is pos 13.5 and Wheel speeds FL and RL 41.6 -- RF42.2

No ABS activation, just slip light flashing 8-9 times

Vehicle has had front end collision

Spiral cable has been replaced

TSS--Voltage drop powers and grounds to ABS CU as discussed

check pin fit at ABS CU and wheel speed sensors

Inspect harness for any signs of trauma

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/29/2015	4/29/15	4/29/15

Text-Incd Desc TL

under normal braking abs will activate.customer states issue started after replacing 1 tire.vehicle has the 1 new tire

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1AA0NC6BN[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	72326	26411	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	739122	AT5	NAD
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	9/30/2010	10/17/2011	

Installed Options

03 50 STATE EMISSION
01 FES PACKAGE
J01 MOONROOF
L92 FLOOR MAT AND CARGO MAT 5PC S
M92 REAR CARGO NET & ORGANIZER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3118	24	MEMERING MOTORPLEX, INC.	VINCENNES	Indiana

Serv Dlr TL

Code	Region	Name	City	State
3118	24	MEMERING MOTORPLEX, INC.	VINCENNES	IN

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS activates while braking

Created by Jeff Wyatt at 2015-04-29 12:21:21

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: under normal braking abs will activate.

customer states issue started after replacing 1 tire.

vehicle has the 1 new tire and the other 3 are approx 75% tread remaining.

C1705 FLAT/LOW TIRE FRONT RIGHT (CC5)

P1808 VHCL SPEED SEN ABS (Y6)

P1830 ABS OP SIGNAL (P8)

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

P1721 VEH SPD SNSR CIR-MTR (H6)

the P1721 sets while driving but goes away after coming to a stop.

Initial Recommendation: P1721 may be consult related.

If issue started after replacing the 1 tire, temporarily install set of matching wheels and tires and recheck.

If c1105 resets with matching tires, diag accordingly.

DTC 1: c1105

DTC 2: p1721

DTC 3: c1705

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/1/2015	5/1/15	5/1/15

Text-Incd Desc TL

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)dtc past, has not reset.removed right rear sensor, inspecte

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
119	Z - JEFF WYATT	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0EV[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	29140	32414	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	269990	AT5	RAQ

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/20/2014	3/28/2014	

Installed Options

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
3671	44	SELMA NISSAN	SELMA	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

abs activates under normal braking

Created by Jeff Wyatt at 2015-05-01 15:13:36

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

dtc past, has not reset.

removed right rear sensor, inspected sensor and looked at tone ring best possible while assembled, nothing found

verified the abs would activate under normal braking.

tires somewhat worn, but evenly all around.

C1156 STEERING ANGLE SENSOR COMM CIRCUIT (c56)

c1156 resets when braking and abs activates.

performed st angle sensor and decel g sensor calibrations, no change.

monitored abs solenoids while driving and when abs activates, rr solenoid activates.

some slight activity on left rear also.

monitored the individual wheel speed sensors during same time, and wheel speeds all stay matching.

Initial Recommendation: monitor steering angle sensor values straight ahead, left and right turns.

if not reading correctly, verify connection, replace sensor and recheck.

if reading correctly, verify pin fit at abs unit and rr sensor, check harness for open, short to ground or short to each

DTC 1: C1156

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/4/2015	5/4/15	5/4/15

Text-Incd Desc TL

- tech verifying tach drops to 0 but Data monitor shows correct reading, fuel gauge and temp gauge also read 0 duri

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z50	2007	MUR	JN8AZ08W9[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	67917	07817	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ35	140049	CVT	K21
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
KYUSHYU (NML)	8/29/2007	11/20/2007	

Installed Options

G03 50 STATE EMISSION
G04 SL TOURING PACKAGE
K69 HOMELINK CARD
L92 CARPETED FLOOR MATS
M94 SPLASH GUARDS-CHROME
R92 ROOF RAILS CROSSBARS - BLACK
S92 SUNROOF WIND DEFLECTOR

Dlr Retl Last VC

Code	Region	Name	City	State
3736	26	COX NISSAN, INC.	BRONX	New Yo

Serv Dlr TL

Code	Region	Name	City	State
07156	26	HOSELTON NISSAN, INC.	EAST ROCHESTE	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
INSTRUMENTS & GAUGES	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake/ABS light on

Created by Craig Watson at 2015-05-04 07:26:00

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: - tech verifying tach drops to 0 but Data monitor shows correct reading, fuel gauge and temp gauge al

ll

- tpms light flashes randomly

- no aftermarket equipment

Code _ A202 shown on C3+ meter

- no other DTC stored in any system

Initial Recommendation: - tss advised to inspect for correct power/ground at Meter assy, verify pin fit correct at Me

- if above OK, replace Meter assy

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/5/2015	6/1/15	5/5/15

Text-Incd Desc TL

ABS code C1105 RIGHT REAR SENSOR SHORT or BAD SIG.Code stored in the past.ABS is currently operating nor

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2013	ARM	5N1AA0NE1[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	46419	26613	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	892574	AT5	KAD
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	5/9/2013	7/8/2013	

Installed Options

C03 50 STATE EMISSIONS
G92 MID-YEAR CHANGE
H11 DUAL DVD HEAD RESTRAINT MONITO
L92 FLOOR MAT & CARGO MAT 5PC SET
X01 2ND ROW CAPTAIN SEAT PACKAGE
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3033	26	GEORGE HARTE NISSAN, INC.	WEST HAVEN	Connec

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
BRAKE (DISC) ROTORS/PADS/CALIPE	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

The ABS light comes on and shortly after the lock illuminates.

Created by Michael Aceves at 2015-05-05 07:08:06

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS code C1105 RIGHT REAR SENSOR SHORT or BAD SIG.

Code stored in the past.

ABS is currently operating normally.

Initial Recommendation: Line graph the wheel speed sensor and check for an abnormal signal.

Inspect for any debris stuck on the end of the sensor.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Robert Aponte at 2015-06-01 15:04:55

***** [Added after the case is closed.] *****

- Replaced right rear wheel speed sensor.

- Code cleared for a few days after cust picked up car.

- Codes are now back.

- Hub assembly had rust. Cleaned rust.

- C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

- C1101 Right Rear Sensor Open or Short (c01)

- Line graphed sensors with consult 2.

- TSS Recom/ Graph sensors with C3+ in single graph mode as discussed.

- Perform loaded voltage drop test from abs pins 43,42 and sensor 1,2.

- If OK recheck/swap out hub assembly.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/5/2015	5/5/15	5/5/15

Text-Incd Desc TL

Inspection found no communication to the ABS CU with CONSULT.Replaced the ABS CU and now there is commun

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2012	TTN	1N6BA0EC2C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	33822	36812	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	857220	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/23/2012	3/16/2013	

Installed Options

[redacted]2 FEDERAL EMISSIONS
L93 PRO-4X FLOOR MATS
P03 PRO-4X PREM UTILITY PKACKAGE
U01 SL/PRO-4X TECHNOLOGY PACKAGE
X01 PRO-4X LUXURY PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
5174	42	BROWER BROTHERS NISSAN	ROCK SPRINGS	Wyomi

Serv Dlr TL

Code	Region	Name	City	State
3090	32	MOSSY NISSAN	HOUSTON	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

The ABS light comes on than goes off.

Created by Michael Aceves at 2015-05-05 14:01:30

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Inspection found no communication to the ABS CU with CONSULT.

Replaced the ABS CU and now there is communication but there are several codes stored.

ECM codes: U1000 CAN COMM CIRCUIT,P1212 TCS CIRC

ABS code U1000 CAN COMM CIRCUIT

Diff code U1000 CAN COMM CIRCUIT

Initial Recommendation: Check and confirm the correct ABS CU part number was ordered and installed in the vehic

DTC 1: U1000

DTC 2: -

DTC 3: -

Created by Jeff Wyatt at 2015-05-05 14:38:51

***** [Added after the case is closed.] *****

tech unable to verify correct part number.

TSS looked up in fast, found 2 part numbers, and both apply to 8-12 which is the month this vehicle was built.

47660-9FM3D was installed and is listed for 8-12 and on.

47660-9FF3B was the other part number and applies up to 8-12.

TSS unable to check for supercession at time of call.

tech to call dpic and follow up as needed.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		5/19/2015	6/2/15	6/2/15

Text-Incd Desc TL

When vehicle first arrived the abs would activate every time the vehicle was braking.Incident would occur on flat dry

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
102	Z - MICHAEL LEMMONS	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0FV0E[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	4880	33214	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	269939	AT5	EAF
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/18/2014	3/25/2014	

Installed Options

B92 SPLASH GUARDS
C03 50 STATE EMISSIONS
K02 SV VALUE TRUCK PACKAGE
K12 VALUE TRUCK PACKAGE A/T
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1749	26	MIKE BARNEY NISSAN	AMHERST	New Yo

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Unresolved, pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS activates when pressing brake pedal.

Created by Michael Lemmons at 2015-05-19 07:20:05

Heads up sent on 2015-05-19 08:20:05 to sam.sapienza@nissan-usa.com, gary.cross@nissan-usa.com, peter.merke
.com, timothy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, mitl.montoya@nissan-usa.com, techline

Created by Michael Lemmons at 2015-05-19 07:20:06

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Problem Analysis: What?

Where?

When?

Extent?

Description: When vehicle first arrived the abs would activate every time the vehicle was braking.

Incident would occur on flat dry pavement with normal brake application.

Data monitor confirmed Right Rear speed sensor output was erratic.

Replaced RR speed sensor - no change.

Replaced sensor rotor on RR axle per BRC-234.

ABS still activates intermittently but is much less frequent than before sensor rotor was replaced.

Incident only occurs once every 30-40 miles now.

No dtc's.

No modifications to vehicle.

Initial Recommendation: Record all four wheel speed sensors while driving steady speed.

Save as flying graph.

Set min/max values to zoom in on each speed signal.

Check for any erratic signal.

If incident still due to erratic RR signal replace axle assembly with bearing and recheck.

Sent region heads up due to three repair attempts.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/22/2015	5/22/15	5/22/15

Text-Incd Desc TL

ABS sets C1102, C1103, C1104 C1102 Left Rear Sensor Open or ShortC1103 Right Front Sensor Open or ShortC110

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2011	ARM	5N1BA0ND1E[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	61009	26111	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	761978	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	2/14/2011	6/28/2011	

Installed Options

392 SPLASH GUARDS
C02 FEDERAL EMISSIONS
K01 DRIVER PACKAGE
L92 FLOOR MAT AND CARGO MAT 5PC S
T01 SV TOW HITCH HARNESS ONLY

Dlr Retl Last VC

Code	Region	Name	City	State
5166	32	ORR NISSAN OF CORINTH	CORINTH	Texas

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
NOT PROVIDED	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
04	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Multiple waning lights are on Brake, VDC, SLIP, ABS

Created by Timothy Greaux at 2015-05-22 13:28:00

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS sets C1102, C1103, C1104

C1102 Left Rear Sensor Open or Short

C1103 Right Front Sensor Open or Short

C1104 Left Front Sensor Open or Short

Vehicle has new battery installed

Initial Recommendation: Replace wheel speed sensors

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/28/2015	5/28/15	5/28/15

Text-Incd Desc TL

ABS code C1145 YAW RATE/SIDE/DECEL SENSOR (ABS AND ELEC UNIT - W/ ICC)Replaced the ABS CU with no ch

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2014	720	1N6AD0EV1EN[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	16410	32414	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	242166	AT5	K23

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	10/17/2013	11/9/2013	

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

[redacted]

A93 BEDLINER/TRAILER HITCH PACKAGE
C03 50 STATE EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS
Z66 ACTIVATION DISCLAIMER
Z99 PRE-DELIVERY INSPECTION

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

The brake, slip and ABS light is on.

Created by Michael Aceves at 2015-05-28 09:36:28

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS code C1145 YAW RATE/SIDE/DECEL SENSOR (ABS AND ELEC UNIT - W/ ICC)

Replaced the ABS CU with no change.

The code will set when making a turn.

Yaw rate G sensor was calibrated with no change.

Initial Recommendation: Inspect the wiring from the sensor to the CU for opens and short to ground.

Inspect connector E34/B40.

Replace the yaw rate G sensor.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/9/2015	6/9/15	6/9/15

Text-Incd Desc TL

When driving straight on the road the ABS intermittently operates.No codes stored.Line graphed the wheel speed se

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
168	Z * MICHAEL ACEVES	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2008	PTH	5N1AR18B4[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	124971	09718	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	662812	AT5	Q50
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/26/2007	12/10/2007	

Installed Options

A10 XM SATELLITE RADIO
C03 50S EMISSIONS
E10 WHITE FROST
K69 HOMELINK CARD
L92 FLOOR MATS
P01 SE PREMIUM PACKAGE
S01 AIRBAG PACKAGE
X01 LEATHER PACKAGE
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
5108	26	CONCORD NISSAN, INC.	CONCORD	New Ha

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

When braking the ABS light comes on and the ABS engages.

Created by Michael Aceves at 2015-06-09 08:58:38

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: When driving straight on the road the ABS intermittently operates.

No codes stored.

Line graphed the wheel speed sensors and all look smooth.

All the in/out ABS solenoids are activating when the incident occurs.

Initial Recommendation: Record all wheel speed sensors during the incident and save the file in flying graph forma

Check for an erratic signal from one of the wheel speed sensors.

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Cramer at 2015-06-09 14:47:18

***** [Added after the case is closed.] *****

Abs activates while driving straight

Issue present around 30-40mph

Unsure when/ where issue began

All tires are the same brand

Tires appear to have similar tread depths

No aftermarket equipment reported

Front bumper is a different color, may have been in a previous collision

No codes in any system

Recordings sent in for review

TSS/

Review and attached data to the case

Sample rate too high to pin point

Advised to gather data at a 10ms sample rate at 50/50 trigger

Review data and check for inconsistent signal

If needed, contact TECH LINE to assist with looking at the data

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/17/2015	6/17/15	6/17/15

Text-Incd Desc TL

-SES, ABS, TCS lights are on, temp gauge fluctuates from cold to actual value when depressing brake pedal or oper

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
195	Z - BRIAN TERK	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0EV9C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	31431	32412	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	136759	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	6/23/2012	8/27/2012	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
P01 SV PREMIUM UTILITY
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
5233	36	STRAUB NISSAN	TRIADELPHIA	West V

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
INSTRUMENTS & GAUGES	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

SES, ABS and TCS light are all on, temperature gauge went from normal to completely cold multiple times

Created by Brian Terk at 2015-06-17 06:43:39

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: -SES, ABS, TCS lights are on, temp gauge fluctuates from cold to actual value when depressing brake azards

-ABS

C1102 Left Rear Sensor Open or Short (c02) PAST

C1103 Right Front Sensor Open or Short (c03) PAST

-ENGINE

P0447 VENT CONTROL VALVE PAST

-aftermarket back up camera installed with 3 wires: trigger, power and ground all direct wired to tail lamp assemblie ange

-remove trailer tow harness fuse#60 to resolve, not equipped with trailer harness

-DTCs have not returned since clearing

-

Initial Recommendation: -disconnect both tail lamp harnesses and recheck operation

-using DVOM, monitor meter voltage and ground voltage drop during gauge fluctuation

-get more information from customer:

-when did this begin?

-any recent repairs or collision?

-when was accessory installed?

-

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		6/24/2015	6/24/15	6/24/15

Text-Incd Desc TL

Tech inspected vehicle for ABS light on found codes:P1808 VHCL SPEED SEN ABS (Y6)P1830 ABS OP SIGNAL (

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
128	Z - DAVID BLUNKALL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NC2[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	106020	83210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	655390	AT5	K11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	5/5/2009	6/20/2009	

Dlr Retl Last VC

Code	Region	Name	City	State
70209	72	INFINITI OF NORWOOD	NORWOOD	Massac

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Installed Options

03 50 STATE EMISSIONS
01 MOBILE ENTERTAINMENT SYSTEM
M92 CARPETED CARGO MAT AND REAR CA
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
X01 2ND ROW SPLIT BENCH SEATS
Z66 ACTIVATION DISCLAIMER

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by David Blunkall at 2015-06-24 08:07:34

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Tech inspected vehicle for ABS light on

found codes:

P1808 VHCL SPEED SEN ABS (Y6)

P1830 ABS OP SIGNAL (P8)

P1831 VDC OP SIGNAL (P9)

P1832 TCS OP SIGNAL (N7)

C1101 Right Rear Sensor Open or Short (c01)

C1105 RIGHT REAR SENSOR SHORT or BAD SIG (c05)

states codes will return after driving

Initial Recommendation: replace right rear WSS

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/7/2015	7/7/15	7/7/15

Text-Incd Desc TL

Tech replaced rear differentialAbs activates at 35mph during braking at timesRR in solenoid and left rear solenoid a

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		A[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2009	XTR	5N1AN08W09[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	89345	04219	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	767997	AT5	QM1
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	11/13/2008	12/2/2008	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
05007	26	BARRY NISSAN	NEWPORT	Rhode

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS is engaging while driving

Created by Paul Legnon at 2015-07-07 10:12:29

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Tech replaced rear differential

Abs activates at 35mph during braking at times

RR in solenoid and left rear solenoid activated

Wheel speed sensors did not show erratic readings

no codes

Initial Recommendation: Graph wheel speed sensors during test drive

data monitor G sensor and steering angle sensor for proper response

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/7/2015	7/7/15	7/7/15

Text-Incd Desc TL

C1145 YAW RATE SENSOR (c45)C1203 ABS SYSTEM(CA3)P1856 DIFF LOCK CU (DL6)All codes return 2 secon

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
177	Z - PHILLIP PAGE	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2011	XTR	5N1AN0NW8[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	103397	24211	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	990353	AT5	QM1
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/31/2011	7/19/2011	

Installed Options

03 50 STATE EMISSIONS
L93 FLOOR MATS PRO-4X
M92 RETRACTABLE CARGO COVER
T92 NEVADA TOW PACKAGE
X01 PRO-4X LEATHER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
179A	42	MELLOY NISSAN	ALBUQUERQUE	New Me

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
ABS BRAKE SYSTEM	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
03	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS and VDC lights on

Created by Phillip Page at 2015-07-07 15:50:45

*** [Added after the case is closed.] ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1145 YAW RATE SENSOR (c45)

C1203 ABS SYSTEM(CA3)

P1856 DIFF LOCK CU (DL6)

All codes return 2 second after erasing - vehicle does not have to be driven

Initial Recommendation: Monitor yaw sensor and differential lock position switch in data monitor

Contact TECH LINE with results

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		7/17/2015	7/17/15	7/17/15

Text-Incd Desc TL

C1729 VHCL_SPEED_SIG_ERR U1000 CAN COMM CIRCUIT in BCM, TCM, U1001 CAN COMM CIRCUIT in ECMP046

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2008	TTN	1N6BA06A4[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	96793	37718	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	581245	A	D51
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	11/15/2007	2/16/2009	

Installed Options

94 SPLASH GUARDS
C02 FEDERAL EMISSIONS
F94 CHROMED TAIL GATE APPLIQUE
K08 POPULAR PACKAGE WITH ROCKFORD FOSGA
L92 FLOOR MATS
N94 REAR UNDER SEAT STORAGE BIN
R01 TRACTION PACKAGE
T01 TOW PACKAGE
W01 UTILITY BED PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
2802	32	ROBBINS NISSAN	HUMBLE	Texas

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
INSTRUMENTS & GAUGES	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

slip, brake abs lights on

Created by John Irion at 2015-07-17 10:30:41

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: C1729 VHCL_SPEED_SIG_ERR

U1000 CAN COMM CIRCUIT in BCM, TCM,

U1001 CAN COMM CIRCUIT in ECM

P0462 FUEL LEVL SEN/CIRC

BCM, TCM, ECM show meter as unknown

Cleaned ground near washer tank..... no change.

Battery light operates, TPM light flashes at key on.

Tachometer, oil pressure gauge, temp gauge inop.

Initial Recommendation: M&A BRANCH LINE CIRCUIT Diagnosis Procedure on LAN-98

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		8/21/2015	8/21/15	8/21/15

Text-Incd Desc TL

abs activating when drivingfound rear ABS "in" solenoids activate when driving, do not have to be stoppingbody sh

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
138	Z - RYAN PICKELL	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
D40	2012	720	1N6AD0ER5C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	45873	32312	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	050005	AT5	QM1

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	11/23/2011	4/17/2012	

Installed Options

92 UNDER RAIL BED [redacted]NER
C02 FEDERAL EMISSIONS
L92 FLOOR MATS
S65 BED RAIL CAPS

Dlr Retl Last VC

Code	Region	Name	City	State
3586	32	INGRAM PARK NISSAN	SAN ANTONIO	Texas

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
AXLE HOUSING/BEARINGS/SHAFTS(T	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
10	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

feels like abs is activating when driving

Created by Ryan Pickell at 2015-08-21 12:43:25

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: abs activating when driving

found rear ABS "in" solenoids activate when driving, do not have to be stopping

body shop recently replaced rear diff

Initial Recommendation: transferred to body chassis group

DTC 1: -

DTC 2: -

DTC 3: -

Created by Kenneth Walker at 2015-08-21 13:41:23

***** [Added after the case is closed.] *****

Vehicle in from body shop

Short Bed 2wd, w/o HDC/HSA

Appears to have been in RR collision

Unsure of extent of trauma nor repairs

Has new rear differential assembly, leaf springs

ABS is activating w/o brakes applied

Concern starts at speeds above 18 MPH

No codes stored in any system

Only rear solenoids are activating during concern

All speed sensors appear to be the same when graphed during concern

No signals are dropping out during concern

All four tires are the same size, brand, inflation, and wear

The wheel speed sensors are unable to be swapped from side to side

Yaw and G-sensors read 0 when stopped

Rear differential P# 43003-EA003 Correct per FAST

ABS C/U P# 47660-9BE0D correct per FAST

TSS

Obtain additional repair information from body shop

Check harnesses for trauma

Inspect connector E41/C1 for corrosion or trauma

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/3/2015	9/3/15	9/3/15

Text-Incd Desc TL

Brake and slip warning lights onThird time in for same concernABS settingC1142 PRESSURE SENSOR CIRCUIT (c4

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2013	ARM	5N1BA0ND[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	31039	26513	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	908267	AT5	CAJ
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	8/20/2013	12/28/2013	

Installed Options

B92 SPLASH GUARDS
C02 FEDERAL EMISSIONS
G01 MID-YEAR CHANGE
G92 MID-YEAR CHANGE
H11 DUAL DVD HEAD RESTRAINT MONITO
L92 FLOOR MAT & CARGO MAT 5PC SET
M92 REAR CARGO NET & ORGANIZER
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
1759	32	COLUMBUS NISSAN INC	COLUMBUS	Mississ

Serv Dlr TL

Code	Region	Name	City	State
NP	2	NP	NP	NP

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
25	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Brake and slip lights are on

Created by Kenneth Walker at 2015-09-03 07:47:45

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Brake and slip warning lights on

Third time in for same concern

ABS setting

C1142 PRESSURE SENSOR CIRCUIT (c42)

Replaced switches¿¿¿¿¿¿.no change

Replaced master cylinder¿¿.no change

One sensor reading -21 bar, other reading 0 bar w/o brakes applied

Readings will switch back and forth from -21 to 0 bar

No recent repairs

No aftermarket accessories

No signs of collision repair

Initial Recommendation: Check brake switch adjustment

Monitor Delta stroke sensor for abnormalities

Verify continuity between pressure sensors and ABS C/U

If harness is NG, replace harness

If harness is Okay, replace ABS C/U

DTC 1: -

DTC 2: -

DTC 3: -

Created by Kenneth Walker at 2015-09-03 07:48:07

***** [Added after the case is closed.] *****

Heads up sent on 2015-09-03 08:48:07 to bob.brissie@nissan-usa.com, robert.underwood@nissan-usa.com, daniel.

n-usa.com, michael.farrell@nissan-usa.com, oconnoc@nissan-usa.com, mitl.montoya@nissan-usa.com, chad.crav

m

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		12/23/2015	12/23/15	12/23/15

Text-Incd Desc TL

Vehicle towed in for no startSeveral CAN codesVehicle was in failsafe modeReplaced ABS actuatorNow vehicle will

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2009	ARM	5N1AA08C[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	96780	49619	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	640584	AT5	G10

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	6/17/2008	1/29/2009	

Installed Options

395	SPLASHGUARDS
C03	50 STATE EMISSION
G01	DRIVER PACKAGE
L92	FLOOR MATS

Dlr Retl Last VC

Code	Region	Name	City	State
3089	24	GERALD NISSAN, INC.	NAPERVILLE	Illinois

Serv Dlr TL

Code	Region	Name	City	State
3079	24	JIM M'LADY NISSAN	CRYSTAL LAKE	IL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
25	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Had to hard brake, then all sorts of warning lights came on, now vehicle will not start

Created by Kenneth Walker at 2015-12-23 07:22:28

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: Vehicle towed in for no start

Several CAN codes

Vehicle was in failsafe mode

Replaced ABS actuator

Now vehicle will start

ABS now setting

C1109 POWER SUPPLY LOW OR HIGH VOLTAGE

Battery voltage present at actuator the entire time code is set

0V voltage drop to ground at ABS

Used power probe to check powers and grounds

No aftermarket accessories

No signs of collision repair

Called technician back with additional information:

Initial Recommendation: Voltage drop the ABS power and ground using a multimeter

Repair circuit accordingly

If okay, replace ABS actuator again

Called technician back with additional information:

Check alternator connector and charging capability

DTC 1: -

DTC 2: -

DTC 3: -

Created by Kenneth Walker at 2015-12-23 07:22:28

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

When?

Extent?

Description: Vehicle towed in for no start

Several CAN codes

Vehicle was in failsafe mode

Replaced ABS actuator

Now vehicle will start

ABS now setting

C1109 POWER SUPPLY LOW OR HIGH VOLTAGE

Battery voltage present at actuator the entire time code is set

0V voltage drop to ground at ABS

Used power probe to check powers and grounds

No aftermarket accessories

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

No signs of collision repair

Called technician back with additional information:

Initial Recommendation: Voltage drop the ABS power and ground using a multimeter

Repair circuit accordingly

If okay, replace ABS actuator again

Called technician back with additional information:

Check alternator connector and charging capability

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	FULL		1/26/2016	2/3/16	2/3/16

Text-Incd Desc TL

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
165	Z - JOHN IRION	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2011	TTN	1N6AA0CJ7BN[redacted]

Installed Options

B93 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	43073	34411	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	731341	AT5	A20

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	8/23/2010	8/31/2011	

Dlr Retl Last VC

Code	Region	Name	City	State
5150	36	MONTROSE NISSAN	HERMITAGE	Pennsy

Serv Dlr TL

Code	Region	Name	City	State
5150	36	MONTROSE NISSAN	HERMITAGE	PA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
25	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: N

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

ABS / traction control and a few other lights ar eon

Created by John Irion at 2016-01-26 09:45:48

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: -

Initial Recommendation: Transferred to body group

DTC 1: -

DTC 2: -

DTC 3: -

Created by Matthew Mead at 2016-01-26 10:20:44

ABS actuator replaced on previous visit.

ABS activates when brake is depressed unless ABS light is on in Meter.

C1115 ABS SENSOR ABNORMAL SIGNAL

Tires are the same size, tread depth, brand of tire.

No aftermarket equipment.

Tech unsure when concern began.

With C3+ all wheel speed sensors appear to be working normally.

No previous repair work performed that tech is aware of.

Within 1- miles of driving DTC sets.

DTC sets when driving straight.

No signs of collision trauma.

4wd works normally at all times.

TSS advised to review with customer to find out when concern began and if anything changed.

- Record WSS during incident with DTC trigger on C3+.

Created by Steve Stutzman at 2016-02-03 11:17:49

Emailed Dealer, Status Update Request

Closing Report

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		4/28/2016	4/28/16	4/28/16

Text-Incd Desc TL

ABS / Slip light coming onFeels vibration in pedal during concernICCDTC 20 CAN COMM CIR currentDTC 103 Laser

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
JA60	2010	QX	5N3ZA0NC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	81473	83210	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	684310	AT5	Q11

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	12/3/2009	1/21/2010	

Installed Options

03 50 STATE EMISSIONS
F01 TECHNOLOGY PACKAGE
H01 MOBILE ENTERTAINMENT SYSTEM
S55 LITERATURE KIT & FIRST AID KIT
U35 NAVIGATION BOOKLET
X01 2ND ROW SPLIT BENCH SEATS
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
7CV11	92	NISSAN NORTH AMERICA INC	IRVINE	Californ

Serv Dlr TL

Code	Region	Name	City	State
70538	62	SEWELL INFINITI/FT. WORTH	FORT WORTH	TX

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
25	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Kenneth Walker at 2016-04-28 14:22:00

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS / Slip light coming on

Feels vibration in pedal during concern

ICC

DTC 20 CAN COMM CIR current

DTC 103 Laser Sensor Fail past

Replaced steering angle sensor?.??no change

Steering angle sensor P# unknown

Replaced ABS C/U???????????no change

ABS C/U 47660-ZQ23B correct per FAST

Relearned steering angle and G-sensor with C-II and C3+

When turning right and accelerating, ABS engages

All four tires are the same size, brand, inflation, and wear

When checking CAN Diag support monitor

Meter M/A is Unknown by ABS

Meter M/A, LIN CAN, STRG LN Detect, TCM offline per ICC

ABS is unknown TCM

No aftermarket accessories

No signs of collision

Initial Recommendation: Diagnose CAN concerns

Graph inlet / outlet valves to determine which wheel is activating VDC

Check wheel bearing play

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		5/3/2016	5/4/16	5/3/16

Text-Incd Desc TL

ABS activates on its own sporadicallyOccurs mostly above 30 MPH and deceleratingReplaced Brake Booster?????

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
TA60	2007	ARM	5N1BA08C1[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	114573	79817	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VK56	443609	AT5	Q10
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Canton (NMM)	10/6/2006	3/24/2007	

Installed Options

A92 SUNROOF WIND DEFLECTOR
B10 SPLASH GUARDS (REAR)
C02 FEDERAL EMISSION
J02 SUNROOF PACKAGE
K69 HOMELINK CARD
L92 FLOOR/CARGO MATS
M10 IN-CABIN MICROFILTER
N95 REAR CARGO NET
R93 CARGO AREA PROTECTOR
V01 DVD ENTERTAINMENT SYSTEM

Dlr Retl Last VC

Code	Region	Name	City	State
3673	24	KINGS NISSAN	CINCINNATI	Ohio

Serv Dlr TL

Code	Region	Name	City	State
22040	24	BUSAM MOTOR SALES, INC.	CINCINNATI	OH

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL	SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
25	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Created by Kenneth Walker at 2016-05-03 07:15:03

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ABS activates on its own sporadically

Occurs mostly above 30 MPH and decelerating

Replaced Brake Booster??????????????????.no change

Replaced front hub bearings??????????????..?no change

Soldered in a new connector for RF speed sensor due to corrosion

LF and RF inlet solenoids are activating

RF outlet solenoid is activating while braking

No codes are stored

All four tires are the same size, brand, and wear

Tires are correct size per tire placard

No recent service history available (from Used car dealer)

Initial Recommendation: Perform G-Sensor and Steering Angle Reset

Load test circuits using voltage drop test

If okay, replace ABS actuator

DTC 1: -

DTC 2: -

DTC 3: -

Created by Kenneth Walker at 2016-05-03 07:16:20

***** [Added after the case is closed.] *****

Heads up sent on 2016-05-03 08:16:20 to jodie.dolgner@nissan-usa.com, andrew.goldstein@nissan-usa.com, dan.y

.com, oconnoc@nissan-usa.com, michael.farrell@nissan-usa.com, mitl.montoya@nissan-usa.com, techlinesfdc@n

Created by Harold Meyer at 2016-05-04 07:42:02

***** [Added after the case is closed.] *****

Performed g sensor and steering angle reset

Performed voltage drop test on power and ground circuits

Graphed solenoid valves and wheel speed sensors

No change in wheel speed sensors when solenoids activate

TSS

Replace ABS unit as previously suggested

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		9/14/2016	9/14/16	9/14/16

Text-Incd Desc TL

2nd time in for this concernDTC cleared the first visit 9-916 Vehicle was in for oil change and rotate and front brake

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08U[redacted]
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	154850	04117	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	515870	AT5	KH3
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	1/23/2007	2/9/2007	

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
3940	34	NISSAN OF ATHENS	BOGART	Georgia

Serv Dlr TL

Code	Region	Name	City	State
3923	34	CROWN NISSAN GREENVILLE	GREENVILLE	SC

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL		NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
25	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

VDC and slip lights are on

Created by Steve Berger at 2016-09-14 07:34:12

*** **[Added after the case is closed.]** ***

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: 2nd time in for this concern

DTC cleared the first visit 9-916

Vehicle was in for oil change and rotate and front brake service perfromed.

DTCs stored

C1142 PRESSURE SENSOR CIRCUIT (c42) past

No other concerns other than the indicator lights coming on.

The lights were not on when the Tech inspected, only the DTC was stored.

Continuity inspected from the pressure sensor to the ABS unit

Inspected pressure sensor reading and remembered it was around 1,000 when viewed with a generic scan tool (dic

Tech did not know how the customer was driving the vehicle at the time.

Carfax shows evidence of minor collision/sideswipe in February 2016.

Initial Recommendation: - Gather information from the customer to see how the vehicle was being operated at the t

-Gather information about the sideswipe collision in February.

- With brake pedal depressor installed, perform harness flex test on harness between the ABS unit and pressure se

incident.Monitor pressure sensor with Consult

- Inspect pin fit at the ABS actuator and pressure sensor using the spread terminal gauges.

- Inspect E126 ground.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]	MINI		10/31/2016	10/31/16	10/31/16

Text-Incd Desc TL

ECM P0746 PRS CNT SOL/A FCTN P1700 CVT C/U FUNCT P1778 STEP MOTR FNC TCMP0868 SEC/PRESS DOWN P

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
Z51	2013	MUR	JN8AZ1MW[redacted]1
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	57451	23213	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ35	091113	CVT	KAD
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
KYUSHYU (NML)	9/15/2012	3/27/2013	

Installed Options

B10 SPLASH GUARDS
C03 50 STATE EMISSIONS
L92 FLOOR MATS AND CARGO MAT
Z99 PRE-DELIVERY INSPECTION

Dlr Retl Last VC

Code	Region	Name	City	State
1964	32	BOMMARITO NISSAN INC	HAZELWOOD	Missou

Serv Dlr TL

Code	Region	Name	City	State
2372	26	CHERRY HILL NISSAN, INC.	CHERRY HILL	NJ

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
CNTR UNIT, HARNESS, PAWL, SWITC		NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
10	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

SES light is on. slip brakes and ABS lights are on

Created by Tony Ellis at 2016-10-31 08:31:03

***** [Added after the case is closed.] *****

Problem Analysis: What?

Where?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When?

Extent?

Description: ECM

P0746 PRS CNT SOL/A FCTN

P1700 CVT C/U FUNCT

P1778 STEP MOTR FNC

TCM

P0868 SEC/PRESS DOWN

P0746 PRS CNT SOL/A FCTN

P1778 STEP MOTR FNC

Fluid level is correct and condition is good.

Vehicle has a rotational jerking.

DTC?s have not been cleared.

Unsure when issue started.

Tech calling for information.

Initial Recommendation: Tech to clear DTC's and test drive vehicle for duplication.

Tech to note when DTC's set and follow ESM procedure for diagnosis.

DTC 1: -

DTC 2: -

DTC 3: -

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]			12/2/2016	12/2/16	12/2/16

Text-Incd Desc TL

ABS, Brake and Slip lights onSpeedometer intermittently inopSetting codes:ECMP1212 ABS/TCS COMM LINE-TCS/

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
R51	2011	PTH	5N1AR1NN3[redacted]
Mileage-Initial TL	**Mileage-Current TL**	**Code-NNA Model VC**	**Code-Body Type TL**
0	83104	25511	
Code-Engine Prefix VC	**Number-Engine Serial VC**	**Code-Trans Type VC**	**Code-Vehicle Color VC**
VQ40	925472	AT5	CAE
Name-Plant VC	**Date-Manufacture VC**	**Date-In Service TL**	**Code-Distributor TL**
Smyrna (NMM)	10/26/2010	5/29/2011	

Installed Options

C02 FEDERAL EMISSIONS
L93 FLOOR MATS AND TRUNK MAT
Z66 ACTIVATION DISCLAIMER

Dlr Retl Last VC

Code	Region	Name	City	State
3740	34	AUTONATION NISSAN BRAND	TAMPA	Florida

Serv Dlr TL

Code	Region	Name	City	State
3740	34	AUTONATION NISSAN BRAND	TAMPA	FL

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL		NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001
Code-TREAD TL	**Flag-FSSS TL**	**Flag-NNA Inspection TL**	**Date-NNA Inspection Flag**	**Number-Project TL**
25	N	N	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED — Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS, VDC, Slip and Brake light in, speedometer inop, clock resets when key cycle

Created by Kenneth Walker at 2016-12-02 11:20:36

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: ABS, Brake and Slip lights on

Speedometer intermittently inop

Setting codes:

ECM

P1212 ABS/TCS COMM LINE-TCS/CIRC

U1001 CAN COMM CIRCUIT

P1574 ASCD VHCL SPD SENSOR - OR - ICC VHL SPD SEN (ICC MODELS)

Meter

U1000 CAN COMM CIRCUIT

BCM

C1729 VEHICLE SPEED SIGNAL ERROR

ABS offline in CONSULT

Powers and Grounds tested ?okay?

Replaced ABS actuator and released

Returned again next day with the same concern

Pin fit testing normal at ABS actuator

Concern is intermittent

Concern recently started

Initial Recommendation: Voltage drop test ground and power while active testing

Check CAN resistance at ABS actuator

If abnormal, check connector M91/E26

DTC 1: -

DTC 2: -

DTC 3: -

Created by Michael Cramer at 2016-12-02 13:05:21

***** [Added after the case is closed.] *****

Abs c/u is currently online and operating normally

Can lines show 60 ohms

Voltage drop on the abs ground shows less than 1v (unspecified)

Battery voltage present to the abs c/u

Pin fit/ connections at the abs unit are good

Replaced the abs c/u 2 days ago for the same issue

Issue is sporadic

TSS/

Jump abs ground pins to the battery negative post

Perform dtc confirmation

If the issue does not return, repair ground pathways from abs c/u to chassis to battery negative

Created by Paul Legnon at 2016-12-02 15:12:21

***** [Added after the case is closed.] *****

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Tech found loose connector in IPDM **secured connection E119 to resolve the concern**

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]			2/1/2017	2/1/17	2/1/17

Text-Incd Desc TL

ECM P0462 FUEL LEVEL SEN/CIR LOW currentP1212 ABS/TCS COMM LINE-TCS/CIRC currentU1000 CAN COMM CI

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2007	XTR	5N1AN08W[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	170510	04217	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	522827	AT5	KH3

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	2/6/2007	4/20/2007	

Installed Options

C03 50 STATE EMISSIONS
F95 ADJUSTABLE CARGO ORGANIZER
F96 RETRACTABLE CARGO COVER
K92 PROTECTION PACKAGE
L92 FLOOR MATS
M10 IN-CABIN MICROFILTER
U01 UTILITY PACKAGE

Dlr Retl Last VC

Code	Region	Name	City	State
3748	42	BOULDER NISSAN	BOULDER	Colorad

Serv Dlr TL

Code	Region	Name	City	State
014C	42	TYNAN'S NISSAN INC	AURORA	CO

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
CAN SYSTEM		NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
11	N	Y	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: Pending dealer follow up

Code-Status TL Desc: F- CLOSED (RESOLVED)

Text-Dealer Followup Comment TL:

Created by Michael Behning at 2017-02-01 08:08:10

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: ECM P0462 FUEL LEVEL SEN/CIR LOW current

P1212 ABS/TCS COMM LINE-TCS/CIRC current

U1000 CAN COMM CIRCUIT current

U1001 CAN COMM CIRCUIT current

P1610 LOCK MODE - OR - NATS ANTENNA AMP current

P1612 CHAIN OF ECM - IMMU current

ABS C1132 ENGINE SIGNAL 3 current

C1156 STEERING ANGLE SENSOR COMM CIRCUIT current

U1000 CAN COMM CIRCUIT current

TCM U1000 CAN COMM CIRCUIT past

P1731 A/T 1ST E/BRAKING past

4WD U1000 CAN COMM CIRCUIT current

P1808 VHCL SPEED SEN ABS current

P1820 ENGINE SPEED SIG current

BCM-error

Meter-code

CAN-5

-Replaced ECM

-Replaced IPDM

-Cooling fans come on intermittently

-ECM loses communication intermittently

Initial Recommendation: TSS advise tech perform voltage drop to engine

Advise tech check battery cables for loose connections

Advise tech check CAN line resistance

Advise tech unplug C/U on CAN line one at a time and note when ECM comes on line

DTC 1: u1000

DTC 2: P0462, P1212, U1001, P1610

DTC 3: U1000, P1731

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]			2/14/2017	2/14/17	2/14/17

Text-Incd Desc TL

ABS sets current code C1142 PRESSURE SENSOR CIRCUIT {as soon as key is on }Another shop replaced used re

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
NI		[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
N50	2008	XTR	5N1AN08W48[redacted]

Installed Options

C03 50 STATE EMISSIONS
L92 FLOOR MATS

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	119581	04818	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VQ40	729837	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Smyrna (NMM)	5/12/2008	7/22/2008	

Dlr Retl Last VC

Code	Region	Name	City	State
5128	26	IDEAL NISSAN	ROCHESTER	New Yo

Serv Dlr TL

Code	Region	Name	City	State
5412	26	BOB JOHNSON NISSAN	ROCHESTER	NY

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL		NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
25	N	Y	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

Slip/VDC and brake light are on while driving

Created by Robert Aponte at 2017-02-14 08:54:34

Problem Analysis: What?

Where?

When?

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

Extent?

Description: ABS sets current code C1142 PRESSURE SENSOR CIRCUIT {as soon as key is on }

Another shop replaced used rear axle and broke off wheel speed sensors during install.

Replaced speed sensors

Now has code C1142 PRESSURE SENSOR CIRCUIT {sets with key in on position}

Not able to find code in esm

Not sure what pressure sensor is reading in data monitor

Initial Recommendation: Follow c1142 esm diag procedure for 2006 xterra

DTC 1: -

DTC 2: -

DTC 3: -

Created by Harold Meyer at 2017-02-14 09:25:34

***** [Added after the case is closed.] *****

The technician is calling for additional assistance

Attempted to perform tests for the 2006 Xterra

2006 has pressure sensors on the master cylinder

The 2008 has the pressure sensor in the ABS unit

Per consult data Brake Pressure is =212 BAR

Brakes operate normally on the vehicle when driving

ABS unit installed is 47660-ZS20C and appears original to the vehicle

Tss/

Replace the ABS unit

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	[redacted]

ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
[redacted]			5/10/2017	5/11/17	5/11/17

Text-Incd Desc TL

See comments

Code-TSS1 TL	Code-TSS1 TL Name	Name-Caller TL
143	Z - CRAIG WATSON	[redacted]

Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL
A60	2010	TTN	1N6AA0EC[redacted]

Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL
0	61856	36410	

Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC
VK56	723558	AT5	K12

Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL
Canton (NMM)	7/14/2010	1/11/2011	

Installed Options

B92	SPLASH GUARDS
C03	50 STATE EMISSIONS
K01	SE VTP PACKAGE
K12	VTP FLOOR MATS
P03	SE PREMIUM UTILITY

Dlr Retl Last VC

Code	Region	Name	City	State
5249	44	MOMENTUM NISSAN	FAIRFIELD	Californ

Serv Dlr TL

Code	Region	Name	City	State
5347	44	FUTURE NISSAN OF FOLSOM	ROSEVILLE	CA

Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc
VDC VEHICLE DYNAMICS CONTROL		NOT IDENTIFIED	NOT IDENTIFIED

Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001

Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
25	N	Y	1/1/0001	

Code-Reason For Call TL Desc: NOT IDENTIFIED

Flag-Attachment TL: Y

Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01

Text-Solution TL: **Pending dealer follow up**

Code-Status TL Desc: **F- CLOSED (RESOLVED)**

Text-Dealer Followup Comment TL:

ABS, VDC,SLIP LIGHT CAME BACK ON, ABS INTERMIT ACTIVATS DURUNG BRAKING

Created by Survey Site Guest User at 2017-05-10 11:37:46

Customer Comments: ABS, VDC,SLIP LIGHT CAME BACK ON, ABS INTERMIT ACTIVATS DURUNG BRAKING

Technician Findings: 1ST VISIT, ABS ACTIVATION WHILE BRAKING. HAD BROKEN RIGHT FRONT WHEEL SPEED 2ND VISIT, HAD DTC C1104 LF SENSOR, FOUND WHITE WIRE ON SENSOR BENT AND BROKEN, REPLACED LF S

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TC C1115, LF SENSOR DROPPING ABOUT HALF SPEED AND RETURNING TO NORMAL, GRAPH LOOKS LIKE ------_----_-----_--- SWAPPED LF SENSOR, CHECKED WIRES FOR SHORT/OPEN, TONE RING LOOKS OK, CHECKED ENSOR IS FR LH IN SOL GOES ON TO OFF ---_--_-_---_----- AND FR LH OUT SOL _____-___, BUT NOT IN UNISON WITH SPEED SENSOR. I THINK THE ABS UNIT IS FAILING, BUT I FEEL LIKE

Repairs Made: RIGHT AND LEFT FRONT WHEEL SPEED SENSORS

Created by Kenneth Walker at 2017-05-10 12:33:14

Recommended Action: INSPECT

Recommendation Detail: see commments

Customer Comments: ABS, VDC,SLIP LIGHT CAME BACK ON, ABS INTERMIT ACTIVATS DURUNG BRAKING

Technician Findings: 1ST VISIT, ABS ACTIVATION WHILE BRAKING. HAD BROKEN RIGHT FRONT WHEEL SPEED 2ND VISIT, HAD DTC C1104 LF SENSOR, FOUND WHITE WIRE ON SENSOR BENT AND BROKEN, REPLACED LF S

TC C1115, LF SENSOR DROPPING ABOUT HALF SPEED AND RETURNING TO NORMAL, GRAPH LOOKS LIKE ------_----_-----_--- SWAPPED LF SENSOR, CHECKED WIRES FOR SHORT/OPEN, TONE RING LOOKS OK, CHECKED ENSOR IS FR LH IN SOL GOES ON TO OFF ---_--_-_---_----- AND FR LH OUT SOL _____-___, BUT NOT IN UNISON WITH SPEED SENSOR. I THINK THE ABS UNIT IS FAILING, BUT I FEEL LIKE

Repairs Made: RIGHT AND LEFT FRONT WHEEL SPEED SENSORS

Created by Kenneth Walker at 2017-05-10 12:34:29

ABS, VDC, and Slip Lights come on

Third repair attempt

1st visit

ABS activation while braking. Found Trauma yo right front wheel speed sensor.

Replaced rf sensor

2nd visit

C1104 LEFT FRONT SENSOR OPEN OR SHORT

Found white wire on sensor traumatized

Replaced lf sensor

Road tested and abs activation while braking

dtc C1115 ABS SENSOR ABNORMAL SIGNAL

lf sensor dropping about half speed and returning to normal, graph looks like ------_----_-----_---

Swapped lf sensor, checked wires for short/open, tone ring looks ok, checked pin fit looks ok.

FR LH IN SOL goes on to off ---_--_-_---_----- and FR LH OUT SOL _____-___, but not in unison with speed sens

Recommendation:

Check for abnormal debris on sensor / tone ring, even grease can cause a signal drop

Check wheel bearing end play

Perform loaded voltage drop of the component harnesses

Verify all four tires same brand, size, and speed rating

Verify pin fit at sensor and ABS Actuator

Check for aftermarket accessories (including USB chargers in 12v outlets)

Created by Kenneth Walker at 2017-05-10 12:48:23

Tech replied with

TECH LINE INCIDENT REPORT - CONFIDENTIAL

TECH LINE INCIDENT REPORT - CONFIDENTIAL

?Check for abnormal debris on sensor / tone ring, even grease can cause a signal drop
ALREADY DID, HAD FACTORY GREASE ON TONE RING, CLEANED OUT ANYWAY- DID NOT CHANGE Check whee
ALREADY DID- NO MOVEMENT
Perform loaded voltage drop of the component harnesses
ALREADY DID- WIRING CHECKS GOOD
Verify all four tires same brand, size, and speed rating
ALREADY DID- ALL THE SAME
Verify pin fit at sensor and ABS Actuator
ALREADY DID- CHECKS OK
Check for aftermarket accessories (including USB chargers in 12v outlets)
NONE?
Recommendation:
Replace ABS actuator

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